

Garlick rules cluttered kingdom of Lost and Found

Looking much like you'd expect a Norman Rockwell painting entitled "Every Mother-USA" should look, Billie Garlick sits at her desk and rifles through other people's

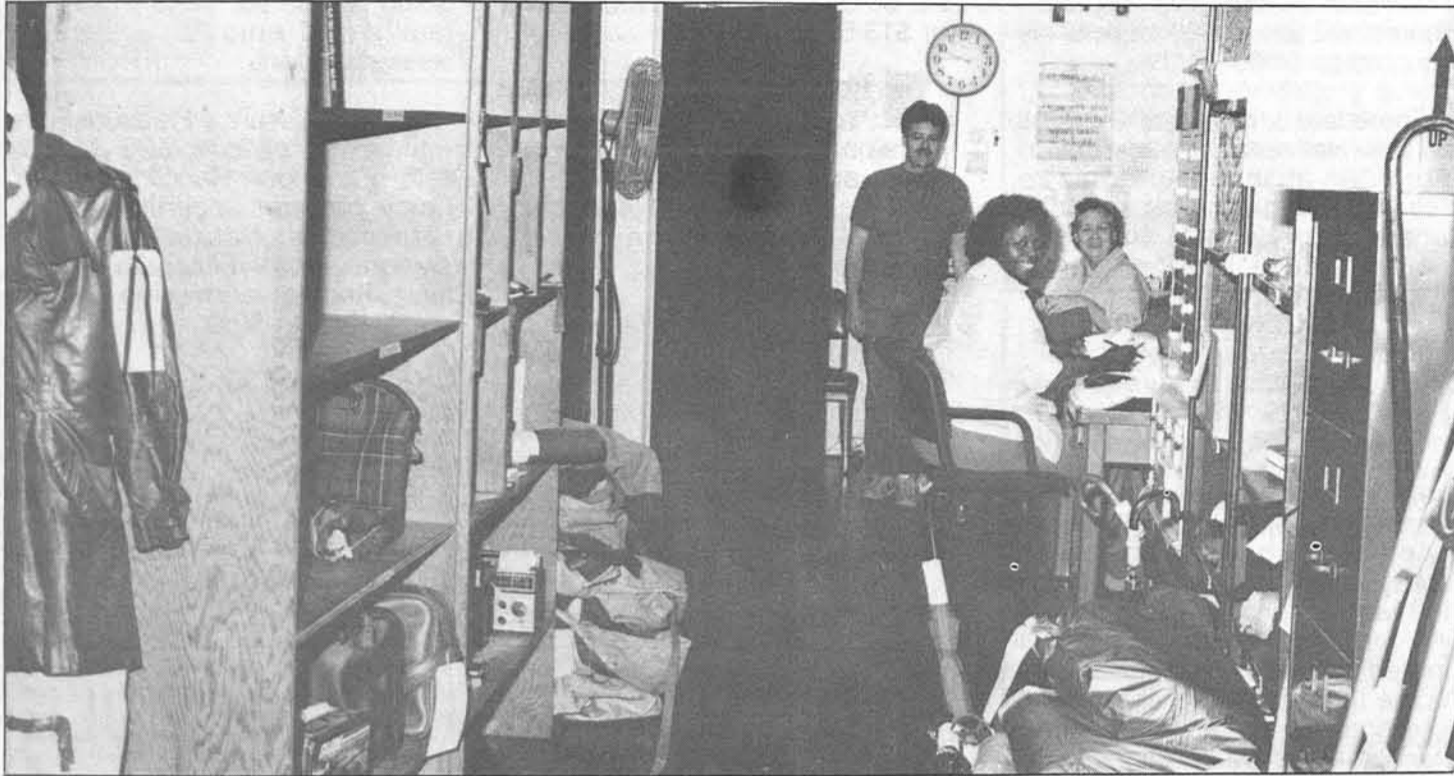
belongings. Crouched in the Wilshire district's marvelous Miracle Mile, Billie rules the dusty cluttered kingdom of Lost and Found.

Tucked away in the rear of the

Wilshire Ticket Office, Billie and her coworkers process an average of 500 lost items every month. The process of gathering and either returning or disposing of lost items

begins each day as bus drivers all over the District tour their buses at the end of their runs, looking for anything left behind by forgetful passengers. All of the lost belongings are gathered up at the divisions and then forwarded to Lost and Found for processing. Once the dolly-load of large canvas bags arrives at Lost and Found, Billie and her crew take over.

Each bag is unlocked and emptied on the floor or a table top and the poking about for clues to



CLUTTER — Billie Garlick (right), Shirley Thomas and Richard Presnell survey their kingdom.

the owners' identities begins. Wallets and purses are searched for ID cards, money is counted and logged in, post cards informing people that their lost possessions have been found are addressed and put in the mail. As the items are sorted they get tagged and placed in racks and bins to begin waiting for their proper owners to reclaim

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HEADWAY

Volume 10 Number 2

March 1983

Bus Crime Down 38% District-Wide

Total crime incidents on District buses dropped an average of 38 percent last year, says Assistant Transit Police Chief Harry Budds. Budds pointed out that the dramatic drop in crime is due in part to the success of the District's Operation Teamwork.

Operation Teamwork, in place for about a year now, involves visits by District personnel to schools, law enforcement agencies and neighborhoods to promote community participation in trying to stop crime in the streets before it spills over into the buses, Budds said.

The wide-ranging program also involves a media campaign utilizing such public personalities as Pedro Guerrero of the Dodgers and Franklin Cover of the "Jefferson's" television show. Operation Teamwork has also meant in-

creased use of plain clothes transit police and surveillance cameras on bus runs throughout the areas that had particularly high crime rates, he added.

Budds noted that serious crimes such as rape, robbery, murder and assault dropped by 18 percent, while less severe crimes such as vandalism and fraud plummeted by as much as 63 percent District-wide. "While Operation Teamwork has no doubt influenced the drop in crime on our buses, I don't want to create the impression that it is the only reason the crime rates have gone down," Budds said. "There have been a number of other influences at work here too," he added. Budds noted that increased training of transit police officers and bus operators has had a noticeable affect on the number and types of crime encountered by

operators and passengers. Budds also pointed out that increased and more effective communication with other local law enforcement agencies has helped streamline their operations over the last several months.

The District's heaviest crime

areas are centered downtown, Budds said. "While other parts of the District's operating area are certainly not immune to bus related crimes," he added, "there are easily identified areas like the downtown core where we concentrate our resources."

Merit Raises Out, Performance Pay In

Are you tired of getting an "E" for Effort? How about "\$\$" for Effort? The District will soon be implementing Pay-for-Performance, a program designed to give Non-Contract employees the chance to be rewarded for their extra efforts on the job.

At the close of Fiscal Year 1983, the familiar five-step salary schedule will be broadened to include more steps. Those employees who are more productive and are operating at "Superior" and "Outstanding" levels will be able to move more quickly up the salary steps than those who are appraised as "Competent." "Competent" employees will continue to receive standard raises. The Pay-for-Performance Program will provide bonuses for those employees who perform at higher than the average levels.

WHAT ARE AVERAGE LEVELS OF PERFORMANCE?

For the past several months, the Personnel Department and your supervisors have been revising and updating your performance appraisal, including a list of your classification's "tasks" and the expected levels of performance, called "standards." Your review and input for these "Tasks and Standards" is very necessary for the success of the Pay-for-Performance Program. After June 1, 1983, Department heads will submit performance appraisals for all their Non-Contract employees, along with a plan for allocating raises within their department. The plans will be reviewed and approved by Executive Staff and the General Manager in August and raises will be granted retroactive to July 1, 1983.

IS MY SALARY RANGE ADEQUATE FOR THE DUTIES I AM EXPECTED TO PERFORM?

The Non-Contract Employment section is currently conducting a salary survey to determine if District salaries are competitive with similar positions in the general labor market. Any salary grades which are found to be substantially lower than the current market will be adjusted upward.

HOW DO I GET MORE INFORMATION?

Implementation and administration of the Pay-for-Performance Program has been assigned to the Non-Contract Employment section of the Personnel Department. Any questions you have may be directed to Susan Lefkowitz, Supervising Personnel Analyst on extension 6383.

Pay-for-Performance is the result of the Board of Directors' and the General Manager's belief that higher productivity should be rewarded by larger raises. This new program should be a key in motivating employees to excel.

20th Anniversary

Last of electric powered trolleys

For many folks at RTD March 31 marks an anniversary this year. It was twenty years ago on that date that the old electric trolley buses and street car runs ended, bringing to a halt over six decades of electric powered transit service in Los Angeles and the last narrow gauge electric street car operation in the United States.

When the Los Angeles Metropolitan Transit Authority phased out the trolley buses and street cars in favor of the more modern diesel powered buses the old cars were sold. The street cars went to Cairo, Egypt and the trolley buses were bought by Mexico City and both groups are still in operation today, twenty years after leaving Los Angeles.

