

CEO BRIEF | EVERY VOICE COUNTS

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Thank You to Outgoing Board Chair Supervisor Mark Ridley-Thomas

Yesterday was our last Regular Metro Board Meeting with LA County Supervisor Mark Ridley-Thomas as Chairman of the Board. I would like to thank Supervisor Ridley-Thomas for his extraordinary efforts and leadership through a particularly busy FY2015-2016. Through two major rail extension openings and the celebration of 25 years of Metro rail; Through the groundbreaking for the C/LAX maintenance facility; Through the lowering of the Tunnel Boring Machine - Harriet - on a very windy day; Through community outreach meetings and telephone town halls, press events, and Potential Ballot Measure meetings - he has shown an amazing dedication to the responsibilities of Metro Board Chair. Also, a special thanks goes out to Supervisor Ridley-Thomas's Transportation Deputies Karly Katona and Lacey Johnson for all of the hours and long days they put in throughout this past year. Metro Communications Officer Joseph Lemon created a fantastic highlight video of the Chair's year that can be viewed [here](#).

Semi-Annual Service Changes Coming This Sunday

We have the semi-annual service change beginning this Sunday, June 26. At a press conference this morning, Metro Vice Chair and Duarte City Councilmember John Fasana and Metro Board Member and LA County Supervisor Michael Antonovich helped to get the word out about Gold Line service running the complete extension to APU/Citrus College Station and increasing service frequency along the Foothill Extension. Other changes include:

- All-door boarding along the entire Metro Silver Line
- Later service on Metro Rapid Line 744 to serve Cal State University Northridge
- Adding four new late-night trips on Line 230 from the Sylmar Metrolink Station to Mission College
- Improving connections between Hollywood and Granada Hills by combining Lines 156 and 237

Approximately 85 bus and rail lines will be getting minor adjustments to their schedule. We are informing the public about all these changes through “take one” notices and car cards on Metro buses and trains, broad media notification throughout the region, information on Metro’s main web page, on our blogs The Source and El Pasajero and through our social media channels. For more information and details on all service changes, please visit the Metro website [here](#).

Metro Brings Home Prestigious Rail Transit Team Achievement Award

Earlier this week, I was out in Phoenix, AZ attending the 2016 American Public Transportation Association (APTA) Rail Conference and Rail Rodeo and I am very pleased to announce our Metro Rail Operations team brought home the prestigious Rail Transit Team Achievement Award. This award is given to the system, or agency, with the highest rail operator and maintainer team combined score. They defeated twenty agencies from North America and Japan to win the Team Achievement Award. This was very impressive work by the Metro team out there in over 100 degree weather.

The employees representing Metro were selected based on their performance at the Los Angeles Rail Rodeo, held this past January. At the local Rodeo, the top two Operators and top three Maintainers earned a berth on the Metro team. Since their selection last winter, the team has been preparing for the International event by learning the rules and procedures of the host agency – Phoenix’s Valley Metro – and fine tuning their knowledge for events that they would be tested on. The Rodeo consisted of five events for Operators and ten events for Maintainers, ranging from operating a train on the Valley Metro mainline, to written safety exams, to equipment-specific troubleshooting. In addition to the combined win, the Maintainer team won the Mechanical Measuring event. The team members include:

- Saul Sanchez (Operator Team)
- David Wilson (Operator Team)
- Ezequiel Garcia (Maintenance Team)
- Marcos Martinez (Maintenance Team)
- Rafaele Mastrangelo (Maintenance Team)

The Management team of John Johnson, Glenn Siaumau, Gary Dewater, Will Campos, Michael Ornelas, and Francisco Velasco were in attendance to support the Operators and Maintainers toward their win. Thank you for representing the Metro Family with excellence.

A link to all the results from APTA can be found [here](#).



Photo Credit: APTA, Steven Barrett Photography.

Airport Metro Connector Draft Environmental Impact Report Released

On Wednesday, we released the Draft Environmental Impact Report (DEIR) for the Airport Metro Connector (AMC) 96th Street Transit Station for the 45-day public review and comment period. Once complete, the AMC will connect the regional transit system to Los Angeles International Airport's central terminal area via an Automated People Mover (APM) that is being planned, built and operated by the Los Angeles World Airports (LAWA). The Station, as envisioned, is to be the new "Gateway" to LAX for transit riders and will be served by both the Metro Green and Crenshaw/LAX Lines. It will feature a bus plaza for Metro and municipal buses, passenger pick-up/drop-off, and amenities for pedestrians and bicyclists.

