Information Technology Matrix

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
Accounting			
	Cash Counting OPS (50K coins / day)	APP has limited business value. Not a good process / functional fit to support our needs.	CONSOLIDATE
	Purchasing	EBS PO has been replaced by CIMS as of Sept, 2014. The user requires that the PO History Data still needs to be available for the existing Pos. The history PO data cannot be accessed by CIMS	ENHANCE
ALL			
	Accounting Charge Back System	Retain But Reassess APP manual work arounds due to lack of APP business functional / process fit	REPLACE
	Accounts Payable	Retain But Reassess APP manual work arounds due to lack of APP business functional / process fit. EFTs are recorded manually flagged as a cleared item (for each item). 250 EFTs / day are processed manually.	RETAIN
	Accounts Receivable	Increase APP functionality	REFACTOR
	Automated Position Reconciliation System	Retain But Reassess APP manual work arounds (i.e. reconciliation) due to lack of APP business functional / process fit	RETAIN
	Budget Information & Analysis System	APP has limited business value. Not a good process / functional fit to support our needs.	RETIRE
	Cash Management	APP has limited business value. Not a good process / functional fit to support our needs.	RETAIN
	Department HR	APP has limited business value. Not a good process / functional fit to support our needs.	CONSOLIDATE
	Employee Self Service - Direct Deposit	Retain But Reassess APP for potential Data Quality Issues	REFACTOR
	Employee Self Service - Parking	Retain But Reassess APP for potential Data Quality Issues	ENHANCE
	Employee Self Service - Pay Stubs	Retain But Reassess APP for potential Data Quality Issues	NEW
	Employee Self Service W2	Retain But Reassess APP for potential Data Quality Issues	REASSESS
	Employee Self Service W4	Retain But Reassess APP for potential Data Quality Issues	REASSESS

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
	Enterprise Content Management System	APP has limited business value. Not a good process / functional fit to support our needs.	RETIRE
	Fare Media Reconciliation System	APP has limited business value. Not a good process / functional fit to support our needs.	ENHANCE
	Findings and Recommendations Management System (FARMS)	RETIRE, after CPPD enhancements scheduled for June 2015.	REPLACE
	Fixed Assets / Capital Assets	Retain But Reassess APP for manual functional workarounds. AP Scanning Function Has Issues.	NEW
	General Ledger	Retain But Reassess APP manual work arounds due to lack of APP business functional / process fit	RETIRE
	Human Resources	Continue On-Going APP Maintenance	ENHANCE
	I Supplier. Portal for Vendor Registration	Retain But Reassess APP manual work arounds due to lack of APP business functional / process fit	UPGRADE
	Oracle Business Intelligence Enterprise	Improve APP search functionality by defining a enterprise wide TAXONOMY.	RETAIN
	Payroll	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
	Project Accounting	Continue On-Going APP Maintenance	REPLACE
	Real-Estate Property Management	Continue On-Going APP Maintenance	NEW
Board			
	Legal Documents Tracking System	Continue On-Going APP Maintenance	REFACTOR
CEO Forum			
	Electronic parking ticket processing systems	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
Civil Right Program Compliance			
	EEO Complaint Tracking Application	Continue On-Going APP Maintenance	ENHANCE
Construction			
	Change Control System (Construction)	Sunset APP: This APP has already been replaced by APP: Oracle PMIS	RETAIN

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
	Contract Compliance Management System	In-process of being replaced by B2GNOW APP (Cloud Based Solution), Scheduled for a 2015 deployment.	REPLACE
	Program Management Information System (construction)	This new APP has already replaced the following APPs: CCS, PQ	RETIRE
	Project, and process management	No longer used. Sunset needs to TBD. Still need access to history data.	RETIRE
Customer Relations			
	Customer Comment Activity Tracking System	Continue On-Going APP Maintenance	REPLACE
	Customer Relationship Management	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
	Lost And Found	Increase and improve APP functionality to eliminate manual work arounds.	REPLACE
Diversity & Economics			
	SBC And Contract Compliance Management	Continue On-Going APP Maintenance	RETAIN
	Small Business Certification	In-process of being replaced by B2GNOW APP (Cloud Based Solution), Scheduled for a 2015 deployment.	ENHANCE
Employee & Labor			
	Automated solution that streamlines the Board public meeting process and modernizes minutes creation	Continue On-Going APP Maintenance	ENHANCE
Ethics			
	Conflict of Interest	APP has Low Technology Health -> Refactor. Assess APP potential Data Quality Issues.	REASSESS
	Lobbyist Registration	APP has Low Technology Health -> Refactor. Assess APP potential Functionality Gaps and Data Quality Issues.	REPLACE
General Services			

