

CEO BRIEF | EVERY VOICE COUNTS

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Chief Executive Officer

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Women Build Metro Los Angeles Apprenticeship Readiness Fair

Metro along with Metro Board Member and Los Angeles County Supervisor Janice Hahn presented the Women Build Metro Los Angeles Apprenticeship Readiness Fair at Long Beach City College. This popular standing-room-only event invited women from all walks of life to come learn about the many good-paying career jobs Metro and the construction industry has to offer. Although targeted towards women, all job seekers got a chance to learn about trade unions apprenticeships, meet prime contractors and fill out apprenticeship applications; And most importantly, they had the opportunity to speak with women who are currently working in the industry to learn about their experiences, challenges and success stories.

Metro is building our 21st Century transportation system and needs a skilled and trained workforce to deliver this multimodal system. Jobs and positions need to be filled both within Metro and within outside construction companies through workforce development and career pathway opportunities like Women Build and Workforce Initiative Now - LA, or WIN-LA.

I want to thank Supervisor Hahn for her focus on workforce development and for helping to make this a very successful event. I want to thank Metro Board Member Jacquelyn Dupont-Walker for being a champion of these efforts and for participating in this great event. Also thanks to Metro Deputy CEO Stephanie Wiggins, Long Beach Mayor and Metro Board Member Robert Garcia's Senior Advisor Sharon Weissman, LA and OC Building Trades Executive Secretary Ron Miller and many other partners from the labor unions and construction industry for their support and participation. Lastly, a special thanks to Metro Director of Diversity and Economic Opportunity Department Miriam Long for being an outstanding coordinator and organizer of this wonderful event.



Regional Forum with Metro and OCTA and Division 11 Visit

I was pleased to join Metro Chair and Los Angeles Mayor Eric Garcetti, Metro Board Member and Second Vice Chair James Butts, Metro Board Members and Los Angeles County Supervisors Janice Hahn and Hilda Solis, Metro Board Member and Long Beach Mayor Robert Garcia, Metro Board Member Jacquelyn Dupont-Walker and our counterparts from Orange County Transportation Authority (OCTA) for a Metro/OCTA Regional Coordination Forum in Long Beach.

As Chair Garcetti mentions, traffic and transportation do not simply stop at our municipal county lines and we therefore must come together to begin discussions on how we prepare for the future of mobility throughout Southern California. We had an opportunity to present each of our transit visions for the region, discuss the future of ExpressLanes and management of this network, and the very important work of preparing for mobility and transportation during the 2028 Los Angeles Olympic Games. Also noteworthy discussion included technology advancements, long range transportation plans and interconnectivity. This was an incredible gathering to begin these talks of collaboration and planning and I want to thank everyone for their time at this meeting.

On a side note, following this Regional Forum, I invited Chair Garcetti to join me in visiting Metro Blue Line Division 11. We took the opportunity to hear from Division staff and have a look into the maintenance and body shops where the work on our rail cars gets done. Thank you Chair Garcetti for joining me for a first-hand look into the Blue Line operations.



13th Annual Child Care Center's Halloween Parade

“Super Heroes” dominated the 13th Annual Halloween Parade this year with Metro Customer Care staff escorting our Metro Child Care Kids around the 2nd floor Metro Contact Center to showcase their costumes and drop treats into their bags.

Gateway Child Care Center Director Shaquiesha Hampton said she was excited to have the children participate in the October 31 adventure that welcomed over 35 children. They received goods and treats from the time they reached the Call Center on the 2nd floor to their amazing parade walk along Gateway Lobby as they showed off their costumes to Metro staff. Their bags were ‘overflowing with much love.’

Executive Officer of Customer Care Gail Harvey proudly leads and arranges this annual Halloween event for the Metro Kids and many look forward to visiting this parade and celebration every year. In her own words, “We truly enjoy the smiles from the little ones, their families and friends”.

