Happy Holidays — from all of us to all of you

RTD film wins awards

"Starting Under", a film produced for the RTD, recently won two prestigious awards in international class film competitions.

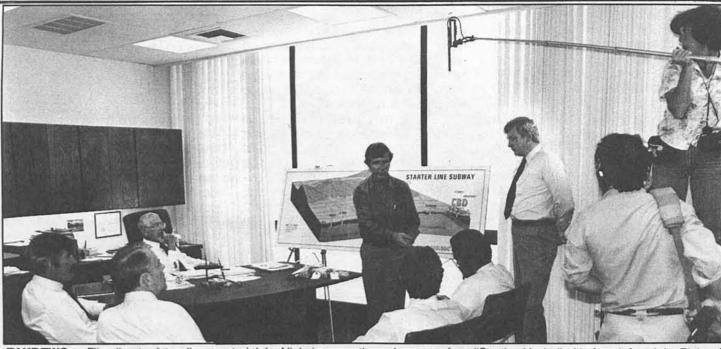
Honored with the Columbus Film Festival's 'Chris' award in November, "Starting Under" was recently awarded the Council for International Non-Theatrical Events, Golden Eagle Award as well. The Golden Eagle award, presented in Washington, D.C., is one of the non-commercial film world's highest awards. Receipt of the coveted Golden Eagle also entitles the film to represent the United States in further international competitions.

The film, produced jointly by the Marketing and Metro Rail departments and JJH Productions, Inc., is designed to show audiences what a subway system in Los Angeles will mean to the community.

Shot in 16mm, "Starting Under" was entered in the Media and Community Relations category at both film festivals where it was judged primarily on production quality and whether or not it achieved the goal it was designed to

Greg Bonann, of JJH Productions, commented. These awards, especially the Golden Eagle, prove that the film accomplishes what we set out to do. The 28 minute film took over eight months to produce and required filming and research in New York City, Washington, D.C., Baltimore, Atlanta, San Francisco, Los Angeles and Montreal. "The film was a difficult task, especially the writing and filming, because it was about something that doesn't exist yet; Metro Rail. It presented us with some real challenges." Bonann added.

"Almost a dozen RTD people were involved as integral parts of the production," Bonann said. "The list includes General Manager John Dyer, Al Perdon, George Mc Donald, Anthony Fortuno, Jim Smart, Suzanne Rothlisberger, Dick Gallagher, Lou Collier and Don Gardner. We simply couldn't have made the film without their help," he added.



TAKE TWO — Film director (standing, center) John Nickolas goes through a scene from "Starting Under" with, from left to right: Richard Gallagher, Manager/Chief Engineer Metro Rail; Russel McFarland; Douglas Low, Director of Architecture; William Rhine, Deputy Chief Engineer for Systems Analysis and Sub-systems; Lou Collier, Manager of Community Relations; James Crawley, Deputy Chief Engineer Ways and Structures; Dave Nelson, the film's production manager and camera assistant Mindy Johnson.



'Seeing is believing' for BART visitors

Story and Photo By Clarence Brown

A group of Hollywood and North Hollywood residents have proven the old adage that "seeing is believing."

These 70 members of local citizen Metro Rail advisory committees recently toured the BART transit system in San Francisco to see what a modern transit system looks like and how it operates. The inspection tour was an integral part of a 10-week analysis, in which these committees have been evaluating the various route and station options for the proposed Metro Rail system in Hollywood and North Hollywood. Each option is being evaluated on the basis of cost, environmental impacts and technical practicality.

"The knowledge and exposure

gained from this BART tour has better equipped the committee members in their evaluation," explains RTD General Manager John A. Dyer. "Now when the committees hear references to 'mezzanines,' 'platforms' and 'third rail,' they know exactly what they mean."

The all-day itinerary on November 1 included a ride on the 71-mile BART system, an inspection of major BART stations and facilities, and a ride on the San Francisco MUNI light rail system. The groups observed the three configurations of the system — underground, surface and elevated — and saw examples of how station designs can be integrated with convenient and residential development.

The tour delegates also ate lunch in a linear park underneath an elevated segment of BART.

There the committee members witnessed the measurement of noise levels as trains passed overhead. They also used this free time to talk to nearby residents about what it is like to live adjacent to an elevated guideway.

'I must admit that I thought trains would be noiser on an elevated track; but after hearing it myself and talking to some of the Bay Area residents, I have to change my opinion," said one North Hollywood committee member. "It's nothing like the systems I was used to in New York."

Other delegates who arrived in San Francisco that morning with preconceived ideas, left for Los Angeles that night with different viewpoints on a number of issues.

"This experience gave the com-

Continued on page 2





PORAC president explains Transit Police role

Mike Mendoza, a six year veteran of RTD's Transit Police Department fills an interesting double role. First of all, he is a cop. A transit cop to be more precise. Secondly, he is the president of the RTD chapter of the Police Officer's Research Association of California (PORAC)

PORAC is unique among the unions representing District personnel to management in that it serves a primarily advisory function for legal representation, Mendoza says. "PORAC's role is to help establish an esprit de corps, or a cohesiveness, among the transit officers. Although it does represent Transit Police officers as one body

effect forcing us to 'work' for several different agencies at a time, our membership in PORAC has helped us create and maintain positive work relationships with everyone from the Sheriff's department to local police agencies.

"Let's not just talk about PORAC," Mendoza says, shifting again in his chair. "There's a great deal more to what we do in the Transit Police than PORAC covers." As fully sworn peace officers, the Transit Police often find themselves dancing a fine line between their responsibility to the District and its patrons and their duty to the community at large. "While we don't necessarily go looking for

stresses the importance of preventive patrols and talks with operators on lay-overs to head off trouble whenever possible. "We certainly prefer preventing trouble than spending our time solving crimes," he says. Transit policing is different from metro policing, Mendoza believes. "One big reason is that our problems move. Just because one person is causing trouble, the other passengers don't want a delay. We are also conscious of costs — what it costs RTD to lose schedules." We also almost always have to work in a crowd of people, Mendoza points out. "We have to solve problems while keeping the other patrons

though, helping another police agency takes a much less flashy direction. "When there's an accident involving a bus, it makes a lot more sense for us to direct traffic, protect the scene and help clear away the debris than for LAPD to do it. If we take care of it, that frees up that many more cops to be back on the street patrolling, and protecting all of us," Mendoza says. By relieving pressure on conventional local law enforcement agencies through responding to muggings, purse snatches, inebriated passengers and other bus related incidences, the Transit Police are, in effect, augmenting those same agencies. "Every time we respond to an accident or crime scene, it means there are that many more LAPD or Sheriff's Department officers freed up to continue protecting the population at large," Mendoza says with obvious pride.

Dyer elected to

RTD General Manager John A. Dyer has been elected vice president of development and technology for the American Public Transit

Dyer was elected to the one year term at last month's APTA annual

APTA position

Association.

convention in Boston.



ON DUTY — Officer Mike Mendoza and his partner, Bill Eagleson, check with operator Gary Burrescia from Division 1 during his layover. Preventative checks like this help transit officers keep bus related crime to a minimum.

to District management, that is purely a secondary function," Mendoza added. "PORAC's role is not to play an adversary position with District management," he emphasized.

Mendoza, a large man trying unsuccessfully to hide an intense personality, leans back in his chair as he warms to the subject. "The Transit Police's primary function is to protect District employees, patrons and equipment and to insure that our patrons arrive at their destinations in peace, safety and comfort," he begins. "PORAC helps us do that, to one degree or another, a little bit better than we might otherwise." In addition to acting as a collective bargaining unit for the transit officers, PORAC also acts as clearing house for information and updates on laws and legislation that affect the manner in which the Transit Police conduct their businesss. "PORAC is more like a fraternal organization than a union," Mendoza adds.

