$$
\begin{array}{ll}
\substack{\text { Los Angeles crunty } \\
\text { Matifomitian } \\
\text { Cirnspontion authority }} & \text { OPERATIONS } \\
& \text { MONTHLY RAIL } \\
& \text { PERFORMANCE } \\
& \text { REPORT }
\end{array}
$$



## METRO RAIL PERFORMANCE - OCTOBER 2017

Contents Page
Systemwide Performance
Rail Scorecard ..... 3
Rail Mean Miles Between Major Failure by Vehicle Type ..... 5
Fleet Distribution Report ..... 10
Vehicle Availability by Division ..... 11
Cleanliness ..... 12
Lost Revenue Vehicle Hours by Category, by Division ..... 13
Rail Service Performance ..... 16
Workers Comp Claims ..... 21
Lost Work Days ..... 22
Vertical Transportation - Systemwide ..... 23
Blue Line Performance
Performance Summary ..... 24
Major Incident Detail ..... 25
Performance Charts ..... 34
Red / Purple Line Performance
Performance Summary ..... 38
Major Incident Detail ..... 39
Performance Charts ..... 42
Green Line Performance
Performance Summary ..... 46
Major Incident Detail ..... 47
Performance Charts ..... 50
Gold Line Performance
Performance Summary ..... 54
Major Incident Detail ..... 55
Performance Charts ..... 59
Expo Line Performance
Performance Summary ..... 64
Major Incident Detail ..... 65
Performance Charts ..... 68

## Metro Rail Scorecard Overview

Metro operates heavy rail, the Red and Purple Lines, from Union Station to North Hollywood and Union Station to Wilshire/Western. Data for Red and Purple lines are reported under Metro Red line in this report

Metro also operates four light rail lines: Blue Line from Downtown to Long Beach, Green Line along the 105 freeway, Gold Line from Azusa to East Los Angeles, and Expo Line from Los Angeles to Santa Monica.

Metro Rail is responsible for the operation of approximately 104 heavy rail cars and 203 light rail cars carrying nearly 110 million passengers each year.
Also included in this report are Key Performance Indicators for Wayside, which is in the process of being developed.

| Measurement | FY 2015 | FY 2016 | FY 2017 | FY 2018 Target | $\begin{array}{\|l} \hline \text { FY } 2018 \\ \text { YTD } \end{array}$ | FYTD <br> Status | Aug Month | Sep Month | Oct Month |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Systemwide |  |  |  |  |  |  |  |  |  |
| On-Time Pullouts | 99.67\% | 99.63\% | 99.61\% | 99.50\% | 99.60\% | $\bigcirc$ | 99.81\% | 99.45\% | 99.36\% |
| Mean Miles Between Chargeable Mechanical Failures | 34,524 | 30,482 | 29,711 | 32,550 | 24,965 | $\bigcirc$ | 21,617 | 22,339 | 28,551 |
| In-Service On-time Performance | 98.39\% | 98.10\% | 98.24\% | 98.99\% | 98.26\% | $\bigcirc$ | 98.46\% | 98.17\% | 97.65\% |
| Service Delivery Ratio | 99.35\% | 99.22\% | 99.23\% | 99.00\% | 99.13\% | $\bigcirc$ | 99.14\% | 99.30\% | 98.82\% |
| Traffic Accidents Per 100,000 Train Miles | 1.18 | 1.17 | 1.01 | 1.01 | 1.16 | $\bigcirc$ | 1.17 | 1.09 | 1.5 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.43 | 0.60 | 0.36 | 0.37 | 0.73 | $\bigcirc$ | 0.65 | 0.68 | 1.1 |
| Passenger Accidents per 100,000 Boardings | 0.013 | 0.016 | 0.023 | 0.010 | 0.021 | $\bigcirc$ | 0.020 | 0.022 | 0.010 |
| Complaints per 100,000 Boardings | 0.78 | 1.43 | 1.98 | 1.10 | 1.83 | $\bigcirc$ | 1.78 | 2.02 | 1.95 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours ${ }^{1,2}$ | 11.11 | 10.97 | 12.27 | 10.42 | 12.33 | $\bigcirc$ | 9.39 | 10.95 | 14.79 |
| Lost Work Days per 200,000 Exposure Hours ${ }^{1,2}$ | 880 | 482 | 733 | 450.00 | 761 | $\bigcirc$ | 828 | 734 |  |
| OSHA Injuries per 200,000 Exposure Hours ${ }^{1,2}$ | 6.68 | 6.32 | 8.53 | 6.00 | 6.87 | $\bigcirc$ | 4.70 | 10.95 |  |
|  |  |  |  |  |  |  |  |  |  |
| Wayside |  |  |  |  |  |  |  |  |  |
| Overdue Work Orders (Non-PMP) - Aging of Outstanding Work Orders | 94 | 454 | 1,229 | N/A | 1,810 | N/A | 324 | 458 | 82 |
| Past-Due Preventive Maintenance - Aging of Outstanding Work Orders | 1 | 13 | 142 | N/A | 205 | N/A | 19 | 68 | 70 |
| \% of Completed Inspections | 99.51\% | 99.57\% | 99.72\% | N/A | 99.73\% | N/A | 99.71\% | 99.73\% | 99.51\% |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours | 9.07 | 4.77 | 5.35 | 4.53 | 4.04 | $\bigcirc$ | 0.00 | 4.19 | 0.00 |
| Lost Work Days per 200,000 Exposure Hours ${ }^{1}$ | 309 | 148 | 194 | 138 | 304 | $\bigcirc$ | 299 | 259 |  |
| OSHA Injuries per 200,000 Exposure Hours ${ }^{1}$ | 8.28 | 4.40 | 4.01 | 4.18 | 4.12 | $\bigcirc$ | 0.00 | 4.19 |  |
|  |  |  |  |  |  |  |  |  |  |
| Blue Line |  |  |  |  |  |  |  |  |  |
| On-Time Pullouts | 99.41\% | 99.59\% | 99.60\% | 99.50\% | 98.84\% | $\bigcirc$ | 99.72\% | 98.33\% | 98.01\% |
| Mean Miles Between Chargeable Mechanical | 23,716 | 19,240 | 15,405 | 22,825 | 11,297 | $\bigcirc$ | 9,466 | 10,558 | 14,121 |
| In-Service On-time Performance | 97.28\% | 96.10\% | 96.44\% | 98.80\% | 96.19\% | $\bigcirc$ | 96.63\% | 94.11\% | 96.76\% |
| Service Delivery Ratio | 98.88\% | 98.41\% | 98.54\% | 99.00\% | 98.10\% | $\bigcirc$ | 98.06\% | 98.46\% | 97.69\% |
| Traffic Accidents Per 100,000 Train Miles | 2.48 | 2.38 | 2.18 | 2.18 | 2.10 | $\bigcirc$ | 3.14 | 1.98 | 2.62 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.89 | 1.39 | 0.71 | 0.40 | 1.29 | $\bigcirc$ | 1.88 | 1.32 | 1.31 |
| Passenger Accidents per 100,000 Boardings | 0.034 | 0.016 | 0.046 | 0.010 | 0.067 | $\bigcirc$ | 0.102 | 0.055 | 0.052 |
| Complaints per 100,000 Boardings | 0.90 | 1.33 | 1.67 | 1.07 | 2.41 | $\bigcirc$ | 2.51 | 2.81 | 2.76 |
| New Workers' Compensation Indemnity Claims per | 15.10 | 15.08 | 16.74 | 10.42 | 18.11 | $\bigcirc$ | 10.06 | 15.87 | 19.96 |
| Lost Work Days per 200,000 Exposure Hours ${ }^{1}$ | 1,622 | 797 | 836 | 450 | 826 | $\bigcirc$ | 879 | 837 |  |
| OSHA Injuries per 200,000 Exposure Hours ${ }^{1}$ | 10.64 | 6.79 | 10.40 | 6.00 | 6.99 | $\bigcirc$ | 0.00 | 15.87 |  |

${ }^{1}$ There is a One Month lag in reporting this data
${ }^{2}$ Includes Operations, RFS and Wayside
O Green - High probability of achieving the target (on track). Meets Target at $100 \%$ or better.
〇 Yellow - Uncertain if the target will be achieved -- slight problems, delays or management issues. Falls below Target 70-99\%,
Red - High probability that the target will not be achieved -- significant problems and/or delays. Falls below Target >70\%
N/A = Not Available

| Measurement | FY 2015 | FY 2016 | FY 2017 | FY 2018 <br> Target | $\begin{array}{\|c\|} \hline \text { FY } 2018 \\ \text { YTD } \\ \hline \end{array}$ | FYTD <br> Status | Aug Month | Sep Month | Oct Month |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Red Line |  |  |  |  |  |  |  |  |  |
| On-Time Pullouts | 99.91\% | 99.79\% | 99.95\% | 99.50\% | 99.90\% | $\bigcirc$ | 99.80\% | 99.79\% | 100.00\% |
| Mean Miles Between Chargeable Mechanical | 85,090 | 94,312 | 104,637 | 131,376 | 62,850 | $\bigcirc$ | 49,953 | 52,087 | 77,032 |
| In-Service On-time Performance | 99.13\% | 99.45\% | 99.39\% | 99.50\% | 99.12\% | $\bigcirc$ | 99.09\% | 99.33\% | 98.63\% |
| Service Delivery Ratio | 99.60\% | 99.71\% | 99.72\% | 100.00\% | 99.62\% | $\bigcirc$ | 99.63\% | 99.67\% | 99.53\% |
| Traffic Accidents Per 100,000 Train Miles | 0.47 | 0.75 | 0.57 | 0.57 | 0.43 | $\bigcirc$ | 0.00 | 0.88 | 0.00 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.07 | 0.07 | 0.14 | 0.21 | 0.21 | $\bigcirc$ | 0.00 | 0.88 | 0.00 |
| Passenger Accidents per 100,000 Boardings | 0.002 | 0.002 | 0.004 | 0.000 | 0.000 | $\bigcirc$ | 0.000 | 0.000 | 0.000 |
| Complaints per 100,000 Boardings | 0.54 | 0.57 | 1.19 | 0.55 | 1.20 | $\bigcirc$ | 1.23 | 1.11 | 1.26 |
| New Workers' Compensation Indemnity Claims per | 6.20 | 16.43 | 12.68 | 10.42 | 9.81 | $\bigcirc$ | 21.29 | 5.61 | 10.87 |
| *Lost Work Days per 200,000 Exposure Hours | 649 | 526 | 992 | 450 | 1,158 | $\bigcirc$ | 1,597 | 930 |  |
| *OSHA Injuries per 200,000 Exposure Hours | 3.54 | 7.99 | 7.52 | 6.00 | 3.78 | - | 10.65 | 0.00 |  |


