

FTA QUARTERLY REVIEW BRIEFING BOOK

August 30, 2006

Submitted By:

Los Angeles County
Metropolitan Transportation Authority
One Gateway Plaza
Los Angeles, California 90012

AGENDA

FTA NEW START PROJECTS QUARTERLY REVIEW MEETING

Los Angeles County Metropolitan Transportation Authority

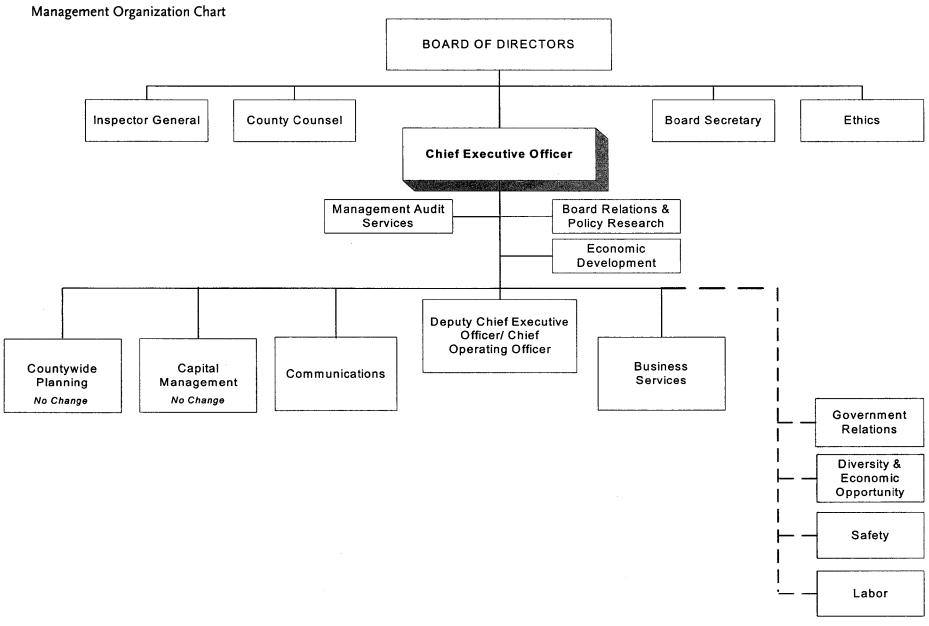
Wednesday, August 30, 2006 - 10:00 a.m. Gateway Conference Room - 3rd Floor

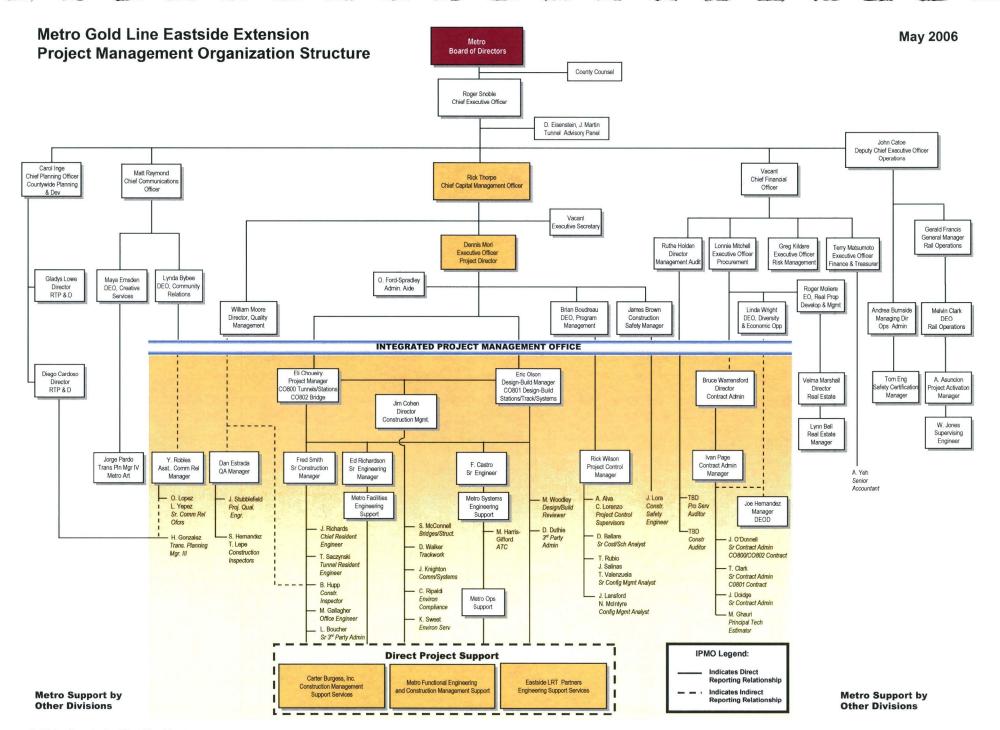
| I. | OVERVIEW A. FTA Opening Remarks B. Metro Management Overview C. Legal Issues D. General Safety and Security Issues E. ADA Key Station Voluntary Compliance Agreement F. 2550 Rail Vehicle Program | PRESENTER Leslie Rogers Roger Snoble Charles Safer Dan Finkelstein Dave Kubicek Dave Kubicek |
|------|--|--|
| II. | METRO CONSTRUCTION REPORTS A. Construction Project Management Overview B. Metro Gold Line Eastside Extension Construction Contracts Update C0803 Tunnel, Stations, Trackwork & Systems C0802 101 Freeway Bridge Overcrossing 1st Street Bridge Ramona Opportunity High School Cost Status Schedule Status Construction Safety CPUC Status Quality Assurance Real Estate C. Mid-City/Exposition LRT Project Phase 2 Activities | Rick Thorpe Dennis Mori Eli Choueiry Eric Olson Dennis Mori |
| III. | METRO PLANNING REPORTS | Carol Inge |

IV. PROPOSED SCHEDULE AND LOCATION OF NEXT MEETING

Los Angeles County
Metropolitan Transportation Authority
Wednesday, November 29, 2006
Gateway Conference Room - 3rd Floor







METROPOLITAN TRANSPORTATION AUTHORITY

GOVERNMENT RELATIONS 2005/06 STATE AND FEDERAL LEGISLATIVE MATRIX JULY 2006

| | CHATC ACCENDING | The state of the s | |
|------------------------------------|--|--|--|
| | STATE ASSEMBLY - STATE ASSEMBLY | | |
| BILL/AUTHOR | DESCRIPTION | MTA POSITION | SUTATES |
| ACA 4 (Plescia) LA 5/9 | Would remove the suspension clause from Proposition 42 | SUPPORT | Assembly Appropriations Committee |
| ACA 10 (Núñez) | Would protect Proposition 42 funds | SUPPORT WORK WITH AUTHOR | Assembly |
| ACA II (Oropeza) | Would remove the suspension clause from Prop. 42 funds and authorizes funds to be loaned to the General Fund under specific conditions | SUPPORT | Assembly Appropriations Committee |
| AB 267 (Daucher) LA 6/1 | Would expand the process by which local agencies may be reimbursed by the California Transportation Commission for advancement of local funds for state funded projects. | SUPPORT | Senate Appropriations Committee |
| AB 426 (Bogh) | Would require the conversion of all HOV lanes to mixed flow lanes during off-peak periods | OPPOSE | Died |
| AB 509 (Richman) | Would authorize regional transportation agencies to enter into agreements to develop user financed transportation projects | SUPPORT WORK WITH AUTHOR | Died |
| AB 1010 (Oropeza) LA 4/6 | Would transfer Grade Crossing approvals from the Public Utilities Commission to Caltrans. | SUPPORT WORK WITH AUTHOR | Assembly Unfinished Business |
| AB 1067 (Frammer) | Would expand the type of grade separation violations that can be imposed | SUPPORT WORK WITH AUTHOR | Chaptered |
| AB 1169 (Torrico) | Would expand the violations against transit operators for which increased penalties may be assessed | SUPPORT | Third Reading File |
| AB (276 (Oropeza) | Would require the creation of a taskforce to study congestion along the state's intermodal corridors | SUPPORT WORK WITH AUTHOR | Died |
| A8 1649 (Liu) | Would address governance issues of the Metro Gold Line-Foothills Extension | OPPOSE, WORK WITH AUTHOR | Died |
| AB 1702 (Frommer) | Would appropriate \$500 million from the General Fund using Economic Recovery Bonds to the Traffic Congestion Relief Fund (TCRP), to repay or reimburse transportation projects and programs | SUPPORT | Died |
| AB 1714 (Plescia) LA 5/3 | Modifies the cost estimates to complete the Toll Bridge Seismic Safety Repair and Retrofit Program and identifies funding for the revised estimates. | WORK WITH AUTHOR | Died |
| AB 1783 (Núñez) | California Infrastructure improvement, Smart Growth, Economic Reinvestment, and Emergency, Preparedness Financing Act of 2006 | SUPPORT WORK WITH AUTHOR | Assembly |
| AB 2495 (Núñez) | Expands the membership of the State Transportation Commission | SUPPORT | Senate Appropriations Committee |
| RUNNER, CANCIAMILLA, NIELLO, KEENE | GO CALIFORNIA LEGISLATIVE PACKAGE - SB 705, AB 850, AB 1266, ACA 4X | SUPPORT AND, SUPPORT WORK WITH AUTHORS | SB 705 - Died AB 850 - Died AB 1266 - Died |
| | | <u> </u> | ACA 4X- Not currently under consid |

GOVERNMENT RELATIONS 2005/06 STATE AND FEDERAL LEGISLATIVE MATRIX JULY 2006

| | STATE SENATE | | The property of the second sec |
|--------------------------------|--|--------------------------|--|
| BILL/AUTHOR | DESCRIPTION | MTA POSITION | STATUS |
| SB 172 (Torlakson) LA 5/27 | Grants budgetary control of all toll revenues to the Bay Area Toll Authority (BATA). | WORK WITH AUTHOR | Assembly Transportation Committee |
| SB 275 (Torlakson) | Would require Caltrans and the California Transportation Commission to conduct a 10 year transportation needs assessment | SUPPORT | Vetoed |
| SB 523 (Torlakson) | Would require that \$7.2 million be annually allocated to the Bicycle Transportation Account | SUPPORT | Vetoed |
| SB 682 (Simitian) | Identity Information Protection Act of 2005 | WORK WITH AUTHOR | Assembly Appropriations Committee |
| SB 851 (Murray) | Would streamline LACMTA procurement process | SUPPORT SEEK AMENDMENT | Vetoed |
| SB 1024 (Perata and Torlakson) | Authorizes the sale of \$7.688 billion in general obligation bonds for capital improvement projects | WORK WITH AUTHOR | Assembly |
| LA 5/12 | throughout the state, including funding for toll Bridge Seismic Safety Repair and Retrofit Program. | | |
| SB 1026 (Perata) | Safe Facilities Improved Mobility and Clean Air Bond Act | SUPPORT-WORK WITH AUTHOR | Chaptered |
| SB 1507 (Margett) | Would restructure the Metro Board of Directors membership. | OPPOSE | Senate Rules Committee |

| BILL/AUTHOR | The Highway Safety, Traffic Reduction, Air Quality, and Port Security Act of 2006 | MTA POSITION | STATUS |
|-------------------|---|--------------|--|
| SCA 7 (Torlakson) | Proposition 42 fix | SUPPORT* | Chaptered |
| AB 1540 (Núñez) | Ballot language | SUPPORT | Chaptered |
| AB 1467 (Núñez) | Public Private Partnerships | SUPPORT* | Chaptered |
| AB 1039 (Núñez) | Permit streamlining for bridges (CEQA exemptions) | SUPPORT* | Chaptered |
| AB 143 (Núñez) | Design build projects | SUPPORT* | Assembly Unfinished Business- Reconsideration |
| SB 1266 (Perata) | Transit and Air Quality bond | SUPPORT | Chaptered |

^{*} The Board has approved these legislative issues in previous actions.

| HARE CONTRACTOR | AND ATTEMPT OF THE PROPERTY OF | |
|-----------------|--|--------|
| BILLS/AUTHOR | DESCRIPTION | SUTAT2 |

| State Implementation of SAFETEA LU | Would authorize funds for Federal aid for bus and rail programs and for other purposes. | August 10, 2005, SAFETEA-LU is signed into law by President |
|------------------------------------|---|---|
| | MTA Board approved to support TEA-21 State of California and Los Angeles County's General Principles. Return to the MTA Board with TEA-21 Reauthorization Criteria listing. | George W. Bush (Public Law 109- 59) |
| | June 27, 2002 Board Approved State of California and LA County Regional General Principles. | |
| | September 26, 2002 MTA Board approved the Revised LA County Regional General Principles and Priority Project lists. | |
| | January 2006 State of California reviewing SAFETEA LU provisions. | |

| A CONTRACTOR OF THE CONTRACTOR | A THE CHARLES OF THE | |
|--|---|---|
| BILLS/AUTHOR | DESCRIPTION | STATUS |
| FY 2007 Transportation Appropriations Request | \$100 million in Section 5309 New Starts Funding for the final design and construction of the Eastside Light Rail project. This innovative light rail project would run from Union Station through East Los Angeles, serving one of the most transit-dependent areas in the City of Los Angeles. \$10 million in Section 5309 Bus and Bus Related Discretionary Funding to assist the MTA with purchasing new alternative fuel buses and constructing bus divisions. The MTA currently operates the world's largest fleet of state-of-the-art clean burning buses and is fully committed to expanding its highly successful Metro Rapid Bus program. Support the Municipal Operators Bus Appropriations requests. \$2 million in Intelligent Transportation System Funding. These resources would be utilized to implement the MTA's Regional Universal Fare System (RUFS). The RUFS would permit passengers using a card imbedded with a computer chip to board all MTA buses and trains and transfer to services offered by municipal operators, paratransit and Metrolink without having to be concerned with purchasing a new fare or carrying change. | December 15, 2005-LACMTA Board Adopted 2006 Legislative program June 6, 2006 - House Transportation Appropriations Subcommittee Markup of Fiscal Year 2007 funding bill. July 18, 2006 - Senate Transportation Appropriations Subcommittee Markup of Fiscal Year 2007 funding bill. |
| HR 4653 (Waxman) | A bill that would repeal a prohibition on the use of federal funds on the Los Angeles to San Fernando Valley Metro Rail project. | SUPPORT Pending in the House Transportation & Infrastructure Committee's Subcommittee on Railroads |

| | CONTROL OF THE PROPERTY OF THE | |
|------------------------|--|--|
| BILLS/AUTHOR | DESCRIPTION | ZUTATZ |
| TEA-21 REAUTHORIZATION | MTA Board approved to support TEA-2I State of California and Los Angeles County's General Principles. Return to the MTA Board with TEA-2I Reauthorization Criteria listing. June 27, 2002 Board Approved State of California and LA County Regional General Principles. September 26, 2002 MTA Board approved the Revised LA County Regional General Principles and Priority Project lists. | March 10, 2005 U.S. House of Representatives passed H.R. 3 (Transportation Equity Act - A Legacy for Users). The bill passed by a vote of 417 to 9. March 14, 2005 The Senate Commerce, Science and Transportation Committee approved the safety title of the Senate's transportation reauthorization bill. March 16, 2005 The Senate Environment and Public Works Committee adopted SAFETEA by a vote of 17 to 1. This bill addresses the highway portion of the transportation reauthorization bill. March 17, 2005 The Senate Banking Committee passed. "The Federal Public Transportation Act of 2005." This bill addresses the transit portion of the transportation reauthorization bill. March 19, 2005, the Senate Finance Committee passed the revenue measure that provides the necessary financing to support the transportation reauthorization bill. July 29, 2005, the conference agreement on the Safe, Accountable, Flexible, and Efficient Transportation Equity Act - A Legacy for Users (SAFETEA-LU) was overwhelmingly approved by the House (412-8) and Senate (91-4). August 10, 2005 - SAFETEA-LU is signed into law by President George W. Bush (Public Law 109-59) June 28, 2006 - A bill (H.R. 5689) to amend the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users is adopted by the House. |



RAYMOND G. FORTNER, JR.

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Reply to:
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July 12, 2006

Reaganr@mta.net

Renee Marler, Esq.
Regional Counsel, Region IX
FEDERAL TRANSIT ADMINISTRATION
201 Mission Street, Suite 2210
San Francisco, California 94105

Re: Quarterly Update on Status of Key Legal Actions

Dear Renee:

Attached please find the Los Angeles County Metropolitan Transportation Authority's quarterly update as of June 30, 2006, on the Status of Key Legal Actions Related to Federally Funded Projects.

