



Fiscal Years 2005-06 Through 2009-10

STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

June 2011



METROPOLITAN
TRANSPORTATION
COMMISSION

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Prepared by
Metropolitan Transportation Commission
Programming & Allocations Section

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Introduction

The Metropolitan Transportation Commission (MTC) is proud to present this year's edition of one of its most requested documents, the *Statistical Summary of Bay Area Transit Operators*, which includes a summary of financial and operating information for the majority of public transit agencies in the nine-county San Francisco Bay Area.

We have improved the report's usability to allow for quicker and easier access to profiles of 25 public transit agencies. We hope our target audience — which includes transit operators, agencies, consultants, academic and industry researchers, elected officials and the general public — will get a clear sense of regional trends in the past 5 years.

Format

Operator Profile

The operator profile is a one-page basic introduction to the agency, including a general description of the organization type and structure, operational information, system characteristics, inter-operator coordination, fare structure and operating revenue allocation.

Financial and Operating Data

The tables following each operator profile contain current (as of September 2010) operator-specific financial and operating data for fiscal years 2005-06 through 2009-10 for each transit mode provided by the agency.*

Data for this publication are taken from transit operators' annual Transportation Development Act claim for funds, the Federal Transit Administration National Transit Database reports, State Controllers' reports and from data provided to MTC through correspondence with the transit agencies.

Data for fiscal years 2005-06 through 2008-09 have been audited. This edition of the *Statistical Summary of Bay Area Transit Operators* continues to include estimated figures for the most current fiscal year (2009-10). The inclusion of fiscal year 2009-10 data is an effort to provide readers with up-to-date information. Please note that fiscal year 2009-10 data are only estimates and are subject to change. Further, because of the time period captured, the data generally does not reflect the economic downturn that many transit operators are now experiencing.

For definitions of terms that are commonly used in the text of this document, please refer to the "Definitions" section that begins on page 123.

* In some cases, columns may not sum to total due to rounding.

Performance Measures

Performance measures often are used by transit agencies for monitoring progress toward policy goals and objectives. With the five-year data presented in this report, performance measures can be used to identify trends over time, as well as for forecasting future performance. The following table lists performance concepts, the performance measures used to illuminate each concept and the formula for calculating each measure (in terms of the variables used in this document). Cost effectiveness calculations are presented both in current dollars and in constant fiscal year 2005-06 dollars, using a Bay Area-specific Consumer Price Index (CPI) to account for inflation.

Performance Concept	Performance Measure	Formula
Cost Efficiency	Operating cost per revenue-vehicle hour	Cost/RVH
Cost Effectiveness	Operating cost per passenger	Cost/Pass
Service Effectiveness	Passengers per revenue-vehicle hour	Pass/RVH
Service Effectiveness	Passengers per revenue-vehicle mile	Pass/RVM
Labor Efficiency	Revenue-vehicle hours per employee	RVH/FTE
Farebox Recovery	Ratio of fares received to total operating cost	Rev/Cost

Graphs

To effectively communicate the financial and operating data of the individual transit operators, this edition of the *Statistical Summary* continues to include graphs that highlight operating costs, total passengers, cost efficiency and cost effectiveness in addition to two new graphs: farebox recovery and service effectiveness. Also in this year's edition, the *Statistical Summary* includes regional trend graphs focusing on operating costs, total passengers, cost efficiency and cost effectiveness during the five-year period in addition to a transit operator comparison graph focusing on farebox recovery and service effectiveness.

Different scales are used in the graphs because transit operations differ by mode, operating environment, system size and other factors. Readers should be aware of the varying scales when comparing graphs between both operators and modes.

Bay Area System — Statistical Summary Totals

REGIONWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Motor Bus	BCost		886,965	923,132	1,003,408	1,003,183	1,072,316
Trolley Bus	TCost		124,522	122,598	135,507	140,633	155,575
Cable Car	CCost		40,293	44,014	51,337	55,826	53,811
Light Rail	RCost		164,983	179,553	198,055	214,536	214,134
Paratransit	PCost		109,884	114,243	120,318	123,234	123,054
Ferry	FCost		34,273	35,017	41,345	40,663	41,514
Heavy Rail	HCost		502,736	545,982	583,595	588,159	606,568
Total Costs			\$1,863,657	\$1,964,539	\$2,133,565	\$2,166,233	\$2,266,974
Operating Revenue (000)							
Farebox:	Motor Bus	BRev	176,056	184,446	184,423	187,164	203,478
	Trolley Bus	TRev	41,128	42,738	42,417	41,607	52,769
	Cable Car	CRev	14,709	14,925	24,248	24,663	25,593
	Light Rail	RRev	32,120	35,187	34,904	37,529	45,409
	Paratransit	PRev	8,394	8,737	9,040	9,510	9,238
	Ferry	FRev	16,961	18,619	20,013	19,375	19,959
	Heavy Rail	HRev	289,321	320,228	351,603	365,314	375,559
Total Farebox Revenue			\$578,687	\$624,881	\$666,648	\$685,163	\$732,004
Non-Fare Revenue			51,441	68,142	66,190	62,811	67,861
Property Tax			97,592	105,244	112,452	117,779	119,053
County Sales Tax			403,851	449,794	453,086	397,684	377,636
TDA			265,463	291,443	288,031	264,430	237,567
STA			57,284	104,504	103,234	61,862	11,352
Federal Transit Grants			107,382	91,004	69,748	136,274	155,663
Other			436,538	427,354	543,947	552,506	598,797
Total Revenue			\$1,998,238	\$2,162,366	\$2,303,335	\$2,278,509	\$2,299,933

