

Los Angeles County  
Metropolitan Transportation Authority  
California

# OPERATIONS MONTHLY RAIL PERFORMANCE REPORT

SEPTEMBER 2017



**Metro**

# METRO RAIL PERFORMANCE – SEPTEMBER 2017

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## Metro Rail Scorecard Overview

Metro operates heavy rail, the Red and Purple Lines, from Union Station to North Hollywood and Union Station to Wilshire/Western. Data for Red and Purple lines are reported under Metro Red line in this report.

Metro also operates four light rail lines: Blue Line from Downtown to Long Beach, Green Line along the 105 freeway, Gold Line from Azusa to East Los Angeles, and Expo Line from Los Angeles to Santa Monica.

Metro Rail is responsible for the operation of approximately 104 heavy rail cars and 203 light rail cars carrying nearly 110 million passengers each year.

Also included in this report are Key Performance Indicators for Wayside, which is in the process of being developed.

Measurement	FY 2015	FY 2016	FY 2017	FY 2018 Target	FY 2018 YTD	FYTD Status	Jul Month	Aug Month	Sep Month
<b>Systemwide</b>									
On-Time Pullouts	99.67%	99.63%	99.61%	99.50%	99.68%	●	99.77%	99.81%	99.45%
Mean Miles Between Chargeable Mechanical Failures	34,524	30,482	29,711	32,550	23,935	●	29,212	21,617	22,339
In-Service On-time Performance	98.39%	98.10%	98.24%	98.99%	98.47%	●	98.78%	98.46%	98.17%
Service Delivery Ratio	99.35%	99.22%	99.23%	99.00%	99.24%	●	99.29%	99.14%	99.30%
Traffic Accidents Per 100,000 Train Miles	1.18	1.17	1.01	1.01	1.02	●	0.80	1.17	1.09
CPUC Reportable Accidents per 100,000 Train Miles	0.43	0.60	0.36	0.37	0.58	●	0.40	0.65	0.68
Passenger Accidents per 100,000 Boardings	0.013	0.016	0.023	0.010	0.025	●	0.032	0.020	0.022
Complaints per 100,000 Boardings	0.78	1.43	1.98	1.10	1.78	●	1.56	1.78	2.02
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours <sup>1,2</sup>	11.11	10.97	12.27	10.42	11.38	●	14.20	9.39	10.74
Lost Work Days per 200,000 Exposure Hours <sup>1,2</sup>	880	482	733	450.00	774	●	717	828	-
OSHA Injuries per 200,000 Exposure Hours <sup>1,2</sup>	6.68	6.32	8.53	6.00	4.88	●	5.07	4.70	-
<b>Wayside</b>									
Overdue Work Orders (Non-PMP) - Aging of Outstanding Work Orders	96	472	1,319	N/A	1,456	N/A	255	408	793
Past-Due Preventive Maintenance - Aging of Outstanding Work Orders	1	14	144	N/A	178	N/A	58	23	97
% of Completed Inspections	99.51%	99.57%	99.72%	N/A	99.72%	N/A	100.00%	99.71%	99.46%
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours	9.07	4.77	5.35	4.53	5.48	●	12.78	0.00	4.15
Lost Work Days per 200,000 Exposure Hours <sup>1</sup>	309	148	194	138	325	●	354	299	0
OSHA Injuries per 200,000 Exposure Hours <sup>1</sup>	8.28	4.40	4.01	4.18	4.09	●	8.52	0.00	0
<b>Blue Line</b>									
On-Time Pullouts	99.41%	99.59%	99.60%	99.50%	99.12%	●	99.26%	99.72%	98.33%
Mean Miles Between Chargeable Mechanical Failures	23,716	19,240	15,405	22,825	10,585	●	12,132	9,466	10,558
In-Service On-time Performance	97.28%	96.10%	96.44%	98.80%	96.00%	●	97.18%	96.63%	94.11%
Service Delivery Ratio	98.88%	98.41%	98.54%	99.00%	98.24%	●	98.21%	98.06%	98.46%
Traffic Accidents Per 100,000 Train Miles	2.48	2.38	2.18	2.18	1.93	●	0.64	3.14	1.98
CPUC Reportable Accidents per 100,000 Train Miles	0.89	1.39	0.71	0.40	1.28	●	0.64	1.88	1.32
Passenger Accidents per 100,000 Boardings	0.034	0.016	0.046	0.010	0.072	●	0.056	0.102	0.055
Complaints per 100,000 Boardings	0.90	1.33	1.67	1.07	2.29	●	1.51	2.51	2.81
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours	15.10	15.08	16.74	10.42	17.33	●	27.07	10.06	15.50
Lost Work Days per 200,000 Exposure Hours <sup>1</sup>	1,622	797	836	450	820	●	756	879	-
OSHA Injuries per 200,000 Exposure Hours <sup>1</sup>	10.64	6.79	10.40	6.00	2.61	●	5.41	0.00	-

<sup>1</sup> There is a One Month lag in reporting this data

<sup>2</sup> Includes Operations, RFS and Wayside

● Green - High probability of achieving the target (on track). Meets Target at 100% or better.

● Yellow - Uncertain if the target will be achieved -- slight problems, delays or management issues. Falls below Target 70 - 99%.

● Red - High probability that the target will not be achieved -- significant problems and/or delays. Falls below Target >70%.

N/A = Not Available

Measurement	FY 2015	FY 2016	FY 2017	FY 2018 Target	FY 2018 YTD	FYTD Status	Jul Month	Aug Month	Sep Month
<b>Red Line</b>									
On-Time Pullouts	99.91%	99.79%	99.95%	99.50%	99.86%	●	100.00%	99.80%	99.79%
Mean Miles Between Chargeable Mechanical	85,090	94,312	104,637	131,376	59,068	●	85,664	49,953	52,087
In-Service On-time Performance	99.13%	99.45%	99.39%	99.50%	99.29%	●	99.45%	99.09%	99.33%
Service Delivery Ratio	99.60%	99.71%	99.72%	100.00%	99.65%	●	99.65%	99.63%	99.67%
Traffic Accidents Per 100,000 Train Miles	0.47	0.75	0.57	0.57	0.57	●	0.85	0.00	0.88
CPUC Reportable Accidents per 100,000 Train Miles	0.07	0.07	0.14	0.21	0.29	●	0.00	0.00	0.88
Passenger Accidents per 100,000 Boardings	0.002	0.002	0.004	0.000	0.000	●	0.000	0.000	0.000
Complaints per 100,000 Boardings	0.54	0.57	1.19	0.55	1.19	●	1.22	1.23	1.11
New Workers' Compensation Indemnity Claims per	6.20	16.43	12.68	10.42	9.37	●	0.00	21.29	5.49
*Lost Work Days per 200,000 Exposure Hours	649	526	992	450	1,273	●	902	1,597	-
*OSHA Injuries per 200,000 Exposure Hours	3.54	7.99	7.52	6.00	5.69	●	0.00	10.65	-

<b>Green Line</b>									
On-Time Pullouts	99.32%	99.49%	99.69%	99.50%	99.76%	●	100.00%	99.31%	100.00%
Mean Miles Between Chargeable Mechanical Failures	21,054	19,238	16,375	23,220	19,633	●	37,988	23,631	11,733
In-Service On-time Performance	97.39%	98.52%	98.69%	98.80%	99.18%	●	99.50%	98.83%	99.21%
Service Delivery Ratio	99.50%	99.59%	99.61%	99.00%	99.74%	●	99.78%	99.74%	99.68%
Traffic Accidents Per 100,000 Train Miles	0.21	0.42	0.48	0.48	0.82	●	0.82	0.80	0.83
CPUC Reportable Accidents per 100,000 Train Miles	0.07	0.07	0.07	0.40	0.00	●	0.00	0.00	0.00
Passenger Accidents per 100,000 Boardings	0.024	0.034	0.048	0.010	0.000	●	0.000	0.000	0.000
Complaints per 100,000 Boardings	0.89	1.54	2.08	1.27	1.93	●	1.25	2.20	2.30
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours	7.32	7.18	9.14	10.42	13.07	●	9.91	9.69	19.60
*Lost Work Days per 200,000 Exposure Hours	479	228	712	450	922	●	899	945	-
*OSHA Injuries per 200,000 Exposure Hours	4.07	3.19	6.65	6.00	4.90	●	0.00	9.69	-

<b>Gold Line</b>									
On-Time Pullouts	99.98%	99.68%	99.82%	99.50%	100.00%	●	100.00%	100.00%	100.00%
Mean Miles Between Chargeable Mechanical Failures	44,171	40,426	38,427	60,252	35,824	●	33,561	30,787	47,052
In-Service On-time Performance	98.56%	97.60%	97.61%	98.80%	98.98%	●	98.70%	99.13%	99.10%
Service Delivery Ratio	99.34%	99.11%	98.88%	99.00%	99.27%	●	99.27%	99.26%	99.27%
Traffic Accidents Per 100,000 Train Miles	1.14	0.99	0.61	0.61	0.58	●	0.44	0.42	0.88
CPUC Reportable Accidents per 100,000 Train Miles	0.30	0.60	0.25	0.40	0.29	●	0.00	0.42	0.44
Passenger Accidents per 100,000 Boardings	0.007	0.039	0.030	0.010	0.071	●	0.143	0.000	0.075
Complaints per 100,000 Boardings	1.01	2.73	2.78	2.22	1.90	●	1.79	1.57	2.38
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours	15.96	11.87	14.31	10.42	15.11	●	17.40	10.97	17.17
*Lost Work Days per 200,000 Exposure Hours	1,068	766	1,055	450	838	●	863	815	-
*OSHA Injuries per 200,000 Exposure Hours	3.83	9.29	9.69	6.00	8.46	●	5.80	10.97	-

<b>Expo Line</b>									
On-Time Pullouts	-	99.53%	98.76%	99.50%	99.70%	●	99.70%	100.00%	99.34%
Mean Miles Between Chargeable Mechanical Failures	-	18,114	33,402	22,825	29,599	●	36,414	25,087	29,559
In-Service On-time Performance	99.14%	98.61%	98.48%	98.80%	98.75%	●	98.94%	98.45%	98.88%
Service Delivery Ratio	99.64%	99.56%	99.46%	99.00%	99.46%	●	99.66%	99.22%	99.52%
Traffic Accidents Per 100,000 Train Miles	1.02	0.74	1.26	1.26	1.33	●	1.59	1.55	0.83
CPUC Reportable Accidents per 100,000 Train Miles	1.02	0.50	0.63	0.40	1.07	●	1.59	0.78	0.83
Passenger Accidents per 100,000 Boardings	0.000	0.019	0.018	0.010	0.000	●	0.000	0.000	0.000
Complaints per 100,000 Boardings	1.12	3.38	3.68	1.83	2.42	●	2.32	2.21	2.75
New Workers' Compensation Indemnity Claims per	24.97	8.44	19.26	10.42	10.03	●	15.44	7.22	7.64
*Lost Work Days per 200,000 Exposure Hours	937	73	887	450	674	●	748	605	-
*OSHA Injuries per 200,000 Exposure Hours	-	5.63	16.60	6.00	3.73	●	7.72	-	-

\* There is One Month lag in reporting this data

● Green - High probability of achieving the target (on track). Meets Target at 100% or better.

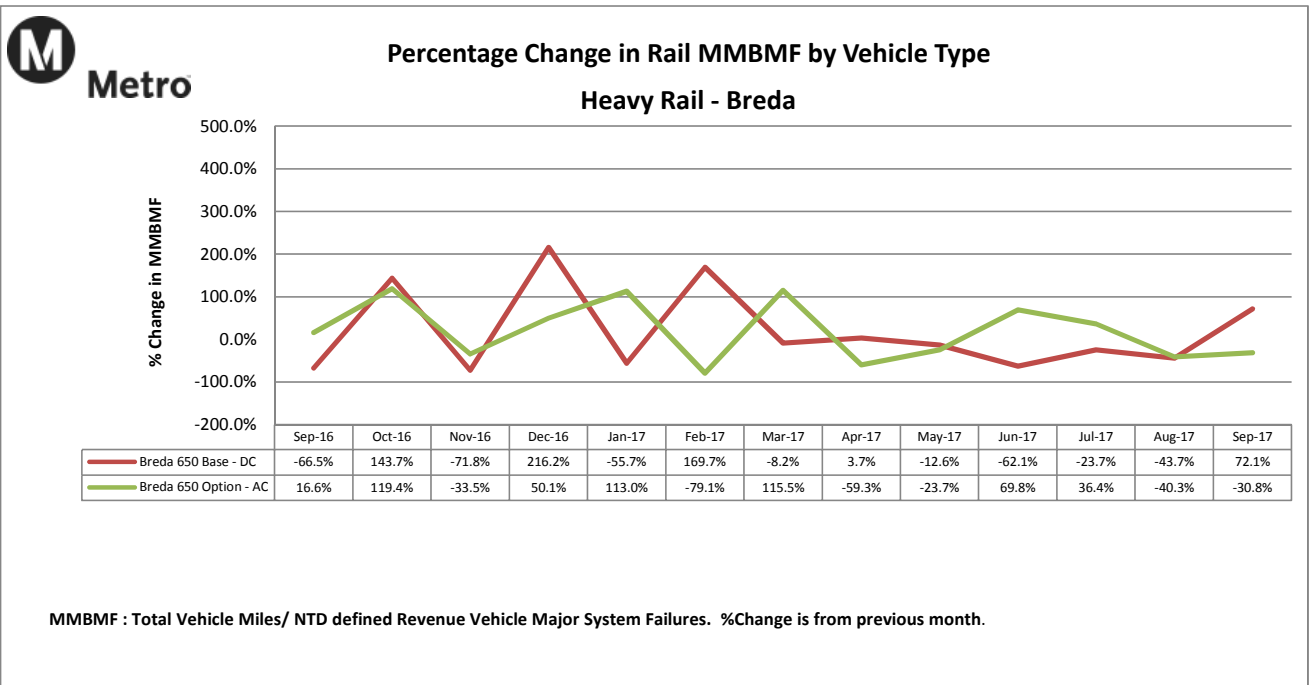
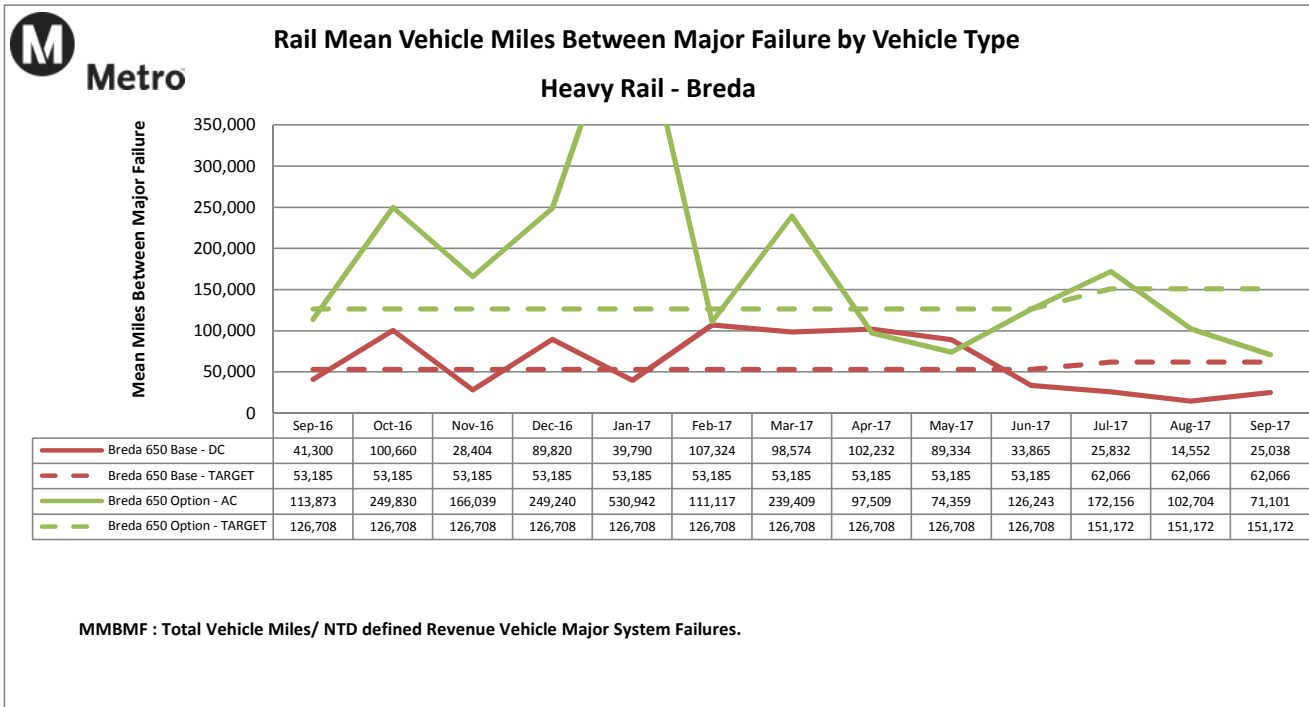
● Yellow - Uncertain if the target will be achieved -- slight problems, delays or management issues. Falls below Target 70 - 99%.

● Red - High probability that the target will not be achieved -- significant problems and/or delays. Falls below Target >70%.

N/A = Not Available

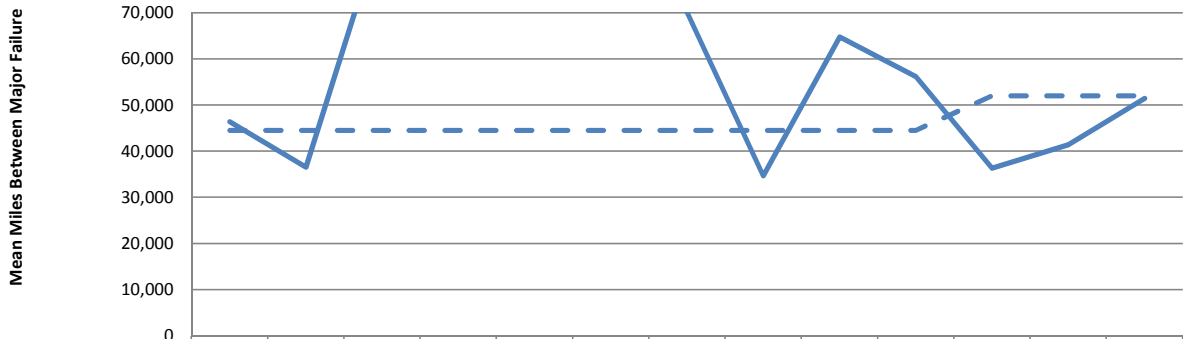
# METRO RAIL PERFORMANCE – SEPTEMBER 2017

## Rail Performance by Vehicle Type





### Rail Mean Vehicle Miles Between Major Failure by Vehicle Type Light Rail - Breda

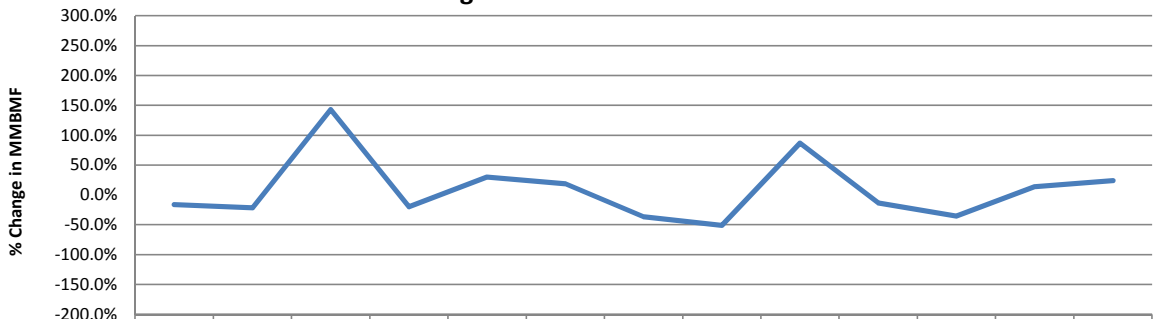


	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
— AnsaldoBreda 2550 Base - AC	46,395	36,556	88,934	71,550	92,980	110,322	70,117	34,678	64,769	56,193	36,347	41,380	51,475
- - AnsaldoBreda 2550 Base - TARGET	44,517	44,517	44,517	44,517	44,517	44,517	44,517	44,517	44,517	44,517	51,977	51,977	51,977

MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.



### Percentage Change in Rail MMBMF by Vehicle Type Light Rail - Breda



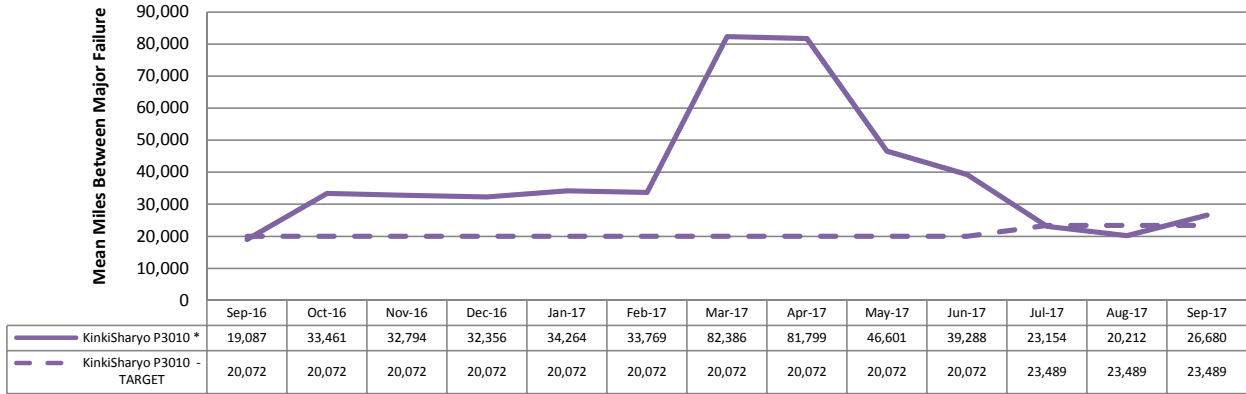
	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
— AnsaldoBreda 2550 Base - AC	-15.8%	-21.2%	143.3%	-19.5%	30.0%	18.7%	-36.4%	-50.5%	86.8%	-13.2%	-35.3%	13.8%	24.4%

MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. %Change is from previous month.



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### Rail Mean Vehicle Miles Between Major Failure by Vehicle Type Light Rail - KinkiSharyo

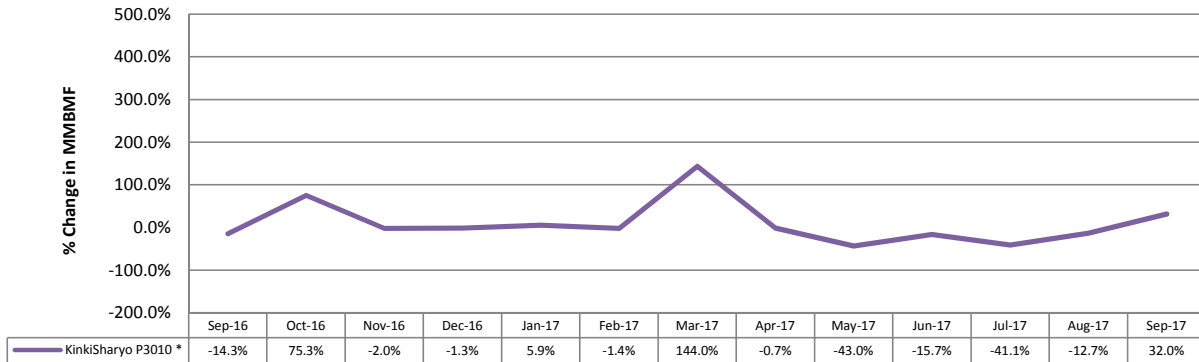


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.



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### Percentage Change in Rail MMBMF by Vehicle Type Light Rail - KinkiSharyo



MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. %Change is from previous month.

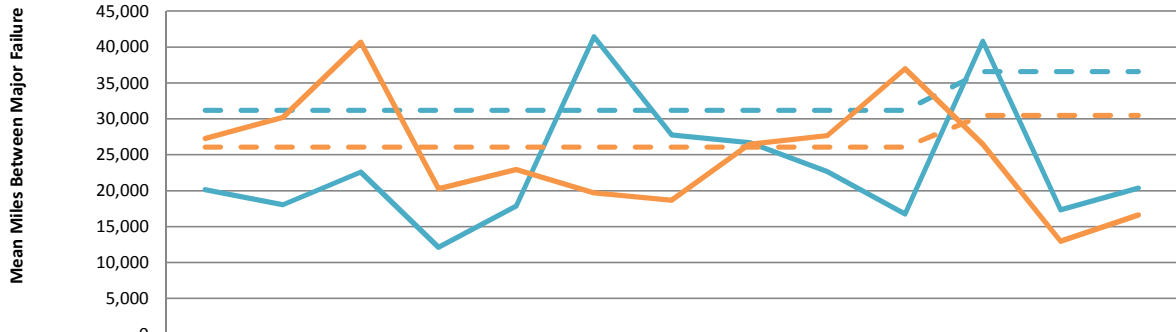
\* KinkiSharyo rolling stock began service March 2016



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### Rail Mean Vehicle Miles Between Major Failure by Vehicle Type

#### Light Rail - NipponSharyo



	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Nippon Sharyo 2020 - DC	20,161	18,085	22,626	12,147	17,872	41,450	27,775	26,695	22,633	16,760	40,831	17,363	20,372
Nippon Sharyo 2020 - TARGET	31,214	31,214	31,214	31,214	31,214	31,214	31,214	31,214	31,214	31,214	36,599	36,599	36,599
Nippon Sharyo 865 - DC	27,273	30,213	40,691	20,277	22,964	19,727	18,683	26,475	27,666	36,996	26,487	12,980	16,649
Nippon Sharyo 865 - TARGET	26,062	26,062	26,062	26,062	26,062	26,062	26,062	26,062	26,062	26,062	30,478	30,478	30,478

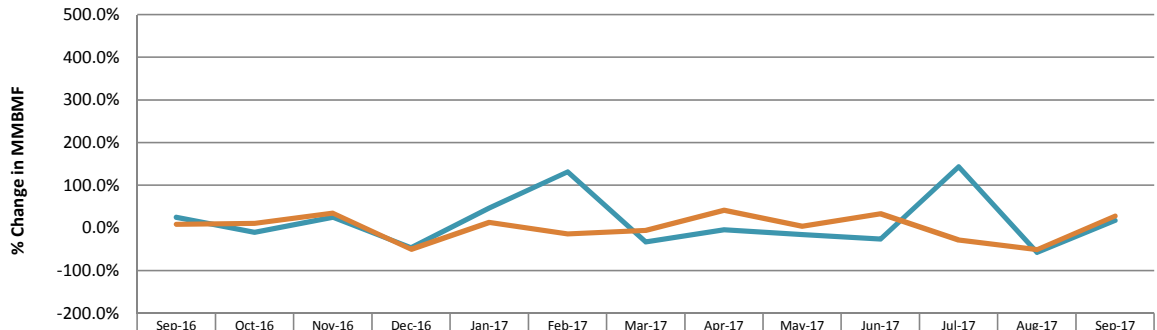
MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.



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### Percentage Change in Rail MMBMF by Vehicle Type

#### Light Rail - NipponSharyo



	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Nippon Sharyo 2020 - DC	25.4%	-10.3%	25.1%	-46.3%	47.1%	131.9%	-33.0%	-3.9%	-15.2%	-25.9%	143.6%	-57.5%	17.3%
Nippon Sharyo 865 - DC	8.9%	10.8%	34.7%	-50.2%	13.2%	-14.1%	-5.3%	41.7%	4.5%	33.7%	-28.4%	-51.0%	28.3%

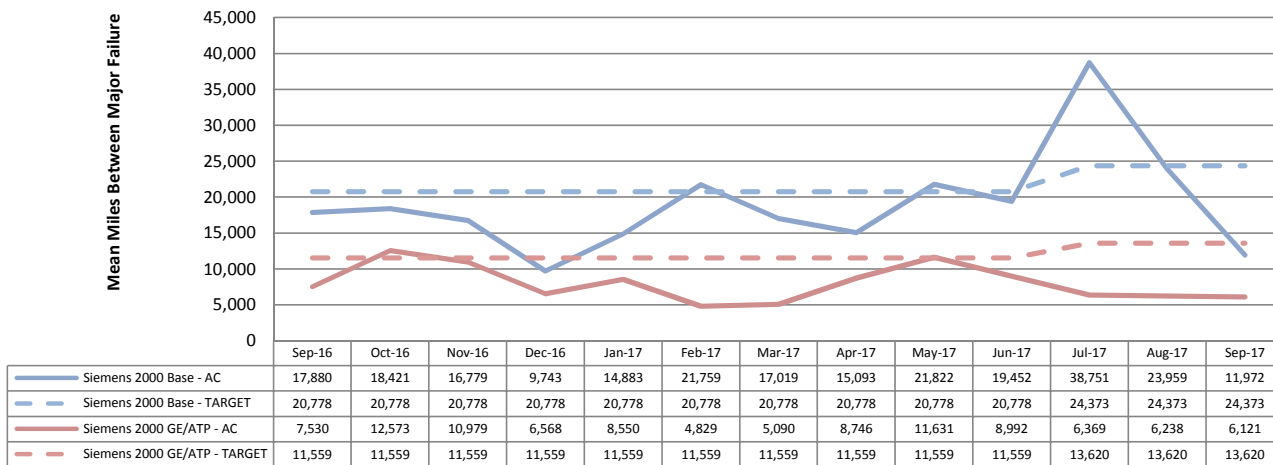
MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. %Change is from previous month.





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### Rail Mean Vehicle Miles Between Major Failure by Vehicle Type Light Rail - Siemens

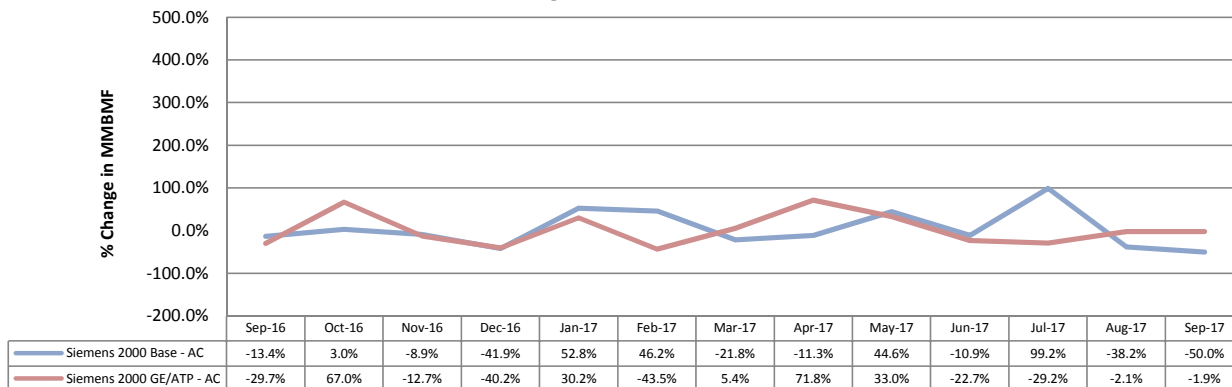


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.



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### Percentage Change in Rail MMBMF by Vehicle Type Light Rail - Siemens



MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. %Change is from previous month.