Please call if you have any questions (213) 922-2508.

Very truly yours,

RAYMOND G. FORTNER, JR.

County Counsel_

ROBERT B. REAGAN

Principal Deputy County Counsel

RBR:ibm
Attachments

c: Charles M. Safer Brian Boudreau

Brian Boudreau Frank Flores Gladys Lowe

Leslie Rogers

Cindy Smouse

Los Angeles County Metropolitan Transportation Authority Status of Key Legal Actions Related to Federally Funded MTA Projects Date as of June 30, 2006

| CASE NAME | CASE NUMBER | GRANT NUMBER | NARRATIVE | CASE STATUS |
|--|--------------------|--|---|---|
| Gerlinger (MTA) v. Parsons Dillingham | BC150298, etc. | MOS-1 and CA-03-0341, CA-90-X642 | Qui Tam action. Concerns allegations of overbilling by MTA's construction Manager, Parsons-Dillingham ("PD"). County Counsel joined as prosecuting Authority for MTA. MTA has also filed its own lawsuit (BC 179027) against PD for breach of contract, fraud and accounting. | Most of phase one of trial has been completed. Each party has submitted proposed statements of decision. |
| MTA v. Parson Dillingham | BC179027 | MOS-1 and CA-03-0341, CA-90-X642 | In a related case, MTA filed suit against Parsons Dillingham for fraud and breach of contract in the performance of construction management services. | Awaiting court's decision. |
| Labor/Community Strategy Center v. MTA | CV94-5936 (TJH) | ALL | On 10/28/96, Federal Judge Hatter approved a Consent Decree reached between MTA and the class action plaintiffs. The Consent Decree provides for MTA to: (i) reduce its load factor targets (i.e. the # of people who stand on the bus), (ii) expand bus service improvements by making available 102 additional buses, (iii) implement a pilot project, followed by a 5-yr Plan, facilitate access to Countywide jobs, ed & health centers, (iv) not increase cash fares for 2-yrs & pass fares for 3-yrs beginning 12/01/96, after which MTA may raise fares subject to conditions of the Consent Decree and (v) introduce a weekly pass & an off-peak discount fare on selected lines. | The special master resigned on 02/21/06. The Court directed the parties to propose a special master for the court's approval or to submit a status report regarding progress toward selection if a successor is not proposed by 04/10/06. The Court chose not to appoint a new special master. Consent decree expires on 10/29/06, but plaintiff's filed motion to extend. Ruling is pending. |

| Tutor-Saliba-Perini v. MTA | BC123559 BC132998 | CA-03-0341, CA-90-X642 | These cases have been brought by Tutor-Saliba-Perini, the prime contractor for construction of the Normandie and Western stations, against the MTA for breach of contract. MTA has cross-complained against Tutor-Saliba for several causes of action including false claims. | New judge assigned, D.A. amended in. Court has ordered mini trials on separate issues. Trial set for 11/13/06 for Tunnel Handrail False Claim. |
|-------------------------------|----------------------|---------------------------|---|--|
|-------------------------------|----------------------|---------------------------|---|--|

bcc:

LACMTA

| LACMIA | |
|------------------|----------|
| Brian Boudreau | 99-17-01 |
| Diego Cardoso | 99-22-02 |
| Eli Choueiry | 99-16-10 |
| Dan Finkelstein | 99-PL-15 |
| Frank Flores | 99-23-03 |
| Henry Gonzalez | 99-22-02 |
| Chip Hazen | 99-13-05 |
| Steve Henley | 99-23-03 |
| Art Henry | 99-25-01 |
| Ruthe Holden | 99-21-03 |
| Carol Inge | 99-22-01 |
| Joanne Kawai | 99-25-01 |
| Dave Kubicek | 20-02-07 |
| Gladys Lowe | 99-23-03 |
| Velma Marshall | 99-13-08 |
| Dave Mieger | 99-22-05 |
| William Moore | 99-17-10 |
| Josie Nicasio | 99-20-08 |
| Charles Safer | 99-24-02 |
| Cindy Smouse | 99-17-01 |
| William Waters | 81-05-01 |
| Rick Wilson | 99-16-09 |
| Linda Wright | 99-13-04 |
| Joe Parise (RMC) | 99-PL-05 |
| Library | 99-15-01 |
| | |

<u>IPMO - Eastside</u> Eric Olson

Expo Construction Authority
Samatha Bricker
Steve Brye
Anthony Loui
Mark Perez
Joel Sandberg



August 15, 2006

Mr. Leslie Rogers Regional Administrator Federal Transit Administration Region IX 201 Mission Street, Suite 1650 San Francisco, CA 94105

SUBJECT: FTA Quarterly Review Briefing Book and Related Documents FTA New Start Projects Quarterly Review Meeting – August 30, 2006

Dear Mr. Rogers:

Attached is the FTA Quarterly Review Briefing Book, including the FTA Quarterly Review Meeting Agenda and related documents and the Consent Decree Quarterly Report. The Fourth Quarter Financial Report (Unaudited) will be submitted to you under separate cover. These reports should provide you adequate information on quarterly agenda items for the August 30, 2006 FTA New Start Projects Quarterly Review Meeting.

I look forward to meeting with you at the Quarterly Review Meeting. If you require any additional information, please contact me at (213) 922-6888.

Sincerely,

Roger Snoble

Chief Executive Officer

Enclosure

Distribution:

FTA - Region IX

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PORTER AND ASSOCIATES, INC.

LADOT

James Okazaki

<u>LACMTA</u>

John Catoe 99-25-01 Gerald Francis 99-11-02

Terry Matsumoto 99-21-05

Lonnie Mitchell 99-12-01

Dennis Mori 99-17-05

Pick Thorpe 99-17-05

Rick Thorpe 99-17-05

MILLIGAN AND ASSOCIATES

John Milligan

ADVANCED LAND ACQUISITION PROGRAM (ALAP) PARCELS METRO RAIL PROJECT - MOS-2 and MOS-3 CA-90-0022

STATUS REPORT AS OF JUNE 30, 2006

Parcel A1-250/Wilshire Vermont Station Wilshire/Western Station

Wilshire/Western Station – MTA Board has approved the Developer project of a mixed-use development to include approximately 186 condominium units, 49,500 square feet of retail, and 700-space garage. The development agreement has been executed and Closing is pending both parties meeting the closing conditions. The closing should be completed within the next 30 to 60 days and construction will start soon thereafter.

Wilshire/Vermont Station - A long-term ground lease with Wilshire Vermont Housing Partners covering the construction of 449 apartment units and 35,000 square feet of commercial/retail space on 3.24 acres of the 5.83-acre station site was executed on November 10, 2003. Construction of this commercial development is ongoing. A Purchase and Sale Agreement with the Los Angeles Unified School District covering the sale of the bulk of the remaining 2.59 acres at the site for construction and operation of a three-story, approximately 800-student middle school was executed on January 25, 2005. Pre-acquisition due diligence is on going, various closing documents are being finalized; i.e. deeds, easement documents, etc. and escrow is scheduled to close before the deadline of June 4, 2007.

B-102 and B-103 - Temple Beaudry

Operations have requested that this site be retained while funding is identified for a downtown bus layover. The MTA has received a proposal to development a joint bus layover and housing project on this site including adding an additional adjacent parcel. Review of the design of a potential joint development which would integrate a bus layover and housing is underway.

A1-300 and A2-301 - Wilshire/Crenshaw

The MTA Board certified the Environmental Impact Report (EIR) for the Wilshire Bus Rapid Transit Project on August 15, 2002. The EIR included a transit station and public parking at Wilshire/Crenshaw. The Board subsequently took action to defer construction of the Project. In the interim, the site is being leased to the Los Angeles Unified School District for parking.

A2-362 - Wilshire/La Brea

The MTA Board certified the Environmental Impact Report (EIR) for the Wilshire Bus Rapid Transit Project on August 15, 2002. The EIR included a transit station and public parking at Wilshire/Crenshaw. The Board subsequently took action to defer construction of the Project. In

the interim, the site will continue to house the Metro Customer Service Center and a portion leased to a retail outlet. The remainder of the site is leased to the City of Los Angeles for parking.

Parcels A4-755, A4-765, A4-767, A4-772, A4-774, A4-761 - Universal City Station C4-815 - North Hollywood Station

North Hollywood Station – MTA Board adopted conceptual development guidelines for the development of the MTA properties in North Hollywood at its April/May 2006 meeting. MTA, possibly jointly with the Los Angeles City Community Redevelopment Agency, will issue a Request for Qualifications in August 2006 as a first step in procuring a developer for the properties.

Universal City Station – MTA staff will draft conceptual development guidelines for this site in preparation for the issuance of a Request for Proposals. As part of this process, staff plans to conduct a market and site analysis to determine its highest and best use and market support.

LACMTA EXCESS REAL PROPERTY METRO RAIL PROJECT - MOS-1 CA-03-0130

1. Parcels A1-015, A1-016,

Parcels A1-015 and A1-016 are designated as a temporary soil storage site in support various construction projects. It is used to store excavated soils pending environmental testing from operational divisions and the rail construction projects. The parcels will also be used for this purpose during pending new transit projects and are expected to continue to be used in support of MTA operations.

2. Parcel A1-021

This parcel is currently used by the Rail Materials Group to store materials for Rail Operations. A new and larger facility is required. Efforts are underway to acquire a new site and to combine all of the materials at one location. FTA will be asked to approve the sale of this site and to authorize the use of revenue generated for the acquisition of a new site and/or towards construction of a new facility.

2. Parcel A1-209, A1-211, A1-220, A1-221/225, A1-222 and A1-224 - Alvarado Station

MTA Board authorized the issuance of an Exclusive Negotiation Agreements with a developer. The proposed development consists of housing, commercial and civic structures. A land lease is being finalized while the developer completes there due diligence study of the property. Negotiations continue on the site for the development of an affordable housing project combined with local serving retail.

Updated July 7, 2006

Los Angeles County Metropolitan Transportation Authority

JUN 2006

METRO OPERATIONS MONTHLY PERFORMANCE REPORT



Table of Contents Page San Fernando Valley Sector (SFV) 3 San Gabriel Valley Sector (SGV) 7 **Gateway Cities Sector (GC)** 11 South Bay Sector (SB) 15 Westside/Central Sector (WC) 19 Rail Performance 23 On-time Service In-Service On-Time Performance Schedule Revenue Service Hours Delivered Mean Miles Between Chargeable Mechanical Failures 29 **Bus Service Performance Systemwide** On-Time Pullout Percentage Outlates and Cancellations by Division In-Service On-Time Performance Scheduled Revenue Service Hours Delivered **Maintenance Performance** 32 Mean Miles Between Chargeable Mechanical Failures Past Due Critical Preventive Maintenance Program **Attendance** 34 Maintenance Attendance **Safety Performance** 35 Bus Accidents per 100,000 Hub Miles Rail Accidents per 100,000 Revenue Train Miles **Customer Satisfaction** 38 Complaints per 100,000 Boardings 39 **New Workers' Compensation Claims** New Workers' Compensation Claims per 200,000 Exposure Hours "How You Doin'?" Incentive Program 40 Monthly Metro Bus & Metro Rail

Quarterly Metro Bus & Metro Rail

Yearly Most Improved Metro Bus

Yearly Metro Bus

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San Fernando Valley Sector Scorecard Overview (SFV)

This sector has two Metro operating divisions, Division 8 in Chatsworth and Division 15 in Sun Valley. The sector is responsible for the operation of approximately 430 Metro buses and 24 Metro Bus lines carrying nearly 54 million boarding passengers each year.

This report gives a brief overview of sector operations':

- * Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- * In-Service On-Time Performance
- * Traffic Accidents per 100,000 Hub
- * Complaints per 100,000 Boardings
- * New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| | FY00 | EV04 | EVOE | FY06 | FY06 | June | |
|--|--------|-----------------|--------|--------|--------|--------|--------------|
| Measurement | FY03 | FY04 | FY05 | Target | YTD | Month | Status |
| Bus Systemwide | | | | | | | |
| Mean Miles Between Mechanical Failures | | | | 3,500 | 3,274 | 3,305 | · Company |
| Requiring Bus Exchange. (MMBMF)* | | | | 3,300 | 5,214 | 5,505 | |
| In-Service On-time Performance** | 69.23% | 65.43% | 66.50% | 70% | 64.35% | 63.06% | MESSES. |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.25 | 3.45 | 3.16 | BASA |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 3.50 | 2.41 | 2.06 | |
| New Workers' Compensation | | | | | May | May | |
| IndemnityClaims per 200,000 Exposure | 17.80 | 17.64 | 13.61 | 15.00 | 12.16 | 11.97 | |
| Hours (1 month lag) | | | | | 72.70 | | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up SFV Sector | | | | | | | |
| MMBMF* | | | | 3,500 | 3,319 | 3,261 | GIFFS AND |
| In-Service On-time Performance** | 67.30% | 67.47% | 68.54% | 70% | 65.19% | 66.04% | - Aural |
| Bus Traffic Accidents Per 100,000 Miles | 2.91 | 2.99 | 2.67 | 2.85 | 3.03 | 2.75 | |
| Complaints per 100,000 Boardings | | | | | | | |
| New Workers' Compensation Indemnity | 6.32 | 5.45 | 4.39 | 4.25 | 3.24 | 2.56 | |
| Claims per 200,000 Exposure Hours (1 | 16.72 | 15.15 | 13.71 | 16.00 | May | May | |
| month lag) | 10.72 | 15.15 | 13./1 | 10.00 | 11.05 | 7.36 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up | | | | | | | |
| Division 8 | | | | | | | |
| MMBCMF* | | | | 3,500 | 3,836 | 3,666 | |
| In-Service On-time Performance | 70.09% | 69.12% | 69.78% | 70% | 68.23% | 73.32% | SCHOOL STATE |
| Bus Traffic Accidents Per 100,000 Miles | 2.84 | 2.75 | 2.58 | 2.85 | 2.82 | 2.24 | |
| Complaints per 100,000 Boardings | 6.87 | 5.09 | 4.17 | 4.25 | 3.37 | 2.44 | |
| New Workers' Compensation Indemnity | | | | | | | |
| Claims per 200,000 Exposure Hours (1 | 20.92 | 19.15 | 16.77 | 16.00 | May | May | |
| month lag) | | | | | 13.43 | 15.05 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-uo Division 15 | | | | | | | |
| MMBMF* | | | | 3,500 | 2,996 | 2,979 | W5758E |
| In-Service On-time Performance** | 66.13% | 66.62% | 67.84% | 70% | 63.84% | 63.76% | PACE NO. |
| Bus Traffic Accidents Per 100,000 Miles | 2.96 | 3.17 | 2.74 | 2.85 | 3.21 | 3.18 | THE SAME |
| Complaints per 100,000 Boardings | 6.01 | 5.70 | 4.55 | 4.25 | 3.14 | 2.66 | |
| New Workers' Compensation Indemnity | | | | | | | |
| Claims per 200,000 Exposure Hours (1 | 16.23 | 13.14 | 12.46 | 16.00 | May | May | |
| month lag) | | energer affects | | | 9.55 | 1.94 | _ |

^{*}New Indicator. ** Div 15 excluded (Nov. data excluded --No schedules loaded for Orange Line Oct.31 shake-up & Dec. Data after shake-up used.)

⁰⁺

Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

SAN FERNANDO VALLEY SECTOR BUS SERVICE PERFORMANCE

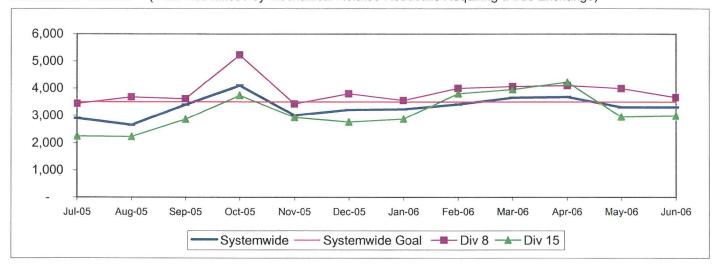
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE Systemwide and Divisions 8 and 15

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

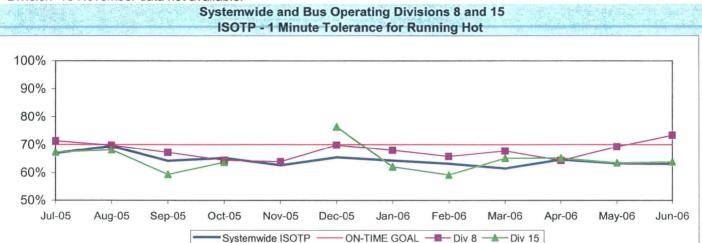


IN-SERVICE ON-TIME PERFORMANCE*

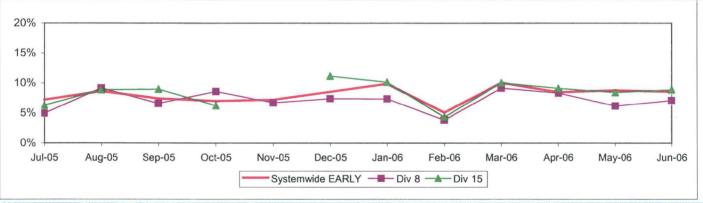
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

* Division 15 November data not available.



