

Southern California Rapid Transit District

Volume 3 Number 4 March 8, 1976

An Ongoing Success

The number of peak-hour bus customers now carried on the El Monte Exclusive Busway exceeds the number of auto passengers served by any single parallel lane of the San Bernardino Freeway.

This was revealed in a recently completed study of the busway conducted by Crain and Associates of Menlo Park.

The study covered the period from partial opening of the busway in January 1973 to mid-November 1975.

Analysts report that the busway now carries about 3000 person-trips per hour during the commuter period. The maximum capacity of a freeway lane is approximately 2200.

As of November, last year, total peak-period riding in the exclusive bus lanes was 10,400, with off-peak ridership rising to 4,600 for a total average daily ridership of 15,000 (up from 2,000 daily prior to the busway).

The study pointed out that:

- a continuous growth in ridership has occurred over the past 30 months of partial busway operation and that ridership has been constant over the past seven months:
- more than six times the number of daily bus trips made before the busway was put in are now made on the busway;
- The average number of passengersper-bus-trip rose from 27.8 when buses used ordinary freeway lanes to the current 31.1 passengers-per-bus.

District Dominos Tournament Gets Underway



Operator Quincy Carroll, (seated behind table at left), and his partner, Gerald Alexander, pit their dominos skills against operators Samuel Garrett, (near right), and Alonzo Woods as they practice at Division 3-10 for the District dominos tournament.

Cheering them on are, from left to right: Division 3-10 operators Alphonso Kaiser, (perched on the table); Daniel Dryden; William Jackson, Jr.; and Lawrence Wills.

The District Dominos tournament got underway on Sunday, February 15, with more than 130 dominos doubles teams competing in elimination matches across the District. The elimination matches, which will determine the division champs, will run for the next five or six weeks.

Division 9 operators lead the transportation department with 23 teams; Division 3-10, 15 teams; Division 4-5, 15 teams; Division 2, 10 teams; Division 7, 9

teams; Division 1-11, 8 teams; Division 8, 7 teams; Division 18, 7 teams; Division 6, 6 teams; Division 18, 5 teams; Division 15, 4 teams.

Division 1-11 mechanical leads with 9 teams; Division 6, 5 teams; Division 12, 4 teams; Division 9, 3 teams; Division 14, 3 teams; Division 18, 2 teams; Division 3-10, 1 team.

Transit Headquarters has three teams

Employee Recreation News

With the Dominos Tournament elimination matches in full swing, it won't be long before the men will be separated from the boys. Twenty-six handsome trophies await the winners of the elimination and final matches, and the way it looks now, it will be a fight right down to the wire.

The selection of the new Employee Recreation Advisory Council is complete and the following men and women will serve for a period of one year:

Division 1-11 - Thomas Pea
Division 2 - Robert L. Davis
Division 3-10 - Marvin D. Miller
Division 4-5 - Roy A. Perry
Division 6 - Otis R. Porche
Division 7 - Shirley McMahon
Division 8 - James A. Martin
Division 9 - Dominic G. Nardone

Division 12 - Larry R. Thomas Division 14 - Jesse Verrie

Division 15 - John Tincher

Division 18 - Johnny McKinney Headquarters - Pat Coble

It will be the responsibility of each Council member to become the employee recreation representative for his or her particular work location and act as the liaison between the Program Administrator and the employees in that area.

The first meeting of the new Advisory Council was scheduled for Thursday, February 26, in the headquarters building and the results of that meeting will appear in the next issue of Headway.

Your employee recreation administrative staff is experimenting with the best method for offering discount tickets to popular stage attractions. The first production offered on a limited basis was the musical "Raisin", now featured at the Shubert Theatre in Century City. Regular \$12.50 tickets were available for \$10.60. We will be negotiating with other theatres in an effort to offer the best of the current season.

Division Trainrooms Get New Look

The sounds of refurbishing and remodeling are being heard all around the District as RTD upgrades and expands its facilities.

One of the most important of these projects is currently underway right inside the division trainrooms, as the old barriers, which separated the operators' trainroom from the dispatch office, are being removed in keeping with the new "open concept" which the District will be implementing in all its future construction and remodeling.

According to John Walsh, General Superintendent of Transportation, "The open space concept, which is used at Division 9, has been found to encourage a freer exchange of information and has contributed not only to improved communications but also to a friendlier and more personal atmosphere."