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
	Motor Pool	Upgrade In-Process - Scheduled for 2017 Deployment (2 Year project)	REASSESS
Grants			
	Custom Grants	NEW	REASSESS
Human Resources			
	Individual Performance Plan	APP has Low Technology Health -> Refactor. Assess APP potential Functionality Gaps and Data Quality Issues.	REASSESS
Inventory Management			
	Inventory Optimization System	Continue On-Going APP Maintenance	REASSESS
ITS			
	Alerts	Continue On-Going APP Maintenance	UPGRADE
	Analytics for TripMaster usage	Retain But Reassess APP for potential Data Quality Issues	UPGRADE
	California Unified Certification Programs	Retain But Reassess APP for potential Data Quality Issues	REASSESS
	Cellular Accounting Billing System	Continue On-Going APP Maintenance	REASSESS
	Change Control System (ITS Infrastructure)	Increase APP functionality	REPLACE
	Decision Support System	No longer used.	RETAIN
	Enterprise Project Management Live	Continue On-Going APP Maintenance	RETAIN
	Fares	Continue On-Going APP Maintenance	UPGRADE
	ITS Budget Tracking System	Continue On-Going APP Maintenance	REASSESS
	Metro Applicant Tracking System	APP has limited business value. Not a good process / functional fit to support our needs.	REASSESS
	Real-time passenger arrival information for bus/rail.	Improve APP functionality to eliminate processing alerts manually.	REASSESS
	Route Maintenance System	Retain But Reassess APP for potential Data Quality Issues	UPGRADE

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
	Trip Planner	Continue On-Going APP Maintenance	NEW
	Wireline / Wireless Accounting System	Continue On-Going APP Maintenance	RETAIN
Library & Records Mgmt			
	Library Archive	Retire APP it has been replaced with ARCHON APP.	RETAIN
	Library Archiving System	NEW	RETAIN
	Library Dictionary	APP has limited business value. Not a good process / functional fit to support our needs.	RETAIN
	Library Marking System	Continue On-Going APP Maintenance	REPLACE
Material Management			
	Automated Storage & Retrieval System	Increase APP functionality	REFACTOR
	Maintenance and Material Management	Increase APP functionality	REPLACE
	Material Safety Data Sheets	APP has Low Technology Health -> Refactor. Assess APP potential Data Quality Issues.	REPLACE
	Materials/Inventory	Upgrade In-Process - Scheduled for 2017 Deployment (2 Year project)	UPGRADE
	Parcel Acquisition Management System	Retire Now: The business users are currently in-process at looking at new packages. We are not using it - currently been using spreadsheets in the last 1.5 years.	RETIRE
OMB			
	Balance Score Card	APP has limited business value. Not a good process / functional fit to support our needs.	UPGRADE
	Budget Information Analysis System. Performance Management.	Deployment IN-PROCESS will replace the following APPs: EBS BIAS.	UPGRADE
Operations			
	Absences Affecting Vacation Accrual	Consolidate APP functionality into Oracle HR - Absences Affecting Vacation Accrual.	RETAIN

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
	Activity Contact Tracking System	Consolidate APP functionality into centralized CRM solution (i.e. Salesforce / other)	REPLACE
	Attendance Monitoring System	APP has Low Technology Health -> Refactor. Assess APP potential Data Quality Issues.	RETIRE
	Automated Bidding System	Increase and improve APP functionality to eliminate manual work arounds	RETAIN
	Basic Operating Schedule	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
	Build and maintain vehcile and crew schedules	Upgrade In-Process - Scheduled for 2016 Deployment (2 Year project)	UPGRADE
	Bus Fleet Dispatch System	APP has limited business value. Not a good process / functional fit to support our needs.	REASSESS
	Bus Operations Training and Tracking	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
	Bus Rollout Vehicles	Not being used by staff.	UPGRADE
	Bus Stops Database	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
	Clarity Net	APP has limited business value. Not a good process / functional fit to support our needs.	RETAIN
	Daily management of fleet and work schedules	Upgrade In-Process - Scheduled for 2016 Deployment (2 Year project)	UPGRADE
	Driver's License Monitoring System	APP has Low Technology Health -> Refactor. Assess APP potential Data Quality Issues.	UPGRADE
	DVR: Web application used to request DVR downloads.	Increase APP functionality. Auto upload when the bus enters the division - wireless download immediate, improve the video quality	REFACTOR
	Equipment and Asset Management	APP has limited business value. Not a good process / functional fit to support our needs.	ENHANCE
	Fleetwatch	Continue On-Going APP Maintenance	ENHANCE
	Grievance Tracking System	APP has limited business value. Not a good process / functional fit to support our needs.	RETIRE
	Help Desk / Service Desk Management	Upgrade APP to the next Version of HEAT.	UPGRADE

