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Nextrip Program Update

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The Nextrip Program (real-time arrival information system) continues to gain public support and bus transit rider awareness. Nextrip usage reached its highest level to date in March 2013, experiencing approximately 2.7 million monthly hits. In two years the usage of Nextrip has increased ten-fold. The public is primarily accessing Nextrip information via mobile devices (66% mobile, 28% web, 4% SMS/Text, 2% Telephone/511). Electronic signage is now displaying Nextrip bus arrival information at high pedestrian volume locations such as El Monte Transit Center, Harbor Gateway Transit Center and Vignes & Cesar Chavez with additional locations planned for the future. Nextrip, under the management of Metro's ITS department, is being expanded to include rail information as well. We are currently in the testing phase and it is slated to be rolled out in May 2013. Nextrip for rail will provide real-time arrival display messaging on all rail station platforms as well as via web/SMS-texting/mobile/telephone. The rail arrival times displayed at the stations are currently based on scheduled arrival times.

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