When they stopped running the last five street car lines still in operation were Line J, West Jefferson-Huntington Park; Line P, West Pico-East First; Line R, West 7th Whittier Blvd; Line S, West 7th-San Pedro St. and Line V, Vernon Ave.-Vermont Ave. By then only two trolley bus lines remained in operation: Line 2, Brooklyn Ave-Ascot Ave. and Line 3, West 6th to Central Ave.

RECREATION NEWS

The Dodgers are off and running with their "younger-look team." Watch them play against former teammates and others at the following games:

DODGERS vs. HOUSTON - April 13 - 7:30 p.m. (Jacket Night) A Free jacket to youngsters 14 and under.

DODGERS vs. SAN DIEGO - April 15 - 7:30 p.m.

DODGERS vs. PIRATES - May 4 - 7:30 p.m.

While you're thinking baseball, don't forget the Angels:

ANGELS vs. OAKLAND - April 18 - Family Night

ANGELS vs. BALTIMORE - April 24 - Cap Night

All above seats are in the reserved section. \$5.00 tickets discounted to \$4.00.

There are still tickets available for the Hall and Oates concert, April 29, at the Amphitheatre. \$15.00 orchestra tickets are going for \$14.00.

For an exciting evening of rhythm and blues, consider Ray Charles on Thursday, April 14, 7:30 p.m., at the Beverly Theatre. The \$14.50 orchestra seats are selling for \$13.50.

Discover the secrets of movie magic, take the Universal Studios Tours on April 9-10 or 16-17 at the lowest price of the year. Regular adult ticket is \$10.50 and children's \$7.50 tickets are on sale now for only \$7.00.

It's a party at Disneyland, Sunday, April 17, from 9:00 a.m. until 9:00 p.m. Your party ticket does it all... admission to Disneyland plus unlimited use of all attractions and shows. There's even free parking. All for just one price... \$6.75 per person. Children 2 years and under, Free.

If you fancy wilder rides than Dis-

neyland can provide, perhaps Magic Mountain is more your style. The weekend of April 23-24, the regular \$11.95 adult tickets will be going for \$8.50. Take the entire family and enjoy this exciting weekend event.

The Renaissance Pleasure Faire returns weekends April 23 - May 30 at the Paramount Ranch in Agoura. Enjoy parades, courtly dances, rare crafts, hearty food and celebrations of Elizabethan England. Regular admission \$11.50, discounted to \$9.00.

Don't forget all the logo items available to you, including sweat-shirts and pants, baseball jerseys, caps and now gym bags. Check with the Employee Activities Department, 4th floor, of the Headquarters Bldg., Ext. 6580, for further information on these items.

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Lost and Found

them. "The oddest things are left behind on buses," says Billie. "We have a VCR video recorder, a tape deck, someone's portfolio, clothes, fishing rods, shoes, golf clubs, all kinds of things," she adds with a knowing smile. "My favorite, though," she admits, is the wheelchair. Someone actually got on a bus either in or with a wheelchair and forgot it when they got off." She shakes her head as if to say that nothing would surprise her after working here. "Somewhere out there," she muses, "someone who needs one is trying to get around without their wheelchair."

Lots of other things get lost on buses, too. There's money, sometimes lots of it at once. When money is turned in by a bus operator, and the amount is over \$20 it's held for six months. If no one claims it by then it is returned to the operator who found it. If the amount is less than \$20, it is returned, if left unclaimed, after just three months. Narcotics, most commonly prescriptions, are often found too. These are destroyed so they don't present a temptation for would-be thieves. Lots of keys also end up at Lost and Found. These keys are routinely melted down for the brass in them. "It's sad to have to melt someone's keys down," Billie says ruefully, "but it's hard, if not impossible to trace the owners and it's better that we should melt them than they should end up back on the street, with maybe someone using them to break into a house." And then there's umbrellas. Lots of umbrellas. Hundreds of umbrellas of every size, shape and description. "We can always tell when Dr. George has been talking about rain in the forecast, because a day or two before it turns wet we'll start

seeing large numbers of lost umbrellas," Billie says with a smile. "And that's not all, not by any means," she adds as she points at the wall racks full of lost items waiting for their owners. "We see an incredible variety of possessions come through here," she says as she empties another bag. "We've had crutches, white canes, a few guns, sex aids, false teeth, car parts and even automobile tires. And now we can add these to the list," she says holding up a ball of rubber bands as large as a grapefruit and pointing to a small brown heating tray and a can of chunk-style pineapple she's sorted out of the bag she's working on.

Although Billie's only worked in Lost and Found for a couple of years now she's been around the District long enough now to have seen a thing or two. Billie's worked in Information, Personnel and started out as a cable car operator on the old Pacific Electric Red Cars years ago. "I like what I do," she says. "Every bag and every day is a little different." Billie's cohorts at Lost and Found include Marsha Clark, occasionally Shirley Thomas and Richard Presnell, who works in Ticket Office and helps with emptying and sorting the bags whenever he's free.

Occasionally a District employee will lose something on the bus. Recently a transit police officer called Billie to say that he'd lost his badge and ID card. "We didn't have them," Billie says. "Just think, somewhere out there is a wino trying to pass himself off as a transit cop. Probably tells people he's 'under cover'," she adds with a smile.



MISSING SOMETHING? - Marsha Clark, a clerk at the Lost and Found office, is almost buried under just a few of the hundreds of items left behind on buses each month.

RTD BASKETBALL SCHEDULE

APR. 7	8:00 PM	Rapper's Delight vs Cruisers	
THU.	9:00 PM	Lacandonnes vs Raiders	Bethune Park
APR. 13	8:00 PM	Lacandonnes vs Runnin Rebels	
WED.	9:00 PM	Orange Crush vs Headquarters	Bethune Park
APR. 14	8:00 PM	Cruisers vs Raiders	
THU.	9:00 PM	Rapper's Delight vs Division 12	Bethune Park
APR. 20	8:00 PM	Rapper's Delight vs Orange Crush	
WED.	9:00 PM	Headquarters vs Lacandonnes	Bethune Park
APR. 21	8:00 PM	Raiders vs Division 12	
THU.	9:00 PM	Cruisers vs Runnin Rebels	Bethune Park
APR. 27	8:00 PM	Cruisers vs Lacandonnes	
WED.	9:00 PM	Rapper's Delight vs Headquarters	Bethune Park
APR. 28	8:00 PM	Division 12 vs Runnin Rebels	
THU.	9:00 PM	Raiders vs Orange Crush	Bethune Park

Becker Named Director OMB

Mr. Lambertus H. "Bert" Becker was appointed to the position of Director of the Office of Management and Budget, effective March 14.

Becker holds an MBA degree in Finance from USC and is coming to the SCRTD after 12 years with the City of Los Angeles, where he was the Principal Administrative Analyst overseeing the \$1 billion annual capital and operating budget of the Department of Water and Power.

During his career with the city of Los Angeles, Mr. Becker also served as a Capital Programming Analyst and a labor relations negotiator, and was responsible for performance audits, and budget analysis for the Communications Department, the Convention Center, the Police Department, and Planning Department, among others.



BERT BECKER

Murray Named A/GM Transit Systems

General Manager John Dyer has announced the appointment of Robert J. Murray to the newly created position of Assistant General Manager for Transit Systems Development.

The 57-year-old Murray will oversee the design and construction of RTD's Metro Rail project, replacing the recently retired Richard Gallagher.

Murray will assume his new duties at RTD on April 11. In addition to Metro Rail, his responsibilities will include administering the design and construction of bus maintenance facilities, program control, real estate and development, construction management

and related functions.

Murray has spent the last five years as project manager for the Mass Transit Administration of Baltimore, Md. While there he supervised the first-phase completion of Baltimore's Metro system from preliminary engineering through construction and start up. He also had management responsibility for the design and construction of bus maintenance facilities.

Murray is a registered civil engineer and before his career in the transit industry, he spent 14 years with General Electric in Maryland and Pennsylvania, where he managed operation, construction and modifications of various facilities.



TO YOUR HEALTH

By Elia Borja, RN
Visiting Nurse

Headaches Are Common Problem

Headache may be one of the most common of human complaints. Like the common cold, headache affects almost everyone.

In 1982, it is estimated that over 122 million Americans have complained of headache. Instead of going to a doctor or health facility most sufferers either put up with the pain or self-medicate. Another 41 million Americans have actually sought medical aid for headaches.

Ninety percent of all headaches can be successfully treated once they are properly diagnosed by a physician. The trick question is what kind of headache do I have?

Tension headache is the most common type of headache. Anxiety and stress cause neck and shoulder muscles to over-contract which causes the pain. The steady pain starts at the back of the head and works up toward the forehead evenly and on both sides of the head.

