



Board Report

File #: 2022-0089, **File Type:** Informational Report

Agenda Number: 24.

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MARCH 17, 2022

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

As of June 2021, Metro System Security & Law Enforcement (SSLE) has revised and updated the performance data to improve accuracy and details related to KPIs for its multi-agency law enforcement deployment strategies provided by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). To avoid discrepancies related to crime reclassifications and maintain consistency with contract terms and conditions, SSLE will have all data submitted by the 15th of every month. This will provide ample time for staff to review, thereby providing the Board with complete and accurate data.

BACKGROUND

The following sections provide data, trends, and updates on SSLE initiatives to help improve public safety on the Metro system.

DISCUSSION

LAW ENFORCEMENT CONTRACT COMPLIANCE

Technical Review

The SSLE Administration and Compliance Unit continue to verify that all field Officers/Deputies on duty are tapping their Metro-issued badges at all TAP machines when patrolling Metro buses, trains, and rail stations/corridors. This ensures high visibility for riders utilizing Metro's services, while also establishing a method of accountability for our contracted law enforcement personnel.

Upon reviewing the sample size from December 2021 and the relevant supporting information provided by LAPD and LBPD, it was determined that the Officers from the daily deployment schedule

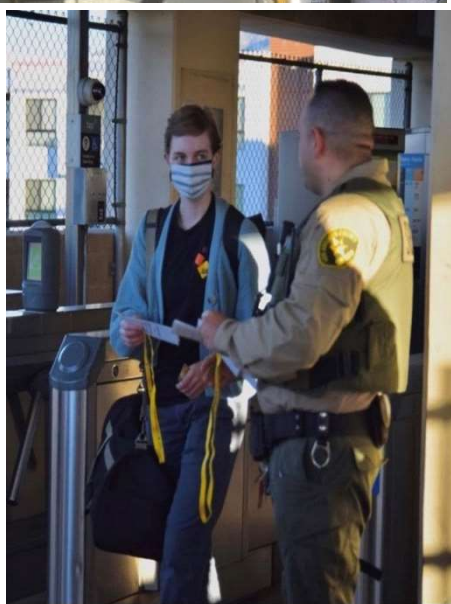
served at their respective details and are compliant with the contract.

LASD encountered a problem with their information technology. Due to this problem, they could not complete their review of staff's discrepancies discovered and submit relevant supporting information. LASD will continue to work on these issues. Upon receiving supporting information, staff will review and report findings in the April report.

Community Policing Updates

As part of Metro's Community Safety Partnerships, each contracted agency hosts its own community policing events. The following is an update on reported community engagements in January and February:

| AGENCY | DATE | LOCATION | EVENT | DESCRIPTION |
|--------|-----------|--------------------------------|----------------------|---|
| LASD | 1/27/2022 | Sierra Madre Villa Station | Fentanyl Awareness | Informational pop-up designed to educate riders on the dangers of fentanyl — 40 attendees |
| LAPD | 2/3/2022 | Harbor Gateway Transit Center | Donuts with a Cop | Bus Operator engagement pop-up — 25 attendees |
| LASD | 2/23/2022 | Willowbrook/Rosa Parks Station | Anti-Hate Campaign | LA Stop Hate campaign pop-up — 20 attendees |
| LASD | 2/24/2022 | Santa Monica Station | Coffee with a Deputy | Community engagement pop-up — 25 attendees |
| LBPD | 3/9/2022 | Willow Station | Coffee with a Cop | Community engagement pop-up |
| LAPD | 3/10/2022 | Canoga Station | Coffee with a Cop | Community engagement pop-up |



Human Trafficking Awareness Month Lunch & Learn

As part of Human Trafficking Awareness Month, SSLE hosted a Lunch & Learn webinar for Metro employees.. The presentation taught participants about the critical role transit agencies play in combating human trafficking. Speakers included Dr. Kezban Sokat (Associate Professor from the Mineta Transportation Institute at San Jose State University), Sergeant Jeffrey Walker (Los Angeles County Sheriff's Department Special Victims Bureau-Human Trafficking Task Force), and Tera Hilliard (CEO of Forgotten Children, Inc.). Sixty (60) Metro employees attended the webinar. Additionally, SSLE provided two agency-wide emails with information on how to report human trafficking..

On the Move Riders Program - Cyber Seniors Series



Get with the tech!

Join Metro's On the Move Riders Program in partnership with Cyber Seniors for a series of app and mobile device training webinars for iPhone and Android users.



Transit Watch App

February 15-17, 2022

10am



TAP LA App

March 15-18, 2022

10am



Metro Micro App

April 12-14, 2022

10am

As part of Metro's Community Safety Partnerships, SSLE participated in the On the Move Riders Program (OTMRP) "Cyber Seniors Series" From February 15th to the 17th, 2022. The OTMRP teaches senior citizens how to ride the Metro system and travel safely. SSLE highlighted Transit Watch and taught seniors how to download the app on their mobile devices, and how to report incidents on the Metro system to Transit Security and Law Enforcement.

METRO TRANSIT SECURITY (MTS)

Spotlight

On February 18th, 2022, Metro Transit Security Officers Marvin Garcia and Oscar Hernandez were on duty at Union Station Red Line. The officers observed an individual that they recognized from a Los Angeles County Sheriffs missing persons flyer from January 22nd, 2022. The flyer described the individual as missing, male, a juvenile, and at risk. Officers Garcia and Hernandez noted that he was in good spirits, clean, and appeared to be well-nourished. Prior to taking action, the officers verified with our law enforcement partners whether the juvenile from January's bulletin was still considered a missing person. After confirming that he was in fact still missing, the officers contacted LAPD, who then took the minor into custody at Union Station and eventually released him to a family member that same day.

On February 18th, 2022, Metro Transit Security Officers Mitchel Triay and Amilcar Oliveros were on duty at Union Station. A bus operator flagged them down and reported an incident at the East Portal. The officers responded and found an individual who said he was attacked in the men's restroom. The officers identified the suspect and took him into custody without incident. The suspect had a hammer concealed on his person. The victim received medical treatment at the scene but declined to be transported to a hospital. LAPD took custody of the suspect.

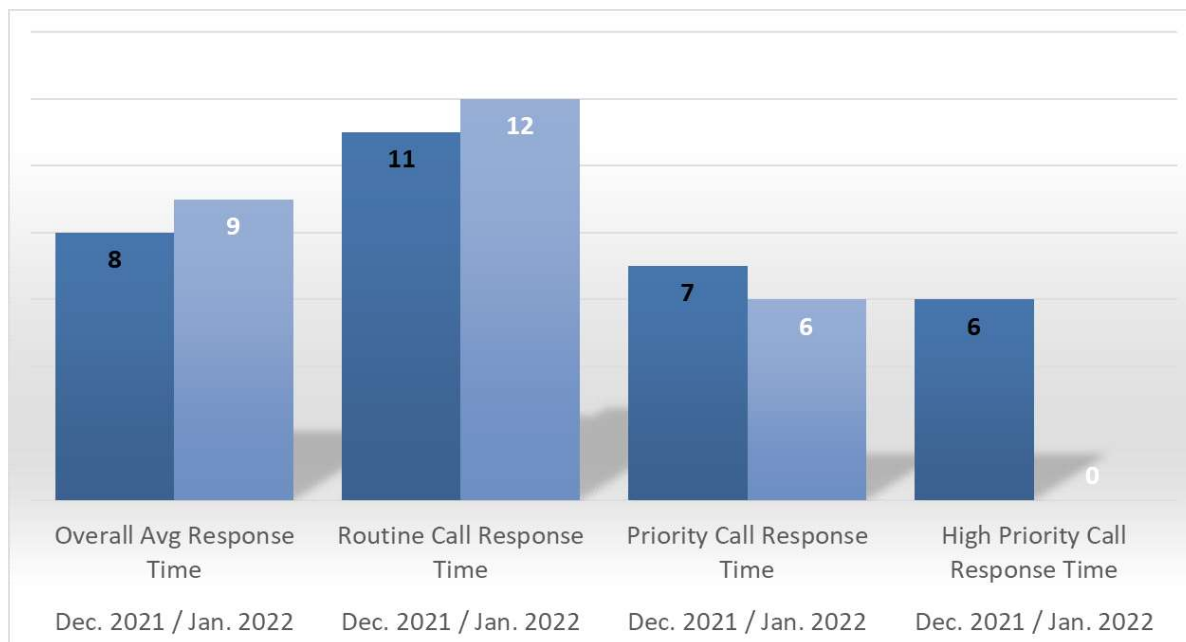
Quality Service Audits

For January, MTS completed seventeen (17) Quality Service Audits. MTS Supervisors contacted two (2) internal partners, and fifteen (15) patrons to gain feedback on the performance of our officers. Those surveyed gave ratings ranging from "meets," "exceeded," and "greatly exceeded" expectations for the services rendered by Transit Security Officers (TSOs).

Calls for Service

For the month of January, Transit Security received 462 calls for service, compared to 421 calls for service in December 2021. The following is a breakdown of the call categories and response times.

- Routine: Transit Security received 323 calls and responded to 276 of them with an average response time of twelve (12) minutes. The remaining calls were assigned to law enforcement, contract security, or other entities such as maintenance, Rail Operations Control, Bus Operations Control, local fire department, or elevator tech.
- Priority: Transit Security received 139 calls and responded to 116 of them with an average response time of six (6) minutes. The remaining calls were assigned to law enforcement, contract security, or other entities such as maintenance, Rail Operations Control, Bus Operations Control, local fire department, or elevator tech.
- High Priority: Transit Security did not receive any high priority calls.



BUS OPERATIONS SECURITY

In January, there were a total of thirteen (13) assaults on bus/rail operators, with nine (9) assaults occurring in LAPD's jurisdiction and four (4) assaults occurring in LASD's jurisdiction. Furthermore, there were 16,743 bus boardings by LAPD officers and 6,200 bus boardings by LASD deputies on

various routes throughout the system. LAPD's analysis revealed that the decrease in bus operator assaults (from November 2021's twelve-month high of 12 assaults followed by 11 assaults in December 2021) can be attributed to Transit Services Bureau officers' bus boardings and interactions with bus patrons at the identified problem locations. The problem locations have been identified through daily analysis and officers interacting with bus operators at the end of the line. Detectives determined the incidents were unrelated based on the suspects' descriptions, location of occurrence, and victim interviews. Currently, there are no crime trends or patterns that have been identified by both LAPD and LASD.

Staff is implementing the following concepts to decrease operator assaults and increase the feeling of safety:

- Law enforcement partners and SSLE Community Liaison meet weekly with bus operators to build relationships, discuss safety strategies, de-escalation techniques, and reporting processes.
- Bystander Training that will introduce operators to scenario-based training for response options to events on a bus.
- A weekly newsletter to be distributed via email and at Divisions to address safety and security tips, wellness, emergency preparedness, and other relative topics.
- Collaboration with Operations to collect and evaluate feedback from operators to better understand needs.
- Consideration of deployment of Metro Transit Security on buses.

