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Tatiana Martinez and Maria Alamilla sport their new Metro Greeter buttons and practiced greeting wave.

Photo by Ned Racine

Metro Greeters Sport New Badges to Help Travelers Avoid Panic Button

By NED RACINE, Editor

(June 24, 2008) The blue-and-white buttons are new. The eagerness to help remains the same.

While Maria Alamilla and Tatiana Martinez, both customer information agents and Metro Greeters, helped direct travelers at the Rotary International Convention at the Los Angeles Convention Center June 16 to 18, they were also unveiling the new Metro Greeter buttons.

The button text asks "Hello. Need help?" The Metro Greeters supply the help.

Dressed in their safety vests and buttons, Alamilla and Martinez had no trouble attracting the puzzled. Attendees asked Alamilla and Martinez how to take the Metro System to locations from Glendale to Venice Beach.

"They were amazed at the low fare of Metro and Dash compared to the taxi," Alamilla recalled.

"They were excited they [could] spend less on transportation than a meal in the Convention Center," Martinez added.