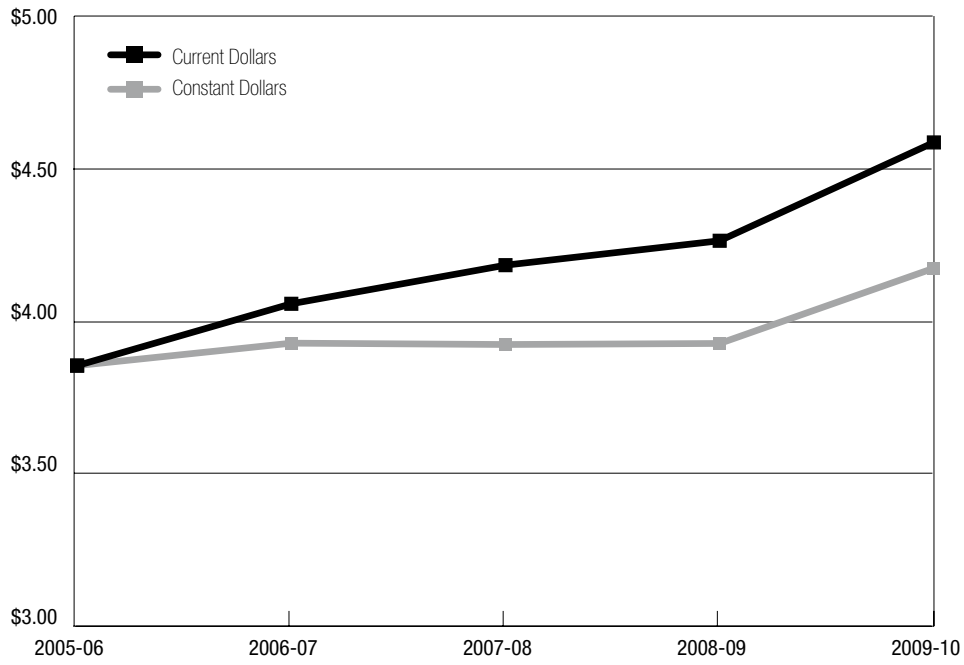
ALL-MODE PERFORMANCE			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data							<i>Unaudited</i>
Total Passengers (000)	Pass		483,549	484,257	510,015	508,099	494,358
Average Weekday Ridership			1,331,964	1,349,684	1,418,365	1,343,886	1,399,278
Revenue Vehicle Miles (000)	RVM		187,252	192,962	193,878	195,448	183,411
Revenue Vehicle Hours (000)	RVH		12,186	12,399	12,358	12,547	11,920
Employee Equivalent (FTE)*	Emp		13,802	14,004	14,044	14,348	13,246

*(Excludes Paratransit)

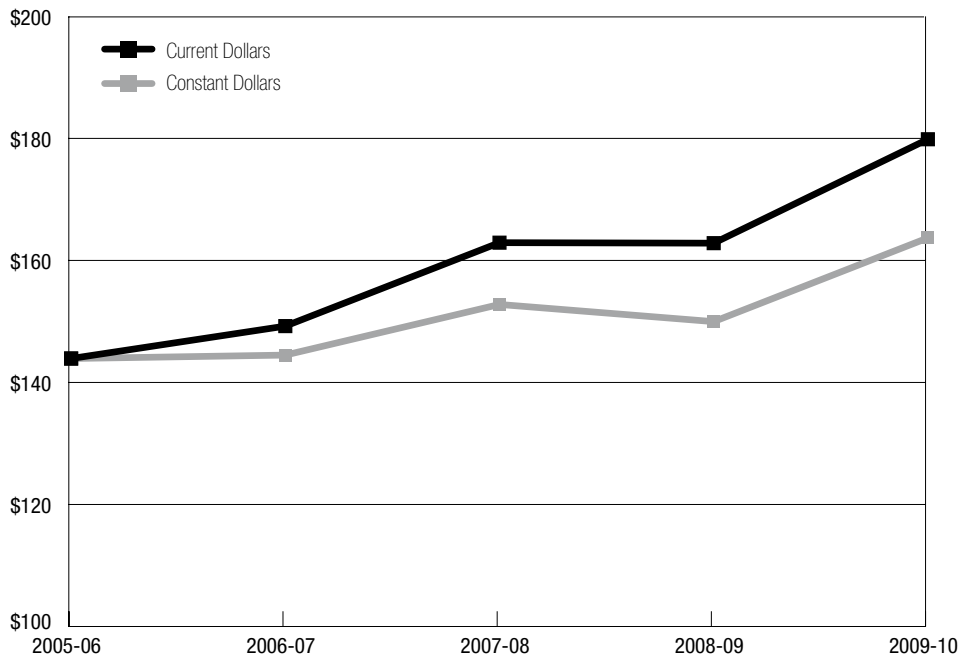
Bay Area System — Statistical Summary Totals

MOTOR BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	228,192	229,324	233,987	231,401	226,793
Average Weekday Ridership		530,957	532,689	530,241	455,264	539,609
Revenue Vehicle Miles (000)	BRVM	78,407	79,798	79,764	80,041	74,088
Revenue Vehicle Hours (000)	BRVH	6,536	6,602	6,710	6,804	6,486
Employee Equivalents (FTE)	BEmp	7,513	7,373	7,458	7,519	7,002
TROLLEY BUS PERFORMANCE						
Total Passengers (000)	TPass	76,065	67,297	72,394	72,143	72,864
Average Weekday Ridership		219,327	210,384	227,489	223,304	225,537
Revenue Vehicle Miles (000)	TRVM	6,665	6,362	6,557	6,594	6,659
Revenue Vehicle Hours (000)	TRVH	976	937	970	980	990
Employee Equivalents (FTE)	TEmp	984	1,034	1,051	1,123	965
CABLE CAR PERFORMANCE						
Total Passengers (000)	CPass	7,475	7,122	7,425	7,913	7,517
Average Weekday Ridership		21,629	19,041	20,530	21,543	20,465
Revenue Vehicle Miles (000)	CRVM	436	469	478	344	327
Revenue Vehicle Hours (000)	CRVH	135	143	146	145	138
Employee Equivalents (FTE)	CEmp	415	369	388	462	405
LIGHT RAIL PERFORMANCE						
Total Passengers (000)	RPass	49,988	52,015	60,764	61,499	59,480
Average Weekday Ridership		158,775	163,481	192,448	197,899	191,676
Revenue Vehicle Miles (000)	RRVM	8,169	8,432	7,499	7,433	7,053
Revenue Vehicle Hours (000)	RRVH	729	775	602	675	636
Employee Equivalents (FTE)	REmp	1,454	1,668	1,464	1,521	1,251
HEAVY RAIL PERFORMANCE*						
Total Passengers (000)	HPass	114,813	121,262	127,996	128,142	120,930
Average Weekday Ridership		377,845	399,975	424,390	422,225	399,189
Revenue Vehicle Miles (000)	HRVM	68,987	73,075	74,517	74,740	69,808
Revenue Vehicle Hours (000)	HRVH	2,015	2,157	2,165	2,175	2,000
Employee Equivalents (FTE)	HEmp	3,276	3,434	3,511	3,550	3,495
*Heavy Rail includes Commuter Rail and Rapid Transit						
FERRY PERFORMANCE						
Total Passengers (000)	FPass	3,084	3,348	3,286	3,039	2,979
Average Weekday Ridership		9,972	10,885	9,810	10,051	9,738
Revenue Vehicle Miles (000)	FRVM	556	495	452	448	445
Revenue Vehicle Hours (000)	FRVH	31	28	27	27	27
Employee Equivalents (FTE)	FEmp	152	118	165	166	121
PARATRANSIT PERFORMANCE						
Total Passengers (000)	PPass	3,932	3,889	4,163	3,964	3,795
Average Weekday Ridership		13,459	13,229	13,458	13,600	13,063
Revenue Vehicle Miles (000)	PRVM	24,033	24,331	24,610	25,848	25,030
Revenue Vehicle Hours (000)	PRVH	1,764	1,757	1,738	1,742	1,643
Employee Equivalents (FTE)	FEmp	191	189	190	190	196