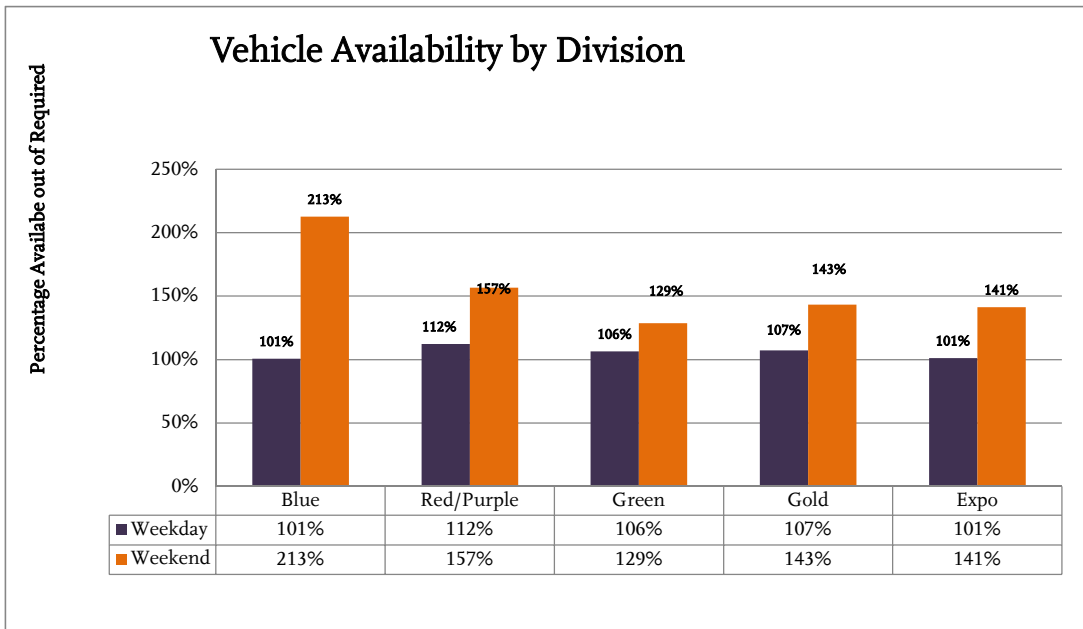
### Mean Miles Between Major Failures

	FY 2017	FY 2018 Goal	FY 2018 YTD
AnsaldoBreda2550Base - AC	41,528	44,517	51,977
Breda 650 Base - DC	47,876	53,185	68,962
Breda 650 Option - AC	115,753	126,708	125,441
Kinkisharyo P3010	19,068	20,072	35,793
Nippon Sharyo 2020 - DC	29,724	31,214	19,963
Nippon Sharyo 865 - DC	22,695	26,062	25,231
Siemens 2000 Base - AC	19,713	20,778	16,722
Siemens 2000 GE/ATP - AC	10,920	13,620	6,298

### Rail Fleet Distribution – SEPTEMBER 2017

Number of Rail Vehicle Type by Division	Blue	Red / Purple	Green	Gold	Expo
AnsaldoBreda 2550 Base - AC				50	
Breda 650 Base - DC		30			
Breda 650 Option - AC		70			
KinkiSharyo P3010	30		2	15	41
Nippon Sharyo 2020 - DC	8				7
Nippon Sharyo 865 - DC	39				8
Siemens 2000 Base - AC			28		
Siemens 2000 GE/ATP - AC	22				
<b>TOTALS</b>	<b>99</b>	<b>100</b>	<b>30</b>	<b>65</b>	<b>56</b>

Blue			
Day Type	Vehicles Required	Average Available	Average % Available
Weekday	71	71	101%
Weekend	26	55	213%
Red/ Purple			
Day Type	Vehicles Required	Average Available	Average % Available
Weekday	63	71	112%
Weekend	40	63	157%
Green			
Day Type	Vehicles Required	Average Available	Average % Available
Weekday	22	23	106%
Weekend	14	18	129%
Gold			
Day Type	Vehicles Required	Average Available	Average % Available
Weekday	50	53	107%
Weekend	28	40	143%
Expo			
Day Type	Vehicles Required	Average Available	Average % Available
Weekday	42	42	101%
Weekend	30	42	141%

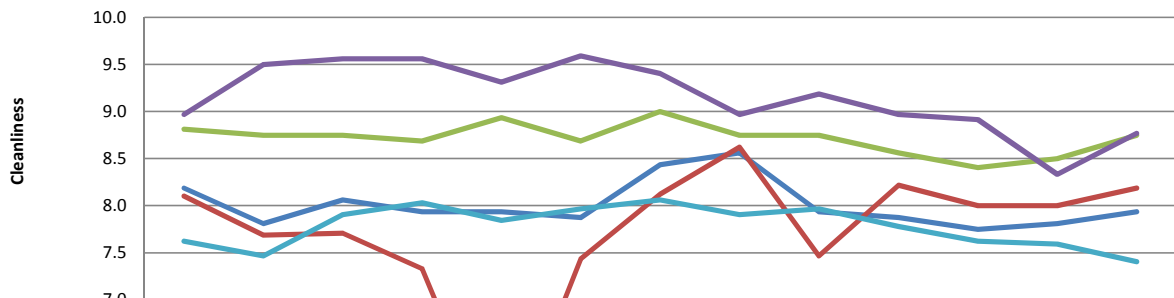


# Cleanliness by Vehicle Type



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### Rail Cleanliness by General Vehicle Type

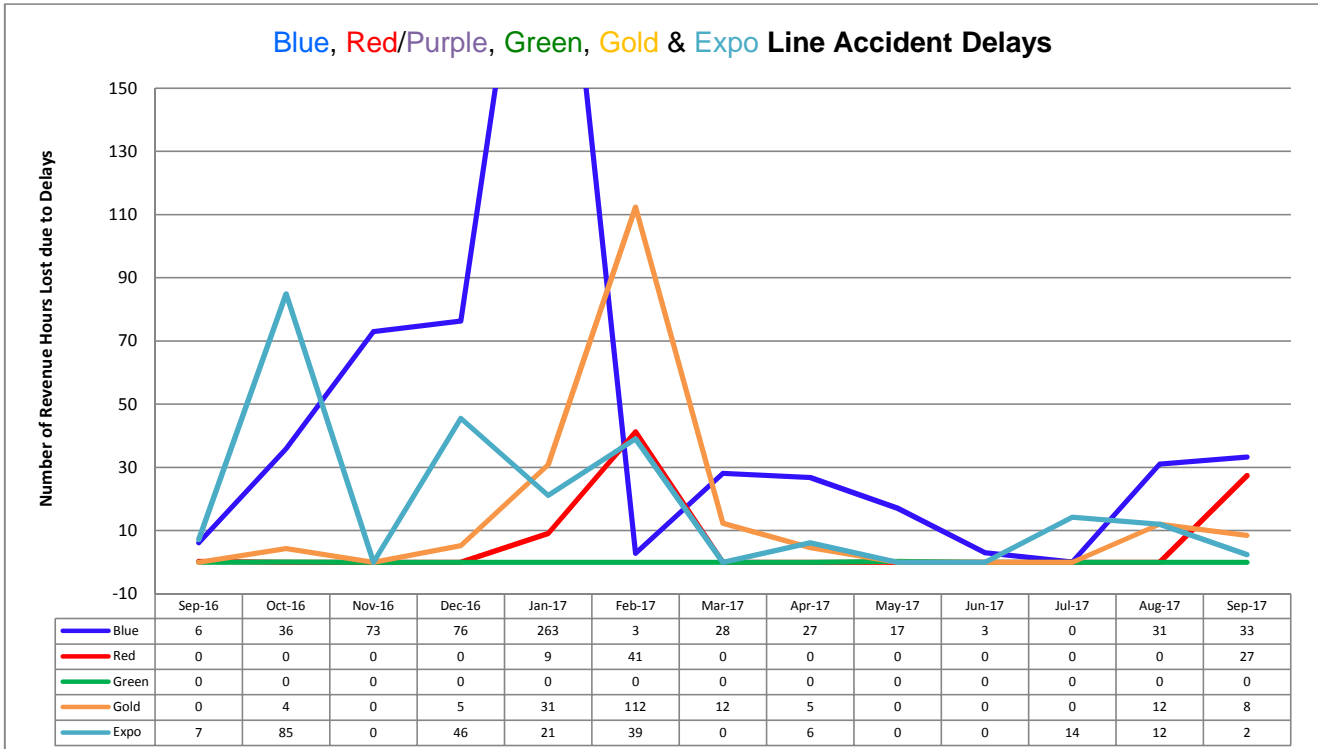


	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
A650	8.2	7.8	8.1	7.9	7.9	7.9	8.4	8.6	7.9	7.9	7.8	7.8	7.9
P2000	8.1	7.7	7.7	7.3	5.3	7.4	8.1	8.6	7.5	8.2	8.0	8.0	8.2
P2550	8.8	8.8	8.8	8.7	8.9	8.7	9.0	8.8	8.8	8.6	8.4	8.5	8.8
P3010	9.0	9.5	9.6	9.6	9.3	9.6	9.4	9.0	9.2	9.0	8.9	8.3	8.8
P865/P2020	7.6	7.5	7.9	8.0	7.8	8.0	8.1	7.9	8.0	7.8	7.6	7.6	7.4

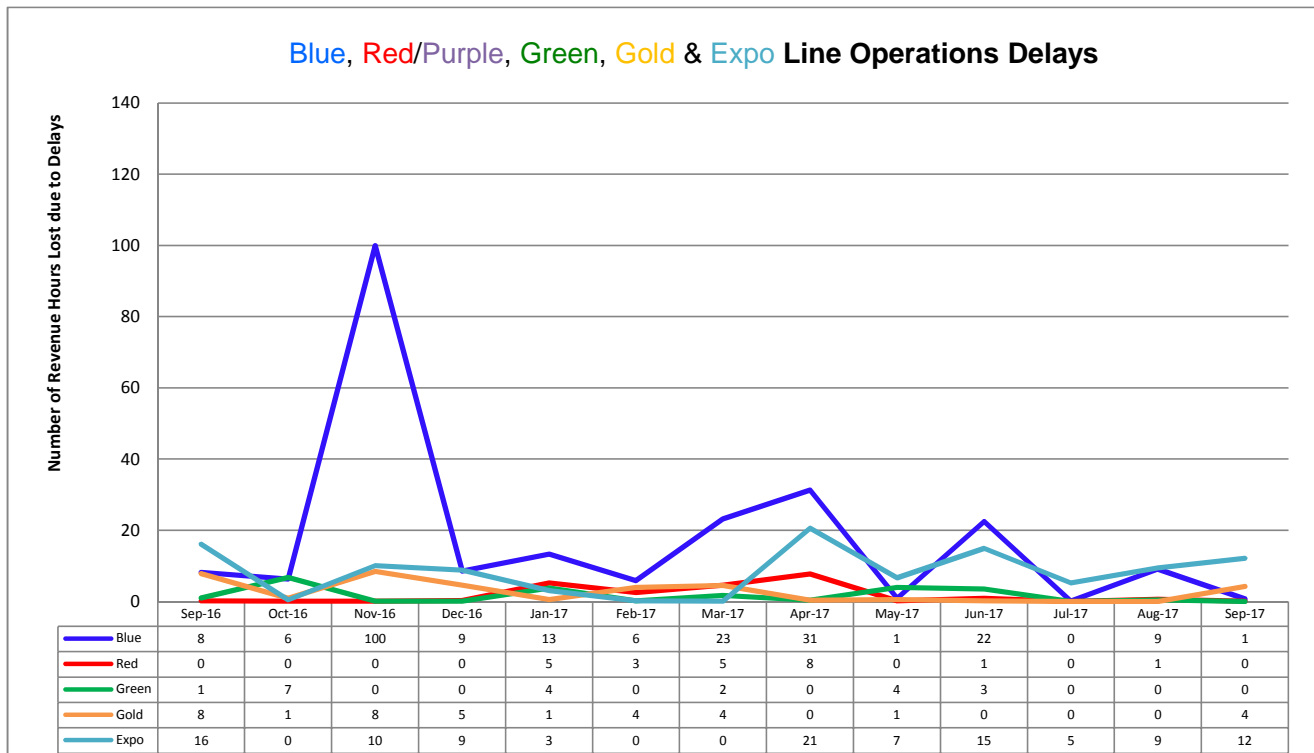
Note: Data Collection Began September 2016

## RAIL DELAYS BY CATEGORY - SYSTEMWIDE

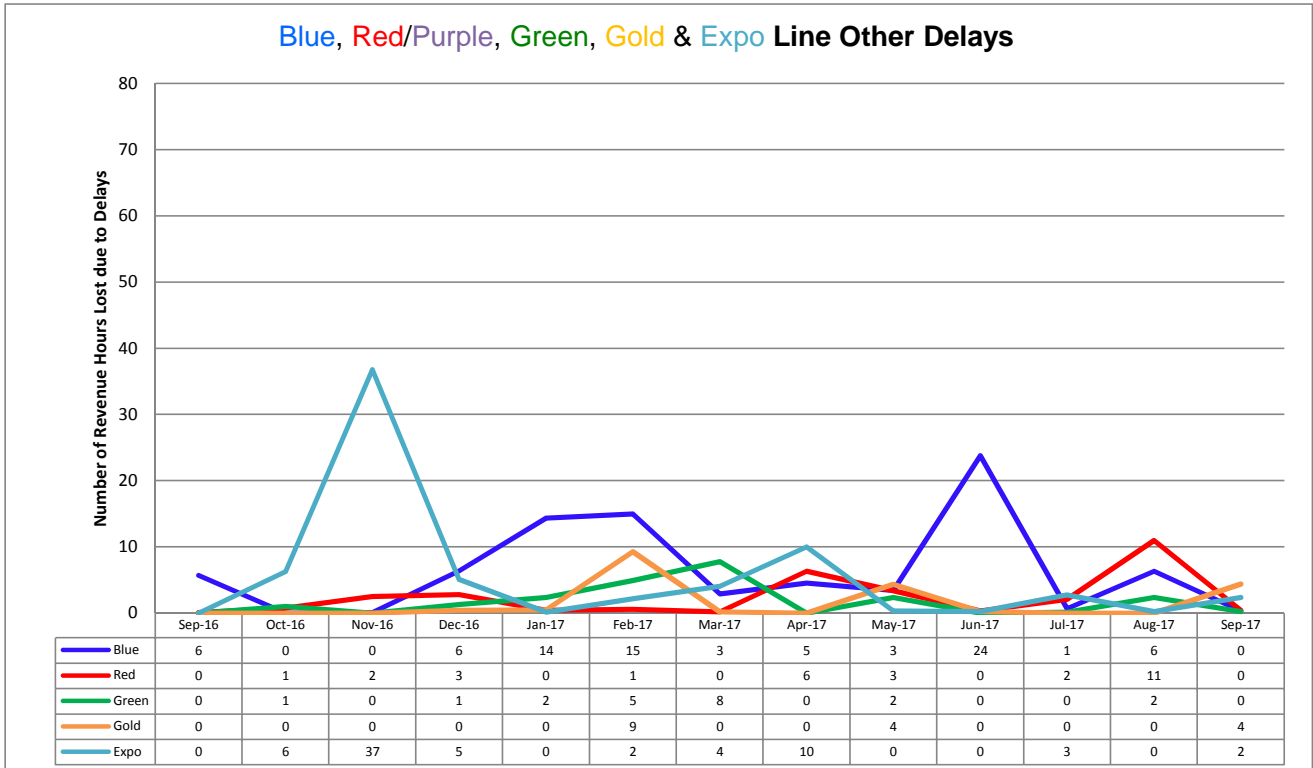
### Revenue Hours Lost Related to - ACCIDENTS



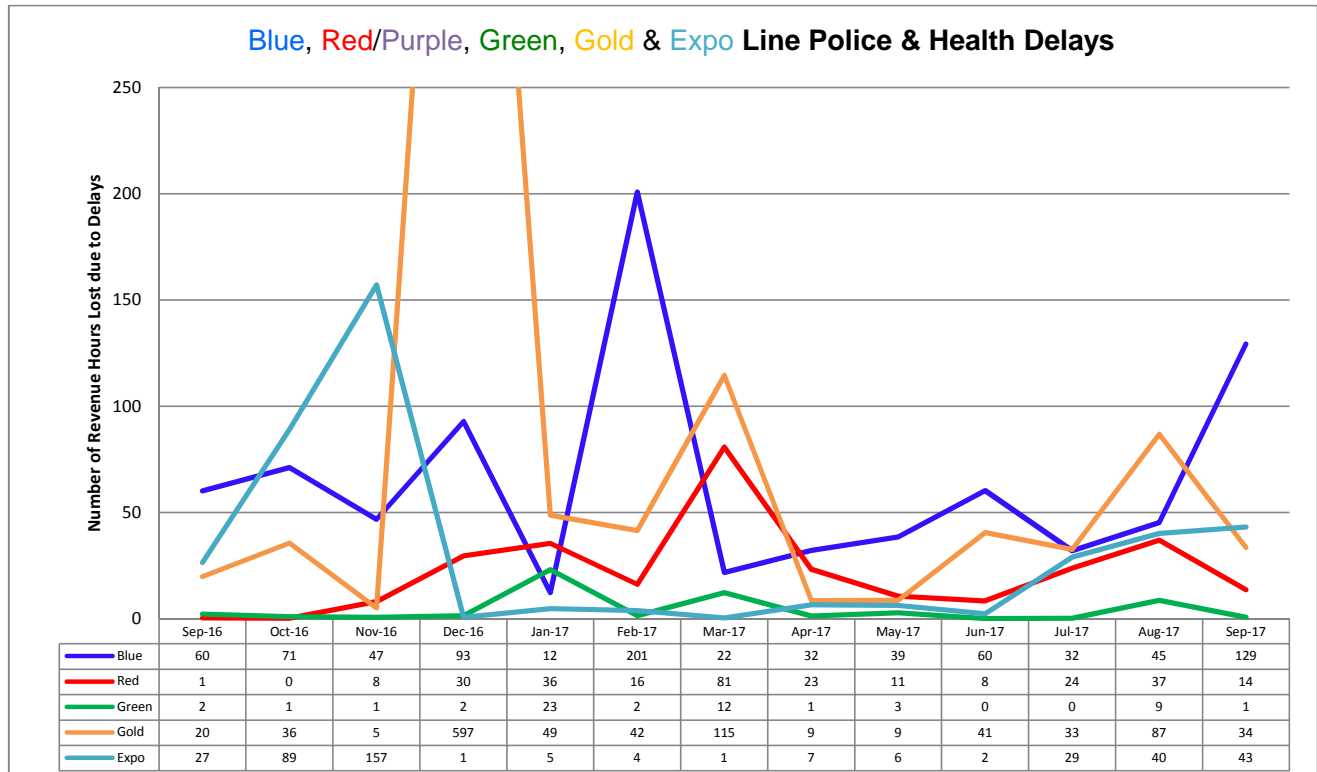
### Revenue Hours Lost Related to - OPERATIONS



### Revenue Hours Lost Related to - OTHER

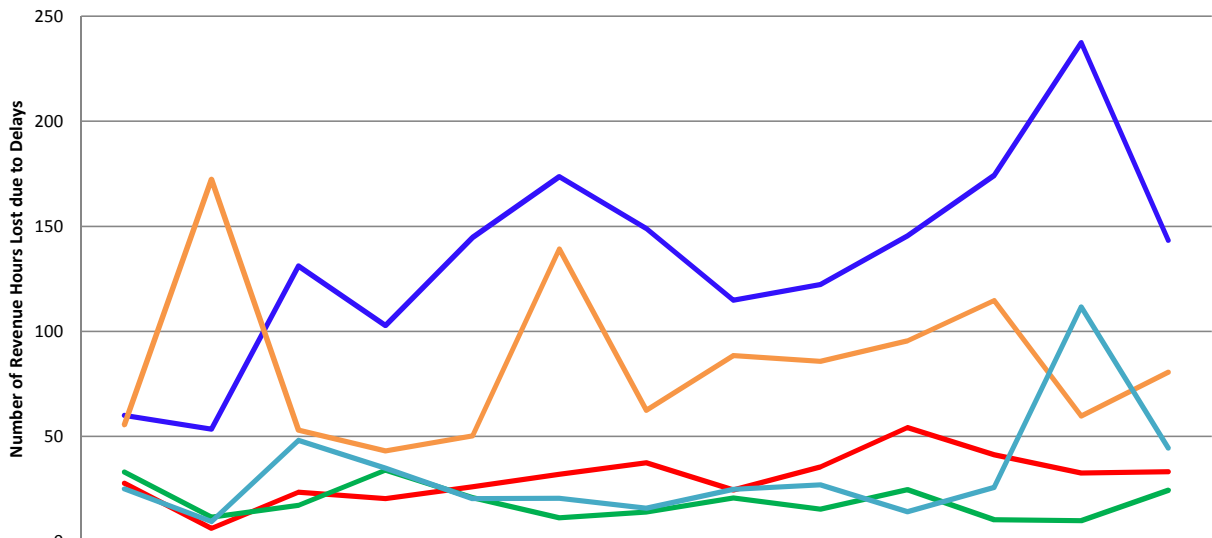


### Revenue Hours Lost Related to - POLICE & HEALTH



### Revenue Hours Lost Related to - Vehicle Delays

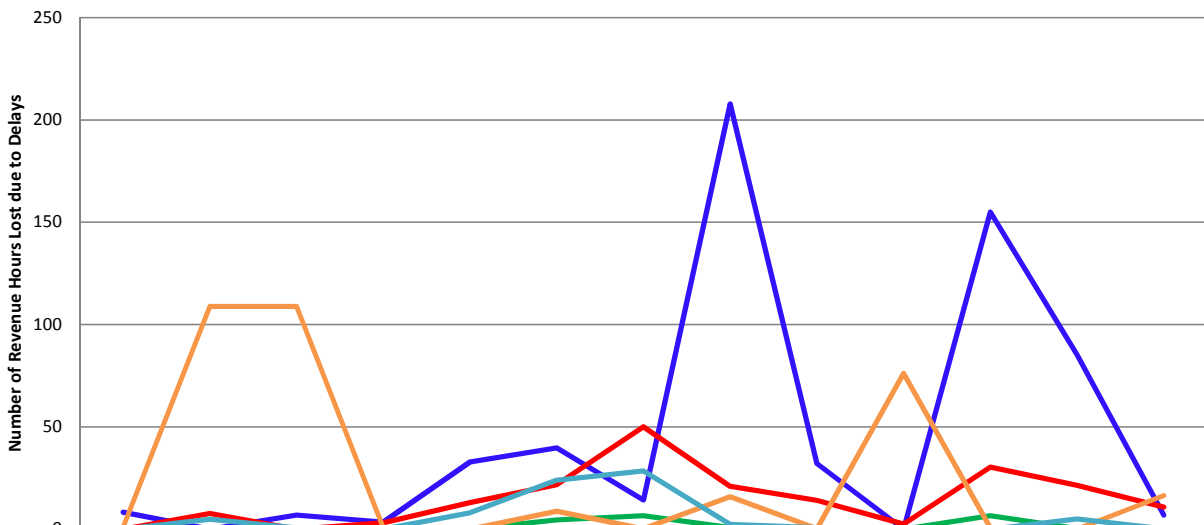
Blue, Red/Purple, Green, Gold & Expo Line Vehicle Delays



	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Blue	60	54	131	103	145	174	149	115	122	145	174	237	143
Red	28	6	24	20	26	32	38	25	36	54	41	33	33
Green	33	12	17	34	21	11	14	21	15	25	10	10	24
Gold	56	172	53	43	50	139	63	89	86	96	115	60	81
Expo	25	10	48	35	21	21	16	25	27	14	26	112	44

Revenue Hours Lost Related to - WAYSIDE

Blue, Red/Purple, Green, Gold & Expo Line Wayside Delays

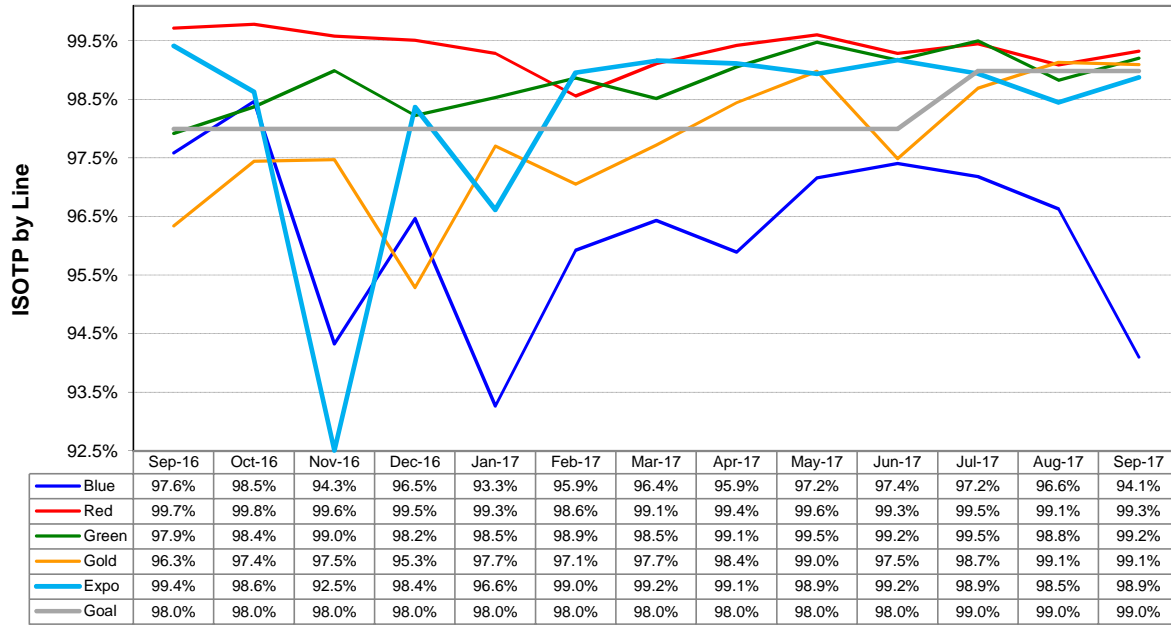


	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Blue	8	0	7	4	33	40	14	208	32	0	155	85	7
Red	0	8	0	3	13	22	50	21	14	3	30	21	11
Green	1	1	1	1	0	5	7	1	0	0	7	0	0
Gold	1	109	109	1	0	9	0	16	0	76	1	0	17
Expo	0	5	1	0	8	24	28	2	1	0	0	5	0

# Rail Service Performance

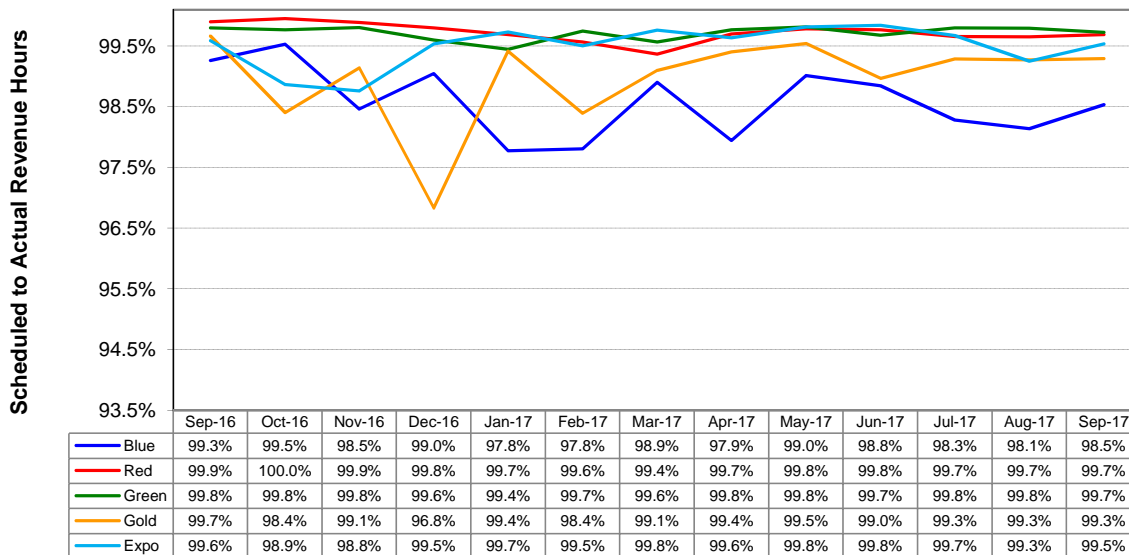
## In Service On Time Performance by Line

Blue, Red/Purple, Green, Gold & Expo Line ISOTP



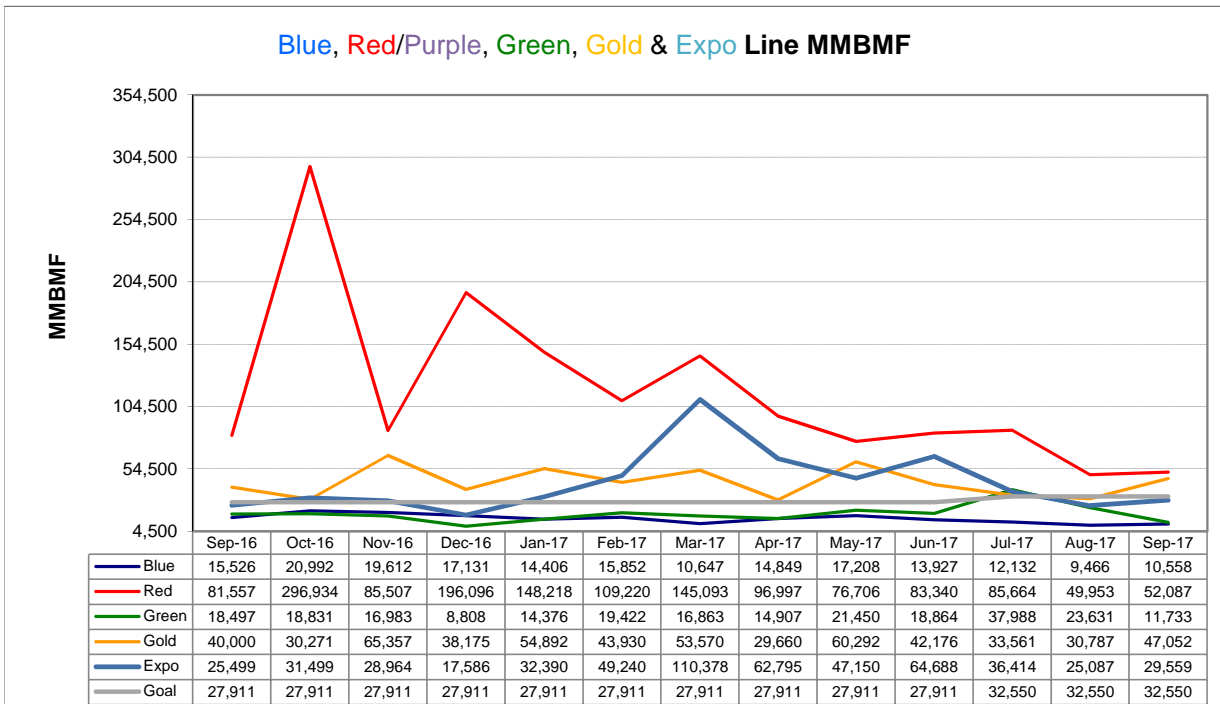
## Ratio of Scheduled to Revenue Hours Delivered by Line

Blue, Red/Purple, Green, Gold & Expo Line SRHD

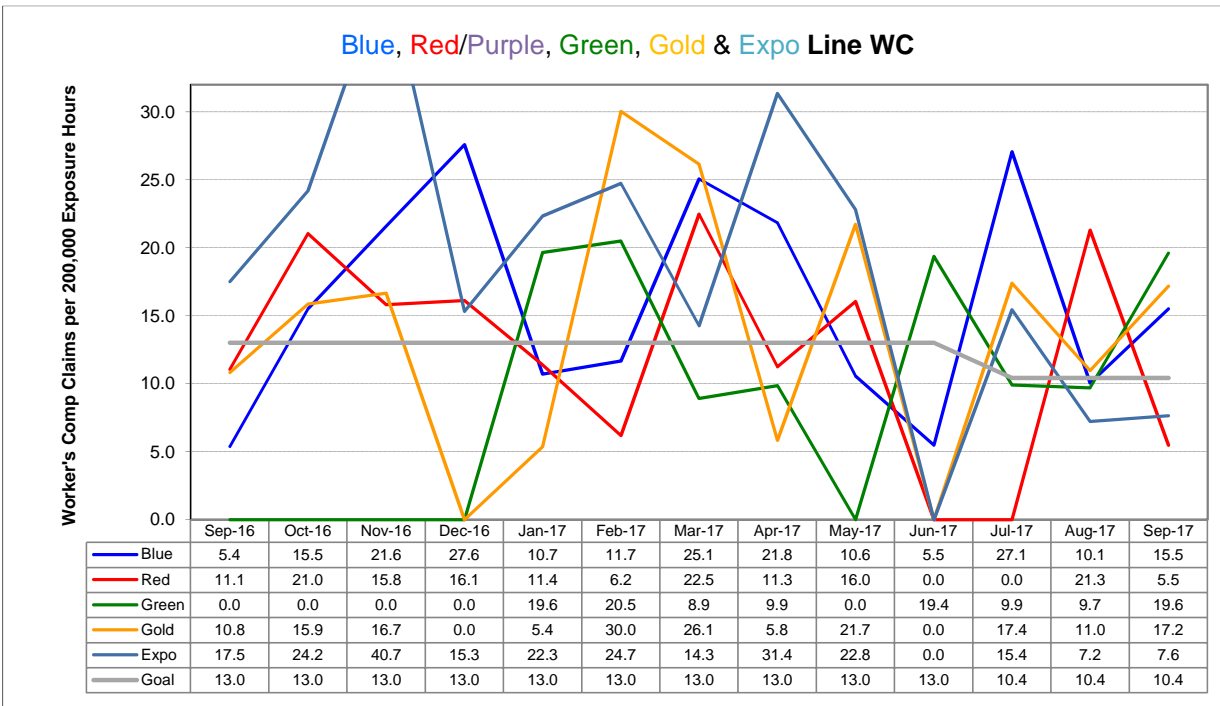




### Mean Miles Between Mechanical Failures by Line

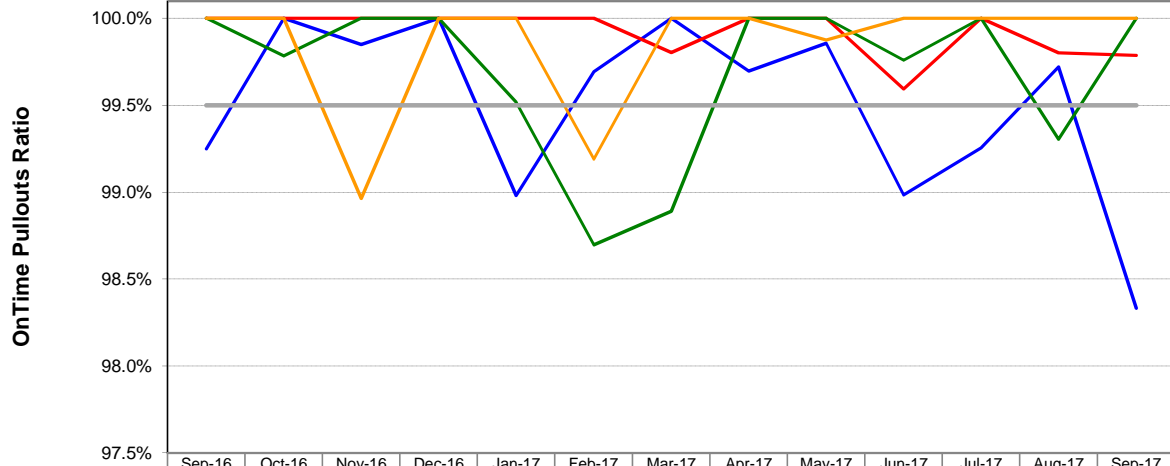


### Workers Comp Claims by Line



### On-Time Pullouts Ratio by Line

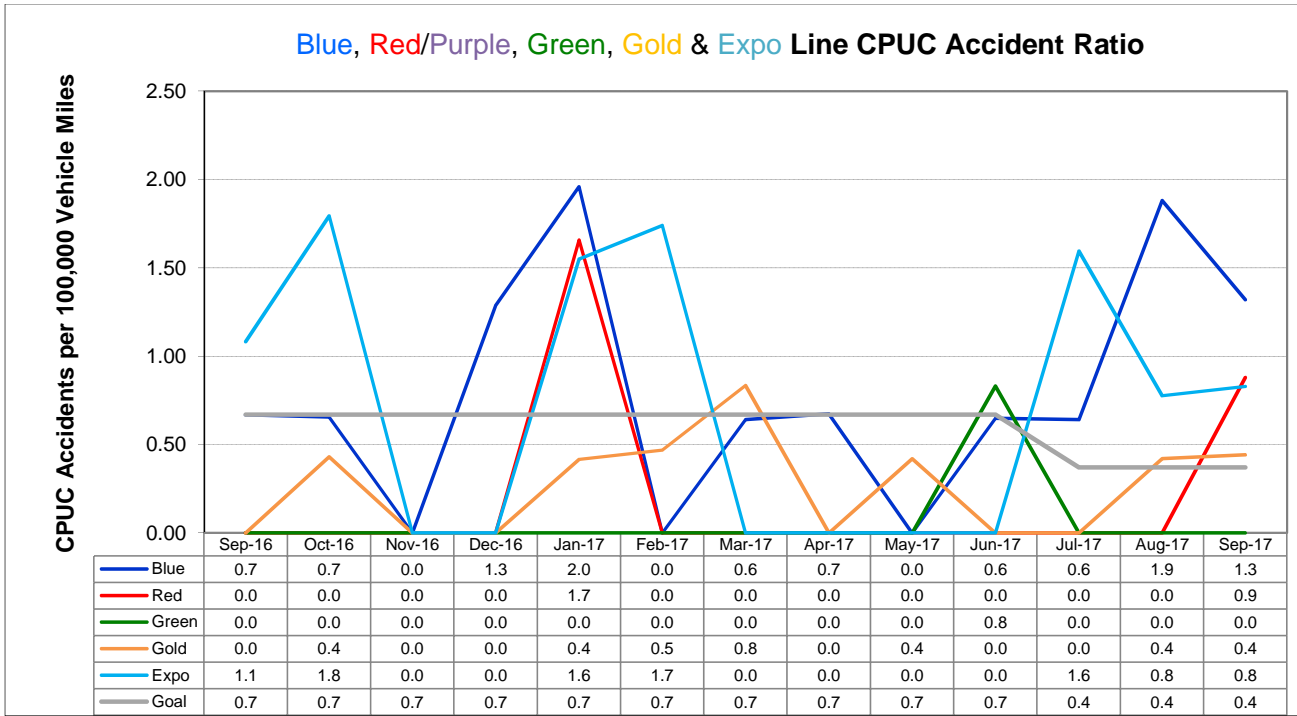
Blue, Red/Purple, Green, Gold & Expo Line OTP



