Los Angeles County
Metropolitan Transportation Authority Califomia

OPERATIONS
MONTHLY RAIL
PERFORMANCE REPORT

JANUARY 2017


## METRO RAIL PERFORMANCE - JANUARY 2017

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## Metro Rail Scorecard Overview

Metro operates heavy rail, the Red and Purple Lines, from Union Station to North Hollywood and Union Station to Wilshire/Western. Data for Red and Purple lines are reported under Metro Red line in this report

Metro also operates four light rail lines: Blue Line from Downtown to Long Beach, Green Line along the 105 freeway, Gold Line from Azusa to East Los Angeles, and Expo Line from Los Angeles to Santa Monica.

Metro Rail is responsible for the operation of approximately 104 heavy rail cars and 203 light rail cars carrying nearly 110 million passengers each year.
Also included in this report are Key Performance Indicators for Wayside, which is in the process of being developed.

| Measurement | FY 2014 | FY 2015 | FY 2016 | FY 2017 Target | $\begin{gathered} \text { FY } 2017 \\ \text { YTD } \end{gathered}$ | FYTD <br> Status | Nov Month | Dec Month | Jan Month |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Systemwide |  |  |  |  |  |  |  |  |  |
| On-Time Pullouts | 99.55\% | 99.67\% | 99.63\% | 99.50\% | 99.64\% | $\bigcirc$ | 99.33\% | 99.97\% | 99.55\% |
| Mean Miles Between Chargeable Mechanical Failures | 28,829 | 34,524 | 30,482 | 27,911 | 28,467 | $\bigcirc$ | 34,270 | 24,134 | 30,510 |
| In-Service On-time Performance | 97.92\% | 98.39\% | 98.10\% | 98.00\% | 98.11\% | $\bigcirc$ | 96.96\% | 97.74\% | 97.24\% |
| Service Delivery Ratio | 99.12\% | 99.35\% | 99.22\% | 99.25\% | 99.20\% | $\bigcirc$ | 99.10\% | 98.80\% | 99.16\% |
| Traffic Accidents Per 100,000 Train Miles | 1.47 | 1.18 | 1.17 | N/A | 1.13 | N/A | 0.13 | 1.18 | 1.83 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.10 | 0.43 | 0.60 | 0.67 | 0.42 | $\bigcirc$ | 0.00 | 0.26 | 1.04 |
| Passenger Accidents per 100,000 Boardings | 0.025 | 0.013 | 0.016 | 0.009 | 0.021 | $\bigcirc$ | 0.032 | 0.000 | 0.010 |
| Complaints per 100,000 Boardings | 0.91 | 0.78 | 1.43 | 1.12 | 1.97 | $\bigcirc$ | 2.10 | 1.39 | 2.24 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours ${ }^{1,2}$ | 15.35 | 11.11 | 10.97 | 10.42 | 11.96 | $\bigcirc$ | 15.68 | 10.88 | 10.59 |
| Lost Work Days per 200,000 Exposure Hours ${ }^{1,2}$ | 861 | 880 | 482 | 458.16 | 764 | $\bigcirc$ | 824 | 32 |  |
| OSHA Injuries per 200,000 Exposure Hours ${ }^{1,2}$ | 8.18 | 6.68 | 6.32 | 6.00 | 8.94 | $\bigcirc$ | 10.78 | 7.91 |  |
|  |  |  |  |  |  |  |  |  |  |
| Wayside |  |  |  |  |  |  |  |  |  |
| Overdue Work Orders (Non-PMP) - Aging of Outstanding Work Orders | 0 | 1 | 31 | N/A | 178 | N/A | 24 | 37 | 70 |
| Past-Due Preventive Maintenance - Aging of Outstanding Work Orders | 0 | 1 | 31 | N/A | 178 | N/A | 24 |  | 70 |
| \% of Completed Inspections | 99.41\% | 99.51\% | 99.57\% | N/A | 99.51\% | N/A | 99.08\% | 98.39\% | 100.00\% |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours | 9.28 | 9.07 | 4.77 | 4.53 | 4.59 | $\bigcirc$ | 4.12 | 4.24 | 3.95 |
| Lost Work Days per 200,000 Exposure Hours ${ }^{1}$ | 179 | 309 | 148 | 141 | 140 | $\bigcirc$ | 392 |  |  |
| OSHA Injuries per 200,000 Exposure Hours ${ }^{1}$ | 6.31 | 8.28 | 4.40 | 4.18 | 4.03 | $\bigcirc$ | 4.12 | 44.00 |  |
|  |  |  |  |  |  |  |  | 49.00 |  |
| Blue Line |  |  |  |  |  |  |  |  |  |
| On-Time Pullouts | 99.37\% | 99.41\% | 99.59\% | 99.50\% | 99.56\% | $\bigcirc$ | 99.85\% | 100.00\% | 98.98\% |
| Mean Miles Between Chargeable Mechanical | 18,731 | 23,716 | 19,240 | 19,572 | 16,532 | O | 19,612 | 53 | 14,406 |
| In-Service On-time Performance | 95.84\% | 97.28\% | 96.10\% | 97.00\% | 96.35\% | $\bigcirc$ | 94.33\% | 5400.00\% | 93.27\% |
| Service Delivery Ratio | 98.36\% | 98.88\% | 98.41\% | 98.46\% | 98.61\% | $\bigcirc$ | 98.15\% | 5900.00\% | 97.57\% |
| Traffic Accidents Per 100,000 Train Miles | 2.97 | 2.48 | 2.38 | N/A | 2.52 | N/A | 0.00 | 4.50 | 3.92 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.00 | 0.89 | 1.39 | 1.34 | 0.93 | $\bigcirc$ | 0.00 | 1.29 | 1.96 |
| Passenger Accidents per 100,000 Boardings | 0.058 | 0.034 | 0.016 | 0.006 | 0.028 | $\bigcirc$ | 0.050 | 63.000 | 0.000 |
| Complaints per 100,000 Boardings | 1.10 | 0.90 | 1.33 | 1.09 | 1.65 | $\bigcirc$ | 2.30 | 64.00 | 1.69 |
| New Workers' Compensation Indemnity Claims per | 17.46 | 15.10 | 15.08 | 15.58 | 17.91 | $\bigcirc$ | 21.57 | 66.00 | 10.72 |
| Lost Work Days per 200,000 Exposure Hours ${ }^{1}$ | 990 | 1,622 |  | 786 | 881 | , | 785 | 749 |  |
| OSHA Injuries per 200,000 Exposure Hours ${ }^{1}$ | 5.71 | 10.64 | 6.79 | 9.58 | 12.75 | $\bigcirc$ | 21.57 | 27.59 |  |

[^0]| Measurement | FY 2014 | FY 2015 | FY 2016 | FY 2017 <br> Target | $\begin{array}{\|c\|} \hline \text { FY } 2017 \\ \text { YTD } \\ \hline \end{array}$ | FYTD <br> Status | Nov Month | Dec Month | Jan Month |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Red Line |  |  |  |  |  |  |  |  |  |
| On-Time Pullouts | 99.72\% | 99.91\% | 99.79\% | 99.50\% | 100.00\% | $\bigcirc$ | 100.00\% | 100.00\% | 100.00\% |
| Mean Miles Between Chargeable Mechanical | 63,099 | 85,090 | 94,312 | 112,652 | 110,951 | $\bigcirc$ | 85,507 | 196,096 | 148,218 |
| In-Service On-time Performance | 98.91\% | 99.13\% | 99.45\% | 99.50\% | 99.52\% | $\bigcirc$ | 99.58\% | 99.51\% | 99.29\% |
| Service Delivery Ratio | 99.57\% | 99.60\% | 99.71\% | 99.71\% | 99.79\% | $\bigcirc$ | 99.88\% | 99.79\% | 99.67\% |
| Traffic Accidents Per 100,000 Train Miles | 1.01 | 0.47 | 0.75 | N/A | 0.72 | N/A | 0.86 | 0.00 | 1.66 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.00 | 0.07 | 0.07 | 0.60 | 0.24 | $\bigcirc$ | 0.00 | 0.00 | 1.66 |
| Passenger Accidents per 100,000 Boardings | 0.006 | 0.002 | 0.002 | 0.003 | 0.004 | $\bigcirc$ | 0.026 | 0.000 | 0.000 |
| Complaints per 100,000 Boardings | 0.60 | 0.54 | 0.57 | 0.56 | 0.87 | $\bigcirc$ | 0.82 | 0.51 | 1.34 |
| New Workers' Compensation Indemnity Claims per | 20.22 | 6.20 | 16.43 | 13.29 | 13.69 | $\bigcirc$ | 15.82 | 16.12 | 11.38 |
| *Lost Work Days per 200,000 Exposure Hours | 927 | 649 | 526 | 556 | 1,163 | $\bigcirc$ | 1,420 | 986 |  |
| *OSHA Injuries per 200,000 Exposure Hours | 11.79 | 3.54 | 7.99 | 6.55 | 9.38 | O | 21.10 | 5.37 |  |


| Green Line |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On-Time Pullouts | 99.69\% | 99.32\% | 99.49\% | 99.50\% | 99.84\% | $\bigcirc$ | 100.00\% | 100.00\% | 99.52\% |
| Mean Miles Between Chargeable Mechanical Failures | 19,513 | 21,054 | 19,238 | 19,911 | 15,365 | $\bigcirc$ | 16,983 | 8,808 | 14,376 |
| In-Service On-time Performance | 97.85\% | 97.39\% | 98.52\% | 98.20\% | 98.45\% | $\bigcirc$ | 98.99\% | 98.23\% | 98.53\% |
| Service Delivery Ratio | 99.57\% | 99.50\% | 99.59\% | 99.62\% | 99.58\% | $\bigcirc$ | 99.75\% | 99.54\% | 99.39\% |
| Traffic Accidents Per 100,000 Train Miles | 0.49 | 0.21 | 0.42 | N/A | 0.59 | N/A | 0.00 | 0.00 | 0.00 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.00 | 0.07 | 0.07 | 0.18 | 0.00 | $\bigcirc$ | 0.00 | 0.00 | 0.00 |
| Passenger Accidents per 100,000 Boardings | 0.023 | 0.024 | 0.034 | 0.011 | 0.064 | $\bigcirc$ | 0.117 | 0.000 | 0.000 |
| Complaints per 100,000 Boardings | 1.15 | 0.88 | 1.53 | 1.30 | 1.99 | $\bigcirc$ | 1.88 | 1.50 | 1.30 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours | 16.51 | 7.32 | 7.18 | 9.27 | 7.29 | $\bigcirc$ | 0.00 | 0.00 | 19.67 |
| *Lost Work Days per 200,000 Exposure Hours | 1,299 | 479 | 228 | 195 | 905 | $\bigcirc$ | 751 | 554 |  |
| *OSHA Injuries per 200,000 Exposure Hours | 11.30 | 4.07 | 3.19 | 2.34 | 3.43 | $\bigcirc$ | 0.00 | 0.00 |  |


