

CEO BRIEF | EVERY VOICE COUNTS

Phillip A. Washington
Chief Executive Officer

Monday, September 24, 2018

In this Issue

- [Hispanic Heritage Month: Leadership Spotlight - Dr. Robert Garcia](#)
- [Key Milestone in Path Toward Construction of Section 3 of Metro Purple Line Extension Project](#)
- [September 2018 Operations Employees of the Month](#)
- [Metro Participates in California Rail Safety Month](#)
- [Procurement Postings](#)
- [Construction Notice](#)

Hispanic Heritage Month: Leadership Spotlight - Dr. Robert Garcia

In recognition of Hispanic Heritage Month, we want to spotlight City of Long Beach Mayor and Metro Board Member Dr. Robert Garcia. Born in Lima, Peru, Robert Garcia immigrated to the United States with his mother who was seeking work and a quality education for her son. He was then raised in Southern California by three strong women—his mother, aunt and grandmother.

Mayor Garcia recognizes that his biggest influences as a young boy in a new country were teachers in the public school system that he built close relationships with throughout his schooling. He graduated with a degree in Communication Studies from California State University, Long Beach (CSULB) and went on to receive his Master's Degree from the University of Southern California and then a doctorate in Educational Policy from CSULB.

In April 2009, Garcia was elected to the Long Beach City Council trailblazing as the youngest person to be elected to the Long Beach City Council. In 2012 he was elected Vice Mayor unanimously by the City Council, and in 2014 was elected as the youngest and first Latino and openly gay Mayor of Long Beach with 52% of votes.

At the beginning of 2017, the Los Angeles County City Selection Committee elected Mayor Garcia to the Metro Board of Directors to represent the Long Beach and Gateway Cities sector. As Metro Director, Garcia hit the ground running on the work to completely rebuild the Blue Line and bring it up to modern standards and now works closely with Metro staff on the New Blue Project. Director Garcia has been very instrumental in the success of the multi-agency policing contract which has resulted in a decrease in crimes across our system including a 50 percent decrease in Part 1 crimes and 80 percent decrease in

part 2 crimes on the Blue Line, specifically in Long Beach.

The diverse background of Director Garcia allows Metro to achieve more thoughtful, inclusive and ultimately successful outcomes in our work. I want to thank Director Garcia for the dedicated service on the Metro Board of Directors and his guidance over this agency as we continue our mission to become the best transportation agency in the world.



Key Milestone in Path Toward Construction of Section 3 of Metro Purple Line Extension Project

I am pleased to announce that the Federal Transit Administration (FTA) approved Metro's request to be reimbursed for early work activities for Section Three of the Purple Line Extension (PLE) Project between Century City and the Westwood/VA Hospital.

The approval also clears the way for Metro to take advantage of highly competitive tunnel contract bids, which have come in lower than expected and would save the project an estimated \$130 million. These tunneling bids were at risk to expire on October 3, 2018. Additionally, the FTA's approval avoids the need to rebid the tunnel contract, saving an additional \$200 million in projected escalation costs and nearly two years of project delay.

FTA's actions mark an important step in the path to securing a Full Funding Grant Agreement for PLE Section Three. In August, Section Three was cleared to enter the engineering phase. The PLE sections one and two have already received federal funding. Metro is now seeking a \$1.3-billion grant for Section Three through the FTA's New Starts Program and anticipates a grant agreement will be forthcoming in early 2019.

September 2018 Operations Employees of the Month

Operations Department recognized some employees from Transportation, Maintenance and Logistics during Thursday's Operations, Safety, and Customer Experience Meeting as the department's September 2018 employees of the Month.

The Transportation Employee of the Month award was presented to Mr. Devinder Singh, Transportation Operation Supervisor as Division 13. Mr. Singh has been a Metro employee for 28 years, beginning his career in 1990. He is an excellent role model who reminds operators that they are the face and frontline of Metro which means they must be kind, humble and helpful to customers who have questions or need assistance. A great customer experience will bring those customers back to ride our system. Mr. Singh brings great ideas to enhance our service and provides recommendations that are clear and precise. He also does a great job investigating our Report of Unsafe Condition or Hazard/Near Miss (Safe-7's), also the Unsafe Condition or Hazard Tracking Sheet (Safe-15). His diligent work on Safe-7's and the Safe 15 report is an element we have to make Tier 1 in the Fiscal Year 18 Sharp Audit.