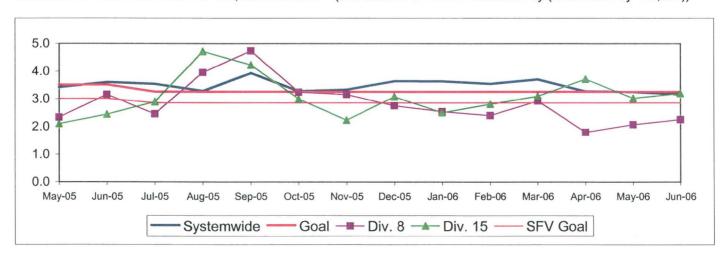
Running Hot - Systemwide and Bus Operating Divisions 8 and 15



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES Systemwide and Bus Operating Divisions 8 and 15

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))

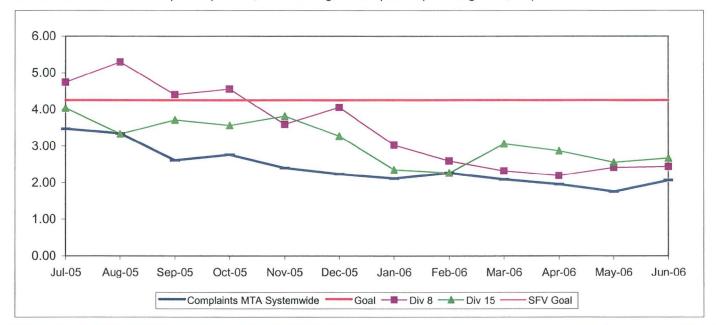


COMPLAINTS PER 100,000 BOARDINGS

Systemwide and Bus Operating Divisions 8 and 15

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

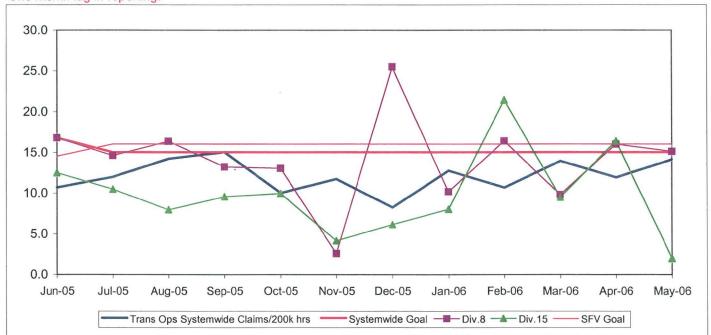


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS Systemwide and Bus Operating Divisions 8 and 15

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



San Gabriel Valley Sector Scorecard Overview (SGV)

This sector has two Metro operating divisions, Division 3 Cypress Park and Division 9 in El Monte. The sector is responsible for the operation of approximately 415 Metro buses and 28 Metro Bus lines carrying over 64.5 million boarding passengers each year.

This report gives a brief overview of sector operations':

- * Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- * In-Service On-Time Performance
- * Traffic Accidents per 100,000 Hub
- * Complaints per 100,000 Boardings
- * New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| | EV02 | EV04 | EVOE | FY06 | FY06 | June | |
|---|--------|--------|--------|--------|------------------|---------------------|--------------------|
| Measurement | FY03 | FY04 | FY05 | Target | YTD | Month | Status |
| Bus Systemwide | | | | | | | |
| Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)* | | | | 3,500 | 3,274 | 3,305 | |
| In-Service On-time Performance** | 69.23% | 65.43% | 66.50% | 70% | 64.35% | 63.06% | (31) |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.25 | 3.45 | 3.16 | |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 3.50 | 2.41 | 2.06 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80 | 17.64 | 13.61 | 15.00 | <i>May</i> 12.16 | <i>May</i> 11.97 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up | | | | | | | |
| SGV Sector | | | | | | | |
| MMBMF* | | | | 3,500 | 3,467 | 3,141 | |
| In-Service On-time Performance | 70.02% | 69.98% | 70.10% | 75% | 68.59% | 67.99% | HERETON. |
| Bus Traffic Accidents Per 100,000 Miles | 3.40 | 2.91 | 2.96 | 2.75 | 2.81 | 3.02 | CHEST |
| Complaints per 100,000 Boardings | 3.57 | 3.80 | 2.95 | 3.00 | 2.18 | 1.88 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 23.15 | 16.12 | 10.14 | 11.00 | <i>May</i> 12.69 | May 11.57 | \Diamond |
| Division 3 | | | | | | | |
| MMBCMF* | | | | 3,500 | 2,690 | 2,680 | (SECTION) |
| In-Service On-time Performance** | 71.08% | 70.80% | 71.06% | 75% | 70.05% | 67.89% | PERSONAL PROPERTY. |
| Bus Traffic Accidents Per 100,000 Miles | 4.22 | 3.59 | 3.57 | 2.75 | 3.64 | 3.51 | 1000 |
| Complaints per 100,000 Boardings | 3.09 | 3.02 | 2.60 | 3.00 | 1.83 | 1.53 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 21.54 | 12.36 | 6.68 | 11.00 | <i>May</i> 11.28 | <i>May</i> 7.29 | \langle |
| Division 9 | | | | | | | |
| MMBMF* | | | | 3,500 | 4,585 | 3,653 | |
| In-Service On-time Performance | 67.47% | 68.16% | 68.16% | 75% | 67.01% | 68.08% | NESSEE. |
| Bus Traffic Accidents Per 100,000 Miles | 2.64 | 2.26 | 2.42 | 2.75 | 2.12 | 2.62 | |
| Complaints per 100,000 Boardings | 4.31 | 5.09 | 5.09 | 3.00 | 2.61 | 2.31 | 0 |
| New Workers' Compensation IndemnityClaims per 200,000 Exposure Hours (1 month lag) | 28.54 | 20.75 | 14.66 | 11.00 | May 14.58 | May 14.42 | - H. 191 |

^{*}New Indicator. **Line 28 not included due to the temporary closure of the bus stop at Olympic and Figueroa.

Green - High probability of achieving the FY06 target (on track).

Vellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

SAN GABRIEL VALLEY SECTOR BUS SERVICE PERFORMANCE

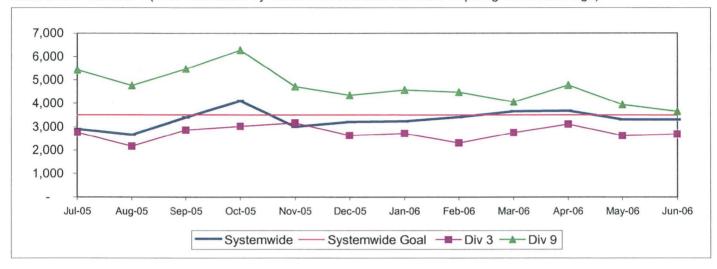
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE Systemwide and Divisions 3 and 9

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

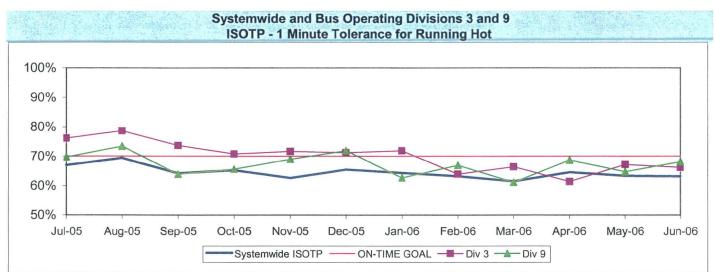
Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)



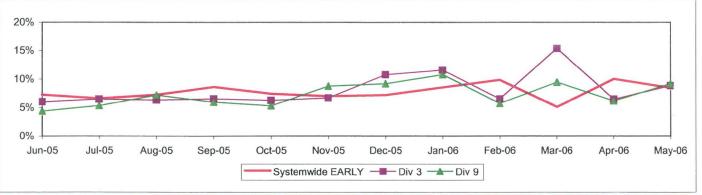
IN-SERVICE ON-TIME PERFORMANCE

Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))



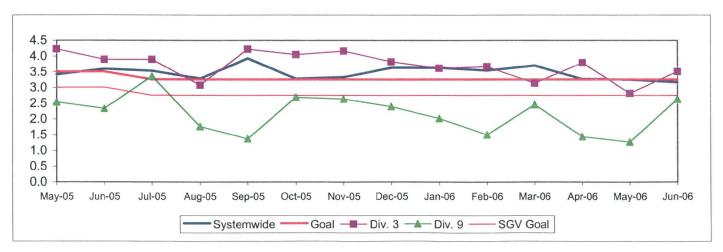
Running Hot - Systemwide and Bus Operating Divisions 3 and 9



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES Systemwide and Bus Operating Divisions 3 and 9

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

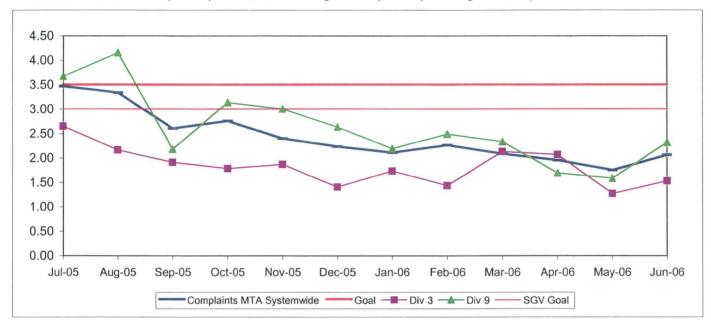
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



COMPLAINTS PER 100,000 BOARDINGS Systemwide and Bus Operating Divisions 3 and 9

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

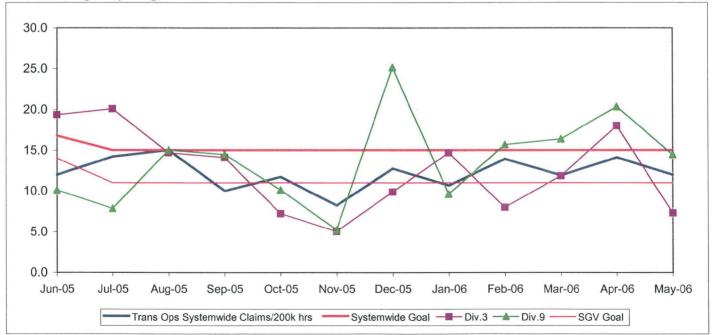


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS Systemwide and Bus Operating Divisions 3 and 9

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



Gateway Cities Sector Scorecard Overview (GC)

This sector has two Metro operating divisions, Division 1 and 2, both operating out of the downtown Los Angeles area. The sector will be responsible for the operation of approximately 395 Metro buses and 22 Metro Bus lines carrying nearly 59.8 million boarding passengers each year.

This report gives a brief overview of sector operations':

- * Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- * In-Service On-Time Performance
- * Traffic Accidents per 100,000 Hub
- * Complaints per 100,000 Boardings
- * New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| | | | EVAL | FY06 | FY06 | June | |
|--|--------|--------|--------|--------|------------------|------------------|--|
| Measurement | FY03 | FY04 | FY05 | Target | YTD | Month | Status |
| Bus Systemwide | | | | | | | |
| Mean Miles Between Mechanical Failures | | | | 3,500 | 3,274 | 3,305 | (1) (N) (N) (N) (N) (N) (N) (N) (N) (N) (N |
| Requiring Bus Exchange. (MMBMF)* | | | | | | | |
| In-Service On-time Performance** | 69.23% | 65.43% | 66.50% | 70% | 64.35% | 63.06% | (AERINA) |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.25 | 3.45 | 3.16 | ornsy. |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 3.50 | 2.41 | 2.06 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80 | 17.64 | 13.61 | 15.00 | May 12.16 | May 11.97 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up used. | | | | | | | |
| GC Sector | | | | | | | |
| MMBMF* | | | | 3,500 | 2,506 | 2,500 | Limited: |
| In-Service On-time Performance | 74.53% | 69.34% | 71.20% | 70% | 71.73% | 69.84% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.07 | 3.86 | 4.29 | 4.00 | 3.69 | 2.76 | |
| Complaints per 100,000 Boardings | 2.63 | 3.08 | 2.58 | 2.75 | 1.69 | 1.60 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 25.30 | 20.19 | 14.11 | 16.50 | May 11.13 | May 15.85 | 0 |
| Division 1 | | | | | | | |
| MMBMF* | | | | 3,500 | 2,409 | 2,482 | MINIS |
| In-Service On-time Performance | 78.22% | 70.57% | 71.62% | 70% | 71.06% | 69.27% | |
| Bus Traffic Accidents Per 100,000 Miles | 3.39 | 3.41 | 4.35 | 4.00 | 3.52 | 1.94 | |
| Complaints per 100,000 Boardings | 2.26 | 3.32 | 2.92 | 2.75 | 1.92 | 1.77 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 20.42 | 16.82 | 12.71 | 16.50 | May 10.55 | <i>May</i> 16.91 | 0 |
| Division 2 | | | | | | | |
| MMBMF* | | | | 3,500 | 2,660 | 2,527 | |
| In-Service On-time Performance | 67.53% | 67.62% | 70.42% | 70% | 72.71% | 70.65% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.78 | 4.36 | 4.21 | 4.00 | 3.93 | 3.93 | 0 |
| Complaints per 100,000 Boardings | 3.07 | 2.84 | 2.15 | 2.75 | 1.42 | 1.40 | Ŏ |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 31.18 | 24.56 | 16.69 | 16.50 | <i>May</i> 12.66 | May 15.84 | 0 |

^{*}New Indicator.

