# Organizational Charts

July 1, 2018 – June 30, 2019



#### **How to Use Metro's FY19 Organization Chart Book**

This book provides charts showing the organization of staffing for every cost center throughout the entire Los Angeles County Metropolitan Transportation Authority. The book is organized as follows:

- First, by each of Metro's ten Managing Departments;
- Second, by function within each Managing Department; and,
- Third, by cost center within each function within each Managing Department.

Each Managing Department's section in this book opens with a summary of all functions and all positions.

The number of positions and position titles shown in this Organization Chart Book tie directly to the Metro Board of Directors-approved FY19 Budget. Also, any specific positions that appear in more than one cost center in this book have their "home" budgeted cost center indicated in the position title box, in order to avoid double-counting.

We invite you to refer to the Table of Contents to quickly find your desired Managing Department, department function, and cost center. Should you have any questions about the content of this book or need additional information, you can email David Fisk at fiskd@metro.net.

Finally, for your reference, positions are labeled as shown below.

Symbol	Description
Named Positions	
[Name]/Vacant Job Title	> Personnel names are provided for any persons in management positions, regardless of their job classification or title. > Vacant management positions are shown as "Vacant"
All Other Positions	
(#) Job Title	> The number in parentheses <b>(#)</b> indicates the total number of FTEs for that job classification. > Non-management vacancies are not separately noted in the organizational charts
<b>Double Lined Boxes</b>	
Name Title	> Managers with direct reports, or of Director level and above are displayed with a double-lined border
<b>Org Hierarchy/Funct</b>	ion Boxes
CC/Dept Name CC/Dept #	> Grey boxes indicate a division by organizational hierarchy and/or function

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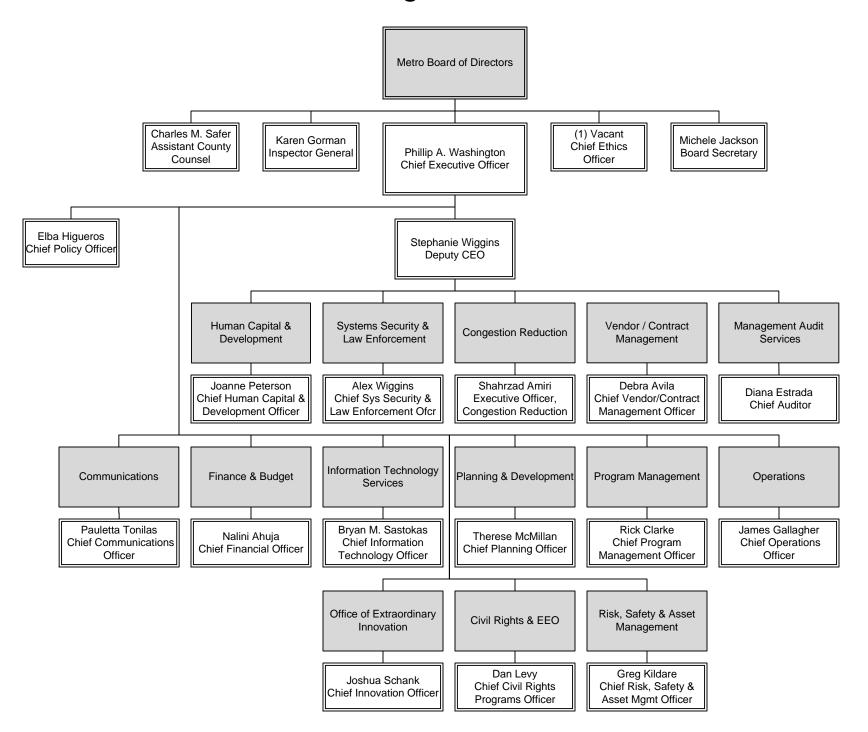
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#### Metro Organization Chart



#### **FY19 Metro Board Authorized FTE's**

FTEs by Union	Board of Directors*	Chief Executive Office**	Communications	Congestion Reduction	Finance and Budget	Information Technology	Planning and Development	Program Management	Vendor/ Contract Management	Operations	Agency Total
NON-CONTRACT	40	287	143	26	160	100	166	281	176	301	1,680
ATU		28				37			3	2,423	2,491
TCU		82	173		66	11			146	406	884
AFSCME		22	12		3	3			16	758	814
TEAMS		175									175
SMART										4,173	4,173
Grand Total	40	594	328	26	229	151	166	281	341	8,061	10,217

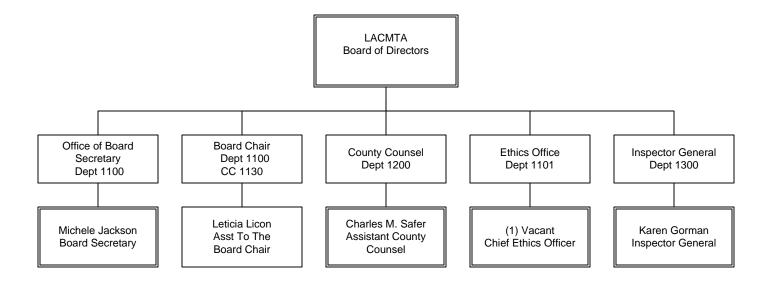
<sup>\*</sup>Board of Directors department includes Board Office, Office of Board Secretary, County Counsel, Ethics Office, and Inspector General

- 1. Amalgamated Transit Union (ATU): Represents Metro's specialized technicians, mechanics, service attendants and other similar positions
- 2. Transportation Communications Union (TCU): Represents Metro's clerical and custodial staff
- 3. American Federation of State, County and Municipal Employees (AFSCME): Represents Metro's contract position supervisors
- 4. Teamsters: Represents Metro's Transit Security Officers
- 5. Sheet Metal/Air/Rail/Transportation (SMART): Represents Metro's Bus and Rail operators and schedule makers/checkers

<sup>\*\*</sup>Chief Executive Office includes Office of Extraordinary Innovation, Office of Civil Rights, Management Audit Services, Labor/Employee Relations, Workforce Services, Talent Management, Chief Policy Office, System Security and Law Enforcement, and Risk/Safety and Asset Management

#### **Board of Directors**

Overview

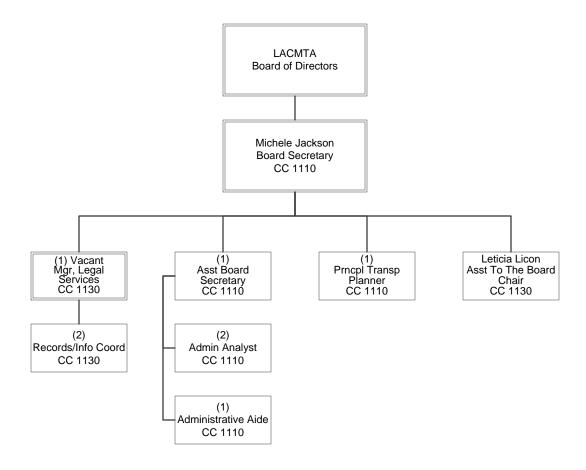


#### **Board of Directors FTE's**

FTEs by Union	Office of the Board Secretary	Ethics Office	County Counsel	Office of the Inspector General	Agency Total	
Non-Contract	10	6	3	21	40	

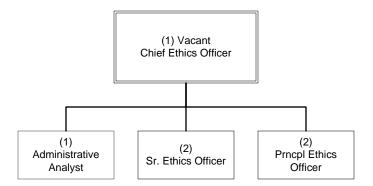
# Office of the Board Secretary

Department 1100 - Cost Centers 1110 & 1130



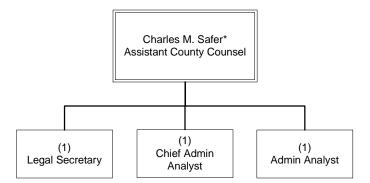
#### **Ethics**

Department 1101 – Cost Center 1120



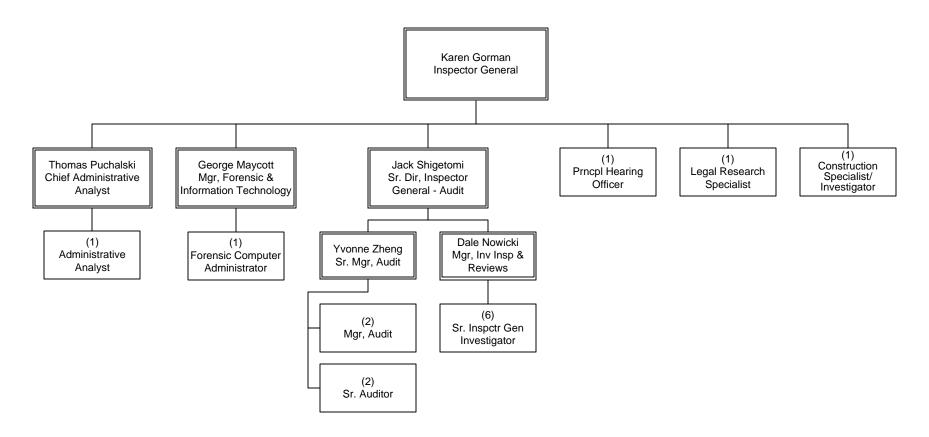
# **County Counsel**

Department 1200 - Cost Center 1210



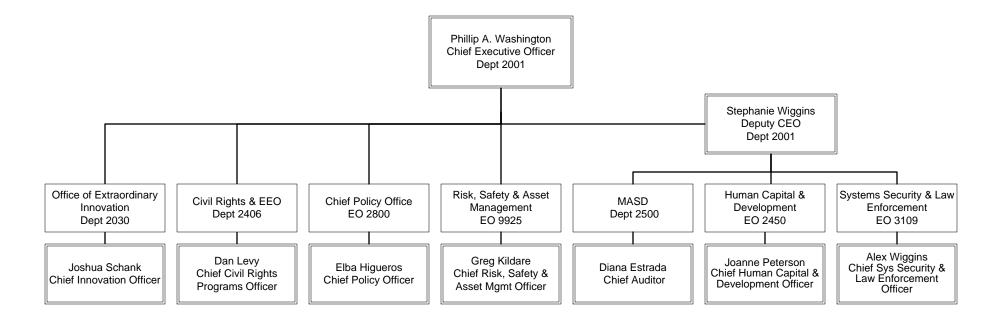
# Office of the Inspector General

Department 1300 - Cost Center 1310



#### Chief Executive Office

Overview

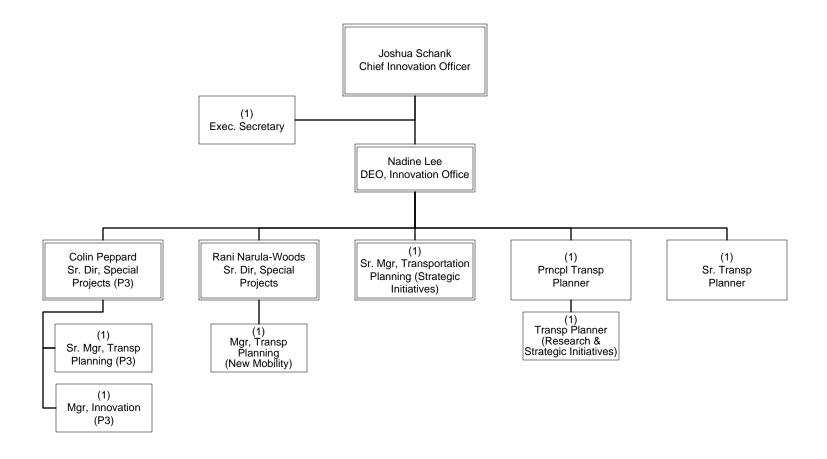


#### **Chief Executive Office FTE's**

					Human Capital & Development							
FTEs by Union	CEO	Office of Extraordinary Innovation	Office of Civil Rights	Management Audit Services	Human Capital & Development		Workforce Services		Chief Policy Office	System Security / Law Enforcement	Risk/Safety and Asset Management	Department Total
Non-Contract	2	12	15	24	16	11	22	55	6	20	104	287
ATU							28					28
TCU						1	68	11			2	82
AFSCME							8			14		22
TEAMS										175		175
<b>Grand Total</b>	2	12	15	24	16	12	126	66	6	209	106	594

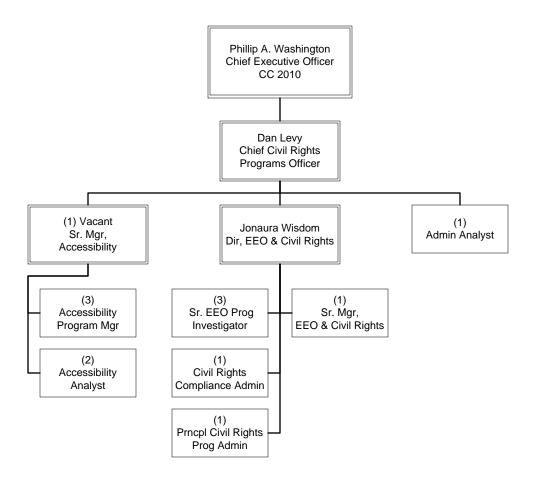
# Office of Extraordinary Innovation

Department 2030 - Cost Center 2031



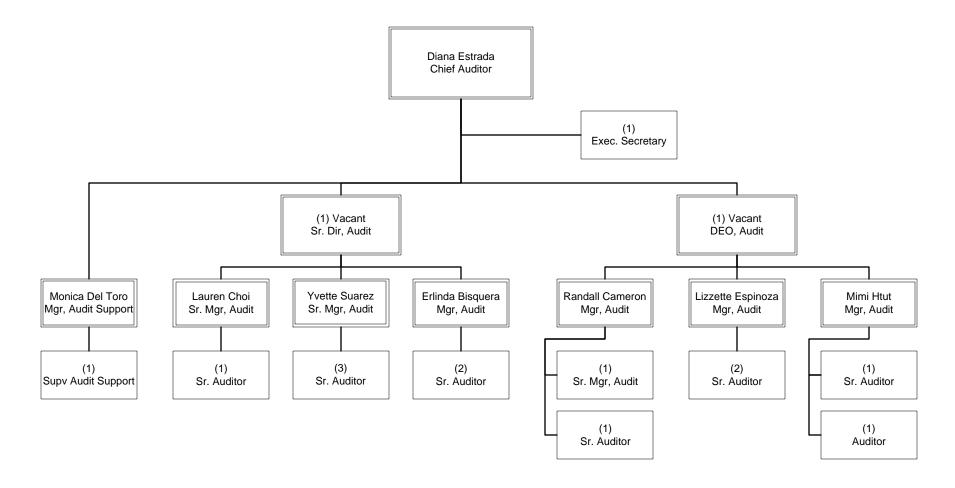
# Office of Civil Rights

Department 2406 - Cost Centers 2413



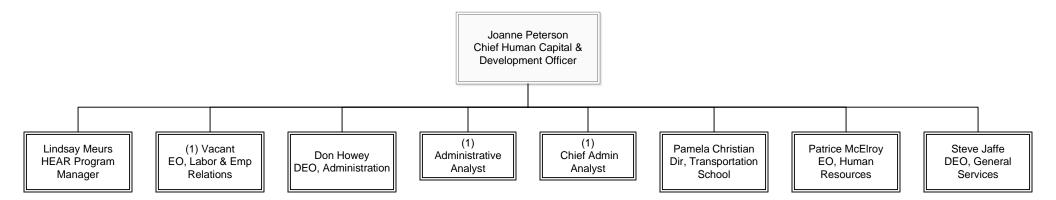
# Management Audit Services

Department 2500 - Cost Centers 2510



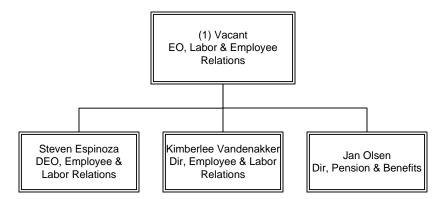
# **Human Capital & Development**

EO 2450 Overview



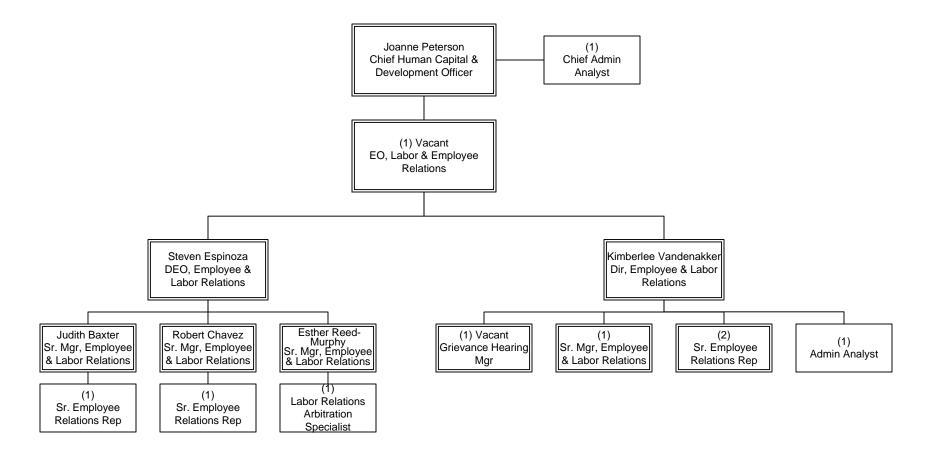
# Employee & Labor Relations

Department 2405 Summary



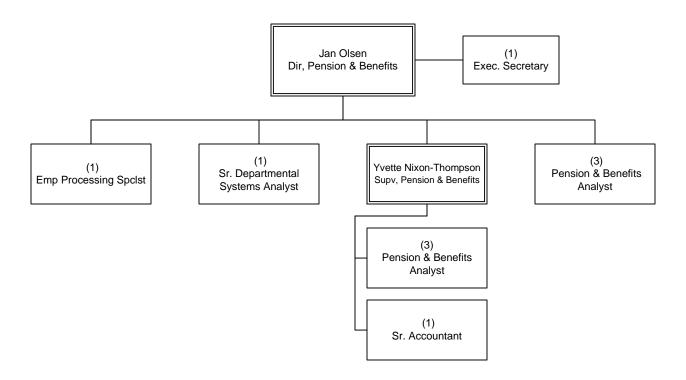
# **Employee & Labor Relations**

Department 2405 - Cost Center 2420



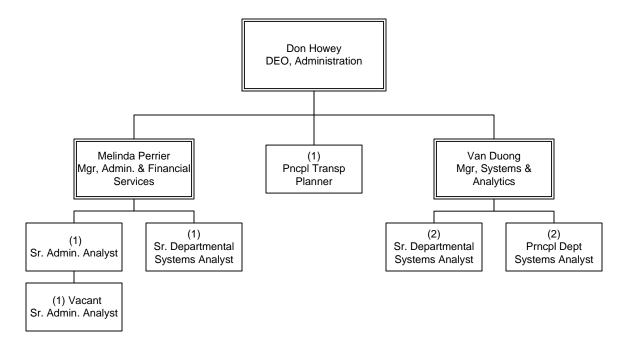
#### Pension & Benefits

Department 2405 - Cost Center 5211



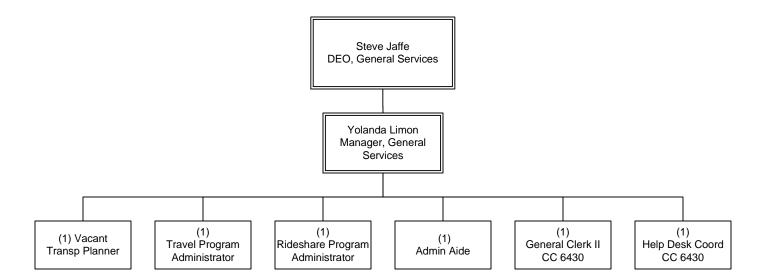
#### Workforce Services

Department 6001 - Cost Center 6010



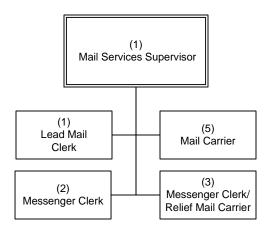
#### **General Services Administration**