| Gold Line |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On-Time Pullouts | 99.56\% | 99.98\% | 99.68\% | 99.50\% | 99.82\% | $\bigcirc$ | 98.96\% | 100.00\% | 100.00\% |
| Mean Miles Between Chargeable Mechanical Failures | 45,894 | 44,171 | 40,426 | 51,665 | 35,395 | $\bigcirc$ | 65,357 | 38,175 | 54,892 |
| In-Service On-time Performance | 98.03\% | 98.56\% | 97.60\% | 97.50\% | 97.37\% | $\bigcirc$ | 97.47\% | 95.29\% | 97.70\% |
| Service Delivery Ratio | 99.03\% | 99.34\% | 99.11\% | 99.16\% | 98.75\% | $\bigcirc$ | 99.11\% | 96.69\% | 99.39\% |
| Traffic Accidents Per 100,000 Train Miles | 1.03 | 1.14 | 0.99 | N/A | 0.61 | N/A | 0.00 | 0.43 | 1.25 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.00 | 0.30 | 0.60 | 0.50 | 0.18 | $\bigcirc$ | 0.00 | 0.00 | 0.42 |
| Passenger Accidents per 100,000 Boardings | 0.052 | 0.007 | 0.039 | 0.035 | 0.020 | $\bigcirc$ | 0.000 | 0.000 | 0.000 |
| Complaints per 100,000 Boardings | 1.04 | 1.01 | 2.73 | 2.26 | 2.75 | $\bigcirc$ | 2.15 | 2.40 | 2.68 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours | 14.98 | 15.96 | 11.87 | 12.20 | 12.52 | $\bigcirc$ | 16.67 | 0.00 | 5.36 |
| *Lost Work Days per 200,000 Exposure Hours | 1,460 | 1,068 | 766 | 808 | 1,246 | $\bigcirc$ | 731 | 2,167 |  |
| *OSHA Injuries per 200,000 Exposure Hours | 9.12 | 3.83 | 9.29 | 10.07 | 9.16 | $\bigcirc$ | 11.11 | 5.60 |  |


| Expo Line |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On-Time Pullouts | - | - | 99.53\% | 99.50\% | 98.69\% | $\bigcirc$ | 97.96\% | 99.80\% | 99.20\% |
| Mean Miles Between Chargeable Mechanical Failures |  | - | 18,114 | 19,572 | 24,660 | $\bigcirc$ | 28,964 | 17,586 | 32,390 |
| In-Service On-time Performance | 98.70\% | 99.14\% | 98.61\% | 97.05\% | 98.17\% | $\bigcirc$ | 92.51\% | 98.37\% | 96.62\% |
| Service Delivery Ratio | 99.45\% | 99.64\% | 99.56\% | 99.65\% | 99.28\% | $\bigcirc$ | 98.71\% | 99.51\% | 99.70\% |
| Traffic Accidents Per 100,000 Train Miles | 1.17 | 1.02 | 0.74 | N/A | 1.36 | N/A | 0.00 | 0.76 | 2.33 |
| CPUC Reportable Accidents per 100,000 Train Miles | 1.17 | 1.02 | 0.50 | 0.37 | 0.87 | $\bigcirc$ | 0.00 | 0.00 | 1.55 |
| Passenger Accidents per 100,000 Boardings | 0.000 | 0.000 | 0.019 | 0.000 | 0.033 | $\bigcirc$ | 0.000 | 0.000 | 0.066 |
| Complaints per 100,000 Boardings | 1.53 | 1.13 | 3.38 | 1.87 | 4.91 | $\bigcirc$ | 5.60 | 2.81 | 5.40 |
| New Workers' Compensation Indemnity Claims per | - | 24.97 | 8.44 | 0.00 | 19.83 | $\bigcirc$ | 40.65 | 15.31 | 22.27 |
| *Lost Work Days per 200,000 Exposure Hours | - | 937 | 73 | 0 | 555 | $\bigcirc$ | 1,018 | 1,407 |  |
| *OSHA Injuries per 200,000 Exposure Hours | - | - | 5.63 | 0.00 | 18.00 | $\bigcirc$ | - | 7.65 |  |

[^1]
## METRO RAIL PERFORMANCE - JANUARY 2017

## Rail Performance by Vehicle Type



There was no FY16 target established by car type.
MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.



Rail Mean Vehicle Miles Between Major Failure by Vehicle Type
Metro
Light Rail - KinkiSharyo


There was no FY16 target established by car type.
MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.

## (11) <br> Metro

## Percentage Change in Rail MMBMF by Vehicle Type <br> Light Rail - KinkiSharyo




There was no FY16 target established by car type.
MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.


[^2]Rail Mean Vehicle Miles Between Major Failure by Vehicle Type
Metro
Light Rail - Siemens


There was no FY16 target established by car type.
MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.

## Mean Miles Beween Major Failures

|  | FY 2016 | FY 2017 <br>  <br>  <br> Goal | FY 2017 <br> YTD |
| :--- | ---: | ---: | ---: |
| AnsaldoBreda2550Base - AC | 42,292 | 44,517 | 47,934 |
| Breda 650 Base - DC | 50,526 | 53,185 | 61,855 |
| Breda 650 Option - AC | 120,372 | 126,708 | 142,204 |
| Kinkisharyo P3010 | 19,068 | 20,072 | 25,919 |
| Nippon Sharyo 2020 - DC | 29,653 | 31,214 | 17,825 |
| Nippon Sharyo 865 - DC | 24,759 | 26,062 | 26,330 |
| Siemens 2000 Base - AC | 19,739 | 20,778 | 15,719 |
| Siemens 2000 GE/ATP - AC | 10,981 | 11,559 | 8,714 |

## Rail Fleet Distribution - JANUARY 2017

| Number of Rail Vehicle Type by <br> Division | Blue | Red / <br> Purple | Green | Gold | Expo |
| ---: | ---: | ---: | :--- | :--- | :--- |
| AnsaldoBreda 2550 Base - AC |  |  |  | 50 |  |
| Breda 650 Base - DC |  | 30 |  |  |  |
| Breda 650 Option - AC |  | 74 |  |  |  |
| KinkiSharyo P3010 |  |  |  | 13 | 37 |
| Nippon Sharyo 2020 - DC | 11 |  |  |  | 4 |
| Nippon Sharyo 865 - DC | 40 |  |  |  | 14 |
| Siemens 2000 Base - AC |  |  | 29 |  |  |
| Siemens 2000 GE/ATP - AC | 19 |  |  |  | 4 |
| TOTALS | $\mathbf{7 0}$ | $\mathbf{1 0 4}$ | $\mathbf{2 9}$ | $\mathbf{6 3}$ | $\mathbf{5 9}$ |

## Vehicle Availability Systemwide

Blue

| Day Type | Vehicles <br> Required | Average <br> Available | Average \% <br> Available |
| :--- | ---: | ---: | ---: |
| Weekday | 57 | 51 | $89 \%$ |
| Weekend | 26 | 38 | $145 \%$ |

Red/ Purple

| Day Type | Vehicles <br> Required | Average <br> Available | Average \% <br> Available |
| :--- | :--- | :--- | :--- |
| Weekday | 64 | 77 | $121 \%$ |
| Weekend | 40 | 62 | $155 \%$ |

Green

| Day Type | Vehicles <br> Required | Average <br> Available | Average \% <br> Available |
| :--- | ---: | ---: | ---: |
| Weekday | 22 | 22 | $100 \%$ |
| Weekend | 14 | 16 | $114 \%$ |

Gold

| Day Type | Vehicles <br> Required | Average <br> Available | Average \% <br> Available |
| :--- | :--- | :--- | ---: |
| Weekday | 48 | 51 | $108 \%$ |
| Weekend | 28 | 40 | $142 \%$ |

Expo

| Day Type | Vehicles <br> Required | Average <br> Available | Average \% <br> Available |
| :--- | ---: | ---: | ---: |
| Weekday | 47 | 44 | $94 \%$ |
| Weekend | 30 | 43 | $144 \%$ |



## Cleanliness by Vehicle Type

(1) Metro

Rail Cleanliness by General Vehicle Type


Note: Data Collection Began September 2016

## RAIL DELAYS BY CATEGORY - SYSTEMWIDE

Revenue Hours Lost Related to - ACCIDENTS


Revenue Hours Lost Related to - OPERATIONS


Revenue Hours Lost Related to - OTHER
Blue, Red/Purple, Green, Gold \& Expo Line Other Delays


Revenue Hours Lost Related to - POLICE \& HEALTH
Blue, Red/Purple, Green, Gold \& Expo Line Police \& Health Delays



Revenue Hours Lost Related to - WAYSIDE
Blue, Red/Purple, Green, Gold \& Expo Line Wayside Delays


## Rail Service Performance

## In Service On Time Performance by Line



Ratio of Scheduled to Revenue Hours Delivered by Line
Blue, Red/Purple, Green, Gold \& Expo Line SRHD


Mean Miles Between Mechanical Failures by Line


Workers Comp Claims by Line


## On-Time Pullouts Ratio by Line



[^3]
## Rail Safety Performance

## CPUC REPORTABLE ACCIDENTS PER 100,000 TRAIN MILES

Blue, Red/Purple, Green, Gold \& Expo Line CPUC Accident Ratio


## TRAFFIC ACCIDENTS PER 100,000 TRAIN MILES

Blue, Red/Purple, Green, Gold \& Expo Line Traffic Accident Ratio


## PASSENGER ACCIDENTS PER 100,000 BOARDINGS



Expo Line Service began in March 2016.