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
	Incident Tracking	Upgrade In-Process - Scheduled for 2017 Deployment (2 Year project)	REPLACE
	Keeps Track of Operator Discipline	Improve APP functionality to eliminate duplicate data entry into the HR APP. Implement SSO (Single SignOn).	ENHANCE
	Mystery Rider Evaluation	Increase APP functionality	ENHANCE
	Operation training and Tracking	APP has limited business value. Not a good process / functional fit to support our needs.	RETIRE
	Operator Activity Tracking	Increase and improve APP functionality to eliminate manual work arounds	RETAIN
	Operator Signin	Upgrade In-Process - Scheduled for 2016 Deployment (2 Year project)	UPGRADE
	Questionmark Perception Assessment	Retain But Reassess APP manual work arounds due to lack of APP business functional / process fit	RETAIN
	Schedule Checking Management System	Retain But Reassess APP manual work arounds and APP Technology Health for a potential Replatform.	REPLACE
	Self Service	Upgrade In-Process - Scheduled for 2016 Deployment (2 Year project)	REPLACE
	Smart Drive	Continue On-Going APP Maintenance	RETAIN
	Time Keeping	Upgrade In-Process - Scheduled for 2017 Deployment (2 Year project)	NEW
	TransitSafe	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE
	Universal Training and Tracking System	APP has limited business value. Not a good process / functional fit to support our needs.	REASSESS
	Used by Bus and Rail maintenance to job on /off work assignments, record maintenance activities and repair infoirmation.	Upgrade In-Process - Scheduled for 2017 Deployment (2 Year project)	REPLACE
	Vehicle Accident Management System	APP has limited business value. Not a good process / functional fit to support our needs.	REASSESS
	Vigil Manager: Driver Performance Measurement	APP has limited business value. Not a good process / functional fit to support our needs.	REFACTOR
	Warranty Tracking	Upgrade In-Process - Scheduled for 2017 Deployment (2	RETAIN

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
		Year project)	
	Work Order	Upgrade In-Process - Scheduled for 2017 Deployment (2 Year project)	UPGRADE
Pension & Benefits			
	Advanced Benefits Management	Continue On-Going APP Maintenance	RETAIN
Procurement			
	Contract Life Management	NEW	REASSESS
Risk Management			
	Enterprise Geographic Information System	Continue On-Going APP Maintenance	RETAIN
	GIS related Earthquake early warning system (Emergency Management)	Upgrade In-Process - Scheduled for March 2015	RETAIN
	Internet Valley Oak System	The new Release should address manual work arounds issues (this needs to be verified). Upgrade planned for Oct 2015.	ENHANCE
	Risk Master	Planned for a October 2015 Upgrade.	REPLACE
	Teammate	Assess APP: Performance response times is very slow 2 / 4 minutes - when the list first comes up, there are 12 concurrent users , overall there are 45+ users	RETAIN
		Continue On-Going APP Maintenance	REPLACE
Serv Planning & Scheduling			
	Call For Projects	Increase and improve APP functionality to eliminate manual work arounds. Evaluate APP Technology Health for potential Refactoring.	REPLACE
	Countywide Planning Programming Database	Increase APP functionality. Scheduled for completion by June 2015.	RETIRE
	Metro Rewards	APP has limited business value. Not a good process / functional fit to support our needs.	RETIRE
	Project Quest	Sunset APP - This APP has been already replaced by	REASSESS

Department Name	Application Name	User department comments for how the application supports their needs.	Recommend Action
		Oracle PMIS	
	Project Status Reporting Application	MS Access APP	RETAIN
	RidePro: Collects Air quality Information	Continue On-Going APP Maintenance	REPLACE
	Transit Subsidy System	APP has limited business value. Not a good process / functional fit to support our needs.	RETAIN
TAP			
	MetroMail: Tracks Sales of Fare / EASY STICKER passes sold to companies	APP has limited business value. Not a good process / functional fit to support our needs.	UPGRADE
	Tap Card Distribution	Retain But Reassess APP for potential Data Quality Issues	RETIRE
	Track Conflicts	Continue On-Going APP Maintenance	REASSESS
Training and Development			
	Training system for creating content	APP has limited business value. Not a good process / functional fit to support our needs.	REPLACE