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FOR IMMEDIATE RELEASE

Metro CEO Phillip A. Washington Announces Service Improvements to Help Alleviate Expo Line Crowding

Today Los Angeles County Metropolitan Transportation Authority (Metro) CEO Phillip A. Washington addressed recent customer concerns about Expo Line overcrowding, announcing several short-term and near-term solutions intended to create more train capacity for Expo Line riders.

"We've heard from the public about Expo Line overcrowding, and we're working aggressively to identify remedies to help alleviate this situation," Mr. Washington said during his CEO remarks at today's Metro Board meeting. "We appreciate our customers' patience as we work to correct this issue as quickly as possible."

In the short-term, Metro has added:

- Two westbound trains from approximately 6:30-7:30 a.m. and 5:45-6:30 p.m.
- Two eastbound trains from approximately 6-7 a.m. and 5-6 p.m.
- Starting today, September 26, Metro added a third train into the rotation that will further increase capacity during the peak-of-the-peak period.

In the near-term, Metro is evaluating how to return Expo Line service to its prior sixminute headways when the agency reopens the Metro Blue Line as part of "New Blue" Improvements in late October. Both line schedules must be coordinated to reduced train congestion delays along their shared operating segment in downtown L.A.

Metro transitioned from six-minute to eight-minute peak service headways on the Expo Line earlier this year in efforts to ensure better availability of all three-car trains and to improve service reliability attributed to train congestion within at-grade, street running segments.

About Metro

The Los Angeles County Metropolitan Transportation Authority (Metro) is building the most ambitious transportation infrastructure program in the United States and is working to greatly improve mobility through its <u>Vision 2028 Plan</u>. Metro is the lead transportation planning and funding agency for L.A. County and carries about 1.2 million boardings daily on a fleet of 2,200 low-emission buses and six rail lines.

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