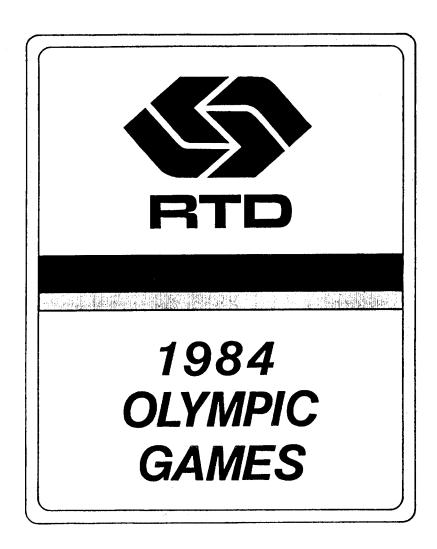
# 1984 OLYMPIC GAMES

# Transit Service and Control Plan

June 1984



Southern California Rapid Transit District

### **HEADWAY ARTICLE**

# YOUR RESPONSIBILITY AS AN DISASTER SERVICE WORKER UNDER CALIFORNIA STATE LAW

Did you know that under the California Government Code all District employees automatically become Disaster Service Workers when and if an **emergency is declared** covering the County of Los Angeles or Southern California as a whole. The important words in the first sentence are "emergency is declared". Who can declare an emergency which would affect District employees? The Los Angeles County Board of Supervisors can. Also, the state governor and the President of the United States.

Section 3100 of the code states:

"It is hereby declared that the protection of the health and safety and preservation of the lives and property of the people of the state from the effects of natural, manmade, or war-caused emergencies which result in conditions of disaster or in extreme peril to life, property, and resources is of paramount state importance requiring the responsible efforts of public and private agencies and individual citizens. In furtherance of the exercise of the police power of the state in protection of its citizens and resources, all public employees are hereby declared to be disaster service workers subject to such disaster service activities as may be assigned to them by their superiors or by law."

Section 3101 of the code defines disaster service worker as follows:

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Now you may say "What does this mean to me?" In case of a declared emergency all District employees automatically become disaster service workers. They are expected to make every effort to report to their regular place of work or designated alternate location. Once there they become subject to direction from County authorities via District management. This does not mean that they will be doing their normal work, but any type of directed needed work. This also can mean that the normal eight hour day is not in effect.

By: Jon R. Vandercook, Senior Safety Specialist
District Emergency Preparedness Coordinator

## TRANSPORTATION DEPARTMENT

SPECIAL DETOUR NOTICE NO. 88-4

LINES:

16, 18, 48, 53, 456, 460, 462 & 470(RTE.471)

IN EFFECT:

FROM 8:00 P.M., FRIDAY, MAY 21, 1988, ONLY WHEN ORDERED BY

RADIO DISPATCHER OR SUPERVISOR

SUBJECT:

TEMPORARY DETOUR

LOCATION:

5TH ST. BETWEEN HILL ST. AND OLIVE ST.

REASON:

DOWNTOWN AREA CONSTRUCTION

LINE 16

WESTBOUND

ONLY:

Regular route to Spring St. and 5th St., then continue on Spring St. to (R) 7th St., (R) Olive St., (L) 5th St. and regular route.

LINES 18, 48, 53, 456 & 470(RTE.471)

WESTBOUND ONLY: Regular route to 5th St. and Main St., then continue via 5th St. to (L) Spring St., (R) 7th St., (R) Olive St. (L) 5th St. and regular route.

Make passenger stops at the following locations while operating over detour route:

- 1) Mid-block Spring St. between 5th & 6th Sts.
- 2) Nearside Spring St. and 7th St.
- 3) Nearside 7th St. and Broadway
- 4) Farside 7th and Hill Sts.
- 5) Farside Olive & 7th Sts.
- 6) Farside 5th & Olive Sts. (after left turn)

LINE 460 & 462

WESTBOUND ONLY: Regular route to 5th St. and Main St., then continue via 5th St. to (L) Spring St. (R) 8th St., (L) Grand Ave., (R) 11th St. to layover zone just west of Figueroa St.

Make passenger stops at the following locations while operating over detour route:

- 1) Mid-block Spring St. between 5th & 6th Sts.
- 2) Mid-block Spring St. between 7th & 8th Sts.
- 3) Nearside 8th and Hill Sts.

Operations Control and Services Superintendent Districts 1, 2 & 3/F-85

Issued:

May 18, 1988 1, 5, 9, 12 & 18

Divisions: Transp:

JU: AW

8.61



### TRANSPORTATION DEPARTMENT

SPECIAL DETOUR NOTICE NO. 91-1

LINES:

4(RTE.304) & 33(RTE.333)

IN EFFECT:

MONDAY, JANUARY 21, 1991, AND EVERY WEDNESDAY THEREAFTER, UNTIL FURTHER NOTICE (APPROXIMATELY ONE (1) YEAR) BETWEEN THE HOURS OF 8:00 A.M. AND 5:00 P.M. OR WHEN BARRICADES ARE ERECTED.

SUBJECT:

TEMPORARY RELOCATION OF LAYOVER ZONE

LOCATION:

2ND ST. % SANTA MONICA BLVD. AND ARIZONA AVE.

REASON:

FARMER'S MARKET

LINE 4 (RTE.304)

NORTHBOUND: Regular route to Ocean Ave. and Arizona Ave., then continue via Ocean Ave. to temporary layover zone on Ocean Ave. just south of Wilshire Blvd.

SOUTHBOUND: Depart temporary layover zone via Ocean Ave., (R) Wilshire Blvd., (R) 4th St., (R) Broadway and regular route.

> Depart temporary layover zone four (4) minutes prior to scheduled departure as shown on paddle.

> > LINE 33 (RTE.333)

NORTHBOUND: Regular route to 2nd St. and Broadway, then continue via 2nd St., (L) Santa Monica Blvd., (R) Ocean Ave. to temporary layover zone on Ocean Ave. just south of Wilshire Blvd.

SOUTHBOUND: Depart temporary layover zone via Ocean Ave., (R) Wilshire Blvd., (L) 2nd St., (L) California Ave., (L) Ocean Ave. to Arizona Ave. and regular route.

> NOTE: All buses depart temporary layover zone two minutes before scheduled departure time at 2nd St. and Santa Monica

Blvd.

Operations Control and Services

District 10/F-81

Issued:

January 17, 1991

Transp:

Divisions: 6, 7 & 10 JU:AW

11.74

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### TRANSPORTATION DEPARTMENT

1ST REVISION SPECIAL DETOUR NOTICE NO. 91-2

442, 443, 444, 445 & 446 (RTE.447) LINES:

SATURDAY, MARCH 2, 1991, UNTIL FURTHER NOTICE (APPROXIMATELY IN EFFECT: ONE (1) YEAR) WHEN BARRICADES ARE ERECTED OR WHEN ORDERED

BY RADIO DISPATCHER OR SUPERVISOR.

TEMPORARY DETOUR AND RE-ESTABLISHMENT OF BUS STOPS SUBJECT:

HARBOR (110) FWY. & MARTIN LUTHER KING BLVD. LOCATION:

FREEWAY CONSTRUCTION REASON:

LINE 442

NORTHBOUND: Regular route to Manchester Ave. and Vermont Ave., then continue via Manchester Ave. to (L) Figueroa St. to Martin

Luther King Blvd. and regular route.

SOUTHBOUND: Regular route to Figueroa St. and State Dr., then continue

via Figueroa St. to (L) Slauson Ave., (R) Flower St., (L) Harbor Freeway on-ramp - South, Harbor (110) Freeway and

regular route.

LINES 443, 444, 445 & 446 (RTE.447)

NORTHBOUND: Regular route to Harbor (110) Freeway and Manchester Ave.

bus stop, then continue via (R) Manchester Ave. off-ramp, (R) Manchester Ave., (R) Figueroa St. to Martin Luther King

Blvd. and regular route.

SOUTHBOUND: Regular route to Figueroa St. and State Dr., then continue

via Figueroa St. to (L) Slauson Ave., (R) Flower St., (L) Harbor Freeway on-ramp - South, Harbor (110) Freeway and

regular route.

ESTABLISH STOPS

NORTHBOUND: Figueroa St. and Manchester Ave., farside, after right turn

(Line 442 after left turn) Line 81 zone.

Figueroa St. and Slauson Ave., farside.

Figueroa St. and King Blvd., nearside.

SOUTHBOUBD: Figueroa St. and King Blvd., farside.

Flower St. and Slauson Ave., farside, after right turn.

Operations Control and Services

Districts 5, 9 & 12/F-81

April 22, 1991 Reissued:

Divisions: 5, 12 & 18 JJ:AW

Transp

7.0 LONG BEACH FREEWAY - NORTHBOUND -

LINES 455, 456, 457, 459 AND 750

- 7.1 via Long Beach Fwy. to Washington Blvd. off-ramp, R-Washington Blvd., R-Soto St., L-Whittier Blvd., then regular route of line.
- 7.2 via Long Beach Fwy. to Santa Ana Fwy., continue via Long Beach Fwy., to Ford-Olympic Blvd. off-ramp, L-E. Olympic Blvd., R-Soto St., L-Whittier Blvd., then regular route of line.
- 7.3 via Long Beach Fwy. to Santa Ana Fwy., continue via Long Beach Fwy. and Pomona Fwy. to Santa Ana Fwy., then regular route of line.
- 7.4 via Long Beach Fwy., to Washington Blvd. off-ramp, R-Washington Blvd., R-Soto St., L-Whittier Blvd. - Sixth St., R-Alameda St., L-First St., R-Broadway to off-street terminal.

Lines: 455) 457) 456) 459)

Line:

750

) 459) Use Rte. 7.1, 7.2 or 7.3 as directed.

Use Rte. 7.4 as directed.

# 6.0 SANTA ANA FREEWAY - NORTHBOUND -

LINES 460, 462, 464 466 AND 760

- 6.1 L-Washington Blvd., R-Soto St. and L-Whittier Blvd., then regular route of line. Regular route to Paramount Blvd. and Santa Ana Fwy., continue via Paramount Blvd., L-Telegraph Rd.,
- 6.2 R-Soto St., and L-Whittier Blvd., then regular route of line. Regular route to Telegraph Rd. and Atlantic Blvd., then R-Atlantic Blvd., R-Washington Blvd.,
- 6.3 L-First St., R-Broadway to off-street terminal. Regular route to Santa Ana Fwy. and 605 Fwy., via R-605 Fwy., -North- R-Telegraph Rd. off-ramp, then R-Telegraph Rd., L-Washington Blvd., R-Soto St., L-Whittier Blvd., -Sixth St., R-Alameda St.,
- 4.9 From Atlantic Blvd. and Telegraph Rd., R-Atlantic Blvd., L-East Olympic Blvd., R-Soto St. and L-Whittier Blvd., then regular route of line.

Line: 460) Use Rte. 6.1 as directed.

462) Use Rte. 6.2 or 6.4 as directed.

Line:

Lines: 464)
Use Rte. 6.3 as directed.

760)

# 5.0 GOLDEN STATE FREEWAY - SOUTHBOUND -

LINES 406, 407, 410, 412, 413, 418 AND 419

- 5.1 L-Hill St., then regular route of line. via Golden State Fwy. to Stadium Way transition road, then via Golden State Fwy., R-Pasadena Fwy. Broadway transition roadway, R-Broadway off-ramp, R-Pasadena Ave., R-No. Broadway, R-First St.,
- 5.2 Fernando Rd., R-Pasadena Ave., R-No. Broadway, R-First St., L-Hill St., then regular route of via Golden State Fwy., R-Los Feliz Blvd. off-ramp, R-Los Feliz Blvd., L-Riverside Dr., R-San
- 5.3 via regular route to San Fernando Rd. & Pepper St., continue along San Fernando Rd., R-Ave. 19, R-Pasadena Ave., R-No. Broadway, L-Sunset Blvd. and R-Spring St., then regular route of line.

LINES 406, 407, 410, 412, 413, 418 AND 419

5.4 via Golden State Fwy. to Pasadena Freeway transition road., L-Riverside Dr. off-ramp, R-Riverside regular route of line. Dr., R-San Fernando Rd., R-Pasadena Ave., R-No. Broadway, R-Sunset Blvd., and L-Figueroa St., th

Lines: 410) 418)

413) Use Rte. 5.1 or 5.2 as directed.

Lines: 406)

407) Use Rte. 5.4 as directed.

Line: Use Rte. 5.4 as directed.

# 4.0 PASADENA FREEWAY - SOUTHBOUND -

LINES 401 AND 402

- #.1 Regular route of line to Pasadena Fwy. & Glenarm St., R-Glenarm St., L-Fair Oaks Ave., R-Huntington Dr., R-Mission Rd., R-Macy St., L-Spring St., R-First St., and L-Olive St., then regular route of
- 4.2 via Pasadena Fwy., R-Ave. 52 off-ramp, L-Ave. 52, R-Griffin Ave., R-No. Broadway, R-First St. and L-Olive St., then regular route of line.
- 4.3 via Pasadena Fwy. to Ave. 43 off-ramp, continue via Pasadena Fwy., R-I-5 Fwy. transition roadway -South - R-Pasadena Ave., Broadway off-ramp, R-Pasadena Ave., R-No. Broadway, R-First St., and L-Olive St., then regular route of line.

Lines: 401)

402)

Use Rte. 4.1, 4.2 or 4.3 as directed.

3.0 HARBOR FREEWAY - NORTHBOUND -

LINES 442, 443, 444, 445, 446 AND 448

- 3.1 L-Washington Blvd., R-Flower St., to 12th St., then regular route of line. via Harbor Fwy. to Century Blvd. off-ramp, R-Century Blvd. off-ramp, R-Century Blvd., L-Broadway,
- 3.2 Regular route to Manchester Ave. & Harbor Fwy., continue via Manchester Ave., L-Broadway, L-Washington Blvd., R-Flower St., to 12th St., then regular route of line.
- ω ω Ave., L-Broadway, L-Washington Blvd., R-Flower St., to 12th St., then regular route of line. Regular route to Harbor Fwy & Manchester Ave. off-ramp, R-Manchester Ave. off-ramp, R-Manchester

I.ines: 443)

444) Use Rte. 3.1 as directed.

446)

442 Use Rte. 3.2 as directed.

Lines 445)

Line:

448) Use Rte. 3.3 as directed.

# 2.0 SANTA MONICA FREEWAY - EASTBOUND -

LINES 430, 431, 434, 436, 437, 438, 439, 576 AND 720

- 2.1 then regular route of line. Regular route to Apple St. & Fairfax Ave., via Apple St., L-Washington Blvd., and L-Grand Ave.,
- 2.2 Regular route to Apple St. & Fairfax Ave., via Apple St., L-Washington Blvd., L-La Brea Ave., R-Venice Blvd., and L-Grand Ave., then regular route of line.
- 2.3 L-Adams Blvd., R-Western Ave., then regular route of line. Regular route to Apple St. & Fairfax Ave., via Apple St., R-Washington Blvd., L-Fairfax Ave.,
- 2.4 via Santa Monica Fwy., R-Apple St. off-ramp, Apple St., L-Washington Blvd., L-La Brea Ave., R-Venice Blvd., and L-Main St., then regular route of line.

Lines: 430) 431) 438) 437)

434) 439)

720)

436) Use Rte. 2.1 or 2.2 as directed.

Line: Line: 576 720 Use Rte. 2.3 as directed. Use Rte. 2.4 as directed.

# 1.0 HOLLYWOOD FREEWAY - SOUTHBOUND -

LINES 426, 421, 422, 423, 424, 425, 427 AND 429

- 1.1 via Hollywood Fwy., R-Hollywood Blvd. off-ramp, L-Hollywood Blvd., R-Sunset Blvd., R-Grand Ave., L-Temple St., R-Hill St. then regular route of line.
- 1.2 L-Temple St., R-Hill St. then regular route of line. via Hollywood Fwy., R-Vermont Ave. off-Ramp, L-Rosewood Ave., R-Vermont Ave., L-Beverly Blvd.,
- 1.3 Blvd., R-Sunset Blvd., R-Grand Ave., L-Temple St. then regular route of line. Line 420 - via regular route of line to Santa Monica Blvd. & Western Ave. then via Santa Monica
- 1.4 R-Sunset Blvd., R-Grand Ave., L-Temple St., R-Hill St. then regular route of line. Line 429 - via regular route of line to Hollywood Blvd. & Van Ness then via Hollywood Blvd.,
- 1.5 St. All service - via Hollywood Fwy., R-Alvarado St. off-ramp, R-Alvarado St., L-Temple St., R-Hill then regular route of line.

All Lines	Line:	Line:			Lines:
es:	429	420	423)	422)	421)
			427)	425)	424)
Use	Use	Use			Use
Rte.	Rte.	Rte.			Use Rte. 1.1 or
1.5	1.4	1.3			1.1
Ω O	S	S			10
dir	directed	directed.			1.2 as
irected	ecte	ecte			
ă.	ď.	ď.			directed

FREEWAY DIVERSION ROUTINGS
DURING SUMMER OLYMPIC GAMES
IN EFFECT 7/28/84 THROUGH 8/12/84 ONLY

TO BE USED ONLY AS DIRECTED

			,

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By: Jon R. Vandercook, Senior Safety Specialist
District Emergency Preparedness Coordinator

# 1984 OLYMPIC GAMES Transit Service and Control Plan

June 1984

Issued	To		
Report	Number	of	 •



Southern California Rapid Transit District



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1.0 INTRODUCTION

## 1.0 - INTRODUCTION

# 1.1 OVERVIEW OF OLYMPICS TRANSIT SERVICE

For sixteen days in July and August 1984, the greater Los Angeles area will host the 23rd Olympic Games. The challenges associated with meeting the public transportation demands generated by the Games are impressive, particularly in view of the following facts:

- (1) The Los Angeles Olympic Organizing Committee (LAOOC) estimates that 7,000,000 ticketed spectators will attend the events;
- (2) The majority of the venues are in the greater Los Angeles area at 17 separate locations;
- (3) For the first time since 1960, the Games will be held in a city that does not benefit from a rail transit system;
- (4) The Southern California Rapid Transit District will be required to start-up, operate, and close down an independent bus system equivalent in size and scale to rank as the fourth largest transit system in California; and
- (5) Public subsidies will not be available for transit service support.

Due to the need to operate a large independent service network dedicated to Olympic travel, the District has had to confront constraints or problems relating to funding, manpower, and equipment.

Since public funds are not available to subsidize Olympic transportation, the District has had to devise a means of generating sufficient revenue to defray the cost of providing the service. A premium fare tariff and a commemorative token program have been developed to recover Olympic expenses. Moreover, approximately 400 temporary operators will be required to supplement existing operator rosters. Finally, patronage estimates indicate a 550 bus fleet will be required for Olympic service. In addition to 447 new buses currently on order to supplement the existing fleet, the District is prepared to lease additional vehicles if necessary.

## 1.2 PRELIMINARY SERVICE PLANS

District planning efforts for the Olympic Games began in December 1982. As the LAOOC released information regarding venue sites, spectator capacities, and event timing, staff developed preliminary estimates of transit service requirements to accommodate various mode split targets. In early June 1983 the Initial Transit Plan was presented to the Board of Directors for consideration. The Initial Transit Plan served as the framework around which continued plan refinements were made regarding types of service, venues and associated mode splits, and estimated patronage.

#### 1.2.1 TYPES OF SERVICE

The Initial Transit Plan proposed that a network of shuttle, express, and park-ride routes be established to serve major venue sites. These temporary routes would be operated during the 16 days of the Games and would be independent of the current service network.

#### 1.2.2 VENUES AND MODE SPLITS

Service would be limited to major venues; venues in remote locations or with limited spectator access would not be served. For these reasons, the Initial Transit Plan proposed to exclude Lake Casitas, Coto de Caza, El Dorado Park, and Prado Dam Recreation Park from the SCRTD Olympic transit service network.

Based on input from the Olympic Advisory Group (OAG), public transit was assigned a 40% share of capacity at major venues at Exposition Park and UCLA; a 10% to 20% mode split target was assigned to most other venues.

# 1.2.3 ESTIMATED PATRONAGE

The Initial Plan estimated that over the 16 day period of the Games, the SCRTD would carry approximately 3.47 million spectators via the Olympic

service network; it was further estimated that daily ridership would fluctuate between 84,000 and nearly 330,000 passengers depending upon the number of active venues each day.

## 1.3 FINAL SERVICE PLAN

During the Summer and Fall of 1983, staff continued to meet with the LAOOC and the Olympic Advisory Group as part of the plan refinement process. Based on input from these sources as well as a comprehensive ticket sales analysis by SCRTD staff, a Final Service Plan was developed and presented to the Board of Directors in February 1984. Highlights of the Final Service Plan are presented below.

#### 1.3.1 TYPE OF SERVICE

As in the earlier plan, the SCRTD Olympic transit services will be comprised of a network of special shuttle, park-ride, and express routings.

#### 1.3.2 TARGET MARKETS

Due to the ticketing policies adopted by the LAOOC, residents of Southern California will comprise the primary market for SCRTD Olympic transit services. It is likely that foreign visitors, U.S. residents from other states and perhaps guests of sponsors will attend through group arrangements including chartered transportation. However, it is believed that spectators from these groups will comprise a significant secondary market.

#### 1.3.3 PRICING OF SERVICE

Because of constraints imposed by the Proposition A fare reduction program, public subsidy will not be available to support the District's Olympic services. To ensure that the services are self-supporting, premium fares will be charged ranging from \$2.00 to \$6.00 depending upon the service. A \$10.00 daily pass will also be available good for use on all Olympic and regular service lines.

#### 1.3.4 VENUES SERVED

Dedicated Olympic service will be provided to the following major venues:

- Exposition Park
- Santa Anita
- Rose Bowl
- Forum
- Dodger Stadium

- Loyola-Marymount
- Long Beach
- Anaheim
- UCLA

#### 1.3.5 VENUES SERVED BY EXISTING SERVICE ONLY

Regular line service will be provided to venues at:

- Cal State Fullerton
- Cal State Dominquez Hills
- Pepperdine University
- Cal State Los Angeles
- East Los Angeles College

#### 1.3.6 VENUES NOT SERVED

Service will not be provided to venues at:

- Lake Casitas
- Coto de Caza
- Fairbanks Ranch

- El Dorado Park
- Prado Dam

#### 1.3.7 ESTIMATED PATRONAGE

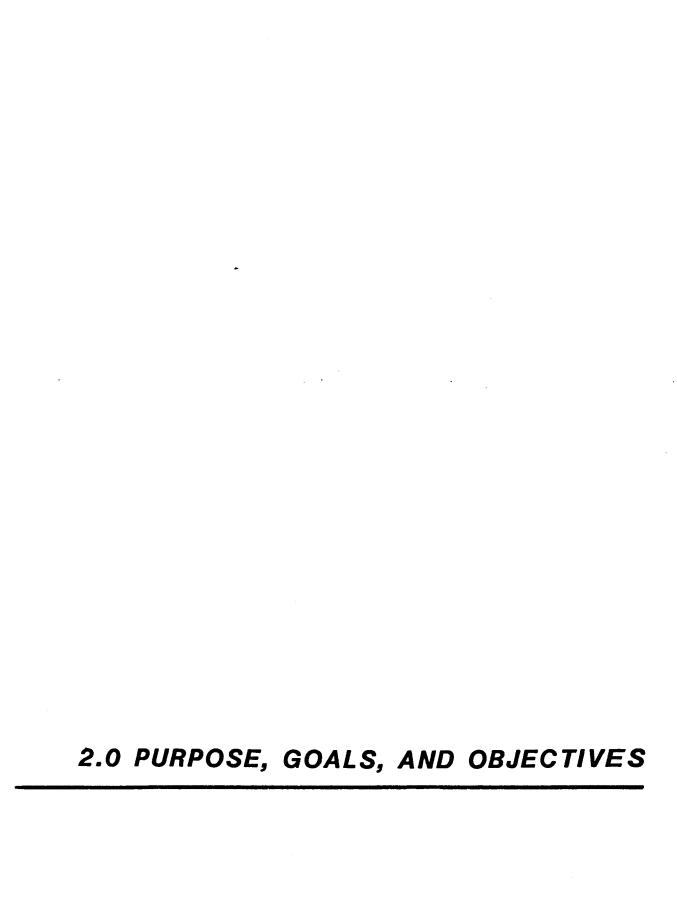
It is estimated approximately 3.5 million passengers will be carried on the District's Olympic services over the 16 day period of the Games. Daily ridership will range between 84,000 and 330,000 passengers depending on the number of active venues.

#### 1.3.8 INTERFACE WITH BASE RTD SYSTEM

The Olympic services will be independent of the existing base system in that special routes and schedules will be operated, and a special tariff will govern revenue return. Because the Olympic route network is comprised of special, independent services, transfers either to or from the regular

system will not be permitted. Additionally, regular system monthly passes will not be accepted as full or partial payment of fares established for the Olympic services.

It is anticipated, however, that the base system will serve as an important mode of access to the Olympic system, particularly as a connector to the downtown shuttles. As a consequence, some level of schedule coordination will be required, particularly in the evenings. It is also likely that regular services may need to be augmented due to increased demand generated by riders connecting to or from the Olympic services.



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## 2.0 - PURPOSE, GOALS AND OBJECTIVES

# 2.1 PURPOSE

The Olympic services will place a strenuous demand upon both the District's equipment and manpower. In fact, additional vehicles and personnel will be required to implement the necessary services.

The purpose of this document including Exhibits is to formalize the plans and procedures to be followed before, during and after the Olympic Games. This document is to be used as a guide by every person involved in Olympic-related activities.

# 2.2 GOALS

The District is basically orienting its Olympic sights toward achieving six basic goals. They are:

- (1) To develop a SCRTD Olympic Service Plan and a SCRTD Olympic Operations Plan which will be used to describe and to guide the provision of Olympic bus transportation.
- (2) To effectively manage the coordinated implementation of these plans up to, and including, the July 28 August 12, 1984 Olympic Game period.
- (3) To successfully provide the Olympic services; to quickly adjust operations as necessary.
- (4) To return the District to regular operations as quickly as possible after the conclusion of the Games.
- (5) To continue to operate the regular District service without interruption and at normal service levels during the Olympic period.
- (6) To generate sufficient revenues to cover both the start-up and actual operating costs of the Olympic service.

## 2.3 OBJECTIVES

In order to meet these goals, the District has established the following objectives.

#### 2.3.1 PREPARE PLANS

Four major objectives have been identified to meet this goal. They are:

- (1) To develop a Final Service Plan by March 16, 1984 which will be used as the policy and procedural guide for allocating service and manpower.
- (2) To develop an Operations Plan by May 1, 1984 which will detail specific tasks and procedures to be instituted to implement the Service Plan.
- (3) To create a special Olympic Task Force (Task Force) responsible for developing these plans.
- (4) To develop a schedule of activities and tasks needed to: complete the plans; coordinate implementation; provide the Olympic service; and close down operations.

## 2.3.2 COORDINATE IMPLEMENTATION

Nine major objectives have been identified to meet this goal. They are:

- (1) To use the Task Force as the forum to coordinate implementation of the plan, and to ensure that tasks are completed on schedule.
- (2) To develop appropriate financial control procedures to ensure that costs and revenues are accurately reported and collected.
- (3) To identify equipment and facility requirements and to institute measures to assure that they are ready or installed before July 28, 1984.
- (4) To identify manpower requirements and to institute procedures to hire. assign and train prior to July 28, 1984.
- (5) To prepare routes, schedules, stops, and other route specific information needed to operate both the Olympic service, and to maintain the SCRTD regular service.
- (6) To ensure that the public and other agencies are made aware of our operations and services.

- (7) To ensure that necessary security measures have been developed which will safeguard the public, and SCRTD employees, equipment and revenue.
- (8) To develop special Olympic administrative procedures to be used during the Olympic period.
- (9) To field test the Service Plan and to make whatever changes are required from the field testing.

#### 2.3.3. PROVIDE SERVICES

Eight major objectives must be completed in order to meet this goal. They are:

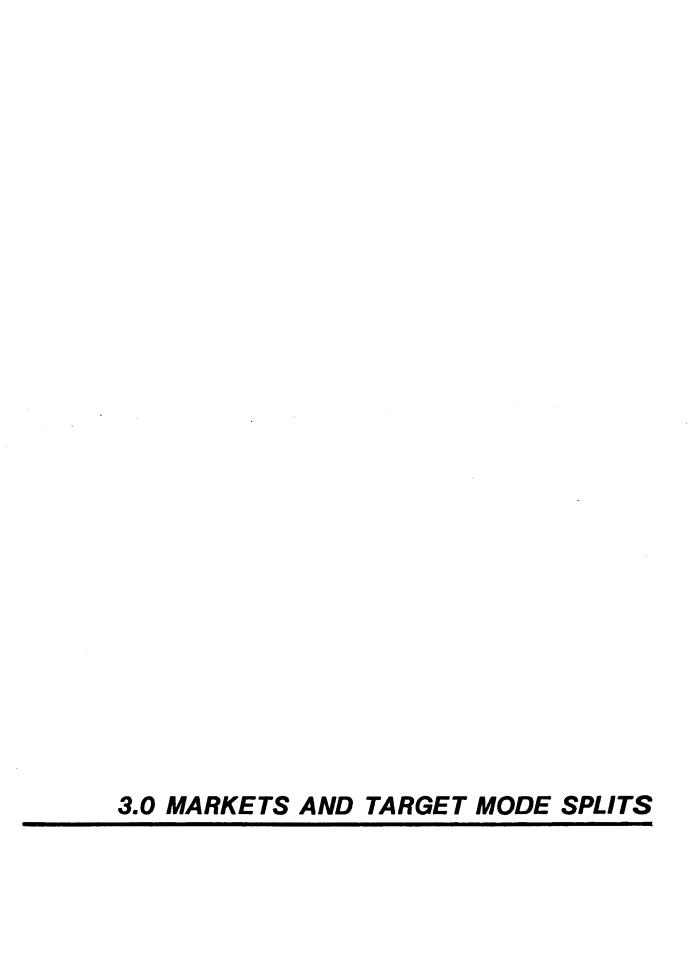
- (1) To institute procedures designed to ensure coordination and communication both internally within the District, and also between SCRTD and outside agencies.
- (2) To implement Olympic services and maintain regular operations as scheduled.
- (3) To assign necessary equipment and manpower to Olympic services.
- (4) To ensure that necessary contingency operations are instituted to address changing requirements for regular and Olympic services.
- (5) To institute security procedures designed to protect bus passengers, employees and equipment.
- (6) To institute necessary fare collection procedures to ensure that revenues are quickly, accurately and safely collected and processed.
- (7) To institute special Olympic administrative procedures to efficiently implement the Olympic services.
- (8) To inform the public of the availability of, or changes to, provided Olympic service.

#### 2.3.4 RETURN TO REGULAR SERVICE LEVELS

Demand generated by the Games require that the District procure additional manpower and equipment. In order to return to normal pre-Olympic levels of operation, it will be necessary to reduce staffing levels and remove excess

equipment. A comprehensive closedown plan has been developed (Exhibit 19) which will serve as a guide in executing the following tasks:

- (1) Reduce manpower to pre-Olympic levels within 45 days.
- (2) Reduce equipment to pre-Olympic levels within 30 days.
- (3) Reduce or eliminate special Olympic facilities within 30 days.
- (4) Perform audits and determine actual costs and revenues of the Olympic service within three months of the conclusion of the Games.
- (5) Evaluate the impact on SCRTD of gearing up for, providing for, and closing down of the Olympic operation as quickly as possible.



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# 3.0 - MARKETS AND TARGET MODE SPLITS

# 3.1 SIZE AND SCOPE OF OLYMPICS

The LAOOC estimates that approximately 7,000,000 ticketed spectators will attend the 16 days of Olympic events. Tickets have been allocated as follows:

- (1) 50% to residents of Southern California;
- (2) 20% to residents of the Unites States;
- (3) 20% to foreign visitors; and
- (4) 10% to Olympic sponsors.

Along with this allocation policy, the Organizing Committee has placed limitations on the number of tickets for premium (limit 2) and semi-premium (limit 4) events local households or businesses may purchase. These limitations tend to preclude local group purchasing of tickets and also make more difficult the acquisition of tickets for a sequence of events. Due to these policies, residents of Southern California comprise the largest market for tickets and for transportation via the District's Olympic transit services. While non-residents and foreign visitors form a large market for tickets, it is anticipated that many of these spectators will attend through group arrangements which include chartered transportation to events. In proportion (and numbers), therefore, non-residents and foreign visitors will constitute smaller secondary markets for the District's Olympic transit services.

As mentioned in Chapter 1, it is estimated daily ridership will range between 84,000 and 330,000 passengers based on assumptions regarding venue capacities, target mode splits, and scheduling of events. Applying the ticket allocation policies established by the LAOOC suggests that at least half of the daily passengers (from 42,000 to 165,000 boardings depending upon the day) will be residents of Southern California. Application of the ticket allocation policies also suggests that 20% of the daily passengers (from 16,800 to 66,000 boardings) will be residents of other states in the

U.S. and 20% will be foreign visitors. It is estimated that the remaining 10% of the daily boardings (from 8,400 to 33,000 depending upon the day) will be generated by guests of Olympic sponsors.

# 3.2 TARGET MARKET

Three markets have been identified which will comprise the majority of District ridership.

## 3.2.1 LOCAL RESIDENT (NON-TRANSIT USER)

It is assumed that local residents with little experience using public transportation will comprise a large percentage of the local market. With little transit experience to draw upon, it seems that most of these users would attempt to access the Olympic system via private transportation. It is assumed that park/ride service will prove to be the mode of choice. Needs for this group include access to adequate, secure parking which is reasonably close to their point of origin.

### 3.2.2 LOCAL RESIDENT (TRANSIT USER)

The experienced local transit user may be more flexible to an extent in terms of modes of access to the District's Olympic system. It is believed that members of this group will be more inclined to use the existing regular system to bring them to the terminal locations of the various Olympic services provided. Access to the regular system, however, may be difficult due to the lack of capacity during certain times of the day.

#### 3.2.3 NON-RESIDENT

The non-resident group will probably use a variety of modes of access to the Olympic system. Foreign visitors, for example, may be inclined to use the existing regular system while some non-residents from other states may use private transportation to an extent. It should be noted that the recreational vehicle (RV) market may provide a significant number of Olympic system riders. In the San Gabriel Valley, for example, RV parks

are proposed to be established at the Pomona Fairgrounds and Whittier Narrows Recreation Area. It appears that some effort will be made by the RV park operators to provide an interface with the SCRTD regular system. The regular system, in turn, would be used to access the Olympic system. Depending on the time and day of travel and the number of riders involved, the regular system may have difficulty absorbing these passengers.

Finally, a need common to all groups is access to adequate information regarding the Olympic services. Printed material and telephone information must be available to handle queries regarding services, schedules, and fares. Emphasis will be placed on Olympic service through marketing material and telephone information rather than on the existing service.

# 3.3 TARGET MODE SPLITS

Mode split targets were developed by the Olympic Advisory Group as information regarding venue capacity and event timing was released by the LAOOC. It was apparent early in the planning process that, with multiple event scheduling coupled with a relative lack of parking at major venues, public transit would have to play a significant role in overall traffic management plans. As a consequence, the public transit "share" of the spectator market has been large from the very start. As more information became available, target mode splits were refined and adjustments made to the Olympic service network. Spectator capacities at each of the Olympic venues, associated mode split targets, and patronage are summarized in Figure 1.

FIGURE 1
SPECTATOR CAPACITY AND ESTIMATED PATRONAGE BY VENUE

YENUE	CAPACITY	TARGETED MODE SPLIT (%)	ESTIMATED PATRONAGE
Exposition Park (includes Coliseum, Sports Arena, USC Swim Stadium)	120,750	40	48,300
Santa Anita	34,650	10	3,500
East Los Angeles College	19,200	10*	1,900*
Rose Bowl	105,000	15	15,800
Pepperdine	5,250	5*	300*
Forum	17,325	5	900
Loyola	4,200	25	1,100
Long Beach (includes Convention Center and Sports Arena)	13,125	55	7,200
Anaheim	7,770	20	1,600
UCLA (includes Pauley Pavilion and Tennis Courts)	19,950	40	8,000
CS Dominguez Hills	5,250	5*	300*
CS Fullerton	4,200	10*	400*
CS Los Angeles	8,400	10*	800*
Dodger Stadium	52,500	5	2,600

<sup>\*</sup> Mode splits and patronage estimated for existing regular service.

Following the determination of the overall mode split targets, further refinements within the overall targets were used to develop patronage estimates and vehicle requirements for each type of service: shuttle, express, and park/ride. Within the overall targets, initial plans suggested that 50% of the Olympic ridership would be carried by shuttle, 40% by park/ride and express, and 10% on the regular system. As part of the plan refinement process, targets have shifted for various venues although the overall share has remained constant.

The patronage estimates generated by the target mode splits have been used to determine vehicle and manpower needs. In turn, this information has been used to determine cost and revenue return for the Olympics.

## 3.4 TICKET SALES ANALYSIS

The LAOOC has supplied information to the District regarding the number of tickets sold to Olympic events to spectators in Southern California Zip Code areas for Exposition Park and UCLA venues. Zip Code data has been aggregated to show sales by event to spectators originating in over twenty geographic sectors (Exhibits 1 through 4).

#### 3.4.1 DETERMINATION OF SERVICE NEEDS BY SECTOR

Analysis of ticket sales provided information needed to determine appropriate park/ride terminal locations for the Olympic services. While much of the initial staff assessment of park/ride needs was confirmed, the analysis further demonstrated the need for park/ride facilities in the West Los Angeles and South Bay Sectors. As a consequence, approval has been obtained permitting the establishment of an Olympic park/ride terminal in Century City. In addition, staff has secured the use of Alpine Village as an Olympic park/ride terminal for the South Bay sector.

#### 3.4.2 INCOME LEVELS AND TICKET DISTRIBUTION

The Zip Code analysis also shows the relationship between income levels for areas and ticket distribution. Most important, however, the data indicates

the day-to-day variance in points of origin for spectators destined to the different venues.

Not surprisingly, data shows that the distribution of tickets within Southern California reflect the general level of affluence of an area. As indicated in Figures 2 and 3, tickets to more expensive premium events have been purchased largely by residents living in the more affluent sections of the County.

## 3.4.3 DAY-TO-DAY VARIANCE IN TICKET DISTRIBUTION

The analysis of ticket sales also shows that the percentage of sales in sectors for events at a specific venue varies significantly from day-to-day, and even within the day for venues with multiple events scheduled (Exhibits 1 through 4). Since the zones of origin for ticketed spectators varies, Olympic service deployment will also change significantly on a daily basis. For example, although the Coliseum will be active on a given number of days, the majority of the Coliseum's spectators could originate in the San Fernando Valley on one day, while most could originate in West Los Angeles on another day and so on. As a result, District service deployment would have to focus on the Valley some days and shift to West Los Angeles on others. Thus, each day is different, and the market to be served each day varies from event to event.

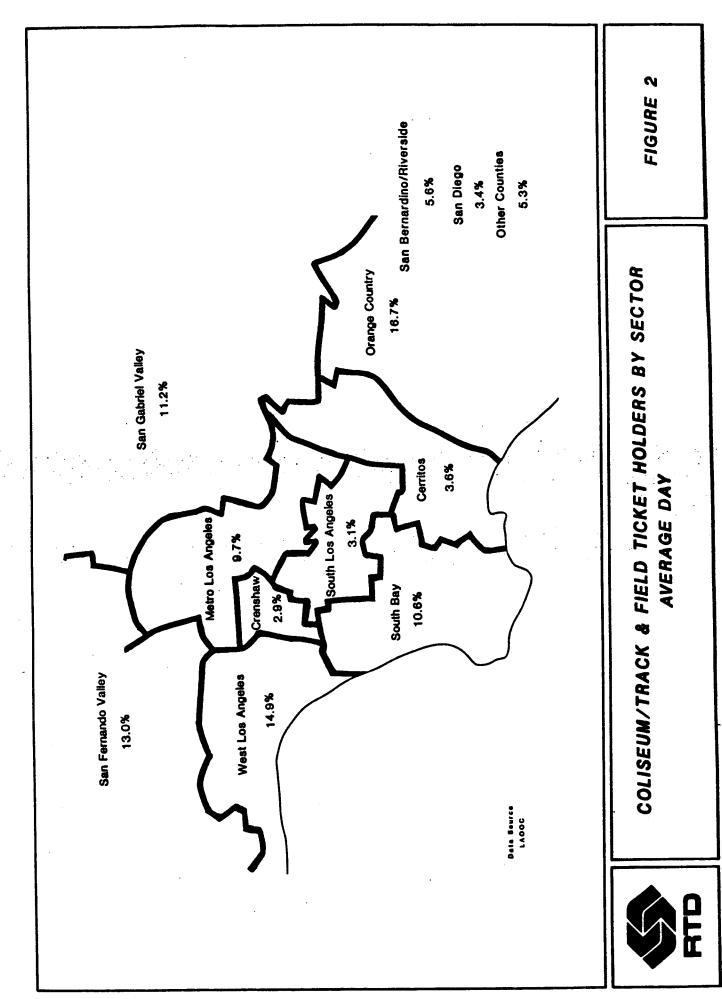
#### 3.4.4 SEASON TICKET IMPACTS

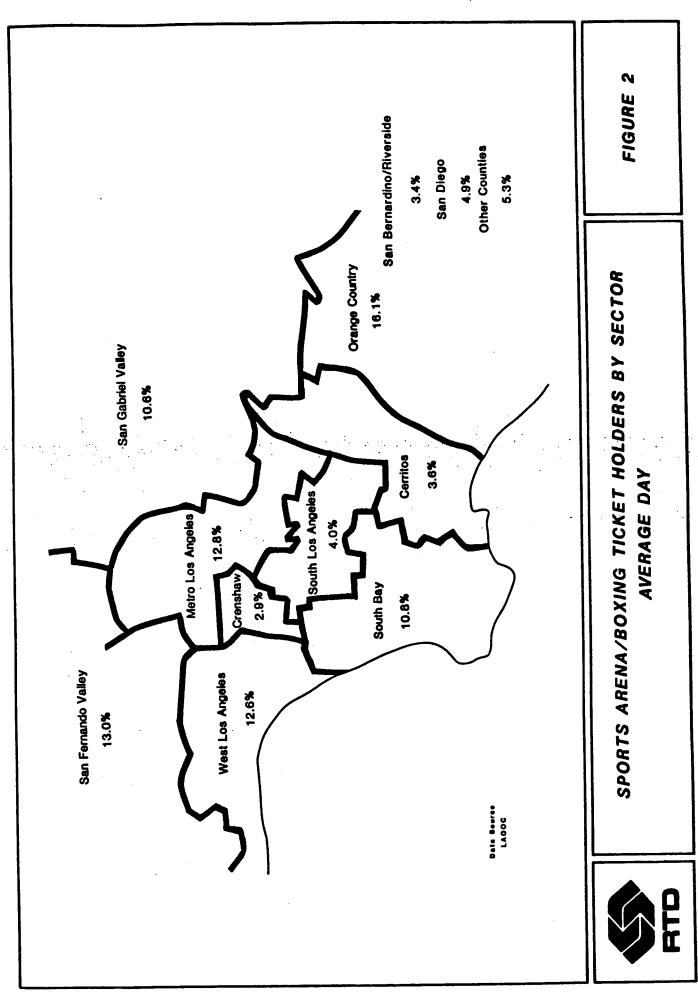
Further complicating service deployment problems are the sale of season tickets good for all events in a sport. Although exact numbers are unknown at this time, it is estimated that up to 40% of the spectators for events at the Coliseum, for example, will be season ticket holders. On many days, two or more events will be staged at the Coliseum and it is likely that season ticket holders will elect to tailor their arrival/departure times around specific activities of interest within each event. By doing so, rider demand may be spread out during the day. Spectators with season tickets could elect to leave a venue between events and then return later in the day. Mode-of-arrival in this case is probably not important since

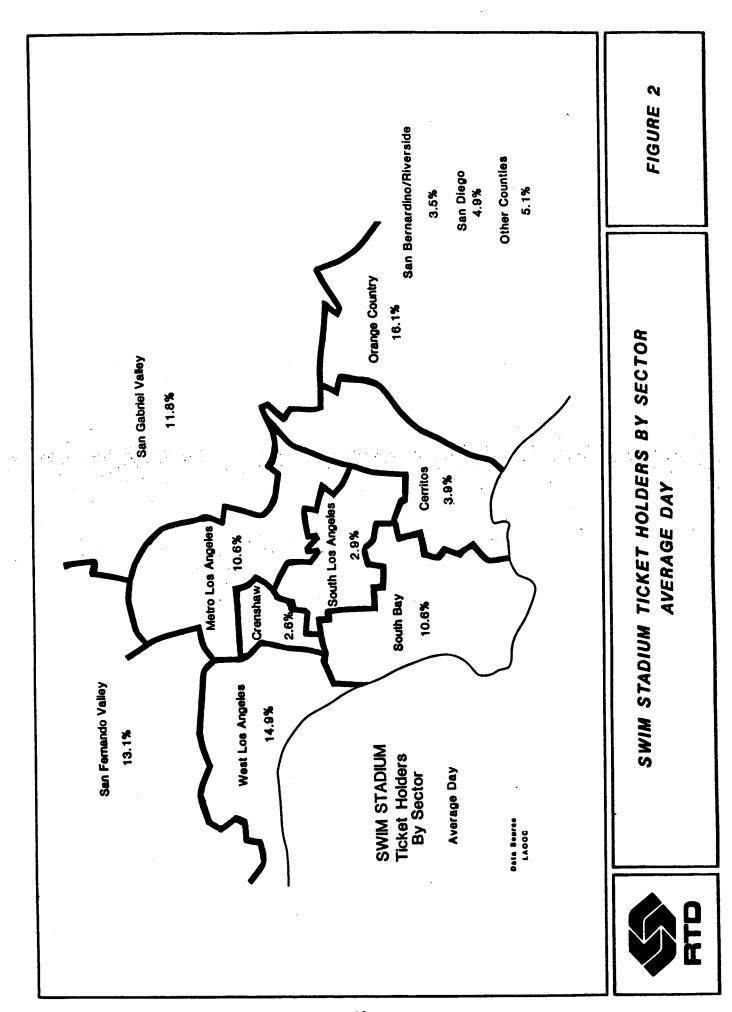
spectators could leave parked cars and then use the Olympic shuttle during the midday break if they wished to leave the venue site. While the demand for the going move may well be spread out on days when multiple events are scheduled, it is anticipated that the evening return will be the heaviest. Past experience with stadium events has shown that more riders leave by bus than arrive. Because of these factors, Olympic services, particularly the downtown shuttles, will need to be carefully monitored since demand on days with multiple events will be difficult to determine.

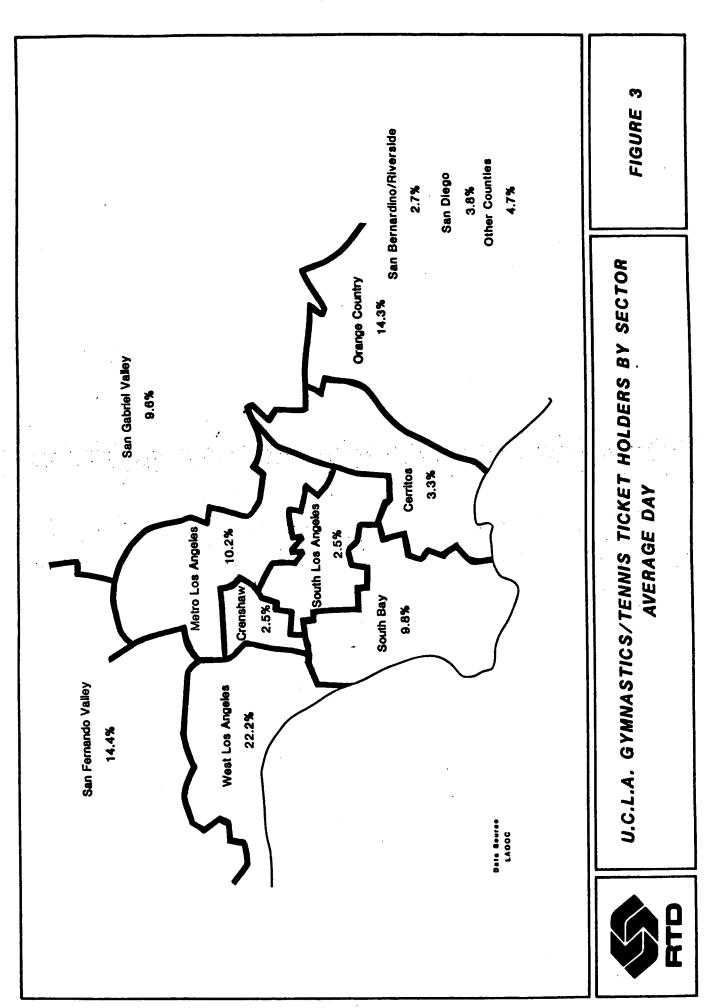
## 3.5 RESERVATIONS

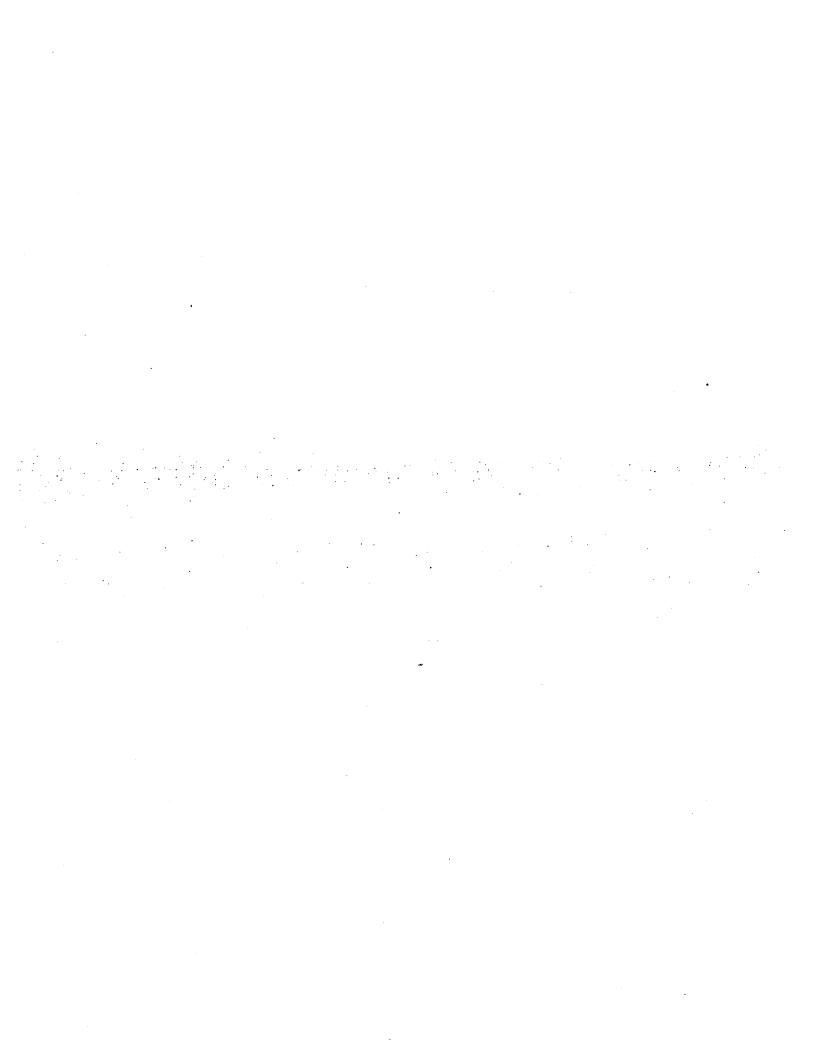
Since the points of origin for spectators varies so significantly from day-to-day and even within the day, a reservation system geared toward the local resident will be used to determine service and parking needs at each of the six Olympic park-ride facilities. Olympic park-ride patrons will be encouraged to make reservations 10 - 14 days in advance in order to guarantee bus seating and to reserve parking space. Details of the reservation system have not been determined as yet but it is likely passengers will pay in advance and receive passes and parking verification through the mail prior to the day of travel. Additionally, the ratio of reserved seating to all park-ride seats is yet to be determined. In the event passengers are accepted on Olympic park-ride lines without reservations, they will be transported on a stand-by basis with preference given to those with reservations.

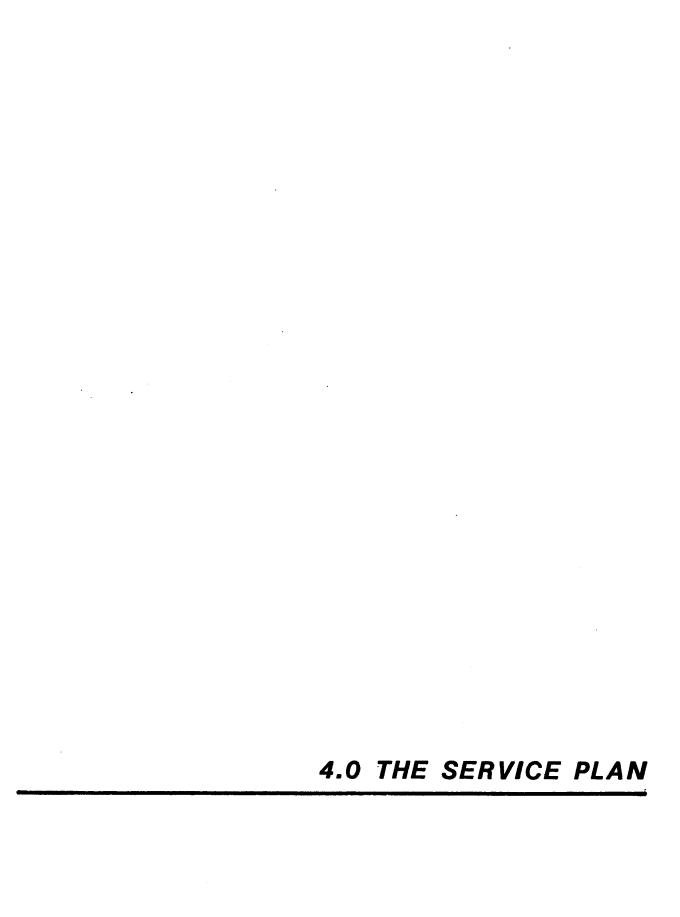












### 4.0 - THE SERVICE PLAN

# 4.1 SERVICE DESCRIPTION

The Final Service Deployment Plan provides dedicated Olympic Service to major venues via an independent network of 24 park/ride, express, and shuttle routes as shown in Figure 4. By category, the plan consists of eleven park/ride, six express, and seven shuttle routes. The line numbers and names of each are shown in Figure 5. A maximum of 500 in-service buses and 50 spares will be available for deployment on the Olympic service network.

Fares adopted by the Board of Directors subsequent to a public hearing are expected to provide a major portion of the cost of the service. As such, it has been determined that Olympic Lines are defined as Special Services and do not fall under the fare policies established with the passage of Proposition A and the Reduced Fare Program. Further, special service lines do not fall under the regulations establishing elderly and handicapped reduced fares. Therefore, all passengers will be expected to pay the full fare. Transfers will not be honored on these lines; only emergency transfers will be issued and honored on Olympic lines (700 series line numbers). Regular system monthly passes will not be accepted for full or partial payment of fares.

The Special Olympic Day Pass, valued at \$10.00, will be honored on all Olympic services, on all regular District Lines, and all other service, including the Hollywood Bowl.

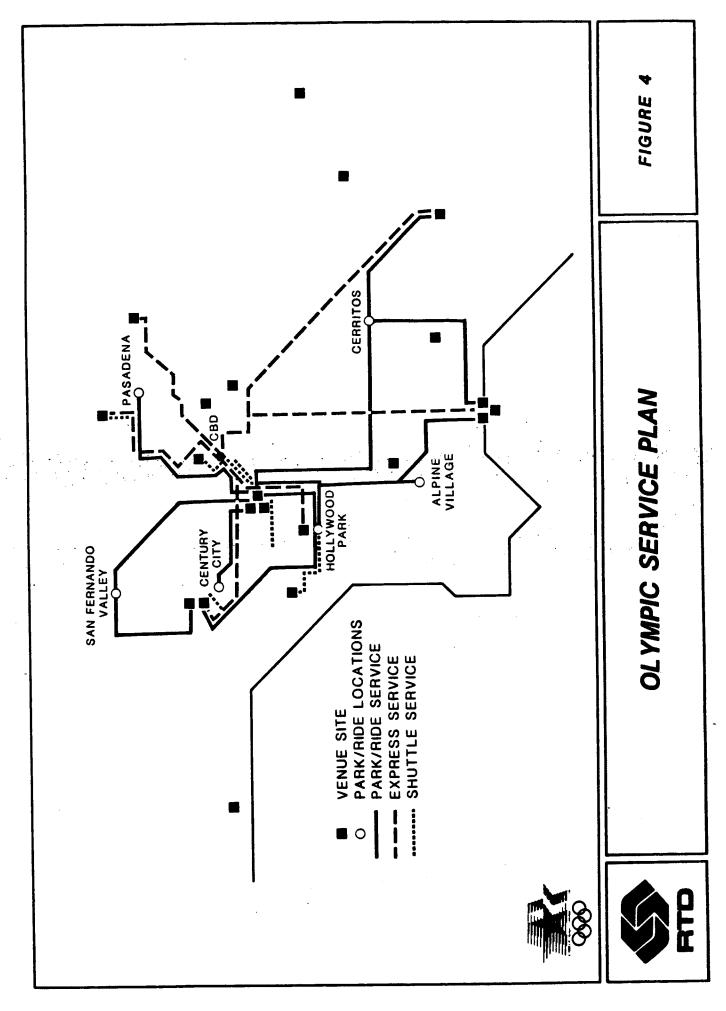
Employee Passes will not be honored on Olympic Lines. Passes held by dependents, retirees, and those other transit properties with reciprocal agreements will not be honored. Identification badges issued to employees of the LAOOC will be honored for full fare on all SCRTD regular service lines. However, these badges will not be honored for payment of fares on any of the Olympic shuttle, express, and park-ride services. District employees who will be working on the Olympic service will be able to ride

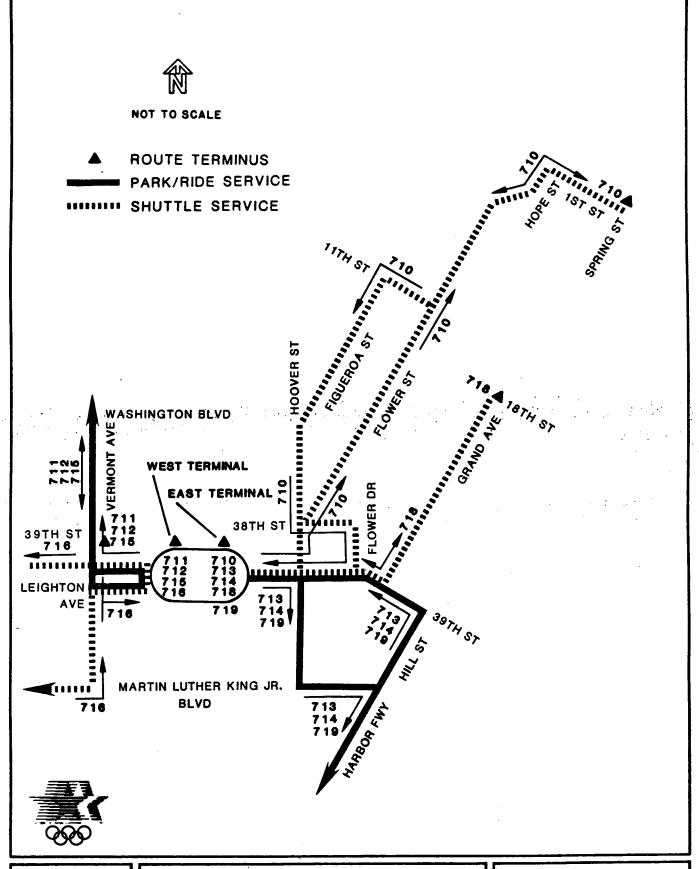
the special services by use of their Employee Pass, affixed with a special sticker. Fares are indicated in Figure 6, but may be explained as follows:

- Shuttle Service \$2.00 one-way fare
- Express Service \$4.00 one-way fare on lines under 20 miles
  - \$6.00 one-way fare on lines over 20 miles
- Park-Ride Service \$6.00 one-way fare

Fares will be paid either by day pass or by tokens. \$2, \$4, and \$6 tokens will be sold at most boarding terminals. The \$ .50 token will also be accepted although not sold at these locations. Cash will not be honored on this service, except in emergency situations on return trips.

Distribution by type of service provided is shown in Figure 7. Projections include estimates of boardings by service type, by day, and the anticipated revenues (see Figure 8).







DETAIL OF BUS MOVEMENTS
AT THE COLISEUM

FIGURE 4

FIGURE 5
OLYMPIC ROUTES

LINE NUMBER	LINE NAME		
710	Los Angeles CBD - Exposition Park Shuttle		
711	Valley College - Exposition Park Park/Ride		
712	Century City - Exposition Park Park/Ride		
713	Hollywood Park - Exposition Park Park/Ride		
714	Cerritos College - Exposition Park Park/Ride		
715	Pasadena City College - Exposition Park Park/Rid		
716	Crenshaw Center - Exposition Park Shuttle		
718	Grand Avenue - Exposition Park Shuttle		
719	Alpine Village - Exposition Park Park/Ride		
720	Los Angeles CBD - U.C.L.A. Express		
721	Valley College - U.C.L.A. Park/Ride		
723	Hollywood Park - U.C.L.A. Park/Ride		
727	Westwood - U.C.L.A. Shuttle		
740	Los Angeles CBD - Forum Express		
743	Hollywood Park - Loyola Shuttle		
750	Los Angeles CBD - Long Beach Express		
753	Hollywood Park - Long Beach Park/Ride		
754	Cerritos College - Long Beach Park/Ride		
760	Los Angeles CBD - Anaheim Express		
764 Cerritos College - Anaheim Park/Ride			
770	Los Angeles CBD - Dodger Stadium Shuttle		
780	Los Angeles CBD - Santa Anita Express		
790	Los Angeles CBD - Rose Bowl Express		
795	Pasadena - Rose Bowl Shuttle		

#### FIGURE 6

#### TARIFF FOR OLYMPIC LINES

#### Shuttle Service - \$2.00 one-way fare

LINE NO.	
710	CBD - Exposition Park
716	Crenshaw Center - Exposition Park
718	CBD (Grand Ave.) - Exposition Park
727	Westwood - UCLA
743	Hollywood Park - Loyola
770	CBD - Dodger Stadium
795	Pasadena - Rose Bowl

# Express Service

Less than 20 Miles \$4.00 one-way fare	Greater than 20 Miles \$6.00 one-way fare
720 CBD - UCLA 740 CBD - Forum 780 CBD - Santa Anita 790 CBD - Rose Bowl	750 CBD - Long Beach 760 CBD - Anaheim

#### \*Park/Ride Service - \$6.00 one-way fare

711	S.F.V Exposition Park	721	S.F.V UCLA
712	Century City - Exposition Park	723	Hollywood Park - UCLA
713	Hollywood Park - Exposition Park	753	Hollywood Park - Long Beach
714	Cerritos - Exposition Park	754	Cerritos - Long Beach
715	Pasadena - Exposition Park	764	Cerritos - Anaheim
719	Alpine Village - Exposition Park		

\$10.00 Daily Pass Valid on Regular District Lines

\*-Reservations Accepted.

FIGURE 7
DISTRIBUTION BY TYPE OF SERVICE

		OLYMPIC SERVICE	
YENUE	SHUTTLE	EXPRESS	PARK/RIDE
Anaheim	-	x	x
Dodger Stadium	X	-	-
Exposition Park	x	-	x
Forum	-	x	-
Long Beach		x	x
Loyola	<b>x</b>	e i se je se <mark>t</mark> et se je se e	• • • • • • • • • • • • • • • • • • •
Rose Bowl	×	X	· •
Santa Anita	-	<b>x</b>	
UCLA	x	x	x
•.			. •

NOTE: Venues at East Los Angeles College, Cal-State Dominguez Hills, Cal-State Fullerton, and Cal-State Los Angeles will be served by regular service.

FIGURE 8 ESTIMATED BUS REQUIREMENTS AND PATRONAGE BY DAY

		ESTIMATI	ED PATRONAGE					
DAY	SHUTTLE	EXPRESS	PARK/RIDE	REGULAR	TOTAL PATRONAGE	APPROX BUSES	SPARES @ 10%	TOTAL BUSES
7/28	42,000	****	34,000	8,000	84,000	254	25	279
7/29	56,000	40,000	40,000	16,000	152,000	241	24	265
7/30	56,000	46,000	40,000	14,000	156,000	255	26	281
7/31	56,000	40,000	40,000	14,000	150,000	214	21	235
8/1	47,000	51,000	36,000	16,000	150,000	251	25	276
8/2	57,000	33,000	42,000	14,000	146,000	246	25	271
8/3	146,000	34,000	118,000	28,000	326,000	481	48	529
8/4	125,000	19,000	106,000	26,000	276,000	459	46	505
8/5	151,000	24,000	118,000	29,000	322,000	448	45	493
8/6	150,000	23,000	112,000	27,000	312,000	453	45	498
8/7	38,000	30,000	41,000	13,000	122,000	223	22	245
8/8	141,000	39,000	111,000	29,000	320,000	484	48	532
8/9	122,000	25,000	111,000	28,000	286,000	455	46	501
8/10	127,000	32,000	103,000	24,000	286,000	436	44	480
8/11	128,000	25,000	105,000	26,000	284,000	471	47	518
8/12	44,000	9,000	35,000	10,000	98,000	254	25	279
TOTAL	.S:							
1	1,486,000	470,000	1,192,000	322,000	3,470,000			

#### 4.2 DAILY VARIATION IN SERVICES

Although there are events scheduled on all sixteeen days of the Olympics, no two days are alike. Sessions vary in number at each venue, and days of events vary significantly. On the minimum day, which is July 28, when Opening Ceremonies will be held, only one event is scheduled. The maximum day is Friday, August 3, when the most number of venues will be in operation. Exhibit 5 describes the event schedule on a daily basis for all venues. Exhibit 6 displays this information by map, indicating each venue in operation with the lines serving them. The bus requirements and estimated patronage are shown in Figure 8 on a cumulative basis for each day.