Neurotic headache is a constant headache that never lets up. This type of headache usually indicates depression or a depressed anxiety and is accompanied by sleep disturbances.

Migraine headaches are usually found in more than one member of the same family and usually start after the age of 30. The symptoms are severe, throbbing, one-sided pain accompanied by nausea and vomiting. They are made worse by alcohol, aspirin, oral contraceptives, aged cheese, chicken liver and pickled herring.

Hypertension headaches usually occur upon awakening and are severe and throbbing. If you have high blood pressure and get a severe throbbing painful headache, you should seek medical attention immediately.

Acute Glaucoma headache is sharp eye pain and an indication that medical attention is needed.

Malocclusion of the teeth or "bad bite" causes a strain on facial muscles which causes facial pain

as well as headache. Make an appointment with your dentist and have your bite checked.

Sinusitis also produces facial pain, headache, and eye pain. When accompanied by fever and severe pain you should seek medical care.

Eye strain, constipation, astigmatism and some medications can all cause headaches. It is important to have a proper diagnosis to correct the unlying cause of headache.

Headaches Needing Medical Management

Psychogenic (originating in the mind) headaches respond to stress reduction exercises and psychotherapy. There are many anti-depressant medications that can be prescribed by a physician if your condition indicates a need.

Migraine headaches respond to ergot alkaloids which acts as a vasoconstrictor (the opposite effect of aspirin). These medications can be prescribed by a physician when a positive diagnosis of migraine is made.

Headaches You Can Manage

Tension headaches respond well to aspirin or "aspirin-free" products like Tylenol or Datril. My recommendations for tension headaches are stress reduction exercises, proper nutrition, and exercise.

Because most headaches are tension headaches most of us have to learn to deal with our perception of stress, not necessarily the stressors themselves. No one perceives stress exactly the same and it is the way that we react to stress that will result in stress-related illness or not. To be well and stay well we must learn to react positively to our stressful lives.

Each stress reduction program must be tailored to each individual's need to be successful. (See the last three issues of the Headway for stress reduction exercises.)

Safety Awards Now Include Maintenance

Beginning in January, the Safety Department has expanded the present Safe Workers Awards Program to include all ATU maintenance employees, Safety Analyst Frank Larson says.

"Our safety program is designed to instill pride in safe work performance by providing recognition to deserving ATU maintenance employees for their safe work performance and to reduce industrial accident claims," Larson said.

With the program's expansion into Maintenance, this successful and cost-effective award series now involves over 6,400 of the District's 8,000 employees. Larson also pointed out that in the near future all employees represented by BRAC will also be included in the Safety Award

Program.

Each Maintenance employee will be recognized on the basis of accident-free years from their date of employment. Each employee will accumulate credit years towards their safety award by working the entire year without incurring a lost-time or medical treatment injury. The number of accident-free years will reflect the number of accumulated, not consecutive, accident-free years, Larson pointed out.

For each year of safe work performance, employees will receive a certificate of merit showing the numbers of years earned. At intervals of five years, known as milestones, special awards will be presented similar to those shown in the brochures on display at all of the divisions.

GUESS WHO?

Linda Matsuda, from Stops and Zones, guessed correctly that last month's Guess Who? was Jim Cenderelli, Division 9 Transportation Manager.

This month's mystery guest says this photo was taken in 1939 while she was working as a singer and dancer. Although she's only been with the District for about eight years, she's worked in Insurance, Safety and Personnel. See if you can figure out who it is.

Write your guess on a piece of paper and send it to Headway, Location 32. A drawing from among all correct written guesses will be held to determine the winner. Each month's winner receives two free tickets to the undersold event of their choice, so get yours in today.



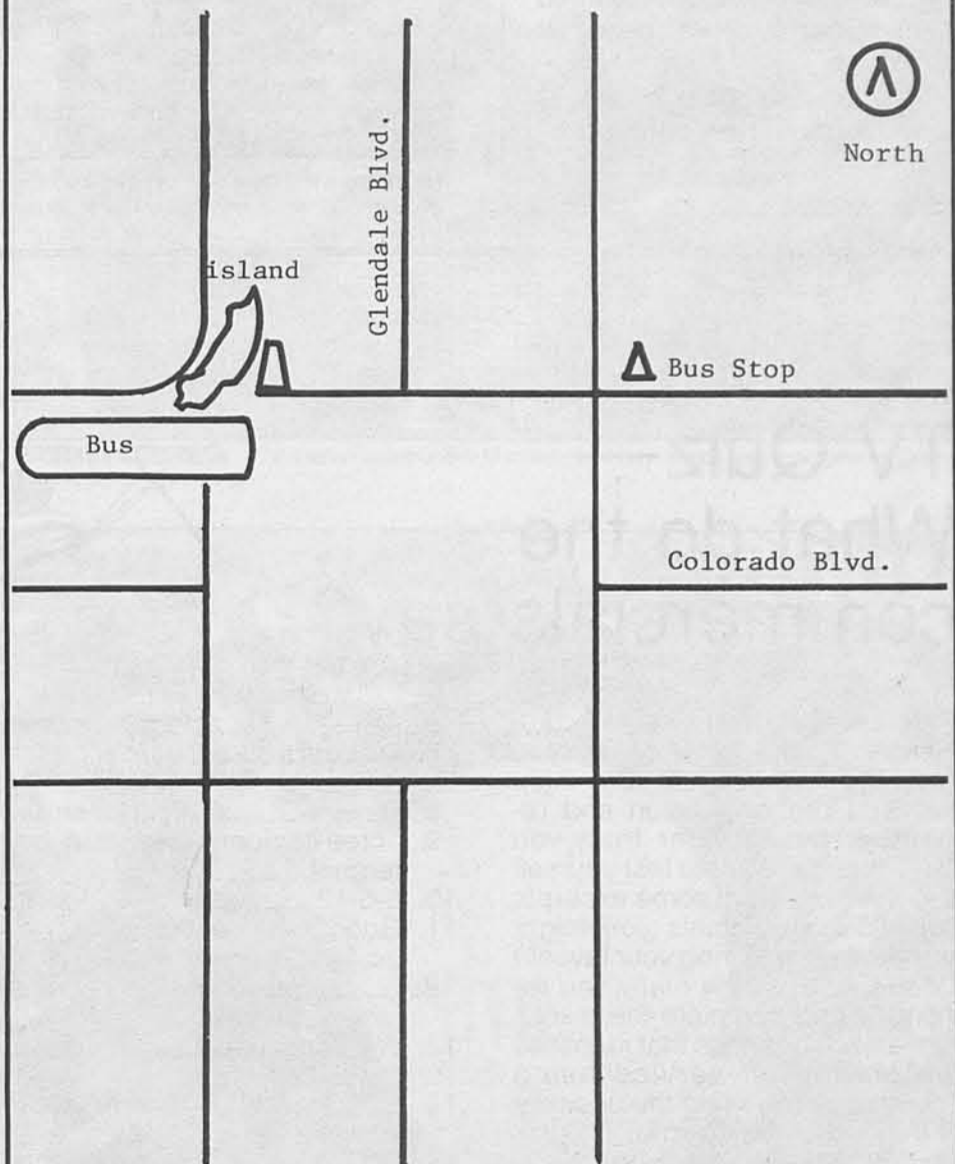
Guess Who?



You be the Judge

Operator's Statement:

I had just left the near side stop and while crossing the intersection, I observed a bus waiting to make a right turn between the curb and the Island. The automobile was stopped and the driver was looking at me so I continued at a speed of 20 miles per hour. When I passed the automobile it rolled into the side of the bus just behind the rear exit door causing damage to the lower panel.



Answer: Due to the operator departing the near side stop and observing the automobile in the right turn lane, being trained in defensive driving, he should have entered the intersection with his bus under control, anticipating some action from the automobile. By entering the intersection at 20 m.p.h. the bus was not under control. Therefore the accident is judged preventable.

Oops, we're on A collision course

If you've ever had a car accident and then tried to describe it in as few words as possible, either for the insurance company or the police, you'll appreciate the following descriptions as they appeared in the *Toronto Sun*. Our thanks to Madison Metro's Park & Read for letting us reprint this column.

- * "An invisible car came out of nowhere, struck my vehicle and vanished."
- * "I was on the way to the doctor with rear-end trouble when my universal joint gave way causing me to have an accident."
- * "The pedestrian had no idea which direction to go, so I ran over him."
- * "I collided with a stationary truck coming the other way."
- * "I pulled away from the side of the road, glanced at my mother-in-law, and headed over the embankment."
- * "I had been shopping for plants and was on my way home. As I reached an intersection a hedge sprang up, obscuring my vision."
- * "The other car collided with mine without giving warning of its intentions."
- * "I thought my window was down, but I found out it was up when I put my hand through it."
- * "My car was legally parked as it backed into the other vehicle."
- * "In an attempt to kill a fly, I drove into a telephone pole."

