Pay On Foot Parking System

When are making a big change because we want to serve you better. Metro has upgraded the current parking system to a Pay on Foot parking system effective April 1, 2013.

- Q: What is a "Pay by Foot" (POF) System?
- A: **"Pay On-Foot"** (POF) System features centralized pay stations that are in convenient locations within the parking garage.
 - 1. When entering the garage, take your ticket with you.
 - 2. Pay for your parking at one of the centralized pay stations before returning to your car.
 - 3. Use your paid ticket as an exit pass when you drive out of the garage
- Q: How will validations be handled?
- A: Validations for staff and visitors to the Gateway building are validated per GEN-17 Parking policy. Tickets will continue to be validated at current locations during normal business hours, including
 - General Services Help Desk (15th Floor)
 - Office of the CEO
 - Board Secretary's Office
 - Office of the Board Chair
 - Employment Office
 - Training & Development

Staff and/or visitors may receive a validated ticket to be inserted into pay station along with their parking ticket. Or the ticket will be scanned and validated at any of the locations above with no additional ticket required. Validations will be valid for 24 hours from time of entry to garage.

- Q: What if visitor or staff exit after 30 minute grace period provided after they pay?
- A: If parked less than 60 minutes, and paying less than \$6.00 daily max, you MUST exit within 30 minutes or will be subject to additional charge up to the daily maximum.

If parked for more than 60 minutes, \$6.00 ticket is valid for 24 hours from time of entry.

- Q: Where are pay stations located?
- A: Pay stations are located in the following areas:
 - Metro Gateway building in 3rd floor near parking elevators
 - East Portal on P-1 through P-3 parking elevator lobbies
- Q: What forms of payment do POF pay stations accept?
- A: All pay stations accept credit/debit cards. Only the machine in Gateway building 3rd floor elevator lobby and East Portal P-1 level accept cash.
- Q: Will rates for parking remain the same?
- A: Yes. There will be no change to current daily rates for parking.
- Q: How are monthly fees paid?
- A: Monthly fees may be paid at the parking ticket office located on P-1 Level, adjacent to Vignes Street exit. Metro employees may also pay monthly fees via payroll deduction.
- Q: Will employees continue to pay the same price for monthly parking?
- A: Yes. There will be no change to employee monthly rates.

If you have any questions, please contact AMPCO Parking Operator at (213) 620-0115

