

REPORT

A weekly report
from the office
of the CEO

October 3, 1994



I'm most troubled about the serious allegations raised regarding the construction of the Hollywood portion of the tunnel. That's why I've called for an immediate investigation.

We're in the process of hiring the outside construction specialist firm of Wiss, Janney, Elstner Associates, Inc. (WJE) to determine if the use of wooden wedges placed between segments of the tunnel liner were of inferior strength and were properly installed. I intend to find out exactly what happened and then correct the decision-making process, if necessary, so that this kind of thing does not happen again.

It's at times like these, however, that we need to remember that occasional problems will surface in any large construction program, certainly one as large, complicated and lengthy as ours. Settlement also developed during tunnel constructions in Baltimore and Washington, D.C.

This is not intended to excuse our mistakes or omissions. When these things occur we need to take firm, speedy action to identify what happened, why and how to prevent a recurrence. If anything, they remind us that all construction is risky and that constant vigilance and adherence to procedure is the soundest prevention.

Join the Reserve Officer Program

In other matters, I'm pleased to announce that MTA Transit Police Chief Sharon Papa is starting a reserve program for the Transit Police department. This program affords an opportunity for all qualified MTA staff and members of the community to provide

services to the transit riding public as volunteer reserve transit police officers.

According to Sharon, reserve officers will be fully trained and qualified police officers and their certification is administered by the State of California. These men and women will be working with regular Transit Police officers in maintaining peace and order aboard MTA buses and trains, and at our thousands of transit stops and facilities.

Rigorous Training to Qualify

The MTA will provide all the required training, uniforms and equipment for each reserve officer. After completing a rigorous selection process, participants will receive reserve basic academy training for level I reserve police officers. The training consists of two week nights, and one day each weekend, over an 18-week period. This training will be conducted by the Rio Honda College Police Academy. A comprehensive post-academy training program will be conducted by the MTA Transit Police Department prior to assignment to field duty. Reserve Levels II, III and Police Specialists classifications require shorter periods of initial, state-approved, and academy training.

I believe that establishing an innovative and dedicated reserve department is one of the many ways that the Transit Police Department is increasing vitally needed police services to the public. Those employees interested in earning their badge as a reserve Transit Police officer can call 2-3630 for more information.

We now have a Green Line marketing theme, thanks to Kenneth Navran's winning entry that was chosen by an independent panel of marketing and advertising judges.

Know Your ETC

This is California Rideshare Week. As the lead agency responsible for the funding, planning, and operation of transit in the county, we have a unique opportunity to set a positive example for the rest of our community.

Each MTA work site has an Employee Transportation Coordinator trained to provide rideshare matching information and to assist employees seeking to carpool, vanpool, or take transit. Find your ETC below:

Division	Name	Phone
1	Dan Ruiz	2-6251
2	Milton Jackson	2-6202
3	Manuel Guerra	2-6539
4	August Gomez	2-6304
5	Sandra Square	2-6305
6	Frank Cole	2-6206
7	Steve Crawford	2-6207
8	Paul Terrazas	2-6308
9	Harry Finley	2-6309
10	Mike Ortega	2-6310
11	Tom Brissey	6-5538
12	Harold Hollis	2-6212
South Park	Fred Her	2-7070
15	Kenneth Navran	2-6215
18	Juanita Wright	2-6218
20	Bill Haines	2-3305
CMF	Glenice Como	2-5723
Oper. HQ	Louis Cherene	2-4863
T. Police	Michelle Berry	2-3625
CCF	Robert Castanon	3-5015
Admin. HQ	Sonya Turner-Lynch	4-6443
Oprns. HQ	Jay Fuhrman	2-4827

More Vanpool Start-Ups

On a related note, I want to remind all employees that the MTA's Employee Vanpool Program continues to expand. This month a second van started operating to the Central Maintenance Facility.

The 15-passenger van originates in the Moreno Valley area and picks up several employees en route. The van has filled up immediately and there's a waiting list for more vans.

The agency now operates 11 employee vanpools and is planning additional ones where demand warrants. The \$60 monthly cost includes the vehicle, insurance, maintenance, and fueling. For more

information or to start a van at your worksite, please call your ETC or Jay Fuhrman at 2-4827.

Green Line Winners

We now have a Green Line marketing theme, thanks to Kenneth Navran's winning entry that was chosen by an independent panel of marketing and advertising judges. Kenneth is a bus operator from Division 15. Here are the winners of the Green Line Employee Contest:

Grand Prize: "The World Just Got a Little Greener," submitted by Kenneth Navran from Division 15. Kenneth is a transit operations assistant.

1st Prize: "Grow with the Green," submitted by Thomas McCluskey from RCC. Tom is a construction management field office assistant.

2nd Prize: "Green All Year Round," submitted by Arthur Martinez from CMF. Arthur is a machinist.

3rd Prize: "Be Part of the Green Scene," submitted by Frank DiBuenara from Rail Operations Support. Frank is a senior engineer.

Hon. Mention: "Be Fair to Your Air," submitted by Hector Vega, a bus operator from Division 15.

Alternate Honorable Mentions include: Nancy Whelan from Capital Planning; Elizabeth Pound from Facilities; Holly Lyons from Telephone Information; and Carole D. Smith from Human Resources. The Marketing Department received more than 1,000 entries. The winning theme will be displayed on station banners and in the community. My congratulations!

- Franklin White

I welcome your comments and questions in response to **CEO Report**, which is designed to provide employees with direct communication with my office. Please contact either of my Special Assistants, Michael Gonzalez at 244-7476, or Phyllis Tucker at 244-6191. Also, employees can fax comments to 244-6014.

A publication of the MTA CEO's Office

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