Become a more effective public speaker

By Bill Reason
RTD Toastmaster Club 1063 is a group of professional people gathering together to speak and listen. Its members meet the first and third Wednesday of each month in the 2nd floor conference room from noon to 1 p.m.

Toastmaster's offers an opportunity for everyone to become a more effective speaker, efficient meeting organizer and an attentive listener. Toastmaster's also gives you an opportunity to brush up on your parliamentary procedure.

As we come into rapid transit more each month, more of us will be called upon to communicate with the public on many levels. Toastmasters will help

you accomplish this and enable you to be evaluated on what you will be saying by a group of your peers—long before you will be speaking or holding meetings where what you say will not only be acted upon by businessmen and the general public but appear in print or on television as well.

Find out your good points, and more importantly, any bad points you may have as a speaker. Toastmasters is an excellent place to obtain assistance in this area. Its members come from all areas of RTD and for the most part are in management positions.

You might also obtain some new fresh ideas on how to project your ideas or how to pre-

sent them. We may even have some solutions to problems.

Every month or so we have a pot luck lunch at which time we have a roundtable discussion on one subject. To date these have been very well received and have turned into a good learning situation for everyone involved.

If you would like to come to a meeting, please do so—the door is always open. Don't worry even about coming in after a meeting has started. Toastmasters is a learning experience for some, entertainment for others and all around good fellowship for all. Don't eat alone, come on over and eat, talk and listen with us.

United Way campaign getting underway

The same team of RTD and union leaders like the one that put last year's United Way campaign over the top will lead the 1983 campaign, beginning April 29 and running through May 13.

General Manager John A. Dyer will again serve as Campaign Chairman. He has enlisted as his Associate Chairmen Earl Clark, general chairman of the United Transportation Union; Jerome C. Long, president of Division 1277 of the Amalgamated Transit Union; and Pete Duran, vice-general chairman of the Brotherhood of Railway and Airline Clerks.

"This year our campaign target is to increase dollar contributions by 20 percent, because the need is much greater," Dyer said. "The United Way is everyone's shield against hardship. When people are in need, the United Way is there to help. With so many out of work this year, those of us with steady jobs in organizations like the RTD have an added obligation to participate in the United Way campaign."

An innovation this year will be giant Campaign Thermometers that will be posted in every Department and Division to gauge each location's contributions on the basis of dollars contributed and employees participating.

Once again, all Divisions will compete for the Winner's Trophy to be awarded to the organization with the largest percentage increase in per capita contributions over last year.

District employees will find it a bit easier to contribute this year. The campaign opens on April 29, one of two pay days in the year in which no voluntary deductions will appear on paychecks, known as a "Free payday".



UNITED WAY — This year's United Way Campaign committee discusses strategy. From left to right they include: Al Reyes, Pam Tilman, Cathy Martin (hidden), Oscar Gamboa, Sue Thorne, Susan Chaney, Sophie Brant, Sam Harper, Charles Mosby, Howard Crawford and Alice Wiggins.

TV Quiz— What do the commercials say?

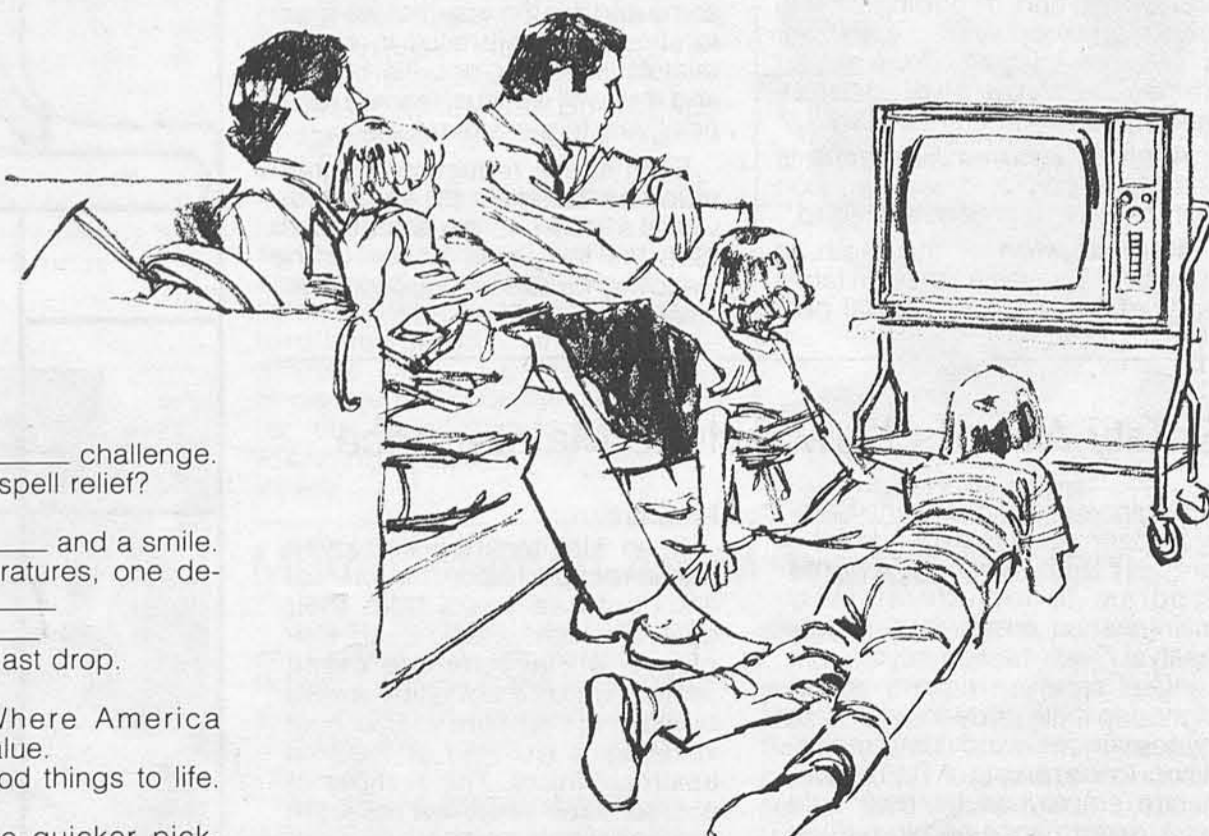
How well do you listen to commercials? Like most of us, you probably think you just tune them out. You probably listen and remember them better than you think, though. Want to test yourself and see? Here are some excerpts from 25 commercials you might see each week during your favorite TV shows. See how many you remember and complete the blanks with a word or words that identifies the product or service being advertised. You'll find the answers at the end of the column.

1. Be all that you can be.
2. Double your pleasure, double your fun.
3. You bet your _____.
4. Aren't you glad you use it? Don't you wish everybody did?
5. It isn't just for breakfast anymore.

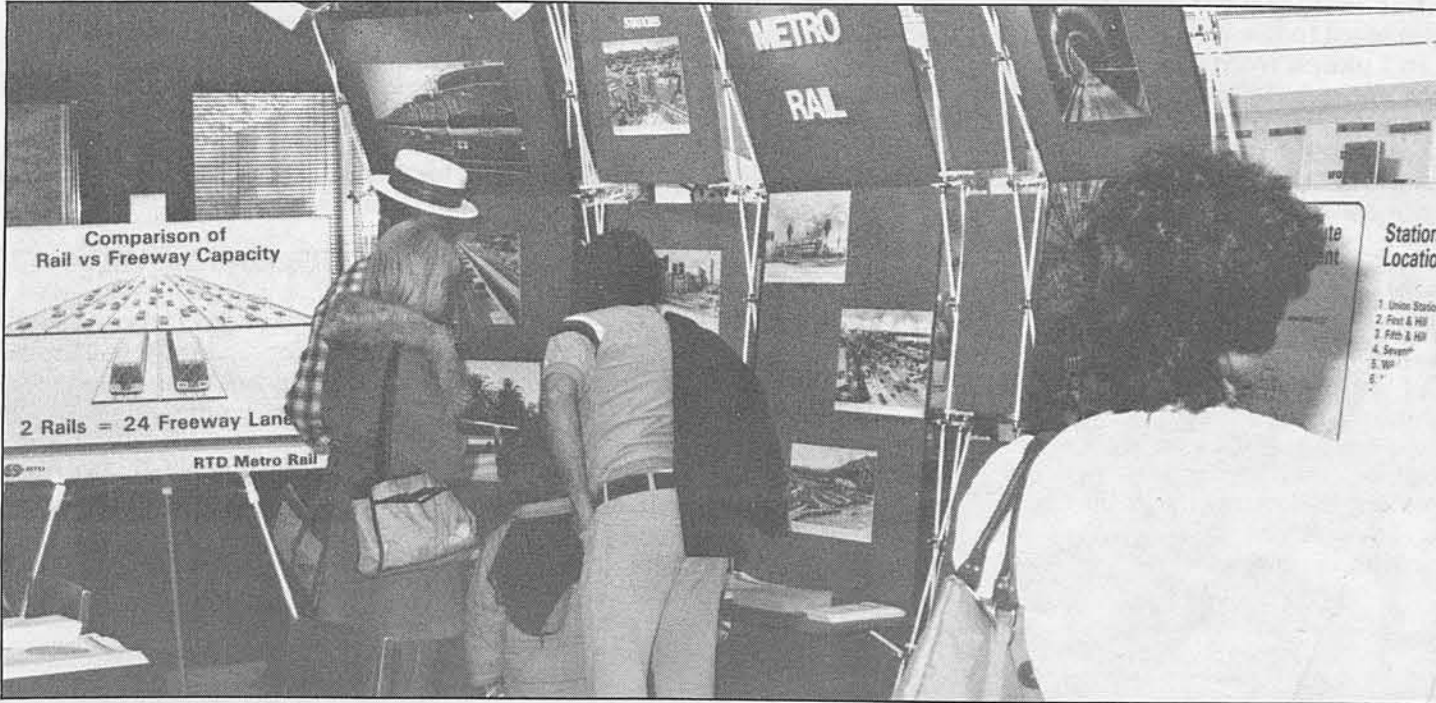
6. Take the _____ challenge.
7. How do you spell relief?
8. Have a _____ and a smile.
9. Three temperatures, one detergent.
10. 6-6-12 _____.
11. Good to the last drop.
12. _____ Where America shops for value.
13. We bring good things to life.
14. _____ The quicker pick-erudder.
15. Babies are our business. _____.
16. Choosy mothers choose _____.
17. Gentlemen prefer _____.
18. Reach out, reach out and touch someone. _____.
19. We do it all for you at _____.
20. Tastes as fresh as homemade.

