

[Metro.net](#) (web)

Resources

► [Safety](#)

► [Pressroom](#) (web)

► [Ask the CEO](#)

► [CEO Forum](#)

► [Employee Recognition](#)

► [Employee Activities](#)

► [Metro Projects](#)

► [Facts at a Glance](#) (web)

► [Archives](#)

► [Events Calendar](#)

► [Research Center/Library](#)

► [Metro Classifieds](#)

► [Bazaar](#)

Metro Info

► [30/10 Initiative](#)

► [Policies](#)

► [Training](#)

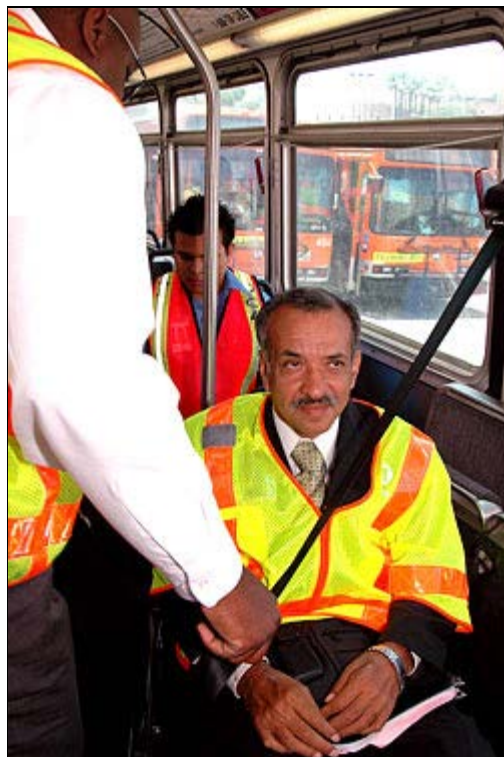
► [Help Desk](#)

► [Intranet Policy](#)

Need e-Help?

Call the Help Desk at 2-4357

[Contact myMetro.net](#)



C. Arturo López Molina, president of an organization of the Mexican government that aids those with physical limitations, tours Metro's ADA-compliant bus and rail service July 21. Photos by Ned Racine

Mexican Disability Official Tours ADA Features of Metro Vehicles

By NED RACINE, Editor

(July 23, 2008) Metro demonstrated the Americans with Disabilities Act (ADA) features of its vehicles on July 21 as C. Arturo López Molina, president of the Asociación Limitados Físicos de Colima, A.C., toured Metro buses and the Red Line.

Molina's organization, part of the Mexican government, aids the physically handicapped. He sought to become more familiar with accessibility issues in the United States as he develops standards for his organization.

Besides acquiring equipment, Molina's main goal was to discover technology that could be adapted to his country's buses. Molina chose Metro because he had visited Los Angeles before and because he was familiar with the agency.

Molina explained to Metro staff that he was interested in more than the latest technology. He was also interested in how the technology evolved.

Richard Rivers, Division 18 bus operator, gave Molina his first demonstration of Metro technology as he demonstrated the ramp that makes access easier on the NABI articulated bus.

Guiding Molina on the tour was Chip Hazen, ADA compliance administrator; Roman Alarcon, director of Bus and Rail Operations Control; Jeannette Mayo, transit operations supervisor (TOS); Leonard Hooper, TOS, and Agustin Moreno, scheduling system project leader.

Responding to Molina's questions, Alarcon described the automatic voice annunciator that calls out each upcoming stop. At Molino's request,



Richard Rivers, Division 18 bus operator, secures C. Arturo López Molina's wheelchair in a NABI articulated bus.

Hooper secured and released his wheelchair with the anchoring equipment on a Neoplan CNG bus.

Through a translator, Hooper told Molina that bus operators are trained to stop in an unobstructed area when there is a person with disabilities on board. He also explained bus operators are trained to have the person with disabilities board first and alight last.

Hazen explained the scrolling screen at the front of Metro buses and how they aid deaf passengers. Hooper demonstrated the Advanced Transportation Management System, which allows an operator to let the

bus dispatcher know he or she has a person with a wheelchair on board who will be waiting on a connecting bus.

Molina was particularly interested in the elevating ramp found on the Neoplan bus, asking how the ramp adjusted to varying street and curb heights.