Department 6001 - Cost Center 6410



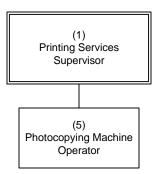
#### **Mail Services**

Department 6001 - Cost Center 6415



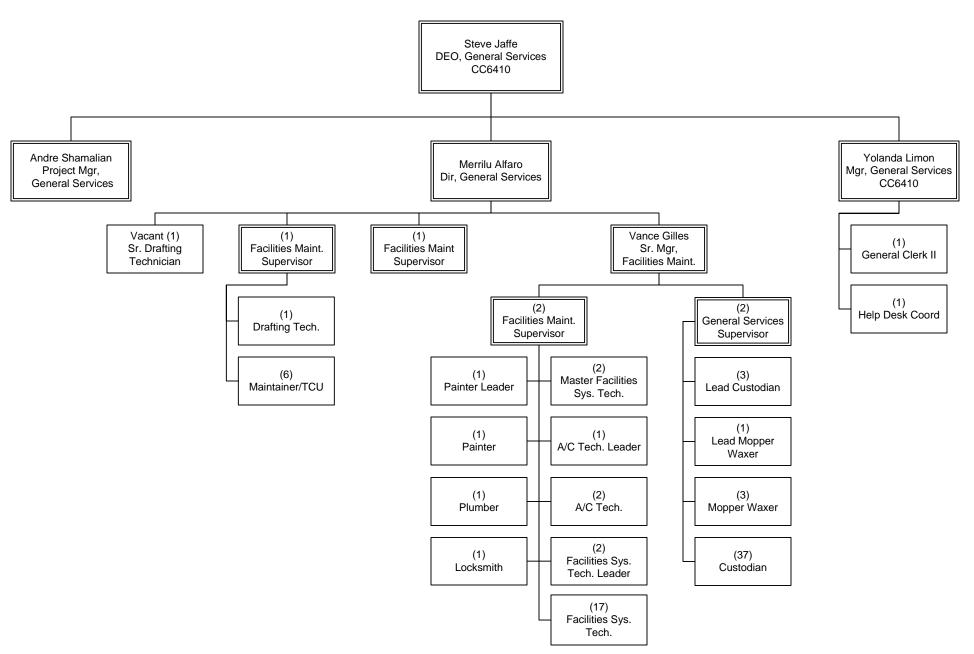
# **Copy Services**

Department 6001 - Cost Center 6420



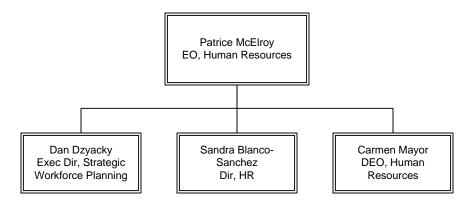
# **Building Services**

Department 6001 - Cost Center 6430



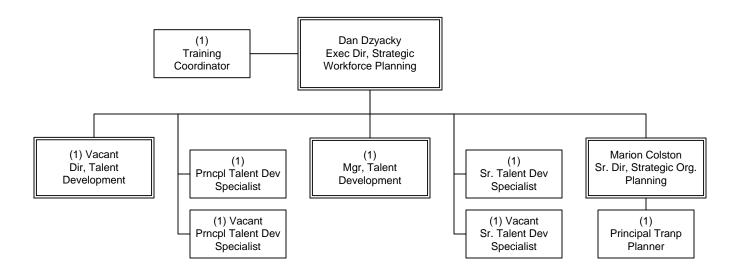
# **Talent Management**

Department 6200 Summary



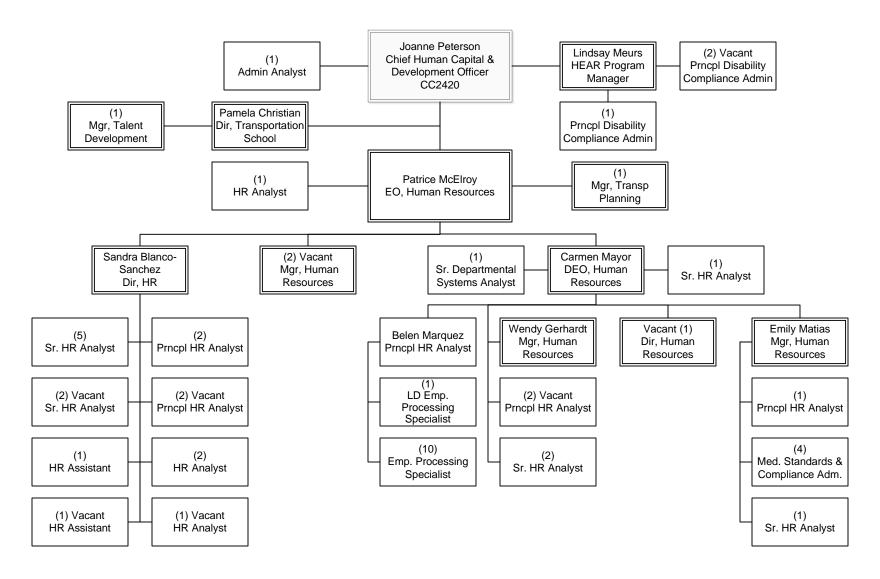
# **Talent Development**

Department 6200 - Cost Center 6220



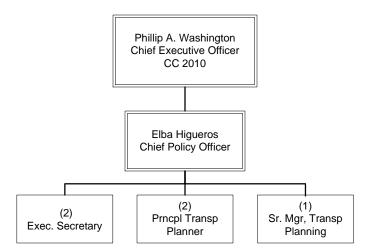
## **Talent Acquisition**

Department 6200 - Cost Center 6240



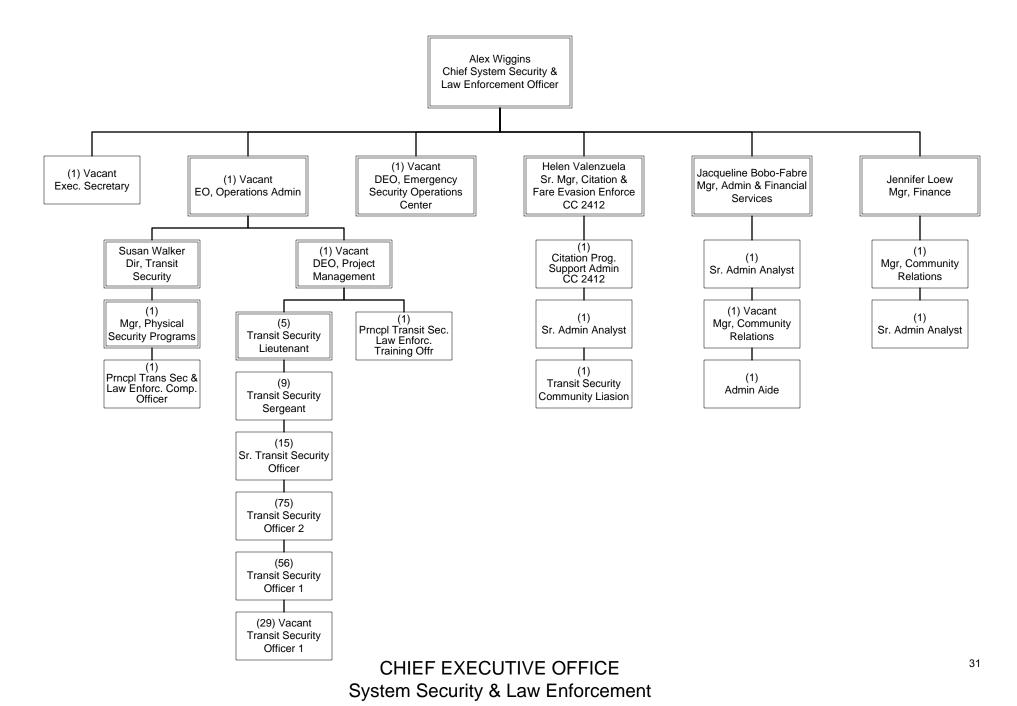
# **Chief Policy Office**

Department 2401 - Cost Centers 2410



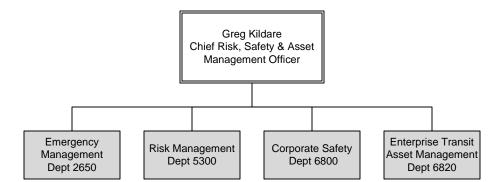
## System Security & Law Enforcement

Department 3009 - Cost Center 2412, 2610



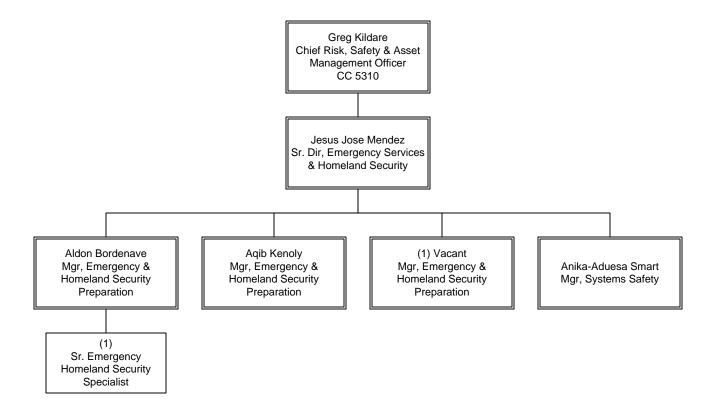
# Risk/Safety and Asset Management

EO 9925 Overview



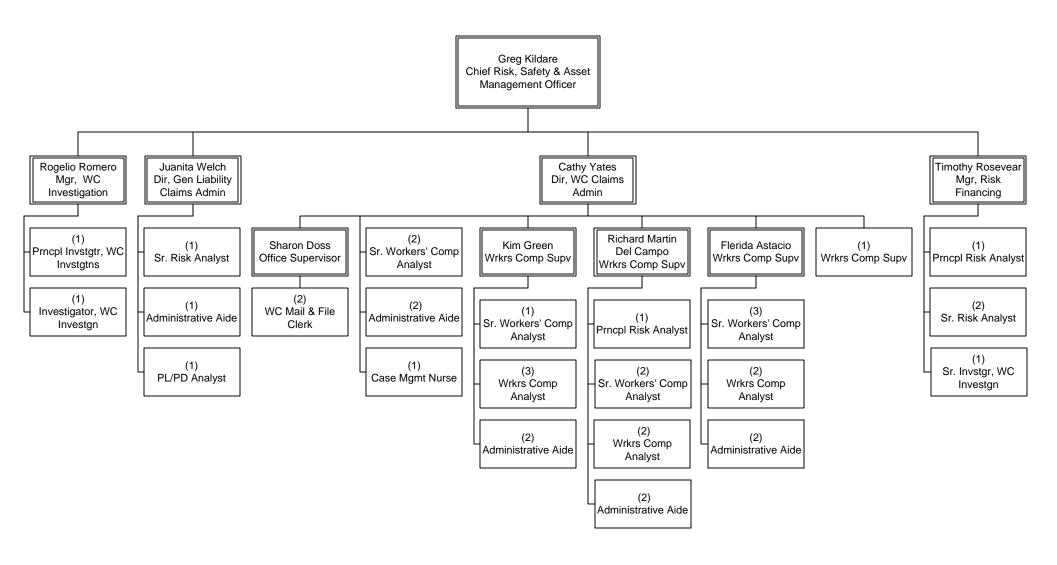
# **Emergency Management**

Department 2650 - Cost Center 2611



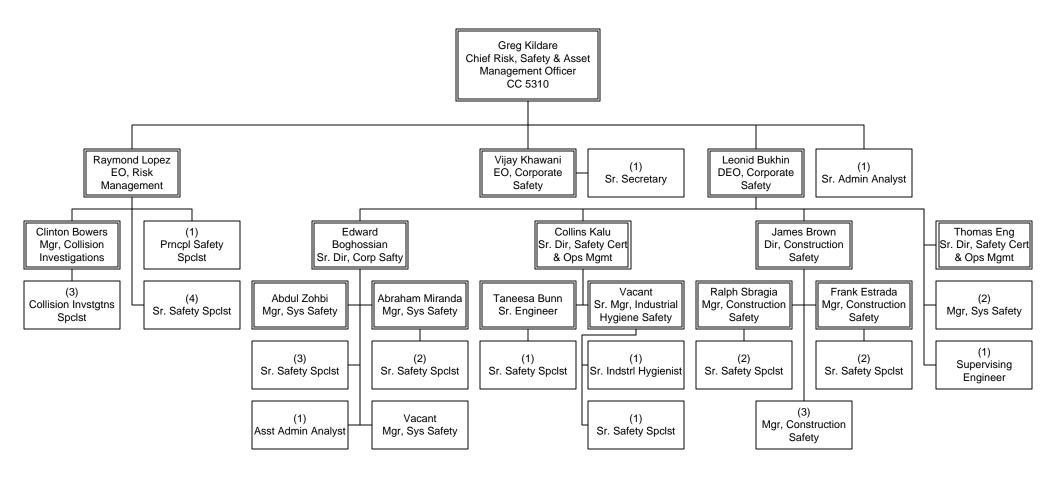
# Risk Management

Department 5300 - Cost Center 5310



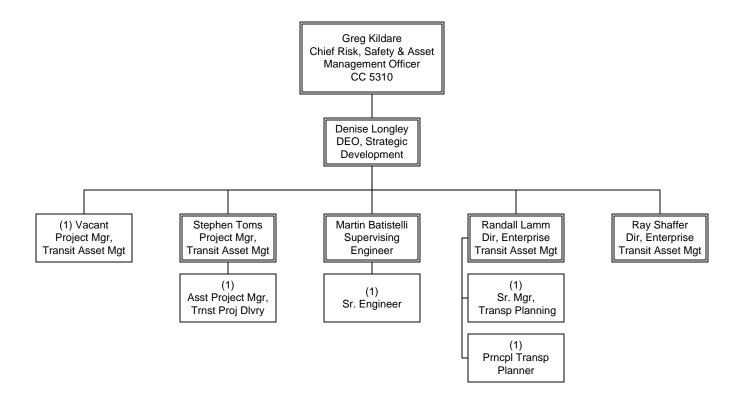
## **Corporate Safety**

Department 6800 - Cost Center 6810



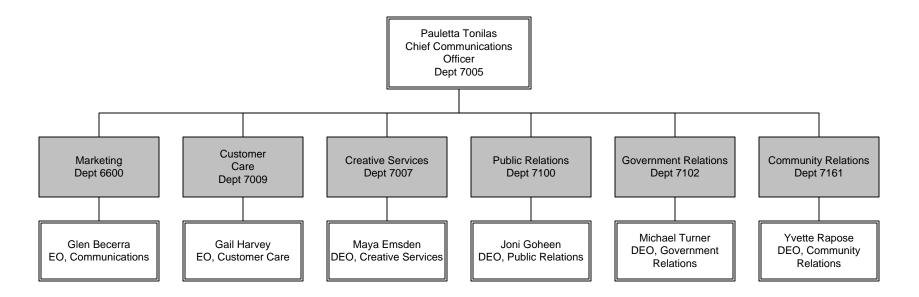
# **Enterprise Transit Asset Management**

Department 6820 - Cost Center 6821



## Communications

Overview

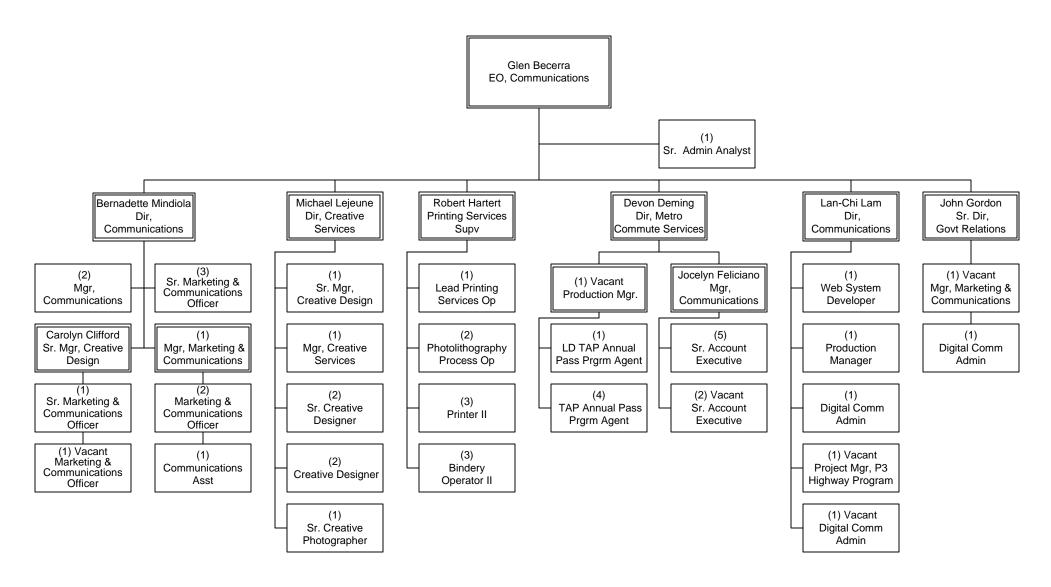


#### **Communications FTE's**

FTEs by Union	Marketing	Customer Care	Executive Office, Communications	Public Relations	Government Relations	Community Relations	Creative Services	Department Total
Non-Contract	42	13	4	15	6	46	17	143
TCU	14	159						173
AFSCME	1	11						12
Grand Total	57	183	4	15	6	46	17	328

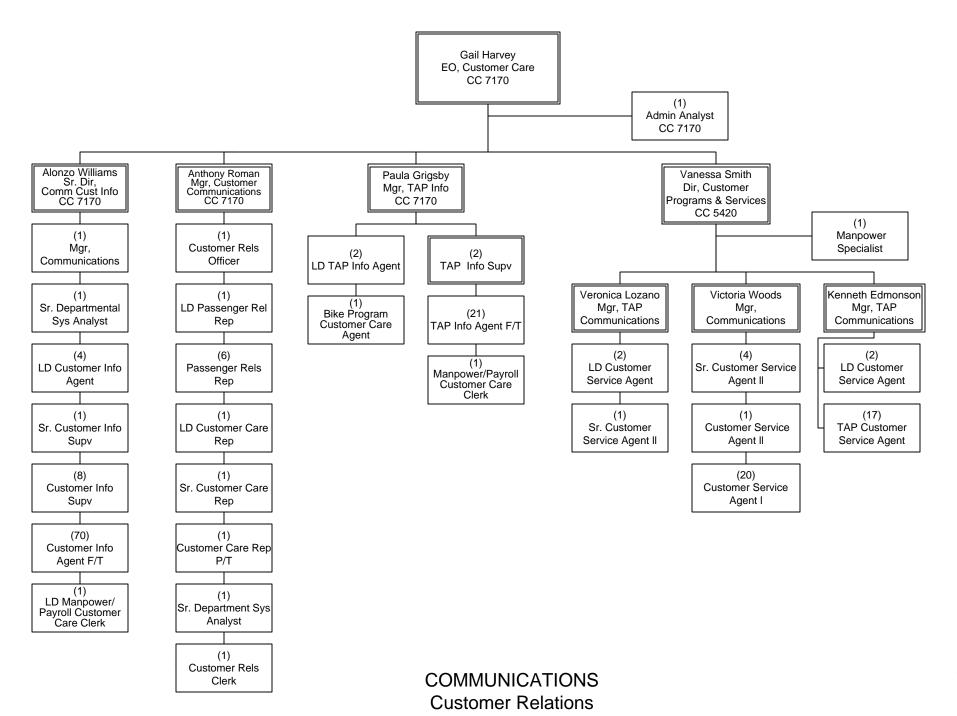
## Marketing

Department 6600 - Cost Center 7140



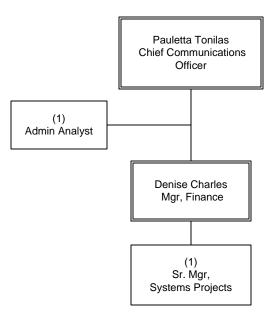
#### **Customer Care**

Department 7009 - Cost Center 5420 & 7170



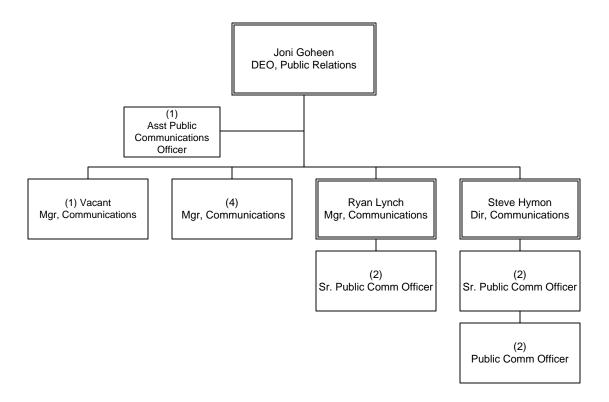
# Executive Office, Communications

Department 7005 - Cost Center 7010



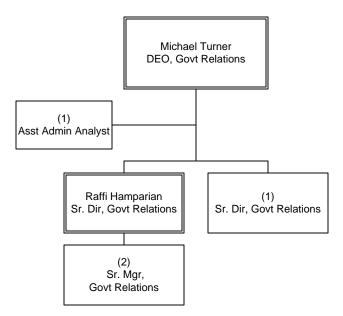
## **Public Relations**

Department 7100 - Cost Center 7110



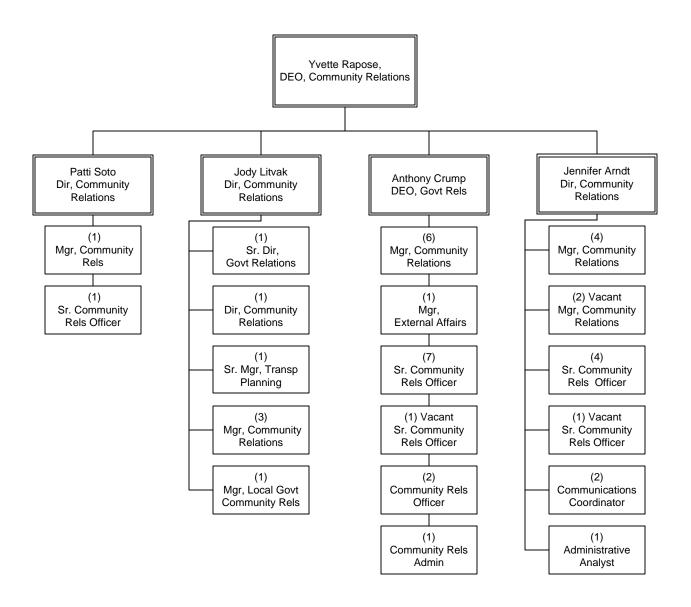
## **Government Relations**

Department 7102 - Cost Center 7130



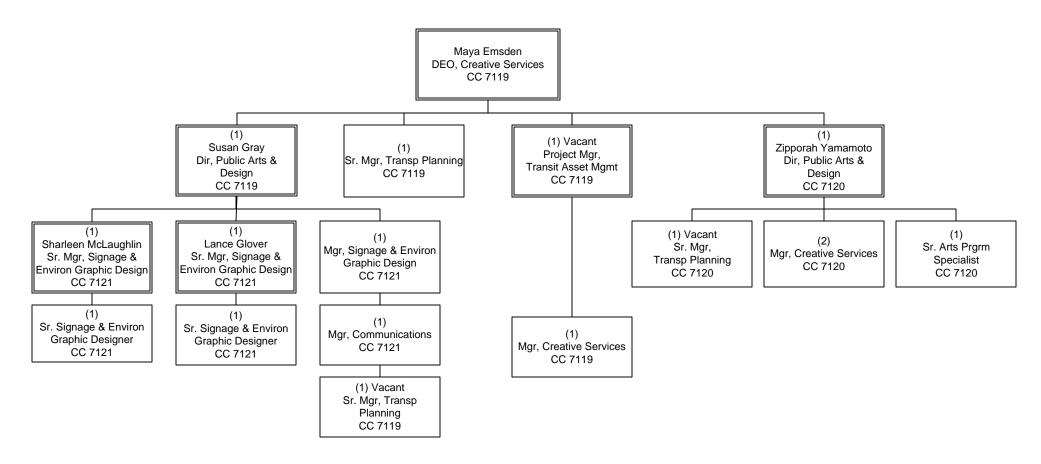
## **Community Relations**

Department 7161 - Cost Center 7160



#### **Creative Services**

Department 7007 - Cost Centers 7119, 7120, 7121\*\*



\*

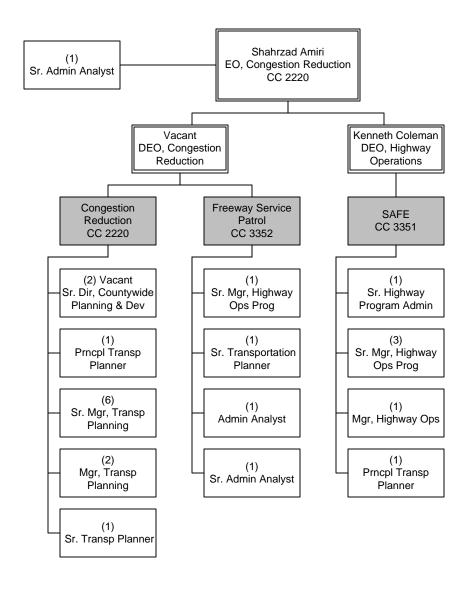
7119 - Metro Art and Design

7120 – Art Program

7121 - Signage and Environ Graphic Design

## **Congestion Reduction**

Overview

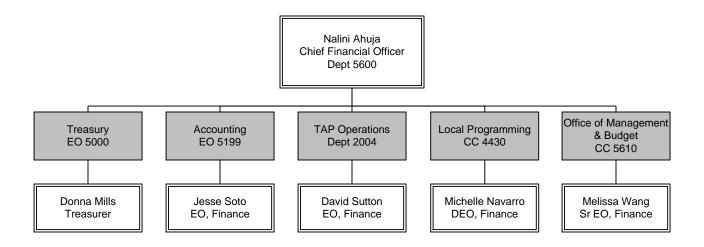


#### **Congestion Reduction FTE's**

FTEs by Union	Congestion Reduction Demonstration Project				
Non-Contract	15	11	26		

# Finance & Budget

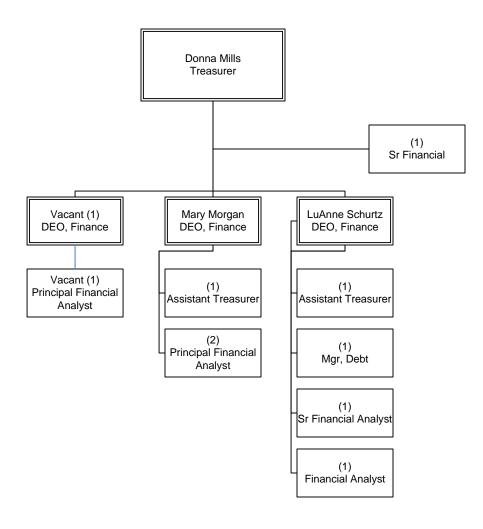
Overview



### Finance and Budget FTE's

			Office o			
FTEs by Union	Treasury	Accounting	TAP Operations	Local Programming	ОМВ	Department Total
Non-Contract	13	48	40	19	40	160
TCU		23	43			66
AFSCME			3			3
Grand Total	13	71	86	19	40	229