We will provide updates on the effectiveness of the above strategies in future reports.

SUPER BOWL SECURITY PLAN

In February 2022, SSLE participated in region-wide preparedness activities to support Super Bowl LVI, which was held at SoFi Stadium in Inglewood. Support was also directed to Downtown Los Angeles, where the Super Bowl Experience was being held at the Los Angeles Convention Center. Led by Metro's Emergency Management Department, Metro activated its Emergency Operations Center (EOC). Leading up to the Super Bowl and Super Bowl Experience, Emergency Management developed the Event Action (Security) Plan and established a liaison with the City of Inglewood's Operation Center for coordination, communication, and collaboration among the more than twenty (20) command posts. Additionally, LAPD, LASD, Metro Transit Security, and contract security (RMI) increased their presence on the Metro system by 174%. This increased security measure also included partners from the Transportation Security Administration (TSA). Overall, the Super Bowl planning initiative, which Metro had been strategizing for more than nine months prior to February, was vital to the success of Metro's response to all the Super Bowl activities. As Metro prepares for future major events coming to Los Angeles, this operation will serve as a guide to inform SSLE and its partners of how best to ensure a safe and efficient transportation system.

SAFETY BULLETIN

Transit Security began publishing a weekly periodical focusing on a multitude of safety-related topics

spanning from health, environmental, and personal safety, workplace safety, and more. In addition, it will include interactive opportunities for employees to provide feedback on developing topics through polls. The bulletin will be sent to employees via email, included once a week in the Daily Brief, as well as printed and distributed to Operations divisions. The pilot issue was delivered on February 24th, 2022. Internal marketing will include posters featuring a QR code directing readers to archived issues that can be searched by topic.

SEXUAL HARASSMENT

The Peace Over Violence (POV) contract ended on January 1st, 2022. Calls are now being routed through Metro Transit Security Operations Center, which then transfers the caller to one (1) of three (3) free 24/7 hotlines - Peace Over Violence, Center for the Pacific Asian Family Inc., and Sister Family Services - that can provide more directed counseling. Between January 1st through January 31st, Metro Transit Security, LAPD, and LASD received and referred a total of 13 victims of sexual harassment to the above free hotlines.

BYSTANDER PROGRAM

The previous report announced that the Bystander Intervention Training Program would be launching in February 2022. This date has been adjusted to Spring of 2022 to allow draft materials to be thoroughly reviewed by an internal working group consisting of members from the Office of Civil Rights, Racial Equity & Inclusion, County Counsel, and the Office of Inspector General. The expanded launch window will also grant more time to prepare the learning materials for launch on Metro’s Adobe Captivate Prime learning portal.

EQUITY PLATFORM

The weekly safety bulletin will serve as a channel for SSLE to communicate with employees, especially front-line staff. The periodical will benefit employees and help empower them by providing valuable safety information to improve their work environment. As mentioned above, it will also include interactive features such as polls to gather employee feedback on developing safety topics.

The random Quality Service Audits (QSA) provide a key assessment tool to help measure and enhance customer’s perception of safety, security, customer service, and public sentiment toward Metro Transit Security. This comes in the form of a survey that asks to rate the service provided by Transit Security Officers. Participants range from external and internal personnel and patrons who ride the system. For the month of January, we had the following representation of QSAs for riders/patrons.

| January QSA Demographics | Avg. Rating (out of 20) | 2017 System Demographics (On-board Survey) |
|--------------------------|-------------------------|--|
| 18% African American | 18 | 16% African American |
| 29% Hispanic | 19 | 56% Hispanic |
| 35% Caucasian | 18 | 13% Caucasian |
| 0% Asian American | NA | 9% Asian American |
| 0% | NA | 1% Native American |

| | | |
|-------------|----|----------|
| 6% Other | 17 | 5% Other |
| 12% No info | 17 | |

NEXT STEPS

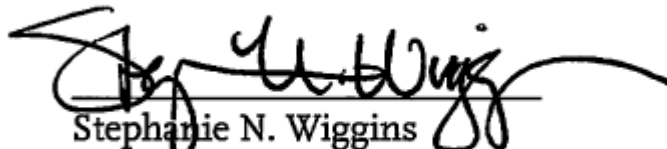
Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

ATTACHMENTS

- Attachment A - Sexual Harassment Crimes January 2022
- Attachment B - Systemwide Law Enforcement Overview January 2022
- Attachment C - MTA Supporting Data January 2022
- Attachment D - Transit Police Summary January 2022
- Attachment E - Monthly, Bi-Annual, Annual Comparison January 2022
- Attachment F - Violent, Prop, and Part 1 Crimes January 2022
- Attachment G - Demographics Data January 2022

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Reviewed by: Gina Osborn, Chief Safety Officer, (213) 922-3055



Stephanie N. Wiggins
Chief Executive Officer

Sexual Crime / Harassment Calls for Service (January 2022)

| January 2022 Incident Type & Totals | | | | | |
|-------------------------------------|----------|----------|----------|----------|-----------|
| | LAPD | LASD | LBPD | MTS | SSLE |
| Sexual Harassment | 1 | 0 | 0 | 2 | 3 |
| Sexual Battery | 5 | 0 | 0 | 1 | 6 |
| Lewd Conduct | 0 | 0 | 0 | 0 | 0 |
| Indecent Exposure | 0 | 1 | 0 | 3 | 4 |
| Rape | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 6 | 1 | 0 | 6 | 13 |

| Counseling Information Provided | |
|---------------------------------|--------------|
| | January 2022 |
| YES | 12 |
| NO- If no, why? | 1 |
| Gone On Arrival | 0 |
| Did Not Have Info | 0 |
| Telephonic Report | 0 |
| Not Offered | 0 |
| Refused | 1 |
| Officer Witnessed Incident | 0 |
| TOTAL | 13 |

| January 2022: Dept. Average Incident Response Time Sex Crime / Harassment Measured in Minutes | | | |
|--|--|---|--|
| Agency | Time Tracking: Incident Rpt. To Call Created | Time Tracking: Call Generated To On Scene | Time Tracking: Incident Rept. To On Scene |
| LAPD | 0 | 4 | 4 |
| LASD | 1 | 1 | 2 |
| LBPD | N/A | N/A | N/A |
| MTS | 0 | 9 | 9 |
| DEPT AVERAGE | 0 | 5 | 5 |

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

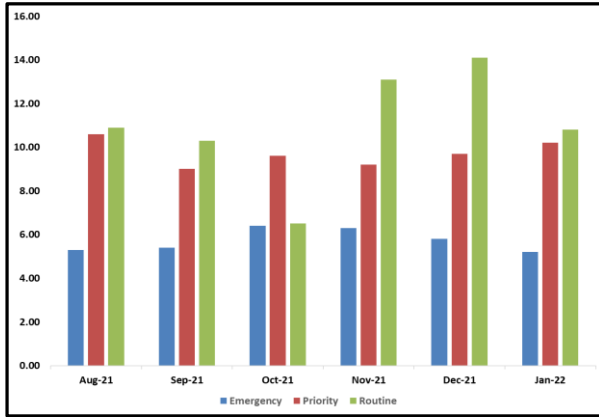
JANUARY 2022

Attachment B

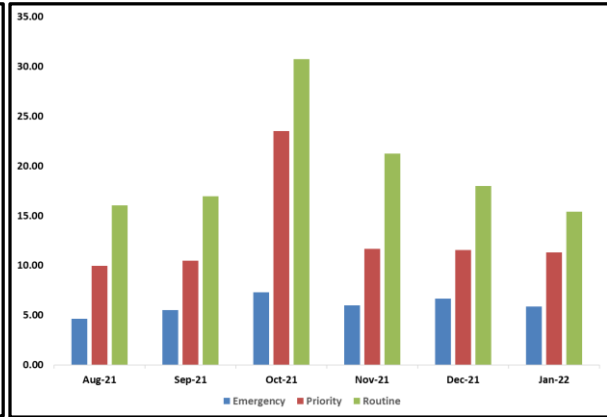
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