The partitions were installed originally for the safety of the division dispatchers when they used to handle large amounts of money. Now that divisions no longer have large direct cash exchanges, there is no need for the barriers.

Walsh noted that operators had mentioned they found it difficult to communicate through the barriers and felt isolated from the administrative staff. They expressed "cold" feelings and were hesitant about asking questions because of the psychological, as well as the physical, barriers.

Walsh also adds that the open concept, which was recently implemented at Division 2, "has proved to be very ef-



This is the "new look" at Division 2 now that the barriers separating the dispatchers from the trainroom have been removed in keeping with the new "open-space" concept that will be the hallmark of both old and new operating divisions.

fective. The operators have also noted that this is a desirable change."

The project is being carried out by the District's Building and Grounds Section which has just finished Division 2 and is now in the process of remodeling Division 12. After 12, Division 8 is slated for remodeling. The open-space concept will also be incorporated into the new facilities

which will be built, including Divisions 7, 3-10, 4-5.

The only possible problem that could have arisen with the new open concept was one of noisy working conditions in the administrative area due to the noise level in the trainroom. "However," says Walsh, "Operators have been very cooperative in this respect."

Win Cash & Fame In RTD's First Photo Contest!

RTD's First Photo Contest has been extended to Wednesday, March 31, so RTD employees have plenty of time to enter. Check your last Headway for contest rules.



Mid-Cities Bus Improvement Program Swings Into Service

The RTD implemented its Mid-Cities service improvement program on Sunday, February 22, when 200 District buses began operation on a new 19-line, 400 mile transit system. The new system means a 134 per cent increase in service to the 12 communities in this southeast portion of L.A. County, and District buses will log more than 30,500 miles each day over every major street in the Mid-Cities.

Service will generally be provided every 15 to 30 minutes Monday through Saturday, from 6 a.m. to 7 p.m., then hourly till 11 p.m. On Sundays and legal holidays, service will be provided hourly from approximately 8 a.m. to 10 p.m.

The new transit system will enable Mid-Cities residents to travel to all the major educational, employment, and commercial centers within the area for 25 cents, and, at most, a 10-cent transfer, if necessary. Longer trips will usually involve an additional zone charge of 25 cents but residents will be able to connect with the many regional lines operated in the area by the District to travel throughout Los

Angeles, Orange, Riverside and San Bernardino Counties. Joint-agency transfer arrangements have been arranged to ensure convenient connections to buses operated by the Long Beach Public Transportation Company, Orange County Transit District and the cities of La Mirada, Norwalk, and Montebello.

A completely new signing system which will provide route and schedule information at every RTD bus stop in the area has also been implemented. The line numbers will make bus riding more convenient and easier to understand. Lines numbered 800 to 819 will operate on the freeway. For the rest of the system, the even-numbered lines run east-west and the numbers get higher from north to south. The oddnumbered lines run north-south, and the numbers will increase from east to west.

The Mid-Cities area covers 105 square miles and includes the cities of Artesia, Bellflower, Cerritos, Downey, Hawaiian Gardens, Lakewood, La Mirada, Norwalk, Paramount, Pico Rivera, Santa Fe Springs and Whittier.

Alma Potter Retires



Alma was toasted on her last day of work by many friends including Monnie Moore, left, and Ray Koons, right, production supervisors in the Schedule Department, who turned out for Alma's retirement party.

Alma Potter's many friends turned out for her retirement party on January 30 that marked Alma's last day of work. Alma was retiring after 33 years of service with the District and its predecessor agencies.

Alma began her career in transportation in 1942 as a clerk in the accounting department and in 1962, became a data process operator.

General Manager Jack R. Gilstrap; Joe Scatchard, Controller; John Wilkens, Manager of Employee Relations, and John Ford, Director of the District's data processing center, spoke fondly of Alma mentioning her years of valuable service to the RTD. Alma also received gifts, flowers and a check

After the speeches and the presentation of gifts, more than 100 employees had cake and refreshments and wished Alma best wishes for a happy retirement.

Among those who attended the celebration was Alma's daughter, Pauline Kennedy, a supervisor in PAX, who came with her children.

