

[Metro.net](#) (web)

## Resources

► [Safety](#)

► [Pressroom](#) (web)

► [Ask the CEO](#)

► [CEO Forum](#)

► [Employee Recognition](#)

► [Employee Activities](#)

► [Metro Projects](#)

► [Facts at a Glance](#)  
(web)

► [Archives](#)

► [Events Calendar](#)

► [Research Center/  
Library](#)

► [Metro Classifieds](#)

► [Bazaar](#)

## Metro Info

► [30/10 Initiative](#)

► [Policies](#)

► [Training](#)

► [Help Desk](#)

► [Intranet Policy](#)

## Need e-Help?

Call the Help Desk  
at 2-4357

[Contact myMetro.net](#)



Santa Crane's helpers: From left, Mr. Crane Manager Denny Querantes, Metro Facilities Maintenance Supervisor Phyllis Meng, Prologis engineer Steve Noonan and Metrolink flagman Joe Ortiz. *Photos/video by Gayle Anderson*

## Santa Crane delivers 800-lb. hot water storage tank to Metro Café rooftop

By GAYLE ANDERSON

(Dec. 16, 2008) On a misty, overcast Saturday morning, Dec. 13, facilities systems technicians were all over the fourth-floor roof making way for a brand, new 200-gallon water heater. The new water heater was to replace the original one in place since the cafeteria opened in 1996.

The original A.O. Smith storage tank was rapidly aging, and Facilities Maintenance Supervisor Phyllis Meng didn't want to chance it. "The original water heater was leaking and needed to be replaced right away before it went out completely. It's time to replace it with a new one," she said.

Easier said than done. There is no easy access to the fourth floor roof, which spans the length and width of the cafeteria below. A fire ladder leads to a four-foot square opening, not quite the size an 800-pound, seven-foot tall water heater could squeeze through easily.

Enter Mr. Crane. A good-looking 100-ton hydraulic crane, packing 105,600 pounds of muscle and an operator cab with 155-foot boom, was perfect for the job. Perched between the Metrolink tracks and the west patio, the crane operation, coordinated by Glen Dimson of Building Services, was good to go on Saturday morning.

First, the crew had to retrieve the old water heater, also seven feet tall and weighing 800 pounds. Almost effortlessly, or so it seemed, the boom went to the mark and brought the retiring water heater back to the roped-off safety zone on the concrete below. Next, under the watchful eyes of Meng, Steve Noonan, the building engineer for Prologis, and Joe Ortiz, a flagman for Metrolink, the crew strapped the shiny new tank into the crane's grasp for its poetic ascent to the fourth floor rooftop.



Glen Dimson prepares 200-gal water heater for lift to the fourth floor.

Now in place and fully operational, the new water heater advances the reconstruction project in the cafeteria, which is scheduled to begin Dec. 26 and end March 1. A contractor will demolish the floors in two work areas of the Metro Café and add a waterproof membrane to the rebuilt floors.

During that time, Metro Café will open at 6:30 a.m. and close at 2 p.m.