



November 15, 2017

Metro

News

Dave Sotero/Joni Goheen
Metro Media Relations
213.922.3007/213.922.2700
metro.net/press/pressroom
mediarelations@metro.net

FOR IMMEDIATE RELEASE

Metro Opens New Metro Bike Hub to Provide Safe, Secure Bicycle Parking at Los Angeles Union Station



The Los Angeles County Metropolitan Transportation Authority (Metro) today announced the grand opening of a new Metro Bike Hub at Los Angeles Union Station, one of the largest secure-access bicycle parking facilities of its kind on the Metro transit system.

Located next to the north breezeway of Union Station West near Alameda Street, the \$2.5 million, 3,000-square-foot facility can accommodate safe and secure parking for nearly 200 bicycles under a controlled entry system and closed-circuit TV surveillance. The facility will support an array of bicycle-related services, including onsite staff, same-day repairs, accessory sales and bike-related clinics and classes for multi-modal transit riders.

“Metro is committed to providing Angelenos with sustainable, healthy alternatives to driving – whether they’re commuting to work, or taking a trip across the region,” said Los Angeles Mayor Eric Garcetti, Chair of the Metro Board. “This safe, secure bicycle parking center connects cyclists with one of our City’s most active transportation hubs and encourages more people to get where they’re going on two wheels.”

Two other Metro Bike Hubs are currently operating at El Monte Transit Center and Hollywood/Vine Metro Red Line Station. Metro’s growing network of Bike Hubs allows bicycle commuters to leave their bikes at stations in a safe environment and avoid the hassle that sometimes comes with bringing bikes aboard crowded trains or exceeding the two-or three-bicycle rack limit on buses. Hubs are also an effective way to encourage “first mile, last mile” connections to transit, which is a common barrier for many would-be transit commuters.

“We’ve recently brought a host of new services to Union Station, but this new bike hub promises to be one of the best yet for our multi-modal customers,” said Metro CEO Phillip A.

Washington. “We now have a dedicated bike shop, parking area and common meeting place for our local bicycle community here at Union Station.”

The secure bike parking component will be operated by BikeHub, Metro’s Small Business Enterprise-certified contractor that also operates the El Monte and Hollywood/Vine facilities. BikeHub will ensure smooth operation of the bike parking facility for all members. The secure bike parking area is open 24 hours a day and seven days a week.

Retail and bike services will be provided by the Bike Center. The company will host bike repair and commute information clinics for community members to learn more about commuting and traveling by bicycle. The bike center will also offer bike valet, tours and bike rentals at the site, and will explore other possible bike-related activities to encourage local bicycle trips. Retail hours will be Monday through Friday from 8 a.m. to 6 p.m. and Saturday and Sunday 10 a.m. to 6 p.m.

Parking at the Union Station Metro Bike Hub access will be available for registered users for \$5 weekly, \$12 monthly or \$60 yearly. The low fee structure is designed to appeal to a wide range of customers, including occasional bicycle riders, seasonal riders, regular commuters and non-commuters. Only registered users can park in the facility, which is accessible 24/7 with surveillance cameras and intrusion detection technology to provide increased security. Users can register online at www.metro.net/bikehub. A California identification card/driver’s license or Metro Bike Hub card is used to enter the facility. Users are responsible for locking their bike and gear to the racks. As part of their membership benefit users will also have access to El Monte and Hollywood/Vine Bike Hubs.

Additional bike hubs are planned at the Culver City Expo Line Station, Willowbrook/Rosa Parks Blue/Green Line Station, North Hollywood Orange Line Station and the Airport Metro Connector station.

For more information on Metro Bike Hubs, visit metro.net. To register to become a Bikehub member, visit metro.net/bikehub.

About Metro

The Los Angeles County Metropolitan Transportation Authority (Metro) is unique among the nation’s transportation agencies. Created in 1993, Metro is a multimodal transportation agency that transports about 1.3 million passengers daily on a fleet of 2,200 clean air buses and six rail lines. The agency also oversees bus, rail, highway and other mobility-related building projects and leads transportation planning and programming for Los Angeles County.

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About BikeHub

BikeHub is a planning and operations team that helps clients execute their bike transit projects. BikeHub is the nation's largest bike station operator. Clients include Metro, Bay Area Rapid Transit District, and Caltrain. Bikehub is also part of the Metro Bikeshare team, performing repair and assembly functions for Bicycle Transit Systems (BTS). For more information, visit www.metro.net/bikehub.

About The Bike Center

The Bike Center is a full-service bike shop offering repairs, new and used bike sales, retail commuter accessories, guided tours, bike rentals. The Bike Center also offers education and encouragement programs for bicyclists to gain knowledge and skills for riding confidently in city traffic. The Bike Center operates a sister location in Santa Monica established in 2011. For more information, visit www.thebikecenter.com/unionstationla.

Metro-141 (General Release)

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