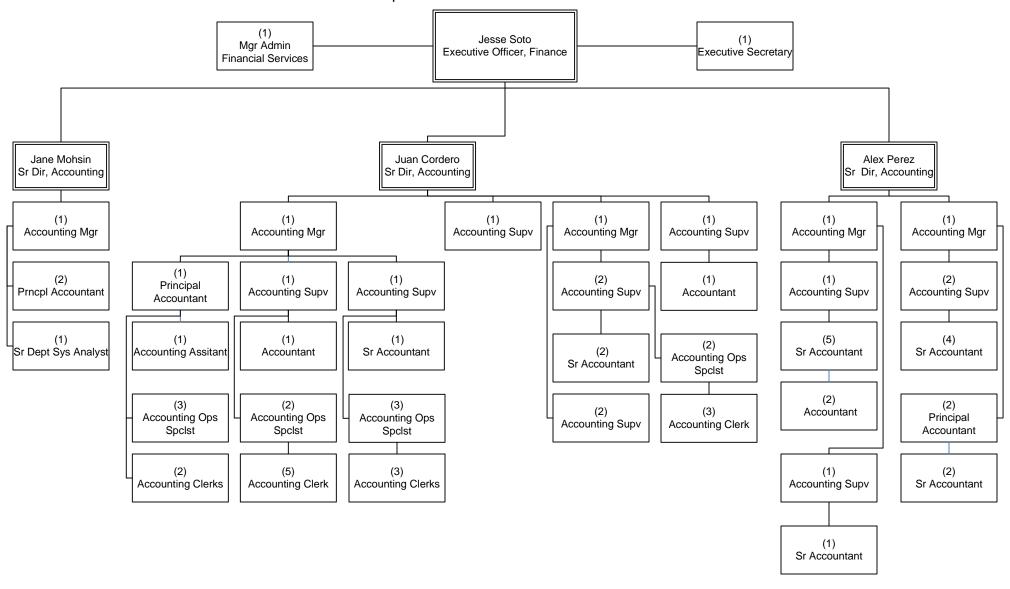
Treasury
Department 5200 – Cost Centers 5210



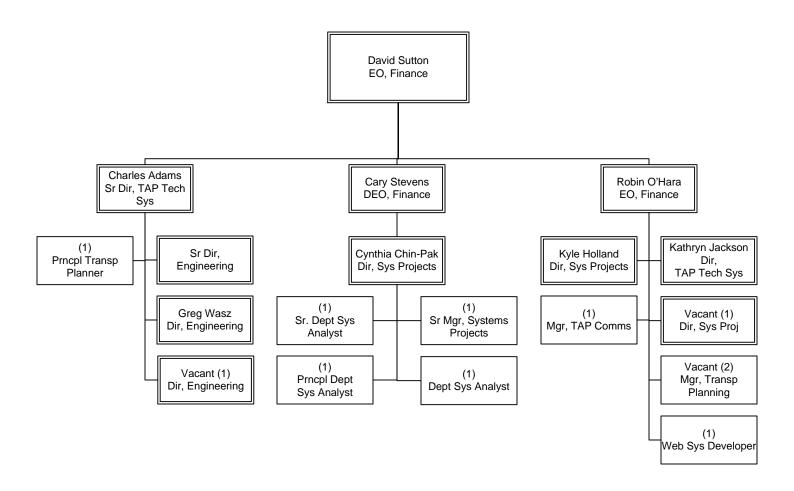
57

# Accounting

Department 5100 - Cost Center 5110

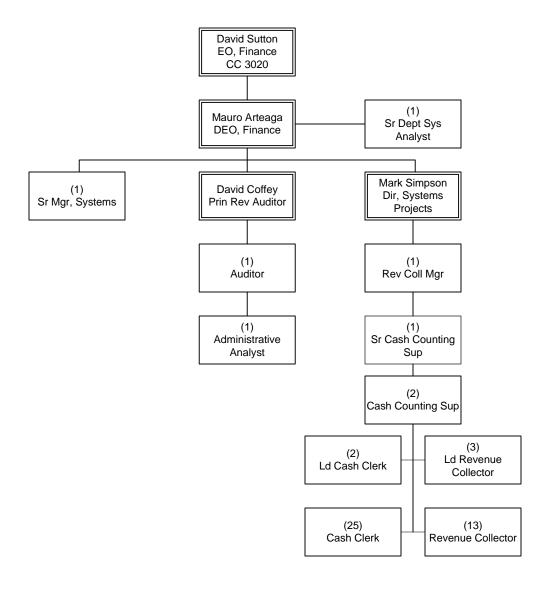


TAP
Department 2004 – Cost Center 3020

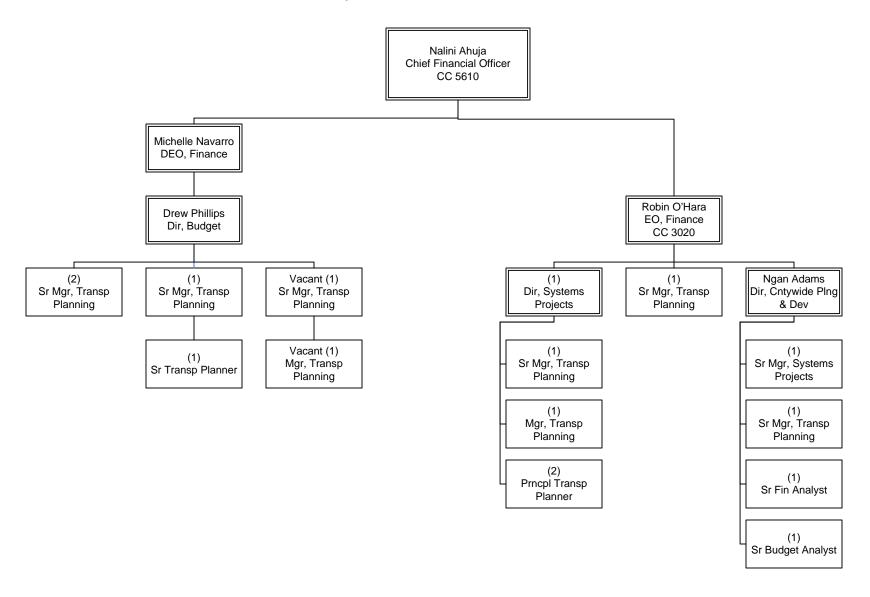


## **Revenue Collection**

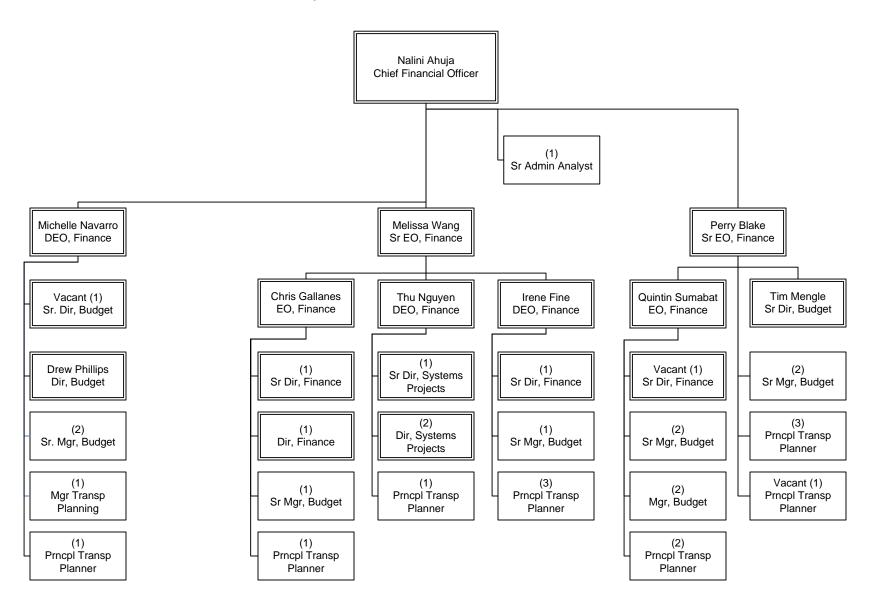
Department 2004 - Cost Center 5440



# **Local Programming**

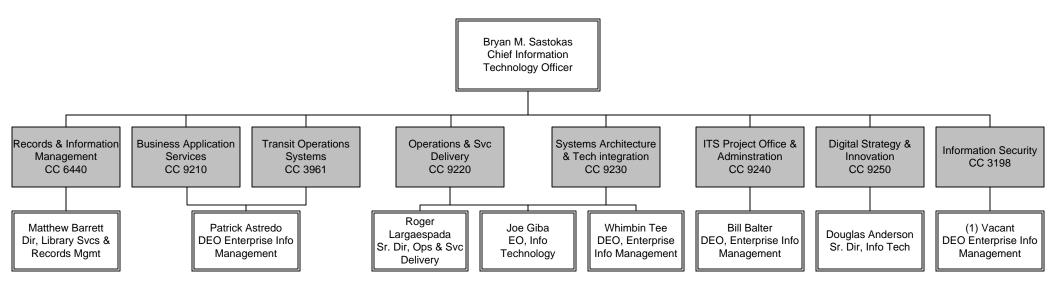


# Office of Management & Budget



### Information & Technology Services

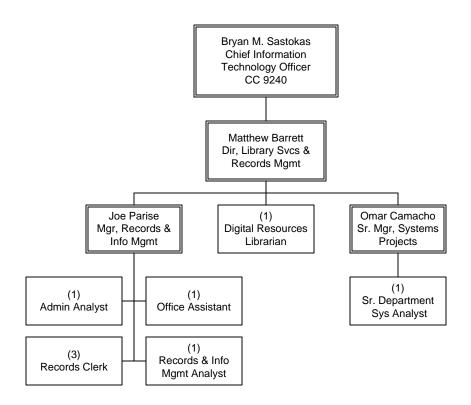
Overview



### **Information Technology FTE's**

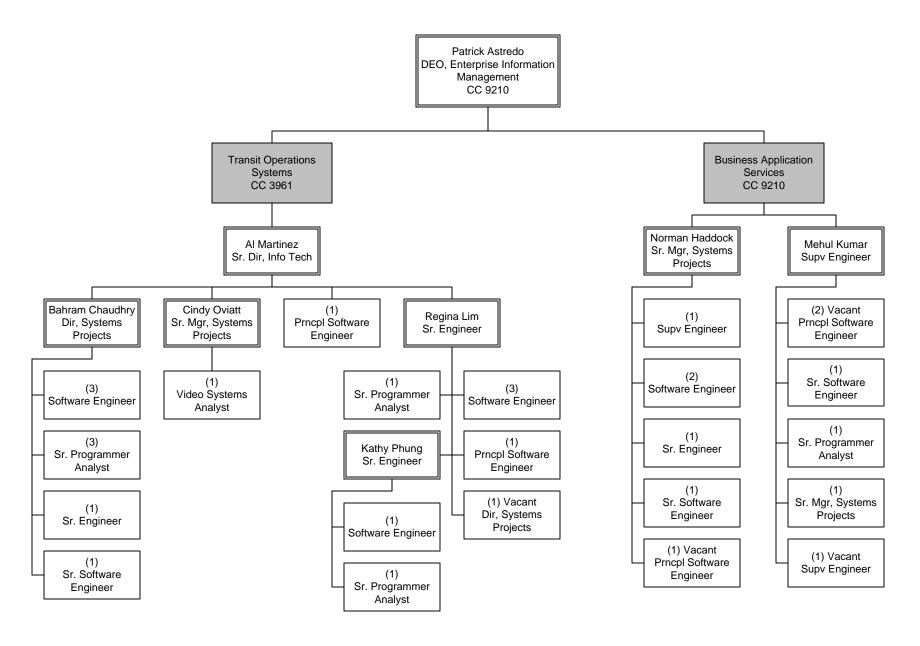
FTEs by Union	Research & Records Information Management	Information Management	Operations and Service Delivery	Systems Architecture and Technology Integration	ITS Project Office & Administration	Digital Strategy and Innovation Group	Department Total
AFSCME			3				3
ATU			37				37
NON-CONTRACT	8	38	3	27	18	6	100
TCU	3		1	7			11
Grand Total	11	38	44	34	18	6	151

# Research & Records Information Management

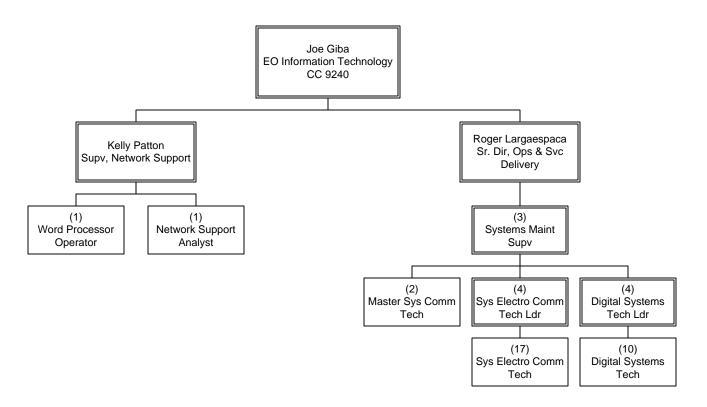


### Information Management

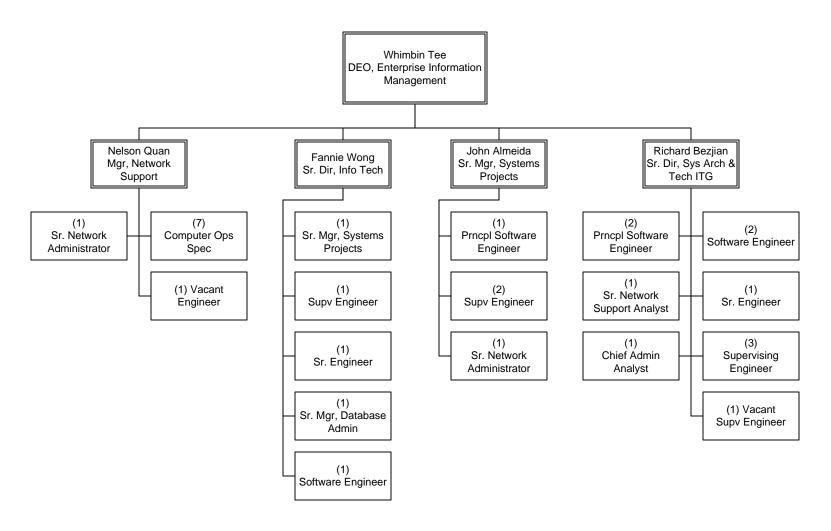
Department 9200 - Cost Center 9210, 3961



# Operations and Service Delivery

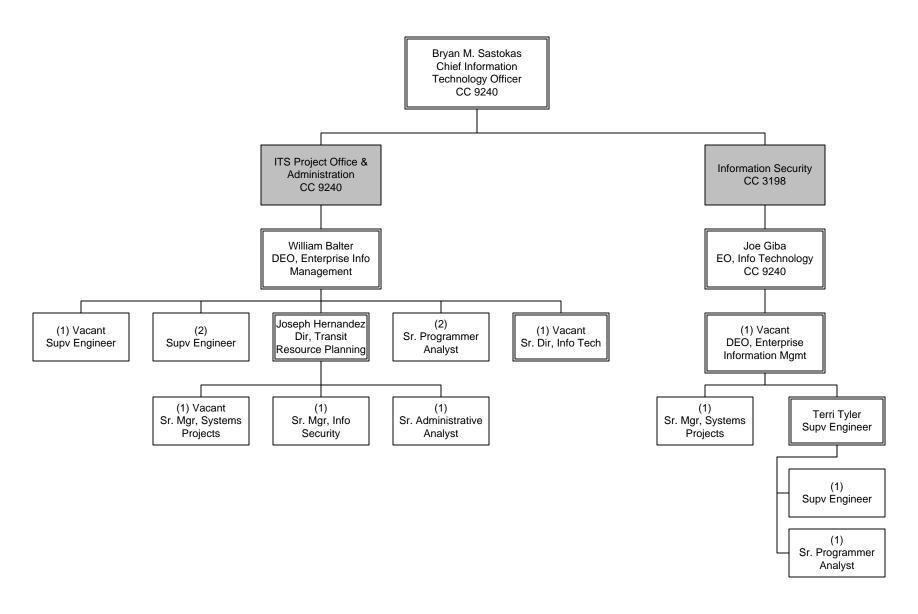


# Systems Architecture and Technology Integration

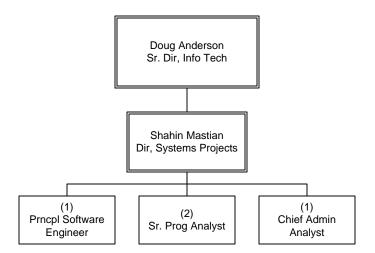


### ITS Project Office & Administration

Department 9200 - Cost Center 9240, 3198

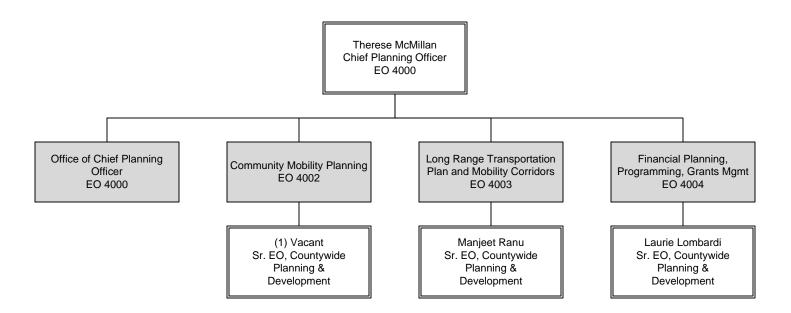


# Digital Strategy and Innovation



# Countywide Planning & Development

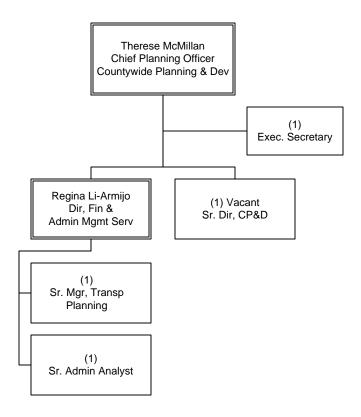
**Department Overview** 



### **Countywide Planning & Development FTE's**

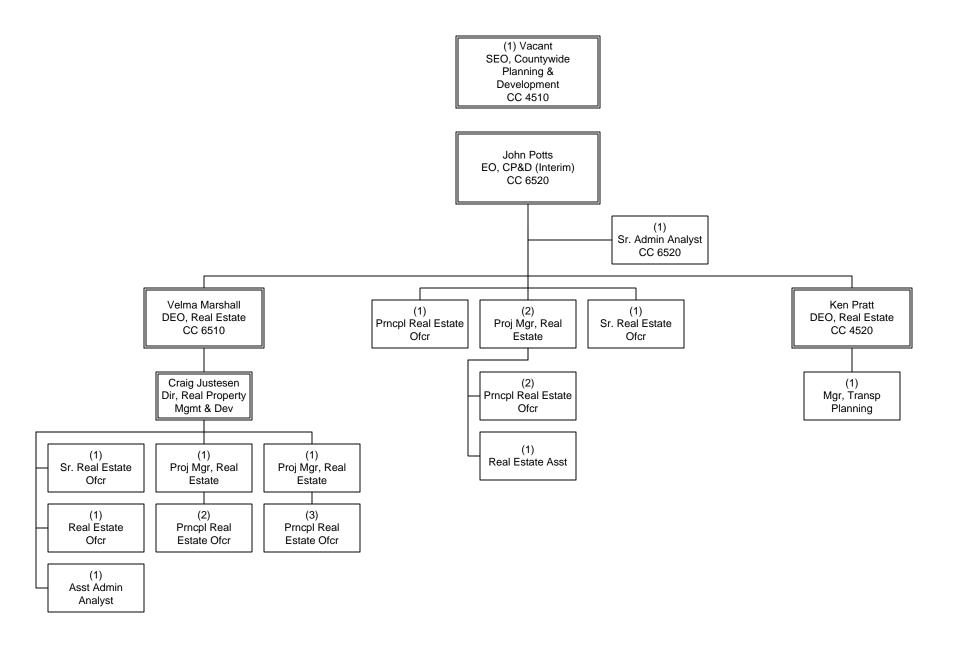
FTEs by Union	Office of Chief Planning Officer	Community Mobility Planning	Long Range Transportation Plan & Mobility Corridors	Financial Planning, Programming & Grants	Department Total
Non-Contract	6	61	60	39	166

# Executive Office, Countywide Planning & Development

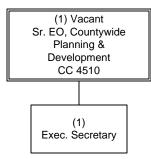


# Real Estate Services, Asset Mgmt, Union Station

Department 4800 - Cost Centers 4520, 6510, 6520

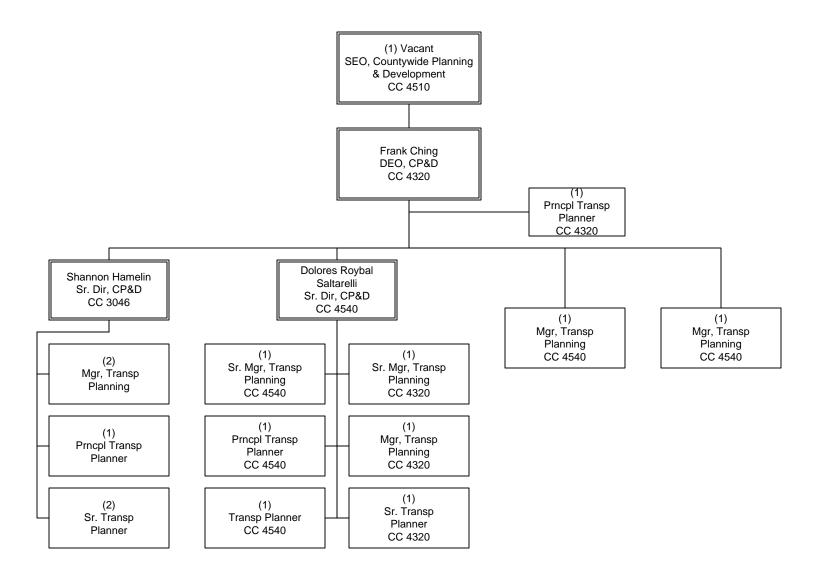


# Strategic Initiatives



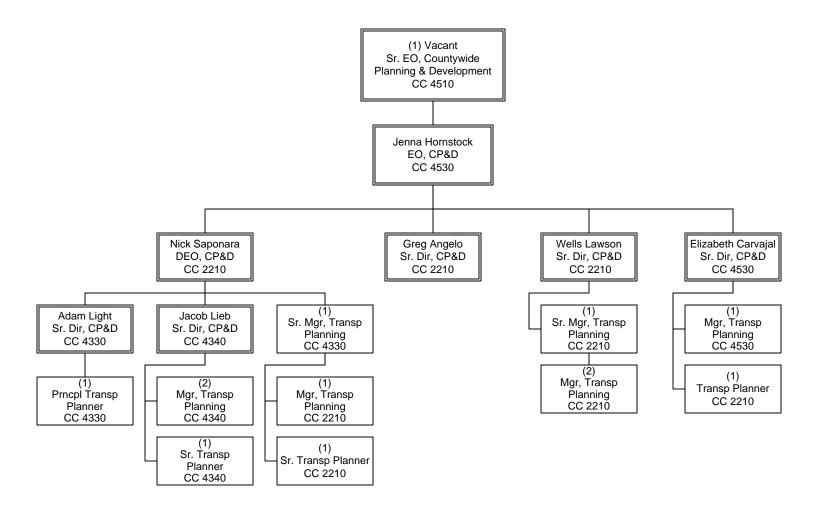
# Operational Programs: Bike Share, Parking, TDM, Rideshare & Shared Mobility

