

# METROLINK **MATTERS** NEWS & EVENTS

**SPECIAL 91/PERRIS VALLEY LINE EDITION INSIDE**



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**WORD FROM THE CEO**



**SAFETY IS OUR TOP PRIORITY**  
**SAFETY FOR PASSENGERS, TRAINS,**  
**PEDESTRIANS, VEHICLES**

ARTHUR T. LEAHY | CHIEF EXECUTIVE OFFICER | METROLINK

**E**very decision we make at Metrolink starts with safety, whether it be for our employees, passengers and the trains they ride in, for pedestrians outside our trains, or for vehicles that cross our tracks. For example, we were the first passenger rail service in the nation to install Positive Train Control (PTC).

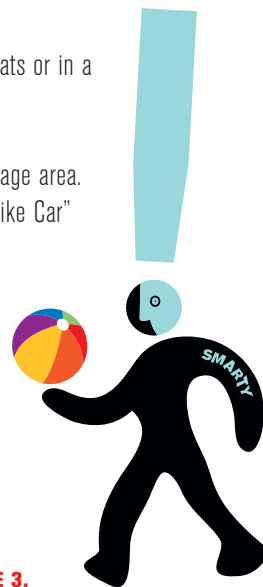
As a safety precaution until our new locomotives arrive, we temporarily leased 40 BNSF locomotives to lead our trains. With this came louder horn-blowing. Some of these safety steps affected our scheduling and on-time performance. We apologize for any inconvenience these measures may have caused anyone, but please know that public safety is our ultimate goal.

These issues will work themselves out over time as our 40 new Tier 4 locomotives arrive and PTC is fully implemented. With the addition of 24 miles of rail line in the Perris Valley area comes a new concern for public safety. You can read about all these topics in this issue of Metrolink Matters and the Special 91/Perris Valley Line edition insert.

**BEACH TRAIN SAFETY TIPS** METROLINK SAFETY

Triple-digit summertime temperatures are a fact of life in parts of Southern California. There's no better way to relax than to take a trip to cooler coastal cities. Avoid traffic headaches and parking hassles by taking a ride on Metrolink to these beautiful beaches. Below are a few guidelines to keep in mind for a successful day trip to the beach on a Metrolink train:

- Bags, beach toys, coolers, towels and other items must be stored under seats or in a designated storage area.
- Strollers must be folded and secured in a designated storage area.
- Small boogie boards must be stored under the seat or in a designated storage area.
- Bikes are allowed on ALL Metrolink train cars. Bike Cars, identified by a "Bike Car" decal on the side of the train can hold up to 9 bikes on the lower level.
- Please do not block the aisles or emergency windows with your carry-on items.
- Please do not occupy empty seats with your carry-on items.
- Beach carts or wagons are not allowed on trains.
- Shoes and shirts are required on all trains.
- Use handrails when disembarking the train to avoid falls and trips due to carrying bags and toys.



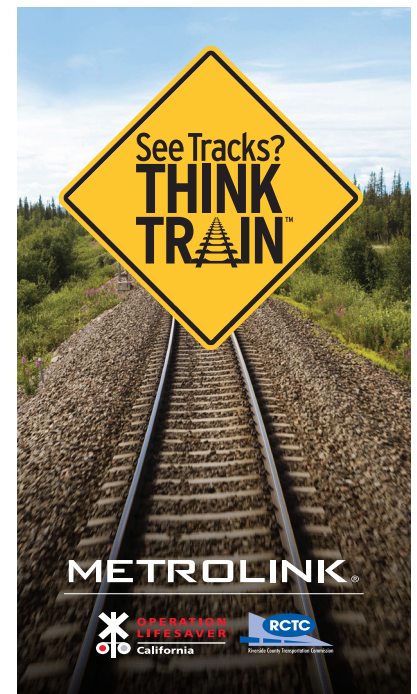
**SEE THE MANY AREA BEACHES THAT CAN BE REACHED BY RAIL ON PAGE 3.**

**SAFETY AWARENESS**  
**AROUND METROLINK'S NEW**  
**91/PERRIS VALLEY LINE**

This June/July edition of Metrolink Matters includes a special edition about the new 91/Perris Valley Line (91/PVL) that begins operating on 24 miles of rail on June 6. With the opening of the new 91/PVL comes an emphasis on railroad safety. Having passenger trains traveling through that area is new for residents and businesses, so rail safety precautions for both children and adults are critical.