Many retirees were also present that day, including Ray and Jo Steele; Mike and Mert Kapitan; Phyllis Johnson; Sy Halloway; Ray Albricht; Florence Cox and Frank Farris

Alma and her husband, Warren, reside in Arcadia, and plan to spend some of their time at their vacation home in the desert

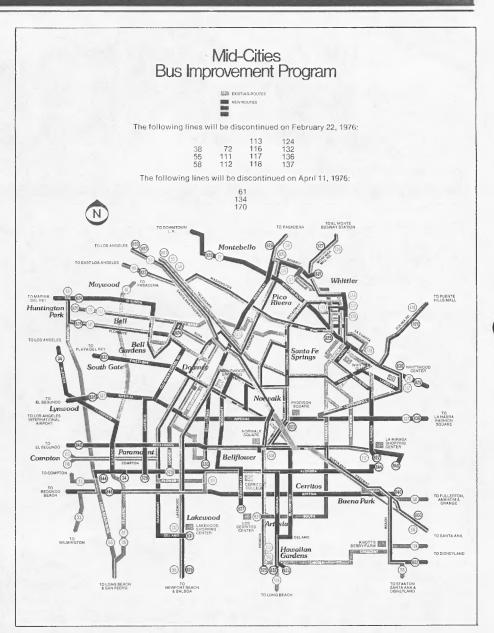
District Latin Club Aids Guatemalan Relief

In the wake of the recent Guatemalan earthquake disaster, the District's Transit Latin Club went into action almost immediately. With clearance from the Transportation Department, collection boxes were put in all the divisions to collect canned food and clothing to help aid relief efforts. The boxes were later collected by the club members.

The newly-formed Latin Club was started by four operators at Division 3-10: Ricardo Perez; Jesus O. Ruiz; Marcisco Polanco and Marco Rodriguez, and this past December, the Latin Club was formally chartered as a non-profit organization with the State of California.

According to Perez, any and all interested District employees are eligible to join the club, which will plan social and cultural events and charitable and community projects.

Perez, who has been a District operator since 1972, is pursuing a degree in Chicano studies at California State University, Northridge, where he is an associate student body president at the School of Humanities. After his degree, Perez plans to go to law school, while continuing to work as an operator.



Bette Goddard Honored For 25 Years Of Service



Bette shows off her cake with several of her many friends at the District including from left, in the front row: Karen Maxwell, information operator; Rose Mays, telephone supervisor; Bette; Michelle Robertson, information operator; and Barbara Hagen, chief of

Standing in back, also from left to right are: Robert G. Williams, Manager of Customer Relations; Ron Dodson, information operator; Chantal Repps, supervisor; and Lee Smith, information operator.

Information operator and former bus It's been a really rewarding job and having driver Bette Goddard was surprised by a celebration honoring her 25 years of service with RTD and its predecessor agen-

Bette, who has been an information operator for the past eight years, started her career in 1951 as a streetcar operator for L.A. Transit Lines, and for the next 12 years worked at Divisions 4-5 and 20. She switched to buses in 1963 and worked mainly out of Division 4-5 before becoming an information operator in 1968.

Bette enjoys her job as an information operator. "I think its the greatest. I find it interesting to talk to people and to help them.

Interested employees can get information by writing to the Club's official address: Post Office Box 708, Los Angeles, CA 90013.

been a bus operator, I know some of their

However, Bette says that sometimes she misses being "on the road; that was a lot of fun too.'

Bette, who lives in Glendale, has six children including a son who is a California Highway patrolman, and counts about 15 grandchildren.

She plans to keep on working until she retires and says, "I'm hooked on the RTD, lauess.

Attention All Runners!

The 6th annual Los Angeles Marathon, sponsored by the Los Angeles City Recreation and Parks Department, will be held Saturday, March 20, at 8:00 a.m. in Elysian Park. The entry deadline is March 15. For entry forms and information, call the Municipal Sports Office at 486-4871.

Wanted: Classified Ads

As a special service to all RTD employees, a classified section will be added to Headway beginning with the first issue in April. Categories will be limited to items for sale, trade, rent or lease. No personals, announcements, or lost or strayed items will be accepted.

In fairness to all employees, ads will be accepted on a first-come basis and will be run **one** time only.

Ads should be limited to 25 words or less, including your name, home ad-

dress and home phone. Do not use a District phone number in your ad. Because of our space limitations, we probably won't be able to print every ad we receive, so be patient with us as we endeavor to improve your Headway.