#### 4.3 SUMMARY OF PARK-RIDE SERVICE OPERATION

Park/Ride service will be offered from terminal facilities located in each geographic sector of Los Angeles County. Designed to intercept local ticketholders in their sector, park/ride services are anticipated to transport a significant portion of spectators to the two major venue concentrations, Exposition Park and the UCLA campus. The park/ride operations are described in Figures 9 and 10.

FIGURE 9

OLYMPICS PARK - RIDE SERVICE

SECTOR/	DEDICATED PARKING SPACES	CONTRACTOR	LINE NUMBER AND VENUES SERVED
San Fernando Valley L. A. Valley College	1200	Los Angeles Comm. College District	•
West Los Angeles Century City - Expostion Park	1000		712 - Century City Corp.
South Bay Hollywood Park	5000	Hollywood Park Turf Club	713 - Exposition Par 723 - U.C.L.A. *743 - Airport/Loyola Marymount 753 - Long Beach
			755 - Long beach
Harbor Alpine Village	350	Alpine Village	719 - Exposition Par
Southeast Cerritos College	1700	Cerritos College	714 - Exposition Par 754 - Long Beach 764 - Anaheim
San Gabriel Valley Pasadena City College	2000	Pasadena City College	715 - Exposition Par

FIGURE 10
TERMINALS AND/OR LOADING LOCATIONS
PARK/RIDE SERVICES

LINE	LINE NAME	TERMINALS	STOP LOCATIONS
711	Valley College- Exposition Park	Oxnard St & Ethel Av Leighton Av Terminal (Westside)	Terminal locations
712	Century City- Exposition Park	Century Park West & Private Rdwy Leighton Av Terminal (Westside)	Terminal locations
713	Hollywood Park- Exposition Park	Hollywood Park Terminal Exposition Park Terminal (Eastside)	Terminal locations
714	Cerritos College- Exposition Park	166th St & Eric Av Exposition Park Terminal (Eastside)	Terminal locations
715	Pasadena City College-Expo- sition Park	Bonnie Av & Del Mar Leighton Av Terminal (Westside)	Terminal locations
719	Alpine Village- Exposition Park	Hamilton Av between Del Amo & Torrance (mid-block) Exposition Park Terminal (Eastside)	Terminal locations
721	Valley College- U.C.L.A.	Burbank Bl & Ethel Av Gayley Av & Strathmore	Terminal locations
723	Hollywood Park- U.C.L.A.	Hollywood Park Terminal Gayley Av & Strathmore	Terminal locations
753	Hollywood Park- Long Beach	Hollywood Park Terminal Ocean Bl & Pine Av	Terminal locations
754	Cerritos College- Long Beach	166th St & Eric Av Ocean Bl & Pine Av	Terminal locations
764	Cerritos College- Anaheim	166th St & Eric Av Katella Av & West St	Terminal locations

The primary focus of the park/ride service is Exposition Park. This location includes three of the most popular venues where swimming, diving, synchronized swimming, boxing, and track & field will be held, in addition to opening and closing ceremonies. As a result, the park/ride service will be in operation on all 16 days of the Olympics. Hours of operation will vary depending on the events held each day. The lots will be open on a fully scheduled day from approximately 5:00am to 1:00am. Condensed hours of operation will be in effect for opening and closing ceremonies. Exhibit 5 indicates the schedule of events by day.

All park/ride service will be subject to demand scheduling. Although there will be identifiable peak periods and directions of travel, service will need to be offered in both directions throughout the day to accommodate spectators with venue day passes, and those who wish to return earlier than the conclusion of the event. No overnight parking will be permitted. "Walk-in" patrons should be expected from private shuttle operators (from RV Parking centers), kiss-riders, and those patrons arriving by regular lines.

#### 4.4 SUMMARY OF EXPRESS SERVICE OPERATION

Express service will be offered from one central location in downtown Los Angeles to seven of the largest suburban venues. Differing from park-ride service only as there will be no dedicated parking spaces, the express service will operate point-to-point without intermediate stops.

A temporary facility across from Los Angeles City Hall between Broadway and Spring Streets will be used as an off-street terminal. Express lines would operate from this off-street terminal, scheduled on demand. This location will also serve as the focal point for the shuttle service offered to Exposition Park, although it will board on Spring Street. Interface with most District lines serving downtown Los Angeles is possible within a few blocks of this terminal.

Some Express lines will operate on all days during the Olympics, with service offered to each suburban venue for a period of approximately two hours prior to the scheduled starting time of an event, plus the running time. For example, if Fencing is scheduled at 9:00am at the Long Beach Convention Center, service would be offered from 6:00am to 8:00am as running time is approximately one hour. Service departing after such time would not arrive in time for the beginning of the event. Figures 11 and 12 present the operation of the express lines, while Exhibit 5 indicates the days of operation of each of the suburban venues.

As indicated in Figure 11, three of the six Olympic express lines will be operated in both directions between downtown Los Angeles and their respective venue terminals on all Olympic days. It is anticipated that Olympic related activities and tourist attractions in the Anaheim-Disneyland, Long Beach and Westwood areas will generate sufficient demand to operate the special express lines to these locations even on days when Olympic events are not scheduled.

FIGURE 11
OLYMPIC EXPRESS SERVICE FROM DOWNTOWN LOS ANGELES

LINE	VENUE	FARE	SERVICE SCHEDULE
710*	Exposition Park	\$ 2.00	All days Continuous on demand
720	Westwood - U.C.L.A.	\$ 4.00	All days On demand for events On headway in both directions at other times
740	Forum	\$ 4.00	On demand for events
750	Long Beach	\$ 6.00	All Days On demand for events On headway in both directions At other times
760			All days On demand for events and for Disneyland traffic On headway in both directions At other times
770*	Dodger Stadium	\$ 2.00	On demand for events
780	Santa Anita	\$ 4.00	On demand for events
790	Rose Bowl	\$ 4.00	On demand for events

<sup>\*</sup> Indicates Shuttle Service

NOTE: Line 635 will operate to regular Dodger games only

# TERMINALS AND/OR LOADING LOCATIONS EXPRESS SERVICE

FIGURE 12

LINE	LINE NAME	TERMINALS	STOP LOCATIONS
720	LACBD-UCLA	First & Spring Sts Gayley Av & Strathmore	Terminal Locations Gayley Av & Kinross Av* Gayley Av & Weyburn Av*
740	LACBD-Forum	First & Spring Sts Hollywood Pk Terminal	Terminal Locations
750	LACBD-Long Beach	First & Spring Sts Ocean & Long Beach Bls	Terminal Locations
760	LACBD-Anaheim	First & Spring Sts Katella Av & West St	Terminal Locations
780	LACBD-Santa Anita	First & Spring Sts Santa Anita Race Track RTD Off-Street Terminal	Terminal Locations
790	LACBD-Rose Bowl	First & Spring Sts Rose Bowl Terminal	Terminal Locations
	arding Eastbound ighting Westbound		

#### 4.5 SUMMARY OF SHUTTLE OPERATION

Shuttle service will be operated by seven lines to those venue locations where adjacent parking is at a premium or is not readily available to the spectators. In most instances, parking lots will serve as the shuttle terminal although there will be intermediate stops on some lines. At this time, arrangements have been made with Santa Monica Municipal Bus Lines to operate Line 727 under contract to the District. Figures 13 and 14 indicate the summary of shuttle services.

FIGURE 13 OLYMPIC SHUTTLE SERVICE

LINE	VENUE	DEDICATED PARKING	SERVICE SCHEDULE
710	Exposition Park/ Downtown Los Angeles	None	All Days On demand for events On headway between events
716	Exposition Park/ Crenshaw Center	1000	All Days On demand for events On headway between events
718	Exposition Park/ Grand Avenue	22000	All Days On demand for events On headway between events
727*	U.C.L.A Westwood/ L. A. City Parks & Rec	1000	All Days On demand for events On headway for other days and between events
743	Loyola Marymount/ Hollywood Park	0pen	All Days On demand for events at Loyola On headway from LAX and Hollywood Park for other days and between events (for Expo. Pk. feeder)
770	Dodger Stadium/ Downtown Los Angeles	None	On demand for events
795	Rose Bowl/ Ralph M. Parsons Co.	1500	On demand for events

<sup>0</sup> Off-street dedicated spaces; more anticipated.\* Operates in lieu of Line 605 during Olympics.

TERMINALS AND/OR LOADING LOCATIONS SHUTTLE SERVICE

FIGURE 14

LINE	LINE NAME	TERMINALS	STOP LOCATION
710	LACBD-Expo Pk	First & Spring Sts Exposition Park Terminal (Eastside)	Terminal Locations Hope & First Sts Flower & Fifth Sts* Flower & Seventh Sts* Figueroa & Nagoya Sts Figueroa St & Washington Bl Figueroa St & Adams Bl
716	Crenshaw Center Expo Pk	King Jr Bl & Marlton Av Leighton Av Terminal (Westside)	Terminal locations
718	Grand Ave-Expo Pk	18th St & Grand Av Exposition Pk Terminal (Eastside)	18th St & Grand Av Grand Av & Washington Bl Grand Av & Adams Bl
727	Westwood-UCLA	Sepulveda Bl & Ohio St Gayley Av & Strathmore Pl	Terminal locations Gayley Av & Kinross Av Gayley Av & Weyburn Av
743	Hollywood Pk- Loyola	Hollywood Pk off-street Terminal Loyola Terminal	Hollywood Park Terminal Airport Bl & 98th St 80th St & Loyola
770	LACBD-Dodger Stadium	First & Spring Sts Dodger Stadium Terminal	Terminal locations
795	Pasadena-Rose Bowl	Rose Bowl Terminal Ralph M. Parsons Co.	Terminal locations.

#### 4.6 SUPPLEMENTAL SERVICE ON EXISTING LINES

Regardless of patronage estimates on the Olympic service, it is anticipated that the regular lines of the District will experience significant increases in patronage. The results of a patronage simulation indicate that it can be expected that on peak days, the regular system may experience increases in patronage in the area of 395,000 boardings (see Exhibit 7).

Patronage analysis indicates that certain existing lines may require augmentation in advance of the Games while other services may be enhanced on a stand-by basis only. In recognition of the possible need for augmentation due to a sharp increase in Olympic-related demand, the Los Angeles County Transportation Commission (LACTC) has agreed to fund additional service up to \$1,000,000. However, due to equipment and manpower limitations, additional peak-hour service cannot be deployed.

#### 4.7 KNOWN OR ANTICIPATED DIVERSIONS TO EXISTING LINES

The Olympics will require that a certain number of identified lines be diverted at times because of traffic, actual events such as the marathons, or for security reasons. The LAOOC has been working to keep the number of street closures to a minimum. As well, traffic volumes may impact the regular operation of express routes. Alternate routes have been identified for each freeway corridor so as to avoid undue radio use, as well as to safeguard operators from getting lost, missing stops, or causing further delay to the schedules. Figure 15 indicates the portions of street that will remain closed on a permanent basis for the duration of the Games. Figure 16 lists the temporary closures where lines will be impacted, but only for a period of time limited to the actual event. Figure 17 describes the freeway corridor diversion routes. Each of these will mitigate the

anticipated volume of radio requests, so real-time control may be instituted as necessary and focus on emergency operations as described in the procedures in Chapter 7 of this plan.

#### FIGURE 15

# DETOURS REQUIRED DUE TO STREET CLOSURES AND/OR STREET FLOW DIRECTION DURING 1984 OLYMPIC GAMES

LINE	LINE NAME	STREET SEGMENT	SUGGESTED DETOURS
EXPOS	ITION PARK		
		Jefferson Bl	
38	W. Jefferson B1-	Vermont Av to Figueroa St	via Normandie Av; Adams Bl to Grand Av; then regular route.
		Figueroa St	
81	Figueroa St	38th St to 11th St	via Flower St to Sixth St, northbound only.
		Exposition Bl	
102	Exposition Bl	Hobart B1 to Catalina St	via Western Av; King Jr. Bl; Broadway to Jefferson Bl, then regular route.
		Hoover St	
200	Alvarado St	Hoover St to Jefferson Bl	via Adams B1 to temporary terminal at Broadway P1 & 39th St.
		Figueroa St	
442	Hawthorne-Union Station	King Jr Bl to Eleventh St	via Manchester Av; Broadway, Washington Blvd., then regular route
443	L.ATorrance- Redondo Beach- Palos Verdes	King Jr Bl to Eleventh St	Same as above

# DETOURS REQUIRED DUE TO STREET CLOSURES AND/OR STREET FLOW DIRECTION DURING 1984 OLYMPIC GAMES

LINE	LINE NAME	STREET SEGMENT	SUGGESTED DETOURS
EXPOS	ITION PARK (Cont'd)		
444	L.AW. Torrance- Rolling Hills- Marineland	King Jr Bl to Eleventh St	Same as above
445	San Pedro Drive- In Park/Ride	King Jr. Bl to Eleventh St	Same as above
446	L.ACarson- Wilmington- San Pedro	King Jr Bl to Eleventh St	Same as above
448	L.APalos Verdes Peninsula	King Jr Bl to Eleventh St	Same as above
WESTW	100D-UCLA		
		Westwood Bl	
21	Wilshire Bl-UCLA	Wilshire Bl to LeConte Av	via Glendon Av; Lindbrook and Hilgard Av; then regular route.
		Westwood B1	
429	L.ASunset B1 Express	Wilshire B1 to LeConte Av	via Gayley Av and LeConte Av to Westwood B1; then regular route.
430	L.ASunset Bl Express	None	
		Westwood Bl	
431	L.AWestwood Express	Wilshire B1 to LeConte Av	via Gayley Av and Wilshin Bl to Westwood Bl; then regular route.

# DETOURS REQUIRED DUE TO STREET CLOSURES AND/OR STREET FLOW DIRECTION DURING 1984 OLYMPIC GAMES

<del></del> -			
LINE	LINE NAME	STREET SEGMENT	SUGGESTED DETOURS
WESTW	OOD-UCLA (Cont'd)		
		Westwood B1	
560	L.A.XSan Diego Fwy-Van Nuys Bl Express	Wilshire Bl to LeConte Av	via LeConte Av and Gayley Av to Wilshire Bl; then regular route.
576	So. L.APacific Palisades-Express		
EAST	LOS ANGELES COLLEGE	•	
		Floral Dr	
30	W. Pico Bl- First St-Floral Dr	Atlantic Bl to Monterey Pass Rd, westbound only	via Brooklyn Av and Monterey Pass Rd to Flora Dr; then regular route.
		Brooklyn Av	
68	W. Washington Bl- Brooklyn Av	Monterey Pass Rd to Atlantic Bl, eastbound only	via Monterey Pass Rd; Fir St; Atlantic Bl to Riggin St; then regular route.
	Brooklyn Av	Atlantic Bl, eastbound only	Atlantic B1 to Riggins St; then regular route.
PASA	DENA-ROSE BOWL		
		Berkshire Pl & Seco St	
177	Glendale-La Canada-Pasadena- Monrovia-Duarte	Oak Grove Dr to Pasadena Av	via 210 Freeway, California Blvd to Fairoaks Ave - Both East and Westbound

#### FIGURE 16

# LINES INVOLVED IN POSSIBLE ROUTE DIVERSIONS DUE TO SINGLE DAY EVENTS

WOMEN'S MARATHON - SUNDAY, AUGUST 5 - 8:00 A.M. TO 11:30 A.M.

MEN'S MARATHON - SUNDAY, AUGUST 12 - 5:30 P.M. TO 8:15 P.M.

WEST LOS ANGELES & CITY OF SANTA MONICA

LINE	LINE NAME	LOCATION
4	Santa Monica Bl	Santa Monica Bl at 17th St
20	Wilshire Bl	Wilshire Bl at Beverly Dr Wilshire Bl at Ocean Av
		Wilshire Bl at Beverly Dr; entire routing along San Vicente Bl and Ocean Av to Pico Bl
33	Venice B1-Echo Pk Av	Ocean Av at Pico Bl
434	L.ASanta Monica-Malibu- Trancas	Ocean Av at Pico Bl

#### MARINA DEL REY

220 Robertson B1-Culver B1-LAX Lincoln B1 & Mindanao Wy

#### SOUTH CENTRAL LOS ANGELES

105	Vernon Av-La Cienega Bl	Rodeo Rd & La Cienega Bl
108	Slauson Av	Washington Bl-Admiralty Wy
204	Vermont Av	Exposition Bl & Vermont Av
206	Normandie Av	Exposition B1 & Normandie Av
207	Western Av	Exposition Bl & Western Av
210	Vine St-Crenshaw Bl	Rodeo Rd & Crenshaw B1

# LINES INVOLVED IN POSSIBLE ROUTE DIVERSIONS DUE TO SINGLE DAY EVENTS

SOUTH CENTRAL	LOS	<b>ANGELES</b>	(Cont	d)
---------------	-----	----------------	-------	----

212 Hollywood Way-La Brea

Rodeo Rd & La Brea

20K WALK - FRIDAY, AUGUST 3 - 5:15P.M. TO 6:30 P.M.

50K WALK - SATURDAY, AUGUST 11 - 8:00 A.M. TO 11:40 A.M.

102 Exposition Bl

Exposition B1 between Menlo Av and

Hobart Bl

204 Vermont Av

206 Normandie Av

#### CARSON

July 22 - 6:00 a.m. to 11:00 a.m. August 5 - 6:00 a.m. to 2:00 p.m.

LINE	LINE NAME	LOCATION
120 130 464	Imperial Hwy Artesia Bl Santa Ana-Fullerton- L.A. Park/Ride	Artesia Fwy (SR-91) between Harbor Fwy and Santa Ana Fwy (I-5)

Closures of Artesia Freeway will require route diversions on pull-out and pull-in trips only.

Many locations are not expecting to close streets due to the Olympics. Route diversions at these locations are thus not necessary. The sites that would be included in this no-route diversion category are:

ANAHEIM
DODGER STADIUM
FORUM
LONG BEACH
LOYOLA
SANTA ANITA

#### FIGURE 17

#### FREEWAY DIVERSIONS

- 1.0 HOLLYWOOD FREEWAY SERVICE EASTBOUND FREEWAY DIVERSION ROUTINGS
  LINES 410, 421, 422, 423, 424, 425, 427 AND 429
- 1.1 via Hollywood Fwy., R-Hollywood Blvd. off-ramp, L-Hollywood Blvd., R-Sunset Blvd., R-Grand Ave., L-Temple St., R-Hill St. then regular route of line.
- via Hollywood Fwy., R-Vermont Ave. off-ramp, L-Rosewood Ave., R-Vermont Ave., L-Beverly Blvd., L-Temple St., R-Hill St. then regular route of line.
- 1.3 Line 420 via regular route of line to Santa Monica Blvd. & Western Ave. then via Santa Monica Blvd., R-Sunset Blvd., R-Grand Ave., L-Temple St. then regular route of line.
- 1.4 Line 429 via regular route of line to Hollywood Blvd. & Van Ness then via Hollywood Blvd., R-Sunset Blvd., R-Grand Ave., L-Temple St., R-Hill St. then regular route of line.
- 1.5 All Service via Hollywood Fwy., R-Alvarado St. off-ramp, R-Alvarado St., L-Temple St., R-Hill St. then regular route of line.

Lines: 421)
422)
423)
424)
425)
427)

Line: 420

Use Rte. 1.1 or 1.2 as directed.

Use Rte. 1.3 as directed.

Lines: 429

Use Rte. 1.4 as directed.

All Lines: Use Rte. 1.5 as directed.

#### FREEWAY DIVERSIONS

- 2.0 <u>SANTA MONICA FREEWAY EASTBOUND FREEWAY DIVERSION ROUTINGS</u>
  LINES 430, 431, 434, 436, 437, 438, 439, 576 AND 720
- 2.1 Regular route to Apple St. & Fairfax Ave., via Apple St., L-Washington Blvd., and L-Grand Ave., then regular route of line.
- 2.2 Regular route to Apple St. & Fairfax Ave., via Apple St., L-Washington Blvd., L-La Brea Ave., R-Venice Blvd., and L-Grand Ave., then regular route of line.
- 2.3 Regular route to Apple St. & Fairfax Ave., via Apple St., R-Washington Blvd., L-Fairfax Ave., L-Adams Blvd., R-Western Ave., then regular route of line.
- 2.4 via Santa Monica Fwy., R-Apple St. off-ramp, Apple St., L-Washington Blvd., L-La Brea Ave., R-Venice Blvd., and L-Main St., then regular route of line.

				,		
Lines:	430)				•	
	431)					•
	434)					
	436)	Use	Rte.	2.1	or	2.2 as directed.
	437)					
•	438)		•		•	
	439)	•				
	720)					
Line:	576	Use	Rte.	2.3	as	directed.

720

Line:

Use Rte. 2.4 as directed.

#### FREEWAY DIVERSIONS

3.0 HARBOR FREEWAY - NORTHBOUND - FREEWAY DIVERSION ROUTINGS
LINES 442, 443, 444, 445, 446, AND 448

- 3.1 via Harbor Fwy. to Century Blvd. off-ramp, R-Century Blvd. off-ramp, R-Century Blvd., L-Broadway, L-Washington Blvd., R-Flower St., to 12th St., then regular route of line.
- 3.2 Regular route to Manchester Ave. & Harbor Fwy., continue via Manchester Ave., L-Broadway, L-Washington Blvd., R-Flower St., to 12th St., then regular route of line.
- 3.3 Regular route to Harbor Fwy. & Manchester Ave. off-ramp, R-Manchester Ave., L-Broadway, L-Washington Blvd., R-Flower St., to 12th St., then regular route of line.

Lines: 443)
444)
Use Rte. 3.1 as directed.
446)

Line: 442
Use Rte. 3.2 as directed.

Lines: 445)
448) Use Rte. 3.3 as directed.

#### FREEWAY DIVERSIONS

4.0 PASADENA FREEWAY - SOUTHBOUND - FREEWAY DIVERSION ROUTINGS

LINES 401 AND 402

- 4.1 Regular route of line to Pasadena Fwy. & Glenarm St., R-Glenarm St., L-Fairoaks Ave., R-Huntington Dr., R-Mission Rd., R-Macy St., L-Spring St., R-First St., and L-Hill St., then regular route of line.
- 4.2 via Pasadena Fwy., R-Ave. 52 off-ramp, L-Ave. 52, R-Griffin Ave., R-No. Broadway, R-First St. and L-Hill St., then regular route of line.
- 4.3 via Pasadena Fwy. to Ave. 43 off-ramp, continue via Pasadena Fwy., R-I-5 Fwy. transition roadway South R-Pasadena Ave., Broadway off-ramp, R-Pasadena Ave., R-No. Broadway, R-First St., and L-Hill St., then regular route of line.

Lines: 401)

402) Use Rte. 4.1, 4.2 or 4.3 as directed.

#### FREEWAY DIVERSIONS

5.0 GOLDEN STATE FREEWAY - SOUTHBOUND - FREEWAY DIVERSION ROUTINGS
LINES 406, 407, 410, 412, 413, 418 AND 419

- via Golden State Fwy. to Stadium Way transition road, then via Golden State Fwy., R-Pasadena Fwy. Broadway transition roadway, R-Broadway off-ramp, R-Pasadena Ave., R-No. Broadway, R-First St., L-Hill St., then regular route of line.
- 5.2 via Golden State Fwy., R-Los Feliz Blvd. off-ramp, R-Los Feliz Blvd., L-Riverside Dr., R-San Fernando Rd., R-Pasadena Ave., R-No. Broadway, R-First St., L-Hill St., then regular route of line.
- 5.3 via regular route to San Fernando Rd. & Pepper St., continue along San Fernando Rd., R-Ave. 19, R-Pasadena Ave., R-No. Broadway, L-Sunset Blvd. and R-Spring St., then regular route of line.

LINES 410, 412, 413, 418, 419, 406 AND 407

5.4 via Golden State Fwy. to Pasadena Freeway transition road., L-Riverside Dr. off-ramp, R-Riverside Dr., R-San Fernando Rd., R-Pasadena Ave., R-No. Broadway, R-Sunset Blvd., and L-Figueroa St., then regular route of line.

Lines: 410) 413) Use Rte. 5.1 or 5.2 as directed. 418) 419)

Lines: 406)
407) Use Rte. 5.4 as directed.

Line: 412) Use Rte. 5.4 as directed.

#### FREEWAY DIVERSIONS

6.0 SANTA ANA FREEWAY - WESTBOUND - FREEWAY DIVERSION ROUTINGS
LINES 460, 462, 464 AND 466

- 6.1 Regular route to Paramount Blvd. and Santa Ana Fwy., continue via Paramount Blvd., L-Telegraph Rd., L-Washington Blvd., R-Soto St. and L-Whittier Blvd., then regular route of line.
- Regular route to Telegraph Rd. and Atlantic Blvd., then L-Atlantic Blvd., R-Washington Blvd., R-Soto St., and L-Whittier Blvd., then regular route of line.
- Regular route to Santa Ana Fwy. and 605 Fwy., via R-605 Fwy., R-Telegraph Rd. off-ramp, then R-Telegraph Rd., L-Washington Blvd., R-Soto St. and L-Whittier Blvd., then regular route of line.
- 6.4 From Atlantic Blvd. and Telegraph Rd., R-Atlantic Blvd., L-East Olympic Blvd., R-Soto St. and L-Whittier Blvd., then regular route of line.

Line: 460 Use Rte. 6.1 as directed.

Line: 462 Use Rte. 6.2 or 6.4 as directed.

Lines: 464)

466) Use Rte. 6.3 as directed.

#### FREEWAY DIVERSIONS

- 7.0 LONG BEACH FREEWAY NORTHBOUND FREEWAY DIVERSION ROUTINGS
  LINES 455, 456, 457, 459 AND 750
- 7.1 via Long Beach Fwy. to Washington Blvd. off-ramp, R-Washington Blvd., R-Soto St., L-Whittier Blvd., then regular route of line.
- 7.2 via Long Beach Fwy. to Santa Ana Fwy., continue via Long Beach Fwy., to Ford-Olympic Blvd. off-ramp, L-E. Olympic Blvd., R-Soto St., L-Whittier Blvd., then regular route of line.
- 7.3 via Long Beach Fwy. to Santa Ana Fwy., continue via Long Beach Fwy. and Pomona Fwy. to Santa Ana Fwy., then regular route of line.
- 7.4 via Long Beach Fwy., to Washington Blvd. off-ramp, R-Washington Blvd., R-Soto St., L-Whittier Blvd. Sixth St., R-Alameda St., L-First St., R-Broadway to off-street terminal.

Lines: 455)
456)
457)
450)
Use Pte 7 1 7 7

459) Use Rte. 7.1, 7.2 or 7.3 as directed.

Line: 750 Use Rte. 7.4 as directed.

#### 4.8 IMPACT ON EXISTING SYSTEMS

Policies have been formulated addressing impacts to RTD and municipal services.

#### 4.8.1 RTD SERVICE

The LACTC has agreed to raise the vehicle hour ceiling to augment schedules on regular service lines to accommodate an increase in rider demand due to the Olympic Games. The elevation of the vehicle hour ceiling will permit up to \$1,000,000 worth of added service. Manpower and equipment limitations, however, preclude the augmentation of peak-hour service. Therefore, service will be planned to address increased demand during the midday, nights, and weekends. As well, a pool of buses will be established for stand-by service should severe overloading occur.

#### 4.8.2 MUNICIPAL SERVICE

The SCRTD has agreed to operate elements of the Service Plan through contract arrangements with municipal carriers. At this time, arrangements have been made in which the Santa Monica Municipal Bus Lines (SMMBL) will operate the Westwood Olympic Shuttle under contract to the District. The shuttle will be operated by SMMBL at a cost of \$45.00 per vehicle hour with all revenue generated to be returned to the District. Negotiations are continuing with SMMBL regarding the possible contracting of Olympic park-ride service between the City of Santa Monica and Exposition Park venues. In addition to contracts, SCRTD encourages municipal participation through charters and through increases to existing lines.

#### 4.9 EQUIPMENT AND MANPOWER REQUIREMENTS

During the Games, the District will operate a 550 bus Olympic Fleet. This fleet will consist of 100 New Look buses, 100 Neoplans, 100 Grumman Flxibles, 100 AM Generals, and 150 RTS IIs. The Olympic Fleet will be deployed at the divisions indicated in Figures 18 and 19.

It is the plan of the Maintenance Department to replace the 6100, 6200, 7000 and 7100 series coaches with the Neoplan and Grumman buses as they are readied for service. This will enable the performance of some much needed repair on the older coaches prior to the Olympic Games. After repairs are effected, significant coach movements will take place which will result in the oldest coaches being spread among various divisions, relieving the "Olympic Fleet" so they may be properly distributed as indicated in Figure 18. At the same time, Division 2 will be made a major RTS II division.

An Operations plan for bus movement will be completed by May 1, 1984. This plan will show the minutiae necessary to accommodate both the Olympic Fleet requirements, the opening of new Divisions 10 and 18, as well as normal operation.

Equipment requirements for each of the operating divisions involved with Olympic services is indicated in Figure 19.

FIGURE 18
ESTIMATED OLYMPIC FLEET MIX

DIVISION	NEW-LOOK	NEOPLAN	GRUMMAN	AM GENERAL	RTS II	TOTAL
1	×		x		x	50
2	x			x	X	15
3	x	x			X	69
5	x				x	62
8 .	x	x	x	x	·	20
9	X	x	X	X	<b>x</b> .	.10
10	X	*			· <b>x</b>	55
15	x	x	×	<b>x</b>		27
18	X ·				×	172
Spares						70
TOTAL						550

OLYMPIC SERVICE WILL NOT OPERATE FROM DIVISIONS 6, 7, 12, 13, and 16

<sup>\*-</sup>Neoplan coach equipment could be utilized at indicated locations during Olympics period only.

FIGURE 19

PROJECTED DAILY BUS REQUIREMENTS BY DIVISION

						DAY:	: Fri.	1	Date:	8-3-84	84	
10	DIVISION:	-	7	က	5/23	9	œ	6	10	15	18	TOTAL
<b> </b> 2	BUSES ALLOCATED	20	15	69	62		20	10	55	27	172	480
710	0 CBD-Expo Park Shuttle	17		16								33
T T							18			18		36
712					27							27
K					20						64	84
71	Cerritos-Expo Park										57	57
715	Pasadena-Expo Park Park-N-								10	32		42
716	Crenshaw Center-Expo				12							12
718		- 2		10								12
F ,											14	14
72	0 CBD-U.C.L.A. Express		6									6
72							2			8		10
723	Hollywood Park-U.C										10	10
72		ı	•	-	-	ı	-	-	ı	•	,	•
<b>E</b>		-	1	•	-	ı	1	_	1	ı	ı	_
74	CBD-Forum Express	10										10
743	3 Hollywood Park-Loyola Shuttle				2							2
75	CBD-Long Beach Express	6									6	15
75											13	13
754	4 Cerritos-Long Beach Park-N-Ride										9	6
76		10										10
764											4	4
770		2	9	4								12
780	0 CBD-Santa Anita Express			20					21			41
790				3								3
795	15 Pasadena-Rose Bowl Shuttle			16								16
2	A FOT MOTOR	2	Ā	9	19	1	20	10	53	26	177	481
3	VISTON 101AL	3	?	Ž	;							

#### 4.9.1 ACCESSIBLE SERVICE DEPLOYMENT

Deployment of lift-equipped buses will be based on equipment availability. Lifts will be deployed at any established stop location except where in the opinion of the operator or Officer in Charge prevailing conditions may cause damage to the lift.

#### 4.9.2 NON-REVENUE EQUIPMENT

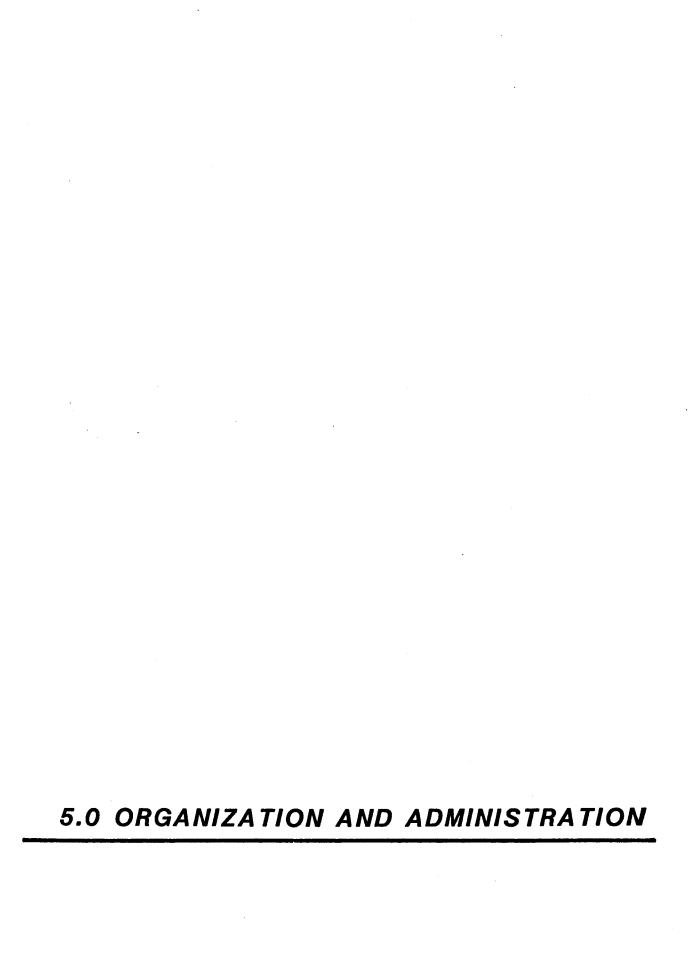
Non-Revenue Equipment to support Olympic service has been identified and will consist of the following:

- (1) 190 Automobiles
- (2) 24 Service Vehicles (Pick-ups, vans, tow trucks)
- (3) 21 Radios (auto installation)
- (4) 35 Radios, Portable (hand-held)
- (5) 150 Beepers/Pagers
- (6) 16 Telephone Lines
- (7) 11 Safes for storage of working funds at each Olympic division.
- (8) 200 Money Aprons for fare exchange personnel.
- (9) Shelters for PAF assigned to terminal, venues, and stop locations.
- (10) Portable Restrooms.
- (11) Kiosk or Mobile Trailers for temporary Customer Service Centers and selected terminals, venues and stop locations.
- (12) Directional/Information Signs.

Day-to-day requirement levels will be identified in the Operations Plan.

#### 4.9.3 MANPOWER

Manpower will be hired and redeployed to correspond with each day's individual operational requirements. Figure 26 on Page 75 outlines specific personnel requirements which include temporary Operators, Shop Clerks, Service Attendants, Mechanics and other support personnel.



### 5.0 - ORGANIZATION AND ADMINISTRATION

The 550 buses and 1300 personnel needed for the SCRTD Olympic Service Plan will create an operation that will be larger than all but three transit properties in the State. The magnitude of this operation requires that a well defined organizational structure be established. This structure will define the special roles, responsibilities, relationships, and authorities to be designated to departments and personnel. Additionally, the Olympic service will require that special administrative procedures be developed and instituted. These special procedures relate to the areas of financial administration and to personnel.

# 5.1 DEPARTMENTAL ROLES AND RESPONSIBILITIES

Essentially every department will be involved in some aspect of the Olympic Service Plan. The main actors will obviously be the Maintenance and Transportation departments, whose responsibilities will be to make sure that both buses and operators are ready and available. Schedules, Marketing, Personnel, Accounting, and many other departments will also be involved. Figure 20 describes the roles and responsibilities for each department during each of these time periods: Pre-Olympics; During Olympics; and Post-Olympics.

FIGURE 20

DEPARTMENT	PRE-OLYMPICS ROLES	AND RESPONSIBILITIES DURING OLYMPICS	POST OLYMPICS
Accounting/ Fiscal	Processes start-up expenses; maintains record of token sales revenue and expenses; hires necessary temporary personnel; provides data to the Office of Management and Budget (OMB).	Processes Olympic and regular revenues and expenditures; ensures that working funds and payroll are distributed as necessary; provides data to OMB.	Staffs down; tabulate final revenue and expenses of Olympic Service; continues to process revenue and expenditures of token sales; audit/post;
			provides data to OMB; conducts necessary audits
Bus Facilities	Ensures that work on necessary bus operating divisions are completed on schedule; oversees installation of necessary Olympic facilities.	May need to be focal point for facilities enhancement.	Oversees removal of Olympic facilities.
Customer Relations	Staffs up, trains and assigns neces-sary additional information positions.	Provides enhanced information support to the public, both oral and written.	Reduces staffing to normal opera- tional level.
Employee Relations	Negotiate, coordinate special Olympic agreements with RTD unions on manpower issues, modifying contracts during Olympic period.	Provide continuing staff service and supervision for resolution of any employee relations problems.	None

# FIGURE 20 (CONT'D)

DEPARTMENT	PRE-OLYMPICS ROLES	AND RESPONSIBILITIES DURING OLYMPICS	POST OLYMPICS
General Services	Procures and assigns non-revenue support, e.g., automobiles, parking, janitorial services, food services, for the Olympic Service.	Provides necessary support.	Reassigns, removes, cancels equipment or services.
Legal	Assures that contracts, agreements, etc., are in accordance with District policy and law.	None	None
Maintenance	Receives, rehabilitates, paints, assigns, and maintains needed Olympic buses, staffs up and reassigns necessary maintenance and maintenance support personnel.	Provides normal maintenance of equipment; provides emergency in-field services, assures vehicles are properly identified; provides emergency facility repairs.	Reduces bus fleet as necessary; reduces, retains or reassigns man- power; return lease buses in condition received.

FIGURE 20 (CONT'D)

DEPARTMENT	ROLES PRE-OLYMPICS	AND RESPONSIBILITIES DURING OLYMPICS	POST OLYMPICS
Marketing	Promotes and manages the sale of token sets; informs the public of Olympic Services; responsible for the distribution and sale of passes, staffs up at ticket outlets.	continues informing public of service and service changes;	Continues sale of tokens; reduces staffing.
Office of Management and Budget (OMB)	Prepares Olympic budget; monitors accrued start-up expenditures; analyzes Olympic related budget adjustment requests.	None	Prepares report of revenues and expenditures for the Olympic Service.
Personnel	Recruits and hires necessary manpower.	None	Processes tempo- rary staffing furlough or termi- nation paperwork.

FIGURE 20 (CONT'D)

DEPARTMENT	PRE-OLYMPICS ROLES	AND RESPONSIBILITIES DURING OLYMPICS	POST OLYMPICS
Planning	Develops Service Plan; heads up the Olympic Task Force; coordinates with outside agencies; prepares reports as neces- sary.	Monitors and assists in service provision; assists in data collection.	Prepares evalu- ation of the Olympic services.
	Prints schedule, route, stop information; prints information brochures.	Prints daily schedule changes as necessary.	Prints regular schedule material and evaluation reports.
Purchasing	Processes and negotiates contracts, purchase requisitions for Olympic Service.	Monitors contracts; processes additional contracts, purchase requisitions as necessary.	Terminates contracts.
Real Estate	Negotiates leases for facilities and locations.	None	Terminates leases
Schedules	Develops maps, schedules, operating assignments for regular and Olympic services; develops work schedule assignments for support personnel.	Modifies schedules, etc., as necessary.	Help collate and prepare data for analysis.

# FIGURE 20 (CONT'D)

DEPARTMENT	PRE-OLYMPICS ROLES	AND RESPONSIBILITIES DURING OLYMPICS	POST OLYMPICS
Telecommuni- cations	Oversees installations of necessary telephone equipment; procures necessary pagers, beepers, radios, reprograms electronic headsigns.	Normal maintenance of equipment and emer-gency repairs.	Reprogram electronic head- signs; returns added equipment as necessary.
Transit Police	Develops necessary security programs; coordinates with other security agencies.	Provides for safety of passengers and and employees; protects equipment and revenue; coordinates with other agencies.	Evaluation of events' actions during Olympics.
Transportation	Staffs up, trains and assigns temporary operators; trains existing operators; installs Olympic bus stops signs; coordinates with other agencies; trains and assigns support personnel to provide maximum control of street operations.	Assigns manpower as necessary; maintains bus stop signs; coordinates with other agencies. Oversees actual operation, control, supervision and dispatching.	Reduces staffing

The SCRTD Service Plan also requires that several special entities be created. They are the: Olympics Task Force, Olympics Operations Command Center, Olympics Maintenance Command Center, and Passenger Assistance Force. Each has specific roles and responsibilities which are described in Figure 21. Specific roles and responsibilities of the members of the Passenger Assistance Force (PAF) are described in Exhibit 8.

FIGURE 21
OLYMPICS ROLES AND RESPONSIBILITIES OF SPECIAL ENTITIES

ENTITY	ROLES AND RESPONSIBILITIES
Olympics Task Force	Comprised of members from every department listed above, this committee is headed by the Planning Department. Its mandate is to develop an acceptable Service Plan and Operations Plan for the SCRTD Olympics Bus Service, and to coordinate the implementation of these plans. This group has the lead role during the period leading up to implementation and also the time frame immediately after the Games conclusion.
Olympics Operations Command Center	Comprised of representatives of Customer Relations, Marketing/News Bureau, Transportation, Transit Police, Scheduling, Planning and Maintenance. This group will meet as necessary just prior to, and during the Olympic Games. It will receive and analyze data and will make adjustments to service based on the data. It will disband at the enof the Games or shortly thereafter.
Olympics Maintenance Command Center	This operation will be manned entirely by maintenance personnel. Its function will be to effectively assign its in-field maintenance force to assure that bus breakdowns do not severely interrupt bus service. This group will be stationed in Division 4 in Downey and will be in close communication with the Olympics Command Center.
Passenger Assistance Force (PAF)	The venue and terminal sites will have specifically-trained teams of workers to assist passenger loading of buses and to provide security to sell tokens. The teams will be comprised of contract, non-contract, and possibly temporary manpower. Each team will be headed by a Venue Captain who will supervise and oversee the operation at the site.

# 5.2 <u>DECISION MAKING AUTHORITY</u>

Figure 22 describes general levels of authority that will exist prior to, during, and subsequent to the Games.

FIGURE 22

DELINEATION OF AUTHORITY FOR OLYMPIC SERVICES

DEPARTMENT	PRE-OLYMPICS	AUTHORITY DURING OLYMPICS	POST OLYMPICS
Board of Directors	Adopt Olympic budget. Adopt Olympic Service Plan. Authorize General Manager to execute contracts and agreements. Adopt tariff.	Authorize emergency policy or funding measures.	Review Olympic Service Evalua- tion Reports. Issue commenda- tions.
General Manager	Enter into agreements with outside vendors for Olympic services.  Designate authority for Olympics planning and coordination to the Olympic Task Force.	Makes major decisions on emergency basis: acts as primary spokesman to outside agencies and media.	Oversee and approves eval-uation report.
	Oversees work progress, assist in direction and resolution of issues as necessary.		
01ympics Task Force	Under authority of General Manager, make decisions related to Olympic service operations; coordinates	None	Under authority of General Manager, responsible for down-scaling District operations.
	implementation.		Oversees prepara- tion of evaluation plan.

FIGURE 22 (CONT'D)

# DELINEATION OF AUTHORITY FOR OLYMPIC SERVICES

DEPARTMENT	PRE-OLYMPICS	AUTHORITY DURING OLYMPICS	POST OLYMPICS
Olympics Operations Command Center	None	Under authority of General Manager, has full control of over- all District oper- ations.	None
Olympics Maintenance Command Center	None	Responsible for all maintenance decisions during Olympics.	None
Executive Staff and Department Heads	Implements decisions of Task Force; develops specific procedures for their departments.	Implements decisions of Command Center.	Implements decisions of Task Force.
Venue Captains (Passenger Assistance Force)	None	Responsible for field operations at Olympic sites or terminals; makes on-the-spot adjustments on service or manpower deployment at assigned site.	None

# 5.3 ORGANIZATIONAL STRUCTURE

During the three time periods, Olympic related activities will be organized differently to meet varying demands and requirements. The pre and post periods will require similar organizational structures because each will deal either with gearing up or down of Olympic services. During the Olympic period, however, several hierarchical structures will need to be instituted to deal with Olympic-related matters. Figures 23, 24, 25 and 26 present the organizational structure in graphic form. The focus of the organization during the Olympics lies in the Operations Command Center which will be the prime control over the operations of the Olympic service.

#### 5.3.1 PRE AND POST OLYMPIC ORGANIZATIONAL STRUCTURE

The Service Plan specifies that the decision-making authority be channeled to the Task Force from the General Manager for both the pre and post Olympic periods. The structure for each is displayed in Figure 23.

### 5.3.2 DURING OLYMPICS ORGANIZATIONAL STRUCTURE

For the 16 days of the Olympic service, three distinct structures will simultaneously be in operation. They are:

- (1) Overall service coordination;
- (2) Passenger Assistance Force; and
- (3) Dual function of non-contract employees.

FIGURE 23

ADMINISTRATION

PRE AND POST OLYMPICS

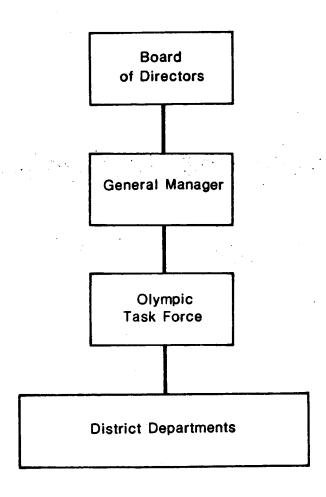
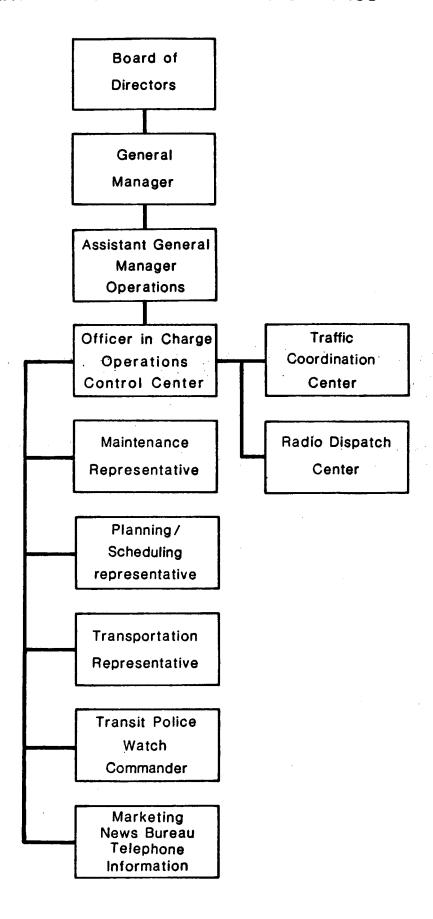


Figure 24 describes the overall process for assessing and modifying Olympic and regular SCRTD services. As mentioned, decisions for this task will be delegated to the Operations Control Center and Maintenance Control Centers. Their decisions will then be implemented by affected departments, at either the headquarters, the division and/or the in-field level. Communications to the field will be relayed through the Radio Dispatch Center (see Figure 25).

### 5.4 MANPOWER

As previously stated, virtually every department in the District will be affected by our special Olympic service. Figure 26 outlines specific personnel requirements and duties and includes temporary Operators, Shop Clerks, Truck Drivers, Ticket Clerks, Information Clerks, Service Attendants, Mechanics, Security Guards, Telecommunication Technicians and Cash Clerks, as well as the redeployment of contract and non-contract personnel for needed tasks. Exhibit 18 provides day-to-day staffing levels by venue and terminal locations.

### ADMINISTRATIVE ORGANIZATION DURING OLYMPICS



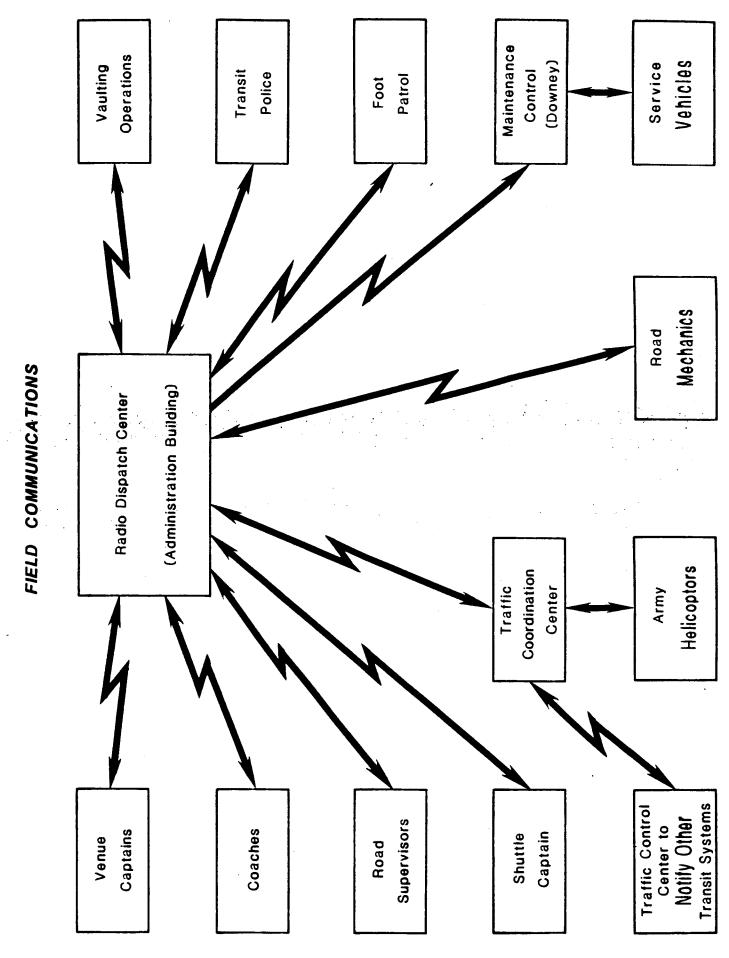


FIGURE 26
PROJECTED MANPOWER

DEPARTMENT	PERSONNEL REQUIRED	DUTIES
Transportation	400	Part-time Operators to work either regular or Olympic service.
	6	Retired non-contract personnel as needed, to perform essential duties at Olympic service locations.
Marketing	38	Temporary B.R.A.C. Ticket Clerks to sell commemorative token sets and Olympic passes.
Customer Relations	10.	Temporary B.R.A.C. Information
		Clerks to disperse information to the public.
Transit Police	66	Contract Security Guards for protection of District employees, revenues and equipment at service
		locations.
Telecommunications	2	Temporary Technicians to modify headsigns for Olympic service.
Accounting	57	As needed B.R.A.C. Cash Clerks to process revenue.
Purchasing	13	As needed B.R.A.C. employees for use as Shop Clerks and/or Truck Drivers.
Maintenance	88	Temporary Service Attendants to clean buses during Olympics.
	12	Temporary mechanics for Olympic maintenance support.
	52	Facility maintainers from Vernon Yards redeployed to Olympic divisions.

# FIGURE 26 (CONT'D)

# PROJECTED MANPOWER

DEPARTMENT	PERSONNEL REQUIRED	DUTIES
Maintenance (Cont'd)	12	Service Attendants from South Park Shops redeployed to Olympic services.
	200	Mechanics from South Park Shops redeployed to Olympic Services for Maintenance support.
Non-Contract Staff	350-400	Redeployed from various departments to perform essential duties at Olympic service locations.

Aside from the above additions and/or redeployments, it is anticipated that additional personnel will not be required for Olympic service.

There is a possibility that the number of non-contract volunteers will be less than the number required to fill field support personnel work assignments. In this event, the District will be required to draft non-contract personnel and recruit from other transit properties.

It must be noted that present manpower projections are based on the overall service plan. Specific numbers of field support personnel will be determined upon the completion of the daily operations plan, where consideration will be given to venue/terminal hours of operation, as well as rest days and relief assignments.

Manpower will be needed to staff in-field sites to assist passengers. An organizational structure has been established for this special SCRTD service. The structure generally calls for a force of people to do the following functions:

- (1) Contract or non-contract staff to sell tokens, load passengers onto buses, provide selected information to passengers; security personnel to protect passengers and staff;
- (2) An in-field venue captain in charge of operations at the site; and
- (3) Maintenance personnel to move or repair buses as necessary.

The number and composition of contract and non-contract manpower will vary from site to site, but the functions will usually always be provided. The general organizational structure for the Passenger Assistance Force is shown in Figure 27.

The final structure involves the use of District non-contract employees during the Olympics. This group of employees totalling approximately 1000 persons, will be needed on two functions: regular District work assignments and special Olympic tasks; Command Centers, Passenger Assistance Force, etc. Some departments may be required to have almost their entire sections assigned to regular work, which may include designated Olympic-related tasks, such as Maintenance and Transportation. Other departments may be temporarily closed down, except for skeleton forces, during the Olympics, Personnel, Planning, Legal, etc. Staff from these

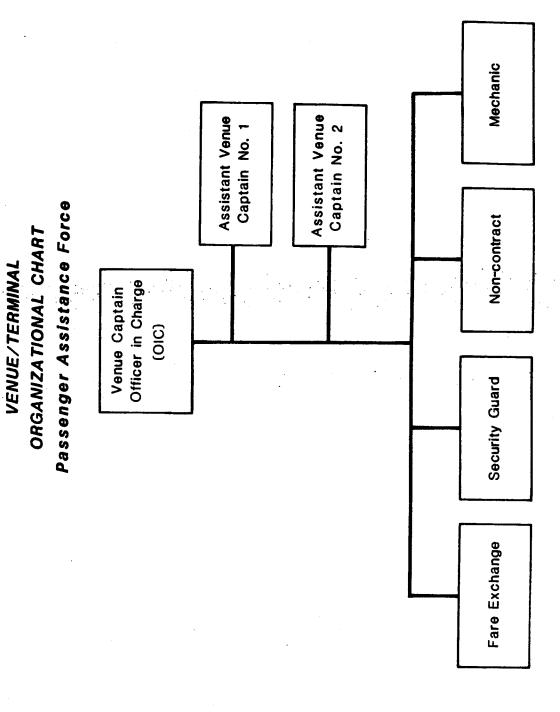
departments will be made available for assignment to special Olympic services such as the Passenger Assistance Force. Figure 27 illustrates non-contract work assignment relationships.

# 5.5 SPECIAL ADMINISTRATIVE PROCEDURES

The Olympic service will create a need to initiate special administrative procedures in order to be successfully operated. The procedures will ensure that:

- financially, the project will be self-supporting, and
- there will be sufficient manpower to provide needed services.

FIGURE 27



### 5.5.1 FINANCIAL ADMINISTRATION

The administration of the financial aspects of the Olympic services is keyed to the District's adopted budget. The Office of Management and Budget (OMB) has developed expenditure information by department for the 15 month period, July 1, 1983 through September 30, 1984.

At the same time, the Planning Department and the Marketing and Communications Department were attempting to develop revenue projections based on preliminary service plans. When the revenue projections were compared to the estimated expenditures, the District was left with a \$1.7 million deficit. This budget, with its \$1.7 million shortfall, was presented to the Board in July, 1983.

Work continued to identify strategies to overcome the projected deficit. This was accomplished by the plan to mint and sell Olympics tokens to be used as a fare media on District buses. In September, 1983, a balanced budget was returned to the Board of Directors and adopted.

The Accounting and Fiscal Department developed accounting procedures for Olympic costs and revenues. OMB has also developed expenditure plans for each department to fund their anticipated activities over the coming months. Expenditures, as identified by an A.F.E. assigned by the Accounting and Fiscal Department, will then be monitored against these expenditure plans to measure budget adherence (see Figure 28).

#### FIGURE 28

# ACCOUNTING AND FISCAL DEPARTMENT ACCOUNTING PROCEDURES FOR OLYMPIC COSTS

### AND REVENUES

# ACCOUNTING PROCEDURES FOR OLYMPIC COSTS

- 1. Departments which incur authorized Olympic-related costs such as labor, materials, supplies, and services will charge these costs to Olympics Authorization for Expenditure (AFE) No. 99902.
- 2. General Accounting to correct inaccurate codings on Olympic invoices and purchase orders.
- 3. Departments which doubt the propriety of an incurred cost whether it should be treated as Olympic cost or not, should consult the General Accounting Office or the Office of Management and Budget.
- 4. Ten days after the monthly closings, General Accounting will analyze and summarize the Olympic costs accumulated in AFE No. 99902 by cost category and department and transmit this information to the Office of Management and Budget.
- 5. The Office of Management and Budget will prepare a monthly comparison by month and year-to-date of actual costs incurred with the budget for each department.
- 6. Any department which expects to incur Olympic cost overrun should request an authorization from the Olympics Task Force through the Office of Management and Budget.

#### ACCOUNTING PROCEDURES FOR REVENUES

1. Revenues earned from the sale of Olympic tokens and passes will be credited to the following suspense accounts:

10584-7101	Token Sets	(Class I - \$0.50)
10584-7102	Loose Tokens	(Class I - \$0.50)
10584-7103	Passes	
10584-7105	Token Sets	(Class II)
10584-7106	Loose Tokens	(Class II)

#### ACCOUNTING AND FISCAL DEPARTMENT

#### ACCOUNTING PROCEDURES FOR OLYMPIC COSTS

#### AND REVENUES

2. Revenues (cost recoveries) related to the sale of tokens and passes will be credited to the following suspense accounts:

10584-7104

Freight

10584-7109

Miscellaneous

3. Final determination of the total gross Olympic revenues will be done at the close of the selling activity rather than at the end of the Olympic Games.

### COST AND REVENUE VERIFICATION

- 1. The Office of Audit will verify the cost and quantity of Olympic tokens and passes ordered, received and placed in inventory.
- The Office of Audit will determine through an audit that all Olympic costs have been properly recorded and charged to AFE No. 99902.
- 3. The Office of Audit will determine through an audit that all Olympic revenues have been properly recorded and credited to Account No. 10584 (7101-7109).
- 4. The Office of Audit will ascertain that all Olympic costs incurred have been properly authorized in the budget or authorized by the Olympics Task Force and Office of Management and Budget.

# OFFICE OF MANAGEMENT AND BUDGET PROCEDURES FOR COST ACCOUNTING

### PROCEDURE FOR COST ACCOUNTING

- 1. All costs incurred must have been authorized in the Olympics budget as adopted by the Board of Directors or by an approved Budget Adjustment.
- 2. All costs will be charged to the Olympics Authorization for Expenditure (AFE) number established by the Accounting Department.
- 3. The Accounting Department will tally all expenditures by department each month and forward this information to the Office of Management and Budget by the tenth of the following month.

### PROCEDURES FOR COST MONITORING

- 1. The Office of Management and Budget has prepared monthly expenditure plans by department for the 15-month period of the Olympics Budget.
- Within two days of receipt of the monthly report from the Accounting Department, the Office of Management and Budget will produce a report comparing expenditures for the previous month with the budget for that month for each Department. The report will also compare cumulative expenditures and budgets to date for each Department. This report will be distributed at the next meeting of the Olympics Task Force.
- 3. The Office of Management and Budget representative on the Olympics Task Force will advise the Task Force of any emerging problem areas so that early resolution may be achieved.

OMB has developed a procedure to allow for adjustments to the adopted Olympics Budget. These adjustments may take the form of transferring dollars among line items within the approved budget, increasing or decreasing the estimated level of expenditures, or revising the revenue projections as service plans for the Olympics are finalized (see Figure 29).

In addition to the budgetary and financial controls mentioned above, special procedures regarding both the collection of revenues and the administration of employee payroll have been developed. These have been necessitated because the District will be selling tokens in the field, and will also be deploying staff to the Passenger Assistance Force. Procedures regarding each of these items are described in Exhibits 9 and 10.

# FIGURE 29

# OLYMPICS BUDGET ADJUSTMENT FORM

epartment Name/Number								
		ccle one):	Line Item	Cost Saving	Contingency	Fund	Increase	
Tustificati	lon:							
impacts of	not makin	g adjustme	nt:					
,	•							
Proposed R							Amount	
	Account Number		Ac	ecount Name			(\$000)	
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Approved 1	oy: Olymp OMB	ics Task F	orce					
		al Manager						

#### 5.5.2 PERSONNEL ADMINISTRATION

The success of the service will depend heavily upon the District having enough employees available to staff the services. Procedures were thus established for hiring/recruitment programs to ensure that manpower needs were met.

The District's Personnel Department is currently in the midst of selecting and bringing on board bus operators, maintenance support staff and other identified new positions. These positions will be temporary and are all scheduled to terminate before September 30, 1984. The procedures used to both hire new staff prior to the Olympics, and also to furlough or terminate them after the Games, will be based on existing standard procedures (see Exhibit 11).

Contract employees work activities are governed by their respective union agreements. In some cases, amendments to existing agreements have been negotiated to allow for a more effective utilization of manpower. Exhibits 12, 13, and 14 show the agreed to contract amendments with the three unions, ATU, UTU, BRAC, respectively, and describes the effect on each.

The District will need a significant number of people from the present non-contract ranks to help staff the field services. A procedure has been instituted to recruit volunteers. The process is described in Exhibit 15.

Finally, procedures have been developed which will enable the District to: train these non-contract volunteers prior to the start of the Games; and to account for their hours worked while in the field via the institution of special sign-on, sign-off, reporting sick procedures. The training and special attendance procedures are contained in Exhibit 16.

6.0 IMPLEMENTATION ACTIVITIES AND SCHEDULE

# 6.0 - IMPLEMENTATION ACTIVITIES AND SCHEDULE

### 6.1 PRE-OLYMPICS

During this period of time, District staff will be involved in coordination activities, start-up/make ready tasks, and in some cases will have already completed much of their individual departmental work programs. It is important that all necessary work be completed and all procedures instituted prior to the Olympic Games if the bus service is to be effectively provided.

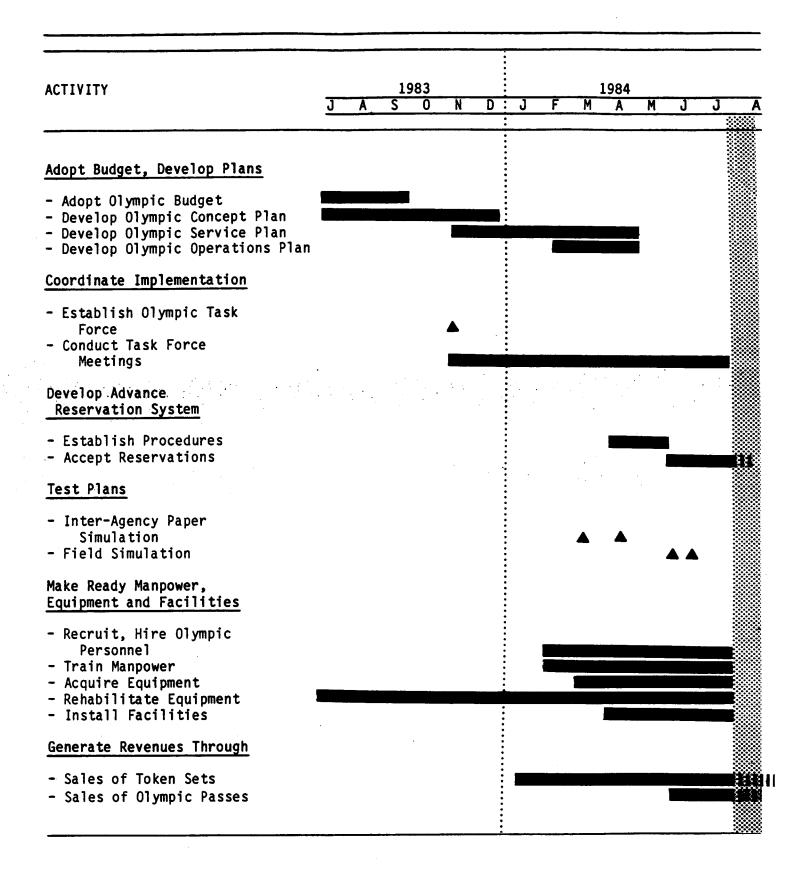
### 6.1.1 START-UP SEQUENCE AND SCHEDULE

The Olympic Task Force has formally identified the necessary tasks and time schedules that must be completed prior to the Olympics. A project monitoring and tracking system has been instituted to assist the Task Force in managing the programs. Exhibit 17 contains a detailed breakdown, by department, of tasks and schedules.

In general, the pre-Olympic duties are centered around the following items: develop plans, budgets; test these plans in rehearsal situations; make ready manpower and equipment; coordinate implementation; generate revenue through token sales.

Figure 30 shows the general Pre-Olympics schedule of major activities.

# FIGURE 30 SCHEDULE OF MAJOR PRE-OLYMPIC ACTIVITIES



#### 6.1.2 REHEARSAL/FIELD

The District has participated in meetings with various agencies involved in Olympics Transportation. On April 16, the District met with representatives of state and local law enforcement agencies, state and local transportation departments, other transit providers, and the Los Angeles Olympic Organizing Committee (LAOOC) to conduct a "paper" simulation of potential traffic conditions in the Exposition Park area. Through this exercise, it was possible to convey to the appropriate agencies, District concerns regarding 1) possible traffic problems at key intersections near each venue; 2) the resultant need for traffic control; 3) the need to integrate charter operations into the traffic management plans; and 4) the need to define, in advance, what high occupancy vehicles qualify as buses since "bus-only" and "bus preferential" treatments are incorporated in the Olympic traffic management plans.