Extensive public outreach to communities along the Perris Valley Line to promote rail safety was done in advance of trains operating. To increase awareness of the dangers of crossing railroad tracks, a continuing public outreach program, "See Tracks? Think Train," was launched in select Riverside County schools, neighborhoods, community groups and with the University of California, Riverside.

*For more information about the new 91/Perris Valley Line extension, please read the enclosed special edition.*



ON THE COVER



# SUMMER DESTINATIONS

## EXPERIENCE SOUTHERN CALIFORNIA BEACHES

These beaches can be reached by Metrolink trains directly or with transfers to Metro rail.

### ■ SAN CLEMENTE BEACH & PIER

Take Metrolink Orange County or Inland Empire/Orange County Lines to the San Clemente Station or the San Clemente Pier Station (weekends only).

### ■ OCEANSIDE BEACH

Take Metrolink Orange County or Inland Empire Orange County Lines to the Oceanside Station.

### ■ SANTA MONICA BEACH

Take the train into Los Angeles Union Station and transfer to Metro Red or

Purple Line. Exit at 7th Street Metro Station and transfer to Metro Expo Line and exit at Downtown Santa Monica Station. Walk south on Colorado to the beach/pier.

### ■ VENICE BEACH – available by bicycle or walking

Venice Beach is located east of the Santa Monica Pier approximately 2 miles, following the beach bike/walking path.

Please check our website for train schedules: [metrolinktrains.com/schedules](http://metrolinktrains.com/schedules)



## EXPO LINE NOW OPEN FROM LOS ANGELES TO SANTA MONICA

Metro's Expo Line to Santa Monica opened on May 20th with seven new stations across 6.6 miles of rail, giving riders more to explore. The light rail to the Pacific Ocean extends from the existing Expo Line Culver City Station to Downtown Santa Monica. It now connects Metrolink passengers arriving into Los Angeles Union Station to Downtown Santa Monica. Expo Line trains operate at 12 minute frequencies for the majority of the day and 20 minute frequencies after midnight. The Expo Line provides access to many destinations, such as USC, Exposition Park, The Natural History Museum, The Science Center, the Coliseum, STAPLES Center and more.



ON THE COVER



## CHINATOWN SUMMER NIGHTS:

JUNE 18, JULY 16, AUGUST 20

DOWNTOWN LOS ANGELES' CHINATOWN TRANSFORMS INTO A SUMMER PARTY.



On the third Thursday of summer months, Summer Nights presents an exciting hot spot with gourmet food trucks, Chinese chef cooking demonstrations, large outdoor video projections, Chinese cultural activities, booths by local organizations and museums, craft

brews and dancing! Take the Antelope Valley or San Bernardino Line to Los Angeles Union Station, transfer to the Metro Gold Line towards Azusa Pacific College/Citrus College and exit at the Chinatown Station.

[metrolinktrains.com/summernights](http://metrolinktrains.com/summernights)

## FULLERTON DAY OF MUSIC FESTIVAL

JUNE 21

A CITYWIDE CELEBRATION OF THE WORLD-RENOWNED FÊTE DE LA MUSIQUE.



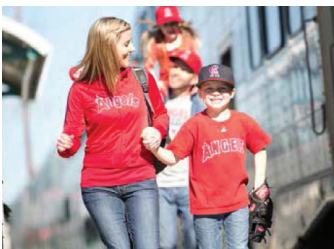
This takes place on the first day of summer in cities around the world. Fullerton will hold the all-day celebration with artists performing in various mixed venues within a mile of the Metrolink Fullerton station. Take the Orange County or 91/Perris Valley Line to

the Fullerton Station. [metrolinktrains.com/dayofmusic](http://metrolinktrains.com/dayofmusic)

## ANGELS EXPRESS SUMMER SPECIAL

JULY - AUGUST

TAKE THE WHOLE FAMILY TO THE BASEBALL GAME ON THE ANGELS EXPRESS TRAIN.