Department 4500 - Cost Centers 3046, 4320, 4540



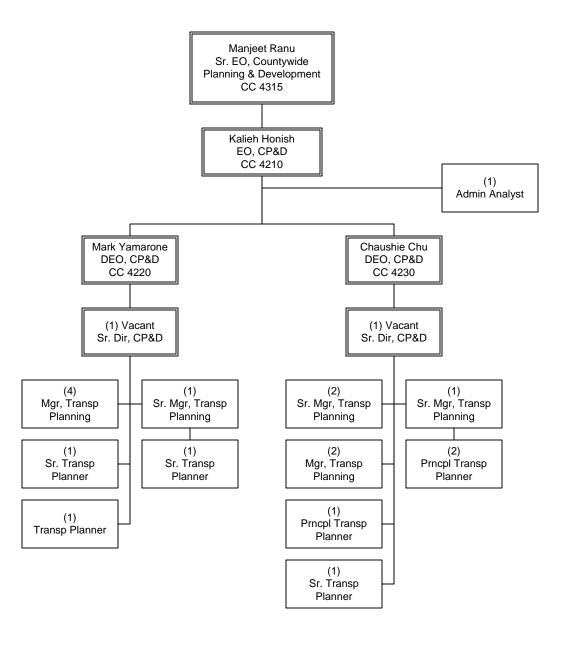
# Transit Oriented Communities and System Connectivity, Access & Design

Department 4801 - Cost Centers 2210, 4330, 4340, 4530



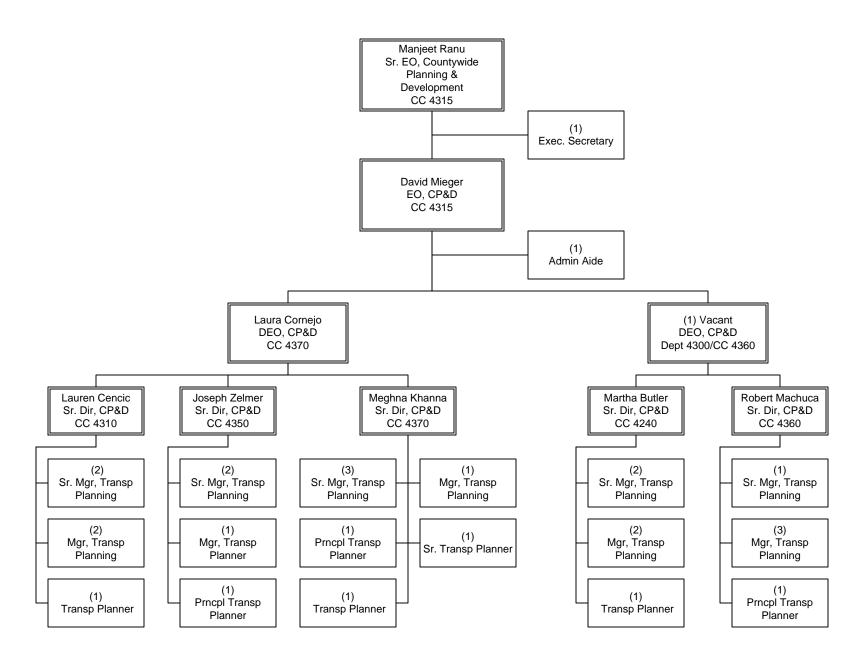
### Long Range Transportation Plan

Department 4200 - Cost Centers 4210, 4220, 4230

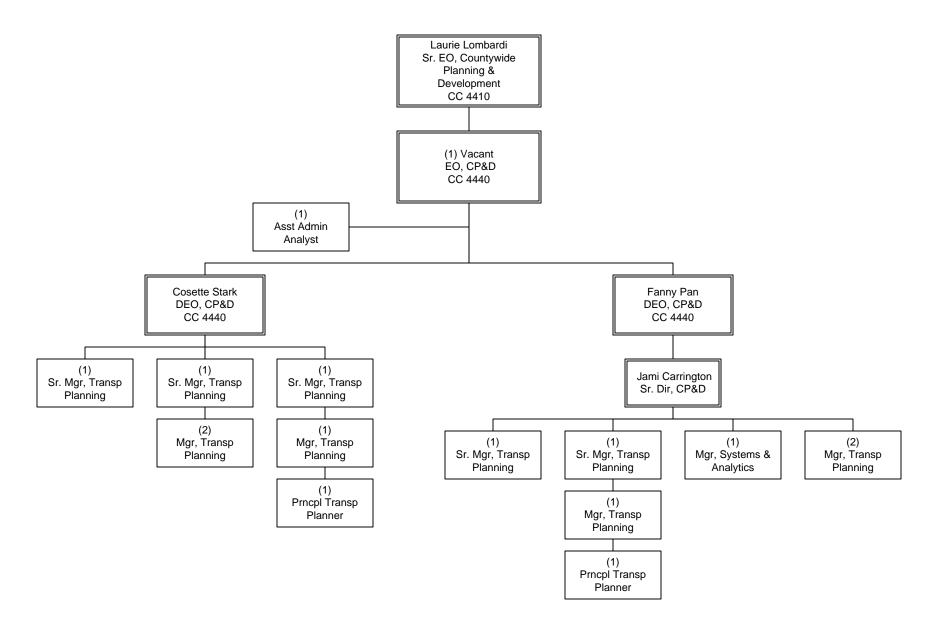


### **Mobility Corridors**

Department 4300 – Cost Centers 4240, 4360 Department 4301 – Cost Centers 4310, 4315, 4350, 4370

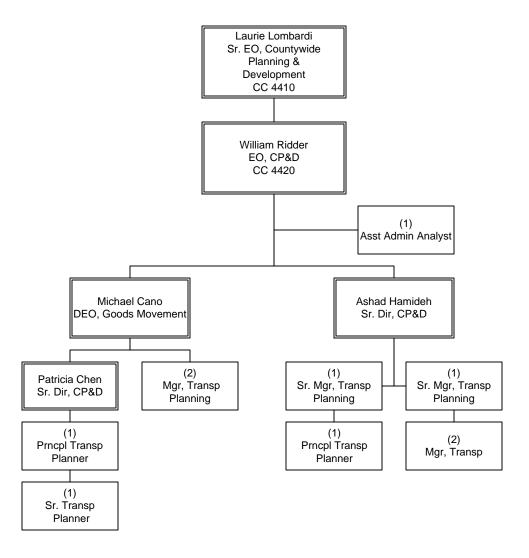


### **Grants Management & Oversight**



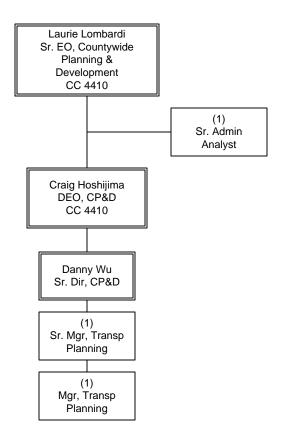
# Federal/State Policy & Programming

Department 4401 - Cost Center 4420



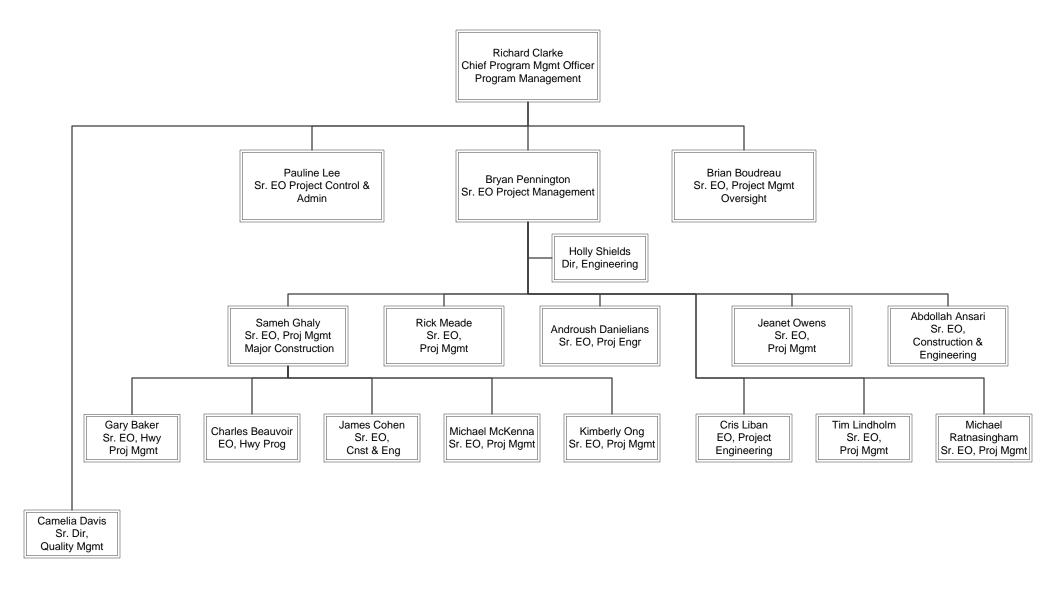
# Strategic Financial Planning

Department 4402 - Cost Center 4410



# Program Management

Overview

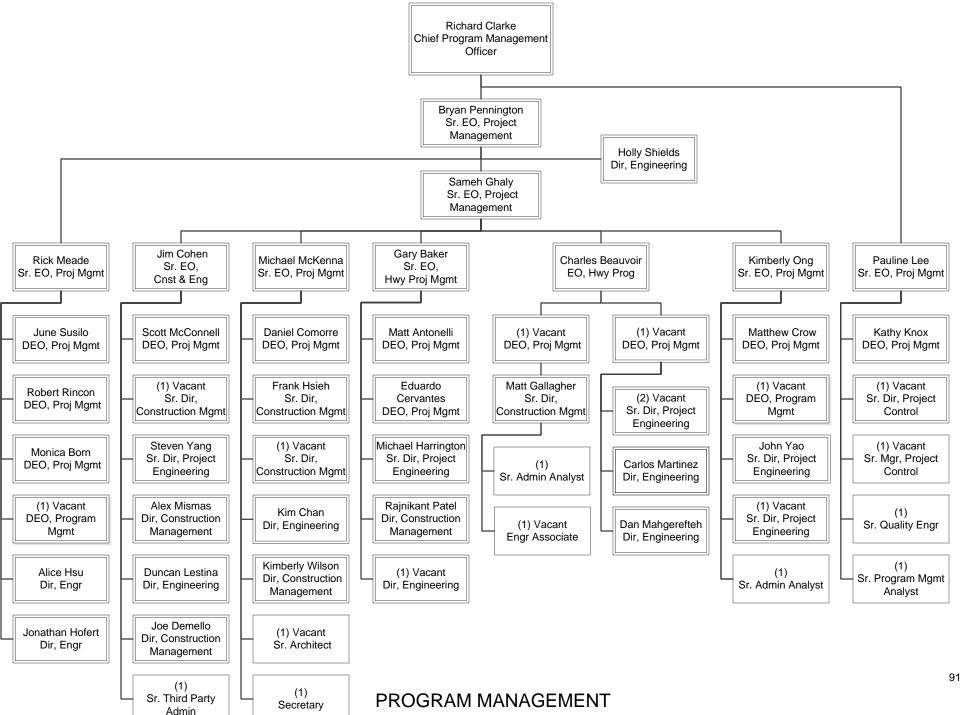


### **Program Management FTE's**

FTEs by Union	Program Management, Transit	Program Control	Regional Rail	Highway Project Delivery	Department Total
Non-Contract	191	56	9	25	281

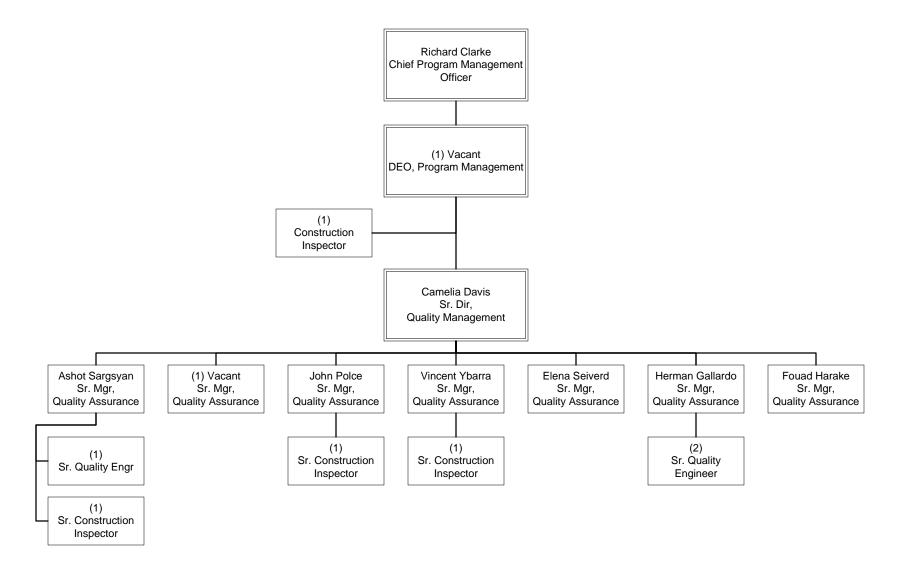
#### Transit - Executive Office

Department 8001 - Cost Center 8010

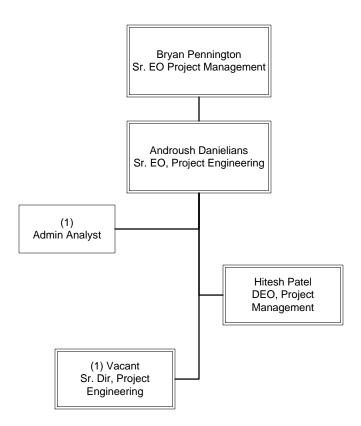


Program Management, Transit

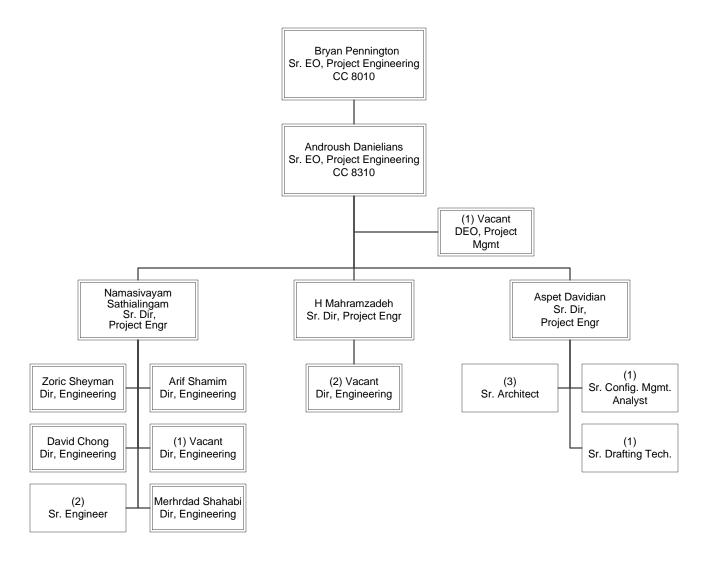
# Quality Management Department 8100 - Cost Center 8110



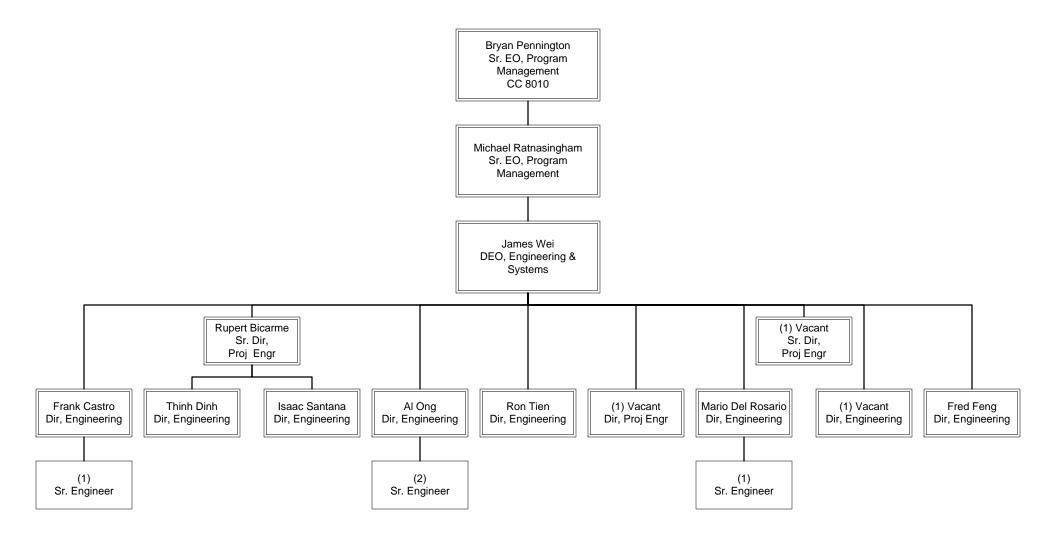
# Project Engineering – Management



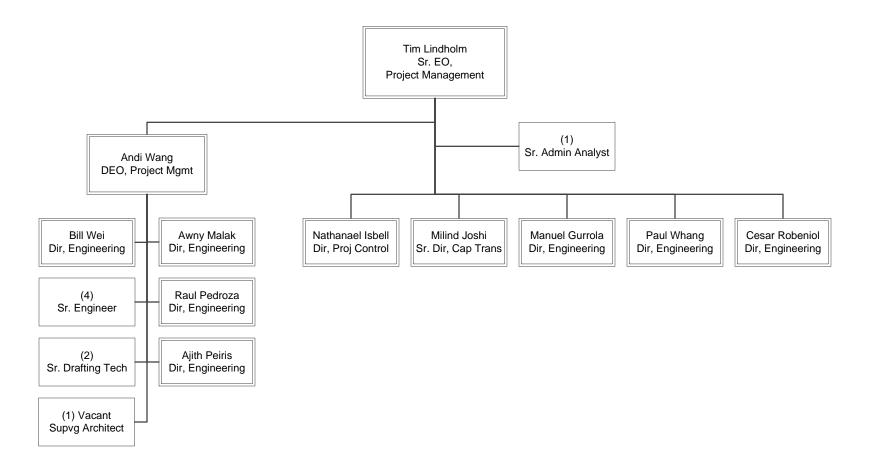
# **Project Engineering - Facilities**



# Project Engineering - Systems

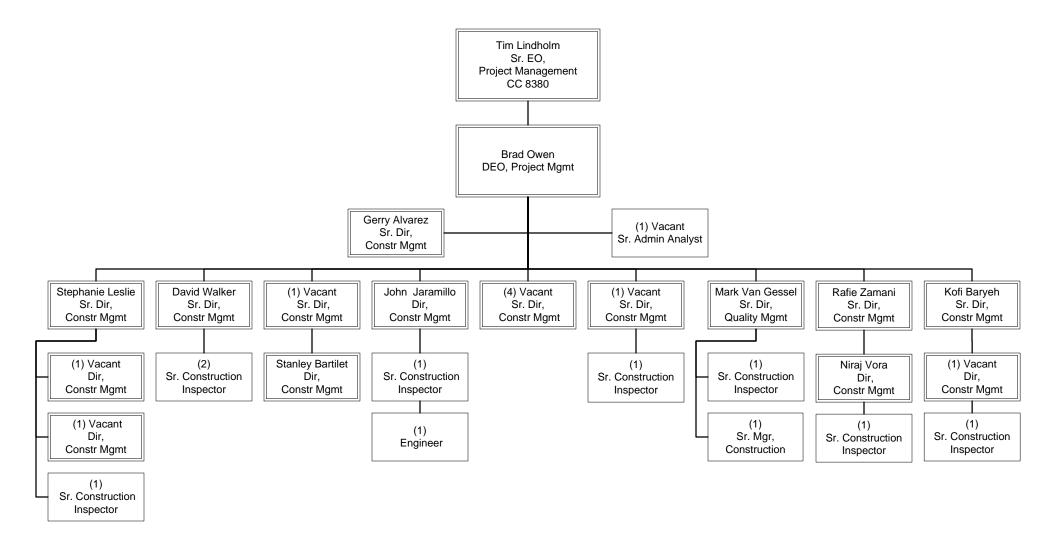


# **Bus Capital Facilities Engineering**



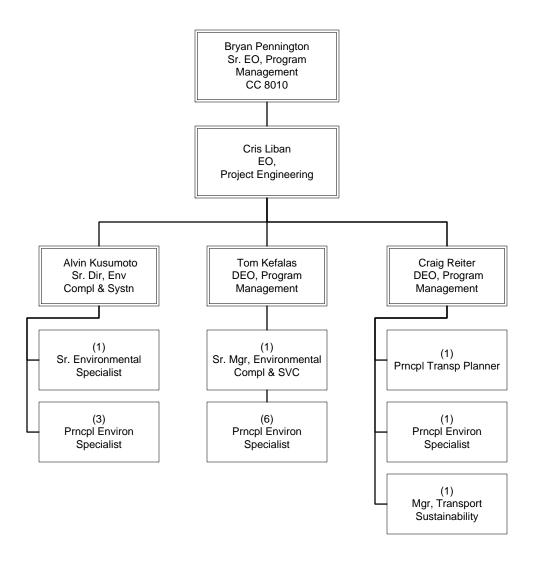
## **Construction Management**

Department 8400 - Cost Center 8410



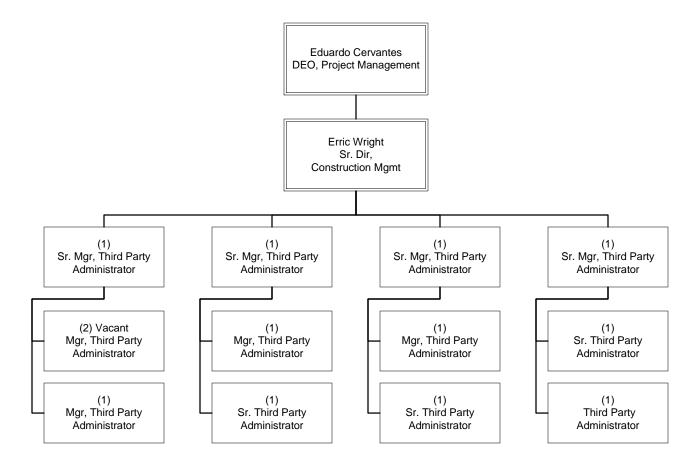
## **Environmental Compliance & Sustainability**