| Green Line |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On-Time Pullouts | 99.32\% | 99.49\% | 99.69\% | 99.50\% | 99.46\% | O | 99.31\% | 100.00\% | 98.58\% |
| Mean Miles Between Chargeable Mechanical Failures | 21,054 | 19,238 | 16,375 | 23,220 | 18,151 | $\bigcirc$ | 23,631 | 11,733 | 14,909 |
| In-Service On-time Performance | 97.39\% | 98.52\% | 98.69\% | 98.80\% | 98.93\% | O | 98.83\% | 99.21\% | 98.22\% |
| Service Delivery Ratio | 99.50\% | 99.59\% | 99.61\% | 99.00\% | 99.58\% | O | 99.74\% | 99.68\% | 99.12\% |
| Traffic Accidents Per 100,000 Train Miles | 0.21 | 0.42 | 0.48 | 0.48 | 0.61 | O | 0.80 | 0.83 | 0.00 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.07 | 0.07 | 0.07 | 0.40 | 0.00 | $\bigcirc$ | 0.00 | 0.00 | 0.00 |
| Passenger Accidents per 100,000 Boardings | 0.024 | 0.034 | 0.048 | 0.010 | 0.000 | O | 0.000 | 0.000 | 0.000 |
| Complaints per 100,000 Boardings | 0.89 | 1.54 | 2.08 | 1.27 | 1.84 | O | 2.20 | 2.30 | 1.59 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours | 7.32 | 7.18 | 9.14 | 10.42 | 14.43 | $\bigcirc$ | 9.69 | 19.89 | 18.01 |
| *Lost Work Days per 200,000 Exposure Hours | 479 | 228 | 712 | 450 | 890 | O | 945 | 826 |  |
| *OSHA Injuries per 200,000 Exposure Hours | 4.07 | 3.19 | 6.65 | 6.00 | 9.85 | O | 9.69 | 19.89 |  |


| Gold Line |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On-Time Pullouts | 99.98\% | 99.68\% | 99.82\% | 99.50\% | 100.00\% | O | 100.00\% | 100.00\% | 100.00\% |
| Mean Miles Between Chargeable Mechanical Failures | 44,171 | 40,426 | 38,427 | 60,252 | 36,286 | $\bigcirc$ | 30,787 | 47,052 | 37,707 |
| In-Service On-time Performance | 98.56\% | 97.60\% | 97.61\% | 98.80\% | 98.67\% | $\bigcirc$ | 99.13\% | 99.10\% | 97.76\% |
| Service Delivery Ratio | 99.34\% | 99.11\% | 98.88\% | 99.00\% | 99.04\% | $\bigcirc$ | 99.26\% | 99.27\% | 98.37\% |
| Traffic Accidents Per 100,000 Train Miles | 1.14 | 0.99 | 0.61 | 0.61 | 0.54 | $\bigcirc$ | 0.42 | 0.88 | 0.43 |
| CPUC Reportable Accidents per 100,000 Train Miles | 0.30 | 0.60 | 0.25 | 0.40 | 0.32 | $\bigcirc$ | 0.42 | 0.44 | 0.43 |
| Passenger Accidents per 100,000 Boardings | 0.007 | 0.039 | 0.030 | 0.010 | 0.053 | $\bigcirc$ | 0.000 | 0.075 | 0.000 |
| Complaints per 100,000 Boardings | 1.01 | 2.73 | 2.78 | 2.22 | 2.01 | $\bigcirc$ | 1.57 | 2.38 | 2.32 |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours | 15.96 | 11.87 | 14.31 | 10.42 | 15.38 | $\bigcirc$ | 10.97 | 17.45 | 15.91 |
| *Lost Work Days per 200,000 Exposure Hours | 1,068 | 766 | 1,055 | 450 | 900 | O | 815 | 1,028 |  |
| *OSHA Injuries per 200,000 Exposure Hours | 3.83 | 9.29 | 9.69 | 6.00 | 13.29 | $\bigcirc$ | 10.97 | 23.27 |  |


| Expo Line |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On-Time Pullouts | - | 99.53\% | 98.76\% | 99.50\% | 99.78\% | $\bigcirc$ | 100.00\% | 99.34\% | 100.00\% |
| Mean Miles Between Chargeable Mechanical Failures | - | 18,114 | 33,402 | 22,825 | 32,619 | $\bigcirc$ | 25,087 | 29,559 | 46,590 |
| In-Service On-time Performance | 99.14\% | 98.61\% | 98.48\% | 98.80\% | 98.22\% | $\bigcirc$ | 98.45\% | 98.88\% | 96.63\% |
| Service Delivery Ratio | 99.64\% | 99.56\% | 99.46\% | 99.00\% | 99.42\% | - | 99.22\% | 99.52\% | 99.29\% |
| Traffic Accidents Per 100,000 Train Miles | 1.02 | 0.74 | 1.26 | 1.26 | 2.39 | $\bigcirc$ | 1.55 | 0.83 | 5.52 |
| CPUC Reportable Accidents per 100,000 Train Miles | 1.02 | 0.50 | 0.63 | 0.40 | 1.99 | $\bigcirc$ | 0.78 | 0.83 | 4.73 |
| Passenger Accidents per 100,000 Boardings | 0.000 | 0.019 | 0.018 | 0.010 | 0.000 | O | 0.000 | 0.000 | 0.000 |
| Complaints per 100,000 Boardings | 1.12 | 3.38 | 3.68 | 1.83 | 2.44 | $\bigcirc$ | 2.21 | 2.75 | 2.51 |
| New Workers' Compensation Indemnity Claims per | 24.97 | 8.44 | 19.26 | 10.42 | 17.00 | $\bigcirc$ | 7.22 | 7.96 | 36.88 |
| *Lost Work Days per 200,000 Exposure Hours | 937 | 73 | 887 | 450 | 690 | $\bigcirc$ | 605 | 725 |  |
| *OSHA Injuries per 200,000 Exposure Hours | - | 5.63 | 16.60 | 6.00 | 5.08 | $\bigcirc$ | - | 7.96 |  |

[^0]
## METRO RAIL PERFORMANCE - OCTOBER 2017

## Rail Performance by Vehicle Type




MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.



MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.


Rail Mean Vehicle Miles Between Major Failure by Vehicle Type
Metro
Light Rail - Siemens


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures.


MMBMF : Total Vehicle Miles/ NTD defined Revenue Vehicle Major System Failures. \%Change is from previous month.

## Mean Miles Beween Major Failures

|  | FY 2017 | FY 2018 <br> Goal | FY 2018 <br> YTD |
| :--- | ---: | ---: | ---: |
| AnsaldoBreda2550Base - AC | 41,528 | 44,517 | 51,977 |
| Breda 650 Base - DC | 47,876 | 53,185 | 68,962 |
| Breda 650 Option - AC | 115,753 | 126,708 | 125,441 |
| Kinkisharyo P3010 | 19,068 | 20,072 | 35,793 |
| Nippon Sharyo 2020 - DC | 29,724 | 31,214 | 19,963 |
| Nippon Sharyo 865 - DC | 22,695 | 26,062 | 25,231 |
| Siemens 2000 Base - AC | 19,713 | 20,778 | 16,722 |
| Siemens 2000 GE/ATP - AC | 10,920 | 13,620 | 6,298 |

## Rail Fleet Distribution - OCTOBER 2017

| Number of Rail Vehicle Type by <br> Division | Blue | Red / <br> Purple | Green | Gold | Expo |
| ---: | ---: | ---: | ---: | ---: | ---: |
| AnsaldoBreda 2550 Base - AC |  |  |  | 50 |  |
| Breda 650 Base - DC |  | 30 |  |  |  |
| Breda 650 Option - AC |  | 70 |  |  |  |
| KinkiSharyo P3010 | 22 |  | 4 | 15 | 52 |
| Nippon Sharyo 2020 - DC | 15 |  |  |  |  |
| Nippon Sharyo 865 - DC | 39 |  |  |  |  |
| Siemens 2000 Base - AC |  |  | 28 |  |  |
| Siemens 2000 GE/ATP - AC | 22 |  |  |  |  |
| TOTALS | $\mathbf{9 8}$ | $\mathbf{1 0 0}$ | $\mathbf{3 2}$ | $\mathbf{6 5}$ | $\mathbf{5 2}$ |


| Blue |  |  |  |
| :---: | :---: | :---: | :---: |
| Day Type | Vehicles Required | Average Available | Average \% Available |
| Weekday | 71 | 74 | 105\% |
| Weekend | 26 | 60 | 229\% |
| Red/ Purple |  |  |  |
| Day Type | Vehicles Required | Average Available | Average \% Available |
| Weekday | 63 | 73 | 115\% |
| Weekend | 40 | 61 | 152\% |
| Green |  |  |  |
| Day Type | Vehicles Required | Average Available | Average \% Available |
| Weekday | 22 | 24 | 112\% |
| Weekend | 14 | 18 | 131\% |
| Gold |  |  |  |
| Day Type | Vehicles Required | Average Available | Average \% Available |
| Weekday | 50 | 53 | 107\% |
| Weekend | 28 | 41 | 145\% |
| Expo |  |  |  |
| Day Type | Vehicles Required | Average Available | Average \% Available |
| Weekday | 42 | 41 | 97\% |
| Weekend | 30 | 39 | 131\% |



## Cleanliness by Vehicle Type

Rail Cleanliness by General Vehicle Type


Note: Data Collection Began September 2016

## RAIL DELAYS BY CATEGORY - SYSTEMWIDE

Revenue Hours Lost Related to - ACCIDENTS


Revenue Hours Lost Related to - OPERATIONS


Revenue Hours Lost Related to - OTHER
Blue, Red/Purple, Green, Gold \& Expo Line Other Delays


Revenue Hours Lost Related to - POLICE \& HEALTH
Blue, Red/Purple, Green, Gold \& Expo Line Police \& Health Delays



Revenue Hours Lost Related to - WAYSIDE


## Rail Service Performance

## In Service On Time Performance by Line



Ratio of Scheduled to Revenue Hours Delivered by Line
Blue, Red/Purple, Green, Gold \& Expo Line SRHD


Mean Miles Between Mechanical Failures by Line


Workers Comp Claims by Line



## Rail Safety Performance

## CPUC REPORTABLE ACCIDENTS PER 100,000 TRAIN MILES

Blue, Red/Purple, Green, Gold \& Expo Line CPUC Accident Ratio


TRAFFIC ACCIDENTS PER 100,000 TRAIN MILES

Blue, Red/Purple, Green, Gold \& Expo Line Traffic Accident Ratio


## PASSENGER ACCIDENTS PER 100,000 BOARDINGS



Worker's Comp. Claims
Aug 2017 - Oct 2017
3 Month Comparison


## Lost Work Days and OSHA Injuries

Jul 2017 - Sep 2017
3 Month Comparison



Note: There is a one month lag in Lost Work Days and OSHA data.