Worker's Comp. Claims
Nov 2016 - Jan 2017
3 Month Comparison


## Lost Work Days and OSHA Injuries

Oct 2016 - Dec 2016
3 Month Comparison



Note: There is a one month lag in Lost Work Days and OSHA data.

Systemwide Vertical Transportation Availability by Line


Note: No Escalators at Blue and Expo Lines

## BLUE LINE

Out of a total of 19,797 hours operated, there were approximately 481 total hours of service delays.

|  | Revenue |  |
| :--- | ---: | ---: |
| January 2017 Service Hours* | Hours | Per Cent |
| Revenue Hours without Delays | 19,316 | $97.6 \%$ |
| Cancelled + Delayed Hours | 481 | $2.4 \%$ |
| Total Revenue Hours | $\mathbf{1 9 , 7 9 7}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Summary of the major contributors: | Count | Hours | Per Cent |
| :--- | ---: | ---: | ---: |
| Operations | 11 | 13.3 | $2.8 \%$ |
| Accidents | 5 | 262.9 | $54.7 \%$ |
| Vehicle Maintenance | 48 | 144.8 | $30.1 \%$ |
| Wayside | 7 | 32.9 | $6.9 \%$ |
| Police \& Health | 10 | 12.4 | $2.6 \%$ |
| Other | 7 | 14.3 | $3.0 \%$ |
| Total | $\mathbf{8 8}$ | $\mathbf{4 8 0 . 7}$ | $\mathbf{1 0 0 . 0 \%}$ |

* Data from M3 used to report Service Delays is under review for accuracy



## January 2017 Blue Line major delay contributors were as follows:

Operations Incidents:
1/3/2017 11:39:00 AM - Incident\# 2818743 (0 lost trips, 15 lost minutes)
Unscheduled Single track between Willow Pocket and Artesia Interlocking.
1/4/2017 7:40:00 AM - Incident\# 2831881 (0 lost trips, 10 lost minutes)
Train Delay
1/5/2017 4:25:00 AM - Incident\# 2831841 (0 lost trips, 11 lost minutes) Out Late
1/5/2017 2:49:00 PM - Incident\# 2819661 (0 lost trips, 15 lost minutes)
Train 121 pull-out 15 minutes late and train 122 pull out 10 minute late From the Blue Line Yard.
1/10/2017 2:41:00 PM - Incident\# 2821309 (1 lost trip, 168 lost minutes)
Train 120 cancelled Del Amo to 7th and Metro.
1/12/2017 4:59:00 AM - Incident\# 2821999 (0 lost trips, 10 lost minutes)
Operator failed to turn back at Willowbrook, NB to SB per M-91.
Train 108
T-292
167-128-158
NB, Willowbrook Station, Track 1
1/19/2017 5:09:00 PM - Incident\# 2824938 (0 lost trips, 14 lost minutes)
Operators Late due to bad radio transmission at 18th/Flower just underneath the l-10 FWY.
1/20/2017 11:58:00 AM - Incident\# 2825300 (2 lost trips, 332 lost minutes)
Train Delay out of 7th/Metro Station
1/20/2017 3:13:00 PM - Incident\# 2825376 (0 lost trips, 11 lost minutes)
Train 103 was late northbound and Operator departed 10 minutes late from 7th \& Metro station.
1/28/2017 12:00:00 PM - Incident\# 2828300 (1 lost trip, 192 lost minutes)
Human fecal waste throughout car 150.
Train 105
T-256
(150)-167-122
SB, Washington Station, Track 2
1/31/2017 5:22:00 PM - Incident\# 2829418 (0 lost trips, 20 lost minutes)
Extremely slow operation
Train \#121
T-069
Accidents:
1/2/2017 4:43:00 AM - Incident\# 2818321 (75 lost trips, 12,572 lost minutes)
Operator reports of an OCS pole that has been damaged
Train 108
T-262
145-163-109
Main Yard, Signal 3N, northbound
1/6/2017 6:50:00 AM - Incident\# 2819859 (3 lost trips, 518 lost minutes)
Train vs bicyclist @ El Segundo grade crossing.
Train 117
T-194
(150A)-118-123
NB, El SEgundo grade crossing, Track \#

```
1/11/2017 9:48:00 PM - Incident# 2821942 (1 lost trip, 175 lost minutes)
Auto vs Train
Train }10
Cars (140)B-147
T-413
Flower Washington tk 1
1/15/2017 12:31:00 PM - Incident# 2823115 (4 lost trips, 477 lost minutes)
10-73 w/ hit & run reported at 18th & Flower
Train 601
Consist: (1047a)-1043-1050
T-226
18th & Flower, southbound, track 2
1/26/2017 3:12:00 PM - Incident# 2827635 (12 lost trips, 2,031 lost minutes)
Auto vs Train (side swipe, hit & run)
Train 110 Track #1 NB Washington/Broadway Street
T-415
158B-136-(100A)
Vehicle Maintenance Incidents:
1/1/2017 7:50:00 AM - Incident\# 2818205 (1 lost trip, 186 lost minutes)
No movement, no indications
Train 101
Consist (230), 247,232
T-249
South of Spring St, southbound, trk 2
1/1/2017 9:05:00 AM - Incident\# 2818207 (1 lost trip, 174 lost minutes)
Recurring propulsion faults, unclearable.
Train 109
Consist 108, (157)
T-262
Artesia Station, southbound, track 2
1/4/2017 8:36:00 AM - Incident\# 2819081 (0 lost trips, 6 lost minutes)
Broken pantograph on 157A.
Train 211
T-211
(157A)-155-106
SB, 5th Street Station, Track 2
1/4/2017 4:20:00 PM - Incident\# 2819254 (0 lost trips, 10 lost minutes)
Train 109 reports no movement at Pacific Station. Operator cut-out doors 3 and 4 on LRV 242A
Train 109
T-201
LRV'S ( 242A ) 244-234
Pacific Station, track 1, northbound.
1/5/2017 7:58:00 AM - Incident\# 2819481 (2 lost trips, 355 lost minutes)
Propulsion / Dynamic Brakes speed restriction and E1 Code
(125B)-129
T-069
Train 117
Firestone, Track 2, Southbound
1/5/2017 3:47:00 PM - Incident\# 2819680 (0 lost trips, 10 lost minutes)
Train 107 reporting a door problem on LRV 302B
Train 107
t-201
LRV'S 237- ( 302B ) 301
Anaheim Station, Track1, Northbound.
```

1/6/2017 4:18:00 PM - Incident\# 2820095 (0 lost trips, 20 lost minutes)
Train 103 reports no movement due to doors not closing on his train.
Train 103
T-183
LRV's ( 247 B) 230
Del Amo Station, Track 1, Northbound.

1/9/2017 5:37:00 AM - Incident\# 2820577 (0 lost trips, 10 lost minutes)
Doors wont close. Cutout doors 3 and 4.
Train 102
Cars- (230b)-242-301
T-046
Del Amo Station, southbound, track 2
1/9/2017 6:21:00 AM - Incident\# 2820594 (1 lost trip, 180 lost minutes)
Propulsion fault, logic fault and doors not closing.
Train 105
Cars: (153a)-106-138
T-082
1st St Station, southbound, track 2
1/9/2017 11:25:00 PM - Incident\# 2820984 (0 lost trips, 12 lost minutes)
No Fault no movement.
Train 105
T-59
(248B)-245
MPM 4.1 S/B Trk 2

1/10/2017 8:00:00 AM - Incident\# 2821178 (5 lost trips, 853 lost minutes)

Reports no movement. Operator reports troubleshooting unable to reset locker thus Control unable to get movement via ATP bypass. Train 112. Cars: (244a)-237-302. T-152. Grand Ave, Northbound, track 1. Field Unit reports passengers are self evacuating.

1/10/2017 1:57:00 PM - Incident\# 2821271 (1 lost trip, 168 lost minutes)
T-321
Train-103
Cars (135)-122-165
Southbound Track \#2
San Pedro
Truck/ Wheels/ Flats reported due nto a near miss.
1/10/2017 3:34:00 PM - Incident\# 2821347 (2 lost trips, 335 lost minutes)
T-130
Train-123
Cars- (130)-110-137
Northbound, Track \#1
Artesia Station
No Fault - No Movement Friction brake Fault.
1/10/2017 6:15:00 PM - Incident\# 2821410 (2 lost trips, 348 lost minutes)
Smoking Friction Brakes (Smoke Entering Car)
Train 121
Track \#1 Wardlow Station NB
T-348
(164A)-136-141
1/11/2017 6:35:00 AM - Incident\# 2821573 (2 lost trips, 343 lost minutes)
Friction Brakes
(239A)-234
Train 109
T-115
Washington, Southbound, Track 2

1/11/2017 4:26:00 PM - Incident\# 2821875 (2 lost trips, 345 lost minutes)
T-376
Train-126
Cars (241)-239
Northbound, Track \#1
Florence Station
Propulsion / Dynamic Brakes speed restriction.
1/12/2017 7:11:00 AM - Incident\# 2822125 (0 lost trips, 12 lost minutes)
Demister is smoking due to water coming into cab.
Train 110
T-102
(166B)-125
NB, Del Amo Station, Track 2
1/12/2017 7:13:00 AM - Incident\# 2822058 (0 lost trips, 12 lost minutes)
BO electric gong/horn. Mechanical ok.
Train 108
T-292
(158B)-128-167
NB, Del Amo Station, Track 1

1/12/2017 7:26:00 AM - Incident\# 2822131 (1 lost trip, 198 lost minutes)
Prop Fault w/ speed restriction.
Train 102
T-292
(233-231)-239
SB, San Pedro Station, Track 2
1/13/2017 7:32:00 AM - Incident\# 2822514 (2 lost trips, 332 lost minutes)
Self Applying brakes, flats
Train 113
T-200
(237)-302

Wardlow Nothbound track 1

1/13/2017 9:06:00 PM - Incident\# 2822816 (1 lost trip, 176 lost minutes)
Operator reports of a no movement / Friction brake
Train 105
T-095
234-244
Maple interlocking, Trk. 2, southbound