PORAC, whose membership is limited to sergeants and below, came into the District just over a year ago, in August 1981. Brought into the District by Investigator David Leverick, who also served as its first president, PORAC has already proved its worth, Mendoza maintains. "PORAC'S primary function is to promote unity and cooperation between law enforcement agencies. Since we have to book our suspects in whatever jurisdiction they are arrested in, in civilian crimes to solve or actions to take, we can't ignore a crime if one of us witnesses it," Mendoza says. "If I see a couple of guys in ski masks, carrying guns, come running out of a liquor store I have to take some kind of action. The law requires it and I swore to uphold the law when I joined the department. Fortunately, that sort of thing doesn't happen very often.'

The basic difference between the Transit Police in any city and other local law enforcement agencies, Mendoza explains, is that local police departments are concerned primarily with fighting crime while a transit police department's overall objective is the safe movement of people. Mendoza safe. It requires a tremendous amount of diplomacy sometimes,' he adds. "We're also just as visable to the public as any LAPD officer. Someone in trouble or pain doesn't care that we're transit cops, all they see is the uniform. That's good, because it sometimes gives us the chance to lend a hand when there isn't a LAPD cop around," Mendoza says.

Sometimes, Mendoza says, transit cops can aid local law enforcement agencies in a variety of ways. "For instance, when a crime is committed on District property we take care of the investigation. That frees a local detective or two so they can be out there working for the general public." More often

As a vice president of APTA, which represents nearly 700 public transit agencies in the United States and Canada, Dyer will help oversee the association's research in new technology such as automated guideway transit systems.

"I'm honored to have the opportunity to serve the mass transit industry and the millions of people who depend on it as a fundamental necessity of their daily lives," Dyer

He noted that RTD is moving ahead with preliminary engineering on a proposed regional rail rapid transit starter line to meet the growing demand for public transportation in Los Angeles.

If federal funds for advanced design and construction are available next year, high speed trains could begin carrying 300,000 commuters a day between downtown Los Angeles and the San Fernando Valley via the Wilshire Corridor by

Continued from page one

'Seeing is believing'

mittee members a first-hand glimpse of what modern stations look like, and how quiet trains can be even on elevated structures," says Dyer, who accompanied the delegates on the RTD-sponsored tour. The exposure that most of these individuals had to rail transit were the old Eastern systems, which incorporated old design philosophies and outdated construction technologies. As a result of this tour, I think the groups are convinced that the world of transit design, construction and operation has changed phenomenally in the past 20 years. And they understand better that Metro Rail will be classic, state-of-the-art system in all three of these aspects.

The committees made their final recommendations on the route and stations for Hollywood and North Hollywood at a public hearing at District headquarters on December 8. The Board is expected to act on the recommendations by the end of the year.

'Jefferson's' star aids RTD

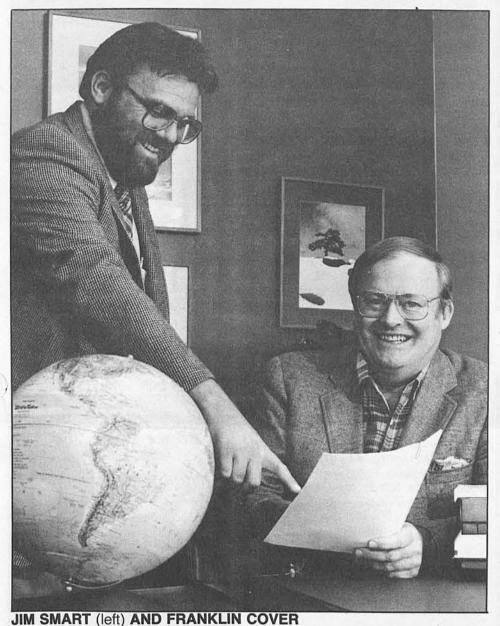
Franklin Cover, star of the popular "Jefferson's" TV show is being featured in a variety of television public service announcements produced by the RTD.

The TV spots are being promoted as a part of the District's continuing fight against vandalism. Other anti-vandalism efforts in the past have included stars such as baseball great Pedro Guerrero.

The District estimates that vandalism alone costs local tax-

payers as much as \$1 million each year.

On the public service spots, scheduled to begin airing on local TV stations after the first of the year, Cover tells his audience, "I know it takes teamwork and a lot of pride to put together a hit show. It's going to take the same effort from all of us to stop this waste. Join our team, You, too, can make a difference by leaving your mark on the world, not on an RTD bus."



STOP THIEF — David Acosta receives warm congratulations from Board of Directors member Gordanna Swanson.

Acosta helps nab bank robber

On November 11 David Acosta, a Division 7 operator, was honored by the Board of Directors for his efforts in apprehending an armed bank robber and the nearly \$50,000 he had just stolen. Presented with a special award by board member Gordanna Swanson, Acosta told the Board that he was, "Just doing doing my job as a citizen."

On October 8, at about 9:30 am, Acosta entered the Home Federal Savings and Loan on North Francisca Avenue in Redondo Beach, unaware that a bank robbery was taking place. Acosta was greeted by the bank manager, who told him that they were closed. As he stepped back outside the bank the manager started to close the door and Acosta noticed bank employees walking into the open bank vault.

A short time later Acosta saw a

man jump over the front counter carrying a brown paper bag and watched him as he ran out the back door. Proceeding to the rear of the building, Acosta watched as the suspect ran East on Beryl St. Acosta then stopped a police unit responding to the alarm and informed them of the suspects flight and his location. Police then arrested the bank robber and recovered the money he had stolen.

The District was informed of Acosta's actions by a letter from the acting chief of police in Redondo Beach, who wrote in part: "Your keen sense of observation and willingness to get involved assisted this department in the apprehension of an armed bank robber. Your actions are testimony of the unselfish and caring involvement of citizens so important to the safety of our community.

"Again, thank you for getting involved and assisting the police."

ROYAL REVIEW OF RTD SERVICE TO ROSE PARADE, BOWL GAME — Suzanne Gillaspie, queen of the Pasadena Tournament of Roses, top, and her royal court extend a warm invitation to ride RTD buses to see the New Year's Day festivities in Pasadena. Princesses from left are Mary Hernandez, Heather Lee Hall, Monica Auzenne, Laurie Matlock, Dawn Wilson and Shandrea Gilchrist.

RTD will offer regular and special service to the Rose Parade and Bowl Game from various Southland locations. Special shuttles also will be on hand to take parade watchers to the Bowl Game and Victory Park post parade displays.

For a free brochure on RTD New Year's Day service, call the local RTD information number or the Pasadena Chamber of Commerce "Hotline" on Tournament of Roses events at (213) 793-1983.



SPECIAL EFFORT -

Debra Flores, a Clerk Typist in the Employment Section, has been named the Personnel Department's Employee of the Quarter for Summer Quarter.





EMPLOYEES OF THE MONTH — For September were Robert Alexander, Willie Jackson and Marla Foster. Also shown are Board of Director member Carl Mesek, Div. 12 Manager J.J. McCullough, George Crowley, Manager of Customer Relations Bob Williams.



EMPLOYEES OF THE MONTH — For October were Marie Tervalon, Albert Evans and Oscar Rodriquez. Shown with them are Division 2 Manager Larry Johnson, and Division 18 Maintenance Manager Milton Spencer.



REGIONAL TRANSIT TRAINING CENTER — Nearly three dozen managers from transit properties across the country attended the RTTC's Developing Effective Middle Managers Seminar hosted by the RTD in Laguna Beach recently. On Nov. 12 the group graduated after a rigorous course that lasted ten days. Among the group were three RTD managers; Leila M. Bailey, Transportation Superintendent; Sam Singer, Jr., Superintendent of Maintenance and Larry Lenihan, Assistant Superintendent of Central Maintenance. Addressing the group at their graduation was Hank Koehn, from Security Pacific National Bank, who spoke to the group about social trends and the directions society seems to be taking.

TRIPPERS



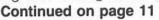
WINNERS — The first District-wide Bid Whist tournament finished up at the Airport Park Hotel on Nov. 19. Cash Counting employees Vernice Wilson (left) and Betty Kerr walked away with First Prize; a trip to Las Vegas. 56 teams of two players each endured round-robin elimination matches to determine the winners.

NEW ARRIVAL

Tommy and Beatrice Elisaldez, he's a mechanic at Division 2, are proud to announce the arrival of their new son, Tommy Jon. Tommy joined the family on October 19, weighing 8 lbs., 4 ounces and measuring 19¾ inches. He joined his sister Yvettevania.