Green - High probability of achieving the FY06 target (on track).

ellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

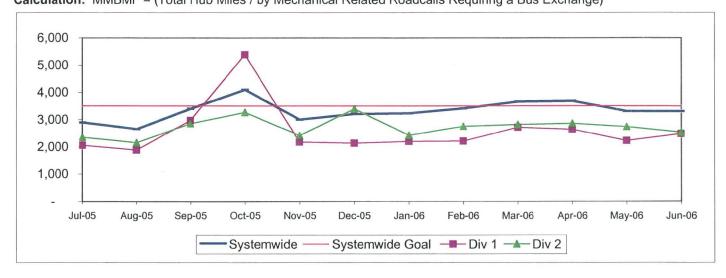
GATEWAY CITIES SECTOR BUS SERVICE PERFORMANCE

ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE Systemwide and Divisions 1 and 2

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange. **Calculation:** MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

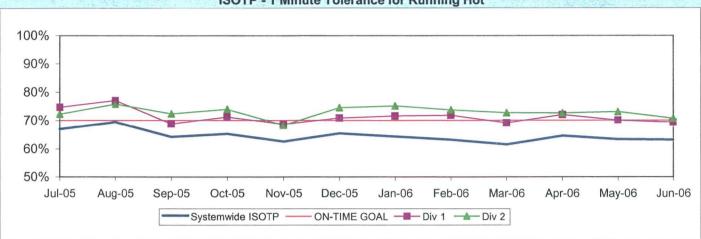


IN-SERVICE ON-TIME PERFORMANCE

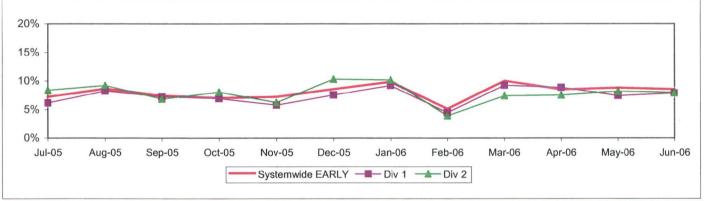
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))





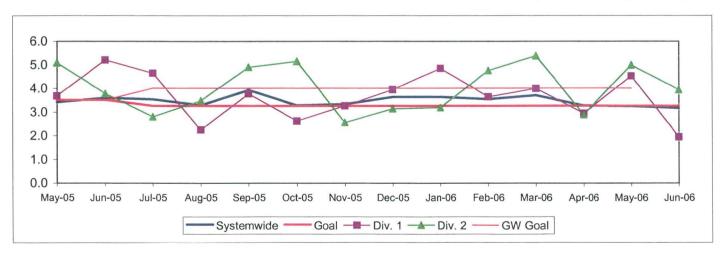
Running Hot - Systemwide and Bus Operating Divisions 1 and 2



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES Systemwide and Bus Operating Divisions 1 and 2

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

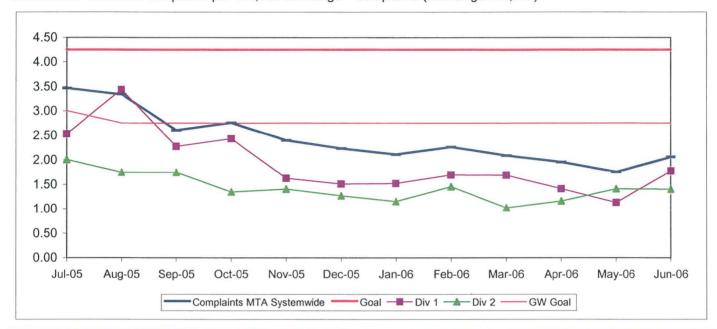
Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



COMPLAINTS PER 100,000 BOARDINGS Systemwide and Bus Operating Divisions 1 and 2

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

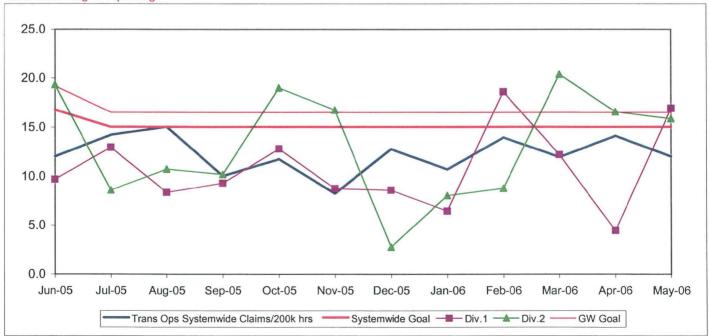


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS Systemwide and Bus Operating Divisions 1 and 2

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



South Bay Sector Scorecard Overview (SB)

This sector has two Metro operating divisions, Arthur Winston Division (5) in South Los Angeles and Carson Division (18) in Carson. The sector will be responsible for the operation of approximately 550 Metro buses and 32 Metro Bus lines carrying over 93.5 million boarding passengers each year.

This report gives a brief overview of sector operations':

- *Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- * In-Service On-Time Performance
- * Traffic Accidents per 100,000 Hub
- * Complaints per 100,000 Boardings
- * New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| Measurement | FY03 | FY04 | FY05 | FY06 Target | FY06 YTD | June Month | Status |
|--|--------|--------|-----------------------|----------------|------------------|---------------------|---------|
| Bus Systemwide | | | - Significant Control | i ui got | | H-S-1 | Otatao |
| Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)* | | | | 3,500 | 3,274 | 3,305 | arced. |
| In-Service On-time Performance** | 69.23% | 65.43% | 66.50% | 70% | 64.35% | 63.06% | |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.25 | 3.45 | 3.16 | APPENDE |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 3.50 | 2.41 | 2.06 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80 | 17.64 | 13.61 | 15.00 | <i>May</i> 12.16 | <i>May</i> 11.97 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up used. SB Sector | | *** | | | | | |
| MMBMF* | | | | 3,500 | 3,688 | 3,815 | |
| In-Service On-time Performance | 63.67% | 61.74% | 64.13% | 70% | 59.05% | 57.38% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.00 | 3.68 | 3.57 | 4.00 | 3.68 | 3.75 | |
| Complaints per 100,000 Boardings | 4.00 | 4.63 | 3.61 | 4.50 | 2.49 | 2.04 | 0 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.28 | 14.84 | 14.65 | 16.20 | May 13.57 | May 11.84 | 0 |
| Division 5 | | | | | | | |
| MMBMF* | | | | 3,500 | 3,656 | 4,051 | |
| In-Service On-time Performance | 66.30% | 63.17% | 65.58% | 70% | 61.85% | 60.66% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.58 | 3.90 | 4.31 | 4.00 | 4.01 | 3.66 | |
| Complaints per 100,000 Boardings | 2.86 | 3.45 | 2.71 | 4.50 | 1.87 | 1.31 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 24.16 | 15.22 | 18.72 | 16.20 | May 14.08 | May 4.70 | 0 |
| Division 18 | | | | | | | |
| MMBMF* | | | | 3,500 | 3,712 | 3,675 | 0 |
| In-Service On-time Performance | 61.23% | 60.78% | 63.42% | 70% | 57.31% | 54.99% | |
| Bus Traffic Accidents Per 100,000 Miles | 3.57 | 3.51 | 3.02 | 4.00 | 3.45 | 3.81 | 0 |
| Complaints per 100,000 Boardings | 5.26 | 5.74 | 4.44 | 4.50 | 3.07 | 2.67 | 0 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) *New Indicator | 13.40 | 14.71 | 11.67 | 16.20 | May 13.73 | May 17.84 | 0 |

^{*}New Indicator.

Green - High probability of achieving the FY06 target (on track).

CYellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

SOUTH BAY SECTOR BUS SERVICE PERFORMANCE

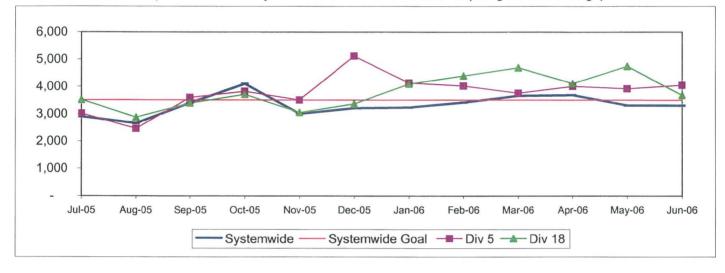
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE Systemwide and Divisions 5 and 18

Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

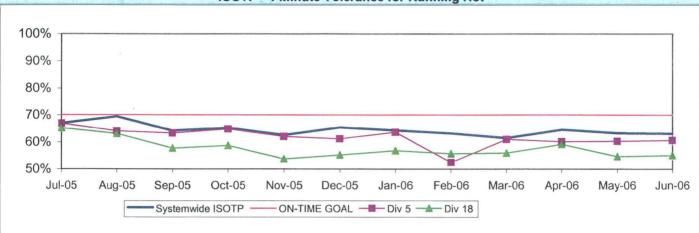


IN-SERVICE ON-TIME PERFORMANCE

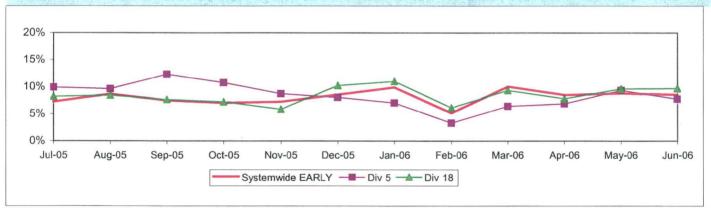
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))





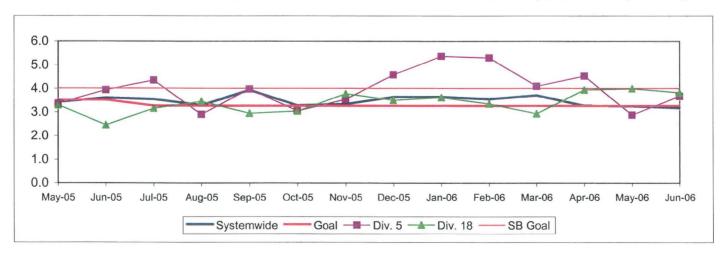
Running Hot - Systemwide and Bus Operating Divisions 5 and 18



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES Systemwide and Bus Operating Divisions 5 and 18

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))



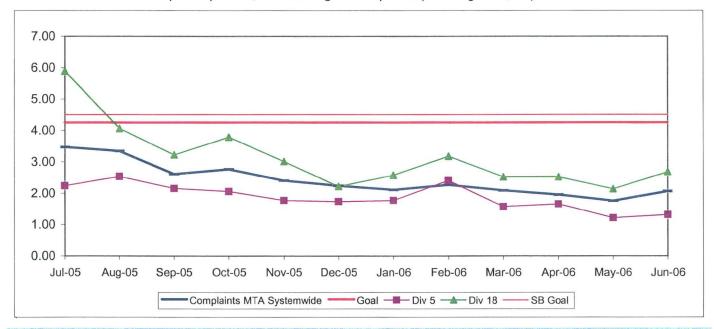
COMPLAINTS PER 100,000 BOARDINGS

Systemwide and Bus Operating Divisions 5 and 18

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and

customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

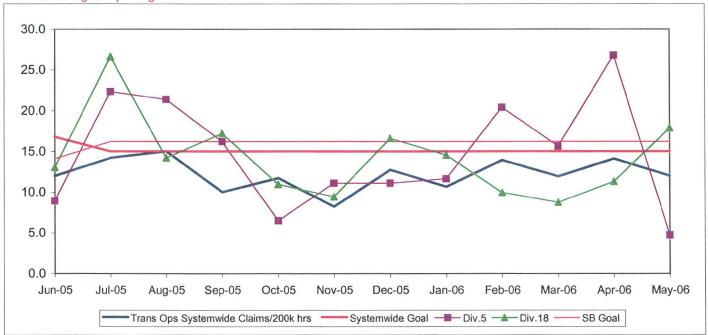


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS Systemwide and Bus Operating Divisions 5 and 18

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



Westside/Central Sector Scorecard Overview (WC)

This sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 620 Metro buses and 21 Metro Bus lines carrying nearly 86.1 million boarding passengers each year.

This report gives a brief overview of sector operations':

- * Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- * In-Service On-Time Performance
- * Traffic Accidents per 100,000 Hub
- * Complaints per 100,000 Boardings
- * New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| | 935 | | | FY06 | FY06 | June | |
|---|--------|--------|--------|--------------|------------------|------------------|------------|
| Measurement | FY03 | FY04 | FY05 | Target | YTD | Month | Status |
| Bus Systemwide | | | | | | | |
| Mean Miles Between Mechanical Failures | | | | 3,500 | 3,274 | 3,305 | |
| Requiring Bus Exchange. (MMBMF)* | | | | | | | |
| In-Service On-time Performance** | 69.23% | 65.43% | 66.50% | 70% | 64.35% | 63.06% | Service . |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.25 | 3.45 | 3.16 | |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 3.50 | 2.41 | 2.06 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80 | 17.64 | 13.61 | 15.00 | May 12.16 | May 11.97 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up used. | | | | | | | |
| WC Sector | | | | | | | |
| MMBMF* | | | | 3,500 | 3,499 | 3,950 | |
| In-Service On-time Performance | 67.88% | 63.31% | 63.39% | 70% | 60.82% | 59.35% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.72 | 4.61 | 4.03 | 3.50 | 3.95 | 3.39 | |
| Complaints per 100,000 Boardings | 4.84 | 5.30 | 4.10 | 3.75 | 2.53 | 2.22 | |
| New Workers' Compensation IndemnityClaims per 200,000 Exposure Hours (1 month lag) | 28.74 | 21.52 | 18.80 | 20.00 | May 14.46 | <i>May</i> 15.96 | |
| Division 6 | | | | | | | |
| Division 6 MMBMF* | | | | 2 500 | 6,279 | 3.459 | |
| In-Service On-time Performance | 65.93% | 60.11% | 56.75% | 3,500 70% | 57.20% | 56.00% | |
| Bus Traffic Accidents Per 100,000 Miles | | | | 3.50 | | | SARK. |
| Complaints per 100,000 Boardings | 4.52 | 4.10 | 3.91 | | 4.13 | 3.27 | _ |
| New Workers' Compensation | 6.10 | 6.15 | 4.47 | 3.75 | 2.52 | 3.50 | |
| IndemnityClaims per 200,000 Exposure Hours (1 month lag) | 30.72 | 21.71 | 18.23 | 20.00 | May 15.41 | <i>May</i> 9.25 | |
| Division 7 | | | | | | | |
| MMBMF* | | | | 3,500 | 2,947 | 3,666 | |
| In-Service On-time Performance | 68.80% | 64.59% | 64.22% | 70% | 61.78% | 60.84% | Transcent. |
| Bus Traffic Accidents Per 100,000 Miles | 4.95 | 4.63 | 4.62 | 3.50 | 4.36 | 3.24 | HOMES. |
| Complaints per 100,000 Boardings | 4.74 | 5.70 | 4.24 | 3.75 | 2.87 | 2.01 | 0 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 24.52 | 21.05 | 19.44 | 20.00 | <i>May</i> 15.83 | Мау 21.11 | 0 |
| Division 10 | | | | | | | |
| MMBMF* | | | | 3,500 | 3,723 | 4,302 | |
| In-Service On-time Performance | 67.34% | 62.85% | 64.14% | 70% | 60.73% | 58.71% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.55 | 4.68 | 3.50 | 3.50 | 3.63 | 3.52 | |
| Complaints per 100,000 Boardings | 4.73 | 4.85 | 3.92 | 3.75 | 2.23 | 2.22 | 0 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 35.38 | 22.90 | 19.19 | 20.00 | May 13.21 | May 10.76 | 0 |

Green - High probability of achieving the FY06 target (on track).

[♦] Yellow - Uncertain if the FY06 target will be achieved — slight problems, delays or management issues.

Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

WESTSIDE / CENTRAL SECTOR BUS SERVICE PERFORMANCE

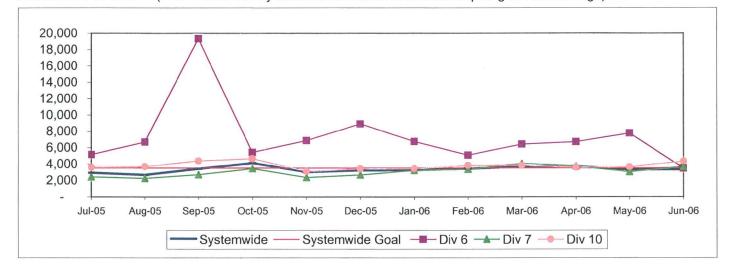
ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE*

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

MEAN MILES BETWEEN MECHANICAL FAILURES REQUIRING BUS EXCHANGE Systemwide and Divisions 6, 7 and 10

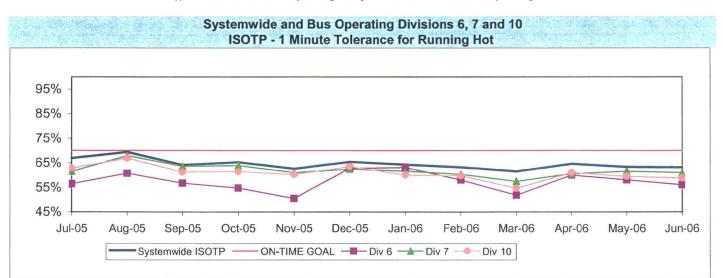
Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)

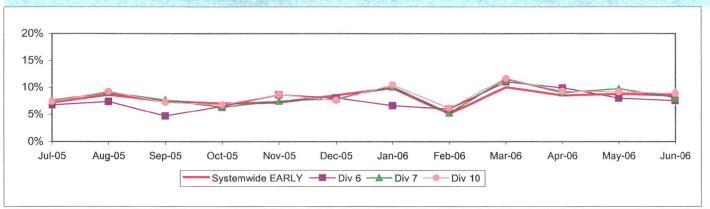


IN-SERVICE ON-TIME PERFORMANCE

Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no **Calculation:** ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes



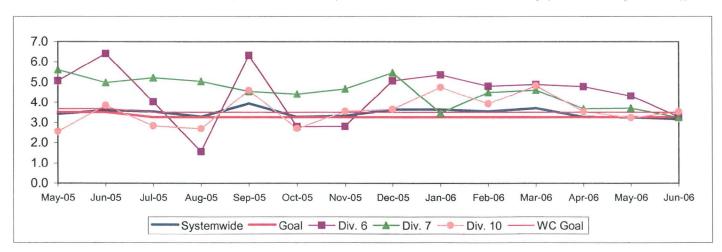
Running Hot - Systemwide and Bus Operating Divisions 6, 7 and 10



BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES Systemwide and Bus Operating Divisions 6, 7 and 10

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))

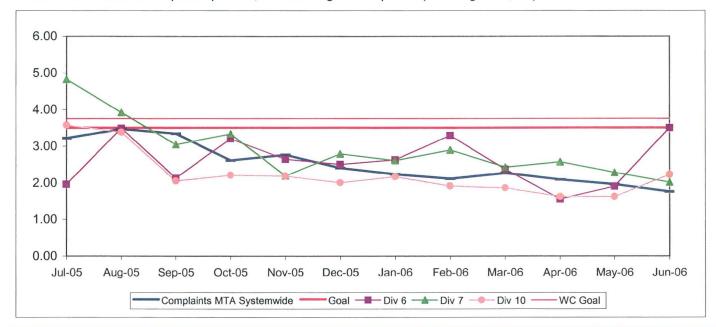


COMPLAINTS PER 100,000 BOARDINGS

Systemwide and Bus Operating Divisions 6, 7 and 10

Definition: Average number of customer complaints per 100,000 boardings. This indicator measures service quality and customer satisfaction.