I would like to thank the Activities Committee, which is comprised of Jennifer Larios, Zulema Lopez, Evelin Leon, Joshua Cuevas, Harriet Petitt, Silvia Quezada, Stacy Medina, Richard Rios, Ryan Montoya, Alonzo Williams, Paula Grigsby and Gail M. Harvey for a successful 13th annual Halloween parade that brings joy to the children at the care center and to Metro staff as well.



Official Comment Period Closed for the I-710 Corridor Project

The official comment period for the I-710 Corridor Project Recirculated Draft EIR/Supplemental Draft EIS (RDEIR/SDEIS) closed on October 23, 2017. Caltrans had previously extended the comment period from 64 to 95 days to allow more time for interested stakeholders and the general public to review the environmental document and provide feedback. In addition to comments received via mail and online, a total of 120 comments (87 verbal and 33 written) were received at the three Public Hearings held in August along the corridor.

The project team is now in the process of reviewing all comments received and will develop a recommendation which will then be shared with the I-710 committees and project stakeholders for their input beginning in December. For more information, please visit the [project website](#).

Union Station Area Roundtable convened with Local Leaders

Metro Community Relations convened the first Union Station Area Roundtable with major stakeholders from the communities near Union Station including Chinatown, El Pueblo, Little Tokyo, Arts District, Downtown, Boyle Heights, and Lincoln Heights. This new Roundtable seeks to provide a more cohesive and coordinated message for the communities that are engaging with the numerous Metro projects being planned and implemented in and around Union Station.

Community members participated in discussions with the project team about the Division 20 Portal Widening and Turnback Facility Project which is in the early stages of the environmental review process; and on Link US which unveiled its at-grade concourse design concept video, and the new outreach efforts for the Union Station/Civic Center Task Force. These roundtable meetings will be ongoing with the hope that participants will inform their communities about the discussions and outcomes of these meetings and offer feedback to Metro staff at future meetings.

Customer Letter: Operators and Customer Care Agents Are Kind and Considerate

I was very pleased to receive a letter recently from a Metro bus rider. She wanted to inform us of how overwhelmed she was with how kind and considerate Metro bus operators have been to her over the many years she has been a customer. Ms. Antonia S., an 81 year old rider of Metro Line 20 was so pleased with her recent experience with both our bus operator and customer care team who helped turn her hysteric moment into a pleasant moment of relief. After exiting the bus without her purse, here is what she had to say:

The kind people at my doctor's office contacted Metro Lost and Found and I spent about 20 minutes on

the phone with the most amazing and patient man. He managed to get all the pertinent information from me and then contacted all possible bus drivers. Your wonderful employee told me that my purse had been found... and indeed, it was on the bus, and it was intact, with all my belongings untouched... please accept my congratulations on instilling such a sense of good customer relations in your staff and for two amazing employees.

I have not had a chance to confirm who our spectacular employees in Operations and Customer Care are who helped Ms. Antonia on this day of panic, but I want to sincerely thank them for truly providing excellence in service and support.

Procurement Postings

Hybrid Crossover SUVs and Hybrid Mid-Size SUVs (IFB)

Metro released an Invitation for Bids (IFB) to procure Hybrid Crossover Sports Utility Vehicles (SUV) & Hybrid Mid-Size SUVs. The procurement process blackout period is expected to run from Wednesday, November 1, 2017 through Wednesday, March 31, 2018.

This procurement is for four (4) Hybrid Crossover SUVs and ten (10) Hybrid Mid-Size SUVs to replace existing vehicles in the current fleet to support bus operations.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Aryani L. Guzman, Contract Administrator at (213) 922-1387.

Low Impact Development Pilot Project (IFB) - Small Business Prime

Metro released an Invitation for Bids (IFB) to procure demolition of a portion of the parking lot at Division 4 and the construction of Permeable Concrete Pavement (PCP) and a bioretention area. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from November 6, 2017 through February 1, 2018.

The intent of this project is to implement a low impact development pilot project that will improve water quality by promoting on-site infiltration and removing runoff pollutants that are currently impairing the Rio Hondo and downstream receiving waters. As a pilot project, once completed, this project may serve as a template for similar uses and applications at other Metro facilities.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Alyssa Garcia, Assistant Contract Administrator, at (213) 922-7574.