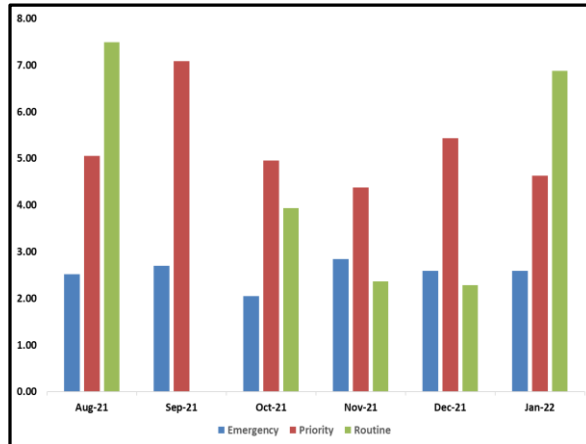
LAPD



LASD



LBPD

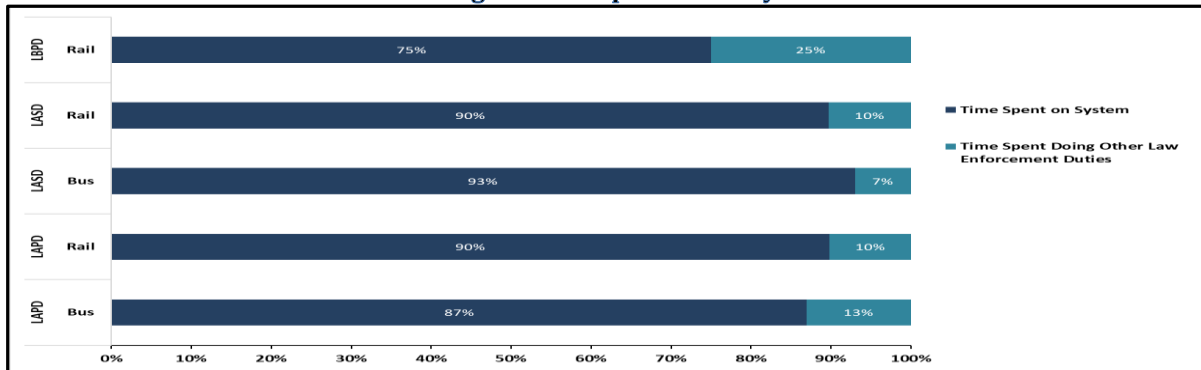


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

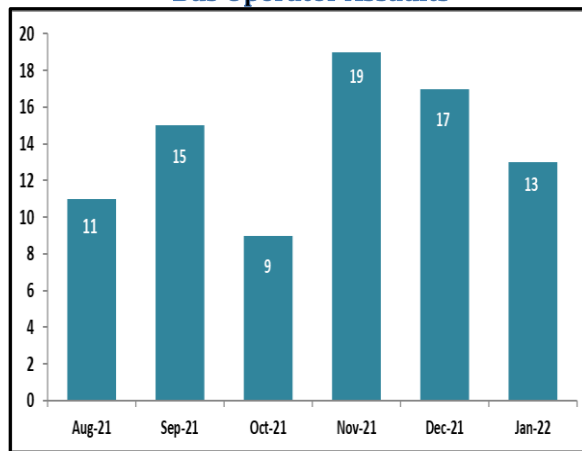
JANUARY 2022

Attachment C

Percentage of Time Spent on the System



Bus Operator Assaults

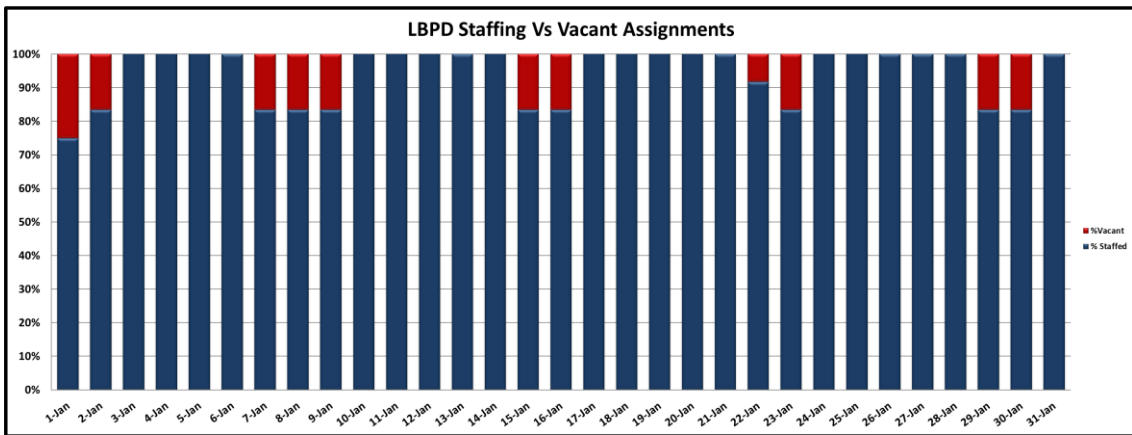
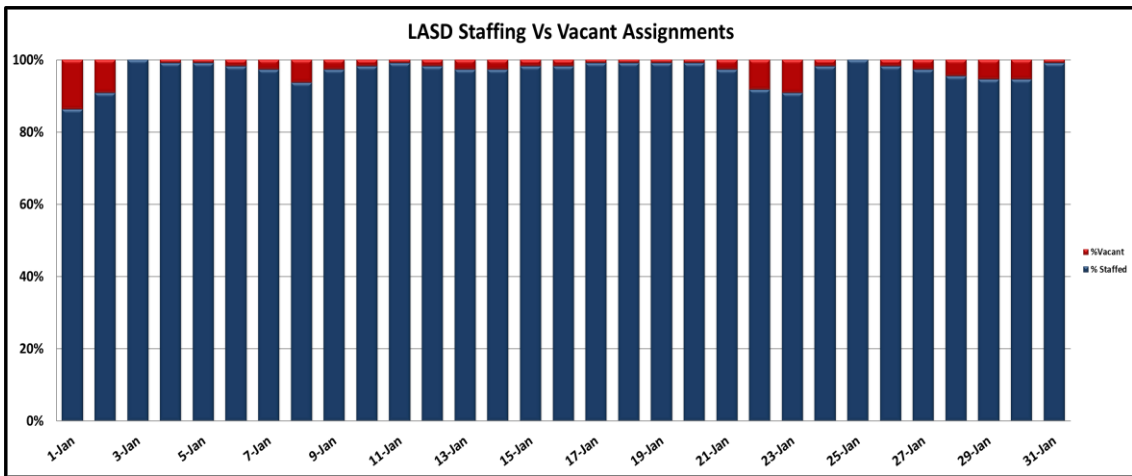
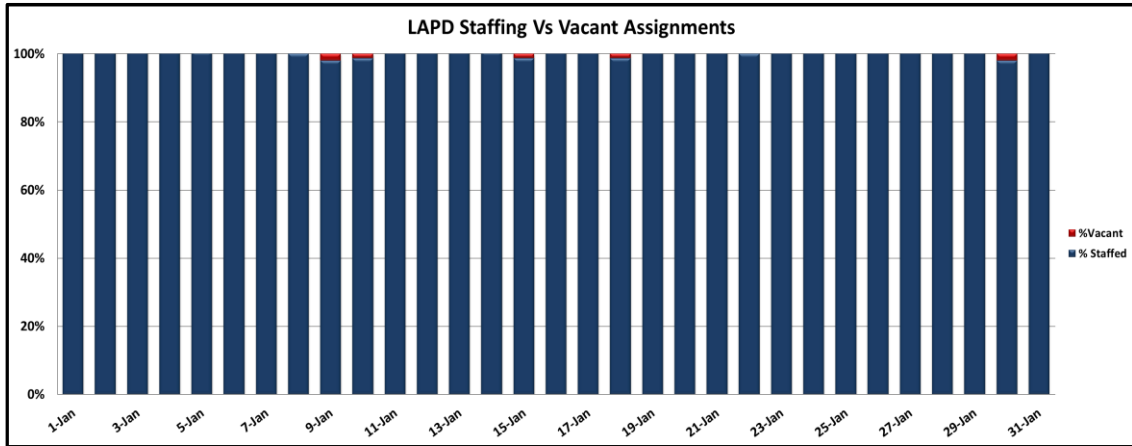


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JANUARY 2022

Attachment C

Ratio of Staffing Levels vs Vacant Assignments



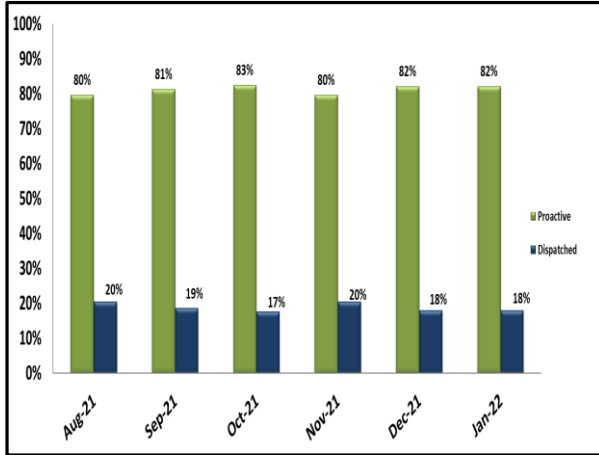
SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JANUARY 2022

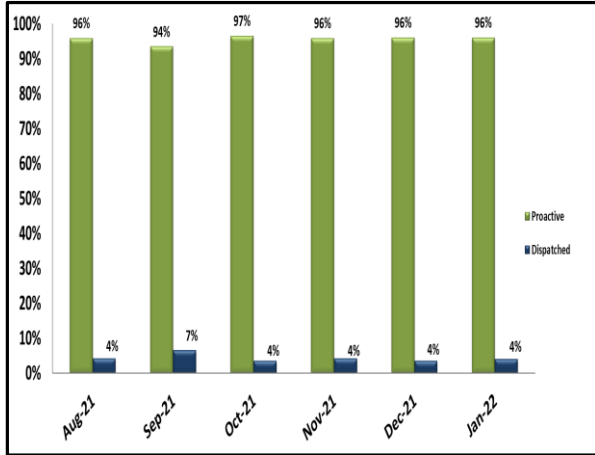
Attachment C

Ratio of Proactive vs Dispatched Activity

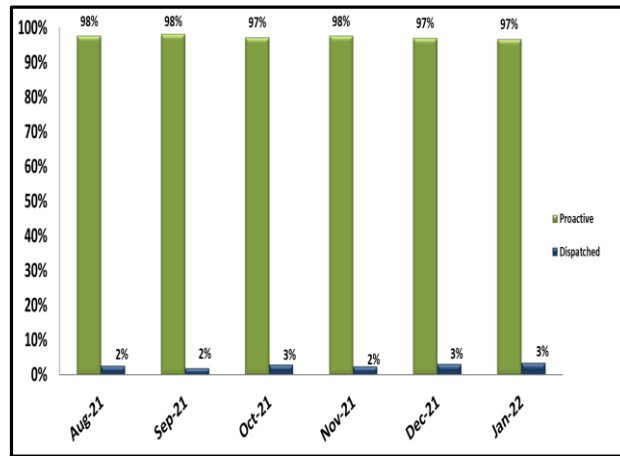
LAPD



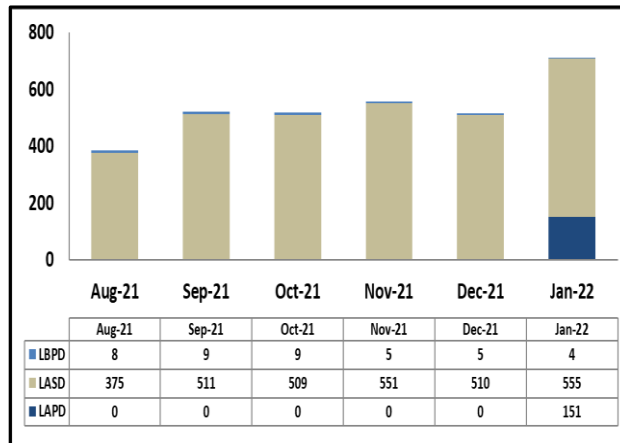
LASD



LBPD



Grade Crossing Operations



Grade Crossing Operation Locations January:

1. Blue Line Stations (273)
2. Expo Line Stations (133)
3. Gold Line Stations (304)

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | | | |
|--------------------------------|----------|-----------|----------|------------|
| CRIMES AGAINST PERSONS | LAPD | LASD | LBDP | FYTD |
| Homicide | 0 | 0 | 0 | 1 |
| Rape | 0 | 0 | 0 | 1 |
| Robbery | 1 | 5 | 0 | 28 |
| Aggravated Assault | 1 | 4 | 1 | 39 |
| Aggravated Assault on Operator | 0 | 0 | 0 | 0 |
| Battery | 2 | 3 | 2 | 60 |
| Battery Rail Operator | 0 | 0 | 0 | 1 |
| Sex Offenses | 0 | 0 | 0 | 7 |
| SUB-TOTAL | 4 | 12 | 3 | 137 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | LBDP | FYTD |
| Burglary | 0 | 0 | 1 | 4 |
| Larceny | 2 | 3 | 0 | 26 |
| Bike Theft | 0 | 0 | 0 | 1 |
| Motor Vehicle Theft | 0 | 0 | 0 | 1 |
| Arson | 0 | 0 | 0 | 1 |
| Vandalism | 0 | 0 | 0 | 19 |
| SUB-TOTAL | 2 | 3 | 1 | 52 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | LBDP | FYTD |
| Weapons | 0 | 0 | 1 | 6 |
| Narcotics | 0 | 2 | 0 | 11 |
| Trespassing | 0 | 0 | 0 | 4 |
| SUB-TOTAL | 0 | 2 | 1 | 21 |
| TOTAL | 6 | 17 | 5 | 210 |

| ARRESTS | | | | |
|--------------|----------|-----------|----------|------------|
| AGENCY | LAPD | LASD | LBDP | FYTD |
| Felony | 0 | 9 | 2 | 60 |
| Misdemeanor | 1 | 27 | 1 | 212 |
| TOTAL | 1 | 36 | 3 | 272 |

| CITATIONS | | | | |
|------------------------|----------|-----------|-----------|------------|
| AGENCY | LAPD | LASD | LBDP | FYTD |
| Other Citations | 5 | 20 | 0 | 118 |
| Vehicle Code Citations | 0 | 0 | 39 | 474 |
| TOTAL | 5 | 20 | 39 | 592 |

| CALLS FOR SERVICE | | | | |
|-------------------|-----------|------------|-----------|--------------|
| AGENCY | LAPD | LASD | LBDP | FYTD |
| Routine | 2 | 63 | 8 | 578 |
| Priority | 27 | 72 | 49 | 964 |
| Emergency | 2 | 7 | 16 | 176 |
| TOTAL | 31 | 142 | 73 | 1,718 |

| DISPATCHED VS. PROACTIVE | | | |
|--------------------------|-------------|-------------|-------------|
| AGENCY | LAPD | LASD | LBDP |
| Dispatched | 22% | 2% | 3% |
| Proactive | 78% | 98% | 97% |
| TOTAL | 100% | 100% | 100% |

| CRIMES PER STATION | | | | |
|------------------------|------------------------|-------------------------|------------------------|------------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| 7th St/Metro Ctr | 0 | 0 | 0 | 5 |
| Pico | 1 | 0 | 0 | 8 |
| Grand/LATTC | 0 | 0 | 0 | 6 |
| San Pedro St | 0 | 0 | 0 | 6 |
| Washington | 0 | 2 | 0 | 18 |
| Vernon | 2 | 0 | 0 | 11 |
| Slauson | 1 | 0 | 0 | 8 |
| Florence | 1 | 0 | 0 | 11 |
| Firestone | 1 | 2 | 1 | 20 |
| 103rd St/Watts Towers | 1 | 0 | 0 | 8 |
| Willowbrook/Rosa Parks | 5 | 0 | 1 | 42 |
| Compton | 2 | 0 | 0 | 13 |
| Artesia | 2 | 1 | 0 | 15 |
| Del Amo | 0 | 0 | 0 | 7 |
| Wardlow | 1 | 1 | 0 | 5 |
| Willow St | 0 | 0 | 0 | 5 |
| PCH | 0 | 0 | 0 | 3 |
| Anaheim St | 0 | 0 | 0 | 2 |
| 5th St | 0 | 0 | 0 | 1 |
| 1st St | 0 | 0 | 0 | 1 |
| Downtown Long Beach | 2 | 0 | 1 | 10 |
| Pacific Av | 0 | 0 | 0 | 5 |
| Blue Line Rail Yard | 0 | 0 | 0 | 0 |
| Total | 19 | 6 | 3 | 210 |

| PERCENTAGE OF TIME ON THE RAIL SYSTEM | |
|---------------------------------------|-----|
| Blue Line-LAPD | 91% |
| Blue Line-LASD | 82% |
| Blue Line-LBDP | 75% |

| GRADE CROSSING OPERATIONS | | | | |
|---------------------------|-----------|------------|----------|--------------|
| LOCATION | LAPD | LASD | LBDP | FYTD |
| Washington St | 29 | 0 | 0 | 29 |
| Flower St | 25 | 0 | 0 | 25 |
| 103rd St | 2 | 0 | 0 | 2 |
| Wardlow Rd | 0 | 0 | 4 | 48 |
| Pacific Ave. | 0 | 0 | 0 | 0 |
| Willowbrook | 0 | 52 | 0 | 426 |
| Slauson | 0 | 5 | 0 | 61 |
| Firestone | 0 | 14 | 0 | 73 |
| Florence | 0 | 19 | 0 | 158 |
| Compton | 0 | 34 | 0 | 405 |
| Artesia | 0 | 62 | 0 | 422 |
| Del Amo | 0 | 27 | 0 | 199 |
| Long Beach Blvd | 0 | 0 | 0 | 0 |
| TOTAL | 56 | 213 | 4 | 1,848 |

| LEGEND |
|---|
| Los Angeles Police Department |
| Los Angeles County Sheriff's Department |
| Long Beach Police Department |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | | |
|--------------------------------|----------|-----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 1 |
| Rape | 0 | 0 | 0 |
| Robbery | 0 | 3 | 18 |
| Aggravated Assault | 0 | 1 | 15 |
| Aggravated Assault on Operator | 0 | 0 | 1 |
| Battery | 0 | 3 | 13 |
| Battery Rail Operator | 0 | 0 | 0 |
| Sex Offenses | 0 | 0 | 6 |
| SUB-TOTAL | 0 | 7 | 54 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 1 |
| Larceny | 0 | 0 | 9 |
| Bike Theft | 0 | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 | 1 |
| Arson | 0 | 0 | 0 |
| Vandalism | 0 | 5 | 24 |
| SUB-TOTAL | 0 | 5 | 35 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 2 | 4 |
| Narcotics | 0 | 2 | 2 |
| Trespassing | 0 | 0 | 1 |
| SUB-TOTAL | 0 | 4 | 7 |
| TOTAL | 0 | 16 | 96 |

| ARRESTS | | | |
|--------------|----------|-----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 0 | 3 | 31 |
| Misdemeanor | 0 | 8 | 23 |
| TOTAL | 0 | 11 | 54 |

| CITATIONS | | | |
|------------------------|----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 2 | 8 | 42 |
| Vehicle Code Citations | 6 | 0 | 11 |
| TOTAL | 8 | 8 | 53 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|------------|--------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 2 | 142 | 873 |
| Priority | 9 | 53 | 428 |
| Emergency | 0 | 8 | 46 |
| TOTAL | 11 | 203 | 1,347 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 17% | 4% |
| Proactive | 83% | 96% |
| TOTAL | 100% | 100% |

| CRIMES PER STATION | | | | |
|------------------------|------------------------|-------------------------|------------------------|-----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| Redondo Beach | 1 | 0 | 0 | 5 |
| Douglas | 0 | 1 | 0 | 1 |
| El Segundo | 0 | 0 | 0 | 3 |
| Mariposa | 0 | 0 | 0 | 2 |
| Aviation/LAX | 0 | 0 | 0 | 6 |
| Hawthorne/Lennox | 0 | 0 | 0 | 6 |
| Crenshaw | 1 | 1 | 1 | 12 |
| Vermont/Athens | 1 | 0 | 0 | 5 |
| Harbor Fwy | 0 | 0 | 0 | 5 |
| Avalon | 0 | 0 | 0 | 7 |
| Willowbrook/Rosa Parks | 3 | 2 | 2 | 20 |
| Long Beach Bl | 0 | 1 | 0 | 10 |
| Lakewood Bl | 0 | 0 | 0 | 3 |
| Norwalk | 1 | 0 | 1 | 11 |
| Total | 7 | 5 | 4 | 96 |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM | |
|---|-----|
| Green Line-LAPD | 90% |
| Green Line-LASD | 93% |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | | |
|--------------------------------|-----------|----------|------------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 0 |
| Robbery | 4 | 1 | 37 |
| Aggravated Assault | 2 | 0 | 16 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 4 | 3 | 34 |
| Battery Rail Operator | 0 | 1 | 2 |
| Sex Offenses | 0 | 0 | 3 |
| SUB-TOTAL | 10 | 5 | 92 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 8 | 0 | 34 |
| Bike Theft | 1 | 0 | 2 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 0 | 1 |
| Vandalism | 2 | 0 | 10 |
| SUB-TOTAL | 11 | 0 | 47 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 4 |
| Narcotics | 0 | 0 | 0 |
| Trespassing | 0 | 0 | 2 |
| SUB-TOTAL | 0 | 0 | 6 |
| TOTAL | 21 | 5 | 145 |

| ARRESTS | | | |
|--------------|----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 0 | 0 | 14 |
| Misdemeanor | 0 | 2 | 12 |
| TOTAL | 0 | 2 | 26 |

| CITATIONS | | | |
|------------------------|----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 6 | 3 | 16 |
| Vehicle Code Citations | 0 | 0 | 1 |
| TOTAL | 6 | 3 | 17 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|-----------|--------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 9 | 59 | 483 |
| Priority | 45 | 21 | 477 |
| Emergency | 3 | 4 | 47 |
| TOTAL | 57 | 84 | 1,007 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 13% | 6% |
| Proactive | 87% | 94% |
| TOTAL | 100% | 100% |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM | |
|---|-----|
| Expo Line-LAPD | 90% |
| Expo Line-LASD | 95% |

| GRADE CROSSING OPERATIONS | | | |
|---------------------------|-----------|-----------|------------|
| LOCATION | LAPD | LASD | FYTD |
| Exposition Blvd | 51 | 0 | 54 |
| Santa Monica | 0 | 71 | 379 |
| Culver City | 0 | 11 | 55 |
| TOTAL | 51 | 82 | 488 |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

| CRIMES PER STATION | | | | |
|-----------------------|------------------------|-------------------------|------------------------|------------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| 7th St/Metro Ctr | 0 | 0 | 0 | 3 |
| Pico | 0 | 0 | 0 | 0 |
| LATTC/Ortho Institute | 0 | 0 | 0 | 3 |
| Jefferson/USC | 0 | 0 | 0 | 5 |
| Expo Park/USC | 0 | 0 | 0 | 4 |
| Expo/Vermont | 2 | 0 | 0 | 12 |
| Expo/Western | 2 | 1 | 0 | 24 |
| Expo/Crenshaw | 1 | 3 | 0 | 13 |
| Farmdale | 1 | 1 | 0 | 8 |
| Expo/La Brea | 1 | 2 | 0 | 11 |
| La Cienega/Jefferson | 1 | 2 | 0 | 8 |
| Culver City | 3 | 0 | 0 | 10 |
| Palms | 1 | 0 | 0 | 2 |
| Westwood/Rancho Park | 0 | 0 | 0 | 2 |
| Expo/Sepulveda | 1 | 2 | 0 | 8 |
| Expo/Bundy | 0 | 0 | 0 | 3 |
| 26th St/Bergamot | 0 | 0 | 0 | 2 |
| 17th St/SMC | 1 | 0 | 0 | 3 |
| Downtown Santa Monica | 1 | 0 | 0 | 24 |
| Expo Line Rail Yard | 0 | 0 | 0 | 0 |
| Total | 15 | 11 | 0 | 145 |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME

| CRIMES AGAINST PERSONS | LAPD | FYTD |
|--------------------------------|-----------|------------|
| Homicide | 0 | 1 |
| Rape | 0 | 3 |
| Robbery | 4 | 32 |
| Aggravated Assault | 14 | 72 |
| Aggravated Assault on Operator | 0 | 0 |
| Battery | 21 | 109 |
| Battery Rail Operator | 0 | 1 |
| Sex Offenses | 3 | 22 |
| SUB-TOTAL | 42 | 240 |
| CRIMES AGAINST PROPERTY | LAPD | FYTD |
| Burglary | 0 | 0 |
| Larceny | 5 | 62 |
| Bike Theft | 0 | 2 |
| Motor Vehicle Theft | 0 | 0 |
| Arson | 0 | 0 |
| Vandalism | 3 | 28 |
| SUB-TOTAL | 8 | 92 |
| CRIMES AGAINST SOCIETY | LAPD | FYTD |
| Weapons | 0 | 0 |
| Narcotics | 0 | 0 |
| Trespassing | 1 | 18 |
| SUB-TOTAL | 1 | 18 |
| TOTAL | 51 | 350 |

