Agenda

Please Note: The meeting location has changed

San Gabriel Valley Service Sector Governance Council

Regular Meeting

New Metro San Gabriel Valley Sector Office 3449 Santa Anita Avenue 3rd Floor Conference Room El Monte, CA 91731

Call to Order

Council Members:

Rosie Vasquez, Chair Roger Chandler, Vice Chair Harry Baldwin Ernest Gutierrez Bruce Heard Henry Lopez Sharon Martinez Joseph Mosca Dave Spence

Officers:

Jack Gabig, General Manager Michele Chau, Council Secretary



- 1. Introductions
- 2. APPROVE Minutes of Regular Governance Council Meeting held Monday, September 10, 2007
- 3. Public Comment

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COUNCIL'S SUBJECT MATTER JURISDICTION

4. Chair's Remarks

5. RECEIVE report of the General Manager

(20 minutes) Attachment

6. RECEIVE Oral report on Customer Service Satisfaction Survey Results by Carl Torres, Transportation Planner II

(15 minutes)

7. RECEIVE Oral report on Service Reliability by David Castillo, Assistant Transportation Manager of Vehicle Operations

(15 minutes)

8. Consideration of Items not on the Posted Agenda

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

Copies of Agendas or Agenda Items may be obtained by contacting Metro San Gabriel Valley at 626-454-2810

