

Rail Fleet Services Monthly Report October 2009



Table of Contents

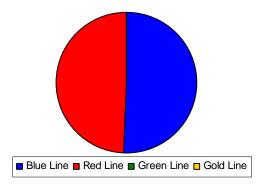
•	Safety	
	 Industrial Injuries 	Page 1
	 Rail Vehicle Accidents & Major Incidents 	Page 2
•	Customer Service – Service Delivery – AM/PM Pull-Outs	Page 3
	 Vehicle Utilization – Blue Line & Green Line 	Page 4
	 Vehicle Utilization – Red Line & Gold Line 	Page 5
	 Mean Miles Between Failures (Major) 	Page 6
	Repeaters (Major)	Page 7
•	Business Processes	
	Incident Problems	Page 8
	 Preventative Maintenance Compliance 	Page 9
•	Finance	
	 Vandalism & Graffiti Costs 	Page 10
	Graffiti Pictures	Page 11
	 Material & Labor Costs 	Page 12
	 Cost per mile 	Page 13
	 Budget Summary 	Page 14-1
	 Absence vs. Overtime 	Page 16
•	Growth	
	 Rail Fleet Service Training 	Page 17



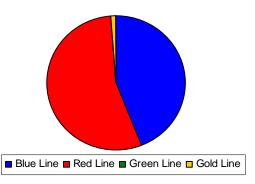
Industrial Injuries – Lost Work Hours October 2009

	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Year to Date
Blue Line	328	512	400	488	280	176	160	208	144	48	112	352	3,208
Red Line	328	360	280	264	312	296	344	352	328	456	328	344	3,992
Green Line	0	0	0	0	0	0	0	0	0	0	0	0	0
Gold Line	0	80	8	0	0	0	0	0	0	0	0	0	88
Totals	656	952	688	752	592	472	504	560	472	504	440	696	7,288





Year-to-Date Lost Work Hours



	Emplo	oyees	0	ctober 2009 L	ost Work Hou	ırs						
	Assigned	Active	Service Attendant	Maint. Specialist	Body Repairer /Painter	October 2009 Total Hrs.						
Blue Line	108	101	0	176	176	352						
Red Line	105	100	344	0	0	344						
Green Line	47	46	0	0	0	0						
Gold Line	51	49	0	0	0	0						
Totals	311	296	344	176	696							
	Totals 311 296 344 176 176 696 Total Lost Work Hours for 12-months = 7.288 hours											



Rail Vehicle Accidents & Major Incidents October 2009

Repair Costs	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Totals
Blue Line	\$1,312	\$20,456	\$79,318	\$3,716	\$9,500	\$111	\$1,480	\$189	\$9,262	\$0	\$2,122	\$0	\$127,466
Red Line	\$0	\$0	\$0	\$0	\$0	\$0	\$104,950	\$0	\$0	\$0	\$0	\$0	\$104,950
Green Line	\$4,181	\$0	\$0	\$0	\$0	\$0	\$0	\$2,481	\$0	\$0	\$0	\$0	\$6,662
Gold Line	\$0	\$0	\$0	\$0	\$1,231	\$3,235	\$0	\$189	\$0	\$0	\$14,310	\$0	\$18,965
Totals	\$5,493	\$20,456	\$79,318	\$3,716	\$10,731	\$3,346	\$106,430	\$2,859	\$9,262	\$0	\$16,432	\$0	\$258,043

	Rail Vehicle	Accident Costs - October 2009										
2009	Problem code	Incident Description	Cost									
October	10-71 - Train vs. Object	ROW fence was pushed in by traffic	\$0									
13	Green Line	accident and was brushed against by										
		passing train. Train 59, T-81, Car 201B,										
		Track 1 w/b at MP 9.3 (west of LB Blvd)										
October	10-71 - Train vs. Object	Piece of metal found under truck A of	\$0									
29	Gold Line	car 249, Train 2, T-178, Consist 249-										
		245, Departing Indiana Station Track 1										
		n/b.										
		TOTAL	\$0									
	No accident	ts for , Red Line and Blue Line										
(10-71)	(10-71) = Train vs. Object, (10-72) = Train vs. Pedestrian, (10-73) = Train vs. Vehicle											
	(10-74) = Train v	s. MTA Vehicle, (10-75) = Derailment										

There is no recordable major accident for the month of October!



