

METROLINK **MATTERS** NEWS · EVENTS



INTRODUCING THE METROLINK APP

BUYING TICKETS HAS NEVER BEEN EASIER

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WORD FROM THE CEO



2016: THE YEAR OF THE CLEAN LOCOMOTIVE

THE FIRST OF 40 NEW TIER 4 LOCOMOTIVES WILL ARRIVE IN MAY

ARTHUR T. LEAHY | CHIEF EXECUTIVE OFFICER | METROLINK

Metrolink began providing passenger rail service in Southern California in 1992. Since then, we have expanded from three service lines to seven service lines, from 11 stations to 55 stations, from 2,300 daily passengers to 44,000 daily passengers – or 11 million total riders per year. Today, we operate on a 512 route-mile network, with 52 locomotives, 184 passenger cars and 40 cab cars.

The power and efficiency of locomotives during the past 24 years has progressed substantially. The original locomotives were great work horses that pulled trains up and down hills and across the miles of rail, with up to five heavy passenger cars attached most of the time. Unfortunately, the original fleet of locomotives is aging. In recent years, we have been experiencing more engine problems, breakdowns, repairs, delays and inconvenience for our passengers.

The time has come to replace our older locomotives with newer, cleaner, more fuel efficient and more powerful locomotives.

NEW CLEAN TECHNOLOGY: In 2016, Metrolink will become the first passenger rail service in the nation to operate new locomotives with the Environmental Protection Agency’s most stringent emissions standard Tier 4 technology. These are among the cleanest diesel locomotives in the nation and are expected to reduce particulate matter and nitrogen oxide emissions by more than 85 percent compared to current locomotives in the region. Metrolink’s total fleet horsepower will increase by 47% with the 40 new locomotives, thus allowing Metrolink to move more people with more reliability. The total cost of the 40 new Positive Train Control (PTC)-equipped Tier 4 locomotives will exceed \$300 million. Funding for these locomotives was a true collaborative effort with the support of member agencies, elected leadership, community members and environmental agencies such as the South Coast Air Quality Management District (SCAQMD).

The first Tier 4 locomotive will arrive in Los Angeles in late May 2016. Metrolink is pleased to serve the Southern California region with some of the cleanest, safest and fastest diesel engines. Metrolink will host a variety of special events to introduce this new state-of-the-art engine to the public at several locations in Southern California (details to follow). The remaining 39 new locomotives will continue to arrive over the next two years.

Some of the benefits Metrolink identified in the new Tier 4 clean locomotives include:

SAFE | CLEAN | POWERFUL | RELIABLE | QUIET

- Safety is the top consideration and highest priority at Metrolink.
- These locomotives are equipped with the newest rail safety technology – both PTC and crash energy management.
- Reduces emissions by up to 85%
- Cleanest in the nation
- Up to 57% more powerful
- Able to move more people with more reliability.
- Quieter
- Among the fastest, lightest diesel locomotives

TO READ MORE ABOUT THE NEW TIER 4 CLEAN LOCOMOTIVES: METROLINKTRAINS.COM/TIER4

LOCOMOTIVE HISTORY



ON THE COVER



NOW YOU CAN BUY METROLINK TICKETS ON YOUR MOBILE DEVICE

GET THE APP & GET ON BOARD



Smartphone | Tablet

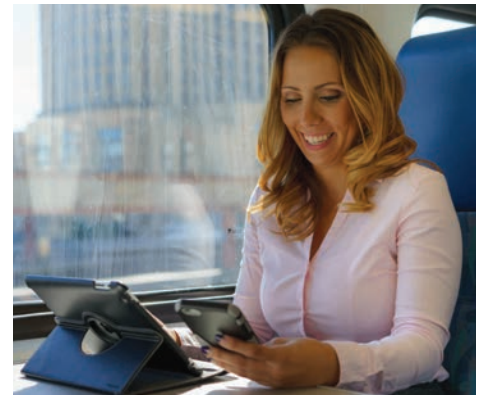
In March, Metrolink launched the first version of its mobile ticketing app that allows riders the option to purchase tickets on a smartphone, tablet or other mobile device for the first time in the agency's 24-year history. The app is available through the App Store and Google Play:

DOWNLOAD METROLINK'S MOBILE APP TO YOUR MOBILE DEVICE



BUY TICKETS ANYWHERE, ANY TIME

Never wait in line at the station to purchase your ticket from the TVMs. Purchase your ticket anywhere, at any time, in seconds. All on the one item you'll make sure you always have with you.