Systemwide Vertical Transportation Availability by Line
Aug 2017-Oct 2017


Note: No Escalators at Blue and Expo Lines

## BLUE LINE

Out of a total of 21,200 hours operated, there were approximately 490 total hours of service delays.

|  | Revenue |  |
| :--- | ---: | ---: |
| October $\mathbf{2 0 1 7}$ Service Hours * | Hours | Percent |
| Revenue Hours without Delays | 20,709 | $97.7 \%$ |
| Cancelled + Delayed Hours | 490 | $2.3 \%$ |
| Total Revenue Hours | $\mathbf{2 1 , 2 0 0}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Summary of the incidents: |
| :--- |
| Count |
|  Hours Percent  <br> Operations 0 0.0 $0.0 \%$ <br> Accidents 4 25.6 $5.2 \%$ <br> Vehicle Maintenance 54 144.5 $29.5 \%$ <br> Wayside 2 0.3 $0.1 \%$ <br> Police \& Health 14 49.1 $10.0 \%$ <br> Other 3 270.6 $55.2 \%$ <br> Total $\mathbf{7 7}$ 490.1 $\mathbf{1 0 0 . 0 \%}$ |

* Data from M3 used to report Service Delays is under review for accuracy

The number of incidents on the following page may differ from the summary
count due to some incidents not properly designated as cancelled or delayed


## October 2017 Blue Line incidents causing delay were as follows:

Operations Incidents:
10/6/2017 6:25:00 AM - Incident\# 2919366 (0 lost trips, lost minutes)
Late trip
Train 103
T-281
1086-1094-1089
Del Amo Station, Northbound, Track 1
Accidents:
10/1/2017 6:59:00 PM - Incident\# 2917359 (0 lost trips, 12 lost minutes)
Patron fell in front of the northbound train at Wardlow grade crossing. No contact made with the train.
T-237
Train 103
Cars (107a), 118
NB, Wardlow Station, Track 1
10/21/2017 6:35:00 AM - Incident\# 2925007 (1 lost trip, 174 lost minutes)
Train vs. Auto
T-321
(240)-235-239
55th Grade crossing N/B
10/22/2017 3:45:00 AM - Incident\# 2925205 (0 lost trips, 10 lost minutes)
Train operator T-236 departed late from 7th Metro Ctr.
Train 109
T-236
158-141-161
7th Metro Ctr., Trk. 1, southbound
10/26/2017 8:58:00 AM - Incident\# 2927165 (8 lost trips, 1,342 lost minutes)
Train vs Pedestrian at 55th Grade Crossing
Train \# 102
T-259
55th Grade Crossing
(242A) 339231
Vehicle Maintenance Incidents:
10/1/2017 5:59:00 AM - Incident\# 2917252 (0 lost trips, 7 lost minutes)
Operator reports of no movement.
T-292
Train\#102
Cars(112-106-135)
7th Metro Trk\#2
Southbound
10/2/2017 6:45:00 AM - Incident\# 2917513 (0 lost trips, lost minutes)
Locker Doors causing cab door to open.
Train 110
T-292
(1065)-1061-1077
Southbound, Track 2
10/2/2017 8:05:00 AM - Incident\# 2917565 (3 lost trips, 503 lost minutes)
Other Vehicle System (VDU/Network Systen B/O)
(1072B)-1067-1069
Train 103
T-494
Washington, Southbound, Track 2
10/2/2017 8:05:00 AM - Incident\# 2918108 (3 lost trips, 503 lost minutes)
Other Vehicle System ( VDU/Network B/O)
(1072B)-1067-1069
Train 103
T-494
Washiington, Southbound, Track 2

10/2/2017 3:30:00 PM - Incident\# 2917777 (0 lost trips, 15 lost minutes)
(1088)-1063-1073

Propulsion Fault w/Speed Restriction
SB Florence
T-187
Train 103

10/2/2017 3:37:00 PM - Incident\# 2917790 (1 lost trip, 168 lost minutes)
(241)-302

Could Not Obtain Cab Sgnal
NB Yard Limits
T-130
Train 125

10/4/2017 5:55:00 AM - Incident\# 2918351 (1 lost trip, 168 lost minutes)
ATP failure on car 1086 at Mainyard pulling out.
10/4/2017 7:09:00 AM - Incident\# 2918374 (0 lost trips, lost minutes)
Train 119 pulled out of yard at 709 hours, 18 minutes past pull out time of 0651

10/4/2017 8:04:00 AM - Incident\# 2918420 (0 lost trips, 12 lost minutes)
Propulsion / Dynamic Brakes
(241A)-250-233
Train 118
T-281
Slauson, Southbound, Track 2
10/4/2017 9:19:00 AM - Incident\# 2918502 (0 lost trips, 18 lost minutes)
No Fault - No Movement
(1020)-1023-1072

Train 662
T-47
Metro Cente, Southbound, Track 2

10/4/2017 9:20:00 PM - Incident\# 2918696 (1 lost trip, 168 lost minutes)
Self applying friction brakes on car 244A/237/236.
T-321.
Train 118.
10/5/2017 5:52:00 AM - Incident\# 2918857 (0 lost trips, 5 lost minutes)
Train 603 pulled out 5 minutes late due to a Friction Brake Faulton car 166.
T-231
Consist 157-111-(166)
10/6/2017 5:28:00 AM - Incident\# 2919322 (0 lost trips, 12 lost minutes)
Self-applying brakes
Train 105
T-152
(1088)-1082-1070

7th/Metro, Track 2, Southbound

10/6/2017 11:15:00 AM - Incident\# 2919513 (1 lost trip, 166 lost minutes)
A/C, Speed restriction/Propulsion fault on car (320A).
Train \# 119
T-182
Anaheim, track \#1, northbound
(302A) 249245
10/6/2017 2:10:00 PM - Incident\# 2919604 (0 lost trips, 12 lost minutes)
ATP Failure No Street Run: Train Offloaded
Train 101, T-174
Cars 231, 246, (234)
Willow, Trk 1, North

10/7/2017 11:16:00 AM - Incident\# 2919838 (0 lost trips, 10 lost minutes)
Propulsion / Dynamic Brakes
Train 111
T-281
Southbound, track 2 at 103rd street station.

10/7/2017 2:38:00 PM - Incident\# 2919886 (1 lost trip, 171 lost minutes)
Propulsion / Dynamic Brakes
Train 109
T-376
(1074B)-1079-1087
Southbound, Track 2 Washington Station.
10/7/2017 5:44:00 PM - Incident\# 2919936 (0 lost trips, 12 lost minutes)
Propulsion / Dynamic Brakes
Train 104
T-081
(150A)-110-137
Northbound, Track 1 Willow station.

10/8/2017 9:23:00 PM - Incident\# 2920154 (1 lost trip, 162 lost minutes)
Propulsion fault unable to clear. 123-126
Train 107
T-072
Track 1
Northbound
Del Amo station
10/9/2017 2:58:00 PM - Incident\# 2920519 ( 0 lost trips, 6 lost minutes)
Friction brake fault. cars 114-165-107
Train 123
T-300
Metro center
Track 2
Southbound
10/9/2017 4:09:00 PM - Incident\# 2920529 (1 lost trip, 167 lost minutes)
Propulsion fault unable to clear. 238A-250-235
T*-231
Train -101
Track 2
Southbound
Willow station

10/10/2017 5:22:00 AM - Incident\# 2920691 (2 lost trips, 335 lost minutes)
Operator reports of a propulsion brake fault with a speed restriction.
T-211
Train\#104
Cars(1094B)-1086-1080
Washington, Trk\#2
Southbound

10/10/2017 7:09:00 AM - Incident\# 2920741 (4 lost trips, 689 lost minutes)
Operator reports of no movement.
T-087
Train\#114
Cars(1037)-1054-1032
Florence Trk\#2
Southbound

10/12/2017 7:08:00 AM - Incident\# 2921611 (0 lost trips, lost minutes)
Operator reports of door not opening .
T-069
Train\#119
Cars(133)-302-230
Del Amo St Trk\#1
Northbound

10/12/2017 12:41:00 PM - Incident\# 2921753 (0 lost trips, 4 lost minutes)
Doors are opening very slow (door button malfunctioning) (1076)-1072-1097
Train \#101
T-130
Pico Station, Track \#001, Northbound.
10/12/2017 5:22:00 PM - Incident\# 2921850 (0 lost trips, 6 lost minutes)
Cab door lock mis aligned (161A)121,111.
Willow Station
Train \#108, T-69, track \#2, southbound.
10/12/2017 5:51:00 PM - Incident\# 2921865 (1 lost trip, 168 lost minutes)
Propulsion Fault with Speed Restriction
Train 101, T-075
Cars (238), 241, 239
Wardlow, Trk 1, Northbound
10/13/2017 6:32:00 PM - Incident\# 2922286 (1 lost trip, 166 lost minutes)
Recurring emergency brake applications.
Train \#104
T-495
Cars \#(233-247-2444
N/Bound Willow brook Station Track\#1.