Service Delivery – AM/PM Pull-Outs October 2009

Cars Available for AM/PM Pull-Outs

Blue Line – Fleet Size 69 cars

Weekday pull-out: 60 carsWeekend pull-out: 36 cars

- Monthly Mileage: 416,487 miles

Red Line - Fleet Size 104 cars

Weekday pull-out: 70 carsWeekend pull-out: 48 cars

- Monthly Mileage: 549,082 miles

Green Line - Fleet Size 28 cars

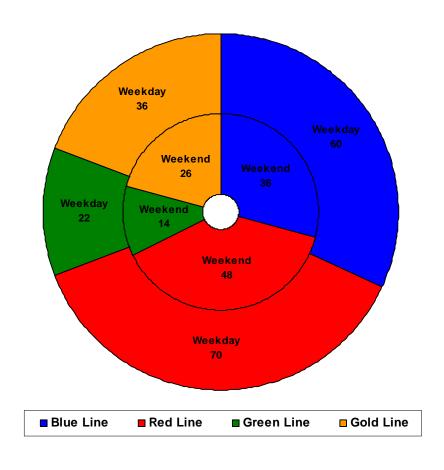
Weekday pull-out: 22 carsWeekend pull-out: 14 cars

- Monthly Mileage: 263,718 miles

Gold Line – Fleet Size 49 cars

Weekday pull-out: 36 carsWeekend pull-out: 26 cars

Monthly Mileage: 157,000 miles



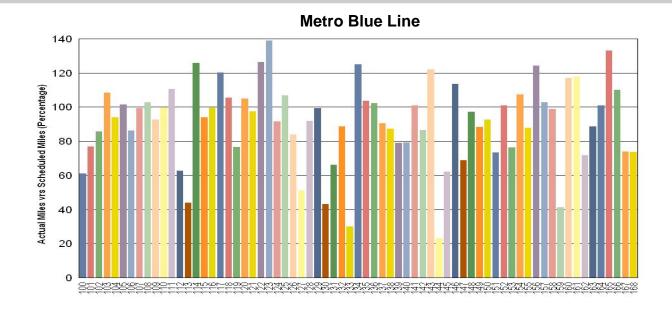


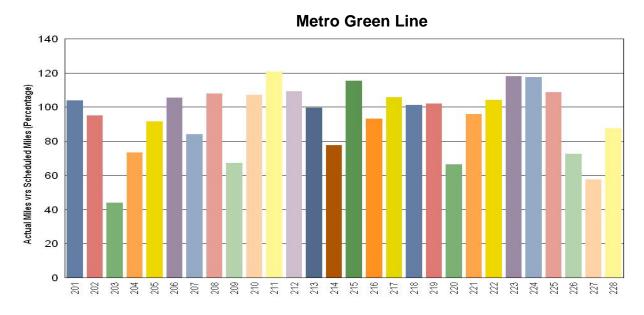
Vehicle Utilization October 2009

Blue Line Car 133 was in the shop for corrective repairs & 60k inspection. Car 144 was in the paint/body shop repairs, roof and horn box repairs.

Percentage includes an average 4% mileage deduction for Yard mileage and Vehicle Testing.

Green Line Car 203 was in the shop for Prop Faults, B truck clunking noise & brake overhaul. Car 207 was in the shop for ATP faults and wheel true.





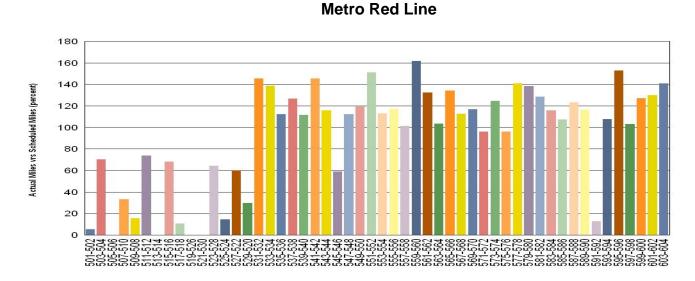


Vehicle Utilization October 2009

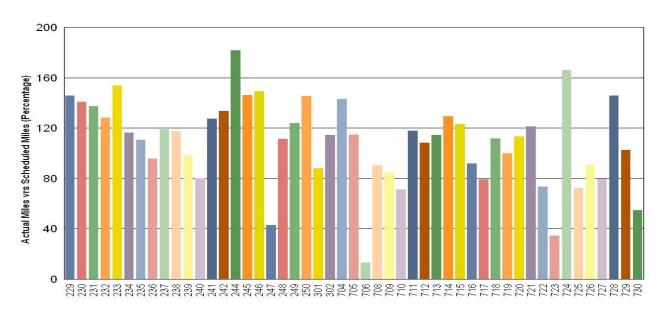
Red Line - The original 30 Base Buy cars are not being used to their fullest potential for various reasons such as propulsion, brake and coupling incident problems so the remaining Option Buy cars are forced to pick up the slack. Cars 591-592 was in the shop for truck vibrations problems.