The District will carry out a full field rehearsal of Olympic operations at Exposition Park during both the State Track Meet, scheduled for June 2, as well as a potential second field rehearsal during the U. S. Track Finals, scheduled for June 16 - 24. These rehearsals are dependent upon the completion of the Exposition Park peristyle bus terminal and the western terminal (Vermont Avenue) by June 1, as well as the completion of the Figueroa/Flower Street reconfiguration to a one-way couplet in May.

The rehearsal operations will provide the District with on-site experience in foreseeing potential operational problems and will enable us to respond in a positive manner to such problems if they should actually occur.

#### 6.1.3 FINAL PLAN MODIFICATIONS

The Service and Control Plan described in this document will be subject to modifications to meet changing conditions. For example, the rehearsal described above may require adjustments to the plans and procedures described in this document. The Plan has, built within its structure, procedures for instituting modifications as necessary. The subject of plan revision is discussed in the following chapter.

### 6.1.4 OPERATIONS PLAN

The Service and Control Plan describes an overview and summary of the services and procedures which will be in effect for the Olympics. A more detailed description of the actual day-to-day operation is contained in Exhibit 18. Best described as a sketch outline of the the Operations Plan, the document looks at every item (manpower, schedules, equipment, work assignments, etc.) that will be needed to run the service during the Olympics. The Operations Plan will be segmented into a daily breakdown of events and actions.

A checklist has been developed upon which the Operations Plan has been based. Figure 31 lists the items on this checklist which are addressed in the Operations Plan.

# FIGURE 31 SAMPLE OPERATIONAL PLAN CHECKLIST

- Operator qualification
- Bus assignments
- Special Olympic identification/fare information for buses
- Operator work assignments/special instructions
- Distribution of operating schedules/route diversions and special instructions
- Division personnel work assignments/special instructions
- Support personnel work assignments/special instructions
- Transportation requirements for support personnel
- Parking requirments for support personnel
- Identification for field support personnel
- Equipment requirements for support personnel
- Personnel assignments for Command Centers
- Signing of Olympic terminals, venues, and shuttle stops
- Working funds
- Information brochures printing/storage/distribution
- Facility requirements in place (kiosks/restrooms)
- Non-Revenue vehicle assignments
- Two-way radio requirements (vehicle/hand held)
- "Beeper/Pagers" requirements
- Staging of maintenance vehicles

#### 6.2 DURING OLYMPICS

Beginning on July 28 and continuing through August 12, the District will be placing scheduled service and manpower as identified in the Operations Plan. It will also need to react to changing conditions, adjusting service and manpower levels as needed. The District has developed steps to monitor, report, and communicate relevant information both internally among departments or entities, but also between agencies. The following describes the internal and external communication and coordination activities that are programmed into the Service Plan.

#### 6.2.1 INTERNAL COMMUNICATION AND COORDINATION

As described in Chapter 5.0, many departments will play significant roles during the Olympics. It is important that they communicate with each other and coordinate their actions.

The departments directly involved with providing the service, Transportation, Maintenance, Scheduling, Planning, Transit Police, Marketing/News Bureau, Customer Relations will each be represented in the Operations Command Center. This body will meet as needed during the Olympics. It will be the forum to receive information and reports from the field, to make decisions based on received data, and to make certain that changes are instituted through appropriate headquarter, division and/or in-field staffs. The Command Center will be operational 24-hours a day during the Olympic Games.

This Command Center will have an Officer in Charge (OIC) who will also be responsible for informing other departments which are not directly responsible for providing service. These other departments can then process and use the new information as needed.

In addition to this overall internal coordination, individual departments will also be instituting procedures designed to maintain communication channels.

Maintenance will establish its Maintenance Command Center in Downey to coordinate the deployment of in-field maintenance staff. The Command Center will be established one week prior to the Olympics. Transit Police will continue to receive radio communications from its field officers and will coordinate activities through the Watch Command.

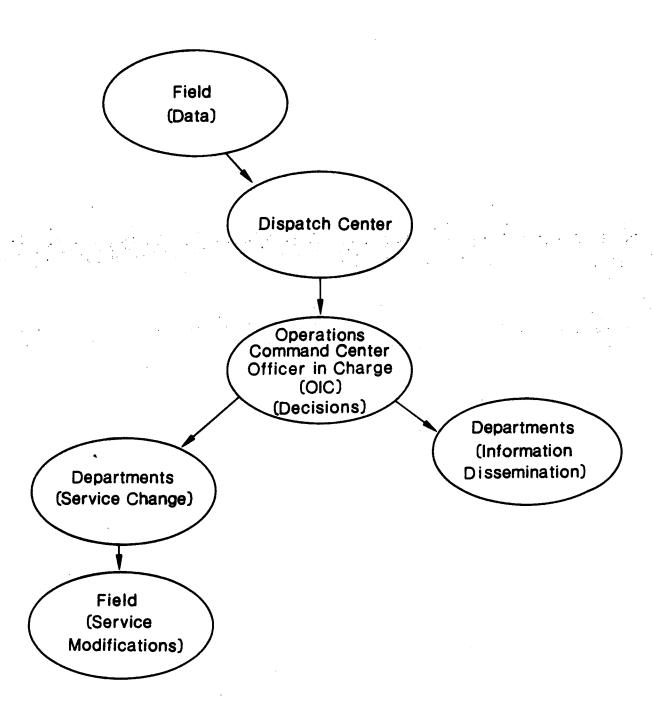
Transportation will also rely on radios to communicate field information with headquarters. Coordination of Transportation actions will be made in the Operations Command Center. Transportation will also be responsible for monitoring and adjusting the assignment of in-field staff (Passenger Assistance Force).

Figure 32 describes the overall communication process that will be instituted for the Olympic Service. Exhibit 20 also describes the radio channel designations for buses and in-field personnel during the Olympics.

FIGURE 32

OVERALL INTERNAL COMMUNICATION PROCESS

FOR OLYMPIC SERVICE



#### 6.2.2 EXTERNAL COMMUNICATION AND COORDINATION

The District will also need to coordinate its activities with other agencies. Figure 33 describes the Communication relationship between the District and these outside agencies.

FIGURE 33

COMMUNICATIONS RELATIONSHIPS BETWEEN THE DISTRICT AND OUTSIDE AGENCIES

AGENCY				
	FROM	ТО	METHOD	TYPE OF INFORMATION
Calif. Dept. of Transportation (Caltrans)	Traffic Coordi- nation Center (TCC)	Transportation (Dispatch)	Telephone	Traffic problems
Los Angeles City Dept. of Transportation	TCC	Transportation (Dispatch)	Telephone	Traffic problems
LAOOC	TCC	Transportation (Dispatch)	Telephone	Problems at venue
Venue or Park/ Ride Mngmt.	TCC or Venue Captain	Transportation (Dispatch)	Telephone or Radio	Problems at venue or at Park/Ride Lots
Police & Traffic Depts. around venue or Park/ Ride Lots	TCC or Venue Captain	Transportation (Dispatch)	Telephone or Radio	Problems at venues or at Park/Ride Lots
Media	News- papers, Tele- vision, Radio Studios	Marketing and Communications (News Bureau)	Telephone or In- Person	Olympic related Information

The Traffic Coordination Center will become operational on July 7, 1984. District staff will be assigned to the Center beginning July 14, 1984 through August 13, 1984.

#### 6.3 POST OLYMPICS

Upon the conclusion of the Games, the District will be geared toward returning to normal operations as quickly as possible. The additional equipment, manpower and facilities used for the Olympic services will need to be redeployed, returned or furloughed/terminated. Equipment scheduled for retirement will need to be sold. Figure 34 lists the specific actions that must occur and a schedule for completing them.

FIGURE 34

DESCRIPTION AND SCHEDULE OF POST-OLYMPIC ACTIONS NEEDED TO RETURN THE DISTRICT TO NORMAL OPERATIONS

ACTION	DEPARTMENT RESPONSIBLE	SCHEDULE FOR COMPLETION
Reduce Manpower Levels		
- Identify necessary regular staffing levels	Every affected SCRTD Department	July 1, 1984
- Terminate or furlough temporary Olympic employees	Every affected SCRTD Department	September 30, 1984
- Reassign non-contract to regular assignments	Every affected SCRTD Department	August 13, 1984
Reduce Equipment Levels		
- Identify necessary regular equipment levels	Maintenance, General Services, Telecommuni- cations	July 1, 1984
- Return leased equipment	Maintenance, General Services, Telecommuni- cations	August 30, 1984
Reduce Facilities		
- Identify special Olympics facilities	Bus Facilities, Stops and Zones, Transpor- tation, Maintenance, Marketing	August 10, 1984
- Reduce, remove, renovate facilities as required	As above	September 15, 1984

In addition, District staff will need to assess the impacts of providing this special service. Costs and revenues will need to be assessed and an evaluation of the service provided will both need to be conducted. Figure 35 describes the actions/studies that will be undertaken and a schedule for their completion.

DESCRIPTION AND SCHEDULE OF POST OLYMPIC ACTIONS/STUDIES
NEEDED TO ASSESS IMPACT OF SERVICES

FIGURE 35

ACTION/STUDY	DEPARTMENT RESPONSIBLE	SCHEDULE FOR COMPLETION
Establish Evaluation Procedure	Planning	July 1, 1984
Collect Necessary Data	PAF, Accounting, Marketing, OMB, Transportation, Maintenance	October 31, 1984
Conduct Olympic Impact Analysis	Planning	November 30, 1984
Prepare Report		
- Preliminary Assessment - Final Report	Planning Planning	September 30, 1984 December 31, 1984
Complete Final Audit	Accounting	November 15, 1984

Exhibit 19 describes all of the actions that must occur in order to successfully close down Olympic operations and return to regular District service.

7.0 PLAN REVISIONS



#### 7.0 - PLAN REVISIONS

#### 7.1 PURPOSE

The Final Olympic Service Plan contains the most accurate information available and is based on a consensus of assumptions. As additional information becomes available, however, it may be necessary to modify or update the plans. While it may not be possible to accurately predict every circumstance that may impact Olympic Service, most types of impacts can be anticipated and contingency plans developed to deal with them. These contingency plans are contained in Exhibit 20. Up to 60 days prior to the Olympics, the plan may be revised by the Olympic Task Force which would follow the established procedures in Figure 36. Approximately one week before service begins, control shifts to the Olympic Operations Command Center (OCC), which will oversee and make any necessary changes to the plans (Figure 22).

#### 7.2 PRE-OLYMPICS

All revisions to plans during the pre-Olympic period must be coordinated by the Olympics Task Force, which will be responsible for processing the revision requests and informing the departments of the changes made. Any department wishing to modify their plans must submit an Olympic Change Order (Figure 36) explaining the situation. The departments affected, the recommended solution, and how the recommended course of action affects the budget.

# PRE-OLYMPIC CHANGE ORDER #\_\_\_\_

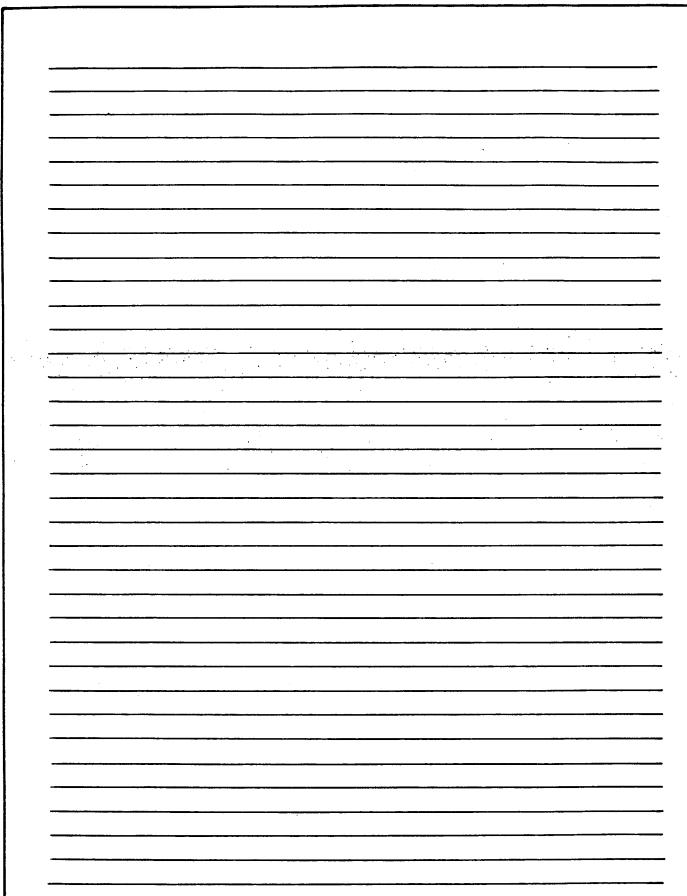
(check one)  MAJOR REVISION	
	☐ MINOR REVISION
DEPARTMENTS AFFECTED:	
SITUATION:	
RECOMMENDED SOLUTION:	
DISCUSSION: (INCLUDE IMPACT ON BUDGET	)
RESOLUTION:	
APPROVED AS RECOMMENDED	☐ DISSAPPROVED

COPIES TO: TASK FORCE MEMBERS

ATTACH ADDITIONAL SHEETS IF NECESSARY

– FIGURE 36 page 2 –

## PRE-OLYMPIC CHANGE ORDER #\_\_



#### 7.2.1 MINOR REVISION

A minor revision is one that affects only one department or function and has a minimal impact on the budget. Minor revisions will be approved or disapproved by the General Manager or his designee as expeditiously as possible. Copies of approved minor revisions will be distributed to all Task Force members.

#### 7.2.2 MAJOR REVISION

Major revisions to the plans either have a significant impact on the budget, or affect more than one area and, hence, require close coordination of the affected departments to implement. Requests for a major revision to a plan will be submitted to the Chairman of the Task Force who will circulate it to all affected departments with the goal of quickly agreeing on a consensus course of action. At the discretion of the Chairman other departments or the entire Task Force may be consulted on the issue of concern. Decisions on major revisions will be made by the General Manager or his designee.

#### 7.2.3 CRITICAL DATES

Figure 37 lists the critical dates for completing hiring of Olympic personnel and for changing specific plans. These critical dates are what are often referred to as "drop dead dates", dates after which a change is impossible or prohibitively expensive. These dates all fall into the Pre-Olympic Period. Once the system is operational, service changes can be instituted by the OCC in accordance with the lead times necessary to effectuate the change and inform District departments and the public.

#### FIGURE 37

#### SUMMARY OF MAJOR CRITICAL DATES

LAST DATE TO HIRE OLYMPIC PERSONNEL:	
Operators	May 31
Service Attendants	June 4
Telephone Information Clerks	May 14
Cash Clerks	July 23
Truck Drivers	July 23
Ticket Clerks	April 25
Personnel From Other Transit Properties	July 23
Student Interns	•
Accept Position	April 30
Report for Work	July 23
·	
LAST DATE TO ALTER SERVICE PLAN:	
Route Changes	March 23
Schedule Changes	
Pre-Olympic Schedule Changes	March 23
During Olympic "Pink Letters" Changes	72 Hour Notice
Administrative/Procedural Changes	June 29
LAST DATE TO ALTER MARKETING PLAN:	
Decision on Reservation System	March 30
Change in Contents of Service Brochure	April 6
Designate Type of Customer Service Center -	•
(First/Spring)	April 6
•	·
OTHER CRITICAL DATES:	
Decision on Type of Uniforms for PAF	March 30
Receive Copies of LAOOC Employee ID to be	
Used as Bus Passes	April 1
Recruit Personnel (PAF) from other Transit	•
Properties	April 30
Develop Eligibility List for Student Interns	April 30
Finish Preparations for Dress Rehearsal	May 1
Develop Instructional Material (PAF)	May 7
Decision on Bus Leasing	May 31
Completion of Customer Service Center -	
(First/Spring)	July 1
Finalize System Evaluation Design	July 2
Train Passenger Assistance Force	July 23
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#### 7.3 DURING OLYMPICS

Once the Games begin the decision-making responsibility over Olympic service will shift to the Operations Command Center (OCC), which will be located in the RTD headquarters building and will be capable of communicating with key field personnel and all buses in Olympic service. From this point on, changes from the adopted plans will be considered only in accordance with either established contingency plans or on an emergency basis. An emergency change is appropriate in situations for which there is no contingency plan, when life or property are in danger, when an outside agency mandates an immediate change, or when the General Manager or the head of the OCC determines that it is in the best interest of the District to alter service (Figure 38).

RTD will be represented at the multi-agency Olympic Traffic Coordination Center (TCC) located at the Caltrans building on Spring Street in downtown Los Angeles. Through the TCC, the District will be kept informed of traffic conditions, security considerations, and other factors that may necessitate changes in service. All information from RTD field personnel, the TCC, and other sources will flow through the OCC, the responsible group for monitoring and transmitting information, and determining what, if any impacts this information will have on all RTD Olympic service.

It is the responsibility of the head of the OCC to determine what situations and information are of such magnitude that executive staff or Board involvement is required.

Actions taken by the OCC will be kept in a log. Substantive changes that will last more than eight hours, whether based upon a contingency plan or is caused by an emergency, will cause a form to be completed, so that subsequent OCC work shifts, the news bureau, and other appropriate personnel are made aware of the modifications in a timely manner. When the need arises, one spokesman (probably the planner/scheduler position) will act as the liaison between the OCC and other District personnel.



# OLYMPIC CHANGE ORDER #\_\_\_\_\_\_ EMERGENCY (OR CONTINGENCY PLAN ACTIVATED)

SUBMITTED BY:	DATE SUBMITTED:
DEPARTMENTS AFFECTED:	
SITUATION: IS THERE A CO	ONTINGENCY PLAN FOR THIS SITUATION
RECOMMENDED SOLUTION:	
	ON BUDGET)
DISCUSSION: (INCLUDE IMPACT	ON BUDGET)
RESOLUTION: (check one)	
(check one)  APPROVED AS RECOMME	
(check one)  APPROVED AS RECOMME!  APPROVED WITH THE FOIL  APPROVED BY:	LLOWING CHANGES:

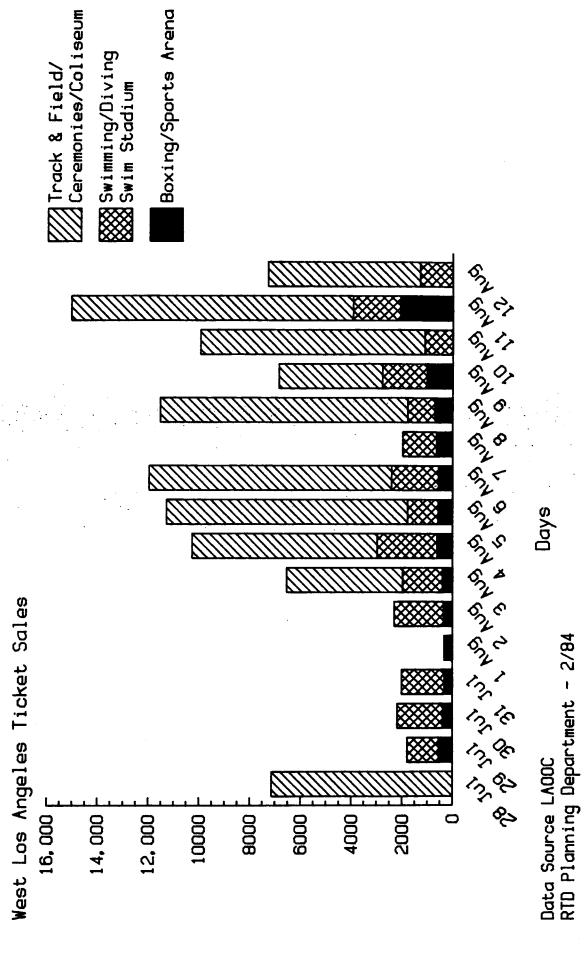
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TASK FORCE CHAIRMAN

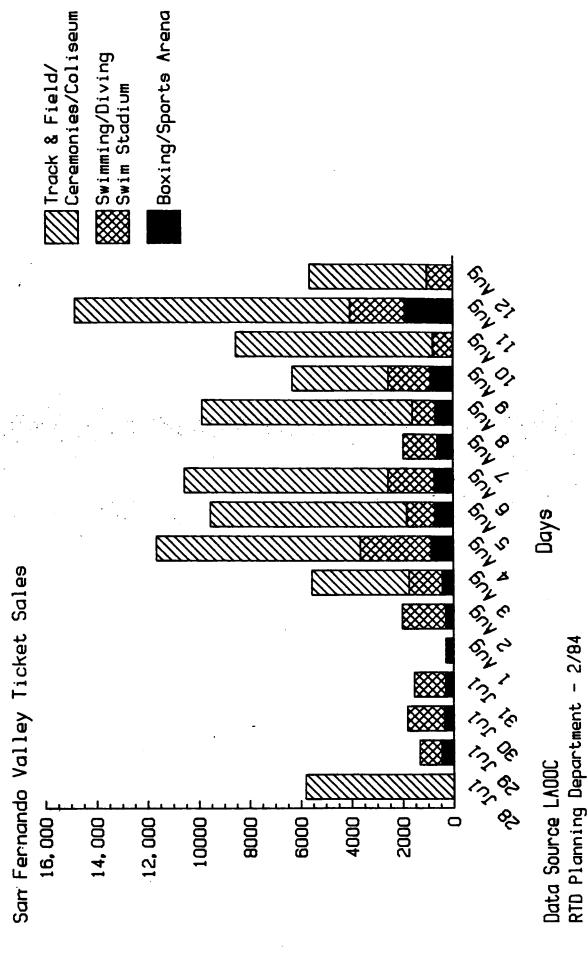
## OLYMPIC CHANGE ORDER # \_\_\_\_ EMERGENCY ( OR CONTINGECY PLAN ACTIVATED )

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Total Ticket Sales To Exposition Park Events Day Los Angeles By Event and From West



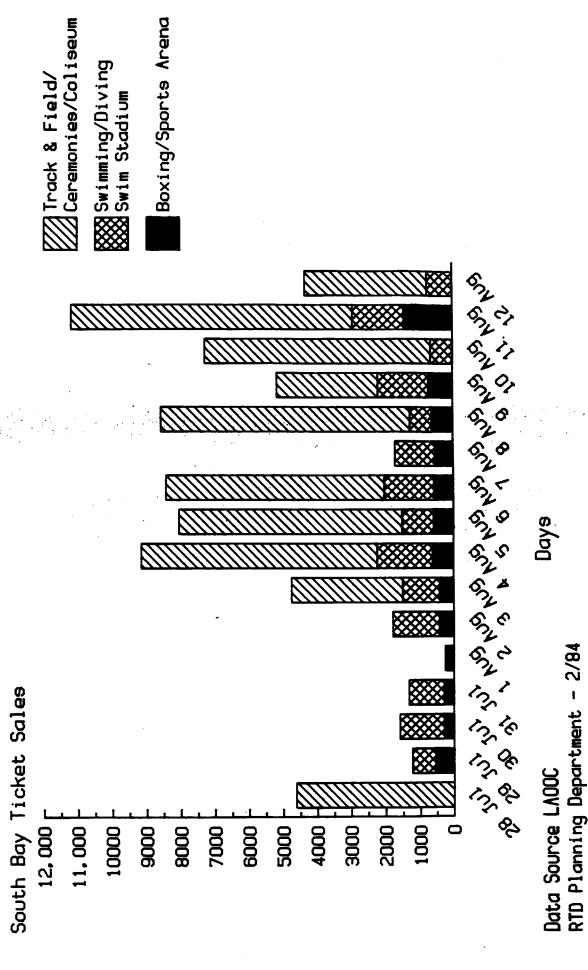
Total Ticket Sales To Exposition Park Events From The San Fernando Valley By Event and Day



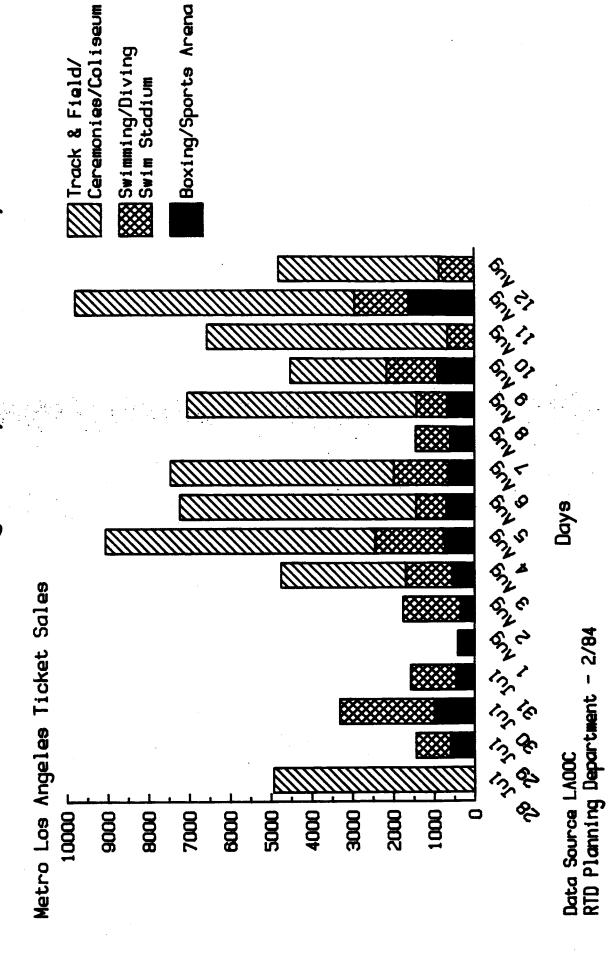
Total Ticket Sales To Exposition Park Events From The San Gabriel Valley By Event and Day



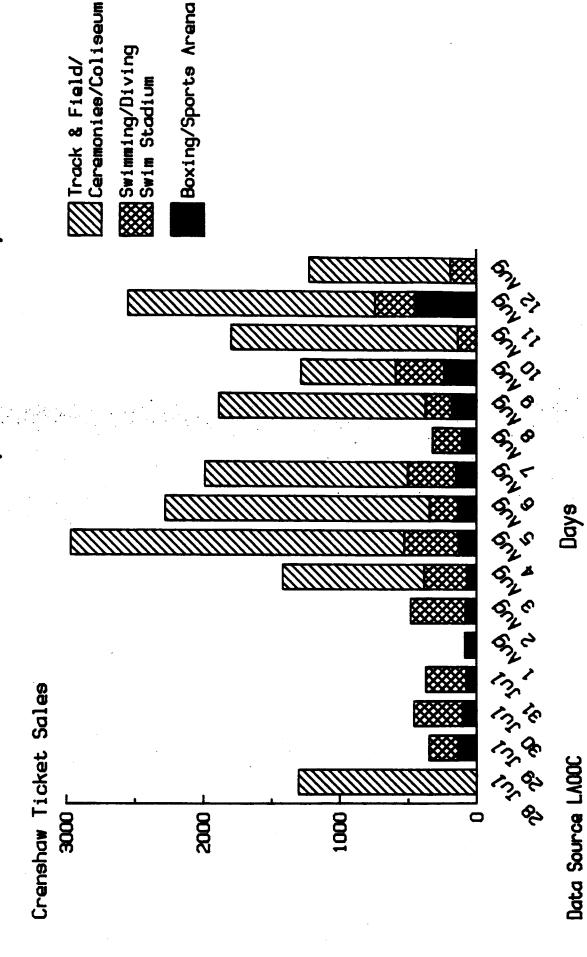
Total Ticket Sales To Exposition Park Events From The South Bay By Event and Day



Total Ticket Sales To Exposition Park Events Metro Los Angeles By Event and Day

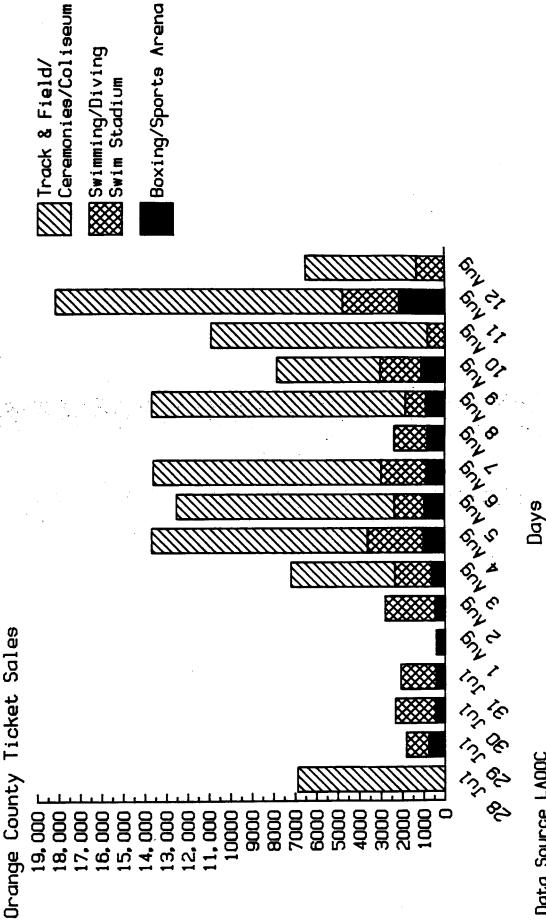


Total Ticket Sales To Exposition Park Events From Crenshaw By Event and Day



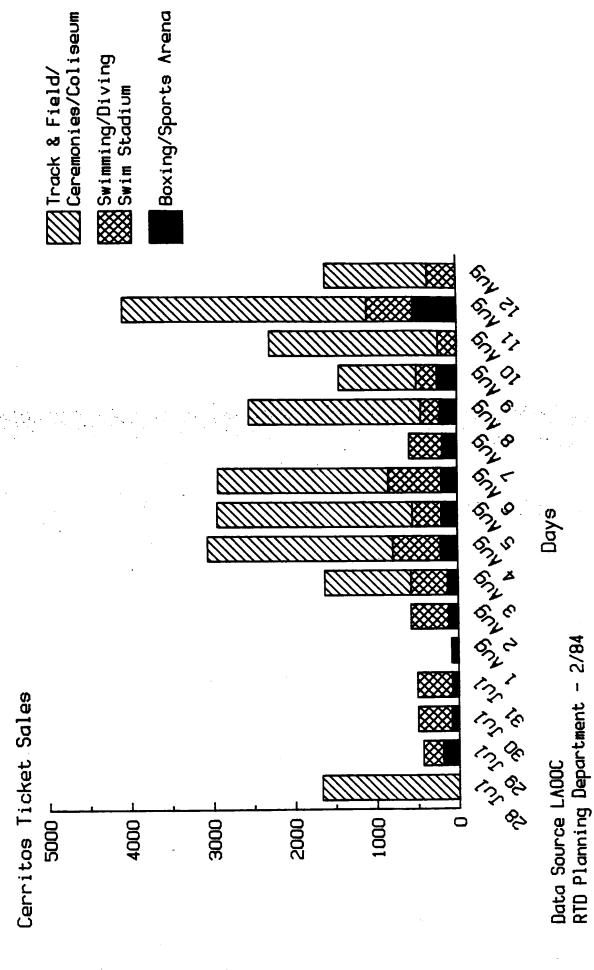
RTD Planning Department - 2/84

Total Ticket Sales To Exposition Park Events and Day From Orange County By Event

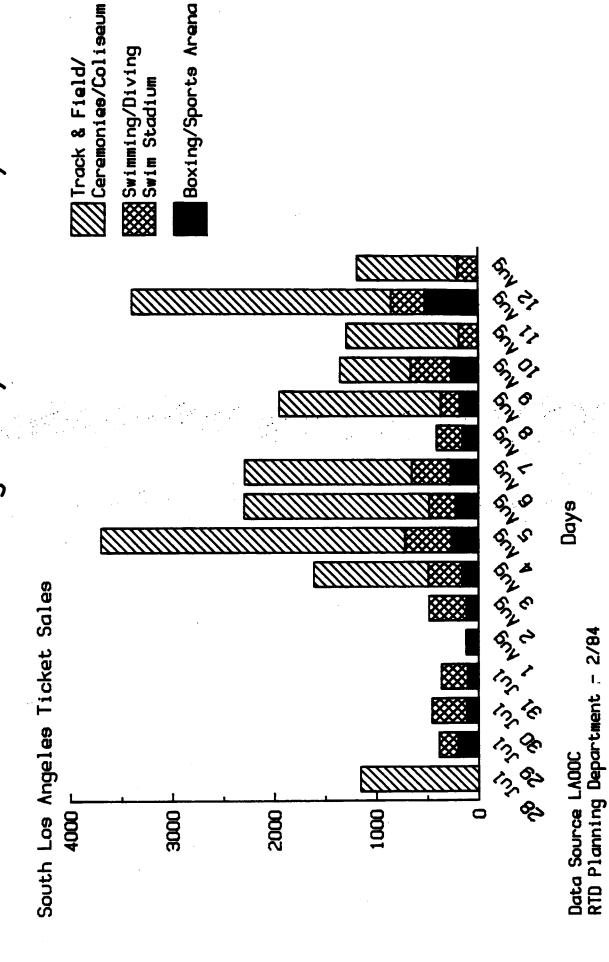


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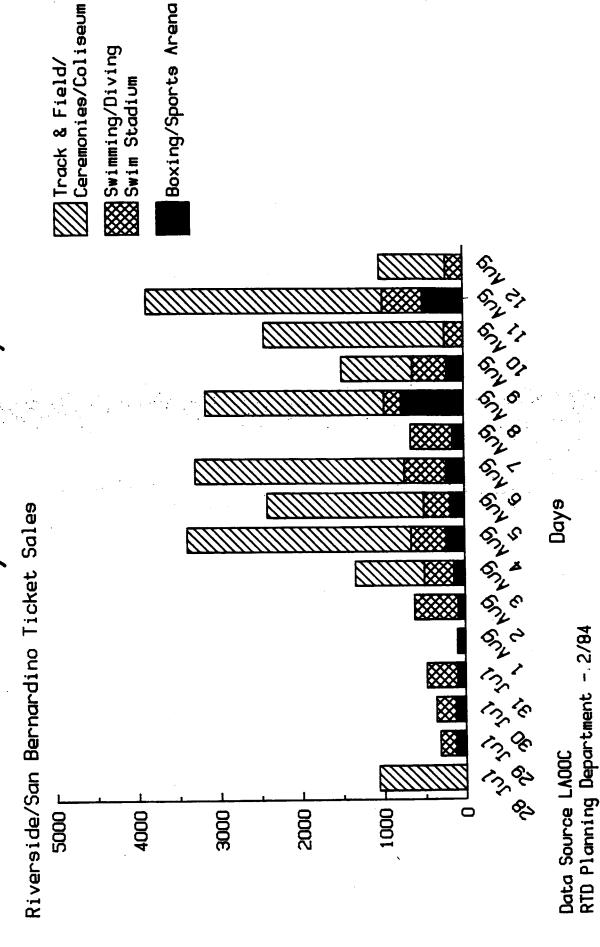
Total Ticket Sales To Exposition Park Events From Cerritos By Event and Day



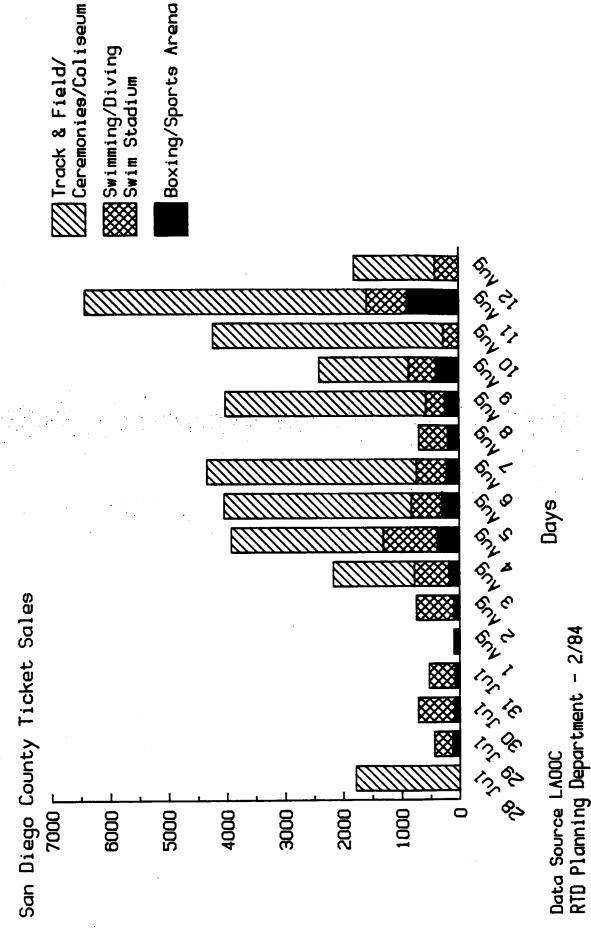
Total Ticket Sales To Exposition Park Events From South Los Angeles By Event and Day



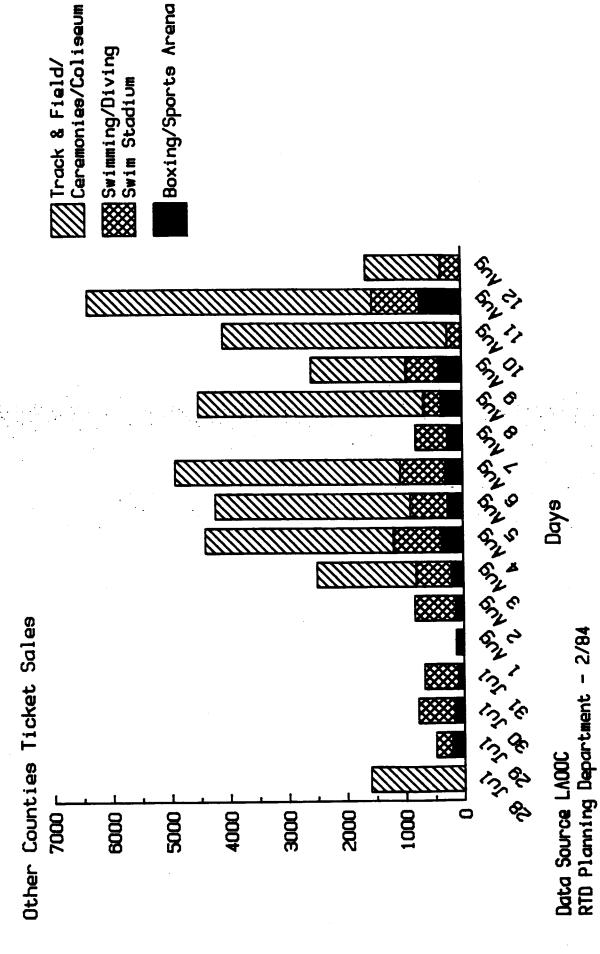
# Total Ticket Sales To Exposition Park Events From Riverside/San Bernardino Counties By Event and Day



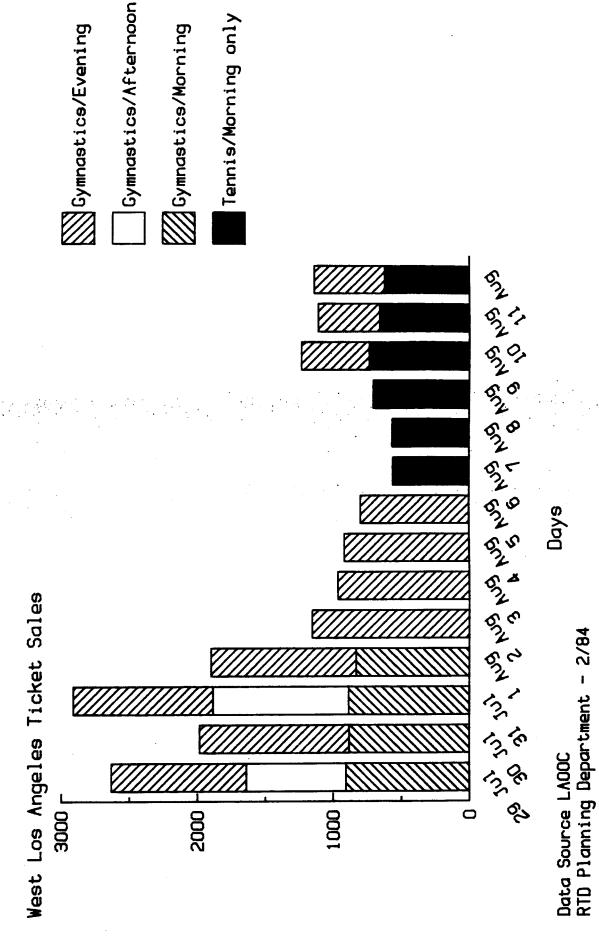
Total Ticket Sales To Exposition Park Events From San Diego County By Event and Day



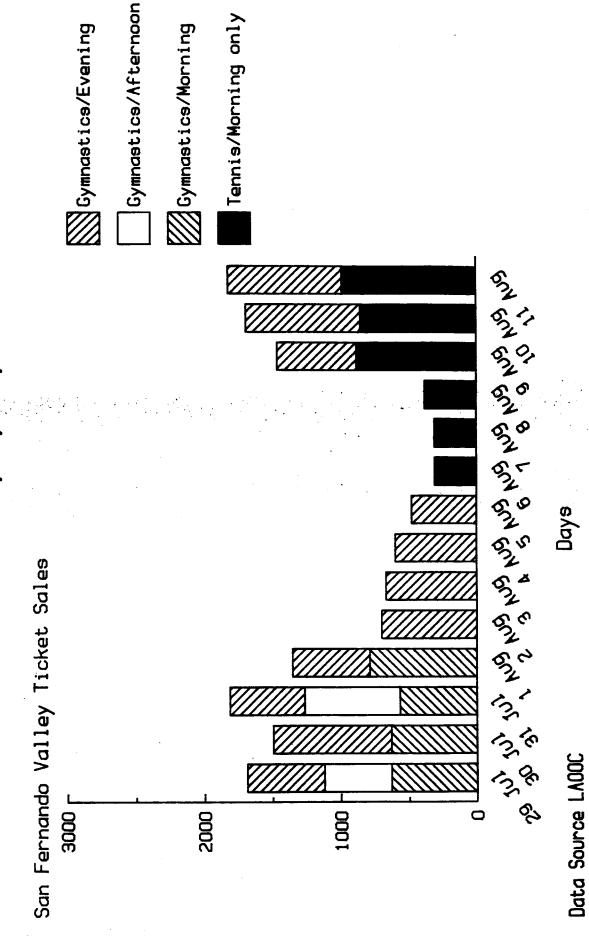
Total Ticket Sales To Exposition Park Events From Other Counties By Event and Day



Total Ticket Sales To U.C.L.A. Events From West Los Angeles By Day, Time, and Event

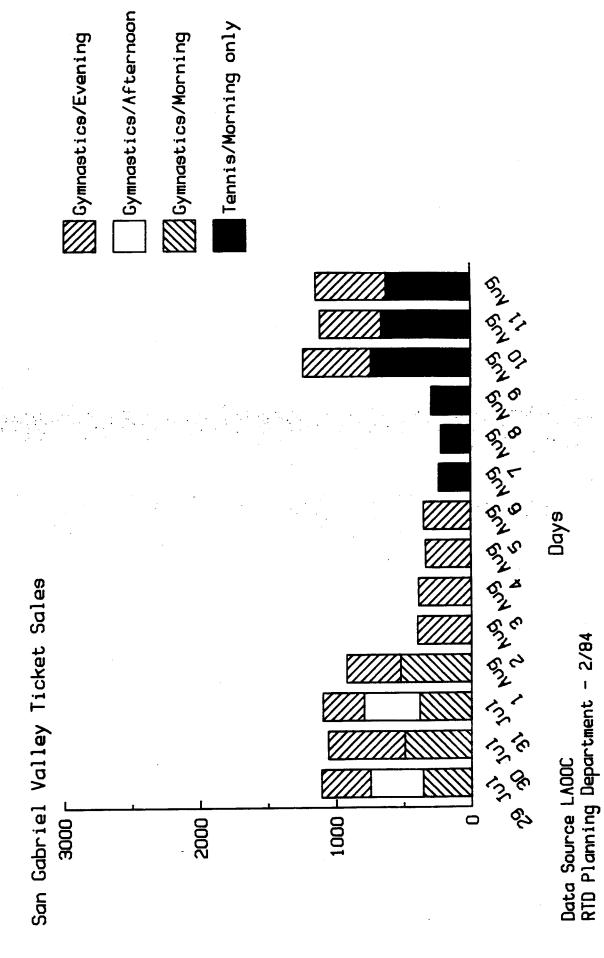


Total Ticket Sales To U.C.L.A. Events From The San Fernando Valley By Day, Time, and Event

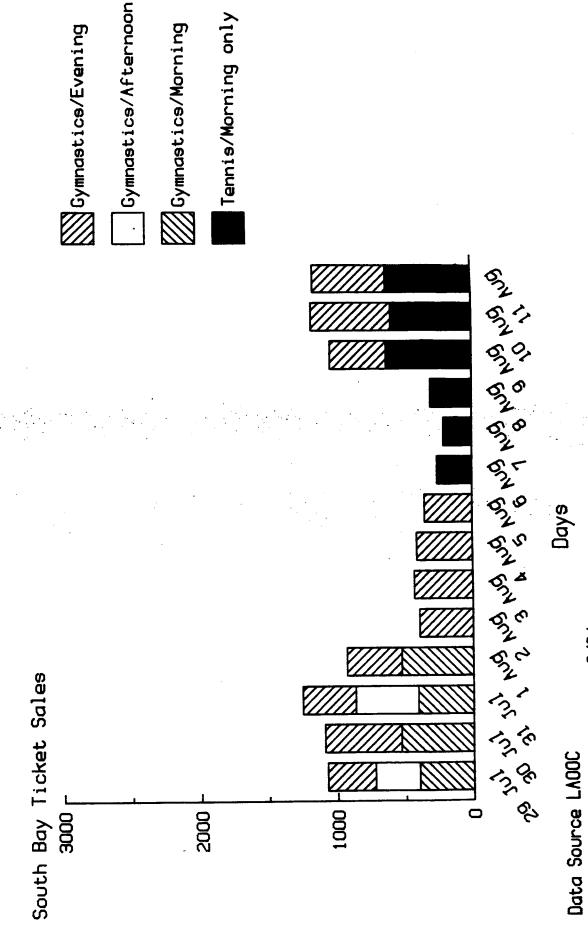


RTD Planning Department - 2/84

Total Ticket Sales To U.C.L.A. Events From The San Gabriel Valley By Day. Time, and Event

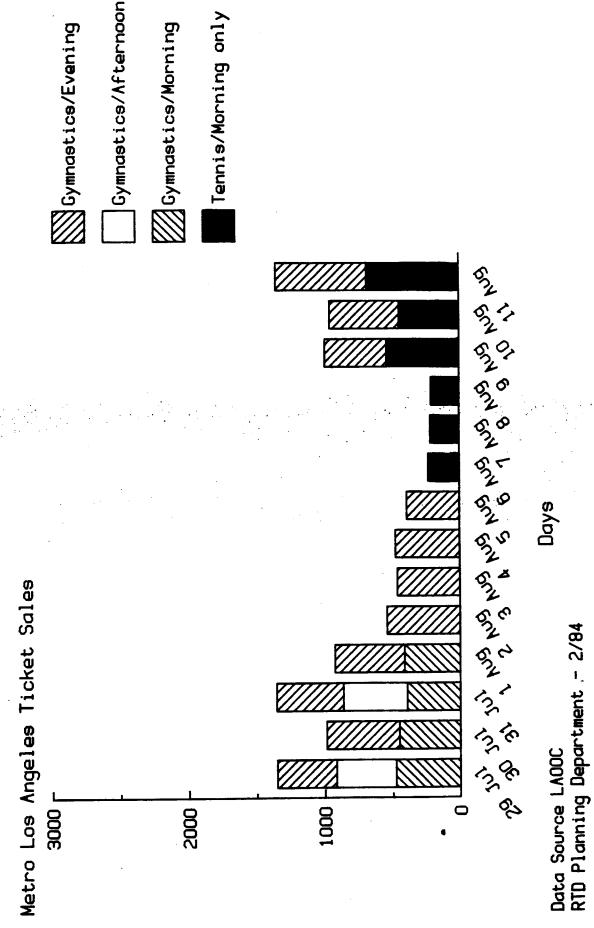


Total Ticket Sales To U.C.L.A. Events From The South Bay By Day. Time, and Event

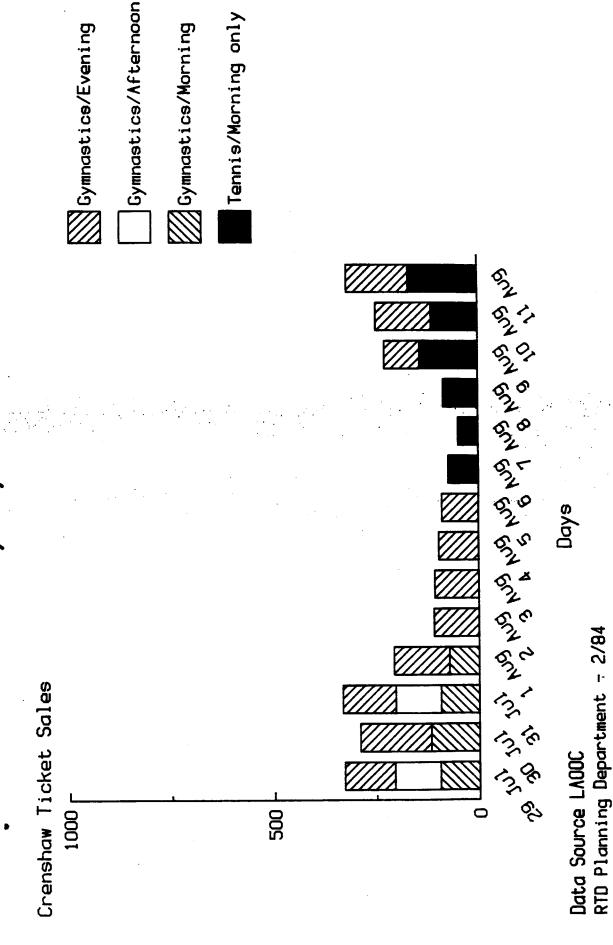


RTD Planning Department - 2/84

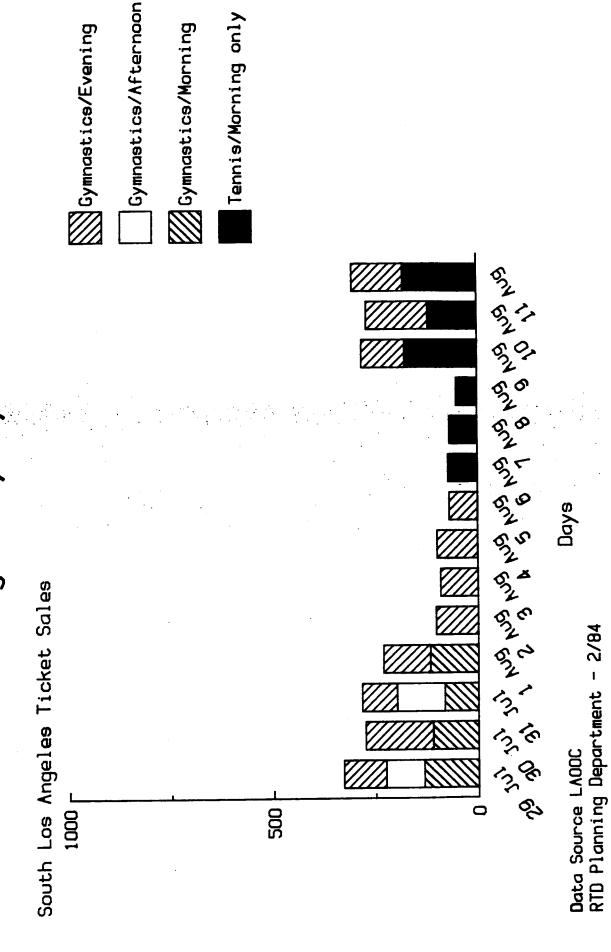
Total Ticket Sales To U.C.L.A. Events From Metro Los Angeles By Day. Time, and Event



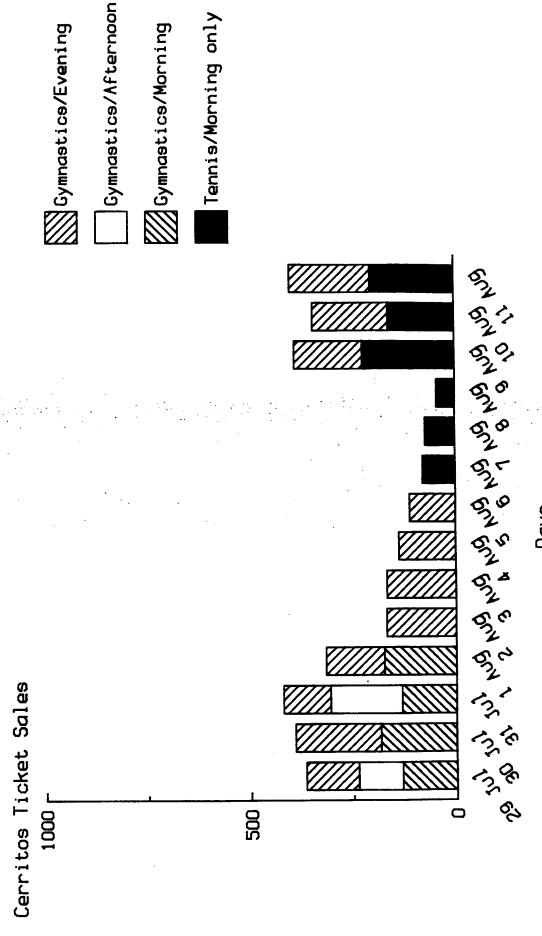
Total Ticket Sales To U.C.L.A. Events From Crenshaw By Day, Time, and Event



#### Total Ticket Sales To U.C.L.A. Events From South Los Angeles By Day, Time, and Event

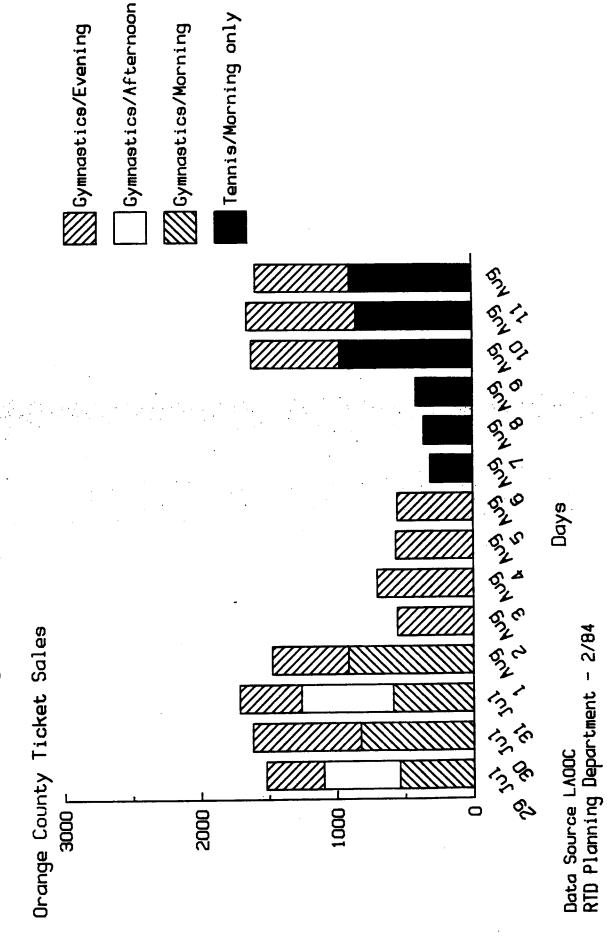


Total Ticket Sales To U.C.L.A. Events From Cerritos By Day, Time, and Event

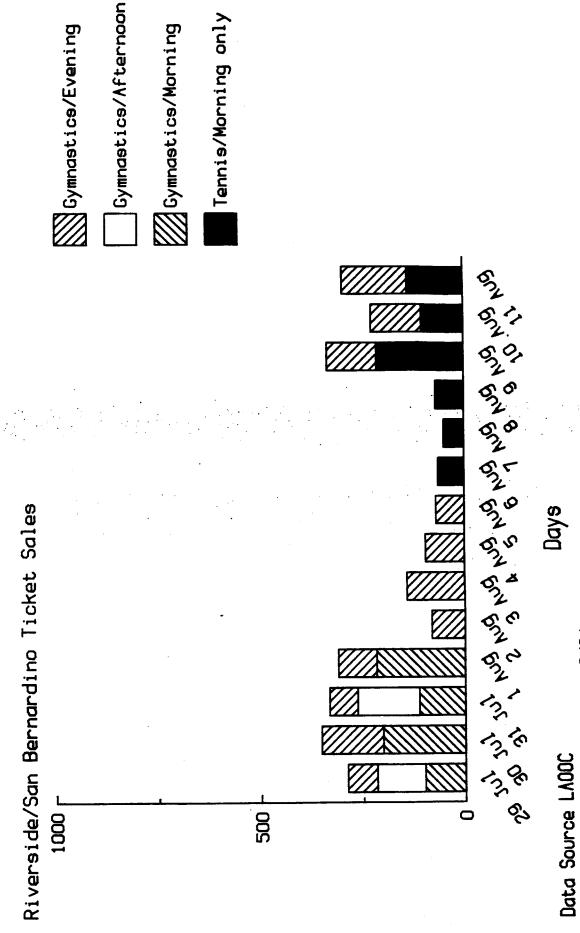


Data Source LAOOC RTD Planning Department - 2/84

Total Ticket Sales To U.C.L.A. Events From Orange County By Day, Time, and Event

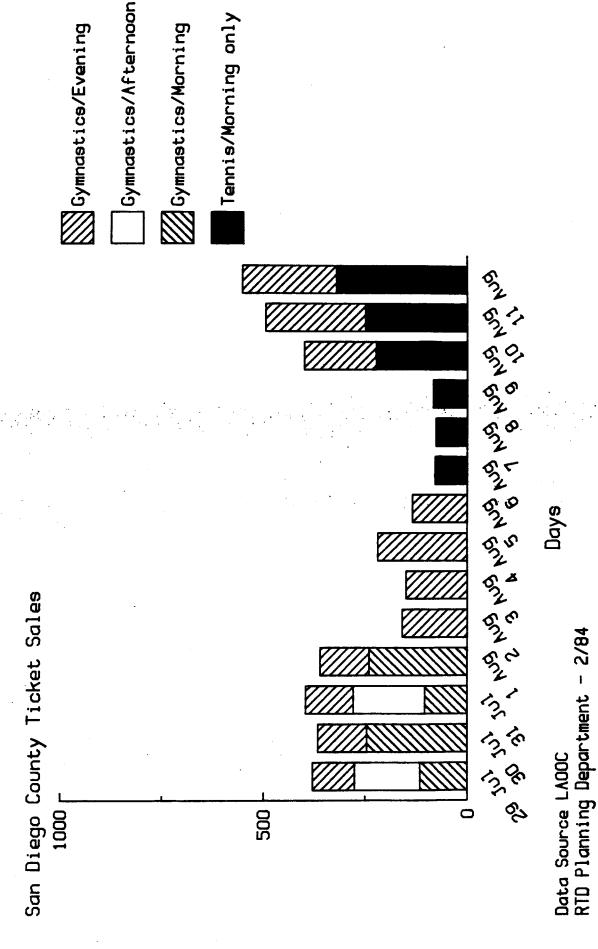


Riverside/San Bernardino Counties By Day, Time Total Ticket Sales To U.C.L.A. Events From and Event



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Total Ticket Sales To U.C.L.A. Events From San Diego County By Day. Time, and Event



Total Ticket Sales To U.C.L.A. Events From Other Counties By Day, Time, and Event

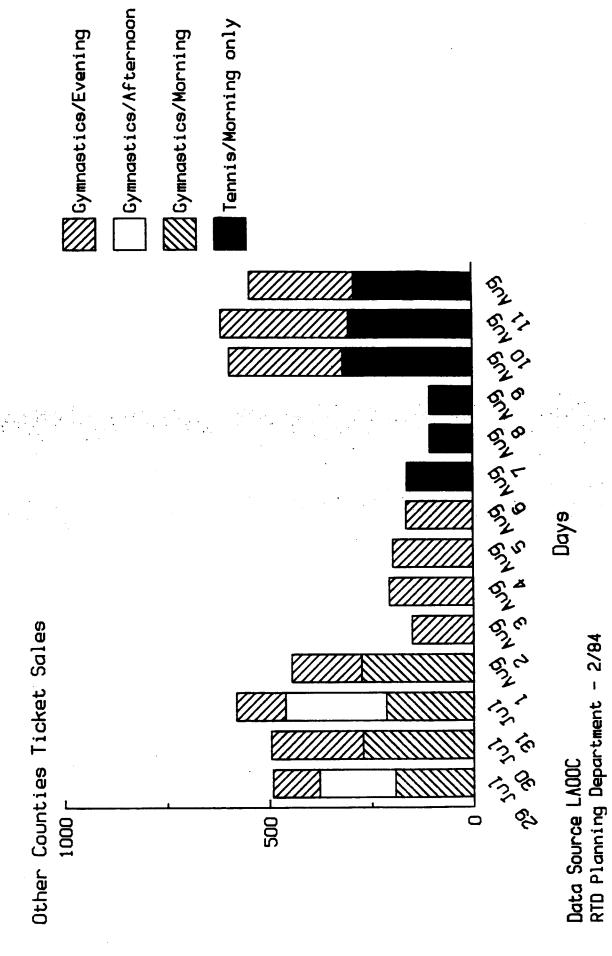
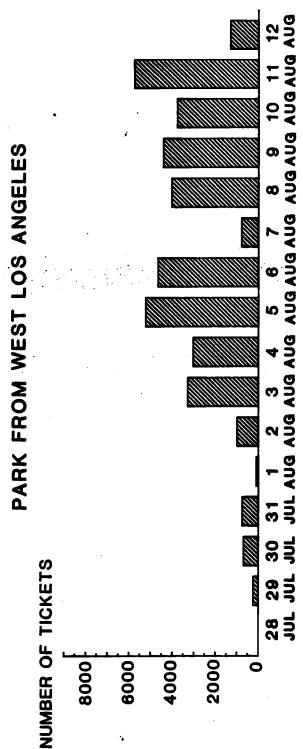
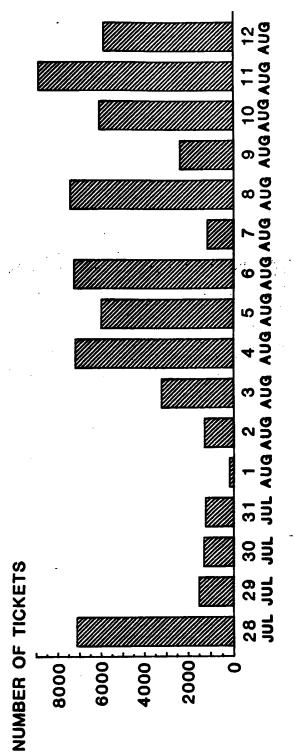


EXHIBIT 3

## TICKET SALES TO MORNING EVENTS AT EXPOSITION



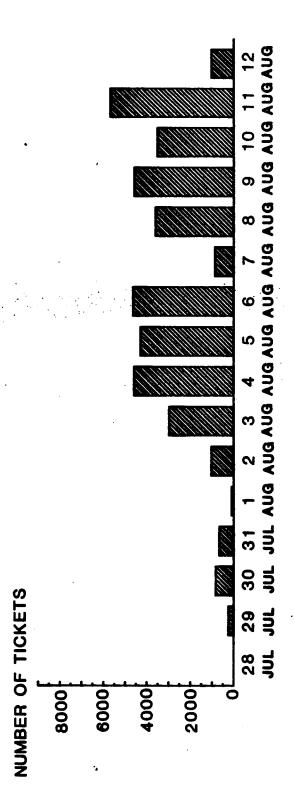
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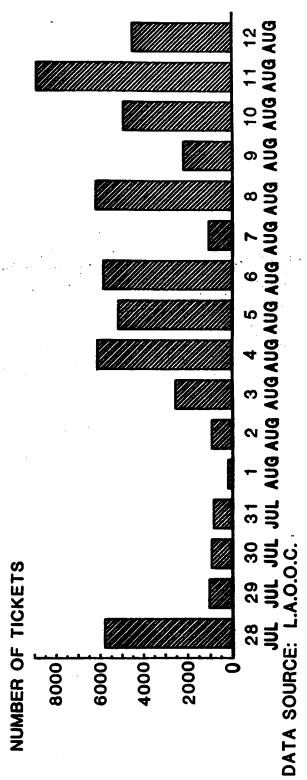
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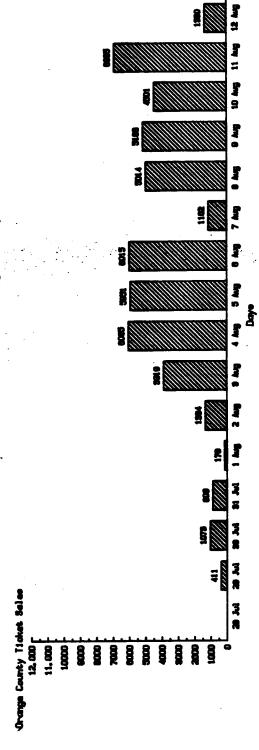
#### TICKET SALES TO MORNING EVENTS AT EXPOSITION PARK FROM THE SAN FERNANDO VALLEY



