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Need e-Help?

Call the Help Desk
at 2-4357

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New web pages offer plenty of key information. Check it out: Click on image or select "Key Shop" from "Select a Department" drop-down menu on *myMetro.net* homepage.

(Feb. 29, 2008) The wizards of keys from the [Metro Key Shop](#) can now be reached at their new web pages on *myMetro.net*. Key information there includes the Key Shop's hours of operation, contact information and all the forms you'll need to solve a key emergency.

In addition to servicing the agency's bus and rail locking hardware, the Key Shop also has keys for employees, contractors and third-party organizations. They are responsible for solving key problems throughout Metro.

The Key Shop is located at the Metro Service Support Center, 900 Lyon St., Los Angeles, 90012, a short distance east of the intersection of Cesar E. Chavez Avenue and North Vignes Street.

If you are visiting the Key Shop, the locksmiths ask you to call ahead: sometimes they are out answering service calls or providing other emergency service.

Their new web pages are always open for business.