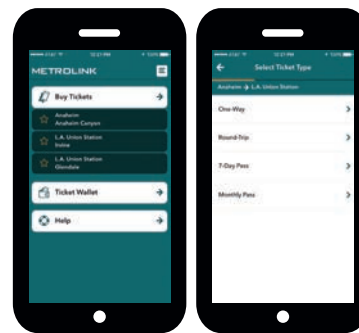
With the new Metrolink app, you can purchase your ticket right from your electronic device in the palm of your hand. It makes buying a train ticket quick and easy. Buy and activate your ticket right from your phone and hop on board.

Links can be found at: metrolinktrains.com/app

Metrolink riders can use the app to purchase tickets and connect to local bus operators at no additional cost. The app is now available for use on all lines. Initially, riders who transfer to Metro Rail, Corporate QuickCard users and Metrolink riders who take part in the Rail 2 Rail® program with Amtrak should continue to use paper tickets from Metrolink's ticket vending machines (TVMs).

If you transfer to connecting bus operators (including Metro buses), please show the bus operator your mobile ticket.

Taking the train instead of driving makes your commute quicker and easier. Now, we are making it even faster and easier to get your ticket, too.



TICKET WALLET

After purchasing your ticket or pass, it will appear in your ticket wallet. You **MUST** activate your ticket or pass prior to boarding.

HOW-TO VIDEO

Check out this how-to video that encourages riders to skip the TVMs and download the new, easy-to-use Metrolink App. The video is located on our website at: metrolinktrains.com/app



FREQUENTLY ASKED QUESTIONS | Got a question about the Metrolink App? Check out our frequently asked questions at: metrolinktrains.com/app



TERMS AND CONDITIONS | Metrolink's terms and conditions governing the purchase of mobile tickets and use of the app are listed at: metrolinktrains.com/app

METROLINK SERVICE SCHEDULE CHANGES APRIL 4TH



Metrolink will change its schedule across multiple rail lines effective Monday, April 4, 2016. We periodically change our schedules. The new schedule reflects mostly minor adjustments, except on the San Bernardino Line, as explained below.

HIGHLIGHTS OF THE NEW SCHEDULE:

- There will be NO changes on the Antelope Valley Line, Inland Empire-Orange County Line, Orange County Line, or Riverside Line.
- The Ventura County Line trains #155 and #115 will receive minor time schedule adjustments.
- The 91/Perris Valley Line train #707 will move 5 minutes later to avoid conflicts with Amtrak service at Fullerton. The new Perris Valley Line will open for regular service later this year.
- The biggest changes will occur on the San Bernardino Line. The entire schedule was changed following the

results of a comprehensive review of the line's service reliability and historical travel times, as well as a February 2016 rider survey conducted to obtain passenger input. The new schedule accommodates the largest percentage of riders while staying within the limitations of the rail infrastructure along the San Bernardino Line. The new adjustments are reflective of current operating conditions and will improve service patterns and support future Positive Train Control (PTC) operating requirements. The Express Trains, or limited-stop trains, were removed due to scheduling difficulties that resulted in other trains experiencing extended delays.

Pick up a new Timetable book at any station or go to the website: metrolinktrains.com/schedules



UPDATE: 91/PERRIS VALLEY LINE

The 91/Perris Valley Line is still under construction with an anticipated date for operational service to begin in 2016. The four new train stations, segments of the rail line, and grade crossings are receiving finishing touches and test runs are still occurring.

Thank you for your patience as we prepare to open the 24 miles of new passenger rail service that will connect the Temecula Valley with other areas of Southern California.

For current updates: metrolinktrains.com/91PVL

BNSF LOCOMOTIVES ASSIST METROLINK

The public may be wondering why there are BNSF locomotives attached to some train sets. While Metrolink is working to replace older locomotives with newer Tier 4 clean locomotives (see story on p. 2) and is waiting for the completion of a National Transportation Safety Board (NTSB) investigation, Metrolink has leased BNSF locomotives to add a second locomotive to trains.

The BNSF locomotives are a safety precaution and will provide added power. They are equipped with Positive Train Control (PTC) life-saving technology like other Metrolink locomotives.

The older Metrolink locomotives will be retired as the 40 new Tier 4 clean locomotives are put into service during 2016-2017. Adding the BNSF locomotives is a voluntary action that provides a precautionary safety measure, improves performance and on-time reliability. Our goal is to create an outstanding passenger experience on every ride.



CITIZENS CAN HELP WITH RAILROAD SAFETY



Smartphones are great; they're basically a computer in your pocket packed full of features to make our lives easier. They tell us the weather, help us avoid and navigate around traffic jams and can even help to stop a train in its tracks.

