

Metro Board Approved Policy

Transit Security Response Time Policy

Adopted: January 26, 2012

Historical Perspective

The Civil Rights Compliance Review conducted by the Federal Transit Administration (FTA) identified that Metro does not have a formal Board policy on transit security as required by FTA Circular 4702.1A. The action today will adopt a transit security policy on response times to fulfill this requirement.

Approved Transit Security Policy as Required by FTA Circular 4702.1A

Adopt a Transit Security Policy consistent with the existing practice of the Sheriff's Department to respond to any incident on the transit system as follows:

- Emergency - Calls requiring response with lights and sirens (code 3): ten minutes
- Priority - Calls that require an immediate response, but not a code three response: 20 minutes
- Routine - Calls of a non-priority nature that do not require a priority response from the field unit(s): 30 minutes