Department 8400 - Cost Center 8420



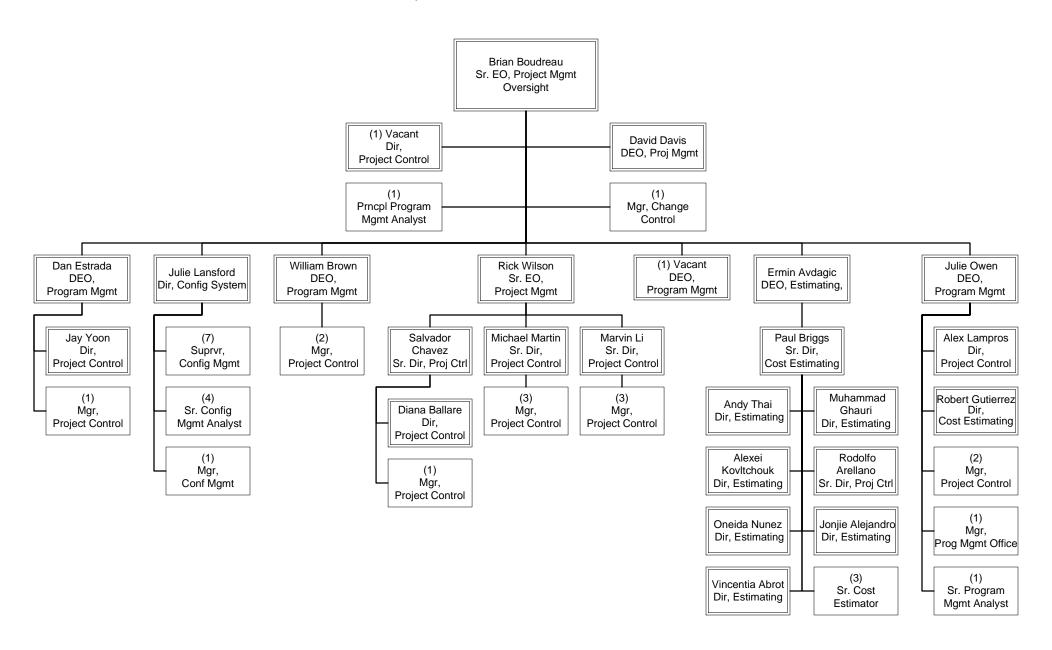
## **Third Party Coordination**

Department 8400 - Cost Center 8430



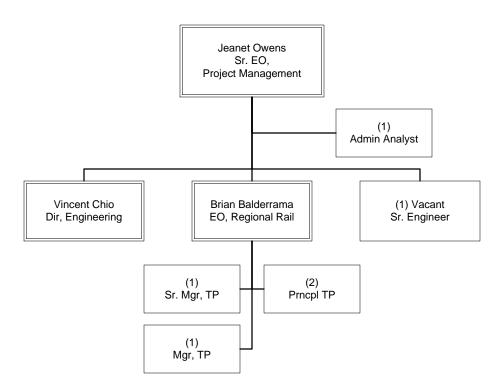
## Program Management – Program Control

Department 8600 - Cost Center 8610



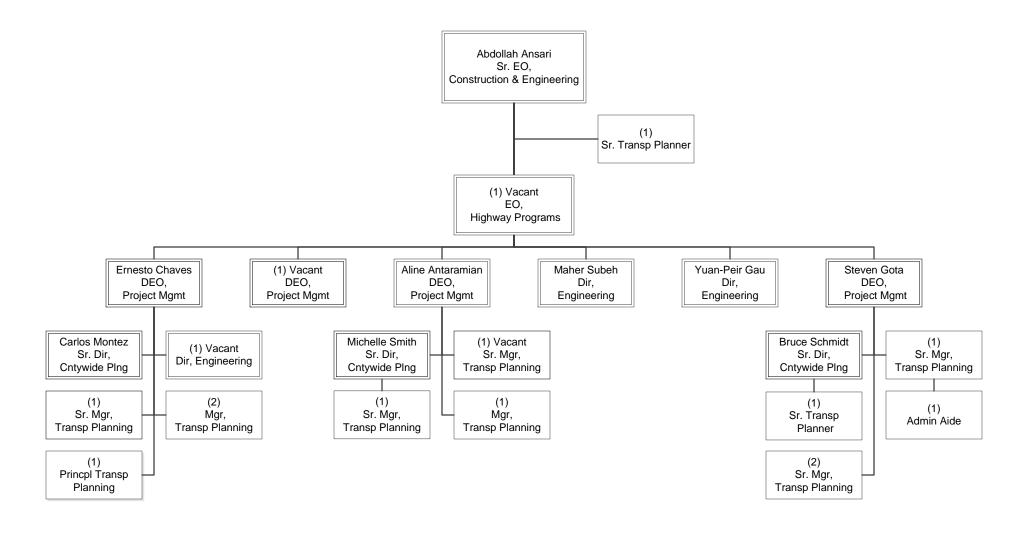
# Regional Rail

Department 2402 - Cost Center 2415



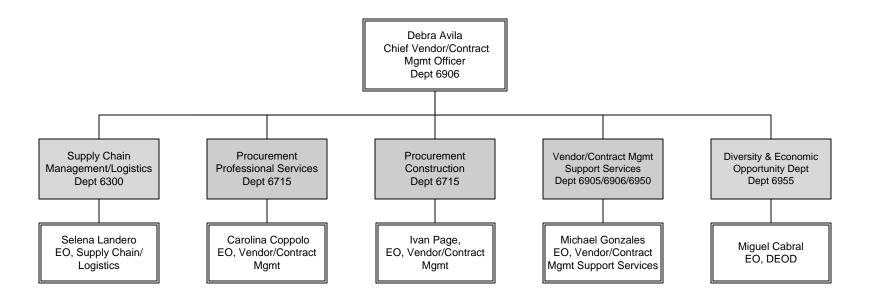
## **Highway Project Delivery**

Department 4701 - Cost Center 4710, 4720, 4730, 4740



## **Vendor Contract Management**

Overview

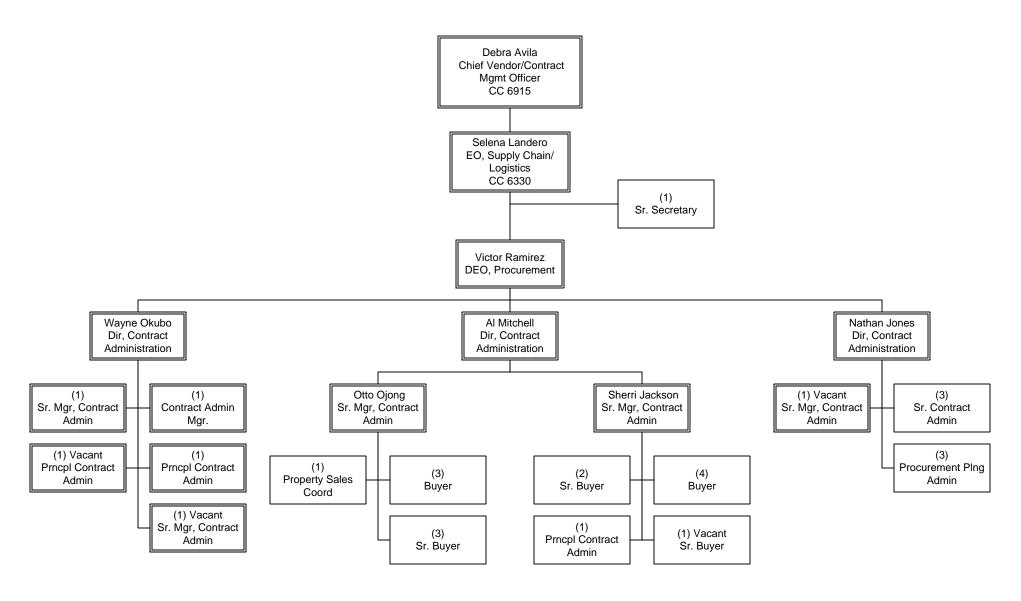


#### **Vendor/Contract Management FTE's**

FTEs by Union	Supply Chain Management	Procurement	Administration & Policy	Administrative Services	Contract Support/ Client Services	Diversity & Economic Opportunity	Department Total
Non-Contract	62	61	6	4	11	32	176
ATU	3						3
TCU	141				5		146
AFSCME	16						16
Grand Total	222	61	6	4	16	32	341

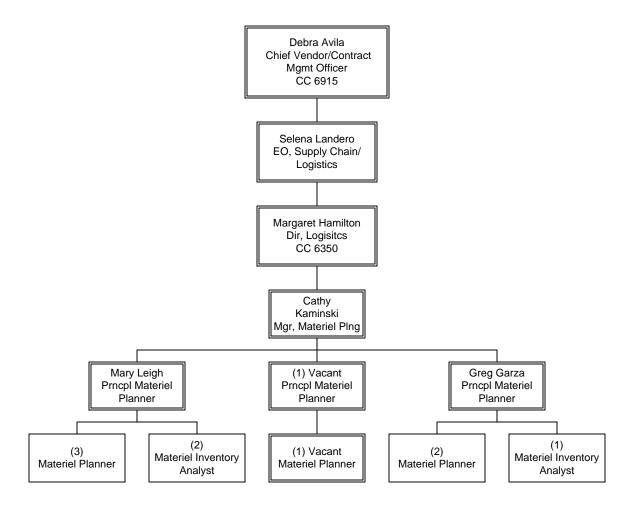
## **Acquisition Management Services**

Department 6300 - Cost Center 6320



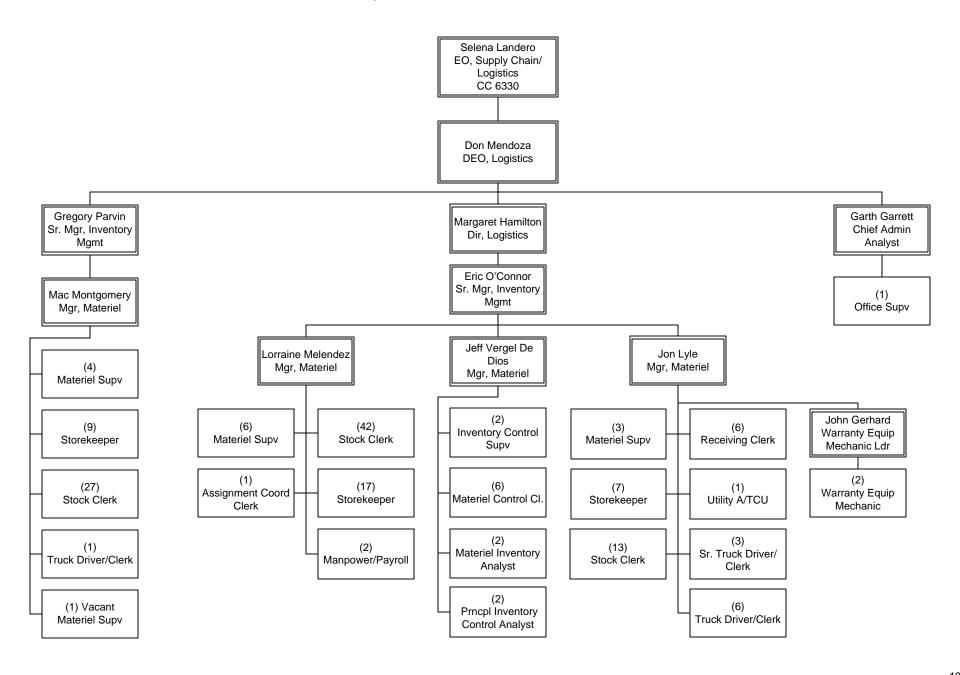
## **Inventory Management**

Department 6300 - Cost Center 6330



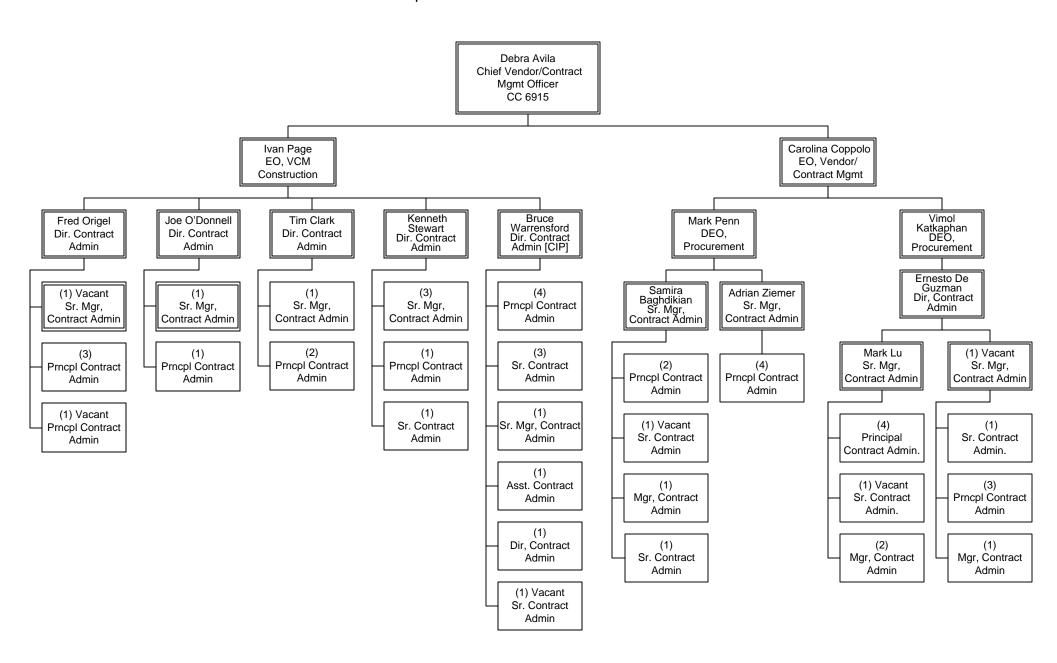
## Logistics

Department 6300 - Cost Center 6350



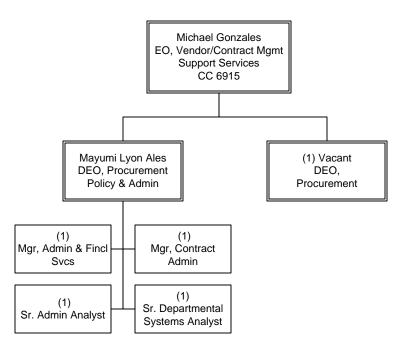
#### **Procurement**

Department 6715 - Cost Center 6940



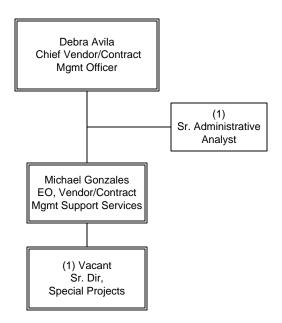
## Administration & Policy

Department 6905 - Cost Center 6925



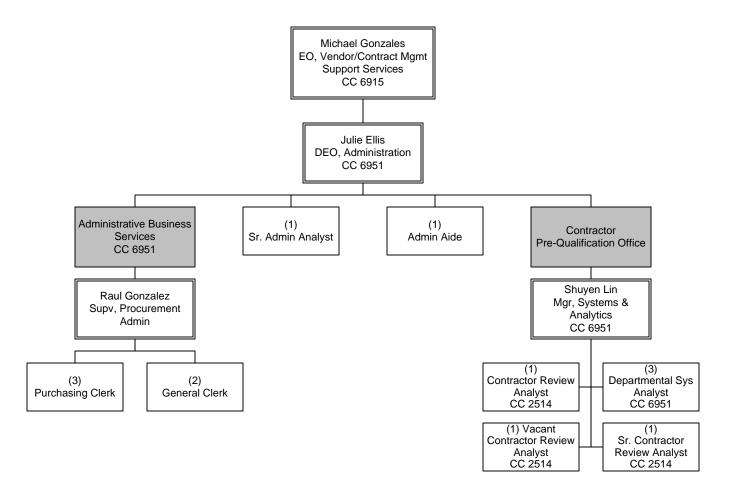
#### **Administrative Services**

Department 6906 - Cost Center 6915



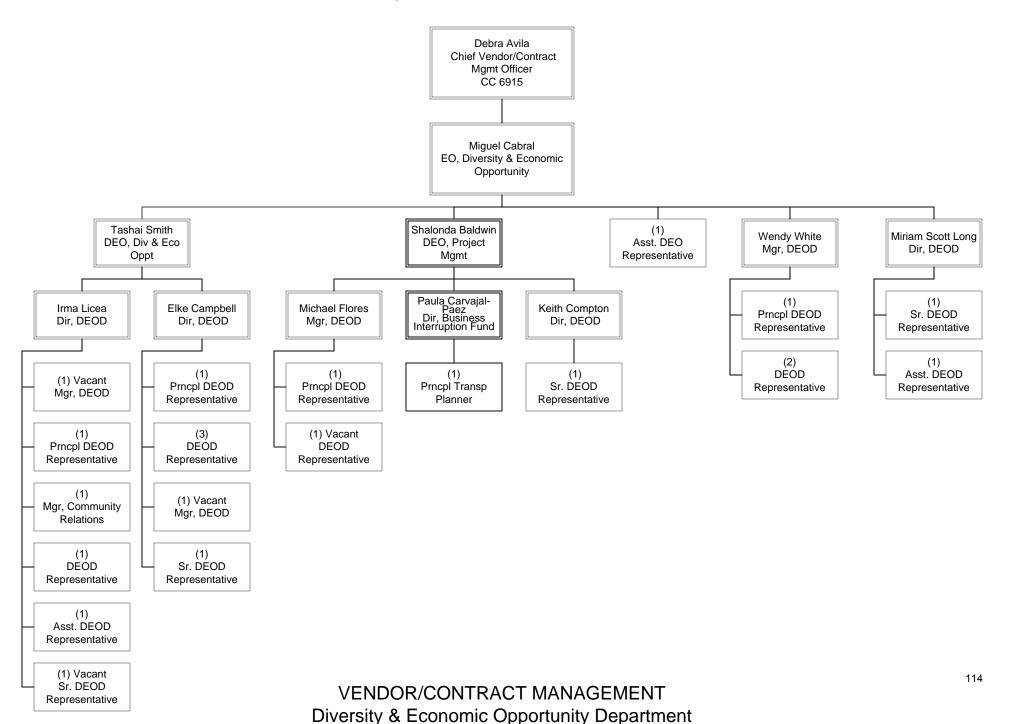
# Contract Support/Client Services

Department 6950 - Cost Centers 2514 & 6951

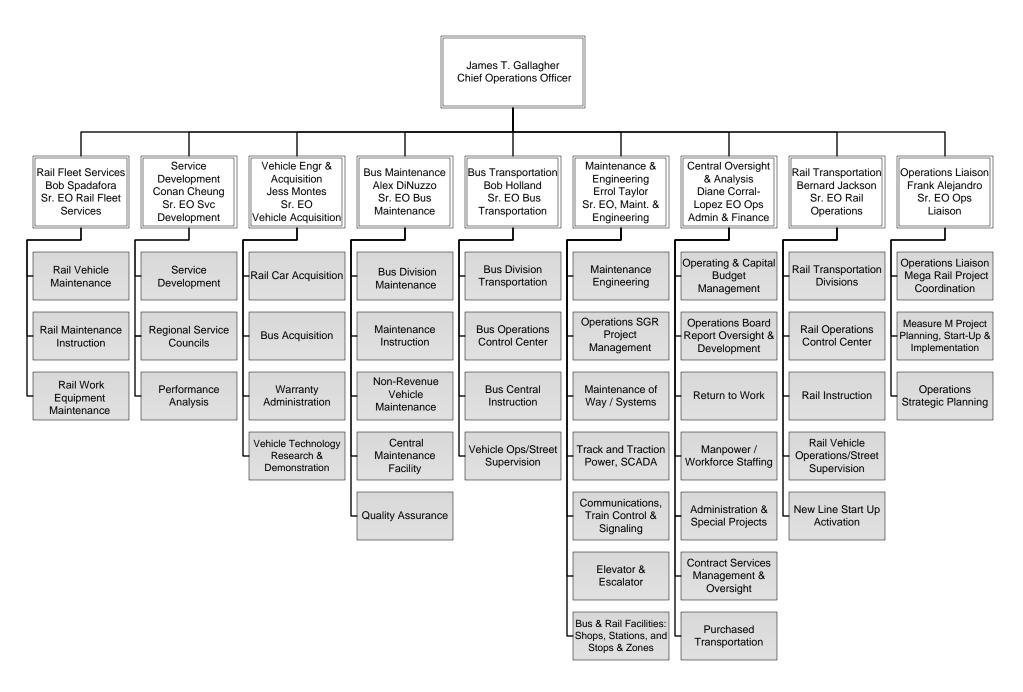


## Diversity & Economic Opportunity Department

Department 6955 - Cost Center 2130



#### **Operations**



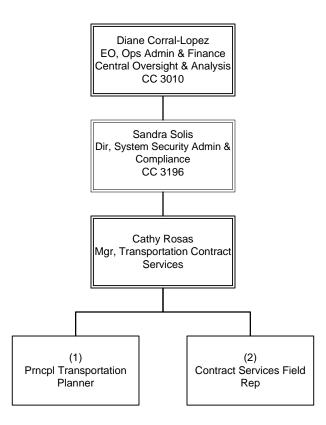
#### **Operations FTE's**

FTEs by Union	Central Oversight & Analysis	Operations Liaison	Bus Maintenance	Service Development	Bus Transportation	Rail Transportation	Rail Fleet Svcs	Vehicle Engineering & Acquisition	Maintenance and Engineering	Department Total
Non-Contract	24	10	52	34	51	31	17	25	57	301
ATU			1,487				439	20	477	2,423
TCU	11		69	5	20	40	12	2	247	406
AFSCME			105	8	316	184	51	5	89	758
SMART				47	3,705	421				4,173
Grand Total	35	10	1,713	94	4,092	676	519	52	870	8,061

#### Operations - Executive Office Department 3001 - Cost Center 3010, 3196 Department 3011 - Cost Center 3590 Department 3101 - Cost Center 3160, 3161 James T. Gallagher Chief Operations Officer CC 3010 (1) Vacant (1) Exec. Secretary, COO Sr. EO, Operations CC 3010 CC 3010 Diane Corral-Lopez EO, Ops Administration CC 3010 Robin Blair Carolyn Kreslake Sandra Solis Nancy Saravia Dir, Finance & Admin Sr. Dir, Dir, System Security Sr. Dir, Ops Support Mgmt Services **Ops Support** Admin & Compliance CC 3196 CC 3196 CC 3010 CC 3196 (1) (1) (1) (1) (1) Mgr. Community Rels Prncpl Transp Planner Sr. Mgr, Mgr, Transportation Lead Manpower CC 3161 CC 3196 Systems Project Specialist **Contract Services** CC 3160 CC 3590 CC 3160 (1) (1) Sr. Mgr, Vehicle (1) Prncpl Disability Comp (1) Vacant Acquisition **Prncpl Transportation Equipment Records** Admin Chief Admin Analyst CC 3196 Planner Specialist CC 3161 CC 3196 CC 3590 CC 3160 (3)(1) (1) Transitional Duty/RTW Dir, Rail Fleet Services Mgr. Transportation Manpower Specialist Contract Services Field **Program Coordinator** CC 3010 Planning CC 3160 Rep CC 3161 CC 3196 CC 3590 (1) Vacant (1) **Contract Services** Division Stenographer Sr. Admin Analyst Field Rep CC 3160 CC 3160 CC 3590

