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Tap often? Try always.

### TAP Card Do's and Don'ts:

- Do wear your badge or have it available when riding Metro.
- Do tap at all times when using transit, whether it's a Metro Rail or Metro Orange Line stand-alone validator, or a fare box aboard a Metro Bus.
- Don't punch holes in your badge or use pins.
- Don't forget to tap, tap, tap.

inspectors," Chasnov explained.

The problem appears to be more prevalent on the rail side where some employees who fail to tap are being stopped by fare inspectors.

"The bottom line is that employees need to carry their badges at all times especially when they ride the system," Chasnov said, and that includes during nonworking hours when riding Metro.

"Having a badge is a privilege, and with that comes responsibility," he said.

Since the program began, more than 10,000 TAP cards have been issued.

If a TAP card fails to register, an employee should contact the

## Employees are reminded: Don't forget to TAP

(April 7, 2009) Metro employees, who carry a Metro-funded TAP card, are being reminded to TAP their cards when riding a train or bus.

"A lot of people just walk right by and they don't tap. They can't just shrug it off. They've got to tap," said Stefan Chasnov, DEO of Human Resources.

Branded with the Metro logo and Transit Access Pass TAP insignia, the TAP cards or badges were first introduced nearly a year ago to provide access through security gates, and to be used as proof of transit fare.

Despite a comprehensive campaign about the cards, some riders are still forgetting to TAP their cards as they breeze by the stand-alone validators to get to the trains, or the bus fare box on buses, said Chasnov.

And while some are tapping, some are failing to look for the "Go" sign on the small screen when boarding, both of which are "important steps for employees to take," Chasnov said.

"The cards provide a crucial statistic for ridership analysis and, most importantly, the cards are proof of fare for fare

Employment Office located at the Patsaouras Plaza at Metro Headquarters  
at 922-7153. Replacement cards are \$15.

—from *Laura Kloth*

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