

CEO BRIEF | EVERY VOICE COUNTS

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Chief Executive Officer

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Metro Makes History With Five-Year Contracts With All Five Labor Unions

Yesterday, the Metro Board of Directors approved five-year contracts for all five of our transit labor unions representing operators, maintenance workers, clerks, customer service agents, bus and rail transportation and maintenance supervisors and security officers. The contracts are with:

- Sheet, Metal, Air, Rail and Transportation (SMART) Union, representing 4,897 bus and rail operators
- The Amalgamated Transit Union (ATU), representing 2,465 mechanics and service attendants
- The Transportation Communications Union (TCU), representing 896 telephone information operators, clerks, and other workers, representing 785 bus and rail transportation and maintenance supervisors
- The Teamsters Union, representing 159 Metro transit security offices.

I give much credit to union leadership and the Metro labor leadership team for the good faith bargaining that led to the agreements. Metro values our employees and the important work they do, sometimes under very difficult circumstances. We want our employees to have living wage jobs with competitive salaries and good benefits. We are pleased that we have been able to achieve labor contracts that are sustainable and provide real benefits that include Career Pathways that outline opportunities for union employees to advance in their careers and the transportation industry. Our goal is to support the well-being of our employees, the public and our entire system. We believe these agreements are a big step in that direction. This is the first five-year contract in Metro history and also the first time all five unions have ratified contracts simultaneously and prior to expiration of the existing collective bargaining agreements.

It's a Win for WIN-LA

This morning, I joined City of Los Angeles Mayor and Metro Board Chair Eric Garcetti, Los Angeles County Supervisor and Metro Board Member Mark Ridley-Thomas, City of Inglewood Mayor and Metro Board Member James Butts, Metro Board Member Jacquelyn Dupont-Walker, Workforce Development Board Members and nearly 300 prime contractors, small businesses and other potential partners, to launch Workforce Initiative Now – Los Angeles, or WIN-LA: Metro's groundbreaking workforce development program focused on creating career pathways into the transportation industry. From employment training, assessment and placement to ongoing outreach, WIN-LA will give people the tools they need to build better lives and communities across our service area. It will address our critical need to prepare the next generation – in particular disadvantaged members of our communities – for career pathways into the transportation industry.

WIN-LA is unique in that it provides support for participants in areas such as life skills development, skill set enhancement and educational attainment services through a collaboration of program partners. WIN-LA is going to help us train the workers we need to build Measure M and we know it will be a win-win for our region and for Metro.

For a video and full article on today's event as posted on The Source, please [click here](#).



TCAP Interns Present Their Final Projects

On Wednesday, I attended a luncheon at LA Trade Technical College for our interns in the Transportation Career Academy Program (TCAP) to present their final projects. Students in 11th and 12th grade had created groups during their program to research and present on various topics including Smart Cities, Gridlock and Traffic Congestion, Graphic Design and Marketing, and Safety. These young students presented on topics that Metro is currently exploring and working on now. I encouraged them to keep their eyes and ears open to what is going on all around their communities in regards to transportation and infrastructure as they are the future generations that will continue to build out and maintain the

transportation system we are building today.

Every summer, hundreds of local high school students apply for the TCAP that places students in approximately 50 different departments throughout Metro to get a first-hand look and actual hands-on experience of the exciting work we do here at Metro. This is a successful program coordinated through our Talent Development department under Ms. Marion Colston and her team.



Operations Department Annual Workshop/Retreat

The Operations Department held its annual workshop this past Monday. This year's theme was Continuous Improvement. Chief Operations Officer, Jim Gallagher, discussed Operations' top goals including safety, service, reliability, cleanliness and workforce development. Also discussed were accomplishments, upcoming major initiatives, priorities and leadership & management tools including the reinforcement of our values, mission, business, and workforce development efforts. The current Operations structure and functions was also discussed and staff met and heard directly from Operations Executive Officers.

In addition, guest speaker, Lorenzo Jones, discussed his work in Operations aimed at proactively enhancing leadership and development in the areas of communication, collaboration and accountability. 2017 Operations awards were presented to employees for their extraordinary accomplishments in the following categories:

- Excellence in Safety Award – Presented to George Shaw, Division 3 Equipment Maintenance Supervisor.
- Excellence in Leadership Award – Presented to Eladio Salas, Wayside Systems Manager.
- Outstanding Team Award – Presented to Jesus Becerra, Oscar Orozco, Javier Pichardo and Refugio Hernandez, Facilities Maintenance General Services Team.
- Outstanding Team Member Award – Presented to Christina Barajas-Garrison, Division 8 Stenographer.
- Bright Idea Award – Presented to Duc Bahn, Central Maintenance Facility Body Repairer A Leader.
- COO Award – Presented to Wilfredo De Los Angeles, Rail Operations Control Center, Rail Transit Operations Supervisor.

Lastly, workshop attendees participated in strategic planning exercises in the areas of Earthquake Response/Preparedness, Olympics Transportation Planning, Maintenance Information System Replacement, Bus Electrification Planning, and ROC Team Building efforts. Jim Gallagher reiterated that each and every employee is responsible for building a safety culture of continuous improvement and delivering safe and reliable transit service to our community and employees.