Percentage includes an average 4% mileage deduction for Yard mileage and Vehicle Testing.

Gold Line Cars 234 & 302 are not used often for roll out. Car 247 in the shop for 6 days due to scored axle. Car 706 is under Engineering hold. Car 725 out of service for smoking brakes.



Metro Gold Line





Page 5

Mean Miles Between Failures (Major) October 2009

Miles Between Major Failures

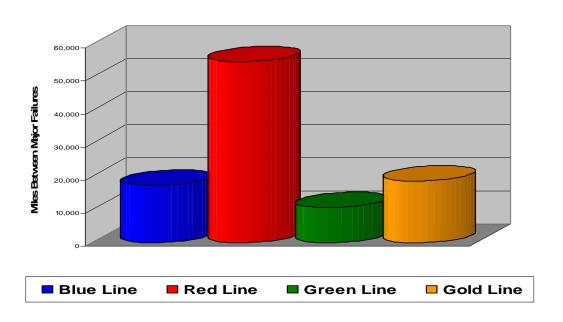
Blue Line: 17,369 miles (24 Major Failures)

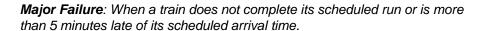
Red Line: 54,908 miles (10 Major Failures)

Green Line: 10,645 miles (21 Major Failures)

Gold Line: 18,707 miles (12 Major Failures)

Siemens P2000 16,848 miles (7 Major Failures) AnsaldoBreda P2550 21,308 miles (5 Major Failures)







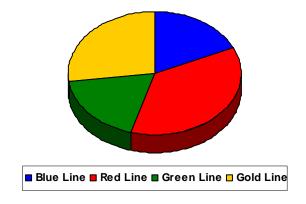
Repeat Failures October 2009

Metro Blue Line: 2 Repeat Failures

Metro Red Line: 4 Repeat Failures

Metro Green Line: 2 Repeat Failure

Metro Gold Line: 3 Repeat Failure



Repeater Car Details - October 2009													
System	Blue	e Line	Red	l Line	Gree	n Line	Gold	d Line					
System	Car #	Repeats	Car #	Car # Repeats		Repeats	Car #	Repeats					
ATP							722	1					
							302	1					
	101	1	510	1	207	1	302	1					
Propulsion/Dynamic Brake	148	1	518	1	209	1							
			525	2									
TOTALS	2		4			2	3						

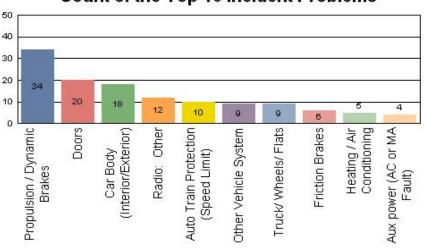
Repeat Failure: When a train car has two or more major repeat problems/failures.