On Monday, Metro hosted a briefing for elected officials to provide an overview on the AMC project and advance notice of the DEIR release. Representatives for US Senator Diane Feinstein, US Senator Barbara Boxer, State Senator Isadore Hall, State Senator Holly Mitchell, and Assembly Member Autumn Burke participated as did staff from LA City Councilmember and Metro Board Director Mike Bonin's office. City of El Segundo Councilmember Mike Dugan, City of El Segundo staff and City of Lawndale staff were also present.

We will be hosting a public hearing on Wednesday, July 13 from 6:00 p.m. to 8:00 p.m. at the Flight Path Learning Center adjacent to LAX. The public is invited to provide comments at that hearing or by the close of the comment period on Saturday, August 6, 2016. Please go to the project [website](#) to learn more about the project, view the Draft EIR, or get details on the upcoming hearing and how to submit comments.

Community Meeting: Eastside Transit Corridor Phase 2 Study

Also on Wednesday, Metro hosted a meeting in East Los Angeles to update the community on the progress of the [Eastside Transit Corridor Phase 2 Project](#) technical study that is evaluating two potential alternatives to extend the Metro Gold Line east from its current terminus at Pomona Blvd and Atlantic Blvd. The "SR-60" alternative would extend the Gold Line east along the SR-60 Freeway to the city of South El Monte. The

“Washington Boulevard” alternative is evaluating three route concepts: 1) along Arizona Avenue, with potential stations at Arizona/Whittier and The Citadel; 2) along Atlantic Boulevard, with potential stations at Atlantic/Whittier and The Citadel, and; 3) along Garfield Avenue, with the same stations that were proposed in the Draft EIR with an underground segment to replace an aerial portion that was previously eliminated by the Metro Board due to community concerns.

About 100 attendees heard about work that has been done to address comments raised regarding specific areas of the SR-60 route, an explanation of the three Washington Boulevard route concepts being evaluated, and received a presentation on cut and cover and Tunnel Boring Machine construction methods used for underground rail lines. After the presentation, attendees participated in breakout group discussions and listed suggestions, comments and issues related to potential routes, station sites and other issues that were later shared with the entire audience. Staff will continue to update the community as the study progresses.

Hitting a Homerun with Metro Transit Safety Programs

For the first time ever, Metro's Transit Safety Programs (TSP) partnered with the LA Dodgers Kids 4 Dodgers Baseball Program to provide three groups of local students with an all-inclusive game day experience. The goal of this partnership centered around working with local schools along Metro's rail system that Metro TSP regularly visit to promote and reinforce the importance of safety around trains and railroad tracks. This offered both students and chaperones the opportunity to attend a Dodgers game utilizing the Dodgers Stadium Express. The kids and attendees received a safety presentation and tour of Union Station led by Metro TSP that highlighted how convenient and efficient it is to attend a Dodgers game using Metro. This opportunity offered the students an educational and rewarding way to end their school year on a high note. The three schools chosen to participate were:

- [San Pedro Elementary](#) (Metro San Pedro Station)
- [Stevenson Middle School](#) (Metro Indiana Station)
- [Monrovia High School](#) (Metro Monrovia Station)



Emergency Security Operations Center Community Outreach Meetings

Over the last several weeks, we have been meeting with stakeholders to gather feedback on the site planning and initial design for the new Metro Emergency Security Operations Center (ESOC) located in the downtown Los Angeles Arts District, not far from Metro Gateway Headquarters. These meetings have included stakeholders and elected officials from this area. The last meeting, held this past Monday, allowed members of the community to speak with the project team. Representatives for LA City Councilmember and Metro Board Member Paul Krekorian and LA Councilmember Jose Huizar were in attendance.

The new ESOC will serve as the agency's Emergency Operations Center (EOC) and central location for Metro security operations, radio dispatch, and emergency coordination. Metro is also planning to integrate the Rail and Bus Operations Centers into the facility. It is anticipated to be a Leadership in Environmental and Energy Design (LEED)-Silver building, and site-specific artwork will be integrated into the project. Metro is planning more rounds of public outreach in the Arts District and Little Tokyo communities as the project team moves forward with the preliminary design this Fall and Winter. Final design and construction is scheduled to start in 2017. You can find more information on this project [here](#).