ARRESTS

| AGENCY | LAPD | FYTD |
|--------------|----------|-----------|
| Felony | 5 | 35 |
| Misdemeanor | 3 | 43 |
| TOTAL | 8 | 78 |

CITATIONS

| AGENCY | LAPD | FYTD |
|------------------------|-----------|-----------|
| Other Citations | 8 | 18 |
| Vehicle Code Citations | 9 | 14 |
| TOTAL | 17 | 32 |

CALLS FOR SERVICE

| AGENCY | LAPD | FYTD |
|--------------|------------|--------------|
| Routine | 35 | 180 |
| Priority | 168 | 1145 |
| Emergency | 8 | 100 |
| TOTAL | 211 | 1,425 |

DISPATCHED VS. PROACTIVE

| AGENCY | LAPD |
|--------------|-------------|
| Dispatched | 18% |
| Proactive | 82% |
| TOTAL | 100% |

CRIMES PER STATION

| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
|----------------------------|------------------------|-------------------------|------------------------|------------|
| Union Station | 7 | 1 | 0 | 40 |
| Civic Center/Grand Park | 0 | 0 | 0 | 13 |
| Pershing Square | 6 | 0 | 0 | 25 |
| 7th St/Metro Ctr | 1 | 1 | 0 | 34 |
| Westlake/MacArthur Park | 6 | 2 | 0 | 49 |
| Wilshire/Vermont | 6 | 0 | 0 | 18 |
| Wilshire/Normandie | 0 | 0 | 0 | 3 |
| Vermont/Beverly | 2 | 0 | 0 | 19 |
| Wilshire/Western | 0 | 0 | 0 | 9 |
| Vermont/Santa Monica | 1 | 0 | 0 | 14 |
| Vermont/Sunset | 1 | 1 | 0 | 9 |
| Hollywood/Western | 3 | 0 | 0 | 16 |
| Hollywood/Vine | 5 | 0 | 0 | 20 |
| Hollywood/Highland | 2 | 1 | 0 | 27 |
| Universal City/Studio City | 1 | 1 | 0 | 19 |
| North Hollywood | 1 | 1 | 1 | 35 |
| Red Line Rail Yard | 0 | 0 | 0 | 0 |
| Total | 42 | 8 | 1 | 350 |

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

| | |
|----------------|-----|
| Red Line- LAPD | 89% |
|----------------|-----|

LEGEND

Los Angeles Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | | |
|--------------------------------|----------|-----------|------------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 1 |
| Robbery | 0 | 0 | 7 |
| Aggravated Assault | 1 | 0 | 11 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 4 | 2 | 18 |
| Battery Rail Operator | 0 | 0 | 1 |
| Sex Offenses | 0 | 1 | 8 |
| SUB-TOTAL | 5 | 3 | 46 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 1 | 1 |
| Larceny | 0 | 1 | 21 |
| Bike Theft | 0 | 0 | 6 |
| Motor Vehicle Theft | 0 | 0 | 3 |
| Arson | 0 | 0 | 0 |
| Vandalism | 1 | 3 | 30 |
| SUB-TOTAL | 1 | 5 | 61 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 0 |
| Narcotics | 0 | 0 | 6 |
| Trespassing | 0 | 2 | 6 |
| SUB-TOTAL | 0 | 2 | 12 |
| TOTAL | 6 | 10 | 119 |

| ARRESTS | | | |
|--------------|----------|-----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 1 | 4 | 29 |
| Misdemeanor | 3 | 12 | 65 |
| TOTAL | 4 | 16 | 94 |

| CITATIONS | | | |
|------------------------|-----------|-----------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 8 | 18 | 105 |
| Vehicle Code Citations | 10 | 0 | 14 |
| TOTAL | 18 | 18 | 119 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|------------|--------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 7 | 157 | 1159 |
| Priority | 22 | 91 | 752 |
| Emergency | 3 | 12 | 70 |
| TOTAL | 32 | 260 | 1,981 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 18% | 7% |
| Proactive | 82% | 93% |
| TOTAL | 100% | 100% |

| CRIMES PER STATION | | | | |
|----------------------------|------------------------|-------------------------|------------------------|------------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| APU/Citrus College | 1 | 1 | 0 | 7 |
| Azusa Downtown | 0 | 0 | 0 | 5 |
| Irwindale | 0 | 0 | 0 | 7 |
| Duarte/City of Hope | 0 | 2 | 0 | 6 |
| Monrovia | 0 | 0 | 0 | 9 |
| Arcadia | 0 | 0 | 1 | 8 |
| Sierra Madre Villa | 1 | 0 | 1 | 16 |
| Allen | 0 | 0 | 0 | 1 |
| Lake | 0 | 0 | 0 | 4 |
| Memorial Park | 0 | 0 | 0 | 5 |
| Del Mar | 0 | 0 | 0 | 3 |
| Fillmore | 0 | 1 | 0 | 4 |
| South Pasadena | 0 | 0 | 0 | 3 |
| Highland Park | 1 | 0 | 0 | 3 |
| Southwest Museum | 0 | 0 | 0 | 9 |
| Heritage Square | 0 | 0 | 0 | 2 |
| Lincoln/Cypress | 0 | 0 | 0 | 3 |
| Chinatown | 0 | 1 | 0 | 5 |
| Union Station | 1 | 0 | 0 | 4 |
| Little Tokyo/Arts Dist | 0 | 0 | 0 | 0 |
| Pico/Aliso | 0 | 0 | 0 | 2 |
| Mariachi Plaza | 2 | 0 | 0 | 3 |
| Soto | 1 | 0 | 0 | 3 |
| Indiana (both LAPD & LASD) | 0 | 0 | 0 | 2 |
| Maravilla | 0 | 0 | 0 | 2 |
| East LA Civic Ctr | 0 | 0 | 0 | 0 |
| Atlantic | 1 | 1 | 0 | 3 |
| Total | 8 | 6 | 2 | 119 |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM | |
|---|-----|
| Gold Line-LAPD | 89% |
| Gold Line-LASD | 89% |

| GRADE CROSSING OPERATIONS | | | |
|---------------------------|-----------|------------|--------------|
| LOCATION | LAPD | LASD | FYTD |
| Marmion Way | 37 | 0 | 37 |
| Arcadia Station | 0 | 17 | 97 |
| Irwindale | 0 | 48 | 190 |
| Monrovia | 0 | 12 | 79 |
| City of Pasadena | 0 | 57 | 240 |
| Magnolia Ave | 0 | 0 | 8 |
| Duarte Station | 0 | 15 | 97 |
| City Of Azusa | 0 | 29 | 144 |
| South Pasadena | 0 | 13 | 47 |
| City Of East LA | 0 | 69 | 350 |
| Figueroa St | 7 | 0 | 7 |
| TOTAL GOAL= 10 | 44 | 260 | 1,296 |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | |
|--------------------------------|----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | FYTD |
| Homicide | 0 | 0 |
| Rape | 0 | 0 |
| Robbery | 0 | 4 |
| Aggravated Assault | 3 | 10 |
| Aggravated Assault on Operator | 0 | 0 |
| Battery | 1 | 8 |
| Battery Bus Operator | 0 | 2 |
| Sex Offenses | 0 | 0 |
| SUB-TOTAL | 4 | 24 |
| CRIMES AGAINST PROPERTY | LAPD | FYTD |
| Burglary | 0 | 0 |
| Larceny | 0 | 1 |
| Bike Theft | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 |
| Arson | 0 | 0 |
| Vandalism | 0 | 2 |
| SUB-TOTAL | 0 | 3 |
| CRIMES AGAINST SOCIETY | LAPD | FYTD |
| Weapons | 0 | 0 |
| Narcotics | 0 | 0 |
| Trespassing | 0 | 0 |
| SUB-TOTAL | 0 | 0 |
| TOTAL | 4 | 27 |

| ARRESTS | | |
|--------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Felony | 0 | 1 |
| Misdemeanor | 0 | 4 |
| TOTAL | 0 | 5 |

| CITATIONS | | |
|------------------------|------------|------------|
| AGENCY | LAPD | FYTD |
| Other Citations | 28 | 28 |
| Vehicle Code Citations | 78 | 78 |
| TOTAL | 106 | 106 |

| CALLS FOR SERVICE | | |
|-------------------|-----------|-----------|
| AGENCY | LAPD | FYTD |
| Routine | 2 | 7 |
| Priority | 10 | 36 |
| Emergency | 0 | 0 |
| TOTAL | 12 | 43 |

| DISPATCHED VS. PROACTIVE | |
|--------------------------|-------------|
| AGENCY | LAPD |
| Dispatched | 18% |
| Proactive | 82% |
| TOTAL | 100% |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM | |
|--|-----|
| Orange Line- LAPD | 89% |

| LEGEND | |
|-------------------------------|--|
| Los Angeles Police Department | |