10/16/2017 8:25:00 AM - Incident\# 2922853 (0 lost trips, 10 lost minutes) Doors
(106)-108-159

Train 118
T-415
Artesia, Southbound, Track 2
10/16/2017 2:10:00 PM - Incident\# 2923057 (1 lost trip, 167 lost minutes) Reoccurring propulsion fualt 118A-151-127
Train 106
T-201
Track 2
Southbound
Washington station
10/16/2017 3:06:00 PM - Incident\# 2923104 (1 lost trip, 167 lost minutes) No movement north bound 238-231-237
Train 120
T-300
Track 1
Northbound
Vernon station

10/17/2017 5:03:00 AM - Incident\# 2923277 (1 lost trip, 167 lost minutes) Operator reports of a propulsion dynamic brake fault with a speed restriction. T-182
Train\#101
Cars(250A)-239-242
Washington Trk2
Southbound

10/17/2017 5:07:00 AM - Incident\# 2923260 (0 lost trips, lost minutes)
Train \#111 departed the blue line yard late due to a beakdown in the yard.
T-262
Train\#111
Cars\#237-231-238
Southbound
Mainyard, Trk\#2

10/17/2017 7:06:00 AM - Incident\# 2923335 (2 lost trips, 344 lost minutes)
Operator reports of self applying brakes .
T-262
Train\#113
Cars(244A)-234-229
Artesia St. Trk\#2
Souithbound
10/17/2017 2:32:00 PM - Incident\# 2923534 (1 lost trip, 167 lost minutes)
Recurring friction brake failure.
Train \#103
T-042
Cars \#104-157-140.
S/Bound Firestone Station Track-2.

10/17/2017 4:56:00 PM - Incident\# 2923620 (1 lost trip, 192 lost minutes)
Door problem with no movement.
Train \#125
T-531
Cars \#247-(240-B).
N/Bound Vernon Station Track-1.

10/18/2017 6:36:00 AM - Incident\# 2923774 (1 lost trip, 167 lost minutes)
Train 116 reports no horn/ Gong no audibles at Artesia station track 1. Vehicle tech boarded at Willowbrook station unable to perform repairs. cars 10891087 1088, operator T-34.

10/18/2017 8:07:00 AM - Incident\# 2923819 (2 lost trips, 335 lost minutes)
160B Prop Fault

Train 118
T-174
Tk 2 SB Vernon
160-155-136
10/18/2017 4:52:00 PM - Incident\# 2924057 (3 lost trips, 526 lost minutes)
Brake Fault Monitor Failure.
Train \#121
T-528
Cars \#238-(231)-237
N/Bound Pacific Street Station.

10/19/2017 9:05:00 AM - Incident\# 2924287 (0 lost trips, 16 lost minutes)
Doors (Sensitive Edge)
(153)-160-110

Train 113
T-200
Washington, Southbound, Track 2

10/19/2017 3:52:00 PM - Incident\# 2924455 (1 lost trip, 168 lost minutes)
Train line problems.
Train \#121
T-059
Cars \#1089-1087-(1088-A).
S/Bound Washington Station Track-2.

10/23/2017 3:17:00 PM - Incident\# 2925787 (1 lost trip, 168 lost minutes)
Door issues no movement. 161-164-157
Train 123
T-086
Track 1
Northboud
Del Amo

10/23/2017 3:44:00 PM - Incident\# 2925833 (1 lost trip, 168 lost minutes)
Propulsion fault unable to clear. 139A-114-153
T-059
Track 2
Southbound
Grand station

10/23/2017 3:52:00 PM - Incident\# 2925838 (1 lost trip, 168 lost minutes)
Low air pressure. 250-231-241
T-164
Train 107
Track 1
Northbound
T Mall station

10/24/2017 4:04:00 PM - Incident\# 2926372 (0 lost trips, lost minutes)
Friction Brakes (not releasing SB)
Train 117
Track \#2 7MC SB
T-82
(144)-111-120

10/25/2017 5:01:00 AM - Incident\# 2926531 (1 lost trip, 168 lost minutes) Yard Controller reports that train \#110 had no movement in the yard. T-495
Train \#110
Cars((155)-121-148
Blue line Yard
10/25/2017 6:27:00 AM - Incident\# 2926579 (1 lost trip, 168 lost minutes)
Yard Controller re[ports that train \#117 was out late because of door problems.
T-528
Train \#117
Cars-141(161)-163
Blue line Yard

10/25/2017 11:03:00 AM - Incident\# 2926746 (1 lost trip, 173 lost minutes)
Track Brakes applied.
T-54
Train 117
(244)-229-236

Track 1 N/B Del Amo Station

10/25/2017 11:47:00 AM - Incident\# 2926771 (0 lost trips, 12 lost minutes)
Friction Brakes not releasing.
Train 103
T-026
(167B)-119-103
Track 2 Washington S/B
10/25/2017 2:38:00 PM - Incident\# 2926857 (0 lost trips, 6 lost minutes)
Report of friction brake self applied.
T-485
Train-108
Cars 111. 165, (140)
Metro Center track 2 SB

10/25/2017 4:20:00 PM - Incident\# 2926924 (1 lost trip, 174 lost minutes)
Report of repeated self applying friction brake.
T-291
Train 101
Cars 111-165-(140)
Firestone track 2 SB

10/26/2017 2:59:00 PM - Incident\# 2927341 (1 lost trip, 174 lost minutes)
Self applying Friction Brake with audible on car (163A).
Train \# 108
T-234
Imperial, track \#2, southbound
(163A) 141114
10/26/2017 5:19:00 PM - Incident\# 2927402 (1 lost trip, 168 lost minutes) Reports self applying friction brakes at Slauson Street.
Train \# 107
T-130
129th Street, track \#2, southbound
104 (107) 135
10/28/2017 12:57:00 AM - Incident\# 2927895 (0 lost trips, 20 lost minutes)
Prop Fault/ Speed Restriction
Train 118
T-390
(247)-239-242

Slauson Station, Track 2, Southbound

10/28/2017 10:53:00 AM - Incident\# 2928001 (1 lost trip, 174 lost minutes) Friction Brakes
Train 103
T-200
(244)-233-241

Southbound, Track 2 at Firestone station.
10/29/2017 4:44:00 AM - Incident\# 2928145 (2 lost trips, 344 lost minutes)
Train 108 pull-out late from the yard due to a break down.

10/29/2017 2:41:00 PM - Incident\# 2928260 (1 lost trip, 172 lost minutes)
Auto Train Protection (Speed Limit)
Train 103
T-291
Cars (242)-239
Washington station Track 2 S/B
10/30/2017 6:31:00 AM - Incident\# 2928410 (1 lost trip, 168 lost minutes)
Train 119 unable to make rollout.

10/31/2017 9:02:00 PM - Incident\# 2929186 (1 lost trip, 168 lost minutes)
Doors
T-handle broken doors 1/2
Train 107
T-413
Cars 166-(107)-127
Firestone track $2 \mathrm{~S} / \mathrm{B}$
Wayside Incidents:
10/3/2017 3:47:00 PM - Incident\# 2918210 (0 lost trips, 6 lost minutes)
Interlocking: Switch Out Of Correspondence at Mainyard interlocking switch 43A/B.

10/27/2017 7:11:00 AM - Incident\# 2927571 (0 lost trips, 10 lost minutes)
False Occupancies
Mainyard Interlocking

## Police \& Health Incidents:

10/1/2017 8:34:00 PM - Incident\# 2917375 (2 lost trips, 294 lost minutes)
Pacific and Broadway in the city of Long Beach blockade. Accident MTA not involved.
10/2/2017 5:27:00 AM - Incident\# 2917501 (0 lost trips, 13 lost minutes)
Fight onboard train, victims holding attacker
Train 605
T-26
Car 1077
Florence Station, Track 1, Northbound

10/4/2017 9:09:00 AM - Incident\# 2918449 (0 lost trips, 15 lost minutes)
Theft/Robberies suspect on board Train 103
10/9/2017 9:45:00 PM - Incident\# 2920611 (1 lost trip, 167 lost minutes)
T-286 reports disturbance on board train
Train101
T-286
113B-120
Track 2
Del Amo station
10/10/2017 8:59:00 PM - Incident\# 2921068 (0 lost trips, 15 lost minutes)
Train Delay
Train 129
T-307
Cars 249-244-237
Willowbrook station tk2
10/19/2017 5:28:00 AM - Incident\# 2924189 (4 lost trips, 691 lost minutes)
Sick Individual (Patron fell from wheelchair on board train)

10/20/2017 7:22:00 PM - Incident\# 2924923 (1 lost trip, 189 lost minutes)
Person jumped off the 405 overpass.
10/21/2017 9:31:00 PM - Incident\# 2925185 (0 lost trips, 11 lost minutes)
Train 108 was held at Grand Station Southbound Track \#2 due to Pedestrian vs Auto at Washington and Olive Train 108
160-110-101
T-490
Grand Station Track \#2 Southbound.

10/23/2017 5:38:00 PM - Incident\# 2925894 (0 lost trips, 10 lost minutes)
Pallets on the ROW at Long Beach and Washington track 1 blocked.
10/23/2017 5:49:00 PM - Incident\# 2925878 (1 lost trip, 168 lost minutes)
Multiple individual pepper sprayed.
Train 103
T-034
1093-1094-1074
Track 2
Southbound
Florence station

10/25/2017 5:56:00 AM - Incident\# 2926602 (0 lost trips, lost minutes)
Operator reports of a patron laying down, seemingly unresponsive on the floor of car 1073B.

10/27/2017 3:36:00 PM - Incident\# 2927802 (2 lost trips, 332 lost minutes)
Sheriff report man with a gun at Del Amo Station
10/28/2017 5:40:00 AM - Incident\# 2927933 (0 lost trips, 15 lost minutes)
Passed out passenger on car floor
Train 103
T-415
Car 1085
Washington Station, Track 2, Southbound

10/28/2017 8:47:00 AM - Incident\# 2927969 (0 lost trips, 18 lost minutes)
Sick Individual
Train 107
T-415
114-(138)-163
Southbound, Track 2 Compton station.
10/31/2017 11:35:00 PM - Incident\# 2929215 (6 lost trips, 1,007 lost minutes)
LBPD shutting down the Transit Mall Station due to Possible Suicide Suspect.

