

Metro Micro On-Demand Rideshare Service Fare Change Began on March 24, New Discounts for Customers

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Fare change makes the program more financially sustainable while adding more fare discounts for customers

The Los Angeles County Metropolitan Transportation Authority (Metro) announced a permanent fare structure for its Metro Micro Pilot Program, its on-demand rideshare service that gives Angelenos more options for making short trips in key L.A. County service areas. The introductory \$1 fare has ended and has been replaced by a permanent \$2.50 base fare per ride. The agency has also added program discounts tailored to benefit low-income individuals, seniors, persons with disabilities and students as part of its commitment to enhance equity and sustainability.

Metro Micro links rideshare services with transit in areas that are hard to serve with conventional bus services. The program offers improved first/last mile connections and addresses disparities in access to affordable transportation options in communities of color and areas with lower median incomes. More than 1.7 million rides have been taken on Metro Micro since the program began in 2020.

Metro Micro services are available across eight zones in Los Angeles County, including: Watts/Compton, LAX/Inglewood, El Monte, North Hollywood/Burbank, Highland Park/Eagle Rock/Glendale, Altadena/Pasadena/Sierra Madre, Northwest San Fernando Valley and UCLA/Westwood/Veterans Affairs Medical Center.

The new fare structure includes:

- Free transfers to Metro Bus and Rail from Metro Micro, with a nominal fee of 75 cents for transfers from Metro Bus and Rail for a total base fare of \$2.50.
- Participants in the Low-Income Fare is Easy (LIFE) program, which provides reduced fares for low-income L.A. County residents, seniors and people with disabilities, can now use their 20 free rides to take Metro Micro. After 20 free rides, LIFE Program participants pay the permanent base fare of \$2.50.
- Participants in the GoPass program, students enrolled in participating K-12 schools and community colleges within the LA Metro service area, will continue to enjoy the convenience of the on-demand rideshare service at a reduced fare of \$1. Seniors and people with disabilities can also ride for \$1.

Additionally, users of the EZ Transit Pass, which is a monthly pass for local travel on several public transit carriers throughout L.A. County, can ride Metro Micro for 75 cents. EZ Transit Pass Zone 1 or higher riders can ride at no additional charge. Transfers from partner agencies to Metro Micro (interagency transfers) will pay only \$1.25 (50 cents transfer fee plus 75 cents).

To learn more about Metro Micro, please visit metro.net/micro. To read an FAQ on the program, visit www.metro.net/farechange.

About Metro

The Los Angeles County Metropolitan Transportation Authority (Metro) is building the most ambitious transportation infrastructure program in the United States and is working to greatly improve mobility through its Vision 2028 Plan. Metro is the lead transportation planning and funding agency for L.A. County and carries nearly 900,000 boardings daily on a fleet of 2,200 low-emission buses and six rail lines.

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