

# GENERAL MANAGEMENT Records Management

(GEN 8)

# POLICY STATEMENT

Under the California Public Records Act (CPRA), the Los Angeles County Metropolitan Transportation Authority (LACMTA) is required to make its public records available for public disclosure, unless there is a specific reason not to do so. The reasons for withholding disclosure of a record are set forth in the exemptions contained in the CPRA. The LACMTA is authorized to develop the procedures to be followed when making its public records available to the public. Further, the LACMTA is authorized to determine that any significant record in the possession of the agency that is no longer of any value to the agency may be disposed of in accordance with the Records Retention Schedule. Authority was delegated by the Board of Directors to the CEO in September 2002 to administer the Records Management Policy, including defining and adding new categories to the Records Retention Schedule and extending the terms of retention for any category or document.

The LACMTA has developed the Records Management Program to provide guidance on the management of its public records and the process to follow when making those records available for public disclosure, or withholding records from disclosure.

## PURPOSE

The purpose of this policy is to establish the responsibilities and requirements for managing LACMTA records and to ensure compliance with the CPRA and other applicable federal or state laws and regulations.

## APPLICATION

This policy applies to all Board Members, Board Officers, LACMTA/PTSC employees, consultants, contractors, vendors, agents, affiliates, and any other entities directly engaged in LACMTA business that are responsible for creation, management and storage of LACMTA records.

-Michelle Caldwell pr N/A APPROVED: County Counsel

Urthi. Jean ADOPTED CEO Effective Date: 8/17/2010

Date of Last Review:



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# **1.0 GENERAL**

The Records Management Center (RMC) administers the Records Management Program, which governs the manner in which records are received, created, retained, stored, and disposed. The Records Management Program includes the approved Retention Schedule (Attachment 1).

Departments, in conjunction with County Counsel, ITS, Risk Management and Security, have the ultimate responsibility for validating and assessing the business and information system security risks. Departments must define the data resources under their control and determine the appropriate access level of staff. Departments should refer to the Information Security (IT 1) Policy for information on business and information system security risks.

# 1.1 Use of LACMTA Records and Data Files

Employees may not copy, retain, or send LACMTA records or data files for any purpose not related to LACMTA business. Sensitive documents or data files must be protected against unwarranted disclosure. Access to sensitive documents and data files must be safeguarded. Sensitive documents may not be removed from LACMTA worksites unless for business use and the information content is properly logged and authorized by a department manager. Use of encryption and/or password protection is required for access and use of LACMTA computers or other electronic devices storing electronic data files.

# 1.1.1 Use of Personal Computers or Other Personal Devices

Employees who transfer electronic data files onto a personal computer or other personal device may be subject to search and seizure at the direction of the LACMTA, or a court order, which could tie up an employee's use of their personal computer or personal device until searched and relevant files are copied and removed. If an employee chooses to use a personal computer or similar device, to do work, LACMTA offers no protections or guarantees regarding personal information, which may be unintentionally disclosed, while searching a personal computer or personal device. The LACMTA is not responsible for any such disclosures as a result of an employee transferring or saving electronic data files to their personal computer or personal device.



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# 1.1.2 E-mail

LACMTA e-mail is for business purposes only. Employees may not send or attach data files to e-mails and send or forward them outside of the LACMTA for non-business use.

# 1.2 Records and Non-Records

Public records includes any writing containing information relating to the conduct of the public's business prepared, owned, used, or retained by any state or local agency regardless of physical form or characteristics.

Writing means any handwriting, typewriting, printing, photostating, photographing, photocopying, transmitting by electronic mail or facsimile, and every other means of recording upon any tangible thing any form of communication or representation, including letters, words, pictures, sounds, or symbols, or combinations thereof, and any record thereby created, regardless of the manner in which the record has been stored.

Every organization generates records and non-records, physical and electronic. A record holds operational, legal, fiscal, vital or historical value. A non-record is information with no operational, legal, fiscal, vital or historical value and does not constitute a public record. Non-records lack evidence of lasting value or official business activities. Non-records should be disposed of as soon as they are no longer of use.

Employees are required to discard all draft copies of completed documents. Employees must also discard all non-significant and/or miscellaneous notes, etc., at the end of a project. The LACMTA does not maintain such records in the regular course of business.

Public records have legally recognizable and enforceable qualities of establishing fact and are generally identified on the LACMTA Records Retention Schedule.

## 1.3 Public Records Disclosure

LACMTA records that are not subject to being withheld will be open to public inspection during the regular business hours of the RMC, which is located at Gateway Headquarters Building. Copies of LACMTA records that may be released must be obtained through the RMC.



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Requests from the public or media to view or receive copies of LACMTA public records must be submitted directly to the RMC, which coordinates LACMTA's response to records requests. RMC is solely responsible for releasing LACMTA records as they relate to public records requests. LACMTA departments and divisions may not disclose record information and must direct all public or media requests for LACMTA records to the RMC. Failure to direct a public records request to RMC may result in a delayed response as the time for a response will not start until the request is received by the RMC. Where appropriate, County Counsel must review and authorize the release of Special Record Category records or when responding to a legally served subpoena.

All requests to conduct research with respect to transportation historical reference or other related materials maintained by LACMTA in its library will be forwarded to the Research Center/Library. Some historical records may not be disclosed if they are a Special Category record.

# 1.4 Special Record Categories

LACMTA has identified the Special Record Categories for specific types of records. Special Record Category records are subject to special care, handling and additional review as appropriate<sup>\*</sup>. Such records will only be released when authorized by the CEO or designee. Departments must follow these standards for the management of LACMTA records covered under the Special Record Categories:

- The RMC is responsible for the collection, storage, management and release of Special Record Category records;
- Counsel must review requests for Special Record Category records; and
- No Board Members, Board Officers, LACMTA/PTSC, employees, consultants, agents, contractors, vendors, affiliates, and any other entity directly engaged in LACMTA business is authorized to release, disclose, provide, copy, transfer, attach as an e-mail attachment, or otherwise deliver any Special Record Category records to anyone not authorized by LACMTA to have access to these records.

<sup>\*</sup> In addition, some categories of records listed below may contain writings that are exempt from disclosure under the California Public Records Act and will be handled accordingly.

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# 1.4.1 Security Sensitive Information

Security Sensitive Information (SSI) and/or documents may not be disclosed to the extent that they may compromise the security of the Metro Bus and Metro Rail systems' infrastructure, rolling stock, computer systems, or equipment that supports the operation of the transit system, and/or the physical safety of customers and/or employees. Such records include any hard copy and/or electronic records generated by LACMTA staff, its contractors, consultants, or other public entities. Security Sensitive Information may include any kind of design specification or construction documents that relate to facilities, transportation systems, transit stations, vehicles, communications, security systems, vulnerability assessments, contingency plans, and other information covered under 49 CFR 1520.5 (a) and/or California Government Code sec. 6254.

## 1.4.2 Investigative Records

Records of complaints to, or investigations conducted by, or for the LACMTA are investigative records. Such information may endanger the safety of a person involved in an investigation; may endanger the successful completion of an investigation; may identify confidential sources; or may reveal information supplied in confidence.

Investigative records include documents related, but not limited to, criminal investigations, worker's compensation investigations, internal administrative investigations, third-party claim or compliant investigations, property damage investigations, bus and rail incident/accident investigations, and other similar types of investigations.

## 1.4.3 Privileged Records

Documents and records, or portions thereof, prepared by, at the direction of, or in conjunction with the County Counsel's Office or outside legal counsel, including attorney-client communications, shall be considered privileged or work product communications and may be redacted or withheld.

County Counsel is legal counsel for the Board of Directors as set forth under Public Utilities Code Section 130051. The Board may legally request and receive communications from County Counsel on issues of concern to the Board and these communications, whether oral or written, shall be considered



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privileged communications as provided under California Evidence Code and other Federal, State and locally related statutes, regulations and rules.

County Counsel may release privileged records only in such cases as a court has determined that it is necessary for such a record or records be produced in a civil or criminal matter and has ordered that such records be released, or when the Board of Directors has determined that there is an appropriate basis upon which the privileged records should be released. County Counsel is authorized to make every reasonable effort to protect the release of such records beyond the purpose of the civil or criminal case through the use of protective orders.

## 1.4.4 Confidential Records

Confidential records include documents whose disclosure would constitute an unwarranted invasion of personal privacy. Confidential records include personnel, medical, or similar files.

The LACMTA will only act as a stakeholder of confidential records provided by any third party and will be fully indemnified by the third party in any legal proceeding that challenges LACMTA's right to retain the records as confidential.

## 1.4.5 Procurement/Trade Secret Records

LACMTA receives many different kinds of information and records from bidders and proposers through its various procurement related activities. These documents may include materials that the bidder/proposer claims as trade secret or proprietary records of the bidder/proposer, which if released to a competitor or other third parties, may injure their ability to successfully compete in future contracting opportunities. These documents may contain any formula, plan, design, pattern, process, tool, mechanism, compound, procedure, production data or software and software based application or process. For example, a bidder may be required to submit fabricating information used to produce a product as part of their bid/proposal package at the time they submit the bid/proposal to LACMTA.



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# 1.4.6 Audio/Video Surveillance Records

Audio or visual images captured by recording surveillance equipment are audio/video surveillance records. These records include incidents occurring on LACMTA bus and rail vehicles, stations and facilities and are considered incident evidence. Audio/surveillance records are not releasable to the public due the potential impact to a criminal investigation, pending civil lawsuit, or revelation of security systems, processes or procedures, etc.

All copies of recorded incidents must be secured and provided to the RMC by the division or department maintaining the vehicle or the property involved.

No LACMTA division or department may release any copy of an audio/visual surveillance record to any third party. Only authorized LACMTA employees may view an audio/video surveillance recording. Law enforcement personnel must request to receive a copy of an audio/video surveillance recording incident through designated system safety and security personnel.

## 1.4.7 Internal Negotiation Records

LACMTA is involved in negotiations of many kinds. Negotiation positions are often put into written or electronic form and exchanged internally between staff, consultants or legal counsel. Such internal negotiation records may not be disclosed to any third party as they may disclose LACMTA's position on a particular negotiation or its method for conducting negotiations. It is in the best interest of the public that LACMTA be permitted to negotiate in private to achieve the best possible outcome.

## 1.4.8 E-Mail Records

The LACMTA considers e-mail as transitory communication and therefore, the LACMTA does not maintain non-significant e-mail. However, where an email message constitutes a significant record, as in an affirmative act regarding a particular Board or agency activity, or approval or rejection of a contract or management decision, the e-mail must be retained either in the departmental database or as a paper document in a project file in accordance with the Retention Schedule (Attachment 1). Los Angeles County Metropolitan Transportation Authority GENERAL Records

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# 1.4.9 Computer Software Records

Computer software, including but not limited to computer mapping systems, computer programs, and computer graphics systems, developed by and for the LACMTA are computer software records. These records are proprietary information of the LACMTA and may not be disclosed.

1.4.10 Records Stored Offsite for Disaster Recovery

LACMTA maintains a separate set of records in case of a catastrophic event or disaster. These records are duplicates of official records that are stored in a secured offsite location for their protection. All LACMTA disaster recovery records are not deemed public records and not be reviewable by any outside third party for any reason.

# **2.0 PROCEDURES**

Departments are responsible for organizing and managing their departmental records. Departments must develop internal desk procedures that are in accordance with the standards of the Records Management Program and work in conjunction with the Retention Schedule (Attachment 1). Departmental procedures must also allow for efficient and costeffective management of LACMTA records.

## 2.1 Records Management Program

The Records Management Program provides the standards regarding the management of all LACMTA records throughout their life-cycle. These standards cover all paper and electronic LACMTA records received, prepared, handled, stored, and disposed. Each Department Head must appoint a staff person to be the Records Coordinator. The Records Coordinator serves as the point of contact for the RMC and is a department source for employee assistance in managing department records and compliance with the Records Management Program.