| CRIMES PER STATION | | | | |
|--------------------|------------------------|-------------------------|------------------------|-----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| North Hollywood | 1 | 0 | 0 | 7 |
| Laurel Canyon | 1 | 0 | 0 | 2 |
| Valley College | 0 | 0 | 0 | 0 |
| Woodman | 0 | 0 | 0 | 1 |
| Van Nuys | 0 | 0 | 0 | 4 |
| Sepulveda | 1 | 0 | 0 | 3 |
| Woodley | 0 | 0 | 0 | 0 |
| Balboa | 0 | 0 | 0 | 1 |
| Reseda | 1 | 0 | 0 | 2 |
| Tampa | 0 | 0 | 0 | 1 |
| Pierce College | 0 | 0 | 0 | 2 |
| De Soto | 0 | 0 | 0 | 1 |
| Canoga | 0 | 0 | 0 | 1 |
| Warner Center | 0 | 0 | 0 | 0 |
| Sherman Way | 0 | 0 | 0 | 1 |
| Roscoe | 0 | 0 | 0 | 0 |
| Nordhoff | 0 | 0 | 0 | 1 |
| Chatsworth | 0 | 0 | 0 | 0 |
| Total | 4 | 0 | 0 | 27 |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | | |
|--------------------------------|----------|----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 1 |
| Robbery | 0 | 0 | 0 |
| Aggravated Assault | 0 | 0 | 2 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 0 | 0 | 2 |
| Battery Bus Operator | 0 | 0 | 0 |
| Sex Offenses | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 0 | 5 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 1 | 0 | 4 |
| Bike Theft | 0 | 0 | 1 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 0 | 0 |
| Vandalism | 0 | 0 | 0 |
| SUB-TOTAL | 1 | 0 | 5 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 0 |
| Narcotics | 0 | 0 | 1 |
| Trespassing | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 0 | 1 |
| TOTAL | 1 | 0 | 11 |

| ARRESTS | | | |
|--------------|----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 0 | 0 | 3 |
| Misdemeanor | 0 | 0 | 8 |
| TOTAL | 0 | 0 | 11 |

| CITATIONS | | | |
|------------------------|------------|----------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 57 | 0 | 57 |
| Vehicle Code Citations | 102 | 0 | 103 |
| TOTAL | 159 | 0 | 160 |

| CALLS FOR SERVICE | | | |
|-------------------|----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 0 | 2 | 19 |
| Priority | 1 | 1 | 19 |
| Emergency | 0 | 0 | 2 |
| TOTAL | 1 | 3 | 40 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 14% | 4% |
| Proactive | 86% | 96% |
| TOTAL | 100% | 100% |

| CRIMES PER STATION | | | | |
|----------------------------|------------------------|-------------------------|------------------------|-----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| El Monte | 0 | 0 | 0 | 1 |
| Cal State LA | 0 | 0 | 0 | 0 |
| LAC/USC Medical Ctr | 0 | 0 | 0 | 0 |
| Alameda | 0 | 0 | 0 | 2 |
| Downtown | 0 | 0 | 0 | 1 |
| 37th St/USC | 0 | 0 | 0 | 0 |
| Slauson | 0 | 1 | 0 | 3 |
| Manchester | 0 | 0 | 0 | 0 |
| Harbor Fwy | 0 | 0 | 0 | 1 |
| Rosecrans | 0 | 0 | 0 | 0 |
| Harbor Gateway Transit Ctr | 0 | 0 | 0 | 3 |
| Carson | 0 | 0 | 0 | 0 |
| PCH | 0 | 0 | 0 | 0 |
| San Pedro/Beacon | 0 | 0 | 0 | 0 |
| Total | 0 | 1 | 0 | 11 |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM | |
|--|-----|
| Silver Line- LAPD | 91% |
| Silver Line- LASD | 97% |

Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | | |
|--------------------------------|-----------|-----------|------------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 1 | 0 | 1 |
| Rape | 0 | 0 | 0 |
| Robbery | 3 | 0 | 35 |
| Aggravated Assault | 4 | 2 | 61 |
| Aggravated Assault on Operator | 0 | 0 | 21 |
| Battery | 16 | 12 | 170 |
| Battery Bus Operator | 9 | 3 | 63 |
| Sex Offenses | 0 | 0 | 9 |
| SUB-TOTAL | 33 | 17 | 360 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 1 |
| Larceny | 7 | 1 | 54 |
| Bike Theft | 0 | 0 | 9 |
| Motor Vehicle Theft | 0 | 0 | 2 |
| Arson | 0 | 0 | 0 |
| Vandalism | 5 | 5 | 52 |
| SUB-TOTAL | 12 | 6 | 118 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 7 |
| Narcotics | 0 | 4 | 34 |
| Trespassing | 1 | 0 | 3 |
| SUB-TOTAL | 1 | 4 | 44 |
| TOTAL | 46 | 27 | 522 |

| LASD's Crimes per Sector | | |
|--------------------------|-----------|------------|
| Sector | | FYTD |
| Westside | 3 | 27 |
| San Fernando | 2 | 12 |
| San Gabriel Valley | 2 | 30 |
| Gateway Cities | 11 | 62 |
| South Bay | 9 | 57 |
| Total | 27 | 188 |

| LAPD's Crimes per Sector | | |
|--------------------------|-----------|------------|
| Sector | | FYTD |
| Valley Bureau | | |
| Van Nuys | 0 | 13 |
| West Valley | 0 | 5 |
| North Hollywood | 4 | 18 |
| Foothill | 1 | 5 |
| Devonshire | 0 | 4 |
| Mission | 2 | 5 |
| Topanga | 0 | 6 |
| Central Bureau | | |
| Central | 6 | 51 |
| Rampart | 3 | 18 |
| Hollenbeck | 0 | 7 |
| Northeast | 3 | 11 |
| Newton | 1 | 17 |
| West Bureau | | |
| Hollywood | 2 | 14 |
| Wilshire | 2 | 20 |
| West LA | 0 | 8 |
| Pacific | 0 | 11 |
| Olympic | 4 | 31 |
| Southwest Bureau | | |
| Southwest | 5 | 40 |
| Harbor | 0 | 1 |
| 77th Street | 8 | 38 |
| Southeast | 5 | 11 |
| Total | 46 | 334 |

| ARRESTS | | | |
|--------------|----------|-----------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 6 | 3 | 59 |
| Misdemeanor | 2 | 31 | 278 |
| TOTAL | 8 | 34 | 337 |

| CITATIONS | | | |
|------------------------|----------|-----------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 0 | 54 | 424 |
| Vehicle Code Citations | 0 | 13 | 113 |
| TOTAL | 0 | 67 | 537 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|------------|--------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 6 | 134 | 1,143 |
| Priority | 14 | 115 | 840 |
| Emergency | 1 | 11 | 69 |
| TOTAL | 21 | 260 | 2,052 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 19% | 1% |
| Proactive | 81% | 99% |
| TOTAL | 100% | 100% |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM | |
|--|-----|
| LAPD BUS | 87% |
| LASD BUS | 93% |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

UNION STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

| REPORTED CRIME | | |
|--------------------------------|-----------|------------|
| CRIMES AGAINST PERSONS | LAPD | FYTD |
| Homicide | 0 | 0 |
| Rape | 0 | 2 |
| Robbery | 3 | 15 |
| Aggravated Assault | 0 | 17 |
| Aggravated Assault on Operator | 0 | 0 |
| Battery | 16 | 86 |
| Battery Rail Operator | 0 | 0 |
| Sex Offenses | 1 | 5 |
| SUB-TOTAL | 20 | 125 |
| CRIMES AGAINST PROPERTY | LAPD | FYTD |
| Burglary | 1 | 5 |
| Larceny | 7 | 46 |
| Bike Theft | 1 | 5 |
| Motor Vehicle Theft | 2 | 2 |
| Arson | 0 | 0 |
| Vandalism | 5 | 13 |
| SUB-TOTAL | 16 | 71 |
| CRIMES AGAINST SOCIETY | LAPD | FYTD |
| Weapons | 0 | 0 |
| Narcotics | 0 | 0 |
| Trespassing | 1 | 17 |
| SUB-TOTAL | 1 | 17 |
| TOTAL | 37 | 213 |

| ARRESTS | | |
|--------------|-----------|-----------|
| AGENCY | LAPD | FYTD |
| Felony | 6 | 37 |
| Misdemeanor | 4 | 51 |
| TOTAL | 10 | 88 |

| CITATIONS | | |
|------------------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Other Citations | 0 | 2 |
| Vehicle Code Citations | 0 | 0 |
| TOTAL | 0 | 2 |

| CALLS FOR SERVICE | | |
|-------------------|-----------|------------|
| AGENCY | LAPD | FYTD |
| Routine | 12 | 69 |
| Priority | 61 | 324 |
| Emergency | 4 | 11 |
| TOTAL | 77 | 404 |

| DISPATCHED VS. PROACTIVE | |
|--------------------------|-------------|
| AGENCY | LAPD |
| Dispatched | 23% |
| Proactive | 77% |
| TOTAL | 100% |

| PERCENTAGE OF TIME SPENT AT UNION STATION | |
|---|------|
| LOCATION | LAPD |
| Union Station | 87% |

| LEGEND | |
|-------------------------------|--|
| Los Angeles Police Department | |

Transit Police

Monthly Crime Report



Attachment D

| | 2021 | 2022 |
|--------------------------------|------------|------------|
| | January | January |
| CRIMES AGAINST PERSONS | | |
| Homicide | 1 | 1 |
| Rape | 1 | 0 |
| Robbery | 15 | 24 |
| Aggravated Assault | 17 | 33 |
| Aggravated Assault on Operator | 2 | 0 |
| Battery | 39 | 89 |
| Battery on Operator | 3 | 13 |
| Sex Offenses | 3 | 5 |
| SUB-TOTAL | 81 | 165 |
| CRIMES AGAINST PROPERTY | | |
| Burglary | 0 | 3 |
| Larceny | 22 | 35 |
| Bike Theft | 1 | 2 |
| Motor Vehicle Theft | 1 | 2 |
| Arson | 0 | 0 |
| Vandalism | 23 | 29 |
| SUB-TOTAL | 47 | 71 |
| CRIMES AGAINST SOCIETY | | |
| Weapons | 2 | 3 |
| Narcotics | 9 | 8 |
| Trespassing | 8 | 5 |
| SUB-TOTAL | 19 | 16 |
| TOTAL | 147 | 252 |
| ENFORCEMENT EFFORTS | | |
| Arrests | 119 | 133 |
| Citations | 142 | 474 |
| Calls for Service | 1,267 | 1,478 |

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2022

Attachment E

Crimes

| Monthly | System-Wide | Jan-21 | Jan-22 | % Change |
|---------|-------------------------|--------|--------|----------|
| | Crimes Against Persons | 81 | 165 | 103.70% |
| | Crimes Against Property | 47 | 71 | 51.06% |
| | Crimes Against Society | 19 | 16 | -15.79% |
| | Total | 147 | 252 | 71.43% |

| Six Months | System-Wide | Aug-20-Jan-21 | Aug-21-Jan-22 | % Change |
|------------|-------------------------|---------------|---------------|----------|
| | Crimes Against Persons | 616 | 938 | 52.27% |
| | Crimes Against Property | 299 | 409 | 36.79% |
| | Crimes Against Society | 114 | 111 | -2.63% |
| | Total | 1,029 | 1,458 | 41.69% |

| Annual | System-Wide | Feb-20-Jan-21 | Feb-21-Jan-22 | % Change |
|--------|-------------------------|---------------|---------------|----------|
| | Crimes Against Persons | 1,235 | 1,704 | 37.98% |
| | Crimes Against Property | 655 | 780 | 19.08% |
| | Crimes Against Society | 199 | 282 | 41.71% |
| | Total | 2,089 | 2,766 | 32.41% |