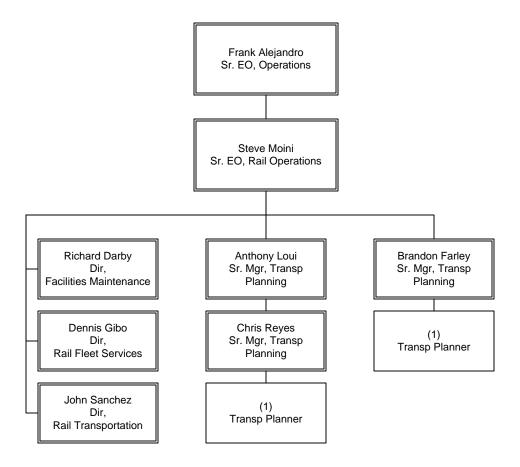
### **Contract Services**

Department 3011 - Cost Center 3590



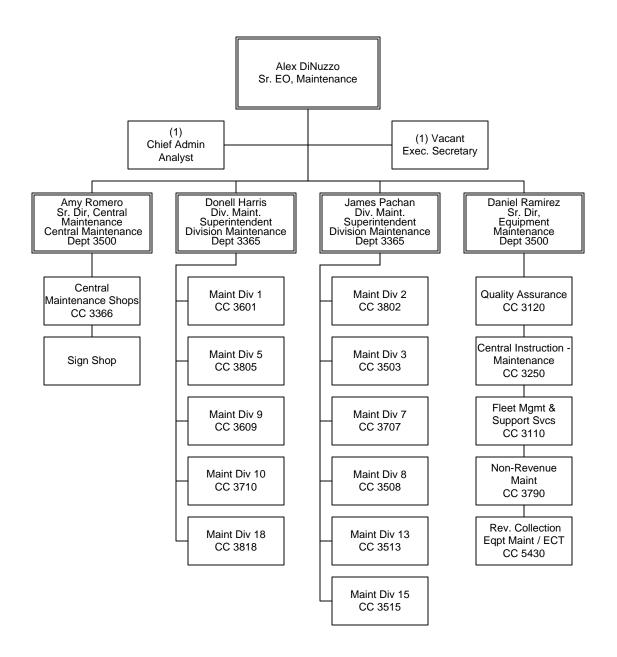
# **Operations Liaison**

Department 3103 - Cost Center 3140



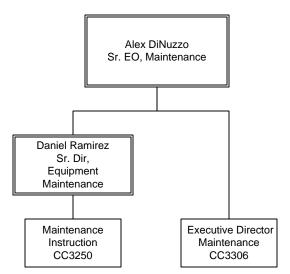
### **Bus Maintenance**

EO 3013 Overview



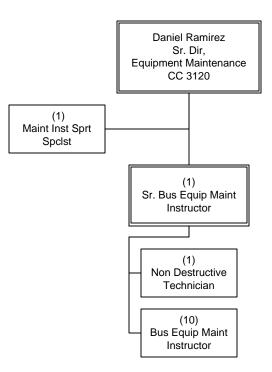
## **Executive Director Maintenance**

Department 3364 - Overview



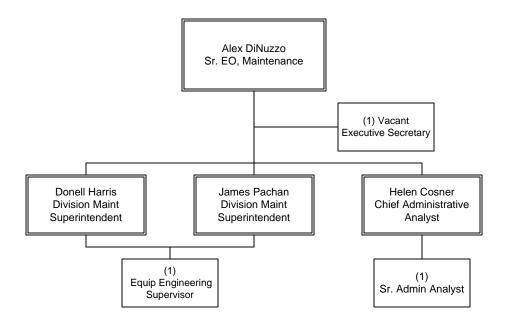
## Maintenance Instruction

Department 3364 - Cost Center 3250



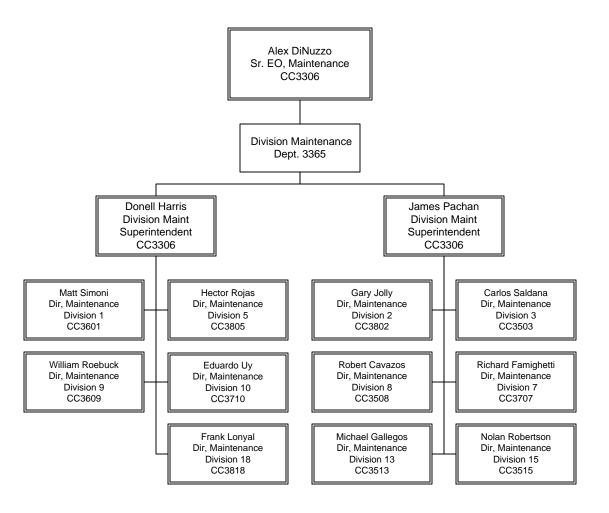
# Executive Director, Bus Maintenance

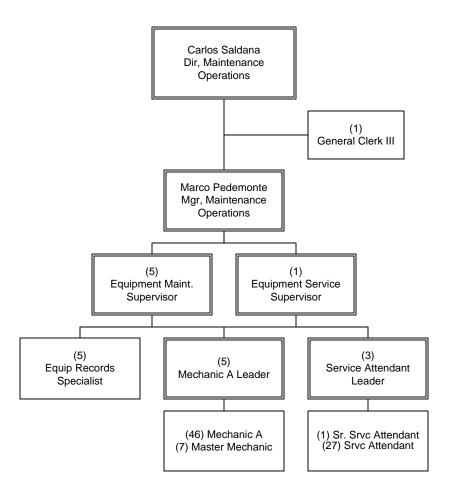
Department 3364 - Cost Center 3306

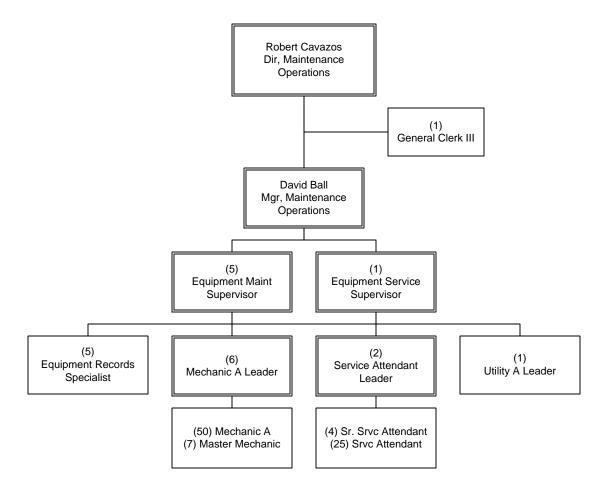


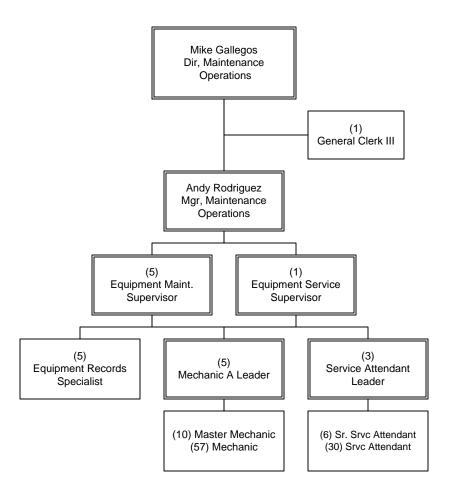
#### **Division Maintenance**

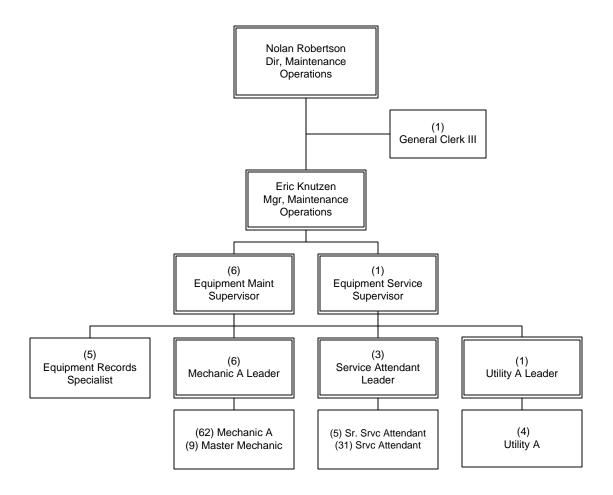
Department 3365 Overview

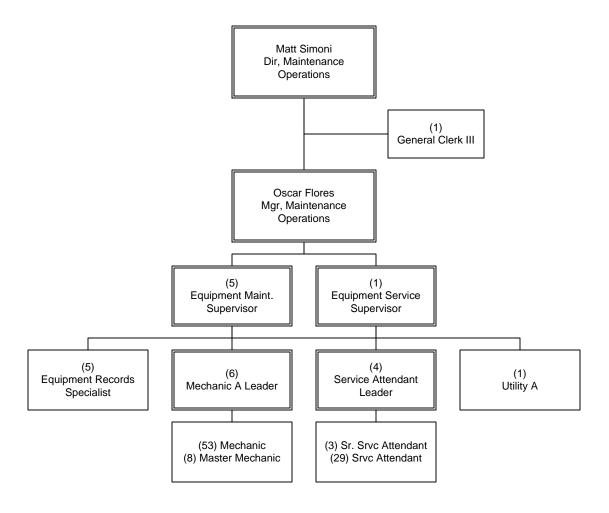


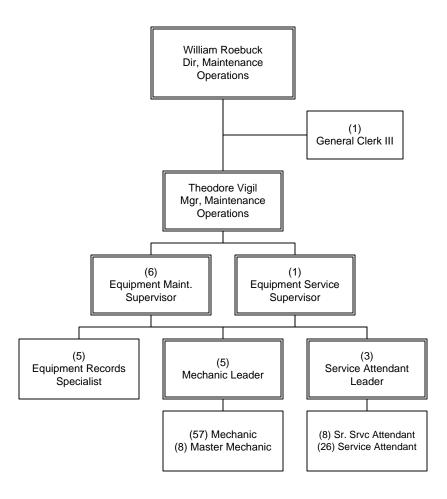


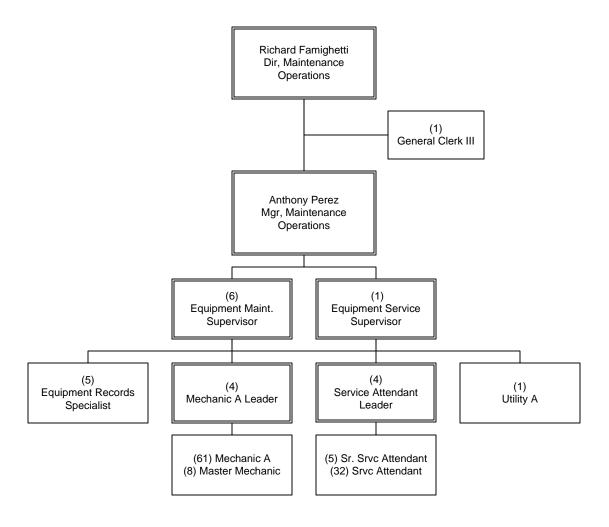


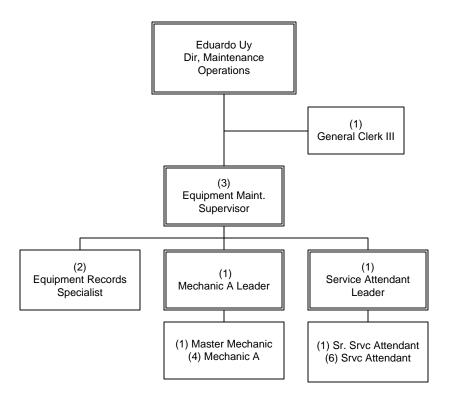


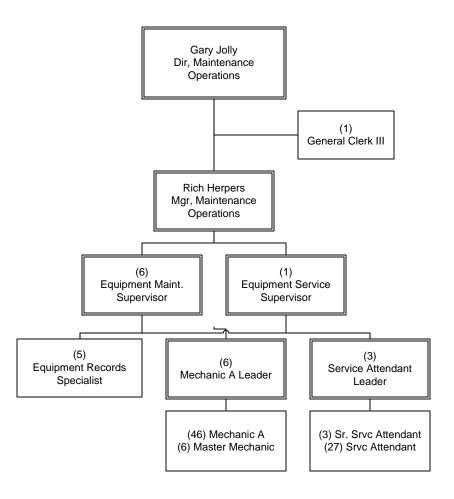


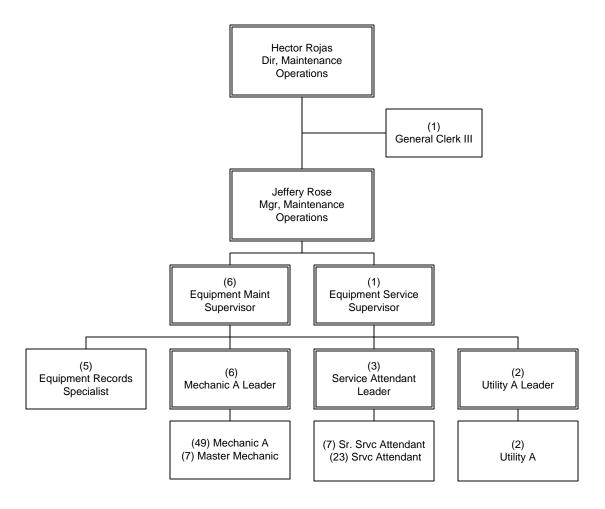


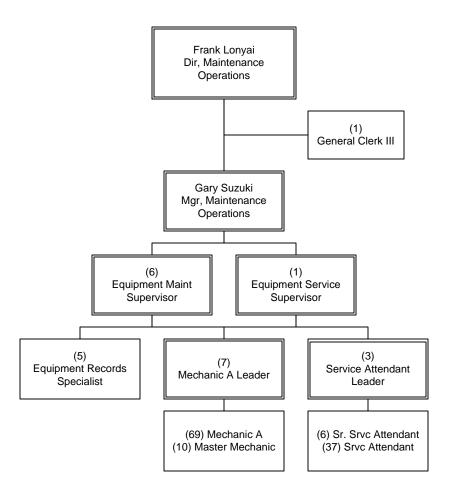






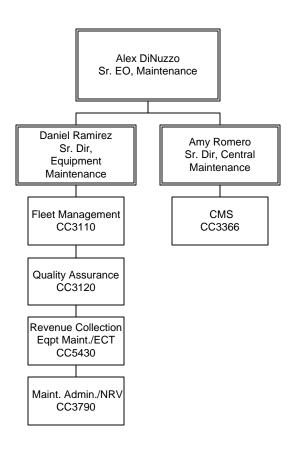




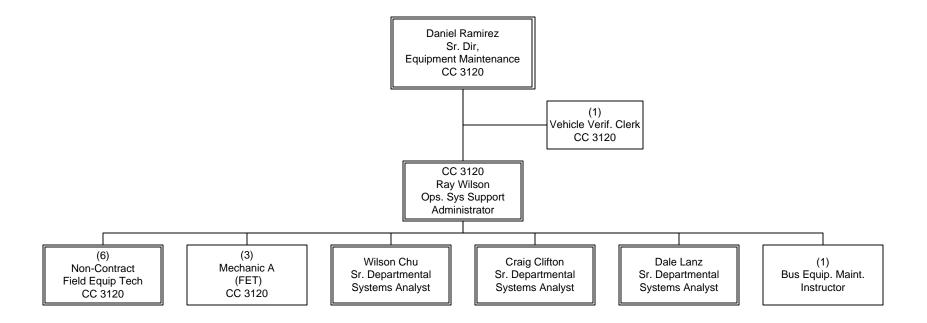


#### **Central Maintenance**

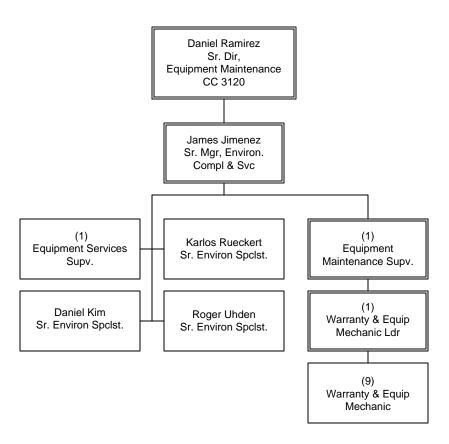
Department 3500 Overview



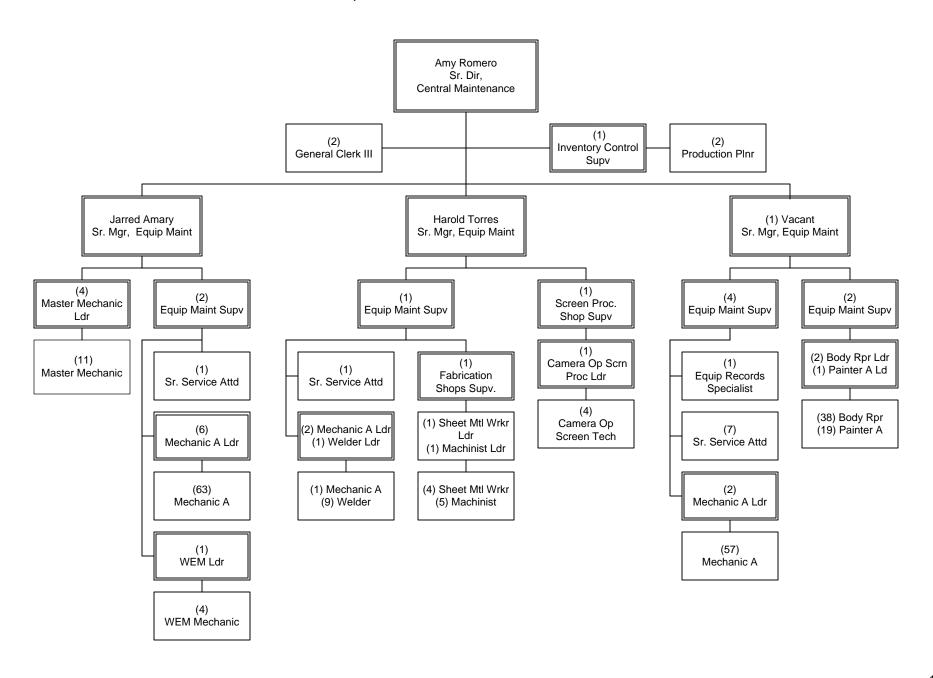
## Fleet Management and Support Services



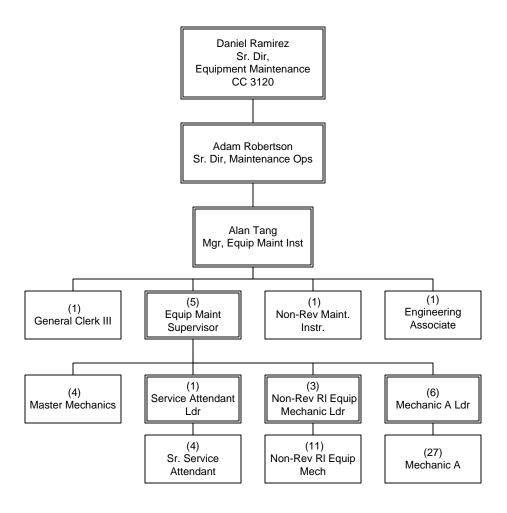
## **Quality Assurance**



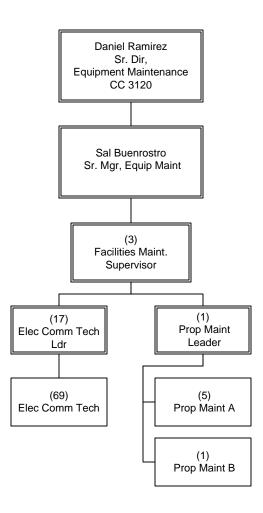
## **Central Maintenance Shops**



#### Maintenance Administration/Non-Revenue

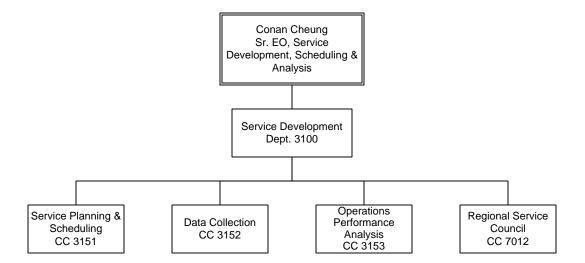


## Central Electronics Maintenance Shops



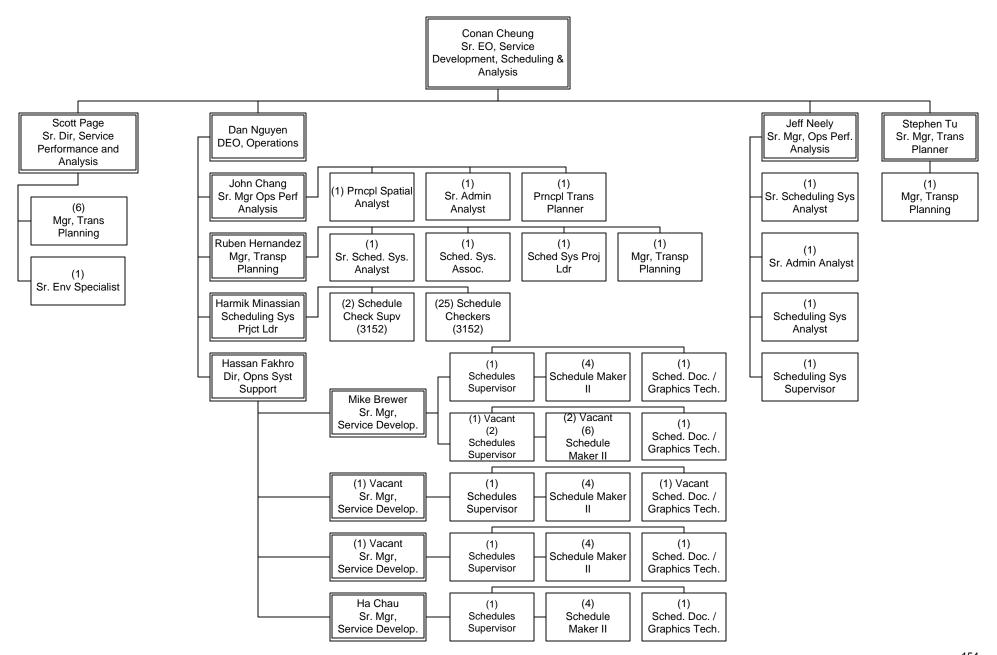
## Service Development (Bus & Rail)

EO 3015 Overview

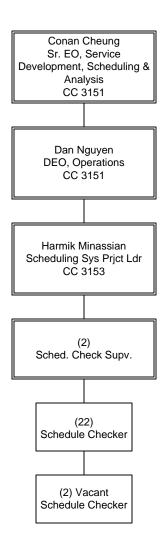


## Service Planning & Scheduling

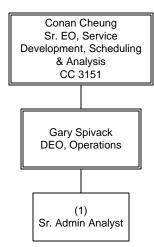
Department 3100 - Cost Center 3151 Department 3102 - Cost Center 3153