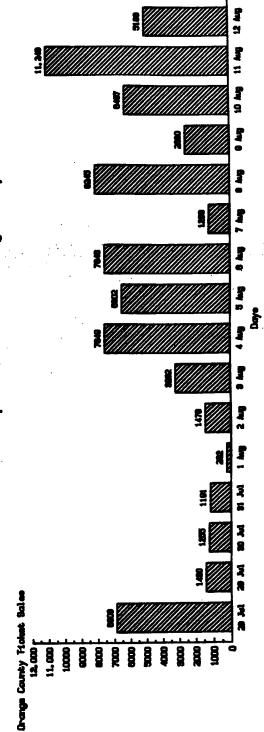
#### **EXPOSITION PARK FROM THE SAN FERNANDO VALLEY** TICKET SALES TO AFTERNOON/EVENING EVENTS AT



Ticket Sales To Morning Events At Exposition Park From Orange County



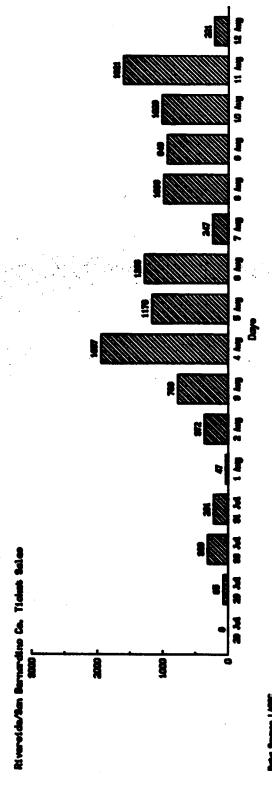
Ticket Sales To Afternoon/Evening Events At Exposition Park From Orange County



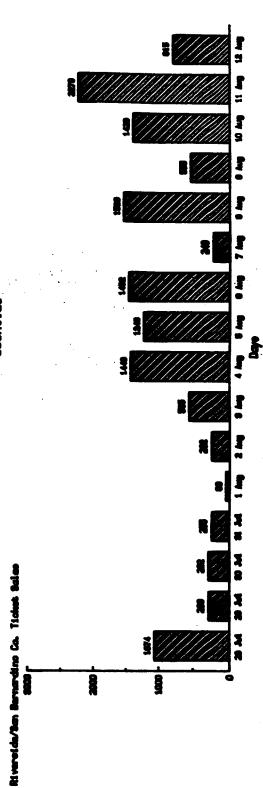
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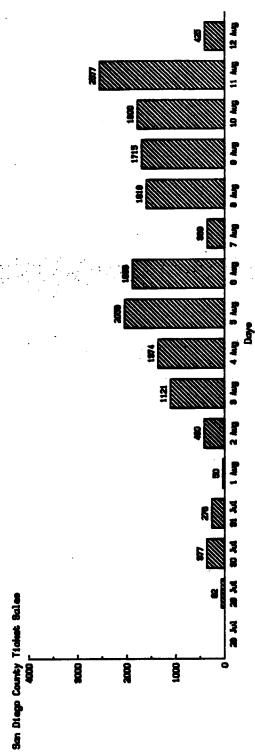
Ticket Salee to Morning Evente At Exposition Park From Rivereide/San Bernardino Countlee



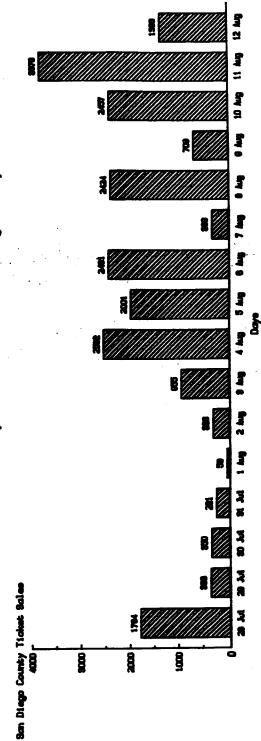
Ticket Sales to Afternoon/Evening Events At Exposition Park From Riverside/San Bernardino



Ticket Sales To Morning Events At Exposition Park From San Diego County



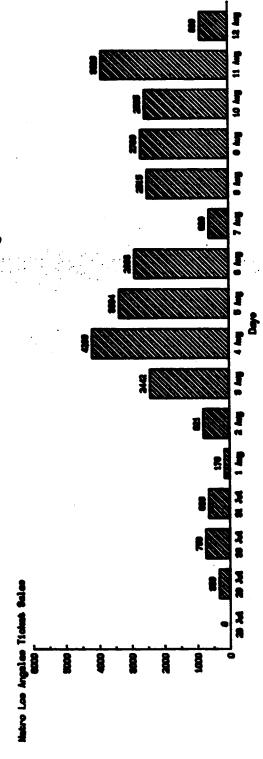
Ticket Sales To Afternoon/Evening Events At Exposition Park From San Diago County



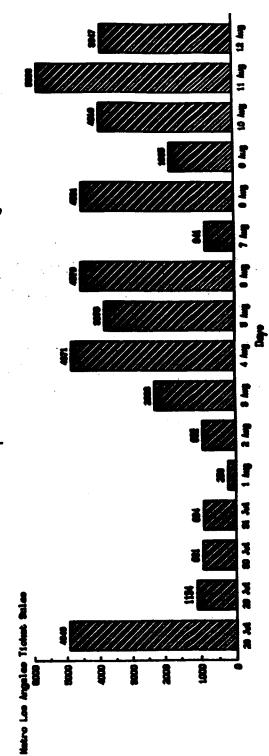
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Ticket Sales to Morning Events At Exposition Park From Metro Los Angeles

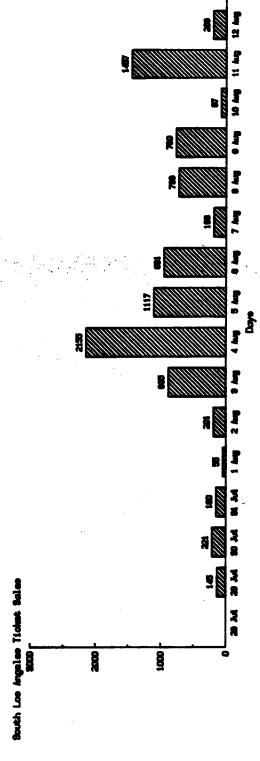


Ticket Sales to Afternoon/Evening Events At Exposition Park From Matro Los Angeles



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Ticket Sales to Morning Events At Exposition Park From South Los Angeles



Ticket Sales to Afternoon/Evening Events At Exposition Park From South Los Angeles

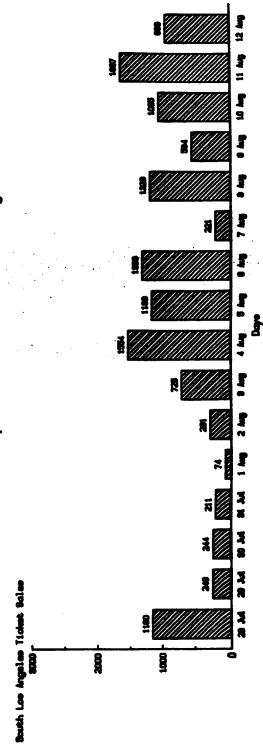
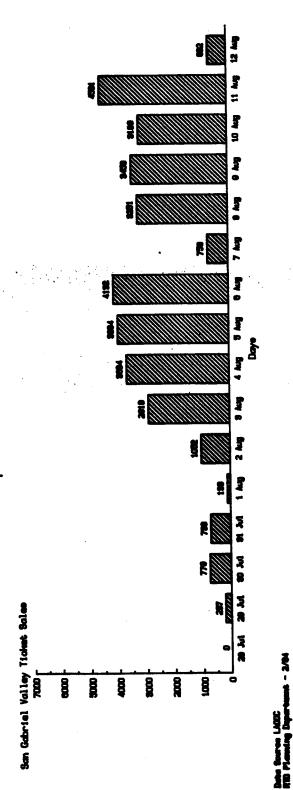
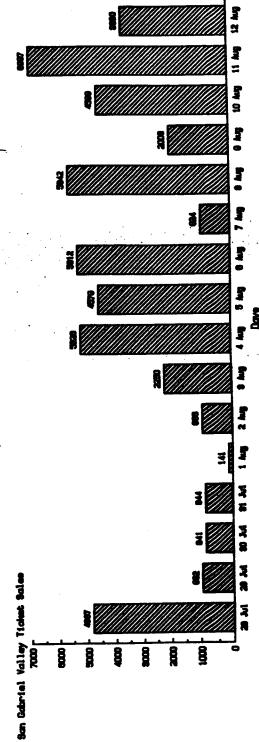


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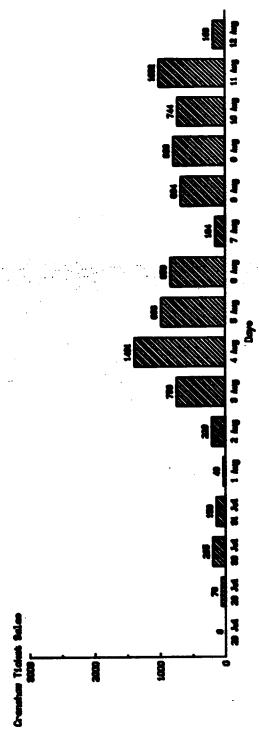
Ticket Sales to Morning Events At Exposition Park From the San Cabriel Valley



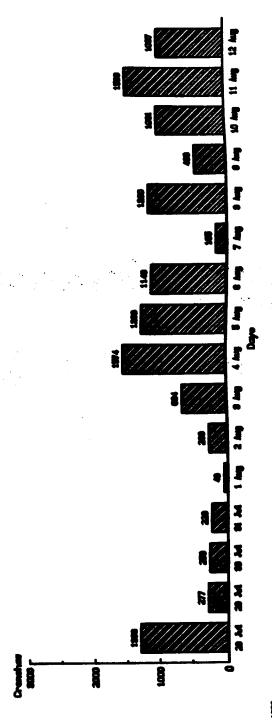
Ticket Sales to Afternoon/Evening Evente At Exposition Park From The San Gabriel Valley



Ticket Sales to Morning Evants At Exposition Park From Cransham



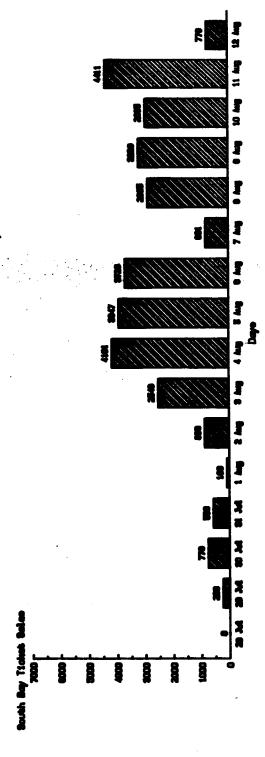
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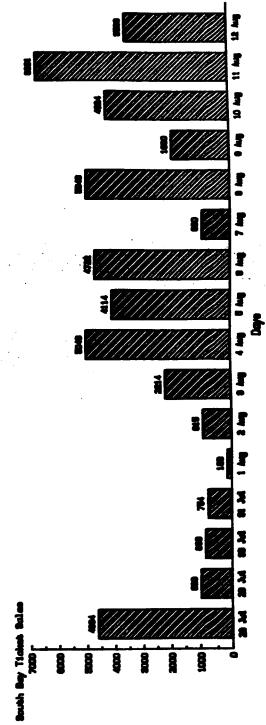
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EXHIBIT 3

Ticket Salee To Morning Evente At Exposition Park From The South Bay



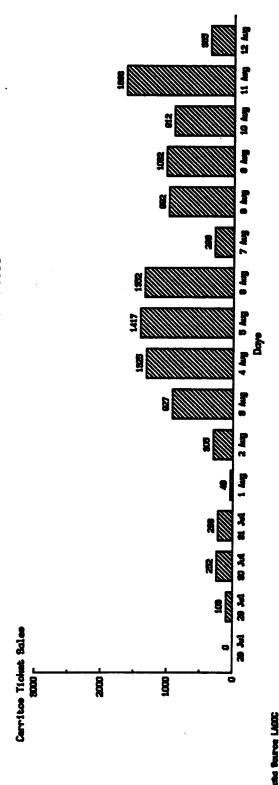
Ticket Salee to Afternoon/Evening Evente At Exposition Park From The South Bay



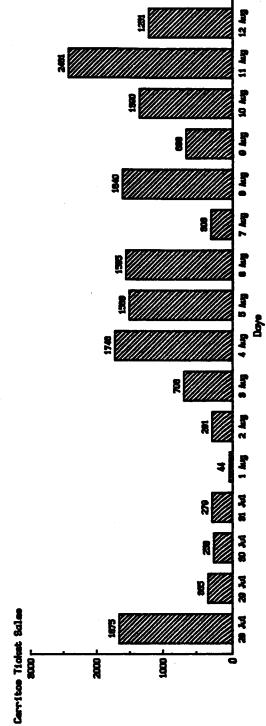
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EXHIBIT 3

Ticket Sales to Morning Events At Exposition Park From Carritos



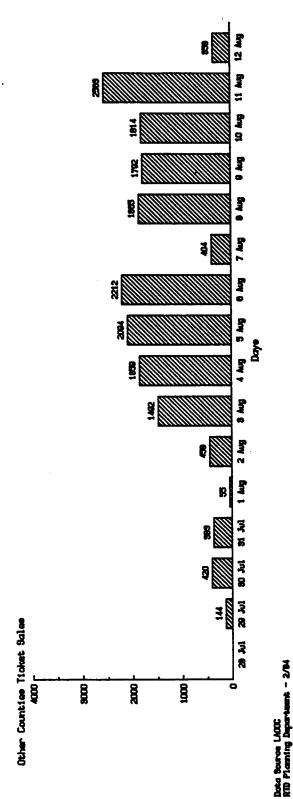
Ticket Sales to Afternoon/Evaning Events At Exposition Park From Cerritos



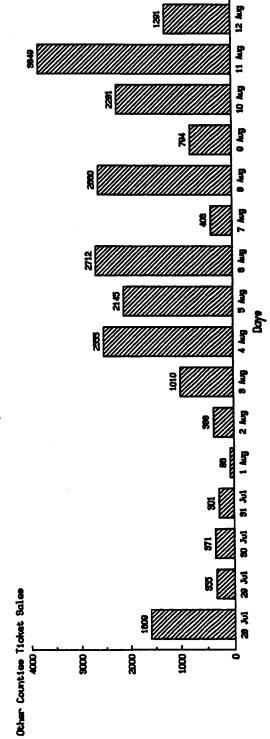
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Ticket Sales to Morning Events At Exposition Park From Other Countles

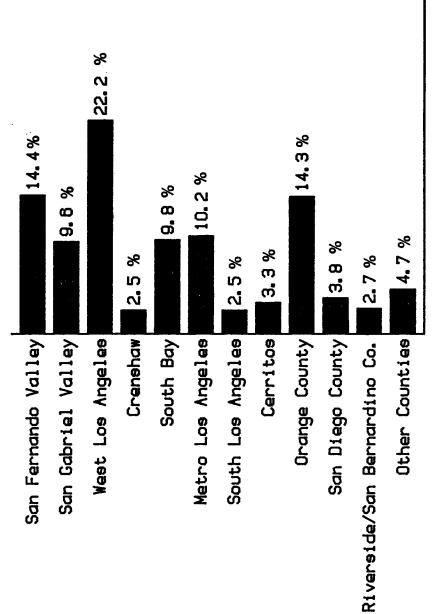


Ticket Sales to Afternoon/Evening Events At Exposition Park From Other Counties



# Distribution of Total Ticket Sales To Olympic Events At U.C.L.A. By Sector



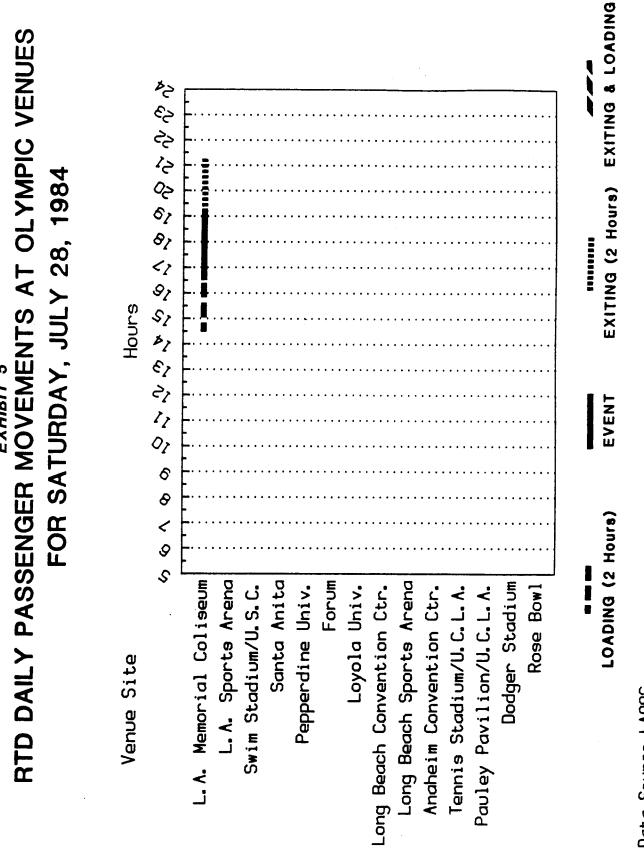


Percentage of Tickets Sold

Data Source LAOOC RTD Planning Department - 2/84

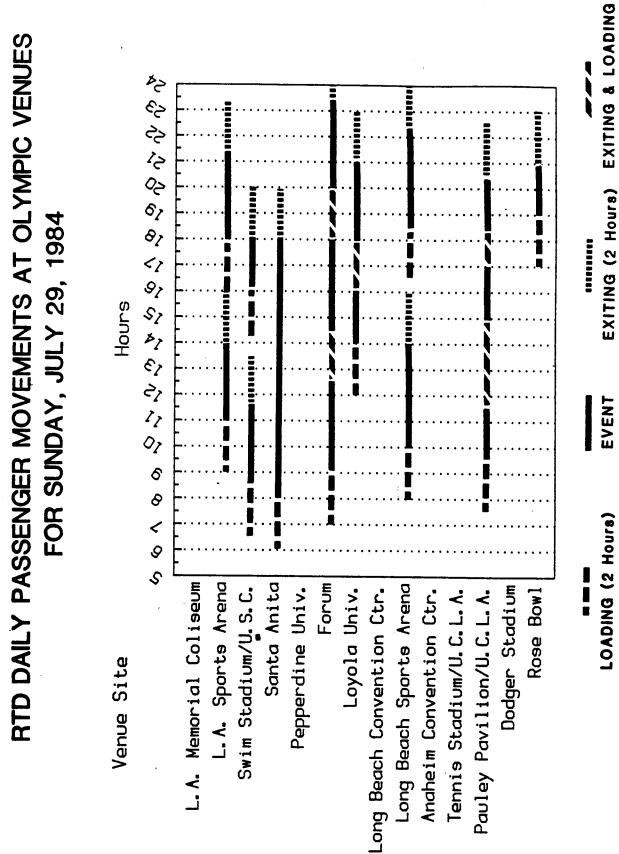
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### RTD DAILY PASSENGER MOVEMENTS AT OLYMPIC VENUES EXHIBIT 5



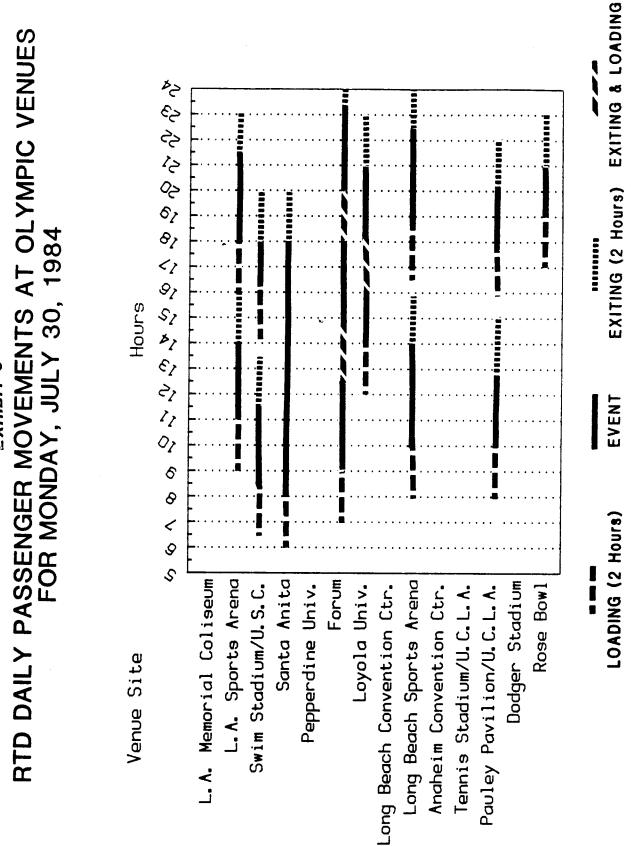
RTD Planning Department - 3/84 Data Source LAOOC

EXHIBIT 5



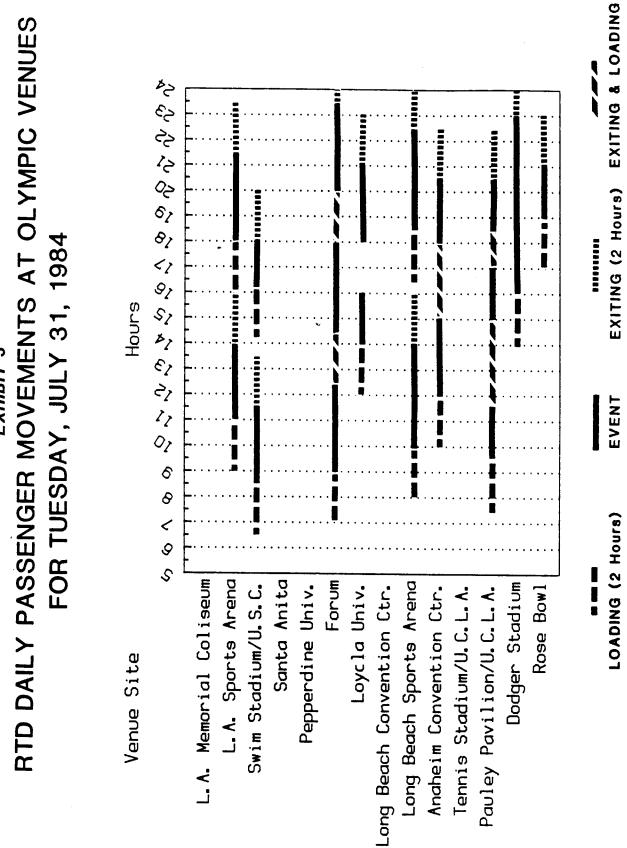
Data Source LAOOC RTD Planning Denantment - 3/84

EXHIBIT 5



RTD Planning Department - 3/84 Data Source LADOC

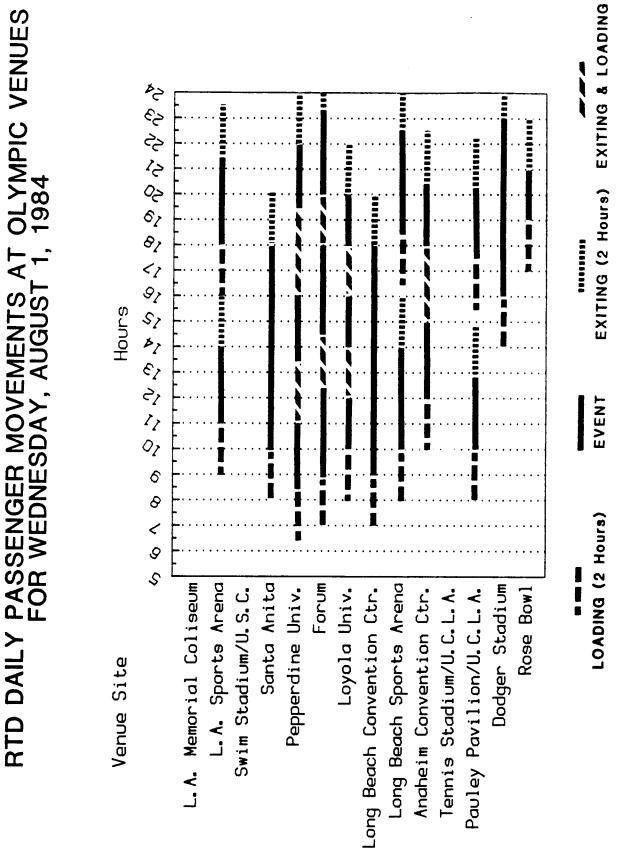
RTD DAILY PASSENGER MOVEMENTS AT OLYMPIC VENUES FOR TUESDAY, JULY 31, 1984 **EXHIBIT 5** 



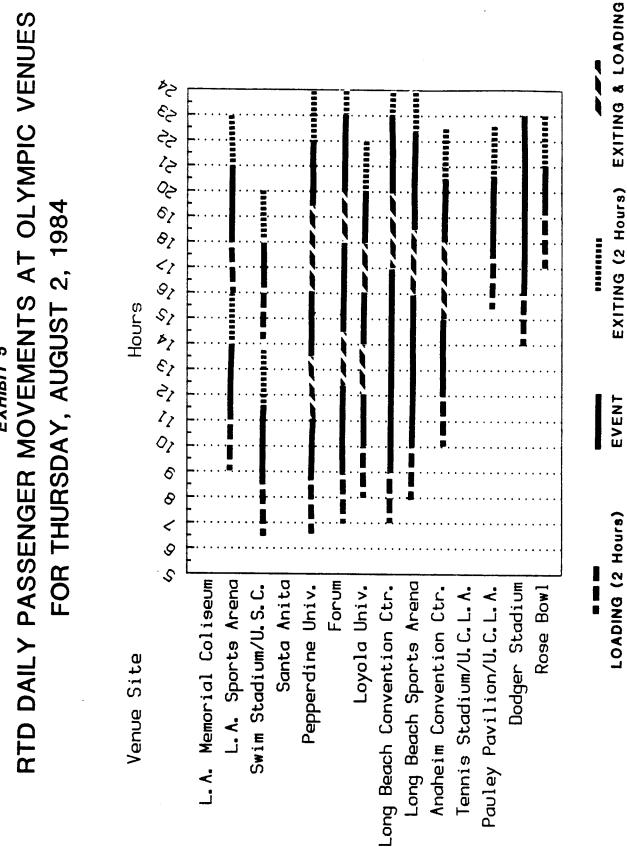
RTD Planning Department - 3/84 Data Source LAOOC

EXHIBIT 5



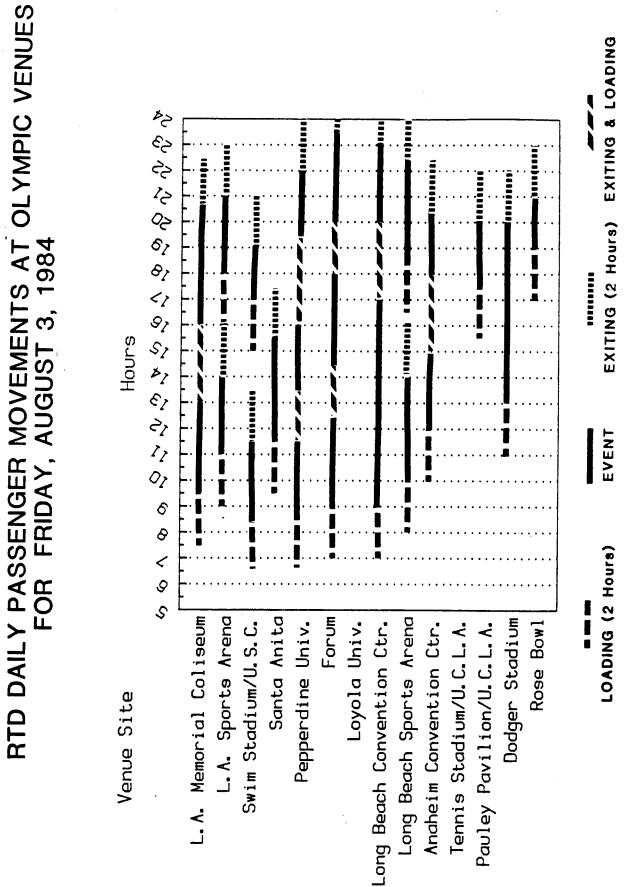


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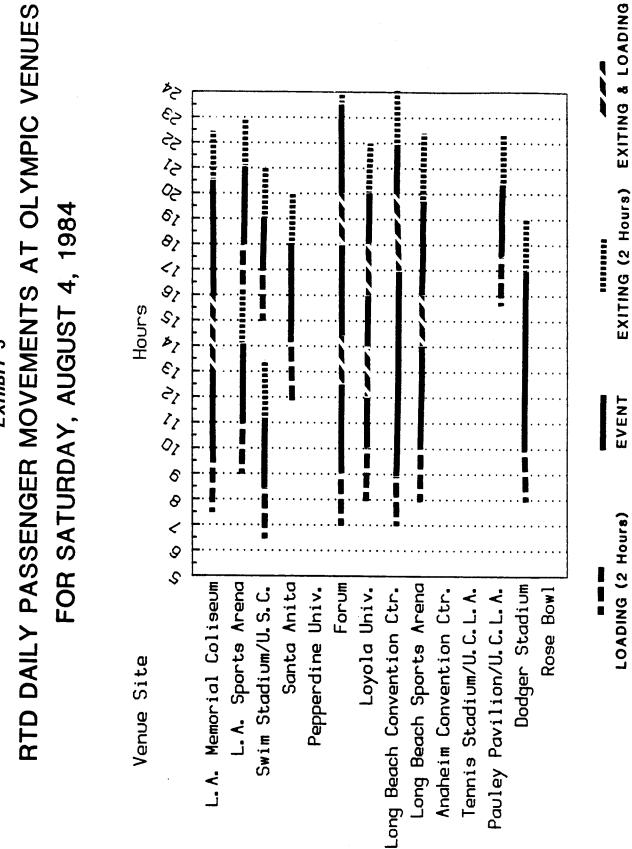


RTD Plannina Department - 3/84 Data Source LAOOC

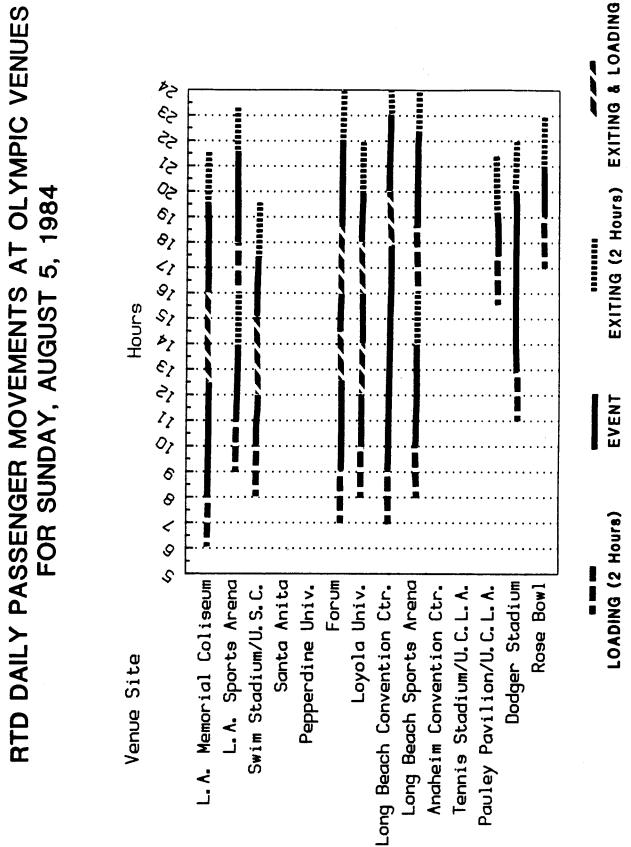
**EXHIBIT 5** 



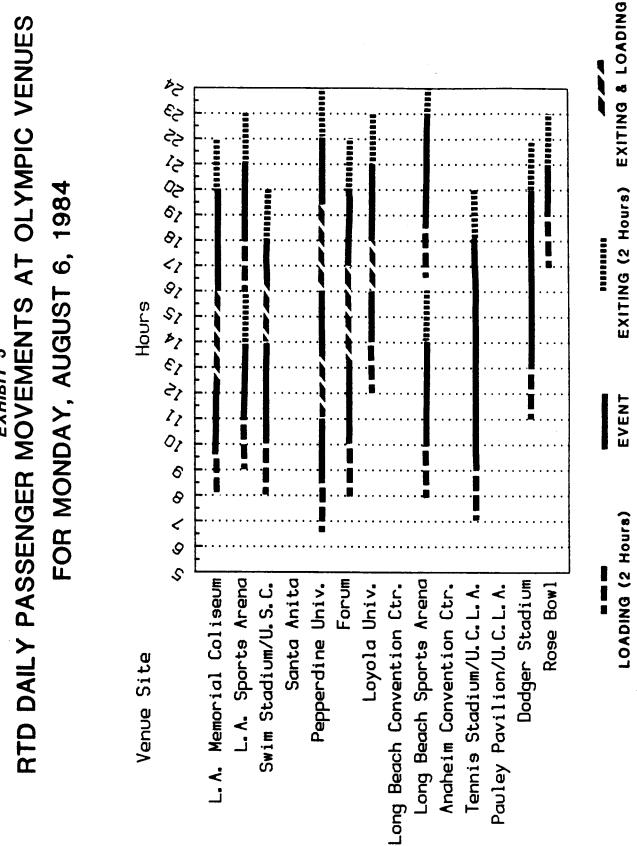
Data Source LAOOC RTD Planning Department - 3/84



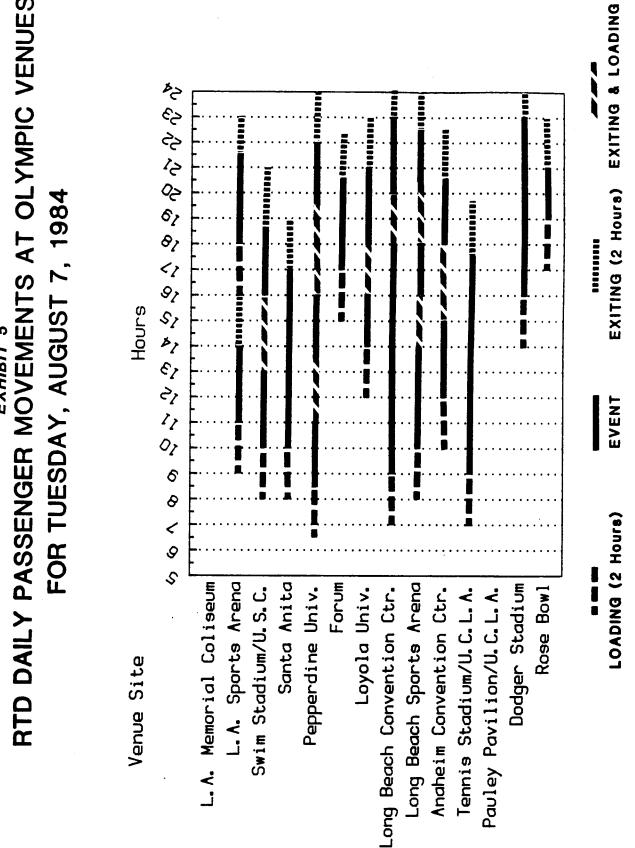
RTD Plannina Department - 3/84 Data Source LADOC



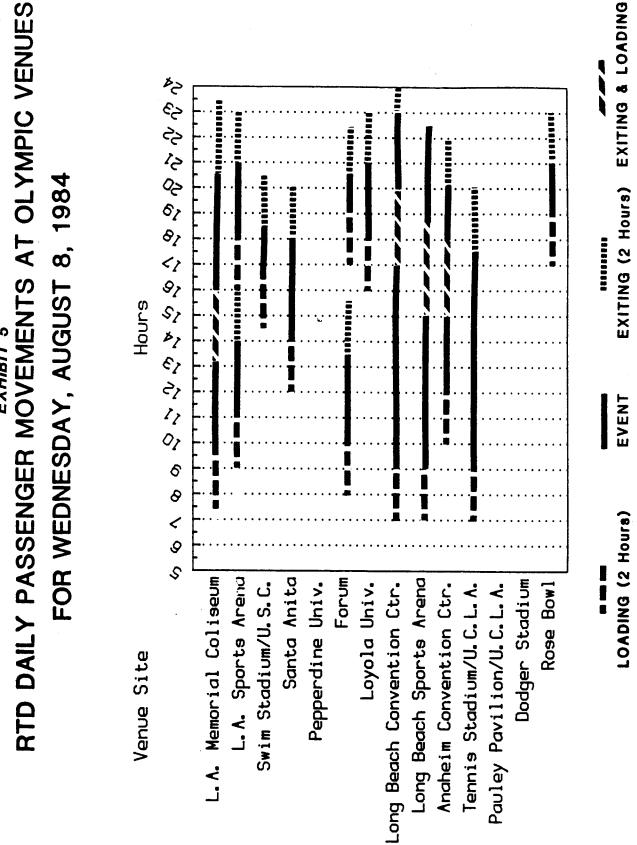
Data Source LAOOC RTD Planning Department - 3/84



RTD Planning Department - 3/84 Data Source LAOOC

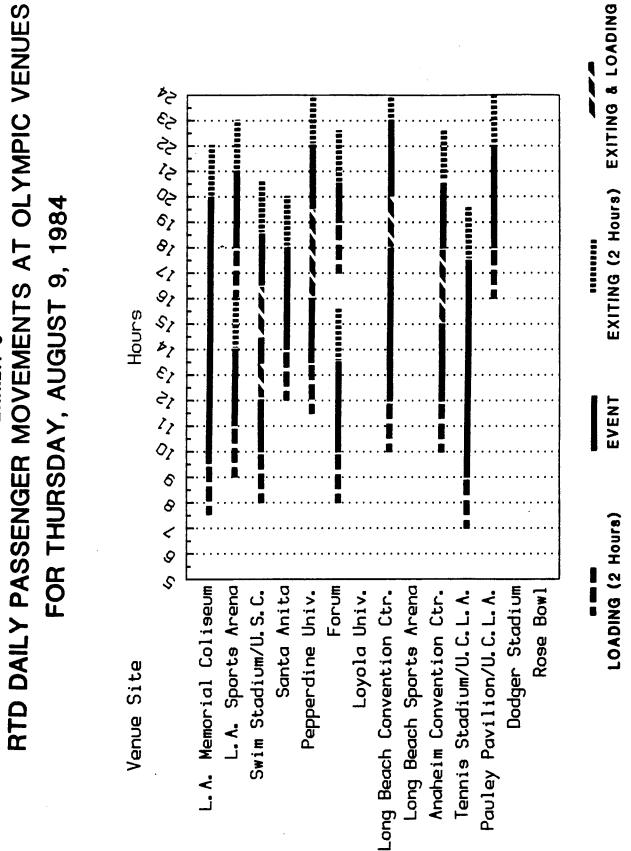


RTD Planning Department - 3/84 Data Source LADDC



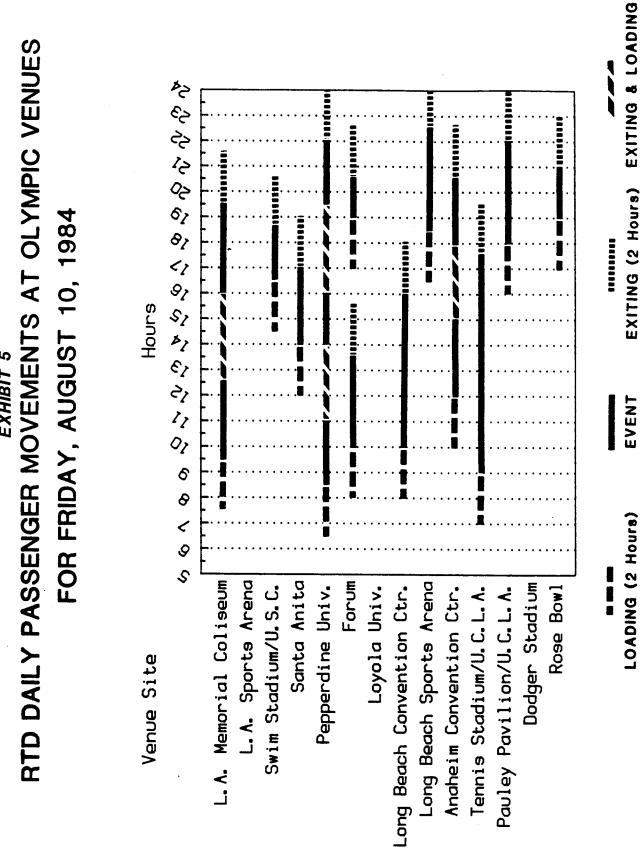
RTD Planning Department - 3/84 Data Source LADOC

RTD DAILY PASSENGER MOVEMENTS AT OLYMPIC VENUES EXHIBIT 5



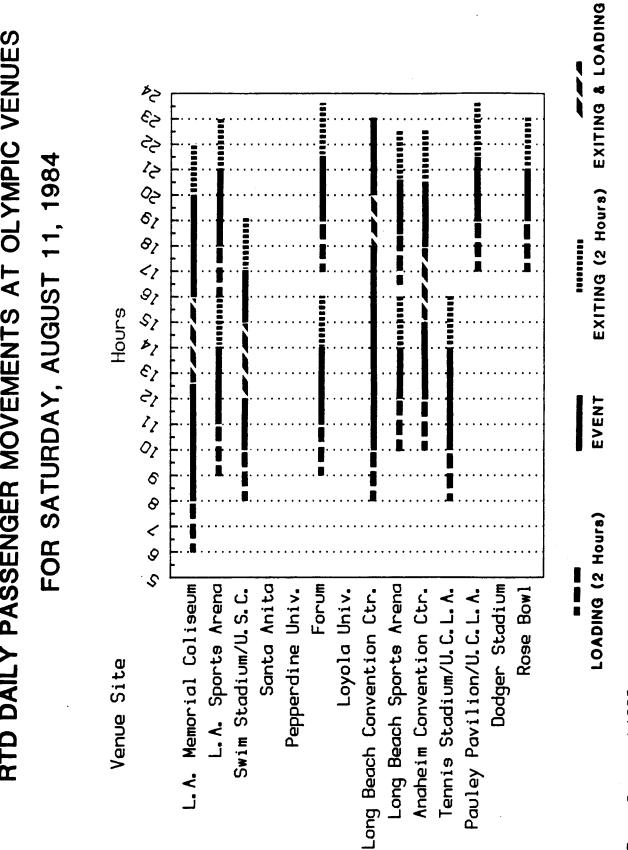
Data Source LAOOC RTD Planning Department - 3/84

RTD DAILY PASSENGER MOVEMENTS AT OLYMPIC VENUES **EXHIBIT 5** 

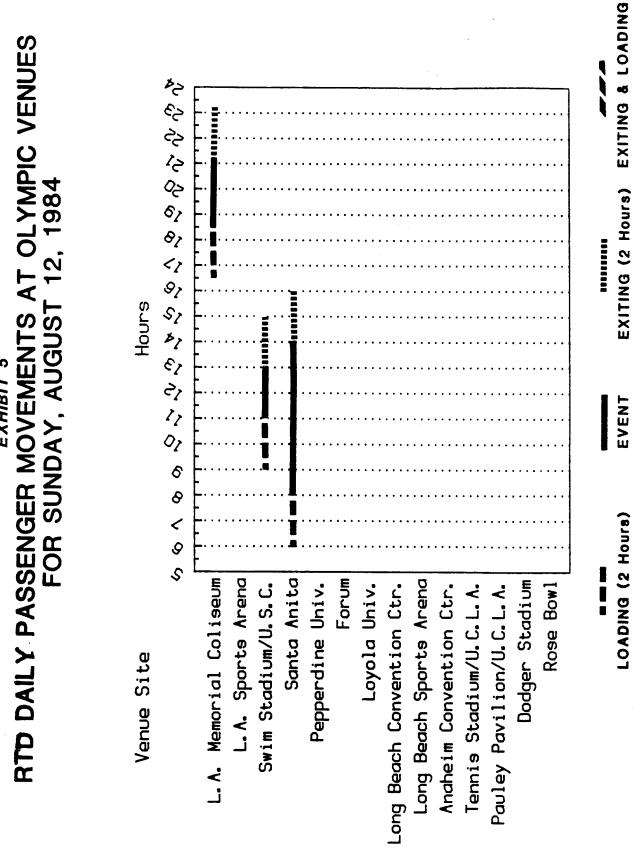


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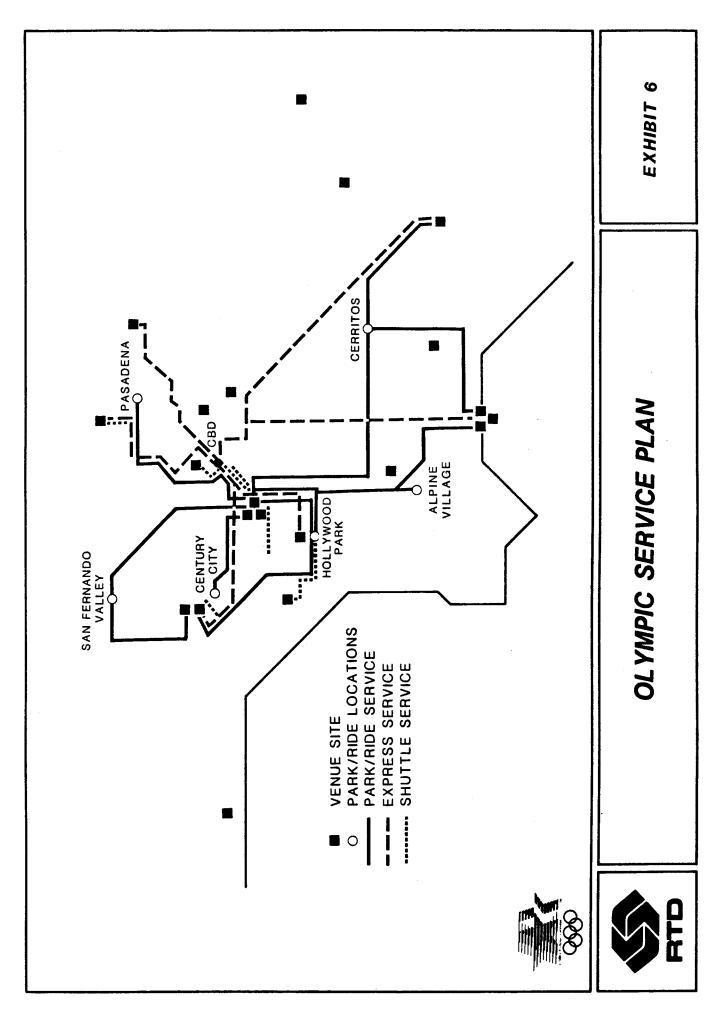
RTD DAILY PASSENGER MOVEMENTS AT OLYMPIC VENUES **EXHIBIT 5** 



RTD Planning Department - 3/84 Data Source LADOC

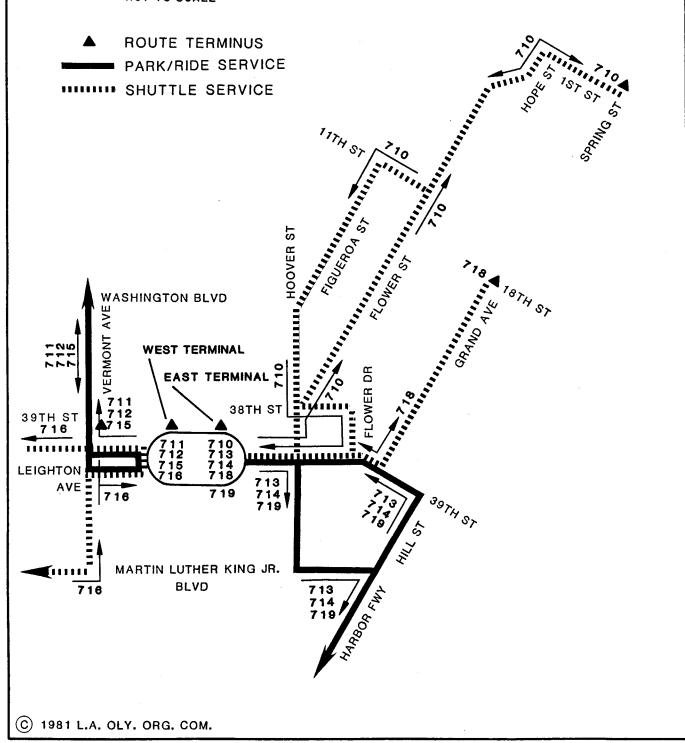


RTD Plannina Denartment - 3/84 Data Source LAOOC





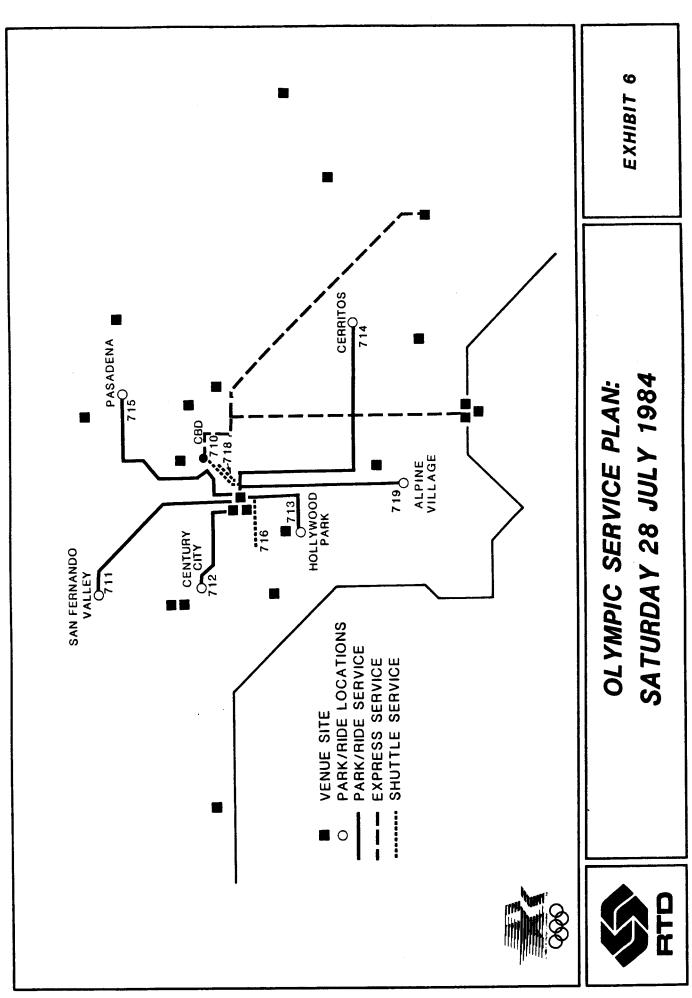
NOT TO SCALE

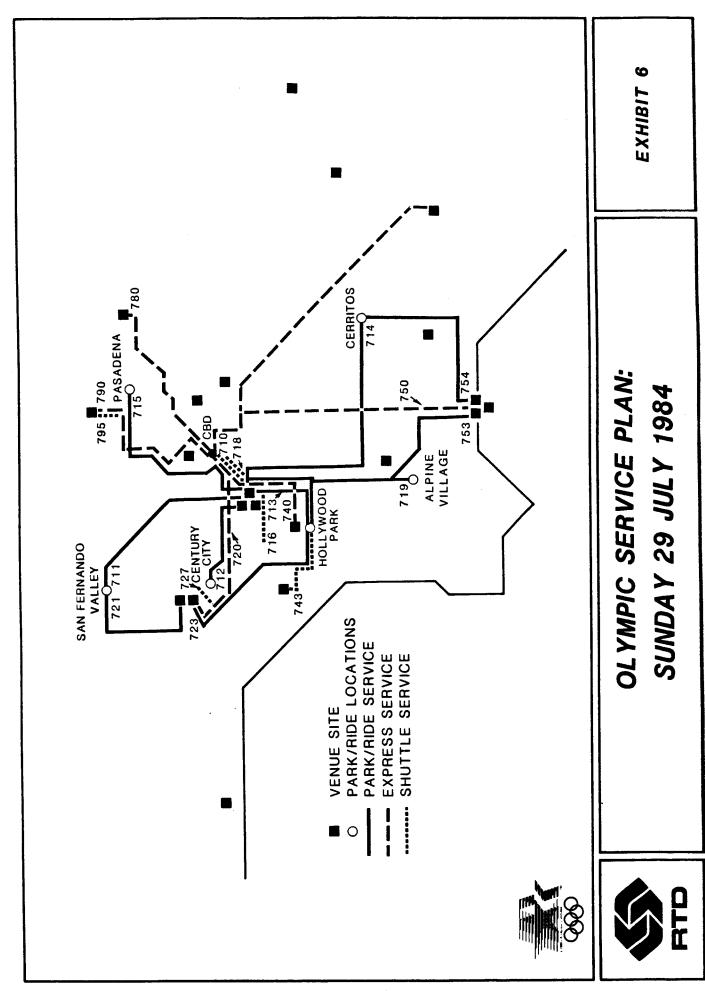


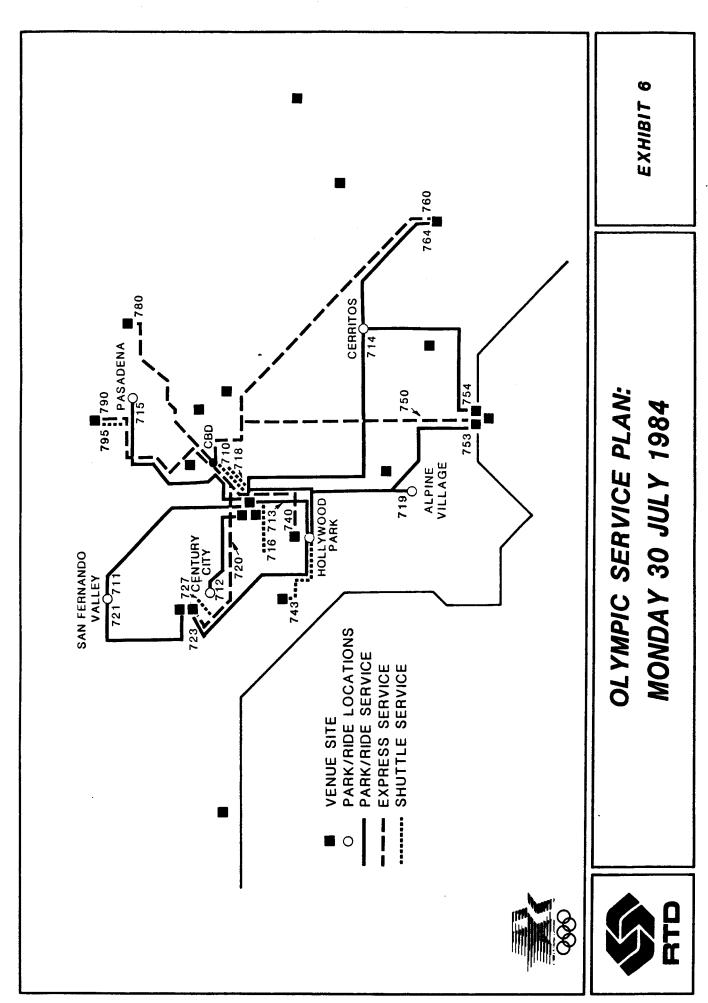


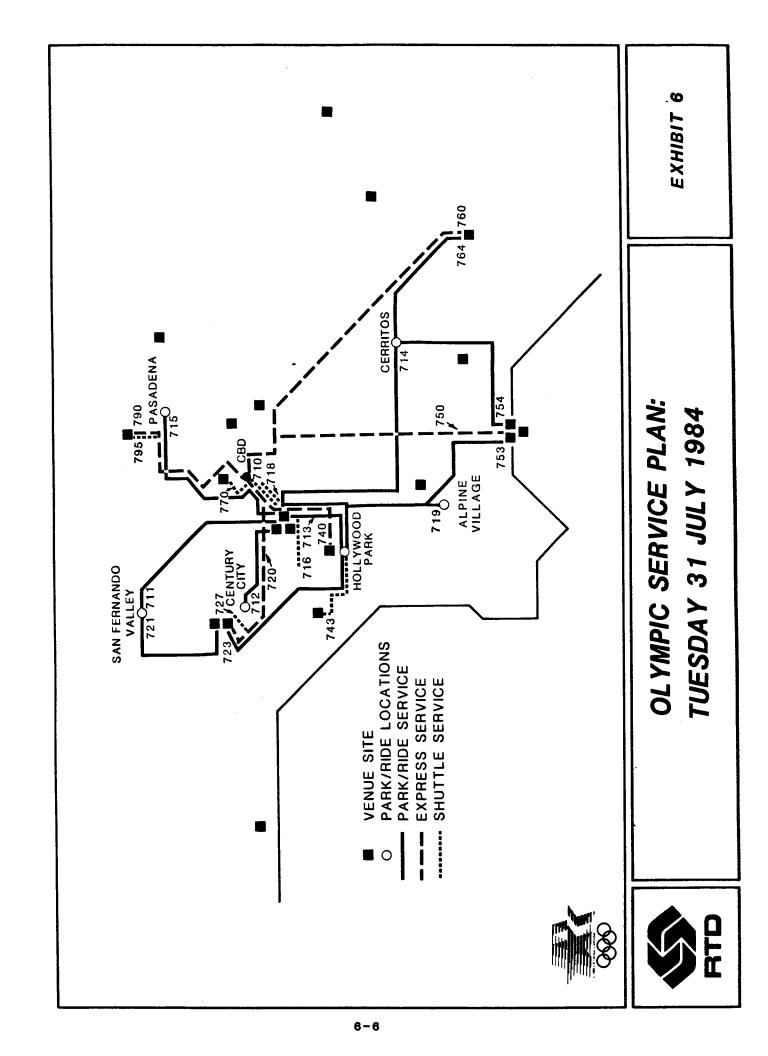
DETAIL OF BUS MOVEMENTS
AT THE COLISEUM

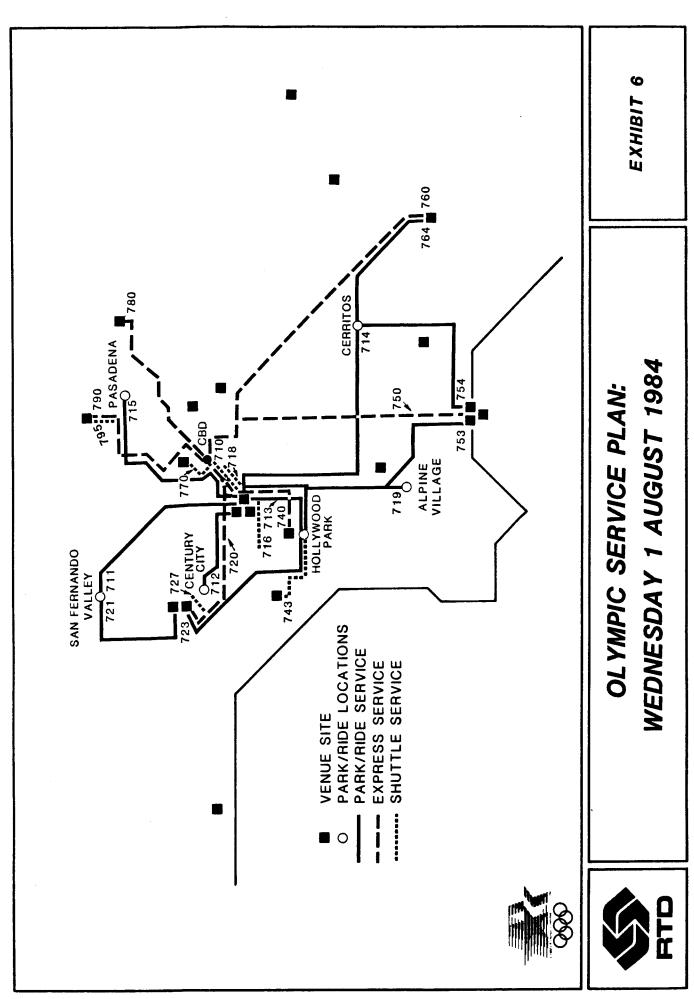
**EXHIBIT** 6

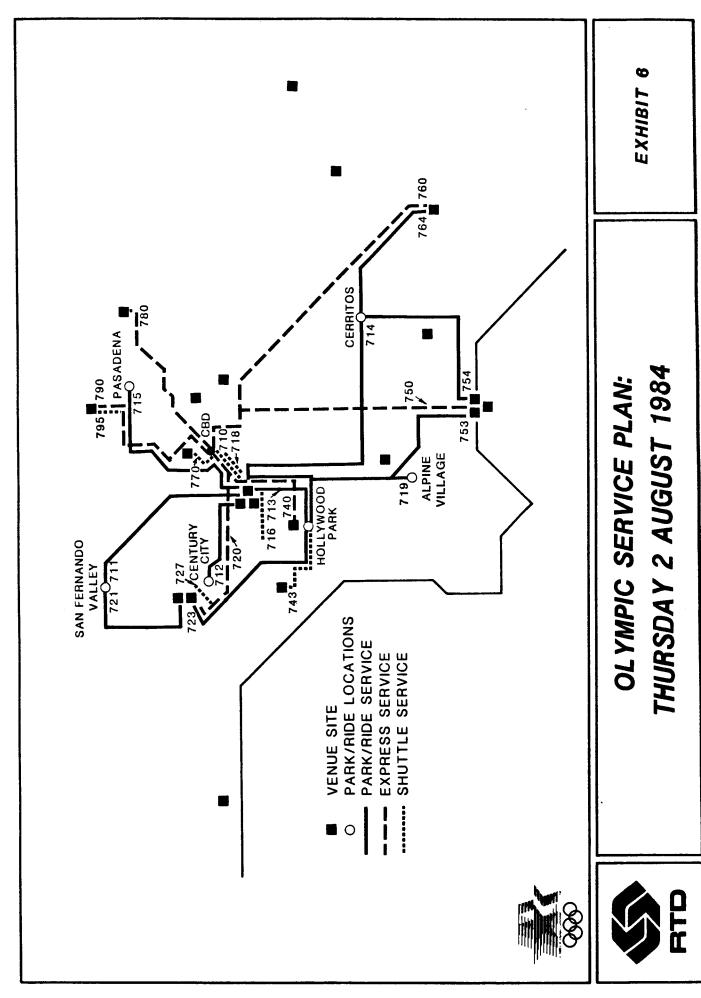


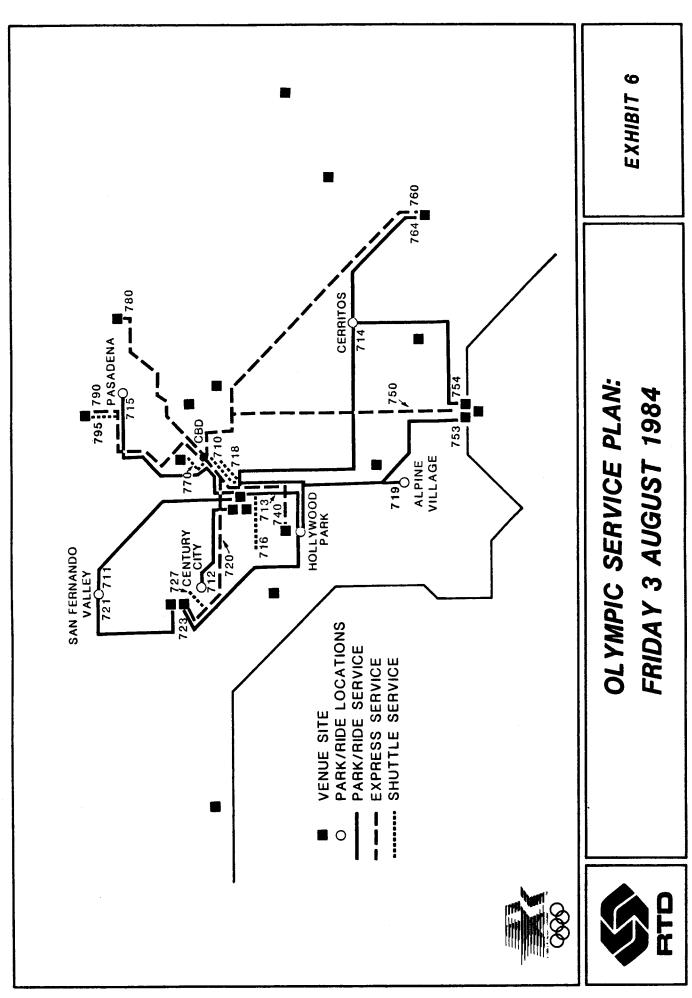






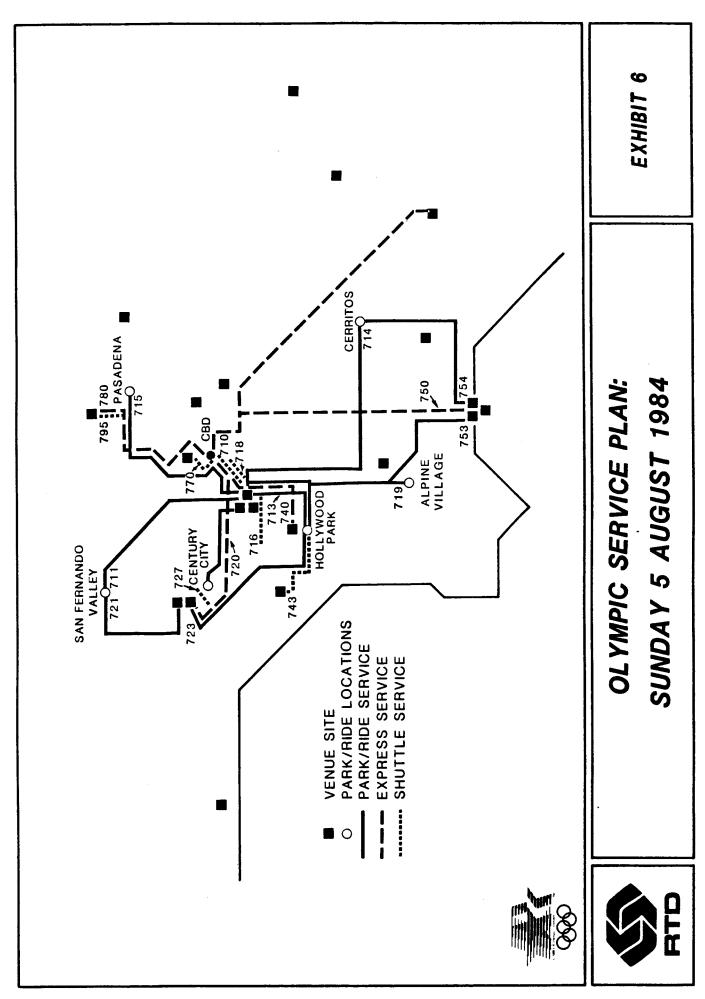






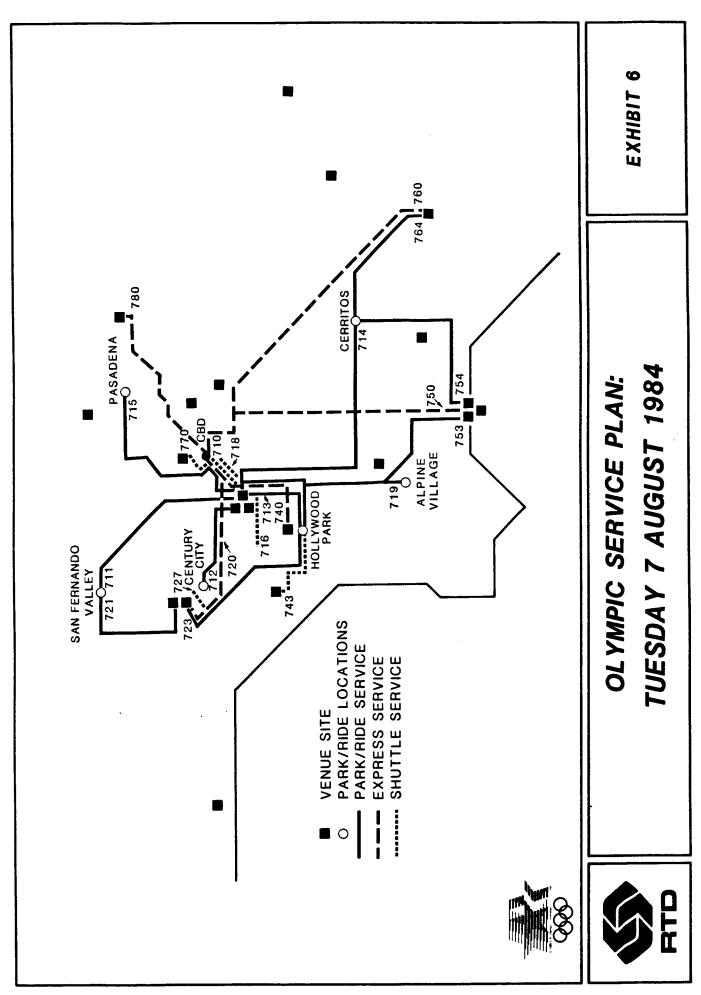
#### OLYMPIC SERVICE PLAN: SATURDAY 4 AUGUST 1984