# 2.1.1 Legal Hold

It is prohibited to destroy any information potentially relevant to any legal action affecting the LACMTA. The RMC, in conjunction with County Counsel, will be the sole department authorized to send out Legal Hold Notices for responsive materials. The purpose of the Legal Hold Notice is to ensure that LACMTA complies with its ongoing responsibility to preserve all



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record files identified by the Notice as relevant to or reasonably related to anticipated or known litigation.

Upon notification about an incident that may result in litigation or upon receipt of an actual legal claim, County Counsel may give notice to the RMC to issue a Legal Hold Notice to any department that potentially holds LACMTA records that may be necessary in order to respond to the legal claim or the various causes of action in the complaint.

The RMC will coordinate with the affected department(s) to identify, list and retain all records that may be relevant to the issues raised by a claim or complaint. RMC will coordinate the method(s) of protecting records in conjunction with legal counsel.

2.1.2 Disposing of Electronic Storage Devices

The ITS department shall provide assistance with disposing of all computer equipment and electronically stored data, programs and systems collected from all LACMTA offices and facilities. All hard drive disk (HDD) devices that are scheduled for destruction by ITS must be reviewed by the responsible ITS staff since the devices may contain LACMTA work products that may contain special records category records. HDD devices will be held for a period of 60 days prior to disposal. This period allows for the user's department to retrieve data from the hard drive disk device, if necessary. The HDD device will be held indicating the last user's name, badge and the date when the device can be sanitized and reused as a working device or destroyed. HDD devices are kept in a safe and secured location so that special record catagory data may be secured and not available for misuse or retrieval by unauthorized staff. All HDD devices that are deemed obsolete by the ITS Department will be sent to the RMC for destruction according to Retention Schedule (Attachment 1).

All computer storage devices (CD's, DVD's, flash drives, zip disks, floppy disks, magnetic tapes, etc.) that no longer possess any legal, fiscal, administrative or historical value subject to destruction will be recovered by the ITS department and submitted to RMC for disposal. Other departments may submit other computer storage devices containing data files to RMC for disposition.



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# 2.1.3 Disposing of Non-Electronic Records.

Non-electronic records which no longer possess any legal, fiscal, vital or historical value are disposed of in accordance with the Retention Schedule (Attachment 1). No record should be kept longer than its retention period, unless it is subject to a legal hold, or should be destroyed before the retention period expires. All backup record copies must be disposed of in accordance with the Retention Schedule (Attachment 1).

The RMC is the only department authorized to dispose of LACMTA records under the Retention Schedule (Attachment 1). No other Board Members, Board Officers, LACMTA/PTSC employees, consultant, agents, contractors, vendors, affiliates and any other entity directly engaged in LACMTA business may destroy records or copies of records. The RMC will document the destruction of LACMTA records by the owner of records, retention code, description, and date of records (from-to-dates).

2.1.3.1 Department Stored Records

When the retention period expires, the department will need to prepare and submit the Direct Destruction of Inactive Records (Attachment 2) Form along with the records to RMC. The department Records Coordinator and the Department Head must sign the form and authorize the RMC to dispose of the records. The RMC will review the form and complete the final approval and destruction.

2.1.3.2 Records Stored Off-Site

When the retention period expires for records that are stored off-site, RMC will send a Review for Destruction of Records Form (Attachment 3) to each of the applicable departments that includes an eligibility report for review and approval. If records are to be destroyed, the Department Head must sign the form and authorize the RMC to dispose of the records. The RMC will review the form with County Counsel and complete the destruction process Los Angeles County Metropolitan Transportation Authority GENERAL Records

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# 2.1.4 Procedures for Special Record Categories

Procedures must be developed by the department designated as the record owner for records covered by a Special Record Category. At a minimum, the procedures for Special Record Categories must contain the following elements of information:

- How, when, and where the "record" is created and stored;
- Method by which the original records will be transferred to RMC for storage;
- Whether or not copies of the records are made, and if so, where they are stored;
- Requirements for labeling/ identification of the records;
- Identify personnel who are authorized to use, maintain, review, release records or information to the RMC; and
- Who are authorized to retrieve records from the RMC.

# 2.1.5 Distribution and Communication of Desk Procedures

Department Heads should ensure that desk procedures are readily available to all staff who handle departmental records within the department or Strategic Business Unit (SBU).

# 2.1.6 Review and Update of Desk Procedures

Departmental record owners should conduct a biannual review and update of their records management desk procedures to ensure they reflect current practice and are meeting the Records Management Program standards. The RMC conducts periodic inspections and audits of department records. The RMC may request a copy of the desk procedures from the department records owner during inspections or audits. RMC may review desk procedures to assess if a department is adhering to acceptable standards with the Records Management Program.



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# 2.1.7 Records Management when Employees Separate

When employees separate from service, the department manager is responsible for insuring that the employee's records are left in an orderly manner and are maintained, transferred, and/or disposed of according to the retention schedule. Responsibility for any remaining active records should be transferred to the employee to whom the job duties of the departing employee are assigned or to the department manager.

# 2.1.8 Training

The RMC provides training to staff that relates to the Records Management Program. Training courses are offered through the Management Orientation Program (MOP).

# **3.0 DEFINITION OF TERMS**

Electronic Records – any electronically created or generated record that is stored, sent, forwarded, replied to, transmitted, distributed, broadcast, copied, downloaded, displayed, viewed, read, or printed.

Electronic Storage Device – a device used for storing digital data, such as, hard disk drives (HDD), CD's, DVD's, flash drives, zip disks, floppy disks, magnetic tapes, thumb drives, etc.

Incident – any event or occurrence that did or could have resulted a in bus or rail accident, injury, fatality, property damage, environmental release, near miss, endangerment, or adverse reaction.

Legal Hold – indicates subject to litigation or government investigation; therefore, a record labeled as such cannot be destroyed even though the record's retention period has expired.

Non-Records – information with no operational, legal, fiscal, vital or historical value. Non-records lack evidence of lasting value or official business activities. Non-records should be disposed of as soon as they are no longer of use.

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Official Records – documents related to the agency's official duties or activities as recorded by the Board Secretary and/or that have LACMTA's official seal affixed them. These may include, but are not limited to, Board agendas, minutes, resolutions, bonds, contracts, deeds, official statements, memoranda, letters, bylaws, reports, or official publications of the LACMTA Board of Directors.

Obsolete – equipment or records that are inoperable, damaged beyond economical repair, or no longer practical to use due to outdated technology.

Public Records – any writing containing information relating to the conduct of the public's business prepared, owned, used, or retained in the regular course of business by LACMTA, regardless of physical form or characteristics.

Retention Period – the period of time records must be maintained by the LACMTA because they are needed for operational, legal, fiscal, historical, or other purposes.

Records Disposal – the transfer of records, especially inactive records, to their final state, either disposal or transfer to an archive.

Record Files – all communications related to public business regardless of physical form or characteristics, including any writing, picture, sound or symbol, whether paper, magnetic or other media.

**Record Owner** – the department that is the subject matter expert on the content of the record and is responsible for the lifecycle management of the record.

Sensitive Documents – documents or data files solely intended for use by the authorized user. They include, but are not limited to, memoranda or reports regarding internal departmental matters; investigations; working papers; preliminary drafts; informal internal comments and suggestions; financial information related to budget preparation and review; and other types of similar information

Significant Documents – significant documents are: organizational, policy, and procedural directives, reports and recommendations and technical documentation related to programmatic activities; agendas and minutes of meetings sponsored by LACMTA; legal and contractual documents; and correspondence regarding programmatic activities which the Department Head determines is worthy of preservation retained in the regular course of LACMTA business.



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Special Records – information either specifically exempted from public disclosure by statute, or subject to special care, handling and additional review as appropriate. Such records may be security sensitive, investigative, privileged, confidential, trade secret, recorded on video surveillance cameras, are internal negotiations, email, computer software, and/or necessary for disaster recovery.

Vital Records – any records that are essential to the functions of an organization during and after an emergency. They also include those records essential to the protection of the rights and interests of that organization and of the individuals for whose rights and interests it has responsibility.

Writing – any handwriting, typewriting, printing, photostating, photographing, photocopying, transmitting by electronic mail or facsimile, and every other means of recording upon any tangible thing any form of communication or representation, including letters, words, pictures, sounds, or symbols, or combinations thereof, and any record thereby created, regardless of the manner in which the record has been stored.

## **4.0 RESPONSIBILITIES**

Board of Directors approves reductions to the Records Retention Schedule.

Chief Executive Officer administers the Records Management Policy, including the Records Retention Schedule, for the purpose of adding and defining new document categories and extending the terms of retention for categories and documents.

County Counsel reviews requests for the release of Special Record Category records and responds to legally served subpoenas.

Departments are responsible for organizing and managing their record files and developing internal desk procedures that are accordance with the standards of the Records Management Program.

Information & Technology Services (ITS) maintains electronic records stored on hard disk drives (HDD) devices according to the approved Retention Schedule.

Records Coordinator serves as the point of contact for the Records Management Center and a department source for employee assistance; also responsible for assisting in the management of department records and compliance with the Records Management Program.

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Records Management Center (RMC) administers the Records Management Program, including maintenance, review and update of the Retention Schedule; maintenance and quality control of repository of LACMTA documents; coordination of the transfer of records to, and retrieval from, inactive storage; and the destruction of records in accordance with the retention schedule. Audits LACMTA departments on records management development of records procedures.

# 5.0 FLOW CHART

Not Applicable

## **6.0 REFERENCES**

Information Security (IT 1) Policy Public Document Disclosure (Gen 12) Policy California Public Records Act. Government Code Sec. 6250 et al. Internationals Standards Organization, Records Management Standards, ISO 15489 U.S. Department of Defense 5015.02-STD Electronic Records Management Standards 49 CFR 1520.5 (a) Security Sensitive Information

# 7.0 ATTACHMENTS

- 1. Retention Schedule
- 2. Direct Destruction of Inactive Records Form
- 3. Review for Destruction of Records Form
- 4. Records Management Center Transmittal Form

# **8.0 PROCEDURE HISTORY**

- 3/23/93 Former LACTC and former SCRTD interim procedures Board-adopted.
- 7/25/99 Revised for the MTA.
- 11/25/02 Revised to define and streamline process.
- 07/22/10 Revised Records Management Program procedures based on audit recommendations. New Special Records Categories added to identify specific types of records. Definitions and Responsibilities updated. Revised Records Retention Schedule added.