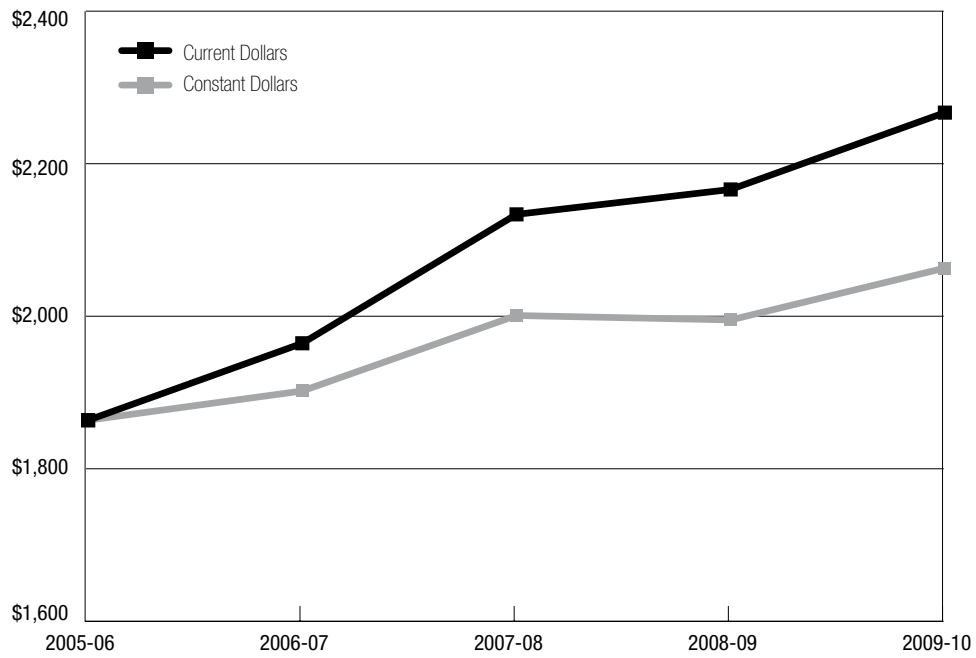
Cost Effectiveness — Cost/Passenger



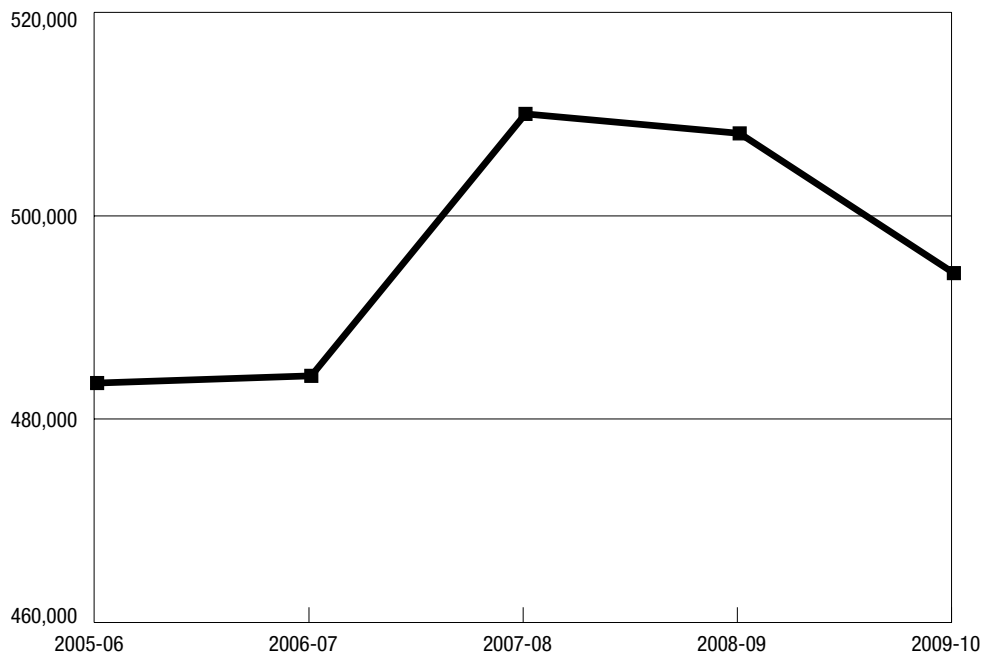
Cost Efficiency — Cost/Revenue Vehicle Hour



Operating Cost [In Millions]