1/15/2017 10:48:00 PM - Incident\# 2823186 (2 lost trips, 255 lost minutes)
Cab Control breaker open
Train \# 111
T-503
(157A)-113-165
NB, Pacific Station, Track \#1
1/16/2017 4:57:00 AM - Incident\# 2823236 (0 lost trips, 8 lost minutes)
Propulsion fault, no movement.
Train 107
Cars: (244) 230
T-259
Motormans relief platform, northbound, track 1

1/17/2017 5:05:00 AM - Incident\# 2823602 (1 lost trip, 180 lost minutes)
Friction Brake Fault
Train 108
T262
302-(232)-246
S/B Track 2 Stockwell
26 minute delay

1/17/2017 5:00:00 PM - Incident\# 2823976 (1 lost trip, 168 lost minutes)
Excessive noise during braking
TR\#104
T\#211
Cars (231A), 234,233
Track 2,Florence Station,Southbound

1/17/2017 10:15:00 PM - Incident\# 2824030 (0 lost trips, 19 lost minutes)
Doors $3 / 4$ were cut out. Train stayed in service.
Train\#109
T\#86
Car\# 248,(249B)
Track 2,Willowbrook Station,Southbound
1/18/2017 8:41:00 AM - Incident\# 2824188 (1 lost trip, 168 lost minutes) Operator reported propulsion fault with speed restriction.
Train \# 114
T- 043
7th and Metro Center Station

1/19/2017 4:52:00 AM - Incident\# 2824546 (0 lost trips, 6 lost minutes)
Pro fault/ Pantograph arcing.
Train 101
165-(118)-153
Trk $2 \mathrm{~S} / \mathrm{B}$ at 18th minute delay.

1/19/2017 5:00:00 AM - Incident\# 2824562 (0 lost trips, 6 lost minutes)
Pro fault/ Pantograph arcing.
Train 101
T-182
165-(118)-153
Trk $2 \mathrm{~S} / \mathrm{B}$ at 18th minute delay.
1/20/2017 9:45:00 AM - Incident\# 2825166 (0 lost trips, 10 lost minutes)
Train 102 reports that the Wiper on LRV 149 is not working.
Train 102
T-26
LRV's (149) 112-139
Artesia Station, track 2, southbound.

1/20/2017 4:25:00 PM - Incident\# 2825401 (1 lost trip, 166 lost minutes)
No Fault - No Movement on car 1044
T-325, train 626
(1044)-1027

Metro Center, tail track 2, north
1/20/2017 4:35:00 PM - Incident\# 2825405 (2 lost trips, 352 lost minutes)
Train 111 reporting problems with ATP
Train 111
T-090
LRV'S 105-156-117
Wardlow Station, Track 1, northbound.

1/20/2017 5:18:00 PM - Incident\# 2825414 (1 lost trip, 186 lost minutes)
Train 104 reporting that the master controller on LRV 139A was smoking.
Train 104
T-473
LRV'S ( 139A ) 149-112
Pacific Coast Hwy, Track 2, southbound.
1/22/2017 3:25:00 PM - Incident\# 2825882 (1 lost trip, 116 lost minutes)
Car 164 has a over speed audible with no movement.
T-258
Cars (164A)163
Train 102
Artesia Station, Southbound, Track \#2

1/23/2017 7:45:00 AM - Incident\# 2826138 (3 lost trips, 503 lost minutes) No movement reported.
Train 111
Consist: 234a, 241
T-259
Compton Station, northbound, track 2

1/23/2017 4:30:00 PM - Incident\# 2826357 (2 lost trips, 345 lost minutes)
Trailing Car 161 door problem.
T-130
Train 125
Cars 148-163-(161)
Pico Station, Track 2, southbound.
1/24/2017 12:21:00 AM - Incident\# 2826439 (0 lost trips, 13 lost minutes)
Propulsion fault
Train 103
T-149
233-(232)242
Trk 2 N/B Compton
13 min Service delay

1/24/2017 5:39:00 AM - Incident\# 2826559 (2 lost trips, 335 lost minutes) Traction Brakes
Train 108
T-490
(245)-233-232

Compton Track 2 S/B
1/24/2017 6:10:00 AM - Incident\# 2826563 (1 lost trip, 168 lost minutes)
Doors, No doors opened on middle and trailing cars.
Train 110
T-352
(105-107)-156
Grand Station Track 2 S/B
20 min delay
1/24/2017 11:40:00 AM - Incident\# 2826647 (2 lost trips, 335 lost minutes)
No Fault - No Movement (E7 Codes in Car 120)
(120)-136

T-335
Train 108
Willowbrook, Southbound, Track 2

1/24/2017 4:30:00 PM - Incident\# 2826779 (0 lost trips, 30 lost minutes)
Train-126
T-086
Cars (301)-244
Northbound Track \#1
Florence Interlocking
Friction Brakes No movement .

1/25/2017 3:27:00 PM - Incident\# 2827174 (2 lost trips, 335 lost minutes)
Train-123
T-130
Cars 147-137-(126)
Northbound, Track \#1
Imperial Station
HSCB Trip unable to clear.

1/27/2017 12:10:00 PM - Incident\# 2827998 (0 lost trips, 8 lost minutes)
Friction Brakes
245-(301)-241
Train 106
T-182
Metro Center, Northbound, Track 1

1/28/2017 4:49:00 AM - Incident\# 2828220 (1 lost trip, 174 lost minutes)

119 had a high speed circuit breaker cut out that did not show up in operating cab of car 108. Friction brakes on 119 cut out.
Train \#102
T-200
108-140-(119)
NB, Anaheim Station, Track 1
1/29/2017 5:56:00 AM - Incident\# 2828434 (3 lost trips, 361 lost minutes)
Operator reports of malfunctioning codes and no movement.
Train108
T-262
Cars (245)-241
Pacific coast Highway Station
Trk 1 Northbound
1/30/2017 6:01:00 AM - Incident\# 2828635 ( $\mathbf{2}$ lost trips, 341 lost minutes)
Operator reports of problems with the train
Train 114
T-043
Cars (135B)-107-118
Willow Station
TRK 1
Northbound

1/31/2017 7:44:00 AM - Incident\# 2829181 (0 lost trips, 10 lost minutes)
Auto Train Protection (Speed Limit) (Loss of cab signals, no stop and proceed)
(1003)-1020

Train 607
T-47
Metro Center, Track 1, Northbound
1/31/2017 5:45:00 PM - Incident\# 2829433 (0 lost trips, 5 lost minutes)
ATP Failure
Train 106
Car 242B
Transit Mall
Northbound

## Wayside Incidents:

1/4/2017 2:50:00 PM - Incident\# 2819207 (0 lost trips, 12 lost minutes)
TP-170 requesting to enter the ROW, south of Anaheim Station to North of the 9th street Diamond on track number 2 to perform section insulator repairs.

1/12/2017 10:13:00 AM - Incident\# 2822204 (0 lost trips, 3 lost minutes) Track 1 and 2 deenergized from San Pedro station to Washington station. Washington TPSS: BO2 and BO3
San PedroTPSS: BO4 and BO5

1/12/2017 10:51:00 AM - Incident\# 2822220 (0 lost trips, 11 lost minutes)
Track 1 and 2 deenergized from Willow station to Wardlowstation.
Willow TPSS: BO2 and BO3
Wardlow TPSS: BO4 and BO5