Mail your ads to Headway Editor, 425 So. Main, and allow at least two weeks for printing.

All ads for the next issue of Headway must be received in the Headway Office on or before March 20.

Two Employees Honored For Their Work At District



Smiling Peggy Wahl and Angelo Arnone hold the certificates of merit presented to them at a recent board meeting. Peggy was named information operator of the month and Arnone was chosen operator of the month.

The two were cited for their service to the District, and presented with the certificates and checks by RTD Director, Thomas G. Neusom, far left. At far right is Ed Edmondson, Division 3 manager, and Robert G. Williams, Manager of Customer Relations, is in the back

Division 3 operator Angelo Arnone, who was chosen as operator of the month, is a veteran operator with 22 years of experience with RTD and its predecessor agencies.

Arnone drives Line 42, the Sunset Line, and has strong beliefs on how to be a good driver. He explains: "I give my passengers the courtesy that I would expect from others. I try to show a lot of patience at all times and give my passengers a good, safe, smooth ride."

Arnone and his wife, Patricia, live in Atwater, and have three children: two sons and one daughter.

Margaret "Peggy" Wahl, selected as the information operator of the month, has been an information operator since November 1973, and says: "I really enjoy working with my fellow information operators." She adds: "I also see that there is a need to help people use the RTD and I like being able to help them do that as an information operator."

Peggy and her husband, Stan, reside in Baldwin Park. When not working, Peggy likes to cook and enjoys teaching her third grade Sunday School class.

For Peggy, working at the District is somewhat of a family tradition. Her father, Richard Miller, and uncle, Lewis Thompson, are both operators out of Division 9. Her mom, Edith, is an assistant customer relations representative and her sister, Liz Miller, is a ticket clerk at RTD's Greyhound station.

Operations Corner

From George W. Heinle, Manager Of Operations

Several years ago there was a popular song entitled "Walk a Mile In My Shoes". Within the next few weeks, the Operations Department will be issuing a revised set of rules for employees in the Transportation Department. In arriving at these new rules, your Operations management has made a sincere endeavor to "Drive A Mile In The Shoes" of each of our transportation operating employees. We have looked at the old rule book which has been handed down from almost time immemorial and attempted to place ourselves in the position that those of you, who operate our buses, find themselves in daily. We have tried to understand the problems encountered by

our bus operators in their daily contacts with a more vocal, demanding public, and difficult traffic and operational problems, while at the same time recognizing our responsibility, as public employees, towards both our passengers and the public as a whole who pays our salaries.

In developing the new Operating Employees Service Guide, we have sought the input from many diverse elements of District management, thus bringing to the review a variety of viewpoints. These include a number of individuals from your Transportation Department management, most of whom previously have been bus operators themselves; our Labor Relations

Moving Up

	Div/		
Name	Dept.	From/To	Date
Algarin, Jr. Miguel A.	7100	Temporary Mail Carrier To Payroll Clerk	2/8/76
Crawford, Leroy	3900	Operator-Extra Special Agent To	2/4/76
		Special Agent	
Davis, Donald L.	3900	Asst. Special Agent-Extra Special Agent To	2/3/76
	2000	Special Agent	0 (45 (70 -
Finn, Leonard A.	3296	Operator-Extra Supervisor of Vehicle	2/15/76
		Operations To Supervisor of Vehicle	
Ford Jr., Theodore	3900	Operations Operator-Extra Special Agent To	2/5/76
Ford Jr., Theodore	3900	Special Agent	2/5/10
Frizielle, Evelyn M.	6200	Assistant Customer Information Rep. To	2/16/76
Triziene, Everyri Wi.	0200	Management Trainee	2/10/10
Fulks, Lyle B.	3307	Utility "B" To Utility "A"	2/8/76
Harris, Joe E.	3296	Operator-Extra Supervisor of Vehicle	2/15/76
		Operations To Supervisor of Vehicle	
		Operations	
Harsche, Ronald S.	3296	Operator-Extra Supervisor of Vehicle	2/15/76
		Operations To Supervisor of Vehicle	
		Operations	
Henry, James C.	3900	Asst. Special Agent-Extra Special	2/2/76
2 24		Agent To Special Agent	
Hunter, Charles A.	3296	Operator-Extra Supervisor of Vehicle	2/15/76
		Operations To Supervisor of Vehicle	
Johnson Howard F	3296	Operations	2/15/76
Johnson, Howard E.	3290	Operator-Extra Supervisor of Vehicle Operations To Supervisor of Vehicle	2/15/76
		Operations Operations	
Joiner, Cleveland E.	3296	Operator-Extra Supervisor of Vehicle	2/15/76
boliter, Oleveland L.	0200	Operations Extra Radio Dispatcher To	2/10/10
		Supervisor of Vehicle Operations	
		Extra Radio Dispatcher	
Kapil, Yag D.	3308	Utility "A" To Mechanic "B"	2/9/76
Morales, Juan P.	7300	Junior Stock Clerk To Truck Driver Clerk	1/26/76
Pairis, Dorothy M.	7100	Revenue Clerk To Temporarary Junior	2/9/76
		Invoice Clerk	
Parry, Stephen T.	4200	Assoc. Surface Planner To Surface Planner	2/15/76
White, Edward F.	7100	Cash Clerk To Revenue Clerk	2/9/76
Wolfe, Sam	3296	Operator-Extra Supervisor of Vehicle	2/15/76
		Operations To Supervisor of Vehicle	
		Operations	