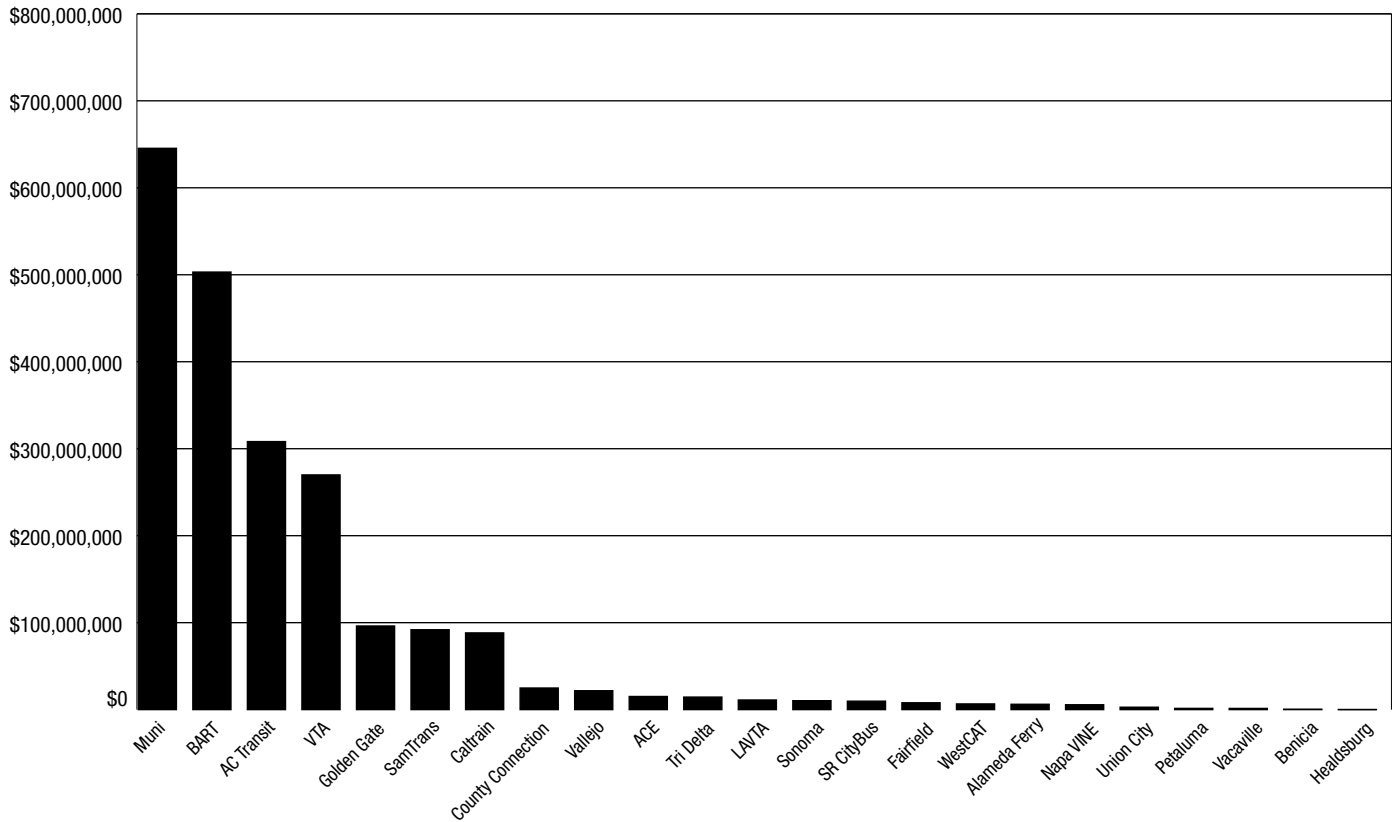


Total Passengers [In Thousands]