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
ACC1000 Accounts Payable	ACCTS PAYABLE VOUCHERS/INVOICES (Not Grant- related) Records related to payment of financial obligations.	ACC1100	UCP	NA	ACCOUNTING	6	Destroy paper after 6 mo. & retain electronic file 6 yrs.	
rayable	Includes vouchers, invoices, and statements.						V	
ACC1000	GRANT-RELATED ACCOUNTS PAYABLE RECORDS	ACC1110	UCP+.5	NA	ACCOUNTING	LOG+3	Destroy paper after	
Accounts	Records related to payment of financial obligations that						6 mo. & retain	
Payable	are funded by a grant. Includes vouchers, invoices, and statements.						electronic file LOG + 3	
ACC1000	NON-SEGREGATED PAYABLE RECORDS	ACC1120	2	30	ACCOUNTING	32	GR	
Accounts	Payable records not segregated as grant or non-grant.							
Payable	(1992-1998)							
ACC1000	POTENTIALLY GRANT-RELATED ELECTRONIC	ACC1130	30	NA	ACCOUNTING	30	Destroy paper after	
Accounts	ACCOUNTING RECORDS						6 mo. & retain	
Payable	Records related to payment of financial obligation that have been electronically scanned.						electronic file for 30 years	
ACC2000	ACCOUNTS RECEIVABLE RECORDS (GENERAL)	ACC2100	2	2	ACCOUNTING	4		
Accounts	Accounts Receivable with records not fitting into any sub-							
Receivable	category.							
ACC2000	CASH RECEIPT RECORDS	ACC2200	2	4	ACCOUNTING	6		
Accounts	Records documenting the receipt of cash.							
Receivable	PASS SELLERS RECORDS	ACC2200	2	2		4		
ACC2000 Accounts	Records pertaining to the sales of fare media. Includes	ACC2300	2	2	COMMUNICATIONS	4		
Receivable	correspondence with sellers.							
ACC2000	FARE COLLECTION RECORDS	ACC2400	0.25	5.75	TREASURY/COMMU	6		
Accounts	Records of money received for transportation fare.				NICATIONS	-		
Receivable	Includes sales receipts, credit card receipts, bank deposit							
	receipts, and cash receipts with complete back up							
	documentation.							
ACC2000	TRANSIT ACCESS PASS	ACC2500	4	NA	CUSTOMER	4	Destroy paper after	
Accounts	Application records for Reduce Fare TAP cards (Senior,				PROGRAM &		90 days & retain	
Receivable	Disabled, College/Vocational, and Student). Applications are scanned and electronically stored on-line at the Regional TAP Service Center.				SERVICE		electronic file for 4 years or loss of eligibility	

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
ACC3000 Ledgers	ACCOUNTING JOURNALS/LEDGERS Records used to transfer charges between accounts and for summarizing account information.	ACC3100	2	8	ACCOUNTING	10		
ACC4000 Capital Accounting	EQUIPMENT PURCHASE & SALES RECORDS (Not grant-related) Records documenting the procurement and disposition of long term organizational assets and property other than real-estate, depreciation, and improvements, as well as financial obligations associated with capital expenditures, such as purchases of equipment, furnishings, material transfers, and improvement to buildings or fixtures.	ACC4100	ACT	3	ACCOUNTING	ACT+03		
ACC4000 Capital Accounting	GRANT-RELATED EQUIPMENT PURCHASE & SALES Records documenting the procurement of property other than real-estate that is grant-related.	ACC4110	ACT	LOG+3	ACCOUNTING	LOG+3	Retain 3 years after final payment	
ACC4000 Capital Accounting	VEHICLE DMV REGISTRATION CERTIFICATE Records documenting ownership or revenue and non- revenue vehicles.	ACC4210	ACT	NA	OFFICE OF BOARD SECRETARY	ACT		
ACC4000 Capital Accounting	VEHICLE ACQUISITION RECORDS Documenting the purchase and disposition of each revenue and non-revenue vehicle.	ACC4220	LOV	2	OPERATIONS VEHICLE TECHNOLOGY, NON-REVENUE VEHICLES	LOV+2		
ACC4000 Capital Accounting	REAL-ESTATE ACQUISITION/APPRAISAL/SURPLUS FILES Records pertaining to the MTA's acquisition, appraisal, and surplus of property for right of way facilities, etc.	ACC4300	ACT+01	10	REAL ESTATE	ACT+11		
ACC4000 Capital Accounting	RELOCATION FILES Pertaining to businesses that have been relocated	ACC4310	ACT+01	10	REAL ESTATE	ACT+11		
ACC4000 Capital Accounting	LEASE FILES (INCLUDES PROPERTY MGMT) Records pertaining to the MTA's management of property it purchased for potential future right of way or facilities locations.	ACC4320	ACT+01	9	REAL ESTATE	ACT+10		

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ACC4000	ELECTRONIC LEASE FILES	ACC4325	ACT+10	NA	REAL ESTATE	ACT+10	EL	
Capital	Electronic lease files of records pertaining to the MTA's							
Accounting	management of property it purchased for potential future							
J	right of way or facilities locations.							
ACC4000	DEEDS	ACC4330	IND	NA	REAL ESTATE	IND		
Capital	Original deeds for MTA property							
Accounting								
ACC4000	JOINT DEVELOPMENT PROJECT FILES	ACC4340	ACT+01	UCP	COUNTYWIDE	IND		
Capital	Records pertaining to the MTA's partnering with other				PLANNING & DEV.			
Accounting	organizations to develop property near its stations or							
	other transportation elements.							
ACC4000	UNION STATION GATEWAY RECORDS	ACC4350	ACT+03	UCP+2	GENERAL	IND	PA	SS
Capital	Records pertaining to the acquisition and development of				SERVICES			
Accounting	the USG property and building.							
ADM1000	GENERAL SERVICES WORK REQUEST	ADM1001	3	NA	MULTIPLE	3		
General	Forms used to request services from General Services							
	and to track its completion.							
Records								
ADM1000	DEPARTMENTAL PROCUREMENT FILE	ADM1100	3	NA	MULTIPLE	3		
General	Department copies of documents (including requisitions,							
	purchase orders, and invoices) used for departmental							
Records	procurement, tracking, and administration of services and							
	goods.		0			0		
ADM1000	DEPARTMENTAL BUDGET PREPARATION RECORDS	ADM1200	3	NA	MULTIPLE	3		
General	Records used by departments in developing, justifying,							
	and tracking a cost center's budget.							
Records ADM1000	GENERAL DEPARTMENTAL RECORDS:	ADM1310	3	NA	MULTIPLE	3		
General	CORRESPONDENCE		5			5		
	Includes copies of department correspondence and other							
Records	general administrative documents. May be organized by							
Records	date, subject, or correspondent (Significant							
	correspondence is captured electronically in ADM1700).							

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
ADM1000	GENERAL DEPARTMENTAL RECORDS: LOGS	ADM1320	3	NA	MULTIPLE	3		
General	Records used in tracking activities and events.							
Administration								
Records								
ADM1000	GENERAL DEPARTMENTAL RECORDS: SCHEDULES	ADM1330	3	NA	MULTIPLE	3		
	Records documenting the planned and actual							
Administration	achievement of departmental goals.							
Records								
	WORKING PAPERS & PAPER DRAFTS - Preliminary	ADM1400	ACT	NA	MULTIPLE	ACT		
General	drafts and supporting materials used in developing a							
	finalized significant document, as well as individual							
Records	project team members' copies of materials related to a							
	project that is documented in final form elsewhere.							
ADM1000	SUBJECT AND REFERENCE MATERIALS	ADM1500	ACT	NA	MULTIPLE	ACT		
General	Any materials maintained for informational purposes	/ 2						
	only, and not containing official records pertaining to							
Records	significant MTA activities.							
ADM1000	ADMINISTRATIVE PROJECT FILES	ADM1600	ACT+1	2	MULTIPLE	ACT+3		
General	Files documenting departmental administrative projects.							
Administration								
Records								
ADM1000	RMC SCAN	ADM1700	0.5	NA	RECORDS	IND	EL	
	Electronic and microfilmed copies of documents				MANAGEMENT			
	significant to LACMTA activities received in mail or from							
	MTA staff.							
	PUBLISHED REPORTS (Significant)	ADM1800	ACT	IND	MULTIPLE	IND	EL	
General	All documents reporting on significant MTA activities (i.e,							
	those with permanent historical or evidentiary value).							
Records			1.07		5500550			
	PD SCAN	ADM1810	ACT		RECORDS	IND	EL	
	Imaged construction records related to Parsons				MANAGEMENT			
	Dillingham construction project.							
Records								

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
ADM1000	LIBRARY ARCHIVAL DOCUMENTS	ADM1900	IND	NA	LIBRARY	IND	EL	
	Records that possess, archival value, that pertain to the							
Administration	MTA's history, and are maintained in the MTA's Library.							
Records								
	PROPERTY MANAGEMENT: INVENTORY	ADM2110	3	NA	MULTIPLE	3		
Equipment,	Records related to the tracking of moveable agency							
	property. Includes records related to vehicle equipment,							
	tools, materials, and supplies owned, rented, or leased.							
Loas ADM2000	PROPERTY MANAGEMENT: SECURITY SENSITIVE	ADM2120	3	NA	MULTIPLE	3		SS
	INVENTORY	ADW2120	3	INA	MULTIPLE	3		55
- <b> - - - - - - - -</b>	Inventories of equipment that should not be disclosed for							
Inventories, &	security reasons.							
Logs								
	PROPERTY MANAGEMENT: MAINTENANCE	ADM2130	3	NA	MULTIPLE	3		
Equipment,	Records related to the maintenance of moveable agency							
	property.							
Inventories, &								
Loas								
	PROPERTY MANAGEMENT: SECURITY SENSITIVE	ADM2210	3	NA	MULTIPLE	3		SS
_qp,	MAINTENANCE							
	Records related to the maintenance of moveable							
- · · · · · · · · · · · · · · · · · · ·	property that for security reasons should not be							
LUUJ	disclosed. MTA POLICIES AND PROCEDURES	A DM2400	US	NIA	RECORDS			
ADM3000 Policies &	Authority-wide records documenting approved	ADM3100	03	NA	MANAGEMENT	IND		
Procedures	procedures for performing activities to ensure uniformity							
Flocedules	and compliance with agency and legal requirements.							
ADM3000	DEPARTMENTAL POLICIES AND PROCEDURES	ADM3200	US	UCP	MULTIPLE	IND		
Policies &	Records documenting approved procedures for							
Procedures	performing activities pertaining to individual departments.							

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
	E-MAIL MESSAGES ON SERVERS	ADM6100	01 MO	NA		01 MO	EL	
•	E-mail messages maintained on ITS servers.				TECHNOLOGY			
Related								
Administrative								
Records ADM6000	E-MAIL SYSTEM BACK-UPS	ADM6110	01 MO	NA	INFORMATION	01 MO	EL	
	E-mail messages maintained on back-up tapes.				TECHNOLOGY	01 100		
Related								
Administrative								
Records								
ADM6000	INTERNET DOCUMENTS	ADM6120	ACT	NA	MULTIPLE	ACT	EL	
-	Electronic documents maintained on the MTA's public							
	internet web sites.							
Administrative								
Records ADM6000	INTRANET DOCUMENTS	ADM6130	ACT	NA	MULTIPLE	ACT	EL	SS
	Electronic documents maintained on the MTA's internal	ADIMOTSO				701		00
	intranet web site.							
Administrative								
Records								
	MYMETRO.NET	ADM6135	IND	NA	PUBLIC RELATIONS	IND	EL	
Computer	Documents posted on the Intranet that are internal							
Related	communications to staff in the following categories:							
	Headline news stories and photos, CEO hotline, news							
Records ADM6000	releases, employee policies and instructions.	ADM6140	ACT	NA	INFORMATION	ACT	EL	
	MTA Voice Mail System (Call Pilot) are messages that				TECHNOLOGY	ACT		
Related	are deleted permanently as soon as recipient deletes				SERVICES			
	them or within ten days after the recipient reads them							
	even if recipient does not delete them.							
ADM6000	CALL DETAIL RECORDS	ADM6150	1	NA	INFORMATION	1		
	Details of all calls to and from MTA phones through the				TECHNOLOGY			
	PBX.				SERVICES			
Administrative								
Records								

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
ADM6000	CONTROL/INPUT DOCUMENTS	ADM6200	UV	NA	MULTIPLE	UV		
Computer	Documents used by staff to input data into a computer, to							
Related	verify that input, or to track the status of a database.							
Administrative								
Records								
	HISTORICAL DATA FILES	ADM6310	IND	NA	MULTIPLE	IND	EL	
•	Computer records with enduring significance to MTA							
Related	activities (I.E,. Permanent, evidentiary, and/or historical							
Administrative	value.							
Records ADM6000	PC WORKING FILES	ADM6320		NA	MULTIPLE	ACT + 3	FI	
	Documents stored in each staff member's "My	ADMOSEO	70113			701 1 0		
	Documents" folder.							
Administrative								
Records								
	SECURITY RECORDS	ADM7100	3	NA	TRANSIT SECURITY	´3		SS
	Records related to protecting employees, equipment, buildings and information. Includes security clearances, pass card lists, and password lists.							
	INTERNAL and EXTERNAL AUDIT REPORTS -	ADM8100	UCP	6	MANAGEMENT	IND	Destroy paper after	
Administrative					AUDIT SERVICES		6 months, EL	
	Formal documents detailing the findings and recommendations of an audit.			HS				
	INTERNAL AUDIT WORKING PAPERS	ADM8110	3	US	MANAGEMENT	US		
Administrative	Imaged collection of documents accumulated during an				AUDIT SERVICES			
Audit	audit that support the conclusions of the audit report.							
ADM8000	INVESTIGATION FILES and REPORTS (INSPECTOR	ADM8200	ACT+2	IND	OFFICE OF	IND		С
Administrative					INSPECTOR			
Audit	Records documenting investigation by the OIG.				GENERAL			