Harper wins vet award

A year ago, in November, personnel assistant Kathi Harper attended the Santa Monica Veteran's Job Fair. She took over a hundred applications from vets and promised to stay in touch. Early this year when positions for Service Attendants and Operators began opening up, she kept her word and began calling and writing to the





MR. AND MRS. ROBERT BRITT

TORRES-BRITT WEDDING

In an afternoon ceremony, August 21, at Christian Life Church in Long Beach, Piedad Hercilia Torres became the bride of Robert M. Britt. The Rev. Gary Smith officiated the double ring nuptials.

The bride is the daughter of Elga Torres and Joshua C. Torres of Bell, he's an operator out of Div. 9 and the groom is the son of Judy and John Britt of South Gate.

Maid of honor was Cathy Madrid and Farah Torres, the bridesmaid.

Ezequiel Lopez served the groom as best man, with Xerxes Torres, Randy Olsen and Carlos Balcazar as ushers.

Flower girl was Wendy Ortega and Hector Amett Alfonso, the ring bearer.

The ceremony was followed by a reception in Long Beach for the 100 guests in attendance.

The bride was graduated from Pacifica High School and attended Cerritos College. Her husband also attended Cerritos College.

Following a wedding trip to Carmel, the couple is at home in Austin. Texas.

Stress can hurt you, even kill

you've been working all day, yet when you check your watch your day is not quite halfover, you're behind schedule, your boss hasn't even noticed

other employees and smoke a cigarette. They haven't anything good to say about the company and the jobs they hold. The doughnut you finished is rapidly turning to hot from the body.

Even positive actions can be stressors; for example, participating in community theater, running for public office, applying for a promotion, or getting married are stressful, especially when you speak of meeting high expectations, a desire for a job well done and meeting deadlines. The key to coping with both positive and negative stressors is your response. How did you behave?

Active ways of dealing with stress are based on the belief that you determine and control your environment. Stress management is based on that fact. In controlling your behavior, it is you who will ultimately be responsible for the way in which you will interact or react with your environment.

Again, active methods of stress reduction start with each of us deciding how to alter the environment and one's behavior to suit us better and that includes our perception of events. What really happened? Why did I act the way I did? And, is this the way I wish to behave?

Forms of stress reduction are relaxation techniques, nutrition and exercise, meditation, reading and group activities. Your public library, community college and city services are the best sources to investigate further the topic of stress management or stress reduction.



More on Stress, next time.

TO YOUR HEALTH

By Elia Borja, RN Visiting Nurse

how well you're doing your job. You're annoyed by the negative things your supervisor has to say about everything.

OFNE O- Vanis

you are becoming irritable, it's a Monday with the usual Monday traffic jams with "those" unthinking drivers cutting you off . . . You're late for work, the family has been "on your case" and you left home 20 minutes later than usual. Someone at work has just asked to borrow \$20 promising to repay you next payday, maybe.

scene 3: As usual, you skipped breakfast because, again, you forgot to set the alarm. While leaving home you feel like you've forgotten something which keeps nagging you, even when arriving to work with 15 mintues to spare. You sip your sugared coffee and eat a chocolate-covered doughnut, then you sit with some

concrete — you rush to finish your last cigarette until the next break.

FAMILIAR SIGNS?

Sound familiar? These scenes are not unusual mornings for many SCRTD employees.

Stressors are, in other words, any condition, work, or action that causes the body to go through a series of complex physiological stages which mobilizes its defense mechanisms. Stressors can be simply divided into two categories:

1) those over which we have no control (external) and 2) those we can control and change (internal).

The condition of traffic, the weather, another person's inability to handle stressful situations, are all examples of stressors we cannot control. But, we can learn how to control the way we react to external stressors.

Good examples of internal stressors are the morning's sugar, caffeine and nicotine. This list will include alcohol, excessive amounts of food, any substance that can become psychologically or physiologically addicting. The only way to avoid internal stressors is their avoidance and total elimination

Child restraints are now the law

Employees should be aware, the Safety Department says, that commencing January 1, 1983 parents must properly secure their children under four years old or 40 pounds in approved safety seats when traveling in their own vehicles. The new law, passed during the last session of the state legislature, also makes all drivers responsible for properly securing small children they transport in either car safety seats or available safety belts when the children's parents are not present.

The new law also requires that all safety seats sold by California retailers must meet the federal safety standards established in January 1981. Further, the law allows police officers to stop a vehicle and issue a citation to its driver if they have cause to believe the law is being violated. Another provision of the law allows a judge to dismiss a first charge if the parent can prove they subsequently purchased and installed an approved safety device for transporting children. At its own discretion, the court may also dismiss subsequent charges.

The law, SB 537, does not apply to school buses, vehicles registered outside of California or children exempted by the court due to size, medical condition of physical unfitness.

A related law, AB 3048, also goes into effect at the first of the year. This law prohibits minors 12 years old and under from riding unattended in the back of an open pick-up truck.

State-wide statistics indicate that about 6,000 children under five years old are seriously injured in passenger cars each year in California alone. Resulting in more than 50 child fatalities each year, auto accidents have become the nation's and California's number one child-killer. "The prospects of a drastic decrease in deaths and injuries of small children are overwhelming," said Joseph M. Kaplan, president of the Greater Los Angeles Chapter National Safety Council recently about the new law.

"Ninety-nine percent of child passenger car fatalities could be prevented by the use of an approved restraint. Also, most injuries can be prevented and those injured would suffer less severe injuries if car seat restraints were used," Kaplan added.

South Park Shops

Fast action saves fellow worker

Wednesday, October 13, 1982, began as a routine day for Maintenance Division 3314, South Park Shops. Ailing buses were parked on the periphery of the Central Yard Area or positioned in the service bays, awaiting major automotive and body repairs or extensive repainting.

At 11:45 a.m., the Body Shop routine was abruptly shattered when body repairman Dana Mori, working inside a bus repairing body damage, was seized by an inexplicable attack of convulsions which rendered him helpless.

Because of the quick thinking and selfless efforts of a number of his fellow employees — sheet metal worker Arthur Martinez, body repairman Henry Yoneyama, sheet metal worker Robert Puente, body repairman Hiroshi Ochiai, service attendant Cedric Mickens, Frame Shop leadman Leroy Clipps, and Body Shop and Frame Shop Supervisors Ted Desy and John McBryan — Mori received com-

Wednesday, October 13, petent and needed first aid until the paramedics arrived, and the severity of his attack was miniputh Park Shops, Ailing buses mized In the meantime, Puente had rushed to the Body Shop office and informed Desy and McBryan of the incident. McBryan called

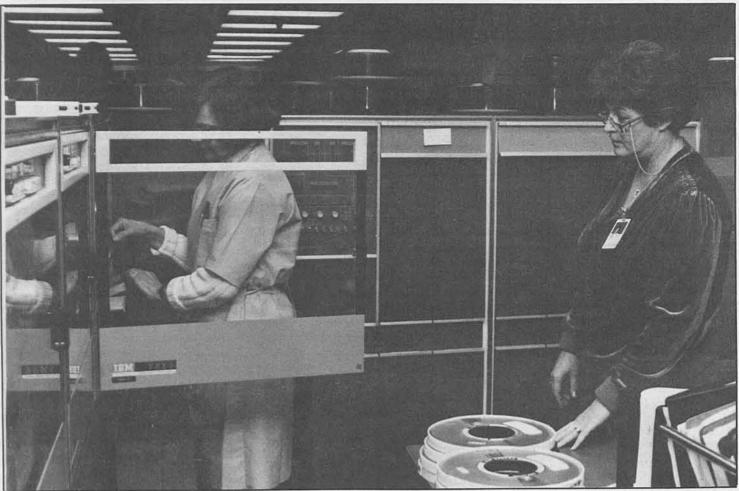
Ochiai, who was working on body damage outside the bus, observed Mori's dilemma and immediately sought assistance from Martinez and Yoneyama, who were working nearby. Martinez, whose daughter had suffered a similar seizure as an infant, was able to quickly assess Mori's symptoms: involuntary seizures, pupils rolling above and behind the eyelids, color turning blue, erratic breathing, and loss of consciousness. He and Yoneyama made Mori comfortable on the floor of the bus, lifted his head to prevent repeated banging from the seizures, opened his mouth and cleared the tongue from the air passage. and placed a metal ruler between his teeth. Almost immediately, Mori's normal color returned, the convulsions diminished, his breathing improved, and he returned to consciousness.

rushed to the Body Shop office and informed Desy and McBryan of the incident. McBryan called the Dispatch Center to request the paramedics, and he, Desy, and Clipp hastened to the scene, cleared the area of the growing number of spectators, and relieved the men who had been administering aid to Mori. Mickens, dispatched to the main gate to await the arrival of the paramedics, guided them to the site, where they briefly treated Mori and rushed him to the California Medical Hospital emergency room. After treatment at the hospital, he was referred to his own physician.