Metro Construction Relations Partners with Chrysalis on Public Outreach Efforts

From June 7 to June 14 2016, the Purple Line Extension Construction Relations team partnered with the local non-profit Chrysalis to conduct a major outreach effort to inform residents and businesses in the Wilshire/La Brea area about upcoming decking construction activities, street closures, and detours as well as how to stay connected with the project. Over 2,300 information packets were disseminated and nearly 700 residents were contacted directly. Of those directly contacted, the vast majority were aware of the Purple Line Extension and many were already signed up to receive updates. The information distributed included a brochure on the Wilshire/La Brea decking construction, stay connected magnet with project information and contact information for the Purple Line extension construction relations team.

Chrysalis is a local nonprofit organization dedicated to creating a pathway to self-sufficiency for homeless and low-income individuals by providing the resources and support needed to find and retain employment.

Gold Line Rider Sensed Something Missing From Daily Routine

I received a very insightful letter earlier this week from a USC professor who rides the Gold Line to work. Professor McKenzie had been settling into his summer break when he noticed something missing from his daily routine - his early morning greeting from Richard and Ricardo, the two security guards from the Sierra Madre Metro parking lot. Professor McKenzie continued on to praise these two gentlemen for their genuinely friendly hellos, their interest in helping folks at ticket machines, and overall pleasant demeanors. Writing directly to Metro security contractors Security America, the Professor states:

"Both you and Metro should be pleased when your personnel so often go out of their way. Richard Luu and Ricardo Martinez have been greeting patrons with a smile and small talk daily for months and I, for one, appreciate them."

I appreciate Professor McKenzie taking the time to draft a full page letter informing us of his experience at the Sierra Madre Metro Station. Most importantly, I appreciate Mr. Luu and Mr. Ricardo for taking pride in their

jobs and helping our Metro riders start their days off positive. A true test of character is what someone does when no one is looking - Mr. Luu and Mr. Martinez exemplify great character and I thank them for that.

Dulan's on Crenshaw: Foodies Welcome

Last week, the soul food restaurant Dulan's on Crenshaw collaborated with Metro's Eat Shop Play campaign to host a group of 20 social media 'foodies' from Gogobot.com to sample delicious soulful cuisine and post reviews about it online. The announcement got over 20K views online. This is just one of the ways that owner Greg Dulan is leading the way and embracing changes related to construction of the new Crenshaw/LAX Line. This social media 'foodies event' was hosted on Dulan's newly constructed street-facing patio, fully equipped with flat screen TVs, where customers enjoyed watching the NBA Finals. Metro wishes continued success to Dulan's on Crenshaw (4859 Crenshaw Blvd, Los Angeles, CA 90043). Thanks for all you do in your local community.

Procurement Postings

Parking Management Program (RFP)

Metro will release a Request for Proposals (RFP) to procure the services of a parking management firm to provide automated parking equipment and oversee the day-to-day operations, including the collection of revenue on behalf of Metro at nine parking facilities with an option to expand to thirteen facilities over a four year period. The procurement process blackout period is expected to run from Monday, June 27, 2016 through Monday, October 10, 2016.

This procurement is a part of the Parking Management Pilot program intended to implement a self-sustaining parking solution to retain and improve parking resources for Metro transit patrons. The Pilot program is expected to be in place for at least four years and is anticipated to lead into a recommendation and operating plan for a permanent paid parking program.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Ana Rodriguez, Senior Contract Administrator, at (213) 922-1076.

Construction Notices - Crenshaw/LAX Line, Purple Line Extension, I-5

Crenshaw/LAX Transit Project: [Civil Work Improvements on Crenshaw Blvd](#) -- Between 52nd St and 54th St

- Work to completely rebuild the curb, gutter and sidewalk on Crenshaw Blvd will be taking place.
- Once complete, the new streetscape will include new median landscaping, sidewalk trees, street lights, traffic signals and a repaved roadway. The work will be conducted in segments and phases.
- Work will take place Monday, June 27 through Thursday, July 28, 2016 from 7:00 a.m. to 3:30 p.m., Monday through Sunday.

Metro Purple Line Extension Project: [Median Removal](#) -- Wilshire/Fairfax

- The design-builder will continue to remove the street medians on Wilshire between Fairfax and Spaulding.
- Work takes place Friday, June 24 through Sunday, June 26 8:00 a.m. to 6:00 p.m.

- Construction activities will require intermittent lane closures.

Caltrans Interstate 5: All Construction Updates [here](#).

"Accept the challenges so you can feel the exhilaration of victory."

~George S. Patton



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