Retired

Retired 2/1/76
2/15/76
2/1/76 2/2/76
2

In Memoriam

ame	Classification	Deceased
rink, Gordon R.	Former Operator 3202 (Ret)	2/8/76
ooper, Robert M.	Former Operator 3208 (Ret)	1/14/76
tzgerald, Edward S.	Former Operator 3209 (Ret)	2/11/76
eery, William R.	Former Operator 3207 (Ret)	2/1/76
/illiams, Ivory Clenton	Cash Clerk 7100	2/10/76

and Personnel Department staff; our Legal Department; our Equal Employment Opportunity officers; our Safety Department; our Customer Relations staff; our Community Relations staff; and a variety of individuals in our Operations management including several on the distaff side who could give us a woman's point of view regarding the proposed rules revisions. We believe that an analysis of those sections which will be issued shortly will indicate that this has been a careful and thoughtful job and that the new service guide will help all of us to do a better job.

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On the other hand, I know there will be some who will dismiss the new rules as a restriction of their personal freedom and will ask why are such rules necessary. Surprising as it might seem, these rules are there not only in order to make sure we carry out our obligations to the public, but also to protect each of you from unreasonable or inconsistent application of discipline. They will enable each of us to know where we stand. Just as a society without laws is anarchy, an organization, such as the District, without rules, is a disorganized mob. Without the heritage which the RTD has of working together for the common good, we could not have made the vast strides which we have made in so effective a manner over the last several years. We could not stand up to the public and say we deserve your financial and moral support. Therefore, I hope when each of you receive the new Operating

Employees Service Guide, you will recognize that a lot of thought and effort have gone into the development of these new guide lines and we will endeavor to also "Walk A Mile In Our Shoes" in management while striving with you to provide Los Angeles with safe, reliable, convenient, courteous public transportation, second to none in the nation or the world.

George W. Heinle

Attention All Retirees!

Retired operators, who are interested in meeting with our retirees and old timers are asked to contact former operators Paul Proud or George Batelle, who would like to form such a group.

According to Proud, interest in forming such a group, where retirees and old timers could get together from time to time, was expressed at a recent retirement party held in honor of Nick Bayerle.

Those interersted in such a group are asked to drop a card or letter or phone either Paul or George at the following addresses:

Paul Proud, #311, 13947 Oxnard St., Van Nuys, CA 91401 (213) 997-1512

George Batelle, 6551 De Soto, #1, Canoga Park, CA (213) 346-3595

Operator Todd: A Musician And Performer

By day, Carlos Todd is an operator out of Division 11 and has been for the past three years. At night and on weekends, however, he trades his operator's uniform for a flashing leisure suit and becomes Carl Todd, musician, performer and composer and now a recording artist who has just cut his first record

The single, "I Like It" and "Tell Me Why", will be simultaneously released this month in the U.S. and in London on the Express Label. Both songs are Todd's original com-

Carlos has been a musician ever since he was a young boy growing up in Mobile, Alabama. He started singing in church, and when he enlisted in the army after high school, he toured European and American bases with his own five-man group, the "Aristocrats"

Although Carlos is glad about cutting a record, he also enjoys performing "live" "Live audiences tend to bring out the natural 'you'," he says. Carlos admits to being a one-man show but also invites audience participation: "I know my audience is under control when they start singing with me and I like that. It lets me know that the audience feels the way I feel, and that I'm sharing my feelings and emotions with them." He also enjoys composing songs and says that "most songs come as a feeling and reflect my emotions.