Mori is now recuperating comfortably at home and is expected to return to work November 1. We congratulate the men of South Park Shops who so ably came to the aid of their fellow worker in his time of need and extend our appreciation for their laudable actions.

ABOUT THE COVER

Hector Alegria, a bus operator, puts the finishing touches on the five front windows at Div. 9. An artist who works in oil paints in his spare time, Alegria spent two full days decorating the windows. "We decided to paint them on the outside, when doing it on the inside is the normal way it's done, because this way all we have to do after the holidays is hose off the glass. Otherwise, we'd have a real mess on our hands inside the Division," he explained.



JEZEBELLE — Juan Casteel and Barbara Evans (right) push one more job through the IBM 1401, nicknamed 'Jezebelle', before she's removed to make room for her more modern replacement.

IBM 1401 - A slice of history is leaving

A little slice of history, and a big part of the District's labor force for the last twenty years, is leaving. The IBM 1401 computer, fondly nicknamed 'Jezebelle', purchased in 1964 is on her way out after nearly two decades of service.

After 18 years with the District the first generation computer, purchased for \$266,165, is being replaced by new equipment better designed to meet RTD's expanding needs. For most of her life here Jezebelle did most or all of the District's computer work. Over the years this has included payroll, fuel consumption figures, scheduling and bus routes as well as some personnel functions.

Juan (pronounced 'Shawn') Casteel and Barbara Evans have spent a lot of time with Jezebelle over the last few years and have learned to appreciate her, if not actually love her." She's cantankerous, that's for sure," Juan says of her. "But she's also one of a kind," Barbara adds fondly." As best we can determine, Jezebelle is the last of her line still in full time operation anywhere in the country," she adds. "We'll both be sorry to see her go," Juan says, patting the old girl's metal hulk.

SAFETY — Third Quarter Safety Awards went to Div. 12 Transportation for reducing their fleet accident rate to three accidents per 100,000 miles of operation with over 2 million miles during quarter. Div. 18 maintenance employees reduced their lost time injured frequency rate from 20 accidents to 6 per 100,000 hours worked during the quarter as well. Director Thomas G. Neusom (extreme left) and Director of Safety Joseph Reyes (extreme right) presented the awards to Transportation Superintendent Art Leahy (center, left) and Div. 18 Maintenance Manager Milton Spencer at a recent Board of Director's meeting.





A "FARE" BARGAIN - RTD Board Director Jay Price (center), and RTD operator Andy Soto (left), welcome aboard Huntington Park Mayor Tom Jackson as he deposits the first free Henry E. Huntington bus token available to shoppers who make a minimum \$10 purchase at participating Huntington Park stores. The free RTD bus ride promotion is sponsored by the City of Huntington Park, which invested a portion of its share of revenue from Los Angeles County's new one-half cent sales tax for public transit improvements. The RTD token depicts Henry E. Huntington, founder of the Pacific "Red Cars." Each non-refundable token is valued at 50 cents and is good for one local RTD bus ride or toward payment of an express fare.

Arbitrator decides on part time driver issue

An arbitrator jointly selected by the RTD and the leadership of the United Transportation Union has rendered a decision that will allow the District to increase up to 15 percent the number of part-time bus operators tied to concurrent increases in full-time operators hired by the District.

The RTD also can hire up to an additional 5 percent part-time operators in developing contracts with cities desiring to utilize their funds from the additional half cent sales tax to add RTD bus service in

their communities.

"We are pleased that arbitrator Richard I. Bloch, of Washington, D.C., has ruled we can hire additional part-time operators," said Michael Lewis, RTD board president. "Although we did not get all we asked for during the arbitration proceedings, this ruling will give us more flexibility to provide additional bus service during rush hours than we would have been able to do otherwise."

RTD general manager John Dyer noted the decision will permit the District to hire up to 640 or more part-time operators depending on how the work force grows during the term of the recently adopted contract by the RTD and the United

Transportation Union.

United Transportation Union General Chairman Earl Clark also applauded the work of the arbit

rator

"We believe the arbitrator has done an outstanding job of understanding the needs and concerns of both parties and has come up with a decision which recognizes and addresses those needs," Clark said. "We consider it a fair decision for both sides."

Cooperation and caring mean accessibility

Bus accessibility can often be of critical importance, especially to the handicapped among us. Without lift-equipped buses many disabled people simply wouldn't have any mobility at all. Over 800 accessible boardings each month District-wide on 142 separate lines utilizing 1370 accessible buses, underscore this need dramatically.

Success of the accessibility program is dependent upon cooperation among several District departments as well as government agencies and private concerns. Operations, Marketing, Transportation, Telephone Information and Community Relations all get involved in providing safe, timely transportation for the disabled, in this case primarily wheelchair users.

"It is important to provide an atmosphere where a person in a wheelchair can become experienced in boarding a bus, gaining a sense of confidence," says Mary Lou Echternach, a Community Relations Representative for the District. "The first time is always the most difficult. However, after a little practice, users can board the bus in very little time —

usually less than a couple of minutes," she added.

The largest problem faced by

the wheelchair user in boarding a bus is not their own fear or unfamiliarity with the equipment, but the simple fact that not all wheelchairs fit the lift dimensions or the restraining brackets installed on the accessible buses to keep the wheelchairs immobilized while the bus is in motion. "Unfortunately, there isn't much uniformity among the various wheelchair manufacturers, especially when it comes to overall length, wheel size and general dimensions. It makes it difficult to design lifts and restraints that will fit every wheelchair on the market," Echternach says.

Echternach works closely with Reduced Fare Program Coordinator, Louis Burns, seeing to it that patrons' individual accessibility needs are met as best the District can. At an average of 1200 reduced fare I.D. cards issued each month, and over 35,000 issued so far, Burns stays busy with the program. In those instances where it's necessary, such as the San Fernando Valley Spastic Children's Foundation (featured in the

accompanying photographs), Burns and an assistant will travel to a location, taking an I.D. camera with them, to issue reduced fare passes on the spot.

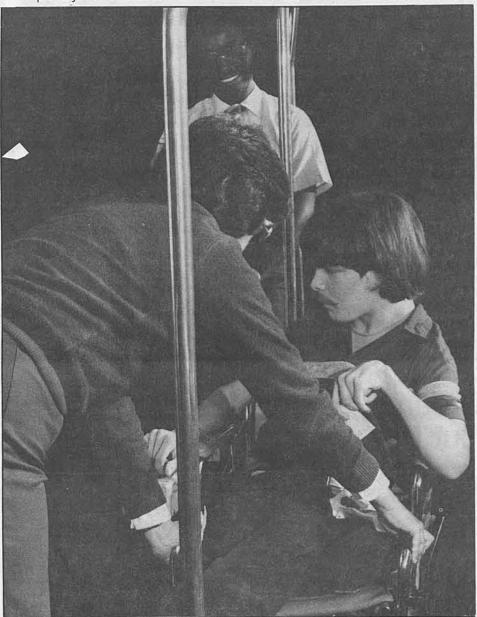
Some very special people depend upon accessible bus service. Take, for instance, Doris Dodge. At 70 years of age and restricted to her wheelchair a good deal of the time, she still manages to lead a life far more active than many people half her age. A student at Valley College, she's just a few credits away from receiving her Associate of Arts degree. She is also a prolific writer. To date, in addition to a number of short stories, she has written and published a monograph, or collection, of her own poetry. She also owns and cares for a dog and remains active in her community. It's too bad, but this remarkable woman has only recently lost her regular ride to the nearest accessible bus line, about a mile and a half away, and is having difficulty finding someone to replace the thrice weekly ride. She can get along fine once she's at the bus stop, but needs help getting to and from it.