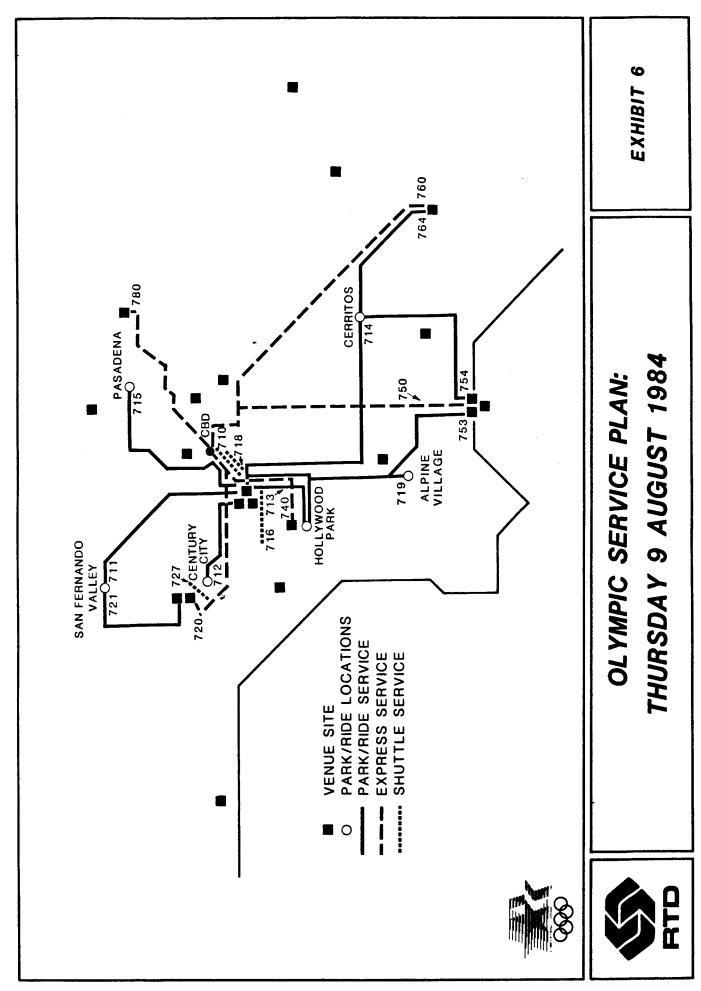
MONDAY 6 AUGUST 1984



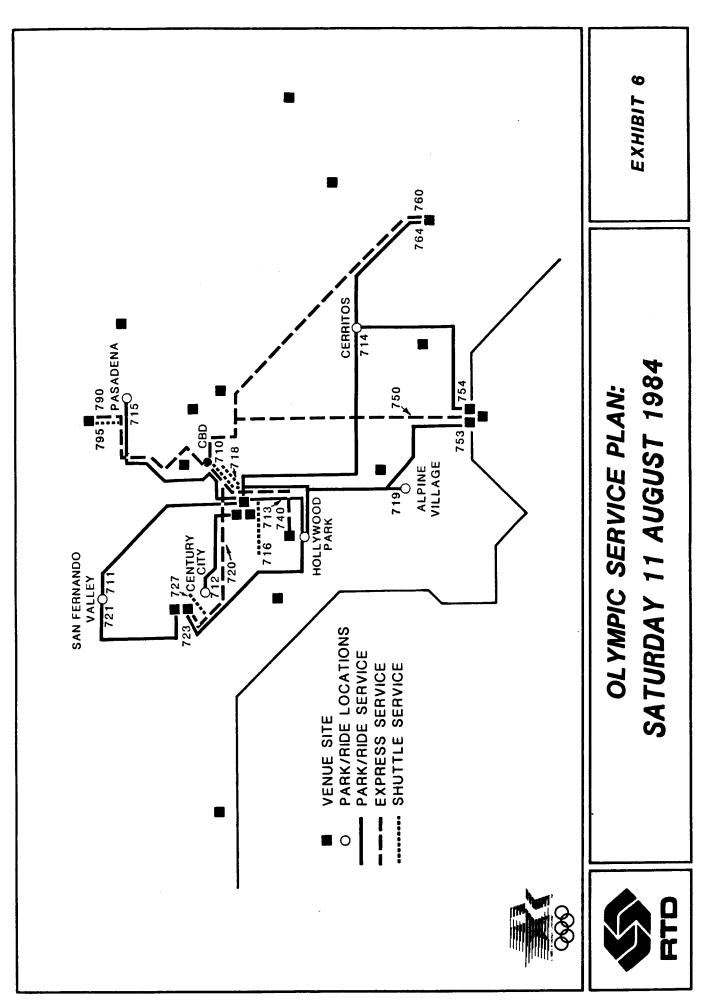


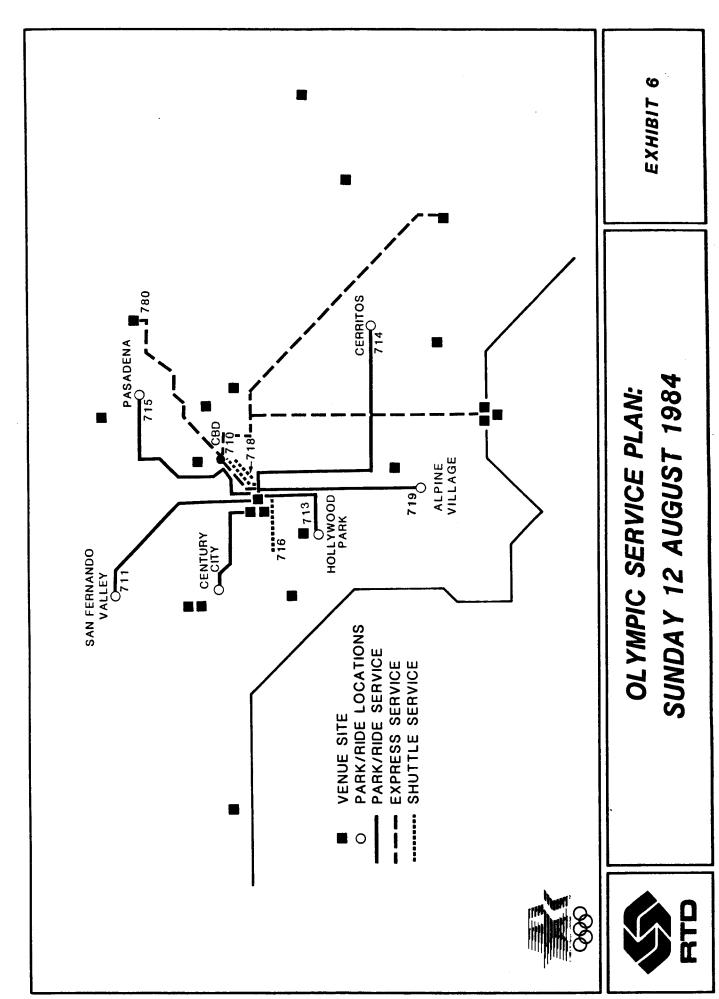
WEDNESDAY 8 AUGUST 1984





#### OLYMPIC SERVICE PLAN: FRIDAY 10 AUGUST 1984





#### SUPPLEMENTAL SERVICE REQUIREMENTS ON EXISTING LINES

A review of midday ridership and night service on existing lines was made to determine additional service needs for the Olympics. Exhibit 7 is a summary of service requirements. Actual deployment will be based on demand and funding levels. Although the Los Angeles County Transportation Commission (LACTC) has agreed to fund additional service up to \$1,000,000, it is anticipated that in order to augment service outlined in this Exhibit, an additional \$3,417,290 would be required. Levels of service augmentation will be base on funding availability.

EXHIBIT 7
SUPPLEMENTAL SERVICE REQUIREMENTS ON EXISTING LINES

Pre Olympics/Post Olympics (6-30-84 to 7-27-84) (8-13-84 to 9-3-84)

LINE NO.	ROUTE SEGMENT	DAILY	SATURDAY	SUNDAY
1	Terminal 28 - Hollywood/La Brea	x	x	x
2	Entire Line	×	x	x
4	Entire Line	x	-	-
33	Temple/Spring-Sunset/Main	x	-	-
40	Entire Line	x	x	x
42	Union Station-LAX Terminal	x	x	x
60	Entire Line	-	x	x
81	Hill/College-Figueroa/King Bl.	x	x	x
180	Hollywood/Vermont-Colorado/Lake	x	x	x
207	Hollywood/Western-Manchester/Western	x	x	x
232	Entire Line	x	x	x
320	Entire Line	x	-	-
360	Entire Line	x	-	-
420	Terminal 28-Van Nuys/Roscoe	x	x	x
424	Terminal 28-Ventura/Reseda	x	x	x
456	Entire Line	x	x	x
460	11th/Georgia-Disneyland	x	×	x
480	Wilshire/Union-Eastland	x	×	x

EXHIBIT 7

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES DURING THE OLYMPICS

LINE NO.	LINE SEGMENT	DA1 MIDDAY	ILY <u>Night</u>	SATUR MIDDAY	RDAY NIGHT	SUND MIDDAY	NIGHT
1	LACBD-Hollywood	x	x	×	x	x	x
2	Hollywood/Vermont - Westwood	x	<b>X</b>	-	-	-	-
	LACBD-Westwood	-	-	×	-	x	-
	UCLA-Sunset/Vermont	-	x	-	-	-	-
	Sunset/Vermont- Westwood	-	-	-	X	-	-
	Entire Line	x	X	×	x	x	x
4	LACBD-Santa Monica	x	x	×	x	x	x
10	Maple Lot-Melrose/ Vine	-	_	x	x	-	-
14	Adams/Crenshaw - La Cienega	x	-	×	-	×	x
	Venice/Hill- La Cienega	-	x	-	×	-	-
16	Entire Line	x	x	x	x	x	x
	Los Angeles Street- Cedars Sinai	-	x	-	x	-	×
	4th Street/Los Angel Street-6th/PROW	es -	-	×	x	-	-
18	6th/PROW-Whittier/ Brannick	-	<del>-</del>	<b>-</b>	-	x	x
	Entire Line	-	-	×	x	-	-
20	LACBD-Santa Monica	-	x	x	x	×	x
21	UCLA-Maple Lot	-	x	-	x	-	x
28	LACBD-Century City	x	x	x	x	x	x

EXHIBIT 7 (Cont'd)

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES DURING THE OLYMPICS

LINE		DA	ILY	SATUR	RDAY	SUND	AY
<u>NO.</u>	LINE SEGMENT	MIDDAY	NIGHT	MIDDAY	NIGHT	MIDDAY	NIGHT
30	Rimpau Loop-Floral/ Atlantic	x	x	-	-	×	×
	Rimpau Loop-Dozier Loop	-	-	x	x	-	-
33	Spring/Temple-Sunset Main	/ <u>.</u> x	x	×	x	-	x
38	Maple Lot-West L.A. Center	-	-	×	x	-	-
40	LACBD-South Bay	x	x	x	×	-	×
	LACBD-Arbor Vitae	-	-	-	-	x	-
42	LACBD-L.A.Airport Terminal	x	x	x	x	x	x
	L.A. Airport Termina P.V. via Valencia	1- x	-	x	-	-	-
45	Broadway/Temple- Manchester	-	· <b>X</b>	-	x	-	x
	Manchester-Lincoln Park	x	-	x	-	x	-
51	Entire Line	x	x	x	x	-	X
53	Entire Line	x	x	x	x	x	x
55	Terminal 31-Compton/ Willowbrook	x	×	x	x	x	x
60	LACBD-Long Beach	-	x	x	x	x	x
65	CSULA-01ympic/Soto	-	x	-	x	-	x
66	8th/Western-Olympic/ Atlantic	-	-	-	x	· <b></b>	-
	Entire Line	x	-	-	-	-	-

EXHIBIT 7 (Cont'd)

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES
DURING THE OLYMPICS

LINE NO.	LINE SEGMENT	DA:	ILY <u>Night</u>	SATUF MIDDAY	RDAY NIGHT	SUND MIDDAY	NIGHT
68	Washington/Figueroa- Garfield	X	-	-	-	_	-
	Riggin/Garfield- Washington/Figueroa	-	-	x	-	x	-
	Washington/Figueroa- Riggin-Atlantic	· _	-	-	-	-	x
70	Entire Line	x	-	×	x	×	x
76	Entire Line	x	x	×	x	-	x
78	Entire Line	x	x	×	x	x	x
81	Century-York	x	x	×	x	x	x
83	Entire Line	x	x	×	x	×	x
	Terminal 28-Figueroa York	/ -	-	x	x	-	-
84	Entire Line	-	-	×	x	-	-
90	Entire Line	x	x	x	x	x	x
92	Glenoaks/Olive- Terminal 28	_	-	x	-	<b>X</b>	-
	Terminal 28-Brand/ Mountain	x	-	-	-	-	-
	Terminal 28-Glenoaks Branford	/ _	<b>X</b>	-	x	-	x
94	Terminal 28-Truman/ Mission	x	x	x	x	x	x
96	Entire Line	x	x	-	x	-	x
97	Terminal 28-L.A. Zoo	X	-	x	-	x	-

EXHIBIT 7 (Cont'd)

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES
DURING THE OLYMPICS

LINE		DAI	LY	SATUR	DAY	SUND	AY
<u>NO.</u>	LINE SEGMENT	MIDDAY	NIGHT	MIDDAY	<u>NIGHT</u>	MIDDAY	NIGHT
102	Coliseum (Stand-by)	x	-	-	-	-	-
	Entire Line	-	-	x	X	x	x
103	King Bl (Stand-by)	x	-	-	-	-	-
	Entire Line	-	-	×	X	x	x
105	Beverly/La Cienega- Vernon Yards	x	-	x	x	-	x
	Santa Monica/San Vicente-Vernon Yards	-	x	-	×	-	x
108	Fox Hills-Gage/Pacif	ic x		-	-	-	-
111	LAX-Garfield	x	-	-	-	-	-
115	Manchester/Broadway- Playa del Rey	<b>X</b>	~	x	x	x	x
	Loyola-South Gate	-	x	-	-	-	-
117	Century B1. (Stand-b	y) x	-	-	-	-	-
	Entire Line	-	x	x	x	x	x
120	Imperial Terminal- Atlantic	x	×	x	x	x	x
125	Hawthorne-Clark	x	-	-	-	-	-
	Hawthorne-Pioneer	-	-	x	-	-	-
130	Weekday midday Augme	entation	using Pe	ak buses 1	from othe	er lines.	
	Entire Line	-	-	×	x	x	x
147	7th/Pacific- Ports O' Call	x	-	x	-	x	-
149	Disneyland-Long Bead	ch x	x	x	x	-	-

EXHIBIT 7 (Cont'd)

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES DURING THE OLYMPICS

LINE			ILY	SATU	IRDAY	SUNE	PΑΥ
<u>NO.</u>	LINE SEGMENT	MIDDAY	NIGHT	MIDDAY	<u>NIGHT</u>	MIDDAY	NIGHT
150	Hollywood-Topanga Canyon	x	x	x	x	x	x
154	Weekday midday Augme	ntation	using Pea	k buses	from other	lines.	
180	Pasadena-Hollywood	x	x	x	x	x	x
187	Pasadena-Pomona	x	×	x	-	-	-
	Pasadena-Glendora	-	×	-	x	x	x
188	Pasadena-Santa Anita	x	-	-	-	-	-
200	Alvarado St.(Stand-b	y) x		-	-	-	-
	Éntire Line	-	×	x	x	X	x
204	Hollywood-Manchester	-	×	-	-	x	x
	Entire Line (Stand-b	y) x	-	-	-	-	-
206	54th - 6th	x	-	-	-	-	-
207	Manchester/Western- Hollywood	x	-	x	-	x	-
	Entire Line	-	x	-	x	-	x
210	Entire Line	-	x	-	x	-	x
	Manchester-Hollywood	-	-	x	-	x	-
	Manchester-Wilshire	x	-	-	-	-	-
212	Kelso/La Brea- Hollywood/Vine	X	×	x	×	x	x
217	WLATC-Sunset/Laurel	x	-	-	-	-	-
232	Long Beach-LAX	x	x	x	x	x	x

EXHIBIT 7 (Cont'd)

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES DURING THE OLYMPICS

LINE NO.	LINE SEGMENT	DAI MIDDAY	ILY <u>NIGHT</u>	SATUR MIDDAY	RDAY <u>NIGHT</u>	SUND MIDDAY	NIGHT
256	CSULA-Colorado/ Fair Oaks	-	x	-	x	-	x
	Eastern-No. Hill (Stand-by)	x	-	-	-	-	-
260	Atlantic/Artesia- Alhambra	x	-	x	-	-	-
	Atlantic/Slauson- Pasadena	-	x	-	x	×	×
	Long Beach-Pasadena		×	x	×	x	×
266	Foothill-Firestone/ Lakewood	x	-	×	-	x	-
268	S. Anita Fash El Monte	-	x	-	x	-	x
320	LACBD-Santa Monica	X	-	-	-	-	-
360	LACBD-Long Beach	X	-	_	-	-	-
401	Entire Line	x	x	-	X	-	x
420	LACBD-Van Nuys	x	x	-	x	-	x
424	LACBD-Northridge	x	x	x	x	-	<b>. X</b>
	LACBD-Ventura/Resed	a -	•	-	-	x	-
434	Santa Monica-Malibu	x	-	x	-	x	-
	Santa Monica- Pepperdine	-	x	-	-	-	-
446	LACBD-San Pedro	x	-	<b>-</b>	-	-	-
	Entire Line	-	x	x	x	x	x
456	Entire Line	-	-	x	x	x	x
470	LACBD-Whittier	x	-	-	-	-	-

EXHIBIT 7 (Cont'd)

SUPPLEMENTAL SERVICE REQUIREMENTS ON REGULAR LINES
DURING THE OLYMPICS

LINE		DAILY		SATURDAY		SUNDAY	
<u>NO.</u>	LINE SEGMENT	MIDDAY	<u>NIGHT</u>	MIDDAY	NIGHT	MIDDAY	NIGHT
480	1st/Spring-Eastland	-	X	X	x	X	X
	, ,						
483	Terminal 28-Colorado	/					
	Fair Oaks	X	X	X	X	X	X
484	Terminal 28-Pomona	x	x	x	x	x	x
		**	,,		••		•
560	UCLA-L.A. Airport	X	X	X	X	X	x
	Ventura/Sepulveda-						
	Van Nuys/Glenoaks	x	-	-	-	-	-

#### ROLES AND RESPONSIBILITIES OF PASSENGER ASSISTANCE FORCE

#### Venue Captains

Venue Captains will be assigned to 20 of the District's 21 Olympic service locations. In some instances, a Venue Captain will oversee the operation at two service locations when hours of service coverage vary. A roving Venue Captain will be assigned to the nine passenger boarding locations for the two downtown shuttles. Each Venue Captain will serve as the Officer in Charge and will be responsible for coordinating all activities at the assigned service location.

The Venue Captain will be primarily responsible for obtaining a radio-equipped unit and all operating supplies at the division (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags). The Venue Captain will also verify that all personnel have reported to the assigned location; report bus and passenger statistics by radio to the Olympic Command Center and take any action necessary to resolve all operational problems and emergency situations.

Additionally, the Venue Captain will be responsible for coordinating all personnel activities at the service location. These activities will include ensuring that all scheduled pull-out buses have arrived and are properly staged; that all buses have special Olympic identification; passengers are provided fare exchange as well as Olympic service information; passengers are loaded; buses are dispatched; bus and passenger statistics are recorded; buses are returned and staged for additional trips, and that mechanical failures are corrected or buses are changed off as necessary.

#### Assistant Venue Captains I and II

The Assistant Venue Captain's primary responsibilities will include ensuring that all scheduled pull-out buses have arrived and are properly staged and that buses are returned to the service location and staged for additional trips. Other duties and responsibilities at the service location will be determined by and assigned by the Venue Captain. Assistant Venue Captains will also serve as alternates for Venue Captains if necessary.

#### Passenger Assistants

The Passenger Assistant will be primarily responsible for seeing that all buses display special Olympic identification; all buses are stocked with informational brochures; passengers are loaded; buses are dispatched; bus and passenger statistics are recorded, and that any mechanical failures are immediately reported. The Venue Captain may call upon the Passenger Assistant to provide any other assistance necessary for the operation.

#### Fare Exchange

The primary responsibility of the Fare Exchange personnel will be to provide a means of fare exchange for boarding passengers. They will also be a source of Olympic service information for our passengers. Fare Exchange personnel will sell round-trip fares and will work as directed by the Venue Captain.

#### Security Guards

Security Guards will accompany the Fare Exchange personnel during the entire tour of duty and will be responsible for providing security for District personnel, funds and equipment. The Venue Captain may call upon the Security Guard for assistance in other security matters.

#### REVENUE COLLECTION PROCEDURE

A fare payment procedure has been established utilizing the \$6, \$4, and \$2 token on special Olympic Services.

Those personnel of the Passenger Assistance Force (PAF) who are assigned fare-exchange duties will report to the Cash Counting Office (CCO) or an operating division to pick up their working fund prior to reporting to their assignment site. Those Fare Exchange Persons (FEP) assigned to downtown shuttle stop or Exposition Park will draw their funds from the CCO: others (Park-Ride, etc.) will draw theirs from a designated operating division. At the CCO or the division, the FEP will be met by a private security guard. The FEP will draw his working fund from the cash clerk or division dispatch. In the presence of the security guard and another FEP, he/she will ensure that working fund is complete then leave a receipt for the dispatcher or cash clerk. Any discrepancies will be noted on the receipt and later reported to the Venue Captain. Once this has been completed, the FEP will check out a District vehicle and transport himself, his working fund and the security guard to their assigned location.

Once at the location, those funds held in reserve will be stored in the locked trunk of the District vehicle, the kiosk or trailer. The security guard shall remain in close proximity to the bulk of the working funds and will not be assigned any other duties by the Venue Captain. The FEP and guard will remain at the location until properly relieved.

Upon relief, this team will report back to its point of origin and turn in their remaining working funds. The funds will be balanced and a receipt left with the person receiving and one for the FEP himself.

Should the Venue Captain need additional funds (tokens and cash) while on duty, he/she will notify the District's Dispatch Center. Additional funds will be transported to the site by District security guard personnel. This will be a delivery service only. There will be no pick up of funds from the FEP. Should an FEP be relieved prior to assigned relief time, those funds will become the responsibility of the Venue Captain.

The passenger terminal at 1st and Spring Streets will be staffed by Marketing and BRAC personnel. This terminal will begin operations early in July 1984 and will remain open from 0700-1900 daily. Funds for this location will be delivered by private armored car service. There will be one (1) private security guard posted during hours of operation and also after closing. This is necessary due to the fact that these funds and merchandise (token sets) will be stored at this terminal overnight. An adequate number and size of safes will be available. Upon commencement of the Olympic Service on 28 July 1984, the business hours of this terminal will be 0500-2200. Two (2) guards will be posted during these hours. Only one (1) will be needed during non-business hours.

Working funds will be transported to and returned from the operating division by existing vault truck deliveries.

#### PASSENGER ASSISTANCE FORCE (PAF)

#### Timekeeping/Paycheck Distribution Procedures

- (1) It is the responsibility of all employees to complete their bi-weekly Time Reports (Form RTD-123) by 3:30 P.M. on the Wednesday prior to payroll closing Saturday.
- (2) Work time entered on Time Report is to include time worked up through the Wednesday of submittal plus that which is anticipated for the following Thursday, Friday and Saturday. All Olympics related work time is to be noted by the entering of Code "999B" in the "Work-Store Order/AFE" column of Form RTD-123.
- (3) It will be the responsibility of Venue Captains, (or Assistant Venue Captains when applicable), to collect and review the Time Reports with regard to completion and correctness. After having done this, the Time Report sheets are to be mailed to the Operations Control Center (OCC) for receipt no later than Wednesday, Third Shift.
- (4) OCC First Shift personnel will ascertain the receipt of all Time Reports, sort by department and forward to Home Departments no later than Noon on Thursday.
- (5) Whereas Time Reports will have been completed through the closing Saturday of the time period, it will be necessary for the OCC to note any change to employee submittals which may occur after Wednesday, and notify Home Departments accordingly. Insofar as final submittal of Time Reports to the Accounting Department must be made on Monday, following the close of the Pay Period, changes that have occurred on Friday and/or Saturday must be telephoned to the Home Departments by 8:00 A.M. on Monday.

(6) Payroll checks will be sent to employee home departments on pay days as usual and employees should arrange to receive their checks there. If this creates a personal hardship, employees may request that their home departments forward paychecks to the Manager of the division of their choice for pick-up at that location.

# PROCEDURE FOR HIRING CONTRACT STAFF (BUS OPERATORS, MECHANICS, INFORMATION CLERKS, CASH CLERKS, STOCK/SHOP CLERKS, TRUCK DRIVERS, TICKET CLERKS)

- 1. Conduct or verify job analysis of subject class and position(s) to determine job tasks and necessary qualifications (knowledges, physical and other abilities, types of experience, necessary training, e.g.).
- Determine if outside recruitment will likely be required.
- 3. Determine appropriate recruiting sources. Examples of these sources are:
  - Vocational Schools
  - Community Colleges
  - Four-year Colleges
  - Adult Education Centers
  - Employment Development Department (EDD)
  - Community Organizations
  - Agencies
  - General Public
- 4. Develop selection materials (written tests, performance tests, interview questions, uniform, criteria for rating applicants, together with departmental representatives.
- 5. Poll and test applicants on District senority rosters, as required by labor agreements.
- 6. Post job opportunities for application and testing of employees in the District at large.
- 7. Presuming insufficient response from, or no audience among current District employees, initiate outside recruitment efforts.
  - A. Contact placement directors at schools, colleges, training centers, EDD, organizations and or agencies to determine most effective means of advertising and coordinate recruitment process from that source.
  - B. Develop and place advertisements in media available for best recruitment source(s). Ads always include RTD Job Line and RTD bulletins, and may include classified or display advertising in newspapers or journals, fliers, brochures, community service spots on radio, ads in school or organizational newspapers, verbal announcements at schools.

- C. Arrange for those interested to obtain and return applications by the closing date.
- 8. Schedule and conduct testing (written and/or performance).
- 9. Schedule and conduct together with departmental representatives, interviews for those who pass test(s).
- 10. Establish eligibility list from which needed employees will be hired.
- 11. Make job offers to successful candidates and complete processing (paper work, orientation).
- 12. If District employees have taken any of available positions hire temporary or permanent replacements, as required, utilizing all or needed parts of procedure above.
- 13. Ticket Clerks will be recruited on-site at the various schools during April 1984, and will be brought on board on varying dates as determined by the Marketing and Communications Department. Other hiring dates are as established in task list and critical dates delineations.

## EXHIBIT 11 (CONT'D)

#### PROCEDURE FOR FURLOUGHING OR TERMINATING OLYMPIC SERVICE EMPLOYEES

1. Non-Contract Passenger Assistance Force (Outside Hires), and Contract Staff needed 29 days or less.

Procedure of ending their services is the same as for any other as-needed or temporary employee. (Standard Operating Procedure.) All will be removed from service by August 18, 1984.

#### 2. Contract Staff

- A. All contract staff vulnerable to layoff should be informed at time of interview of that vulnerability and whether they will have any recall rights.
- B. Pre-Layoff Activity Regarding Bus Operators
  - 1. Transportation Department must compile list of part-time opertors to be converted to full-time, according to normal procedures.
  - 2. Transportation Department must establish effective date for conversion.
  - 3. Transportation Department must begin to send employees for conversion processing starting May 7, 1984 (maximum 20/week).
  - 4. After number of regular part-time openings that will be available at the end of the Olympics has been determined, Transportation Department must arrange with Payroll Accounting for the equivalent number of Olympics operators, in order of seniority, to be transferred from Olympics AFE to regular payroll on effective date established by Transportation Department.
- C. All Contract Staff to be Laid Off
  - 1. Departments affected must determine effective date for layoff.
  - Departments affected must notify employees as provided in applicable labor agreement and in accordance with normal termination process, including notification regarding recall rights and all normal requirements for surrender of pass equipment, etc. (Employees should receive not less than two weeks' notice.)

- 3. Departments affected must arrange for final paychecks, complete clearance orders and records close-out, and similar termination processing, according to normal operating procedures.
- 4. Departments affected must work with Personnel prior to sending of notices to employees to confirm seniority lists for recall.
- 5. Labor Relations and other affected departments must notify relevant unions regarding layoffs, and hold meetings as required and in accordance with labor agreements, prior to effective dates of layoffs.
- 6. The anticipated maximum layoff date for all affected contract staff is September 30, 1984.
- 7. Personnel Department will fill subsequent vacancies from recall lists, in accordance with provisions of appropriate labor agreement, until lists are exhausted.

## EXHIBIT 11 (CONT'D)

#### DISCIPLINARY PROCEDURES FOR USE DURING OLYMPIC GAMES

#### NON-CONTRACT DISCIPLINE AND GRIEVANCE PROCEDURES

During the period in which any District Non-Contract employee is assigned to District Olympic Games duty, that employee is under the jurisdiction of his or her supervisor as assigned by the Olympic's Operation Command. This supervisor shall have the right, for cause, to discipline the employees within his or her jurisdiction.

The RTD Bulletins 80-10 and 80-11 concerning Non-Contract Grievance Procedures and Formal Hearing Procedures shall be in effect during the Special Olympics period. The Non-Contract Discipline Procedures approved by the RTD Board on April 12, 1984 will also be in effect.

#### CONTRACT DISCIPLINE AND GRIEVANCE PROCEDURES

During the period in which any District Contract employee is assigned to District Olympic Games duty, that employee is under the jurisdiction of his or her supervisor as assigned by the Olympic's Operation Command. This supervisor shall have the right, for cause, to discipline the employees within his or her jurisdiction.

During the Special Olympics period, the Grievance and Arbitration procedures under each represented union contract will apply. The District will also establish a hotline with on-call representatives for each bargaining unit to handle aggeged jurisdictional disputes.

During the training of all supervisors for the Olympic services, there will be special emphasis on the above noted Discipline and Grievance Procedures.

#### CONTRACT AMENDMENTS - U.T.U.

During the 1982 negotiations between the District and the United Transportation Union (UTU), it was agreed that the District could hire additional part-time operators required to service the 1984 Olympic Games during the period April 1, 1984 to September 30, 1984. After that date, the number would revert to the normal work force.

In February, 1984, after much discussion and negotiation, the District and UTU signed a comprehensive Olympics support agreement which will be in effect from June 1, 1984 to August, 1984. The main features of that agreement are as follows:

- a) The elimination of restrictions on the number of hours that part-time employees will work.
- b) Part-time employees will be able to work more than one assignment a day.
- c) No part-time employee will be converted to full-time during this period.
- d) Vacations are suspended between July 29 through August 11, 1984.
- e) Determination of work assignments for part-time employees will not be based on seniority.
- f) The suspension of restrictions on the number of non-biddable and biddable trippers that will be worked at any given time.
- g) During this period biweekly bidding will be suspended.
- h) Part-time employees will not be granted an eight hour guarantee. They will be paid for actual time worked except for split runs which come under the eight within eleven hour rule.
- i) The elimination of any type of penalty involving a piece of work.

It is projected that an additional 400 part-time employees will be needed to fully man the proposed Olympic service.

The aforementioned temporary amendments to the labor agreement will surely go a long way in allowing management the flexibility to match workload with manpower in an optimum manner. This joint effort will enable the District to meet the challenges of starting up, operating, and closing down an independent bus system.

Beyond this, the UTU has pledged their full cooperation and support to do what is necessary to ensure that the District's Olympic service runs efficiently and more importantly that the overall endeavor is a success.

The following are copies of the actual Contract Amendments as agreed to by the District and by the UTU.

Signed at Los Angeles, California, this /0/32

Por the Southern California Rapid Transit District

For the United Transportation Union

Cor/Labor Relations

BETWEEN

CONTRACT

UNITED TRANSPORTATION UNION



RAPID TRANSIT DISTRICT SOUTHERN CALIFORNIA



EFFECTIVE JUNE 1, 1982

# ARTICLE 50 PART-TIME EMPLOYEES

Effective with the signing of the Contract, part-time Operators thall be hired subject to the following conditions:

- (a) Part-time Operators shall be subject to Articles 26, 27, 32, 37, 39(5), 40, 41, 52 and 53 of the Contract.
- (b) The number of part-time Operators shall not exceed 10% of the total number of Operators employed on a division-wide basis, rounded to the nearest number.

To insure that full-time operators' overtime is not adversely affected by utilization of part-time employees, he District agrees that the number of the non-biddable trippers and biddable trippers established in the Shake-Up of June 1982 shall not be reduced during this Agreement.

It is agreed the District may hire additional part-time operators required to service the 1984 Olympic Games during the period April 1, 1984 to September 30, 1984. It is further understood that after September 30, 1984 that the percentage of part-timers will be the established number determined by the arbitration award.

- (c) Part-time Operators shall not work assignments that contain more than five (5) hours' work time or less than two and one-half (294) hours' work time daily and no more than twenty-five (25) hours per week. Part-time Operators shall not work Saturdays, Sundays or holidays (except when a weekday schedule is worked).
- (d) Part-time Operators shall be paid at the same hourly wage rates as full-time bus Operators, subject to progression and cost-of-living allowances.
- (e) Part-time Operators will not be eligible for paid leave or other fringe benefits applicable to full-time employees, except as specifically provided herein. Part-time Operators shall be eligible for those benefits specifically required by law.
- (f) Part-time Operators shall be provided free transportation in the same manner as provided to regular full-time Operators. This shall not apply to spouse and dependent children.
- (g) No full-time Operator shall be furloughed or laid off until all part-time Operators have been furloughed or laid off.
- (h) No full-time District employee shall work as a part-time Operator.
- (i) Part-time Operators will not accrue seniority while so employed except us provided for in Paragraph (p) Section 1 below. A part-time Operator who applied and is accepted for employment as a full-time Operator shall for all purposes accrue seniority or service only from the date of his/her hire as a full-time Operator.

- (j) Part-time Operators shall be used exclusively for the purpose of working trippers which are not bid or biddable by regular full-time Operators. All vacation reliefs, report Operators, protection service, and any regular runs left vacant because of the absence of regular Operators will be worked by full-time Operators.
- (k) In the event a part-time Operator is assigned to a piece of work that does not meet the specific requirements as outlined in this Article a penalty of four (4) hours shall be paid as provided in Article 12, Section 3, of this Contract.
- (1) Part-time Operators shall be paid for all time during which they are required by the District to perform any duties. Part-time Operators will not be eligible for time or pay guarantees or for penalty pay provisions.
- (in) A roster containing the names, badge numbers, and the assignments of all partitime Operators shall be posted at each Division.
- (n) Part-time Operators shall not be permitted to work more than one assignment per day and such assignment shall not be split, and such assignment must be straight.
- (o) It is understood that part-time Operators will be added only through normal attrition and expansion in service.
- (p) Part-time Operators shall be converted to full-time under the following provisions:
- (1) It is agreed that a District-wide seniority list of all parttime Operators will be established and will be posted in all Divisions semi-annually. The Transportation Division list will include names, seniority dates and work assignments.
- (2) Effective December 1, 1982, part-time Operators will be promoted to full-time Operator status in order of District-wide sentiority where management determines it necessary to fill new or vacant positions on the basis of service requirements. It is agreed that seniority is the length of service since the employee's most recent date of hire.
- (3) In accordance with current established practice, it is agreed that a part-time Operator converted to full-time Operator will revert to the Traince rate. Upon completion of training, the employee will be placed on Step 1 of the full-time Operator rate.
- (4) Part-time Operators in each Division will be assigned a non-biddable tripper by the Division Manager or his/her designated representative, in accordance with the seniority choice based on part-time seniority roster.



John A. Dyer General Manager

February 23, 1984

TO:

Board of Directors

FROM:

John A. Dyer

SUBJECT:

Special Olympics Support Agreement with

the United Transportation Union

#### RECOMMENDATION

It is recommended that the Board of Directors ratify a special Olympics Support Agreement between the United Transportation Union and the District.

#### BACKGROUND

Consistent with the approved Olympics budget and Service Plan, Operations staff have projected certain manpower needs which necessitate temporary modifications to labor contracts. Negotiations have been underway for some time with all bargaining units, and this Agreement represents the second completed contract modification to accommodate the Olympics.

The Agreement provides management with considerable flexibility in staffing, employee assignments, and vacation scheduling during the period surrounding the Olympic Games. The United Transportation Union will encourage its members to work above and beyond the call of duty and provide the District with their services to ensure that the District's Olympic service runs smoothly. This Agreement represents a mutual commitment on the parts of both labor and management to provide high quality service while protecting the rights of all Union members under their existing labor contract with the District.

Your ratification of this special Olympics Support Agreement is recommended.

Respectfully

hn A. Dyer

By: John W. Richeson

Assistant General Manager-

Management

By: Roger L. Kundert

Director of Employee Relations

Attachment

# SPECIAL OLYMPICS SUPPORT AGREEMENT between SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT and UNITED TRANSPORTATION UNION

This agreement is entered into for the sole purpose of providing transit service for the 1984 Olympic Games and in recognition of the extraordinary requirements the Olympics will place on the equipment, facilities, and people of Southern California. The provisions of this agreement apply to the specific periods covered in the agreement and do not constitute any precedent for service thereafter.

Upon expiration of this agreement in August, 1984, all provisions of the existing District/UTU labor contract waived or altered under this agreement will revert to their previous status and become fully operative, without precedent or prejudice to future interpretations or negotiations.

Due to the expansion of service requirements during the 1984 Olympics, a joint effort between the Union and the District will be put forth to accomplish the following:

It is hereby agreed that the following portions of Article 50 of the Contract between the United Transportation Union and the Southern California Rapid Transit District effective June 1, 1982 be waived:

Section (b) paragraph 2 Section (c) Section (k) Section (l)	Section (n) Section (o) Section (p) (1), (2), (4)
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In addition, the word "assignments" is deleted in Section (m).

# Added provisions are as follows:

1. It is agreed that all part-time operators remain on part-time status from June 3, 1984, through August 18, 1984, even though they may be working longer than part-time hours. It is further understood that the fringe-benefit entitlements of part-time

- operators are not altered by the provisions of this agreement, except as provided by law.
- 2. Part-time operators will not be assigned to the Extra Board or to the Regular Runs. Extra Board assignments, excepting report and hold down, may be extracted and assigned to part-time operators. However, part-time operators will not be assigned more than one tripper until all full-time Extra Board operators have been used, including VCBs, but not OCBs.
- While part-time operators working split assignments are entitled to pay under the spread and overtime provisions of Article 2, Section 2, if they work more than one assignment, they are not entitled to an eight-hour guarantee should they work a single assignment. For such single assignments, they will be paid for actual time worked.

In addition, the following actions are agreed upon by the District and the United Transportation Union:

- 1. Operators will be allowed to work Olympic assignments only at "foreign" divisions on a voluntary basis. Such work will be offered as VCB work in accordance with the provisions of Article 13, Section 8. If-sufficient operators are not found through the VCB process, qualified part-time operators may be canvassed in hiring date order. Canvassing for full-time and part-time VCB work will occur at only those divisions at which fewer people are needed on the day on which the work is available at the "foreign" division.
- 2. Biweekly bidding will be suspended between June 17, 1984, and August 26, 1984.
- 3. Operator vacations will be suspended between July 29, 1984, and August 11, 1984, inclusive. At least as many of the vacations which would normally have been scheduled during this period will

be offered, instead, during the period from June 3, 1984, through July 28, 1984. During the period from June 3, 1984, through July 28, 1984, it is understood that the number of part-time operators worked in excess of five hours per day will not exceed the number of extra vacations offered fulltime operators.

The United Transportation Union will encourage its members to work above and beyond the call of duty and provide the District with their services, performing hours in excess of their regular duties, to ensure that the people who will be depending on public transportation during the 1984 Olympics will be served in the best professional manner possible.

> John A. Dygr General Marager

Samuel M. Black

Assistant General Manager - Operations

Edward J. Nash

Director of Transportation

Roger K. Kundert

Director - Employee Relations

General Chairman

John H. Cockburn Tocal Chairman - Local 1563

James A. Williams Local Chairman - Local 1564

Leo Perea

Acting Local Chairman - Local 1565

Archie F. Grant, Jr. Local Chairman - Local 1607

February 10, 1984 Date:

#### EXHIBIT 13

#### CONTRACT AMENDMENTS - A.T.U.

The need for some type of relief during the Olympics was identified during the 1982 negotiations between the District and the Amalgamated Transit Union (ATU). The result was the creation of a temporary classification, to be called "Temporary Service Attendant" (TSA). This allowed the District to hire an additional 54 TSA's; specifically assigned to perform work that directly resulted from services provided by the District in connection with the Olympic Games.

The special agreement is to be in effect from June, 1984, through January 15, 1985; these employees will not be entitled to fringe benefits, which will result in considerable cost savings to the District.

In addition, a second special support agreement was negotiated in the latter part of 1983. The provisions include the establishment of a temporary third shift crew composed to Telecommunications personnel who specialize in servicing bus radio breakdowns.

Moreover, employees will be urged to accept payment in lieu of taking vacations, and 200 mechanics will be transferred from South Park Shops to the various operating divisions for the period from July to September, 1984.

Finally, it was agreed that in the event of an emergency, through a mutual aid agreement, outside vendors will be allowed to respond to road calls for minor repair and/or towing of District equipment.

It is anticipated that the two agreements in total will redeploy manpower in such a way as to provide management with the flexibility necessary to meet departmental needs during this special period.

This effort represents a mutual commitment on the parts of labor and management to provide high quality service while protecting the rights of all Union members.

The following are copies of the actual Contract Amendments as agreed to by the District and by the ATU.

#### MEMORANDUM OF UNDERSTANDING

#### BETWEEN

#### AMALGAMATED TRANSIT UNION, LOCAL 1277

#### and

#### THE SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

The parties mutually recognize the anticipated extra demands upon District personnel which the upcoming Olympics will incur. The parties therefore have agreed to establish a temporary classification, to be called "Temporary Service Attendant." Temporary Service Attendants will be employed to supplement the work of full-time service attendants. Temporary Service Attendants are to be used by the District to perform Service Attendant duties on vehicles used by the District for providing passenger service in connection with the 1984 Olympics to be held in Los Angeles.

The term of this Agreement shall be from June 1, 1984 throug January 15, 1985. This agreement shall terminate on January 15, 1985. Except as enumerated below all terms and conditions of the existing collective bargaining agreement shall apply to Temporary Service Attendants.

1) The following Articles and/or Sections of the existing collective bargaining agreement shall not apply to Temporary Service Attendants.

Article 6, Section A

Article 7

Article 8

Article 95

Article 16

Article 22, Section C

Article 28 (Except that each Temporary Service Attendant shall be offered transportation privileges at time of employment for the duration of his/her employment pursuant to this agreement)

Article 31

Article 32

Article 33

Article 36

Article 37

Article 38

- 2) The District may hire up to four (4) Temporary Service Attendants for each operating division of the District existing on Friday August 13, 1982.
- 3) Temporary Service Attendants may only perform work that directly results from the services provided by the District in connection with the 1984 Olympic Games to be held in Los Angeles.
- 4) Temporary Service Attendants are prohibited from performing any work not directly connected with the 1984 Olympics and/or which is being performed by permanent, full-time employees covered by the existing Collective Bargaining Agreement.
- 5) Temporary Service Attendants shall be guaranteed minimum pay of five (5) hours for each day they report for work.
- 6) No permanent, full-time Service Attendant may be laid off while any Temporary Service Attendant is employed, pursuant to this Agreement.

DATED: Cleagest 13,1982

Plu S. Welle

Grane C Lon (84.



John A. Dyer General Manager

January 19, 1984

TO:

Board of Directors

FROM:

John A. Dyer

SUBJECT:

Special Olympics Support Agreement with the

Amalgamated Transit Union, Division 1277

#### RECOMMENDATION

It is recommended that the Board of Directors ratify a Special Olympics Support Agreement between the District and the Amalgamated Transit Union, Division 1277.

#### BACKGROUND

Consistent with the approved Olympics budget and Service Plan, Operations staff have projected certain manpower needs which necessitate temporary modifications to labor contracts. Negotiations have been underway for some time with all bargaining units, and this Agreement represents the first completed contract modification to accommodate the Olympics.

The Agreement provides management with flexibility in staffing, employee assignments, and vacation scheduling during the period surrounding the Olympic Games, and Union leaders will hold periodic coordination meetings to ensure the smooth implementation of this Agreement. It represents a mutual commitment on the parts of both labor and management to provide high quality service while protecting the rights of all Union members under their existing labor contract with the District.

Your ratification of this Special Olympics Support Agreement is recommended.

bhn A.

Attachment

## SPECIAL OLYMPICS SUPPORT AGREEMENT

#### between

#### SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

and

#### AMALGAMATED TRANSIT UNION DIVISION 1277

#### TELECOMMUNICATIONS DEPARTMENT

Due to the expansion of service during the 1984 Olympics, the Telecommunications Department will establish a <u>temporary</u> third shift crew to accommodate the radio service and repair of coaches on second and third shifts.

Employees of this Department will be canvassed for volunteers to fill the shifts. The District and Union will meet to determine the number of employees to fill each shift. In the event the number of volunteers do not fill the shifts, then the drafting of lowest seniority employees will take place.

It is further understood that all shift differentials will apply and there will be no reduction in pay if moved to a lesser differential shift.

Various locations may be closed and employees will be reassigned during the Olympics period.

#### ALL DEPARTMENTS

In the event an insufficient number of employees volunteer to fill all emergency schedules, Article 3, Section B, Paragraph 3 and Article 4, Section A, of the current Collective Bargaining Agreement will apply. It is specifically agreed that this emergency period will not exceed six (6) weeks duration.

#### MAINTENANCE DEPARTMENT

Due to the expansion of service requirements during the 1984 Olympics, a joint effort between the Union and the District will be put forth to accomplish the following:

Employees will be urged to accept payment in lieu of taking vacations, the final decision to be the option of the employee. The offer to work the vacation will be included in the posted bid during the normal vacation bidding period. Bidding will commence April, 1984.

#### SOUTH PARK SHOPS

Twelve (12) Utility/Service Attendants will be relocated from South Park Shops to the operating divisions for Olympic service.

This transfer will be accomplished by voluntary bid. If an insufficient number of Utility/Service Attendants bid for such temporary reassignment, the selection will be made by drafting in inverse seniority order.

Approximately two hundred (200) mechanics will be transferred from South Park Shops to District Operating Divisions prior to the Olympics and will remain until after the Olympics, for the approximate period from July to September, 1984. The District will make every effort to reduce this time period to the absolute minimum necessary.

The two hundred (200) (approximation) employees will be drawn from South Park Shops various sections and will be bid on a seniority basis. The number required from each Department will be furnished to the Union and volunteers will be solicited. If there are not enough volunteers, drafting in inverse seniority order by qualification will take place and every effort will be made to place the involved individuals in a location nearest to his/her place of residence.

Maintenance management and Union representatives will begin meeting with Maintenance Department employees in October, 1983,

for the purpose of discussing the SCRTD needs during the 1984 Olympics.

It is further agreed that in <a href="emergency">emergency</a> cases, through a mutual aid agreement, outside vendors will be allowed to respond to calls for minor repair and/or towing of District equipment. It is further understood that no major work will be performed under this mutual aid pact.

Jerome C. Long President

Amalgamated Transit Union

Neil H. Silver

Vice President

Amalgamated Transit Union

Charles P. Mosby

Financial Recording Secretary Amalgamated Transit Union

John A. Øyer General Manager

L. R. Davis

Director

Maintenance and Equipment

A. P. Chavira, Jr.

Superintendent of Maintenance

Roger Kundert

Director

Employee Relations

Ed Walsh

Director

Telecommunications

#### EXHIBIT 14

#### CONTRACT AMENDMENTS - B.R.A.C.

During the 1982 negotiations between the District and the Brotherhood of Railway, Airline and Steamship Clerks (BRAC), it was agreed that the District could hire up to one hundred (100) temporary employees for the period from April 1, 1984, through September 30, 1984.

These temporary employees would only perform work directly related to the Olympic Games. Other restrictions included a six (6) hour work day with a maximum of thirty (30) hours per week.

In addition, a second agreement was negotiated and approved by the Board of Directors on April 12, 1984. The joint effort includes the reassignment of Truck Driver Clerks from first shift to second or third shifts for the period July to September, 1984. Employees will be urged to accept payment in lieu of taking vacations and the bidding will be moved back to March 26, 1984. Moreover, the vacation period for FY 1984 will commence on April 8, 1984 instead of June 1, 1984. Also, employees will be encouraged to accept payment in lieu of taking Birthday and/or Anniversary holidays during the Olympics, or convert the fixed holidays to a floater to be taken at a later time.

This effort represents a mutual commitment on the part of labor and management to provide high quality service while protecting the rights of all Union members.

Attached are copies of the actual Contract Amendments as agreed to by the District and by the BRAC.



John A. Dyer General Manager

March 22, 1984

TO: Board of Directors

FROM: John A. Dyer

SUBJECT: SPECIAL OLYMPICS SUPPORT AGREEMENT WITH

THE BROTHERHOOD OF RAILWAY, AIRLINE &

STEAMSHIP CLERKS

#### RECOMMENDATION

It is recommended that the Board of Directors ratify a special Olympics Support Agreement between the Brotherhood of Railway, Airline and Steamship Clerks (BRAC) Union .

#### BACKGROUND

Consistent with the approved Olympics budget and Service Plan, Operations staff have projected certain manpower needs which necessitate temporary modifications to labor contracts. Negotiations have been underway for some time with all bargaining units, and this Agreement represents the third and final completed contract modification to accommodate the Olympics.

During the last (1982) negotiations, collective bargaining period, the RTD and the BRAC reached an agreement to allow the District to hire temporary employees and a Letter of Agreement for Emergency Olympic Service is contained in the contract.

This supplemental Agreement provides management with additional flexibility in staffing, employee assignments, and vacation scheduling during the period surrounding the Olympic Games. The Brotherhood of Railway, Airline and Steamship Clerks Union will encourage its

members to work above and beyond the call of duty and provide the District with their services to ensure that the District's Olympic service runs smoothly. This Agreement represents a mutual commitment on the parts of both labor and management to provide high quality service while protecting the rights of all Union members under their existing labor contract with the District.

Your ratification of this special Olympics Support Agreement is

recommended.

By: Joh

John W. Richeson

Assistant General Manager-

Management

By: Roger L. Kundert

Director of Employee Relations

Attachment

#### **AGREEMENT**

#### between

SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

and

BROTHERHOOD OF RAILWAY, AIRLINE AND STEAMSHIP CLERKS FREIGHT HANDLERS, EXPRESS AND STATION EMPLOYEES

EFFECTIVE JUNE 1, 1982

#### SPECIAL OLYMPIC SUPPORT

#### AGREEMENT

#### BETWEEN

### SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

#### AND

#### BROTHERHOOD OF RAILWAY, AIRLINE & STEAMSHIP CLERKS

Due to the expansion of service requirements during the 1984 Olympics, a joint effort between the Union and the District will be put forth to accomplish the following:

#### PURCHASING AND STORES

Truck Driver Clerk positions will be temporarily assigned from first shift to second or third shifts during the Olympic period. Approximate period from July to September, 1984.

The District shall make every effort to reduce this time period to the absolute minimum necessary. It is understood that all shift differentials will apply.

Upon completion of the above assignments, the permanent employees affected shall return to their permanent assignments.

#### VACATIONS.

Employees will be urged to accept payment in lieu of taking vacations during the Olympic period, July 22 - August 12, 1984. The final decision to be the option of the employee. The offer to work the vacation may be included in the posted bid during the normal bidding period.

Bidding will commence March 26, 1984. Vacation period for FY 1985 may commence on April 8, 1984.

When employees are nearing the one hundred (100) days of absence during the fiscal year and take their vacation between April 8, 1984 and June 30, 1984 as provided for in this agreement and then proceed to be absent from their position upon return from their vacation, bringing their total number of days absent to over one hundred (100) days, the District will be authorized to collect the amount of vacation pay overpaid to the employee as per Article 35 (f) of the 1982 BRAC agreement.

#### BIRTHDAY/ANNIVERSARY DATE HOLIDAYS

Employees will be urged to accept payment in lieu of taking Birthday and Anniversary date holidays if the days fall during the Olympic period July 28 - August 12, 1984. In addition, these Birthday/- Anniversary date holidays may (at the employees option) be converted to a Floater Holiday(s) to be taken at a date outside the Olympic period.

If the employee chooses the Floater option, at least five (5) days notice will be given to management.

Dated at Los Angeles, California this March 22, 1984.

FOR SOUTHERN CALIFORNIA RAPID
TRANSIT DISTRICT

FOR BROTHERHOOD OF RAILWAY,
AIRLINE & STEAMSHIP CLERK

JOHN A. DYER

CENERAL MANACER

ROCER L. KUNDERT

DIRECTOR

**EMPLOYEE RELATIONS** 

PETER A. DURAN

VICE GENERAL CHAIRMAN

OHN W. LONG

DIVISION AND

LOCAL CHAIRMAN

#### LETTER OF AGREEMENT

#### EMERGENCY OLYMPIC SERVICE

The District may hire up to one hundred (100) temporary employees. These employees shall not be hired before April 1, 1984 and shall leave the District's service by September 30, 1984. These time limits may be extended by mutual agreement. Nothing in this letter shall be construed to prevent such employees from promoting into regular employment with the District. In such event, their seniority will commence on the date they are permanently assigned to a position. It is mutually agreed that these employees shall only be assigned to perform work directly related to Olympics Service. These employees shall work no less than three (3) consecutive hours per day nor more than six (6) consecutive hours per day with a maximum of thirty (30) hours per week. No full-time employee shall be laid off as a result of hiring these temporary employees.

The following articles shall apply to these employees:

1	24	31
2	25	32
3	26	33 (Emp. pass only)
4	27	42
8	28	43
11	29	44
12	30	45

#### EXHIBIT 15

# NON-CONTRACT VOLUNTEER - RECRUITMENT PASSENGER ASSISTANCE FORCE (PAF)

The attached survey was used to determine which Non-Contract employees desire to volunteer for special duties during the Olympics. The submission deadline was March 15, 1984. The information will be tabulated by the Personnel Department. Survey information (name, area of residence, work telephone, any service restrictions) from those employees who volunteer, and who are released by their department heads for special duties, will be forwarded to the Transportation Department by April 18, 1984, for scheduling and assignment to special duties.

If an insufficient number of volunteers is available from among Non-Contract employees, the deficiency will be made up by reassigning non-contract personnel or recruiting volunteers from other transit properties.

#### SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

DO NOT INCLUDE MORE THAN ONE SUBJECT IN THIS COMMUNICATION

DATE: March 2, 1984

TO:

Non-Contract Employee

FROM:

Gayel A. Pitchford

SUBJECT:

SURVEY OF NON-CONTRACT EMPLOYEES FOR SPECIAL FIELD ASSIGNMENTS DURING 1984 SUMMER OLYMPICS

On July 28, 1984, ceremonies will be conducted at the Los Angeles Memorial Coliseum signalling the start of the 23rd Olympic Games. For 16 days, Southern California will host the premier spectacle in the world of sports. In terms of scale, the Olympic Games probably rank as the largest entertainment event produced with the involvement of thousands of participants and millions of spectators. The challenges associated with meeting the public transportation demands generated by the Games are enormous. During this 16-day period, the District will operate special Olympic transit services in addition to the regular service.

In order to make the District's efforts in this regard entirely successful, the District will need to free a large number of Non-Contract employees from their normal work to be used for special field duties at Olympic venue and transportation sites. These duties will include: 1) selling of Olympic fare tokens, 2) conducting accurate passenger counts, and 3) assisting Olympic passengers to board and alight in an orderly manner. Shifts may not be consistent with current working hours because of the nature of our Olympic services. First shift duties may begin as early as 5:00 a.m., and second shift hours may extend as late as 1:00 a.m. There will be a need for some employees to work 10-hour shifts. Personnel will also be needed to fill some weekend assignments. Hours in excess of a regular 8-hour shift will be subject to the District's present overtime Employees will be required to provide their own transportation but will, insofar as possible, be assigned to sites near their homes, and will be reimbursed any parking fees. You will also be required to attend approximately 8-12 hours of training, during normal work hours prior to the start of the Olympics, to prepare to carry out your special assignments.

The anticipated work schedule will require some extraordinary effort of our employees. However, employees who volunteer for these special assignments will be part of a historic event in Los Angeles. Additionally, you will have an opportunity to learn about the operations side of the District and to perform duties that are directly related to providing transit services: an opportunity that most employees never experience.

Please return the attached form to your department head by March 13, 1984 to assist the Personnel Department in planning Olympic staffing. This information will remain confidential.

Thank you for your cooperation as we prepare for this great challenge.

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# SURVEY OF NON-CONTRACT EMPLOYEES FOR SPECIAL FIELD ASSIGNMENTS DURING 1984 SUMMER OLYMPICS

NAME	JOB TIT	LEBADGE #
DEPT	#YOUR WORK LOCATI	ON
AREA	OF RESIDENCE (CITY OR COMMUN	ITY, e.g., Santa Monica, Echo Park)
	I AM INTERESTED IN BEING ASS	IGNED TO SPECIAL OLYMPIC FIELD DUTIES.
	FOLLOWING REASON: (i.e., In	THIS SPECIAL DUTY BECAUSE OF THE ability to stand for long periods of time tivity to summer heat or sunlight, etc.)
	Explanation	
ALL	INFORMATION WILL REMAIN CONFI	DENTIAL
STAT	EMENT OF DEPARTMENT HEAD:	
	ABOVE EMPLOYEE. CAN/CANNOT ES BETWEEN 7/28/84 TO 8/12/84	BE REASSIGNED TEMPORARILY TO OLYMPIC
		Signature of Department Head
		Department

#### EXHIBIT 16

#### TRAINING, SPECIAL ATTENDANCE, AND DELIVERY OF MATERIALS PROCEDURES

The Olympic services will place unusual pressures on the District relative to its special Passenger Assistance Force (PAF). The fact that District employees may be hired or redeployed to work in the field, doing tasks not necessarily related to their normal assignments, and working at other than normal work shifts, is significant enough to require that procedures be developed.

Exhibit 16.1 through Exhibit 16.4 contains specific procedures for training of the Passenger Assistance Force (PAF). Check-in, Check-out, Manpower Replacement, Timekeeping and delivery of Olympic passes and literature to outside locations.

#### EXHIBIT 16.1

#### PROCEDURES FOR TRAINING PASSENGER ASSISTANCE FORCE (PAF)

#### 1. Prepare PAF Field Manual

- A. Procedures
  - 1) Cash handling and token sales
  - 2) Boarding/deboarding assistance

  - 3) Passenger counts4) Equipment identification, stocking and failures
  - 5) Organizational structure and reporting-in procedures
- B. Basic Information for Passenger Assistance Force
  - 1) Olympic venues and event schedules
  - 2) Olympic service
    - a. Terminals
    - b. Routes
    - c. Fares
      - d. Timetables
  - 3) Major RTD lines interfacing with Olympic service and servicing major hotels and tourist attractions
  - Numbers to phone for additional information
  - 5) Means for obtaining timetables
- C. Typesetting or typing, proofreading and printing of required number of copies
- Conduct Classroom Training (6 hours)
  - Develop and reproduce instructor materials and lesson plans by May 7, 1984
  - Develop and reproduce student classroom materials and exercises prior to June training
  - C. Present token sales segment
    - 1) Cash handling and accepting payment
    - 2) Tokens denominations and stock
    - 3) Balancing cash and token funds
    - 4) Accounting and reporting
    - 5) RTD procedures (check-out and check-in, balancing, accounting, reporting)
    - 6) Written exercises on above (C 1 through 5)

- D. Present boarding/deboarding assistance segment
  - 1) Purposes and principles
  - 2) Procedures

  - 3) Crowd control techniques4) Methods for dealing effectively with the public
  - 5) Directing buses on pull-outs, pull-ins
- E. Present passenger counting segment
  - 1) Tallying procedures and forms
  - 2) Reporting procedures and forms
- F. Present equipment-related segment
  - 1) Affixing identification to buses
  - 2) Stocking buses with literature3) Reporting vehicle failures

  - 4) Other signs and identification at venues and terminals
- G. Present Organizational Procedures
  - 1) Attendance
  - 2) Check-in/check-out
  - 3) Calling in sick
  - 4) Roles and responsibilities
- Conduct Field/Practical Training (6 hours)
  - A. Token sales practical (at end of classroom training, 2 hours)
    - 1) Selling tokens
    - 2) Handling cash
    - 3) Accounting4) Balancing

    - 5) Reporting
  - B. Passenger assistance practical (boarding/deboarding/counting and equipment identification/stocking) (in field, 4 hours)
- 4. Schedule (based on class size of 50 maximum, 12 classes)
  - A. Train 8-12 instructors by 5/84

Either for combined classroom/field instruction (one instructor to follow a class all the way through both portions), or separate instructors for field instruction and classroom instruction

- B. Train District Non-Contract volunteers by appointment (6/84)
- C. Train outside hires (7/84)

#### EXHIBIT 16.2

#### CUSTOMER RELATIONS

#### PROCEDURES FOR FILLING WORK SHIFTS DURING THE OLYMPICS

To be able to respond to the increase in service demands during the 1984 Olympics, both sections of the Customer Relations Department intend to extend their current hours of operation. Telephone Information will operate on a twenty hour daily information schedule of 5:00 A.M. to 1:00 A.M. Passenger Service will expand its hours from 8:00 A.M. to 7:00 P.M. Additionally, ten temporary Information Clerks will be hired to aid in staffing the forty-five information positions and free experienced clerks to man three major outside locations.