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1/12/2017 7:00:00 PM - Incident# 2822399 (6 lost trips, 1,006 lost minutes)
1900 Hrs. - ARINC SYSTEM indicated Breaker B05 and A01 as an invalid state. However, no loss of power.
1930 Hrs. - Operator reports of loss of power while at the Venice interlocking:
Train }62
T-526
Venice interlocking, Trk. 2, southbound
1/22/2017 3:50:00 PM - Incident# 2825844 (2 lost trips, 244 lost minutes)
B-03 at San Pedro Station tripped.
1/24/2017 5:00:00 AM - Incident# 2826484 (4 lost trips, }696\mathrm{ lost minutes)
Breaker open at Main Yard and Del Amo, arrival track deenergized.
1/29/2017 6:14:00 PM - Incident# 2828558 (0 lost trips, 5 lost minutes)
Section Insulator Emergency Repair
Block switches and bag signals
Venice IL, Tracks #1 & 2
MS-133
Police \& Health Incidents:
1/7/2017 5:48:00 PM - Incident\# 2820297 (2 lost trips, 233 lost minutes)
Deputy Garcia requests for all trains to bypass Willowbrook Station due to police activity.
1/8/2017 2:14:00 AM - Incident\# 2820341 (2 lost trips, 232 lost minutes)
Operator T-149 reports of suspicious package.
Train 608
T-534
Cars (1023) 1038, 1046
Track 2, 7th/Metro, Southbound
1/8/2017 7:19:00 PM - Incident\# 2820486 (0 lost trips, 10 lost minutes)
Sick Individual / Seizure
Train \#107
T-90
(128)-157
SB, Washington Station, Track \#2
1/9/2017 12:00:00 PM - Incident\# 2820885 (0 lost trips, 10 lost minutes)
Train 105 reporting that there was a Vehicle and a tow truck on the ROW at the Junction Interlocking blocking tracks 1 and 2.
1/9/2017 11:22:00 PM - Incident\# 2820986 (1 lost trip, 168 lost minutes)
Train 108 departing Transit mall reported disturbed female passenger removed her clothing.
1/16/2017 12:45:00 PM - Incident\# 2823413 (0 lost trips, 10 lost minutes)
Trespasser between track \(1 \& 2\) at Metro Center nearest signal 2 S refusing to exit the ROW.
1/23/2017 10:05:00 PM - Incident\# 2826423 (0 lost trips, 25 lost minutes)
Medical Emergency Track 1, Del Amo Station, trailing Car 165A.
T-174
Train 104
Cars 118-(165A)
1/26/2017 1:27:00 AM - Incident\# 2827304 (0 lost trips, 15 lost minutes)
Train 105
Cars (118)A-135
T-59
Vernon station track 1 northbound
1/29/2017 9:52:00 AM - Incident\# 2828466 (0 lost trips, 12 lost minutes)
Sick paron onboard train.
Train 104
T-262
(113A)-158
Chief complaint: Bad heart
No information was able to be obtained.
```

1/31/2017 12:52:00 AM - Incident\# 2829071 (0 lost trips, 30 lost minutes)
Passenger Assault
Train 104
127-130
Vernon Trk 1 N/B

## Other Incidents:

1/9/2017 4:39:00 AM - Incident\# 2820561 (0 lost trips, 8 lost minutes)
Yard advises pullout train 109 having friction brake problems at mainyard.

1/13/2017 3:30:00 PM - Incident\# 2822746 (2 lost trips, 332 lost minutes)
Out Late: Train 124 departed the yard mins late, due to operator having mechanical breakdown and did not notify Yard Control. Trip cancelled northbound from Del Amo to Metro Center.

1/16/2017 6:39:00 PM - Incident\# 2823639 (0 lost trips, 5 lost minutes)
Passenger Conduct/ Unrully passenger
Train 126
T-307
(235)-302

S/B 7th Metro
5 minute delay
1/18/2017 6:03:00 AM - Incident\# 2824105 (1 lost trip, 168 lost minutes)
Auto Train Protection (Speed Limit)
(129)-127

T-069
Train 115
Main Yard, 4N,Southbound

1/25/2017 6:37:00 AM - Incident\# 2826930 (1 lost trip, 168 lost minutes)
Reports of propulsion fault
Train \# 117
T-81
128-136
MBL Yard
1/26/2017 11:54:00 AM - Incident\# 2827567 (0 lost trips, 15 lost minutes) Medical Emergency (Passenger seizure)
Train 107 Track \#1 Willowbrook Station NB
T-034
(233A) 239-245
1/27/2017 6:51:00 AM - Incident\# 2827866 (1 lost trip, 166 lost minutes)
Out 7 minutes late due to yard reconfiguration.
Train 119
T-256
229-242
Yard limits, 4 N

MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

## COMPLIANCE WITH SCHEDULED VEHICLE HOURS CHART



COMPLIANCE WITH SCHEDULED TRAIN MILES CHART


## ON-TIME PULL OUTS CHART



IN-SERVICE ON-TIME PERFORMANCE CHART


LOST TRIPS


LOST HOURS


VERTICAL TRANSPORTATION AVAILABILITY


## RED LINE

Out of a total of 26,924 hours operated, there were approximately 90 total hours of service delays.

|  | Revenue |  |
| :--- | ---: | ---: |
| January $\mathbf{2 0 1 7}$ Service Hours * | Hours | Per Cent |
| Revenue Hours without Delays | 26,834 | $99.7 \%$ |
| Cancelled + Delayed Hours | $\mathbf{9 0}$ | $0.3 \%$ |
| Total Revenue Hours | $\mathbf{2 6 , 9 2 4}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Summary of the major contributors: |
| :--- |
| Count |
|  Hours Per Cent  <br> Operations 3 5.2 $5.8 \%$ <br> Accidents 3 9.1 $10.2 \%$ <br> Vehicle Maintenance 12 26.2 $29.2 \%$ <br> Wayside 3 13.0 $14.5 \%$ <br> Police \& Health 14 35.6 $39.8 \%$ <br> Other 1 0.4 $0.4 \%$ <br> Total $\mathbf{3 6}$ $\mathbf{8 9 . 5}$ $\mathbf{1 0 0 . 0 \%}$ |

* Data from M3 used to report Service Delays is under review for accuracy



## January 2017 Red Line major delay contributors were as follows:

## Operations Incidents:

1/24/2017 4:57:00 PM - Incident\# 2826786 (0 lost trips, 3 lost minutes)
Westlake Station A/R LASD 643 Frank reports a burning odor being generate from the right of way.
1/26/2017 9:38:00 PM - Incident\# 2827726 (0 lost trips, 10 lost minutes)
Request to activate Work Permit W-007 on the AL track with a crew of 7 .
1/27/2017 6:55:00 AM - Incident\# 2827865 ( 2 lost trips, 298 lost minutes)
RTOS reports an individual requesting medical attention on train 208 car 532 at Union AR platform.
Accidents:
1/13/2017 10:55:00 PM - Incident\# 2822830 (2 lost trips, 311 lost minutes)
10-72: Pershing Square
Train 201, T-172
593,594,541,542
1/14/2017 8:55:00 AM - Incident\# 2822891 (2 lost trips, 232 lost minutes)

Train 206 T-084 Hysterically transmited a report of a 10-72 Tresspasser vs Train, at Vermont/Santa Monica AR Track.

1/23/2017 1:49:00 PM - Incident\# 2826265 (0 lost trips, 5 lost minutes)
CCTV reports an individual falling onto the trackway at Hollywood Highland AL.

Vehicle Maintenance Incidents:
1/1/2017 1:29:00 AM - Incident\# 2818181 (0 lost trips, 10 lost minutes)
Operator reports emergency break application that will no release. Train unable to move eastbound in EMO.
Train 201
T-418
Cars 565566539540575 (576).
Civic Center AL east.
1/7/2017 8:37:00 PM - Incident\# 2820310 (1 lost trip, 116 lost minutes)
Train 204:Friction Brakes Not Releasing
T-138, CP\#42
Cars 597, 598, 531, 532
1/9/2017 6:17:00 PM - Incident\# 2820942 (1 lost trip, 163 lost minutes)
Friction Brakes fail to release.
Train \#214
T-012
Cars \#517-518-523-528-509-(509).
E/Bound North Hollywood Station A/R Track.
1/16/2017 5:53:00 AM - Incident\# 2823244 (2 lost trips, 297 lost minutes)
Emergency brake application.
Train 203
AR West departing Union
T-10
(511) 512517518

1/20/2017 6:32:00 AM - Incident\# 2825029 (1 lost trip, 162 lost minutes)
Propulsion failure
Train 206
T-080
Cars 531-532-555-(556)
Wilshire Normandie BL East
1/20/2017 6:35:00 PM - Incident\# 2825422 ( $\mathbf{2}$ lost trips, $\mathbf{3 2 4}$ lost minutes)
Reports Flashing Cab signals and no movement.
T-483
Train 205
Hollywood Highland, AR, Westbound
Cars: 599600541542549550

1/25/2017 4:58:00 AM - Incident\# 2826877 (0 lost trips, 12 lost minutes)
Car 530 Friction Brakes would not release
(Door Control Breaker dropped on car 525)
Train 203
T-009
Wilshire Western Station BR track
Consist 525-524-521-530
1/26/2017 7:29:00 AM - Incident\# 2827472 (0 lost trips, 14 lost minutes)
Operator reports no movement on the AR at North Hollywood
Train 207
T-328
Maximum delay of +15 East

1/26/2017 8:41:00 AM - Incident\# 2827452 (3 lost trips, 452 lost minutes)
Friction brakes not releasing
Train 202
T-007
Cars 527-522-523-(528)
Wilshire Vermont AL East
1/29/2017 7:49:00 PM - Incident\# 2828561 (0 lost trips, 9 lost minutes)
Report friction brake will not release.
T-117
Train 209
Cars (601)-602-551-552
Hollywood Vine AR westbound

1/30/2017 5:13:00 PM - Incident\# 2828995 (0 lost trips, 7 lost minutes)
ATP emergency brake application not releasing in car 549.

1/31/2017 3:51:00 PM - Incident\# 2829377 (0 lost trips, 4 lost minutes)

Train 203 (599,600,589,590) T-329, Union Station, AR reports flashing cab signals with propulsion fault indication, car 599.
Wayside Incidents:
1/4/2017 10:45:00 PM - Incident\# 2819318 (5 lost trips, 742 lost minutes)
Breaker at Vermont Beverly D04 opened and train 219 lost power on the AL track.

1/14/2017 5:24:00 PM - Incident\# 2822989 (0 lost trips, 30 lost minutes)
ETS 054/ETSO01 and Deluge System activated at W/M AL W.
ETS 053/ETS002 ETS trip only no deluge.

1/22/2017 4:36:00 PM - Incident\# 2825858 (0 lost trips, 8 lost minutes)
Switch 3A failure unable to set route in or out of AL platform.
Police \& Health Incidents:
1/2/2017 12:55:00 PM - Incident\# 2818407 (1 lost trip, 175 lost minutes)
Trespasser entered the AR Track at Wilshire/Vermont walking towards Westlake.

1/5/2017 5:14:00 AM - Incident\# 2819365 (3 lost trips, 454 lost minutes)
Operator T-7 reports a trespasser on the ROW west of Wilshire Vermont AL platform.
1/6/2017 2:03:00 PM - Incident\# 2820035 (0 lost trips, 6 lost minutes)
Medical response for Patron having a seizure
Train 213, T-271
Cars 535,536,599,600,537,538
Westlake/Mcarthur Station, AR, Westbound

1/7/2017 6:26:00 AM - Incident\# 2820186 (2 lost trips, 244 lost minutes)
Passenger traveling with a barking K-9.

1/7/2017 7:45:00 AM - Incident\# 2820199 (0 lost trips, 10 lost minutes)

T-276 reports seing a trespasser at the Emergency Walkway at Hollywood Western, beyong the intrusion gates.
1/10/2017 6:57:00 AM - Incident\# 2821133 (0 lost trips, 15 lost minutes)
Patron allegedly having seizure car \#583
1/11/2017 7:53:00 AM - Incident\# 2821609 (0 lost trips, 10 lost minutes)
Female patron activated PIC from car 566, Train 204, requesting medical assistance due to a seizure. T-80 was instructed to proceed to Vermont Sunset, met paramedics.
Cars: 565 (566) 575576601602.
Eastbound AL, H/W.

Male patron suffering a Epileptic Seizure
Train 202
T-333
Westlake MacArthur Park Station AR Track
Consist 509-508-523-528

1/17/2017 8:15:00 PM - Incident\# 2824004 (1 lost trip, 148 lost minutes)
Report of a male patron requesting medical
1/21/2017 11:38:00 PM - Incident\# 2825680 (0 lost trips, 10 lost minutes)
Train operator report a female patron is requesting medical assistance on train 203 car 575, AR track, N/H.

1/24/2017 8:56:00 AM - Incident\# 2826592 (0 lost trips, 11 lost minutes)
Deputy Arrellano, reports a patron is screaming and threatened other customer to kill them on board train 205.

1/24/2017 9:39:00 PM - Incident\# 2826832 (0 lost trips, 10 lost minutes)

Pershing Square Station male patron threatens to blow up the tracks and threw and clear plastic bag onto the right of way.

1/27/2017 10:38:00 PM - Incident\# 2828175 (1 lost trip, 158 lost minutes)
Wilshire/Western: Assualt

1/29/2017 4:50:00 PM - Incident\# 2828556 (6 lost trips, 726 lost minutes)
Male Trespasser: Cross Passage 16 AR

Other Incidents:
1/10/2017 5:54:00 PM - Incident\# 2821405 (0 lost trips, 24 lost minutes)
SCADA indicate lost of network connection

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

## COMPLIANCE WITH SCHEDULED VEHICLE HOURS CHART



COMPLIANCE WITH SCHEDULED TRAIN MILES CHART


## ON-TIME PULL OUTS CHART



IN-SERVICE ON-TIME PERFORMANCE CHART


LOST TRIPS


LOST TRIPS


## VERTICAL TRANSPORTATION AVAILABILITY




## GREEN LINE

Out of a total of 8,257 hours operated, there were approximately 50 total hours of service delays.

|  | Revenue |  |
| :--- | ---: | ---: |
| January 2017 Service Hours * | Hours | Per Cent |
| Revenue Hours without Delays | 8,207 | $99.4 \%$ |
| Cancelled + Delayed Hours | 50 | $0.6 \%$ |
| Total Revenue Hours | $\mathbf{8 , 2 5 7}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Summary of the major contributors: | Count | Hours | Per Cent |
| :---: | :---: | :---: | :---: |
| Operations | 4 | 3.8 | 7.6\% |
| Accidents | 0 | 0.0 | 0.0\% |
| Vehicle Maintenance | 20 | 21.0 | 41.6\% |
| Wayside | 0 | 0.0 | 0.0\% |
| Police \& Health | 9 | 23.3 | 46.2\% |
| Other | 2 | 2.3 | 4.6\% |
| Total | 35 | 50.5 | 100.0\% |

* Data from M3 used to report Service Delays is under review for accuracy



## January 2017 Green Line major delay contributors were as follows:

Operations Incidents:
1/12/2017 7:17:00 AM - Incident\# 2822063 (1 lost trip, 66 lost minutes)
Douglas Station overshoot.
Train 334
T-210Track 2
(209B)-220
ATO mode
1/19/2017 5:43:00 AM - Incident\# 2824582 (0 lost trips, 10 lost minutes)
Service delay. T-20, 10-100 at Norwalk station.
1/29/2017 2:49:00 PM - Incident\# 2828525 (0 lost trips, 6 lost minutes)
Marine Station, Train-333 T-020 consist \#207A-219 with 10-100 performed prior to schedule departure of 14:49
hours and actual departure 14:55 hours causing (6) minutes delay.
1/30/2017 9:47:00 PM - Incident\# 2829038 (2 lost trips, 147 lost minutes)
Operator reports roaches all over the Operator's cab.
Cars 216, 215
Train 345
T-269
Norwalk TRK 1, westbound
Vehicle Maintenance Incidents:
1/1/2017 7:05:00 PM - Incident\# 2818301 (0 lost trips, 6 lost minutes)
Propulsion fault (209B)222.
Avalon Station
Train \#335, T-071, track \#1, westbound.
1/2/2017 6:54:00 AM - Incident\# 2818357 (1 lost trip, 62 lost minutes)
Train 332 departing Marine station on track 2 reports Friction Brake fault no movement.Operated by T-210
1/3/2017 2:57:00 PM - Incident\# 2818839 (0 lost trips, 15 lost minutes)
Operator reports propulsion failure with speed restriction.
Cars 224, (203B)
Train 334
T-396
Aviation TRK 2, eastbound
1/4/2017 6:00:00 AM - Incident\# 2818976 (2 lost trips, 142 lost minutes)
Recurring propulsion faults with speed restriction.
Train 336T-269
Track 2, E/B
Hawthorne Statio
(209A)-223
ATO and MTO modes
1/4/2017 4:10:00 PM - Incident\# 2819255 (1 lost trip, 76 lost minutes)
Train 346, LRV's (226) and 224.Pong Beach Station, Track 1 westbound.Prop fault with speed restriction of 35 mph .
1/4/2017 10:48:00 PM - Incident\# 2819330 (0 lost trips, 14 lost minutes)
Train 342 upon uncoupling reports no movement.
1/5/2017 7:28:00 AM - Incident\# 2819479 (1 lost trip, 76 lost minutes)
Propulsion Fault / Speed Restriction
220-(243B
T-57
Train 338
Lakewood, westbound
1/5/2017 7:31:00 AM - Incident\# 2819472 (1 lost trip, 76 lost minutes)Propulsion Fault / Speed Restriction
(203A)-221
Train 340
T-260Lakewood, westbound

1/5/2017 6:46:00 PM - Incident\# 2819711 (1 lost trip, 66 lost minutes)
Propulsion Fault on car 219 unable to clear due to a converter problem on car 219
Train 336
T-177
217-(219)
Harbor Station Track \#2 Southbound.

1/9/2017 6:12:00 AM - Incident\# 2820634 (0 lost trips, 5 lost minutes)
Windshield wiper motor is blown on 202B.
Train 334
T-202
(202B)-221
EB, Crenshaw Station, Track 2
1/11/2017 10:41:00 AM - Incident\# 2821726 (0 lost trips, 9 lost minutes) Train 336, LRV's (214) and 243.
Norwalk Station, Platform 1 westbound.
Friction Brakes locked.
1/12/2017 6:21:00 AM - Incident\# 2822022 (0 lost trips, 8 lost minutes)
Recurring propulsion faults with speed restriction.
Train 338
Track 1, W/B
T-40
Crenshaw Station
(221A)-243
ATO and MTO modes

1/12/2017 7:39:00 AM - Incident\# 2822127 (3 lost trips, 205 lost minutes) Auto Train Protection (Speed Limit), no movement, cars \#(219-224)
Train \#331
T-202
Douglas Station, Track \#002, Eastbound.
1/12/2017 2:35:00 PM - Incident\# 2822298 (2 lost trips, 132 lost minutes)
Operator reports no movement eastbound Car 226.
Cars (224), 226
Train 342
T-261
East of Crenshaw, TRK 2, eastbound

1/19/2017 5:05:00 AM - Incident\# 2824551 (0 lost trips, 10 lost minutes)
Propulsion fault. Speed restriction.
Train 335
Track 2, E/B
Departing Marine Station
T-57
(208)-205

ATO and MTO modes

1/23/2017 6:27:00 AM - Incident\# 2826019 (4 lost trips, 263 lost minutes)
Friction Brake Fault / No Fault
211-(223A)
Train 341
T-140
Yard Signal 12, westbound

1/25/2017 6:17:00 AM - Incident\# 2826954 (0 lost trips, 6 lost minutes)
Doors will not open on trailing car.
Train 339
Track 1, W/B
T-113
Lakewwod Station
(207)-220

1/27/2017 5:06:00 AM - Incident\# 2827855 (1 lost trip, 75 lost minutes)
Propulsion / Dynamic Brakes
(203B)-223
Train 335
T-57
Douglas, Eastbound, Track 2

1/27/2017 3:06:00 PM - Incident\# 2828105 (0 lost trips, 5 lost minutes)
Emergency Brakes not releasing on car 216
T-57, train 342
(216)-224

Paramount IL, track 1, west

1/30/2017 10:16:00 PM - Incident\# 2829041 (0 lost trips, 10 lost minutes)
Operator reports non-clearing propulsion fault on Car 218.
Cars 218-209
Train 345
T-269
Aviation TRK 1, westbound

## Police \& Health Incidents:

1/3/2017 4:19:00 AM - Incident\# 2818508 (0 lost trips, 11 lost minutes)
Car 202 has blood inside the train.

1/5/2017 11:43:00 PM - Incident\# 2819742 (1 lost trip, 66 lost minutes)

Train Operator reported a Passenger was brandishing a Knife on car 209 at Aviation Station Westbound

## 1/6/2017 1:01:00 AM - Incident\# 2819764 (0 lost trips, 45 lost minutes)

Train Operator was complaining that an individual was banging on his cab door.
Train 345
T-99
car 243
Wilmington Station Eastbound Track \#1

1/12/2017 3:38:00 PM - Incident\# 2822323 (10 lost trips, 664 lost minutes)
Douglas/BNSF has a derailment on their ROW, Douglas is shutdown UFN.
1/18/2017 9:09:00 PM - Incident\# 2824481 (0 lost trips, 10 lost minutes)
Vermont/Train 343 reports a trespasser walking west on the ROW.
1/23/2017 8:01:00 PM - Incident\# 2826407 (1 lost trip, 66 lost minutes)
LASD held train 345 due to homeless individual
T-055
201-215
Track 2
