

CEO BRIEF | EVERY VOICE COUNTS

Phillip A. Washington
Chief Executive Officer

Happy Birthday,
Metro Rail!



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25th Anniversary of Metro Rail

This July marks the 25th Anniversary of Metro Rail in Los Angeles. Thanks to you, our rail system has expanded from one line to six, and now spans 87 miles and 80 stations across LA County. Los Angeles was once among the envies of the nation for its expansive streetcar network, but the popularity of the automobile and investment in a network of freeways catalyzed a cultural and behavioral shift such that Angelenos believed they would never get around on rail. In July of 1990, that changed, and the Blue Line was the first step. Running along the same right of way where the last rail car was taken out of service, the Blue Line was the beginning of a transportation revolution in Los Angeles. Now, 25 years later and with the passage of Measure R, Metro is leading the largest public works program in the nation with five rail lines under construction to again make Los Angeles's public transportation the envy of the nation.

Join us on Monday in the Gateway Building as we celebrate 25 years of moving LA County together. TV monitors in the Board Room and Cafeteria will show a live feed of the anniversary event, where a Blue Line train will break through a banner to commemorate this major milestone.

When: 9:45 a.m. to 10:15 a.m. on Monday, July 13, 2015

Where: Metro Headquarters Cafeteria and Boardroom

As we take a moment to reflect on the past and commemorate the monumental achievement of bringing Metro Rail to Los Angeles County 25 years ago, we must recognize where we are today. We still have work to do to become the best in the country. The Blue Line is now 25 years old and must be cared for and protected. The ribbon cuttings of yesterday are our operating responsibility today, and we must exhibit true excellence to ensure that the ribbon cuttings of tomorrow are something that future generations will be proud to celebrate and commemorate 25, 50 and 100 years from now.

Public Art & Culture Events Celebrating Metro Rail's 25th Anniversary

In celebration of Metro Rail turning 25, Metro has been hosting a series of events this month, including a *Metro Art Presents* jazz and swing music performance by Dave Stuckey & The Hot House Gang, which took place last Friday. This well-attended series showcases arts and cultural programs and leverages Metro Art's relationships with artists and arts organizations to present a range of creative collaborations.

In addition, Metro is offering art and architecture tours, some of which began last weekend. Guided art

tours attract new riders, offer opportunities for discovery, heighten the passenger experience in fun and engaging ways, and highlight Metro's diverse collection of artworks. Upcoming tours:

- Sunday, July 12, 2015, 10:30 a.m.-12:30 p.m.: Art & Architecture Tour of Union Station
- Saturday, July 18, 2015, 10:30 a.m.-12:30 p.m.: Art & Architecture Tour of Union Station
- Sunday, July 19, 10:00 a.m.-12:00 p.m.: Art Tour in Rail Stations

Look for more details on the 25th Anniversary and upcoming events at metro.net/25.

Eat Shop Play Vendor Day at Union Station

Earlier today, Metro's *Eat, Shop, Play Local* campaign hosted a Vendor Day in Union Station where businesses impacted by our rail construction projects displayed and sold merchandise to commuters and Metro employees in the East Portal (near the fish tank). Customers received free tote bags and non-Metro employees were entered into a drawing for a chance to win cash prizes.

One business representative from each transit project participated. From the Crenshaw/LAX line, Leimert Park Art Walk and Vision Theatre sold t-shirts, cultural gifts and distributed info about upcoming events. Representing the Regional Connector project, Phone House in Little Tokyo brought cell phone accessories and other fun electronic gadgets. Dysonna City Art Gallery came from the Wilshire district to display and sell beautiful art and photos.

Thank you to the participating vendors and to the Metro employees who supported these local businesses.

Eat, Shop, Play Local is a promotional campaign to minimize the construction impact to small business in neighborhoods where heavy transit construction takes place. For more information visit: <http://www.metro.net/interactives/html/eatshopplay/>

Meeting with Los Angeles News Group Editorial Board

Yesterday, I met with editors, editorial writers and reporters from the Los Angeles Newspaper Group (LANG), which manages local papers from all over the region including the Pasadena Star-News, San Gabriel Valley Tribune, Whittier Daily News, Torrance Daily Breeze, Los Angeles Daily News, Press-Telegram of Long Beach, and others. Working with media outlets allows us to keep the public notified and to remain accountable for delivering excellence in service and support, whether planning, building, or operating. I encouraged the LANG to maintain an ongoing dialogue as we continue to grow and transform our region.