## **Data Collection**

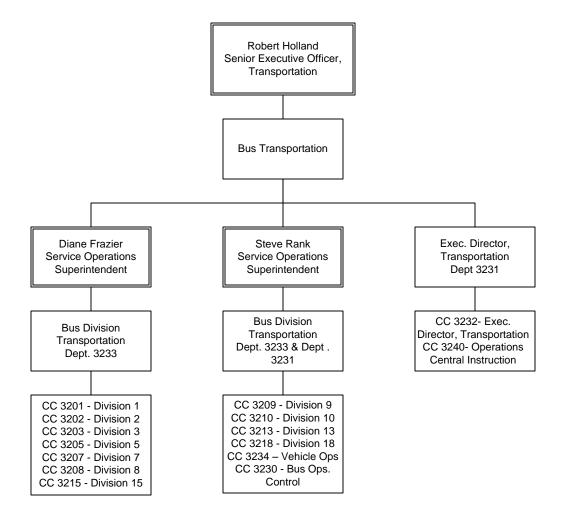


## **Service Councils**



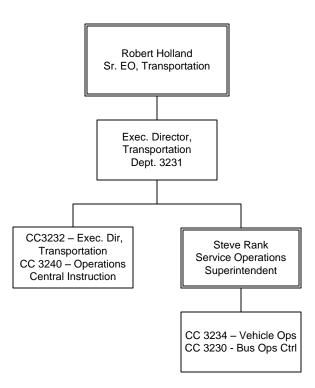
## **Bus Transportation**

EO 3017 Overview

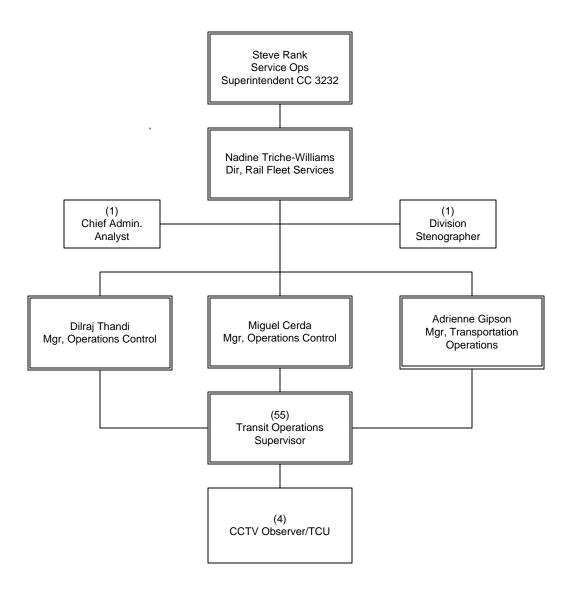


## **Executive Director, Transportation**

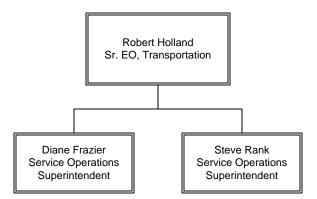
Department 3231 Overview



## Bus Operations Control Department 3231 - Cost Center 3230

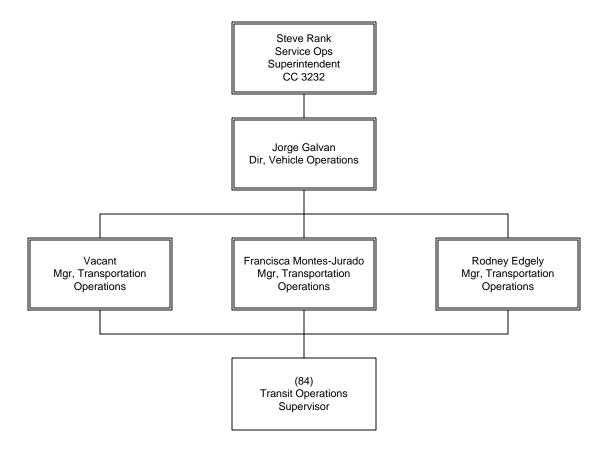


## Executive Director, Transportation Department 3231 – Cost Center 3232

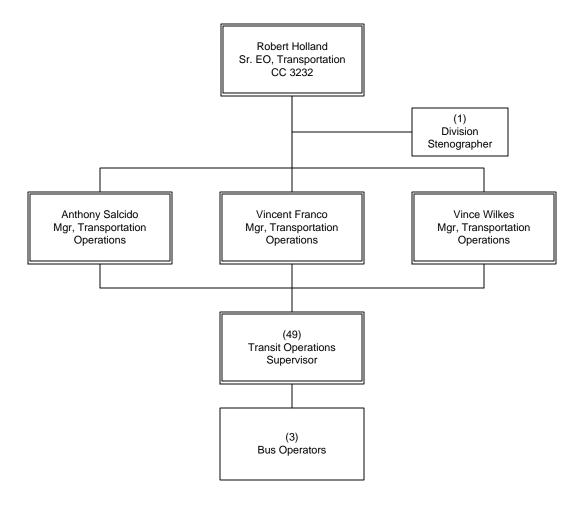


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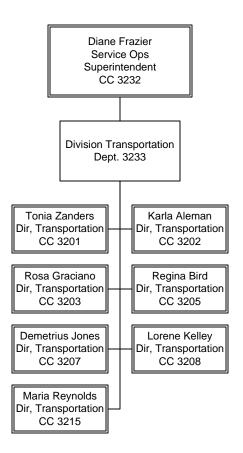
# Vehicle Operations Department 3231 - Cost Center 3234

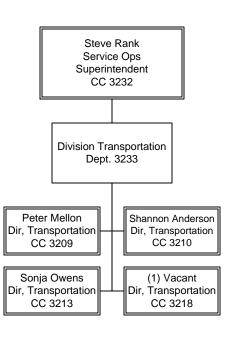


## **Operations Central Instruction**



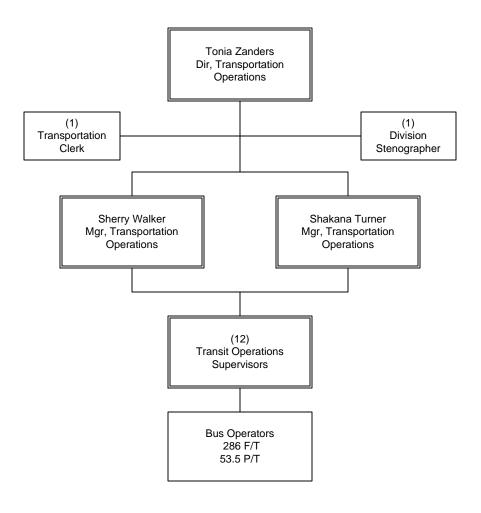
## Division Transportation Department 3233 Overview



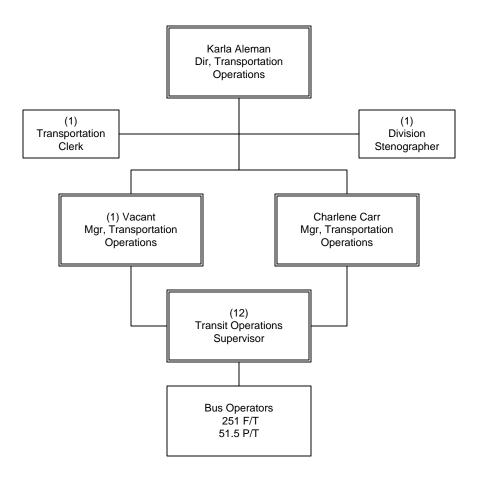


## **Transportation Division 1**

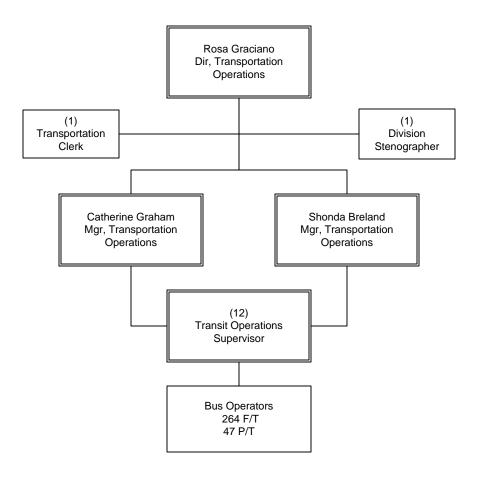
Department 3233 – Cost Center 3201

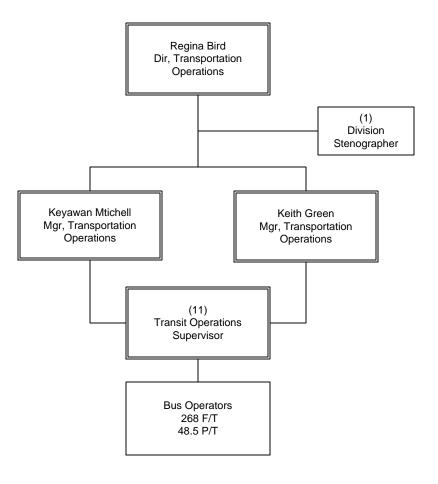


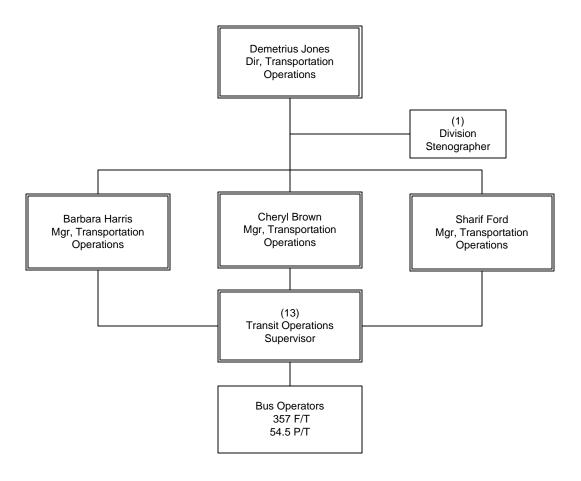
## Transportation Division 2 Department 3233 – Cost Center 3202

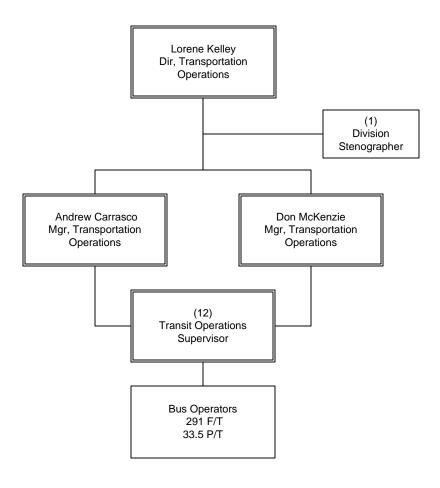


## Transportation Division 3 Department 3233 – Cost Center 3203

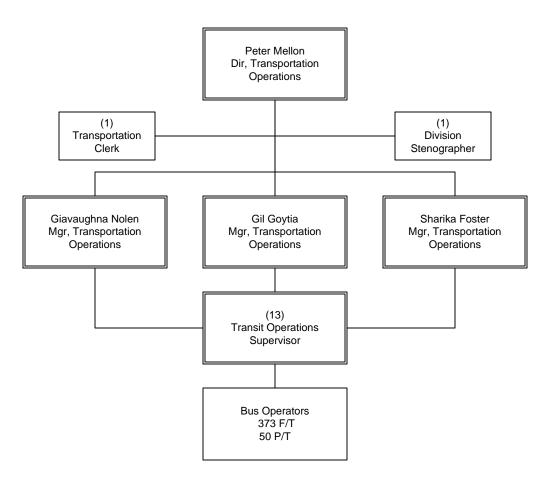


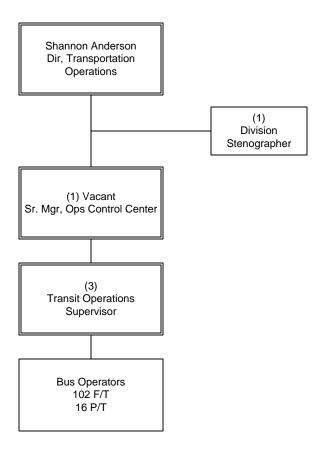




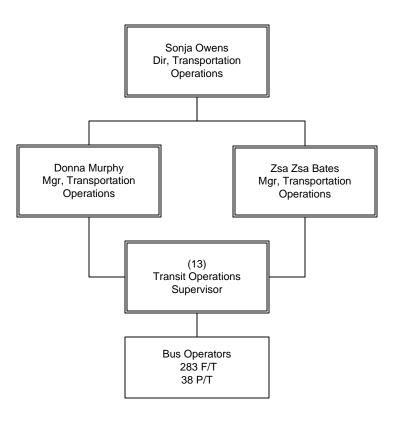


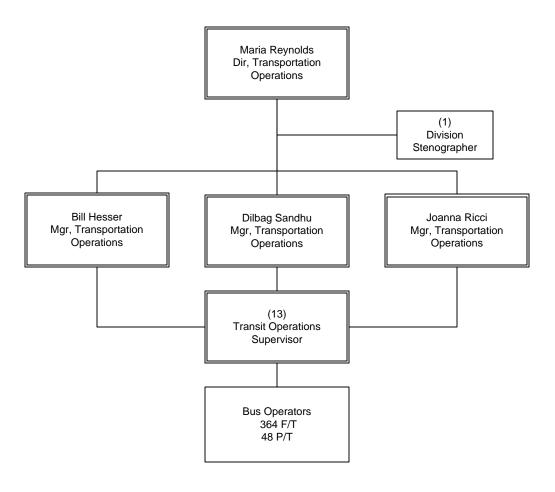
## Transportation Division 9 Department 3233 – Cost Center 3209

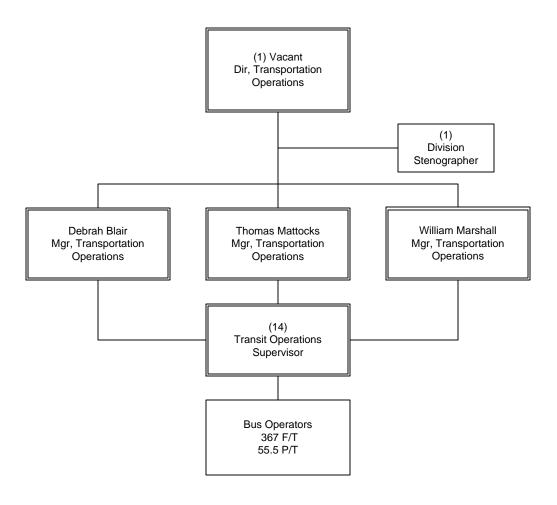




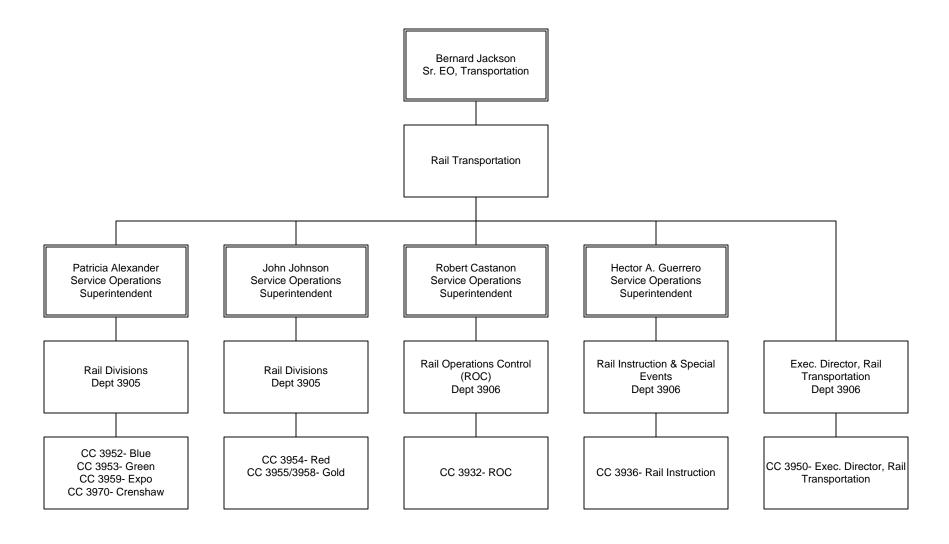
## Transportation Division 13 Department 3233 - Cost Center 3213



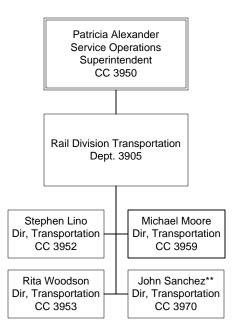


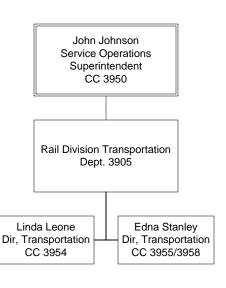


### Rail Transportation EO 3018 Overview

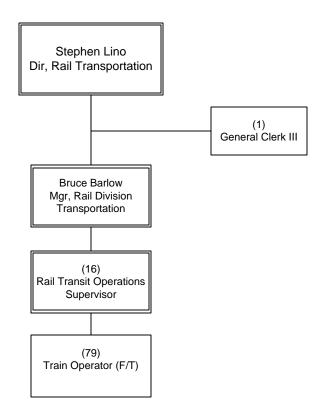


### Rail Division Transportation Department 3905 Overview

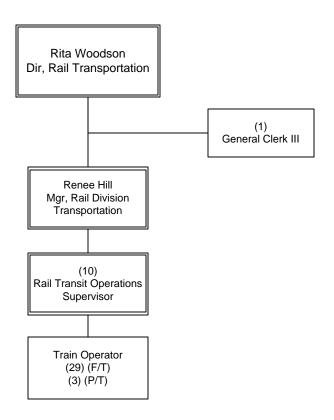




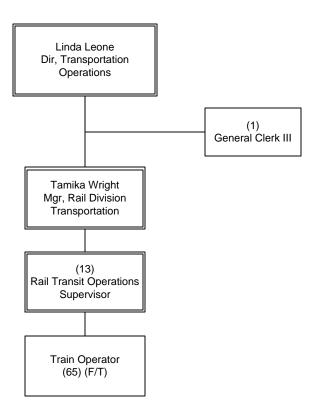
#### Rail Transit Operations Blue Line



#### Rail Transit Operations Green Line

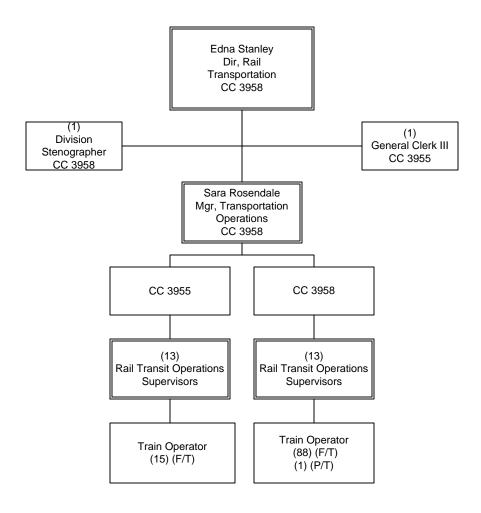


#### Rail Transit Operations Red Line

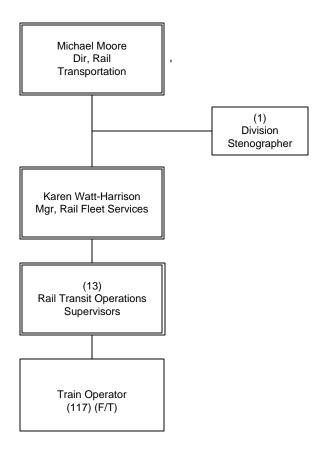


#### Rail Transit Operations Gold Line

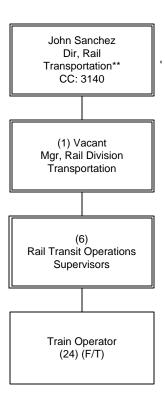
Department 3905 - Cost Center 3955 and 3958