Westbound
Wilmington station
1/24/2017 10:48:00 PM - Incident\# 2826839 (0 lost trips, 11 lost minutes)
Train 343, T-247 reports of a possible stabbing onboard car (202)-207 at Vermont Station.
1/25/2017 11:03:00 AM - Incident\# 2827087 (6 lost trips, 395 lost minutes)
Patron allegedly reports to CCTV intially that she was assulted by her boyfriend and then minutes later tells CCTV
that something showed her a gun.

1/30/2017 7:28:00 AM - Incident\# 2828711 (2 lost trips, 132 lost minutes)
Sleeper patron defecated in his pants; debris on seats and car smells like excrement.
Train 331
T-202
(225A)-224
EB, Marine Station, Track 2
Other Incidents:
1/17/2017 6:29:00 AM - Incident\# 2823627 (2 lost trips, 132 lost minutes)
Train 341 will not be pulling out per schedule. Consist broke down in the yard and there is no equipment for replacement.

1/21/2017 12:03:00 AM - Incident\# 2825468 (0 lost trips, 9 lost minutes)

An individual named Larry Johnson boarded Train 343. Mr. Johnson was attempting to set his clothes on fire.
Train 343
211
T-55
Norwalk Station Track \#1

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

COMPLIANCE WITH SCHEDULED VEHICLE HOURS CHART


COMPLIANCE WITH SCHEDULED TRAIN MILES CHART


## ON-TIME PULL OUTS CHART



IN-SERVICE ON-TIME PERFORMANCE CHART


LOST TRIPS


LOST HOURS


## VERTICAL TRANSPORTATION AVAILABILITY




GOLD LINE
Out of a total of 21,335 hours operated, there were approximately 131 total hours of service delays.

|  | Revenue |  |
| :--- | ---: | ---: |
| January 2017 Service Hours * | Hours | Per Cent |
| Revenue Hours without Delays | 21,204 | $99.4 \%$ |
| Cancelled + Delayed Hours | 131 | $0.6 \%$ |
| Total Revenue Hours | $\mathbf{2 1 , 3 3 5}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Summary of the major contributors: | Count | Hours | Per Cent |
| :---: | :---: | :---: | :---: |
| Operations | 2 | 0.5 | 0.4\% |
| Accidents | 3 | 30.9 | 23.5\% |
| Vehicle Maintenance | 24 | 50.3 | 38.4\% |
| Wayside | 1 | 0.1 | 0.1\% |
| Police \& Health | 8 | 48.9 | 37.3\% |
| Other | 2 | 0.5 | 0.3\% |
| Total | 40 | 131.1 | 100.0\% |

* Data from M3 used to report Service Delays is under review for accuracy



## January 2017 Gold Line major delay contributors were as follows:

## Operations Incidents:

1/15/2017 7:20:00 AM - Incident\# 2823051 (0 lost trips, 10 lost minutes)
Davey Tree trimming as per Track Allocation.

1/21/2017 1:45:00 PM - Incident\# 2825608 (0 lost trips, 20 lost minutes)
Due to protests in Downtown LA, 3 extra Trains in service and Pink summary adjustments used. Selected southbound Trains were turned back at Union Station. High levels of crowds has caused delays of 20-30 minutes due to unscheduled turn-backs.

## Accidents:

1/8/2017 12:28:00 PM - Incident\# 2820428 (6 lost trips, 1,344 lost minutes)
Train Operator T-432 reports Vehicle made Right turn in front of the train and made contact at Temple st and
Alameda Intersection. Operating car 744A with 733.
1/12/2017 8:21:00 AM - Incident\# 2822138 (2 lost trips, 488 lost minutes)
Train 406 reports tree fell on consist.
Southbound Track 2 @ 7.8 MP Marker
Cars 1015/1010
T-120

1/22/2017 - Incident\# 2825681 (0 lost trips, 20 lost minutes)
10-71 at Arroro Verde Train Made Contact With a TV Left on the ROW

Vehicle Maintenance Incidents:
1/1/2017 4:41:00 AM - Incident\# 2818189 (0 lost trips, 10 lost minutes)
Propulsion failure
Train 405
T-248
Track 1 APU Citrus
717 (733)

1/2/2017 3:56:00 AM - Incident\# 2818334 (1 lost trip, 346 lost minutes)
Train 408, LRV 1010, 1011, and 1007.
Sierra Madre Station, Track 2 south.
Prop fault with speed restriction.

1/3/2017 6:18:00 AM - Incident\# 2818532 (1 lost trip, 239 lost minutes)
Propulsion Fault / Speed Restriction / Dynamic Fault
(717)-733

Train 408
T-238
Irwindale Station, southbound
1/3/2017 4:51:00 PM - Incident\# 2818865 (0 lost trips, 10 lost minutes)

Train $426(716,736,737)$ T-151 departing Little Tokyo Station, track 1 reports no movement, propulsion fault.

1/7/2017 3:48:00 AM - Incident\# 2820169 (1 lost trip, 236 lost minutes)
No Cab Signal
750-(743)
Train 402
T-159
Downtown Azusa, southbound

1/8/2017 9:07:00 AM - Incident\# 2820382 (0 lost trips, 5 lost minutes)
Prop Faults
Train 404
Cars: 1010-1006
T-298
Pico Aliso station, Track 1, N/B

1/9/2017 6:16:00 AM - Incident\# 2820597 (1 lost trip, 234 lost minutes)
No windshield wipers (southend)
(1012)-1013

Train 407
T-100
Chinatown, southbound

1/9/2017 8:48:00 AM - Incident\# 2820716 (0 lost trips, 5 lost minutes)
Doors fault (1057)- 1015 no movement
Train 404
T-65
Nothbound
Maravilla Station

1/10/2017 10:42:00 AM - Incident\# 2821205 (0 lost trips, 6 lost minutes) multiple doors with faults both cars 740-729
Train 403
T-92
Northbound
Atlantic Station

1/10/2017 9:00:00 PM - Incident\# 2821446 (0 lost trips, 18 lost minutes)
Cab 1005B, ATP failure
Train 408
T-186
Consist 1005-1055
Arcadia Station, Track 1 NB

1/12/2017 5:44:00 AM - Incident\# 2822013 (0 lost trips, 7 lost minutes)
ATP failure/no movement
Train 418
LRV 1005A/1006
T-248
Duarte station track 1 northbound
1/13/2017 8:32:00 AM - Incident\# 2822532 (0 lost trips, 5 lost minutes)
Auto Train Protection (Speed Limit) (736B)-730
Train \#418
T-159
Downtown Azusa, Track \#002, Southbound.

1/14/2017 11:10:00 AM - Incident\# 2822919 (0 lost trips, lost minutes)
Brake fault on 728 ; air compressor alarm on 731 .
Train 409
T-248
(728-731)
SB, Lake Station, Track 2
1/15/2017 5:40:00 AM - Incident\# 2823039 (0 lost trips, 10 lost minutes) Train 401, LRV's 736 and 735.

1/21/2017 8:06:00 AM - Incident\# 2825555 (1 lost trip, 348 lost minutes) Hi speed circuit breaker on and bad gateway on 714 .
Train 404
T-39
(714)-723-713

NB, Atlantic Station, Track 2

1/23/2017 4:32:00 PM - Incident\# 2826354 (1 lost trip, 250 lost minutes)
Lincoln/Cypress smelling brakes (729)-750
Train 428
T-60
Northbound
Lincoln/Cypress Station
1/24/2017 12:15:00 PM - Incident\# 2826644 (0 lost trips, 5 lost minutes) FB faults (1007),1006
Train 403
T-151
Southbound
Arcadia
1/27/2017 7:17:00 AM - Incident\# 2827869 (1 lost trip, 237 lost minutes)
Train 418, LRV's 748 and 743.
Atlantic Station, Platform 1 north.
Door fault indications.
1/28/2017 7:11:00 PM - Incident\# 2828388 (1 lost trip, $\mathbf{3 0 2}$ lost minutes)
Car 1005 has prop a fault
T-232
Train-411
Consist(1005)1055-1057
South Pasadena, Northbound, Track \#1

## 1/29/2017 5:48:00 AM - Incident\# 2828431 (0 lost trips, 7 lost minutes)

Auto Train Protection (Speed Limit) loss of Cab Signal
T-347
Train 401
LRV (746B) 720
APU Station, Track 2, southbound.

1/29/2017 8:44:00 AM - Incident\# 2828461 (0 lost trips, 6 lost minutes)
LVPS fault (Battery Charger) 750
T-028
Train 411
LRV (750) 724
S. Pasadena Station, Track 1, northbound.

1/29/2017 1:10:00 PM - Incident\# 2828500 (1 lost trip, 236 lost minutes)
Auto Train Protection (Speed Limit)
T-470
Train 409
LRV (1006) 1008
Allen Station, Track 1, northbound.

1/30/2017 12:05:00 AM - Incident\# 2828590 (2 lost trips, 491 lost minutes)
Friction Brakes Would Not Release
713-(723)
Train 405
SB Lincoln Cypress
T-406
1/31/2017 7:41:00 AM - Incident\# 2829170 (0 lost trips, 6 lost minutes)
Doors won't open and then won't close both cars affected 704-708.
Train 455
T-451
Southbound
Heritage Square
Wayside Incidents:
1/27/2017 5:58:00 PM - Incident\# 2828142 (0 lost trips, 4 lost minutes)
Citrus Interlocking switch 1A/B out of correspondence in reverse.
Police \& Health Incidents:
1/1/2017 12:30:00 PM - Incident\# 2818241 (0 lost trips, 16 lost minutes)

CCTV reports possible trespasser on the ROW at Mariachi track 1. Reportedly walking towards Soto Station.

1/18/2017 2:35:00 PM - Incident\# 2824354 (2 lost trips, 476 lost minutes)
LASD requests all trains to bypass station due to robbery suspect at platform.
Indiana Station
1/20/2017 9:41:00 AM - Incident\# 2825140 (1 lost trip, 249 lost minutes)
Altercations aboard trains, cars \#(99732-729)
Train \#402
T-100
Fillmore Station, Track \#002, Southbound.

1/22/2017 9:32:00 AM - Incident\# 2825748 (1 lost trip, 224 lost minutes)
Lake Station Track-1, Train-406 T-28 consist \#716-741 with medical emergency on-board car \#741. Instructed
to proceed to medical rendevous point at Sierra Madre Villa Station.
1/22/2017 3:15:00 PM - Incident\# 2825834 (0 lost trips, 11 lost minutes)
Train 412 held at Monrovia Station, Track 1, northbound at So. Pasadena PD request. SPPD looking for a robbery suspect.

1/23/2017 5:55:00 PM - Incident\# 2826374 (0 lost trips, 12 lost minutes)
Passenger complaining of chest pains in car 749.
Train 403
T-185
Consist 749-742-734
Track 2 SB approaching Pico Aliso

## 1/26/2017 10:30:00 PM - Incident\# 2827771 (0 lost trips, 6 lost minutes)

T-382 operating Train 404 advised control a white male approximately age $45-50$ yrs of age requested Medical