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
CON1000	CONTRACT ADMINISTRATOR'S FILE	CON1100	LOC+1	29	PROCUREMENT	LOC+30	V, GR	SS, C
Vendor	File maintained by the contact administrator containing							
Contractual	pre-award records (including unsuccessful proposals) and							
Records	post award records pertaining to an MTA vendor contract including the RFP or IFB with all amendments; executed contract; all amendments are changed orders to the contract; official contractual correspondence; documents pertaining to insurance, subcontractors, contract closeout.							
CON1000	CONTRACT WORK ORDERS	CON1130	LOC+1	29	PROCUREMENT	LOC+30	GR	
Vendor	Orders dealing with budget, schedule, and scope to							
Contractual	accomplish a task within a contractual scope of work.							
Records								
CON1000	WARRANTIES	CON1140	ACT	UCP	MULTIPLE	IND		
Vendor	Records documenting the contractor's written guarantee							
Contractual	of a product's performance and responsibility or rectify							
Records	defective work or equipment. (Does not include bus warranty OPM5300).							
CON1000	EXECUTED CONTRACTUAL DOCUMENTS	CON1200	UCP	NA	RECORDS	IND	EL, V	
Vendor	CAPTURED ON MICROFILM OR ELECTRONIC MEDIA				MANAGEMENT			
Contractual	Executed contracts, and amendments imaged by RMC							
Records	on permanent media.							
CON1000	PURCHASE ORDERS	CON1300	LOC+1	29	PROCUREMENT	LOC+30	EL, GR	
Vendor	Imaged authorizations for purchase of goods or							
Contractual	expenditure of funds issued by Procurement.							
Records								
CON1000	GRANT-RELATED PURCHASE ORDERS	CON1310	3	LOG+3	PROCUREMENT	LOG+3	Retain 3 years	
Vendor	Executed purchase orders related to grant-funded						after last payment	
Contractual	projects.							
Records								
CON1000	PACKING SLIPS	CON1320	ACT+1	3	PROCUREMENT	ACT+4		
Vendor	Purchase receipt for items procured by MTA from outside							
Contractual	vendors.							
Records								

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
CON1000	CONTRACTOR PRE-QUALIFICATION FILE	CON1400	2	3	PROCUREMENT	5	EL	С
Vendor	Imaged submittals and evaluations of documents							
Contractual	qualifying a firm to bid on an MTA procurement.							
Records								
CON1000	LABOR COMPLIANCE FILES	CON1500	LOC+1	29	LABOR	LOC+30	GR	
Vendor	Records related to the contractors' compliance with all				COMPLIANCE			
Contractual	terms of the contract including, fair wage and equal							
Records	opportunity requirements.				14505			
CON1000	GRANT-RELATED LABOR COMPLIANCE FILES	CON1510	LOC+1	LOG+3		LOG+3	Retain 3 yrs. After	
Vendor	Records related to the contractors' compliance with all				COMPLIANCE		last payment	
Contractual	terms of the contract including grant-related, fair wage							
Records CON1000	and equal opportunity requirements. CONTRACT COMPLIANCE FILES	CON1530		27	LABOR	LOC+30	CP	
Vendor Contractual Records	Contract Compliance files contain contract documents including Goal Evaluation Form, BIS/Proposal Evaluation Summary & Calculations, Conformed Documents, Board Report, and other contract related correspondence.	CONTSSU	200+3	21	COMPLIANCE	100+30	GK	
CON1000	ESTIMATING	CON1600	100+1	4	ESTIMATING	LOC+5		С
Vendor	Back-up and supporting materials of estimated cost of	CONTOUC	20011	-		LOOID		U
Contractual	contract.							
Records								
CON1000	CONTRACT ACCOUNTING FILES	CON1700	2	28	ACCOUNTING	30	GR	
Vendor	Contract Accounting payment backup records.							
Contractual								
Records								
CON2000	AGREEMENTS	CON2100	LOC+1	NA	PROCUREMENT	IND	V	
Agreements	Memoranda of understanding and other agreements with other organizations, except 3rd party and vendor contracts.							
CON2000	MASTER COOPERATIVE AGREEMENTS (Not Grant-	CON2200	LOC+1	3	PROCUREMENT	LOC+4		
Agreements	related) Agreements with other organizations with interests & projects overlapping those of the MTA.							

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CON2000 Agreements	GRANT-RELATED COOPERATIVE AGREEMENTS Agreements with other organizations with interests & projects overlapping those of the MTA.	CON2210	LOG+1	3	PROCUREMENT	LOG+4	Retain 3 yrs. After final payment	
ENG1000 Design Engineering Documents	DESIGN REVIEW DOCUMENTS Records documenting the various formal reviews of engineering project designs.	ENG1100	UC+03	12	CONSTRUCTION, OPERATIONS	UC+15		SS
ENG1000 Design Engineering Documents	DESIGN SUBJECT FILES Records organized by approved file codes reflecting the design of the system or facility.	ENG1200	UC+03	12	CONSTRUCTION, OPERATIONS	UC+15	Destroy paper 6 months after captured into Project Quest.	SS
ENG1000 Design Engineering Documents	CADD DRAWINGS Design drawings executed and maintained in Computer Assisted Drawing and Design software for MTA. May be updated throughout the project as source for other drawings.	ENG1300	ACT	LOS+1 0	CONSTRUCTION, OPERATIONS	LOS+10		SS
ENG1000 Design Engineering Documents	CANCELLED PROJECTS Engineering records related to cancelled construction projects.	ENG1400	ACT		CONSTRUCTION, OPERATIONS	ACT+10		SS
ENG2000 Construction Implementatio n Engineering Docs	CONSTRUCTION DIG ALERTS Notifications of excavations in areas containing utility lines.	ENG2001	1	2	CONSTRUCTION, OPERATIONS	3		
ENG2000 Construction Implementatio n Engineering Docs	DRAWINGS, CONFORMED PROJECT Mylar or CADD drawings developed for the conformed contract.	ENG2110	ACT	LOS+1 0	CONSTRUCTION, OPERATIONS	LOS+10		SS

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ENG2000 Construction Implementatio n Engineering Docs	DRAWINGS, AS-BUILT Drawings marked up by contractor to indicate actual construction.	ENG2120	ACT	UCP	CONSTRUCTION, OPERATIONS	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	CALCULATIONS Engineering calculations for MTA systems and facilities.	ENG2125	ACT	IND	CONSTRUCTION, OPERATIONS	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	DRAWINGS, CONSTRUCTION SHOP Drawings detailed items or equipment made in-house or purchased to perform necessary functions.	ENG2130	LOS+10	NA	CONSTRUCTION, OPERATIONS	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	DRAWINGS, PROJECT RECORD Redone drawings based upon as-built mark-ups to reflect actually completed projects	ENG2140	LOS+10	NA	CONSTRUCTION, OPERATIONS	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	FIRE/SAFETY RECORDS System safety records that include as-built drawings, specifications, and drawings per code at the time of construction.	ENG2150	UC	15	SYSTEM SAFETY	UC+15		SS
ENG2000 Construction Implementatio n Engineering Docs	PHOTOS, PRECONSTRUCTION Photos & videos taken by insurance consultant and maintained by Task Management to protect against illegitimate claims of damage.	ENG2210	UC	15	CONSTRUCTION, OPERATIONS	UC+15		

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
ENG2000 Construction Implementatio n Engineering Docs	PHOTOS, PROJECT PROGRESS Photos taken during construction of construction site and work.	ENG2220	UC	15	CONSTRUCTION, OPERATIONS	UC+15	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	PROJECT RECORD SPECIFICATIONS Reprinted contract technical specification that incorporate changes annotated onto as-built specifications.	ENG2300	LOS+10	NA	CONSTRUCTION, OPERATIONS	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	OPERATION & MAINTENANCE DATA Manuals and other material related to operating and maintaining the system constructed.	ENG2400	LOS+10	NA	CONSTRUCTION, OPERATIONS	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	CONSTRUCTION SUBJECT FILES Subject/correspondence/reports arranged by approved subject codes maintained by the Project Manager or Resident Engineer and constituting the official Project Record.	ENG2500	UC	15	CONSTRUCTION, OPERATIONS	UC+15	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	SUBMITTALS Work-products submitted by contractors to satisfy terms of contract.	ENG2600	ACT+01	UCP	PROCUREMENT	IND	Destroy paper 6 months after captured into Project Quest.	SS
ENG2000 Construction Implementatio n Engineering Docs	QUALITY MANAGEMENT FILES Quality Management audits and surveillance files of the MTA's construction projects.	ENG2700	ACT+03	12	QUALITY ASSURANCE	ACT+15		SS

Environmental Records	<b>RECORD CATEGORY NAME &amp; DESCRIPTION</b> ENVIRONMENTAL TESTING/EXPOSURE/MONITORING Records related to the testing, monitoring, and analysis of the environment for hazardous substances.	RETENTIO N CODE ENV1100	Years to Retain in Dept. Files ACT+01	Yrs.to Retain Ori. in Off-site Storage or in Oracle 29	OFFICE OF RECORDS CORPORATE SAFETY	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
Environmental Records	ENVIRONMENTAL PROJECT FILES Environmental reports and related documents, including final reports, maps specifications and similar documents pertaining to environmental issues associated with MTA construction, functions, operation, and maintenance.	ENV1200	ACT	15	ENVIRONMENTAL	ACT+15		
Hazardous	HAZARDOUS MTA CHEM INV FORMS (HCS-88) Records explaining the dangers associated with different chemicals found in the workplace.	ENV2100	ACT	IND	CORPORATE SAFETY	IND		
ENV3000 Hazardous	HAZARDOUS WASTE MANIFEST FORMS Records detailing the disposition of environmentally dangerous materials.	ENV3100	ACT+01	10	MULTIPLE	IND	Destroy paper 10 years after captured.	
	UNDERGROUND STORAGE TANK O&M Records documenting the maintenance and disposition of waste storage tanks.	ENV3200	ACT+01	10	MULTIPLE	IND	Destroy paper 10 years after captured.	
Environmental Impact	ENVIRONMENTAL IMPACT REPORT Reports that are prepared under the California Environmental Quality Act (CEQA) and Environmental Impact Statements required by the National Environmental Policy Act (NEPA). Environmental reports describe and analyze the significant environmental effects of a project and include: Drafts, Final Reports, Supplemental Reports, Impact Statements, and Community Comments.		ACT	IND	MULTIPLE	IND		
Finance	FINANCE GENERAL Finance records not belonging in more specialized categories.	FIN1100	3	NA	FINANCE	3		

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FIN1000	BANKING (DEPOSITS/CANCELLED CHECKS, ETC.)	FIN1200	2	4	TREASURY	6		
Finance	Records related to banking activities.							
Transactions								
FIN1000	WIRE TRANSFER BOOKS	FIN1300	5	IND	TREASURY	IND	V	
Finance	Records documenting electronic transfer of MTA funds.							
Transactions							-	
FIN1000	OFFICIAL TRANSCRIPTS	FIN1320	ACT	NA	TREASURY	ACT	Destroy when no	С
Finance Transactions	CD copy of official transcripts produced by bond counsel for all debt and lease issues; records of bond proceeds expenditures and investment of bond proceeds; Final Arbitrage Reports for each debt issue after 1986; private use analysis and mitigation.						longer needed.	
FIN2000	PENSION FUND INVESTMENT RECORDS	FIN2100	ACT+03	UCP	TREASURY	IND	V	
Investment	Records related to passive investments for Pension							
Records	Fund.							
FIN2000	BOND/DEBENTURE/INVESTMENT RECORDS	FIN2200	ACT+03	UCP	TREASURY	IND	V	
Investment	Records related to passive investments in stocks, bonds,							
Records	and mutual funds to track and manage investments.							
FIN3000 Credit	LOAN/CREDIT RECORDS	FIN3100	ACT+03	IND	ACCOUNTING	IND		
Records	Credit statements and lending files.							
FIN3000 Credit	BAD DEBTS/UNCOLLECTABLE ACCT RECORDS	FIN3200	ACT+03	3	ACCOUNTING	ACT+06		
Records	Records related to the monitoring, collecting, and writing off of bad debts. Includes authorizations, supporting details of uncollectable accounts.							
FIN4000 Credit	FINANCIAL STATEMENTS (ANNUAL)	FIN4100	10	UCP	ACCOUNTING	IND		
Records	Financial statements, reports, and background information submitted to government agencies, stakeholders, etc.							
FIN5000 Credit	FINANCIAL AUDITS (EXTERNAL)	FIN5100	10	UCP	ACCOUNTING	IND		
Records	Audits and work papers related to financial statements.							