Average Emergency Response Times

| Monthly | Jan-21 | Jan-22 | Change in Seconds | % Change |
|---------|--------|--------|-------------------|----------|
| | 4:42 | 4:33 | -9 | -3.19% |

| Six Months | Aug-20-Jan-21 | Aug-21-Jan-22 | Change in Seconds | % Change |
|------------|---------------|---------------|-------------------|----------|
| | 4:56 | 4:46 | -10 | -3.38% |

| Annual | Feb-20-Jan-21 | Feb-21-Jan-22 | Change in Seconds | % Change |
|--------|---------------|---------------|-------------------|----------|
| | 4:42 | 4:32 | -10 | -3.55% |

Bus Operator Assaults

| Monthly | Jan-21 | Jan-22 | % Change |
|---------|--------|--------|----------|
| | 5 | 13 | 160.00% |

| Six Months | Aug-20-Jan-21 | Aug-21-Jan-22 | % Change |
|------------|---------------|---------------|----------|
| | 39 | 84 | 115.38% |

| Annual | Feb-20-Jan-21 | Feb-21-Jan-22 | % Change |
|--------|---------------|---------------|----------|
| | 76 | 125 | 64.47% |

Fare Compliance

| Monthly | Jan-21 | Jan-22 | % Change | |
|---------|---------------|--------|----------|---------|
| | Green Checks | 180 | 449 | 149.44% |
| | Yellow Checks | 87 | 511 | 487.36% |
| | Red Checks | 5 | 29 | 480.00% |
| | Total | 272 | 989 | 263.60% |

| Six Months | Aug-20-Jan-21 | Aug-21-Jan-22 | % Change | |
|------------|---------------|---------------|----------|---------|
| | Green Checks | 282 | 463 | 64.18% |
| | Yellow Checks | 153 | 516 | 237.25% |
| | Red Checks | 17 | 29 | 70.59% |
| | Total | 452 | 1,008 | 123.01% |

| Annual | Feb-20-Jan-21 | Feb-21-Jan-22 | % Change | |
|--------|---------------|---------------|----------|---------|
| | Green Checks | 54,547 | 489 | -99.10% |
| | Yellow Checks | 14,313 | 530 | -96.30% |
| | Red Checks | 9,479 | 32 | -99.66% |
| | Total | 78,339 | 1,051 | -98.66% |

Ridership

| Monthly | Jan-21 | Jan-22 | % Change |
|---------|------------|------------|----------|
| | 13,560,354 | 18,766,760 | 38.39% |

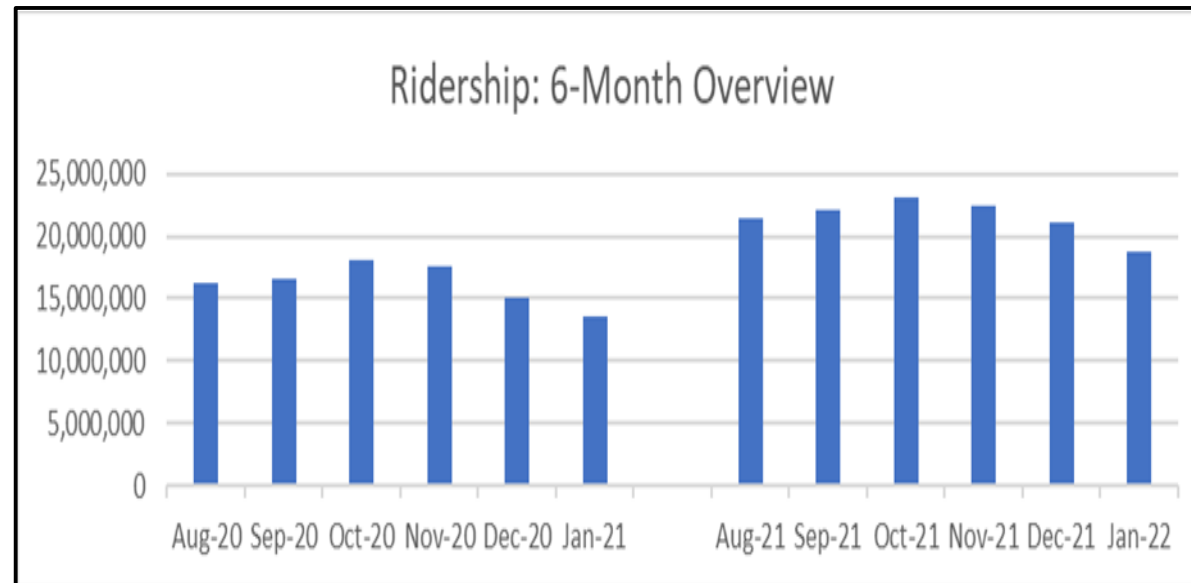
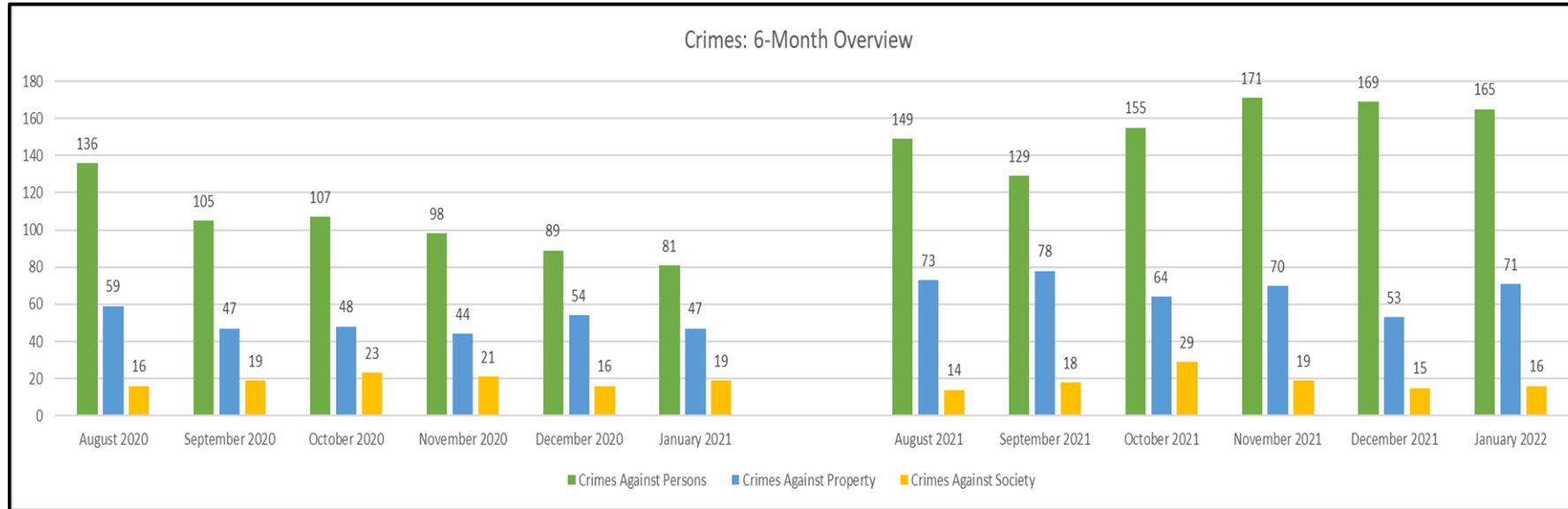
| Six Months | Aug-20-Jan-21 | Aug-21-Jan-22 | % Change |
|------------|---------------|---------------|----------|
| | 97,143,877 | 128,937,348 | 32.73% |

| Annual | Feb-20-Jan-21 | Feb-21-Jan-22 | % Change |
|--------|---------------|---------------|----------|
| | 200,162,487 | 233,171,558 | 16.49% |

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2022

Attachment F



**Violent and Property Crimes
January 2022**

Attachment F

| VIOLENT CRIMES | 1/01/2022 TO 1/31/2022 | 12/01/2021 TO 12/31/2021 | % Change | 12/01/2021 TO 12/31/2021 | 11/01/2021 TO 11/30/2021 | % Change | 1/01/2022 TO 1/31/2022 | 1/01/2021 TO 1/31/2021 | % Change | 1/01/2022 TO 1/31/2022 | 1/01/2020 TO 1/31/2020 | % Change |
|-------------------------|-----------------------------------|-------------------------------------|---------------------|-------------------------------------|-------------------------------------|---------------------|-----------------------------------|-----------------------------------|-----------------|-----------------------------------|-----------------------------------|-----------------|
| Homicide | 1 | 0 | N/A | 0 | 1 | -100.0% | 1 | 1 | 0.0% | 1 | 0 | N/A |
| Rape | 0 | 0 | 0.0% | 0 | 0 | 0.0% | 0 | 1 | -100.0% | 0 | 4 | -100.0% |
| Robbery | 24 | 41 | -41.5% | 41 | 23 | 78.3% | 24 | 15 | 60.0% | 24 | 23 | 4.3% |
| Agg Assault | 33 | 29 | 13.8% | 29 | 36 | -19.4% | 33 | 17 | 94.1% | 33 | 23 | 43.5% |
| Agg Assault on Operator | 0 | 4 | -100.0% | 4 | 5 | -20.0% | 0 | 2 | -100.0% | 0 | 0 | 0.0% |
| TOTAL VIOLENT | 58 | 74 | -21.6% | 74 | 65 | 13.8% | 58 | 36 | 61.1% | 58 | 50 | 16.0% |
| | | | | | | | | | | | | |
| PROPERTY CRIMES | 1/01/2022 TO 1/31/2022 | 12/01/2021 TO 12/31/2021 | % Change | 12/01/2021 TO 12/31/2021 | 11/01/2021 TO 11/30/2021 | % Change | 1/01/2022 TO 1/31/2022 | 1/01/2021 TO 1/31/2021 | % Change | 1/01/2022 TO 1/31/2022 | 1/01/2020 TO 1/31/2020 | % Change |
| Burglary | 3 | 0 | N/A | 0 | 0 | 0.0% | 3 | 0 | N/A | 3 | 1 | 200.0% |
| Larceny | 35 | 31 | 12.9% | 31 | 42 | -26.2% | 35 | 22 | 59.1% | 35 | 45 | -22.2% |
| Bike Theft | 2 | 6 | -66.7% | 6 | 2 | 200.0% | 2 | 1 | 100.0% | 2 | 7 | -71.4% |
| Motor Vehicle Theft | 2 | 2 | 0.0% | 2 | 1 | 100.0% | 2 | 1 | 100.0% | 2 | 3 | -33.3% |
| TOTAL PROPERTY | 42 | 39 | 7.7% | 39 | 45 | -13.3% | 42 | 24 | 75.0% | 42 | 56 | -25.0% |
| TOTAL PART 1 | 100 | 113 | -11.5% | 113 | 110 | 2.7% | 100 | 60 | 66.7% | 100 | 106 | -5.7% |

This table summarizes Violent Crimes and Property Crimes, which make up Part 1 Crimes.