## PROCEDURES FOR EXTENSION OF SERVICE HOURS

- 1. The extension of work hours will be incorporated into the Summer Shake-up. Four A.M. shifts, 6:00 A.M to 2:30 P.M. will be changed to 5:00 A.M. to 1:30 P.M., as will four P.M. shifts be rescheduled from the current 3:30 P.M. to 12:00 midnight to 4:30 P.M. to 1:00 A.M. during the 16 days of the Olympics.
- 2. Two shifts for temporary Information Clerks will be scheduled for relief of early and late shifts.
- 3. Passenger Service will establish two shifts for Passenger Representatives, with starting times of 8:00 A.M. and 9:00 A.M. The Representatives will be required to work ten hours daily, six days a week.
- 4. One (1), all night shift for Supervisory Personnel will be established to:
  - o Take care of all emergency situations (filling of shifts etc.)
  - o Opening and closing of the ACD System
  - o Compiling of statistical data
  - o Processing of incoming and outgoing paperwork

PROCEDURES FOR FILLING FORTY-FIVE INFORMATION POSITIONS DURING PEAK HOURS (PEAK HOURS BEING DETERMINED AS 8:00 A.M. TO 6:00 P.M.

- 1. The Summer Shake-Up will be revised to accommodate the response needed of the tourist season
- 2. Seating assignments are presently developed to determine additional shifts necessary for optimum staffing
- 3. Temporary Information Clerks will be scheduled to fill vacant positions

- 4. Utilization of present staff as to overtime is intended (The majority of clerks have agreed to a six day work week)
- 5. Supervisory Personnel will be scheduled for ten hours daily, six days a week. The extra coverage will be necessary to adequately supervise the additional personnel, to help temporary and newer Clerks with information queries and to assist patrons in emergency situations such as lost persons, lost articles, etc.

# PROCEDURES FOR STAFFING OUTSIDE LOCATIONS OF FIRST AND SPRING STREETS, ARCO AND CAL MART

- 1. A list has been prepared of present staff requesting to work on an overtime basis of these outside locations
- 2. Clerks will be assigned, according to seniority, one week in advance of work hours and work locations
- If vacancies exceed voluntary shift assignments, mandatory overtime will have to be imposed according to contractual agreements
- 4. Clerks working at outside locations will be required to notify the Supervisor on duty of the signing on and off times

#### PROCEDURES FOR FILLING SHIFTS IN EMERGENCY SITUATIONS

- 1. List of Clerks on scheduled rest days will be prepared for each day of the Olympics
- 2. Any Clerk unable to report for work due to illness or a personal emergency is requested to notify the on duty Supervisor as far in advance as possible but not later than one hour before the scheduled starting time
- 3. The on duty Supervisor will contact Clerks for overtime according to established contractual procedures
- 4. If vacancies occur at outside locations, current on-duty personnel will be reassigned according to service needs.

#### MARKETING DEPARTMENT

# PROCEDURES FOR CHECK-IN, CHECK-OUT, REPLACEMENT

## Temporary Ticket Clerks

Marketing/Prepaid Sales will hire an additional 46 Ticket Clerks for 6 weeks (June 25 - August 12) to staff 11 Customer Service Centers operating on an expanded service schedule to meet the anticipated public transit demands of Olympic visitors.

#### PROCEDURES FOR CHECK-IN

- 1. Clerks will be assigned to Customer Service Center locations and will be required to report for duty to their respective assigned locations.
- 2. Extra Olympics Clerks will confirm their check-in, via telephone, with the Shift Supervisor or the on-duty Supervisor.
- 3. Any clerk unable to report for duty will be required to contact Supervisor at least 2 hours prior to scheduled check-in, emergencies excepted.
- 4. Each clerk will be assigned a working unit of stock/funds and held strictly accountable per established audit control procedures.

## PROCEDURES FOR CHECK-OUT

- 1. Clerks will be required to reconcile their daily sales and prepare bank deposits prior to leaving for the day.
- 2. Clerks will close out their shifts and be released by on-site Supervisor or via telephone.

## PROCEDURES FOR SCHEDULE SUBSTITUTIONS

- 1. Provisions have been made for relief shifts. Relief Clerks will be assigned on a priority basis by Shift Supervisor and dispatched by District vehicle when applicable.
- 2. If vacancies exceed relief shift capabilities, on-duty personnel will be reassigned in accordance with District needs and anticipated location volume. Shift Supervisor will provide any necessary transportation.

## TRANSPORTATION DEPARTMENT

## REPLACEMENT PROCEDURES

During the Olympics, it will be extremely important to maintain tight control on absenteeism of personnel assigned to work at our Olympic service locations. A telephone line will be established in the Olympic Command Center to provide a central location for employees to report sick or emergency requests off. In addition, 24 hour staffing will be provided in the Olympic Command Center to fill vacancies as they occur.

# The following procedures will apply:

- 1. All Olympic service location personnel will be given the (toll-free) telephone number to call if an emergency occurs. They will be instructed to use this number to report sickness and/or other emergencies which will prevent them from reporting for duty at their assigned time. They will be instructed to report at least three hours before their scheduled report time unless an emergency situation prevents such reporting.
- 2. The person on duty in the Olympic Command Center will be responsible for taking necessary action to fill vacancies of Venue Captains, Assistant Venue Captains I and II, Passenger Assistance Force and Fare Exchange personnel. In the case of Security Guards, the Command Center personnel will notify Transit Police who, in turn, will fill the reported vacancy.

## PASSENGER ASSISTANCE FORCE (PAF)

## PROCEDURES FOR CHECK-IN AND CHECK-OUT

#### **VENUE CAPTAIN**

The A.M. Venue Captain will report to an assigned operating division, report to the Division Dispatcher and pick up keys to a radio equipped unit as well as necessary operating supplies to be used at the Olympic service location. The Venue Captain will then sign on duty with the Radio Dispatcher and proceed to the assigned Olympic service location.

The P.M. Venue Captain will report to the assigned division and pick up keys for a non-radio equipped unit plus necessary operating supplies from the Division Dispatcher. The Venue Captain will proceed to the assigned Olympic service location to relieve the A.M. Venue Captain. The A.M. Venue Captain will then return the non-radio equipped unit to the division and turn in the unit keys to the Division Dispatcher.

At the conclusion of the day's operation, the P.M. Venue Captain will return to the division and sign off duty with the Radio Dispatcher. He will turn in unit keys to the Division Dispatcher and furnish the Dispatcher a list of any additional operating supplies required for the next day's operation.

## ASSISTANT VENUE CAPTAIN I

A.M. and P.M. Assistant Venue Captains I will report directly to their assigned Olympic service location and check in with the Venue Captain on duty. At the conclusion of the shift, they will sign off with the Venue Captain on duty.

## ASSISTANT VENUE CAPTAIN II

Same procedure as Assistant Venue Captain I.

#### PASSENGER ASSISTANCE FORCE

Same procedure as Assistant Venue Captain I and II.

#### FARE EXCHANGE

A.M. and P.M. Fare Exchange personnel will report to a designated operating location and sign in with the Manager or Supervisory personnel as instructed. They will then meet their assigned Security Guard and receive a working fund and C.E.A. unit from supervisory personnel. Upon receipt of C.E.A. and working fund, the Fare Exchange and Security Guard will proceed to the assigned Olympic service location and report to the Venue Captain on duty for specific work assignment instructions. Upon completion of shift, the Fare Exchange and Security Guard will be released by the Venue Captain and will

# PASSENGER ASSISTANCE FORCE (PAF)

#### PROCEDURES FOR CHECK-IN AND CHECK-OUT

proceed via Company unit to the operating location. The Security Guard will sign off with the Manager or Supervisory personnel. The Fare Exchange person will make a turn-in of the working fund and sign out with the Manager or Supervisory personnel.

Note: As the Security Guard is not a District employee, the C.E.A. unit will be driven by the Fare Exchange person.

Additionally, special procedures will apply for Fare Exchange Personnel assigned to the nine passenger boarding locations for the two downtown shuttles. Fare Exchange personnel and Security Guards will be transported by bus to their work locations and a roving Venue Captain will coordinate their activities.

## SECURITY GUARD

The Security Guard will report to the designated operating location and sign in with the Manager or Supervisory personnel. The Security Guard will meet the Fare Exchange person who will receive a working fund and C.E.A. unit. Upon receipt of the work fund and C.E.A. unit, the Fare Exchange and Security Guard will proceed to the assigned Olympic service location and report to the Venue Captain on duty for instructions. Upon completion of their assignment, the Fare Exchange and Security Guard will be released by the Venue Captain on duty and will proceed via Company unit to the designated operation location. The Security Guard will then sign out with the Manager or Supervisory personnel. As noted above, Special Procedures will apply for Security Guards assigned to the nine passenger boarding locations for the two downtown shuttles.

## EXHIBIT 16.3

# TRANSPORTATION DEPARTMENT

#### TIMEKEEPING

#### PASSENGER ASSISTANCE FORCE

#### **PROCEDURES**

- 1. The Venue Captain will pick up a supply of Time Reports (RTD Form 22-123) and take them to the Olympic service location where he will distribute them to service location personnel.
- 2. It will be the responsibility of service location personnel to properly complete and sign their Time Report and turn it into the Venue Captain no later than Wednesday before payroll closing.
- 3. The Venue Captains will forward all Time Reports via Company mail to the Command Center.
- 4. The Command Center personnel will sort Time Reports by department and deliver them to appropriate departments.
- 5. Each department will be responsible for turning in Time Reports for Olympic service location personnel.

#### EXHIBIT 16.4

#### MARKETING DEPARTMENT

#### PROCEDURES FOR DELIVERY OF OLYMPIC MATERIALS

Marketing/Prepaid Sales will hire 6 additional Distribution Clerks to work from April 1 through September 1. Clerks will deliver Olympic Passes and Marketing Literature to routed locations in Los Angeles County. Clerks will work 2 shifts during non-peak hours to avoid traffic congestion during the busy summer period.

## PROCEDURES FOR CHECK-IN

- 1. Clerks will report to the Distribution Supervisor in the 411 South Main Street Stockroom at assigned sign-on times.
- 2. Clerks will deliver stock and literature per assigned schedules and routes.
- 3. Vacancies will be filled with relief personnel.
- 4. Routes will be adjusted daily by Supervisor to meet changing needs.

#### PROCEDURES FOR RESPONDING TO STOCK-OUTS

- 1. Stock order call-in numbers will be issued to all pass sellers. Reorders will be delivered within 24 hours, with emergency responses as directed by Distribution Supervisor.
- 2. A Supervisor will be available on a 24-hour basis.

# PROCEDURES FOR CHECK-OUT

Distribution Clerks will return to Stockroom at conclusion of route assignment and sign-off with Supervisor.

# EXHIBIT 17

# OLYMPIC DEPARTMENTAL TASK DESCRIPTIONS

Two separate reports are presented in this Exhibit. The first, beginning on 17-4, lists the task to be worked on, by affected departments, in order to successfully gear up, and to provide, the Olympic service. Eighteen departments have identified specific tasks. They are:

## DEPARTMENT

Accounting Customer Relations Maintenance Marketing Communications Operations Control and Services Personnel Planning Printing Purchasing Schedules Stops and Zones Telecommunications Transit Police Transportation-General Transportation-Instruction Transportation-Passenger Lease Services Transportation-Radio Dispatcher Transportation-Road Supervisors

The list by department identifies actual/planned start and completion dates, and indicates amount of work completed. Additionally for each listed task it identifies through a code number (X01..., X02..., etc.), which objective it is designed to satisfy. Eight objectives have been identified by the Olympic Task Force as being critical to developing a successful Olympic plan. The following list these eight objectives.

- X0-1 To institute plans, routes, schedules, stops, detours and terminals for Olympic services.
- X0-2 To make ready, assign and maintain sufficient numbers of buses and adequate facilities to operate necessary Olympic services.
- X0-3 To hire, train and assign sufficient operators to operate Olympic services.
- X0-4 To institute necessary security procedures during the Olympic Games.
- X0-5 To institute necesary fare collection and token sales procedures in order to generate requisite Olympic-related revenue.
- X0-6 To inform the public of Olympic-related services.
- X0-7 To coordinate and integrate Olympic activities of the affected District departments.
- XO-8 To command and control actual operations during the Olympics.

The second report, beginning on 17-54 is a bar chart sorted by objectives, and by task. It is intended to show in graphic form, the duration of still incompleted tasks. Two schedules are shown. The lines denoted by "C's" represent schedules as identified by each department. The lines denoted by "S's" represent a computer-generated time interval based upon identified dependencies to other tasks. Completed tasks are not shown in this report.

	JUNE 8, 1984		ACCOUNTING DEPARTMENT		TASK LIST	PC7	PC70 REPORTER V3.1
	PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ***	* PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	* PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
	X-06-4500-050 ASSGN CASH CLERKS TO CCO	-	29 JUL 84			17 AUG 84	
	X-06-4500-060 EST 2ND SHIFT X-06-7100 COUNT&DEPOSIT FARE REVENU		29 JUL 84 29 JUL 84			13 AUG 84 17 AUG 84	
	X-06-7100-010 COUNT&DEPOSIT FARE REVNUE X-06-7200 PROVIDE FUNDS/SALES OUTLT		29 JUL 84 19 JUL 84		: "	17 AUG 84 11 AUG 84	
	X-06-7200-010 DIST. FUNDS TO OUTLETS X-07-7100 PAYROLL SUPRT OLYMP PROJ		19 JUL 84 01 OCT 83	01 OCT 83	· · · · · · · · ·	11 AUG 84 01 DEC 83	
	X-07-7100-010 INST CHARGE OLYM TO 9998	-	01 OCT 83	01 OCT 83	100%	01 DEC 83	01 DEC 83
	X-07-7100-020 PROCESS & DIST PAYCHECKS X-07-7200 COST DATA RE:OLYMP PROJ		01 OCT 83 28 NOV 83	01 OCT 83	100%	01 DEC 83 11 AUG 84	01 DEC 83
17 <b>-</b> 4	2 x-07-7200-010 - EST G/L ACCTS	2	28 NOV 83		100%	05 DEC 83	05 DEC 83
ļ	X-07-7200-020 SUMM COST DATA	-	22 DEC 83			11 AUG 84	22 DEC 83
	X-07-7200-030 DIST COST DATA X-07-7300 AUDIT ACCTS & CNTRCTS	N N		09 JAN 84	10%		
	X-07-7300-010 AUDIT ACCTS/CNTRCTS X-07-7400 INVOICE SERVICE & MATRLS	α α	09 JAN 84 01 JUL 83	09 JAN 84	<b>%</b> 0ħ	28 SEP 84 28 SEP 84	
	X-07-7400-010 PAY INV: SERVICE & MATRLS	8	01 JUL 83			28 SEP 84	

PAGE

JUNE 8, 1984

PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	AN 84 30 JAN 84	30 JAN 84 30 JAN 84	APR 84	AR 84	JUL 84 JUN 84	16 JAN 84 23 JAN 84
	30 JAN	30 77	15 AF	15 MAR	10 JL 01	J6 J7
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JUNE 8, 1984 PROJECT IDENTIFIER	CUSTOME **** RANK ****	ER RELATION PLANNED	S DEPARTME! ACTUAL	CUSTOMER RELATIONS DEPARTMENT TASK LIST  * PLANNED ACTUAL *PERCENT COMPLETE*	PC7	PC70 REPORTER V3.1 D ACTUAL TF COMPLETE
AND DESCRIPTIONS		STAKI	SIAKI DATE		DATE	DATE
*APPROVAL ON 1/20/84 *******************	***********					
X-03-7040-15 DEVELOP CONTINGENCY PLAN  ***********************************	**************************************	10 MAR 84		<b>%</b> 06	24 JUN 84	
X-03-7040-20 DEV FINAL INSTR PROCRAM ************************************	1 ************************************	20 JAN 84		<b>%</b> 08	10 JUN 84	
X-03-7040-25 DEV CUST RELATN INST PROG	-	16 DEC 83	16 DEC 83	85%	10 JUN 84	
X-03-7050 TRAIN PERSONNEL	-	15 JUN 84			106 JUL 84	
X-03-7050-010 TRAIN CUST REL PERSONNEL	-	15 JUN 84			29 JUN 84	
X-03-7060  TRAIN TKT CLERKS  ***********************************	**************************************	02 JUL 84			90 JUL 84	
X-03-7060-010 TKT CLERKS  TRAIN 31FMP TKT CLERKS  ***********************************	**************************************	02 JUL 84	·		90 JUL 84	
X-03-7070 Supervisors	2	02 JUL 84	13 FEB 84		90 JUL 84	
X-03-7070-010 DEV WORK SCHED FOR SUPVRS ************************************	**************************************	02 JUL 84	13 FEB 84	95 <b>%</b>	06 JUL 84	

JUNE 8, 1984	CUSTOME	CUSTOMER RELATIONS DEPARTMENT TASK LIST	DEPARTMEN	TASK LIST	PC7	PC70 REPORTER V3.1
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED / START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
*SUPVRS TO BID FOR ASSGNMNIS B	BEGINNING JULY 1 ***********************************					
X-03-7070-015 TRAIN SUPVRS ON OLYM	-	03 JUN 84			03 JUN 84	
X-03-7070-020 ASSIGN SPRVRS TO OLYMPICS ************************************	2 ************************************	15 JUL 84			18 AUG 84	
X-03-7090 INFO CLERKS	-	04 JUN 84 03	3 JAN 84		29 JUN 84	
X-03-7090-10 SECURE MAX # OF PERSONNEL ***********************************	######################################	01 FEB 84		• •	15 APR 84	
X-03-7090-15 TRAIN TEMP INFO CLERKS  ***********************************	**************************************	14 MAY 84		10%	21 JUL 84	
X-03-7090-20 TRAIN CLERKS ON OLYMPICS	-	02 JUL 84			21 JUL 84	
X-03-7090-30 DEVELOP WORK PLN CUST.REL	-	01 MAR 84 03	3 JAN 84	<b>%</b> 017	24 JUN 84	
X-03-7090-40 IMPLEM. PLAN F/CUST REL X-03-8100 PASSENGER REDIFEST	- 0	24 JUN 84		20%	12 AUG 84	
X-03-8100-10 EST MAILING LIST BROCHURE	ı 0	SEP		308	Jul.	
X-03-8100-20 RESPOND TO CALLS AND LTRS	8	01 SEP 83		30%	12 AUG 84	

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PLANNED AC COMPLETE CO DATE D	12 AUG 84	28 JUL 84	28 JUL 84	28 JUL 84
*PERCENT COMPLETE*	20 <b>%</b>	20 <b>%</b>	30%	20%
ACTUAL START DATE				
PLANNED START DATE	21 JUL 84	01 FEB 84	01 FEB 84	01 FEB 84
*** RANK ***	~	2 ************************************	N	۵.
PROJECT IDENTIFIER ** AND DESCRIPTIONS	X-03-8100-30 RESPOND TO WALK IN VISITS	X-03-8100-40 ASSEM OLYMPICS RIDERS RIT ************************************	X-03-8100-50 TYPE ADDRESS LABELS	X-03-8100-60 MAIL BROCHURES & TRAV INF
	**** RANK *** PLANNED ACTUAL *PERCENT COMPLETE* START START DATE DATE	**** RANK **** PLANNED ACTUAL **PERCENT COMPLETE* PLANNED START START DATE COMPLETE COMPLETE DATE  DATE  DATE  DATE  DATE  DATE  12 AUG 84	FIFTER **** RANK **** PLANNED ACTUAL **PERCENT COMPLETE* PLANNED START START START DATE DATE  DATE DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  DATE  SOMPLETE*  COMPLETE*  DATE  DATE	FIFTER         ***** RANK ****         PLANNED START START START START DATE         **PERCENT COMPLETE*         PLANNED COMPLETE           5 TO WALK IN VISITS         2         21 JUL 84         20%         12 AUG 84           5 LVMPICS RIDERS RIT ***********************************

PAGE

	JUNE 8, 1984	MAIN	ITENANC	E DEP	MAINTENANCE DEPARTMENT TASK LIST	SK LIST	PC7	PC70 REPORTER V3.1	PAGE
	PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE		ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
	X-01 BUSES  X-01-0100 FINALIZE OLYM ATU AGREEMT ***********************************	1 ************************************	14 NOV 83		11 NOV 83 10 DEC 83	100%	19 AUG 84 01 FEB 84		
	X-01-0100-010  X-01-0100-010  X-01-0200  ACTIVATE EXISTING DIV  ***********************************	**************************************	10 DEC 83 07 MAR 84		10 DEC 83	100%	01 FEB 84 17 JUN 84	23 FEB 84	
	X-01-0200-101 ACTIVATE DIVISION 1	8	16 MAR	18 N			15 MAY 84		
1	X-01-0200-1018 ACTIVATE DIVISION 18	r	03 MAY	18			17 JUN 84		
7-9	X-01-0200-102 ACTIVATE DIVISION 2	8	02 APR	48 8			15 MAY 84		
	X-01-0200-103 ACTIVATE DIVISION 3	8	07 MAR	48 ×		·	15 MAY 84		
	X-01-0200-105 ACTIVATE DIVISION 5 X-01-0300 ACTIVATE DIVISION 10		16 MAR 05 APR	18 8 4			15 MAY 84.		
	X-01-0300-00 REQST OPRS. TO MOVE BUSES ***********************************	2 :************************************	01 JUN	†8 ×			17 JUN 84		
	X-01-0300-05 REDEPLOY BUSES TO DIV 10	-	01 JUN 84	18 H			17 JUN 84		

E 8, 1984 PC70 REPORTER V3.1 PAGE MAINTENANCE DEPARTMENT TASK LIST	GE	

	JUNE 8, 1984	MAIN	TENANCE DE	MAINTENANCE DEPARTMENT TASK LIST	ASK LIST	PC7	PC70 REPORTER V3.1
	PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
	X-01-0300-10  DEPLOY MGMNT TEAM-DIV 10  ***********************************		05 APR 84			15 MAY 84	
	X-01-0400 OBTAIN BUSES	-	14 NOV 83	11 NOV 83		11 JUN 84	
	X-01-0400-010 PAINT & DEPLOY 259 COACH	ဗ	04 JUL 83	11 NOV 83	<b>%</b> 06	11 JUN 84	
	X-01-0400-020 10 ARTICULATED READY SRVC ************************************	3 ************************************	10 DEC 83	19 DEC 83	100 %	30 JAN 84	30 JAN 84
17-10	X-01-0400-030 415 NEOPLAN READY FOR SRV ************************************	1 ************************************	05 DEC 83	12 MAR 84	20 <b>%</b>	12 JUL 84	
	X-01-0400-035 DEPLOY NEOPLANS ************************************	1 ************************************	15 MAR 84 12 MAR	12. MAR 84	20 <b>%</b>	12 JUL 84	
	X-01-0400-040 62 CARPNIR READY FOR SRVC ************************************	3 CHES ************************************	30 JAN 84		<b>%</b> 0	25 JUN 84	
	X-01-0400-045 DEPLOY CARPENTERS ************************************	********	15 APR 84			17 JUN 84	

**************************************	TO PERM HOME DIVS	-0500-010  -0500-010   DETERMINE HOME DIVISIONS	DIV/OLYMPIC DEPLOYMENT 2 10 DEC 83 10 DEC 83 17 JUL 84	1-0400-080 DEPLOY LEASE BUSES 1 , 27 JUL 84 . 12 AUG 84 -0500	1-0400-070 LEASE BUSES READY FOR SRV 1 16 JUL 84	1-0400-060 LEASE 100 TO 150 BUSES ***********************************	1-0400-055 REDEPLOY GFC COACHES 1 15 DEC 83 15 DEC 83 80% 28 MAY 84	1-0400-050 230 GFC READY FOR SERVICE ************************************	*TRANSPORTATION TO DECIDE ON DEPLOYMENT ** **********************************	PROJECT IDENTIFIER **** RANK **** PLANNED ACTUAL *PERCENT COMPLETE* PLANNED ACTUAL AND DESCRIPTIONS COMPLETE DATE DATE DATE DATE DATE		60% 60% 15%	START DATE DATE 14 NOV 15 DEC 10 DEC 10 DEC	14 NOV 14 NOV 15 DEC 15 DEC 10	DEPLOYMENT  ***********************************	**************************************
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JUNE 8, 1984	MAIN	MAINTENANCE	E DEP	DEPARTMENT T	TASK LIST		PC7	PC70 REPORTER V3.1	PAGE
PROJECT IDENTIFIER **** RANK AND DESCRIPTIONS	ANK ***	PLANNED START DATE		ACTUAL START DATE	*PERCEN	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
**************************************	**************************************								
X-01-0600 ASSIGN OLYMPIC BUSES	-	06 FEB	84 01	DEC 83			16 JUL 84		
X-01-0600-010 OLYMPIC BUSES:ASSESS TYPE	-	01 DEC	83 01	DEC 83	%56	<b>%</b>	30 DEC 83		
X-01-0600-020 ASSESS # OF BUS FOR OLYM	-	06 FEB	90 118	; FEB 84	95%	<b>8</b> 8	16 FEB 84		
X-01-0600-030 PLAN MOVE OF BUSES	2	16 FEB	90 48	5 FEB 84	80%	<b>%</b>	11 JUN 84		
X-01-0600-040 MOVE BUSES AS NEEDED/OLYM	2	11 JUN	178				16 JUL 84		
X-01-0600-050 PROV. 8 ADD. TRNG BUSES	-	21 NOV	83		0	<b>%</b> 0	28 NOV 83		
X-01-0600-060 PROV. 25 ADD.TRNG BUSES ***********************************	* * * * * * * * * * * * * * * * * * *	06 FEB	90 48	. FEB 84	100%	86	27 FEB 84		
X-01-0700 PROVIDE ON SITE MAINT	-	06 FEB	84 06	84 06 FEB 84	. · ·		12 AUG 84		
X-01-0700-010  EXPAND ROVE MECH 3 TO 25  ***********************************	1 ************************************	28 JUL	84				12 AUG 84		
X-01-0700-020  1D # OF COACHES VENUES  ***********************************	* * * * * * * * * * * * * * * * * * * *	06 FEB	90 118	FEB 84	808	86	16 FEB 84		

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JUNE 8, 1984 PROJECT IDENTIFIER AND DESCRIPTIONS	MAIN	MAINTENANCE DEPARTMENT PLANNED ACTUAL START START DATE DATE	EPARTMENT TA ACTUAL START DATE	TASK LIST *PERCENT COMPLETE*	PC LETE* PLANNED COMPLETE DATE	PC70 REPORTER V ED ACTUAL ETE COMPLETE DATE
X-01-0800-030  INSTALL PUSH-BARS/ACCESSR  **********************************	1 ************************************	01 DEC 83	01 DEC 83	100%	NUC 10	84 10 JAN 84
X-01-0900-045 ASSGN 88 SVC ATTENDENTS X-01-1000 REDPLY EXISTING PERSONNEL	- 2	04 JUN 84 16 JUL 84		<b>%</b> 0	04 JUN 27 AUG	η8 18
X-01-1000-010 200 MECHS & 12 SVC ATTS ***********************************	2 ************************************	16 JUL 84	•	<b>%</b>	19 AUG	84
X-01-1000-020 12 SRVC ATTENDANTS	2	16 JUL 84	·	<b>%</b> 0	19 AUG	<b>н</b> 8
X-01-1000-030 FACILITIES MAINT PERSNL ************************************	2 ************************************	16 JUL 84		<b>%</b>	12 AUG	84
X-01-1100 BUSES W/O RADIOS	-	01 DEC 83		٠.	06 FEB	84
X-01-1100-010 DETERMINE BUSES W/O RADIO	-	01 DEC 83		85%	30 DEC	83
X-01-1100-020 REDEPLOY BUS W/O COMMNCTN ***********************************	1 ************************************	01 JAN 84		75%	06 FEB	84
X-01-1200-10 APPLY OLYMPIC 1D TO BUSES ***********************************		25 JUL 84	-		28 JUL	84

PROJECT IDENTIFIER **** RANK ****  AND DESCRIPTIONS  *TASK FORCE, MARKETING AND TRANS TO **  *DECIDE ON WHICH SPECIAL ID TO BE USED **	MAINIENANCE DEFANIMENT							
*TASK FORCE, MARKETING AND TRANS TO *DECIDE ON WHICH SPECIAL ID TO BE USED	PLANNED START DATE		ACTUAL START DATE	*PERCEN	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
`***********************	* * * * *							
X-08 COMMAND AND CONTROL 1	05 DEC	83 06	FEB 84	•		12 AUG 84		
X-08-0600-10 PLACE EQUIP & MECHS ************************************	16 JUL. ****	84				12 AUG 84		
X-08-0600-15 ESTAB MAINT CMND CNTR ************************************	05 DEC	83 20	APR 84	65%		20 APR 84		
L X-08-0600-17  ESTAB DESK IN DISP CNTR  ***********************************	05 DEC	. 83	20 APR 84	30%		20 APR 84		
X-08-0600-20 ASGN MAINT PERS:DISP CNTR ************************************	16 JUL ***	84				12 AUG 84		
X-08-0600-30 DEPLOY ROVING MECHANICS ************************************	16 JUL *** **	84				12 AUG 84		
X-08-0700-10 EST 2ND SHIFT AUTO REPAIR 2	16 JUL	<b>†8</b>				12 AUG 84		

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ACTUAL START DATE PLANNED START DATE

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\*PERCENT COMPLETE\*

PLANNED COMPLETE DATE

ACTUAL COMPLETE DATE

PROJECT IDENTIFIER AND DESCRIPTIONS

JUNE 8, 1984	MARKETING	સ્ક	ONS DEPART	COMMUNICATIONS DEPARTMENT TASK LIST	PC70	PC70 REPORTER V3
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ***	PLANNED A START DATE	ACTUAL *I START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
X-06-1100-050 POSTER 2 SIZES 1,500	2	21 NOV 83 21	NOV 83	100%	27 JAN 84 0	13 FEB 84
X-06-1100-060 DECALS 1,000	2	21 NOV 83 21	1 NOV 83	100%	27 JAN 84 1	14 FEB 84
X-06-1100-070 BULKHEAD CARD 3,000	8	01 NOV 83 01	NOV 83	100%	23 DEC 83 0	09 JAN 84
X-06-1200 SALES OF TOKEN SETS	<b>-</b>	. 20	) DEC 83			
X-06-1200-010 PROCEDURES, ORDER ENTRY	-		,	100%	19 DEC 83 0	09 JAN 84
X-06-1200-020 VENDOR SELECTION & COORD	-	20	) DEC 83	100%	0	09 JAN 84
X-06-1300 IMPL USE OF 50 CT TOKENS	-	21 NOV 83 21	NOV 83		06 JAN 84	
X-06-1300-010 TAKE ONE PRINTING 500,000	7	21 NOV 83 21	NOV 83	. 100%	06 JAN 84 3	31 JAN 84
X-06-1300-020 TAKE ONE DISTRIBUTION	-	29 DEC 83				
X-06-1300-030 POSTER PRINTING 1,000	2	01 DEC 83 01	DEC 83	100%	06 JAN 84 2	27 JAN 84
X-06-1300-040 COORDINATE SALE & RESALE	-	01 DEC 83 01	DEC 83	100%	31 DEC 84 2	23 DEC 83
X-U6-1400 IMPLEMNT USE OF 2\$ TOKENS	-	01 JUN 84			12 AUG 84	
X-06-1400-010 COORDINATE SALE & RESALE	<del></del>	01 JUN 84			12 AUG 84	
X-06-1400-020 COORDINATE DELIVERY	-	28 JUL 84			12 AUG 84	
X-U6-1500 COLLATERAL FOR \$10 PASS	-	21 NOV 83 21	NOV 83		01 MAR 84	
X-06-1500-010 BROCHURE PRINTING 500,000	2	21 NOV 83 21	NOV 83	. 50%	01 MAR 84	
X-06-1500-020 COUNTER CARD PRINTING 500	a	21 NOV 83 21	NOV 83	100%	01 MAR 84 0	07 MAR 84
X-06-1500-030 POSTER PRINTING 1,500	8	21 NOV 83 21	NOV 83	100%	01 MAR 84 0	07 MAR 84

JUNE 8, 1984	MARKETING	& COMMU!	NICAT	COMMUNICATIONS DEPARTMENT TASK LIST	RTMENT	TASK LIST	PC7	PC70 REPORTER V3.1	PAGE
PROJECT IDENTIFIER **** AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE		ACTUAL START DATE	*PERCE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
X-06-1500-040 DECAL PRINTING 1,000	2	21 NOV	83 2	21 NOV 83	in.	20%	01 MAR 84		
X-06-1500-050 SELECT VENDR PASS & STAMP	-	21 NOV	83.	21 NOV 83	8	80%	05 JAN 84		
X-US-1/UU VEHICLE SUPPORT		01 MAR	84				16 NOV 84		
X-06-1700-005 ID VEHICLE REQUIREMENTS	-				•				
X-06-1700-010 3 FOR 28 WEEKS	-	01 MAR	84			<b>%</b> 0	15 SEP 84		
X-06-1700-020 2 FOR 23 WEEKS		08 MAR	48			<b>%</b> 0	16 AUG 84		
X-06-1700-030 2 FOR 37 WEEKS	-	01 MAR	84		, .••	<b>%</b> 0	16 NOV 84		
X-06-4000-005 EST STAFF NEEDS	-	12 DEC	83	12 DEC 83	. 10	100%	10 JUN 84	28 DEC 83	
X-06-4000-050 TRAIN TEMP TKT CLERKS  ***********************************	##************************************	25 JUN	ή8				05 JUL 84		
X-06-4000-060 ASSGN TICKET CLERKS	-	05 JUL	84				12 AUG 84		
A-00-4230 TEMP SUPPORT STAFF	-	01 MAR	84	10 APR 84	٠		12 AUG 84		
X-06-4250-010 DETERMINE STAFF REQ	-	01 MAR	48				01 APR 84		
X-06-4250-030 ASSGN TEMP SUPPORT STAFF	-	21 MAY	84				12 AUG 84		
A-U8-3000 STOCK SHOP CLERKS	-	16 APR		84 16 APR 84	•	•	23 JUL 84		
A-00-2200 TRUCK DRIVERS	-	16 APR	48				01 JUL 84		

	JUNE 8, 1984 OPE	OPERATIONS CONTROL AND	TROL AND	SERVICES		DEPARTMENT TASK LIST	PC7(	PC70 REPORTER V3.1	
	TASKS **** RANH	RANK ***	PLANNED STARI DATE	ACTUAL START DATE	a. *	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
	X-02-1300-40 RESGN SHIFTS FOR REG INST ************************************	****** PARK/ * ******	28 JUL 84	13 FEB	84	100%	12 AUG 84	11 MAY 84	
	X-04-1030-060 PREPARE DETOUR NOTICES ************************************	* * * * * * * * * * * * * * * * * * *	01 MAR 84	01 MAR	η8	<b>%</b>	12 AUG 84		
	X-04-1030-070 DISTRBT DETOUR NOTICES 1 X-04-1040 FIELD COORDINATION		15 APR 84 21 NOV 83	21 NOV	83		12 AUG 84 12 AUG 84		
17-20	X-04-1040-010 COORD ALL FIELD SERVICE ************************************	1	09 JUL 84	<b>.</b>			12 AUG 84		
	X-04-1040-015 PROVIDE FACLTIES & BEEPER		21 JUL 84	<b>-</b>			21 JUL 84		
	X-04-1220-015 APPOINT P/R VENUE CAPTAIN ************************************		104 JUN 84	13 FEB	#8	100%	. 70 JUL 84	11 MAY 84	
	X-04-1250 AUTO UNITS	_	30 JAN 84	30 JAN	₩ ₩		16 JUL 84		
	X-04-1250-10 ID ADDNL SUPVR UNITS ************************************		30 JAN 84	4 30 JAN 84	<del>-</del>	100%	29 FEB 84 2	29 FEB 84	

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LIST

OPERATIONS CONTROL AND SERVICES DEPARTMENT TASK	PLANNED ACTUAL *PERCENT COMP
OPERATIONS CONT	**** RANK ***
JUNE 8, 1984	TASKS

	1 JUN 84	2 AUG 84	12 JUN 84 03 MAR 84	3 JUL 84 30 MAR 84	3 JUL 84	2 AUG 84	2 AUG 84	13 JUL 84 30 MAR 84
	0 %06	<b>.</b>	100%	100%	- -		50%	15%
	06 FEB 84	06 FEB 84	03 MAR 84	06 FEB 84			15 MAR 84	06 FEB 84
	02 APR 84	01 JUN 84	02 APR 84	01 JUN 84	02 JUL 84	27 JUL 84	28 JUL 84	02 JUL 84
RADIO-EQUIPPED ***********************************	#*************************************	-	1 ************************************	1 ************************************	-	-	-	**************************************
*GENERAL SERVICES TO PROVIDE *UNITS BY 7/22/84. *************	X-04-1250-20 1D EQUIP MODFC SPVR UNITS ************************************	X-08-1040 OLYM 24-HR COMMAND CNTR	X-08-1040-10 ESTAB OLYM CMND CNTR REQM ************************************	X-08-1040-20 1D DEPT REPS FOR CMD CNTR ************************************	X-08-1040-22 READJUST WORK SCHEDULES	X-08-1040-23 COMMAND CENTER TO MEET	X-08-1040-24 DETERMINE DAILY DETOURS	X-08-1040-30 ESTAB 24 HR RTD COMND CTR ************************************
	*GENERAL SERVICES TO PROVIDE RADIO-EQUIPPED	SERVICES TO PROVIDE RADIO-EQUIPPED **  Y 7/22/84.  ***********************************	SERVICES TO PROVIDE RADIO-EQUIPPED **  *********************************	SERVICES TO PROVIDE RADIO-EQUIPPED **  Y 7/22/84.  ***********************************	SERVICES TO PROVIDE RADIO-EQUIPPED **  *********************************	SERVICES TO PROVIDE RADIO-EQUIPPED **  *********************************	SERVICES TO PROVIDE RADIO-EQUIPPED **  Y 7/22/84.  Y 8/4 05 FEB 84  Y 100%  Y 7/22/84.  Y 8/4 30 MAR  Y 8/4 30 MAR  Y 7/22/84.  Y 7/22/84.  Y 7/22/84.  Y 8/4 30 MAR  Y 8/4 30 MAR	**************************************

PAGE			
PC70 REPORTER V3.1	PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	13 JUL 84 03 MAR 84	12 AUG 84 30 MAR 84
ARTMENT TASK LIST	*PERCENT COMPLETE*	100%	100%
CONTROL AND SERVICES DEPARTMENT TASK LIST	PLANNED ACTUAL *START START DATE DATE	02 JUL 84 03 MAR 84	25 JUL 84 15 MAR 84
OPERATIONS CONT	**** RANK ****	**************************************	<u>.</u>
JUNE 8, 1984	TASKS ***	X-08-1040-40 DEVELOP WORK SCHEDULE #************************* *LEVEL OF STAFFING CONSISTENT WITH TASK FO *FORCE OBJECTIVES #WILL REQUIRE INPUT FROM TASK FORCE & *TANSPORTATION REQUIREMENTS ************************************	X-08-1040-50 ASSGN RTD CMND CNTR PRSNL

	PERSO	NNE'L DI	PERSONNEL DEPARTMENT TAS	TASK LIST	PC	PC70 REPORTER V3.1
*** RANK	* * * *	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMP	COMPLETE* PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
~	01	JAN 84	4 01 JAN 84		30 JUN 84	
2	01	JAN 84	4 01 JAN 84	100%	31 JAN 84	
~	01	FEB 84	4 01 FEB 84	100%	29 FEB 84	23 FEB 84
8	10	MAR 84	. <b>t</b>	<b>%</b> 0	30 JUN 84	
-0900-040 HIRE 88 SVC ATTENDENTS ************************************	04 22/WK # *******	NOC	<b>.</b>	e e e	04 JUN 84	
8	01	JAN 84	4 01 JAN 84		12 AUG 84	
8	01	JAN 84	4 01 JAN 84	100%	31 JAN 84	31 JAN 84
. 0	01	JAN 84	4 01 JAN 84	100%	29 FEB 84	23 FEB 84
8	01	FEB 84	4 01 FEB 84	100%	29 FEB 84	23 FEB 84
8	01	FEB	84 01 FEB 84	100%	29 FEB 84	23 FEB 84
-	01	DEC 83	3 01 DEC 83		31 MAY 84	
, <del></del>	01	JAN 84	4 01 JAN 84	100%	16 APR 84	
-	. 0	JAN	84 01 JAN 84	95%	30 APR 84	
<del></del>	01	FEB	84 01 JAN 84	%06	24 MAY 84	
-	01	FEB	84 28 FEB 84	95%	31 MAY 84	
8		JAN 84	†	85%	30 APR 84	

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	JUNE 8, 1984	ā	PERSONNEL DEPARTMENT TASK LIST	ARTMENT TAS	K LIST		PC7(	PC70 REPORTER V3.1
	PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ***	PLANNED START DATE	ACTUAL START DATE	*PERCENT	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
	**************************************	**************************************	****					
	X-06-4000 TICKET CLERKS	1	01 FEB 84	12 DEC 83	•		25 JUN 84	
	X-06-4000-010 RECRUIT TICKET CLERKS 35	-	01 FEB 84	15 FEB 84	%06	,	30 APR 84	
	X-06-4000-020 TEST FOR TICKET CLERK	-	02 APR 84	05 APR 84	80%		21 MAY 84	
	X-06-4000-030 PHYSICAL EXAMS & ORIENT	-	01 MAY 84	01 MAY 84	%09	·	15 JUN 84	
	X-06-4000-040 HIRE TICKET CLERKS	-	01 JUN 84	01 MAY 84	35%		25 JUN 84	
	X-06-4250-020 HIRE TEMP SUPPORT STAFF X-06-4500	-	10 APR 84	10 APR 84	<b>%</b> 0		21 MAY 84	
17	CASH CLERKS	-	01 APR 84	01 MAY 84			23 JUL 84	
<b>-</b> 24	X-06-4500-010 RECRUIT CASH CLERKS	-	16 APR 84	01 MAY 84	20%	.,	30 APR 84	
	X-06-4500-020 TEST CASH CLERKS	-	01 MAY 84	18 MAY 84	<b>%</b> 0	",	31 MAY 84	
	X-06-4500-030 CONDUCT BACKGROUND CHECKS	-	15 MAY 84	•	<b>%</b> 0	•	15 JUL 84	
	X-06-4500-040 HIRE CASH CLERKS	-	01 JUL 84		<b>%</b> 0	.,	23 JUL 84	
	X-06-5000-010 RECRUIT 10 STK SHP CLRKS	-	16 APR 84	16 APR 84	<b>%</b> 0 <i>L</i>		15 MAY 84	
	X-06-5000-020 TEST STOCK SHOP CLERKS	·	01 MAY 84		40%	J	01 JUN 84	
	X-06-5000-030 HIRE STOCK SHOP CLERKS	-	01 JUL 84		<b>%</b> 0	· ·	23 JUL 84	
	X-06-5500-010 RECRUIT 3 DRIVERS	-	16 APR 84		<b>%</b> 0	-	15 MAY 84	

JUNE 8, 1984		PERSONNEL DEPARTMENT TASK LIST	ARTMENT T	ASK LIST	PC70 REPORTER V3.1	RTER V3.1	PAGE
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	<b></b> 11 11	
X-06-5500-015 TEST & INTERVIEW DRIVERS	-	30 APR 84		<b>%</b> 0	31 MAY 84		
X-06-5500-020 HIRE TRUCK DRIVERS	-	01 JUL 84		<b>%</b>	01 JUL 84		
X-06-5500-030 RECRUIT INFO CLERKS	-	16 APR 84		100%	01 MAY 84 11 MAY 84	84	
X-06-5500-040 TEST INFORMATION CLERKS	-	01 MAY 84		. 100%	08 MAY 84 15 MAY 84	84	
X-06-5500-050 HIRE 14 INFO CLERKS	-	16 APR 84		100%	14 MAY 84 21 MAY 84	48	

	JUNE 8, 1984		PLANNING DEPARTMENT TASK LIST	SK LIST	PC70	PC70 REPORTER V3.1	Δ.
	PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED ACTUAL START START DATE DATE	*PERCENT COMPLETE*	PLANNED / COMPLETE O	ACTUAL COMPLETE DATE	
	X OLYMPIC TASK FORCE PLAN	-	01 JUL 83 01 JUL 83		31 DEC 84		
	X-01-0300-*** TASK CONNECTOR	-					
	X-01-0400-*** TASK CONNECTOR	-					
	X-01-0400-00 TASK CONNECTOR	<b>-</b>					
	X-01-0400-1** TASK CONNECTOR	-					
	X-01-1200-*** TASK CONNECTOR	8					
	X-02-0200-20 TASK CONNECTOR	-		100%			
	X-02-3000-*** TASK CONNECTOR	-					
17	X-02-3000-9** TASK CONNECTOR	-					
-26	X-02-9000-*** TASK CONNECTOR	-					
	X-03-7040-*** TASK CONNECTOR	-		5%			
	X-03-7090-9** TASK CONNECTOR	-					
	X-04 PLANNING X-04-0000	-	01 JUL 83 04 JUL 83		SEP		
	PREPARE OLYMPICS PLAN	-	04 JUL 83 04 JUL 83		06 FEB 84		
	X-04-0000-*** TASK CONNECTOR	-					
	X-04-0000-010 PREPAR FINAL CONCEPT PLAN	-	04 JUL 83	100%	22 DEC 83 22	2 DEC 83	
	X-04-0000-020 PREP FNL EST PATRNG DMAND	-	28 NOV 83 28 NOV 83	%06	06 FEB 84		

JUNE 8, 1984	ā	PI ANNING DEPARTMENT		TASK 1 IST	PC70	PC70 REPORTER V3.1	PAG
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ***	PLANNED AC START S DATE D		*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
**************************************	**************************************		•				
X-04-0000-030 PRE SRVC ALLOC PLN/BD APP	-	04 JUL 83 04 JUL	JUL 83	<b>%</b> 06	01 MAY 84		
X-04-0000-040 PREPR FINAL OPER PLAN X-04-0010 COORDINATE TRANS AGENCIES		04 JUL 83 04 .	JUL 83	<b>%</b> 06	11 MAY 84		
X-04-0010-010 COORD PRIVATE CARRIERS	- N	JUL 83			AUG	2 AUG 84	
X-04-0010-020 COORD MUNICIPAL OPERATORS	α	04 JUL 83 04 .	JUL 83	10%	12 AUG 84 13	2 AUG 84	
X-04-0010-030 COORD OTHER MODES X-04-0500 ROUTE PLANNING	2 -	04 JUL 83	JAN 84		12 AUG 84 12 01 MAY 84	2 AUG 84	
. X-04-0500-*** 1 TASK CONNECTOR	-		•.				
X-04-0500-1** TASK CONNECTOR	-						
X-04-0500-50 ESTAB OLY ROUTES	-	01 JAN 84		100%	06 FEB 84 06	6 FEB 84	
X-04-0500-51 ESTAB ROUTE DIVERS	-	01 JAN 84 01	JAN 84	<b>%</b> 06	01 MAY 84		
X-04-0500-52 ESTAB PASS REQUIREMENTS	-	01 JAN 84 01	JAN 84	<b>%</b> 06	01 MAY 84		
X-04-0500-55 DEV START TIME OF EVENTS ************************************	**************************************	06 FEB 84		100%	01 MAR 84 23	3 FEB 84	
X-04-1000-*** TASK CONNECTOR	-			<b>%</b> 0			

JUNE 8, 1984		PLANNING DEPARTMENT TASK LIST	TASK LIST	PC70 REPORT	REPORTER V3.1	PAGE
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED ACTUAL START START DATE DATE	*PERCENT COMPLETE*	PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	μı	
X-O4-1030-050 SPPLY KNWN DETOURS TO TRN ************************************	IN	01 MAR 84 02 APR 84 * *	<b>%</b> 06	12 AUG 84		
X-04-1220-*** TASK CONNECTOR	-					
X-04-1300-*** TASK CONNECTOR	-					
X-04-1300-1** TASK CONNECTOR	-					
X-04-1300-30. TASK CONNECTOR	-	·				
X-06-1100-*** TASK CONNECTOR	2					
X-06-4000-1** TASK CONNECTOR	-					
X-07 OLYMPICS TASK FORCE	1	01 JUL 83 01 OCT 83		31 DEC 84		
X-07-1000 ESTABLISH TASK FORCE	8	01 NOV 83 09 NOV 8		12 AUG 84		
X-07-1000-010 EST INTERDEPT TASK FORCE	2	09 NOV 83 09 NOV 8	3 100%	30 NOV 83 30 NOV 8	83	
X-07-1000-020 COORDINATE TASK FORCE	Ø	09 NOV 83 09 NOV 8	3 100%	12 AUG 84 02 APR 8	84	
X-07-1050 DEVELOP MONITORING PROCD	~ α	09 NOV 83 09 NOV 83	3 100%	30 JUL 84 02 APR 8	<b>48</b>	
X-07-1050-020 DEFINE REPORT REQIREMENTS	2	09 NOV 83 09 NOV 83	3 100%	27 DEC 83 27 DEC 8	83	
X-07-1050-040 DEV STATUS UPDATE PROCD	8	05 DEC 83 05 DEC 83	3 100%	16 DEC 83 06 FEB 8	<b>48</b>	
X-0/-10/5 POST PROJECT REVIEW	2	01 JUL 84 01 APR 84	<b>.</b>	31 DEC 84		
X-07-1075-010 FIELD OBSERVATIONS	2	01 APR 84 01 APR 84	4 25%	15 AUG 84		

JUNE 8, 1984			PRINTI	NG DEF	PRINTING DEPARTMENT TASK LIST	ASK LI	ST	PC7	PC70 REPORTER V3.1	PAG
PROJECT IDENTIFIER AND DESCRIPTIONS	*** RAN	* * * *	PLA ST DA	PLANNED START DATE	ACTUAL START DATE	*PER	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
X-01-1200-040 PRNT SIGNS	, tu	8	ω	MAR 84		•	•	30 JUN 84		
X-01-1200-050 PRNT DASH & HEADSIGNS	, CO	8	Ω	MAR 84				30 JUN 84		
X-02-3000 INSTRUCTION OF OPRS	-		21 N	NOV 83	21 NOV 83			10 JUL 84		
X-02-3000-010 PRNT & DEL INSTRUCTIONS			01 A	APR 84				31 MAY 84		
X-03-3000 PRINT OLYMPIC MRKT WORK		2	27 D	DEC 83			100%	05 JAN 84	05 JAN 84	
X-03-3000-010 PRINT 3000 BLKHD CARDS	· ·	8	27 D	DEC 83			100%	15 JAN 84	15 JAN 84	
X-03-3000-020 PRINT 500000 BROCHURE	8	•	27 D	DEC 83	\		100%	15 JAN 84	31 JAN 84	
X-03-3000-030 PRINT 1000 POSTERS		. 2	27 D	DEC 83			100%	15 JAN 84	26 JAN 84	
X-04-1000-25 PRINT/COLL STOP LISTS +***********************************	*****	* * * * * * * * * * * * * * * * * * * *	23	APR 84		·	75%	30 APR 84		
X-04-3000 PRINT SCHED ROUTE STOP	_		0 M	MAR 84			%	15 MAY 84		
X-04-3000-010 PULL OUT & PULL IN TIMES	-		01 M	MAY 84			<b>%</b> 0	15 MAY 84		
X-04-3000-020 WORK-RUN ASSIGNMENTS	_		0.1 M	MAY 84			<b>%</b> 0	15 MAY 84		
X-04-3000-030 RELIEF LOCATIONS	-		01 M	MAY 84		•	<b>%</b> 0	15 MAY 84		
X-04-3000-040 GEA ASSIGNMENTS	-		01 M	MAY 84			<b>%</b> 0	15 MAY 84		
X-04-3000-050 PULL-OUT SHEETS	-		01 M	MAY 84			<b>%</b> 0	15 MAY 84		
X-04-3000-060 ROUTE MAP FOR LAYOUT&PRNT	-		30 A	30 APR 84			50%	01 JUN 84		

PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	* PLANNED COMPLETE DATE
X-04-3000-070 PRINT PINK LETTERS	-	01 MAY 84		<b>%</b> 0	15 MAY 84
X-04-3000-080 PRINT STOPS & RSTRM LOC.	-	05 MAR 84		<b>%</b> 0	30 APR 84
X-04-4000-35 PRINT SCHEDULE MATERIAL ************************************	E MATERIAL ************************************	01 MAY 84		<b>%</b> 0	15 MAY 84
****MUST HAVE MATERIAL FROM SCHEDULES	SCHEDULES	*			

JUNE 8, 1984	ilid	PIIRCHASI'NG DEPARTMENT TASK'I IST	PARTMENT	TASK 1 1ST	PC7(	PC70 REPORTER V3.1
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
X-01-5000 MANPOWER	-	01 JUL 84			13 AUG 84	
X-01-5000-10 TRAIN 10 STOCK SHOP CLRKS  ******************  *PERSONNEL TO HIRE 10 STOCK  *SHOP CLERKS BY 07/01/84  ***********************************	**************************************	01 JUL 84			13 AUG 84	
X-01-5000-20 ASSIGN STK SHOP CLRKS	. «	01 JUL 84			13 AUG 84	
X-01-5000-30 TRAIN TRUCK DRIVERS ************************************	**************************************	01 JUL 84			13 AUG 84	
X-01-5000-40 ASSIGN NEW DRIVERS	2	01 JUL 84			13 AUG 84	
X-04-1300-15 NEGO CONTRACTS FOR BANKS ************************************	2 !KS AT PARK/RIDE ** LOCATIONS ** 1 PASSENGER AND ** REQUIREMENTS. **	13 FEB 84			01 JUN 84	
X-04-1300-21  NEG SAFE FOR OPER'G DIVS  ***********************************	2 NSE SAFE FOR OPERAT! ** RAFFIC LOADER WORK * ***********************************	09 DEC 83			02 MAR 84	
X-04-1300-25 TOWING AGREEMENTS	8	01 MAR 84			16 APR 84	
X-05-5300-090 EXTEND SEC GUARDS CONTRCT	8	01 DEC 83		<b>%</b>	29 FEB 84	

JUNE 8, 1984	DS .	SCHEDULING DEPARTMENT TASK LIST	PARTMENT 1	ASK LIST	PC7	PC70 REPORTER V3.1	۵
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
X-04-4000 ROUTES	-	06 FEB 84			12 AUG 84		
X-04-4000-00 DEVELOP ROUTES/SCHE INFO ************************************	**************************************	06 FEB 84			01 MAR 84		
X-04-4000-12 GIVE ROUTE INFO TO INSTR	-	01 MAY 84			13 MAY 84		
X-04-4000-15 PROVIDE ROUTES TO PAX	-	15 MAY 84			01 JUN 84		
X-04-4000-20 DEVELOP SCHEDULE MATERIAL ************************************	.*************************************	01 MAR 84	- -		01 MAR 84		
X-04-4000-30 SEND PRINT SCHEDULE MTRL ************************************	*********	01 MAR 84			01 MAY 84		
X-04-4000-40 EST SCHEDULE CHECK PTS  ***********************************	**************************************	01 MAR 84.					
X-04-4000-50 ASSIGN SCHED CHECKERS	-	13 JUL 84			12 AUG 84		
X-04-4000-60 DISTRIBUTE SCHED MATERIAL ************************************	********	15 MAY 84			13 JUL 84		

PLANNED START DATE \*\*\*\* RANK \*\*\*\* PROJECT IDENTIFIER AND DESCRIPTIONS

X-04-1020-05 PRODUCE BUS STOP SIGNAGE       2       19 MAR 84       0%       05 JUL 84         X-04-1020-10 RECEIVE SIGNAGE       2       01 JUL 84       0%       07 JUL 84         X-04-1020-20 INSTALL SIGNAGE       2       07 JUL 84       0%       27 JUL 84         X-04-1020-40 MAINTAIN SIGNAGE       2       28 JUL 84       0%       12 AUG 84         X-04-1020-40 REMOVE SIGNAGE       2       13 AUG 84       0%       31 AUG 84         X-04-1030 ROUTE DIVERSIONS       1       01 MAR 84 01 MAR 84       12 AUG 84         X-04-1030-010 ROUTE DIVERTED STOPS       1       01 MAR 84 01 MAY 84       50%       12 AUG 84	X-04-1020 INSTALL/MAINTAIN SIGNAGE 2 07 JUL 84 31 AUG 84	04-1000-20 PREP LIST OF STOPS & RR **********************************	04-1000-10 EST RESTROOM FACILITIES 1 06 FEB 84 20 MAR 84 75% 23 APR 84	04-1000 DEV STOPS, ZONES, TERMINAL  ***********************************	OJECT IDENTIFIER **** RANK **** PLANNED ACTUAL *PERCENT COMPLETE* PLANNED ACTUAL AND DESCRIPTIONS COMPLETE DATE DATE  DATE
START   STAR	TIFIER  **** RANK **** PLANNED ACTUAL START  COMPLETE  DATE  DAT	DENTIFIER       ***** RANK ****       PLANNED       ACTUAL       **PERCENT COMPLETE*       PLANNED         CRIPTIONS       START       START       START       START       COMPLETE         STOPS, ZONES, TERMINAL       1       06 FEB 84, 20 MAR 84       75%       30 APR 84         NING TO FURNISH NEC ROUTES       *       *       *       *         NOT RECEIVED ROUTS FROM PLANNING       *       *       *         F 3/8 /8 4       *       *       *         D ROUTES 3-15-84       *       *       *         ************************************	DENTIFIER       ***** RANK ****       PLANNED       ACTUAL       **PERCENT COMPLETE         CRIPTIONS       START       START       COMPLETE         START       START       COMPLETE         DATE       DATE       DATE         STOPS, ZONES, TERMINAL       1       06 FEB 84, 20 MAR 84       75%       30 APR 84         NING TO FURNISH NEC ROUTES       *       *       *       *         NOT RECEIVED ROUTS FROM PLANNING       *       *       *         F 3/8/84       *       *       *         D ROUTES 3-15-84       *       *         ************************************	**** RANK **** PLANNED ACTUAL *PERCENT COMPLETE* PLANNED START START COMPLETE DATE DATE	

	STOP	STOPS & ZONES DEPARTMENT TASK LIST	PARTMENT	TASK LIST		PC70 REPORTER V3.1	PAGE
**** RANK ****	* * *	PLANNED STARI DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
-1030-020 REQUEST PRINT ROUTE DIVER ************************************	**************************************	01 MAR 84		<b>%</b> 0	07 MAR 84		
. <del>-</del>		30 MAR 84		100%	30 APR 84 30 APR 84	30 APR 84	
-		25 JUL 84		<b>%</b> 0	12 AUG 84		

START   START   START   COMPLETE   COMPLET	TASKS	**** RANK ***	ACTUAL	*PERCENT COMPLETE*		
HEADSIGNS-REPROCKAM   2 0 6 FEB 81 17 FEB 84   100%   06 FEB 81 17 FEB 81   100%   06 FEB 81 17 FEB 81 17 FEB 81   100%   06 FEB 81 17 FEB 81   100%   06 FEB 81 17 FEB 81   100%   06 FEB 81 17 FEB 81 17 FEB 81   100%   06 FEB 81 17 FEB 81   100%   06 FEB 81 17			START START DATE DATE		COMPLETE COMPLETE DATE DATE	
100	X-01-3550 HEADSIGNS-REPROGRAM	2	FEB 84 17 FEB		JUL	
SECONDO   SERVICE   1	-3550-( RCVE	2	FEB 84 17 FEB	100%	FEB 84 17 FEB	
375-010 3775	1	N	FEB 84 27 FEB	%26 	JUL	
3575-020 36 JAN 84 3757-020 37	<-01-3575 RADIO SERVICE	-	JAN 84 14 NOV		JUL	
### ##################################	-3575-010 IDENT AVAIL RADIO	-	NOV 83 14 NOV 8	100%	NOV 83 25 NOV	
35 JAN 84 13 FEB 844 13 FEB 844 15 AUG 84 15 A	-3575-020 RECEIVE RADIO UTILIZ	-	JAN	<b>%</b> 0	JAN	
#5501ch TECHNICIANS #551ch TECHN	-3575-030 REMOVE & REINSTALL	<b>, , , ,</b>	JAN	%0	JUL	
100% 31 JAN 84 19 DEC  1NSTALL 2 20 CHAN PHONES 1************************************	(-01-4500-050 ASSIGN TECHNICIANS ************************************	2 +************************************	29 FEB 84 13 FEB		AUG	
3500 TELEPHONE SERVICE 3 01 JUL 83 28 NOV 83 100% 31 DEC 83 31 DEC 83 500-010 SPECIAL PHONE SRVC ORDERS 3 01 JUL 83 28 NOV 83 100% 01 APR 84  ADDITIONAL REG PHONE SRVC 3 01 JUL 83 28 NOV 83 10% 01 APR 84	(-04-1040-020 INSTALL 2 20 CHAN PHONES ************************************		21 NOV 83 21 NOV	100%	JAN 84 19 DEC	
3500-010 SPECIAL PHONE SRVC ORDERS 3 01 JUL 83 28 NOV 83 100% 31 DEC 83 31 D		m	JUL 83 28 NOV 8		APR	
ADDITIONAL REG PHONE SRVC 3 01 JUL 83 28 NOV 83 10% 01 APR	PHONE	m	JUL 83 28 NOV 8	100%	DEC 83 31 DEC	
	-3500-020 ADDITIONAL REG PHONE	m	JUL 83 28 NOV	10%	APR	
					-	

JUNE 8, 1984	TRANS	TRANSIT POLICE	DEPARTMENT TASK LIST	ASK LIST	PC/0	PC/O REPORTER V3.1
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
X-05-5100-20 ASSGN 10 HR SH/6 DAY WEEK	2	28 JUL 84	. •	·	12 AUG 84 3	30 JAN 84
X-05-5100-30 NEGOT LABOR AGRMT RE:VAC ************************************	**************************************	14 NOV 83	14 NOV 83 14 NOV 83	100%	30 JAN 84 3	30 JAN 84
X-05-5100-35 ID LABOR ISSUES **********************************	**************************************	14 NOV 83		100%	30 JAN 84 3	30 JAN 84
X-05-5100-40  SEC GUARDS CONTRACTS  ***********************************	1 ******** TIATE EXTENSION OF * UESTING EXTENSION * ***********************************	25 NOV 83		100%	30 JAN 84 2	22 JAN 84
X-05-5120  ASSGN DEPT STAFF OFFICER  ***********************************	2 ************************************	14 NOV 83		100%	04 JAN 84 C	09 APR 84
X-05-5120-010 ASSIGN DEPT STAFF OFFICER ************************************	**************************************	14 NOV 83	·	100%	04 JAN 84 09	19 APR 84
X-05-5130 LOGISTICS ACTIVITIES ************************************	2 ************************************	14 NOV 83		100%	11 JUN 84 09 APR	19 APR 84

JUNE 8, 1984	TRAN	TRANSIT POLICE	DEPARTMENT TASK LIST	TASK LIST	PC70 REPORTER V3.1	PAGE
PROJECT IDENTIFIER **** AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	
X-05-5130-10 DETERMINE NEC VEHICLES ************************************	**************************************	14 NOV 83		100%	30 JAN 84 09 APR 84	
X-05-5130-20 DETERMNE NECESSARY RADIOS  X-05-5140 SECURITY TRAINING **********************************	2 +************************************	14 NOV 83		100%	30 JAN 84 09 APR 84 13 JUN 84	
X-05-5300 SECURITY MEASURES	-	01 JUL 84	20 JAN 84		01 JUL 84 01 JUL 84	
X-05-5300-005 DEV. SECURITY MEASURES	-	30 JAN 84		20%	01 JUL 84	
X-05-5300-010 PROTECT OLYM TERM/VAULTS  ***********************************	1	01 JUL 84			15 AUG 84	
X-05-5300-020 ID ARMED SEC GUARDS REGM,  ***********************************	**************************************	14 NOV 83		100%	22 JAN 84 22 JAN 84	
X-05-5300-030 PROV SECURITY FOR TRANSPT ************************************	**************************************	01 JUL 84	20 JAN 84		01 JUL 84	

PC70 REPORTER V3.1 PAGE	
TRANSIT POLICE DEPARTMENT TASK LIST	
8, 1984	

JUNE

ACTUAL COMPLETE DATE					22 JAN 84			
PLANNED COMPLETE DATE	12 AUG 84	28 JUL 84	13 AUG 84	12 AUG 84	03 SEP 84	13 AUG 84 01 JUL 84	11 JUN 84	48 NUC 40
*PERCENT COMPLETE*								
*PERCENT					100%			10%
ACTUAL START DATE	20 JAN 84					14 NOV 83		14 NOV 83 14 NOV 83
PLANNED START DATE	01 JUL 84	01 JUL 84	01 JUL 84	01 JUL 84	14 NOV 83	28 JUL 84 14 NOV 83	14 NOV 83	4 NOV 83
**** RANK ****	1 0		1 0		#*************************************	1 2	2 ************************************	* * * * *
PROJECT IDENTIFIER AND DESCRIPTIONS	X-05-5300-040 PROV. ID AND P/R SECURITY	X-05-5300-050  DEPLY 2ND & 3RD SHIFT CCO ***********************************	X-05-5300-060 PROTECT EQUIP AND FAC	X-05-5300-070 ESTAB ROVING PATROL ************************************	X-05-5300-080 ESTABLISH FIXED-POST POS. ************************************	X-05-5300-100 PROV PROTECTION OLYM RTES X-05-5400 SEC SUPPORT EQUIPMENT	X-05-5400-010 SECURE NECESSARY VEHICLES ************************************	X-05-5400-020 SECURE NECESSARY RADIOS ************************************