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FIN6000	GRANT MANAGEMENT FILES	FIN6100	ACT+01	2	PROGRAM	ACT+03		
Grants	Programmatic, statistical, and supporting documents				MANAGEMENT			
Management	relevant to program regulations of state and federal grant agreements, including audit reports.							
FIN9000 OMB	BUDGET (ANNUAL)	FIN9100	ACT+01	LICP+1	OFFICE OF	IND	PA	
Records	Approved annual budget for each fiscal year.		ACTION	0	MANAGEMENT &			
	, , , , , , , , , , , , , , , , , , ,			-	BUDGET			
FIN9000 OMB	BUDGET (ANNUAL) SUPPORT DOCUMENTS	FIN9110	ACT+02	4	OFFICE OF	ACT+ 06		
Records	Records related to budget preparation, including				MANAGEMENT &			
	department budget submittals.				BUDGET			
FIN9000 OMB	BUSINESS PLANNING/FORECASTING	FIN9200	ACT+2	UCP+5	OFFICE OF	IND	PA	
Records	Records related to future planning and forecasting for				MANAGEMENT & BUDGET			
	internal processes. Includes annual plans, strategic plans, facility planning. Does not include transportation				BUDGET			
	planning.							
HUM1000	HUMAN RESOURCES GENERAL	HUM1100	ACT+3	NA	HUMAN	ACT+3		С
Human	HR records not classified in other categories.				RESOURCES			-
Resources								
HUM2000	BENEFITS/INSURANCE PLANS, CONTRIBUTIONS	HUM2100	ACT+03	3	BENEFITS	ACT+06	V	
Benefits	Records related to agency-sponsored benefit plans.							
	Includes insurance, pension, disability, medical, and							
	survivor program; vesting; vacation; educational							
	assistance; savings plans; and correspondence							
HUM2000	explaining benefits plans. PENSION SUMMARY INFORMATION	HUM2200	ACT	6	BENEFITS	ACT+06		С
Benefits	Records related to cumulative years of service, total	110112200		U	DENEITIS			Ŭ
Demento	pension contributions, accrued benefits, pension plans							
	vendor payment records, etc.							
HUM2000	BENEFITS CONTRIBUTIONS/DISTRIBUTIONS	HUM2300	ACT	6	BENEFITS	ACT+6		С
Benefits	Records detailing actual monies contributed and							
	disbursed.			-				
HUM2000	PENSION PLAN RPT (IRS FORM 5500)	HUM2400	3	3	BENEFITS	6		С
Benefits	Records related to pension plans, pension valuations,							
	actuarial reports, benefits statements, performance							
	evaluation reports, etc.							

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files		OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
HUM3000 Individual Employee Files	HR EMPLOYEE PERSONNEL FILE (NON-MED) Summary and detailed records for individual employees related to hiring, promotion, performance, transfer, termination, etc. maintained by HR.	HUM3100	ACT	5	HUMAN RESOURCES	ACT+05		С
HUM3000 Individual Employee Files	DEPARTMENTAL EMPLOYEE PERSONNEL FILE (NON-MED) Summary and detailed records for individual employees maintained by the employee's department.	HUM3110	ACT	NA	MULTIPLE	ACT	Send to HR when employee separates from MTA/Bus Operators files are sent to RMC for convenience storage after 3-yrs.	С
HUM3000 Individual Employee Files	IMMIGRATION & NATURALIZATION SVC FORM I-9 Immigration & naturalization Form 1-9. Maintain 1 year after separation or 3 years after hire date, whichever is later.	HUM3200	ACT+01	NA	HUMAN RESOURCES	ACT+01	Separation +1 or Hire + 3 which ever is later.	С
HUM4000 Employee Health & Safety Records	HR EMPLOYEE MEDICAL RECORDS – GENERAL Employee medical records related to medical treatment, examinations, medical history, etc. maintain by HR.	HUM4100	ACT	5	HUMAN RESOURCES	ACT+5		С
HUM4000 Employee Health & Safety Records	DEPT. EMPLOYEE MEDICAL RECORDS – GENERAL Employee medical records related to medical treatment, examinations, and history in employee's department	HUM4110	ACT	NA	MULTIPLE, HUMAN RESOURCES	ACT	Send to HR when employee separates from MTA	С
HUM4000 Employee Health & Safety Records	EMPLOYEE MEDICAL RECORDS-HAZARD EXPOS Records pertaining to exposures to hazardous materials.	HUM4200	ACT	UCP	CORPORATE SAFETY	IND	If injury accurred, documents may be required for litigation or claim.	С
HUM4000 Employee Health & Safety Records	INJURY/ILLNESS PROGRAM FILES Records detailing MTA programs promoting employee health and safety.	HUM4300	ACT+2	3	CORPORATE SAFETY	ACT+5		

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HUM4000 Employee Health & Safety	EMPLOYEE ACCIDENT/INJURY RECORDS Records related to on-the-job injury, including Safety-5.	HUM4310	ACT+02	NA	MULTIPLE	ACT+02		С
Records HUM4000 Employee Health & Safety	OSHA 200 LOG AND SUMMARY (MONTHLY) Monthly report sent to OSHA each month detailing accidents.	HUM4320	6	NA	CORPORATE SAFETY	6		
Records HUM4000 Employee Health & Safety Records	MATERIAL SAFETY DATA SHEETS Imaged MSDS sheet required by OSHA that details dangers & proper handling of dangerous substances maintained on electronic imaging system.	HUM4410	ACT	UCP	CORPORATE SAFETY	IND	EL	
HUM4000 Employee Health & Safety Records	NOISE EXPOSURE/AUDIOMETRIC TESTING Records related to audiometric testing conducted for employees.	HUM4420	2	UCP	CORPORATE SAFETY	IND		
HUM4000 Employee Health & Safety Records	WORKPLACE INSPECTION/TESTING Records related to inspection and testing of workplace for possible hazards.	HUM4430	3	NA	CORPORATE SAFETY	3		
HUM4000 Employee Health & Safety Records	SAFETY AND EMERGENCY PLANS Plans for coping with disaster and emergency (e.g. fire and earthquake evacuation, etc.).	HUM4500	ACT	3	CORPORATE SAFETY/GENERAL SERVICES	ACT+3		S
HUM4000 Employee Health & Safety Records	DRUG & ALCOHOL PROGRAM MIS REPORTS TO FTA Records relating to the drug and alcohol that MIS report to the FTA records included Contractor Monitoring Files.	HUM4610	2	8	HUMAN RESOURCES	10		

RECORD SERIES HUM4000 Employee Health & Safety	<b>RECORD CATEGORY NAME &amp; DESCRIPTION</b> DRUG & ALCOHOL POSITIVE TEST RESULTS Records related to positive drug test results including completed follow-up files.	RETENTIO N CODE HUM4620	Years to Retain in Dept. Files 3	Yrs.to Retain Ori. in Off-site Storage or in Oracle 5	OFFICE OF RECORDS HUMAN RESOURCES	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records C
Records HUM4000 Employee Health & Safety Records	DRUG & ALCOHOL PROGRAM RANDOM SELECTION FILES Records related to random testing and files of selectees not tested and reason.	HUM4630	2	4	HUMAN RESOURCES	6		С
HUM4000 Employee Health & Safety Records	DRUG & ALCOHOL POST-ACCIDENT NEGATIVE RESULTS Records related to the Alcohol testing program, including copies of related reports.	HUM4640	1	2	HUMAN RESOURCES	3		С
HUM4000 Employee Health & Safety Records	DRUG & ALCOHOL PRE-EMPLOYMENT/RTW NEGATIVE RESULTS Records related to alcohol tests with negative results, including Non-DOT new hire negative tests.	HUM4650	2	NA	HUMAN RESOURCES	2		С
HUM4000 Employee Health & Safety Records	DRUG & ALCOHOL RANDOM NEGATIVE RESULTS Records showing proof of testing.	HUM4660	2	NA	HUMAN RESOURCES	2		С
HUM5000 Training Development	TRAINING/EMPLOYEE DEVELOPMENT FILES Records related to the development and operation of agency-sponsored training programs and seminars. Includes educational assistance, management and supervisor development, job progression, course listings, schedules, requests and approvals. Also includes records related to certification for individual to perform tasks.		ACT	3	HUMAN RESOURCES	ACT+3	Not Grant-Related	
HUM5000 Training Development	ORGANIZATIONAL DEVELOPMENT & TRAINING (OD&T) - Imaged records related to training and employees development records for Organizational Development & Training.	HUM5101	ACT	3	ORGANIZATIONAL DEVELOPMENT & TRAINING	ACT+3	EL	

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
HUM5000 Training Development	ELECTRONIC VERSION OF CLASS RECORDS Electronic version of the records relating to the development and operation of agency-sponsored training programs and seminars, including but not limited to course listings, schedules, requests and approvals, outlines and materials. Also includes records related to certification for individual to perform tasks.	HUM5105	ACT+6	NA	OPERATIONS MAINTENANCE INSTRUCTION, OPERATIONS CENTRAL INSTRUCTION, ORGANIZATIONAL DEVELOPMENT & TRAINING	ACT+6		
HUM5000 Training Development	GRANT-RELATED TRAINING/EMPLOYEE DEVELOPMENT FILES Grant-funded training and employee development.	HUM5110	ACT	LOG+3	HUMAN RESOURCES	LOG+3	Retain 3 years after final payment	
HUM5000 Training Development	CONFIDENTIAL TEAM BUILDING/STRATEGIC PLANNING Electronic records relating to the team building/strategic planning sessions for MTA departments, including: needs assessment questionnaires, interview responses, Executive Summaries, and supportive team building/strategic planning retreat documents.	HUM5115	3	NA	ORGANIZATIONAL DEVELOPMENT & TRAINING	3		С
HUM5000 Training Development	VEHICLE TRANSIT TRAINING FILES Files documenting each operator's training and certification.	HUM5200	ACT	5	OPERATIONS DIVISIONS TRANSPORTATION	ACT+5		
HUM5000 Training Development	DMV CERTIFICATE FILES Files reviewed by DMV to ensure operator training and readiness.	HUM5210		IND	OPERATIONS DIVISIONS TRANSPORTATION	IND		С
HUM6000 Salary Administration	SALARY ADMINISTRATION GENERAL RECORDS Records related to the payment of salaries and wages that are not included under any other sub-category.	HUM6100	3	3	HUMAN RESOURCES	6		
HUM6000 Salary Administration	TIMESHEETS AND ADJUSTMENTS (Not electronically Captured) Employee timesheets, payroll adjustments( ACCT-172), and leave balance records (ACCT-10) in a paper format. Include MMAS,TOTS and SCM.	HUM6110	3	27	PAYROLL, OPERATIONS DIVISIONS	30		