Kids ages 18 years and younger can ride FREE on Orange County Line Trains 609, 689, or 643 and IEOC Line Trains 899 to Anaheim Stadium for all Angels weekday home games starting at 7:05 p.m. (IEOC trains are Fridays only). Return Trains 644 to

Oceanside and 898 to Downtown Riverside are also Kids Free. Angel Express tickets must be purchased the same day as the baseball game at the ticket machines or through the Metrolink App. For ticket prices and schedule, visit:

[metrolinktrains.com/angelsexpress](http://metrolinktrains.com/angelsexpress)

## OC FAIR: JULY 15 - AUGUST 14

"GET YOUR FAIR FACE ON!" SPEND A FULL DAY OF FUN AT THE OC FAIR WITH ANIMALS OF ALL KINDS.



Enjoy musical performances in the Pacific Amphitheatre and The Hangar, events in the Action Sports Arena, beautiful exhibits, delicious Fair treats and carnival rides. Metrolink riders can board the OC Fair Express Bus from the Anaheim Canyon, Santa Ana, Irvine, or Anaheim - ARTIC stations for a direct ride to the OC Fair.

Just show your Metrolink ticket to board the OC Fair Express Bus and you'll receive a coupon good for a \$3 OC Fair admission ticket. For more details:

[metrolinktrains.com/ocfair](http://metrolinktrains.com/ocfair)

## SAN CLEMENTE OCEAN FESTIVAL

JULY 16-17

DON'T MISS THE GREATEST SHOW ON SURF AT THIS ANNUAL FESTIVAL.



Focused on supporting and promoting ocean safety, the festival is truly an athletic, family-centered event. From the lifeguard games and surf contests to sand sculpting competitions and the Great Rubber Ducky Race, there is something fun by the ocean

for everyone in the family. Take the Orange County or Inland Empire - Orange County Line to the San Clemente Pier station. For information, visit:

[metrolinktrains.com/oceanfestival](http://metrolinktrains.com/oceanfestival)



## FREE DODGER STADIUM EXPRESS SHUTTLE

Take a Metrolink train to LA Union Station, then transfer to the Dodger Stadium Express Shuttle and ride free to the game by showing your Dodger ticket. Shuttle leaves every 10 minutes. Board near the taxi zone on the historic west side of Union Station. [metrolinktrains.com/dodgersexpress](http://metrolinktrains.com/dodgersexpress)

# CUSTOMER ENGAGEMENT REPRESENTATIVES HELP PASSENGERS

First time travelers at Los Angeles Union Station can often feel overwhelmed when they have to catch a train on time or connect to or from a Metrolink train, Metro subway, rail, bus or an Amtrak train. Metrolink Customer Engagement Representatives (CERs) are located at Union Station and other Metrolink stations to help passengers make their connections, respond to customer inquiries and purchase tickets. They coordinate with connecting transportation providers and serve as the primary point of contact for train riders.

**CERs Brian Phillips, Ashley Rutherford and Lead CER Ivan Chavez (right) are three of Metrolink's 14 CERs who work at different stations on varying shifts. Here are their comments:**

**Brian:** "I love my job and dealing with people. There's always someone in need of help or directions. Sometimes I am in the tunnel where the crowd is in a hurry. I direct people to where they need to go or work on the platform if a train is late."

**Ashley:** "I work primarily in the ticket office on the east end of Union Station. Engaging with a variety of people makes it so enjoyable to work here. Sometimes I go out to other stations to help if there is some type of delay."

**Ivan:** "I like helping our passengers and working as a team with other CERs. We all get along extremely well. We never know what to expect from one day to the next, but we are prepared because we completed an extensive training program. We make public address announcements, emphasize rail safety and respond to emergency situations. I welcome helping others."



## NEW SCHEDULE BEGINS JUNE 6 CHANGES EXPECTED TO IMPROVE SERVICE AND REDUCE TRAIN CONGESTION

The new Metrolink schedule will not change any of the times on the San Bernardino Line, which had multiple changes in April. The remaining six Metrolink lines will receive small changes with this new schedule, including: 91/Perris Valley Line, Antelope Valley Line, Inland Empire-Orange County Line, Orange County Line, Riverside Line and Ventura County Line.