One last parting thought: The next time you find yourself bothered by the delay caused by a driver getting out and assisting a wheelchair-user into or out of a bus you are riding on, it might help to keep in mind that among themselves many disabled persons refer to the rest of us as the tempor-

arily able-bodied.

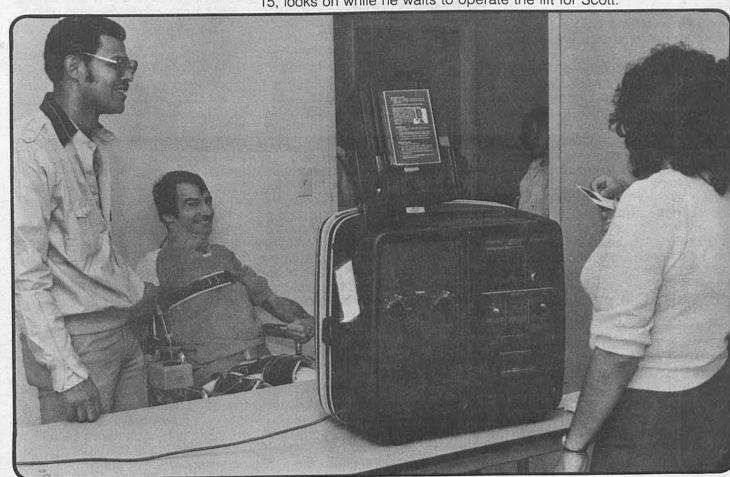


IT WAS EASY—Mary Lou Enternach congratulates Doris Dodge on the skill she showed in maneuvering into the wheelchair space provided on an accessible bus. An accomplished writer and poet, Dodge uses RTD to remain as active as she can.



TLC—Mary Lou Enternach explains wheel restraints to Scott Daniel as he practices maneuvering his wheelchair in and out of the special spaces provided on accessible buses. Bus operator Lothan Raphael, from Div. 15, looks on while he waits to operate the lift for Scott.

say "CHEESE"—Jim Martinez smiles for both cameras as Louis Burns (left) lines him up for his I.D. picture. Burns' assistant Alejandro Munoz stands by, ready to snap Martinez's picture. Whenever necessary Burns and his crew will travel to a location to take pictures and issue reduced fare passes on the spot to those that need them but are unable to come in themselves.



SPECIAL FOOD SECTION

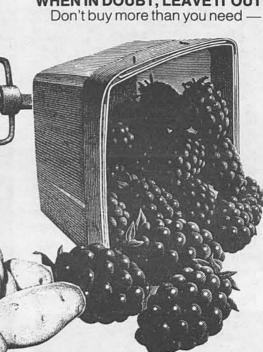
Food buying tips for the holidays

When the average market basket price rose 11 percent this year one consumer activist made a change in her family's fish diet. Instead of preparing the high priced scallops they love, she bought gourmand and government agents, consumer specialists and family shoppers are coming up with new ways to fight back against rising food prices.

Advice comes in all shapes and from advanced courses in

of good food shopping: nutrition, purity, variety and economy. Schroeder offers these Shopper's Ten Commandments as a basis for your food buying decisions during the holidays and throughout the

WHEN IN DOUBT, LEAVE IT OUT



shark from the fish market and cut it into rounds with a cookie cutter. No one tasted the difference, but her food budget stretched a lot further

Every day all across the country,

Sour Cream **Nut Pie**

Nut pies are a traditional holiday favorite. This particular recipe gives you the option of using your family's favorite nut. Two not-so traditional features are a delicate sour cream flavor and microwave cooking directions.

Makes one (9-inch) pie 2 teaspoons flour

½ teaspoon ground cinnamon

1 cup dairy sour cream 2 eggs, well beaten

11/4 cups sugar

1 teaspoon extract (see variations

nuts (see variations below)

1 (9-inch) pastry shell, baked and cooled

In a small deep bowl combine flour and cinnamon. Add sour cream and blend thoroughly. Beat in eggs, sugar and extract with a rotary beater until well blended. Mix in nuts. Pour into pastry shell. Fit a band of aluminum foil around the edge of the crust to prevent overbrowning

Bake at 350F° for 40 to 45 minutes or until firm. Cool. Garnish with whipped cream if desired.

RUM PECAN: Use rum extract

and 1 cup pecan halves

MAPLE WALNUT: Use maple extract and 1 cup walnuts

PEANUT: Use vanilla extract and 1 cup salted peanuts CASHEW: Use vanilla extract

and 3/4 cup cashew halves. Microwave Method:

Bake 6 to 8 minutes on high power, giving pie ¼ turn halfway through cooking time. Edges of pie filling should be nearly firm, and center moist, but not liquid. Pie will continue baking when removed from oven.

supermarket survival, to rabbit raising guides complete with recipes. Some of the best suggestions come from the Standard Brands Research Center in Wilton,

Virginia Schroeder, Test Kitchens director at SBRC, says there's no doubt that grocery shoppers will face higher prices at the supermarket this year, and that every careful shopper should learn to use standard supermarket fare to best advantage. The educated shopper must strike the best balance among the four requirements or less. Instead of buying one small package of frozen beans that's a little too big for your dinner, buy one big bag and make three portions. Use one today and freeze the rest for later use.

THE GREAT PRICE-BY-THE **POUND MYTH**

Shop by the serving at all times, especially when purchasing meat. Spare ribs are inexpensive by the pound, buy barbecue pork chops and you get more protein for less money. Ham and leg of lamb are very expensive when you just buy a chuck of meat, but cheaper than

spare ribs by the serving because you only need one-third to half a pound per person, compared with a full pound per serving of spare

A SPECIAL IS NOT A SPECIAL

 You spend more on gas getting to the store than you save;

You don't really need the item and might not use it;

The quality is so poor you have to buy two to do the job.

LESS IS OFTEN MORE

Reduce the size of meat servings. Healthy adults need only six ounces of meat per day for good nutrition. Anything above that is expendable.

GO ONE BETTER THAN BUTTER

You'll save money without sacrificing taste if you use margarine, and by cutting out animal fat. This also helps you reduce your cholesterol intake.

BE YOUR OWN HAMBURGER HELPER

Ground beef is no longer an inexpensive meat. Chicken and ham steak are cheaper by the serving. When you want to use ground beef, always try to extend it by adding bread crumbs and eggs to meatballs, or rice to stuff a green

BEST IS NOT ALWAYS BETTER When buying canned goods, consider the quality needed for what you're making. Don't buy perfect tomatoes to go in soup or tomato sauce or perfect fresh fruits if you are going to cook or puree them. Save the extra money for a food you'll display and show off that perfect apple in a bowl — not a

KEEP YOUR COOL

Refrigerate everything you have room for. Oils, peanut butter, jams and jellies will all last longer in the refrigerator after opening

KNOW WHEN YOU'RE BEAT Food budgeting can be tedious, monotonous work. Once in a while, go out to eat. An occasional meal in a restaurant is your best bet to re-

vive a flagging imagination.

Soup's on

Making soup out of your holiday leftovers

A big steaming bowl of homemade soup is just about everybody's favorite winter warm-up food

Soup is so versatile. You can make it plain or fancy, thick or thin, light or heavy. It can be a low calorie bouillon, or full of garden fresh vegetables. It's also almost always one of the most nutritious one-dish meals you can find or make.