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
HUM6000 Salary Administration	TIMESHEETS AND ADJUSTMENTS (Electronically Captured) Employee timesheets, payroll adjustments, and leave balances captured on CD/R.	HUM6120	UCP	2	PAYROLL	30	EL. Destroy paper after 2-yrs upon capture and retain image 30 years.	
HUM6000 Salary Administration	DIRECT DEPOSIT SLIPS/MANUAL CHECKS Records documenting employees' electing to have their paycheck deposited directly in to their bank account and manually prepared payroll checks.	HUM6130	UCP	2	PAYROLL	4	EL. Destroy paper after 2-yrs upon capture and retain image 4 years	
	GARNISHMENT Records documenting court-ordered withholding from an employee's pay for a third party.	HUM6140	UCP	2	PAYROLL	30	EL. Destroy paper after 2-yrs upon capture and retain image 30 years	
HUM6000 Salary Administration	BI-WEEKLY EMPLOYEE PAYROLL REPORTS ON COM Computer generated microfilm reports related to the payment of salaries and wages.	HUM6200	6	NA	PAYROLL	6		С
HUM6000 Salary Administration	W-2 FORMS ON COM Annual records of employee earnings given to the employee and to the government.	HUM6300	6	NA	PAYROLL	6		С
HUM6000 Salary Administration		HUM6310	6	NA	HUMAN RESOURCES	6	EL. Destroy paper after 6 months, capture and retain image for 6 years	С
	OPERATORS DAILY PAY PACKAGE Daily collection of annotated computer-generated daily reports listing which buses were in service and which drivers were driving them.	HUM6500	1	5	OPERATIONS DIVISIONS TRANSPORTATION	6		
	OPERATORS PERFORMANCE RECORD Individual employee records related to on the job performance. These records maybe included with HUM3100.		ACT		HUMAN RESOURCES	ACT+5		С
HUM6000 Salary Administration	WORK TIME ALTERATIONS Overtime slips-Operators schedule deviation time.	HUM6520	3	NA	OPERATIONS DIVISIONS MAINTENANCE	3		

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	SCHEDULE CHECKERS ASSIGN Records related to employees daily assignments.	HUM6600	1	5	PLANNING	6		
	EMPLOYEE SELECTION FILES Records related to all Metro Job postings/bulletens	HUM7000	1	9	HUMAN RESOURCES	10		С
HUM7000 Employee Selection Files	BACKGROUND INVESTIGATION RECORDS Records pertaining to investigation of people that applied for employment with LACMTA.	HUM7100	3	7	HUMAN RESOURCES	IND		С
HUM7000 Employee Selection Files	LEADER TESTING RECORDS Employee performance test results.	HUM7110	ACT+3	NA	CENTRAL INSTRUCTION MAINTENANCE	ACT+3		С
	TRIP REDUCTION PLAN (SCAQMD) Records documenting MTA's effort to reduce number of employee vehicle trips.	HUM8100	1	UCP	HUMAN RESOURCES	IND		
	HOME TO WORK SURVEY Surveys to determine how employees commute and thereby determine compliance with PLAN.	HUM8110	ACT	3	HUMAN RESOURCES	ACT+3		
	ADA FILES Records documenting compliance with Americans with Disabilities Act.	HUM8200	ACT	6	HUMAN RESOURCES	ACT+6		
HUM8000 Employment Standards and Compliance	VIOLENT INCIDENT REPORTS Reports of violent employee behavior in the work place.	HUM8300	1	3	HUMAN RESOURCES	4		С

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files		OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
HUM8000 Employment Standards and Compliance	FAMILY CARE AND MEDICAL LEAVE (FCML) FILES Records documenting applications, and authorizations for FCML.	HUM8400	1	3	HUMAN RESOURCES	4		С
LEG1000 Business Organization	CEO MAIL RECORDS Imaged records of communications addressed to the CEO	LEG1010	ACT	IND	EXECUTIVE OFFICE	IND	EL	
LEG1000 Business	BUSINESS ORGANIZATION GENERAL RECORDS Records related to the establishment of, and rules governing, the operation of the organization.	LEG1100	10	UCP	OFFICE OF BOARD SECRETARY	IND		
LEG1000 Business	BOARD AND FORMAL COMMITTEE RECORDS Records related to Board meetings. Includes all non- board meetings required by law, as well as all Board sub- committee meetings.	LEG1200	1	UCP	OFFICE OF BOARD SECRETARY	IND	V, PA	
LEG1000 Business Organization	BOARD AND FORMAL COMMITTEE MEETING AUDIO TAPES Audio tapes of Board meetings.	LEG1210	1	IND	OFFICE OF BOARD SECRETARY	IND	Tapes stored in RMC.	
LEG1000 Business Organization	CONFIDENTIAL BOARD & COMMITTEE MEETING RECORDS Records of closed Board sessions involving eminent domain, personnel, and other confidential matters.	LEG1220	IND	NA	OFFICE OF BOARD SECRETARY	IND	Tape and hard copy stored in Board Sec. Office	С
LEG1000 Business Organization	BOARD RESOLUTIONS AND ORDINANCES Formal legal determinations by the Board of Directors.	LEG1300	1	UCP	OFFICE OF BOARD SECRETARY	IND		
LEG1000 Business Organization	INFORMAL MEETING AGENDAS/MINUTES Minutes of informal or unofficial committee meeting.		3		MULTIPLE	IND	PA	
Business	BOARD BOX ITEMS Informational items distributed by the Board Secretary to Board members.		03 MO	UCP	OFFICE OF BOARD SECRETARY			
LEG1000 Business Organization	INSURANCE (POLICIES/AMENDMENTS, ETC.) Records related to coverage affecting agency liability. Includes policies, amendments, riders, and proof of payment.	LEG1600	ACT+01	IND	RISK MANAGEMENT	IND	V	C, SS

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	CLAIM/LITIGATION CASE FILES	LEG1700	ACT	2	RISK	ACT+2		C, SS
Business Organization	Records of claims and lawsuits against the MTA.				MANAGEMENT, COUNTY COUNSEL			
			107.04		DIOL			0.00
	WORKERS COMP. CLAIMS Workers compensation claims for job-related injuries.	LEG1730	ACT+01	IND	RISK MANAGEMENT	IND		C, SS
LEG1000 Business	EO COMPLAINT FILES Formal complaints of violation of federal equal	LEG1740	ACT+02	3	OFFICE OF CIVIL RIGHTS	ACT+05		C, SS
LEG1000 Business	opportunity laws. GRIEVANCE FILES (MAJOR 2nd LEVEL CASES) Records pertaining to the disposition of formal employee	LEG1750	ACT+02	8	MULTIPLE	ACT+10		С
LEG1000	complaints against management TCU GRIEVANCE FILES (MAJOR 2nd LEVEL CASES)	LEG1755	ACT+10	NA	LABOR/EMPLOYEE	ACT+10		C, SS
Organization	Records pertaining to the TCU grievance records pertaining to the disposition of formal employee complaints against management				RELATIONS			
LEG1000 Business Organization	LABOR/ARBITRATION FILES Records of precedent-setting settlements and rulings.	LEG1760	ACT+02	8	LABOR/EMPLOYEE RELATIONS	IND		С
LEG1000 Business	GRIEVANCE FILE 2nd LEVEL (MINOR INFRACTIONS) Records pertaining to the disposition of minor infractions of employee complaints.	LEG1770	3	NA	LABOR/EMPLOYEE RELATIONS	3		С
Compliance	LEGAL COMPLIANCE DOCS (FTA, EEOC, ETC.) Records related to the preparation of documents required by various agencies. Includes reporting and filings with agencies such as FTA, OSHA, EPA, EEOC, SBOE, etc.; also includes external program audits required by government agencies.	LEG5100	7	UCP	MULTIPLE	IND		
LEG5000 Legal Compliance	FTA-FEDERAL TRANSPORTATION FTA electronic system which collects information from the TOTS, Scheduling, and ATMS for reporting to the FTA.	LEG5110	10	NA	SERVICE PERFORMANCE & ANALYSIS	10		

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LEG5000 Legal	TAX RETURNS	LEG5200	10	NA	ACCOUNTING	10		
Compliance	Tax returns and supporting documents filed by the MTA.							
	LICENSES/PERMITS	LEG5300	ACT	3	MULTIPLE	ACT+03		
	Records, including licenses and permits, required to conduct business, collect fares, etc.							
LEG5000 Legal	COURT ORDER/AGENCY COMPLIANCE DOCS	LEG5400	ACT	3	MULTIPLE	ACT+03		
Compliance	Records related to unique court orders issued to the MTA.							
-	ETHICS COMPLIANCE RECORDS	LEG5500	2	5	ETHICS	7		
Compliance	Records pertaining to compliance with ethics requirements issued by the MTA and other government bodies.							
LEG5000 Legal	LOBBYIST REPORTS (QUARTERLY)	LEG5510	4	3	ETHICS	7		
Compliance	Reports of lobbyist registration and activities produced by the Ethics office.							
LEG5000 Legal	ETHICS OPINIONS	LEG5515	IND	NA	ETHICS	IND		
	Evaluation of potential Code of Conduct violation documentation.							
LEG5000 Legal	STATEMENT OF ECONOMIC INTERESTS	LEG5520	2	5	ETHICS	7	EL	
Compliance	Imaged forms detailing economic holdings of employees and Board members.							
	RECONSIDERATION OPINIONS	LEG5525	4	NA	ETHICS	4		
Compliance	Evaluation of a bidders and proposers good faith efforts documentation.							
LEG5000 Legal	CONFLICT OF INTEREST REPORTS	LEG5530	4	3	ETHICS	7		
•	Reports produced by the Ethics Office detailing potential conflicts of interests.							
-	AB1234 ETHICS TRAINING	LEG5535	3	2	ETHICS	5		
Compliance	Ethics training records of elected and other specified agency officials. Ethics department is required to maintain all related documents (certificates, training notifications, legal updates, etc.) and proof of completion certifications.							

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Compliance	METRO PARKING CITATION HEARINGS Documents Maintained for record keeping purposes including copies of the original citration, photos,	LEG5540	3	NA	TRANSIT COURT	3		
	correspondence, notes taken at the hearing, copies of the findings from the 1st level review and the 2nd level hearing officials recommended finding.							
Compliance	DBE CERTIFICATION RECORDS – APPROVED File of businesses certified as disadvantaged. Records pertaining to MTA's attempt to provide economic	LEG5610	ACT+02	1	DIVERSITY & ECONOMIC OPPORTUNITY	ACT+03		
	opportunities to small and/or disadvantaged businesses.							
	DBE CERTIFICATION RECORDS – DENIED Records of applicants denied certification as DBE's.	LEG5620	2	1	DIVERSITY & ECONOMIC OPPORTUNITY	3		
LEG5000 Legal	COMMUNITY SERVICE FILE	LEG5700	5	NA	STOPS & ZONES	5		
	Files that are mandated by the court to track community service work hours.							
-	LEGAL CORRESPONDENCE RECORDS	LEG5800	ACT	ACT+6	COUNTY COUNSEL	ACT+6	EL	Р
	Imaged official legal correspondence created to substantiate the rights, obligation and interests of public transportation system, employees and client. Also include rec							
LEG5000 Legal		LEG5810	ACT	ACT+6	COUNTY COUNSEL	ACT+6	EL	Р
Compliance	Imaged records related to court proceedings for County Counsel.							
	PLEADINGS Imaged court records of litigation and court documentation for County Counsel	LEG5820	ACT	ACT+6	COUNTY COUNSEL	ACT+6	EL	Р
LEG5000 Legal	LEGAL PROJECT FILES	LEG6000	ACT	10	COUNTY COUNSEL	ACT+10		C, SS
	Records related to determining legal requirements and providing legal advice for the agency.							
_	LEGAL OPINIONS	LEG6010	IND	NA	COUNTY COUNSEL	IND		C, SS
•	Records that document specific legal advice provided.							
	EVIDENCE CASE FILES	LEG6020	ACT	20	COUNTY COUNSEL	ACT+20		C, SS
Compliance	Legal cases that have historical value and contain evidence.							