As of Sept. 1, 2015 all railroad lines nationwide were required to post Emergency Notification System (ENS) signs at every public and private railroad crossing. The requirement was established by the Federal Railroad Administration to make reporting problems and emergencies impacting the railroads easier. The signs are blue with white (see right) providing an emergency number and a railroad crossing ID number so drivers who notice problems on the tracks can stop a train before an incident occurs. The signs are in close proximity to the crossing and will be visible to the first car stopped at a crossing when they look through their right passenger window. Every approach to a railroad crossing must have an ENS sign.

"Safety is our highest priority," said Metrolink CEO Art Leahy. "We ask that people use these numbers to report things such as suspicious activity on the tracks, stalled vehicles, or a warning device malfunction. If we get at least a three-minute warning, we may be able to stop a train if there is one coming. Make sure you have the crossing ID number when you call because that will help the dispatcher find the exact location of the problem within a matter of seconds."

In the event a person's car does stall on the tracks, the first step is to evacuate the vehicle, then call the number listed on the ENS sign at the crossing.

metrolinktrains.com/safety



ANGELS AND DODGERS BASEBALL IS BACK! SEASON OPENS IN APRIL



ANGELS EXPRESS TRAIN | TICKETS \$7 OR LESS

The Angels Express trains operate on the Orange County Line to all 50 Angels weeknight home games that start at 7:05 p.m. Trains stop at the Anaheim-ARTIC station within walking distance to the stadium. Angels Express tickets must be purchased the same day as the game from the ticket machines at Orange County (except Commerce) and Inland Empire-Orange County Line stations (Fridays only) or through the Metrolink App. Download the free app through the App Store and Google Play. Visit website: metrolinktrains.com/angelsexpress



DODGER STADIUM EXPRESS SHUTTLE RUNS BETWEEN LOS ANGELES UNION STATION AND DODGER STADIUM

RIDE FREE WITH A DODGER GAME TICKET

Take a Metrolink train to L.A. Union Station, then transfer to the Dodger Stadium Express Shuttle and ride free to the game by showing your Dodger ticket. Service leaves every 10 minutes and riders can board near the taxi zone on the historic side of Union Station. Metro will offer Dodger Stadium Express services throughout the 2016 regular season under a grant approved by the Mobile Source Air Pollution Reduction Review Committee (MSRC).

For information: metrolinktrains.com/dodgerexpress

DESTINATIONS & EVENTS

CALENDAR OF SOUTHERN CALIFORNIA EVENTS AND DESTINATIONS TO REACH VIA METROLINK

For more events and destinations, go to: metrolinktrains.com/destinationsandevents

MUMMIES OF THE WORLD – METROLINK RIDERS SAVE \$3



Come face-to-face with real mummies and artifacts from Europe, South America and Ancient Egypt, some dating back

more than 4,500 years in Mummies of the World at the Bowers Museum. Mummies of the World will instill a sense of curiosity and wonder. The Bowers Museum is located in Santa Ana at 2002 N. Main St. Take Metrolink to the Santa Ana station. For more information and to obtain the \$3 discount on tickets, go to: metrolinktrains.com/mummies

ARTS FESTIVAL



Take the train on April 16-17 to the Valley's largest and most diverse outdoors fine arts event. Located on Burbank's San Fernando Bou-

levard between Magnolia and Orange Grove, the annual Downtown Burbank Arts Festival is open to the public, and it is free of charge.

metrolinktrains.com/burbankarts

FIESTA BROADWAY



Ride Metrolink to this year's April 24th Fiesta Broadway celebration on Broadway Street in Los Angeles. It covers 24 blocks along Broadway in downtown Los Angeles and the

three-block-long Grand Park at the north end. Streets are filled with vendors, food, live entertainment and so much more. metrolinktrains.com/fiestabroadway

UPLAND LEMON FESTIVAL



The Upland Lemon Festival, April 28-May 1, is an annual tradition featuring food, live entertainment, carnival rides and the Lemon Idol singing com-

petition. Come celebrate the city's history of citrus production and try everything lemon: ice-cold lemonade, deep-fried lemons, lemon garlic fries, lemon-crusted chicken, and everything in between. metrolinktrains.com/lemonfestival

CINCO DE MAYO FESTIVAL



Take the train into Los Angeles on April 30th, May 1st and May 5th to celebrate Cinco de Mayo at historic Olvera Street. The Mexican victory celebra-

tion will include popular and traditional live music, exhibitor booths, carnival rides, kids' activities, entertainment, dancing, food and much more.

metrolinktrains.com/cincodemayo

BIKE TO WORK WEEK



Metrolink will celebrate Bike to Work Week from May 16-20, 2016, by offering free train rides to Southern California commuters who

bring their bicycles on board Metrolink trains. More details planned. Watch for further announcements. metrolinktrains.com/bikes