

[Metro.net](#) (web)

## Resources

► [Safety](#)

► [Pressroom](#) (web)

► [Ask the CEO](#)

► [CEO Forum](#)

► [Employee Recognition](#)

► [Employee Activities](#)

► [Metro Projects](#)

► [Facts at a Glance](#)  
(web)

► [Archives](#)

► [Events Calendar](#)

► [Research Center/  
Library](#)

► [Metro Classifieds](#)

► [Bazaar](#)

## Metro Info

► [30/10 Initiative](#)

► [Policies](#)

► [Training](#)

► [Help Desk](#)

► [Intranet Policy](#)

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Chatsworth Division 8 Transportation Manager Maria Reynolds presents Operator Kamran Firouzi with a Certificate of Merit for stopping his bus to aid two elderly women he saw take a tumble on the sidewalk ahead of him.

## Operator Earns Kudos for Coming to Aid of Elderly Women

By JIMMY STROUP

(Oct. 31, 2007) West Valley Division 8 Operator Kamran Firouzi was awarded a Certificate of Merit, Oct. 16, for stopping to help two elderly women who had fallen on the sidewalk.

Mildred Sherman and her elderly friend, who was using a walker, both fell following a misstep. Firouzi was headed back to the division when he saw them fall. He pulled over to help the women, ensured they weren't seriously injured, and escorted them to their car.

Sherman was so grateful she called the division to report the "Good Samaritan" act.

Transportation Manager Maria Reynolds was equally impressed and had the certificate drafted up to acknowledge the event as a perfect example of customer service.