## Other Incidents:

10/13/2017 7:26:00 AM - Incident\# 2922031 (1 lost trip, 166 lost minutes)
Near Miss
Train 107
T-200
151-149-111
Wardlow Station, Track 1, Northbound
10/16/2017 4:10:00 PM - Incident\# 2923141 (96 lost trips, 16,057 lost minutes)
Report of a sick/injured individual on the ROW Track 1 at Firestone just south of the platform.
Train 127
T-522
1080B-1086-1071
Track 2
Southbound
Firestone station

10/17/2017 10:36:00 AM - Incident\# 2923423 (0 lost trips, 12 lost minutes)
Doors
(238)-231 237

Train 107
T-125
Washington, Southbound, Track 2

MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS COMPLIANCE WITH SCHEDULED VEHICLE HOURS


COMPLIANCE WITH SCHEDULED TRAIN MILES


## ON-TIME PULL OUTS



IN-SERVICE ON-TIME PERFORMANCE CHART


LOST TRIPS


## LOST HOURS



## VERTICAL TRANSPORTATION AVAILABILITY



## RED LINE

Out of a total of 27,890 hours operated, there were approximately 131 total hours of service delays.

| October 2017 Service Hours* | Revenue Hours | Percent |
| :---: | :---: | :---: |
| Revenue Hours without Delays | 27,758 | 99.5\% |
| Cancelled + Delayed Hours | 131 | 0.5\% |
| Total Revenue Hours | 27,890 | 100.0\% |


| Summary of the incidents: | Count | Hours | Percent |
| :--- | ---: | ---: | ---: |
| Operations | 3 | 33.6 | $25.6 \%$ |
| Accidents | 0 | 0.0 | $0.0 \%$ |
| Vehicle Maintenance | 15 | 54.3 | $41.4 \%$ |
| Wayside | 9 | 37.1 | $28.3 \%$ |
| Police \& Health | 6 | 6.2 | $4.7 \%$ |
| Other | 0 | 0.0 | $0.0 \%$ |
| Total | $\mathbf{3 3}$ | $\mathbf{1 3 1 . 2}$ | $\mathbf{1 0 0 . 0 \%}$ |

* Data from M3 used to report Service Delays is under review for accuracy

The number of incidents on the following page may differ from the summary count due to some incidents not properly designated as cancelled or delayed


## October 2017 Red Line incidents causing delay were as follows:

## Operations Incidents:

10/11/2017 8:52:00 PM - Incident\# 2921487 (13 lost trips, 1,978 lost minutes)
RC-110 reports he is supporting Dyna Electric as the EIC.
10/18/2017 8:41:00 PM - Incident\# 2924084 (0 lost trips, 20 lost minutes) RC-156 request to activate work permit D-002 to support DynaElectric.
10/19/2017 9:11:00 PM - Incident\# 2924536 (0 lost trips, 17 lost minutes)
FM-167 supporting contractor Hayward Baker as EIC and pilot with FM-181 as the watchperson.
Vehicle Maintenance Incidents:
10/3/2017 6:40:00 AM - Incident\# 2917967 (1 lost trip, 150 lost minutes)
Car 516 Emergency Brake Application, unable to engage EMO
Train 208
T-074
wilshire Western Station BR Eastbound
Consist 516-515-508-509
10/9/2017 3:56:00 PM - Incident\# 2920521 (2 lost trips, 299 lost minutes)
Train 202 was cancelled due to no equipment for service.
10/14/2017 4:35:00 PM - Incident\# 2922472 (1 lost trip, 174 lost minutes)
Door Jammed on Car 516 7th/Metro Station
Cars 515, (516), 527, 522, 507, 508
7/Metro, AL, East
T-155, M-156
10/14/2017 7:32:00 PM - Incident\# 2922490 (1 lost trip, 184 lost minutes)
Friction Brakes Not Releasing
T-418, Train 205
Cars 569, 570, (553), 554, 533, 534
7th/Metro, AR, West
10/16/2017 9:44:00 AM - Incident\# 2922898 (0 lost trips, 9 lost minutes)
Train 205 developed an Emergency Brake fault at the West Interlocking.
10/17/2017 6:53:00 AM - Incident\# 2923323 (0 lost trips, 8 lost minutes)
Car 538 no movement, no faults.
Train 201
T-544
North Hollywood Station AR Eastbound
Consist 541-542-589-590-537-(538)
10/18/2017 11:26:00 PM - Incident\# 2924141 (3 lost trips, 453 lost minutes)
Operator T-320 reports prop failure, aux failure and no head lights leaving 7th \& Metro at 23:26 hours. And no power/movement after servicing Wilshire/Vermont at 23:29 hours.
Train \#214
Cars 515,516,501,502,(525),(524)
10/19/2017 8:02:00 PM - Incident\# 2924522 (1 lost trip, 155 lost minutes)
Train $212(569,570,539,540,547,548)$ T-176, North Hollywood, AL reports auxillary fault train line indication, no power.
10/25/2017 6:44:00 AM - Incident\# 2926583 (0 lost trips, 8 lost minutes)
Operator reports door problems at N/H AR on car 528.
Train \#201
T-022
Cars 517, 518, 523, (528), 509, 508
At North Hollywood.
10/28/2017 5:52:00 AM - Incident\# 2927934 (1 lost trip, 174 lost minutes)
Emergency brake not releasing.
(601) 602573574
T-22
Train 208
Pershing Sq AR West

| 10/30/2017 12:30:00 AM - Incident\# 2928335 (2 lost trips, 299 lost minutes) <br> CB1 trip car \# 515 |  |
| :---: | :---: |
| Civic Center AR West |  |
| Train \# 209 T-199 |  |
| Car \# (515)-516-503-504-523-524 |  |
| 10/30/2017 7:15:00 AM - Incident\# 2928444 (2 lost trips, 299 lost minutes) |  |
| Air leak in car 591. |  |
| T-288 |  |
| Train 206 |  |
| Cars (591),592,537,538 |  |
| Wilshire/Western BR EB. |  |
| 10/30/2017 1:30:00 PM - Incident\# 2928636 (1 lost trip, 152 lost minutes) |  |
|  | Friction brakes not releasing operating out of car 540. |
| T-210 |  |
| T-3290 |  |
| Cars 537,538,539, 540 |  |
| Westlake/MacArthur AL EB. |  |
| 10/30/2017 6:02:00 PM - Incident\# 2928732 (4 lost trips, 597 lost minutes) |  |
| Reports propulsion and Aux power failure on car 541. |  |
| T-544 |  |
| Train 203 |  |
| Wilshire Normandie, BR, Westbound |  |
| Cars: (541) 542581582 |  |
| 10/31/2017 6:40:00 AM - Incident\#2928899 (2 lost trips, 299 lost minutes) |  |
| Operator reported a Propulsion Fault at H/V. |  |
| T-271 |  |
| Train \#204 |  |
|  | Cars 507, 510,( 513), 514, 523, 528. |

## Wayside Incidents:

10/3/2017 9:01:00 PM - Incident\# 2918282 (0 lost trips, 20 lost minutes)
MT-133 reports he is the EIC supporting the Hi Rail Vehicle relocating from Yard Limits via the AR, crossing over to the AL track at Universal City Interlocking to work location at switch 3A North Hollywood Interlocking.

10/12/2017 6:04:00 PM - Incident\# 2921877 (4 lost trips, 634 lost minutes)
TRACS indicates signal overrun Union Station West Interlocking and Westlake Interlocking with all DC Breakers opening at Hollywood Highland.

10/13/2017 10:12:00 AM - Incident\# 2922117 (0 lost trips, 12 lost minutes)
US 02 indicates over run with train 203 West of the signal. Ground, over run, false occupancy with blown fuse indicated in the West interlocking at Union Statiom,

10/13/2017 5:12:00 PM - Incident\# 2922273 (2 lost trips, 307 lost minutes)
US 02 indicates over run with train 202 West of the signal. Ground, over run, false occupancy with blown fuse indicated in the West interlocking at Union Station.

10/14/2017 1:02:00 AM - Incident\# 2922337 ( $\mathbf{7}$ lost trips, 1,228 lost minutes)
MS-144 requests access to the right of way to perform urgent switch inspection at Union West Interlocking.

10/14/2017 12:08:00 PM - Incident\# 2922421 (0 lost trips, 3 lost minutes)
False occupancy with a indication of a signal over run at US 2 West Interlocking at Union Station
10/17/2017 3:11:00 PM - Incident\# 2923553 (0 lost trips, 5 lost minutes)
US 02 indicates over run with train 213 West of the signal. Ground, over run, false occupancy with in the West interlocking at Union Station.

10/18/2017 8:27:00 AM - Incident\# 2923816 (0 lost trips, 11 lost minutes)
US 02 indicates over run with train 205 West of the signal. Ground, over run, false occupancy with in the West interlocking at Union Station.
T-288, Train 205, recieved clearance \#372
Operating cars 233-234-569-570-551-(552)
AL, East, UNION 02

10/19/2017 1:36:00 PM - Incident\# 2924409 (0 lost trips, 7 lost minutes)
US 02 indicates over run with train 206 West of the signal. Ground, over run, false occupancy with in the West interlocking at Union Station.

Police \& Health Incidents:
10/2/2017 5:13:00 PM - Incident\# 2917813 (0 lost trips, 20 lost minutes)
Trespasser observed on the AR track between Wilshire Vermont and Westlake MacArthur Station

10/6/2017 6:37:00 AM - Incident\# 2919376 (0 lost trips, 5 lost minutes)
Female patron reports unwanted touching and requests LAPD on train 209, car 564 at Vermont Beverly.
10/6/2017 7:37:00 AM - Incident\# 2919407 (2 lost trips, 319 lost minutes)
Patrons report a trespasser on the AL West at North Hollywood.

10/6/2017 11:59:00 AM - Incident\# 2919541 (0 lost trips, 10 lost minutes)
Patrons report a male on train 207, car 533 is unruly.
10/6/2017 2:51:00 PM - Incident\# 2919630 (0 lost trips, 12 lost minutes)
Train 215 reports petron having seizure @ HW
T-271, Train 215
AR, HW, West
513-514-505-506-501-502

10/8/2017 11:31:00 AM - Incident\# 2920055 (0 lost trips, 7 lost minutes)
Train 201 reports seeing an individual walking west on the AR service walkway near Cross Passage 64. Train was reverse running on the AR track to Universal City. Single track zone.