# Rail Transit Operations Expo Department 3905 - Cost Center 3959

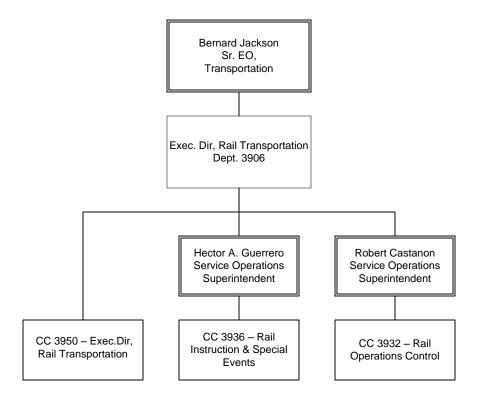


# Rail Transit Operations Crenshaw Department 3905 - Cost Center 3970

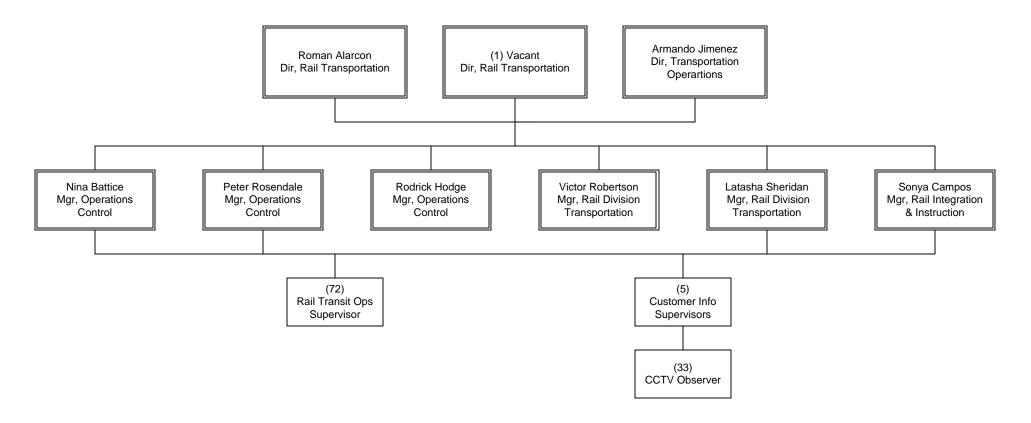


#### Executive Director, Rail Transportation

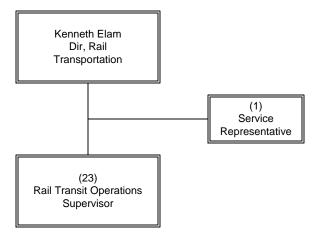
Department 3906 Overview



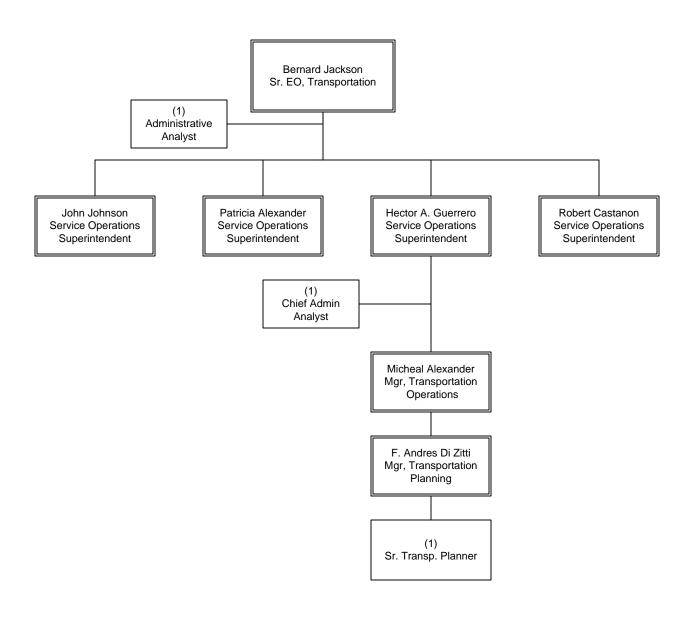
#### **Rail Operations Control**



#### Rail Transit Operations Instruction

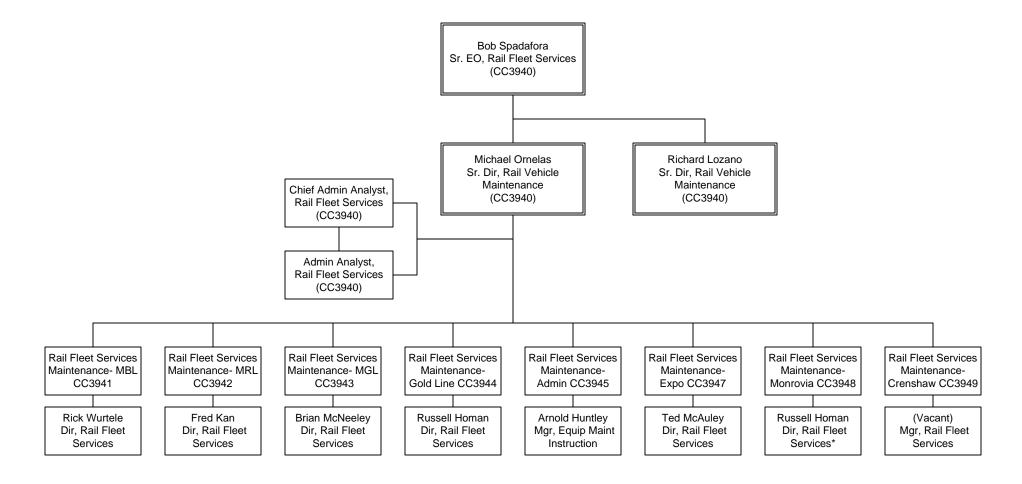


#### Executive Director, Rail Transportation

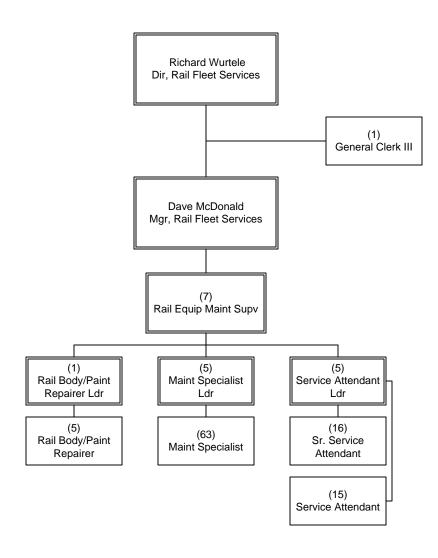


#### Rail Fleet Services

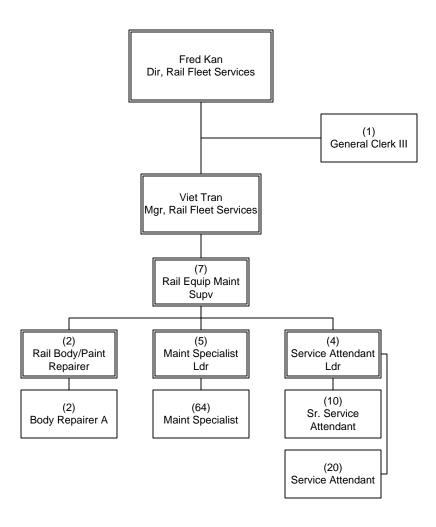
Department 3903 & 3938 Overview



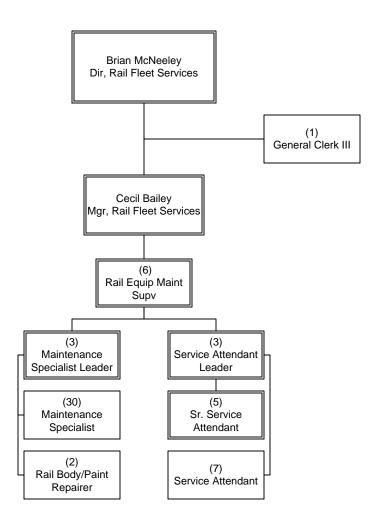
#### Rail Fleet Services Maintenance Metro Blue Line



#### Rail Fleet Services Maintenance Metro Red Line

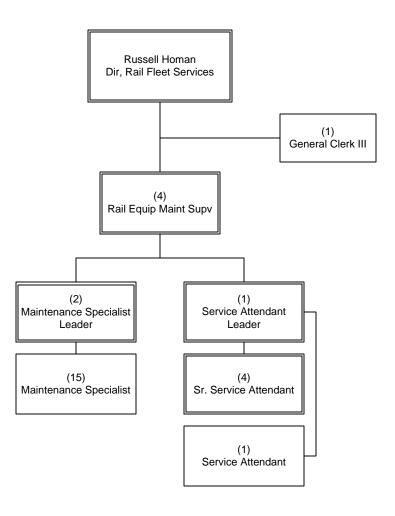


#### Rail Fleet Services Maintenance Metro Green Line



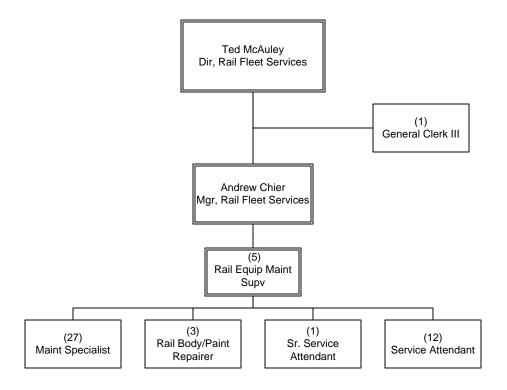
#### Rail Fleet Services Maintenance Metro Gold Line

Department 3903 - Cost Center 3944

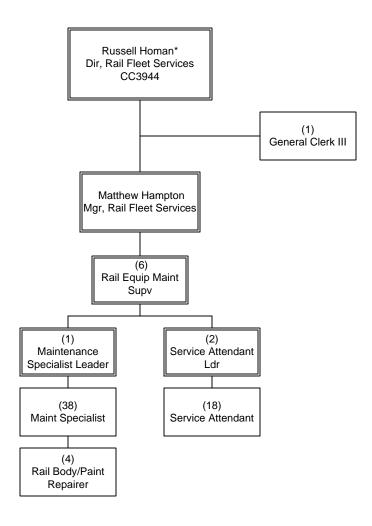


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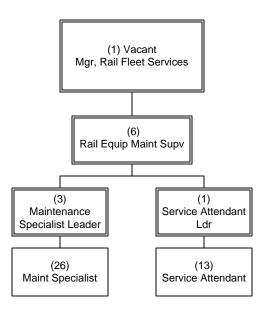
#### Rail Fleet Services Maintenance Metro Expo Line



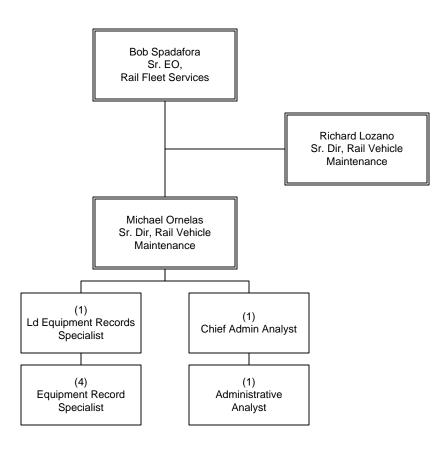
#### Rail Fleet Services Maintenance Metro Gold Line - Monrovia



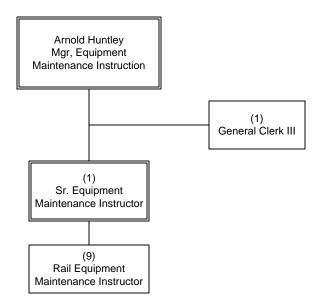
#### Rail Fleet Services Maintenance Crenshaw Line



#### Executive Director, Rail Maintenance

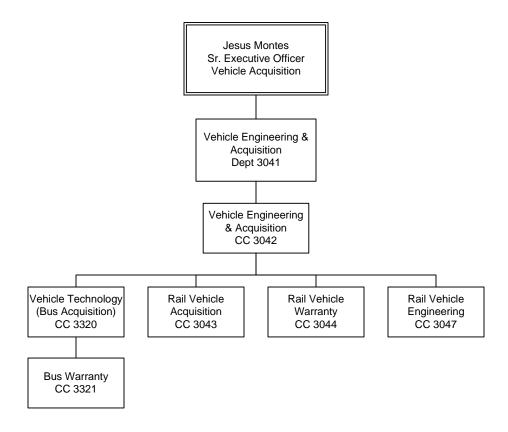


#### Rail Fleet Services Instruction

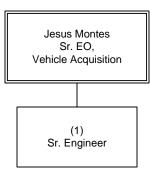


## Vehicle Engineering & Acquisition

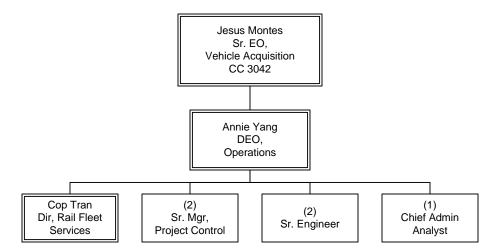
EO 3040 Overview



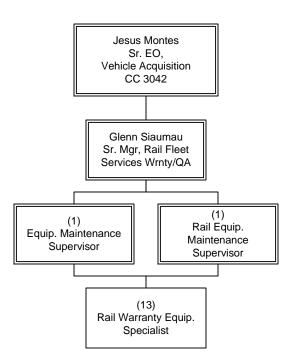
## Vehicle Engineering & Acquisition



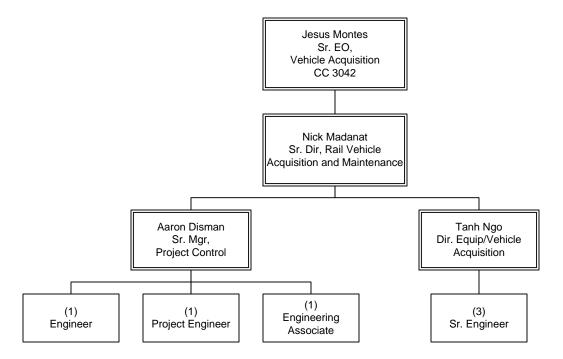
## Rail Vehicle Acquisition



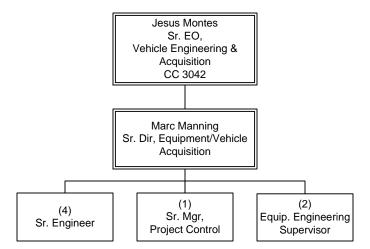
## Rail Vehicle Warranty Department 3041 – Cost Center 3044



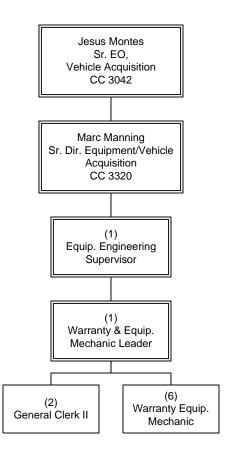
## Rail Vehicle Engineering



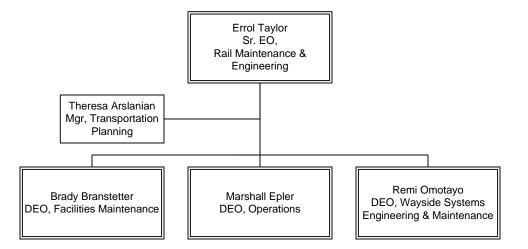
### **Bus Acquisition & Engineering**



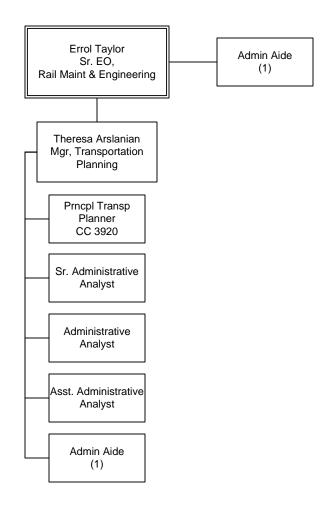
#### **Bus Warranty**



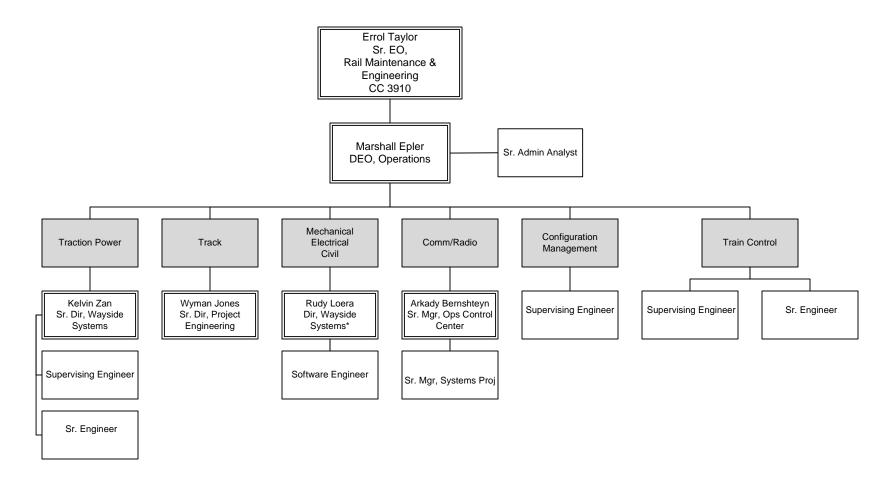
# Maintenance & Engineering EO 3900 Overview



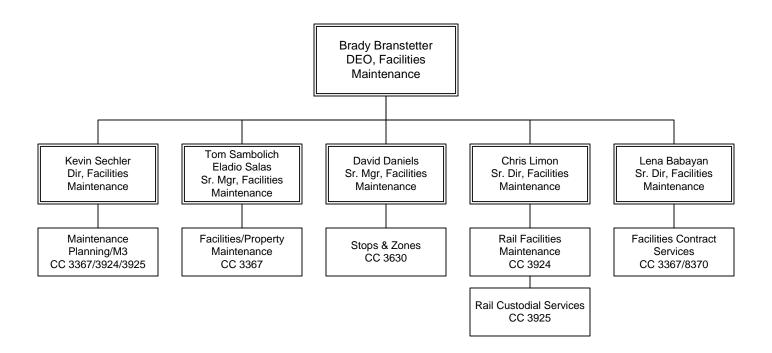
### Executive Director, Maintenance & Engineering



## **MOW Engineering**

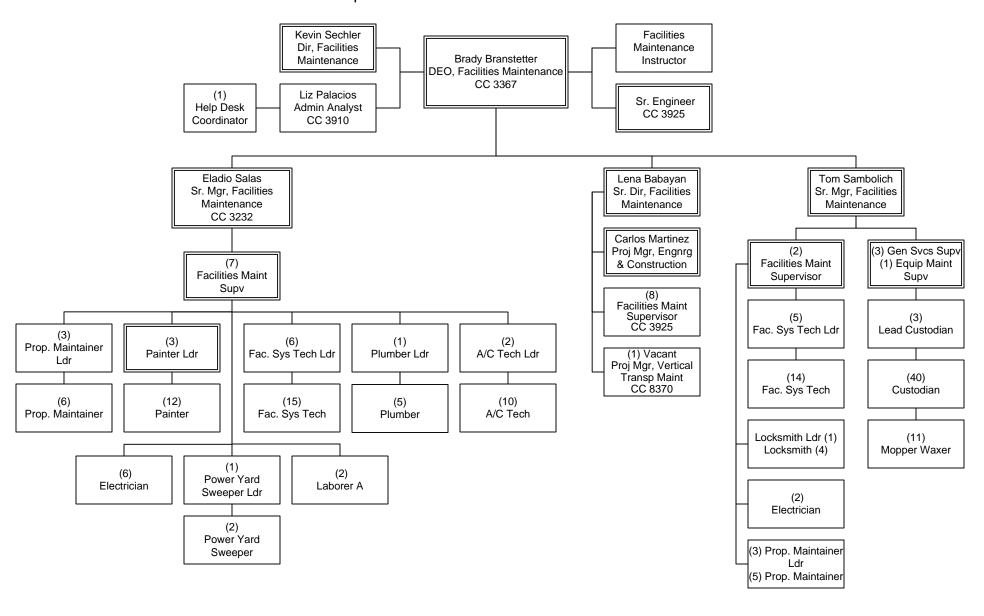


## Facilities Department 3300 Overview

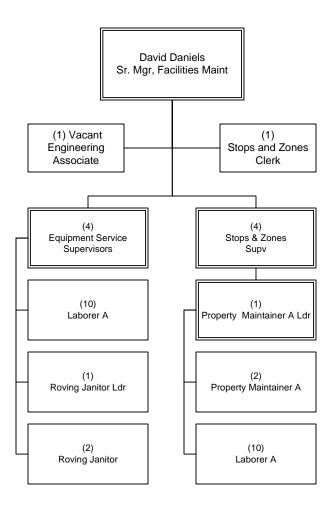


#### Facilities/Property Maintenance

Department 3300 - Cost Centers 3367 & 8370

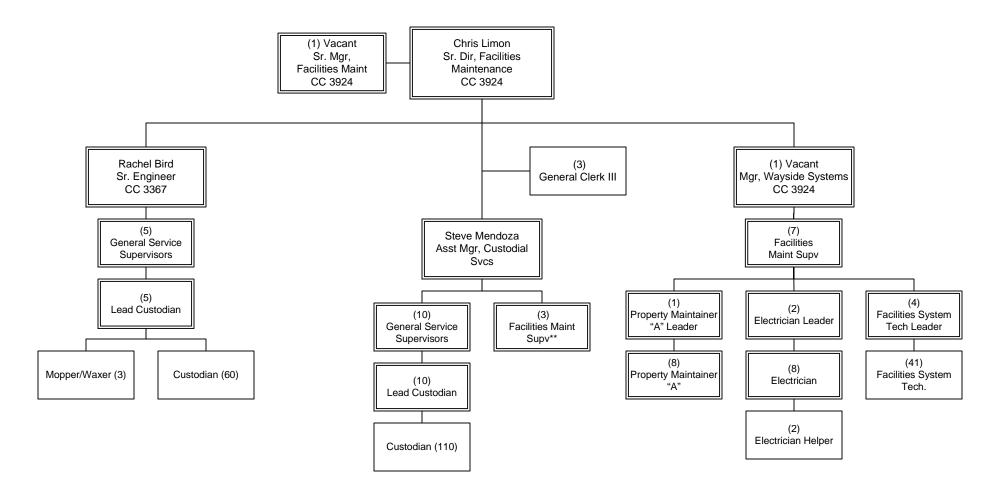


## Stops & Zones Department 3300 – Cost Center 3630



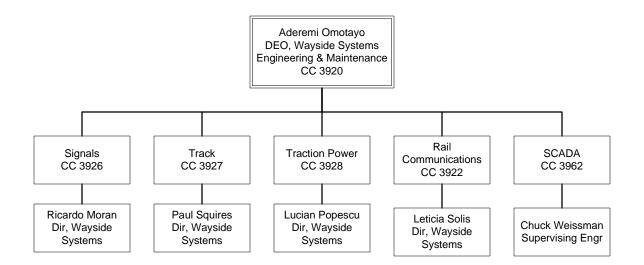
#### Rail Custodial and Facilities Maintenance

Department 3300 - Cost Centers 3924 and 3925

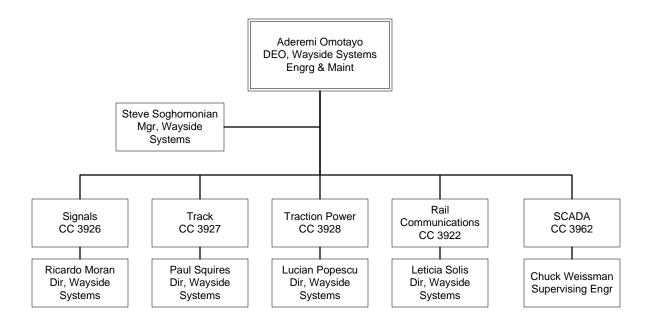


### Rail Maintenance of Way

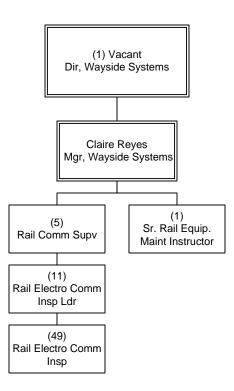
Dept 3902 Overview



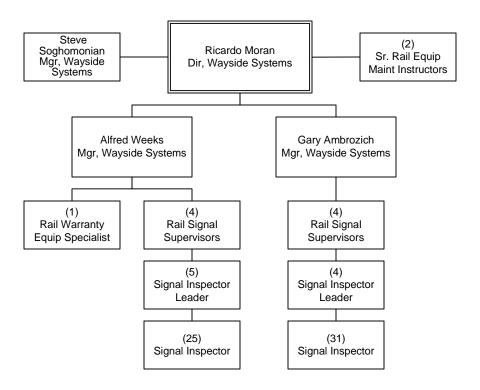
### Rail Maintenance of Way



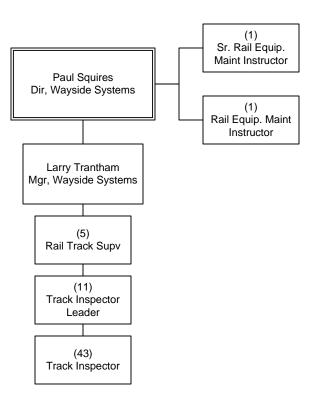
## Rail Communications Systems Department 3902 – Cost Center 3922



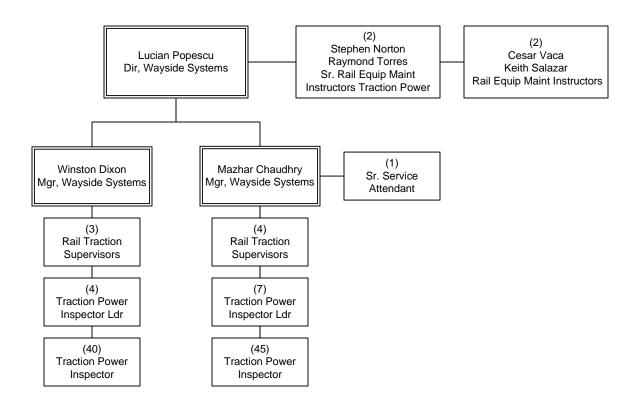
#### Signal System Maintenance



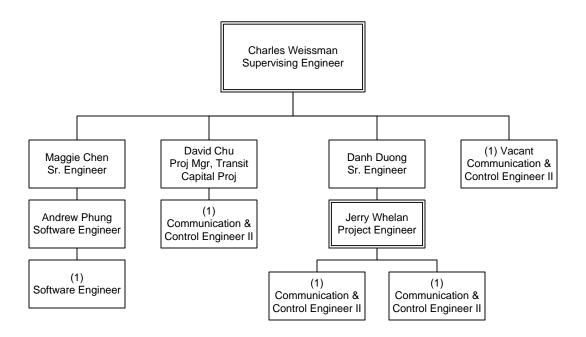
## Track System Maintenance



#### **Traction Power**



## Rail Transit SCADA System



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