

CEO BRIEF | EVERY VOICE COUNTS

Phillip A. Washington
Chief Executive Officer

Friday, August 5, 2016

In this Issue

- [Transportation Career Academy Program](#)
- [Honoring Past American Gold Medalists at Metro Stations](#)
- [Metro Wins Innovative Solutions Award](#)
- [Customer Relations Team Building Retreat](#)
- [Procurement Postings](#)
- [Construction Notices - Green Line, Purple Line Extension, Regional Connector, I-5](#)

Transportation Career Academy Program

This morning, Metro held a closing ceremony for the 66 high school students that participated in this summer's Transportation Careers Academy Program (TCAP). Metro Deputy CEO Stephanie Wiggins welcomed everyone and provided some remarks and departing words for the young men and women who will return to the classroom with a deeper understanding of not only a career in transportation but the dynamics and protocol in office settings. TCAP celebrated 20 years of service and has expanded from just 5 high schools to now 12 high schools from across LA County which is another demonstration of Metro's ongoing commitment to prepare the next generation of LA County transportation workers. I want to thank the Metro departments who volunteered to host these students, allowing them to handle meaningful assignments and learn from and observe some of the best workers in the transportation industry.

Honoring Past American Gold Medalists at Metro Stations

Today is the opening ceremonies for Rio Olympic Games and Metro and LA2024 announced their own celebration of Los Angeles Olympic history by honoring local gold medalists from the past at transit stations throughout the Metro system. On weekdays during the Rio Games, August 5 through August 19, Metro riders can meet and greet Olympic champions, see genuine gold medals, have their photograph taken with the champions and receive autographs. For details on locations and a roster of Gold Medalist participants including their accomplishments, please click [here](#).

Los Angeles is currently in competition to be host city of the 2024 Olympic Games, with the organization LA2024 leading efforts. Transportation infrastructure is an important factor that the International Olympic

Committee (IOC) will consider when deciding where to host the games.

Metro Wins Innovative Solution Award

I am proud to announce that *METRO Magazine* has named LA Metro winner of the 2016 Innovative Solutions Award to be recognized next month in Indianapolis. Metro is being awarded for our work putting diagnostic functionality into the touch screen dash on our New Flyer buses.

Going back to our original contract award, Metro Senior Engineer in Vehicle Technology & Acquisition Michael Chang worked closely with both New Flyer engineering and Parker Vansco refining and implementing this system. The team even surprised themselves how many subsystems they were able to access through the touchscreen. More important - our mechanics are already actively using this system to simplify troubleshooting and diagnostic work on our new buses.

METRO Magazine will announce Metro as the winner of this award next month during their BusCon Award Ceremony that will take place in Indianapolis on Wednesday, September 21, 2016.

Customer Relations Team Building Retreat

Last week, Metro Customer Relations held a productive team building retreat at the California Endowment Center in Downtown Los Angeles. The goal was to provide staff with take-away tools on “Improving the Customer Experience and Working on Balancing Work/Life”. Phillip Solomon presented the workshop for over 100 employees, strategically dividing the group into two sessions in order to accommodate participants and to maintain daily customer relations operations.

The workshop focused on dealing with the ever changing work environment, connecting with team members, becoming productive in life and working in rhythm, fluid and flexible and life balance. Through a continued partnership between Customer Relations and TCU/IAM, another key element and feature at this retreat was the inclusion and presentation on behalf of TCUs Wellness program which included Kaiser Permanente, United Health and VSP Vision. TCU Board members Michael Winston, Freddie Flores and Manuel Chavez along with representatives from the various providers briefly discussed a variety of their untapped services provided, distributed vendor information and goodie bags that were much appreciated by the entire Customer Relations Team.

Metro Chief Communications Officer Pauletta Tonilas spoke to staff at each session and offered her support for such opportunities to get staff together for retreats like this. In addition, she re-enforced the need for work/life balance and provided an update on upcoming projects and events impacting the Customer Relations Team.



Procurement Postings

[Bob Hope Airport/Hollywood Way Station \(IFB\)](#)

Metro will release an Invitation for Bid (IFB) to procure a new Metrolink Station for passengers using the Metrolink Antelope Valley Line. The Project Labor Agreement/Construction Careers Policy will apply to this Procurement. The procurement process blackout period is expected to run from Monday, August 8, 2016 through Monday, November 14, 2016.

This new station will provide a "Plane to Train" connection for passengers using the Metrolink Antelope Valley Line, especially those riders in northern Los Angeles County utilizing the Burbank Bob Hope Airport.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by contract administrator's Brian P. Mahaffey, Senior Contract Administrator at (213) 922-7327.

Gear Unit Assembly - LRV Gold Line (IFB)

Metro will release an Invitation for Bid (IFB) to procure Gear Unit Assemblies for the P2550 AnsaldoBreda vehicles. The procurement process blackout period is expected to run from Thursday, August 11, 2016 through Thursday, October 13, 2016.

The Gear Unit Assembly for the P2550 AnsaldoBreda vehicles is a part of the propulsion system that carries power generated by the traction motor to the axle, resulting in the movement of the train. The scheduled mileage maintenance requires that the gear unit be inspected and repaired or replaced in order to keep the LRVs running safely, efficiently and without uninterrupted revenue service.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Sherri Jackson, Senior Manager, Contract Administration at (213) 922-1025.

Construction Notices - Metro Green Line, Purple Line Extension, Crenshaw/LAX Project, I-5

Metro Green Line: Track Replacement -- Between Aviation/LAX Station & Redondo Beach

- A full closure of tracks west of Aviation/LAX Station will occur this Saturday, August 6 from open to close.
- In order for crews to perform necessary track replacement, there will be no train service between Aviation/LAX and Redondo Beach stations.
- Customers wishing to continue westbound must board replacement Green Line shuttle buses.
- Green Line trains are scheduled to run every 15 minutes with buses scheduled to match the same timetable.

Metro Purple Line Extension: Potholing -- Wilshire/Fairfax, West Segment

- The design-builder will continue potholing in the Wilshire/Fairfax intersection on Saturday, August 6 and Sunday, August, 7.
- In preparation for the upcoming piling work, construction activities will include saw cutting, potholing and restoration.
- This operation requires the following intermittent lane closures. These closures will not occur simultaneously.
- Northbound Fairfax Ave. reduced to two lanes between Orange St. and 6th St.
- Southbound Fairfax Ave. reduced to one lane between Orange St. and Wilshire Blvd. with southbound Fairfax Ave. left turn pocket closed at Wilshire Blvd.

Caltrans Interstate 5: All Construction Updates [here](#).

"As simple as it sounds, we all must try to be the best person we can: by making the best choices, by

making the most of the talents we've been given."

~Mary Lou Retton, American 1984 Gymnastics Gold Medalist

[Press Room](#) | [Project & Programs](#) | [Meeting Agendas](#) | [Riding Metro](#) | [Metro Library](#)

You have subscribed to receive Metro information, [edit your preferences](#) or [unsubscribe](#).
Your privacy is important to us, please review the [Privacy Policy](#).

© 2016 Metro (LACMTA) One Gateway Plaza, Los Angeles, CA 90012-2952

This email was sent to

To continue receiving our emails, add us to your address book.

Bus & Rail Transit information

323.GO.METRO (323.466.3876)

6:30am - 7pm (Monday - Friday)

8:00am - 4:30pm (Saturday/Sunday)