Summer Night Lights and Community Education

So far this summer, Metro Community Education attended eight Summer Night Light Events taking place at various recreation centers across Los Angeles. Summer Night Lights is a partnership between the City of LA Mayor's Office of Gang Reduction and Youth Development (GRYD) and the GRYD Foundation. Metro Community Education hosted a resource table with safety educational activities and giveaways for youths and other transportation-related information for adults who want to better understand the various benefits of riding Metro. Popular with the children were the safety pop-up trains, and adults were interested in Metro's Rider maps. Next week, August 2, Metro Community Education will end the summer with the last Summer Night Lights event taking place at Montecito Recreation Center promoting Metro's commitment to educating the public on Metro's services and how to ride safely.



Procurement Postings

Collection Agency for Metro ExpressLanes (RFP)

Metro will release a Request for Proposals (RFP) to seek the services of a qualified Collection Agency to perform debt collection services for ExpressLanes. This solicitation is not a Set-Aside and is open to all

businesses. The procurement process blackout period is expected to run from Monday, July 31, 2017 through Monday, December 4, 2017.

Metro is seeking proposals from qualified and experienced firms to perform debt collection services for ExpressLanes. The Contractor shall exert reasonable lawful efforts to effect collection, but shall not use any approach, method, or procedure which would be contrary to Metro's policies or public service role. Services shall be performed in accordance with laws, rules and regulations applicable to Metro. All accounts referred or assigned for collection during the term of the contract shall be handled to their conclusion.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Annie Duong, Senior Contract Administrator at (213) 418-3048.

Module - Catalyst, 3-Way Element, Muffler (IFB)

Metro released an Invitation for Bids (IFB) to procure Bus Module Catalyst Mufflers. The procurement process blackout period is expected to run from July 25, 2017 to September 25, 2017.

Metro is seeking a vendor to supply Module – Catalyst, 3-Way, Element, Mufflers on an as needed basis for a twelve month period with a one (1) year option for additional quantities. Award of a contract will provide a commitment from the supplier to ensure availability at a fixed unit, competitive price.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Juelene Close, Senior Contract Administrator, at (213) 922-1066.

Sound Wall Package 11 (IFB)

Metro will release an Invitation for Bid (IFB) to procure the construction of Sound Wall No.11 between Route 170 from Route 101 Separation to Sherman Way Overcrossing and on route 405 from 0.2 miles north of Saticoy Street Undercrossing to 0.6 miles South of Roscoe Boulevard Undercrossing. The Project Labor Agreement/Construction Careers Policy will apply to this Procurement. The procurement process blackout period is expected to run from Monday, July 31, 2017 through Thursday, November 30, 2017.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Wonder E. Van Twist, Principal Contract Administrator at (213) 922-7325.

Construction Notices: Crenshaw/LAX, Regional Connector, Green Line, I-5

Crenshaw/LAX Line Transit Project: I-405 Night Time Lane Closures

Fifteen nights of full and partial closures on the I-405 freeway will begin Monday, July 31, to accommodate construction of a bridge for the Crenshaw/LAX Line. The nightly full and partial directional closures will be from 10 p.m. to 5 a.m. Monday through Friday. The freeway will be fully open during the weekends. For more details click the underlined title above for a link to The Source.

Metro Regional Connector Transit Project: TBM Haul from 4th and Flower Street

Regional Connector Constructors (RCC) will begin hauling components of the Tunnel Boring Machine (TBM) from the 4th St/Flower St intersection and deliver to the Mangrove construction yard in Little Tokyo. Deliveries will take place Saturdays and Sundays between the hours of 10 pm and 5 am. Transport will begin on Saturday, July 29. There will be two deliveries of the TBM during each weekend. Hauling of the TBM is anticipated to continue the next three weekends. For the full construction notice, click the underlined title above.

Metro Green Line: Bus Shuttles Replace Rail Service -- Between Aviation/LAX and Redondo Beach

In order for crews to perform necessary track maintenance work, there will be no Green Line service west of Aviation/LAX Station this Saturday, July 29 from open to close of service. Metro bus shuttles will replace the Green Line between Aviation/LAX and Redondo Beach Stations while the work is in effect. This means

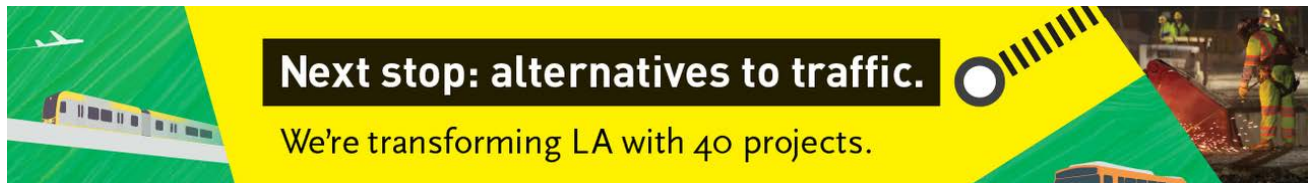
all trains traveling towards Redondo Beach will stop at Aviation/LAX and turn back toward Norwalk Station. Customers wishing to continue westbound can board free bus shuttles downstairs to complete their trip. For more details click the underlined title above.

Caltrans Interstate 5: All Construction Updates [here](#).

"Life is ten percent what happens to you and ninety percent how you react to it."

- Charles Swindoll

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323.GO.METRO (323.466.3876)

6:30am - 7pm (Monday - Friday)

8:00am - 4:30pm (Saturday/Sunday)