Calculation: Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)

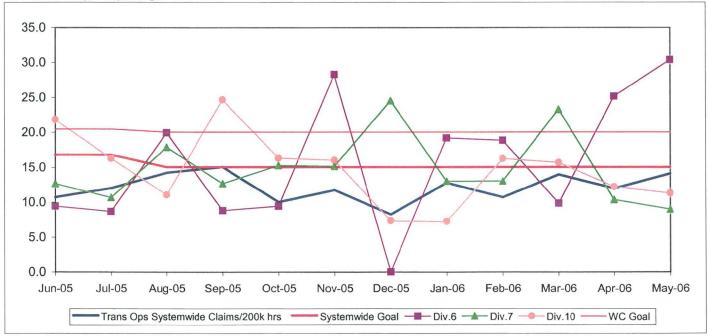


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS Systemwide and Bus Operating Divisions 6, 7 and 10

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

One month lag in reporting.



Metro Rail Scorecard Overview

Metro Rail operates one heavy rail line, Metro Red Line from Union Station to North Hollywood and three light rail lines, Metro Blue Line from downtown to Long Beach, Metro Green Line along the 105 freeway and Metro Gold Line to Pasadena. Metro Rail is responsible for the operation of approximately 104 heavy rail cars and 121 light rail cars carrying nearly 5.8 million boarding passengers each year.

This report gives a brief overview of sector operations':

- * On-Time Pullout Percentage
- * In-Service On-Time Performance
- * Mean Miles Between Chargeable Mechanical Failures (MMBMF)
- * Traffic Accidents per 100,000 Train Miles
- * Complaints per 100,000 Boardings

| | EVO2 | EV04 | EVOE | FY06 | FY06 | June | |
|---|--------|--------|--------|--------|---------------------|--------------|----------------------|
| Measurement | FY03 | FY04 | FY05 | Target | YTD | Month | Status |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 11.25 | 11.59 | 9.32 | 10.00 | <i>May</i> 11.60 | May 14.36 | |
| Metro Red Line (MRL) | | | | | | | |
| On-Time Pullouts | 99.36% | 99.71% | 99.94% | 99.00% | 99.61% | 100% | |
| Mean Miles Between Chargeable Mechanical Failures* | 9,495 | 12,793 | 11,759 | 15,000 | 19,587 | 20,519 | |
| In-Service On-time Performance | 99.15% | 99.04% | 98.66% | 99.20% | 99.05% | 99.10% | |
| Traffic Accidents Per 100,000 Train Miles | 0.07 | 0 | 0.22 | 0.14 | 0.22 | 0.00 | |
| Complaints per 100,000 Boardings | 1.20 | 1.17 | 1.13 | 1.00 | 0.66 | 0.49 | |
| Metro Blue Line (MBL) | | | | | | | |
| On-Time Pullouts | 99.07% | 99.94% | 99.73% | 99.00% | 99.76% | 100% | |
| Mean Miles Between Chargeable Mechanical Failures | 6,399 | 10,365 | 16,273 | 15,000 | 26,774 | 42,316 | 0 |
| In-Service On-time Performance | 97.59% | 98.74% | 98.16% | 99.00% | 96.95% | 98.44% | entrare. |
| Traffic Accidents Per 100,000 Train Miles | 0.82 | 1.36 | 0.64 | 0.40 | 0.96 | 0.72 | |
| Complaints per 100,000 Boardings | 1.30 | 0.97 | 0.98 | 1.00 | 0.78 | 0.59 | |
| Metro Green Line (MGrL) | | | | | | | |
| On-Time Pullouts | 98.99% | 99.78% | 99.91% | 99.00% | 99.97% | 100% | |
| Mean Miles Between Chargeable Mechanical Failures | 5,617 | 11,337 | 12,558 | 15,000 | 20,635 | 26,442 | |
| In-Service On-time Performance | 98.21% | 98.99% | 98.22% | 99.00% | 99.36% | 99.90% | |
| Traffic Accidents Per 100,000 Train Miles | 0.14 | 0.08 | 0.00 | 0.40 | 0 | 0 | |
| Complaints per 100,000 Boardings | 1.26 | 1.37 | 1.39 | 1.00 | 0.92 | 0.51 | |
| Metro Gold Line (MGoL) | | | | | | | |
| On-Time Pullouts | | 100% | 99.85% | 99.00% | 99.97% | 100% | |
| Mean Miles Between Chargeable Mechanical Failures | | 8,938 | 16,571 | 15,000 | 23,329 | 32,870 | |
| In-Service On-time Performance | | 98.52% | 97.97% | 99.00% | 98.90% | 99.38% | Office of the second |
| Traffic Accidents Per 100,000 Train Miles | | 0.25 | 0.23 | 0.40 | 0.12 | 0.00 | |
| Complaints per 100,000 Boardings | | 3.81 | 2.85 | 1.00 | 2.71 | 0.00 | |

Green - High probability of achieving the FY06 target (on track).

[♦] Yellow - Uncertain if the FY06 target will be achieved -- slight problems, delays or management issues.

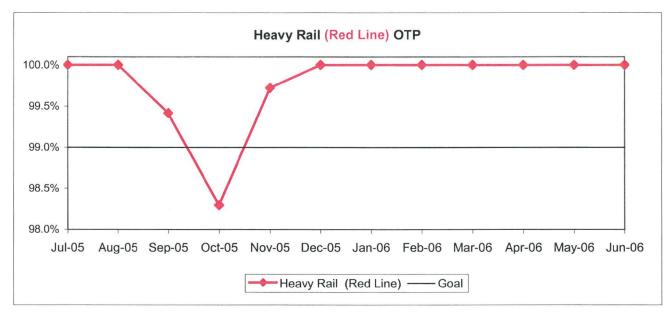
Red - High probability that the FY06 target will not be achieved -- significant problems and/or delays.

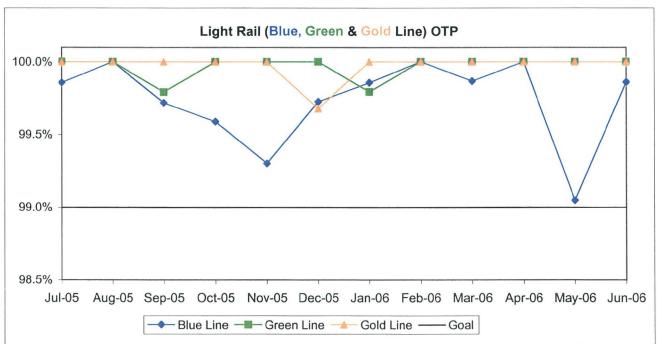
RAIL SERVICE PERFORMANCE

ON-TIME PULLOUTS (OTP)

Definition: On-time Pullouts measures the percentage of trains leaving the yard within ninety seconds of the scheduled pullout time. The higher the number, the more reliable the service.

Calculation: OTP% = [(100% - [(Total cancelled pullouts plus late pullouts) / by Total scheduled pullouts) X by 100)]

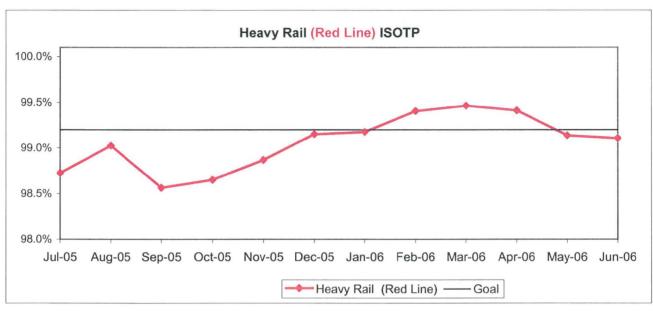


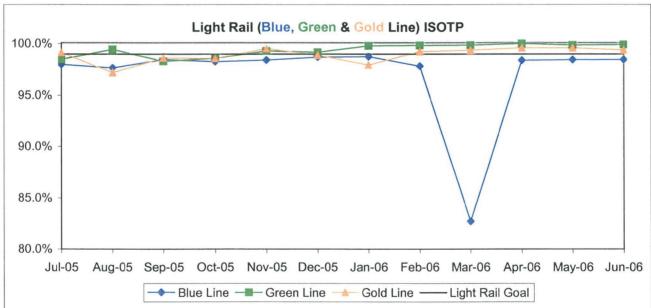


IN-SERVICE ON-TIME PERFORMANCE (ISOTP)

Definition: In-Service On-Time Performance measures the percentage of trains leaving all timecheck points on any run no earlier than thirty seconds, nor later than 5 minutes of the scheduled time. The higher the number, the more reliable the service.

Calculation: ISOTP% = [(100% minus [(Total runs in which a train left any timecheck point either late or early) / by Total scheduled runs) X by 100)]

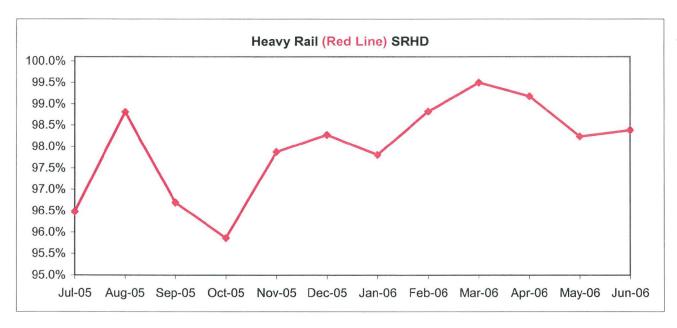


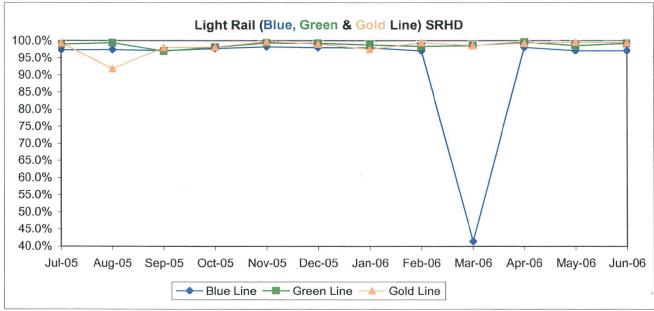


Scheduled Revenue Hours Delivered (SRHD) by Rail Line

Definition: This performance indicator measures the percentage of scheduled Revenue Service Hours delivered after subtracting cancellations, outlates and in-service delays.

Calculation: SRSHD% = (1-(Total Service Hours Lost / by Total Scheduled Service Hours))

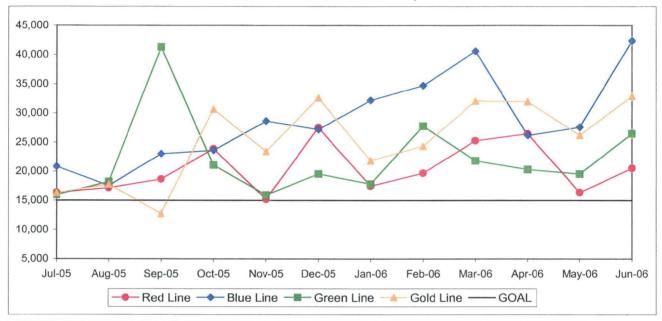




Mean Miles Between Chargeable Mechanical Failures

Definition: Mean vehicle miles between Revenue Vehicle Failures. NTD defined Revenue Vehicle Failures are vehicle systems failures that occur in revenue service and during deadhead miles in which the vehicle did not complete its scheduled revenue trip or in which the vehicle did not start its next scheduled revenue trip.

Calculation: MVMBRVF = Total Vehicle Miles / Revenue Vehicle Systems Failures

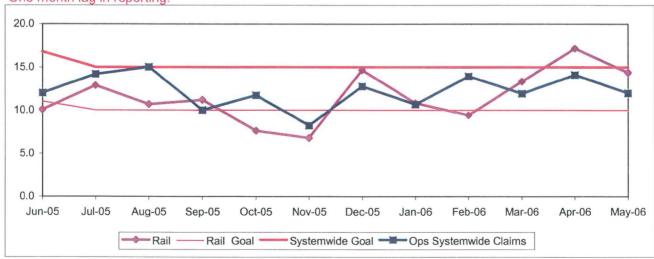


NEW WORKERS' COMPENSATION INDEMNITY CLAIMS FILED PER 200,000 EXPOSURE HOURS

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)





BUS SERVICE PERFORMANCE

ON-TIME PULLOUT FROM PRIMARY TERMINAL POINT (OTP-PTP) PERCENTAGE *

Reporting of the OTP-PTP indicator has been suspended pending investigation of issues related to the geo-coding of terminal locations.

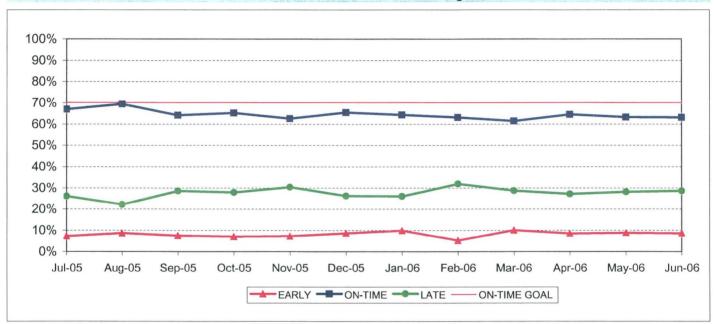
IN-SERVICE ON-TIME PERFORMANCE

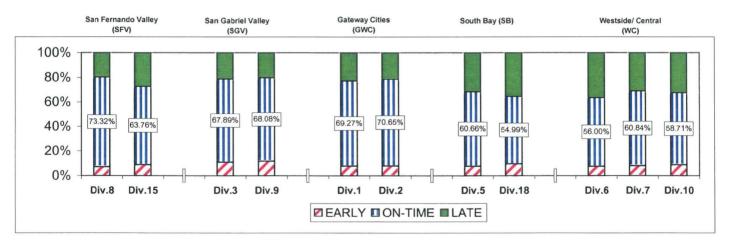
Definition: This performance indicator measures the percentage of scheduled buses that depart selected time points no more than 1 minute early and no more than five minutes later than scheduled.