THE RIGHT START

How do you go about making a good soup base? It's easy and you don't always need a recipe. Just be sure to allow yourself enough time to properly and completely simmer all of the ingredients. Also, remember to cook soup bones for at least 2-3 hours. Raw beef, lamb, pork, turkey or ham cubes should simmer in stock for about 11/2 hours. Whole raw vegetable pieces need to cook at least an hour and canned or frozen vegetables should simmer for about 15-20 minutes. If you add noodles, rice, barley or other grains, check the cooking instructions on the package. (Most grain packages give suggestions for cooking with

When you make hearty homemade soup use the largest pot you have. You can always package the leftover for the freezer and enjoy the soup again at a later date.

A RICHER MIX

For a rich vegetable soup, start with a pot full of water. Add your soup bone, plus several stalks of celery (leaves and all), one or two raw carrots, a large raw onion, several peppercorns and a bay

Bring this mixture to a boil, then reduce the heat, cover and simmer for about one hour. Then add your new soup meat. Short ribs of beef, beef necks or beef cubes are delicious in vegetable soup. So are ham or turkey (You might want to use left-over ham or turkey bones from holiday meals instead of beef soup bones.) Cook the soup meat for at least another hour and a half.

After your soup has cooked for 21/2-3 hours, strain it into another large pot. Discard the vegetable leaves and any fat from the meat or bones. You'll want to save the cooked meat as well as the celery, carrots and any other vegetables, and slice them into the broth.

Next, add one or two cans of tomato soup, or if you prefer, use canned or frozen mixed vegetables and season to taste.

Remember not to over season the soup while it's cooking. The longer it is kept, the more the flavors intensify. It is much better to add seasoning at the table than to ruin a good pot of soup.

A SPECIAL SECRET

One special secret for perfect homemade soup: Remove the fat before you serve it. Some home-



makers like to prepare their soup the day before they plan to use it. For one thing, the flavors mellow and blend together while it sits. But more importantly, it's very easy to remove the solid layer of fat from the top thoroughly chilled soup.
If you can't make your soup

ahead of time, you can remove the fat by floating a paper towel on the surface of the soup and discarding it when it has absorbed as much fat as it can. Just keep repeating the process until the surface is fat-free.

RECREATION NEWS

The Los Angeles Ballet Company will present the Christmas season classic, "The Nutcracker" at the Dorothy Chandler Pavillion of the Music Center. The District has two choice dates for this event; Sunday, November 26 at 2:30 p.m.; \$18.50 tickets for \$13.50; and Wednesday, December 29 at 8:00: \$18.50 tickets for \$15.00.

What's New Year's Day without a trip to Pasadena to watch the Tournament of Roses Parade? Again this year, the Employee Activities Department has choice grandstand seating available to employees and retirees. The seats are situated on Orange Grove at the beginning of the parade route. These tickets would be a bargain at their regular price of \$18.00, but District employees can snap them up for only \$17.00 a seat.

Looking for things to do to take your mind off the Christmas Crunch? The following activities should help ease the problem:

Knott's Berry Farm, December 18-19, 10:00 a.m. to 10:00 p.m. See Santa and enjoy costumed carolers. Don't miss the spectacular Ice Show with "Snoopy". You can enjoy admission to Knott's "Old Time Adventures" entertain-ment area plus unlimited use of all park attractions for \$7.25 — reguar price, \$9.95.

A Day at the Races, Hollywood Park ... December 19, the last Sunday of this racing season, will be RTD day. For \$5.00, you will receive a Club House admission and reserve seat — a regular \$7.00 value. Bring family and friends to this exciting fun-filled event.

Dust off the roller skates and knee pads, we're having another skating party. Wednesday, December 22 from 6:00 p.m. until 9:00 p.m., will be RTD night at World on Wheels, Midtown, 4645 Venice Blvd., Los Angeles. There will be skating and dancing (for the non-skaters), games, contests and prizes. All for only \$2.00 per person, Children, under 5, free. Skates may be rented for \$1.00 at the rink. Come join the fun.

Marineland has extended its group discount days for RTD emplovees through December 31. You can enjoy the exciting new sea shows and swim the Baja Reef while saving on admission. Regular adult price \$8.95 goes for \$6.00. Children are only \$4.00.

For your last minute Christmas shoppers, the Employee Activities Department has several items for you to consider. They make unusual, exciting gifts or surprise stocking stuffers.

. . .Entertainment '83 is a special discount coupon book stuffed with hundreds of get acquainted twofor-one offers from well known establishments in the Los Angeles and Orange County areas. You get discounts to theaters, sport events, concerts and shows and you have most of 1983 to use the coupons. Even if you only use a couple of the coupons, you can save enough to recover the cost of the book, which offers discounts up to 50 per cent. You can get this great book for only \$25.00.

... Discount theater tickets are available that are good for any performance at Mann Theaters (except in Westwood), Pacific Theaters (except Cinerama Dome and Hollywood Pacific) and AVCO Cinemas for \$2.50. These represent a savings of up to \$2.50 on each admission ticket.

...Mini-Pong, complete game

sets, \$46.50.

... See's candy certificates, good before and after Christmas

. . . Grandma's fruit cake, two-pound loaf, \$7.80.
. . . And, of course, our logo

items are still available. Baseball jerseys with red or black sleeves, \$4.00; red or black caps, \$3.00; white sweatshirts, \$6.00. Tax is included on all of these items.

Join in the fun with your favorite Disney friends . . . Mickey Mouse, Donald Duck, Goofy, Pinocchio and more, live and in person in the Walt Disney production on World of Ice. Two performances are set for January 8 at 3:30 p.m. and January 9 at 6:00 p.m. Regular \$9.00 tickets are selling for \$7.00.

For more information about any of these activities or products, please call the Employee Activities Department at 972-6580, Monday through Friday, from 8:00 a.m. to 4:00 p.m.

Pre-retirement workshop set

When you finally decide to shift gears into retirement, will you be mentally, emotionally and financially prepared for the change?

To help you answer these questions and others, the Employee Development Department has scheduled a workshop consisting of four classes in pre-retirement planning for January and February 1983.

Pre-retirement planning workshops are offered to all District employees over the age of 55 and their spouses. Designed to help you and your family plan and prepare for your retirement years, the workshop will be conducted by Retirement Plus, an organization specializing in life planning and counseling. Some of the topics they will cover include: Social Security benefits, housing, health and physical fitness, estate and financial planning, second careers and leisure activities.

The workshop consists of four class meetings conducted after normal work hours and scheduled from 6-9 pm on the following four nights;

January 11, January 18, January 25 and February 1, 1983.

All classes in the program will be held in the third floor Training Room at RTD Headquarters, 425 S. Main St., L.A. The workshop is free to

employees and free parking will be provided.

Space in the workshop is limited to 40 persons so interested parties should either contact Employee Development at 972-6379 as soon as possible or clip and fill out the registration form below and send it in.



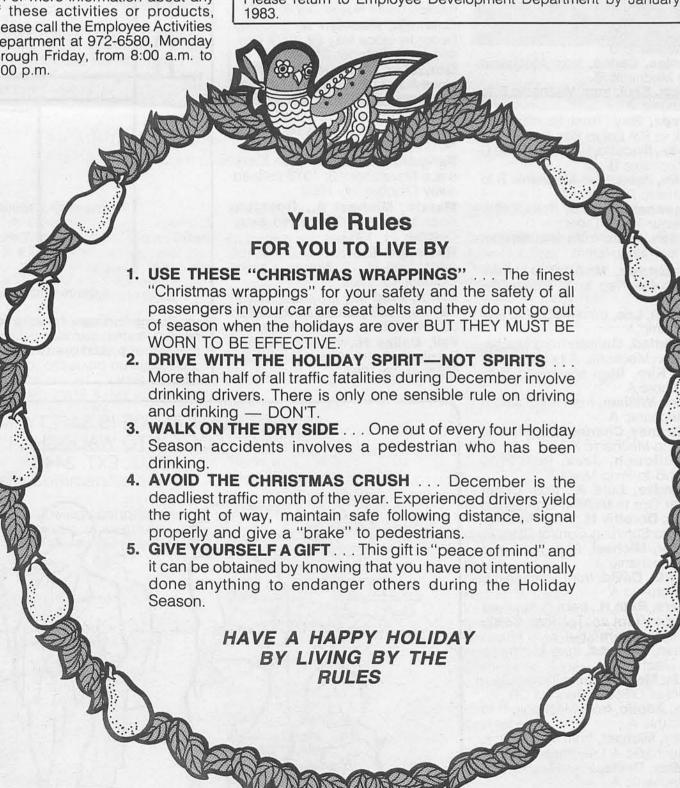
My spouse will attend.