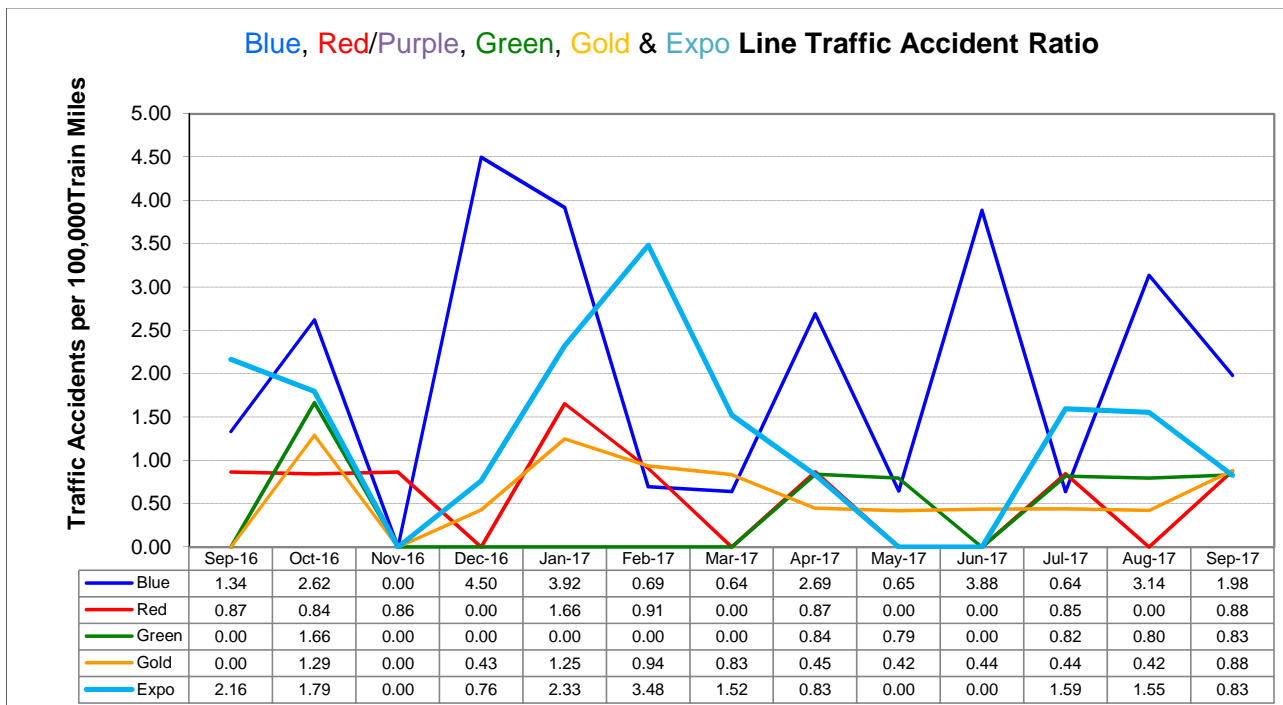
	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Blue	99.2%	100.0%	99.8%	100.0%	99.0%	99.7%	100.0%	99.7%	99.9%	99.0%	99.3%	99.7%	98.3%
Red	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	99.6%	100.0%	99.8%	99.8%
Green	100.0%	99.8%	100.0%	100.0%	99.5%	98.7%	98.9%	100.0%	100.0%	99.8%	100.0%	99.3%	100.0%
Gold	100.0%	100.0%	99.0%	100.0%	100.0%	99.2%	100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	100.0%
Expo	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%
Goal	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%	99.5%

# Rail Safety Performance

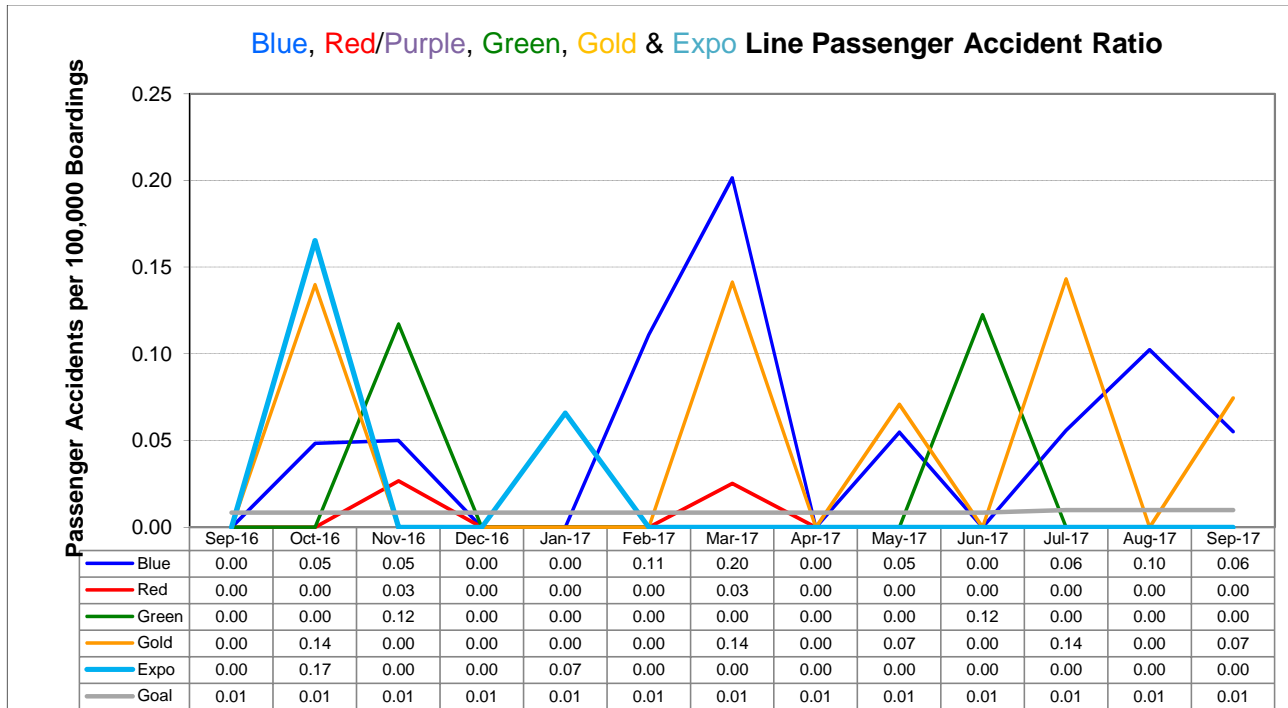
## CPUC REPORTABLE ACCIDENTS PER 100,000 TRAIN MILES



## TRAFFIC ACCIDENTS PER 100,000 TRAIN MILES



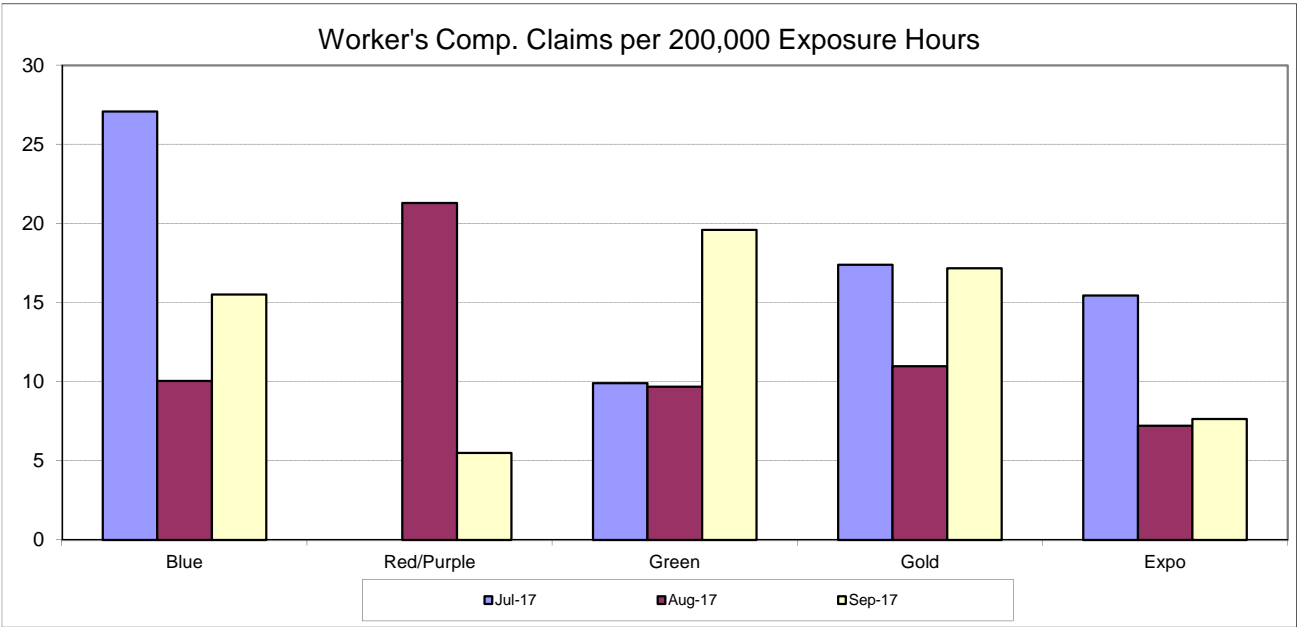
### PASSENGER ACCIDENTS PER 100,000 BOARDINGS



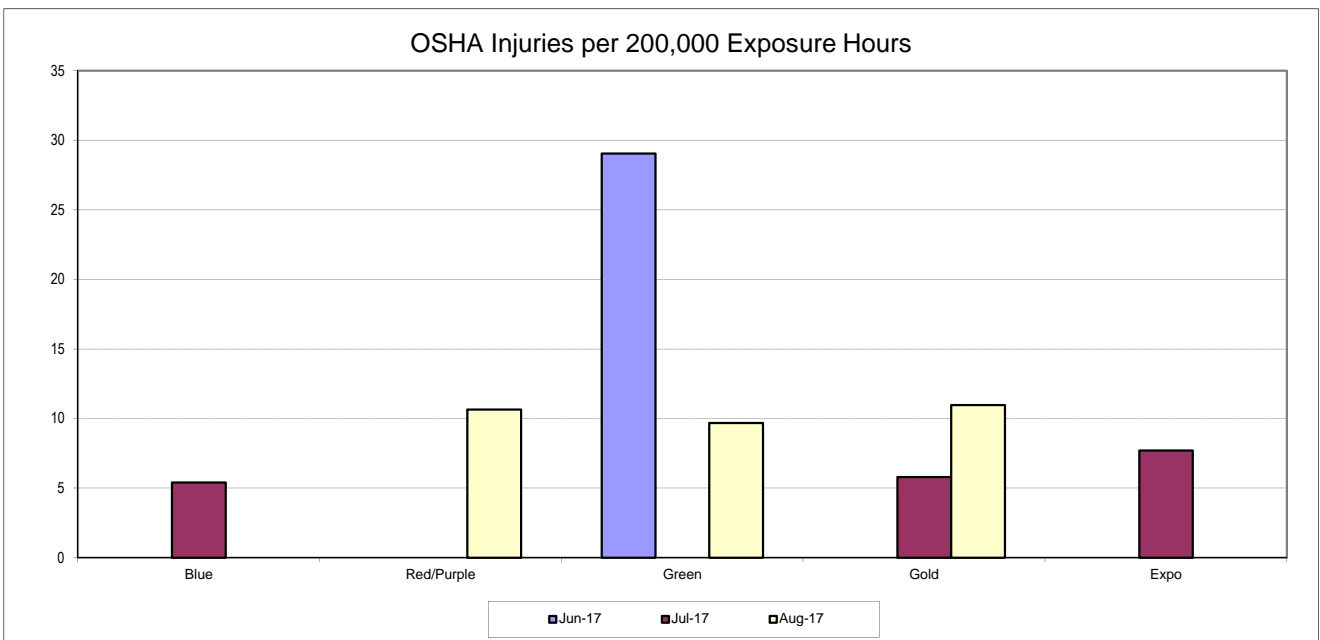
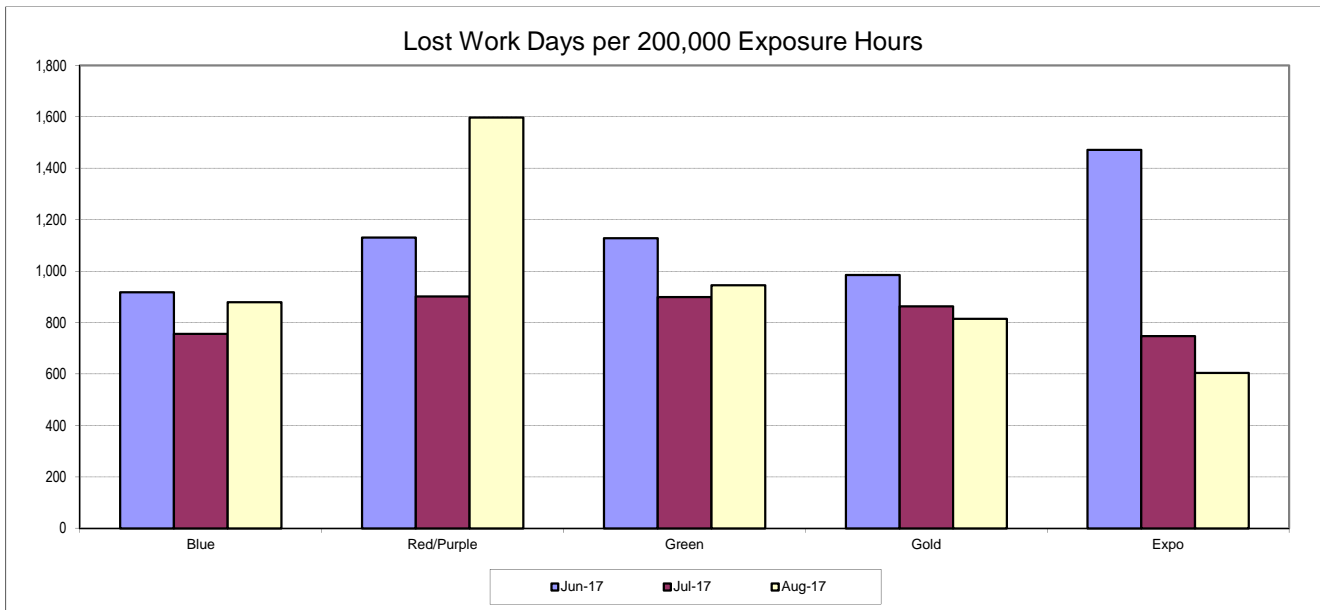
# Worker's Comp. Claims

Jul 2017 - Sep 2017

3 Month Comparison

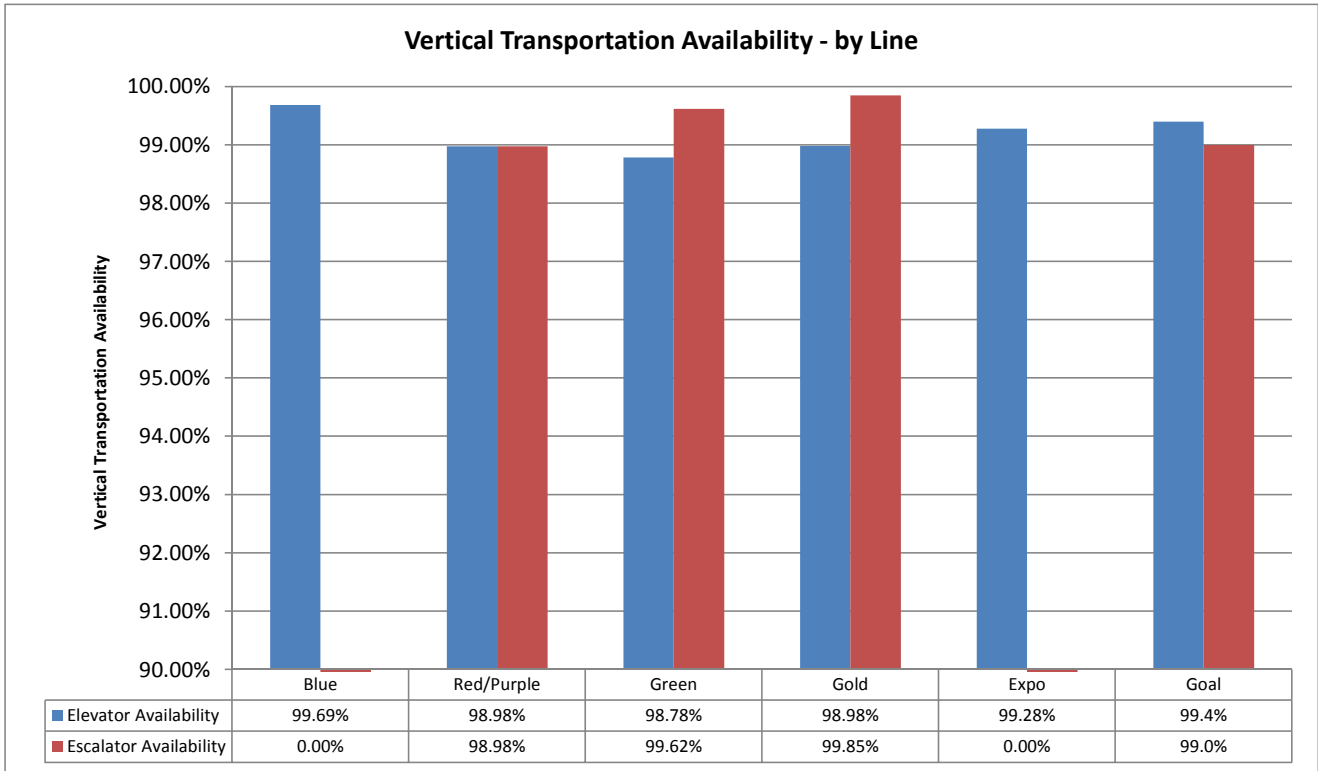


## Lost Work Days and OSHA Injuries Jun 2017 - Aug 2017 3 Month Comparison



Note: There is a one month lag in Lost Work Days and OSHA data.

## Systemwide Vertical Transportation Availability by Line



Note: No Escalators at Blue and Expo Lines

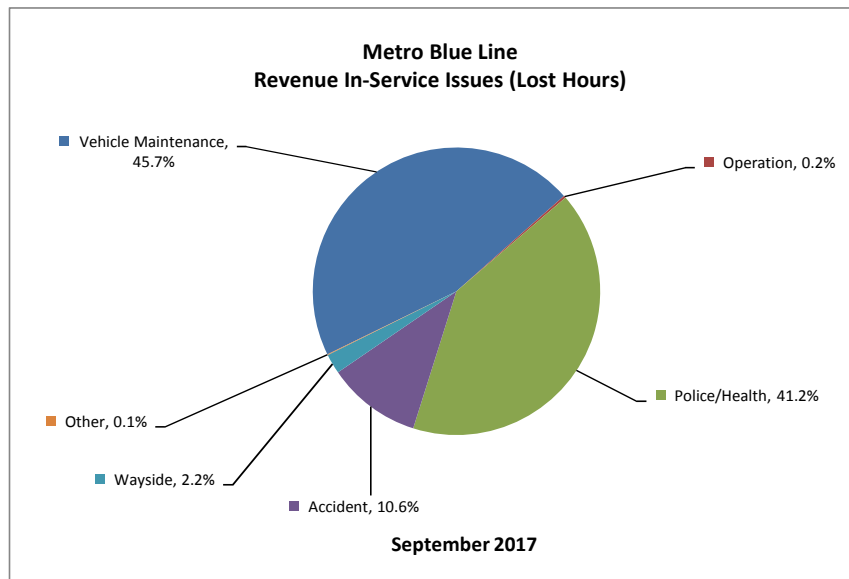
## BLUE LINE

Out of a total of 20,374 hours operated, there were approximately 314 total hours of service delays.

September 2017 Service Hours *	Revenue	
	Hours	Percent
Revenue Hours without Delays	20,060	98.5%
Cancelled + Delayed Hours	314	1.5%
<b>Total Revenue Hours</b>	<b>20,374</b>	<b>100.0%</b>

Summary of the major contributors:	Count	Hours	Percent
Operations	4	0.7	0.2%
Accidents	2	33.3	10.6%
Vehicle Maintenance	58	143.4	45.7%
Wayside	5	7.0	2.2%
Police & Health	22	129.4	41.2%
Other	1	0.3	0.1%
<b>Total</b>	<b>92</b>	<b>314.1</b>	<b>100.0%</b>

\* Data from M3 used to report Service Delays is under review for accuracy





## September 2017 Blue Line major delay contributors were as follows:

### **Operations Incidents:**

**9/15/2017 12:44:00 AM - Incident# 2911317 (0 lost trips, 6 lost minutes)**

Passenger holding door  
Compton Station

**9/22/2017 2:57:00 PM - Incident# 2914207 (0 lost trips, 10 lost minutes)**

Train 121 Late Pull Out

**9/25/2017 1:15:00 PM - Incident# 2915052 (0 lost trips, 10 lost minutes)**

Due to Single Tracking with a 12 minute headway from Mainyard to Willow Interlocking, Blue Line delays ranging from 5-15 minutes.  
North and South.

**9/25/2017 2:00:00 PM - Incident# 2915078 (0 lost trips, 18 lost minutes)**

Operator Late (Single Tracking).

Train 101

T-005

234-244-238

Northbound, Transit Mall Track 1.

### **Accidents:**

**9/18/2017 1:42:00 AM - Incident# 2912143 (1 lost trip, 168 lost minutes)**

Train 110, car 108A operated by T-490 reports 10-73 with automobile due to illegal left turn at 4th Street and Long Beach.

T-490

TRAIN#110

Cars(108A)-126

Southbound Trk#2

4th/ Long Beach

**9/29/2017 8:52:00 AM - Incident# 2916759 (11 lost trips, 1,828 lost minutes)**

Train 103 reports accident 10-72

T-115, Train 117

Track 1, Wardlow, North

(1069)-1067-1072

### **Vehicle Maintenance Incidents:**

**9/1/2017 8:01:00 PM - Incident# 2906120 (1 lost trip, 166 lost minutes)**

Loud noise and vibration under the train

Train # 106

T-353

144-114-103

SB, Firestone Station, Track #2

**9/2/2017 7:24:00 AM - Incident# 2906211 (1 lost trip, 163 lost minutes)**

Propulsion fault on LRV 141A Speed Restriction.

Train 101

T-335

Pico Station Trk 1 S/B

**9/2/2017 7:16:00 PM - Incident# 2906386 (0 lost trips, 5 lost minutes)**

Train-111

T-326

Cars (1082)-1078-1068

Southbound, Track #2

Washington Station

Propulsion / Dynamic Brakes unable to clear.

**9/3/2017 4:22:00 AM - Incident# 2906433 (0 lost trips, 12 lost minutes)**

Operator reports of no movement.

Train 103

T-050

(246)241-231

Del Amo station, Trk. 1, northbound

**9/3/2017 4:29:00 AM - Incident# 2908930 (0 lost trips, 8 lost minutes)**

Propulsion Faults

Train 104

T-522

(229)-237-302

Willow Station N/B Trk 1

+8 minute delay

**9/3/2017 4:48:00 AM - Incident# 2908941 (0 lost trips, 14 lost minutes)**

Friction Brake Fault No Movement

Train 102

T-400

(122)-120-167

T-Mall Trk 1 N/B

+14 Service delay

**9/3/2017 4:48:00 AM - Incident# 2906434 (0 lost trips, 14 lost minutes)**

Operator reports of no movement.

Train 103

T-050

(246)241-231

Del Amo station, Trk. 1, northbound

**9/3/2017 3:50:00 PM - Incident# 2906599 (1 lost trip, 137 lost minutes)**

Propulsion fault unable to clear. 149A-160

T-308

Train 103

Track 1

Northbound

Compton station

**9/3/2017 10:01:00 PM - Incident# 2906656 (2 lost trips, 275 lost minutes)**

Propulsion fault no movement. 245-248

T-237

Train 110

Track 1

Northbound

Myrrh xing

**9/5/2017 6:41:00 AM - Incident# 2907034 (0 lost trips, 5 lost minutes)**

Train 117 pull-out 6 minutes late due to a yard beak down.

**9/5/2017 4:17:00 PM - Incident# 2907346 (1 lost trip, 176 lost minutes)**

No Fault - No Movement

Train 124

T-549

(1074)-1075-1064

Southbound, Track 2 7th and Metro Center.

**9/6/2017 7:05:00 AM - Incident# 2907589 (0 lost trips, 14 lost minutes)**

No Fault - No Movement

(1074A)-1075-1064

Train 117

T-115

Firestone, Northbound, Track 1

**9/7/2017 4:52:00 AM - Incident# 2908005 (2 lost trips, 336 lost minutes)**

Propulsion fault

Train #101 T-182 car#156B-162-152

southbound at Grand station.

**9/7/2017 5:04:00 AM - Incident# 2908007 (1 lost trip, 168 lost minutes)**

propulsion fault no movement  
Train #605 T-026 car #1070-1072-1064  
Main Yard northbound lost trip northbound.

**9/9/2017 12:56:00 PM - Incident# 2909088 (1 lost trip, 174 lost minutes)**

Operator states that there is no power to his train  
Train 106  
T-233  
LRV'S 1060-1063-1074  
Mainyard Interlocking, track 2, southbound.

**9/10/2017 8:18:00 PM - Incident# 2909420 (0 lost trips, 13 lost minutes)**

(237)-231  
Propulsion Fault w/ Speed Restriction  
NB Wardlow Station  
T-353  
Train 104

**9/10/2017 8:44:00 PM - Incident# 2910257 (1 lost trip, 161 lost minutes)**

Propulsion / Dynamic Brakes  
Train 104  
T-353  
(237)-231  
Northbound, Track 1 Wardlow station.

**9/11/2017 8:10:00 AM - Incident# 2909637 (0 lost trips, 21 lost minutes)**

Train Delay due mechanical issues, clearable by vehicle tech M-158.

**9/11/2017 11:50:00 AM - Incident# 2909757 (0 lost trips, 10 lost minutes)**

Train Delay due to mechanical issues, doors 5/6 Car 139B cut out

**9/12/2017 8:25:00 AM - Incident# 2910186 (0 lost trips, 12 lost minutes)**

Propulsion / Dynamic Brakes (E7 Codes)  
106-110-(148)  
Train 105  
T-37  
Imperia, Northbound, Track 1

**9/13/2017 6:58:00 AM - Incident# 2910545 (1 lost trip, 168 lost minutes)**

Train 113 T-37 with operating car 234 246 236 reports propulsion faults at Firestone station on track 2.

**9/13/2017 4:08:00 PM - Incident# 2910806 (1 lost trip, 168 lost minutes)**

Friction Brakes (Smell of breaks).  
Train 106  
T-34  
(126A)-165-117  
Southbound, Track 2 at Florence station.

**9/14/2017 5:05:00 PM - Incident# 2911240 (1 lost trip, 168 lost minutes)**

Possible part fell off consist (138)(166)(130).  
Imperial Station  
Train #119, T-43, track #2, southbound.

**9/14/2017 5:22:00 PM - Incident# 2911243 (1 lost trip, 168 lost minutes)**

Propulsion fault (127A)108, 122.  
Compton Station  
Train #120, T-487, track #1, northbound

**9/14/2017 9:04:00 PM - Incident# 2911286 (0 lost trips, 10 lost minutes)**

Train Operator reported loud noises coming from under the Train.  
Train 103  
T-326  
(148)-162  
Del Amo Station Northbound Track #1.

**9/15/2017 5:01:00 AM - Incident# 2911343 (0 lost trips, 10 lost minutes)**

Friction Brakes  
Train 101  
T-182  
(109A)-112-118  
Flower Junction, Track 2, Southbound

**9/16/2017 7:55:00 AM - Incident# 2911793 (0 lost trips, 6 lost minutes)**

Re occurrent propulsion on LRV 117B  
Train 109  
T-069  
LRV'S (117B) 130-166  
Artesia Station , track 1, northbound.

**9/16/2017 8:23:00 AM - Incident# 2911803 (0 lost trips, 5 lost minutes)**

BO headlights LRV 1065B  
Train 102  
T-281  
LRV'S ( 1065B ) 1061-1078  
Washington Station, track 2 , southbound.

**9/16/2017 8:45:00 AM - Incident# 2911799 (0 lost trips, 6 lost minutes)**

Train 101 reporting propulsion faults on LRV 114  
T-034  
LRV'S 131-(114) 159  
Willowbrook station, track 1 northbound.

**9/18/2017 6:52:00 PM - Incident# 2912539 (3 lost trips, 509 lost minutes)**

(247B)-240-245  
Misaligned Doors  
SB Grand  
Train 107  
T-487

**9/19/2017 6:01:00 AM - Incident# 2912699 (1 lost trip, 174 lost minutes)**

Friction Brakes  
(238)233-234  
Train 114  
T-164  
Willow, Track 1, Northbound

**9/19/2017 1:32:00 PM - Incident# 2912843 (0 lost trips, 16 lost minutes)**

No Fault - No Movement  
158-123-136  
Train 656  
T-252  
Pico, Southbound, Track 2

**9/20/2017 2:58:00 PM - Incident# 2913364 (1 lost trip, 168 lost minutes)**

Train 121 had door issue upon pulling out the yard NB at Del Amo.  
Train 121  
T-82  
Tk 1 NB Del Amo  
301-245-247

**9/20/2017 9:35:00 PM - Incident# 2913459 (2 lost trips, 336 lost minutes)**

Doors are not opening with use of (open Doors) push button. The whole consist.  
Train 118  
T-78  
Track 1, N/B  
Del Amao Station  
(1070A)-1020-1088

**9/21/2017 5:37:00 AM - Incident# 2913536 (0 lost trips, 6 lost minutes)**

Propulsion / Dynamic Brakes  
(112)-122-165  
Train 113  
T-37  
Yard, Southbound, Departure Track

**9/21/2017 6:14:00 AM - Incident# 2913556 (1 lost trip, 168 lost minutes)**

Propulsion / Dynamic Brakes  
(301A)-239-246  
Train 114  
T-376  
Compton, Northbound, Track 1

**9/21/2017 8:00:00 AM - Incident# 2913723 (6 lost trips, 1,007 lost minutes)**

Other Vehicle System (Dynamic Brake Fault)  
(234B)-233-237  
Train 102  
T-485  
Wardlow, Southbound, Track 2

**9/21/2017 8:04:00 AM - Incident# 2914140 (0 lost trips, 10 lost minutes)**

Propulsion / Dynamic Brakes  
T-262  
Train 113  
LRV 242-238-229  
Willow Station, Trackn 1, northbound.