Calculation: ISOTP% =1-((Number of buses departing early + Number of buses departing more than five minutes late)/(Total buses sampled))

Systemwide Trend

Bus Operating Divisions ISOTP - 1 Minute Tolerance for Running Hot





ISOTP By Sectors' Divisions

Year-to-Date Compared To Last Year

| | | | i eai-t | 0-Date Col |
|-------------|-------------|------------|----------|------------|
| | | FY05 | FY06-YTD | Variance |
| San Fernan | do Valley S | Sector (SF | V) | |
| Division 8 | | | | |
| • | Early | 6.82% | 7.13% | 0.31% |
| | On-Time | 69.78% | 68.23% | -1.55% |
| | Late | 23.40% | 24.64% | 1.24% |
| Division 15 | | | | |
| | Early | 8.15% | 8.30% | 0.15% |
| 0[-1 -1] | On-Time | 67.84% | 63.84% | -4.01% |
| | Late | 24.01% | 27.87% | 3.86% |
| Gateway Ci | ties Sector | (GWC) | | |
| Division 1 | | | | |
| | Early | 7.05% | 7.39% | 0.34% |
| 4-1-1-1 | On-Time | 71.62% | 71.06% | -0.56% |
| | Late | 21.33% | 21.55% | 0.22% |
| Division 2 | | | | |
| | Early | 9.23% | 7.80% | -1.43% |
| W 22 | On-Time | 70.42% | 72.71% | 2.28% |
| | Late | 20.35% | 19.49% | -0.85% |
| South Bay S | Sector (SB |) | | |
| Division 5 | | | | |
| | Early | 9.62% | 8.44% | -1.17% |
| 10 F 17 17 | On-Time | 65.58% | 61.85% | -3.74% |
| | Late | 24.80% | 29.71% | 4.91% |
| Division 18 | | | | |
| | Early | 8.14% | 8.47% | 0.33% |
| 100 | On-Time | 63.42% | 57.31% | -6.11% |
| | Late | 28.44% | 34.22% | 5.78% |

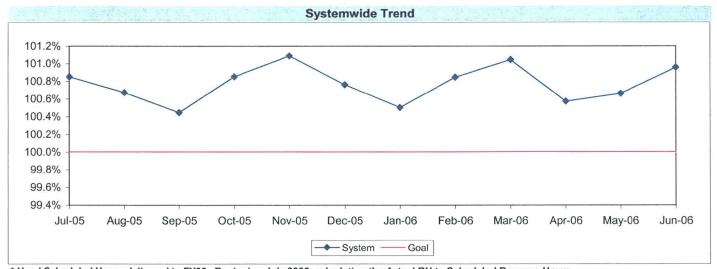
| | FY05 | FY06-YTD | Variance |
|-------------|---------------|------------|----------|
| San Gabrie | el Valley Sed | ctor (SGV) | |
| Division 3 | | | |
| Early | 8.92% | 8.50% | -0.42% |
| On-Time | 71.06% | 70.05% | -1.01% |
| Late | 20.03% | 21.45% | 1.43% |
| Division 9 | | | |
| Early | 7.04% | 8.00% | 0.96% |
| On-Time | 68.49% | 67.01% | -1.48% |
| Late | 24.47% | 24.99% | 0.52% |
| Westside/0 | Central Sect | or (WC) | |
| Division 6 | | | |
| Early | 10.18% | 7.57% | -2.61% |
| On-Time | 56.75% | 57.20% | 0.45% |
| Late | 33.07% | 35.23% | 2.16% |
| Division 7 | | | |
| Early | 10.52% | 8.27% | -2.24% |
| On-Time | 64.22% | 61.78% | -2.44% |
| Late | 25.27% | 29.95% | 4.68% |
| Division 10 | | | |
| Early | 9.41% | 8.51% | -0.90% |
| On-Time | 64.14% | 60.73% | -3.41% |
| Late | 26.45% | 30.77% | 4.31% |

| SYSTEMWIDE | | | |
|------------|--------|--------|--------|
| Early | 8.92% | 8.09% | -0.83% |
| On-Time | 66.50% | 64.35% | -2.16% |
| Late | 24.58% | 27.56% | 2.98% |

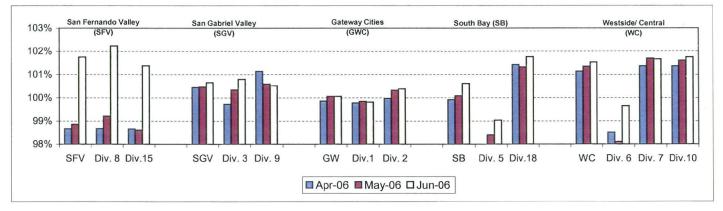
ACTUAL TO SCHEDULED REVENUE HOURS DELIVERED*

Definition: This performance indicator measures the percentage of scheduled Revenue Hours delivered after being offset by cancellations, outlates and in-service equipment failures. FY06: This performance indicator measures the percentage of scheduled Revenue Hours delivered after adding in temporary RH service added, Hollywood Bowl and Race Track RH, in addition RH due to overtime offset by cancellations and in-service delays.

Calculation: SRHD% = 1- ((In-Service Delay Revenue Hours plus Cancelled Revenue Hours) divided by (Total Scheduled Service Hours + Temporary Revenue Hours + Hollywood Bowl and Race Track Revenue Hours + In Addition Revenue Hours)) FY06: Actual Revenue Hours Delivered divided by Scheduled Revenue Hours.



* Used Scheduled Hours delivered in FY05. Beginning July 2005, calculating the Actual RH to Scheduled Revenue Hours.

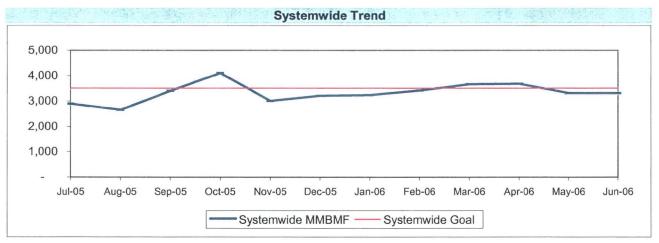


MAINTENANCE PERFORMANCE

MEAN MILES BETWEEN MECHANICAL FAILURES (MMBMF)*

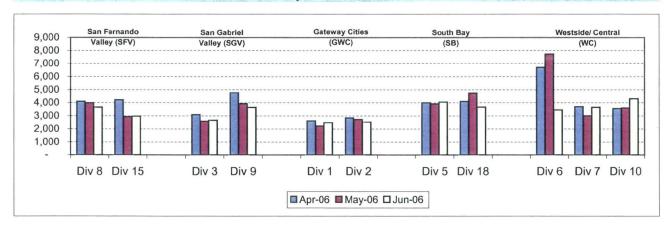
Definition: Average Hub Miles traveled between mechanical problems that result in a bus exchange.

Calculation: MMBMF = (Total Hub Miles / by Mechanical Related Roadcalls Requiring a Bus Exchange)



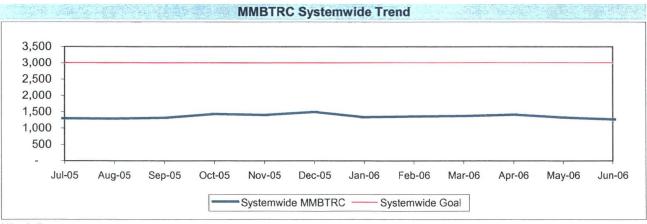
^{*} New Indicator.

MMBMBF -- Bus Operating Sector Divisions April - June 2006



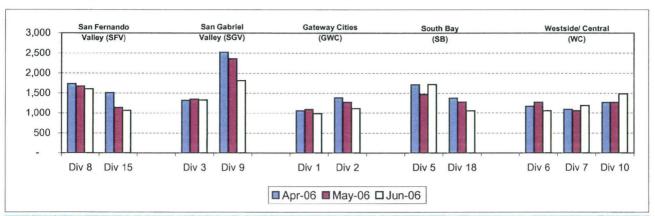
MEAN MILES BETWEEN TOTAL ROAD CALLS (MMBTRC)*

Definition: Average Hub Miles traveled between road call problems. **Calculation:** MMBTRC = (Total Hub Miles / by Total Road Calls)



^{*} New Indicator.

MMBTRC --Bus Operating Sector Divisions April - June 2006



Fleet Mix by Fuel Type Systemwide (Metro Divisions only)

| | Number of Buses | Percent of Buses |
|---------------------------|-----------------|------------------|
| CNG | 2,072 | 80.09% |
| Diesel (Except FlexMetro) | 422 | 16.31% |
| FlexMetro Diesel | 0 | 0.00% |
| Gasoline | 59 | 2.28% |
| Propane | 34 | 1.31% |
| Total | 2,587 | 100.00% |

Average Age of Fleet by Sectors' Divisions

| S | SFV SGV | | GWC | | | SB | | |
|-------|---------|-------|-------|-------|-------|-------|--------|--|
| Div 8 | Div 15 | Div 3 | Div 9 | Div 1 | Div 2 | Div 5 | Div 18 | |
| 8.0 | 7.6 | 8.1 | 5.9 | 5.8 | 5.7 | 5.9 | 7.3 | |

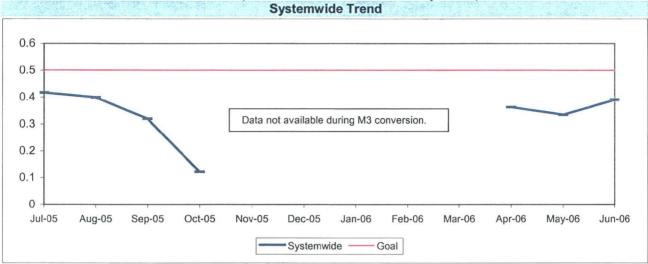
| | WC | |
|-------|-------|--------|
| Div 6 | Div 7 | Div 10 |
| 11.9 | 6.0 | 6.8 |

Bus Maintenance Performance - Continued

PAST DUE CRITICAL PREVENTIVE MAINTENANCE PROGRAM JOBS (PMP's)

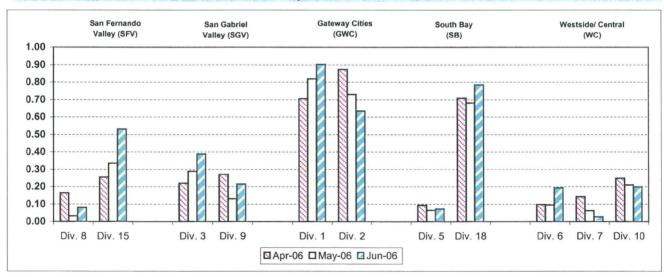
Definition: Average past due critical scheduled preventive maintenance jobs per bus. This indicator measures maintenance management's ability to prioritize and perform critical repairs and indicates the general maintenance condition of the fleet.

Calculation: Past Due Critical PMP's = (Total Past Due Critical PMP's / by Buses)



Note: Since July 2004, three sectors, San Fernando Valley, San Gabriel Valley and Gateway Cities, have had their six divisions (Divisions 8, 15, 3, 9, 1 and 2) involved in a pilot project to test extending maintenance critical PMP mileage periodicities. These "extended" mileages have not been officially implemented at this time; therefore, these divisions will appear not to have completed their critical PMP's in current monthly and weekly reports until the program is officially modified systemwide accordingly.

Past Due Critical PMs - by Sectors' Divisions April - June 2006

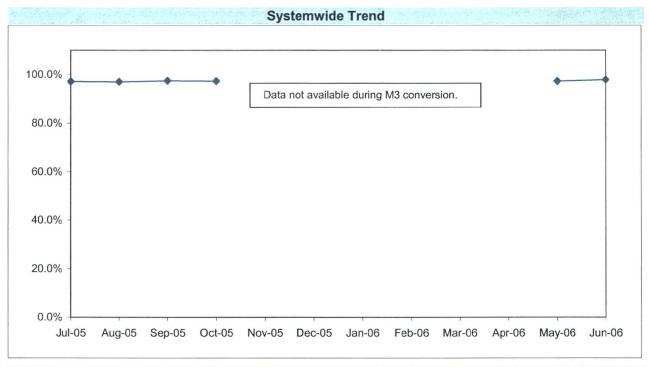


ATTENDANCE

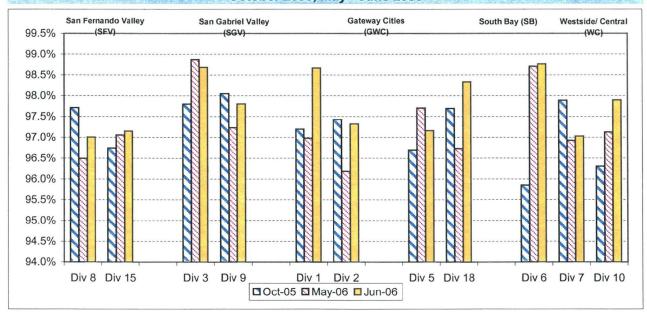
MAINTENANCE ATTENDANCE

Definition: Maintenance Mechanics and Service Attendants - % attendance Monday through Friday for the month.

Calculation: 1-(FTEs absent / by the total FTEs assigned)



Maintenance Attendance - By Sectors' Divisions (By Current Month) October 2005, May - June 2006

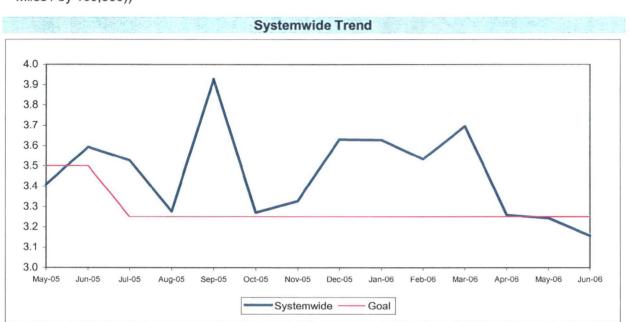


SAFETY PERFORMANCE

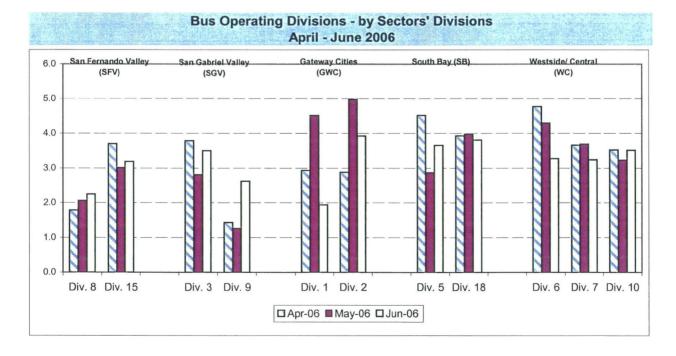
BUS TRAFFIC ACCIDENTS PER 100,000 HUB MILES

Definition: Average number of Traffic Accidents for every 100,000 Hub Miles traveled. This indicator measures system safety.

Calculation: Traffic Accidents Per 100,000 Hub Miles = (The number of Traffic Accidents / by (Hub Miles / by 100,000))

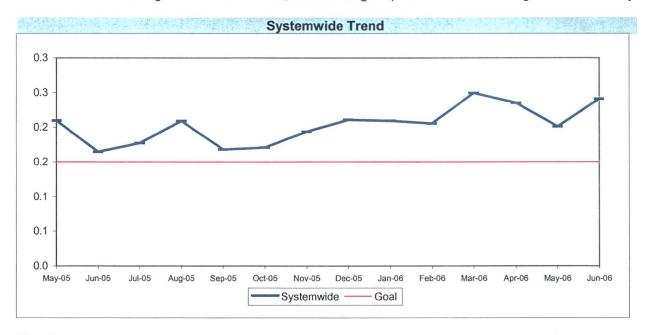


Note: The thirteen months prior to the reporting month are re-examined each month to allow for reclassification of accidents and late filing of reports.

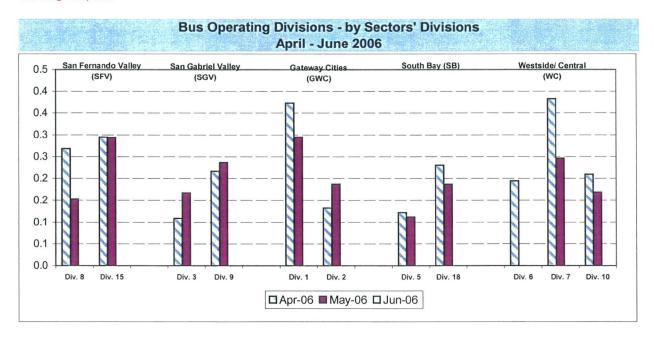


BUS PASSENGER ACCIDENTS PER 100,000 BOARDINGS*

Definition: Average number of Passenger Accidents for every 100,000 Boardings. This indicator **Calculation:** Passenger Accidents Per 100,000 Boardings = (The number of Pasengers Accidents / by



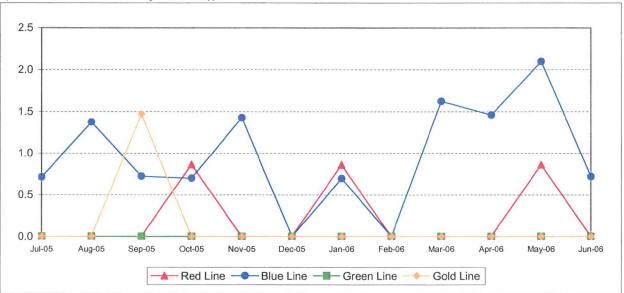
Note: The thirteen months prior to the reporting month are re-examined each month to allow for reclassification of accidents and late filing of reports.