My birthdate is _____ My spouse's birthdate is _

Employee's Name Spouse's Name

Work Location Extension Badge No.

Please return to Employee Development Department by January 3,



SCHEDULE CHANGES

MOVING UP

Amos, Johnnie M., from Mechanic C to Mechanic B

Andrian, Elenita A., from secretary to Senior Secretary

Arballo, Alex, from Mechanic B to Mechanic A

Atwood, Randel K., from Mechanic B to Mechanic A

Azbi, Shamseddin S., from Cash Clerk to Cutter/Folder Oper

Bates, Patrick K., from Multilith Operator to Printer

Blackburn, George, from Mechanic B to Mechanic A Bothwell, Craig M., from Opr Ex

Radio Disp to Radio Disp.

Branchesi, Orfeo, from Mechanic

B to Mechanc A

Brown, Clarence, from Comm Relations Rep to Sr Comm Rel Rep

Carbo, Alma, from Stock Shop

Clerk to Equip Record Spec Chan, Stephen, from Mechanic C to Mechanic B

Connolly, James P., from Buyer to Matl. Management System Coord Coronel, Alvaro, from Mechanic B to Mechanic A

Crowe, Timothy, from Mechanic B to Mechanic A

Curtis, Thomas, from Mechanic B to Mechanic A

Diaz, Enrique, from Mechanic A Lead to Equip Maint Supv I Delgado, Pedro, from Mechanic C

to Mechanic B
Fuentes, Carlos, from Mechanic

C to Mechanic B

Garcia, Saul, from Mechanic B to

Garcia, Saul, from Mechanic B to Mechanic A

Gomez, Ray, from Stock Shop Clerk to Rel Equip Rec Spec Goytia, Rudolto, from Mechanic C

to Mechanic B **Griffin, John,** from Mechanic B to Mechanic A

Feigenbaum, Dale, from Temp Typist to Typist Clerk

Typist to Typist Clerk **Hayden, Glen,** from Storekeeper to Stock Shop Clerk

Hernandez, Manuel D., from Comm Rel Rep to Sr Comm Rel Rep

Kennon, Lee, from Mechanic B to Mechanic A

Kirstenfad, Gunter, from Mechanic A to Mechanic A Lead Lim, Kim, from Mechanic B to

Mechanic A

Marks, William, from Mechanic B
to Mechanic A

McCartney, Charles, from Mechanic B to Mechanic A

McCullough, Jack, from Prop Maint B to Prop Maint A

Melendez, Luis A., from Cutter Folder Opr to Multilith Operator Pairis, Dorothy M., from Revenue Clerk to Supvsng Control Clerk Palmer, Michael, from Mechanic

B to Mechanic A

Roberts, David, from Mechanic B
to Mechanic A

Rogers, Ruth H., from Temp Pass Service Rept to Tel Info Clerk/ Schedule Room

Roman, Thomas, from Mechanic B to Mechanic A

Sarris, Melba J., from Ticket Clerk to Ticket Office & Reports Clk Soto, Adolfo, from Mechanic B to Mechanic A

Staley, Michael, from Mechanic A to Mechanic A Leadman Swalles, David, from Mechanic B

to Mechanic A **Tucker, Jon,** from Mechanic B to

Mechanic A Wielandt, Max, from Mechanic A

to Mechanic A Leadman
Wilber, Sue B., from Info Clerk to
Info/Sched. Room Clerk

MOVING UP

Williams, Darrell H., from Acting Programmer to Lead Data Proc Opr

Willoughby, Clyde C., from Mechanic A to Mechanic A Leadman

Viramontes, William H., from Mechanic B to Mechanic A

SHIFTING GEARS

Baker, Alfred A., Mechanic A has retired after 22 years of service

McDonald, George L., Mgr of Planning & Mktg has retired after 11 years of service

Muscoreil, Lawrence, Operator has retired after 35 years of service

Sholley, Dale W., Operator has retired after 22 years of service

Troy, William A., Operator has retired after 26 years of service

IN MEMORIUM

Carson, Lionel, Mechanic A Leadman since January 20, 1945 passed away November 8, 1982 Coleman, Madelyn A. Security

Recorder since May 29, 1974 passed away October 31, 1982

Gonzalez, Reinaldo, Utility A since August 2, 1976 passed away November 2, 1982

Ingram, Wilson, Operator since March 22, 1976 passed away November 6, 1982

Kangarlou, Lourdes, Cash Clerk since November 13, 1978 passed away October 14, 1982

Marvin, Michael A., Operator since May 17, 1939 passed away October 21, 1982

Rastatter, Edwin S., Operator since June 24, 1947 passed away October 16, 1982

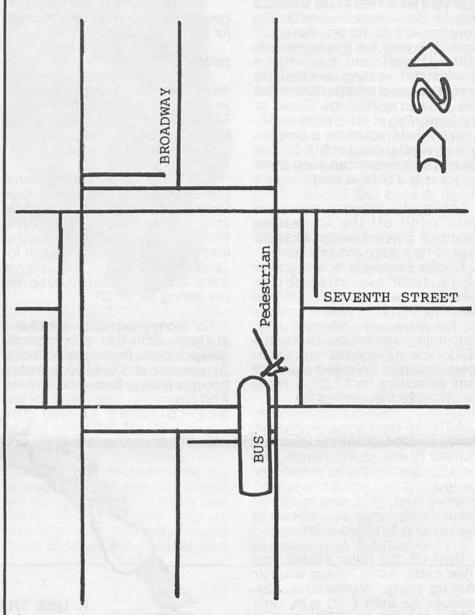
Taylor, Fred W., Operator since May 29, 1935 passed away October 24, 1982

Veil, Dallas H., Utility A since October 16, 1935 passed away October 22, 1982



You be the Judge

OPERATOR'S STATEMENT: As I prepared to leave the bus zone at Broadway and 7th Street northbound, I observed two males at the curb line of the crosswalk shoving each other as if they were in a fight. I covered my brake pedal with my foot and proceeded to pass the problem. As I approached the two persons, one of them was pushed in front of the bus, causing himself injury and damaging the bus windshield.



accident.
For this reason, this accident was judged preventable.

ANSWER: Due to the fact that the operator observed an altercation was going on at the curb line where the bus was to pass, the operator should have stopped until the pedestrians had moved back or until he was sure the area was safe to travel through without causing an



Vintage films highlight rail and rec transportation

"TRANSIT GLORIA", a program of vintage documentary films featuring rail and recreational transportation in Los Angeles, will be presented by the Los Angeles Conservancy on Sunday, January

Noted transportation historian, author and lecturer William Myers will provide commentary and perspective for the seven films, which provide a fascinating glimpse off Los Angeles and its transportation over a 65 year span. The program ranges from a rare 1914 training film produced by the Pacific Electric Railway Company, to "The Last of the Big Red Cars", a compelling documentary on the final run in 1961 of what was once the world's largest interurban rail system.

Also featured in the two-hour program are films on Angels Flight, the Mt. Lowe Railway, a rarely-screened 1928 trip to Catalina Island produced for the Wrigley family, the last run of a Santa Fe steam engine from Union Station to San Bernardino in 1955, and a silent comedy selection which highlights the streets and streetcars of Los Angeles.

The program will take place at the Barnsdall Park Gallery Theater, 4800 Hollywood Boulevard. Show times are 2:30 pm and 7:30 pm. Tax deductible donations are \$6 per person (\$5 for Conservancy members). Tickets may be obtained at the door or in advance by writing to the Los Angeles Conservancy, 849 S. Broadway, Suite 1225, Los Angeles 90014. Funds

go to benefit the Los Angeles Conservancy, a nonprofit historic preservation organization. For more information, call 623-CITY.