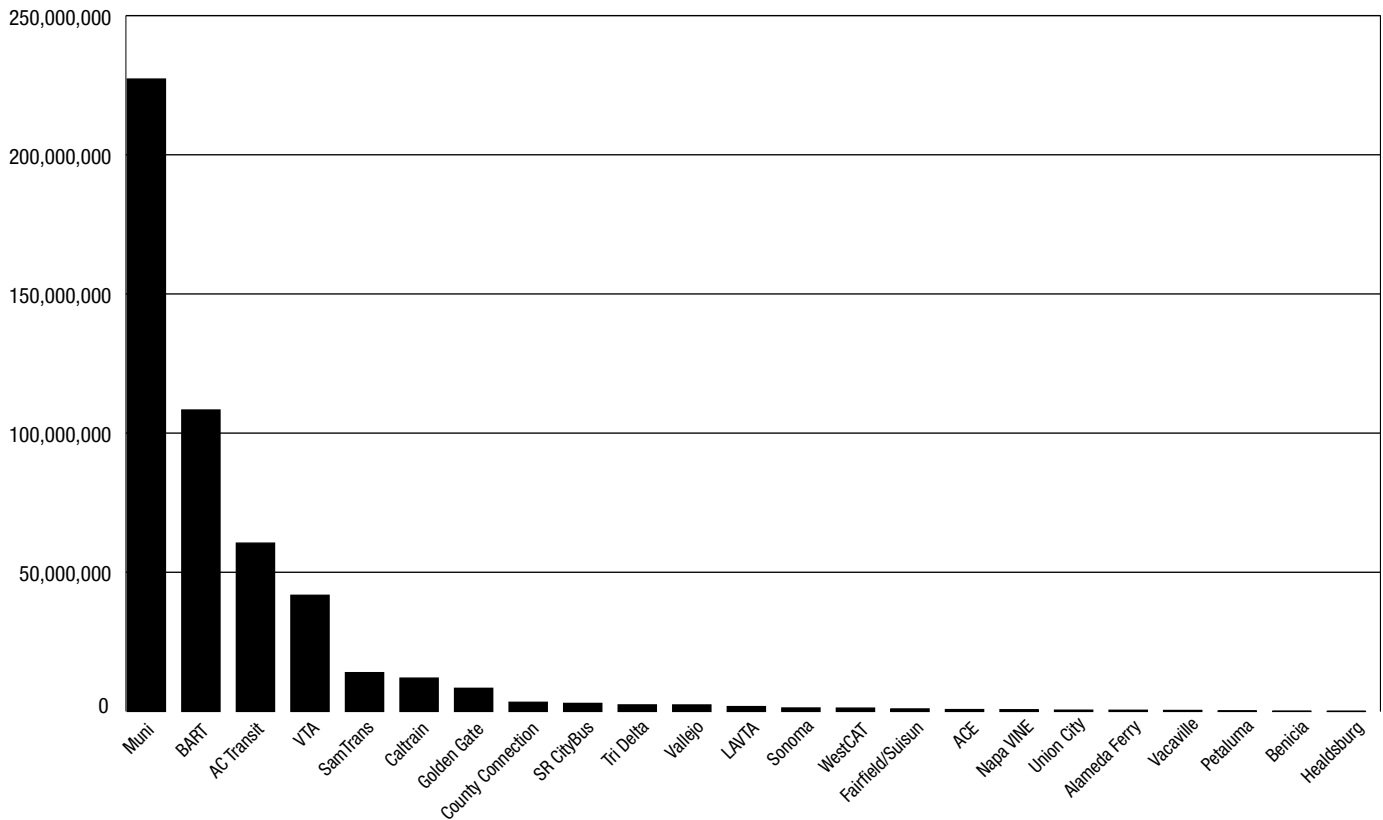


Bay Area System — Performance by Operator*

Total Operating Cost by Operator, FY 2009–10

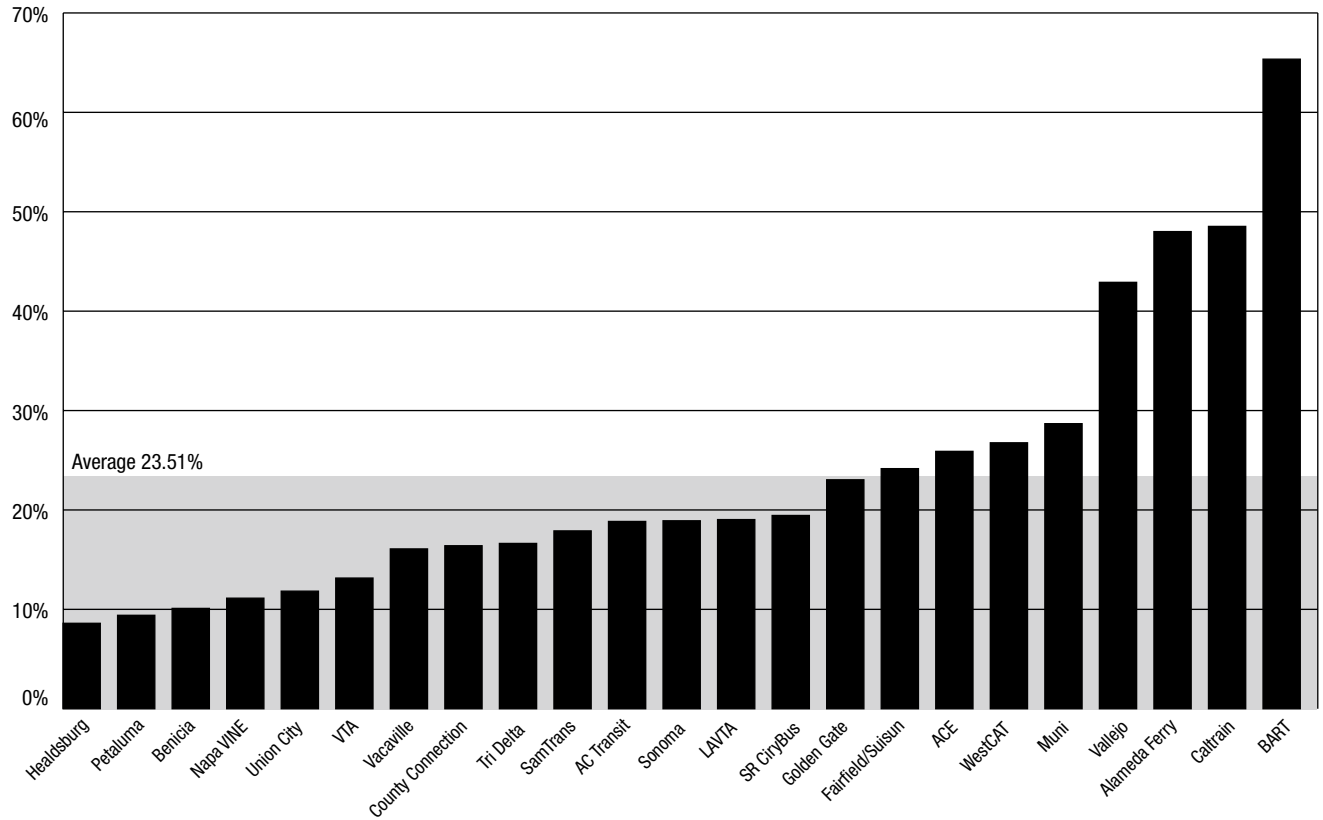


Total Passengers by Operator, FY 2009–10

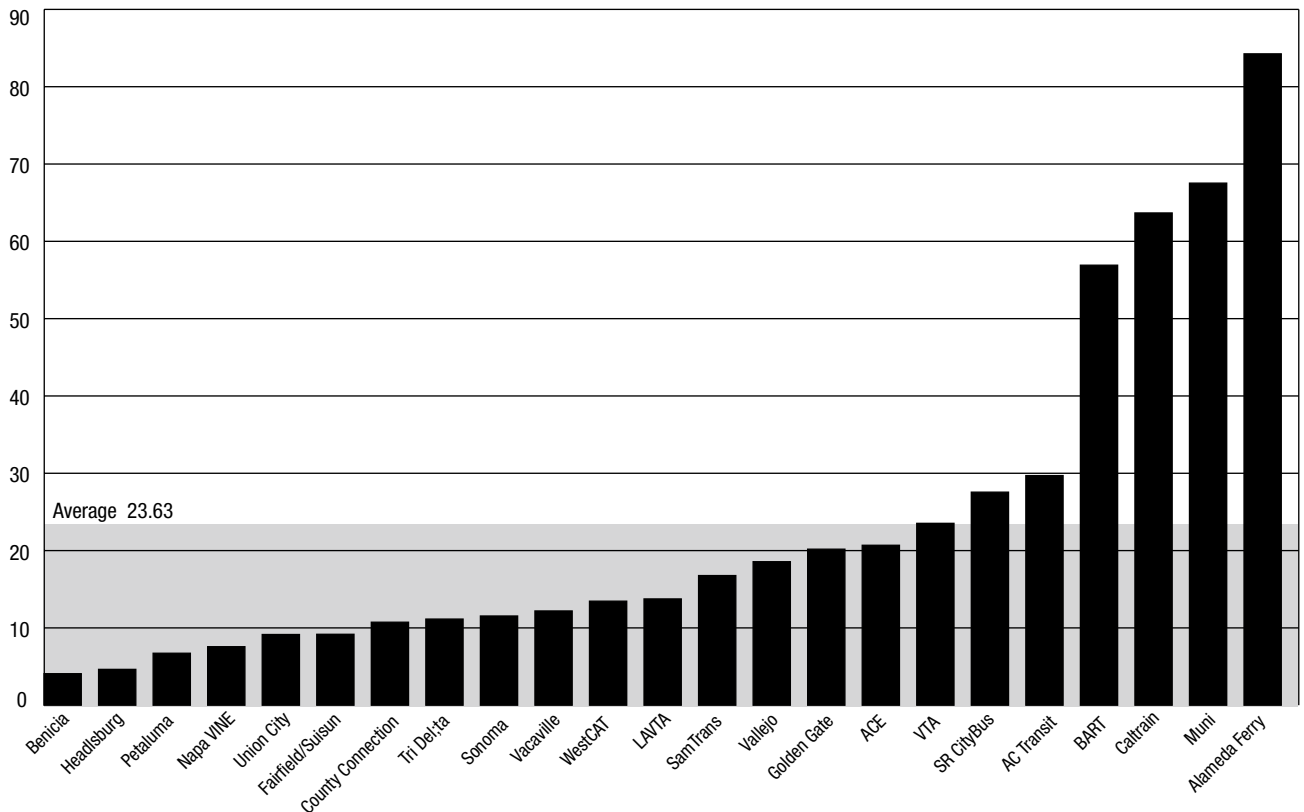


* Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

Farebox Recovery Ratio, FY 2009–10 [Fare Revenues/Cost]