**9/21/2017 8:35:00 AM - Incident# 2913619 (6 lost trips, 1,007 lost minutes)**

Friction Brakes  
(235A)-236-230  
Train 119  
T-125  
Rosecrans Flyover, Southbound, Track 2

**9/21/2017 3:55:00 PM - Incident# 2913792 (0 lost trips, 6 lost minutes)**

Out Late  
Train 126  
T-075  
236-(229)-234  
Yard Limits division 11.

**9/22/2017 4:18:00 AM - Incident# 2913963 (0 lost trips, 6 lost minutes)**

Loss of Cab Signal Intermittently  
Train 101  
T-152  
(1061A)-1062-1066  
Slauson Station, Track 2, Northbound

**9/23/2017 12:46:00 PM - Incident# 2914471 (0 lost trips, 8 lost minutes)**

Train 111 reporting loss of Cab Signals departing 7th & Metro.  
Train 111  
T-259  
LRV'S ( 302A ) 238  
7th & Metro, track 2, southbound.

**9/25/2017 3:18:00 PM - Incident# 2915097 (1 lost trip, 168 lost minutes)**

Propulsion / Dynamic Brakes  
Train 119  
T-042  
(229)-302-242  
Southbound, Track 2 Del Amo station.

**9/25/2017 9:04:00 PM - Incident# 2915212 (1 lost trip, 176 lost minutes)**

Doors  
Train 107  
T-413  
250-246-(248)  
Southbound, Track 2 Grand station.

**9/25/2017 10:28:00 PM - Incident# 2915233 (1 lost trip, 179 lost minutes)**

No Fault - No Movement  
Train 605  
T-043  
1075-1062-1066  
Southbound, Track 2 119th crossing.

**9/26/2017 6:10:00 AM - Incident# 2915298 (1 lost trip, 175 lost minutes)**

Train 604 reports no movement Friction Brakes not releasing.  
Train 604  
T-005  
LRV'S 135-141-153  
Del Amo Station, Track 1, northbound.

**9/26/2017 3:51:00 PM - Incident# 2915524 (1 lost trip, 176 lost minutes)**

Auto Train Protection (Speed Limit)  
Train 121  
T-043  
(1074)-1066-1062  
Southbound, Track 2 Washington interlocking.

**9/27/2017 8:19:00 AM - Incident# 2915818 (2 lost trips, 336 lost minutes)**

Propulsion / Dynamic Brakes/HSCB trip  
Train 111  
T-36  
LRV (166A),153,141  
Del Amo Station,Track 1  
Northbound

**9/27/2017 4:10:00 PM - Incident# 2916022 (1 lost trip, 168 lost minutes)**

B/O Doors 7/8  
Train 117  
Car 248  
Pico Station  
Southbound

**9/27/2017 5:55:00 PM - Incident# 2916072 (1 lost trip, 168 lost minutes)**

Propulsion faults  
Train 125  
Car 112  
T-187  
Wardlow Station  
Northbound

**9/28/2017 4:43:00 AM - Incident# 2916166 (2 lost trips, 336 lost minutes)**

Train 103 reports reoccurring Propulsion Faults on LRV 106  
Train 103  
T-050  
LRV'S 138 ( 106 ) 110  
Transit Mall, track 1, Northbound.

**9/28/2017 5:10:00 AM - Incident# 2916225 (0 lost trips, 20 lost minutes)**

Train 604 reports that train will not move at more than 35mph , no other indications  
Train 604  
T-005  
LRV'S 1090-1070-1065  
Del Amo Station, track 1, northbound.

**9/28/2017 8:45:00 AM - Incident# 2916296 (2 lost trips, 336 lost minutes)**

Train 114 reports that speed can not exceed 35mph on LRV 1090. LRV 1070 Smoking Brakes.

Train 114  
T-306  
LRV-1090-1070-1065  
Compton Station, track 1, northbound.

**9/28/2017 9:18:00 AM - Incident# 2916421 (1 lost trip, 168 lost minutes)**  
Train 105 contacted control that doors will not open at Slauson Station track 2.

Train 105  
T-076  
LRV'S 1066-1062-1077  
Slauson Station, track 2, southbound.

**9/29/2017 3:51:00 AM - Incident# 2916657 (0 lost trips, 12 lost minutes)**  
Prop/Fault.  
Train #102.  
T-246.  
LRV- (124), 140, 110.  
4N Mainyard, Northbound.

**9/29/2017 4:52:00 AM - Incident# 2916671 (0 lost trips, 11 lost minutes)**  
No Indication/ No Movement.  
Train #107.  
T-069.  
LRV- 1066, 1062, 1077.  
3N Mainyard, Northbound for Imperial Turn- Back.

**9/29/2017 3:28:00 PM - Incident# 2916918 (1 lost trip, 166 lost minutes)**  
HSCB trip 235(250)234.  
Metro Center  
Train #104, T-005, track #2, southbound.

**9/29/2017 3:47:00 PM - Incident# 2916930 (0 lost trips, 6 lost minutes)**  
Friction brakes feel slack (301)233,231.  
Washington Station  
Train #121, T-353, track #2, southbound.

**Wayside Incidents:**

**9/1/2017 4:50:00 PM - Incident# 2906071 (0 lost trips, 50 lost minutes)**  
False Occupancy from Compton to Willow.

**9/8/2017 9:41:00 AM - Incident# 2908623 (0 lost trips, 12 lost minutes)**  
False Occupancy from Compton-Artesia

**9/18/2017 3:37:00 PM - Incident# 2912508 (0 lost trips, 15 lost minutes)**  
Train 121 Delayed

**9/19/2017 4:14:00 AM - Incident# 2912622 (2 lost trips, 336 lost minutes)**  
Traction Power: Other  
Willow Pocket graphics give appearance of de-energized tracks, Wardlow TPSS is back feeding Willow Pocket.

**9/21/2017 2:45:00 PM - Incident# 2913761 (0 lost trips, 6 lost minutes)**  
OUT LATE! due to open breaker.

**Police & Health Incidents:**

**9/1/2017 12:53:00 PM - Incident# 2905928 (6 lost trips, 997 lost minutes)**  
Stabbing on train # 103 at Anaheim Station.  
Train # 103  
T-548  
Anaheim, track #1, northbound  
1082 1070 1078

**9/2/2017 10:34:00 PM - Incident# 2906408 (0 lost trips, 15 lost minutes)**  
Train-104  
T-149  
Cars (301)-248-245  
Northbound, Track #1  
Imperial Station  
Altercation aboard train, LASD reports a fight aboard the train.

**9/4/2017 1:02:00 PM - Incident# 2906782 (0 lost trips, 10 lost minutes)**  
Traffic Accident MTA Not Involved at Washington and Naomi Track 2

**9/5/2017 10:59:00 AM - Incident# 2907181 (0 lost trips, 22 lost minutes)**

Vehicle with broken Axle blocking track at 119th Street crossing.

**9/5/2017 11:00:00 AM - Incident# 2907223 (0 lost trips, 6 lost minutes)**

Train 105 reports a Sick patron on board at Metro Center

**9/5/2017 10:21:00 PM - Incident# 2907447 (0 lost trips, 20 lost minutes)**

Sick individual

Train 101

T-376

Cars 117-(119)

Willowbrook station N/B

**9/6/2017 9:14:00 AM - Incident# 2907680 (23 lost trips, 3,859 lost minutes)**

Stabbing adjacent to Pico Station

**9/6/2017 3:10:00 PM - Incident# 2907829 (0 lost trips, 8 lost minutes)**

Train-107

T-355

Cars (100)-143-113

Southbound Track #2

Imperial Station

Sick Individual reported on approach to 103rd Station.

**9/7/2017 1:00:00 PM - Incident# 2908231 (1 lost trip, 180 lost minutes)**

Traffic accident at 5th Street and Long Beach, MTA not involved.

Train # 119

T-355

5th Street Station, track #1, southbound

1075 1086 1077

**9/7/2017 4:05:00 PM - Incident# 2908302 (1 lost trip, 174 lost minutes)**

Long Beach PD notified CCTV to hold train # 108 at Warlow Station for (4) juveniles of an (alleged) robbery at Transit Mall. Train departed prior to hold, proceeding to Del Amo Station.

Train #108

Del Amo Station, track #1, northbound

169 168 162

**9/7/2017 4:41:00 PM - Incident# 2908319 (6 lost trips, 1,007 lost minutes)**

Blockade at Pacific and 3rd in Long Beach.

**9/8/2017 7:10:00 AM - Incident# 2908550 (0 lost trips, 5 lost minutes)**

Train 109 arrived Transit Mall Station 5 minutes late due to a tractor trailer blocking intersection of long beach and Broadway.

**9/9/2017 5:07:00 AM - Incident# 2908973 (0 lost trips, 4 lost minutes)**

R-105 reports a sick patron on board train 103, platform number 2.

**9/9/2017 7:32:00 PM - Incident# 2909171 (0 lost trips, 7 lost minutes)**

Train-103

T-490

Cars (237A)-231-235

Southbound Track #2

Transit Mall

Emergency: Operator reports Patron lying on the floor in the floor in car 237, non responsive and requested medical.

**9/11/2017 2:45:00 PM - Incident# 2909834 (0 lost trips, 14 lost minutes)**

Trespasser

Train 102

T-05

139-111-140

Southbound, Track 2 119th crossing.

**9/13/2017 5:34:00 AM - Incident# 2910494 (6 lost trips, 1,026 lost minutes)**

Train service suspended between Grand and San Pedro stations due to armed/ Barricaded individual at Washington /Santee. Per LAPD Lt. Humphries.



**9/15/2017 4:15:00 PM - Incident# 2912533 (2 lost trips, 344 lost minutes)**

Physical Altercation On Board Train

Train 107, T-355

Cars 136-113-116

Willowbrook Station, SB, Trk 2

**9/16/2017 11:08:00 PM - Incident# 2911947 (0 lost trips, 15 lost minutes)**

Male Individual fell onto tracks

PCH Station

LBPD

LBFD

Dispatch #7389

No information was obtained from individual

**9/16/2017 11:46:00 PM - Incident# 2911949 (0 lost trips, 15 lost minutes)**

Car blocking Track 1

Flower Junction

**9/17/2017 5:14:00 AM - Incident# 2911979 (0 lost trips, 10 lost minutes)**

Trespasser Sitting on Track 1

Willow Pocket Mile Marker 18.2

**9/20/2017 2:40:00 PM - Incident# 2913326 (0 lost trips, 12 lost minutes)**

Train 101 reports a patron is having a seizure NB at San Pedro.

**9/23/2017 11:03:00 AM - Incident# 2914459 (0 lost trips, 12 lost minutes)**

Train 105 reports that track 2 was blocked at Washington Blvd & Naomi Street due to a traffic accident MTA not involved.

**Other Incidents:**

**9/3/2017 1:34:00 PM - Incident# 2906550 (0 lost trips, 20 lost minutes)**

Individual holding doors at Metro Center and then at Grand

Train 110

T259

1063A-1074

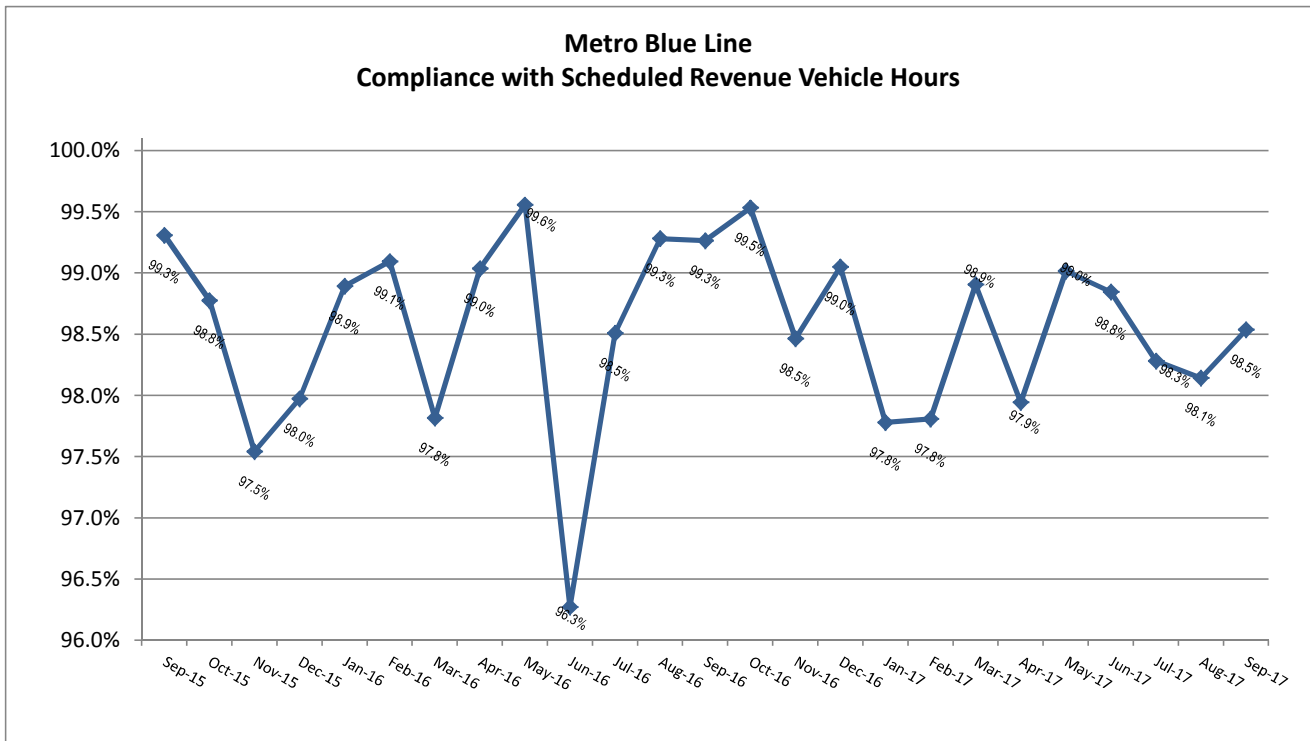
Track 2

Southbound

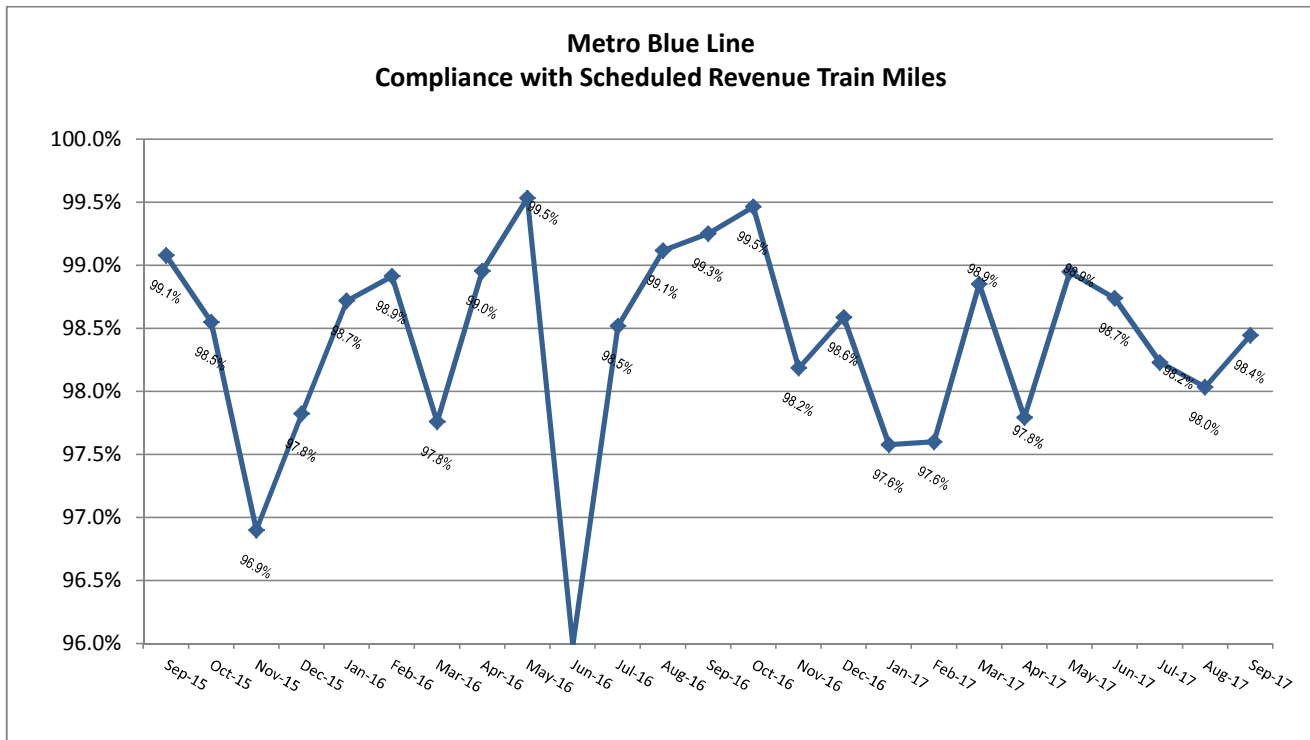
metro center and then Grand

# MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

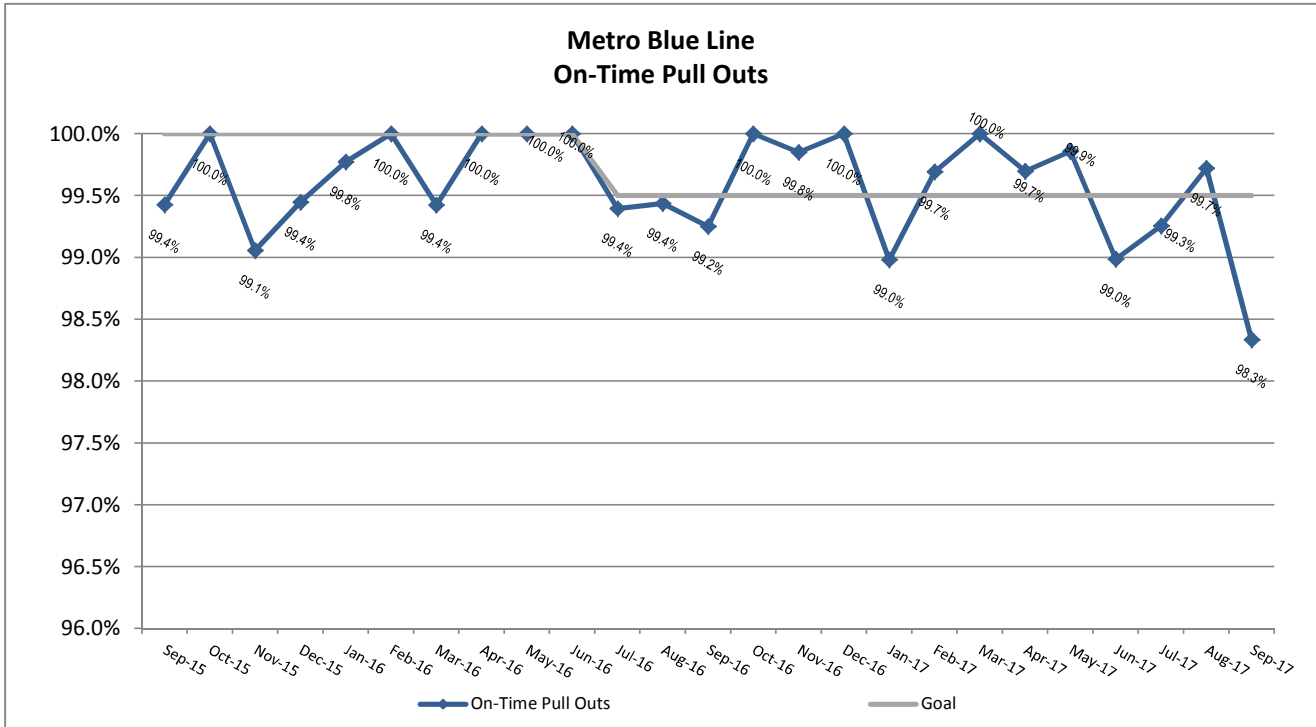
## COMPLIANCE WITH SCHEDULED VEHICLE HOURS



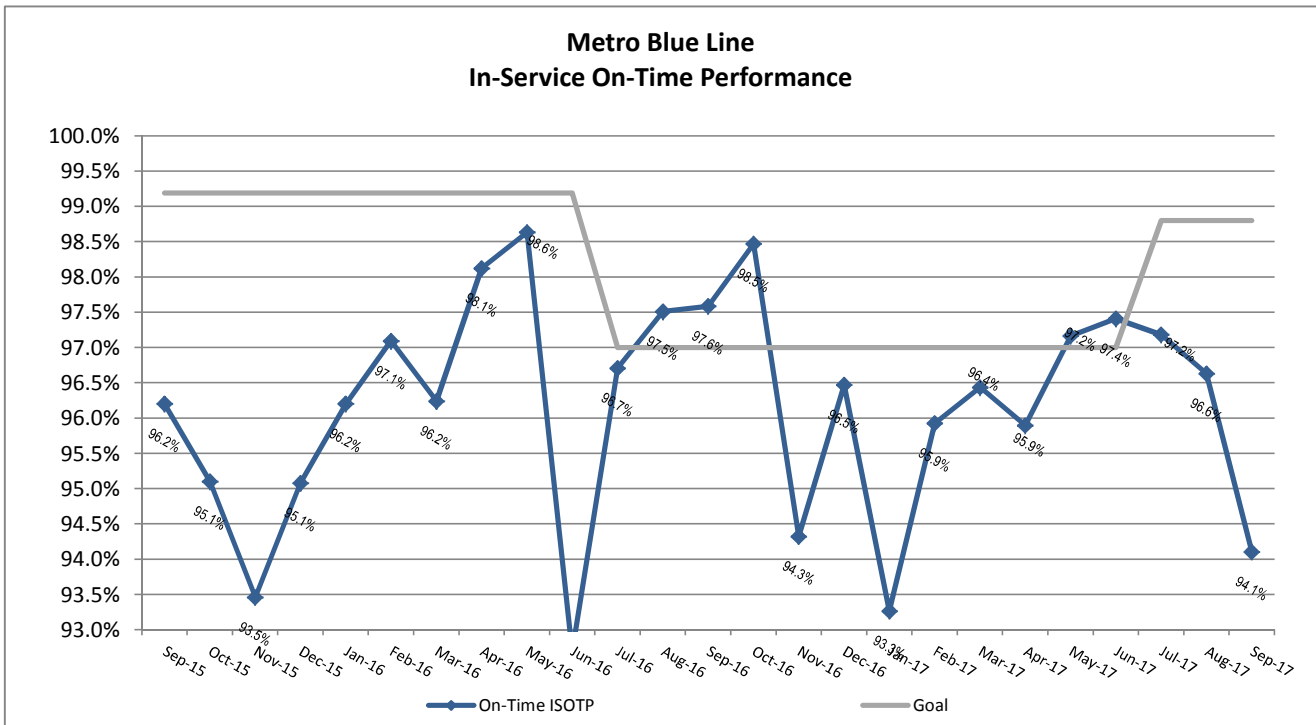
## COMPLIANCE WITH SCHEDULED TRAIN MILES



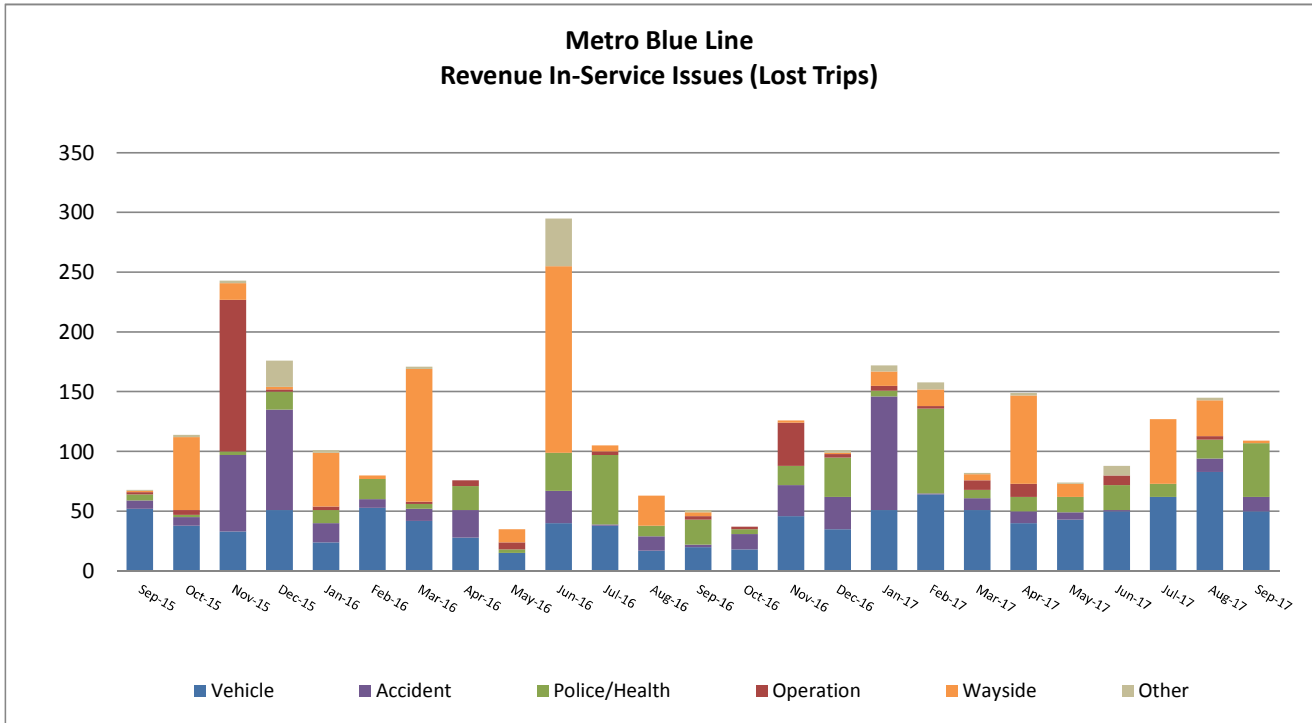
## ON-TIME PULL OUTS



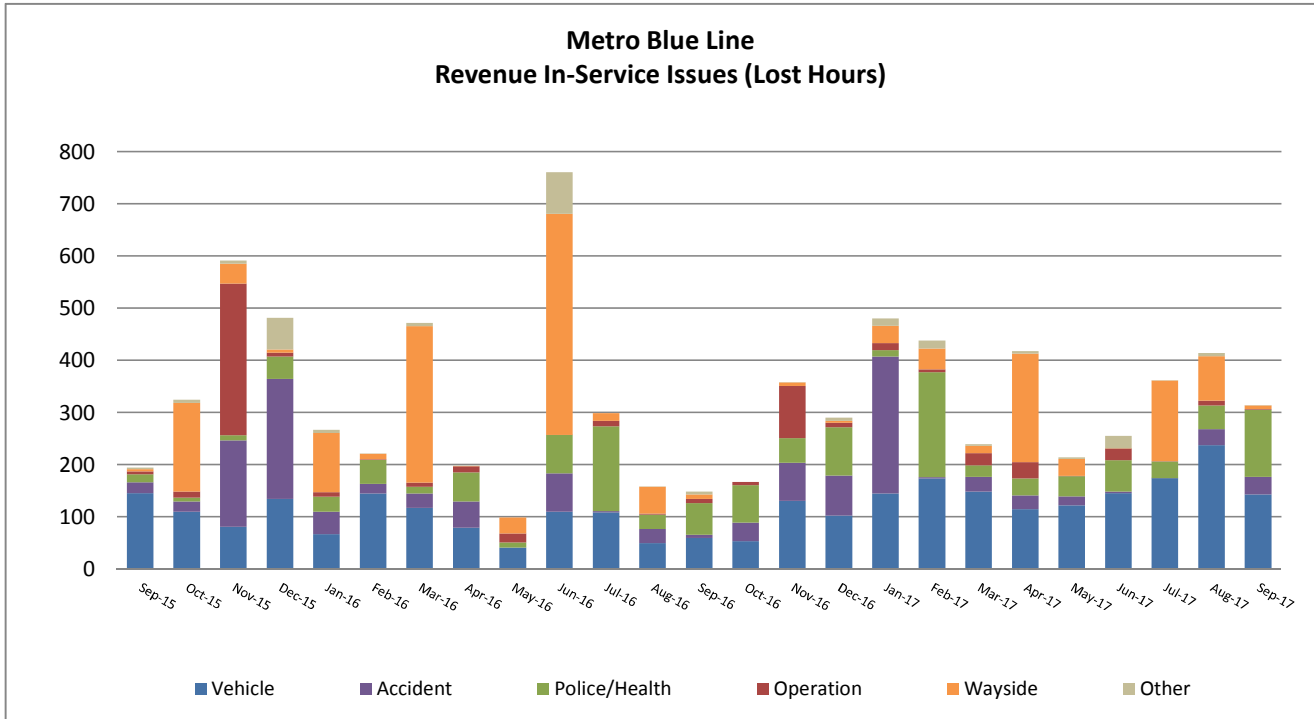
## IN-SERVICE ON-TIME PERFORMANCE CHART



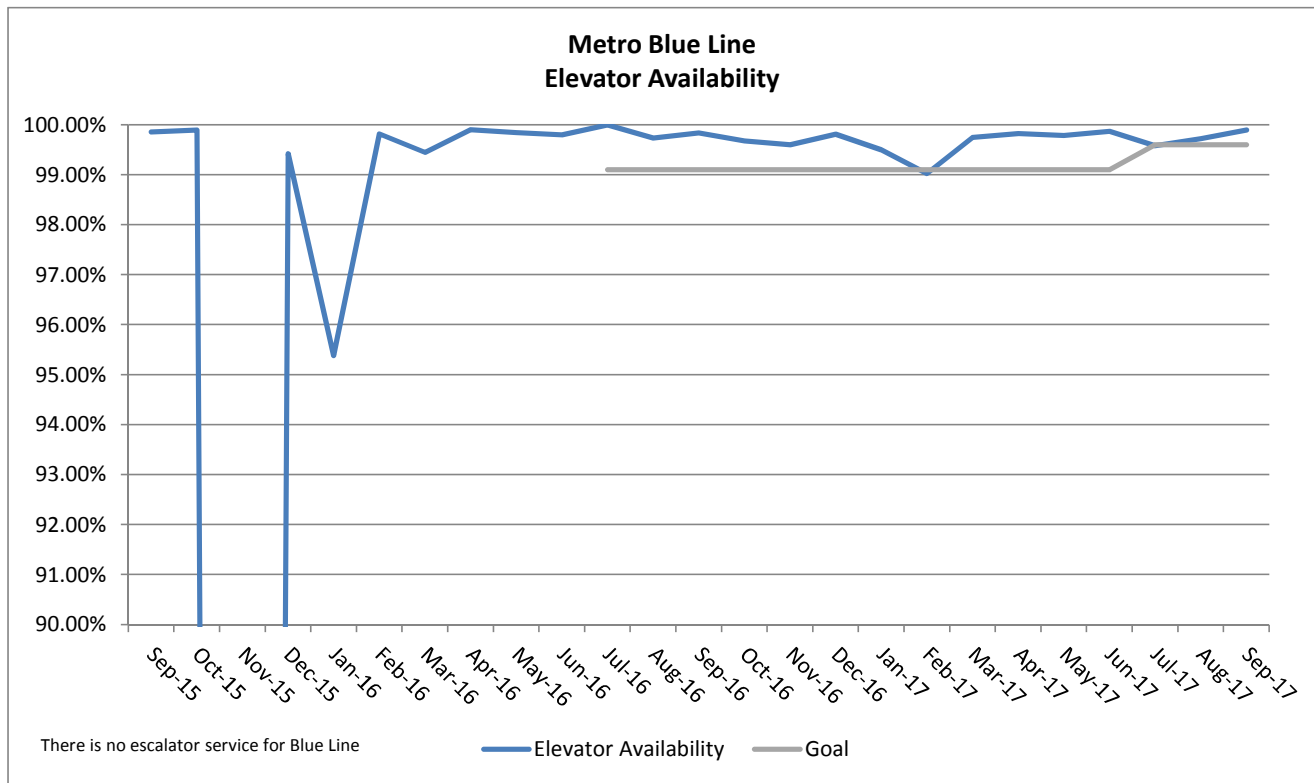
## LOST TRIPS



## LOST HOURS



## VERTICAL TRANSPORTATION AVAILABILITY



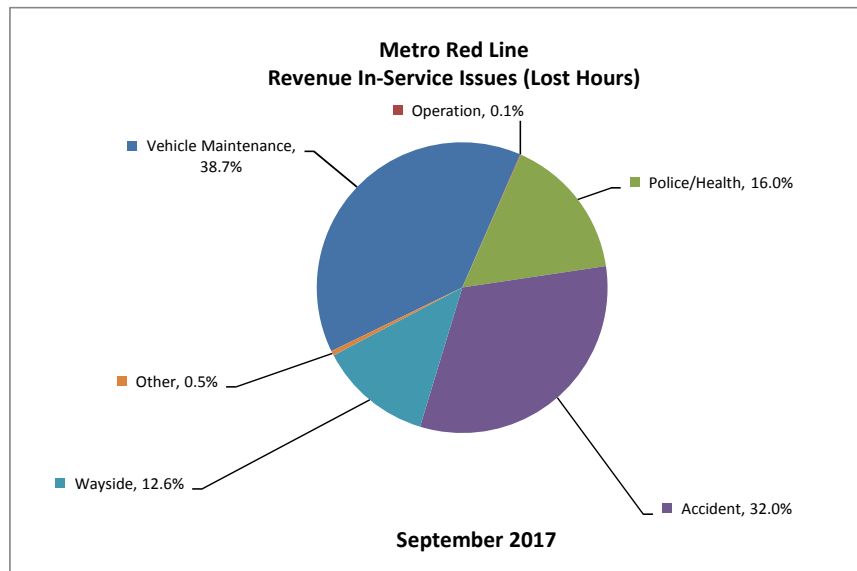
## RED LINE

Out of a total of 26,248 hours operated, there were approximately 86 total hours of service delays.