21. The clean in your mouth is _____.
22. Strong enough for a man, but made for a woman. _____.
23. You loved it as a kid, you trust it as a mother. _____.
24. The one more pediatricians give their own children. _____.
25. A sandwich is a sandwich, but a _____ is a meal.

Answers: 1. Army 2. Doublemint 3. Life Savers 4. Dial 5. orange juice 6. Pepsi 7. Roloids 8. Coke 9. Cheer 10. Dristan 11. Maxwell House Coffee 12. Sears 13. G.E. 14. Bounty 15. Gerber 16. Jif 17. Hanes 18. Bell Telephone 19. McDonald's 20. Cool-Whip 21. Colgate 22. Secret 23. Kool-Aid 24. Children's Tylenol 25. Manwich



Pomona facility Grand Opening



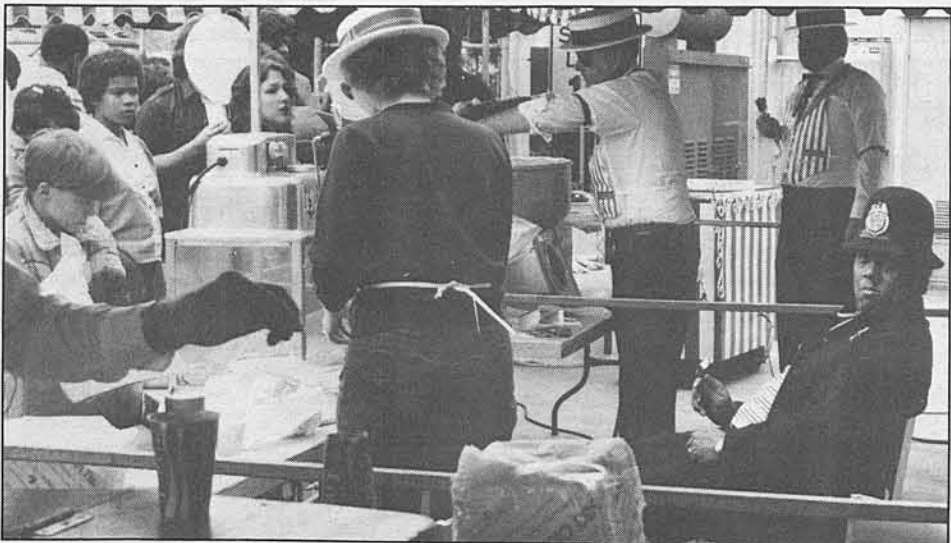
DISPLAYS — While the crowd milled around outside eating hot dogs and cotton candy others toured the departmental displays set up inside. Here Wilbur Miller, a Community Relations Representative from the Metro Rail staff (in white hat), explains construction plans.



CONGRATULATIONS — General Manager John A. Dyer (right) presents Div. 16 manager Jim Lukens with a plant to mark the official opening of this newest of the District's facilities.



MONKEY BUSINESS — "Banana", a Japanese Macaque monkey, keeps his organ grinder Chester Hayes on a tight leash.



HIRED HELP — Bill Beal (seated, in uniform) and his wife Mary serve popcorn to anyone who wants it. Actually, Mary served the popcorn while Bill rested on his laurels.



CROWD SCENE — Nearly a thousand people showed up on March 20th to help the District celebrate the Grand Opening of its newest facility, Division 16, in Pomona.

STORY, MORE PHOTOS
PAGES 6 & 7

“Good Ol’ Days” sets theme for Pomona opening

‘Those Good Ol’ Days’ from the turn of the century were the theme for the official Grand Opening of the District’s newest facility, Division 16 in Pomona, on March 20th. Nearly a thousand people, many of them from a nearby swap meet, attended the event.

Highlights from the day’s activities included the presentation of a plant to Division 16 manager Jim Lukens from General Manager John A. Dyer, to commemorate the event, an accordion serenade by Donald and Ronald Little, a Hoola-Hoop contest, antique and modern buses on

display and plenty of free food, drinks and displays.

Among the many dignitaries present for the Grand Opening were RTD General Manager John A. Dyer and members of the executive staff, Baldwin Park City Council member Robert H.

McNeill, Pomona City Council member Vernon M. Weigand, San Dimas City Manager Robert Poff, Pomona City Manager Ora Lampman, and Larry Bevington, El Monte City Manager. Also present were RTD Board of Directors members Mike Lewis and Charles Storing.



(Left) Wes McCarns and Bill Beal (at right), volunteer officers for the day, escort Employee Activities Coordinator Diane Delaney off the premises, holding her responsible for the day’s success. (Below) later in the afternoon Officer McCarns was himself led away when he was caught with his hand in the ice cream box.