RAIL ACCIDENTS PER 100,000 REVENUE TRAIN MILES

Definition: Average number of Rail Accidents for every 100,000 Revenue Train Miles traveled. This indicator measures system safety.

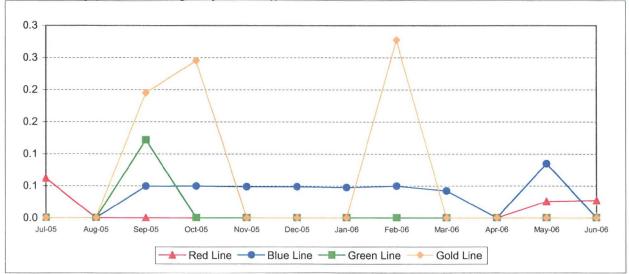
Calculation: Rail Accidents Per 100,000 Revenue Train Miles = (The number of Rail Accidents / by (Revenue Train Miles / by 100,000))



RAIL PASSENGER ACCIDENTS PER 100,000 BOARDINGS*

Definition: Average number of Rail Passenger Accidents for every 100,000 Boardings. This indicator measures system safety.

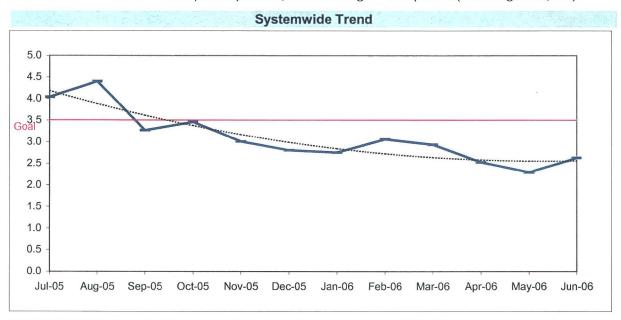
Calculation: Rail Passenger Accidents Per 100,000 Boardings = (The number of Rail Passenger Accidents / by (Train Boardings / by 100,000))



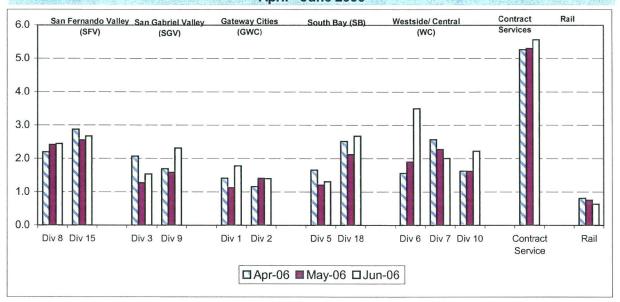
CUSTOMER SATISFACTION

COMPLAINTS PER 100,000 BOARDINGS

Definition: Average number of customer complaints per 100,000 boardings. This indicator **Calculation:** Customer complaints per 100,000 Boardings = Complaints/(Boardings/100,000)



Bus Operating Divisions - by Sectors' Divisions April - June 2006



WORKERS COMPENSATION CLAIMS

New Workers Compensation Claims per 200,000 Exposure Hours

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)



One month lag from current month

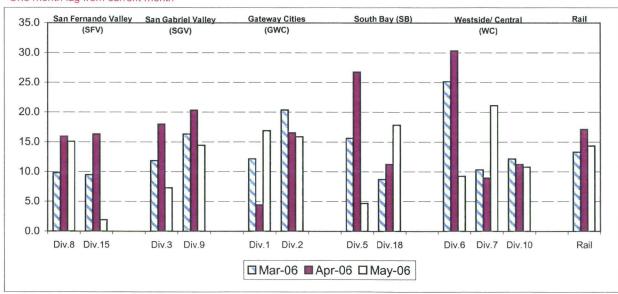
NEW CLAIMS PER 200,000 EXPOSURE HOURS-MONTH BY BUS SECTORS' DIVISION & RAIL

Definition: Average number of new workers compensation indemnity claims filed per 200,000 exposure hours. Indemnity – requires an overnight hospital stay or involves more than 3 calendar days of lost time. This indicator measures safety.

Calculation: New workers' compensation indemnity claims filed per 200,000 Exposure Hours = New Claims/(Exposure Hours/200,000)

Bus & Rail - by Bus Sectors' Divisions and Rail February - April 2006





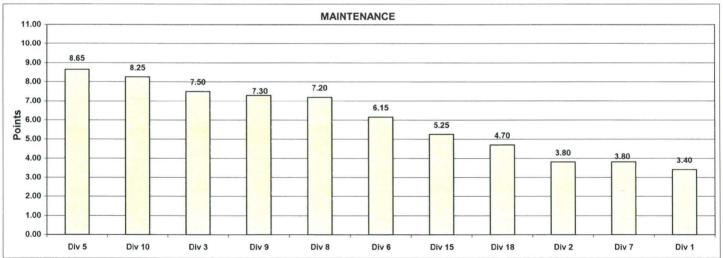
"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Monthly Calculations - June 2006 Metro Bus - Maintenance

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Performance by Division are ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance indicator and then summed. Summed values are sorted from high to low and the Division with the highest score wins the program award for the month.

| 31 To T 17 1 | | 11 12 | | | Maintenan | ce | | | | | | |
|--------------------------|--------|---------|---------|---------|-----------|-------------|------------|---------|---------|---------|---------|---------|
| | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| Miles Between Total Road | | | | | | | | | | | | |
| Calls | 64% | 984.4 | 1113.7 | 1330.1 | 1714.7 | 1059.6 | 1191.0 | 1602.3 | 1815.0 | 1485.3 | 1067.6 | 1059.4 |
| Points | | 1 | 5 | 7 | 10 | 3 | 6 | 9 | 11 | 8 | 4 | 2 |
| Attendance | 20% | 0.98781 | 0.98092 | 0.98982 | 0.98035 | 0.98769 | 0.97258 | 0.98314 | 0.97893 | 0.98471 | 0.97425 | 0.98504 |
| Points | | 10 | 5 | 11 | 4 | 9 | 1 | 6 | 3 | 7 | 2 | 8 |
| New WC Claims /200,000 | | | | | | | | | | | | |
| Exp Hrs* | 36% | 18.8097 | 23.4090 | 10.1740 | 0.0000 | 0.0000 | 19.6702 | 10.6821 | 11.0756 | 0.0000 | 0.0000 | 8.5196 |
| Points | | 3 | 1 | 6 | 9.5 | 9.5 | 2 | 5 | 4 | 9.5 | 9.5 | 7 |
| *One month lag | | | | | | | | | | | | |
| Totals | | 3.40 | 3.80 | 7.50 | 8.65 | 6.15 | 3.80 | 7.20 | 7.30 | 8.25 | 5.25 | 4.70 |
| FINAL | | | | | Maintenan | ce Division | Ranking (S | orted) | | | | |
| RANKING | DIV. | Div 5 | Div 10 | Div 3 | Div 9 | Div 8 | Div 6 | Div 15 | Div 18 | Div 2 | Div 7 | Div 1 |
| | Score | 8.65 | 8.25 | 7.50 | 7.30 | 7.20 | 6.15 | 5.25 | 4.70 | 3.80 | 3.80 | 3.40 |
| | Rank | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | 9th | 9th | 11th |

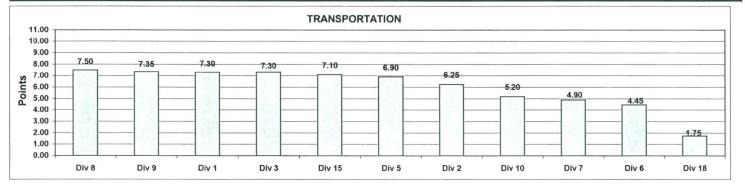


Monthly Calculations - June 2006 Metro Bus - Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Performance by Division are ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance indicator and then summed. Summed values are sorted from high to low and the Division with the highest score wins the program award for the month.

| No. of the last of | | | | | Transporta | ation | | | | | | |
|--|----------|-------------|-------------|-----------|------------|--------------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| In-Service On-Time | | | | | | | | | | | | |
| Performance | 25% | 0.6927 | 0.7065 | 0.6789 | 0.6066 | 0.5600 | 0.6084 | 0.7332 | 0.6808 | 0.5871 | 0.6376 | 0.5499 |
| Points | | 9 | 10 | 7 | 4 | 2 | 5 | 11 | 8 | 3 | 6 | 1 |
| Miles Between Total Road | i | | | | | | | | | | | |
| Calls | 10% | 984.4457 | 1113.7231 | 1330.0826 | 1714.6809 | 1059.5936 | 1191.0138 | 1602.3191 | 1814.9549 | 1485.3208 | 1067.6018 | 1059.4260 |
| Points | | 1 | 5 | 7 | 10 | 3 | 6 | 9 | 11 | 8 | 4 | 2 |
| Accident Rate | 25% | 1.9403 | 3,9252 | 3.5067 | 3.6619 | 3.2731 | 3,2389 | 2.2449 | 2.6237 | 3.5191 | 3.1834 | 3.8111 |
| Points | | 11 | 1 | 5 | 3 | 6 | 7 | 10 | 9 | 4 | 8 | 2 |
| Complaints/100K | | | | | | | | | | | | |
| Boardings | 15% | 1.7723 | 1.3969 | 1.5292 | 1.3075 | 3.4952 | 2.0072 | 2.4376 | 2.3110 | 2.2197 | 2.6611 | 2.6695 |
| Points | | 8 | 10 | 9 | 11 | 1 | 7 | 4 | 5 | 6 | 3 | 2 |
| New WC Claims /200,000 | | | | | | | | | | | | |
| Exp Hrs* | 25% | 16.3578 | 13.6369 | 6.3793 | 6.1269 | 12.6673 | 21.4973 | 16.4341 | 15.3534 | 13.6363 | 2.5541 | 20.3112 |
| Points *One month lag | | 4 | 6 | 9 | 10 | 8 | 1 | 3 | 5 | 7 | 11 | 2 |
| Totals | | 7.30 | 6.25 | 7.30 | 6.90 | 4.45 | 4.90 | 7.50 | 7.35 | 5.20 | 7.10 | 1.75 |
| FINAL | <u> </u> | "SOUTH PART | NOT LIKE IT | | Transporta | tion Divisio | n Ranking | (Sorted) | | | | |
| RANKING | DIV. | Div 8 | Div 9 | Div 1 | Div 3 | Div 15 | Div 5 | Div 2 | Div 10 | Div 7 | Div 6 | Div 18 |
| | Score | 7.50 | 7.35 | 7.30 | 7.30 | 7.10 | 6.90 | 6.25 | 5.20 | 4.90 | 4.45 | 1.75 |
| | Rank | 1st | 2nd | 3rd | 3rd | 5th | 6th | 7th | 8th | 9th | 10th | 11th |

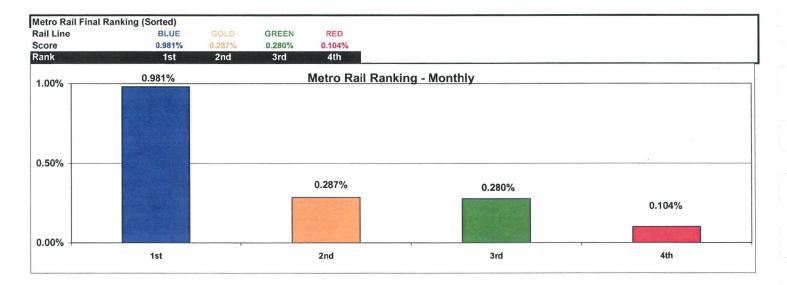


Monthly Calculations - June 2006 Metro Rail

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Performance indicators are ranked from best to worst. Performance percentages for various indicators are averaged and outcomes are are sorted from high to low. The rail line competes with itself on its own improvement over prior year performance. The percentage score showing best improvement (or least decline) wins the program award for the month.

| [| M | etro Blue Lin | е | Me | tro Red Lir | ne | Met | ro Green L | ine | Met | tro Gold Lin | ie |
|---|---------|---------------|-----------------------|--------|-------------|-----------------------|---------|------------|-----------------------|---------|--------------|-----------------------|
| Wayside Availability | Jun-05 | Jun-06 | Yearly Improvement | Jun-05 | Jun-06 | Yearly Improvement | Jun-05 | Jun-06 | Yearly Improvement | Jun-05 | Jun-06 | Yearly Improvement |
| Track | 100.00% | 100.00% | 0.00% | 99.99% | 99.97% | -0.01% | 100.00% | 100.00% | 0.00% | | | |
| Signals | 99.97% | 99.97% | 0.00% | 99.92% | 100.00% | 0.07% | 99.76% | 99.98% | 0.22% | | | 0.01% |
| Power | 100.00% | 99.33% | -0.67% | 99.96% | 99.94% | -0.02% | 99.44% | 99.87% | 0.43% | | | |
| Wayside Performance | 99.99% | 99.77% | -0.22% | 99.96% | 99.97% | 0.01% | 99.73% | 99.95% | 0.22% | 100.00% | 100.00% | 0.00% |
| Vehicle Availability Vehicle Performance | 96.65% | 99.12% | 2.47% | 99.47% | 99.63% | 0.16% | 99.46% | 99.70% | 0.24% | 98.91% | 99.63% | 0.71% |
| Operator Availability Operators | 99.83% | 99.76% | -0.07% | 99.88% | 99.97% | 0.09% | 99.95% | 99.83% | -0.12% | 99.98% | 99.83% | -0.15% |
| In-Service Performance Rev. Hr. Delivered - Rail | 96.44% | 98.18% | 1.74% | 99.11% | 99.27% | 0.16% | 98.61% | 99.38% | 0.78% | 98.87% | 99.45% | 0.58% |
| tal Rail Line Performance | 98.23% | 99.21% | 0.98% | 99.61% | 99.71% | 0.10% | 99.44% | 99.72% | 0.28% | 99.44% | 99.73% | 0.29% |



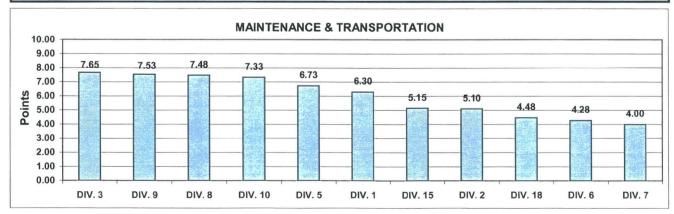
"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Quarterly Calculations: FY06-Q4 Metro Bus - Maintenance and Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Data reflects a cumulative total of performance data for each performance indicator for the three months in the most current closed quarter. Performance by Division are ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance measure, summed with the other scores for that Division and sorted from high to low score.