The Maintenance Employee of the Month award was presented to Mr. Ahmad Salamah, Rail Electronic Communications Inspector at Location 62. Mr. Salamah is a 22 year employee, who started with Metro in 1996. Mr. Salamah is dedicated, enthusiastic and detail oriented. He often goes the extra mile to resolve any challenges or lend a hand to other departments with the thought that it is for the greater good of Metro. Mr. Salamah has taken the lead to support MOC-1 during its deployment for football season and special events. Because Mr. Salamah takes initiative to learn a new task, he now supports the important function that allows the operations event staff to closely monitor and coordinate train movement with the Rail Operations Control. Beyond supporting the special events efforts, he is a Regulation 4 leader assisting other Regulation 4 certified inspectors with questions and will often volunteer to change his shift to assist with required testing. Mr. Salamah's actions and willingness to lead make him a distinguished example of an excellent ambassador of Metro and an exemplary employee.

The Logistics Employee of the Quarter award was presented to Mr. Ronald Cargus, Storekeeper at Division 5. Mr. Cargus has been with Metro for 18 years, beginning his career in 2000. Mr. Cargus always displays a true desire to assist others and seek out innovative ways to further promote our commitment to excellence in service and support. His attention to detail and willingness to assist with any duties in the storeroom has proven that he is not only an exceptional storekeeper, but also a great team leader. Mr. Cargus created the "Hot Truck Request" monitor. On this monitor, all pending Hot Truck requests are displayed with the date, requestors badge number, item description, and coach number. Having all of this information on display prevents unnecessary inquiries as to whether or not a part is ordered, the status of the part, eliminates duplicate requests, and gives maintenance management a continuous snapshot of what down coach and safety sensitive parts have been ordered. Since its inception in 2017, the program has received nothing but positive feedback from all of our customers at division 5. In fact, the reviews have been so positive that the Bus Logistics Manager has mandated that all bus divisions install the same monitoring system. Mr. Cargus has a motto for problems that arise, "There are no problems; merely opportunities for improvement."



Metro Participates in California Rail Safety Month

Metro recognizes September as California Rail Safety month. In an effort to remind everyone to practice safe behavior around Metro trains and tracks, Metro's Community Education (MCE) Department launched a rail safety campaign focusing on communities along Metro's six rail lines and Orange Line. Riders received free limited edition Rail Safety tote bags highlighting safety messages.

As September comes to an end, the MCE team proudly hosted a total of 16 pop-up safety events at rail stations giving away more than 7,000 bags, stickers, and other prizes as well as valuable information on how to stay safe on our system. Beyond September, Metro always keeps safety as our number one priority.



Procurement Postings

Quality Management Consultant (RFP)

Metro released a Request for Proposals (RFP) to procure a Quality Management Consultant firm to provide Quality Management Oversight (QMO) Program Services for implementation on select Metro transportation projects. The procurement process blackout period is expected to run from September 21, 2018 through, March 5, 2019.

Metro intends to contract the services of a Quality Management Consultant (QMC) to develop, improve and implement a Quality Management Oversight (QMO) Program for the implementation on select Metro transportation projects.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rafael Vasquez, Principal Contract Administrator at (213) 418-3036.

Real-Time Train Position Monitoring System (RFIQ)

Metro released a Request for Interest and Qualifications (RFIQ) for a prototype of a Heavy Rail Real-Time Train Position Monitoring System. The procurement process blackout period is expected to run from Wednesday, September 19, 2018, through Tuesday, March 19, 2019.

This procurement is for a prototype of a Heavy Rail Real-Time Train Position Monitoring System.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Lorretta Norris, Sr. Contract Administrator at (213) 922-2632.

Emergency Testing, Training, and Exercise Specialist (RFP) - Small Business Prime

Metro will release a Request for Proposals (RFP) to procure a consultant to assist with developing emergency (response) training, exercises, and testing services. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Thursday, September 27, 2018 through Wednesday, December 26, 2018.