September 2017 Service Hours *	Revenue	
	Hours	Percent
Revenue Hours without Delays	26,162	99.7%
Cancelled + Delayed Hours	86	0.3%
<b>Total Revenue Hours</b>	<b>26,248</b>	<b>100.0%</b>

Summary of the major contributors:	Count	Hours	Percent
Operations	1	0.1	0.1%
Accidents	1	27.4	32.0%
Vehicle Maintenance	13	33.2	38.7%
Wayside	4	10.8	12.6%
Police & Health	8	13.7	16.0%
Other	2	0.4	0.5%
<b>Total</b>	<b>29</b>	<b>85.7</b>	<b>100.0%</b>

\* Data from M3 used to report Service Delays is under review for accuracy



## September 2017 Red Line major delay contributors were as follows:

### Operations Incidents:

**9/19/2017 6:04:00 PM - Incident# 2912956 (0 lost trips, 5 lost minutes)**

Union Station operator removed from service due to observing several mice inside the operators break room.

### Accidents:

**9/12/2017 9:43:00 AM - Incident# 2910138 (11 lost trips, 1,647 lost minutes)**

Train vs. Trespasser

Train #201

Train operator T-364

Cars (547), 548, 589,590

7th & Metro, AR, Westbound

### Vehicle Maintenance Incidents:

**9/1/2017 7:43:00 AM - Incident# 2905782 (0 lost trips, 10 lost minutes)**

No movement at Westlake AL East

Train 211

T-276

Cars 565-566-547-(548)-591-592

Westlake MacArthur AL East

**9/3/2017 7:08:00 PM - Incident# 2906634 (2 lost trips, 232 lost minutes)**

Off set wheels car # 536

Union Station AL East

T-64 Train 202

Car # 589-593-535-(536)

**9/7/2017 3:26:00 PM - Incident# 2908316 (1 lost trip, 190 lost minutes)**

No Movement with no indications.

Train #213

Cars #(549)-550-565-566-581-582

W/Bound Vermont Santa Monica A/R Track.

**9/10/2017 4:12:00 AM - Incident# 2909224 (0 lost trips, 9 lost minutes)**

Propulsion/Service Brake Failure train line, unknown car.

Train # 202

T-10

Union Station, AR, westbound

(599 600 563 564 535 536)

**9/13/2017 4:52:00 AM - Incident# 2910486 (0 lost trips, 11 lost minutes)**

North Hollywood East IL(departing station), Train-210 T-101 cars 568/567/586/585/590/589 ATP failure with emergency brake applications on car 568.

**9/13/2017 1:28:00 PM - Incident# 2910731 (0 lost trips, 12 lost minutes)**

Train 207 reports brakes will not release

T-378, Train 207

AL, East, UC

(586)-585-590-589

**9/15/2017 6:29:00 AM - Incident# 2911400 (1 lost trip, 151 lost minutes)**

MTO Generator Breaker Tripped

Train 210

T-483

Cars 575-576-5597-598-565-(566)

Civic Center AL East

**9/18/2017 9:59:00 AM - Incident# 2912295 (0 lost trips, 11 lost minutes)**

Emergency Brake Application

Train 204

T-080

Cars 523-528-515-(516)

North Hollywood AR East

**9/18/2017 4:25:00 PM - Incident# 2912506 (2 lost trips, 299 lost minutes)**

CB1 Trip

Train 206

T-271

Cars 517-518-529)-520

Wilshire Western BR East

**9/19/2017 1:25:00 PM - Incident# 2912832 (0 lost trips, 5 lost minutes)**

Service Brake Failure Indication.  
Train #203  
T-022  
Cars #563-(564)-587-588.  
W/Bound Union Station A/R Track.

**9/25/2017 5:43:00 PM - Incident# 2915175 (2 lost trips, 299 lost minutes)**

Propulsion failure  
Train 214  
T-179  
Cars 503-504-501-(502)-519-526  
Universal City AL East

**9/26/2017 8:26:00 AM - Incident# 2915361 (3 lost trips, 464 lost minutes)**

Westlake/MacArthur AL Track, Train-202 T-10 cars 508/509/510/507 experiencing door issues from car 510 and cut out whole car. NOTE: repeat offender two days in row with same RFS failure.

**9/27/2017 5:16:00 AM - Incident# 2915715 (2 lost trips, 299 lost minutes)**

Union Station AR Track, Train-203 T-314 cars 515/516/501/502 with Emergency Brake Application and won't clear on car 515.

**Wayside Incidents:**

**9/4/2017 4:54:00 AM - Incident# 2906690 (4 lost trips, 464 lost minutes)**

DO1 breakers at Universal & North Hollywood tripped causing a loss of power between Universal & North Hollywood on the both tracks.

**9/6/2017 1:00:00 AM - Incident# 2907496 (0 lost trips, 25 lost minutes)**

Unable to close D02 at Westlake.

**9/20/2017 8:49:00 PM - Incident# 2913451 (1 lost trip, 149 lost minutes)**

W-004/Hayward Baker performing tunnel grouting with high rail vehicle.

**9/22/2017 3:59:00 PM - Incident# 2914229 (0 lost trips, 11 lost minutes)**

TRACS indicates breakers opened with DO1 in LKTRP.

**Police & Health Incidents:**

**9/2/2017 10:32:00 PM - Incident# 2906159 (0 lost trips, 7 lost minutes)**

T-199 on train 215 at Hollywood Western, train doors were being held open due to a male hispanic acting erratic. Train was also held at Hollywood Vine and Hollywood Highland. All revenue trains delayed and departing late.

**9/9/2017 8:55:00 AM - Incident# 2909028 (0 lost trips, 7 lost minutes)**

Operator reports LAPD is holding train at 7th Metro for a passenger needs medical assistance, LAPD has already placed a call to LAFD. Unknown nature of emergency.

**9/17/2017 12:34:00 PM - Incident# 2912044 (0 lost trips, 12 lost minutes)**

T-179 Train 207 trespasser in the cab of car570.

**9/24/2017 12:58:00 PM - Incident# 2914662 (0 lost trips, 8 lost minutes)**

CCTV reports patron having a seizure on board train 202, car 572 at North Hollywood.

**9/24/2017 2:04:00 PM - Incident# 2914685 (3 lost trips, 467 lost minutes)**

Male patron observed on the AR right of way between Pershing Square and 7th/Metro

**9/27/2017 1:30:00 PM - Incident# 2915952 (0 lost trips, 8 lost minutes)**

Patron slipped and fell on board Train 205 car 565.

**9/28/2017 8:25:00 AM - Incident# 2916288 (1 lost trip, 165 lost minutes)**

Train 203 reports trespasser at Civic AL

**9/28/2017 6:57:00 PM - Incident# 2916579 (1 lost trip, 150 lost minutes)**

Westlake Station male patron throwing debris onto the right of way.

**Other Incidents:**

**9/21/2017 11:48:00 AM - Incident# 2913698 (0 lost trips, 15 lost minutes)**

SCADA/TRACS: ATC Alarm for de-energized track indication, loss of cab signals  
Train 201 and train 205  
Vermont Beverly AR track  
Hollywood vine AR track



**9/27/2017 5:01:00 PM - Incident# 2916059 (0 lost trips, 10 lost minutes)**

Reports patron refuse to exit train.

T-172

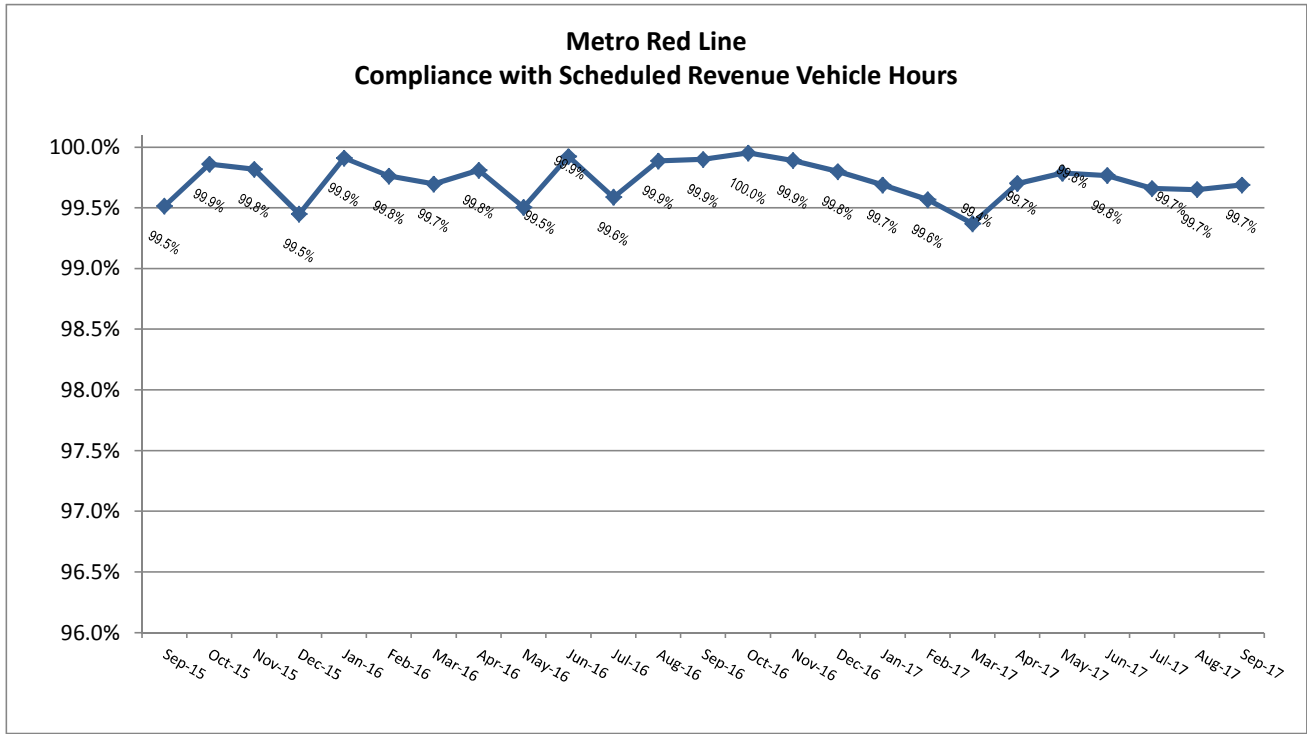
Train 215

Union Station, AL, Westbound

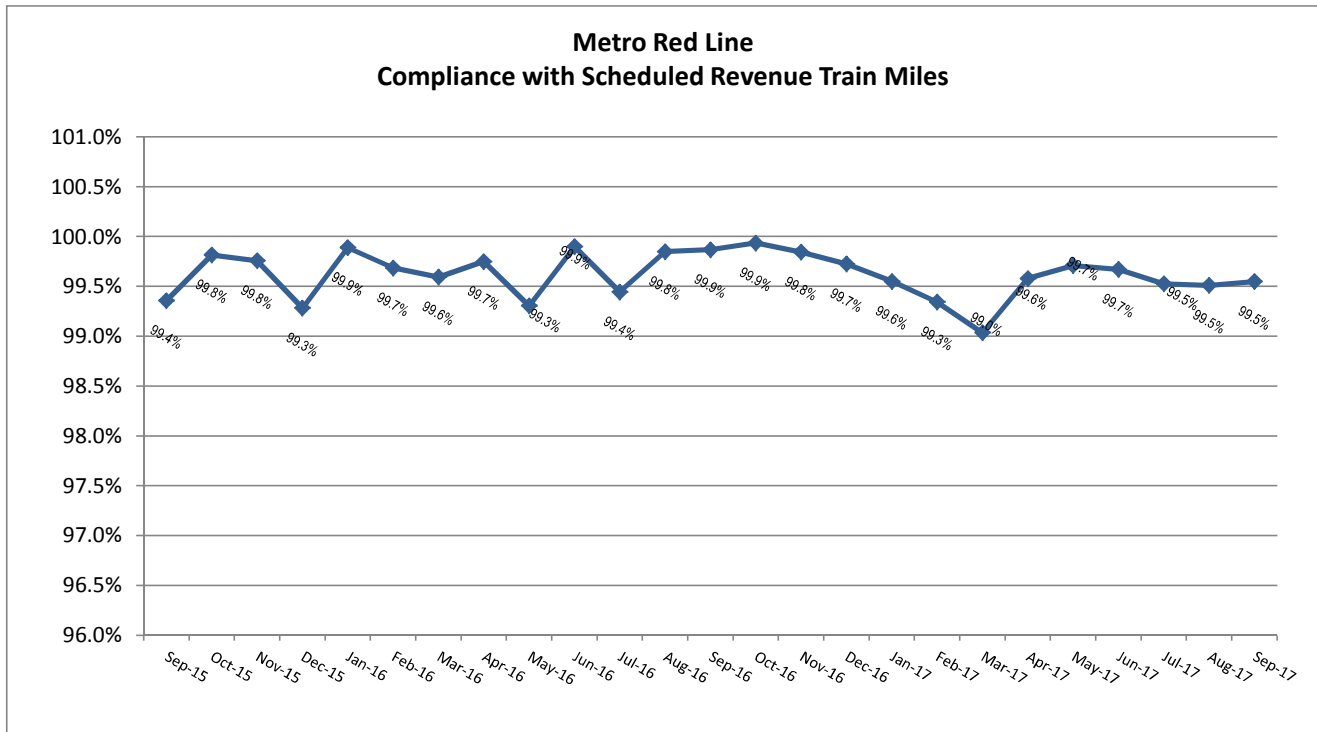
Cars: 553 554 577 578 (539) 540

# MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

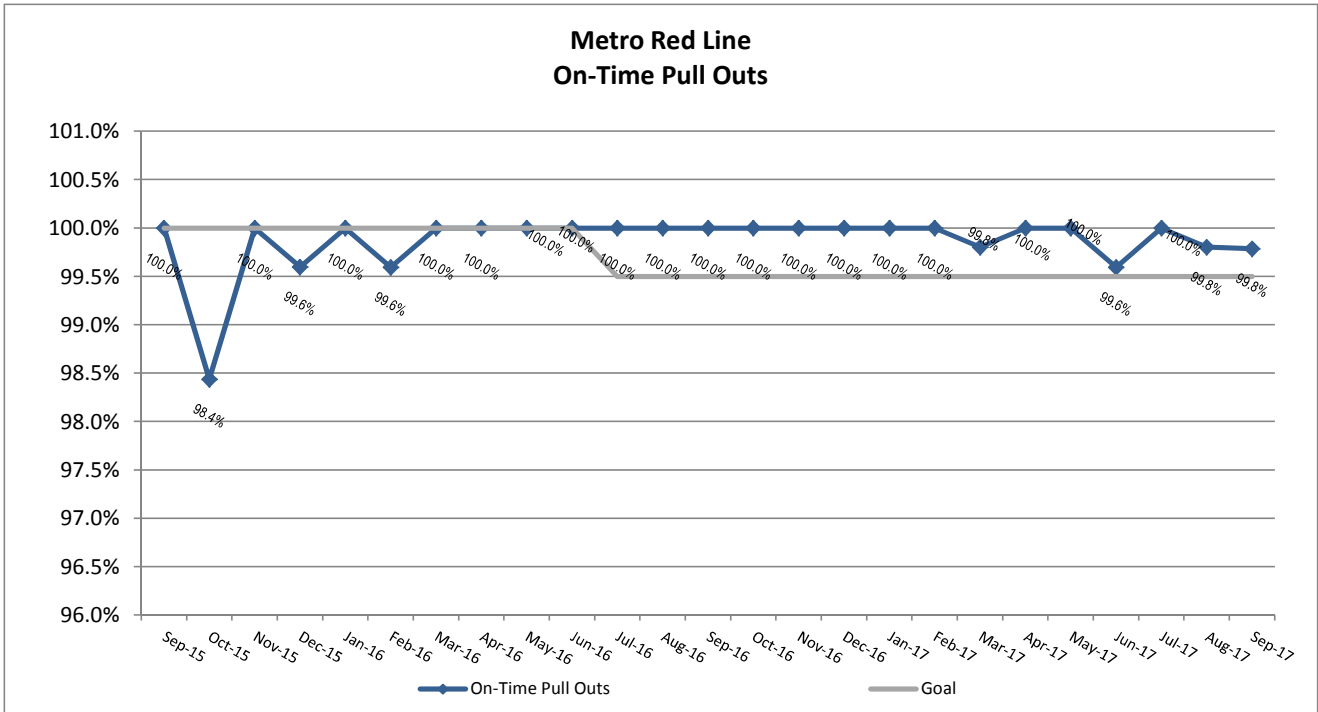
## COMPLIANCE WITH SCHEDULED VEHICLE HOURS



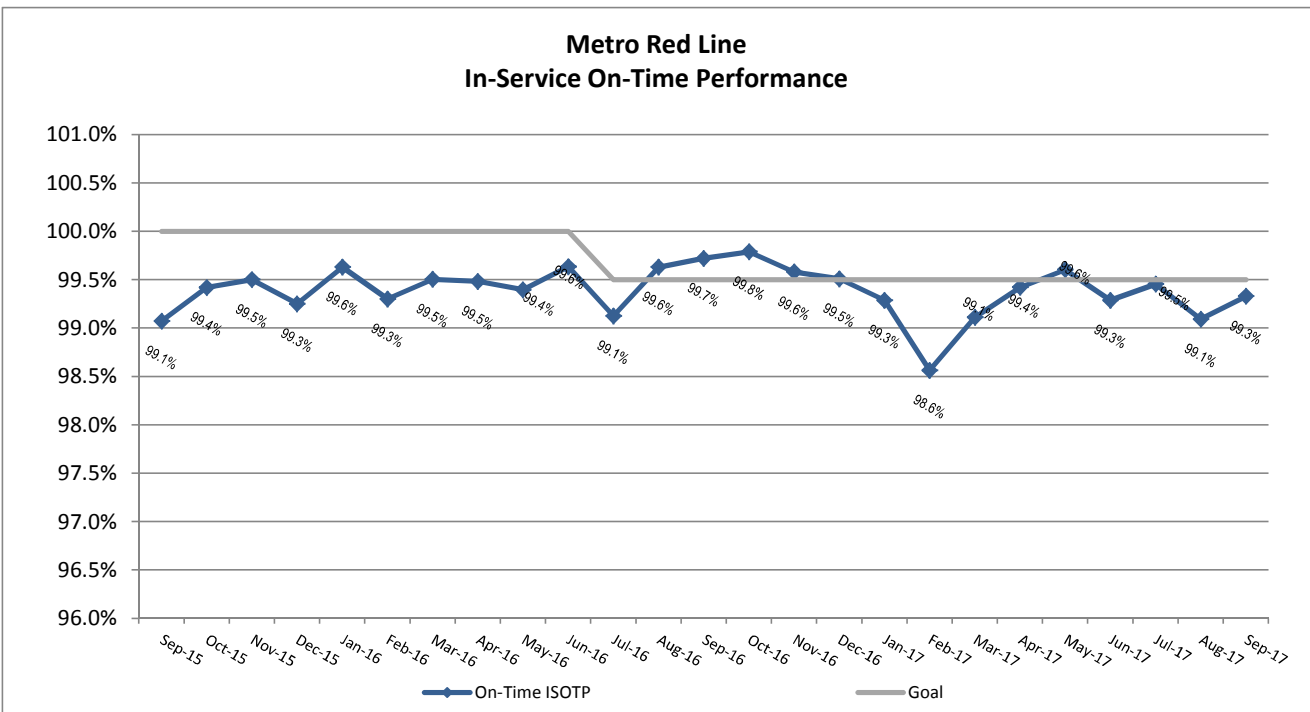
## COMPLIANCE WITH SCHEDULED TRAIN MILES



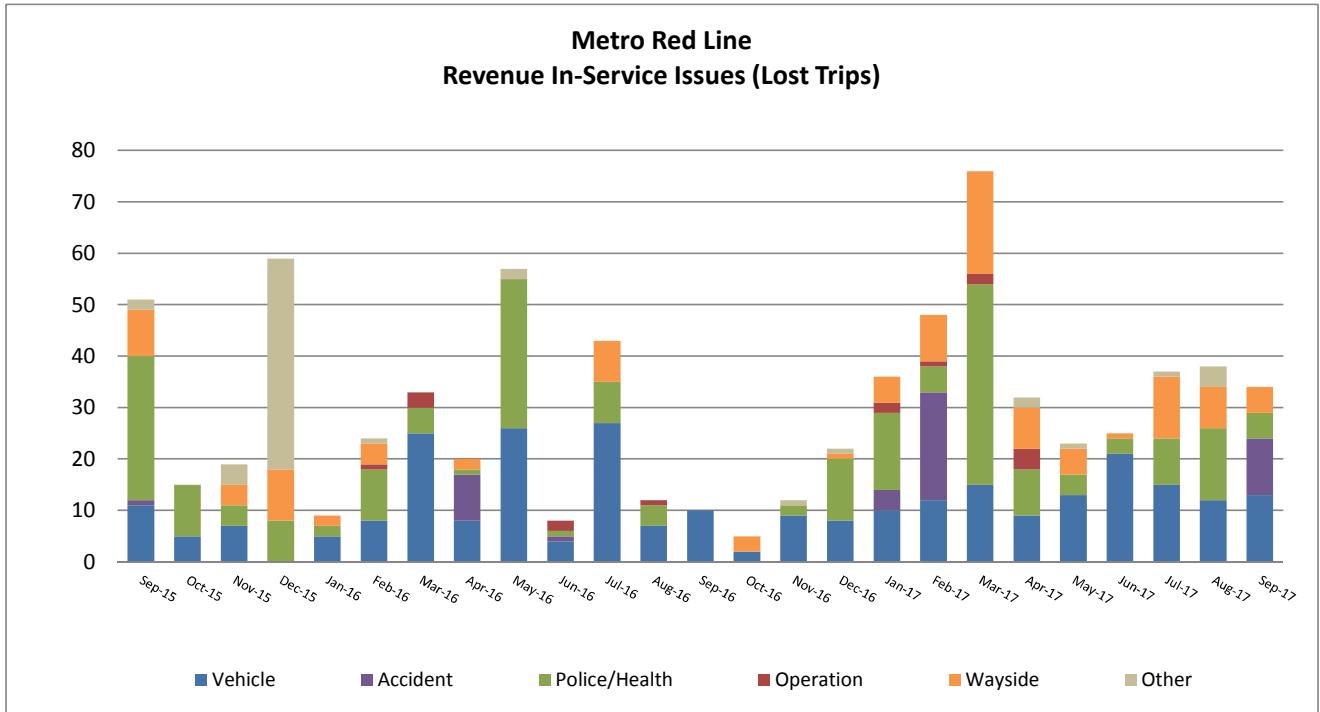
## ON-TIME PULL OUTS



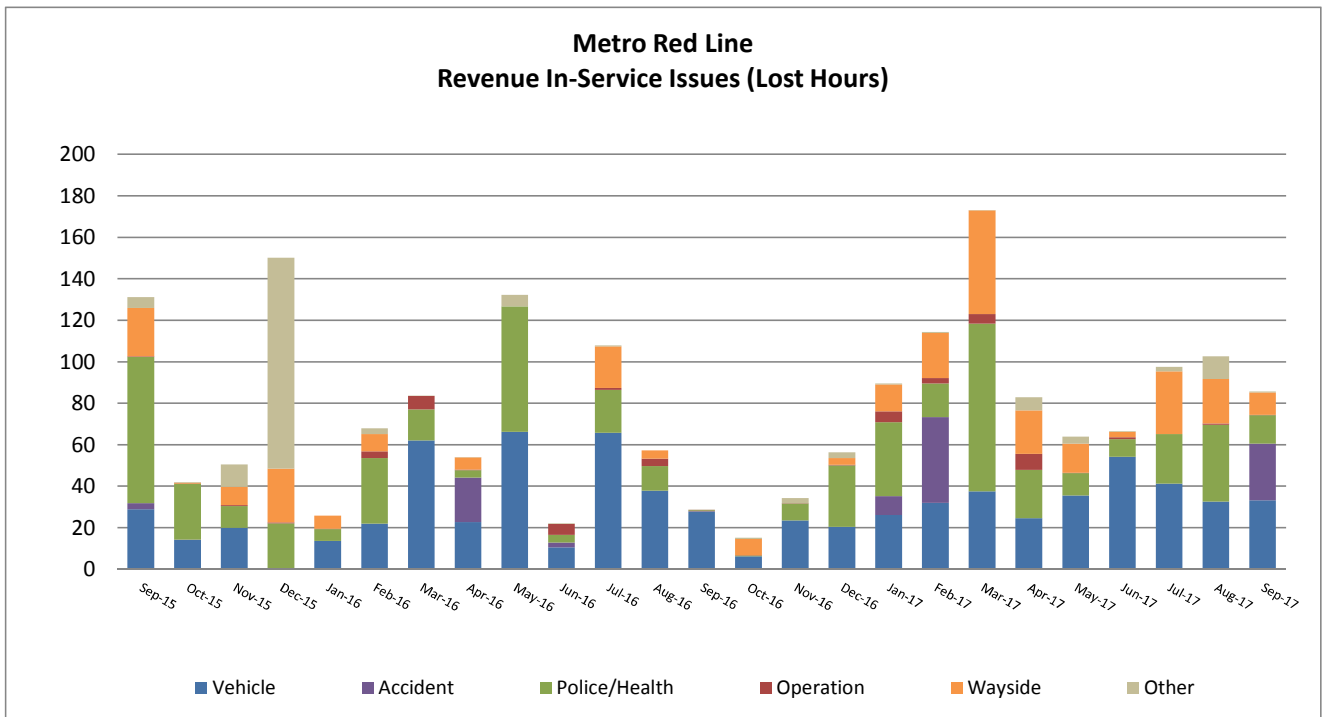
## IN-SERVICE ON-TIME PERFORMANCE



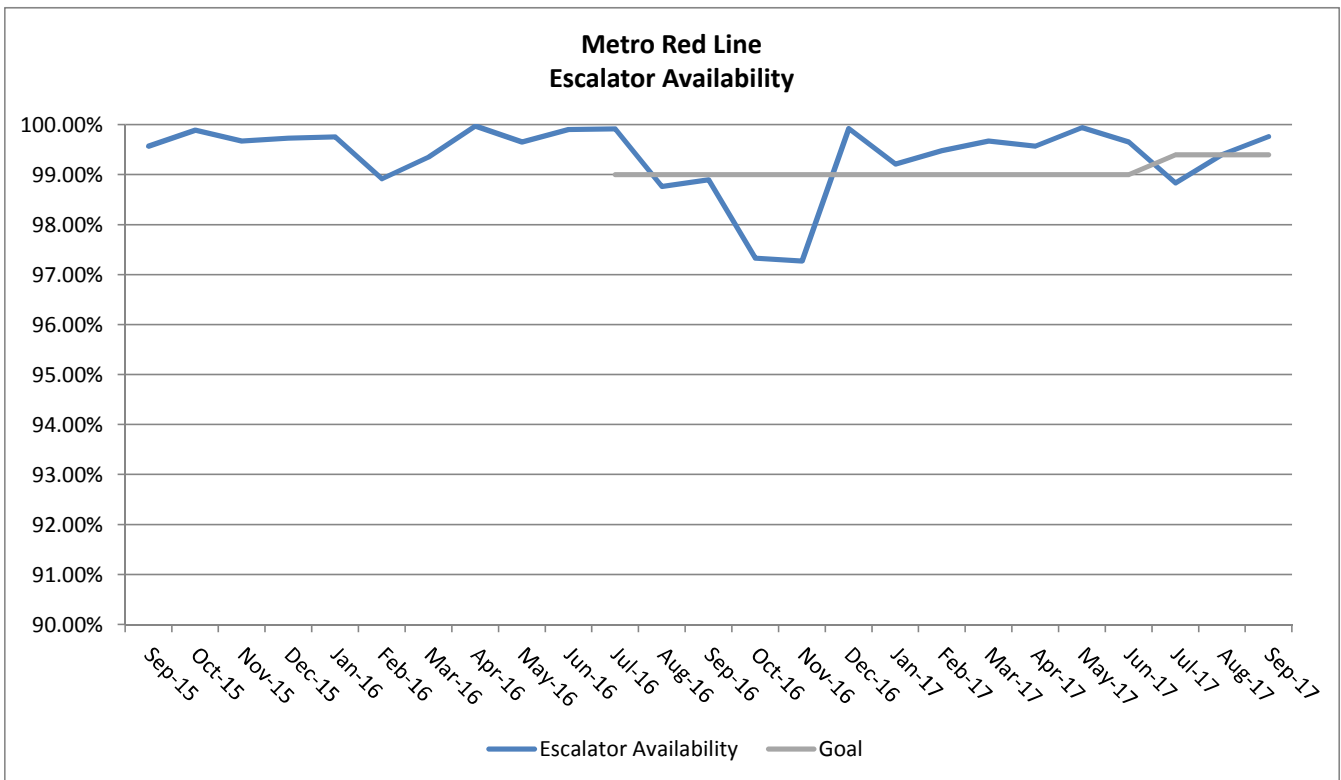
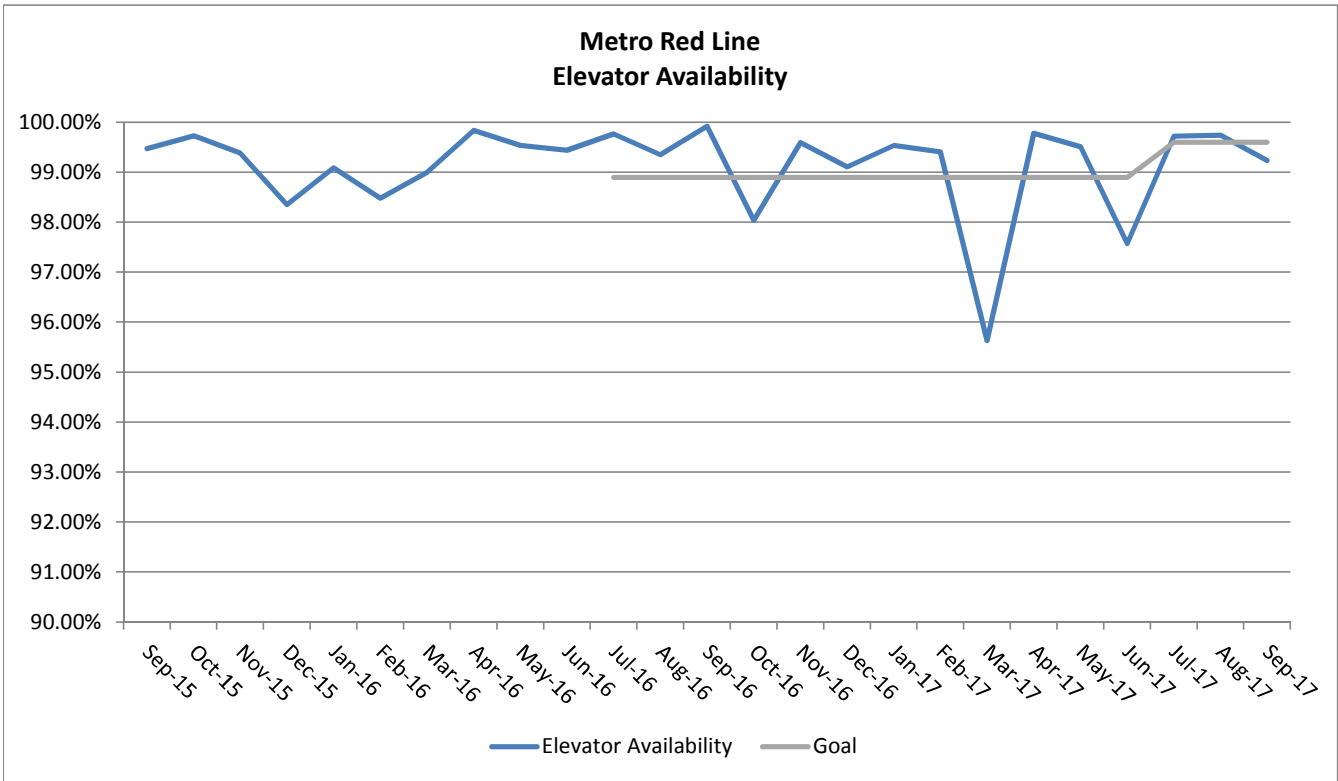
## LOST TRIPS



## LOST TRIPS



## VERTICAL TRANSPORTATION AVAILABILITY



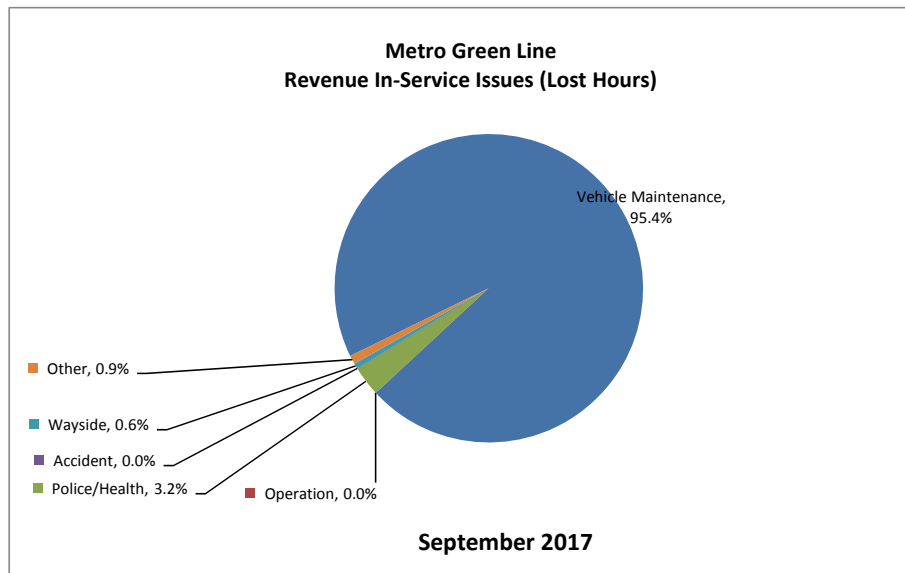
## GREEN LINE

Out of a total of 8,045 hours operated, there were approximately 26 total hours of service delays.

