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# L.A. Metro to Host Telephone Town Hall on January 17, 2023, to Discuss the upcoming 2023-2024 Budget Process

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Contact Media Relations  
([about/media-relations/](https://www.metro.net/about/media-relations/))

## **Metro Media Relations**

One Gateway Plaza  
Los Angeles, CA 90012  
213.922.2700  
[mediarelations@metro.net](mailto:mediarelations@metro.net) (<mailto:mediarelations@metro.net>)

Rick Jager December 21, 2022

The Los Angeles County Metropolitan Transportation Authority (Metro) invites the public to provide feedback about the agency's Fiscal Year 2024 Budget process during a live, interactive Telephone Town Hall on Tuesday, January 17, from 6 to 7 p.m.

As part of Metro's ongoing Putting People First engagement efforts, the Telephone Town Hall will invite participants to share their comments and feedback on Metro's initiatives, including reimagined public safety, enhanced cleaning and the improvement of customers' experience using Metro transit services. Public participation and input are important so that the budget under development reflects the needs and priorities of the public. Metro encourages all Angelenos' to participate and offer their input on the kinds of work and projects that should be prioritized in the FY2024 budget.

Metro will randomly contact approximately 100,000 residents from various ethnic and economic backgrounds from across L.A. County through an innovative automated telephone system to participate in the public forum. Residents can also pre-register (<https://tthm.wufoo.com/forms/metro-telephone-town-hall-signup/>). When residents answer their phones, they will be automatically connected to Metro's English-language meeting with the option for Spanish-language participants to select Spanish. Participants can provide input through real-time polling questions in their designated language.

This Telephone Town Hall is part of Metro's commitment to include our customers and stakeholders in the Fiscal Year 2024 Budget process. There will be additional opportunities for the public to engage with Metro in the coming months.

Participants can register in advance for Metro's Telephone Town Hall meeting at <https://tthm.wufoo.com/forms/metro-telephone-town-hall-signup/> (<https://tthm.wufoo.com/forms/metro-telephone-town-hall-signup/>)

Alternately, the public may also join the meeting using the following phone numbers (please only call on the specific date and time of the meeting):

English: On the day and time of the meeting, the toll-free call-in number is 888-400-1932

Spanish: On the day and time of the meeting, the toll-free call-in number is 888-400-9342

Those who want to participate via webcast through their computers can do so through one of the following links:

### **English Webcast Link for 1/17/2023:**

<https://janus.teletownhall.us/?id=Metro&eid=90452>

### **Spanish Webcast Link for 1/17/2023:**

<https://janus.teletownhall.us/?id=Metro-sp&eid=90453>

ADA Language Accommodation: Those requiring an interpreter or other accommodations should contact Metro at least 72 hours prior to the telephone town hall meeting at 323-466-3876 or California Relay Service at 711.

## **Budget Background**

The Metro budget identifies the priorities, programs, and initiatives that the agency will be pursuing in the year ahead. This begins with Metro's Office of Management of Budget forecasting the resources available for the upcoming year. This is followed by an extensive schedule of outreach activities planned with key stakeholder groups, customers, and the public. The FY24 Budget process will wrap up with a legally required public hearing in mid-May 2023 followed by adoption of the budget a week later at the Metro Board of Directors' May 2023 meeting.