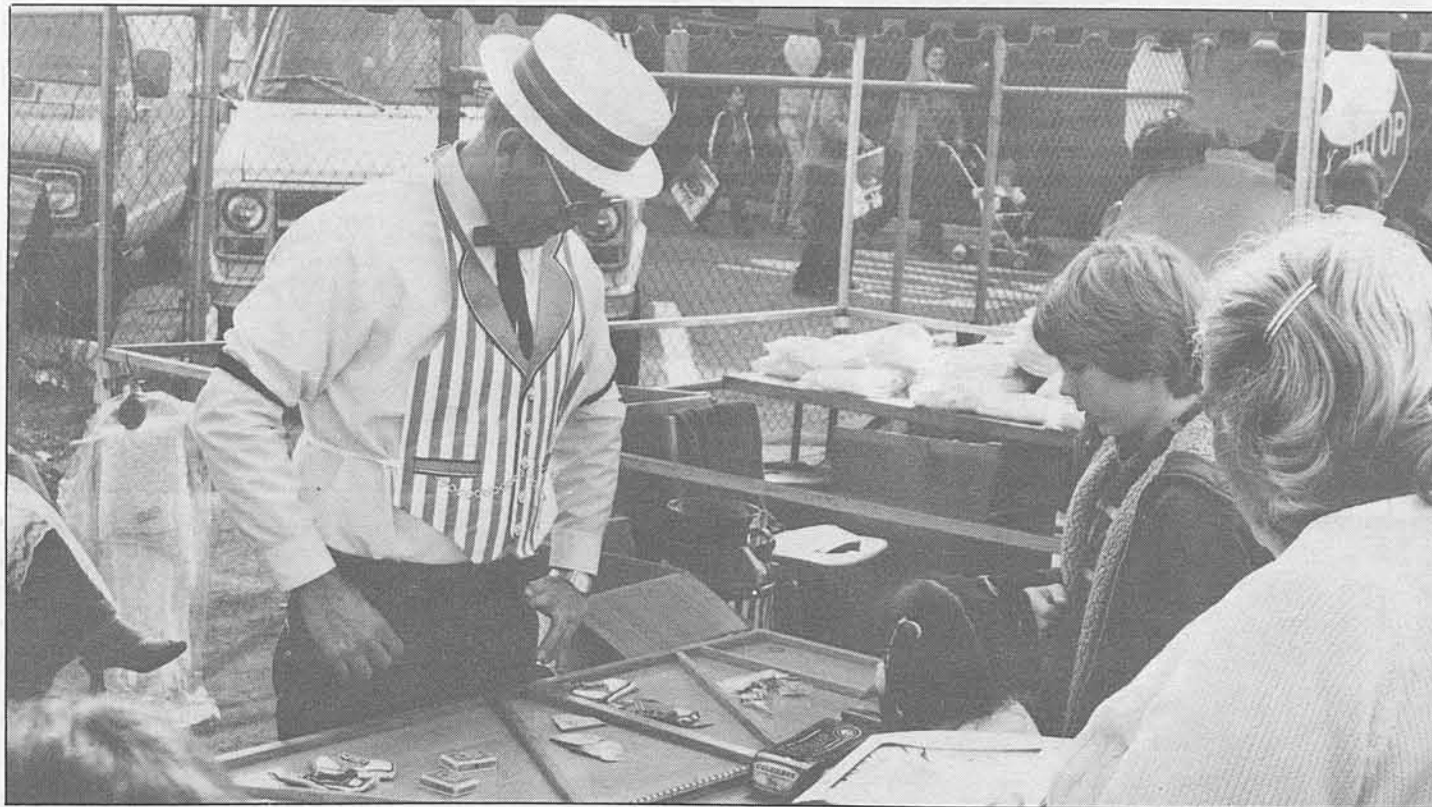


(Left) Sue Thorne, from Personnel, explains employee benefits to a visitor while in the background Director of Safety Joe Reyes explains his department’s job to another visitor.

SQUEEZE BOX—Donald and Ronald Little, whose father is a dispatcher at Div. 16, entertained the crowd with accordion music for a half an hour while the Hoola-Hoop contest was set up. The 11 year-old twins played selections ranging from Pop music to show tunes.



Crowd pleasers include games, drinks and Hoola-Hoops



(Left) Frank Mons, Jr., a machinist at South Park Shops, scrutinizes the slot-car board while young gamesmen wait to see what prizes they've won. **(Below)** Hoola-Hoop enthusiasts take their practice turns while they wait for the competition to begin.



(Above) Dave Wilson, from Marketing, and Allen Harders, from Div. 16, dispense soft drinks to the thirsty crowd. **(Right)** Everyone needs a little help from time to time. Here, one young Hoola-Hooper gets that helping hand from Dad while another decides to give up the hoops in favor of flavor. **(Below)** While the rest of us ate ourselves silly and viewed displays, others had to keep the division running. Dressed in costume for the occasion, division dispatchers Donna Higgins and Don Little man the front desk.





RIVALRY — The long-standing rivalry between USC and UCLA came into play as John Wilkens' friends gathered to wish him well on the occasion of his retirement after 34 years with the District. Being one of the few UCLA grads in the District and surrounded by USC grads for all of his working life, Wilkens joined in the ribbing and joking. Here Wilkens, second from the right, is joined by KNBC anchorman Frank Cruz, one of the speakers at Wilkens' retirement party on Feb. 25 and UCLA cheerleaders Susi Friday and Joshua Woodard.

MR. METRO RAIL — Dick Gallagher, standing at right, accepts a plaque mounted piece of rail from Sam Black during Gallagher's retirement party on March 11. After 16 years with the District bringing the Metro Rail Project to life Gallagher came to be known as "Mr. Metro Rail". In addition to the tributes, awards and gifts Gallagher received from his friends and co-workers, he was also informed that the first Metro Rail car to go into operation will be named in his honor as a permanent tribute to his efforts in bringing rail transit to Los Angeles. Also shown are Alan Nishimura, Helen Bolen and Mrs. Gallagher (Far right).



ETC.

E.T.C.E.T.E.R.A

ETC.



NEW MECHANICS — Members of the recently graduated Class 15 of the Mechanic "C" Training Program are joined by union and District representatives to mark their successful completion of the course. From left to right (rear) Al Perdon, Assistant General Manager; Rich Davis, Supervisor of Maintenance; Mike Stange, Ramon Meza, Jr.; Sam Black, Director of Operations; Jerry Long, ATU; Don Cornish, (Middle Row) Gilbert Wayne Layral, Lorraine Vargas, Latanya Brown, Richard Au, Pearlene Ridgeway, Dalerond Smith, Joe Williams and Ellion Faase. (Front Row) Brenda Wilson, Tony Pingarron and Bock Wong.

SUGGESTION AWARDS — The first awards were made recently for the Employee Suggestion Award Program. The first three recipients were, from left to right: Vince Pelligrin, who designed a tool that accurately measures timing injectors for diesel engines, replacing the touch system used until now; Gary Spivak, who suggested the District could limit its losses on event tickets by instituting an employee lottery for unsold tickets; and John Payne, who suggested a central location for schedule checking pickup, eliminating wasted effort and manhours and streamlining the operation. Shown presenting the awards are Board of Directors President Mike Lewis (left), General Manager John A. Dyer (center) and Gayel Pitchford, Director of Personnel.





EMPLOYEES OF THE MONTH — For February were (left to right) Mack Evans, Maintenance; Yvonne Williams, Information; and Jerome Smith, Operator. Also shown are: John Adams, Division 1 Maintenance Manager; Director Charles Storing; Manager of Customer Relations Bob Williams and Division 3 Manager Gerry Woods.

Morales named Maintenance Employee Of the Month

His fellow workers assembled in the Sheet Metal Shop on February 23, 1983, to witness Ignacio Morales receiving the award as South Park Shops' Maintenance Employee of the Month for March 1983 from Superintendent Bob Falvey and Supervisor Steve Stairs.



IGNACIO MORALES



EMPLOYEES OF THE MONTH — For March were (left to right) Feliciano Alcalá, Maintenance; William Gerhold, Operator and Albert Espinoza, Information. Also shown are: Director Gordana Swanson, Division 12 Manager James McCullough, Division 9 Maintenance Manager Ken Miller, Manager of Customer Relations Bob Williams and General Manager John A. Dyer.

ETC.

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RETIREES — Among those who retired in February were, from left to right, Vincent Kochanski (30 years), Harry Forrest (35 years), David Maxwell (30 years), Harold Gardner (30 years), Robert Bauer (33 years) and John Wilkens, center rear, (34 years). Also shown are General Manager John A. Dyer, Director Ruth Richter and Assistant General Manager for Management John Richeson.



MORE RETIREES — Among those receiving retirement congratulations from Director George Takei in March were, from left to right, Don Gardner (10 years), Richard Gallagher (16 years), Merle Bentley (22 years), Eddy Blaauw (10 years), Homer Blair (35 years), Mrs. Blair and Masao Matsumoto (25 years). Also shown is General Manager John A. Dyer.

TRIPPERS

Robert Effinger marries

Robert C. Effinger, Sr., from Div. 2, was married on Feb. 14 to Emma M. Horney at the Precious Memories Chapel.

Sanchez's celebrate 50 years together

Frank Sanchez, who retired in August 1979 after 36 years as a diesel mechanic with the District, and his wife Mary celebrated their 50th wedding anniversary on March 26.

Elia Borja becomes grandmother

Elia Borja, the District's Visiting Nurse, and her son Christopher joined Elia's friends recently in celebrating the birth of her first

grandchild. Named Anajs Angelica, she weighed 7 lbs., 4 oz. and measured 20 inches long when she was born on March 3, 1983.



ELIA BORJA & SON, CHRISTOPHER

Transit Police receive POST certificate

Tom Farnsworth, a representative from the Commission on Peace Officer Standards and Training (POST) presents Assistant Transit Police Chief Harry Budds a plaque certifying that the Transit Police

Department adheres to POST standards in the selection and training of their officers. The Transit Police Department has been enrolled in the POST program since December 1979.



TOM FARNSWORTH AND HARRY BUDDS (Right)

SWEARING IN—Michael W. Lewis, RTD president, center, and Ruth Richter, RTD vice president, right, take their oath of office following their re-election on Thursday, March 10, 1983 during the RTD Board of Director's meeting. Lewis, re-elected to his second term, is an appointee to the RTD Board by Supervisor Pete Schabarum. Richter, of the San Fernando Valley, is an appointee of Los Angeles Mayor Tom Bradley. She has served on the Board since 1976 and as vice president since 1979. District Secretary Helen Bolen, left, administers the oath office.



RUNNERS—(Left) On Feb. 12 the Transit Police jogging team entered the 5000 meter run held at the Rose Bowl and sponsored by Los Angeles Sheriff's Central Jail Division. In the team competition Sgt. G. McRiley, Inv. G. Rascon, TPO H. Boggs, TPO M. Casas and TPO W. Thomson won First Place, with Rascon turning in the fastest time. McRiley also won Third Place in the Golden Masters Division. (Right) On Feb. 20, J. Ramos participated in the 26 mile Long Beach Marathon, completing the course in 4 hours, 46 minutes.