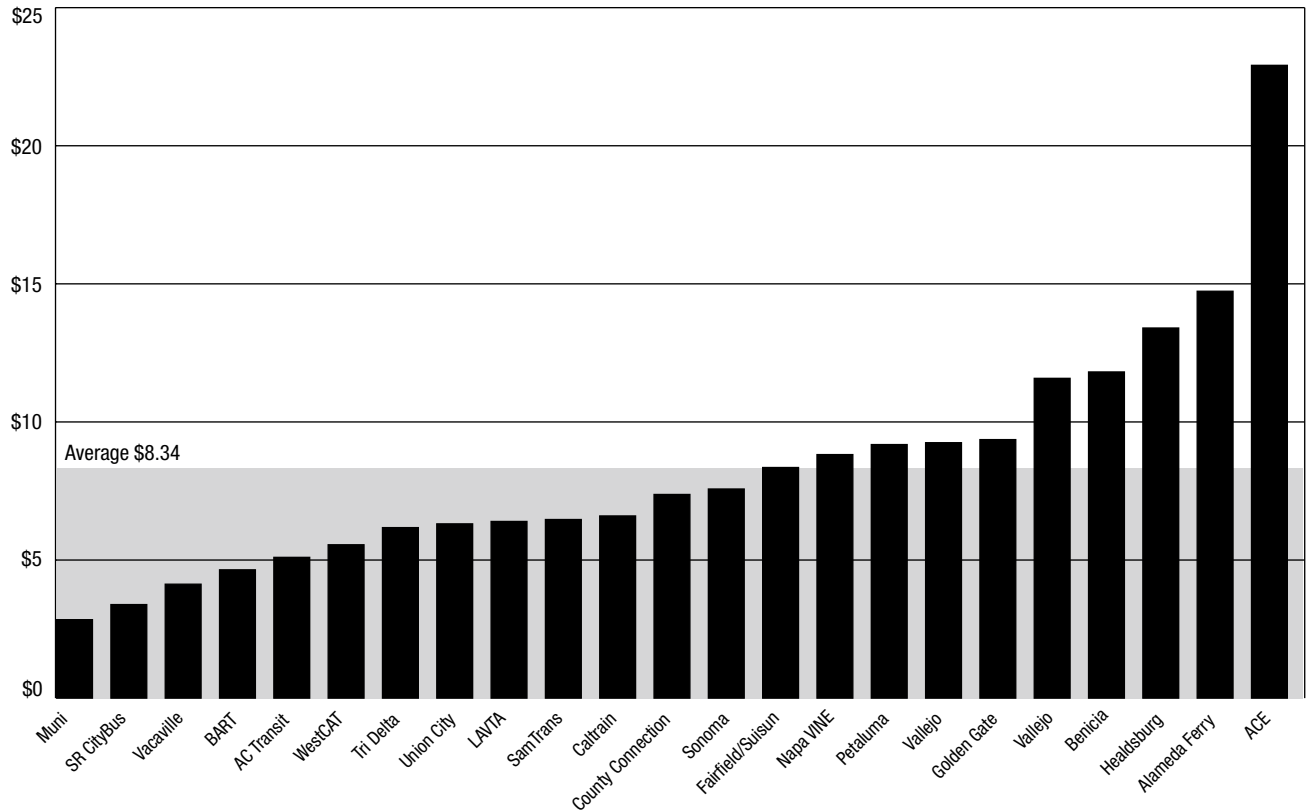
Service Effectiveness, FY 2009–10 [Passenger/Revenue Vehicle Hours]



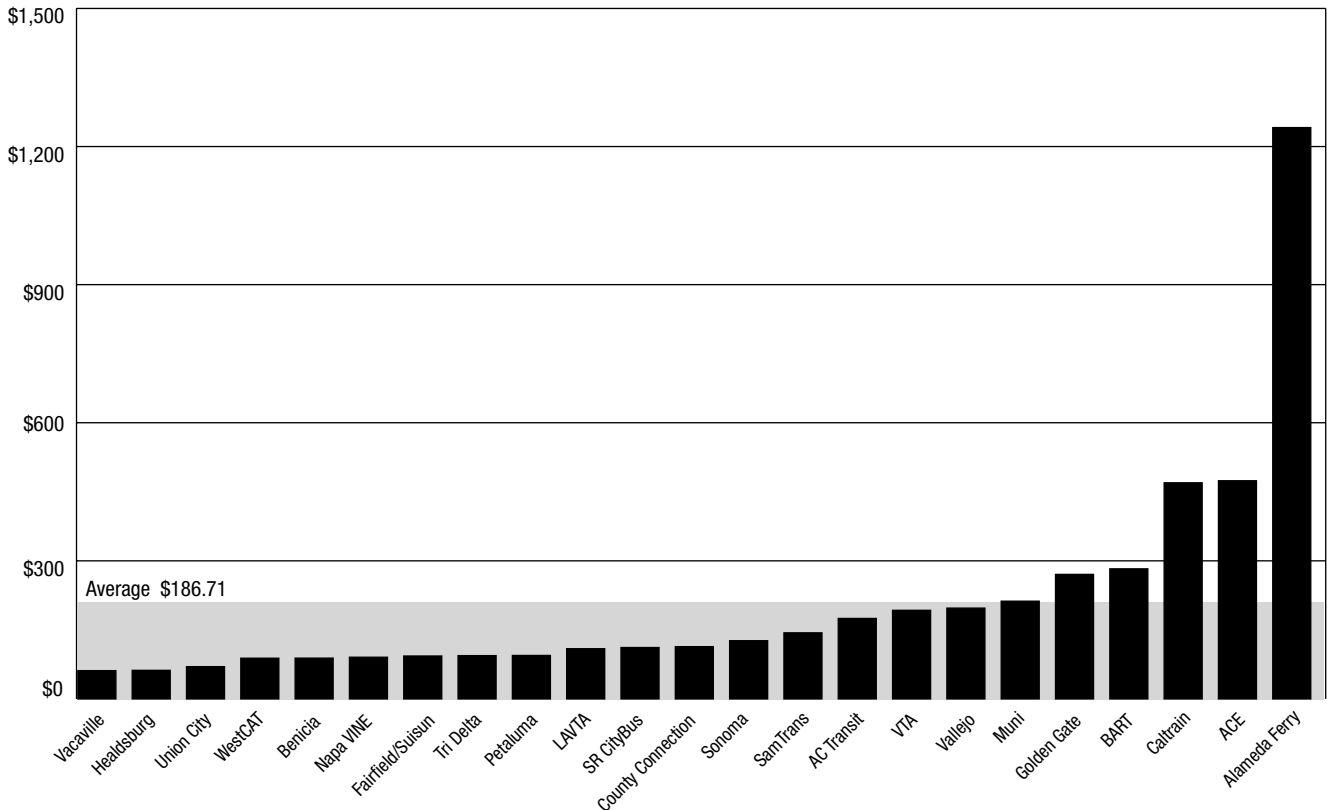
* Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

Bay Area System — Performance by Operator*

Cost Effectiveness by Operator, FY 2009–10 [Cost/Passenger]