Construction Notices: Patsaouras Plaza, Regional Connector, Purple Line Extension, I-5

Patsaouras Plaza Bus Station Notice: Vignes St. On/Off-Ramp Late Weeknight Closure

The I-10 Busway Bridge will be closed in both eastbound and westbound directions, Monday, November 6, 2017, between the hours of 10:00 p.m. and 5:00 a.m., as construction crews perform related project work.

Regional Connector Transit Project: Equipment Delivery -- Historic Broadway Station

Regional Connector Constructors (RCC) will receive an excavator delivery at the Historic Broadway Station.

The delivery will take place on Tuesday, November 7, between midnight and 5:00 a.m. Early morning delivery is needed to prevent traffic impact due to the oversize loads. Re-assembly will take place during daytime work hours.

Purple Line Extension Project: Summary

Phase 3 Wilshire Blvd. Weekend Closures, November 2017 to February 2018

- During weekends November thru February, from Friday, at 8pm thru Monday, at 6am there will be

full closures of the Wilshire Blvd. between La Cienega Blvd. and San Vicente Blvd. Work activities include decking, piling, and jet grouting. Local access is maintained to Wilshire Blvd. and La Cienega Blvd. via local streets.

- Please note: There will be no weekend decking closure over Veteran's Day Weekend, Nov 10-13.

Decking at Wilshire/La Cienega through November

- Decking activities will continue in the La Cienega Staging yard.
- Northbound La Cienega Blvd. will be reduced to two lanes between Gregory Way and just north Wilshire Blvd. through November.
- Eastside La Cienega Blvd. sidewalk just north of Wilshire Blvd. will be closed intermittently through mid-November as well as intermittent closures of the north side Wilshire Blvd. sidewalk between La Cienega Blvd. and Hamilton Dr.
- During eleven weekends November 2017 – February 2018, skipping major holidays, there will be full weekend closures of the Wilshire Blvd. between La Cienega Blvd. and San Vicente Blvd. More details at: metro.net/purple

Jet Grouting at Wilshire Blvd./San Vicente Blvd.

- Jet grouting, which is soil improvement for the station construction and tunneling, will occur within the existing closure on Wilshire Blvd. near Wilshire Blvd./San Vicente Blvd. The work hours for jet grouting are 7am-10pm.
- Right turns from southbound San Vicente Blvd. to westbound Wilshire Blvd. will continue to be restricted during weekend decking closures and intermittently during the weekdays from 7am-10pm through November to support jet grouting.

Geotechnical Instrumentation and Dewatering Well Work

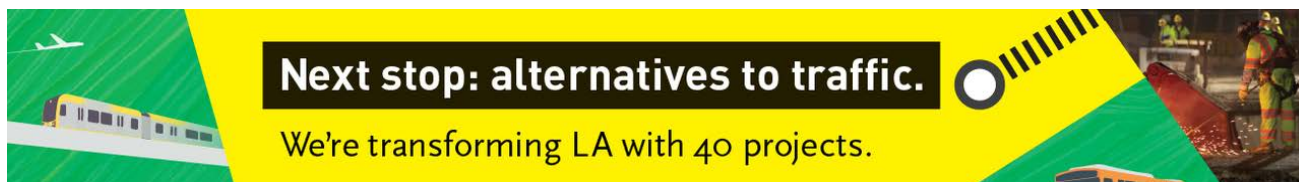
- Installation and maintenance of instruments and dewatering wells on the north and south side sidewalks of Wilshire Blvd. between San Vicente Blvd. and La Cienega Blvd. 5' sidewalk access maintained or closures may be implemented on weekdays, from 7am-4pm and 8pm-7am, and weekends 6pm-8am.
- Installation of instruments and dewatering wells on N. Hamilton Dr., N. Gale Dr. and La Cienega Blvd. Weekday and weekend work hours are 7am-10pm.

[Caltrans Interstate 5](#): All Construction Updates [here](#).

"A life spent making mistakes is not only more honorable, but more useful than a life spent doing nothing."

- George Bernard Shaw

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