	DAY 1 – Tuesday, January 17					
	ACTIVITY	Who				
7:30	Working Breakfast:	Group				
	• Welcome,					
	Participant Reintroductions,					
	Report back on early wins					
	Review of schedule for the week					
8:00	Agency overview: Organizational Structure and Functions. Metro Facts and Statistics	Michelle Caldwell, Chief     Administrative Services Officer				
8:30	Transit and the Changing Urban Form – Transit Oriented Districts	Cal Hollis, Executive Officer, Countywide Planning & Development				
9:00	Break					
9:15	Transit Funding: Sources/Uses. Metro's FY12 Budget	• Perry Blake, Deputy Executive				
	Themes	Officer, Finance				
		• Quintin Sumabat, Director of				
		Budget				
		David Yale, Deputy Executive     Officer, Countywide Planning &     Development				
10:00	History of Transit In Los Angeles	Matt Barrett, Policy Research & Library Services Administrator				
10:30	Welcome, Keynote, Q&A: Organizational Cultural Values and Transit Service	Arthur T. Leahy, Chief Executive     Officer				
11:30	Break					
11:45	Bus Operations Control Center: Real-Time Service Management	Stephen Rank, Operations     Control Center Manager				
12:00	Meet your Metro Match: Lunch, Tour and Exchange	Group/Metro Hosts				
	Return to conference room by 4:00					
4:00	Daily Takeaways	Group				
4:30	Metro Art Tour	• Carole Fox, Metro Art Docent				



	DAY 2 – Wednesday, January 1	8	
	ACTIVITY		Who
7:30	Working Breakfast & Prepare for Tour	•	Group
8:00	Bus From Gateway Plaza Tour ROC and SCADA Bus to MBL Division 11 Tour Metro Blue Line Transportation, and Fleet Services. Q&A with Rail Transportation, Fleet Maintenance and MOW management	•	Bruce Shelburne, Deputy Executive Officer, Operations Michael Harris-Gifford, Executive Officer, Rail Wayside Systems Nick Madanat, Director, Rail Fleet Services and Engineering Patricia Alexander,
	Bus to Metro Blue Line Del Amo Station Ride MBL and MRL to Headquarters		Transportation Operations Manager, Rail Operations
11:45	Return to Gateway - Break		
12:00	Working Lunch - Transit Governance	٠	Member(s) of BOD TBD
	Metro Board structure, committees, role		
1:00	MTA Board of Directors Planning & Programming Committee	•	Group
2:15	Break		
2:30	<ul> <li>Metro's Capital Development Program</li> <li>Overview of Program, Funding and Projects</li> <li>How "30/10" became "America Fast Forward"</li> <li>Infrastructure as Job Multiplier</li> <li>Q&amp;A With Panel</li> </ul>	•	Borja Leon, Deputy Mayor, City of Los Angeles Doug Failing, Executive Director, Highway Project Management
4:00	Daily Takeaways	•	Group
4:30	Close of Day 2 Activities		
6:00	Optional Activity – Another evening activity using transit		



	DAY 3 – Thursday, January 19		
	ACTIVITY	Who	
9:00	Morning Off		
9.00	<ul> <li>Optional Morning Activity</li> <li>1. Make another Metro match</li> <li>2. More MTA Board Committees <ul> <li>Executive Management Committee, 9 a.m.</li> <li>Construction Committee, 10:30 a.m.</li> </ul> </li> </ul>		
	(Return to Hotel by 12:15 PM)		
12:15	Bus From Hotel – (Meet the bus on the Red Carpet at the side doors with stars on the doors)	Guide: Scott Page, Service Planning Manager	
	Tour I-405 HOV Construction – and "Carmageddon" Bridge	• <b>Mike Barbour</b> , Executive Officer, Hwy Project	
	Bus to Chatsworth – Tour MOL Construction to Canoga Station, ride active Orange Line	<ul> <li>Management</li> <li>Hitesh Patel, Deputy Executive Officer, Project</li> </ul>	
	Ride Expo Line in pre revenue service to La Cienega Station	<ul> <li>Management</li> <li>Bruce Shelburne, Deputy Executive Officer,</li> </ul>	
	Bus from La Cienega Station to West Hollywood Bus Division.	<ul> <li>Operations</li> <li>Demetrius Jones,</li> </ul>	
	Tour West Hollywood Bus Division (Transportation Division, Maintenance Division)	<ul><li>Transportation Operations</li><li>Manager</li><li>Audie Alexander,</li></ul>	
		Maintenance Operations Manager	
6:00	Walk to dinner at BITE (8807 Santa Monica Blvd, near Division 7		
7:30	Back to West Hollywood Division	Audie Alexander, Maintenance Operations Manager	
	Observe and discuss bus division pull-in, including vaulting, servicing, and running repair process	ivialiage:	
	Daily takeaways		
8:30	Return to Hotel		



	DAY 4 – Friday, January 20				
	ACTIVITY	Who			
8:00	Working Breakfast - Metro's Homeland Security and Anti-Terrorism Program	Pat Jordan, Commander, Los Angeles Sherriff's Department			
8:45	<ul> <li>Technology in Transit</li> <li>Very Cool – New stuff we like a lot</li> <li>Very Hot– Struggles with Leading v. Bleeding</li> <li>Sometimes Not – Stuff we wish we'd done differently</li> </ul>	<ul> <li>Patrick Astredo, Director Information Management</li> <li>Al Martinez, Supervising Engineer, ATMS Project Manager</li> </ul>			
9:30	Break				
9:45	Metro's Communications Program(s)	Matt Raymond, Chief     Comm. Officer			
11:15	Morning Debriefing	Group			
	Lessons learned				
	Key takeaways				
	Compare and contrast				
	Preview of Dallas Visit				
12:00	It's a wrap – Bus to Airport(s) for those who are leaving				