Reported Incidents October 2009

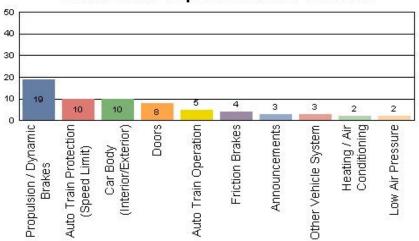
Metro Blue Line

Count of the Top 10 Incident Problems



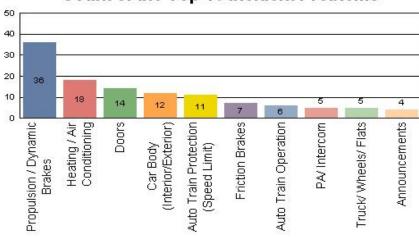
Metro Green Line

Count of the Top 10 Incident Problems



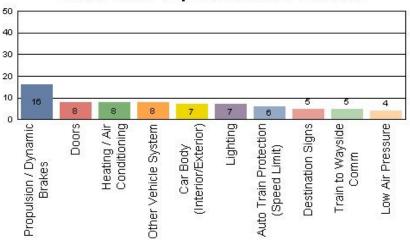
Metro Red Line

Count of the Top 10 Incident Problems



Metro Gold Line

Count of the Top 10 Incident Problems



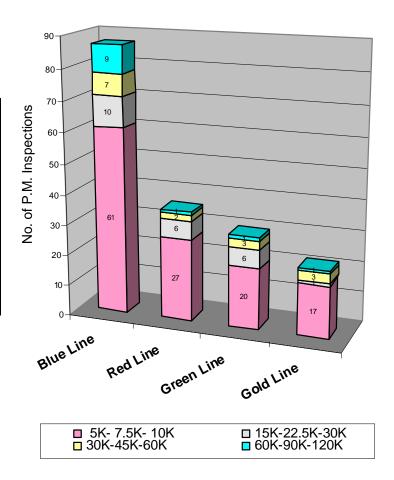


Preventative Maintenance Compliance October 2009

Averages	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09
Blue Line	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Red Line	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%	100%	100%
Green Line	100%	100%	100%	93%	97%	100%	100%	100%	100%	100%	100%	100%
Gold Line	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

October 2009 Preventative Maintenance Inspections

No. of P.M. Inspections	5K- 7.5K- 10K	15K- 22.5K- 30K	30K- 45K- 60K	60K- 90K- 120K	Totals	Percent Compli ance
Blue Line	61	10	7	9	87	100%
Red Line	27	6	2	1	36	100%
Green Line	20	6	3	1	30	100%
Gold Line	17	1	3	1	22	100%
Totals:	125	23	15	12	175	100%

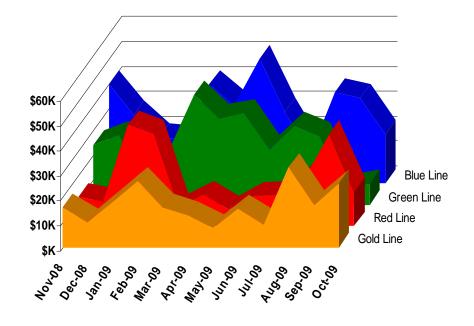




Vandalism & Graffiti Report October 2009

	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Year-to- Date
Blue Line	\$39,722	\$27,949	\$18,498	\$17,708	\$39,975	\$31,349	\$50,062	\$28,914	\$11,909	\$36,475	\$34,376	\$19,686	\$356,623
Green Line	\$11,424	\$28,128	\$40,809	\$37,117	\$44,211	\$34,775	\$36,921	\$22,307	\$31,788	\$27,501	\$6,774	\$8,355	\$330,110
Red Line	\$24,038	\$9,790	\$8,504	\$21,465	\$7,529	\$12,499	\$6,513	\$12,013	\$12,562	\$19,237	\$10,375	\$13,684	\$158,209
Gold Line	\$16,094	\$10,040	\$18,107	\$26,625	\$15,808	\$12,707	\$7,651	\$15,543	\$9,213	\$32,051	\$17,062	\$25,750	\$206,651
Totals	\$91,278	\$75,907	\$85,918	\$102,915	\$107,523	\$91,330	\$101,147	\$78,777	\$65,472	\$115,264	\$68,587	\$67,475	\$1,051,593

October 200	October 2009 Vandalism & Graffiti - All Rail											
	Qty	Labor	Materials	Totals								
Windows replaced	41	\$4,158	\$5,780	\$ 9,938								
Vandal Shields	376	\$9,650	\$4,839	\$14,489								
Seats Cleaned	5,239	\$11,709	\$0	\$11,709								
Seats Replaced	91	\$2,867	\$3,605	\$ 6,472								
Ext/Int Repairs	1,207	\$17,282	\$3,091	\$20,373								
Totals for October 2009 \$49,382 \$18,094 \$67,47												





Vandalism & Graffiti Pictures October 2009



A - Metro Blue Line



C - Metro Green Line



B - Metro Red Line



D - Metro Gold Line



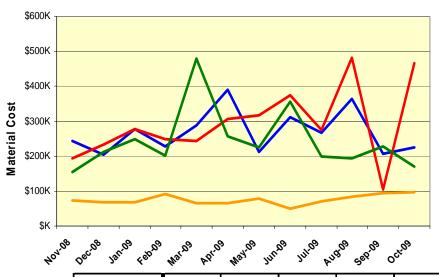
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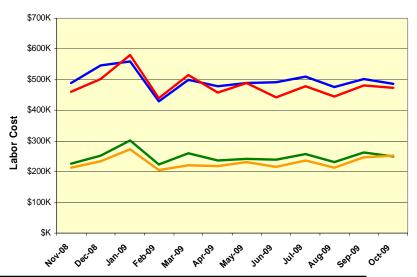
В