A Day in the Life of a Bus Operator - Metro Emerging Professionals Association Mentees Observe AM Rollout

Bright and early yesterday morning, a group from the Metro Emerging Professionals Association (MEPA) who are participating in their Pilot Mentorship Program observed a mission critical, continuous, and very important part of what we do at Metro: the AM rollout at Division 10. The mentees got to observe the Operators sign in, inspect, pull out, and begin service. The mentees rode the line and pulled back in with the Operators, an experience which enhances MEPA's 'Day in the Life Series' to highlight the diverse roles of Metro employees.

MEPA is a group of Metro employees invested in helping the agency fulfill its vision and mission. Its goals are to stimulate, invigorate and inspire emerging professionals; provide learning opportunities and resources to aid in the development of emerging professionals; enhance understanding of cultural and generational differences, and to create networking opportunities, encourage teamwork and build

relationships within Metro. MEPAs areas of focus are relationship building, cross training, mentorship, future planning, and Metro unity.

To join the Metro Emerging Professionals Association mailing list, or to find out more information, please email mepalosangeles@gmail.com.

Amtrak's Pacific Surfliner Transferred to LOSSAN

To provide better local control of one the nation's second busiest rail corridor, Amtrak's popular Pacific Surfliner has been transferred to Los Angeles-San Diego-San Luis Obispo Rail Corridor Agency (LOSSAN). This transfer of administration went into effect July 1, 2015.

The LOSSAN Agency was also awarded a state grant of \$1.675 million for the Pacific Surfliner Transit Transfer Pass Program, which will allow Pacific Surfliner passengers to transfer more seamlessly to 12 connecting public transit providers along the LOSSAN rail corridor.

Customer Center at Wilshire/Vermont Station Plaza Open for Business

My vision includes recognizing our obligations as a public agency to be responsive to our customers, and that an essential element of our jobs is to attract customers to our transportation system. A lost customer costs us dearly now and forever. To provide excellence in service and support, our customer centers must be excellent, and they must be widely known assets to the public and to employees.

In Metro's ongoing effort to improve the transit environment and attract customers to our transportation system, this spring, the agency completed a prominent new Customer Center designed with signature Metro styling and graphics. Our customers deserve the best in facility design, and with that in mind, our in-house environmental signage design team created a graphically bold and welcoming atmosphere. While meeting all functional, operational and safety requirements, the new center provides a gleaming and tranquil setting to greet customers with a wide variety of needs and interests.

Photos of the new Customer Center may be seen [here](#), [here](#), and [here](#).

Procurement Postings

Transportation Workplace Drug and Alcohol Testing Program (RFP)

Metro will release a Request for Proposals (RFP) to procure the Transportation Workplace Drug and Alcohol Testing Program. The procurement process blackout period is expected to run from Wednesday, July 15, 2015 through Thursday, September 17, 2015.

Metro is seeking a qualified firm capable of developing a Work Plan (Plan) to ensure 49 CFR Part 40 and Part 655 Compliance. The Plan will focus on eight (8) areas of significant concern with the administration and management of the FTA drug and alcohol testing program.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Jesse Zepeda, Contract Administrator, at (213) 922-4156.

Construction Notices – Blue Line, Gold Line, Expo Phase II, I-5

Metro Blue Line: Pico Station Closure for Refurbishment

- As part of the Blue Line refurbishment project to replace station canopies, lighting, paint and other components, train service will be replaced by bus shuttles from 7th/Metro to Grand Station or Expo 23rd/LATTC stations during weekends only.

Metro Gold Line: Between Union Station and Sierra Madre Villa Stations – Overhead Catenary System (OCS) repair work during weekdays in the coming weeks

- To minimize the impact on service, the repair work is being scheduled during non-peak hours, Monday through Friday, between 9:00 a.m. and 2:30 p.m. There will be 3-car trains during this time to offset service reduction. The repair work is anticipated to be completed by July 31, 2015.

- Between Sierra Madre Villa and Lake Stations – Bus shuttles will replace Metro Gold Line service between Sierra Madre Villa and Lake Stations beginning Friday, July 10, 2015 at 9:00 p.m. to Sunday, July 12, 2015 close of service.

- Bus shuttles will run every 10 minutes

Expo Phase II: South Exposition Boulevard at Military Avenue and Westwood Boulevard for Paving – 3 day Continuous Full Closure, Monday, July 13 through Wednesday, July 15, 2015.

- Train Testing Update – Train testing activities are scheduled to begin in Santa Monica on Thursday, July 16, 2015. Activities will occur Monday through Friday from 8:00 a.m. to 5:00 p.m.

Caltrans Interstate 5: All construction updates

“The reality about transportation is that it’s future oriented. If we’re planning for what we have, we’re behind the curve.”

~Anthony Foxx



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