Attention at South Pasadena station.

1/31/2017 5:30:00 PM - Incident\# 2829436 (8 lost trips, 1,937 lost minutes)
Traffic accident (MTA not involved) blocking track \#2.
1st and Mission road
Train \#423, T-228, track \#2, southbound.

Other Incidents:
1/10/2017 12:00:00 PM - Incident\# 2821233 (0 lost trips, 7 lost minutes)
Intoxicated male with bicycle blocking operator cab door, (704)-702
Train 403
T-100
Southbound
APU/Citrus
1/13/2017 12:22:00 PM - Incident\# 2822683 (0 lost trips, 20 lost minutes)
Radio: Receiver Failure
Transmitter
Foothill side

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

COMPLIANCE WITH SCHEDULED VEHICLE HOURS CHART


COMPLIANCE WITH SCHEDULED TRAIN MILES CHART


## ON-TIME PULL OUTS CHART



IN-SERVICE ON-TIME PERFORMANCE CHART


LOST TRIPS


LOST HOURS


## VERTICAL TRANSPORTATION AVAILABILITY




## EXPO LINE

Out of a total of 19,577 hours operated, there were approximately 58 total hours of service delays.

| January 2017 Service Hours * | Revenue Hours | Per Cent |  |
| :---: | :---: | :---: | :---: |
| Revenue Hours without Delays | 19,519 | 99.7\% |  |
| Cancelled + Delayed Hours | 58 | 0.3\% |  |
| Total Revenue Hours | 19,577 | 100.0\% |  |
| Summary of the major contributors: | Count | Hours | Per Cent |
| Operations | 6 | 3.1 | 5.3\% |
| Accidents | 1 | 21.2 | 36.6\% |
| Vehicle Maintenance | 16 | 20.5 | 35.6\% |
| Wayside | 2 | 8.0 | 13.9\% |
| Police \& Health | 6 | 4.9 | 8.5\% |
| Other | 1 | 0.1 | 0.2\% |
| Total | 32 | 57.8 | 100.0\% |

* Data from M3 used to report Service Delays is under review for accuracy


January 2017 Expo Line major delay contributors were as follows:
Operations Incidents:
Train delay
Train 906
T-532
(123)-147
Southbound, Track 4 at 7Th Ave.
1/4/2017 6:27:00 PM - Incident\# 2819277 (0 lost trips, 12 lost minutes)
Train 605 turned back from 26th Street Station due to northbound delay.
1/5/2017 6:13:00 AM - Incident\# 2819530 (1 lost trip, 119 lost minutes)
Train pulled out 18 minutes late
train 617 car \#1030-1014 T-069
southbound to Santa Monica.
1/18/2017 3:59:00 PM - Incident\# 2824399 (0 lost trips, 6 lost minutes)
Near Miss
Train 625
T-252
(1037A)-1049
Northbound, Track 3 Adams Crossing.
1/21/2017 8:48:00 AM - Incident\# 2825538 (0 lost trips, 26 lost minutes)
Train Delay (Pink Letter M-106 Million Women March)
Trains entering and exiting the Stations
Passengers holding doors for extended period of times.
1/27/2017 5:42:00 PM - Incident\# 2828137 (0 lost trips, 10 lost minutes)
All trains on Expo are running ten plus minutes late due to holding trains at Culver City Southbound.

## Accidents:

1/8/2017 11:00:00 AM - Incident\# 2820407 (9 lost trips, 1,269 lost minutes)
Train Operator T-89 reports Vehicle made left turn in front of the train and made contact at 7Th st and Colorado st Intersection.
Operating car 1042A with 1014 and 1048. After the collision motorist left the scene.
Vehicle Maintenance Incidents:
1/1/2017 1:43:00 AM - Incident\# 2818182 (0 lost trips, 12 lost minutes)
Operator reports the consist just stopped, no indications.
Cars 1049, 1051, 1044
Train 609
T-533
Portal TRK 2, southbound
1/2/2017 11:01:00 PM - Incident\# 2818476 ( 0 lost trips, 20 lost minutes)
No movement
Train 604
Track \# 7th/Metro Center
T-532
(1026)-1024-1031
1/6/2017 6:40:00 AM - Incident\# 2819990 (1 lost trip, 129 lost minutes)
Propulsion / Dynamic Brakes, Speed Restriction, No Movement
(121)-115
Train 617
T-369
26th Street Station, Southbound, Track 3
1/6/2017 7:18:00 AM - Incident\# 2820112 (0 lost trips, 18 lost minutes)
Train 618 reports no movement south of Culver City station on track 3, northbound
Train 618
T-405
LRV'S 236-250
Culver City Station, Track 3, Northbound.

1/9/2017 7:07:00 AM - Incident\# 2820664 (2 lost trips, 252 lost minutes)
HSCB Trip
(132A)-114
Train 619
T-29
26th Street, Northbound, Track 3

1/11/2017 5:44:00 PM - Incident\# 2821874 (0 lost trips, 6 lost minutes)
Doors, (236-250)
Train \#607
T-243
Western Sation, Track \#004, Southbound
1/12/2017 4:23:00 PM - Incident\# 2822352 (2 lost trips, 247 lost minutes)
T-486
Train-624
Cars(102A)-103
Southbound, Track \#4
Crenshaw Station
Doors unable to open, Mis-Aligned.
1/13/2017 4:46:00 PM - Incident\# 2822782 (0 lost trips, 5 lost minutes)
Train 125 reporting doors not opening on the trailing car at La Cienega Station and Culver City Station.
Train 125
T-126
LRV's 249 (301)
La Cienega Station, track 4, Southbound.
1/18/2017 9:09:00 AM - Incident\# 2824223 (0 lost trips, 13 lost minutes)
Propulsion / Dynamic Brakes
(144A)-125
Train 619
T-362
Bundy, Track 3, Northbound,
1/18/2017 6:19:00 PM - Incident\# 2824460 (0 lost trips, 6 lost minutes)
Propulsion / Dynamic Brakes
Train 628
T-373
(246A)-229
Northbound, Track 3 Westwood station.
1/20/2017 9:03:00 AM - Incident\# 2825126 (1 lost trip, 129 lost minutes)
MA Low on car 132A
T-162, train 612
(132A)-133
Western, track 3, north
1/22/2017 11:50:00 AM - Incident\# 2825777 (0 lost trips, 7 lost minutes)
Friction brake fault
Train 607
Cars: (115b)-121-155
T-226
Metro Center, southbound, tailtrack 1
1/23/2017 5:35:00 PM - Incident\# 2826368 (1 lost trip, 119 lost minutes)
Train operator reports flats on train.
(1031B)-(1051C)
Farmdale, Track 4, South
1/23/2017 7:10:00 PM - Incident\# 2826395 (1 lost trip, 128 lost minutes)
Door Problem
Train \#603, T-455
231B-235
SB, Bundy Station, Track \#4

1/24/2017 12:26:00 AM - Incident\# 2826440 ( $\mathbf{1}$ lost trip, 119 lost minutes)
Propulsion Fault
Train 621
T-375
(1046)-1030

26th St N/B Track 3
27 minute delay

1/25/2017 5:57:00 AM - Incident\# 2826929 (0 lost trips, 22 lost minutes)
Friction Brakes LRV 229A
T-514
Train 612
LRV (229A) 235
Degnan Interlocking, Track 4, southbound.

## Wayside Incidents:

1/25/2017 3:54:00 PM - Incident\# 2827189 (4 lost trips, 475 lost minutes)
Train delay due to signaling problem at Venice interlocking.
1/29/2017 6:14:00 PM - Incident\# 2828562 (0 lost trips, 5 lost minutes)
OCS: Section Insulator Damage just South of Washington and Flower on track 3.
Police \& Health Incidents:
1/9/2017 2:45:00 PM - Incident\# 2820837 (0 lost trips, 10 lost minutes)
Passenger making threats to commit suicide.
Train \#605.
T-354.
LRV- (249), 229.
17th Street Station, Track \#3, Northbound.
1/11/2017 4:16:00 PM - Incident\# 2821841 (0 lost trips, 8 lost minutes)
Felony/Misdemeanor, Santa Monica Police chasing suspects, cars \#1018-1021
Train \#620
T-097
17th Street, Track \#003, Northbound.
1/16/2017 11:13:00 PM - Incident\# 2823567 (0 lost trips, 9 lost minutes)
Altercations aboard trains
Train \#621, T-375
142A-132
NB, 7th and Metro Center Station, Track \#2
1/19/2017 3:46:00 AM - Incident\# 2824549 (0 lost trips, 11 lost minutes)
MS-154 reports of disabled vehicle track 4 at Exposition and Rodeo.
1/19/2017 11:38:00 PM - Incident\# 2824954 (0 lost trips, 6 lost minutes)
Train 627
T-380
(1028)-1051

Northbound, Track 3 at La Cienega station.
1/25/2017 9:18:00 PM - Incident\# 2827259 (2 lost trips, 250 lost minutes)
Patron falls on train at 26th Street Station.
Camille Harper
171 Pier Ave. Rm 388
Santa Monica, Ca. 90405
(424)-221-6117

SMFD
Engine \#3
RA \#3
Trannsported to Santa Monica Hospital

Other Incidents:
1/12/2017 6:50:00 AM - Incident\# 2822061 (0 lost trips, 8 lost minutes)
No equipment for last pull out
Train 609
T-412
Expo Yard
Bumped the line at Santa Monica

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

COMPLIANCE WITH SCHEDULED VEHICLE HOURS CHART


COMPLIANCE WITH SCHEDULED TRAIN MILES CHART


## ON-TIME PULL OUTS CHART



## IN-SERVICE ON-TIME PERFORMANCE CHART



LOST TRIPS


LOST HOURS


VERTICAL TRANSPORTATION AVAILABILITY



[^0]:    ${ }^{1}$ There is a One Month lag in reporting this data
    ${ }^{2}$ Includes Operations, RFS and Wayside
    O Green - High probability of achieving the target (on track). Meets Target at $100 \%$ or better.
    〇 Yellow - Uncertain if the target will be achieved -- slight problems, delays or management issues. Falls below Target 70-99\%,
    Red - High probability that the target will not be achieved -- significant problems and/or delays. Falls below Target >70\%
    N/A = Not Available

[^1]:    * There is One Month lag in reporting this data

    Green - High probability of achieving the target (on track). Meets Target at $100 \%$ or better.
    O Yellow - Uncertain if the target will be achieved -- slight problems, delays or management issues. Falls below Target 70-99\%.
    ORed - High probability that the target will not be achieved -- significant problems and/or delays. Falls below Target >70\%.
    N/A = Not Available

[^2]:    MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.

[^3]:    Expo Line Service began in March 2016.