September 2017 Service Hours *	Revenue	
	Hours	Percent
Revenue Hours without Delays	8,019	99.7%
Cancelled + Delayed Hours	26	0.3%
<b>Total Revenue Hours</b>	<b>8,045</b>	<b>100.0%</b>

Summary of the major contributors:	Count	Hours	Percent
Operations	0	0.0	0.0%
Accidents	0	0.0	0.0%
Vehicle Maintenance	23	24.4	95.4%
Wayside	2	0.2	0.6%
Police & Health	5	0.8	3.2%
Other	1	0.2	0.9%
<b>Total</b>	<b>31</b>	<b>25.6</b>	<b>100.0%</b>

\* Data from M3 used to report Service Delays is under review for accuracy



**September 2017 Green Line major delay contributors were as follows:**

**Operations Incidents:**

**Vehicle Maintenance Incidents:**

**9/2/2017 1:01:00 PM - Incident# 2906289 (1 lost trip, 60 lost minutes)**

Train 332 car 203 has a propulsion speed restriction.

**9/2/2017 3:40:00 PM - Incident# 2906314 (0 lost trips, 5 lost minutes)**

Train 333 Car 224B developed a propulsion/speed restriction, fault is persistent unable to clear.

**9/5/2017 3:31:00 PM - Incident# 2907324 (3 lost trips, 205 lost minutes)**

Friction Brakes self applied, no movement on car (206).

Train # 344

T-344

Norwalk, track # 1, westbound

(206) 244

**9/6/2017 6:36:00 PM - Incident# 2907905 (0 lost trips, 8 lost minutes)**

Propulsion faults. No movement.

Train 335

T-450

Norwalk Station

Track 1, W/B

ATO mode

(216A)-208

**9/7/2017 4:03:00 PM - Incident# 2908304 (1 lost trip, 66 lost minutes)**

Train 346 Car 206B developed a no movement fault at Lakewood Station.

**9/12/2017 7:58:00 AM - Incident# 2910086 (1 lost trip, 66 lost minutes)**

Air leak on car (210).

Train # 337

T-210

Norwalk, track #1, westbound

218 (210)

**9/13/2017 2:36:00 PM - Incident# 2910797 (0 lost trips, 11 lost minutes)**

Recurring loss of cab signaling.

Train #343

T-085

Cars #207-(201-B).

E/Bound Yard Interface Track-2.

**9/15/2017 5:51:00 AM - Incident# 2911359 (1 lost trip, 75 lost minutes)**

Friction Brake Fault

Train 336

T-40

(208A)-225

Yard Interface.

Cancelled trip

**9/15/2017 9:23:00 AM - Incident# 2911451 (0 lost trips, 14 lost minutes)**

Propulsion and speed restrictioun in Car 203 Train 331.

**9/15/2017 4:03:00 PM - Incident# 2911631 (0 lost trips, 4 lost minutes)**

Train 336 206 doors 7&8 not closing completely, caused brakes not to release. Operator cut out the doors and friction brake cleared.

**9/17/2017 9:22:00 AM - Incident# 2912006 (0 lost trips, 5 lost minutes)**

Train 331 Car 225A developed a propulsion fault with a speed restriction .

**9/18/2017 4:52:00 AM - Incident# 2912152 (2 lost trips, 138 lost minutes)**

Train Operator T-269 reports unsafe spin slide, not allowing the train to come to a stop without using track brakes.

Train 334

T-269

Cars (205)-226

West of Crenshaw Station, Track 2, eastbound

**9/18/2017 4:25:00 PM - Incident# 2912504 (1 lost trip, 66 lost minutes)**

Train 342 Car 221 developed an ATP fault.

**9/19/2017 7:10:00 PM - Incident# 2912962 (4 lost trips, 263 lost minutes)**

Train 344, LRV's 208 and (215B)  
Long Beach Station, Track 2 eastbound.  
Friction brakes locked in car 215.

**9/22/2017 4:26:00 AM - Incident# 2915330 (1 lost trip, 79 lost minutes)**

Car 221A loss of proper speed code, 9 MPH only  
Train 333  
T-40  
Eastbound track 2 approaching Douglas Station  
Consist 221-206

**9/23/2017 2:05:00 PM - Incident# 2914487 (0 lost trips, 10 lost minutes)**

Train 335 Car 215 operator reports smoke coming out from car 215.

**9/24/2017 4:54:00 AM - Incident# 2914592 (0 lost trips, 8 lost minutes)**

Operator T-274 reports no movement.  
Train 331  
T-274  
Cars (207B)-217  
Marine Station , Track 2, Eastbound

**9/24/2017 1:55:00 PM - Incident# 2914672 (0 lost trips, 10 lost minutes)**

Train 332 Car 206 has propulsion and speed restriction.

**9/26/2017 8:12:00 AM - Incident# 2915348 (0 lost trips, 10 lost minutes)**

Train 337 reports propulsion faults on 243A  
T-183, Train 337  
Track 1, Avalon, West  
(243A)-209

**9/27/2017 6:27:00 AM - Incident# 2915731 (2 lost trips, 142 lost minutes)**

Train 340 car 208 unable to gain cab signals  
Douglas Track 2  
T-193  
Car # 217-(208)

**9/27/2017 3:18:00 PM - Incident# 2916000 (2 lost trips, 145 lost minutes)**

Report of friction brake won't release, no movement.  
T-140  
Train-346  
Car (205)-219  
Yard interface track 1 west bound.

**9/29/2017 8:00:00 AM - Incident# 2916744 (1 lost trip, 64 lost minutes)**

Train 337 Car 211/205 developed a friction brake, T-020 is unable to clear.

**9/30/2017 11:20:00 AM - Incident# 2917107 (0 lost trips, 10 lost minutes)**

Train 112 entered Mainline to test propulsion and brakes, with cars 205 and 209.

**Wayside Incidents:**

**9/4/2017 5:40:00 AM - Incident# 2906693 (0 lost trips, 5 lost minutes)**

Track Circuit 257 at Marine Station developed a false occupancy, trains had routing but no cab signals.

**9/9/2017 4:30:00 PM - Incident# 2909111 (0 lost trips, 4 lost minutes)**

False occupancy at the Yard Interface Track Circuit 13 and 19.

**Police & Health Incidents:**

**9/22/2017 8:23:00 PM - Incident# 2914315 (0 lost trips, 7 lost minutes)**

Train Operator reported that a Passenger requested Medical Attention at Norwalk Station Westbound Track #1.  
Train 342  
T-117  
(217A)-212  
Norwalk Station Track #1.

**9/23/2017 3:41:00 AM - Incident# 2914361 (0 lost trips, 10 lost minutes)**

Train 341 with a Sick Individual (seizure) onboard LRV 211 at Lakewood Station.

**9/25/2017 11:06:00 AM - Incident# 2914983 (0 lost trips, 10 lost minutes)**

LASD Carbajal requested that Train 336 hold at Long Beach Station.



**9/29/2017 8:19:00 AM - Incident# 2916742 (0 lost trips, 11 lost minutes)**

Train 333 Car 216 LASD requested a hold on Train due to a passenger was observed making threats with a knife.

**9/30/2017 4:17:00 PM - Incident# 2917171 (0 lost trips, 10 lost minutes)**

LASD Espinoza informed Control of a passenger onboard Train 336 with a hand gun.

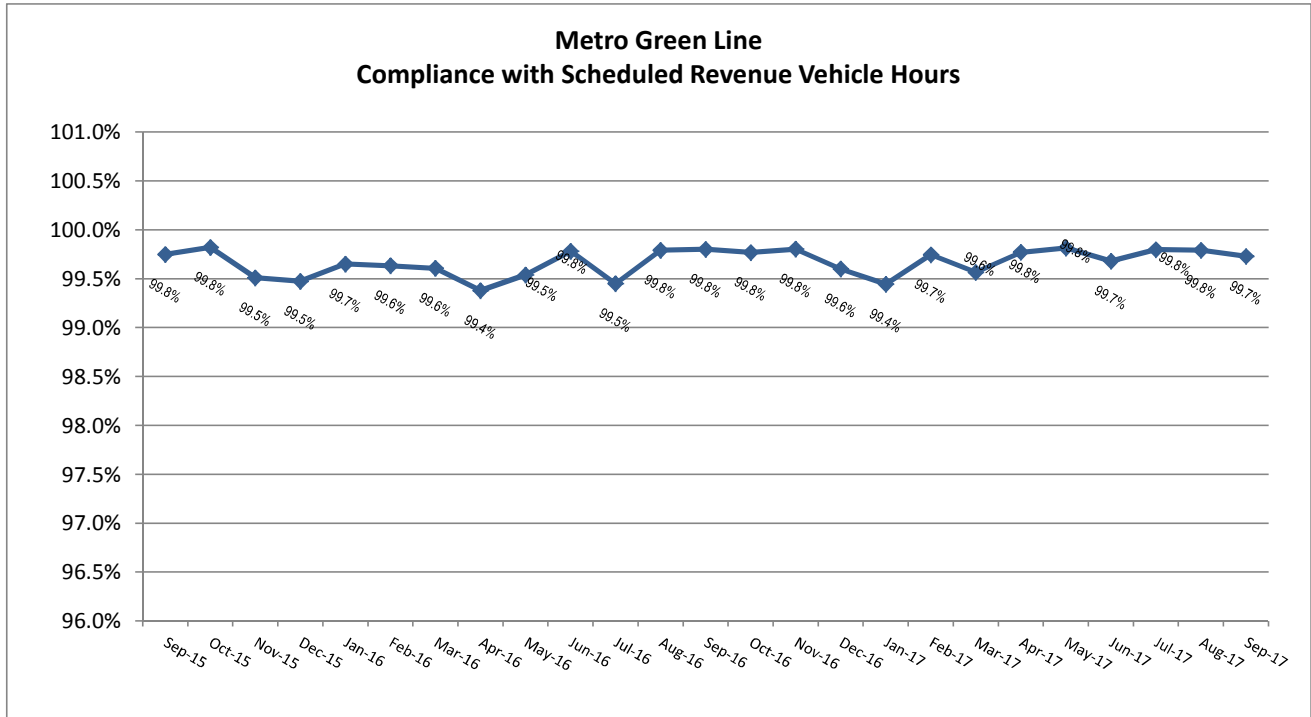
**Other Incidents:**

**9/16/2017 5:07:00 PM - Incident# 2911905 (0 lost trips, 14 lost minutes)**

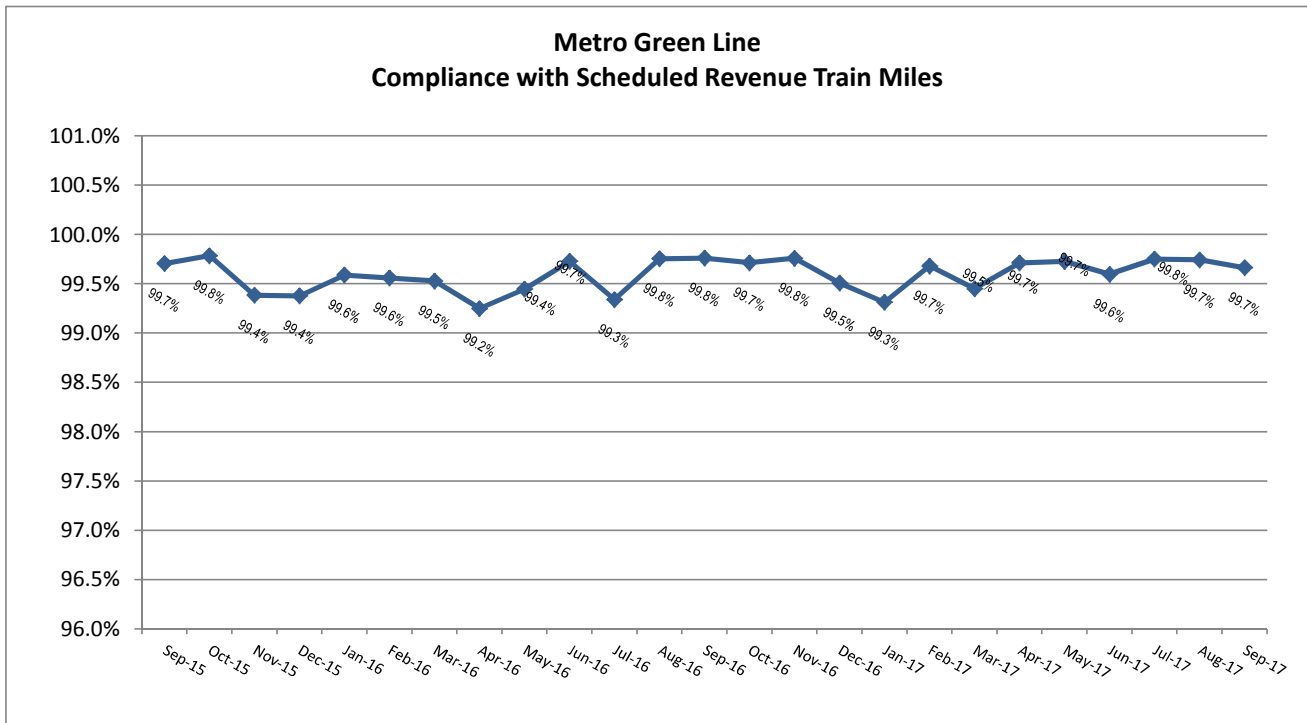
Train 335 Car 225A has Vomit.

# MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

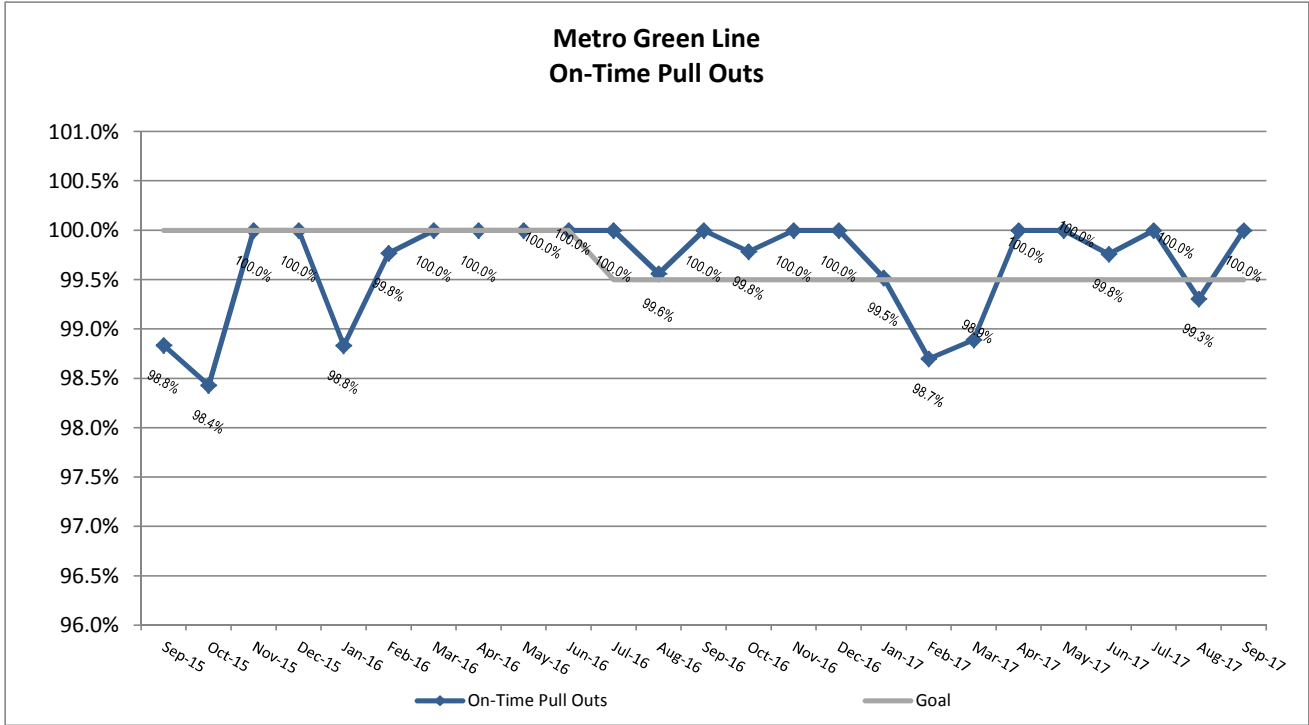
## COMPLIANCE WITH SCHEDULED VEHICLE HOURS



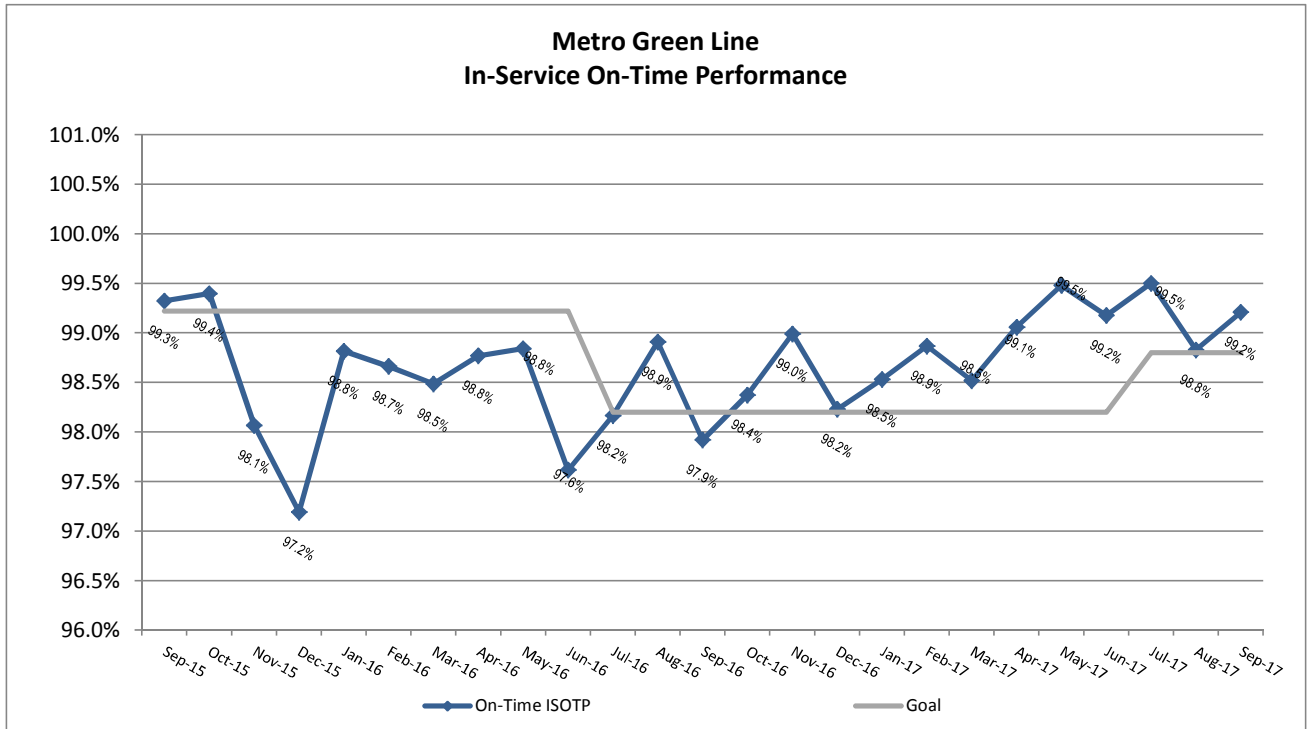
## COMPLIANCE WITH SCHEDULED TRAIN MILES



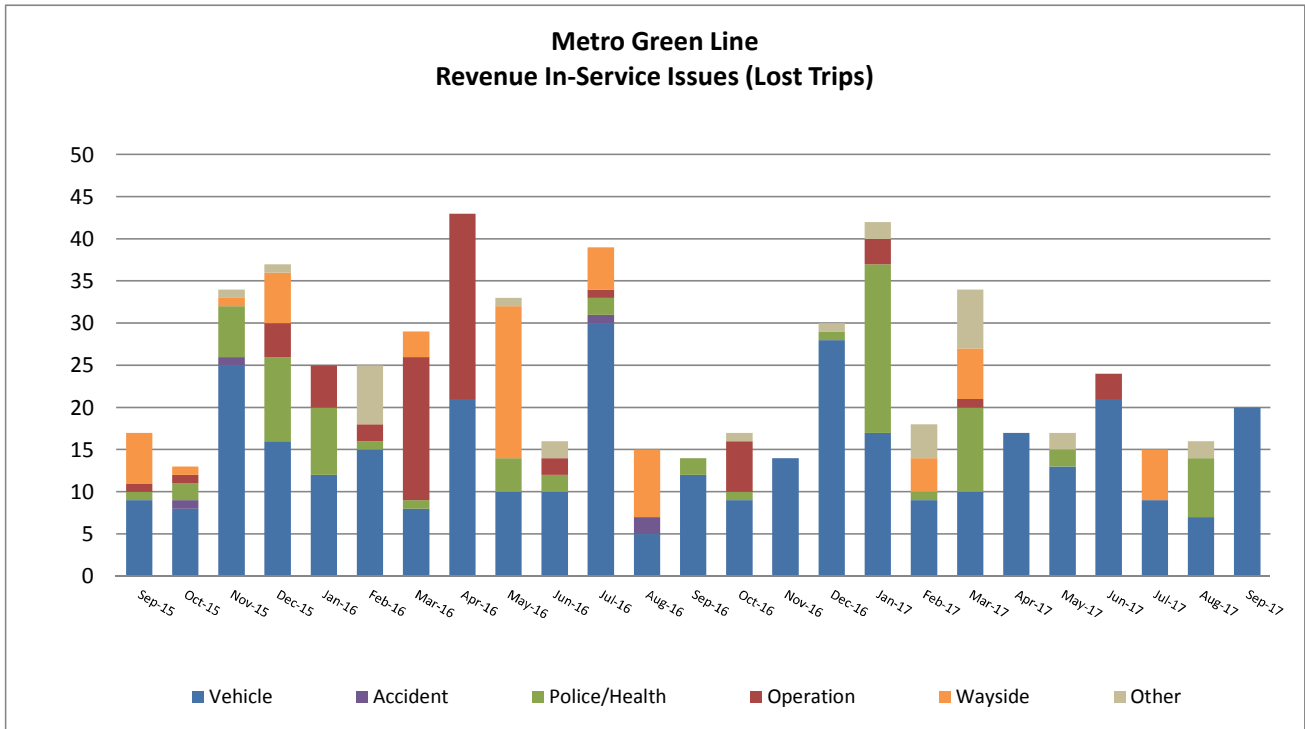
## ON-TIME PULL OUTS



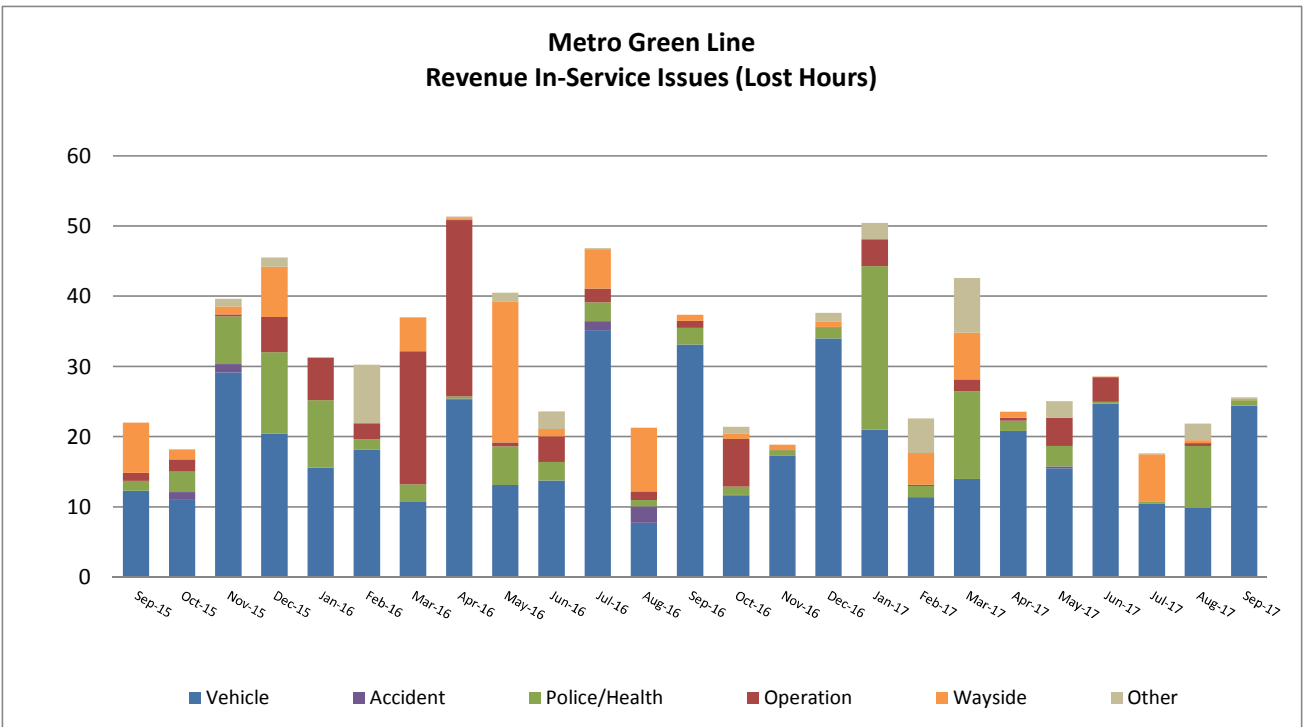
## IN-SERVICE ON-TIME PERFORMANCE



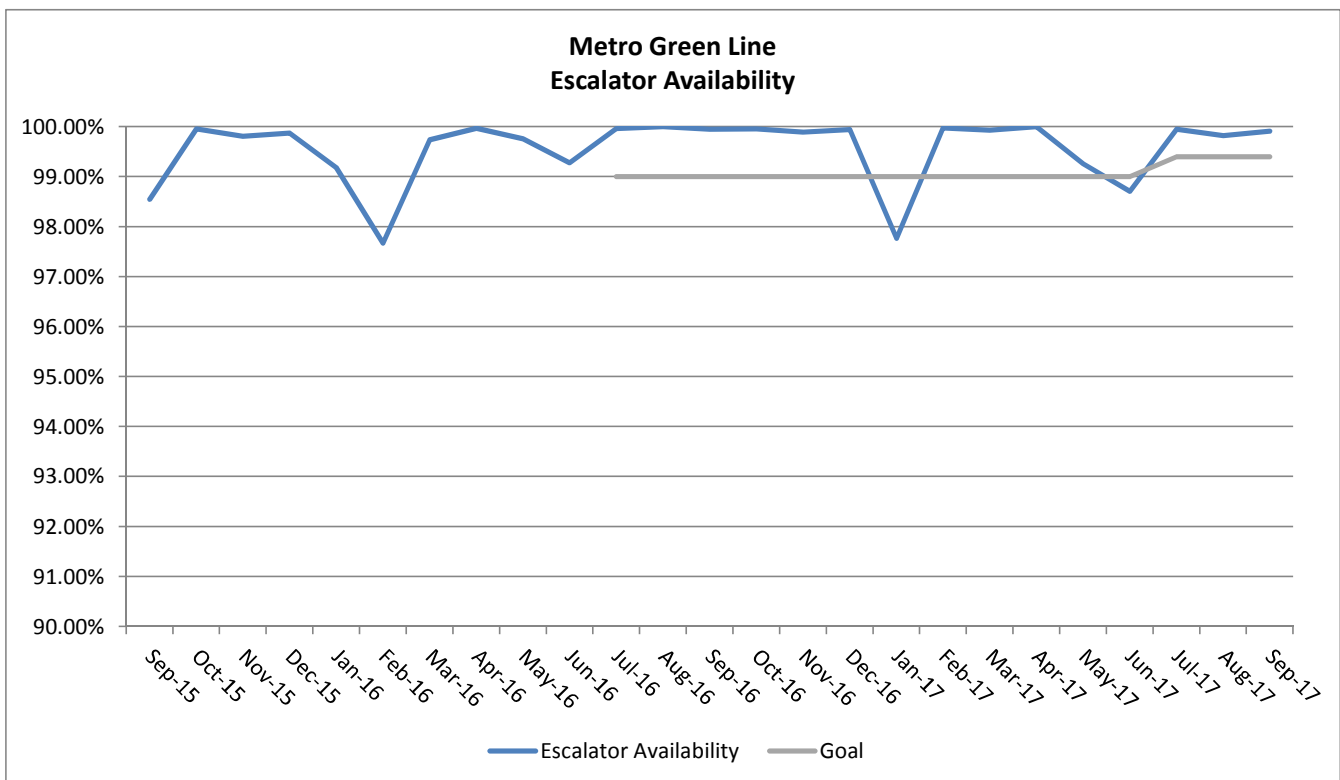
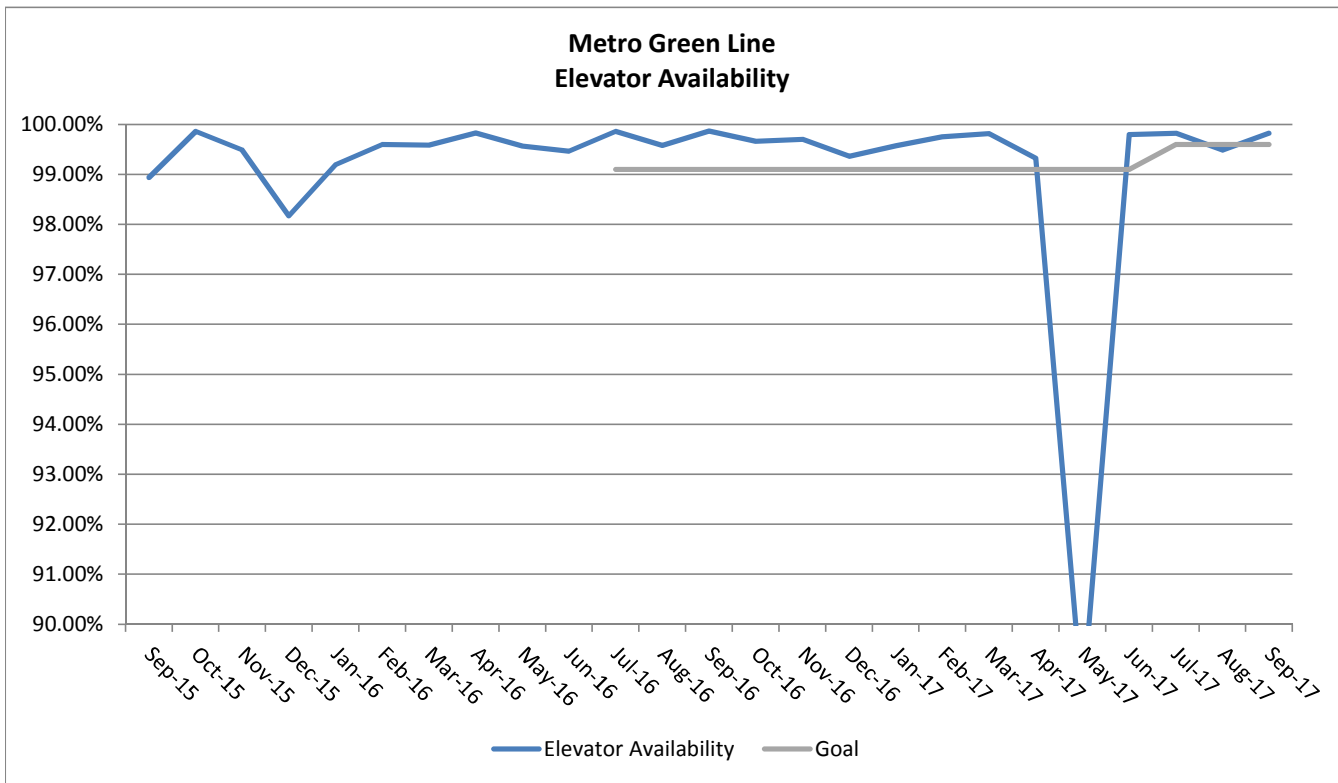
## LOST TRIPS



## LOST HOURS



## VERTICAL TRANSPORTATION AVAILABILITY



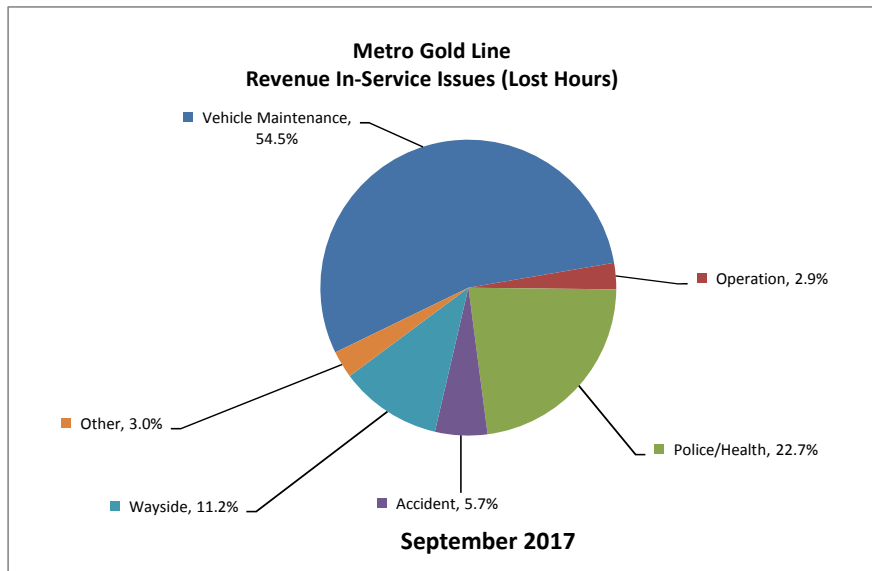
## GOLD LINE

Out of a total of 20,296 hours operated, there were approximately 148 total hours of service delays.