Metrolink shares rail lines with several other rail agencies throughout Southern California. These schedule changes were made in coordination with rail partners Amtrak, North County

(San Diego) Transit District, Union Pacific Railroad and BNSF Railway. The most widespread changes to Metrolink service will occur on routes that connect to the 351-mile Los Angeles-San Diego-San Luis Obispo Rail Corridor, called the LOSSAN Corridor, which travels through a six-county coastal region in Southern California.

To review all the June 6 schedule changes on Metrolink lines, visit: [metrolinktrains.com/schedules](http://metrolinktrains.com/schedules)



- Starting June 6, Rail2Rail passengers can use a mobile Monthly Pass to ride Amtrak trains.
- Mobile tickets must be purchased and activated prior to boarding.
- One-way, Round-trip and Weekend Day passes expire at 3 a.m. following the day of purchase. There are no advanced ticket sales available at this time.
- Currently, riders who transfer to Metro Rail or use the Corporate Quick Card should continue to use paper tickets from Metrolink's ticket vending machines until further app enhancements are completed.

[metrolinktrains.com/app](http://metrolinktrains.com/app)

# TIER 4 LOCOMOTIVES ROLL INTO SOUTHERN CALIFORNIA



Keep an eye out in the coming months as the first of 40 new Tier 4 low-emission, energy-efficient locomotives rolls into Southern California. The new locomotives will look noticeably different and will bear the logos of "Tier 4 Clean Power" and "PTC," Positive Train Control (shown below).

This will mark the beginning of a new era for Metrolink as older locomotives are switched out with this new locomotive technology. After arrival at Los Angeles Union Station, Metrolink plans to run the first locomotive on a tour around Metrolink's service area this summer (dates to be announced).

## NEW TIER 4 LOCOMOTIVE BENEFITS:

- CLEAN:** The cleanest diesel locomotives in the nation.
- POWERFUL:** Engines are more powerful due to greater horsepower than previous locomotives. The locomotives will move people with added reliability.
- QUIET:** Tier 4 locomotives are quieter than other locomotives.
- SAFE:** Safety is the highest priority at Metrolink. The new Tier 4 locomotives will be equipped with Positive Train Control and crash energy management.



# METROLINK LOWERS FARES FOR SHORTER TRIPS

In May, the Metrolink Board of Directors voted to decrease fares on shorter distance trips. The lower fares will go into effect on July 1, marking the second time in 2016 fares for short-distance trips have been decreased on Metrolink trains. Monthly passholders could receive savings of up to \$84 a month. By lowering fares for short trips, the hope is to make it more appealing and competitive for our current and new passengers to choose Metrolink trains as their mode of transportation. The short-distance fares apply to all tickets except the Weekend Day Passes and special event passes.

In January, Metrolink lowered fares by introducing a \$3 "Station-to-Station" fare pilot program for a period of six months for one-way and roundtrip passes. The pilot program, which ends on June 30, showed significant interest from riders for short-distanced options. The \$3 "Station-to-Station" fare pilot was only available for select tickets. The board's May action makes reduced short-distance fares available for more ticket types, including short-distance monthly passholders.

Please check the Metrolink website to find out if you can take advantage of the lower rates: [metrolinktrains.com/agency/proposed\\_fare\\_policy\\_change](http://metrolinktrains.com/agency/proposed_fare_policy_change)



# BUS PLAZA TO CLOSE JULY 11 - OCTOBER 2016



Patsaouras Bus Plaza (located on the east side of Union Station) will be closed for construction July 11 - October, 2016 to undergo upgrades and repairs. During the closure, all buses and shuttles that currently enter the plaza will be given a temporary pick-up and drop-off location. Private vehicles will not be allowed to enter the bus plaza area and will be redirected to the new East Passenger Pick-up/Drop-off Facility located by entering the underground parking garage at Vignes Street and Ramirez Street.

If you make a connection at this bus plaza, visit: [metro.net/busplazaclosure](http://metro.net/busplazaclosure) or call 323.GO.METRO (323.466.3876) to find your temporary stop.

## DEMOCRACY AT WORK



Register by October 24, 2016 to vote in the November 8 Election. [registertovote.ca.gov](http://registertovote.ca.gov)