COMMENDATIONS AND SCHEDULE CHANGES

About two weeks ago, we had quite an oil spill on Thornton Place adjacent to Division 6 in Venice. When I called to ask for a recommendation on how to clean the oil, Mr. Glen Powell was very helpful and sent over a crew to clean it up for us.

The division also has made an effort to keep the walkway adjacent to them on Main St. clean.

We appreciate this evidence of concern for the needs of the neighborhood. We hope this is a beginning of a new and cooperative spirit between RTD and the surrounding community.

Therese A. Thavirot

The following individuals also received commendations last month:

DIVISION 1

Michael Jones
Daniel Sanderson
Louise Burnes
Carolyn Washington
Gilbert Macias, Jr.
Robert Baynham, Jr.
Ben Bailey
Joe Moore (2)

DIVISION 2

Samuel Jones
Brenda James

DIVISION 3

Ronald Woods
Diane McGuire
Masaki Sugimoto
Dwayne Graham
Samik Aba-Hajar
Stephen Cruise
Richard Patterson
Roy Hawes

DIVISION 5

Aaron Richardson
Darlene Broussard
Gerald Wheeler
Melvin Douglas
Phyllis Aikens
Edmond Green
Leonard Schmidt
Robert Lane

DIVISION 6

Mary Collins (3)
John Homan
Garland Hagen
Sidney Meredith
Sylvia Haberson
Glen Powell
Ira Luttrell
Sam Wilson
Percy Brown

DIVISION 7

Julio Retamar
Herman Schultz
Wesley Price
Tyron Fordham

DIVISION 8

Edmond White
William Migal
Leroy Hutchings
Dominic Amara
C. Cash
Roy Smith
John Maynor

DIVISION 9

Tanya Whittington
R. Seelbinder

DIVISION 12

Walter Wadlington (2)
Paul Jones
Johnny Butler
Milo Starks
Dale Dixon
Bobby Tift

DIVISION 15

Connie Coleman

Walter Fujimori
Paul Contreras
William Motherspaw

DIVISION 16

James Murphy
Julio Endara
Elmer P. Lewis
Leslie Jones

DIVISION 18

George Nahra

MOVING UP

Adams, Dorace H., from Opr/Ex Checker to Schedule Checker.

Barbosa, Jose, from Mechanic B to Mechanic A.

Batchelor, Anthony from Mechanic B to Mechanic A.

Belt, James, from Opr/Ex Sched Checker to Schedule Checker.

Bhular, Amjad N., from Data Entry Opr to Data Control Spec.

Bisano, Cedric, from Mechanic C to Mechanic B.

Boarman, Mark, from Mechanic B to Mechanic A.

Bradley, Lyle B., from Mechanic C to Mechanic B.

Brown, La Tanya, from Service Attendant to Mechanic C.

Brown, Louis B., from Opr./Ex Sched Checker to Schedule Checker.

Casteel, Juan L., from Tabular Opr to Data Proc Operator I.

Castro, Luduvico M., from Opr/Ex Sched Checker to Schedule Checker.

Chapman Laura R., from Opr/Ex Sched Checker to Schedule Checker.

Chavez, Manuel M., from Mechanic A to Mechanic A Leadman.

Clarkson, Ralph, from Mechanic B to Mechanic A.

Colgate, Danny J., from Utility A to Utility A Leadman.

Conley, Jr., Lavelle, from Service Attendant to Mechanic C.

Cruz, Louis, from Mechanic C to Mechanic B.

Cupp, Diana L., from Utility B to Utility A.

De La Paz, Ramon, from Service Attendant to Service Attendant Lead.

Duenas, Juan, from Mechanic B to Mechanic A.

Duque, Miguel, from Mechanic C to Mechanic B.

Ellis, Rudolph, from Mechanic C to Mechanic B.

Everett-Adil, Felicia, from Typist Clerk to Division Stenographer.

Faase, Ellison, from Utility A to Mechanic C.

Finley, Harry, from Mechanic A to Mechanic A Lead

Flores, Marino, from Mechanic B to Mechanic A.

Forstall, Mark A., from Mechanic C to Mechanic B.

Gonzalez, Jose L., from Mechanic C to Mechanic B.

Gomez, Alberto M., from Opr/Ex Sched Checker to Schedule Checker.

Green, James, from Mechanic A to Mechanic A Lead.

Green, Thurmon, from Opr/Ex Sched Checker to Schedule Checker.

Guerra, Manuel, from Mechanic C to Mechanic B.

Gutierrez, Rudolph, from Mechanic A to Mechanic A Lead.

Hale, L.D., from Opr/Ex Sched Checker to Schedule Checker.

Harkins, P., from Opr/Ex Sched Checker to Schedule Checker.

Hassler, Leroy, from Mechanic B to Mechanic A.

Hesler, M.L., from Opr/Ex. Sched Checker to Schedule Checker.

Hill, S., from Opr/Ex Sched Checker to Schedule Checker.

Jennings, Charles, from Utility A to Utility A Lead.

Johnson, Christine E., from Stenographer to Word Processor Opr I.

Johnson, P.M., from Opr/Ex Sched Checker to Schedule Checker.

Landis, S.R., from Opr/Ex Sched Checker to Schedule Checker.

Lee, Frank A., from Janitor to Mopper-Waxer.

Little, Jody M., from Stenographer to Word Processor Opr I.

Lujan, Thomas, from Mechanic C to Mechanic B.

Lujano, Hernando, from Mechanic C to Mechanic B.

Martinez, George, from Mechanic B to Mechanic A.

Martinez, Henry P., from Mechanic C to Mechanic B.

Mitchell, Henry, from Mechanic A to Mechanic A Lead.

Molinar, Jose R., from Mechanic B to Mechanic A.

Monroe, J.E., from Opr/Ex Sched Checker to Schedule Checker.

Oawster, Daniel, from Mechanic C to Mechanic B.

Olson, Barbara L., from Admin Analyst to Sr. Admin. Analyst.

Pappas, Arthur, from Electrician to Electrician Lead.

Payton, Darryl, from Rel Stock Shop Clerk to Service Attendant.

Pacheco, Robert S., from Mechanic B to Mechanic A.

Porter, Perry, from Mechanic B to Mechanic A.

Powell, Larry M., from Inst. of Vehicle Operations to Sr Instructor of V.O.

Pruitt, Denise, from Information Clerk to Word Proc Opr I.

Quon, Wing, from Mechanic C to Mechanic B.

Reed, P., from Opr/Ex Sched Checker to Schedule Checker.

Rendon, L., from Opr/Ex Sched Checker to Schedule Checker.

Ramirez, Luis, from Mechanic C to Mechanic B.

Rousseve, E., from Opr/Ex Sched Checker to Schedule Checker.

Sanderlin, F.B., from Opr/Ex Sched Checker to Schedule Checker.

Shield, Hutch, from Mechanic B to Mechanic A.

Silvas, R.H., from Opr/Ex Sched Checker to Schedule Checker.

Stalker, Gary D., from Mechanic C to Mechanic B.

Torres, Manuel, from Mechanic B to Mechanic A.

Unzueta, Hugo E., from Mechanic C to Mechanic B.

Vargas, Lorraine, from Service Attendant to Mechanic C.

Vercher, Fancelle, from Mechanic C to Mechanic B.

Watts, Vernon, from Mechanic B to Mechanic A.

Weaver, Jimmy L., from Mechanic B to Mechanic A.

Wilkins, Eddie, from Stock Shop Clerk to Storekeeper.

Williams, G.C., from Opr/Ex Sched Checker to Schedule Checker.

Williams, Joe, from Utility A Lead to Mechanic C.

Williams, Marian, from Utility A to Utility A Lead.

Wilson, Brenda, from Service Attendant to Mechanic C.

SHIFTING GEARS

Arnold, Raymond E., Operator has retired after 35 years of service.

Bauer, Robert A., Radio Dispatcher has retired after 34 years of service.

Bentley, Merle E., Operator has retired after 23 years of service.

Blaauw, Eddy, Property Maintainer A has retired after 10 years of service.

Ciaccarello, Philip R., Operator has retired after 36 years of service.

Forrest, Harry, Asst. Div. Mgr. has retired after 36 years of service.

Gallagher, Richard C., Mgr. & Chief Engineer Rapid Transit has retired after 16 years of service.

Kochanski, Vincent W., Operator has retired after 30 years of service.

Kuroki, George, Mechanic A Lead has retired after 32 years of service.

Looney, Benjamin, Electrician Leadman has retired after 26 years of service.

Matsumoto, Masao, Equip Maint Supv II has retired after 26 years of service.

Maxwell, David, Mopper/Waxer has retired after 31 years of service.

Robinson, Cartell, Operator has retired after 36 years of service.

Sedio, Frank R., Traffic Loader has retired after 24 years of service.