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	COPYRIGHT/TRADEMARK/PATENT RECORDS Records related to preparation, filing, maintenance, and rights for patents and copyrights.	LEG7000	ACT+01	UCP	RECORDS MANAGEMENT	IND		C, SS
-	LABOR RELATIONS NEGOTIATION FILES Records pertaining to the negotiation of labor contracts with the Unions.	LEG8000	ACT+03	UCP	LABOR/EMPLOYEE RELATIONS	IND		C, SS
Compliance	LEGAL SERVICE COPIES (SUBPOENAS, ETC) Copies of subpoenas maintained by the Legal Service Office.	LEG9000	1	NA	LEGAL SERVICES	1		
Compliance	LEGAL SERVICE ORIGINAL SUBPOENAS Original subpoenas received in Legal Services to garnish Metro employees' wages.	LEG9005	1	2	LEGAL SERVICES	3		
	MARKETING ACTIVITY RECORDS Records related to marketing or sales activities with vendors and potential customers.	MAR1100	3	NA	COMMUNICATIONS	3	Not Grant-Related	
MAR1000 Marketing	GRANT-RELATED MARKETING RECORDS Records related to marketing grant-funded projects.	MAR1110	-	LOG +3	COMMUNICATIONS		Retain 3 years after last payment	
OPM1000 Operations and Maintenance Records	OPERATIONS & MAINTENANCE GENERAL Records generated by the Divisions not belonging to another category.	OPM1100	2	3	OPERATIONS	5		SS
OPM2000 Operations and Maintenance Records	OPERATIONS SCHEDULING RECORDS Records pertaining to the development, revision, and issue of bus schedules.	OPM2100	US	10	SERVICE PERFORMANCE ANALYSIS	10	Sch. Dept. keeps their copy until superseded & RMC keeps their copy for 10yrs.	SS
OPM2000 Operations and	OPERATIONS PULLOUT SHEETS Daily sheets produced by Scheduling detailing pull-out time for each scheduled bus for a division; the transportation and maintenance sections annotate the drivers and coach numbers assigned.	OPM2200	01 MO	10	OPERATIONS	10		

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OPM2000 Operations and Maintenance	OPERATIONS PLANNING LINE FILES Records pertaining to the development and revision of bus routes.	OPM2300	ACT	AR	OPERATIONS PLANNING, SCHEDULING	AR		SS
Records OPM2000 Operations and Maintenance	STOPS & ZONES T2 LINE FILES Master lists of bus lines and stops.	OPM2400	ACT	AR	STOPS & ZONES	AR		SS
Records OPM3000 Operations and Maintenance Records	RAIL SAFETY & TRAINING RECORDS Records related to the program for periodic instruction of railroad employees, including program amendments.	OPM3100	5	NA	OPERATIONS RAIL	5		
OPM3000 Operations and Maintenance Records	CERTIFICATE OF DRIVING SKILL Records related to the contract with the DMV for employee testing, licensing documentation. Includes the DL170, dl260, drive test, pre-trip examination, and all personal information for the person being tested.	OPM3200	1	4	OPERATIONS CENTRAL INSTRUCTION	5		
OPM4000 Accident and Incident Records	VEHICLE ACCIDENT/INCIDENT REPORTS Reports of accidents and incidents occurring on buses or trains.	OPM4100	01MO	10	OPERATIONS DIVISIONS	10		C, SS
OPM4000 Accident and Incident Records	SUMMARY OF VEHICLE ACCIDENTS AND INCIDENTS High-level summary reports of accidents and incidents occurring on buses and trains and all regulatory reports.	OPM4110	2	1	OPERATIONS/ SAFETY	3		С
OPM4000 Accident and Incident Records	OPERATIONS CONTROL CENTER TAPES Functional data collected by Central Control on data tapes.	OPM4200	1	NA	OPERATIONS CONTROL CENTERS	1		C

RECORD SERIES OPM4000 Accident and Incident	<b>RECORD CATEGORY NAME &amp; DESCRIPTION</b> OPERATIONS CONTROL TAPES Data routinely collected daily by Central Control.	RETENTIO N CODE OPM4210	Years to Retain in Dept. Files 1	Yrs.to Retain Ori. in Off-site Storage or in Oracle NA	OFFICE OF RECORDS OPERATIONS CONTROL CENTERS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records C
Records OPM4000 Accident and Incident Records	OPERS CTRL CTR TAPES (MAJOR INCIDENT) Data collected by Central Control related to serious accidents and injuries.	OPM4220	1	IND	OPERATIONS CONTROL CENTERS	IND		C, SS
OPM4000 Accident and Incident Records	OPERATIONS CTRL CTR DIV TELEPHONE TAPES Tapes of telephone conversations between Central Control and operators regarding incidents in stations or vehicles.	OPM4330	1	NA	OPERATIONS CONTROL CENTERS	1		С
OPM4000 Accident and Incident Records	OPS CTRL CTR TELEPHONE TAPES (MAJOR) Tapes of telephone conversations regarding serious accidents and injuries.	OPM4340	3	IND	OPERATIONS CONTROL CENTERS	IND		С
OPM4000 Accident and Incident Records	VSS-VEHICLE SECURITY and DVR Video Accident and incident records preserved by video recording systems that record all activity in a bus, on rail cars, at stations and facilities.	OPM4360	US	2	OPERATIONS	US+2	Tape is overwritten every 72 hours. Only the portion of a recording reported as an incident is preserved for one year when recording is overwritten	C
OPM5000 Vehicle Maintenance Records	VEHICLE MAINTENANCE GENERAL Revenue vehicle maintenance records not fitting into the more specialized category.	OPM5100	1	19	OPERATIONS MAINTENANCE	20		
OPM5000 Vehicle Maintenance Records	BUS ACCEPTANCE DOCUMENTS Records of acceptance of each new bus; documentation checklist, NABI documentation list, NABI working notes, MTA documentation list, and MTA working notes.	OPM5200	6	14	OPERATIONS MAINTENANCE	20		

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OPM5000	BUS WARRANTEE FILES	OPM5300	7	LOV+4	OPERATIONS	LOV+4		
Vehicle	Records of warranty arrangements, warranty claims and				MAINTENANCE			
Maintenance	warranty coverage and repair documentation and							
Records	invoices.							
OPM5000	OPERATIONS EQUIPMENT DAMAGE RPT	OPM5400	1	5	OPERATIONS	6		
Vehicle					MAINTENANCE			
Maintenance								
Records OPM5000	COACH/CAR INSPECTION RECORDS	OPM5500	2	18	OPERATIONS	20		
Vehicle	Records of periodic inspection of coaches.	OPIN5500	2	10	DIVISIONS	20		
Maintenance	Records of periodic inspection of coaches.				MAINTENANCE			
Records								
OPM5000	ELECTRONIC COACH MAINTENANCE REPORTS	OPM5600	LOV+2	NA	OPERATIONS	LOV+2	EL	
Vehicle	Electronic records system that tracks maintenance				MAINTENANCE			
Maintenance	activities, including preventative maintenance,							
Records	unscheduled repairs, modifications to equipment. Includes current and historical inventory information.							
OPM5000	DEFECT CARDS	OPM5700	2	18	OPERATIONS	20		
Vehicle	Cards filled out by operator noting defects and annotated		_		DIVISIONS			
Maintenance	by Mechanics with indication of repair.				MAINTENANCE			
Records								
OPM5000	ROAD FAILURE TREND ANALYSIS (33-72)	OPM5800	1	NA	OPERATIONS	1		
Vehicle	Statistical report of road failures of revenue vehicles.				DIVISIONS			
Maintenance					MAINTENANCE			
Records								
OPM5000	ROAD FAILURE REPORTS & SUMMARIES	OPM5810	1	6	OPERATIONS	7		
Vehicle	Individual and summarized reports of revenue vehicles				DIVISIONS			
Maintenance	road failures.				MAINTENANCE			
Records OPM5000	MAINTENANCE ADMINISTRATIVE RECORDS	OPM5900	1		OPERATIONS	1		┥───┨
		081015900	1	NA	DIVISIONS			
Vehicle	Copies of department correspondence and other general administrative documents.				MAINTENANCE			
Maintenance								
Records			1			1		

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
OPM5000 Vehicle Maintenance Records	OPERATIONS CENTRAL INSTRUCTION RECORDS Imaged basic operator training, maintenace training, division support, TOS training, student records, and DMV- ETP.	OPM5910	UCP+1.5	NA	OPERATIONS CENTRAL INSTRUCTION	UCP+1.5	EL, Keep original hardcopy in office storage for 18 months after they have been imaged	
OPM5000 Vehicle Maintenance Records	OPERATIONS CENTRAL INSTRUCTION RECORDS Imaged Training Manuals and Course Materials	OPM5920	ACT	10	OPERATIONS CENTRAL INSTRUCTION	10	EL	
OPM5000 Vehicle Maintenance Records	OPERATIONS CENTRAL INSTRUCTION RECORDS - Imaged contracts	OPM5930	ACT	3	OPERATIONS CENTRAL INSTRUCTION	3	EL	
OPM6000	TRANSIT POLICE GENERAL RECORDS Records pertaining to activities of the Transit Police.	OPM6100	2	4	TRANSIT SECURITY	6		С
OPM6000	TRANSIT POLICE DISPATCH TAPES Audio tapes of police units dispatched and directed during incidents.	OPM6200	04 MO	NA	TRANSIT SECURITY	04 MO		С
OPM7000 Congestion Relief	FREEWAY SERVICE PATROL RECORDS Records related to the program to provide tow trucks to motorists stranded on the freeways.	OPM7100	2	IND	MOTORIST SERVICES	IND		
OPM7000 Congestion Relief	MOTORIST ASSIST FORMS – SCANNED Scantron forms recording assistance provided to individual motorists.	OPM7110	0.05	0.05	MOTORIST SERVICES	1		С
	SIGNAL & COMMUNICATION FILES Records related to inspection, maintenance and testing of grade crossing signals.	OPM8100	3	1	OPERATIONS DIVISIONS MAINTENANCE RAIL	4		
Planning	SCAG OVERALL WORK PROJECT PLAN Records pertaining to transportation projects approved and monitored by SCAG.		3		COUNTYWIDE PLANNING & DEV.	-	PA	
PPA1000 Transportation Planning	REGIONAL TRANSPORTATION PLANS Regional transportation plans for all modes.	PPA1100	3	UCP	COUNTYWIDE PLANNING & DEV.	IND		