Los Angeles Police Department Transit Services Division

ARREST DEMOGRAPHIC

01/01/2022 - 01/31/22

| PREMISE | MALE | | | | | FEMALE | | | TOTAL |
|----------------------------|--------------|--------------|--------------|-------------|--------------|--------------|-------------|--------------|---------------|
| | BLK | HISP | WHI | OTH | TOTAL MALE | BLK | NATIVE AMER | TOTAL FEMALE | |
| RED LINE | 13 | 3 | 4 | 0 | 0 | 1 | 0 | 1 | 21 |
| WILSHIRE / VERMONT | 3 | 0 | 1 | 0 | 4 | 0 | 0 | 0 | 4 |
| 7TH & METRO CTR | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| HOLLYWOOD / VINE | 1 | 1 | 1 | 0 | 3 | 0 | 0 | 0 | 3 |
| UNION STATION | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 2 |
| VERMONT / SUNSET | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| NORTH HOLLYWOOD | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 2 |
| PERSHING SQUARE | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| 7TH & METRO CTR | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| VERMONT / BEVERLY | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 |
| WESTLAKE MACARTHUR PARK | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| UNION STATION | 4 | 3 | 1 | 0 | 8 | 2 | 2 | 4 | 12 |
| UNION STATION | 4 | 3 | 1 | 0 | 8 | 2 | 2 | 4 | 12 |
| BUS | 1 | 4 | 0 | 0 | 5 | 3 | 0 | 3 | 8 |
| BUS | 1 | 4 | 0 | 0 | 5 | 3 | 0 | 3 | 8 |
| ORANGE LINE | 3 | 1 | 0 | 0 | 4 | 0 | 0 | 0 | 4 |
| NORTH HOLLYWOOD | 2 | 1 | 0 | 0 | 3 | 0 | 0 | 0 | 3 |
| CHATSWORTH | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| SILVER LINE | 1 | 0 | 1 | 1 | 3 | 0 | 0 | 0 | 3 |
| HARBOR GATEWAY TRANSIT CTR | 1 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 2 |
| MANCHESTER | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 |
| BLUE LINE | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 2 | 3 |
| PICO | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 2 | 3 |
| GOLD LINE | 1 | 1 | 0 | 1 | 3 | 0 | 0 | 0 | 3 |
| MARIACHI PLAZA | 1 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 2 |
| HERITAGE WAY | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 |
| PURPLE LINE | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 2 |
| WILSHIRE / NORMANDIE | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| CIVIC CENTER / GRAND PARK | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 |
| EXPO LINE | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| EXPO / WESTERN | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| TOTAL | 24 | 14 | 6 | 2 | 46 | 9 | 2 | 11 | 57 |
| % OF MONTHLY TOTAL | 42.1% | 24.6% | 10.5% | 3.5% | 80.7% | 15.8% | 3.5% | 19.3% | 100.0% |

Los Angeles Sheriff's Department - Transit Services Bureau
 Arrestee Information for the Month of January 2022
 01/01/2022 - 01/31/2022

| Premise | Female | | | | Total Female | Male | | | | Total Male | Total Arrest |
|-----------------------------|----------|----------|----------|----------|-----------------|-----------|-----------|----------|-----------|---------------|-----------------|
| | Black | Hispanic | Other | White | | Black | Hispanic | Other | White | | |
| L-Line - Sierra Madre Villa | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 3 | 3 |
| L-Line - Arcadia | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 2 | 2 |
| L-Line - Monrovia | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| L-Line - Duarte | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| L-Line - Irwindale | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 2 |
| L-Line - Azusa Downtown | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 2 |
| L-Line - APU/Citrus College | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 0 | 0 | 5 | 6 |
| J-Line - Carson | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| J-Line - El Monte | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bus | 6 | 2 | 0 | 0 | 8 | 7 | 12 | 0 | 7 | 26 | 34 |
| Total | 9 | 5 | 0 | 3 | 17 | 23 | 40 | 1 | 18 | 82 | 99 |

Long Beach Police Department - Metro Transportation Detail

Arrestee Demographic Stats - January 2022

2/15/22

| Crimes Against Persons | Arr/Cite | Gender | Ethnicity | Age | Station | Unhoused |
|------------------------|----------|--------|-----------|-----|-------------------------|----------|
| Battery | Cite | M | B | 45 | Downtown Long Beach Stn | Yes |
| Assault; Not Firearm | Arr | F | B | 30 | Downtown Long Beach Stn | Yes |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |


| Crimes Against Property | Arr/Cite | Gender | Ethnicity | Age | Station | Unhoused |
|-------------------------|----------|--------|-----------|-----|---------|----------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Crimes Against Society | Arr/Cite | Gender | Ethnicity | Age | Station | Unhoused |
|--------------------------------|----------|--------|-----------|-----|-------------------------|----------|
| Carry Concealed Dirk or Dagger | Arr | M | H | 27 | Downtown Long Beach Stn | Yes |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Monthly Update on Transit Safety & Security Performance

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MARCH 17, 2022



Crime Stats

| VIOLENT CRIMES | January 2022 | December 2021 | % Change | December 2021 | November 2021 | % Change | January 2022 | January 2021 | % Change | January 2022 | January 2020 | % Change |
|-----------------------|---------------------|----------------------|-----------------|----------------------|----------------------|-----------------|---------------------|---------------------|-----------------|---------------------|---------------------|-----------------|
| Homicide | 1 | 0 | N/A | 0 | 1 | -100.0% | 1 | 1 | 0.0% | 1 | 0 | N/A |
| Rape | 0 | 0 | 0.0% | 0 | 0 | 0.0% | 0 | 1 | -100.0% | 0 | 4 | -100.0% |
| Robbery | 24 | 41 | -41.5% | 41 | 23 | 78.3% | 24 | 15 | 60.0% | 24 | 23 | 4.3% |
| Agg Assault | 33 | 29 | 13.8% | 29 | 36 | -19.4% | 33 | 17 | 94.1% | 33 | 23 | 43.5% |
| Agg Assault on Op | 0 | 4 | -100.0% | 4 | 5 | -20.0% | 0 | 2 | -100.0% | 0 | 0 | 0.0% |
| TOTAL VIOLENT | 58 | 74 | -21.6% | 74 | 65 | 13.8% | 58 | 36 | 61.1% | 58 | 50 | 16.0% |

| PROPERTY CRIMES | January 2022 | December 2021 | % Change | December 2021 | November 2021 | % Change | January 2022 | January 2021 | % Change | January 2022 | January 2020 | % Change |
|------------------------|---------------------|----------------------|-----------------|----------------------|----------------------|-----------------|---------------------|---------------------|-----------------|---------------------|---------------------|-----------------|
| Burglary | 3 | 0 | N/A | 0 | 0 | 0.0% | 3 | 0 | N/A | 3 | 1 | 200.0% |
| Larceny | 35 | 31 | 12.9% | 31 | 42 | -26.2% | 35 | 22 | 59.1% | 35 | 45 | -22.2% |
| Bike Theft | 2 | 6 | -66.7% | 6 | 2 | 200.0% | 2 | 1 | 100.0% | 2 | 7 | -71.4% |
| Motor Vehicle Theft | 2 | 2 | 0.0% | 2 | 1 | 100.0% | 2 | 1 | 100.0% | 2 | 3 | -33.3% |
| TOTAL PROPERTY | 42 | 39 | 7.7% | 39 | 45 | -13.3% | 42 | 24 | 75.0% | 42 | 56 | -25.0% |
| TOTAL PART 1 | 100 | 113 | -11.5% | 113 | 110 | 2.7% | 100 | 60 | 66.7% | 100 | 106 | -5.7% |

System Tour & Security Safety Bulletin



- Chief Safety Officer, Gina Osborn, and SSLE staff toured the rail system on Feb 23rd to have a first-hand view of the safety conditions.
- First issue of the weekly Transit Security Safety Bulletin was released on Feb 24th and included the following topics: reporting emergencies, incidents, and concerns.
- Chief Gina Osborn conducted a ride along with Operations schedule checkers on March 9th.

SSLE Programs and Outreach Efforts



On the Move
RIDERS PROGRAM
VIRTUAL

Get with the tech!
Join Metro's On the Move Riders Program in partnership with Cyber Seniors for a series of app and mobile device training webinars for iPhone and Android users.

| | | |
|--|--|---|
| Transit Watch App February 15-17, 2022 10am | TAP LA App March 15-18, 2022 10am | Metro Micro App April 12-14, 2022 10am |
|--|--|---|

- **Human Trafficking Awareness Month Lunch & Learn:** SSLE hosted a webinar designed to increase awareness for human trafficking during the week of the Super Bowl.
- **On the Move Riders Program – Cyber Seniors Series:** Ongoing program designed to educate seniors on how to safely ride the Metro system, as well as how to use resources such as the TAP, Transit, and Transit Watch apps.
- **Super Bowl Security Plan:** SSLE worked in conjunction with LAPD, LASD, LBPD, RMI International, TSA, and local entities to provide security across the Metro system for both the Super Bowl in Inglewood and the Super Bowl Experience in Downtown L.A.
- **New Law Enforcement Contract Services SOW:** Posted for public comment on March 8th, closes on April 7th

Analytics-Led: Data Points for Consideration

- BOC/ROC Incident Reports (Code 2 Calls)
- Bus & Rail CAD (Computer Aided Dispatch)
- CCATS(Customer Concerns Analysis Tracking System)
- CCTV(Closed-Circuit Television) Camera Feeds
- Code of Conduct Citations
- Customer and Employee Surveys
- Dispatch Calls for Service
- E-Tel/P-Tel
- Emergency Management Panels
- Emergency Trip Station Switch Alerts
- Homeless Outreach
- Intrusion Alarms and Alerts
- Joint Regional Intelligence Center (JRIC)
- Law Enforcement Crime Statistics
- Law Enforcement Service Request Form
- Mystery Rider Program
- Passenger Intercom on the Train
- Ridership
- Social Media
- Station Lighting
- TAP Card
- Transit Ambassador Program Feedback
- Transit Watch App
- TSA Intelligence from ST(Surface Transportation) and PT-ISAC(Public Transportation Information Sharing & Analysis Center)