Turner, Robert S., Operator has retired after 26 years of service.

White, Gerald J., Operator has retired after 39 years of service.

IN MEMORIAM

Canales, Cesar, Foreman I since 3-19-42 passed away January 18, 1983.

Jenkins, Rodger D., Operator since September 21, 1973 passed away January 29, 1983.

Pollock, Frederick N., Operator since September 12, 1945 passed away January 20, 1983.

Reinink, Lois M., Operator since July 25, 1951 passed away January 30, 1983.

Rizzo, Joseph P., Operator Part Time since January 22, 1981 passed away December 30, 1982.

Stinson, James L., Div. Maint. Mgr. since January 29, 1947 passed away January 19, 1983.

Sullivan, Earl, Operator since October 25, 1928 passed away February 12, 1983.

Warren, Leslie G., operator since July 26, 1946 passed away November 27, 1982.

ABOUT THE COVER

Four year old Leishawn Bailey, First Place Hoola-Hoop winner in her age group, watches as Andre Soto, an instructor at the Training Academy, pins another First Place ribbon on his 10 year old daughter Christine during the festivities that marked the Division 16 Grand Opening on March 20.

CLASSIFIED ADS

Employees and retirees of RTD may use this column free of charge. Ads will be limited to one per person each month and will not be held over for repeat. Ads should be submitted either typed or printed. Include your name, work location and company phone, and home telephone number.

District policy prohibits ads for commercial ventures and such will not be published or returned. Send ads to Headway, Location 32, 425 S. Main St., L.A. 90013.

WANTED

Transmission mounts for 1963 Buick Special or Electra. Willing to canabalize off of your old junker. Call Jeff at (213) 461-7962 any time.

FOR SALE

1978 22' Pioneer Motor Home. 440 engine, reg. gas, 6 new Michelin tires, AC, CB radio, bath/shower, sleeps four. Everything ready for camping except for bedding. \$12,000. Call Robert Morgan at 985-7723 after 7 p.m.

WANTED

Collector wants to buy law enforcement badges, also coin and stamp collections. Call 225-4520 or 225-5086, 10 am to 12 pm.

FOR SALE

Nice starter home, 10 minutes from Division 12 and 18; 30 minutes from downtown LA. Huge yard, approx. \$600/mo. Call 632-6398 after 6 pm.

FOR SALE

1978 Ford Mustang Ghia. \$3,500 as is, call R.D. Blake at (213) 735-9275 eves.

FOR SALE

Rialto area — By owner, 1 1/2 year new, 4 bdrm/2 ba., landscaping front & back, 2 car garage, wallpaper throughout. Excellent condition. Call (714) 874-6512.

FOR LEASE

1700 sq. ft. deluxe West Covina townhouse for lease. 2 BR + den, 2 bath, fireplace, air conditioned, pool. \$750/mo. Call C. Ward 388-5377.

FOR SALE

1981 Audi 4000 - 5 speed, 2 dr, AC, Grundig AM/FM stereo cassette, sun roof, plush velvet interior, 34,000 miles, \$7,900. Call Jackie Miranda (213) 779-0266.

RTD HEADWAY

Published monthly for the employees and retirees of the Southern California Rapid Transit District.

Editorial input and suggestions welcome. Deadline for receipt of editorial copy is the 10th of each month. Send black-and-white photographs only, please. Requests for photographic coverage of District events must be preceded by 72 hours notice.

Mailing address Headway, 4th Floor, 425 South Main Street, Los Angeles, CA 90013. Telephone 213-972-6680.

Dennis Dobson, Editor

TRANSIT DISTRICT EMPLOYEES FEDERAL CREDIT UNION

HAWAIIAN! SWEEPSTAKES



Contest begins: March 22, 1983
Contest ends: July 22, 1983

Drawing to be held at the credit union on July 29, 1983 at 2 p.m. Winner need not be present to win.

RULES:

1. Every Transit District Employees Federal Credit Union member has had ONE FREE drawing ticket deposited in the drawing drum just for being a member of the Credit Union.
2. RECEIVE ADDITIONAL TICKETS FOR:
 - a. ONE ticket for every \$100 new cash deposit to a regular share account.
 - b. SIX tickets for every \$500 new cash deposit to a regular share account.
 - c. TWELVE tickets for every \$1,000 new cash deposit to a regular share account.
 - d. ONE ticket for every \$15 increase in payroll deduction to share account.
 - e. FIVE tickets for opening a Christmas Club Account with Transit District Employees Federal Credit Union.
3. Tickets will be deposited in drawing drum by the Credit Union staff for members responding by mail.
4. All deposits must be received by the close of business on July 22, 1983.

REMEMBER: Transfers from one account to another are NOT eligible. Contest funds MUST remain on deposit for three (3) months. Credit Union staff, board of directors, committee members and their families are NOT eligible. Deposits by mail MUST be accompanied by coupon. No limit to the amount of funds you can deposit during Sweepstakes. Transit District Employees Federal Credit Union not held liable for injuries or losses sustained during the trip or the performance of any prize. Prizewinners will be notified immediately. © Copyright CU Benefit Services, Inc.



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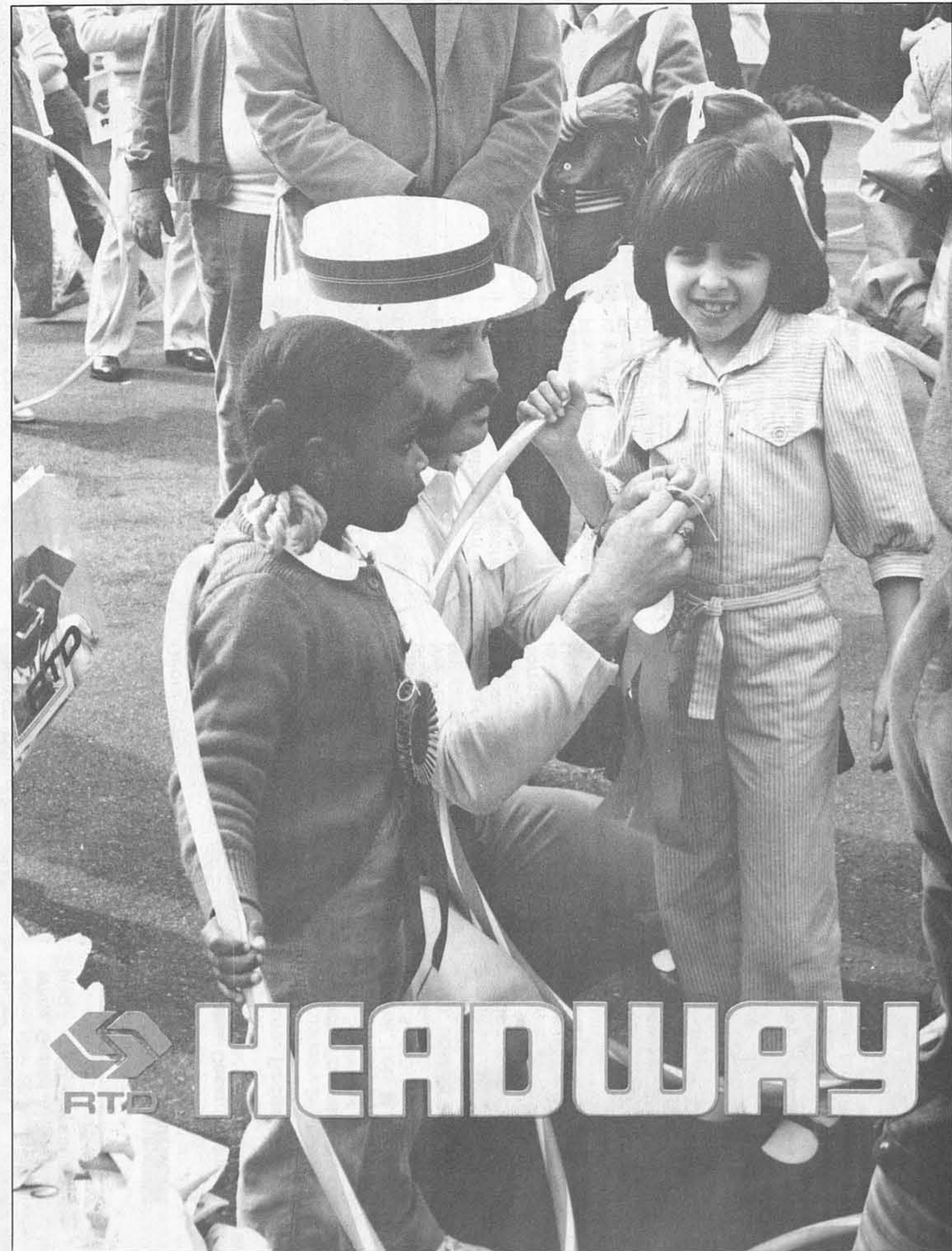
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