Metro is seeking the services of a consultant to provide staff augmentation to support Metro's Emergency Management Department (EMD) training and exercise unit. This position will assist with preparedness, outreach, education, and testing efforts that include training/exercise of personnel to ensure business continuity in the event of an emergency situation.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Victor Zepeda, Contract Administrator at zepedav@metro.net.

Artificial Ivy Installation and Maintenance Services (RFP)

Metro will release a Request for Proposal (RFP) seeking a contractor to provide, install, and maintain artificial ivy at various rail stations as a method of graffiti deterrence. The material will consist of artificial, UV resistant polyethylene intended to resemble ivy plant material, strategically placed at locations known for graffiti vandalism issues. The procurement blackout period is expected to run from Thursday, September 27, 2018 through Monday, December 17, 2018.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by Rommel Hilario, Principal Contract Administrator at (213) 922-4654.

Media & Social Media Monitoring Services (RFP) - Small Business Prime

Metro released a Request for Proposal (RFP) to procure Media & Social Media Monitoring Services as described in the Statement of Work/Technical Specifications. **This solicitation is open to Metro Certified Small Businesses only.** The procurement process blackout period is expected to run from Monday, September 24, 2018 through Monday, December 31, 2018.

The Los Angeles County Metropolitan Transportation Authority (Metro) requires traditional and digital media monitoring services to track coverage of the agency's wide range of transportation initiatives.

Every year, Metro's Media Relations Department typically conducts 50 press conferences and generates more than 100 news releases. Its Social Media staff generates daily updates on major social media channels and posts fresh content on its blogs, The Source and El Pasajero. These channels generate significant online interaction on evolving agency issues that must be continuously monitored. The requested media monitoring services vendor will assist Metro in tracking and quantifying results of regular agency business as well as individual public relations campaigns in print, online, radio and television. While Metro is primarily concerned with tracking results within the Los Angeles County region, the vendor's media monitoring capabilities should also extend statewide and to national and international sources.

Any inquiries concerning this procurement action during the blackout period must be directed to and may only be answered by James A. Nolan, Principal Contracts Administrator (213) 922-7312.

Construction Notices: Regional Connector, I-5

Regional Connector Transit Project: Weekend Closure of Flower St/6th St

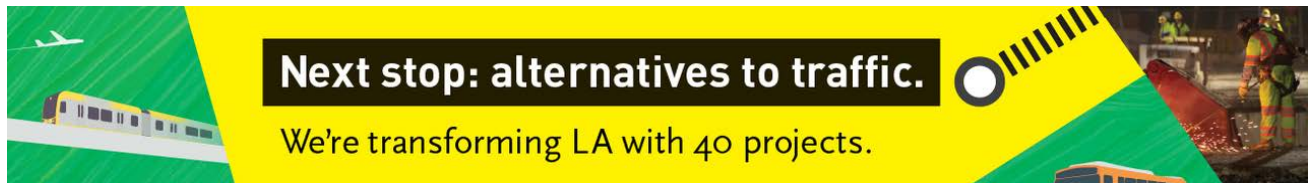
Construction of the Regional Connector has reached the halfway mark, and crews can now start building the connection to the 7th St/Metro Center station in downtown L.A.'s Financial District. Beginning Saturday, July 7, a series of Flower St weekend closures will be in effect through October 22 in downtown LA's Financial District.

Caltrans Interstate 5: All Construction Updates [here](#).

"Any time you have an opportunity to make a difference in this world and don't,
then you are wasting your time on Earth."

~ Roberto Clemente

[Press Room](#) | [Project & Programs](#) | [Meeting Agendas](#) | [Riding Metro](#) | [Metro Library](#)



You have subscribed to receive Metro information, [edit your preferences](#) or [unsubscribe](#).
Your privacy is important to us, please review the [Privacy Policy](#).

© 2016 Metro (LACMTA) One Gateway Plaza, Los Angeles, CA 90012-2952
This email was sent to
To continue receiving our emails, add us to your address book.

Bus & Rail Transit information
323.GO.METRO (323.466.3876)
6:30am - 7pm (Monday - Friday)
8:00am - 4:30pm (Saturday/Sunday)