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Transportation Planning	MTA TRANSPORTATION SUPPORT DOCUMENTATION Working papers and support documents for transportation plan.	PPA1110	ACT	3	COUNTYWIDE PLANNING & DEV.	ACT+3	PA, GR	
PPA1000 Transportation Planning	QUARTERLY REPORT FOR COUNTY WIDE	PPA1200	3	IND	COUNTYWIDE PLANNING & DEV.	IND		
Transportation Planning	(Back-up material) Back-up material for Countywide Planning & Programming sections quarterly status reports.	PPA1300	1		COUNTYWIDE PLANNING & DEV.	3		
Transportation Project Programming	TRANSPORTATION PROJECT FILES Imaged Planning project files (Call For Projects) for multiple models including highway, bikeway, and rail containing environmental reports conceptual studies, feasibility studies, correspondences, moves, project application, etc.	PPA2100	ACT+3	UCP	COUNTYWIDE PLANNING & DEV.	IND	EL, GR, PA	С
PPA2000	TRANSPORTATION PROJECT ELECTRONIC FILES Call For Project files that have been imaged including highway, bikeway, and rail containing environmental reports conceptual studies, feasibility studies, correspondences, moves, project application, etc.	PPA2110	ACT		COUNTYWIDE PLANNING & DEV.	ACT + 10	EL, Keep original hardcopy in off-site storage for 10- years after they have been imaged	
Project	LOCAL TRANSIT FILES (MUNI & CITY FILES) Local city file containing proposition A&C memoranda of understanding: TDA/STA claims; Section 9/n. D.T.I performance audits; SRTDS; State Control Reports, etc.	PPA2200	3		COUNTYWIDE PLANNING & DEV.	IND		
Transportation Project Programming	IMMEDIATE NEEDS PROGRAM FILES Immediate needs program records (include trip information, trip summaries, funding authorizations, invoices, and vouchers) documenting the program that distributes taxi vouchers and bus tokens to those with transportation needs and no other means to meet them.	PPA2210	ACT+1	2	COUNTYWIDE PLANNING & DEV.	ACT+3		

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
PPA2000	CTC AGENDA (California Transportation Commission)	PPA2300	3	5	COUNTYWIDE	8		
	CTC are agendas of all legislative, statewide information				PLANNING & DEV.			
Project	items.							
Programming							<b>D</b> A 0D	
PPA3000	TRANSPORTATION SYSTEMS ANALYSIS AND	PPA3100	3	UCP		IND	PA, GR	
Transportation					PLANNING & DEV.			
Systems	Records pertaining to the development and publishing of analytical transportation studies and models.							
Analysis PPA3000	NATIONAL TRANSPORTATION DATABASE SOURCE	PPA3200	3	UCP	COUNTYWIDE	IND	PA, GR	
Transportation		FFAJ200	5	UCF	PLANNING & DEV.		FA, ON	
Systems	Documents used to provide statistical transportation data							
Analysis	to the National Transportation Database.							
PPA3000	TRANSPORTATION MODELING RECORDS	PPA3300	ACT+1	20	COUNTYWIDE	20		
	Print outs of data describing alternative transportation				PLANNING & DEV.			
Systems	forecast.							
Analysis								
PPA4000	BENEFIT ASSESSMENT ADMIN FILES	PPA4100	ACT+1	UCP	COUNTYWIDE	IND	Keep originals 11	
Benefits	Records pertaining to the assessment of a fee on				PLANNING/REAL		yrs. after imaging	
Assessment	property benefiting from transportation improvements.				ESTATE			
PPA4000	BENEFIT ASSESSMENT CASE FILES	PPA4200	ACT+04	UCP	COUNTYWIDE	IND	Keep originals 11	
Benefits	Records pertaining to the disposition of individual				PLANNING/REAL		yrs. after imaging	
Assessment	property owners contesting their benefit assessment.				ESTATE		2.1.02	
PUB1000	PUBLIC AFFAIRS/COMMUNITY RELATIONS	PUB1100	3	UCP	MULTIPLE	IND	PA, GR	
Public Affairs	GENERAL							
	Records related to public relations not fitting into one of the specialized categories below.							
PUB1000	PUBLIC MEETING FILES	PUB1200	1	UCP	MULTIPLE	IND	PA, GR	
Public Affairs	Records of public meetings held to discuss transportation	1 001200						
	issues and changes							
PUB1000	PUBLIC COMMENT LETTERS	PUB1300	1	UCP	MULTIPLE	IND	PA, GR	
Public Affairs	Letters received from the public regarding transportation							
	issues and changes.							
PUB1000	PUBLIC COMMENT/COMPLAINT RECORDS	PUB1500	5	5	CUSTOMER	10	EL. Retain paper in	
Public Affairs	Transit service related comments, commendations, and complaints				SERVICE		Dept 5 years and 5 years offsite.	

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
PUB2000 Public Affairs	GOVERNMENT RELATIONS RECORDS Records related to the MTA's relations with local, state, and federal government officials and bodies.	PUB2000	5		GOVERNMENT RELATIONS	5	PA	
PUB3000 Public Affairs	PUBLIC AFFAIRS (PRESS RELEASES, PHOTOS) Press releases produced by the MTA's Media office.	PUB3000	5	UCP	PUBLIC RELATIONS	IND	EL	
PUB4000 Public Affairs	EMPLOYEE NEWSLETTERS/ALL STAFF MEMOS Newsletters and memos distributed to all staff and/or special employee groups.	PUB4000	3	UCP	MULTIPLE	IND	EL	
PUB5000 Public Affairs	ART COLLECTION DATABASES/RECORDS Records of special art fabricator specifications, conservator reports, inventory assessments/surveys and financial appraisals. Public and portable artworks.	PUB5100	IND	NA	METRO ART	IND	EL	
	NOTES:							
	REV. 1 APPROVED BY THE BOARD OF DIRECTORS	05/24/1996						
	REV. 2 APPROVED BY THE BOARD OF DIRECTORS	06/25/1997						
	REV. 3 APPROVED BY BOARD OF DIRECTORS	09/23/1998						
	REV. 4 APPROVED BY BOARD OF DIRECTORS	09/23/1999						
	REV. 5 APPROVED BY BOARD OF DIRECTORS	03/22/2001						
	REV. 6 APPROVED BY BOARD OF DIRECTORS	09/26/2002						
	Rev. 7 APPROVED BY CHIEF EXECUTIVE OFFICER	10/08/2003						
	Rev. 8 APPROVED BY CHIEF EXECUTIVE OFFICER	06/29/2004						
	Rev. 9 APPROVED BY BOARD OF DIRECTORS	12/13/2004						
	Rev. 10 APPROVED BY CHIEF EXECUTIVE OFFICER	04/05/2005						
	Rev. 11 APPROVED BY CHIEF EXECUTIVE OFFICER	06/14/2006						
	Rev. 12 APPROVED BY CHIEF EXECUTIVE OFFICER	07/10/2008						
	Rev. 13 APPROVED BY CHIEF EXECUTIVE OFFICER	10/21/2008						
	Rev. 14 APPROVED BY THE CHIEF EXECUTIVE OFFICER	10/17/2010						
	Rev. 15 APPROVED BY THE CHIEF EXECUTIVE OFFICER	7/14/2011						+
	RETENTION CODES	SPECIAL RI	ECORDS C	ATEGO	RIES			
	ACT = While active	<b>P</b> = Privileged	Records (Com	munication	from Legal Counsel to the Bo	oard of Direct	or).	
	AR = Annual Review	<b>C</b> = Confidenti	al Records (Re	ecords rece	eived by Metro with the intention	on that Metro	used without	
	EL = Electronic Record	any transfer of o	wnership as a	result of the	e nature of the records).			
	G = Grant Related	TS = Procureme	ent/Trade Secre	et (Formula	s, plan, patterns, process, too	ol, mechanisn	n, compound,	
	<b>GR</b> = Potentially Grant Funded, See ADM5000	procedure, produ	uction data or o	compilation	of information which is not pa	atentee etc.		

RECORD SERIES	RECORD CATEGORY NAME & DESCRIPTION	RETENTIO N CODE	Years to Retain in Dept. Files	Yrs.to Retain Ori. in Off-site Storage or in Oracle	OFFICE OF RECORDS	TOTAL RETENTIO N	COMMENTS	Sensitiv e Records
	<b>IND</b> = Indefinite. Records must be reviewed periodically.	CS = Computer	Software Rec	ords (Comp	outer mapping systems, prog	rams and gra	ohic systems).	
	LOC = Life of Contract	AV = Audio & V	ideo Records	(Incidents r	eported by Metro employee, I	aw enforceme	ent or	
	LOG = Life of Grant	individuals involv	ed in the incid	ents).				
	LOS = Life of System	<b>SS</b> = Security S	ensitive Recor	ds (Facility	records, transportation syste	ems, commun	ication or	
	LOV = Life of Vehicle	security systems	and all other	systems).				
	MO = Months	I = Investigative Records (Investigation information and data relating to incidents or accidents				accidents		
	NA = Not Applicable	on all Metro vehi	cles and facilit	ies).				
	PA = Potentially Archival	N = Internal Ne	gotiation Reco	rds				
	UC = Upon completion	<b>DR</b> = Records Stored Offsite for Disaster Recovery (Backed-up data, systems and application records).						
	UCP = Until Captured	E = Email Recor	ds					
	US = Until Superseded or obsolete							
	UV = Until Verified							
	V = Vital Business Record							
	WC = When Created							
	WI = When Inactivated							
	WU = While Useful							

# RECORDS MANAGEMENT CENTER DIRECT DESTRUCTION OF INACTIVE RECORDS FORM

Sender's Name: Floor #:				
Dept Name:				
Retention Category Code:		Box #: of		
• • •	ption; attach additional sheet (s) if necessary):			
	· · ·			
Date of Records From:	То:			
	Records Coo	ordinator Badge #:		
Records Coordinator Signature				
Department Head or Designee Signatur	Dept Head E	Badge #:		

PLEASE NOTE:

All fields must be completed before submitting boxes to Records Management Center. All boxes with incomplete forms will be returned to sender.

Please fax (2-2373) copies of transmittal (s) for review. Pick up will not be scheduled without review.

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	RECORDS MANAGEMENT PROCESSING
	— Do Not Write in This Section —
<u> </u>	n <u>i i</u>
H	Records received by Records Management
Ľ	Records rejected due to reasons below (check all that apply)
	Not submitted with a detailed & complete Records Management Direct Destruction Form
	Not received from the department listed as "Office of Records" on the RRS form
	Direct Destruction form not signed
	RMC Signature Date
	nine officiante and a state



METRO REVIEW FOR DESTRUCTION OF RECORDS											
то:		Ext:						Date:			
Department: Cost Center No.: In compliance with the LACMTA approved Records Retention Schedule and Records Management Policy, the following records are eligible and will be scheduled for destruction in 30 days. Please review this report thoroughly and indicate if there is any pending litigation that requires any records to be placed on "HOLD" by placing an "X" next to the record and also indicate the new review date. Please confirm destruction by signing this form and returning to Joe Parise the Records Management Center Supervisor at Mail Stop 99-PL-5 within five days.											
			DEP	ARTMEN	т						
REVIEW DATE	BARCODE NO.	RECORDSIDES	SCRIPTION	DATE	TODATE	Years Inactive	SERIES	SENDER	Holed	REASON	NEW REVIEW DATE
DESTRUCTION AUTHORIZATION											
Department Manager (Print Name) Badge # Legal Counsel (Print Name) Badge#											
Signature Signature Signature											

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# RECORDS MANAGEMENT CENTER TRANSMITTAL FORM

SEND BOX WITH COMPLETED FORM TO: RMC, 99-PI-I

Sender's Name:	Owner of Records:	Date:		
Floor #:	Cubicle #: Phone #:			
Dept Name:	Cost Center:	_		
INACTIVE DEPAR	RTMENTAL RECORDS TO BE STO	ORED OFF-SITE		
Retention Category Code:		Box #: of		
Description (provide a complete description; atta	ach additional sheet (s) if necessary):			
Date of Records From:	To:			
		1 n		
Records Coordinator Signature	Records Co	oordinator Badge #:		
Department Head or Designee Signature	Dept Head	Badge #:		
	PLEASE NOTE:			
	s must be completed before submitting			
	nter. All boxes with incomplete forms insmittal (s) for review. Pick up will no			
	RDS MANAGEMENT PROCESS - Do Not Write in This Section —	ING		
Records received by Records M	lanagement Barcode #			
Records rejected due to reasons	0			
	etailed & complete Records Manageme lepartment listed as "Office of Records n not signed			
	<b>o</b>			
RMC Signature	Badge	Date		

