



The heaviest customer volume is expected along the Metro Gold Line between early evening Wednesday, Dec. 31, and early evening Jan. 1 as untold masses attend the 115th Tournament of Roses parade and Rose Bowl game. The parade, themed "Music, Music, Music," begins at 8 a.m. on New Year's Day. Composer and conductor John Williams leads the parade as the grand marshal.

Volunteers Needed for New Year's Eve Metro Rail Crowd Control

(Dec. 3, 2003) Volunteers are needed for crowd control and to ensure safe boarding for thousands of Tournament of Roses Parade attendees expected to crowd the Metro Rail System New Year's Eve.

"We need your help to ensure a successful transit experience for all of our customers," Chief Executive Officer Roger Snoble wrote in an all-employee memo asking for volunteers.

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Sign-ups will begin, this Friday, with preference given to volunteers who worked the Metro Gold Line Grand Opening and were safety trained. Sign-ups will continue through Thursday, Dec. 13, or until all positions are filled.

A minimum time commitment of eight hours is required. Volunteers will receive assignment times between 8 p.m., Dec. 31, and 7 p.m., Jan. 1. Most assignments will begin early in the morning New Year's Day.

Additional assignments at Sierra Madre Villa Station, Jan. 2 and 3 will cover a 6 a.m. to 6 p.m. time period.

A permission form with a supervisor's signature is required to participate. The form will be provided to everyone who signs up and must be completed no later than Monday, Dec. 17.

Volunteer work hours must not conflict with regular work schedules. Volunteers will be asked to attend a 90-minute briefing at the Gateway Plaza.

Volunteer Compensation:

Represented employees will be paid according to their collective bargaining agreement.

Non-represented, nonexempt employees will be paid at time and a half for all hours worked over 40 per week. Non-represented, exempt employees will be paid straight time for all hours worked.

To sign up as a volunteer, employees should call or email the New Year's Hotline at (213) 922-4969 or NewYearsHotline@mta.net.

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