Material and Labor Costs October 2009

MATERIALS	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Totals
Blue Line	\$244K	\$204K	\$279K	\$227K	\$289K	\$390K	\$211K	\$311K	\$268K	\$364K	\$207K	\$226K	\$3,405K
Red Line	\$193K	\$232K	\$277K	\$249K	\$244K	\$306K	\$318K	\$375K	\$275K	\$483K	\$104K	\$467K	\$3,816K
Green Line	\$153K	\$214K	\$248K	\$202K	\$479K	\$257K	\$226K	\$356K	\$200K	\$195K	\$229K	\$170K	\$3,071K
Gold Line	\$74K	\$68K	\$69K	\$92K	\$65K	\$66K	\$78K	\$50K	\$71K	\$85K	\$94K	\$96K	\$995K
Totals	\$665K	\$717K	\$873K	\$771K	\$1,077K	\$1,019K	\$834K	\$1,092K	\$814K	\$1,126K	\$634K	\$958K	\$10,329K

Material Costs Labor Costs

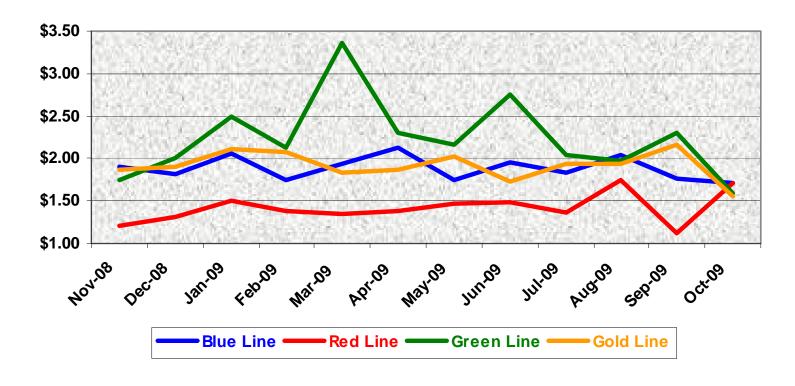




<u>LABOR</u>	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09
Blue Line	\$489K	\$547K	\$560K	\$429K	\$501K	\$480K	\$490K	\$492K	\$510K	\$476K	\$501K	\$487K
Red Line	\$460K	\$503K	\$579K	\$440K	\$516K	\$459K	\$488K	\$443K	\$478K	\$445K	\$481K	\$475K
Green Line	\$227K	\$252K	\$302K	\$225K	\$261K	\$236K	\$241K	\$238K	\$257K	\$232K	\$264K	\$249K
Gold Line	\$214K	\$233K	\$272K	\$205K	\$221K	\$218K	\$232K	\$217K	\$238K	\$213K	\$247K	\$251K
Totals	\$1.390K	\$1.535K	\$1.713K	\$1.298K	\$1.498K	\$1.392K	\$1,452K	\$1.390K	\$1.483K	\$1.365K	\$1.493K	\$1.462K

Cost Per Mile October 2009

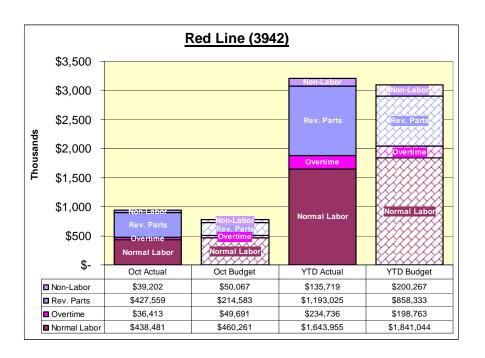
Cost per mile:	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Average
Blue Line	\$1.90	\$1.82	\$2.06	\$1.75	\$1.94	\$2.12	\$1.74	\$1.95	\$1.83	\$2.04	\$1.76	\$1.71	\$1.89
Red Line	\$1.20	\$1.31	\$1.50	\$1.39	\$1.35	\$1.38	\$1.46	\$1.49	\$1.37	\$1.75	\$1.12	\$1.71	\$1.42
Green Line	\$1.75	\$2.01	\$2.50	\$2.12	\$3.36	\$2.31	\$2.16	\$2.75	\$2.05	\$1.97	\$2.29	\$1.59	\$2.24
Gold Line	\$1.86	\$1.90	\$2.12	\$2.08	\$1.83	\$1.86	\$2.02	\$1.73	\$1.94	\$1.94	\$2.17	\$1.55	\$1.92