New Arrivals

his wife, announce the birth of a 6 lbs., 4

The Morris family lives in Inglewood.

Angela, who was born January 20,

Deloatches, who reside in Los Angeles.

That makes three daughters for the

Division 10 operator Gaspar Marsala and

his wife Debbie, announce the birth of their

first son and child. Geoffrey G., who was born on December 8 and weighed 7 lbs., 2

ozs. Little Geoffrey is the first grandson for

Lucille Torres, typist clerk in Personnel

Lucille and her husband, Rodolfo, Sr.,

recently gave birth to her first child, a son,

Rodolfo Jr., who was born on February 14 Valentine's Day, weighing 7 lbs., 2 ozs.

and the baby reside in Monterey Park.

Division 1 manager George Marsala.

born on January 21

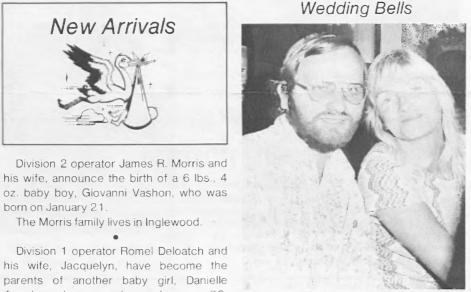
weighing 6 lbs., 4 ozs.



Operator and musician Carlos Todd

For the past several years, Carlos has been performing in clubs in Los Angeles, Orange County and San Diego with his own back-up group

This doesn't leave Carlos much time for his hobbies: playing tennis and teaching music to kids, which, he says, is "a lot of fun." But Carlos adds, "If you want to do something, you can find the time for it.'



Division 18 operator Charles Weidner remarried his former wife, Sigvor, in a Las Vegas ceremony on January 29. The Weidners reside in Torrance



Bill Weimer, manager for special projects, and his wife, Vickie, will celebrate 25 years of marriage on March 28.

The Weimers reside in Glendora.

RTD Word Game

S D В D

- List of times
- Clerical representatives
- Type of bus
- Holds coins
- Clark is head man
- Owned route
- Fuel or engine An RTD locale
- The names of 16 Transit related answers are hidden in this maze of letters. How many can you identify by studying the brief clues?

The answers read forward, backward, up, down, and even diagonally but are always in a straight line and never skip a

- Rail system abbreviation
- So. California Rapid Transit District
- Mechanics Association
- Measured intervals Under way
- Form of tol
- Leased by RTD 16 Hauls bodies

We have given you an example by proving the answer to clue number 14. The names may overlap and letters may be used for more than one word, but not all letters will be needed to complete the puzzle. The answers will be found in the next issue of Headway.



Sara Romero, secretary II in Customer Relations, cuts the cake after being surprised with an informal party on her birthday.

Helping Sara celebrate are, in the front row, from left: La Verne Davis, schedule filler; LaVenia Sims, secretary II Customer Relations; Gina Whitehill, sr. passenger services representative; Paul Caronna, sr. passenger services representative; Bernadette Howard, secretary II in Customer Relations.

Standing in the second row are, from left: Betty Morris, asst. passenger services representative, and Tom Horne, supervisor, Passenger Services section, both partially obscured; Don Dravis, secretary II in Customer Relations; Al Reeder, asst. passenger services representative; and Pat Baker, mail and duplicating clerk.

Orval Holland Sends Greetings To The "Boys At South Park Shops"

March, wrote recently to say a "hello" to Baker, Oregon 97814.

'all the boys at South Park Shops.'

Orval and his wife, Luella, moved to Baker, Oregon, bought a home and are enjoying the beautiful country, but also add that they had a very White Christmas.

Orval asked Headway to print his address because he'd really enjoy hearing from his friends at the District, so here it is Orval Holland, who retired from RTD last Orval Holland, 2530 Auburn Avenue,

Published by and for the employees of the Southern California Rapid Transit District. Send stories, photos, or just the facts to Daria Schlega, HEADWAY, 6th Floor, 425 So. Main Street, Los Angeles, CA 90013.

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