September 2017 Service Hours *	Revenue	
	Hours	Percent
Revenue Hours without Delays	20,148	99.3%
Cancelled + Delayed Hours	148	0.7%
<b>Total Revenue Hours</b>	<b>20,296</b>	<b>100.0%</b>

Summary of the major contributors:	Count	Hours	Percent
Operations	2	4.3	2.9%
Accidents	3	8.4	5.7%
Vehicle Maintenance	25	80.6	54.5%
Wayside	2	16.5	11.2%
Police & Health	8	33.6	22.7%
Other	3	4.4	3.0%
<b>Total</b>	<b>43</b>	<b>147.8</b>	<b>100.0%</b>

\* Data from M3 used to report Service Delays is under review for accuracy



**September 2017 Gold Line major delay contributors were as follows:**

**Operations Incidents:**

**9/15/2017 6:47:00 AM - Incident# 2911382 (1 lost trip, 248 lost minutes)**

Train 414  
T-154  
Cars (748A)-735-715  
Northbound Track #1  
Del Mar Station

4270 Bypassing Stations Authorization  
Train Operators shall not bypass stations unless authorized by  
Control.

**9/23/2017 5:45:00 AM - Incident# 2914378 (0 lost trips, 7 lost minutes)**

Train Delay, (718B)-723  
Train #401  
T-216  
Azusa/Citrus Station

**Accidents:**

**9/5/2017 11:25:00 PM - Incident# 2907463 (1 lost trip, 247 lost minutes)**

Door closure on passenger, car 723 doors A7/A8.  
Train 426  
T-480  
Consist 726a-723-725  
Duarte Station, Track 2 SB

**9/8/2017 7:47:00 PM - Incident# 2908899 (0 lost trips, 10 lost minutes)**

Patron Fell Onto Track 1 at Del Mar Station

**9/22/2017 7:47:00 AM - Incident# 2914030 (1 lost trip, 249 lost minutes)**

Auto vs. Train, Cars #(746B)-731  
Train #413  
T-018  
3rd and La Verne, Track #002, Southbound.

**Vehicle Maintenance Incidents:**

**9/5/2017 4:24:00 AM - Incident# 2906936 (0 lost trips, 7 lost minutes)**

Reports of ATP failure  
Train#401  
T-216  
(726B)-740  
Maravilla Station, Track #1, NB

**9/5/2017 5:39:00 AM - Incident# 2906943 (1 lost trip, 247 lost minutes)**

Reports of HVAC  
Train #413  
T-158  
(750B)-717  
Monrovia Station, Track #2, SB

**9/6/2017 2:42:00 PM - Incident# 2907810 (0 lost trips, 5 lost minutes)**

Doors, 735-(718B 7/8)  
Train #433  
T-063  
Atlantic Station, Track #001, Northbound.

**9/7/2017 6:55:00 AM - Incident# 2908047 (0 lost trips, 7 lost minutes)**

Reports of cab signal failure  
Train # 411  
T-301  
738-742-(721)  
Arcadia Station, Track #1, NB

**9/7/2017 3:09:00 PM - Incident# 2908277 (0 lost trips, 10 lost minutes)**

Door problem consist 1/2, 3/4 (713)5/6, 7/8(749).  
South Pasadena Station  
Train #403, T-92, track #2, southbound.

**9/8/2017 10:40:00 AM - Incident# 2908657 (0 lost trips, 3 lost minutes)**

Heating / Air Conditioning  
Train 407  
T-178  
LRV (736),744  
APU Station  
Track 2, Southbound

**9/8/2017 8:05:00 PM - Incident# 2908916 (1 lost trip, 244 lost minutes)**

(730)-748-737  
Propulsion Fault/Speed Restriction  
SB Allen  
T-151  
Train 424

**9/10/2017 2:43:00 AM - Incident# 2909210 (1 lost trip, 224 lost minutes)**

Door Jam/ Train move with door open 3 and 4  
Train 409  
T-251  
Cars 1006 (1013a)  
NB, Irwindale Station, Track 1

**9/11/2017 10:40:00 AM - Incident# 2909683 (0 lost trips, 12 lost minutes)**

HSCB Trip LRV 710  
T-11  
Train 454  
LRV 710/703  
Indiana Station, track 1, northbound.

**9/11/2017 12:34:00 PM - Incident# 2909759 (1 lost trip, 248 lost minutes)**

Doors not closing LRV 1006  
T-301  
Train 401  
LRV 1006-1013  
Soto Station, Track 1, northbound.

**9/11/2017 8:43:00 PM - Incident# 2909934 (1 lost trip, 245 lost minutes)**

T-63 reports multiple faults on Train 429, cars 736, 735, 715, Track 1, Sierra Madre Station, Northbound. Speed code of 10 mph.

**9/14/2017 12:51:00 PM - Incident# 2911142 (0 lost trips, 17 lost minutes)**

Auto Train Protection (Speed Limit) 1059A  
T-304  
Train 406  
LRV 1005-(1059)  
South Pasadena Station, Track 1, northbound.

**9/16/2017 11:13:00 AM - Incident# 2911823 (1 lost trip, 312 lost minutes)**

1009 loses cab signal at every station

Train 413  
T-301 and T-8  
Lake Station and APU  
1009-1007

**9/16/2017 3:59:00 PM - Incident# 2911894 (0 lost trips, 12 lost minutes)**

Cars 721-724 propulsion fault/speed restriction.  
T-466  
Train 408  
Cars 732-(721-724)  
Monrovia Station, Track 2, southbound.

**9/18/2017 5:46:00 AM - Incident# 2912206 (4 lost trips, 984 lost minutes)**

Reports door problem.  
Train # 455  
T-36  
(703B)-709  
Civic Center Station, Track #1, NB

**9/18/2017 7:54:00 PM - Incident# 2912554 (1 lost trip, 252 lost minutes)**

Train 424 (cars 727-740) reports ATP fault on lead car 727. Duarte Station, Track 2, Southbound. Speed code of 35 mph.



**9/18/2017 9:56:00 PM - Incident# 2912575 (0 lost trips, 8 lost minutes)**

T-347 reports speed restriction of 10 mph on Train 422 (cars 748, 735) on lead car 735B, APU/Citrus, Track 2, Southbound.

**9/21/2017 6:04:00 AM - Incident# 2913570 (0 lost trips, 7 lost minutes)**

Reports of LVPS fault  
Train #421  
T-159  
(720)-715-745  
Azusa Station, Track #2, SB

**9/25/2017 5:15:00 PM - Incident# 2915165 (1 lost trip, 244 lost minutes)**

Train 405 (739-727), T-452, Soto Station, track 1 reports speed restriction operating out of car 727.

**9/26/2017 4:03:00 PM - Incident# 2915534 (1 lost trip, 256 lost minutes)**

Operator reports of ATP failure at Cirrus station  
Train 441  
T-251  
(748A)729-744  
Citrus Station, Trk. 2, southbound

**9/27/2017 5:16:00 AM - Incident# 2915664 (0 lost trips, 7 lost minutes)**

ATP failure  
Train 411  
T-216  
Track 1 north Allen  
734 (748)

**9/27/2017 8:22:00 AM - Incident# 2915783 (3 lost trips, 736 lost minutes)**

No movement  
Train 419  
T-196  
Track 2 south Irwindale.  
1006 (1011)

**9/29/2017 6:40:00 PM - Incident# 2916978 (0 lost trips, 7 lost minutes)**

Train with no speed code  
Train 426  
T-92  
Cars (1058b),1013  
NB, Track 1, Atlantic Station

**9/29/2017 10:47:00 PM - Incident# 2917029 (3 lost trips, 731 lost minutes)**

Friction Brakes fault car (724b)  
T-283  
Train 403  
SB, Track 2, Duarte Station  
Cars 715, (724b)

**9/30/2017 7:58:00 PM - Incident# 2917214 (0 lost trips, 10 lost minutes)**

(731)-720-744  
Propulsion Fault/Speed Restriction  
SB Allen Station  
T-250  
Train 403

**Wayside Incidents:**

**9/1/2017 10:24:00 AM - Incident# 2905882 (4 lost trips, 984 lost minutes)**

AC Breaker: Open at the Irwindale TPSS.

**9/14/2017 7:04:00 AM - Incident# 2910990 (0 lost trips, 7 lost minutes)**

ARINC SUMMARY ALARM indicates "cut section (mission) Data Link Failure" creating false occupancy at on track circuit 478-2/456-2

**Police & Health Incidents:**

**9/4/2017 7:24:00 PM - Incident# 2906854 (0 lost trips, 6 lost minutes)**

Vomit on cars (730)(741).  
Citrus Station  
Train #402, T-430, track #1, northbound.

**9/4/2017 8:21:00 PM - Incident# 2906865 (0 lost trips, 6 lost minutes)**

Patron reports individual on board consist possibly with a weapon.  
Allen Station  
Train #407, T-480, track #1, northbound.  
Consist 1006(1008).

**9/16/2017 1:38:00 AM - Incident# 2911747 (0 lost trips, 10 lost minutes)**

Train 404 reported a vehicle struck on Track #1 at Highland Ave Grade Crossing.  
Train 404  
T-482  
717-722  
Duarte Station Track #1 Northbound

**9/17/2017 6:11:00 AM - Incident# 2911980 (0 lost trips, 14 lost minutes)**

Train 405 reports a blockage track #1 Downey Road and 3rd. MTA not involved.

**9/18/2017 5:15:00 PM - Incident# 2912525 (0 lost trips, 5 lost minutes)**

Trespasser reported by CCTV R-440 at Downtown Azusa on track 2 side.

**9/29/2017 8:08:00 PM - Incident# 2916998 (0 lost trips, 7 lost minutes)**

Sick Individual on board train 429  
Train 429  
Cars (1059a),1011,1006  
NB, Track 1, Mariachi Station

**9/29/2017 8:08:00 PM - Incident# 2917004 (0 lost trips, 10 lost minutes)**

Patron on board the train request medical attention  
Train 453  
T-223  
Cars (703a),709  
SB, Track 2, Little Tokyo Station

**9/30/2017 4:24:00 AM - Incident# 2917048 (6 lost trips, 1,958 lost minutes)**

Assault, cars #(730B)-722-714  
Train #401  
T-077  
East Los Angeles Civic Center, Track #001, Northbound.

**Other Incidents:**

**9/6/2017 6:56:00 AM - Incident# 2907611 (0 lost trips, 8 lost minutes)**

Passenger preventing doors from closing, cars #(723A)-725-726  
Train #416  
T-134  
Indiana Station, Track #002, Southbound

**9/6/2017 7:30:00 PM - Incident# 2907915 (1 lost trip, 251 lost minutes)**

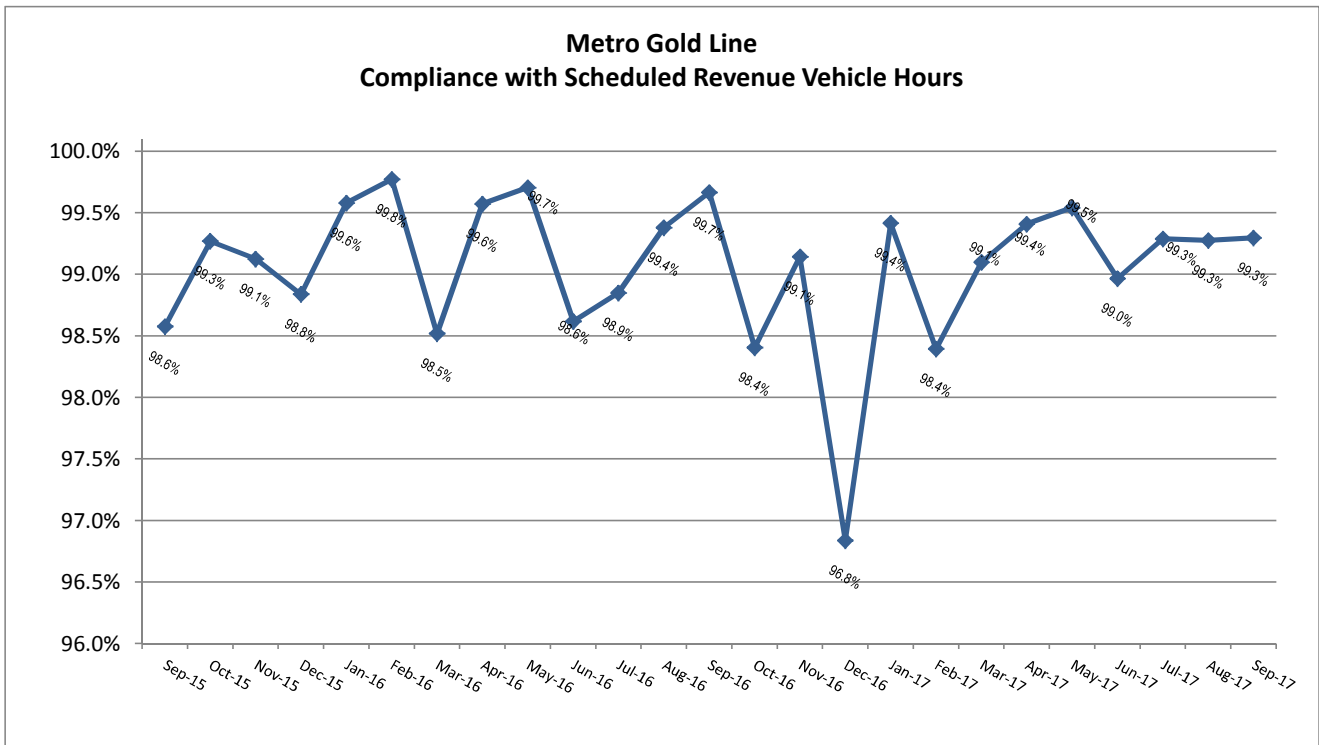
Feces in car 1058.  
Train 434  
T-215  
Consist 1058-1007-1056  
Figueroa Box Track 1 NB

**9/14/2017 3:09:00 PM - Incident# 2911238 (0 lost trips, 5 lost minutes)**

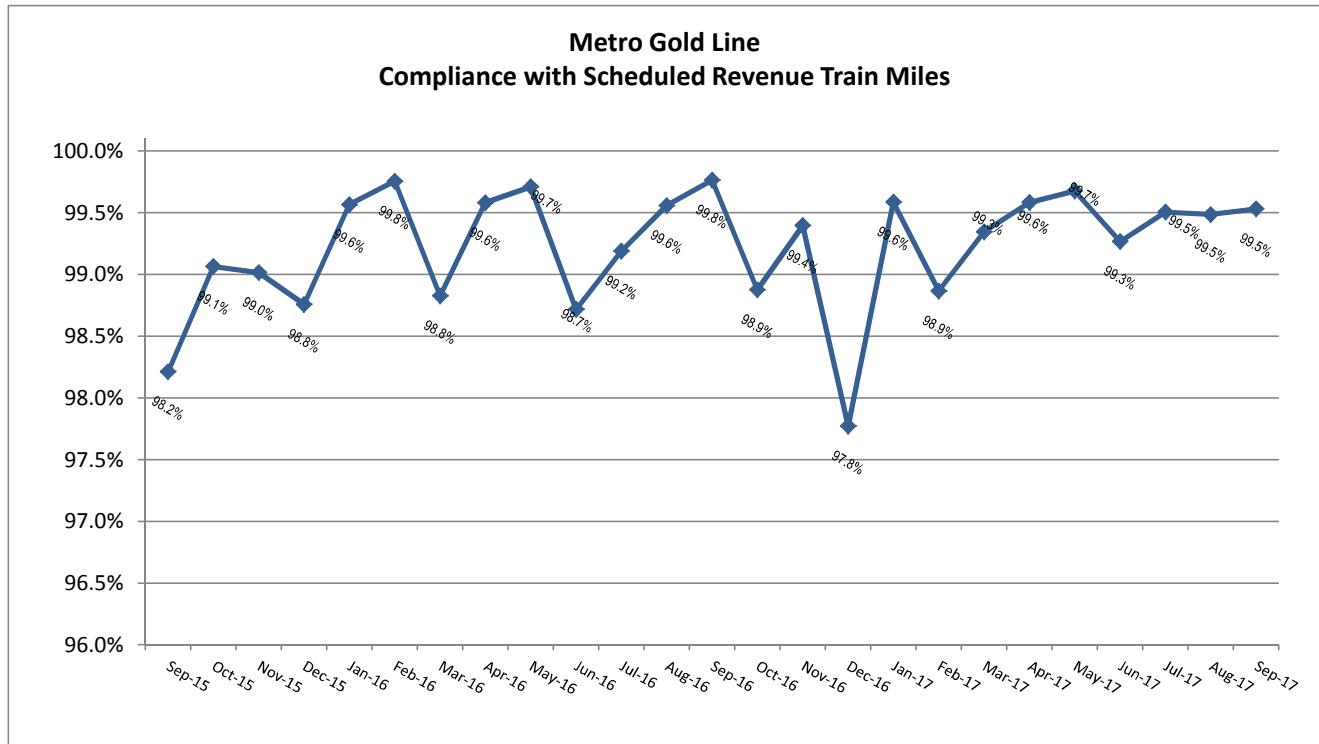
T-250 signed on late with a Miss-out assigned. Train Operator Alphas were bumped at APU/Citrus heading southbound. Trains obtained detail of 5 mins southbound.

# MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

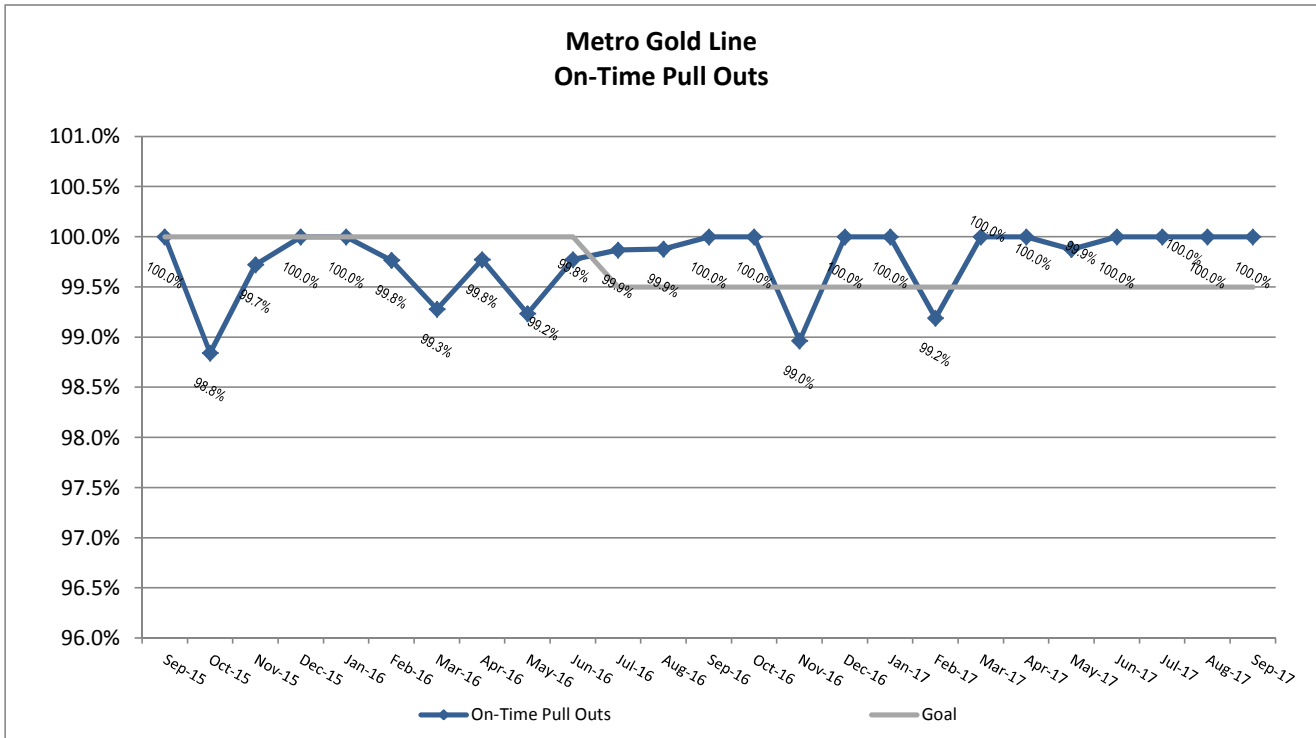
## COMPLIANCE WITH SCHEDULED VEHICLE HOURS



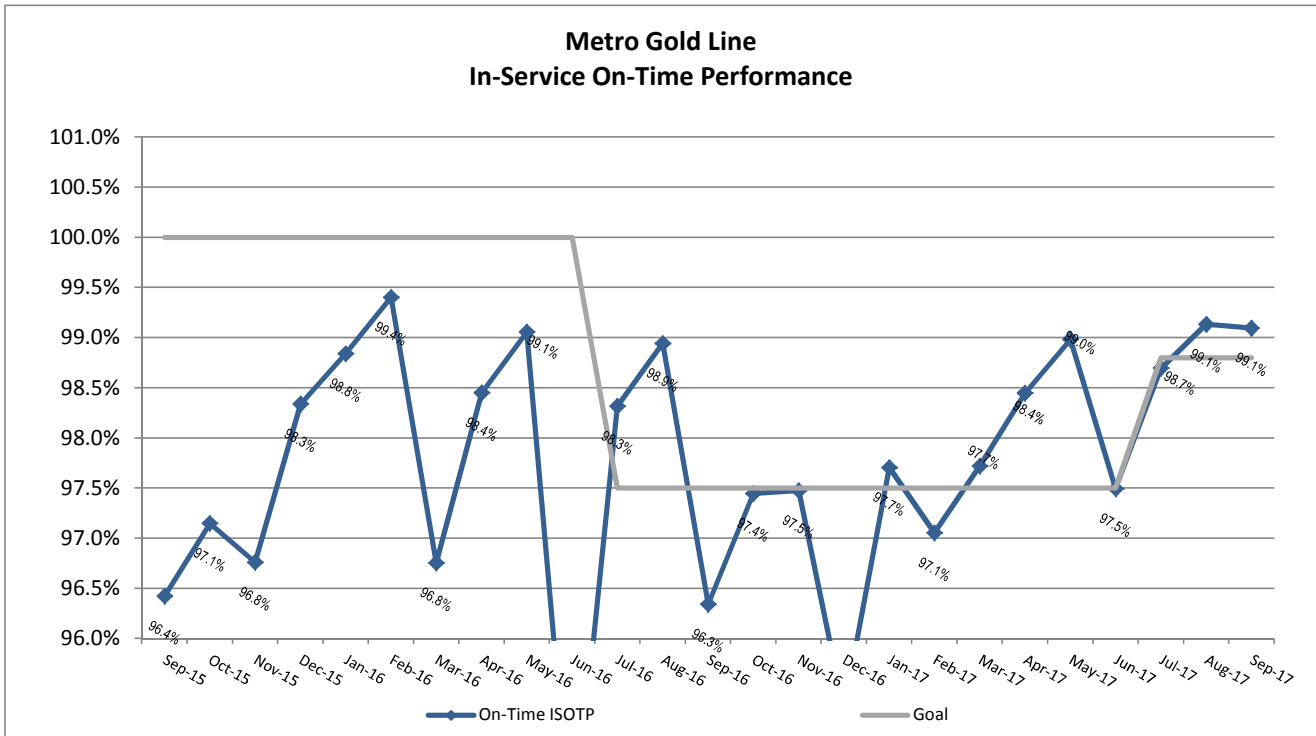
## COMPLIANCE WITH SCHEDULED TRAIN MILES



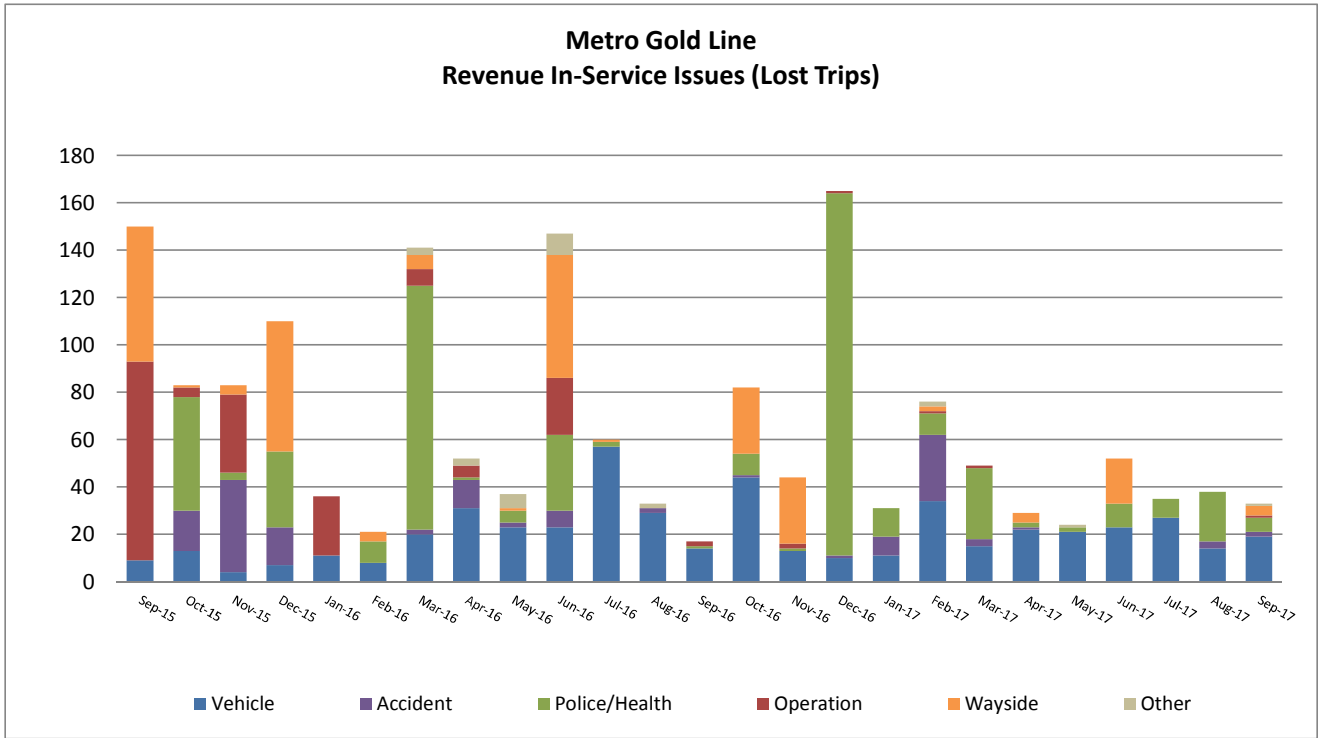
## ON-TIME PULL OUTS



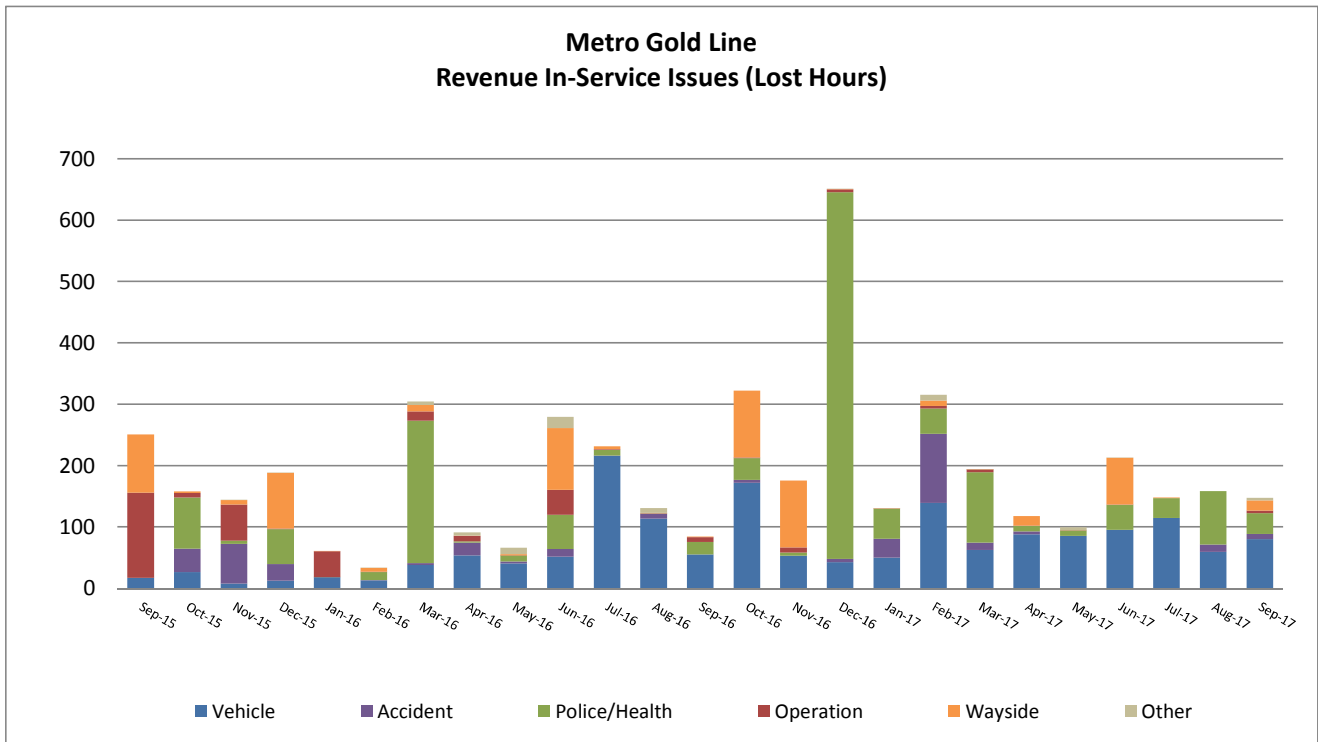
## IN-SERVICE ON-TIME PERFORMANCE



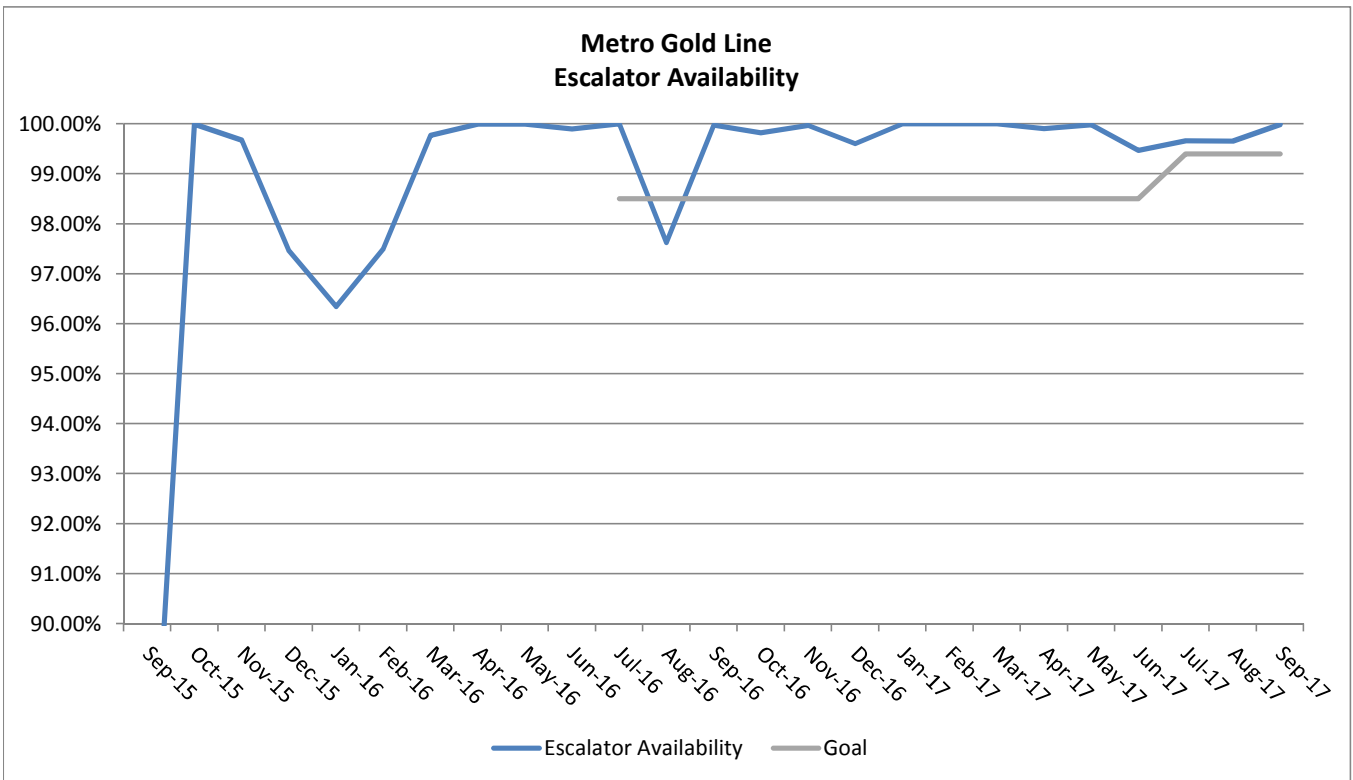
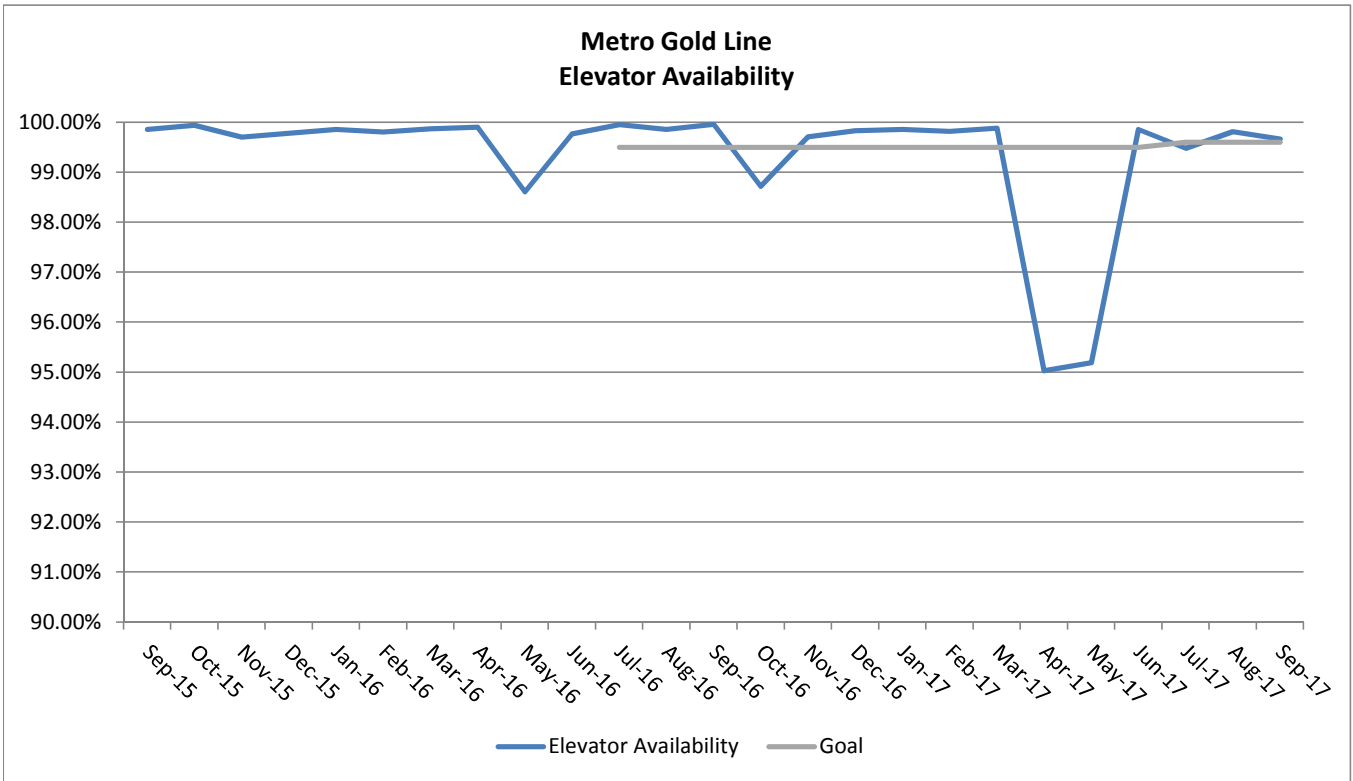
## LOST TRIPS