RTD gains ridership due to lowered bus fares

Ridership on RTD buses continues to climb in the wake of lower

fares introduced July 1, 1982. RTD recorded 1.29 million boardings on an average weekday in October, 1982, up 5 percent over the same period a year ago. Since June of this year, weekday ridership has increased by 200,000 boardings.

RTD defines one boarding as each time someone gets on an RTD bus. Passengers going to and from a destination are counted

There has been a sharp surge in the number of RTD bus riders on weekends. Boardings recorded on Saturdays are up 13 percent over a vear ago, and Sunday boardings rose 31 percent over October, 1981

"We expect a steady gain in ridership as more and more people discover RTD's bargain fares made possible by a new half cent sales tax to improve public transportation in Los Angeles County,' said John Dyer, RTD general man-

ager.
"Our reduced fares have been a particular boon to those who depend on public transportation to get around Los Angeles," Dyer

HARPER-VET AWARD

Continued from page 4

vets, offering them the opportunity to come in and apply. A dozen or two of the vets eventually came to work for the District through Harpers' efforts.

This year, when she showed up for the Vets Job Fair again she was

surprised, to put it mildly, when the American Legion of California presented her with a special citation for "Exemplary service in the employment of veterans." All of this for what she says, was, "just doing my job.

ROLAND KRAFFT was, as everyone seems to have guessed, last month's Guess Who? Here's this month's mystery guest: This gentleman began his transit career as a conductor in 1953 with the old Los Angeles Transit Lines. He's worked as an operator in divisions 4 and 5 and as a Division Clerk. Today, you'll find him still involved in Operations.

Now, a note about last month's contest: We realized after the issue had gone to the printer that accepting the first written guess was unfair to the large number of employees who depend upon the mail for delivery of Headway. Those copies always take considerably longer to arrive than the issues picked up at the office or delivered through company mail. So, beginning this month, we will collect all of the correct written answers we receive and throw them into a hat, mix them up well and before the next issue comes out we'll pick one winner at random. This should give everyone an equal chance.

By the way, last month's winner was Deedie M. Campbell, from Stops

P.S. Thanks to each of the almost three dozen of you who sent in guesses for last month's Guess Who? The response was truly gratifying; keep those cards 'n letters coming!



GUESS WHO?

COMMENDATIONS

Willie C. Miller, DW.3-

Thank you for transporting me to work safely and efficiently. I wish to commend especially your driver on the 385 line, Willie Miller (#8665). He is doing a superb job representing RTD. He is cautious, kind, courteous, informative and caring. He shows ability to make independent judgements. Willie is people oriented. Love makes the world go round. Every person we contact during our day affects our lives.

Sincerely, Marilyn Yuen, R.N.

Rebecca Gamero,—

The other night I had to call RTD information. Your employee Operator #72 was especially nice. She was very considerate — rather fast in finding out my information I requested, and very courteous.

I've had to start depending on ers quite considerate also.

Thank you all — your kindness can really make a day for your rid-

Mary Mullen

DIVISION 3

George A. Acuna Jerome Jackson Rob Bauer (2) James M. Garcia Paul Zablocki Dennis D. Copland Gloria D. Splane Raymond H. Hawkins

DIVISION 5

Silbert M. Lewis Robert J. Hart Joyce L. Walton Donald C. Hurston Thurmon A. Green Marie Vines

DIVISION 6

Jeffery L. Foster Jeffery B. Mc Cain M.C. Sidney Hugh M. Biggs Mary Collins Meredith C. Sidney Murad F. Hoamid

DIVISION 7

Fred Landes Paul R. Kelly Clarence L. Manigo Mathew D. Simmons Antonio Rendau Kenneth R. Pankow Richard West

DIVISION 8

Norman Robison James W. Weaver

DIVISION 9

Debbie M. Everett (2) Jose Gutierrez Donald G. Webster Manuel Perez Charles M. Sugarman (2) Anthony H. Perez

DIVISION 12

David C. Hamilton, Jr. David Jenkins Ralph Gilmer Hariston Gregory Narsisco Polonco Bill Turpin Rafael Murillo

DIVISION 15

Harry Rivera Steven W. Jones Paul R. Reed Edwin M Haas Rick D. Ware (2) Vincente P. Cayzer Emanuel Gladden Donna M. Summers Rosset T. Kogen Ezequiel M. Torrez L.A. Darling

DIVISION 18

Rawlin A. Boyston James. T. Sterling

INFORMATION OPERATORS

Becky Moore

R.F. Rodriguez — Div. 3—

The following riders have signed their names as evidence of customer appreciation for the excellent skills and intelligent initiative of the above driver, who has won the approval and admiration of all who ride the 7:12 #401 Monday through Friday.

This driver is not only a very skilled driver, but daily saves all of us from being late to work by using his intelligence in his manner of driving. In addition, he has shown us numerous courtesies we are totally unaccustomed to on the #401 Line - he even calls out all the stops for the few who may not be familiar with the route, certainly a great benefit to a city with so much tourism.

We cannot say too many nice things about him and only wish we had more drivers on this line like him.

37 signatures attached

Joan D. Felton

the RTD. I've found 3/4 of your driv-

ers and customers.

More Commendations

The following operators also received letters of commendation from their passengers last month.

DIVISION 1

Gonzalo F. Gutierrez Patricia A. Hall Elaine M. Bradshaw Benjamin B. Bailey Ernest L. Mc Donald Robert E. Baynham David Castillo Willard R. Moss Frank Koenia Warren J. March Pete Segura

DIVISION 2

Edwin Solomon Laurense W. Long Donald S. Clark Lou E. Houston

CLASSIFIED ADS

Employees and retirees of RTD may use this column free of charge. Ads wll be limited to one per person each month and will not be held over for repeat. Ads should be submitted either typed or printed. Include your name, work location and company phone, and home telephone number.

District policy prohibits ads for commercial ventures and such will not be published or returned. Send ads to Headway, Location 32, 425 S. Main St., L.A. 90013.

CREDIT UNION REPOSSESSION:

SALE NOTICE.
'81 Chev Monte Carlo at., am/fm stereo with/tape, a.c., 56K miles. OPENING BID \$6,000. Closing date 11/29/82. Sealed bids only. View at Able Auto Adjusters, 4144 Glencoe Avenue, Venice, Ca. 90291.

FOR SALE. 19 foot Smuggler trailer, 1973 Journeyman self-contained, carries 5 motorcy-cles (3 inside, 2 outside) sleeps 6, ice box, toilet, stove, oven. Lots of cabinet space, must sell. \$4,000 OBO. Call 281-9403.

FOR SALE. 1972 Lincoln Continental Mark IV. Fully factory equipped, leather interior, 4-speaker AM/FM 8-track stereo. One owner. 86,000 original miles, excellent condition. Asking \$2,950. 721-1847 eves.

FOR SALE. Membership in Camper Resorts of America, \$4,000 - will consider terms. Call (213) 793-5236.

FOR SALE. 2-year-old Atari TV game, complete with 15 cartridges, 3 sets of paddles, Worth \$400. will sell for \$250. Call 281-9403 after 4:30 pm.

FOR SALE. Winchester .30/30, ca. 1920. Excellent condition. One of the first round barrel models. Good collector's gun, fine brush gun for deer, etc. Complete with case, cleaning kit, and 185 gr. hand-loaded ammo. \$275 firm. Call 464-2362.

FOR SALE OR TRADE
*18K "Lion's Head" gold ring, \$125 or trade. *Pachmayr black neoprene grips for Ruger Security SIx, \$8.

*1975 Husqvarna Motocross 250. Gobs of HP. solid state ignition, Alum. rims, Koni shocks, orig bore, mag crankcase. Very clean, \$475. Call Richard at (213) 831-8698.



Published monthly for the employees and retirees of the Southern California Rapid Transit District.

Editorial input and suggestions welcome. Deadline for receipt of editorial copy is the 14th of each month. Send black-and-white photographs only, please. Requests for photographic coverage of District events must be preceded by 72 hours notice.

Mailing address Headway, 4th Floor, 425 South Main Street, Los Angeles, CA 90013. Telephone 231-972-6680.

Dennis Dobson, Editor



Southern California Rapid Transit District 425 So. Main St., 6th Floor, Los Angeles, CA 90013

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