Other Incidents:
10/7/2017 12:49:00 PM - Incident\# 2919850 (0 lost trips, lost minutes)
Train 201 reports fire on right of way of approach to Signal WA 06
T-179

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

COMPLIANCE WITH SCHEDULED VEHICLE HOURS


COMPLIANCE WITH SCHEDULED TRAIN MILES


## ON-TIME PULL OUTS



## IN-SERVICE ON-TIME PERFORMANCE



LOST TRIPS


LOST TRIPS
Metro Red Line Revenue In-Service Issues (Lost Hours)


## VERTICAL TRANSPORTATION AVAILABILITY




## GREEN LINE

Out of a total of 8,642 hours operated, there were approximately 76 total hours of service delays.

|  | Revenue |  |
| :--- | ---: | ---: |
| October 2017 Service Hours * | Hours | Percent |
| Revenue Hours without Delays | 8,565 | $99.1 \%$ |
| Cancelled + Delayed Hours | 76 | $0.9 \%$ |
| Total Revenue Hours | $\mathbf{8 , 6 4 2}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Summary of the incidents: | Count | Hours | Percent |
| :---: | :---: | :---: | :---: |
| Operations | 2 | 0.2 | 0.2\% |
| Accidents | 0 | 0.0 | 0.0\% |
| Vehicle Maintenance | 21 | 21.3 | 27.9\% |
| Wayside | 3 | 52.3 | 68.5\% |
| Police \& Health | 4 | 1.5 | 1.9\% |
| Other | 1 | 1.1 | 1.5\% |
| Total | 31 | 76.4 | 100.0\% |

* Data from M3 used to report Service Delays is under review for accuracy

The number of incidents on the following page may differ from the summary count due to some incidents not properly designated as cancelled or delayed


## October 2017 Green Line incidents causing delay were as follows:

Operations Incidents:
10/22/2017 5:25:00 AM - Incident\# 2925217 (0 lost trips, 3 lost minutes)
Marine Station, scheduled arrival at 5:20 hours, notified ROC at 5:25 hours of 10-100 and departed at 5:30 hours
incurring service delay.
10/26/2017 5:38:00 PM - Incident\# 2927403 (0 lost trips, 7 lost minutes)
7 minute service delay ( $10-100$ )
Vehicle Maintenance Incidents:
10/1/2017 6:08:00 PM - Incident\# 2917354 (2 lost trips, 130 lost minutes)
Auto Train Protection (Speed Limit)
Train 335
T-226
Cars (204)-212
Aviation station $\mathrm{E} / \mathrm{B}$
10/3/2017 11:00:00 AM - Incident\# 2918105 (0 lost trips, 9 lost minutes)
Two set of doors not opening.
Train \#333
T-57
Marine Station, track \#1, westbound
216 (226)
10/4/2017 2:30:00 AM - Incident\# 2918320 (0 lost trips, 10 lost minutes)
Train 337, LRV's 219-223.
Yard Interface, westbound pull-out.
Friction brakes locked.
10/5/2017 5:00:00 AM - Incident\# 2918760 (0 lost trips, 10 lost minutes)
Propulsion Fault
Train 332
(209)-214
Harbor Station Trk 2
10/6/2017 1:47:00 PM - Incident\# 2919599 (O lost trips, 10 lost minutes)
Train 335 Car 209B doors failed to open.
10/10/2017 5:27:00 AM - Incident\# 2920673 (0 lost trips, 8 lost minutes)
Propulsion failure car \# 216
Train \# 333 T-40
Mariposa Track 1
Car \# (216)-221
10/10/2017 5:54:00 AM - Incident\# 2920714 (0 lost trips, 13 lost minutes)
Propulsion failure car \# 222
Train 336 T-40
Crenshaw Station Platform
Car \# 212-(222)
10/11/2017 11:10:00 AM - Incident\# 2921291 (1 lost trip, 78 lost minutes)
Unable to enter cab door of car (222A).
Train \# 333
T-57
Maine, platform
(222A) 216
10/13/2017 12:46:00 PM - Incident\# 2922161 (1 lost trip, 105 lost minutes)
Operator reports of a friction brake problem
Train 333
T-057
(205A)212
Yard interface, Trk. 1, westbound
10/16/2017 3:08:00 AM - Incident\# 2922745 (0 lost trips, 13 lost minutes)
Operator T-177 reports propulsion fault with speed restriction.
Train 331
T-177
Cars 201-214
El Segundo Interlocking, Eastbound, Track 1

10/16/2017 4:05:00 AM - Incident\# 2922747 (0 lost trips, 19 lost minutes)
Friction Brake Fault.
Train 338
T-496
Cars 216-221
YDI 12, Westbound.
10/20/2017 5:12:00 PM - Incident\# 2924834 (1 lost trip, 70 lost minutes)
Train 334 Car 209 has a loss of air pressure.

10/23/2017 1:36:00 PM - Incident\# 2925703 (3 lost trips, 217 lost minutes)
Operator reports of a friction brake problem with no movement.
Train 333
T-209
(217-209)
Crenshaw station, Trk. 2, eastbound

10/23/2017 4:20:00 PM - Incident\# 2925830 (0 lost trips, 15 lost minutes)
Operator reports of loss of cab signal
Train 343
T-497
(214)219

Wilmington station, Trk. 2, eastbound
10/24/2017 3:03:00 PM - Incident\# 2926340 (2 lost trips, 142 lost minutes)
Train \# 345 pulled out of Division 22 yard, experienced a Friction brake fault blocking tracks \#1 and \#2 at Yard
Interface.
Train \# 345
T-396
Yard Limits to Douglas Station, track \#2
(222) 223

10/24/2017 5:34:00 PM - Incident\# 2926414 (1 lost trip, 73 lost minutes)
Friction Brakes self applied on car (209) no movement.
Train \# 335
T-78
11.3, track \#1, westbound
(209) 216

10/25/2017 2:40:00 PM - Incident\# 2926875 (3 lost trips, 198 lost minutes)
Recurring propulsion faults on car (214).
T-297
Train 336
206-214
EB- Avalon-track 2

10/26/2017 5:51:00 AM - Incident\# 2927076 (0 lost trips, lost minutes)
Other Vehiicle System
Train 333
T-255
(212)-227

Marine Station Plateform 1 E/B
+5 Min Service delay

10/26/2017 7:47:00 PM - Incident\# 2927420 (0 lost trips, 4 lost minutes)
Propulsion faults with speed restriction.
Train 344
Track 1, W/B
Harbor Station
T-247
(215A)-201
ATO and Manual modes
10/27/2017 6:32:00 AM - Incident\# 2927559 (1 lost trip, 72 lost minutes)
Train 341 Prop Fault W/ speed restriction

10/30/2017 3:15:00 PM - Incident\# 2928681 (1 lost trip, 74 lost minutes)
Operator reports of no cab signal
Train 343
T-260
(225)216

Norwalk station, Trk. 1, westbound

10/31/2017 9:50:00 PM - Incident\# 2929204 (0 lost trips, 7 lost minutes)
Propulsion Fault
Consist (209A)-224
Train 346
T-348
Norwalk track 1 westbound

Wayside Incidents:
10/8/2017 12:49:00 PM - Incident\# 2920074 (1 lost trip, 85 lost minutes)
DC Breakers open.
B14- Santa Fe, B12-Long Beach TPSS.
OCS Damage Long Beach Track \#1, up to approx. 500 ft east of platform.
10/9/2017 9:48:00 AM - Incident\# 2920359 (43 lost trips, 2,924 lost minutes)
OCS Repair between Long Beach Station track \#1 and Paramount 8.

10/23/2017 3:32:00 PM - Incident\# 2925786 (2 lost trips, 132 lost minutes)
CTC SYSTEM indicates a possible loss of power at the Wilmington East, Track 1 \& 2
Police \& Health Incidents:
10/3/2017 1:09:00 PM - Incident\# 2918123 (1 lost trip, 68 lost minutes)
Report female slipped and fell on car (209) injuring her head.
Train \# 332
T-396
Lakewood, track \#1, westbound
214 (209)

10/17/2017 5:20:00 PM - Incident\# 2923614 (0 lost trips, 3 lost minutes)
Report of a disturbance on board trai \# 336 at Hawthorne Station. Train proceeded to Crenshaw and held.
Train \# 336
T-71
Hawthorne, track \#2, eastbound
225 (218B)

10/24/2017 2:38:00 PM - Incident\# 2926317 (0 lost trips, 12 lost minutes)
Train \# 332 held at Norwalk due to a male harassing a female patron.
Train \# 332
T-113
Norwalk terminal, platform \#1.
(201 221)

10/27/2017 9:05:00 PM - Incident\# 2927868 (0 lost trips, 5 lost minutes)
A Witness reported to the Train Operator that a Black Male with a black shirt black short with a reflector vest assaulted an individual on street level at Marine.
T-394
Train 343
216-222
Marine Station Track \#2 Southbound.

## Other Incidents:

10/23/2017 12:19:00 PM - Incident\# 2925656 (1 lost trip, 69 lost minutes)
Operator reports of feeling light headed
Train 332
T-458
(217)209

Crenshaw station, Trk. 2, westbound

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

COMPLIANCE WITH SCHEDULED VEHICLE HOURS


COMPLIANCE WITH SCHEDULED TRAIN MILES


## ON-TIME PULL OUTS



IN-SERVICE ON-TIME PERFORMANCE


LOST TRIPS


LOST HOURS


## VERTICAL TRANSPORTATION AVAILABILITY




GOLD LINE
Out of a total of 21,016 hours operated, there were approximately 342 total hours of service delays.

| October 2017 Service Hours* | Revenue Hours | Percent |
| :---: | :---: | :---: |
| Revenue Hours without Delays | 20,674 | 98.4\% |
| Cancelled + Delayed Hours | 342 | 1.6\% |
| Total Revenue Hours | 21,016 | 100.0\% |


| Summary of the incidents: | Count |  | Hours |
| :--- | ---: | ---: | ---: |
| Percent |  |  |  |
| Operations | 2 | 115.8 | $33.9 \%$ |
| Accidents | 2 | 59.0 | $17.3 \%$ |
| Vehicle Maintenance | 25 | 111.4 | $32.6 \%$ |
| Wayside | 4 | 9.0 | $2.6 \%$ |
| Police \& Health | 10 | 34.1 | $10.0 \%$ |
| Other | 2 | 12.4 | $3.6 \%$ |
| Total | $\mathbf{4 5}$ | $\mathbf{3 4 1 . 7}$ | $\mathbf{1 0 0 . 0 \%}$ |

* Data from M3 used to report Service Delays is under review for accuracy

The number of incidents on the following page may differ from the summary count due to some incidents not properly designated as cancelled or delayed


## October 2017 Gold Line incidents causing delay were as follows:

## Operations Incidents:

10/21/2017 11:11:00 PM - Incident\# 2925194 (31 lost trips, 6,944 lost minutes)
LAPD 944 Advised Control to Bypass Heritage Square Due to Police Activity
10/29/2017 1:13:00 PM - Incident\# 2928249 (0 lost trips, 1 lost minute)
Test Train for reverse running between APU Citrus and Irwindale interlocking per MS-014 for gates.