| THE RESERVE OF THE PARTY OF THE | | 75 FF. 1 | | Mainten | ance and | Transpor | tation | | AHERON. | The state of the | AND THE PERSON NAMED IN | THE PROPERTY. |
|--|------------|----------|---------|----------|-----------|-----------|------------|-----------|-----------|------------------|-------------------------|---------------|
| Maintenance | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| Miles Between Total | | | | | | | | | | | | |
| Road Calls | 25.0% | 1046 | 1246 | 1334 | 1623 | 1162 | 1115 | 1666 | 2184 | 1338 | 1209 | 1222 |
| Points | | 1 | 6 | 7 | 9 | 3 | 2 | 10 | 11 | 8 | 4 | 5 |
| Attendance | 10.0% | 0.9809 | 0.9749 | 0.9899 | 0.9808 | 0.9893 | 0.9713 | 0.9777 | 0.9757 | 0.9809 | 0.9751 | 0.9780 |
| Points | | 8 | 2 | 11 | 7 | 10 | 1 | 5 | 4 | 9 | 3 | 6 |
| Claims /200000 | | | | | | | | | | | | |
| Exp.Hrs | 15.0% | 9.1570 | 15.4915 | 3.3936 | 6.4785 | 0.0000 | 6.7001 | 13.8279 | 11.0935 | 2.7891 | 13.7694 | 11.3240 |
| Points | | 6 | 1 | 9 | 8 | 11 | 7 | 2 | 5 | 10 | 3 | 4 |
| *One month Lag: Mar 06 | 6 - May 06 | | | | | | | | | | | |
| Transportation | | | | | | | | | | | | |
| In-Service On-Time | | | | | | | | | | | | |
| Performance | 12.5% | 0.7011 | 0.7173 | 0.6732 | 0.6047 | 0.5737 | 0.6090 | 0.6975 | 0.6760 | 0.5938 | 0.6398 | 0.5575 |
| Points | | 10 | 11 | 7 | 4 | 2 | 5 | 9 | 8 | 3 | 6 | 1 |
| Miles Between Total | | | | | | | | | | | | |
| Road Calls | 5.0% | 1045.8 | 1246.4 | 1334.4 | 1622.7 | 1162.1 | 1114.6 | 1665.9 | 2184.4 | 1338.4 | 1208.6 | 1222.5 |
| Points | | 1 | 6 | 7 | 9 | 3 | 2 | 10 | 11 | 8 | 4 | 5 |
| Accidents/100k Hub | | | | | | | | | | | | |
| Miles | 12.5% | 3.1377 | 3.9457 | 3.3634 | 3.6737 | 4.0975 | 3.5293 | 2.0355 | 1.7771 | 3.4234 | 3.2940 | 3.9067 |
| Points | | 9 | 2 | 7 | 4 | 1 | 5 | 10 | 11 | 6 | 8 | 3 |
| Complaints/100K | | | | | | | | | | | | |
| Boardings | 7.5% | 1.4324 | 1.3237 | 1.6115 | 1.3805 | 2.3608 | 2.2772 | 2.3532 | 1.8644 | 1.8202 | 2.6766 | 2.4332 |
| Points | | 9 | 11 | 8 | 10 | 3 | 5 | 4 | 6 | 7 | 1 | 2 |
| *One month Lag: Mar 06 | 6 - May 06 | | | | | | | | | | | |
| Claims /200000 | | | | | | | | | | | | |
| Exp.Hrs | 12.5% | 11.9046 | 18.2648 | 15.0864 | 18.4480 | 28.8611 | 15.3540 | 13.4455 | 18.6103 | 13.7725 | 7.6986 | 12.9381 |
| Points | | 10 | 4 | 6 | 3 | 1 | 5 | 8 | 2 | 7 | 11 | 9 |
| Totals | | 6.30 | 5.10 | 7.65 | 6.73 | 4.28 | 4.00 | 7.48 | 7.53 | 7.33 | 5.15 | 4.48 |
| FINAL | | | Ma | intenanc | e and Tra | ansportat | ion Divisi | on Rankir | ng (Sorte | d) | | |
| RANKING I | DIV. | DIV. 3 | DIV. 9 | DIV. 8 | DIV. 10 | DIV. 5 | DIV. 1 | DIV. 15 | DIV. 2 | DIV. 18 | DIV. 6 | DIV. 7 |
| | Score | 7.65 | 7.53 | 7.48 | 7.33 | 6.73 | 6.30 | 5.15 | 5.10 | 4.48 | 4.28 | 4.00 |
| | Rank | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | 9th | 10th | 11th |



Quarterly Calculations: FY06-Q4 Metro Rail

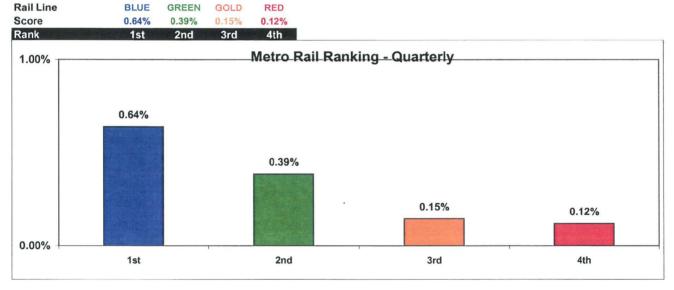
Definition: A performance awareness program designed to increase productivity and efficiency. Based on monthly "IN-SERVICE" Performance as reported by RAIL OPERATIONS CONTROL.

Calculation: Performance indicator uses Revenue Service Hours Lost due to the associated Rail Operating Problems not including the Revenue Service Hours Lost due to accidents, police, or health problems. Performance percentages for various indicators are averaged and outcomes are are sorted from high to low. The rail line competes with itself on its own improvement over prior year performance. The percentage score showing best improvement (or least decline) wins the program award for the quarter.

Improvement from Previous Year

| Overall Rail Line Performance | Metro Blue Line | Metro Red Line | Metro Green Line | Metro Gold Line |
|----------------------------------|-----------------|----------------|------------------|-----------------|
| Apr-06 | 0.75% | 0.10% | 0.71% | 0.12% |
| May-06 | 0.19% | 0.16% | 0.17% | 0.03% |
| Jun-06 | 0.98% | 0.10% | 0.28% | 0.29% |
| Second Quarter Average | 0.64% | 0.12% | 0.39% | 0.15% |

Metro Rail Final Ranking (Sorted)



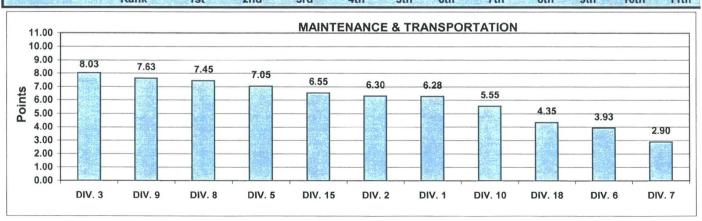
"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Yearly Calculations - FY06 Metro Bus - Maintenance and Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Data reflects a cumulative total of performance data for each performance indicator for the first six months in the current calendar year. Performance by Division is ranked from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance measure, summed with the other scores for that Division and sorted from high to low score.

| 79 7-10 10 - 1 | | | | M | aintenance | 9 | | | | | | |
|---------------------|--------|----------|-----------|------------|------------|----------|----------|-----------|----------|---------|-----------|-------------------|
| | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| Miles Between Total | | | | | | | | | | | | |
| Road Calls | 12.5% | 997 | 1312 | 1428 | 1730 | 1237 | 1063 | 1848 | 2322 | 1285 | 1328 | 118 |
| Points | | 1 | 6 | 8 | 9 | 4 | 2 | 10 | 11 | 5 | 7 | |
| Attendance | 7.5% | 0.9809 | 0.9764 | 0.9860 | 0.9811 | 0.9854 | 0.9795 | 0.9774 | 0.9761 | 0.9772 | 0.9779 | 0.9770 |
| Points | 71070 | 8 | 2 | | 9 | 10 | 7 | 5 | 1 | 4 | 6 | |
| New WC Claims /100 | | | | | | | | | | | | |
| Emp | 12.5% | 7.9213 | 9.8971 | 9.5880 | 2.6589 | 16.8806 | 14.5804 | 9.7580 | 6.1139 | 5.5862 | 11.2505 | 8.8249 |
| Points | | 8 | 4 | 6 | 11 | 1 | 2 | 5 | 9 | 10 | 3 | |
| | | | | | | | | | | | | |
| | | | | | nsportatio | | | 1000 | | E WENN | | |
| | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| In-Service On-Time | | | | | | | | | | | | |
| Performance | 10% | 0.7106 | 0.7271 | 0.7005 | 0.6185 | 0.5720 | 0.6178 | 0.6823 | 0.6701 | 0.6073 | 0.6384 | |
| Points | | 10 | 11 | 9 | 5 | 1 | 4 | 8 | 7 | 3 | 6 | 2 |
| Miles Between Total | | | | | | | | | | | | |
| Road Calls | 10% | 997.3768 | 1312.3878 | 1427.8839 | 1730.0641 | ####### | ####### | 1847.5087 | ####### | ####### | 1327.6073 | ####### |
| Points | | 1 | 6 | 8 | 9 | 4 | 2 | 10 | 11 | 5 | 7 | |
| Accident Rate | 10% | 3.5241 | 3.9270 | 3.6364 | 4.0061 | 4.1328 | 4.3610 | 2.8178 | 2.1156 | 3.6262 | 3.2056 | 3.449 |
| Points | 1070 | 7 | 4 | 5.0004 | 3 | 2 | 1.3010 | 10 | 11 | 6 | 9.2000 | |
| | | • | | | | _ | | 10 | | O | · | |
| Complaints/100K | | | | | | | | | | | | |
| Boardings | 10% | 1.9230 | 1.4168 | 1.8259 | 1.8668 | 2.5220 | 2.8706 | 3.3698 | 2.6083 | 2.2293 | 3.1397 | 0.000.000.000.000 |
| Points | | 8 | 11 | 10 | 9 | 6 | 4 | 1 | 5 | 7 | 2 | ; |
| New WC Claims /Emp | 10% | 11.3004 | 13.4591 | 11.8011 | 17 5636 | 14.9046 | 16 1791 | 14 6303 | 17.0177 | 15 2061 | 0 0403 | 15.021 |
| Points | 1070 | 10 | 8 | 9 | 17.5050 | 6 | 3 | 7 | 2 | | 9.0403 | 13.0217 |
| Totals | | 6.28 | 6.30 | 8.03 | 7.05 | 3.93 | 2.90 | 7.45 | 7.63 | 5.55 | 6.55 | 4.35 |
| FINAL | | | Maii | ntenance a | and Trans | ortation | Division | Ranking | (Sorted) | | | |
| RANKING | DIV. | DIV. 3 | DIV. 9 | DIV. 8 | DIV. 5 | DIV. 15 | DIV. 2 | DIV. 1 | DIV. 10 | DIV. 18 | DIV. 6 | DIV. 7 |
| | Score | 8.03 | 7.63 | 7.45 | 7.05 | 6.55 | 6.30 | 6.28 | 5.55 | 4.35 | 3.93 | 2.90 |
| | Rank | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | 9th | 10th | 11th |



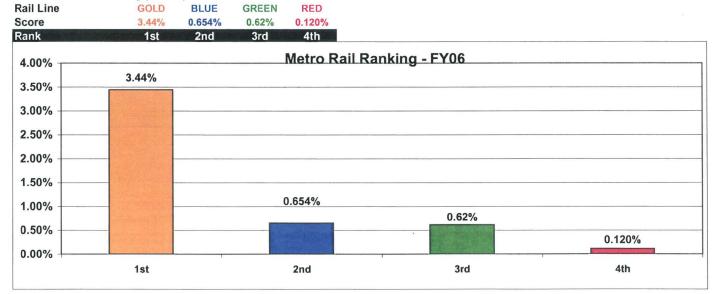
Yearly Calculations - FY06 Metro Rail

Definition: A performance awareness program designed to increase productivity and efficiency. Based on monthly "IN-SERVICE" Performance as reported by RAIL OPERATIONS CONTROL.

Calculation: Performance indicator uses Revenue Service Hours Lost due to the associated Rail Operating Problems not including the Revenue Service Hours Lost due to accidents, police, or health problems. Performance percentages for various indicators are averaged and outcomes are are sorted from high to low. The rail line competes with itself on its own improvement over prior year performance. The percentage score showing best improvement (or least decline) wins the program award for the quarter.

| | | Improvement from | Previous Year | |
|----------------------------------|-----------------|------------------|------------------|-----------------|
| | Metro Blue Line | Metro Red Line | Metro Green Line | Metro Gold Line |
| Overall Rail Line Performance | | | | |
| Q1 | 0.09% | 0.02% | 0.21% | -0.48% |
| Q2 | 0.23% | 0.04% | 0.72% | |
| Q3 | 1.65% | 0.30% | 1.15% | 14.05% |
| Q4 | 0.64% | 0.12% | 0.39% | 0.15% |
| First Quarter Average | 0.65% | 0.12% | 0.62% | 3.44% |





"HOW YOU DOIN'?" PERFORMANCE INCENTIVE PROGRAM

Most Improved Yearly Calculations: FY05 to FY06 Metro Bus - Maintenance and Transportation

Definition: A performance awareness program designed to increase productivity and efficiency.

Calculation: Data reflects a positive or negative difference in performance between the first and last quarters of the current calendar year. Performance indicators by Division are sorted from best to worst. A score of 1 to 11 is assigned, with 11 being the best and 1 being the worst. Each score for each performance indicator is then multiplied by the weight assigned to the particular performance measure, summed with the other scores for that Division and sorted from high to low score.

| | | | | | Maintena | | - 1 1 | | | | | |
|-----------------------------------|----------|---------------|-----------|---------|----------|----------|---------------|--------------|----------|---------|---------|--------|
| | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| Miles Between Total | 0.007 | Species 41 | | 900 | 2500 | 25000 | | | 23000 | 2200 | - | |
| Road Calls | 0.0% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Points | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Attendance | 20.0% | 0.0109 | 0.0025 | 0.0094 | 0.0036 | 0.0087 | 0.0049 | 0.0001 | 0.0029 | 0.0018 | 0.0049 | 0.007 |
| Points | 20.070 | 11 | 3 | 10 | 5 | 9 | 6 | 1 | 4 | 2 | 7 | 0.001 |
| | | | | | | | | | | _ | | |
| New WC Claims | | | | | | | | | | | | |
| /100 Emp | 30.0% | 210/210 00000 | -1.8832 | | -1.3968 | | -5.4141 | 2.9823 | 1.5188 | -3.0668 | | 0.300 |
| Points | | 4 | 8 | 2 | 7 | 1 | 11 | 3 | 5 | 9 | 10 | |
| editory in the second | | | | Tı | ransport | ation | | 100 | | 4 1221 | | |
| | Weight | Div 1 | Div 2 | Div 3 | Div 5 | Div 6 | Div 7 | Div 8 | Div 9 | Div 10 | Div 15 | Div 18 |
| In-Service On-Time | | | | | | | | | | | | |
| Performance | 13.9% | -0.0056 | 0.0228 | -0.0101 | -0.0374 | 0.0045 | -0.0244 | -0.0155 | -0.0148 | -0.0341 | -0.0401 | -0.061 |
| Points | | 9 | 11 | 8 | 3 | 10 | 5 | 6 | 7 | 4 | 2 | |
| Miles Deturne Total | | | | | | | | | | | | |
| Miles Between Total Road Calls | 0.0% | | ^ | | ^ | _ | ^ | _ | ^ | ^ | ^ | 1 |
| Points | 0.0% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Folitis | | U | U | U | U | U | U | U | U | U | U | , |
| Accident Rate | 13.9% | -0.8250 | -0.2794 | 0.0648 | -0.3087 | -0.3262 | -0.2623 | 0.2370 | -0.3031 | 0.1278 | 0.4688 | 0.431 |
| Points | | 11 | 7 | 5 | 9 | 10 | 6 | 3 | 8 | 4 | 1 | |
| 0 | | | | | | | | | | | | |
| Complaints/100K | 0.00/ | 0.0000 | 0.7045 | 0.7744 | 0.0400 | 0.0004 | 4 0000 | 0.0047 | 0.0450 | 4.0000 | 4 4000 | 4 000 |
| Boardings Points | 8.3% | -0.9963 | -0.7345 | -0.7711 | -0.8462 | -2.0394 | | -0.8017 | -0.8156 | -1.6880 | -1.4088 | -1.362 |
| Politis | | 6 | 1 | 2 | 5 | 11 | 8 | 3 | 4 | 10 | 9 | |
| New WC Claims | | | | | | | | | | | | |
| /Emp | 13.9% | -3.3142 | -4.6402 | 4.6646 | -5.3937 | -5.7231 | -3.1118 | -4.8595 | -0.6697 | -6.7778 | -3.0731 | 2.508 |
| Points | | 6 | 7 | 1 | 9 | 10 | 5 | 8 | 3 | 11 | 4 | : |
| Totals | | 7.51 | 6.56 | 4.71 | 6.43 | 7.18 | 7.39 | 3.71 | 5.13 | 6.57 | 6.12 | 4.68 |
| FINAL | | | Maint | enance | and Tran | snortati | on Divis | ion Ran | king (So | rted) | | |
| RANKING | DIV. | DIV. 1 | DIV. 7 | DIV. 6 | DIV. 10 | DIV. 2 | DIV. 5 | DIV. 15 | DIV. 9 | DIV. 3 | DIV. 18 | DIV. 8 |
| | Score | 7.51 | 7.39 | 7.18 | 6.57 | 6.56 | 6.43 | 6.12 | 5.13 | 4.71 | 4.68 | 3.71 |
| | Rank | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | 9th | 10th | 11th |
| | | | | MAINITE | ENIANC | E and T | DANCO | ODTAT | ION | | | |
| 11.00 | | | | MINIMI | LIVANO | L anu i | KANSP | ORTAT | ION | | | |
| 10.00 | | | | | | | | | | | | |
| 9.00 8.00 7.51 | 7.39 | 7.18 | | | _ | | | | | | | |
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