1001 0 1001					PC7	PC70 RFPORTFR V3.1	PAGE
JUNE 6, 1964	TRAI	NSIT POLICE	DEPARTMEN	TRANSIT POLICE DEPARTMENT TASK LIST			
PROJECT IDENTIFIER AND DESCRIPTIONS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
*THIS INCLUDES VEHICLE, HAND HELD, AND *PURCHASE ORDER FOR 10 ADDITIONAL HAND-	JAND HELD, AND CONCEAL	* * 1					

2

27 JUL 84 15 JUL 84 16 JUL 84 01 JUL 84 X-05-5500-020 ASSIGN CONTRACT PERSONNEL X-05-5500 ASSIGN PERSONNEL PROJ AN

TASKS						
	**** RANK ****	PLANNED AC START S DATE D	ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	
X-01-1200-030 DETERMINE DASH/HEADSIGNS	8	01 FEB 84 27	FEB 84	100%	01 MAR 84	
X-01-1200-055 DISTR DASH SIGNS TO DIVS.	N	13 JUL 84			12 AUG 84	
X-02-0100 OLYM LABOR AGREEMENTS	-	01 JUL 83 01	JUL 83	100%	30 JAN 84 10 FEB 84	
X-02-0100-10 ID UTU LABOR ISSUES	-	01 JUL 83 01	JUL 83	100%	01 DEC 83 06 JAN 84	
X-02-0100-20 EXEC UTU FINAL AGREEMENT ************************************	1 ************************************	01 JAN 84 09	JAN 84	100%	31 JAN 84 10 FEB 84	
X-02-0100-30 ID BRAC LABOR ISSUES	-	01 JUL 83 01 NOV	NOV 83	100%	01 DEC 83 01 FEB 84	
X-02-0100-40 EXEC BRAC FINAL AGREEMENT ************************************	1 ************************************	01 JAN 84 02	DEC 83	100%	31 JAN 84 01 MAR 84	
X-02-0200 MANPOWER REQUIREMENTS	-	14 NOV 83 14	NOV 83	. 100%	06 FEB 84 31 DEC 83	
X-02-0200-10 ID BRAC MANPOWER REQMNTS ************************************	1 +************************************	14 NOV 83 01	DEC 83	100%	06 FEB 84 31 DEC 83	
X-02-0200-30 ASSIGN BRAC PERSONNEL	-	14 NOV 83 14	NOV 83	100%		
UZ-UZ-IU ID NON-CONTRACT REQ ************************************	1 ************************************	14 NOV 83		%09	06 FEB 84	
		٠.		1.9		
			•			
			-			

JUNE 8, 1984	TRANS	- GENERAL	DEPARTMENT TASK LIST	TASK LIST	PC7	PC70 REPORTER V3.1	PAGE
TASKS	**** RANK ****	PLANNED START DATE	ACTUAL START DATE	*PERCENT COMPLETE*	FE* PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE	
X-02-0210-10 TRAIN NON-CONTRACT	-	02 JUL 84		<b>%</b> 0	13 JUL 84		
X-02-0210-20 ASSIGN NON-CONTRACT X-02-0300	-	JUL 84		<b>%</b> 0	AUG		
SECURE SUPPORT EQUIP	3	01 DEC 83	01 DEC 83		06 FEB 84		
X-02-0300-10 ID DIV/TGEN PHONE NEEDS ************************************	3 ************************************	01 DEC 83	01 DEC 83	75%	30 JAN 84		
X-02-0300-20 ID DIV LOCKER REQUIREMENT ************************************	3 ************************************	01 DEC 83	02 APR 84	25%	06 FEB 84		
X-02-0400 SUPPORT MEASURES	O.	01 NOV 83	.31 JAN 84		30 SEP 84		
X-02-0400-05 ID TGEN BUDGET ADJMTS	8	12 JAN 84			30 JUN 84		
X-02-0400-10 DEV OLYM TRACK/RPRT PROC ******************** *TRACK TRANSPORTATION DEPT. *PROJECTS. ************************************	2 ************************************	01 NOV 83			31 MAY 84		
X-02-0400-20 IMPLMT TRACK/RPRT PROCED	2	01 JUN 84			30 SEP 84		
X-02-0400-30 PROV PERS/W OPR FACT SHT	8	31 JAN 84	31 JAN 84	100%	31 JAN 84	06 FEB 84	
X-02-0400-35 DET OLYM OPER REQ BY DIV ************************************	2 ************************************	06 FEB 84	16 FEB 84	100%	16 JUL 84		

84

PC70 REPORTER V3.1	*PERCENT COMPLETE* PLANNED ACTUAL COMPLETE COMPLETE DATE DATE		16 JUL 84	31 JAN 84 10 FEB 84 12 JUL 84	17 JUN 84	11 JUN 84	12 JUL 84	
ASK LIS	PERCENT		100%	100%		86%	<b>%</b> 0	
DEPARTMENT TASK LIST	ACTUAL *		02 APR 84	01 DEC 83		11 NOV 83	12 MAR 84	
- GENERAL	PLANNED START DATE		06 FEB 84	01 DEC 83 04 JUL 84	16 JUN 84	04 JUL 83	10 DEC 83	,
TRANS -	**** RANK ****	**************************************		1 1***********************************		2 0	2	
		**************************************	-3000-35 DET OLYM OPER REQ BY DIV ************************************	-4000-000  DET OLYM OPR CLASSIF  -9000  OPRS TO MOVE BUSES  **********************************	-9000-010 PROV: OPRS MOVE D1V10 BUS ************************************	000-020 PROV OPRS: MOV PAINTD BUS	000-030 PROV OPRS: MOVE NEW BUSES	000-000
JUNE 8, 1984	TASKS	**************************************	X-02-3000-35 DET OLYM OF ************************************	X-02-4000-000 DET OLYM OPR CLASSIF X-02-9000 OPRS TO MOVE BUSES ***********************************	X-02-9000-010 PROV: OPRS N ************************************	X-02-9000-020 PROV OPRS:	X-02-9000-030 PROV OPRS:	X-02-9000-040
				17-	·46			

PC70 REPORTER V3.1 PAGE	'n								ή8	84	
REPORT	ACTUAL COMPLETE DATE								30 APR 8	FEB	
PC70	PLANNED COMPLETE O	01 DEC 84	30 SEP 84	01 DEC 84	19 MAY 84	01 DEC 84	12 AUG 84	05 DEC 83	28 NOV 83 3	13 FEB 84 13	27 FEB 84
LIST	*PERCENT COMPLETE*		<b>1.9</b>	ħ9	94	<b>N</b> 9	94	<b>~</b>	· •	<b>*</b> e	94
r TASK 1	*PERCENT		<b>%</b> 0	80%	75%	80%	80%	100%	100%	100%	<b>%</b> 0
INSTRUCTION DEPARTMENT TASK LIST	ACTUAL START DATE	01 JUL 83	24 FEB 84	28 NOV 83	,			28 NOV 83	21 NOV 83	28 NOV 83	. •
INSTRUCTIO	PLANNED START DATE	01 JUL 83 (	01 APR 84	19 AUG 84 3	02 APR 84	19 AUG 84	28 JUL 84	28 NOV 83	21 NOV 83 3	28 NOV 83	06 FEB 84
TRANS -	**** RANK ****	-	8	2 ************************************	8	2 ********************/EX-INSTRS TO **	2 ************************************	2	1 ************************************	-	*********
		INSTRUCTION OPER/INSTRS	400-70 DIST. OPER UNIFORM/ACCESR	-1300 1NSTRUCTOR VACATIONS 2 *** TRANS DIVS TO SUPPLY OPERATOR/XTRA INSTRUC * * AS REQUESTED BY INSTRUCTION DEPT * AS REQUESTED BY INSTRUCTION DEPT	ST BID FOR VAC'S	-1300-20 REASGN OP.EX/INST CV VAC ************************************	-1300-30 REASGN REG INST TO RD SUP ************************************	N OP EX INST:TRNG	-3000-20 ACQ 8 ADDINL TRNG BUSES ***********************************	46 P/T STUDENTS/WK	-3000-30 ACQUIRE 25 ADDTNL BUSES ***********************************
JUNE 6, 1984	TASKS	X-02 INSTRU	X-02-0400-70 DIST.	X-02-1300   NSTRU   *******   AS RE   AS RE   ******	X-02-1300-10 REG INST	X-02-1300-20 REASGN ******* *TRANSPO *INSTRUC *****	X-02-1300-30 REASGN ******* *INSTRUC *RIDE VE *******	X-02-1300-50 REASSGN OP	X-02-3000-20 ACQ 8 ****** *MAINTEN	X-02-3000-25 TRAIN 46	X-02-3000-30 ACQUIRE ******

JUNE 8, 1984 TRANS	1	STION DEPARTM	INSTRUCTION DEPARTMENT TASK LIST	PC70 RE	REPORTER V3.1	PAGE
TASKS **** RANK ****	PLANNED START DATE	D ACTUAL START DATE	*PERCENT COMPLETE*	PLANNED ACTUAL COMPLETE COMPLE DATE DATE	ACTUAL COMPLETE DATE	
*MAINTENANCE TO PROVIDE A TOTAL OF 33 BUSES *FOR TRAINING. *MAINTENANCE FAILED TO PROVIDE THESE BUSES. ***********************************	* * * * * * *					
X-02-3000-40 TRAIN/ASGN OLYMPIC OPRTRS ***********************************	06 FEB ******* SES * ******	84 16 FEB 84	80%	10 JUL 84		
X-02-3000-50 QUAL EX-BD: OLYM & PT OPR ************************************	18 FEB	84 06 FEB 84	%08	10 JUL 84		
X-02-3000-60  R***********************************	13 MAY	84 13 MAY 84		16 JUN 84		
X-02-3000-70 QUALIFY EX BRD ON OLY, QUALIFY EX BRD ON OLY, 1 X-04-1010 A**********************************	03 JUN ******** ES * RES *	JUN 84 02 APR 84 MAR 84 02 APR 84	100%	27 JUL 84 04 MAY 84 20 A	APR 84	
X-04-1010-10 PREP OLY TARIFF INFO ####################################	12 MAR 84 **** * * * *	84 02 APR 84	100%	06 APR 84 20 APR	.PR 84	

* *
EMENTS.
REQUIRE
*AND SERVICES WITH MANPOWER REQUIREMENTS. * **********************************

04 MAY 84

#### RANK #### PLANNED ACTUAL *PERCENT START START START DATE DATE DATE DATE DATE DATE DATE DAT	ASSENGER, LEASE SERVICES DEPARTMENT PLANNED ACTUAL *PERCENT START START DATE  02 DEC 83 06 FEB 84 100% SES ** 10N ** 6 ** 6 ** 6 ** 6 ** 6 ** 6 ** 6 **	PC70 REPORTER V3.1	COMPLETE* PLANNED ACTUAL COMPLETE COMPLETE DATE DATE	27 JUL 84	15 JUN 84 01 MAY 84	30 APR 84 01 MAY 84	15 JUN 84 01 MAY 84	15 JUN 84	15 JUN 84	27 JUL 84	20 JUL 84	12 AUG 84	AND TO BE OF OR
TRANS - PASSENGER, LEASE SERVICES  **** RANK **** PLANNED ACTUAL START START DATE DATE DATE  1 02 DEC 83 06 FEB 81  FOR SECURITY PURPOSES **  CONTRACTS.  ***********************************	TARKS	PARTMENT T			100%	100%	100%	••				·.	
TRANS - PASSENGER, LEASE  **** RANK **** PLANNED START DATE  1 02 DEC 83  ***********************************	TASKS			FEB	. FE	FEB	FEB				•		<u>.</u>
TRANS - PASSENG  **** RANK ****  KS  ********  FOR SECURITY PURPOSES *  OVERLAY SVCS LOCATION *  COL LOCATIONS BY 2/6 *  CONTRACTS.  ***********************************	TASKS	LEASE		DEC 83	FEB 84	DEC 83	FEB 84	FEB	MAR	JUL	JUL	FEB 84	6
(S)  1-1300 1-1300 1-1300-10 1-1300-10 1-1300-10 1-1300-10 1-1300-10 1-1300-10 1-1300-20 1-1300-20 1-1300-20 1-1300-20 1-1300-20 1-1300-30 1-1300-31 1-1300-31 1-1300-32 1-1300-32 1-1300-32 1-1300-32 1-1300-32 1-1300-32 1-1300-32 1-1300-32 1-1300-33 1-1300-33 1-1300-33 1-1300-33 1-1300-34 1-1300-35 1-1400-10 1-1400-10 1-1400-10	1 TASK TASK  TASK  X - 04	1	RANK	<b>-</b>	**************************************	2 ************************************	-		<b>!</b>	-	-	* * * * * QND * * * * * * * *	,
	1 TASK TASK  TASK  X - 04	8	S	28	-1300-10 ID REQ FOR PORTABLE BANKS ************************************	-1300-20  *********************************	-1300-31 ESTAB NON-CONT REQUMNTS	-1300-32 EST TRAFFIC LOADER ASSIGN	-1300-33 DEV WORK SCHEDULES	-1300-34 TRAIN PERSONNEL	-1300-35 CONDUCT BID OF ASSIGNMTS	-1400 DISTRB OF WORKING FUNDS ************************************	

84

12 AUG

84

JUL

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\*ACCOUNTING TO SUPPLY WORKING FUNDS

ER V3.1		_		_	_	_	_	_	_				
REPORTER	ACTUAL COMPLETE DATE	1 MAY 84		5 JAN 84	5 JAN 84	5 JAN 84	) MAR 84	3 FEB 84	) MAR 84	DEC 83	) MAR 84		
PC70		83 01	84	83 15	84 15	83 15	84 30	84 1	84 30	83 31	84 30	48	84
	PLANNED COMPLETE DATE	31 DEC	70F 90	31 DEC	31 JAN	31 DEC	12 AUG	13 FEB	15 APR	31 DEC	13 FEB	12 AUG	12 AUG
RADIO DISPATCHERS DEPARTMENT TASK LIST	*PERCENT COMPLETE*												
IT TAS	ERCENT	100%	70%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
RTME	# #												
S DEPA	ACTUAL START DATE	NOV 83	JAN 84	NOV 83	NOV 83	NOV 83	NOV 83	NOV 83	FEB 84	NOV 83	MAR 84		FEB 84
CHĘR	AC D S C	21	15	21	21	21	21	21	13	21	30		15
ISPAT	PLANNED START DATE	NOV 83	NOV 83	NOV 83	NOV 83	NOV 83	NOV 83	FEB 84	FEB 84	NOV 83	FEB 84	JUN 84	JUL 84
10 D	PLAI ST/ DA	21 NG	21 N	21 NG	21 N(	21 NC	21 N(	06 FI	13 FI	21 NC	06 FE	29 JI	23 JI
- RAD												•	
TRANS .	* * *	-1040-030 DEV SPECIAL OPER INSTRCTS #************************************											
=	RANK ***	1 +***** D/E OF E ONLY +*****	-	8	8	2	-	-		-	-	-	<del>-</del>
	* * * *	***** NNEL D S USE *****											
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		TR IN # 10 # 10 # 10 # 10 # 10 # 10 # 10 # 1	10 CA	)/E	REMEN	о Б	REMEN	QUIR	жерп	<u>s</u>	SOE		CALT
	ER NS	L OP! ************************************	NE	NEL (	EQUIF	RAD	EQUIF	SP RE	RK SC	AT I OP	G NE	FTS	F T0
<b>-</b>	NT 1 F 1	30 PECIA **** 5 OF 010 C	32 31R L	34 CHAN	36 ONE R	38 OLYM	VER R	0 0 0	15 3P ¥0	16 - VAC	NININ	10 1 SH I	STAF
JUNE 8, 1984	PROJECT IDENTIFIER AND DESCRIPTIONS	X-04-1040-030 DEV SPECIAL OPER INSTRCTS ************************************	X-04-1040-032 ESTB DIR LINE TO CALTRANS	X-04-1040-034 ESTAB CHANNEL D/E	X-04-1040-036 ID PHONE REQUIREMENTS	X-04-1040-038 DESIG OLYM RADIO CHANNEL	USU MANPOWER REQUIREMENTS	X-04-1050-010 DET RAD DISP REQUIREMENTS	X-04-1050-015 DEVELOP WORK SCHEDULES	X-04-1050-016 CANCEL VACATIONS	X-04-1050-020 ID TRAINING NEEDS	X-04-1050-040 ASSIGN SHIFTS	X-08-1040-60 ASSGN STAFF TO CALTRANS
NE 8,	OJECT AND D	04-10 * * * 0 * * * 0 * * * 0 * * * 0 * * * 0	04-10 E	04-10	04-10 I	04-10 D	04-10 M	04-10 D	04-10 D	04-10 C	04-10 1	04-10 A	08-10 A
JUL	Ŗ,	×	×	×	×	×	×				×	×	×
								1	7-52	2			

TASKS	JUNE 8, 1984	TRANS- RO	ROAD SUPERVISORS DEPARTMENT TASK LIST	ORS DEPART	MENT TASK	LIST	PC7	PC70 REPORTER V3.1
X-04-1220-010  ***INSTRUCTION TO PROVIDE LIST FOR REASSIGNMENTS  ***STRUCTION TO PROVIDE LIST FOR REASSIGNMENTS  ***TO THE TOTAL TOT	TASKS		PLANNED START DATE	ACTUAL START DATE		COMPLETE*	PLANNED COMPLETE DATE	ACTUAL COMPLETE DATE
X-084-1220-010  **MANDHER REQUIREMENTS************************************	X-04-1220 ROAD SUPERVISORS	<del></del>	FEB	FEB			JuL	
SCHEDULES 1 13 FEB 84 13 FEB 84 70% 15 JUN SCHEDULES 1 13 FEB 84 07 MAR 84 70% 15 JUN FEXT SUPVRS 1 02 JUL 84 30 MAR 84 50% 27 JUL 133 INSTR ************************************	X-04-1220-010 ID MANPOWER REQUIREMENTS ************************************	1 810N AT OVERLAY PASS REQRMNTS ************************************	06 FEB	FEB	100%		FEB	
X-04-1220-040  DEV DALLY WORK SCHEDULES  1 13 FEB 84 07 MAR 84 70% 15 JUN  X-04-1220-050  ASSGN/TRAIN OF/EXT SUPVRS  1 02 JUL 84 30 MAR 84 50% 27 JUL  ***********************************	X-04-1220-030 ESTAB RD SUPVR ASSIGNMNTS	-	3 FEB	FEB	<b>%</b> 0 <i>L</i>		JUN	
X-04-1220-050 ASSGN/TRAIN OP/EXT SUPVRS 1 02 JUL 84 30 MAR 84 50% 27 JUL X-04-1220-070 X-04-1220-070 ASSGN/TRAIN REG SUPVRS 1 02 JUL 84 30 MAR 84 50% 27 JUL ************************************	SCHEDULE	-	3 FEB	MAR			5 JUN	
X-04-1220-060  *********************************	X-04-1220-050 ASSGN/TRAIN OP/EXT SUPVRS	-	JUL	MAR	50%		JUL	
X-04-1220-070 ASSGN/TRAIN REG SUPVRS 1 02 JUL 84 30 MAR 84 50% 27 JUL	₩-X	1 +************************************	04 JUN		20%		JUL	
		-	JUL	30 MAR 84	20%		JUL	

JUNE 8, 1984	SOUTHERN CAL!	IERN CALIFORNIA RAPID TRANSIT DISTRICT V3.1 COPY 2	PAGE 1
P C	/70 PROJECT	I SCHEDULL'NG BARCHART	
	SCHED	TO AVAILABILITY	
PR TASK RESCDESCRIPTION	DATE DATE	JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB M 2 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1984	MAR APR MAY 4 1 6
X-01-0200-101 ACTIVATE DIVISION 1	03/16/84 05/15/84 06/11/84 07/25/84	SSSSSSS	
X-01-0200-1018 ACTIVATE DIVISION 18	05/03/84 06/17/84 06/11/84 07/30/84	SSSSSSSS	
X-01-0200-102 ACTIVATE DIVISION 2	04/02/84 05/15/84 06/18/84 07/16/84	SSSSS	
X-01-0200-103 ACTIVATE DIVISION 3	03/07/84 05/15/84 06/20/84 07/05/84	SSS	
X-01-0200-105 ACTIVATE DIVISION 5	03/16/84 05/15/84 06/22/84 08/06/84	SSSSSSSS	
X-01-0300-*** TASK CONNECTOR	06/11/84 06/11/84	Ø	
X-01-0300-00 REQST OPRS. TO MOVE BUSES	; 06/01/84 06/17/84 06/11/84 06/15/84	S 200	
X-01-0300-05 REDEPLOY BUSES TO DIV 10	06/01/84 06/17/84 06/11/84 06/15/84	S	
X-01-0300-10 DEPLOY MGMNT TEAM-DIV 10	04/05/84 05/15/84	2000000	
		**************************************	**************************************

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JUNE 8, 1984

#### œ BARCHA SCHEDULING PROJECT 0 P C / 7

### SCHEDULE TO AVAILABILITY

03/12/84 12/03/84 AAAAAAAAAAAAAAASSSSSSSSSSSSSSSSSSSSSS

03/15/84 07/12/84 03/12/84 07/12/84 X-01-0400-035 DEPLOY NEOPLANS

X-01-0400-040 62 CARPNTR READY FOR SRVC 01/30/84 06/25/84 06/11/84 10/29/84

s ວວວວວວວວວວ 04/15/84 06/17/84 06/11/84 06/15/84 X-01-0400-045 DEPLOY CARPENTERS

X-01-0400-050 230 GFC READY FOR SERVICE 11/14/83 05/28/84 11/14/83 03/18/85

X-01-0400-060

\* PRINT POSITION = 1 WEEK (- - PRIOR TO DATES -) - AFTER DATES C - YOUR CURRENT START AND TARGET DATES \* S - PC/70 SCHEDULED START AND TARGET DATES \* A - ACTUAL START AND TARGET DATES \*

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## SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT

JUNE 8, 1984

### BARCHART SCHEDULING PROJECT P C / 7 0

## SCHEDULE TO AVAILABILITY

	SCHEE	
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 2 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1 6 1081
LEASE 100 TO 150 BUSES	02/01/84 07/16/84 04/26/84 07/16/84	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
X-01-0400-070 LEASE BUSES READY FOR SRV 07/16/84 07/	/ 07/16/84 07/27/84	22
X-01-0400-080 DEPLOY LEASE BUSES	07/27/84 08/12/84 07/27/84 08/10/84	SSS
X-01-0400-1** TASK CONNECTOR	03/19/85 03/19/85	σ.
X-01-0500-010 DETERMINE HOME DIVISIONS	N O N E 12/20/83 07/17/84 07/17/84	<b>ω</b>
X-01-0500-020 ASSIGN TO PERM HOME DIVS	12/10/83 06/17/84 12/10/83 12/24/84	( CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
X-01-0500-030 DLVR OLYM BUS TO HOME DIV 12/10/83 07/17/84 06/11/84 07/17/84	V 12/10/83 07/17/84 06/11/84 07/17/84	ssssss poppopopopopopopopopopopopopopopo
X-01-0600-010 OLYMPIC BUSES:ASSESS TYPE 12/01/83	E 12/01/83 12/30/83 12/01/83 09/05/84	( - ( AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
X-01-0600-020 ASSESS # OF BUS FOR OLYM	02/06/84 02/16/84 02/06/84 09/17/84	CC AAAAAAAAAAAAAASSSSSSSSSSSSSSSSSSSSSS

X-01-0600-030

# PC/70 PROJECT SCHEDULING BARCHART

SCHEDULE TO AVAILABILITY

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X-01-0700-045 ID STAGING AREA EMER VEH. 02/06/84 05/30/84 07/26/84

JUNE 8, 1984

# PC/70 PROJECT SCHEDULING BARCHART

## SCHEDULE TO AVAILABILITY

AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 6 3 1 5 3 7 4 4 1 6 1985				-			v	
FEB MAR APR MAY JUN JUL 6 5 2 7 4 2	333 S	<b>s</b> 200	( - ( AAAAAAAAAAAAAAAAAAAASSSSSSSSSSSSSSSSS	333 388	(CCCC (AAAAAAAAAAAAAAAAAS	sss ၁၁၁၁၁၁၁၁၁၁၁၁၁၁	O	S
STARTTARGET. JAN DATE DATE 2 198	07/28/84 08/12/84 07/27/84 07/27/84	04/16/84 05/04/84 07/30/84 08/03/84	11/28/83 12/12/83 11/28/83 08/06/84	07/28/84 08/12/84 07/30/84 08/10/84	01/01/84 01/31/84 01/01/84 06/11/84	03/01/84 06/30/84 06/11/84 06/29/84	09/13/84 06/04/84 09/13/84 09/13/84	48/h0/90 h8/h0/90 08/01/84 08/01/84
PR TASK RESCDESCRIPTION	X-01-0700-050 ASSIGN TO ON-SITE MAINT	X-01-0700-060 DETERMINE TOWING NEEDS	X-01-0800-010 DETERMINE NEED/NON REV EQ 11/28/83	X-01-0800-020 ASSGN NON-REV OLY VEH/EQP 07/28/84 07/30/84	X-01-0900-010 RECRUIT SERV ATTENDANTS	X-01-0900-030 PHYSICAL EXAMS & ORIENT	X-01-0900-040 HIRE 88 SVC ATTENDENTS	X-01-0900-045 ASSGN 88 SVC ATTENDENTS

X-01-1000-010

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### BARCHART SCHEDULING PROJECT P C / 7 0

PR TASK RESCDESCRIPTION	:	START.	SCHEI.	DULE TO JAN FE	SCHEDULE TO AVAILABILITY  ET. JAN FEB MAR APR MAY JUN JUL	Y JUN JUL	AUG SEP OCT	NOV DEC	JAN FEB MAR APR	ΜΑΥ
		DATE	DATE		5 2 . 7	4 2	6 3 1		7 4 4 1	
200 MECHS & 12 SVC	SVC ATTS	07/16/84 07/16/84	08/19/84 08/17/84	· !		SS	SSSS		}	
X-01-1000-020 12 SRVC ATTENDANTS		07/16/84 07/16/84	08/19/84 08/17/84			SS	sssss			
X-01-1000-030 FACILITIES MAINT PERSNL	ERSNL	07/16/84 07/16/84	08/12/84 08/10/84			SS SS	\$888 2222			
X-01-1100-010 DETERMINE BUSES W/O RADIO 12/01/83 08/20/84	O RADIO	12/01/83 08/20/84	12/30/83 08/20/84	<u>.</u>	· · .		ν			
X-01-1100-020 REDEPLOY BUS W/O COMMNCTN 01/01/84 09/06/84	OMMNCTN		02/06/84 09/06/84	) )			ω			
X-01-1200-*** TASK CONNECTOR		06/14/84	06/14/84			ဟ				
X-01-1200-010 DEVELOP DECALS FOR BUSES	BUSES	02/01/84 11/26/84	03/01/84 11/29/84	22222	200			ဟ		
X-01-1200-020 DEVELOP BUS STOP SIGNS	IGNS	02/01/84 11/30/84	03/01/84 12/05/84	<b>၁</b> ၁၁၁၁	233			SS		
X-01-1200-030 DETERMINE DASH/HEADSIGNS	DSIGNS	02/01/84 02/27/84	03/01/84 07/25/84	) )	CCCCC AAAAAAAAAAAAAAASSSSSSS	AAASSSSSSS				

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JUNE 8, 1984

## SCHEDULE TO AVAILABILITY

FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1 6 1985	\$\$\$ 2222222222222222222222222222222222	sss ၁၁၁၁၁၁၁၁၁၁၁၁၁	SSSSS	SSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSS
JAN FEB MAR APF 2 6 5 2 1984	)000000	000000		
STARTTARGET. DATE DATE	03/01/84 06/30/84 06/11/84 06/29/84	03/01/84 06/30/84 06/11/84 06/29/84	07/13/84 08/12/84 07/13/84 08/10/84	07/25/84 07/28/84 07/25/84 12/21/84
PR TASK RESCDESCRIPTION	X-01-1200-040 PRNT SIGNS	X-01-1200-050 PRNT DASH & HEADSIGNS	X-01-1200-055 DISTR DASH SIGNS TO DIVS. 07/13/84 08, 07/13/84 08,	X-01-1200-10 APPLY OLYMPIC ID TO BUSES 07/25/84 12

- 1	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
	02/20/84 07/20/84 02/27/84 07/20/84
X-01-3550-020	REPROGRAM HEADSIGNS

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**SSSSSS** X-01-3575-020 RECEIVE RADIO UTILIZ PLAN 01/03/84 01/30/84 06/11/84 07/20/84

02/29/84 08/12/84 02/13/84 08/10/84 X-01-4500-050 ASSIGN TECHNICIANS

X-01-5000-10

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* (- - PRIOR TO DATES -) - AFTER DATES PRINT POSITION = 1 WEEK \* C - YOUR CURRENT START AND TARGET DATES \* S - PC/70 SCHEDULED START AND TARGET DATES \* A - ACTUAL START AND TARGET DATES \* \*

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## BARCHART SCHEDULING PROJECT P C / 7 0

# SCHEDULE TO AVAILABILITY

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APR 1	
JAN FEB MAR / 7 4 4 1985	
FEB 4 5	
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NOV 5	
0CT	
SEP 3	
JUL AUG 2 6 CCCCCCCC SSSSSSS	
2 CCCCK SSS:	
MAY JUN	
APR 2	
3 MAR 5	
FEB 6 4	
JAN 2 1984	
.TARGET. DATE 08/13/84 08/13/84	
TART. ATE 01/8 <sup>4</sup> 02/8 <sup>4</sup>	
3 0 // 00 \$	
CLRKS	
ON	
KIPTI	
TASK RESCDESCRIPTION START. NO NO DATE TRAIN 10 STOCK SHOP CLRKS 07/01/84	
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TRA	
RESC NC	
TASK	

			DAIE	DAIL	7007		-	<b>+</b>	0		-	n	n	<b>+</b>	<b>*</b>
	TRAIN 10 STOCK SHOP CLRKS 07/01/84 08/13/84 07/02/84 08/13/84	SHOP CLRKS	07/01/84 07/02/84		1904		•		\$888888 \$3000000	() (2				6861	
X-01-5000-20 AS(	-20 ASSIGN STK SHOP CLRKS	P CLRKS	07/01/84 08/13/84 07/02/84 08/13/84	08/13/84 08/13/84					3222222 2222222	(3.48					
X-01-5000-30 TR/	-30 TRAIN TRUCK DRIVERS	IVERS	07/01/84 08/13/84 07/02/84 08/13/84	08/13/84 08/13/84			· .	4	3222222 2222222	(3.48					
X-01-5000-40 ASS	-40 ASSIGN NEW DRIVERS	VERS	07/01/84 08/13/84 07/02/84 08/13/84	08/13/84 08/13/84			•		SSSSSS	(3.48					
X-02-0200-20 TAS	-20 TASK CONNECTOR		06/15/84 06/15/84	06/15/84				S							
X-02-0200-30 AS\$	-30 ASSIGN BRAC PERSONNEL	RSONNEL	11/14/83 N O N E 11/14/83 07/26/84	N O N E 07/26/84	( AAAAAAAAAAAAAAAAAAAASSSSSS	AAAAA	\AAAAAA	AAAAS8	888888						
X-02-0210-10 TRA	-10 TRAIN NON-CONTRACT	RACT	07/02/84 07/13/84	07/13/84			•		22						

	2000)	( AAAAAAAAAAAAAAAAAAS
	12/01/83 01/30/84	12/01/83 06/11/84
	NEEDS	
	PHONE	
(-02-0300-10	ID DIV/TGEN PHONE NEEDS	
×		

07/16/84 08/13/84

X-02-0210-20 ASSIGN NON-CONTRACT

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X-02-0300-20

PRINT POSITION = 1 WEEK \*

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JUNE 8, 1984	SOUTHERN CAL	RN CALIFORNIA RAPID TRANSIT DISTRICT	V3.1 COPY 2 PAGE 9
•	70 PROJEC	T SCHEDULING BARCHART	
	SCHE	SCHEDULE TO AVAILABILITY	
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	FEB MAR APR MAY JUN JUL AUG SEP OCT NOV 6 5 2 7 4 2 6 3 1 5	DEC JAN FEB MAR APR MAY 3 7 4 4 1 6 1085
ID DIV LOCKER REQUIREMENT	F 12/01/83 02/06/84 04/02/84 06/12/84	1984 (CCCCC AAAAAAAAS	
X-02-0400-05 ID TGEN BUDGET ADJMTS	01/12/84 06/30/84 06/11/84 06/29/84	\$\$\$ 0000000000000000000000000000000000	
X-02-0400-10 DEV OLYM TRACK/RPRT PROC	11/01/83 05/31/84 07/16/84 07/19/84	s	
X-02-0400-20 IMPLMT TRACK/RPRT PROCED	06/01/84 09/30/84 06/11/84 09/28/84	\$	
X-02-0400-35 DET OLYM OPER REQ BY DIV	02/06/84 07/16/84 02/16/84 07/16/84	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
X-02-0400-70 DIST. OPER UNIFORM/ACCESR	R 04/01/84 09/30/84 02/24/84 09/28/84	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
X-02-0400-75 ID SYSTEM TO TRANSPT OPRS	S 03/05/84 04/30/84 05/01/84 10/02/84	CCCCCCCC	
X-02-0400-80 IMPL OPR TRANSPRT PLAN	07/28/84 08/12/84 07/30/84 08/10/84	SS	
X-02-0400-85 ID DIV/TERM PARKING REQ.	02/01/84 02/29/84 04/15/84 10/05/84	CCCCC	
		**************************************	**************************************

### ~ BARCHA PROJECT SCHEDULING 0 P C / 7

# SCHEDULE TO AVAILABILITY

TARGET. JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY DATE 2 6 3 1 5 3 7 4 4 1 6 1984 1985	/13/84 CCCCCCCCCCCCCCCCC	/13/84 CCCCCCCCCCCCCC AAAAASSSSS	/19/84 CCCCCCC S	01/84 09/84
STARTTARGET. DATE DATE	03/05/84 07/13/84 04/02/84 07/13/84	04/01/84 07/13/84 05/01/84 07/13/84	04/02/84 05/19/84 10/01/84 10/05/84	08/19/84 12/01/84 06/16/84 11/09/84
PR TASK RESCDESCRIPTION	X-02-0500-10 ID OLYM SIGNAGE REQ 0	X-02-0500-20 PREPARE DASH/HEADSIGNS 0	X-02-1300-10 REG INST BID FOR VAC'S 0	X-02-1300-20 REASGN OP.EX/INST CV VAC 00

သ 11/28/83 12/05/83 11/28/84 11/28/84 X-02-1300-30 REASGN REG INST TO RD SUP 07/28/84 08/12/84 11/10/84 11/19/84 X-02-1300-50 REASSGN OP EX INST:TRNG

**SSS** 

222222222 06/18/84 06/18/84 X-02-3000-010
PRNT & DEL INSTRUCTIONS X-02-3000-\*\*\*
TASK CONNECTOR

04/01/84 05/31/84 07/05/84 07/10/84

X-02-3000-30

SS

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17-63

V3.1 COPY 2 PAGE 11	накт		AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 6 3 1 5 3 7 4 4 1 6	S						Ø		
CALIFORNIA RAPID TRANSIT DISTRICT	T SCHEDULLING BARC	SCHEDULE TO AVAILABILITY	FEB MAR APR MAY JUN JUL 6 5 2 7 4 2	1984 CCCC	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	CCCCCC	CCCCCCCC		(CCCCCCCCCCCC (AAAAAAAAAAAAAAAAASSS	(CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
JUNE 8, 1984 SOUTHERN CALI	PC/70 PROJECT	ЗСНЕГ	PR TASK RESCDESCRIPTION START. TARGET.	ACQUIRE 25 ADDINL BUSES 02/06/84 02/27/84 11/21/84 11/21/84	X-02-3000-35 DET OLYM OPER REQ BY DIV 02/06/84 07/16/84	X-02-3000-40 TRAIN/ASGN OLYMPIC OPRIRS 02/06/84 07/10/84 02/16/84 07/10/84	X-02-3000-50 QUAL EX-BD: OLYM & PT OPR 02/18/84 07/10/84 02/06/84 07/10/84	X-02-3000-60 QUAL OPERS SHAKE UP ASSGN 05/13/84 06/16/84 05/13/84 06/15/84	X-02-3000-70 QUALIFY EX BRD ON OLY, 06/03/84 07/27/84 04/02/84 07/27/84	X-02-3000-9** TASK CONNECTOR 01/07/85 01/07/85	X-02-4000-010 RECRUIT 414 OPERATORS 01/01/84 04/16/84 01/01/84 06/27/84	X-02-4000-020 TEST & INTERVIEW 01/01/84 04/30/84 01/01/84 07/30/84

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### CHART œ B A ပ SCHEDULIN ROJECT ے 0 P C / 7

# SCHEDULE TO AVAILABILITY

MAY 6
APR 1
MAR 4
FEB 4
JAN FEB MAR A 7 4 4 1 1985
DEC 3
NOV 5
0CT
SEP 3
AUG 6
JUL
NUC 4
MAY 7
APR 2
MAR 5
FEB 1
JAN 2 1984
. TARGET. DATE
START. DATE
DESCRIPTION START.
RESC
ASK 10

222222222222222 X-02-4000-030 PHYSICAL EXAMS & ORIENT PR TASI

**AAAAAAAAAAAAASSSSSSSS** 2222222222222222 02/01/84 05/31/84 02/28/84 08/10/84 X-02-4000-040 HIRE 46 P/T OPRS/WEEK

၁<sup>જ</sup> 01/02/85 01/02/85 06/16/84 06/17/84 06/18/84 06/18/84 X-02-9000-010 PROV: OPRS MOVE DIV10 BUS TASK CONNECTOR X-02-9000-\*\*\*

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X-02-9000-020 PROV OPRS: MOV PAINTD BUS 07/04/83 06/11/84 11/11/83 06/11/84

X-02-9000-030 PROV OPRS: MOVE NEW BUSES 12/10/83 07/12/84 03/12/84 07/12/84

X-02-9000-040 PROV.OPRS: MOVE GFC BUSES 11/14/83 05/28/84 11/14/83 10/01/84

(CCCCCCCCC X-03-1100-010 SERV. BROCHURE DEVELOPMNT 11/23/83 03/15/84 11/23/83 06/14/84

03/15/84 04/15/84 X-03-1100-020 PRINT SERV BROCHURES

22222

(- - PRIOR TO DATES -) - AFTER DATES PRINT POSITION = 1 WEEK C - YOUR CURRENT START AND TARGET DATES \* S - PC/70 SCHEDULED START AND TARGET DATES \* A - ACTUAL START AND TARGET DATES \*

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JUNE 8, 1984	SOUTHERN CAL	CALIFORNIA RAPID TRANSIT DISTRICT V3.1 COPY 2 PAGE	13
/ D 4	70 PROJEC	T SCHEDULING BARCHART	
	SCHE	SCHEDULE TO AVAILABILITY	
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MA 2 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1 6 1081	MAY 6
	12/06/84 12/12/84	SS	
X-03-1100-030 DIST SERV BROCHURES	04/15/84 08/12/84 06/11/84 08/10/84	SSSSSSSS	
X-03-1200-010 RELEASES/SERV, TOKEN, PASS	12/01/83 09/30/84 12/01/83 09/28/84	( CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
X-03-1200-020 RESPOND TO FIELD PROBLEMS	S 07/28/84 08/12/84 07/30/84 08/10/84	SS	
X-03-1200-030 SPECIAL PRESS KIT 8,000	03/01/84 07/20/84 06/11/84 07/20/84	SSSSSS	
X-03-7010-020 DEV INSTR GUIDE	03/02/84 04/15/84 02/24/84 06/11/84	CCCCCC	
X-03-7020-010 PREPARE WORKING MATERIALS	S 02/07/84 07/01/84 06/11/84 06/29/84	SSS	
X-03-7040-*** TASK CONNECTOR	18/61/90 h8/61/90	S	
X-03-7040-15 DEVELOP CONTINGENCY PLAN	03/10/84 06/24/84 06/12/84 06/12/84	S 2222222222222	
X-03-7040-20			
		**************************************	*

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### œ BARCHA ပ SCHEDULIN PROJECT 0 P C / 7

# SCHEDULE TO AVAILABILITY

MAY 6 JAN FEB MAR APR 1985 NOV DEC 5 3 AUG SEP OCT 6 3 1 JAN FEB MAR APR MAY JUN JUL 2 6 5 2 7 4 2 ..START. .TARGET. DATE DATE 01/20/84 06/10/84 08/13/84 08/17/84 ......DESCRIPTION..... DEV FINAL INSTR PROGRAM PR TASK RESC NO NO

X-03-7040-25 DEV CUST RELATN INST PROG 12/16/83 06/10/84 12/16/83 06/13/84

X-03-7070-010 DEV WORK SCHED FOR SUPVRS 07/02/84 07/06/84

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06/03/84 06/03/84 06/25/84 06/29/84 TRAIN SUPVRS ON OLYM X-03-7070-015

X-03-7070-020 ASSIGN SPRVRS TO OLYMPICS 07/15/84 08/18/84 07/16/84 08/17/84

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2022222222 X-03-7090-10 SECURE MAX # OF PERSONNEL 02/01/84 04/15/84 06/14/84 06/20/84

05/14/84 07/21/84 06/11/84 07/13/84 X-03-7090-15 TRAIN TEMP INFO CLERKS

SSSSS SSSSS

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X-03-7090-30 DEVELOP WORK PLN CUST.REL 03/01/84 06/24/84 01/03/84 06/22/84

06/24/84 08/12/84 06/25/84 08/10/84 X-03-7090-40 IMPLEM. PLAN F/CUST REL

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\* C - YOUR CURRENT START AND TARGET DATES \* S - PC/70 SCHEDULED START AND TARGET DATES \* A - ACTUAL START AND TARGET DATES \*

(- - PRIOR TO DATES -) - AFTER DATES PRINT POSITION = 1 WEEK

17-67

111NF 8. 1984	SOUTHERN CAL	SOUTHERN CALIFORNIA RAPID TRANSIT DISTRICT	V3.1 COPY 2 PAGE	15
/ O d	7 0	I SCHEDULING BARCHART		
	SCHEDULE	TO AVAILABILITY		
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC 2 6 5 2 7 4 2 6 3 1 5 3 1984	JAN FEB MAR APR 7 4 4 1 1985	₩ 9
X-03-7090-9** TASK CONNECTOR	01/09/85 01/09/85		v	
X-03-8100-10 EST MAILING LIST BROCHURE 09/01/83	09/01/83 07/28/84 06/11/84 07/27/84	\$\$\$\$\$\$\$\$ 22222222222222222222222222222		
X-03-8100-20 RESPOND TO CALLS AND LTRS·09/01/83 06/11/84	·09/01/83 08/12/84 06/11/84 08/10/84	\$\$\$\$\$\$\$\$\$ 3333333333333333333333333333		
X-03-8100-30 RESPOND TO WALK IN VISITS	07/21/84 08/12/84 07/23/84 08/10/84	SSS		
X-03-8100-40 ASSEM OLYMPICS RIDERS RIT	02/01/84 07/28/84 06/11/84 07/27/84	\$\$\$\$\$\$\$ 3330000000000000000000000000000		
X-03-8100-50 TYPE ADDRESS LABELS	02/01/84 07/28/84 06/11/84 07/27/84	\$\$\$\$\$\$\$\$ 333303333333333333333333333333		
X-03-8100-60 MAIL BROCHURES & TRAV INF	02/01/84 07/28/84 06/11/84 07/28/84	\$\$\$\$\$\$\$ 333030303030303030303030303		
X-04-0000-*** TASK CONNECTOR	06/20/84 06/20/84	v		
X-04-0000-020 PREP FNL EST PATRNG DMAND 11/28/83	11/28/83 02/06/84 11/28/83 06/27/84	( aaaaaaaaaaaaaaaaaasss		
		**************************************	**************************************	* * * * * * * * * *

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## BARCHART SCHEDULING PROJECT P C / 7 0

# SCHEDULE TO AVAILABILITY

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APR	_	
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FEB	<b>=</b>	٠.
JAN	4 7	1985
DEC	က	
NO No	2	
OCT	_	
SEP	9	
AUG	9	
JUL	4 2	
JUN	7	
₩A	7	
APR	5 2	٠
MAR	2	
FEB	9	
JAN	2	1984
. TARGET.	DATE	
START.	DATE	
PR TASK RESCDESCRIPTIONSTART.		
RESC	<u>Q</u>	
FASK	S S	
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X-04-0000-030	
SRVC ALLOC PLN/BD APP	202020202020202020
48/86/30 58/40/20	07/01/83 06/38/84 (AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA

	07/04/83 05/11/84 (CCCCCCCCCCCCCCCCCCCCCCCOCCCOCCCOCCCOCC	
	07/04/83 05/11/84 07/04/83 06/29/84	
X-04-0000-040	PREPR FINAL OPER PLAN	

85	85
02/11/85 02/11/85	01/08/85 01/08/85
X-04-0500-*** TASK CONNECTOR	X-04-0500-1** TASK CONNECTOR

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X-04-0500-51		
ESTAB ROUTE DIVERS	01/01/84 05/01/84 (CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	01/01/84 05/01/84 (CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC

	01/01/84 02/07/85	01/01/84 02/07/85 (AAAAAAAAAAAAAAAAAAAAAASSSSSSSSSSSSSSS
X-04-0500-52		
TAB PASS REQUIREMENTS	01/01/84 05/01/84 (CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	01/01/84 05/01/84 (CCCCCCCCCCCCCCCC

X-04-1000-*** TASK CONNECTOR	01/10/85 01/10/85		S
X-04-1000-10 EST RESTROOM FACILITIES 02/06/84 04/23/84	02/06/84 04/23/84	2222222222	

	202020202020	AAAAAAAAAASSSSSSSSSSSSSSSSSS
	02/06/84 04/23/84	03/20/84 10/15/84
X-04-1000-20	PREP LIST OF STOPS & RR	

AAAAAAAAASSSSSSSSSSSSSSSSSS

02/06/84 04/23/84 03/20/84 10/15/84

## 770 TUA	***************************************	* C - YOUR CURRENT START AND TARGET DATES * ( PRIOR TO DATES *	* S - PC/70 SCHEDULED START AND TARGET DATES * -) - AFTER DATES *	* A - ACTUAL START AND TARGET DATES * PRINT POSITION = 1 WEEK *	•
	*******	CURRENT	SCHEDUL	L START	
	*	'	•	1	
*	*	ပ	S	4	
* C * C * C * C * C * C * C * C * C * C	*	*	*	*	*
* U V V					

TARGET   JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV DEC JAN   FEB MAR APR   MAY JUN JUL   AUG SEP OCT   NOV JUL   AUG SEP O	P C / 7
04/30/84 07/19/84 07/05/84 07/07/84 07/07/84 07/07/84 08/12/84 08/12/84 08/12/84 08/12/84 08/18/84 06/07/84 08/18/84 08/18/84 06/07/84 08/18/84	START. DATE
05/04/84 11/28/84 07/05/84 07/05/84 07/09/84 07/27/84 08/12/84 08/12/84 08/12/84 08/12/84 08/12/84 08/12/84 08/12/84 08/12/84 08/31/84 08/31/84 08/31/84	04/23/84 07/13/84
07/05/84	04/23/84 11/22/84
07/07/84 CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	03/19/84 06/11/84
07/27/84 CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	07/01/84 07/02/84
08/12/84 CCC 08/31/84 SS 08/31/84 CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	07/07/84 07/09/84
08/31/84 08/12/84 08/10/84 AAAAASSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSS	07/28/84 07/30/84
08/12/84 08/10/84	08/13/84 08,
	03/01/84 05/01/84

### œ BARCHA SCHEDULING PROJECT 0 P C / 7

# SCHEDULE TO AVAILABILITY

	SCHED	SCHEDULE TO AVAILABILITY
PR TASK RESCDESCRIPTION START.	Ξ.	ARGET. JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY DATE 201, 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1 6
REQUEST PRINT ROUTE DIVER 03/01/84 03/07/84 09/10/84	ER 03/01/84 03/07/84 09/03/84 09/10/84	CCC SS SS
X-04-1030-040 INST/MAIN TEMP NOTICE	07/25/84 08/12/84 07/25/84 08/13/84	SSSS
X-04-1030-050 SPPLY KNWN DETOURS TO TRN 03/01/84 08, 04/02/84 08,	RN 03/01/84 08/12/84 04/02/84 08/10/84	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
X-04-1030-060 PREPARE DETOUR NOTICES	03/01/84 08/12/84 03/01/84 08/10/84	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
X-04-1030-070 DISTRBT DETOUR NOTICES	04/15/84 08/12/84 07/09/84 08/10/84	22222222222222222222222222222222222222

X-04-1040-032 ESTB DIR LINE TO CALTRANS 11/21/83 07/06/84 01/15/84 07/06/84

11/21/83 12/31/83 07/09/84 07/09/84 X-04-1040-34 ESTAB CHANNEL D/E

S

06/29/84 08/12/84 06/29/84 08/10/84

X-04-1050-040 ASSIGN SHIFTS

SSSSSSS

(- - PRIOR TO DATES \*
-) - AFTER DATES \*
PRINT POSITION = 1 WEEK \* C - YOUR CURRENT START AND TARGET DATES \* S - PC/70 SCHEDULED START AND TARGET DATES \* A - ACTUAL START AND TARGET DATES \* 17-71

X-04-1040-015 PROVIDE FACLTIES & BEEPER 07/21/84 07/21/84 07/23/84

04/15/84 08/12/84 07/09/84 08/10/84

JUNE 8, 1984	SOUTHERN CAL	CALIFORNIA RAPID TRANSIT DISTRICT V3.1 CC	COPY 2 PAGE	19
/ O d	70 PROJECT SCHEDULE	T SCHEDULING BARCHART DULE TO AVAILABILITY		
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN 6 5 2 7 4 2 6 3 1 5 3 7 1985	FEB MAR APR 4 4 1	МАУ 6
X-04-1220-*** TASK CONNECTOR	06/21/84 06/21/84	<b>ω</b>		
X-04-1220-010 ID MANPOWER REQUIREMENTS	02/06/84 02/13/84 02/06/84 06/11/84	CC AAAAAAAAAAAAAAS		
X-04-1220-020 ESTAB OP/EX-SUPV ELIG LST	01/01/84 04/30/84 06/12/84 08/13/84	\$888888888 22222222222222222222		
X-04-1220-030 ESTAB RD SUPVR ASSIGNMNTS	02/13/84 06/15/84 02/13/84 07/02/84	CCCCCCCCCCCCCCC		
X-04-1220-040 DEV DAILY WORK SCHEDULES	02/13/84 06/15/84 03/07/84 09/10/84	CCCCCCCCCCCCCCC		
X-04-1220-050 ASSGN/TRAIN OP/EXT SUPVRS 07/02/84 07/27	07/02/84 07/27/84	2222		
X-04-1220-060 ASSGN/TRAIN LOC. 33 INSTR	06/04/84 07/27/84 03/30/84 08/02/84	CCCCCCC		
X-04-1220-070 ASSGN/TRAIN REG SUPVRS	07/02/84 07/27/84	<b>3333</b>		
X-04-1250-20 ID EQUIP MODFC SPVR UNITS	02/06/84 06/01/84 02/06/84 07/13/84	CCCCCCCCC		
		**************************************	OR TO DATES ER DATES OSITION = 1 WEEK	* * * * * *

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## BARCHA SCHEDULING PROJECT P C / 7 0

# SCHEDULE TO AVAILABILITY

₩A∀	٥
APR	
MAR	<del>.</del>
FEB	1985
JAN	198
DEC	
NOV.	n
OCT	
SEP	n
AUG	٥
JUL	N
NO S	<del>.</del>
MAY	-
APR	V
MAR	n
FEB	0
JAN	1984
. TARGET.	DA IE
START.	DAIL
DESCRIPTIONSTART.	
0.0	,

PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR 2 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1 1984	OCT NOV DEC JAN FEB MAR APR MA 1 5 3 7 4 4 1 6 1985
X-04-1300-*** TASK CONNECTOR	01/11/85 01/11/85		v
X-04-1300-1** TASK CONNECTOR	02/12/85 02/12/85		σ
X-04-1300-15 NEGO CONTRACTS FOR BANKS	02/13/84 06/01/84 06/11/84 06/15/84	S DDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDD	
X-04-1300-21 NEG SAFE FOR OPER'G DIVS 12/09/83 03/02/84 06/22/84 06/28/84	12/09/83 03/02/84 06/22/84 06/28/84	ss	
X-04-1300-25 TOWING AGREEMENTS	03/01/84 04/16/84 06/21/84 06/21/84	s	
X-04-1300-30 TASK CONNECTOR	06/22/84 06/22/84	<b>ω</b>	

CCCC 07/02/84 07/27/84 X-04-1300-34 TRAIN PERSONNEL

s ວວວວວວວວວວວວວວວວ

X-04-1300-32 EST TRAFFIC LOADER ASSIGN 02/06/84 06/15/84 06/11/84 06/15/84

s ວວວວວວວວວວວວວ

03/05/84 06/15/84 06/11/84 06/15/84

X-04-1300-33 DEV WORK SCHEDULES

PRINT POSITION = 1 WEEK \* \*

8, 1984	SOUTHERN CAL	CALIFORNIA RAPID TRANSIT DISTRICT	V3.1 COPY 2 PAGE 21
/ 3 4	70 PROJECT SCHEDU	S C H E D U L'I N G B A R JLE TO AVAILABILITY	CHART
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	JAN FEB MAR APR MAY JUN JUL 2 6 5 2 7 4 2 1984	AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 6 3 1 5 3 7 4 4 1 6 1985
X-04-1300-35 CONDUCT BID OF ASSIGNMTS	07/16/84 07/20/84	<b>v</b>	
X-04-1400-20 DEVELOP WORK SCHEDULE	03/05/84 06/15/84 06/11/84 06/15/84	s ၁၁၁၁၁၁၁၁၁၁၁၁၁	
X-04-1400-30 RECRUIT NON-CONT PERSONEL 04/02/84 06/01/ 03/15/84 08/03/	. 04/02/84 06/01/84 03/15/84 08/03/84	CCCCCCCC	
X-04-1400-40 TRAIN NON-CONT PERSONNEL	07/02/84 07/27/84	2000	
X-04-1400-60 ESTAB WORK FUND REQMNTS	02/06/84 07/01/84 03/01/84 06/29/84	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	
X-04-1400-61 NOTIFY ACCOUNTING OF NEED 06/04/84	) 06/04/84 07/01/84 07/02/84 07/02/84	S 0000	
X-04-3000-010 PULL OUT & PULL IN TIMES	06/11/84 06/12/84	Ø	
X-04-3000-020 Work-Run Assignments	06/13/84 06/14/84	v	
X-04-3000-030 RELIEF LOCATIONS	48/81/90 h8/51/90	SS .	
X-04-3000-040			

## BARCHART SCHEDULING PROJECT

P C / 7 0

JUNE 8, 1984

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SCHEDUL	

	SCHED	SCHEDULE TO AVAILABILITY		
PR TASK RESCDESCRIPTION	STARTTARGET. DATE DATE	JAN FEB MAR APR MAY JUN JUL	AUG SEP OCT 6 3 1	NOV DEC JAN FEB MAR APR MAY
CEA ASSIGNMENTS	06/19/84 06/20/84	1984 S		1985
X-04-3000-050 PULL-OUT SHEETS	06/21/84 06/22/84	v		
X-04-3000-060 ROUTE MAP FOR LAYOUT&PRNT 04/30/84 06/25/84	T 04/30/84 06/01/84 06/25/84 06/29/84	s 22222		
X-04-3000-070 PRINT PINK LETTERS	05/01/84 05/15/84 07/02/84 07/03/84	S 222		
X-04-3000-080 PRINT STOPS & RSTRM LOG.	03/05/84 04/30/84 07/04/84 07/04/84	s 22222222		
X-04-3500-020 ADDITIONAL REG PHONE SRVC 07/01/83	C 07/01/83 04/01/84 11/28/83 06/17/84	(CCCCCCCCCC (AAAAAAAAAAAAAAAAAAAS		
X-04-4000-00 DEVELOP ROUTES/SCHE INFO	02/06/84 03/01/84 06/15/84 07/09/84	\$\$\$\$\$\$ 2222		
X-04-4000-12 GIVE ROUTE INFO TO INSTR	05/01/84 05/13/84 08/13/84 08/17/84	SS	v	
X-04-4000-15 PROVIDE ROUTES TO PAX	05/15/84 06/01/84 08/20/84 08/24/84	<b>333</b>	w	
X-04-4000-20				

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CALIFORNIA RAPID TRANSIT DISTRICT CT SCHEDULING BARCHART	SCHEDULE TO AVAILABILITY  ET. JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY  E 2 6 5 2 7 4 2 6 3 1 5 3 7 4 4 1 6  1984 C S	SSSSS	SSS	on	SSSSS	35888 300000000	\$\$\$ ၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁၁	S	SS
SOUTHERN 0 PROJE	SCHEDULE STARTTARGET. JAN DATE DATE 2 1984 03/01/84 03/01/84 06/11/84 06/11/84	03/01/84 05/01/84 06/13/84 07/12/84	05/01/84 05/15/84 07/11/84 07/26/84	03/01/84 N O N E 06/12/84 06/12/84	07/13/84 08/12/84 07/13/84 08/10/84	05/15/84 07/13/84 06/11/84 07/13/84	11/14/83 07/01/84 ( 06/11/84 06/29/84	06/12/84 06/13/84	06/26/84 06/28/84 06/25/84 07/02/84
JUNE 8, 1984	PR TASK RESCDESCRIPTION START. TARG NO NO DATE DATE DAT  DEVELOP SCHEDULE MATERIAL 03/01/84 03/011	X-04-4000-30 SEND PRINT SCHEDULE MTRL	X-04-4000-35 PRINT SCHEDULE MATERIAL	X-04-4000-40 EST SCHEDULE CHECK PTS	X-04-4000-50 ASSIGN SCHED CHECKERS	X-04-4000-60 DISTRIBUTE SCHED MATERIAL 05/15/84 07/13	X-05-3000-005 PREP TRAINING BULLETINS	X-05-3000-010 TRAIN SEC GUARDS	X-05-3000-015 TRAIN SWORN PERSONNEL

# SCHEDULE TO AVAILABILITY

MAY	9	
APR	ر 1	
MAR	<b>.</b>	
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## BARCHART PROJECT SCHEDULING P C / 7 0

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## BARCHART PROJECT SCHEDULING P C / 7 0

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### EXHIBIT 18

### **OPERATIONS PLAN**

This exhibit can best be described as a sketch outline of the Operations Plan. A detailed Operations Plan will be developed and segmented into a daily breakdown of events and actions. The document will look at every item (manpower, schedules, equipment, work assignments, etc.) that will be needed to run the service during the Olympics.

### EXHIBIT 18

### **OPERATIONS PLAN**

### DIVISION PROCEDURES - DAY #1

- 1. Maintenance Dispatch Select and dispatch Olympic buses.
- 2. Report Operators Stock buses with brochures and timetables.
- 3. Maintenance Signage/Decal Olympic buses prior to pull-out.
- 4. Transportation Dispatch Put Olympic bus numbers in CRT.
- 5. Transportation Issue funds and necessary transportation.
- Transportation Dispatch Issue Work Assignments and supplies.
- 7. Operators Precheck and go to assigned staging area.
- 8. Transportation "Mark-up" next day assignment.
- 9. Time Keepers Summarize previous days wages.
- 10. Transportation Check-in working funds and units.
- 11. Operators Turn in Passenger Cards.
- 12. Transportation Forward Passenger Cards to Headquarters.
- 13. Drivers return buses to home division from foreign division.
- 14. Vault Truck Transport funds to and from cash counting.
- 15. Transportation Prepare and distribute next days Olympic Assignments.
- 16. Maintenance Prepares coaches for following day.
- 17. Maintenance Tags Olympic fareboxes (vaults) for accounting purposes.
- 18. Bed down Olympic coaches in designated area.

### **OPERATIONS PLAN**

### Day #1 July 28, 1984

Site:

Exposition Park (Figueroa Street)

Personnel

Venue Captain (1)

Assistant Venue Captain (1)

Fare Exchange (8) Security (1) Non-Contract (20)

Maintenance (2)

Total: 33

### Duties

- Count number of alighting passengers

- Dispatch buses to layover locations

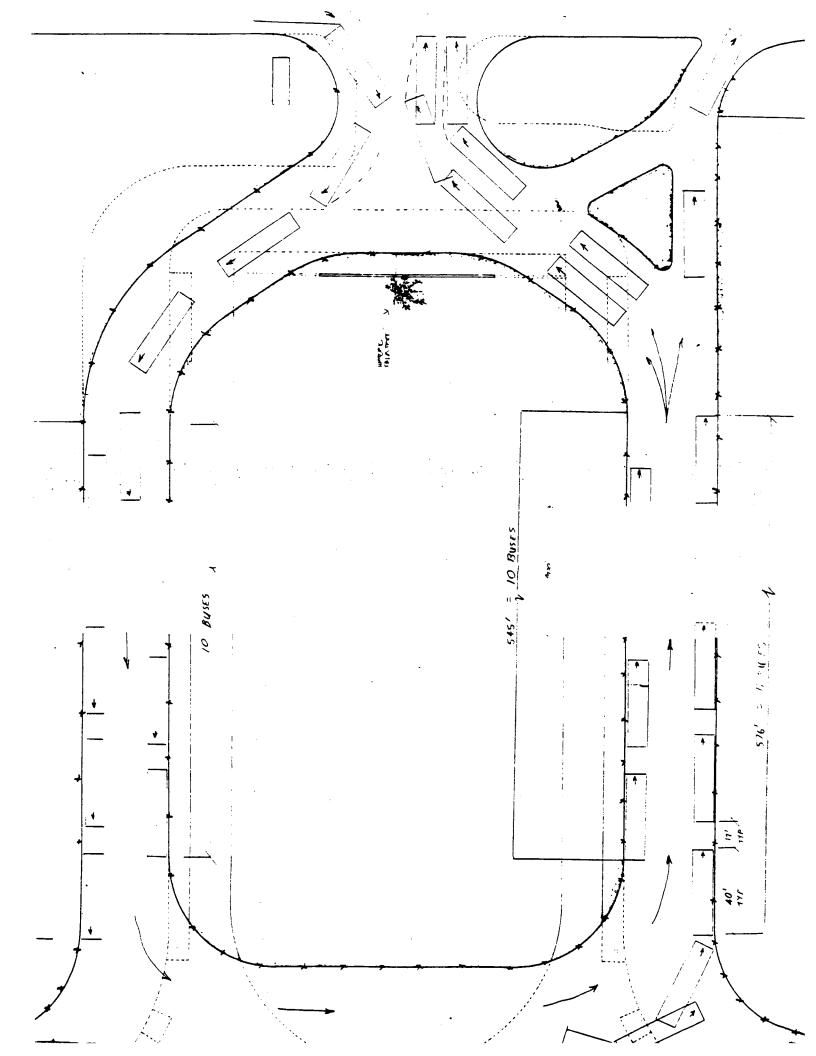
- Maintenance checks all buses at layover location (Four additional trucks from staging area)
- Non-contract, fare exchange & security report
- Buses are dispatched from storage areas
- Sell tokens to passengers
- Load and count passengers
- Provide security for personnel, equipment and fundsReplace special bus identification if necessary
- Provide bus information
- Dispatch buses
- Secure area and return to report location.

### Equipment

- (1) Tow Truck
- (1) Supervisor Unit (Radio-Equipped)
- (1) Security vehicle
- (1) Bus to transport personnel
- (1) Hand-held Radio
- (8) Money Aprons Passenger Count Cards Brochures/Timetables Decals/Dash Cards Flags Operating funds Beepers

Signage Storage

Timetable Rack



### **OPERATIONS PLAN**

### **HEADQUARTERS PROCEDURES - DAY #1**

Activate Olympic Bus Service Plan

- 1. Maintenance road calls filtered through Maintenance personnel in Dispatch Center and routed to roving mechanics or through Maintenance Dispatch Center in Downey.
- 2. Activate Olympics Task Force Command Center.
- 3. Expand hours of operation for Telephone Information (5AM-1AM)
- 4. Marketing Deliver funds and deploy personnel to First and Spring.
- 5. Marketing Deliver Informational material to Divisions/Customer Service Centers.
- 6. Customer Relations Deploy information personnel to First and Spring.
- 7. Dispatch Center Add two Dispatchers.
- 8. Cash Counting Prepare operating funds for next day.- Accounts for Operating funds previous day.
- 9. Stops & Zones Survey and replace required signs.
- 10. Time sheet distribution.
- 11. Revise Olympic Bus schedules.
- 12. Establish manpower and equipment requirements for following day's operation.
- 13. Review and update (daily) detours.
- 14. Assign personnel to Caltrans Traffic and Communications Center.
- 15. Replenish working funds if needed.
- 16. Debriefing.

### OLYMPIC OPERATIONS - JULY 28, 1984

### JULY 27, 1984

Operating Division mark-up persons prepare mark-up of Extra Board assignments at Divisions 1, 3, 5, 8, 9, 10, 12, 15, 18 and 23.

### JULY 28, 1984

Division Dispatchers prepare material for Operators:

Temporary Schedule Letters
Dash Signs
Brochures
Special Operating Instructions, if needed.
Passenger Count Cards.

Division Dispatchers enter bus number in CRT.

Operators report to divisions for work assignments and operating supplies.

Division Dispatchers fill all assignments using "shine operators" for any miss-outs.

Operators prepare buses for pull-out and pull out on schedule to terminal locations, arriving at the following Olympic service locations at 12:30 P.M.

