

Metro Board Approved Policy

Public Restroom Policy

Adopted: February 26, 1992

Historical Perspective

This policy was amended on May 27, 1999.

At the March 25, 1999 Regular Board Meeting, staff was directed to work with the committee to develop recommendations relative to public restroom facilities. Staff made a presentation at the April 21, 1999 Operations Committee meeting which provided an overview of the existing Restroom Policy developed during the Metro Rail design process and adopted by the Rail Construction Corporation Board on February 3, 1992, and the Los Angeles County Transportation Commission on February 26, 1992.

At the April 29, 1999 Regular Board Meeting, a motion was approved directing staff to report back with a comprehensive public restroom policy and a negotiated contract for approval with OMNI Outdoor/STI for APTs.

At the May 1999 Board meeting, the board approved a new Metro Public Restroom policy including modifications to the Metro Red Line Restroom Policy.



Metro

Public Restroom Policy

Restrooms shall be provided at each station for Metro Rail use. These facilities shall be available for emergency use by the public at the discretion of Metro Rail personnel.

It is the policy of the MTA that restroom facilities shall be provided at each subway station for Metro Rail staff use.

It is further the policy of the MTA to consider the restroom needs of its passengers and the public in the construction, maintenance and operation of bus and rail facilities and joint development projects.

In furtherance of these policy goals, the LACMTA Board of Directors directs that the following short-term goals shall be implemented to provide for restroom access by passengers and the public:

- a) implement the Automated Public Toilets (APTs) demonstration project under the terms of the contract approved by the Board in May 1999.
- b) incorporate public access to restroom facilities into joint development policies in a manner that ensures cost-neutrality to the MTA. Staff shall coordinate with developers and encourage installation of restroom facilities by those developments that benefit from the station's existence; and
- c) explore innovative public/private cooperative agreements to expand existing MTA contracts for the use of restrooms and for new agreements and facilities.

Additionally, it is the policy of the LACMTA Board of Directors that the following long-term goal shall be implemented:

One year after the full implementation of any restroom facilities provided after adoption of this policy, including the APT project, report back to the Board on whether to expand on-site restroom facilities and the most cost effective and customer responsive method of implementation.

The following guidelines are to be considered by staff in the effectuation of this policy. Public restrooms may be installed at locations including but not limited to bus/rail interchanges and terminal rail stations and available to the passengers and the public when a clear demonstration of public needs results from actual operations. Restroom facilities shall be free of charge to passengers and the public.

Initial installation of public restroom facilities shall be on a test or provisional basis and staff shall present to the Board an assessment of the financial and operational impacts and public service benefits of providing such facilities after one full year of implementation, at such time the Board shall make a determination as to whether to proceed with installations of additional public restroom facilities and the most cost effective and customer responsive method of implementation.