## Accidents:

10/1/2017 7:31:00 AM - Incident\# 2917260 (6 lost trips, 1,904 lost minutes)
Operator reports 10-72
Train 404.
T-119
Cars: (732B)-716-715
Southbound, Track 2 Pasadena/Monterey.

10/8/2017 5:35:00 AM - Incident\# 2919994 (5 lost trips, 1,637 lost minutes)
Vehicle stuck on the ROW at Ave 33.
T-018
Train-403
Consist (737A)718-715
Ave \#33 Grade Crossing.
Vehicle Maintenance Incidents:
10/3/2017 6:26:00 AM - Incident\# 2917950 (1 lost trip, 273 lost minutes)
Reports of friction brake fault with a speed restriction of 3 mph
T-216
(730)-750

South Pasadena Station, Track \#2, SB

10/3/2017 4:23:00 PM - Incident\# 2918231 (1 lost trip, 255 lost minutes)
Propulsion / Dynamic Brakes, Cars \#724-(727a)
Train \#432
T-273
Allen Station, Track \#001, Norhbound
10/4/2017 4:33:00 AM - Incident\# 2918339 (1 lost trip, 247 lost minutes)
Reports of ATP failure
Train\#403
T-17
(741A)-721
Monrovia Interlocking 12N, Track \#1, NB
10/6/2017 2:04:00 PM - Incident\# 2919601 (0 lost trips, 7 lost minutes)
Propulsion / Dynamic Brakes LRV 718
T-228
Train 421
LRV 718737741
Arcadia Station, Southbound, Track 2.

10/9/2017 7:22:00 AM - Incident\# 2920273 (4 lost trips, 989 lost minutes)
Reports of no movement
Train \# 418
T-146
(1008)-1007-1006

Soto Station, Track \#2, SB

10/10/2017 3:32:00 AM - Incident\# 2920659 (0 lost trips, 7 lost minutes)
Reports of HSCB trip with friction brake fault
Train \# 412
T-499
(736A)-726
Duarte Station, Track \#1, NB

10/10/2017 7:32:00 AM - Incident\# 2920753 (0 lost trips, lost minutes)
Reports door problem.
Train \#401
T-60
(1058A)-1005
Little Tokyo Station, Track \#1, NB

10/10/2017 8:05:00 AM - Incident\# 2920759 (2 lost trips, 491 lost minutes)
Propulsion / Dynamic Brakes, (726A)-722
Train \#414
T-008
Irwindale Station, Track \#002, Southbound.

10/10/2017 9:59:00 AM - Incident\# 2920811 (1 lost trip, 251 lost minutes)
Open door indication, no movement, cars \#706-709
Train \#451
T-088
Downtown Azusa, Track \#002, Southbound.

10/10/2017 12:53:00 PM - Incident\# 2920885 (0 lost trips, 12 lost minutes)
Propulsion / Dynamic Brakes, cars \#744-718
Train \#453
T-305
East LA Civic Center, Track \#001, Northbound.

10/11/2017 8:50:00 AM - Incident\# 2921232 (0 lost trips, 8 lost minutes)
Friction Brakes/ATP Failure
T-008
Train 414
LRV (739),736,722
Souuth of Indiana Station
Track 1, Southbound

10/12/2017 6:20:00 PM - Incident\# 2921869 (1 lost trip, 246 lost minutes)
T-317 reports emergency lighting and speed code of 35 on train 432, cars 1005, 1058, 1059, Lincoln Cypress,
Track 2, Southbound.

10/16/2017 5:06:00 AM - Incident\# 2922760 (1 lost trip, 244 lost minutes)
Reports of HSCB fault
Train \# 417
T-158
724-(743)-730
Duarte Station, Track \#1, NB

10/16/2017 11:47:00 AM - Incident\# 2922970 (0 lost trips, 10 lost minutes)
Operator reports of a propulsion fault

Train 453
T-540
(716B)704
APU Citrus, Trk. 2, soouthbound

10/18/2017 5:31:00 AM - Incident\# 2923748 (1 lost trip, 253 lost minutes)
Reports of LVPS fault with no movement
Train\#454
T-499
708-(711)
Downey Dip, Track \#1, NB

10/18/2017 10:39:00 AM - Incident\# 2923879 ( 0 lost trips, 6 lost minutes)
Propulsion / Dynamic Brakes with a speed restriction.
Train 406
T159
LRV (720A), 722
Arcadia Station, Track 2
Southbound.

10/18/2017 3:23:00 PM - Incident\# 2923982 (2 lost trips, 488 lost minutes)
Propulsion fault 724(749)723.
Chinatown Station
Train \#403, T-304, track \#2, southbound.

10/19/2017 12:17:00 PM - Incident\# 2924396 (1 lost trip, 244 lost minutes)
Propulsion / Dynamic Brakes speed restriction
Train 408
T-163
LRV (720),722
East Portal, Track 1
Northbound
10/23/2017 5:06:00 AM - Incident\# 2925441 (1 lost trip, 244 lost minutes)
Reports of LVPS fault
Train \#453
T-88
(711)-706

Indiana Station, Track \#1, NB
10/23/2017 3:20:00 PM - Incident\# 2925783 (1 lost trip, 244 lost minutes)
T-160 reports on ATP failure on train 401 (cars 724,726 ) on lead car 726 at Atlantic Station, Platform 2, Northbound.

10/23/2017 6:27:00 PM - Incident\# 2925883 (1 lost trip, 244 lost minutes)
HSCB fault in car 722.
Train 424
Consist 749-715-722
T-106
Atlantic Interlocking northbound

10/26/2017 7:25:00 PM - Incident\# 2927413 (1 lost trip, 246 lost minutes)
Communication Issue on car 733
Train 428
T-470
Cars 741, (733), 718
SB, Track 2, Monrovia Station
10/27/2017 4:52:00 AM - Incident\# 2927513 (5 lost trips, 1,218 lost minutes)
Broken master controller
Reports no movement
Train \#404
T-8
(721B)-734
NB, Irwindale Station Track 1

10/28/2017 2:45:00 PM - Incident\# 2928058 (1 lost trip, 224 lost minutes)
Propulsion faults
Train 406
car 748B
Little Tokyo Station
Northbound

10/28/2017 4:34:00 PM - Incident\# 2928068 (0 lost trips, 6 lost minutes)
ATP Failure
Train 407
Car 1015
T-304
Southbound
Duarte Station
10/28/2017 6:17:00 PM - Incident\# 2928087 ( 1 lost trip, 224 lost minutes)
Propulsion Faults
Train 431
T-540
Allen Station
Southbound

## Wayside Incidents:

10/1/2017 1:31:00 AM - Incident\# 2917234 (0 lost trips, 15 lost minutes)
Work permit E-5 activated for Traction Power personnel to inspect the Overhead Catenary System and perform preventive maintenance on the weights and pulley assemblies.
TP-189.
TP-198.

10/3/2017 11:00:00 PM - Incident\# 2918295 (2 lost trips, 495 lost minutes)
Switch 3 at Allen interlocking goes out ouf correspondance when attempt is made to normal it.

10/23/2017 10:38:00 PM - Incident\# 2925922 (0 lost trips, 12 lost minutes)

Sunol B15 tripped and wouldn't reclose, trapping Train 421 on Track 2 southbound. At the time of incident Lorena B13 was racked out and MOS 166 was open; this power-down was for City of LA work at First \& Indiana

10/24/2017 10:05:00 AM - Incident\# 2926154 (O lost trips, 20 lost minutes)
Crossing Gate arm case was reported smoking at San Gabriel Ave in the city of Azusa by T-421, Train 416, cars 727-740-739, San Gabriel Ave Grade Crossing, Track 1, Northbound

Police \& Health Incidents:
10/5/2017 1:23:00 AM - Incident\# 2918745 (5 lost trips, 1,237 lost minutes)
LASD Deputy Pristine notified control possible stabbing suspect on board train 401 (cars \#1008-1056) southbound from Fillmore Station. Train will need to be held at Highland Park Station.

10/5/2017 5:10:00 PM - Incident\# 2919187 (0 lost trips, 10 lost minutes)
Police activity south of Indiana Station

10/6/2017 7:42:00 AM - Incident\# 2919405 (0 lost trips, 7 lost minutes)
Reports of traffic accident at Eastern and 3rd blocking track 1
Train \#453
T-159
709-706
Eastern and 3rd, Track \#1, NB

10/17/2017 6:58:00 AM - Incident\# 2923326 (2 lost trips, 503 lost minutes)
Reports of individual falling onto the right of way
Train \#452
T-270
709-703
Highland Park Station, Track \#2, SB

10/19/2017 5:53:00 PM - Incident\# 2924505 ( 0 lost trips, 10 lost minutes)
Sick Individual
Train 406
T-502
Cars (741), 718
NB, Track1, Arcadia Station

10/22/2017 12:31:00 AM - Incident\# 2925199 (1 lost trip, 244 lost minutes)
Blockade at Eastern Ave on track 1/2
Train 407
T-263
SB, Track 2, Eastern Ave
Cars 737-736

10/26/2017 7:27:00 AM - Incident\# 2927720 (0 lost trips, lost minutes)
Sick Individual at Union Station

10/27/2017 6:57:00 PM - Incident\# 2927857 (0 lost trips, 8 lost minutes)
TA MTA not involved at Civic Center Station with medical personnel blocking both tracks.