No facility costs are included



RFS Monthly Budget Summary October 2009



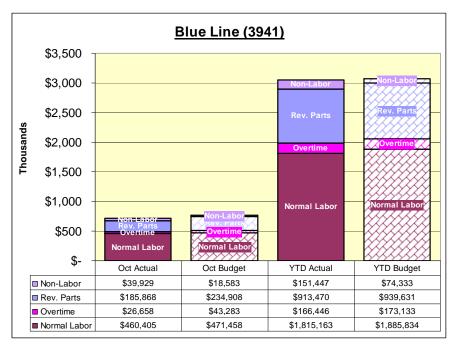
Red Line Explanations:

- The October overtime is lower than monthly budget by 27%. YTD difference indicates an 18% higher. Overtime is used to cover excessive leave of absence of employees, training and special events such as holidays, U2 concert, and Halloween.
- The October revenue parts consumption is 99% higher than monthly budget. YTD difference is 19% higher. Major contributing factors are changing out D.C. traction motors, assembling wheel and axles, and replacing failed Gate Turn Offs (GTOs).
- Note:
 - Oct. Normal Labor = \$21,780 under budget (UB)
 - YTD Normal Labor = \$197,377 (UB)
 - Oct. OT = \$13,278 (UB)
 - YTD OT = \$35,973 over budget (OB)
 - Oct. Total Labor = \$35,839 (UB)
 - YTD Total Labor = \$161,116 (UB)
 - Total YTD Labor/non-labor = \$109,028 (OB)
 - The OB will be reduced in the next few months.

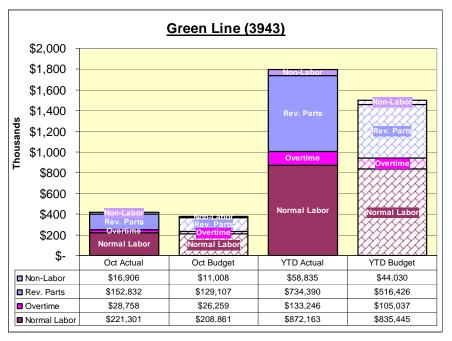


Blue Line Explanations:

- The October Non-Labor actual is higher than budgeted by 53% with a YTD actual
 of 51%. Staff is aggressively repairing roofs, including pantograph, resistor grids,
 and horn brackets resulting in increased material costs. Past variances indicate,
 July 2009, that we are consistently over budget on some accounts (i.e. account #
 50431), which is noted as a future budget adjustment.
- The Rev. Parts actual shows a decrease of 26% with a YTD decrease of 3%. Due
 to being over budget M/S Parts/Rev. Vehicle, in September, we readjusted our
 BURP schedule (Blue Line Upgrade and Reliability Program) in order to bring us
 closer to our monthly and yearly budgetary constraints.
- Note:
 - Oct. Normal Labor = \$11.053 under budget (UB)
 - YTD Normal Labor = \$70,671 under budget (UB)
 - Oct. OT = \$16,625 under budget (UB)
 - YTD OT = \$6,687 under budget (UB)
 - Oct. Total Labor = \$27,678 under budget (UB)
 - YTD Total Labor = \$77,358 under budget (UB)
 - Oct. Total YTD Labor/Non-Labor= \$26,405 under budget (UB)



RFS Monthly Budget Summary October 2009



Green Line Explanations:

- The October Non-Labor actual is higher than budgeted by 35% with a YTD actual increase of 25% higher than budgeted. Non-Labor Actual is 20% higher due to \$23.5K in LRV parts costs, \$4.3K in shop facilities maintenance, and \$1K in uniform/tool costs.
- The Rev. Parts actual indicates an increase of 16% with an overall YTD increase of 30%.
 Charges are due to actual usage and increased LRV part costs.
- The Overtime actual indicates a 9% increase with a YTD increase of 21%. The work
 centralized on preparatory work for Breda 735 delivery and SHARP (Safety & Health
 Assessment Review Program) which is an internal safety audit of safety programs.
 Labor costs associated with overhauls for trucks, brakes, and door operations indicates a
 5.6% over the YTD budget.
- The Normal Labor actual is 6% higher than budgeted with an overall YTD Actual of 4%.
 This is due to hours paid to Rail Facilities Maintenance and to Contract Administrators.
- Note:
 - Oct. Normal Time = \$12,440 over budget (OB)
 - YTD Normal Labor = \$36,718 over budget (OB)
 - Oct. OTP = \$2,499 over budget (OB)
 - YTD OTP =\$28,209 over budget (OB)
 - YTD Non-Labor = \$36,718 over budget (OB)
 - YTD Labor/Non-Labor = \$297,696 over budget (OB)
 - Oct. Labor/Non-Labor = \$44,562 over budget (OB)