SERVICE LOCATIONS	BUSES	DIVISION(S)
Cerritos College Hollywood Park	48 64	12-18 5-23-18
Los Angeles Valley College	32	8-15
Century City	30	5
Pasadena City College	32	3-10-98-15
SHUTTLE	•	
Crenshaw Center	28	5-23
First & Spring Streets	26	1-3
11th Street & Grand Avenue	10	1-3

The following support personnel will report to locations shown below:

### EMPLOYEE REPORT LOCATION

### Work Location: Cerritos College

1 Venue Captain (Road Supervisor)
1 Non-Contract (Fare Exchange)
2 Security Guard
3 Non-Contract
4 Cerritos College

NOTE: Venue Captain (Supervisor) will obtain radio equipped unit, pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Cerritos College.

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain two (2) working funds, one (1) District lease unit and proceed to Cerritos College.

### EMPLOYEE REPORT LOCATION

### Work Location: Hollywood Park

1 Venue Captain (Road Supervisor)	Division 5
5 Non-Contract (Fare Exchange	Division 5
2 Security Guards	Division 5
6 Non-Contract	Hollywood Park

NOTE: Venue Captain (Supervisor) will obtain radio equipped unit, pick up operating supplies (brochures, dashcards, Olympic logal decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Hollywood Park.

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain five (5) working funds, two (2) District lease units and proceed to Hollywood Park.

### EMPLOYEE REPORT LOCATION

### Work Location: Los Angeles Valley College

1 Venue Captain (Road Supervisor)	Division 15
4 Non-Contract (Fare Exchange)	Division 15
2 Security Guards	Division 15
4 Non-Contract	L.A. Valley College

NOTE: Venue Captain (Road Supervisor) will obtain radio equipped unit, pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Los Angeles Valley College.

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain four (4) working funds, two (2) District lease units and proceed to Los Angeles Valley College.

### **EMPLOYEE**

### REPORT LOCATION

### Work Location: Pasadena City College

1	Venue Captain (Road Supervisor)	Division 3
	Assistant Venue Captain (Instructor)	Pasadena City College
	Non-Contract (Fare Exchange)	Division 3
	Security Guard	Division 3
	Non-Contract	Pasadena City College

NOTE: Venue Captain (Road Supervisor) will obtain radio equipped unit, pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Pasadena City College.

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain two (2) working funds, one (1) District lease units and proceed to Pasadena City College.

### **EMPLOYEE**

### REPORT LOCATION

### Work Location: Century City

1 Venue Captain (Road Supervisor)	Division 7
2 Non-Contract (Fare Exchange)	Division 7
1 Security Guard	Division 7
3 Non-Contract	Century City

NOTE: Venue Captain (Road Supervisor) will obtain radio equipped unit, pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Century City.

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain two (2) working funds, one (1) District lease units and proceed to Century City.

### **EMPLOYEE**

### REPORT LOCATION

### Work Location: Crenshaw Center

1	Venue Captain (Road Supervisor)	Division	5
1	Non-Contract (Fare Exchange)	Division	5
1	Security Guard	Division	5
2	Non-Contract	Crenshaw	Center

NOTE: Venue Captain (Road Supervisor) will obtain radio equipped unit, pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Crenshaw Center.

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain one (1) working fund, one (1) District lease unit and proceed to Crenshaw Center.

### **EMPLOYEE**

### REPORT LOCATION

### Work Location: First and Spring Streets

2	Venue Captains (Asst. Ven. Operations	
	Managers)	Division 1
2	Instructors	First & Spring
6	BRAC Ticket Clerks	First & Spring
2	Information Clerks	First & Spring
3	Security Guards	First & Spring
6	Non-Contract	First & Spring
1	Ticket Clerk Supervisor	Headquarters Building
1	Marketing Supervisor	Headquarters Building
	-	· · · · · · · · · · · · · · · · · · ·

NOTE: Venue Captain (Assistant Vehicle Operations Managers) is assigned radio equipped units, will pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to First and Spring Streets.

NOTE: Ticket Clerk Supervisor will obtain a lease unit, proceed to Cal Mart Ticket Office, pick up six (6) working funds and deliver them to Ticket Clerks at First and Spring Streets. Supervisor will continue replenishing working funds as needed until close of service, at which time working funds will be picked up and secured.

NOTE: Marketing person will obtain a van and deliver brochures, timetables and operating supplies to Ticket Clerks and Information Clerks at First and Spring Streets. The Marketing person will continue replenishing supplies until close of service, at which time supplies will be picked up.

### **EMPLOYEE**

20 Non-Contract

### REPORT LOCATION

Division 1

### Work Location: Exposition Park, Figueroa Peristyle

1 Venue Captain (Asst. Veh. Operations
Manager)

1 Assistant Venue Captain (Supervisor)

2 Non-Contract (Fare Exchange)

2 Security Guard

Expo. Park, Figueroa Street
Division 1
Division 1
Division 1

NOTE: Supervisor will obtain radio equipped unit and operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Exposition Park (Figueroa Peristyle).

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain eight (8) working funds.

NOTE: Non-Contract (Fare Exchange), Security Guard and Non-Contract Support Personnel will be transported by bus to Exposition Park (Figueroa Peristyle).

### **EMPLOYEE**

### REPORT LOCATION

### Work Location: Exposition Park, Vermont Terminal

5 Non-Contract Expo. Park, Vermont Avenue

NOTE: Venue Captain (Assistant Vehicle Operations Manager) in assinged radio equipped unit will pick up operating supplies (brochures, dashcards, Olympic logo decals, Olympic fare decals, timetables and Olympic flags as needed) and proceed to Exposition Park (Vermont Terminal).

NOTE: Non-Contract (Fare Exchange) and Security Guard will obtain four (4) working funds, one (1) District lease unit and proceed to Exposition Park (Vermont Terminal).

### **EMPLOYEE**

## REPORT LOCATION

## Work Location: Figueroa Shuttle & Grand Avenue Shuttle

11 Non-Contract (Fare Exchange)	Division 2
11 Security Guards	Division 2
1 Non-Contract	Division 2

1 Transit Police Headquarters Building

NOTE: Eleven (11) Non-Contract (Fare Exchange) and Eleven (11) Security Guards will obtain eleven (11) working funds and be transported by bus to the following shuttle service boarding locations:

## Figueroa Shuttle Hope & First Flower & Fifth Flower & Seventh Figueroa & Nagoya Figueroa & Washington Figueroa & Washington Figueroa & Adams Figueroa & Adams Figueroa & Adams

NOTE: One (1) Transit Police in an unmarked Transit Police unit will meet one (1) Non-Contract person at Division 2, obtain a working fund and commence patrolling and servicing all shuttle service street locations described above, replenishing working funds as needed.

Except as noted, the above described support personnel will perform the following duties at Olympic service boarding locations:

## Venue Captain

- 1. Direct all activities at Olympic service location.
- 2. Dispatch buses.

### Assistant Venue Captain

Duties and responsibilities assinged by Venue Captain.

## Fare Exchange

- 1. Expedite payment of Olympic fares.
- 2. Assist Venue Captain as directed.

## Security Guard

- 1. Provide security for District personnel, funds and equipment.
- 2. Assist Venue Captain as directed.

## Non-Contract

- 1. Load buses.
- 2. Count passengers.
- 3. Make-up buses (apply special Olympic identification as needed).
- 4. Distribute timetables, brochures, etc. (stock buses).
- 5. Assist Venue Captain as required.

With close of service at respective service boarding locations, all support personnel (with the exception of Venue Captains or Assistant Venue Captains as appropriate) will sign off duty at their report locations. Personnel will be transported to report locations (if appropriate) in the same manner that they were transported to their assigned work locations. Working funds and operating supplies will be secured at respective report locations.

Venue Captains or Assistant Venue Captains will remain at assigned work locations until the last bus has departed in service from Exposition Park or pulled into the divisions after discharging passengers at an Olympic service location.

### MAINTENANCE DEPARTMENT

Divisions 1, 3, 5-23, 8, 9, 10, 15, 18

- 1. Maintenance will decal all Olympic buses prior to pull-out.
- 2. Open maintenance center in Dispatch Office at 12:30 P.M. Two (2) persons assigned. (Note: Test of dispatch capabilities to take place before Olympics).
  - a. Hot Line to Downey.
  - b. Runs tote board showing calls waiting and location of "roving" mechanics and down loads road calls to Downey Dispatch Center for "fixed site" mechanics.
- 3. Open Downey Maintenance Dispatch Center at 12:30 P.M. One (1) base station and three (3) phones four (4) persons assigned to receive calls, run tote board of all "fixed site" mechanics. Directing those mechanics to nearest problem area(s). Mechanics report back when clear. (Note: Test takes place before Olympics).
- 4. Facility Maintenance personnel will report two (2) assigned to each operating division at 12:30 P.M. and work from divisions.
- 5. 12:00 P.M. Mechanic with service vehicle leaves Division 12 and sites at Cerritos until last bus leaves and returns to Division 12.
- 6. 12:00 P.M. Mechanic with service vehicle leaves Division 9 and sites at Pasadena City College until last bus leaves then sites at Terminal 22 to service and check stored coaches prior to P.M. pull-out leaves for Division 9 approximately 7:30 P.M. (\*Coliseum breaks at 6:30 P.M. approximately). May work according to Downey Center if needed.
- 7. 12:00 P.M. Mechanic with service vehicle leaves Division 5 to Crenshaw Center sites there till last bus leaves, then sites at Terminal 25 to check and service stored coaches prior to P.M. pull-out (\*Then works according to Downey Center).
- 8. 12:00 P.M. Mechanic with service vehicle leaves Division 3 and sites at 1st and Spring Street till last bus leaves, then sites at Figueroa between 38th and 39th Street to check and service stored vehicles. Leaves for Division 3 approximately 7:00 P.M. or works according to Downey Center.
- 9. 12:00 P.M. Mechanic with service vehicle leaves Division 7 for Century City until last bus leaves then works West Side as needed till ordered to return to Division 7 by Downey Center.

- 10. 12:00 P.M. Mechanic with service vehicle leaves Division 15 for L.A. Valley College, sites until last bus leaves and returns to Division 15 unless otherwise ordered by Downey Center.
- 11. 12:00 P.M. Mechanic with service vehicle leaves Division 18 and sites at Hollywood Park till last bus leaves and returns to Division 18 unless otherwise ordered by Downey Center returns to Hollywood Park at 6:20 P.M.
- 12. 12:30 P.M. Two mechanics with service vehicle leaves Division 2 and sites at peristyle (39th and Figueroa parking for 42 buses) until close of service from loop. During break (approximately 5 to 6:30 layover) services coaches there and along Figueroa (on street layover), Flower Place and 34th Street.
- 13. 4:00 P.M. Mechanic with service vehicle leaves Division 1 and sites at Menlo and Leighton (off-street terminal) until all service leaves. During break (approximately 5 to 6:30 layover) services coaches there and along Figueroa (on-street layover), Flower Place and 34th Street.
- 14. 5:30 P.M. Mechanic with service vehicle pulls out of Division 2 and sites at Terminal 28 and works according to Downey Center.
- 15. 5:00 P.M. Mechanic and Service Vehicle pulls out of Division 3 and sites at New Hampshire (east curb bus stop) between Melrose and Monroe works according to Downey Center.

### TRANSIT POLICE

- Deploy Transit Police field units.
- 2. Post District security guards to the following locations
  - a. Main Street Lobby
  - b. Cash Counting Office
  - c. South Park
  - d. Vernon Yards
  - e. Division Four
  - f. El Monte
  - g. \*Roving Unit -
    - \* This unit may be used to transport additional tokens and funds to Park/Ride and Shuttle sites, and CBD.
- 3. Provide required amount of armed security guards (private) to ensure security of District equipment and the transfer of funds and tokens from the designated operations division to Park/Ride Shuttle and CBD sites; the security of same while in operation, and the return of same to the designated operations division.

## Incoming

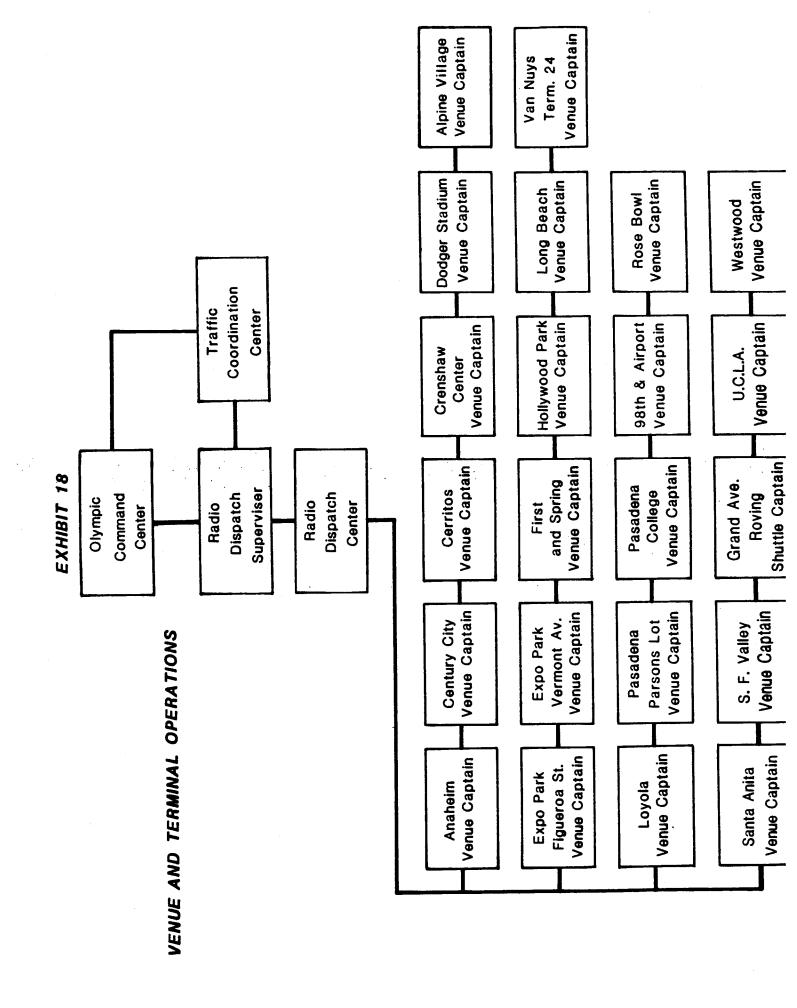
- a. Guard and fare exchange person(s) to Division 12 for deployment to Cerritos College Park/Ride site prior to 1230 hours.
- b. Guard and fare exchange person(s) to Division 5 for deployment to Hollywood Park/Ride site prior to 1230 hours.
- c. Guard and fare exchange person(s) to Division 15 for deployment to L. A. Valley College Park/Ride site prior to 1230 hours.
- d. Guard and fare exchange person(s) to Division 5 for deployment to Crenshaw Center Shuttle prior to 1230 hours.
- e. Guard and fare exchange person(s) to Division 7 for deployment to Century City Park/Ride prior to 1230 hours.
- f. Guard and fare exchange person(s) to Division 1 for deployment to 11th and Grand stop prior to 1230 hours.
- g. Guard and fare exchange person(s) to Division 3 for deployment to Pasadena City College Park/Ride prior to 1230 hours.
- h. Guards and fare exchange persons to Division 1 for deployment to 11 yet to be determined stops along shuttle service route from CBD to Expo Park prior to 1230 hours.

## Outgoing

a. Guards and fare exchange persons to Division 1 for deployment to Expo Park (Vermont Avenue and Figueroa Street) prior to conclusion of Opening Ceremonies (1830 hours).

EXHIBIT 18
PROJECTED DAILY MANPOWER REQUIREMENTS

_ ₹	7-28 AM PM	- ₹	7-29 AM PM	7-30 AM PM	₹	7-31 AM PV		8-1 AM PM		8-2 W	<b>2</b>	¥ 8-3	<b>~</b> ₹	8-4 M PM	8-5-	u, ₹	8-6 AM PM		8-7 AM PM	<b>*</b>	8-8 8-8	<b>*</b>	8-9 M	8-10 AM PM	0 2	8-11 AM P	-	8-12 AM PM
		16	19		<b></b>		<del></del>					19	19		17.	19	<u> </u>	<u> </u>		<u></u>				18	18	16		14 14
6		11	13	11	14	10 1	14 1	10 14		9 14	10	14	11	12	6	13	101	13	11 14	=	13		13	=======================================	13	10	13	6 10
63		25	62	54	64	54 6	64	56 64	4 51	1 64	09	69	09	61	22	88	88	69	55 5	59 61	89	63	62	63	<b>29</b>	09	99	29 53
30		48	59	20	63	20 6	62 5	29 15	4	15 62	55	89	52	59	51	9	9 99	99	52 56	5 59	<i>L</i> 9 6	59	61	09	19	25	99	25 44
27		27	32	88	33	28	33 2	28 33	3 28	33	30	35	30	31	82	34	29 3	35	30 31	06 1	33	30	31	30	33	28	32	23 28
142	1	154	154 185	160 194		158 193		162 193		150 193	173	205	175	179	162 1	1 99 1	170 203		166 178	8 179	002 6		181 183	182 198		171	193	97 149
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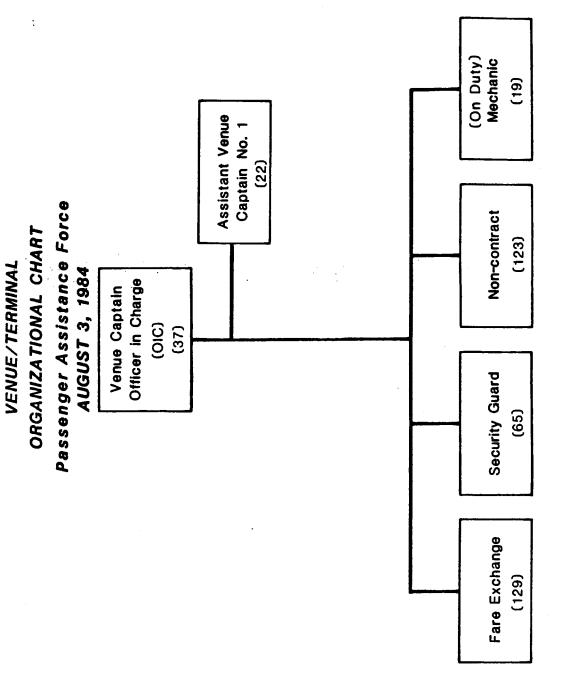


EXHIBIT 18

ALPINE VILLAGE PARK RIDE VENUE/TERMINAL ORGANIZATIONAL CHART Passonger Assistance Forco

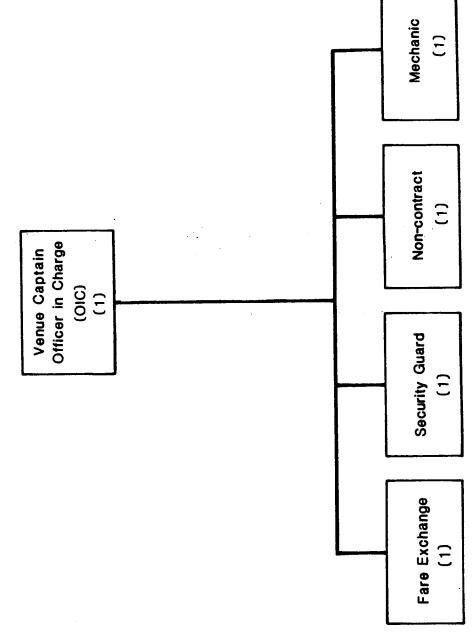
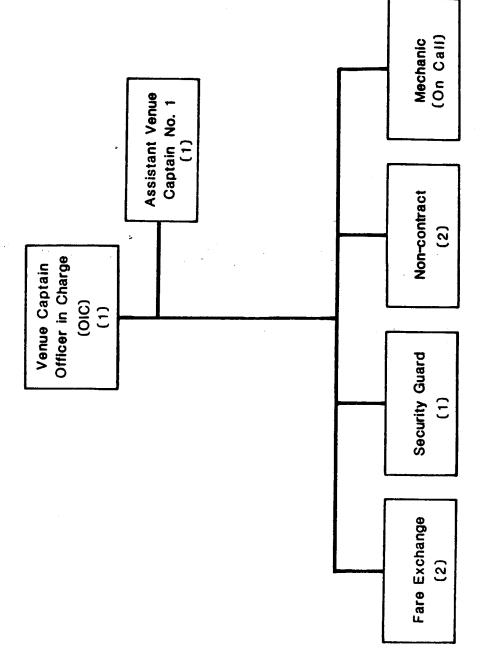


EXHIBIT 18

## ANAHEIM VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force



## **EXHIBIT 18**

## CBD 1st & SPRING VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

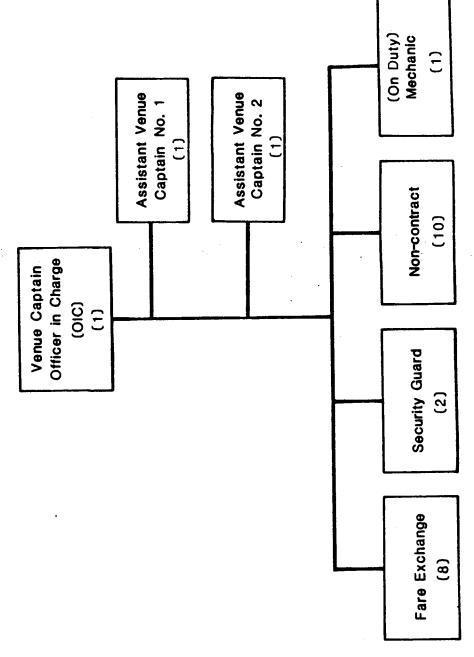


EXHIBIT 18

# CBD GRAND AVE. SHUTTLE VENUE/TERMINAL ORGANIZATIONAL CHART Passonger Assistance Forco

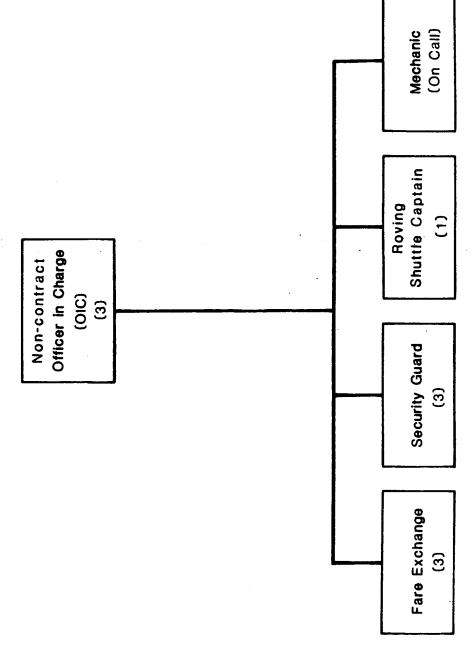
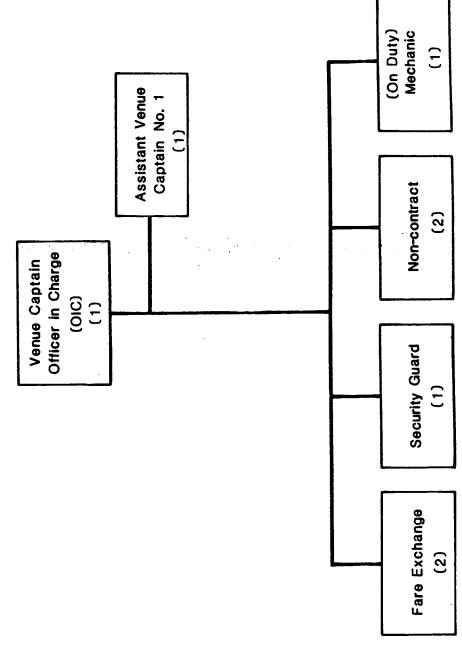


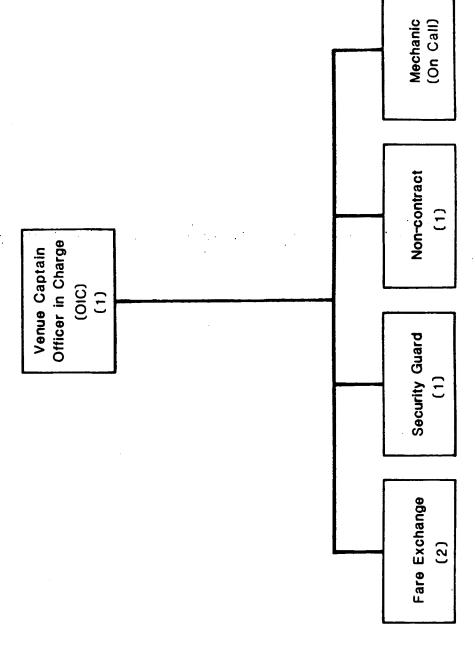
EXHIBIT 18

## CERRITOS PARK-RIDE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force



**EXHIBIT 18** 

CENTURY CITY PARK-RIDE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force



**EXHIBIT 18** 

# CRENSHAW CENTER SHUTTLE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

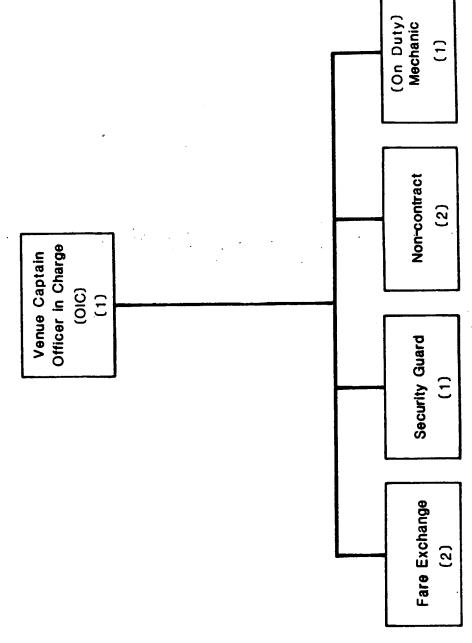


EXHIBIT 18

## DODGER STADIUM VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

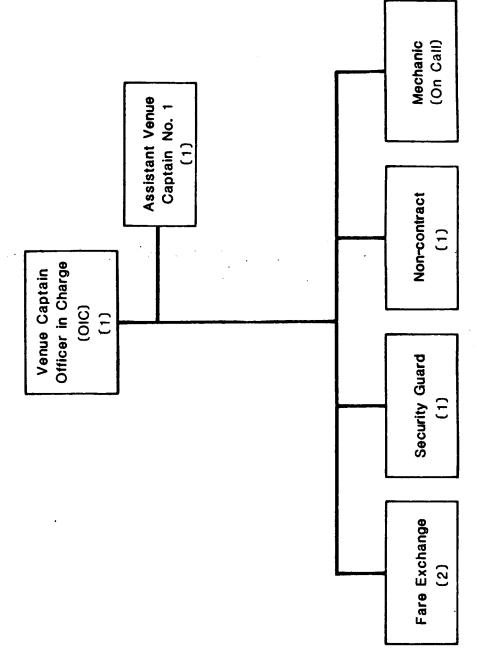


EXHIBIT 18

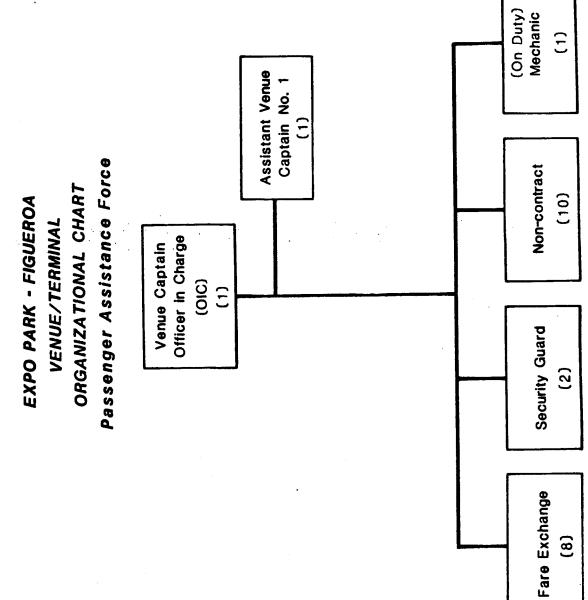


EXHIBIT 18

EXPO PARK - VERMONT
VENUE/TERMINAL
ORGANIZATIONAL CHART
Passenger Assistance Force

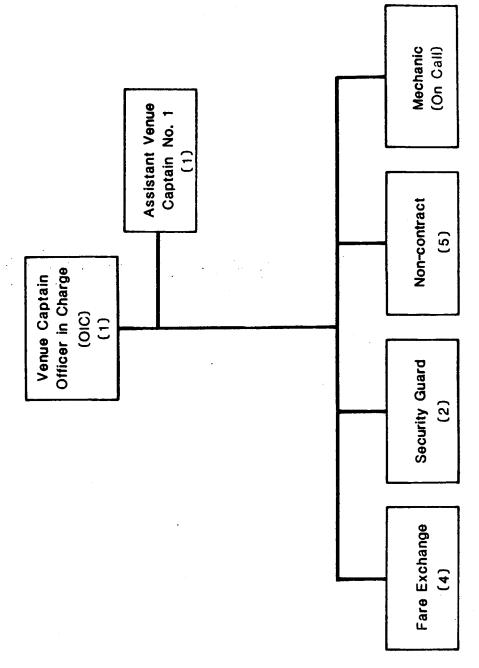


EXHIBIT 18

## FIGUEROA STREET SHUTTLE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

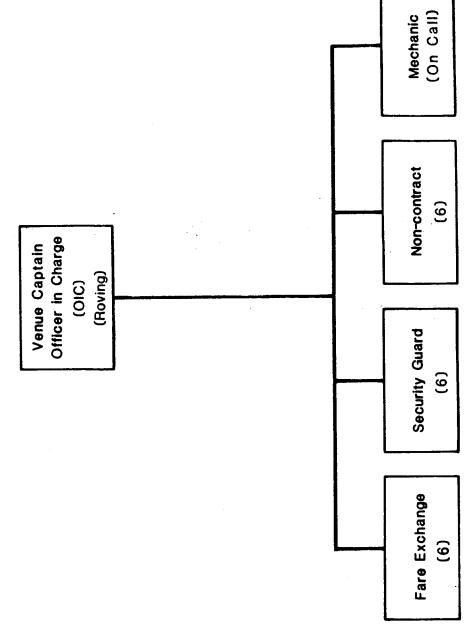


EXHIBIT 18

## HOLLYWOOD PARK PARK-RIDE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

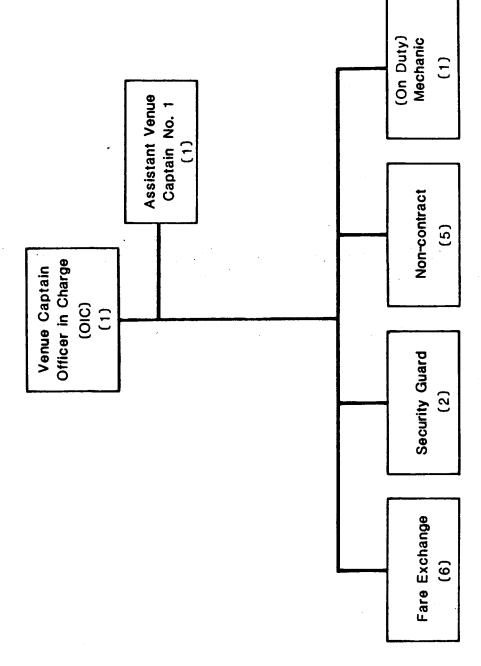


EXHIBIT 18

LONG BEACH
VENUE/TERMINAL
ORGANIZATIONAL CHART
Passenger Assistance Force

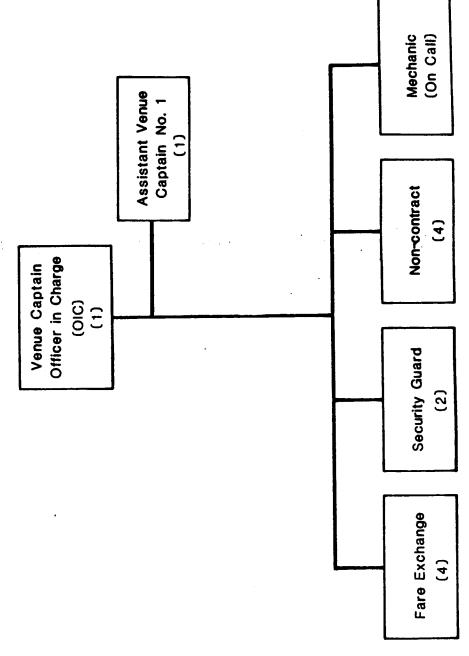


EXHIBIT 18

## LOYOLA UNIVERSITY VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

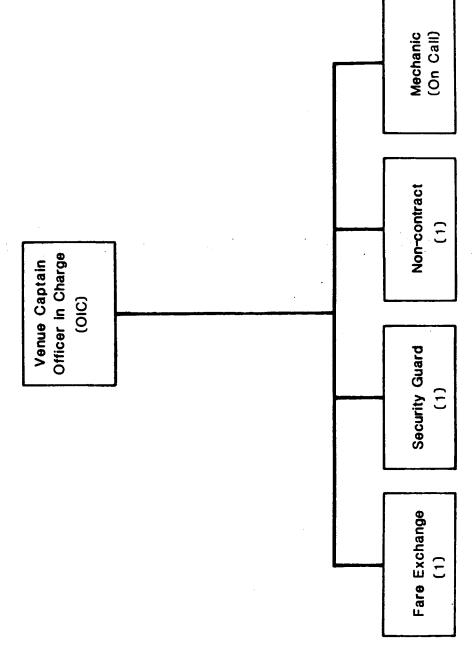
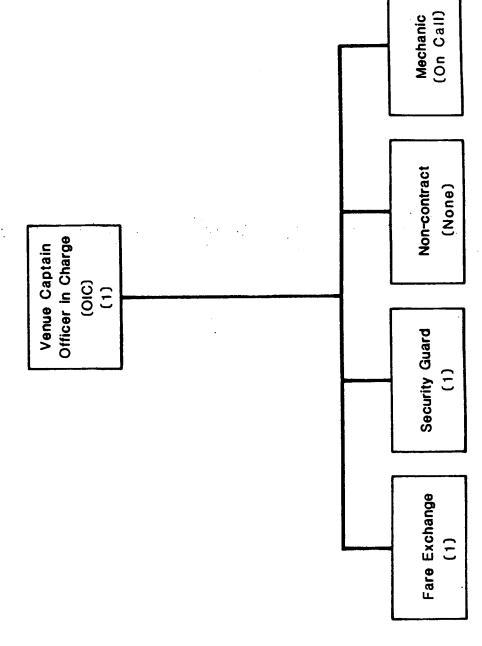


EXHIBIT 18

98th AIRPORT SHUTTLE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force



**EXHIBIT 18** 

## PASADENA PARK-RIDE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

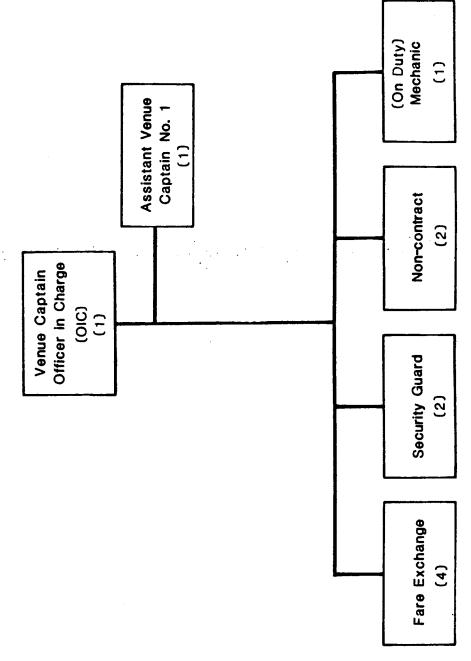


EXHIBIT 18

## ROSE BOWL VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

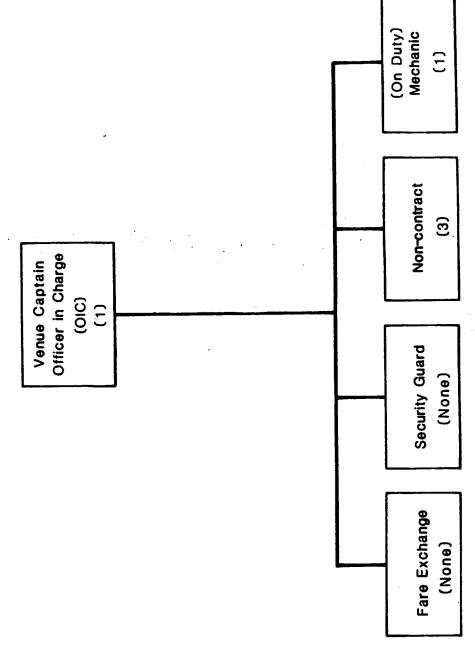


EXHIBIT 18

ROSE BOWL (PARSONS) SHUTTLE
VENUE/TERMINAL
ORGANIZATIONAL CHART
Passenger Assistance Force

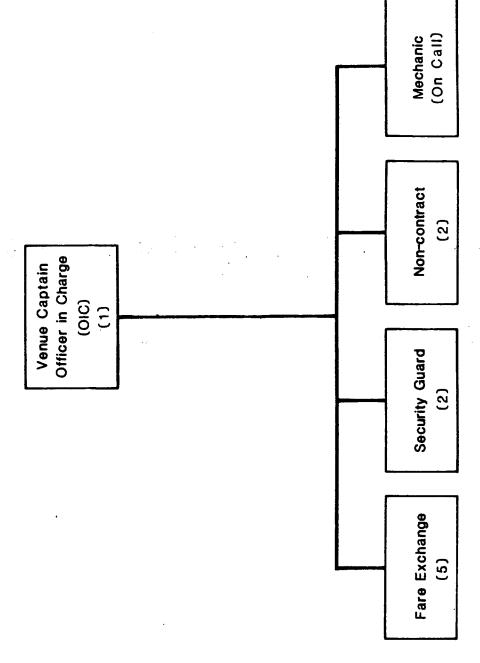
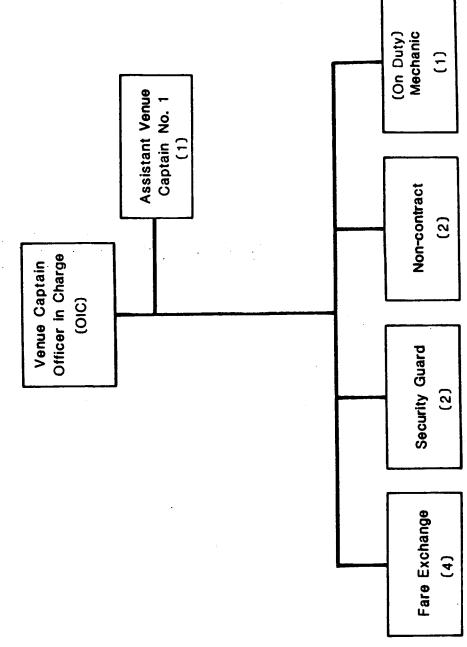


EXHIBIT 18

## SAN FERNANDO VALLEY PARK-RIDE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force



**EXHIBIT 18** 

## SANTA ANITA VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

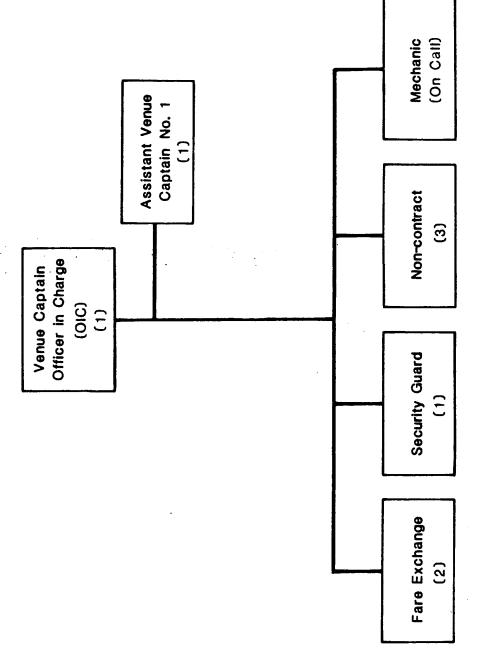


EXHIBIT 18

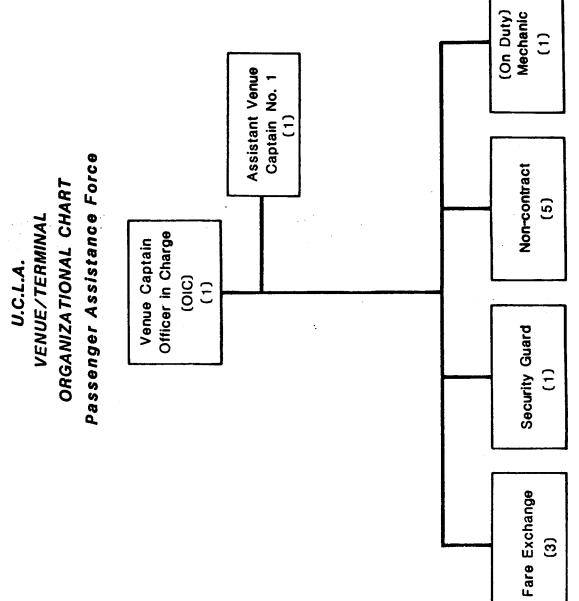


EXHIBIT 18

## VAN NUYS TERMINAL 24 VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force

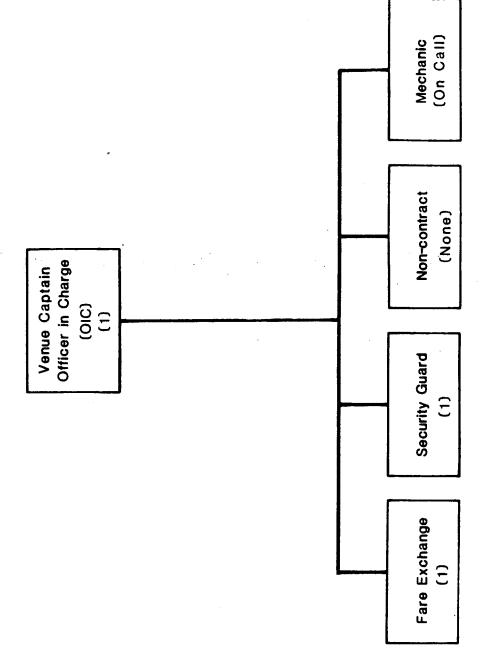
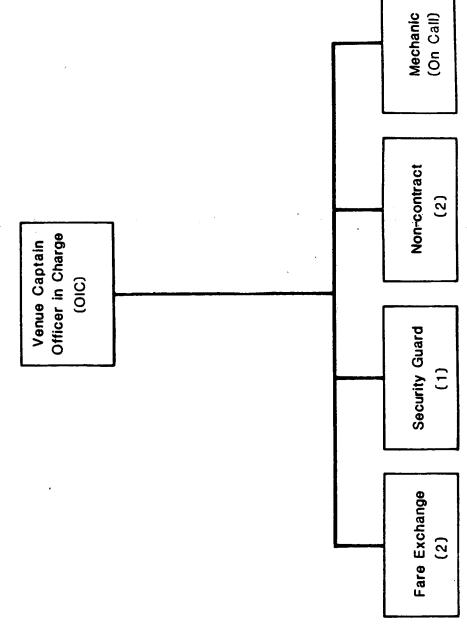


EXHIBIT 18

## WESTWOOD SHUTTLE VENUE/TERMINAL ORGANIZATIONAL CHART Passenger Assistance Force



## EXHIBIT 19

## CLOSE DOWN PLAN

The Olympics will, for 16 days, place a significant burden on the District. Added services will be put into operation, additional staffing will be brought on board and trained, additional equipment will be used. On August 13, the Olympic operation will cease to exist and the District will return to its scheduled regular operation. However, the added Olympic-induced support manpower and equipment will still be present at the District. The District will need to reduce staffing levels and remove excess equipment to reach regular non-Olympic levels as quickly as possible in order to reduce the expenditures resulting from the Olympics.

Additionally, the provided Olympic services will need to be evaluated to see:

- if the service was self-supporting
- if the service was efficiently and effectively provided
- what was the impact to regular service.

The significance of these issues requires that a plan of action, the Close Down Plan, be prepared. This plan is the subject of this exhibit.

### RETURNING TO REGULAR OPERATION

The effort to return to normal operation will significantly impact three distinct areas: manpower, equipment, and facilities. Reductions or redeployment in each is called for. The following describes in more detail the specific actions to be taken for each.

### MANPOWER

The District will either have to reduce and/or redeploy manpower. Reductions will occur in Transportation, Maintenance, Accounting, Marketing, and Customer Information. Redeployment will involve Maintenance permanent contract positions and District-wide non-contract positions.

Staff reductions will require a two-phased process. The initial phase will actually be completed prior to the Olympics. It involves the identification, of all affected departments, a listing of the manpower that will be terminated or furloughed in the period immediately after the Olympics. Department heads will be required to assess their staffing and to develop this list of names by July 1, 1984.

The second phase will occur between August 13 and September 30. During this time period, the necessary paperwork will be completed by the affected departments, and by Personnel, to finalize the releasing of employees. This includes not only the authorizations and notifications needed to release, but also the establishment of recall lists for those positions in which employees will be furloughed.

The process is explained in Exhibit 11.

Staff redeployment will be handled in one of two ways:

- System shake-up to move Maintenance contract personnel back to their original work site at Division 14 (South Park) and Vernon Yards.
- Department head notification to non-contract subordinates to return to original work stations as of August 13, 1984.
- General Manager notification to disband the Olympic Task Force as of September 30, 1984.

The results of these redeployment strategies will be the re-establishment of manpower levels as necessary to operate the District's normal operation.

### **EQUIPMENT**

The number of buses, autos, trucks, radios, and other equipment will each need to be reduced after the completion of the Olympics. The process is basically as described above for reducing manpower. The initial phase requires the identification by July 1 of all equipment to be sold or returned. The second phase occurs from August 12 through September 15 and entails processing the necessary paperwork to reduce the equipment levels as necessary.

Essentially, only four departments will be involved in this process. They are: Maintenance, General Services, Telecommunications, and Purchasing.

## **FACILITIES**

Special facilities such as kiosks, bus stop signs, and on-site information signs, will all be needed to accommodate our passengers. For the most part, their usefulness after the Games will be restricted to transit or Olympic memorabilia collectors. Generally, therefore, it will be necessary for the District to dispose of these facilities.

All special Olympic facilities will be identified by August 10, 1984 by Transportation, Maintenance, Marketing, Customer Relations, Stops and Zones, and other affected departments. These departments and/or Bus Facilities will then take appropriate steps to remove or demolish these facilities. This process is to be completed by September 15, 1984.

### EVALUATE OLYMPICS

The Olympic evaluation will be completed by December 31, 1984. The analysis will assess the following issues: the economic selfsufficiency of the Olympic service; the impact to regular service; ridership and productivity of regular and Olympic services during the Olympics; effectiveness and efficiency of the Olympic service. The study design and schedule are presented in Exhibit 19.1.

STUDY DESIGN AND SCHEDULE OF POST-OLYMPIC ACTIONS/STUDIES
NEEDED TO ASSESS IMPACT OF SERVICES

ACTION/STUDY	DEPARTMENT RESPONSIBLE	ESTIMATED COMPLETION DATE
Establish Evaluation Procedure	Planning	July 1, 1984
Collect Necessary Data	PAF, Accounting, Planning, OMB, Transportation, Maintenance, Marketing	October 31, 1984
Conduct Olympic Impact Analysis	Planning	November 30, 1984
Prepare Report		
- Preliminary Assessment	Planning	September 15, 1984
- Final Report	Planning	December 31, 1984

Exhibit 19.2 lists the specific actions that must occur and a schedule for completion.

DESCRIPTION AND SCHEDULE OF POST-OLYMPIC ACTIONS NEEDED TO RETURN THE DISTRICT TO NORMAL OPERATIONS

ACTION	DEPT. RESPONSIBLE	SCHEDULE FOR COMPLETION
Reduce Manpower Levels		
<ul> <li>Terminate or furlough temporary Olympic employees</li> <li>Reassign non-contract to regular assignments</li> </ul>	Every affected SCRTD Department Every affected SCRTD Department	September 30, 1984 August 13, 1984
Reduce Equipment Levels		
- Return leased equipment	Maintenance, General Services, Telecommuni- cations	August 30, 1984
Reduce Facilities		
- Reduce, remove, renovate facilities as required	Bus Facilities, Stops and Zones, Transpor- tation, Maintenance, Marketing, Customer Relations	September 15, 1984
Disband Olympic Task Force	General Manager	September 30, 1984

In order to return to normal pre-Olympic levels of operation, it will be necessary to reduce staffing levels and remove excess equipment. Exhibit 19.3 describes the roles and responsibilities of each department.

Objectives established in Chapter 2.0 will serve as a guide in executing the tasks.

- (1) Reduce manpower to pre-Olympic levels within 45 days.
- (2) Reduce equipment to pre-Olympic levels within 30 days.
- (3) Reduce or eliminate special Olympic facilities within 30 days.
- (4) Perform audits and determine actual costs and revenues of the Olympic servce within three months of the conclusion of the Games.
- (5) Evaluate the impact on SCRTD of gearing up for, providing for, and closing down of the Olympic operation as quickly as possible.

## EXHIBIT 19.3

## OLYMPIC ROLES AND RESPONSIBILITIES BY DEPARTMENT (POST OLYMPIC PERIOD)

DEPARTMENT	POST OLYMPICS			
Accounting/ Fiscal	Staffs down; tabulate final revenue and expenses of Olympic Service; continues to process revenue and expenditures of token sales; audit/post; provides data to OMB.			
Bus Facilities	Oversees removal of Olympic facilities.			
Customer Relations	Reduces staffing to normal operational level.			
Employee Relations	None.			
General Services	Reassigns, removes, cancels equipment or services.			
Legal	None.			
Maintenance	Reduces bus fleet as necessary; reduces, retains or reassigns manpower; return lease buses in condition received.			
Marketing	Continues sale of tokens; reduces staffing.			
Office of Management and Budget (OMB)	Prepares report of revenues and expenditures for the Olympic Service.			
Personne1	Processes temporary staffing furlough or termination paperwork			

# EXHIBIT 19.3 (CONT'D)

## OLYMPIC ROLES AND RESPONSIBILITIES BY DEPARTMENT (POST OLYMPIC PERIOD)

POST OLYMPICS		
Prepares evaluation of the Olympic services.		
Prints regular schedule material and evaluation reports.		
Terminates contracts.		
Terminates leases.		
Help collate and prepare data for analysis.		
Reprogram electronic headsigns; returns added equipment as necessary.		
Evaluation of events' actions during Olympics.		
Reduces staffing.		

Exhibit 19.4 describes general levels of authority that will exist subsequent to the Games.

EXHIBIT 19.4

DELINEATION OF AUTHORITY FOR OLYMPIC SERVICES

DEPARTMENT	POST OLYMPICS		
Board of Directors	Review Olympic Service Evaluation Reports.		
General Manager	Oversee and approves evaluation report.		
Olympics Task Force	Under authority of General Manager, responsible for down- scaling District operations. Oversees preparation of evaluation plan.		
Executive Staff and Department Heads	Implements decisions of Task Force.		

#### EXHIBIT 20

#### CONTINGENCY PLANNING

A true optimist would be a person who just knew that the District would put in schedules, manpower and equipment as originally planned, without modification. He would also just know that our services would not need to be altered due to extraordinary traffic problems.

It would be ideal if the Olympic services were to be implemented as planned. However, the plans for the Olympic services are based upon reality. And realistically, it is known that the services will not all go in as planned. On the spot adjustments may need to be made to accommodate changing field conditions.

The plan allows for these changes and sets up a procedure for service modification (See Chapter 7). Toward that end this report looks at the various anticipated contingency measures that have been developed which: describe likely problems that may occur, and details solutions or responses to these problems.

The problems cited are not necessarily restricted to the Olympic period. In fact, most are being experienced on our present regular operation. The responses described in this report are thus not necessarily new or specific to the Olympics. They are usually contingency measures that are being exercised at the present time as part of the District's standard operating procedures.

## The following internal and external problems may occur:

## INTERNAL

- Lack of Supplies, Parts, and Fuel
- Major Equipment Failure
- Lack of Manpower
  - (1) Maintenance Personnel
  - (2) Operators
- Expanded Radio Communication Requirements
- Deployment of Lease Buses
- Redeployment of Service Based on Excessive Demand on Regular and Olympic Services
- Additional Personnel
  - (1) Passenger Assistance Force
  - (2) Information Clerks
  - (3) Ticket Clerks

#### **EXTERNAL**

- Outside Maintenace and Towing Agreements
- Power Failures

## INTERNAL CONTINGENCY FMERGENCY PREPAREDNESS

The Maintenance Department has been planning for the Olympics for over a year. Attempts have been made to foresee every type of emergency which might arise. The expertise and experience of other "Olympic cities" have been used as models for District Maintenance efforts and emergency preparedness. Through all of the planning effort and research, three significant areas have continuously emerged as vulnerable:

- (1) Lack of supplies, parts, fuel, etc.
- (2) Major equipment failure at one site.
- (3) Lack of manpower, sick-in, or unforeseen maintenance overload at one or two divisions.

## 1. SUPPLIES, PARTS, FUEL DELIVERY

Prior to July 28, every division storeroom will be stocked to capacity with both software and hardware necessary to maintain at least seven (7) days of operation. This would include filters, lights and light bulbs, and parts known to be used on a regular basis. Night delivery has been arranged to allow for the traffic congestion which we know will exist in daylight hours. Our fuel supplier has also agreed to night fuel drops for the same reason. In addition, in the event of a work stoppage at the refinery, a second supplier has agreed to supply us our fuel requirements. Finally, a research of existing antipollution measures and fire laws has been made. We have ascertained that in-field refueling is legal and possible with existing suppliers; however, that would only take place under the most dire of emergency circumstances.

#### 2. MAJOR EQUIPMENT FAILURE

Each division generally has a different fleet mix. In the event that any given series of coach were to suffer catastrophic failure, plans have already been made to move some coaches from other operating divisions. If

all Neoplan and Carpenter buses are delivered and in service prior to the Olympic Games, there will also be a small Reserve Fleet to call upon. However, it has been ascertained that if the District does not lease any buses, it will not be possible to call upon lease buses from other properties to take care of emergencies. Lease buses must be prepared with fareboxes and headsigns, and drivers must be trained to operate them. All of that makes it impossible to use lease buses as an emergency back-up.

## 3. LACK OF MAINTENANCE PERSONNEL

There are at least three (3) days during the Games where a major part of several divisions' fleets will be on the road for twenty (20) or more hours. This makes it extremely difficult to perform normal maintenance or to repair expected, and therefore normal, failures. This means that on any given shift, we may be required to repair more vehicles than is possible with existing manpower. There is also the possibility of major fatigue or even a sick-in. The latter is a phenomenon that occurs in our daily operation. Maintenance has already planned to transfer personnel from other divisions to the "problem division(s)" to take care of such emergencies.

#### 4. LACK OF OPERATORS

The Schedule Department supplies each division with a priority cancellation list. This list is used for three purposes:

- Cancellation for lack of operators,
- 2. Cancellation for lack of equipment,
- 3. Cancellation for inclement weather.

It should be noted that the list is seldom ever used. However, the list is capable of removing approximately 250 peak hour buses from the system without serious impact on ridership. During severe rain storms, the list is used and the system still provides adequate service. No contract service is ever withheld.

Each division has a different priority list, tailor-made to its particular needs. It would appear that a similar list should be devised for Olympic service emergencies.

## 5. POWER FAILURE

In addition to the above, emergency generators have been installed at each operating division which "kick in" if there is a power failure. During the recent episode where most of Los Angeles lost power, our divisions operated in a normal manner.

During the Games, Facility Maintenance will station personnel at the operating divisions. The normal practice is for all of them to work out of Vernon Yards and Division 11. By having them stationed at the divisions, their reporting for duty time and shift change time coincide with high productivity hours on vacuum, refueling and washer operation. These are the times most crucial and therefore most vulnerable to equipment failure. Therefore, these problems will be handled expeditiously. These personnel will work from the divisions but their first priority will be to return in the event of trouble.

# INTERNAL RADIO CHANNEL DESIGNATIONS

In making Olympic Games assignments, considerations shall be given to the communications requirements of both Transportation and Maintenance through maximum utilization of our available resources.

During the period of the Games, July 28 through August 12, 1984, the following assignments of radio channels will be in effect:

## SUPVERVISORY RADIO SYSTEM

Channel A/B - Road Supervisors assigned to regular service activities.

Administration and staff vehicles currently assigned.

Channel C - Transit Police

Channel D - Maintenance Department

Channel E - Road Supervisors and staff personnel and Maintenance personnel, including roving mechanics, assigned exclusively to Olympic Games operations.

#### **BUS RADIO SYSTEM**

Bus radio Channel 8 will be assigned only to buses involved with Olympic Games operations. Lines currently assigned to Channel 8 will be reassigned to the other nine bus radio channels. A repeater station must be established at either the Verdugo Peak or Mt. Lukens base station site in order for Channel 8 to provide the necessary coverage of Olympics operations.

The above assignments are based on the assumption that there will be no additional radio channels available.

# INTERNAL CONTINGENCY FLEET PLANNING LEASE BUSES

Figure 18 shows the fleet mix for the Olympic Games. The deployment assures that the various bus manufacturers will be represented. Further, if the Neoplans are received in a timely manner and no <u>new</u> defects are found in the Grumman Flxibles, that mix can retain its integrity. However, should unresolvable problems arise with either of these two major fleet components, it will be necessary to lease buses. Leased equipment carries a separate set of problems requiring some additional planning and policy decisions.

Over 250 buses have been located within the State which could be made available to the District's needs. Most of these buses require District inspection to assure that they can mechanically fulfill our requirements. However, few are equipped with wheelchair lifts. Secondly, they will be delivered with their original paint scheme and logos. Third, they will not have radio equipment and, finally, no headsigns are compatible with any District lines. It should also be noted that if buses are leased, they must be returned in the same condition in which they are received.

Given the above conditions, the Olympic Task Force has debated the issue of leased bus deployment to a great extent. Of primary concern is vehicle identification for normal or Olympic service, degradation of the present level of "normal" accessible service, and the possibility of vandalism to the leased buses.

#### RECOMMENDATION

The Task Force recommended that some leased equipment be used on low-ridership lines in areas where there is little or no vandalism and on both regular and Olympic park/ride services. The absence of headsigns and District identification will make it mandatory to place dash signs on the

coaches showing destinations. Further, planning and scheduling will have to assure that they are used on runs with no "short line turnarounds" and on park/ride services which do not interline on other District services. The control at park/ride locations and the addition of Olympic identification make those services the most amenable to the use of leased buses. It also points out to the Board and the public that both regular and Olympic service will share the use of leased equipment and neither service will share the entire burden.

If leased equipment is used in regular service only, it may degrade our accessible commitment. Further, it is bound to create problems for patrons and drivers alike without the control of loaders (used in park/ride) to reassure patrons that it is the proper bus to take. It is also important to note that park/ride services are not presently an accessible commitment.

#### INTERNAL

#### CONTINGENCY PLAN

# PASSENGER ASSISTANCE FORCE MORE PEOPLE IN FIELD

During the Olympic Games, the need for additional personnel at our Olympic service locations may arise. If such an occasion occurs, a special procedure will be implemented to assure adequate personnel coverage is available. The following sources will be utilized to obtain additional personnel for this coverage:

- Exhaust existing list of Non-Contract volunteers;
- Request additional Non-Contract volunteers;
- 3. Recruit personnel from other transit properties;
- Request Contract volunteers;
- 5. Require Non-Contract personnel to fill vacancies;
- 6. Obtain Union approval and require Contract personnel to fill vacancies;
- 7. Require existing personnel in the field to work additional hours;
- 8. Request volunteers from family members of Non-Contract employees;
- 9. Contract with outside employment agencies for temporary personnel.

# CONTINGENCY PLAN NON-CONTRACT PASSENGER ASSISTANCE FORCE (PAF) RECRUITMENT

If a insufficient number of volunteers is available from among the District's Non-Contract employees and volunteers from other transit properties, the deficiency will be made up by hiring college students.

The procedure for hiring these employees is the same as the procedure for hiring of contract staff (Exhibit 11), with the following exceptions:

- 1. The recruitment sources will be limited to vocational schools, community and four-year colleges, and adult education centers.
- 2. Advertisements will be placed at these schools only, through the schools' own communication networks.
- 3. Recruiters from the Personnel Department will accept applications, test and interview candidates on-site on prearranged days, perhaps following pre-screening by school placement counselors. Testing will be both written and performance.

Non-Contract student Passenger Assistants should be notified by May 1, 1984, that they have jobs with the RTD during the Olympics. These students should begin service July 16, 1984. On-site application, testing and interviewing will be done by appointment with the schools during late March and April.

Some late recruitment (late May or early June) may be necessary to replace any attrition from among those to whom jobs offers have been made.

# INTERNAL CONTINGENCY CUSTOMER RELATIONS EMERGENCY STAFFING PROCEDURES FOR INFORMATION CLERKS

A list of Information Clerks on scheduled rest days will be prepared for each day of the Olympics. Any clerk unable to report for work due to illness or a personal emergency is requested to notify the on-duty Supervisor as far in advance as possible but not later than one hour before the scheduled shift starting time. The on-duty Supervisor will contact clerks for overtime according to established contractual procedures. If vacancies occur at outside locations, current on-duty personnel will be reassigned based on service needs and existing contractual procedures.

# INTERNAL CONTINGENCY MARKETING DEPARTMENT EMERGENCY STAFFING FOR TEMPORARY TICKET CLERKS

Any clerk unable to report for duty will be required to contact their Supervisor at least two (2) hours prior to scheduled check-in, emergencies excepted.

On-duty personnel will be reassigned in accordance with District needs and anticipated location volume. Shift Supervisor will provide any necessary transportation.

# EXTERNAL CONTINGENCY MAINTENANCE SERVICE/TOWING AGREEMENTS

During the Olympic Games, bus breakdowns could become a major traffic impediment. It is therefore necessary to enter into agreements with various agencies to expedite traffic flow.

It is Detroit Diesel Allison's intention, during this time period, to create a warehouse and supply depots for emergency repair. In addition, Continental Towing and other external agencies have been in contact with CALTRANS, CHP and LAOOC for emergency towing. Finally, local repair centers such as Lawless Detroit Diesel, Cummins, Cinedyne, and other service and repair facilities are gearing up to work on an "as needed" basis to perform necessary repairs to charter buses. They all need a central agency to coordinate the effort as well as to clarify the roles of all involved agencies. Detroit Diesel Allison has also set up a computer network which will show parts availability and "open time" for service at all of its vendors in Southern California.

It should be noted that this type of understanding will even have to be reached with municipal agencies not directly involved in the Olympics. For instance, if a Santa Monica bus breaks down in central city or Westwood, or a Torrance or Montebello bus blocks a major intersection, or Torrance or another agency has a vehicle break down on a major arterial or freeway, it will be necessary to clear as quickly as possible.

During the Olympic time period, the District will increase its on-street service capability by approximately 600%. We therefore intend to act as the catalyst in bringing together all parties, in order to clarify the

roles that each party is both willing to assume and capable of performing. The result will be formal and informal agreements with a significant number of external aencies, addressing such problems as:

- Towing only;
- Pushing only;
- 3. Emergency repair; and finally, perhaps, overhaul of buses coming from outside the area.

The necessary ingredients to successful negotiations are maps which depict street closures, one-way streets, staging areas for charter and "other" buses, bus-only streets, autó-only streets, freeway off-ramp closures, and other clarifications of traffic movement necessary to place service vehicles in the most strategic locations. This information is being clarified by LAOOC, CHP, CALTRANS, and our own Planning Department.

The District, acting as the coordinator, will enter into meetings with all affected parties, which should resolve all of the major problems prior to the advent of the Olympic Games. One such meeting was already held at the Bus Ride Forum on Wednesday, February 22, 1984. It is the Maintenance Department's intention to act as the facilitator to reach these agreements at the earliest possible date. Necessary maps, and other materials will have to be provided by the various agencies in order to complete these actions. Planning will also play a significant role in the early orientation for these outside agencies.

#### **ACKNOWLEDGEMENTS**

#### OLYMPIC TASK FORCE

#### S. T. Parry, Chairman

Anita Allen Al Altiq Nikki Barnard Callier Beard Charlie Beatty Elfriede Becker Henry Beier Bill Bennett Michelle Caldwell Ralph Carapia Stuart Chuck Pat Coble Chris Dahlstrom Brenda Diederichs Tony Fortuno Don Heida Manny Hernandez Scott Holmes James Jackson Tom Jasmin Mike Leahy Byron Lee Phil Meyers Bob Miller Al Moore Ernie Munoz Tito Noval Bernie Sakmar Larry Schlegel Pete Serdienis Russ Wilson

General Services Transportation - Instruction Personnel Planning Schedules Customer Relations Planning Operations Control and Services Employee Development Labor Relations Telecommunications Transportation - General Maintenance Personne1 Marketing Purchasing Community Relations Planning Lega1 Transportation - Instruction Equipment Engineeering Planning Bus Facilities Cash Counting Print Shop Transit Police Accounting/Fiscal Marketing Office of Management and Budget Stops and Zones Planning

## ADDITIONAL PLANNING STAFF PERSONNEL

Susan Chapman Don Dravis Nisaa Rauf Patrick Roche