## LOST HOURS



## VERTICAL TRANSPORTATION AVAILABILITY



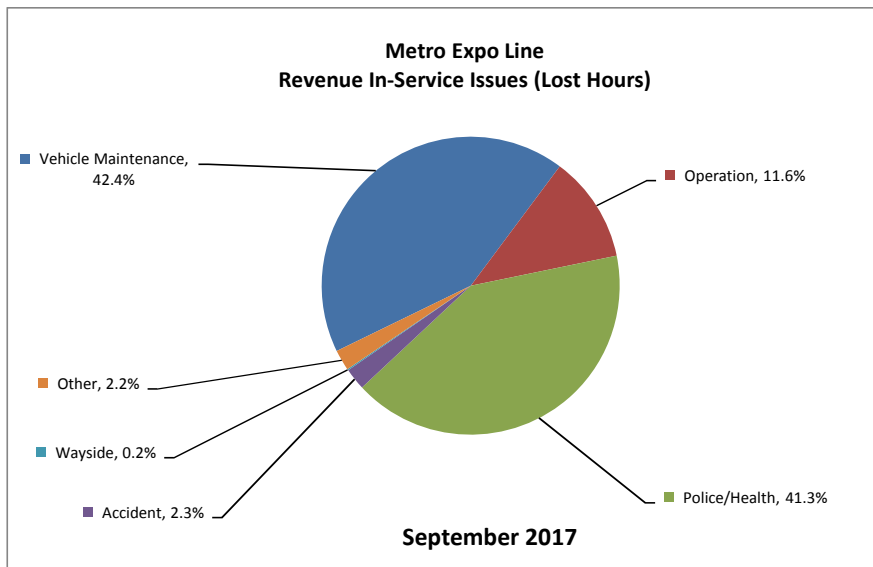
## EXPO LINE

Out of a total of 21,874 hours operated, there were approximately 105 total hours of service delays.

September 2017 Service Hours *	Revenue	
	Hours	Percent
Revenue Hours without Delays	21,769	99.5%
Cancelled + Delayed Hours	105	0.5%
<b>Total Revenue Hours</b>	<b>21,874</b>	<b>100.0%</b>

Summary of the major contributors:	Count	Hours	Percent
Operations	3	12.1	11.6%
Accidents	1	2.5	2.3%
Vehicle Maintenance	20	44.5	42.4%
Wayside	1	0.2	0.2%
Police & Health	6	43.3	41.3%
Other	1	2.4	2.2%
<b>Total</b>	<b>32</b>	<b>104.8</b>	<b>100.0%</b>

\* Data from M3 used to report Service Delays is under review for accuracy



## September 2017 Expo Line major delay contributors were as follows:

### Operations Incidents:

**9/8/2017 6:08:00 PM - Incident# 2908861 (0 lost trips, 11 lost minutes)**

Train 651  
T-180  
Cars (1039)-1046-1030  
Northbound, Track #3  
Santa Monica Station  
Eleven minute delay in service due to 10-100.

**9/16/2017 5:50:00 AM - Incident# 2911771 (0 lost trips, 12 lost minutes)**

Train Delay due to Train 658 with no movement Re: M3# 2911772

**9/19/2017 1:56:00 PM - Incident# 2912885 (5 lost trips, 705 lost minutes)**

In reference to M3# 2912845 Expo had delays due to disabled expo train at Pico SB.

### Accidents:

**9/15/2017 1:27:00 PM - Incident# 2911574 (1 lost trip, 147 lost minutes)**

Train vs. automobile at 14th/Colorado.  
Train # 603  
T-180  
14th/Colorado, track #3/northbound  
(1071A) 1067 1072

### Vehicle Maintenance Incidents:

**9/1/2017 4:22:00 AM - Incident# 2905807 (0 lost trips, 17 lost minutes)**

Train 658 reports no movements.  
Train 658  
T-543  
Cars(1022)-1016-1023  
South of LaCienega Station, Track 3, Northbound

**9/1/2017 4:33:00 PM - Incident# 2906063 (1 lost trip, 141 lost minutes)**

Train-605  
T-380  
Cars (117B)-152-159  
Northbound, Track #3  
Culver City Station  
Friction Brakes reported burning smell.

**9/2/2017 10:48:00 AM - Incident# 2906263 (0 lost trips, 7 lost minutes)**

Propulsion / Dynamic Brakes  
Train 656  
T-510  
(1054)-1030-1046  
Northbound, Track 3 Santa Monica.

**9/3/2017 4:38:00 AM - Incident# 2906432 (0 lost trips, 22 lost minutes)**

Yard Control R-190 reports Train 659 pulled out 16 minutes late due to multiple consists exchanges due to breakdowns in the Expo Yard.

**9/3/2017 7:15:00 PM - Incident# 2906638 (1 lost trip, 141 lost minutes)**

(1049)-1026-1032  
Friction Brake/Air Loss/No Movement  
SB Jefferson  
T-455  
Train 655

**9/7/2017 11:25:00 AM - Incident# 2908190 (0 lost trips, 5 lost minutes)**

Train with no movement Over speed unable to switch from cab to street run.  
Train #601 T-135 Car#137A-118-123  
southbound at 23rd street station.

**9/8/2017 9:13:00 AM - Incident# 2908615 (0 lost trips, 5 lost minutes)**

Train 660 reporting doors will not closed on LRV 126  
T-545  
LRV'S 102-(126)-109  
Jefferson Station, track 4, southbound.



**9/11/2017 11:24:00 AM - Incident# 2909695 (1 lost trip, 146 lost minutes)**

Train with air leak no movement at Sepulveda  
Train #653 T-313 1050-1003-1035  
NB @Sepulveda Station

**9/11/2017 7:15:00 PM - Incident# 2909922 (1 lost trip, 141 lost minutes)**

(1022b)-1037-1033  
Propulsion Fault w/ Speed Restriction  
SB Sepulveda  
T-536  
Train 672

**9/13/2017 8:08:00 AM - Incident# 2912229 (1 lost trip, 141 lost minutes)**

Low Air Pressure No Movement  
Train 664  
Train Operator T-534  
Cars (159A), 146, 114  
Venice Interlocking, Track 2, Southbound

**9/15/2017 3:29:00 PM - Incident# 2911619 (2 lost trips, 294 lost minutes)**

Self applying brakes on car (301B).  
Train #655  
T-449  
La Cienega Station, track #4, southbound  
(301B) 302 231

**9/16/2017 5:50:00 AM - Incident# 2911772 (6 lost trips, 858 lost minutes)**

Train 658 reports no movement with HSCB  
Train 658  
T-417  
LRV'S ( 1003 ) 1050-1034  
Pico Station, Track 1, Northbound

**9/18/2017 5:05:00 AM - Incident# 2912155 (1 lost trip, 161 lost minutes)**

Operator reports of no movement.

T-472  
Train#658  
Cars(1023B)-1022-1035  
Washington/Flower Junction  
Southbound Trk#4

**9/18/2017 3:30:00 PM - Incident# 2912479 (1 lost trip, 141 lost minutes)**

Train 653 reports doors will not open.  
T-541  
Tk 3 NB La Cienega  
1025-1026-1016

**9/19/2017 7:26:00 AM - Incident# 2912705 (0 lost trips, 8 lost minutes)**

Operator reports of no movement.  
T-459  
Train #653  
Cars(1029A)-1052-1054  
Santa Monica St.  
Northbound Trk#4

**9/21/2017 2:53:00 PM - Incident# 2913766 (0 lost trips, 10 lost minutes)**

Train 652 departed minus 10 minutes, northbound from Santa Monica Station. The operator conducted a local-off to clear propulsion faults at 7th and Metro-southbound.  
Train#652  
T#546  
1043,1048  
1032  
Track#3,Northbound,Santa Monica Station

**9/22/2017 10:18:00 PM - Incident# 2914342 (0 lost trips, 9 lost minutes)**

Self Applying Brakes  
Train #672, T-514  
1038-1044-1053  
7th and Metro Center Station

**9/25/2017 3:10:00 PM - Incident# 2915094 (1 lost trip, 141 lost minutes)**

RFS Called to advise about performing a ground inspection on train 666

**9/29/2017 4:36:00 AM - Incident# 2916666 (1 lost trip, 141 lost minutes)**

Operator reports of train shaking and braking.

T-315  
Train#660  
Cars(155)-121-102  
La Cienega, Trk 3  
Northbound

**9/30/2017 11:35:00 PM - Incident# 2917230 (1 lost trip, 141 lost minutes)**

Train Operator reported Friction Brake Fault on car 1038A. It was determined that an air leak on car 1022 caused the problem.

Train 658  
1038-1071-1022  
Westwood Station Northbound Track #3

**Wayside Incidents:**

**9/25/2017 3:16:00 PM - Incident# 2915129 (0 lost trips, 10 lost minutes)**

Train 669 was delayed due to switch 5 at Signal 8N being out of correspondence

Train 669  
T-133  
Expo Yard, Trk. 3, northbound

**Police & Health Incidents:**

**9/2/2017 10:55:00 PM - Incident# 2906410 (0 lost trips, 10 lost minutes)**

Physical altercation

Train 693  
T-243  
Cars (151)-125-104  
Santa Monica station tk3

**9/4/2017 8:17:00 PM - Incident# 2906862 (1 lost trip, 141 lost minutes)**

Individual was assaulted. T-541 reports blood on the train

Train652  
T-541  
Track 3  
Northbound  
Crenshaw station

**9/8/2017 7:03:00 AM - Incident# 2908555 (1 lost trip, 168 lost minutes)**

Field Supervisor S-61 R-110 reports a slip and fall on board Train 605 car 234.

Train 605  
T-123  
Cars 250-234-244  
Sepulveda Station, Track 3, Northbound

**9/13/2017 5:35:00 AM - Incident# 2910533 (0 lost trips, 20 lost minutes)**

Train delay due to police activity at Washington and Santee. Ref: M3# 2,910,494.

**9/13/2017 8:32:00 AM - Incident# 2910832 (8 lost trips, 1,128 lost minutes)**

Due to Downtown incident M3# 2910494 4 trains were turned back SB from 23rd street station.

**9/13/2017 9:37:00 AM - Incident# 2910840 (8 lost trips, 1,128 lost minutes)**

Due to earlier incident M3# 2910494 some trains trips had to be canceled.

**Other Incidents:**

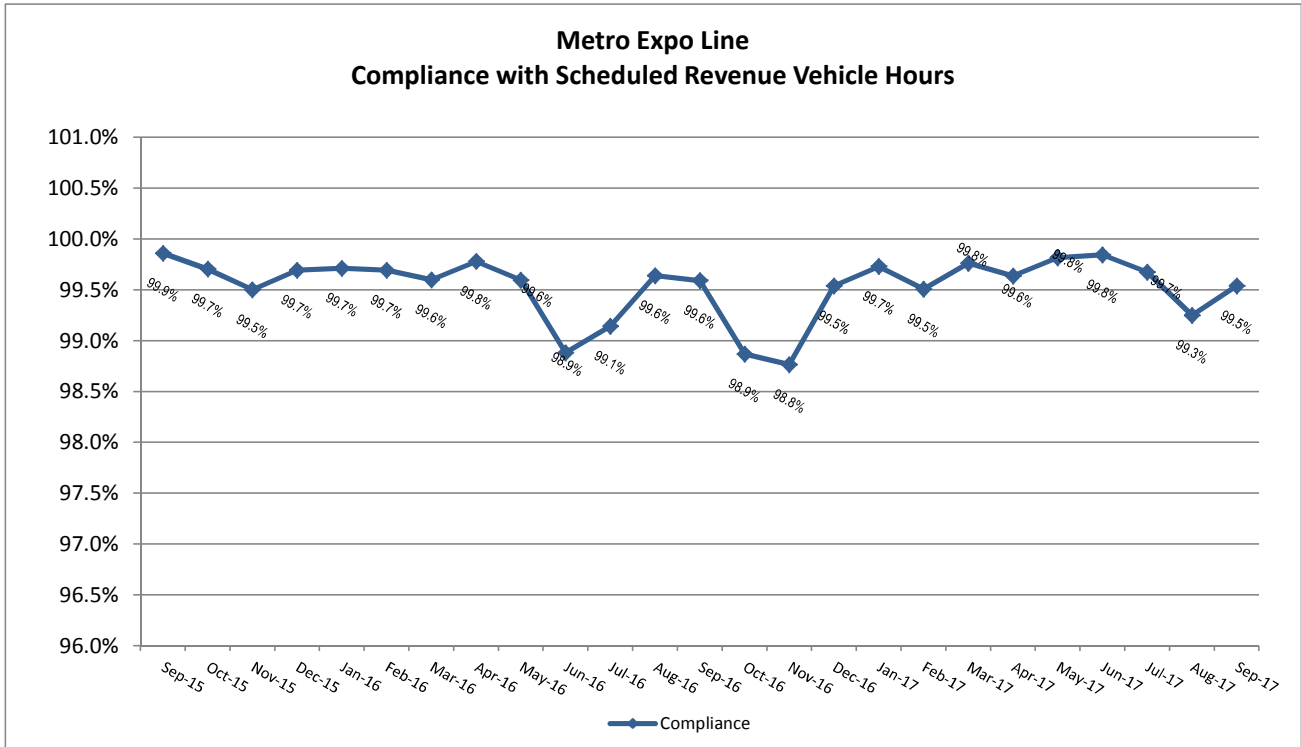
**9/21/2017 4:04:00 PM - Incident# 2913829 (1 lost trip, 141 lost minutes)**

Emergency 10-100.

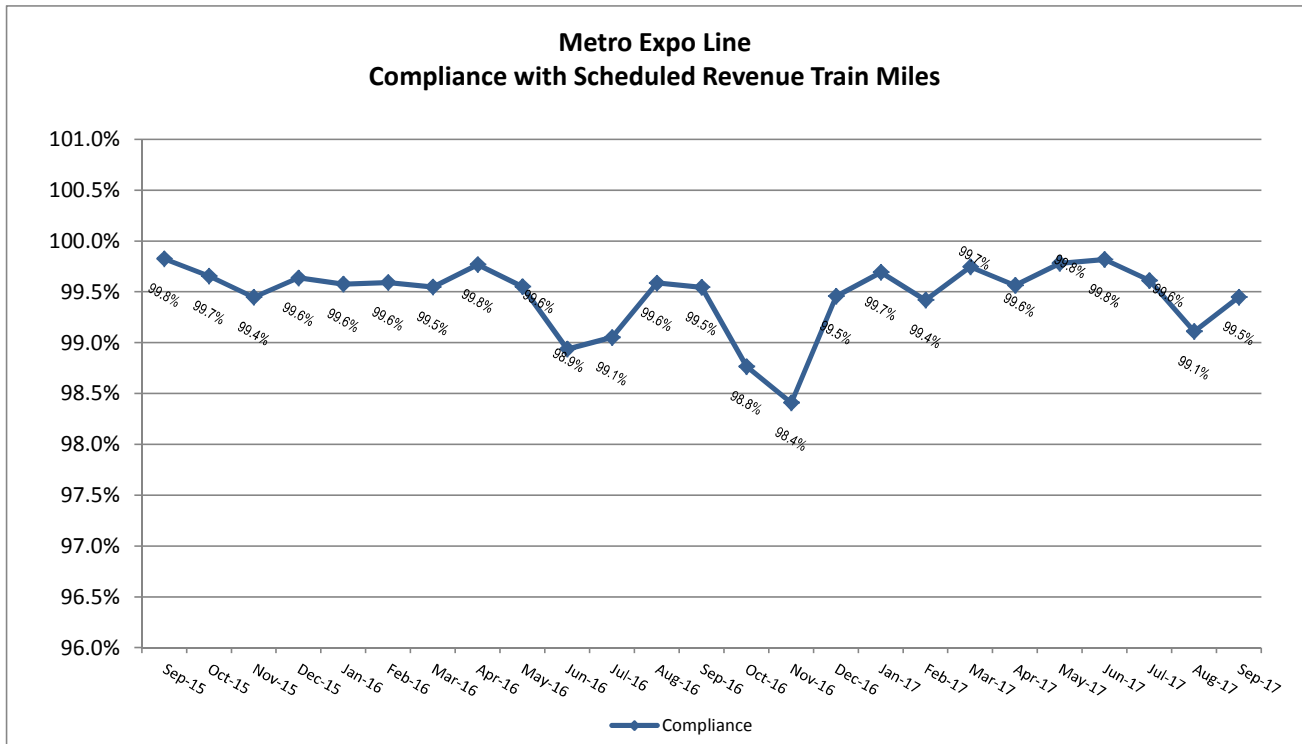
Train#673  
1028,1036,1033  
8N Bundy,Northbound

# MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

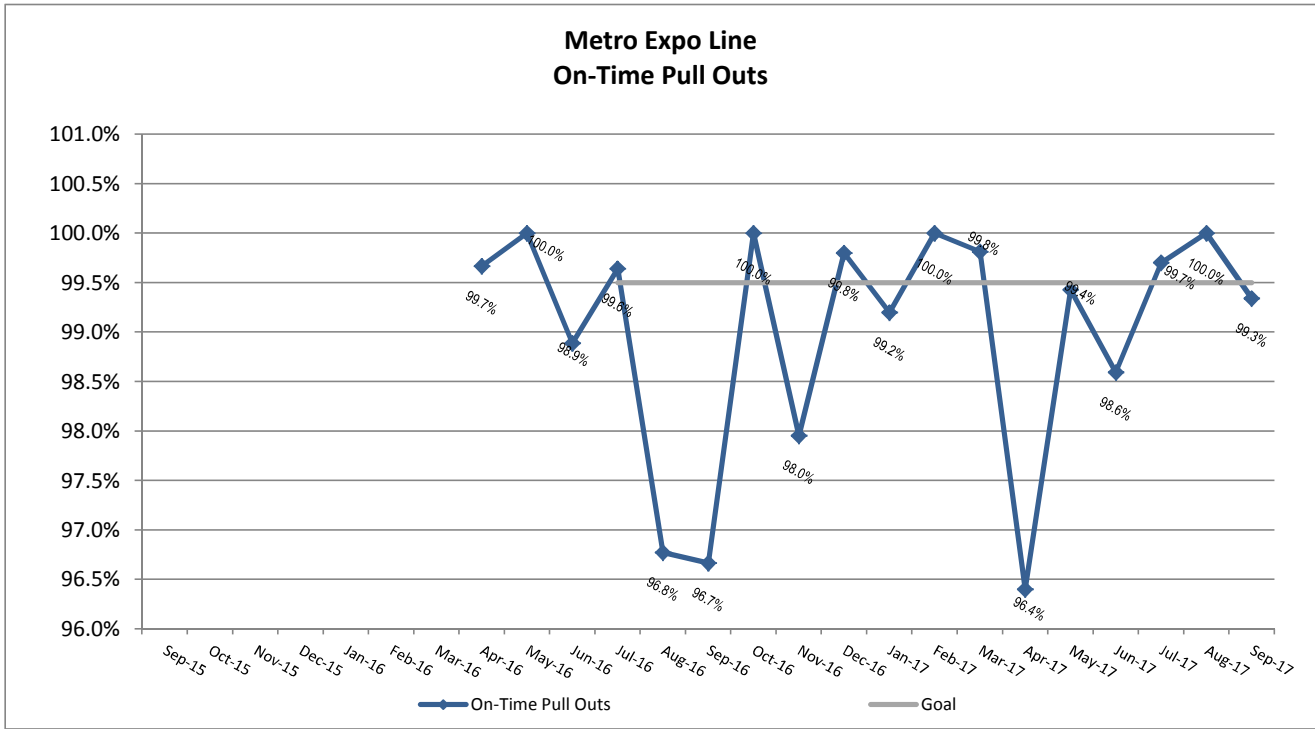
## COMPLIANCE WITH SCHEDULED VEHICLE HOURS



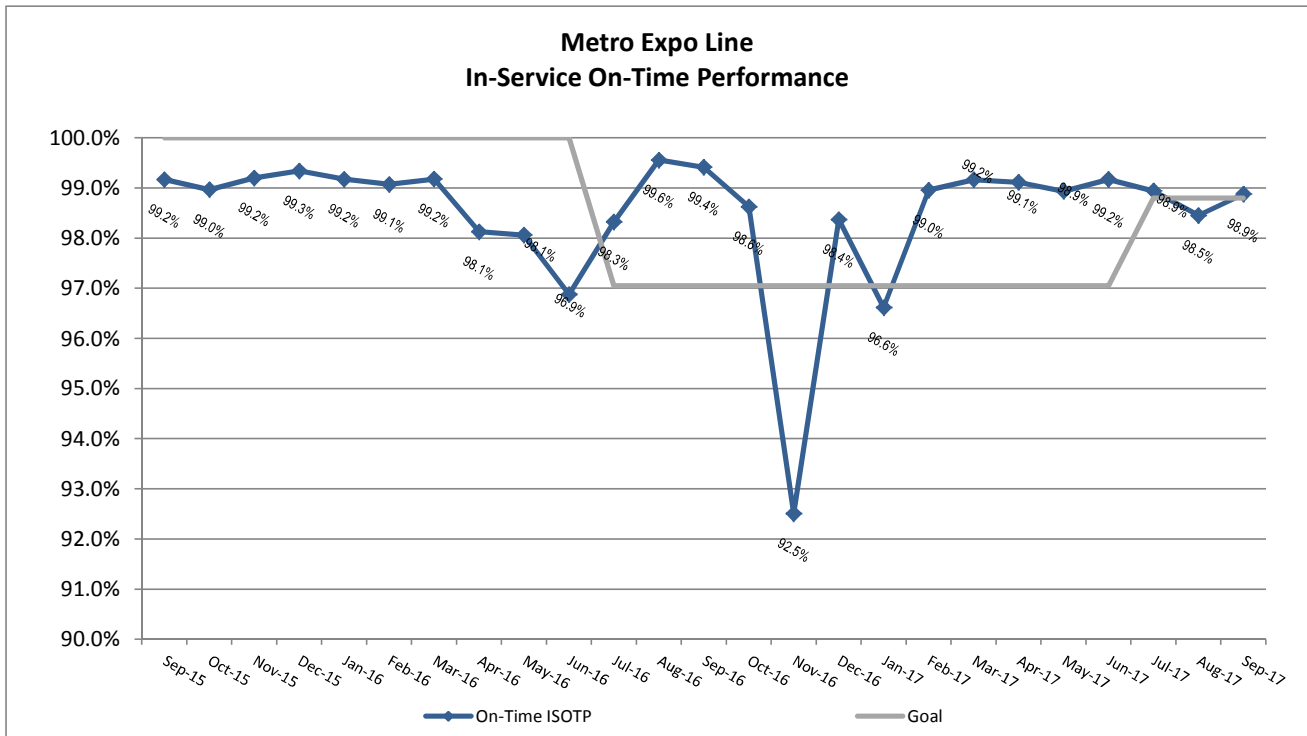
## COMPLIANCE WITH SCHEDULED TRAIN MILES



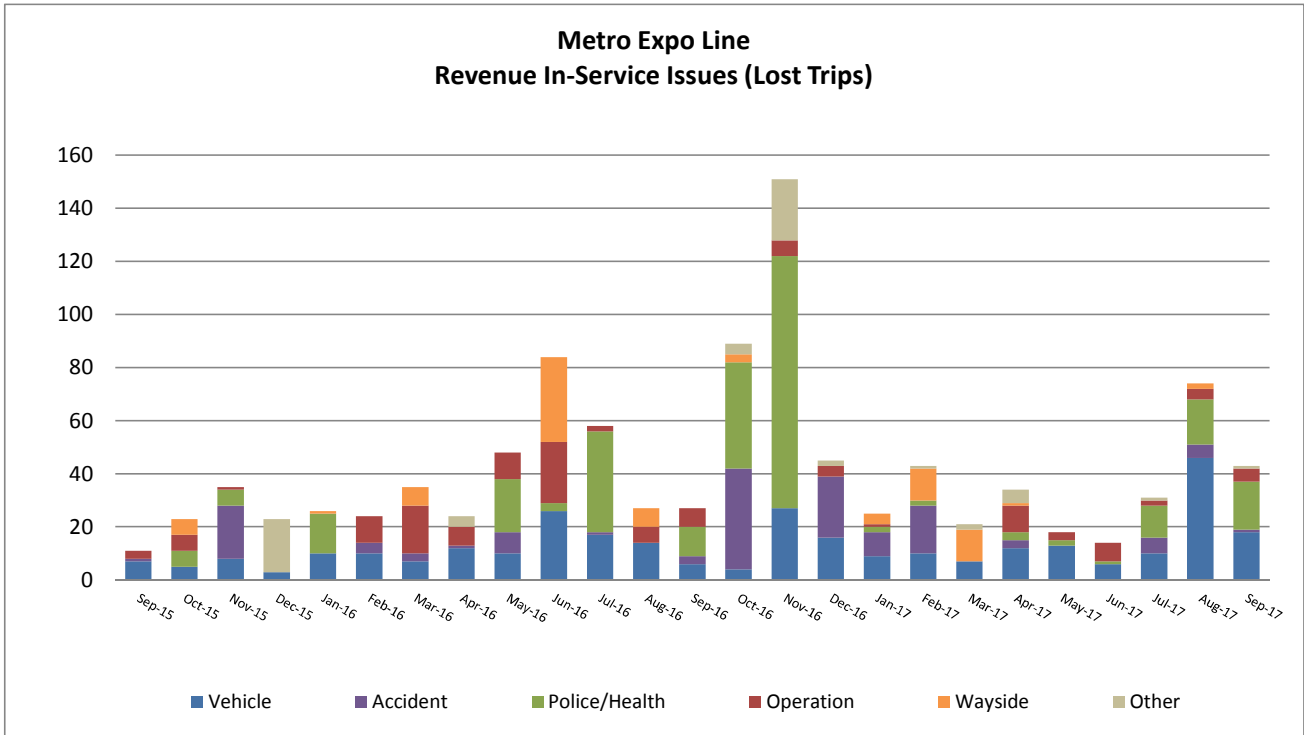
## ON-TIME PULL OUTS



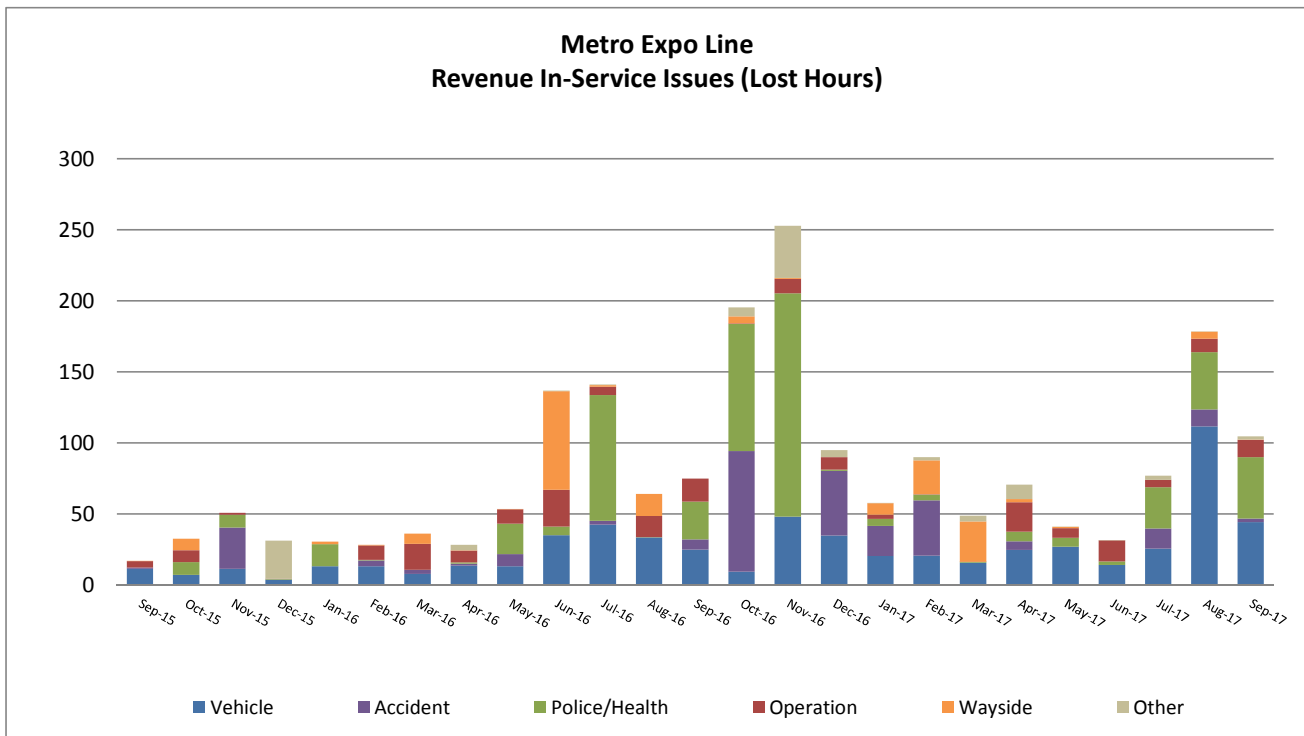
## IN-SERVICE ON-TIME PERFORMANCE



## LOST TRIPS



## LOST HOURS



## VERTICAL TRANSPORTATION AVAILABILITY