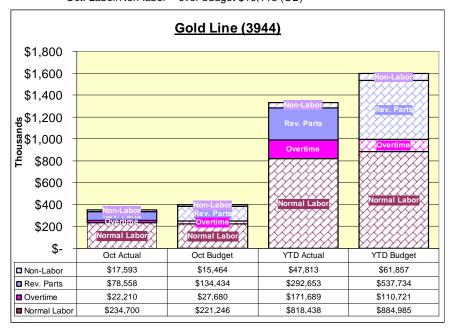
W- Oct. Labor/

Gold Line Explanations:

- The Non-Labor actual shows an increase of 12% over budget and a YTD decrease of 29%. The purchase of special safety equipment for the body shop was required for personnel due to lack of a body shop.
- The October Rev. Parts shows a decrease of 71% budgeted with an overall decrease of 85% from YTD Actual. Fleet is mixed with 23 Siemens and 27 Ansaldo-Breda cars. Staff has not started on any Siemens overhaul work resulting in M/S Rev Parts budget to remain under budget. The Ansaldo-Breda vehicles remain under warranty.
- The Overtime YTD Actual indicates an increase of 36% from October YTD Budget. Due to fleet size, a 36 car rollout schedule and continued support for Gold Line Eastside Extension testing, special events, and noting the training classes coverage necessary.

Normal labor shows a 6% increase from monthly budget. Low absenteeism.

- Note:
 - Oct. Normal Time = \$13,454 over budget (OB)
 - YTD Normal Time = \$66.547 under budget (UB)
 - Oct. OTP = \$5,470 under budget (UB)
 - YTD OTP = \$60,968 over budget (OB)
 - YTD Non-Labor = \$14,044 under budget (UB)
 - YTD Labor/Non-labor = under budget \$19,623 (UB)
 - Oct. Labor/Non-labor = over budget \$10,113 (OB)



Absences vs. Overtime October 2009

ABSENCE TYPE and HOURS	3940	3941	3942	3943	3944	Total
AWP-ABSENT W/O PERMISSION	0.00	8.00	0.00	0.00	0.00	8.00
BER-BEREAVEMENT	0.00	32.00	40.00	24.00	0.00	96.00
CTO-COMPENSATORY TIME OFF	0.00	117.97	128.00	48.00	26.00	319.97
CVA - CASUAL VACATION	56.00	0.00	680.00	0.00	16.00	752.00
DSL-DISABILITY LEAVE/LONG	0.00	720.00	0.00	0.00	360.00	1,080.00
EFH-EMG. FLOAT HOL.	0.00	24.00	72.00	32.00	24.00	152.00
ETO-EXCUSED TIME OFF	0.00	25.00	21.00	9.50	1.68	57.18
FML-FAMILY CARE LEAVE	0.00	232.00	324.00	520.00	0.00	1,076.00
HLF-HOLIDAY FLOATING	16.00	288.00	264.00	88.00	152.00	808.00
II-INDUSTRIAL INJURY	0.00	352.00	16.00	0.00	0.00	368.00
IS-INVESTIGATIVE SUSPENSION	0.00	0.00	8.00	0.00	0.00	8.00
JUR-JURY DUTY	0.00	0.00	24.00	16.00	0.00	40.00
LC1-LABOR CODE 233	0.00	216.00	214.15	80.00	64.00	574.15
LTI-OCCPIL/LONGTRM INJ LEAVE	0.00	0.00	328.00	0.00	0.00	328.00
MLN-MILITARY ABSENCE-UNPAID	0.00	0.00	0.00	8.00	0.00	8.00
OWP-OFF WITH PERMISSION	0.00	0.00	19.50	0.00	0.00	19.50
SCK-SICK PAY	24.00	288.00	207.00	106.82	42.57	668.39
SCW-SICK WITHOUT PAY	0.00	8.00	17.50	77.18	0.00	102.68
SUP-TEMPORARY SUPERVISOR	0.00	322.92	216.50	218.50	227.00	984.92
VAC-VACATION	16.00	850.37	248.00	304.00	452.00	1,870.37
Total Absence Hours	112.00	3,484.26	2,827.65	1,532.00	1,365.25	9,321.16
Number of Work Force	22.00	108.00	105.00	47.00	51.00	333.00
Full Work Force hours/month	3,812.60	18,716.40	18,196.50	8,145.10	8,838.30	57,708.90
Absence as a % of Work Force	3%	19%	16%	19%	15%	16%
OVERTIME TYPE and HOURS	<u>3940</u>	<u>3941</u>	<u>3942</u>	<u>3943</u>	<u>3944</u>	<u>Total</u>
CTB-COMPENSATORY TIME TO BANK	17.00	262.73	132.50	75.49	103.65	591.37
OTP-PREM OVERTIME	157.50	444.73	888.10	691.43	656.87	2,838.63
WLO-Worked Lunch Overtme	0.00	39.00	84.00	23.50	29.50	176.00
Total	174.50	746.46	1,104.60	790.42	790.02	3,606.00
Overtime as a % of Work Force	5%	4%	6%	10%	9%	6%
UNCOVERED ABSENCES	<u>3940</u>	<u>3941</u>	<u>3942</u>	<u>3943</u>	<u>3944</u>	<u>Total</u>
Absences FTE	0.65	20.10	16.31	8.84	7.88	53.78
OTP FTE	1.01	4.31	6.37	4.56	4.56	20.80
FTE Difference	-0.36	15.80	9.94	4.28	3.32	32.97