10/27/2017 11:15:00 PM - Incident\# 2927889 (0 lost trips, 8 lost minutes)
Patron fell from the seat while sleeping on board the train
Train 421
T-283
Cars 741, (733b), 735
NB, Track 1, Fillmore Station

10/28/2017 5:05:00 AM - Incident\# 2927917 (0 lost trips, 12 lost minutes)
Train 406, LRV (1006B) and 1012.
APU Citrus Station, Platform 1 south.
Urine and alcohol on seats

10/30/2017 8:57:00 PM - Incident\# 2928770 (0 lost trips, 8 lost minutes)

South Pasadena Police is holding the train from proceeding, train consist is off the platform. Consist 704/743
South Pasadena Station
Train \#451, T-163, track \#2, southbound.

Other Incidents:
10/16/2017 5:56:00 AM - Incident\# 2922803 (1 lost trip, 244 lost minutes)
Reports of sick car
Train \# 414
T-17
(726A)-741-718
Atlantic Station, Track \#2, NB
10/25/2017 5:03:00 PM - Incident\# 2926936 (2 lost trips, 499 lost minutes)
Operator Late (due to advisory).

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS COMPLIANCE WITH SCHEDULED VEHICLE HOURS



## COMPLIANCE WITH SCHEDULED TRAIN MILES



## ON-TIME PULL OUTS

Metro Gold Line On-Time Pull Outs


IN-SERVICE ON-TIME PERFORMANCE

## Metro Gold Line In-Service On-Time Performance



LOST TRIPS


LOST HOURS


## VERTICAL TRANSPORTATION AVAILABILITY




## EXPO LINE

Out of a total of 22,915 hours operated, there were approximately 163 total hours of service delays.

| October 2017 Service Hours* | Revenue | Percent |
| :---: | :---: | :---: |
| Revenue Hours without Delays | 22,752 | 99.3\% |
| Cancelled + Delayed Hours | 163 | 0.7\% |
| Total Revenue Hours | 22,915 | 100.0\% |


| Summary of the incidents: | Count | Hours | Percent |
| :---: | :---: | :---: | :---: |
| Operations | 1 | 0.2 | 0.1\% |
| Accidents | 7 | 67.5 | 41.4\% |
| Vehicle Maintenance | 10 | 13.2 | 8.1\% |
| Wayside | 5 | 76.4 | 46.9\% |
| Police \& Health | 4 | 5.6 | 3.4\% |
| Other | 1 | 0.2 | 0.1\% |
| Total | 28 | 163.0 | 100.0\% |

* Data from M3 used to report Service Delays is under review for accuracy

The number of incidents on the following page may differ from the summary count due to some incidents not properly designated as cancelled or delayed


## October 2017 Expo Line incidents causing delay were as follows:

Operations Incidents:
10/12/2017 8:49:00 AM - Incident\# 2921657 (0 lost trips, 11 lost minutes)
T-543 10-100 at Santa Monica Station delay of 11 minutes.
Accidents:
10/7/2017 10:34:00 AM - Incident\# 2919831 (16 lost trips, 2,268 lost minutes)
Train vs Pedestrian.
11th Street Grade Crossing.
Track \#4, Southbound.
Train \#657.
T-313.
LRV-(1025A), 1027, 1028.
10/9/2017 7:37:00 AM - Incident\# 2920293 (0 lost trips, 12 lost minutes)
Train Vs. Auto, 10-73
Train 605
T-545
(246B)-229-233
Normandie Ave, Track 3, Northbound
10/17/2017 4:41:00 PM - Incident\# 2923610 (1 lost trip, 153 lost minutes)
10-72 NB just before 17th street station at the Pedestrian Crossing.
10/23/2017 8:29:00 PM - Incident\# 2925906 (1 lost trip, $\mathbf{1 6 5}$ lost minutes)
Auto vs Train Exposition and Crenshaw
10/27/2017 5:16:00 PM - Incident\# 2927840 (4 lost trips, $\mathbf{5 6 4}$ lost minutes)
10-72 at Pico Station
Train 666, T-243
Cars 1027, 1043, 1021
Pico Station, Trk 1, NB
10/27/2017 5:16:00 PM - Incident\# 2927845 (4 lost trips, $\mathbf{5 6 4}$ lost minutes)

Information only: Due to $10-72$ at Pico Station on Blue Line, track 1 ( M3\# 2,927,840), trains were turned back from 23rd street.
10/28/2017 11:23:00 AM - Incident\# 2928010 (2 lost trips, 322 lost minutes) EXPOSITION BLVD and USC WATT WAY 10-73 TK-4
T-534,Train 904
Track 4, West, USC WATT WY
(1033)-1040-1026

Vehicle Maintenance Incidents:
10/1/2017 4:21:00 AM - Incident\# 2917242 (0 lost trips, 11 lost minutes)
Operator reports of a door problem.
T-214
Train \#652
Cars1003-1053-(1021B)
7th Metro St
Southbound Trk\#1
10/4/2017 7:10:00 PM - Incident\# 2918676 (0 lost trips, 10 lost minutes)
Bank of doors not closing on car (1020).
Train \# 603
T-139
Western Sta., track \#3, northbound
1028 (1020) 1014
10/9/2017 6:18:00 AM - Incident\# 2920270 (0 lost trips, 18 lost minutes)
Doors Showing Open
Train 657
T-299
1003-1053-1036
Vermont Station, Track 3, Northbound

10/11/2017 5:45:00 AM - Incident\# 2921156 (0 lost trips, lost minutes)
Doors
Train 658
T-403
Santa Monica Station
Trk 3
+9 minutes
10/11/2017 8:42:00 AM - Incident\# 2921242 (0 lost trips, 15 lost minutes)
Other Vehicle System
(1021)-1028-1027

Train 653
T-527
Crenshaw, Southbound, Track 4
10/13/2017 11:58:00 PM - Incident\# 2922338 (1 lost trip, 141 lost minutes)
Prop faults
Train \#671, T-423
1068-1060-(1025)
SB, 7th and Metro Center Station, Track \#2

10/14/2017 6:17:00 PM - Incident\# 2922485 (0 lost trips, lost minutes)
Extra Service
Train \#652, T-509
(1064B)-1031-1041
SB, Farmdale Station, Track \#4
10/16/2017 2:33:00 PM - Incident\# 2923096 (1 lost trip, 141 lost minutes)
Train 651 No Movement
T-252
Downtown Santa Monica
144-125-168

10/17/2017 3:48:00 PM - Incident\# 2925299 (1 lost trip, 141 lost minutes)
1080 has smoking brakes
Train 603
T-538
Tk 3 SB LaBrea
1080-1086-1071

10/21/2017 1:27:00 PM - Incident\# 2925094 (1 lost trip, 141 lost minutes)
Smoking brakes on LRV 1080
T-538
Train 603
LRV (1080) 10861071
La Brea Station, Track 3, northbound.
10/25/2017 8:35:00 AM - Incident\# 2926654 ( 0 lost trips, 15 lost minutes)
Doors
238-(249)-230
Train 602
T-315
Culver City, Southbound, Track 4
10/26/2017 12:12:00 PM - Incident\# 2927269 (1 lost trip, 156 lost minutes)
Door problem unable to close to cut out.
Train \#652 T-227 Car\#1021A-1043-1019
southbound Farmdale

## Wayside Incidents:

10/9/2017 12:49:00 PM - Incident\# 2920455 (16 lost trips, 2,256 lost minutes)
10/13/2017 6:09:00 AM - Incident\# 2922118 (0 lost trips, 12 lost minutes)
UPS failure at Westwood Communication building causing Signalling system to fail and signals to display dark at Westwood Interlocking, Lose all SCADA reporting including all train ID and occupancy display at control center between Sepulveda and Westwod.

10/16/2017 12:22:00 PM - Incident\# 2922990 ( $\mathbf{1 2}$ lost trips, 1,726 lost minutes)
DC breakers opened up at fifth street TPSS and 17 street TPSS, Deluge active at fifth street TPSS.
deenergized track 4 and 3.

10/23/2017 4:00:00 AM - Incident\# 2925444 (0 lost trips, 16 lost minutes)
Expo Yard Div-14, loss routing capabilities via B/O server.
10/31/2017 9:10:00 AM - Incident\# 2928981 (4 lost trips, 576 lost minutes)
Interlocking: Switch Out Of Correspondence at 4th Street

Police \& Health Incidents:
10/14/2017 8:09:00 PM - Incident\# 2922492 ( 1 lost trip, 151 lost minutes)
Auto accident/ MTA not involved
Denker/Exposition, Track \# 3
T-94, Train \# 692

## 10/15/2017 2:39:00 PM - Incident\# 2922635 (0 lost trips, 23 lost minutes)

Operator Investigating PIC call was not being allowed to enter cab by an unstable individual.
Train 655
TK \#3 NB Expo/Western Station
T-325
1032-1041-(1031)
10/20/2017 10:13:00 PM - Incident\# 2924953 (0 lost trips, 18 lost minutes)
Train Operator on Train 651 reported that an individual got assaulted while riding the Train on approach to Vermont Station
Northbound.
Train 651
1041-(1031)-1060
T-94
Vermont Station Track \#3 Northbound.
10/27/2017 12:42:00 AM - Incident\# 2927473 (1 lost trip, 141 lost minutes)
Tresspasser/ROW
Train \#668, T-518
1052A-1049
NB, La Brea Station, Track \#3

## Other Incidents:

10/18/2017 4:41:00 PM - Incident\# 2924007 (0 lost trips, 12 lost minutes)
Motorhome on fire adjacent to track 3 at USC Expo station.

## MEASURES OF THE OVERALL SERVICE IMPACT OF RAIL INCIDENTS

COMPLIANCE WITH SCHEDULED VEHICLE HOURS


COMPLIANCE WITH SCHEDULED TRAIN MILES


## ON-TIME PULL OUTS



## IN-SERVICE ON-TIME PERFORMANCE



LOST TRIPS


LOST HOURS


## VERTICAL TRANSPORTATION AVAILABILITY




[^0]:    * There is One Month lag in reporting this data

    Green - High probability of achieving the target (on track). Meets Target at $100 \%$ or better.
    O Yellow - Uncertain if the target will be achieved -- slight problems, delays or management issues. Falls below Target 70-99\%.
    O Red - High probability that the target will not be achieved -- significant problems and/or delays. Falls below Target >70\%
    N/A = Not Available