Cost Efficiency by Operator, FY 2009–10 [Cost/Revenue Vehicle Hours]



* Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

The Region's Transit Vehicle Fleet

Ferry Boats	13
Cable Cars	39
Vans	258
Light Rail Vehicles	287
Trolley Buses	313
Rail Vehicles	815
Motor Buses	2,742
Total Vehicles	4,467



AC Transit (Alameda-Contra Costa Transit District)

1600 Franklin Street, Oakland, CA 94612
<http://actransit.org>
 (510) 891-4777

General Description

Starting Year	1960
Organization Type	Transit district created by state Legislature
Governing Body	7-member elected board of directors
Board Selection	5 represent wards, 2 elected at large

Service Area

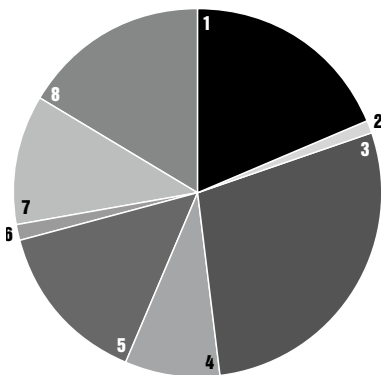
Square Miles	364
Population	1,415,129
Ridership per Capita	43.1

District 1 includes portions of western Contra Costa and Alameda counties, including the cities of Alameda, Albany, Berkeley, El Cerrito, Emeryville, Hayward, Oakland, Piedmont, Richmond, San Leandro, San Pablo and the major unincorporated areas of Ashland, Castro Valley, El Sobrante, Kensington and San Lorenzo. District 2 includes the cities of Fremont and Newark.

Fixed-Route Fare Structure

Category	Single Fare	Transbay Routes	31-Day Tickets
Adult	\$2.00	\$4.00	\$80.00
Youth (13-17)	\$1.00	\$2.00	\$15.00
Senior (65+)/ Disabled	\$1.00	\$2.00	\$20.00
Transfer	\$0.25	-	-
	Adult	Youth	Senior/ Disabled
Inter-Operator Transfer	\$1.75	\$0.75	\$0.75
Transbay Monthly Pass	\$132.50		

Operating Revenue, FY 2009-10



1	Total Farebox revenue	19%
2	Non-Farebox revenue	<1%
3	Property Tax	28%
4	County Sales Tax	8%
5	TDA	14%
6	STA	<1%
7	Federal Transit Grant	11%
8	Other*	16%

* Other: AB 1107 funds, local funds, Regional Measure 2, AB 434 funds

System Characteristics

Active Fleet 632 Motor Buses

Routes **109 Total**
 78 Local
 31 Transbay

Hours of Operation
 Monday – Sunday 24 Hours

Inter-Operator Coordination

Inter-Operator Connections

Air BART	Muni
BART	SamTrans
County Connection	VTA
Dumbarton Express	Vallejo Transit
Golden Gate	WestCAT

Joint Fare Instruments and Transfers

- AC/SamTrans
- AC/VTA Transfer
- AC/BART Transfer
- AC/Muni Joint Pass
- Transbay Transfer



AC Transit

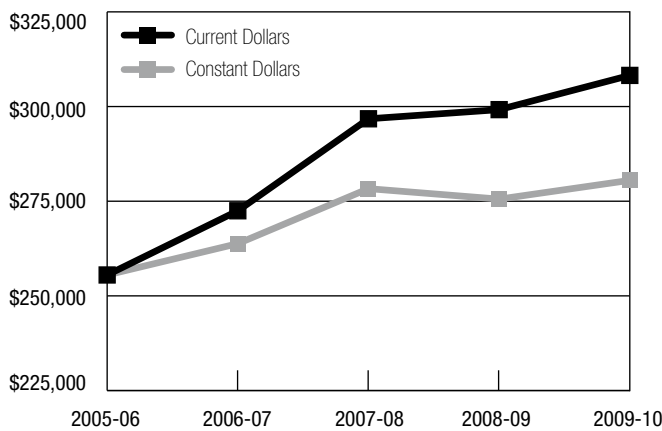
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		255,518	272,468	296,764	299,183	308,223
Paratransit	PCost		17,106	17,857	20,031	20,767	21,213
Total Costs			\$272,624	\$290,325	\$316,794	\$319,950	\$329,436
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	48,284	49,514	50,008	52,294	58,079
	Paratransit	PRev	1,311	1,396	1,373	1,663	1,050
Total Farebox Revenue			49,594	\$50,910	\$51,382	\$53,957	\$59,129
Non-Fare Revenue			8,274	9,776	8,768	6,875	3,501
Property Tax			73,079	77,655	83,138	87,365	89,492
County Sales Tax			24,099	24,897	25,358	22,205	26,595
TDA			55,806	56,900	56,486	49,191	45,835
STA			11,028	12,885	10,224	15,136	4,543
Federal Transit Grants			32,996	30,674	19,948	59,035	35,408
Other			44,161	46,163	48,117	45,442	51,813
Total Revenue			\$299,037	\$309,861	\$303,421	\$339,208	\$316,316

* AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, and revenue vehicle hours) represent AC Transit's share (69%) of EBPC operations.

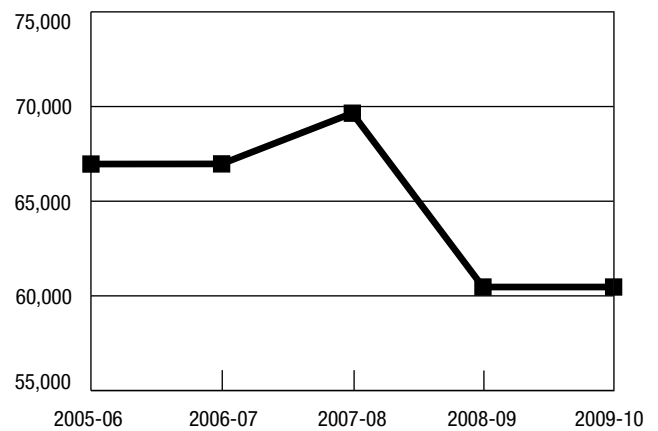
AC Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	66,963	66,970	69,649	60,468	60,468
Average Weekday Ridership		226,732	226,855	218,245	197,208	197,208
Revenue Vehicle Miles (000)	BRVM	21,199	21,563	21,348	22,099	18,859
Revenue Vehicle Hours (000)	BRVH	1,817	1,822	1,870	1,897	1,763
Employee Equivalents (FTE)	BEmp	2,202	2,156	2,224	2,147	2,097
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$140.59	\$149.52	\$158.68	\$157.75	\$174.86
Cost Efficiency (constant FY06 \$)		\$140.59	\$144.76	\$148.81	\$145.29	\$159.14
Cost Effectiveness (current \$)	BCost/BPass	\$3.82	\$4.07	\$4.26	\$4.95	\$5.10
Cost Effectiveness (constant FY06 \$)		\$3.82	\$3.94	\$4.00	\$4.56	\$4.64
Service Effectiveness	BPass/BRVH		36.8	37.2	31.9	34.3
Service Effectiveness	BPass/BRVM	3.2	3.1	3.3	2.7	3.2
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.8	0.9	0.8
Farebox Recovery	BRev/BCost	18.9%	18.2%	16.9%	17.5%	18.8%