Rail Fleet Services Instruction October 2009

Training classes completed during the month of October 2009

				Course	Student	Training		
Description	Status	Start	End	Hours	Count	Hours		
Blue Line Training - LRV:								
PERSONAL PROTECTIVE EQUIPMENT	Complete		10/14/2009	2	1	2		
BLOODBORNE PATHOGENS	Complete		10/14/2009	2	3	6		
ETD VALUING DIVERSITY	Complete		10/22/2009	3	2	6		
MOP EAP AS A SUPERVISORY TOOL	Complete	10/14/2009	10/14/2009	1.5	1	1.5		
		Total	Blue Line	Training	(Hours):	15.5		
Red Line Training (Breda A650 HRV):								
BLOODBORNE PATHOGENS	Complete	10/7/2009	10/15/2009	2	3	6		
FORKLIFT, OSHA REFRESHER	Complete		10/15/2009	2	2	4		
RFS BREDA 650 GRS A.T.P.	Complete		10/22/2009	56	6	336		
RFS BREDA 650 F.B. ELECTRONICS	Complete	10/1/2009	10/7/2009	40	6	240		
RFS BREDA 650 SIGNALRAIL ATO	Not Complete			32	6	192		
MOP WORKPLACE VIOLENCE AND THREAT MANAGEMENT	Complete		10/27/2009	4	1	4		
POWERPOINT 2003 - BEGINNER	Complete		10/30/2009	6	2	12		
EXCEL - 2003 BEGINNER	Complete		10/27/2009	6	1	6		
		Tota	I Red Line	Training	(Hours):	794		
Green Line Training (P2550 & P2000 LRVs):								
BLOODBORNE PATHOGENS	Complete	10/6/2009	10/7/2009	2	2	4		
POWERPOINT 2003 - BEGINNER	Complete		10/30/2009	6	1	6		
EXCEL - 2003 BEGINNER	Complete		10/27/2009	6	1	6		
TRANSIT TERRORISM AWARENESS TRAINING	Complete	10/8/2009	10/8/2009	1	1	1		
ETD BUSINESS WRITING SKILLS	Complete		10/22/2009	3	1	3		
WRITING TECHNICAL REPORTS	Complete	10/6/2009	10/6/2009	3	1	3		
FIS 11I NAVIGATION	Complete	10/16/2009	10/16/2009	3	1	3		
		Total G	reen Line	Training	(Hours):	26		
Cold Line Turining (Posse o Posse) PV								
Gold Line Training (P2550 & P2000 LRVs): SUSTAINABILITY AWARENESS TRAINING	Complete	10/8/2009	10/8/2009	1.5	1	1.5		
		Total	Gold Line	Training	(Hours):	1.5		
Total Rail Fleet Services Instruction for the month of October 2009 (Hours):								
Core Vehicle Training Complete	d:	BLUE	RED	GREEN	GOLD			
Percentage of core vehicle traini	ing complete:	94.5%	97.4%	82.2%	55.1%			
AnsaldoBreda 2550 Trainir	ng Completed:	13.8%	N/A	11.1%	67.1%			

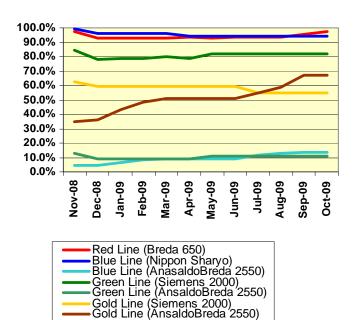
8.3

7.6

8.2

Average Specialist Rail Experience Level in Years:

Core Training Completed



Variations caused by new hires, employee transfers, & training completed