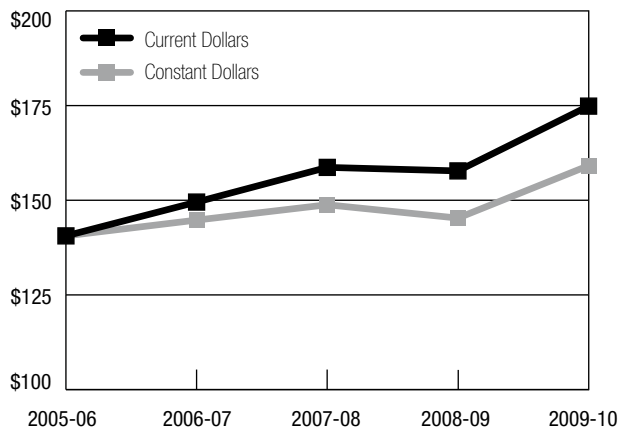
Operating Cost [In Thousands]



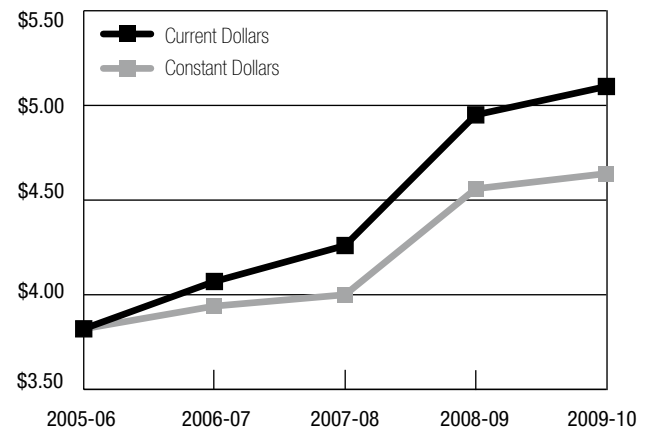
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



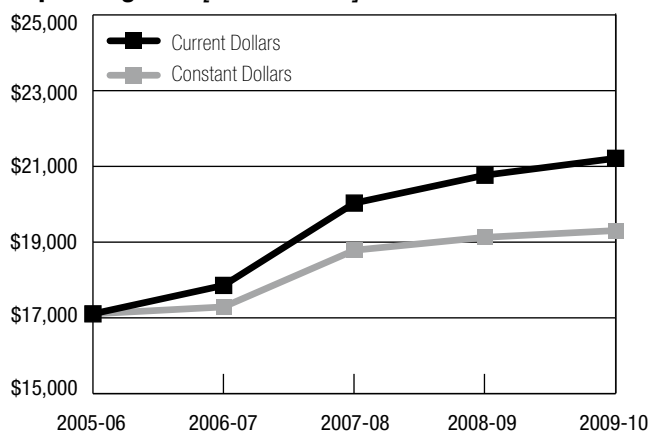
Cost Effectiveness — Cost/Passenger



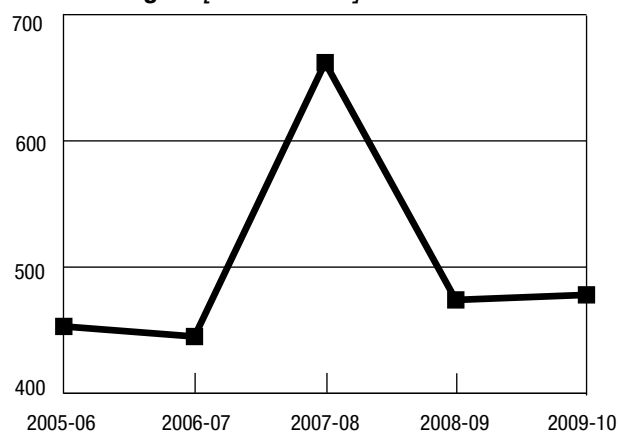
PARATRANSIT PERFORMANCE*		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	453	445	662	474	478
Average Weekday Ridership		1,587	1,496	1,532	1,586	1,602
Revenue Vehicle Miles (000)	PRVM	3,895	3,990	4,023	4,276	4,352
Revenue Vehicle Hours (000)	PRVH	253	255	259	268	273
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$67.74	\$70.06	\$77.32	\$77.38	\$77.67
Cost Efficiency (constant FY06 \$)		\$67.74	\$67.83	\$72.51	\$71.27	\$70.69
Cost Effectiveness (current \$)	PCost/PPass	\$37.79	\$40.16	\$30.25	\$43.85	\$44.34
Cost Effectiveness (constant FY06 \$)		\$37.79	\$38.88	\$28.37	\$40.39	\$40.35
Service Effectiveness	PPass/PRVH	1.8	1.7	2.6	1.8	1.8
Service Effectiveness	PPass/PRVM	0.1	0.1	0.2	0.1	0.1
Farebox Recovery	PRev/PCost	7.7%	7.8%	6.9%	8.0%	4.9%

* AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, and revenue vehicle hours) represent AC Transit's share (69%) of EBPC operations.

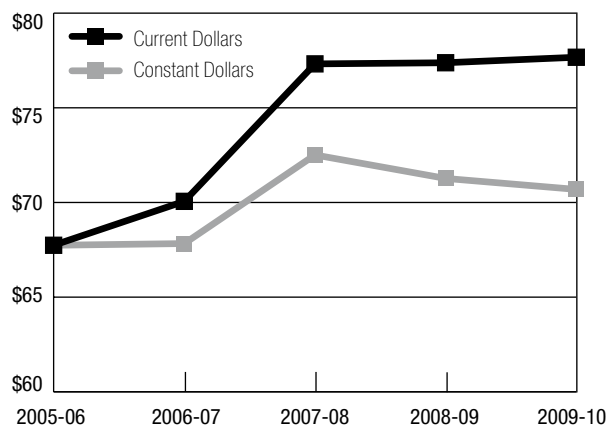
Operating Cost [In Thousands]



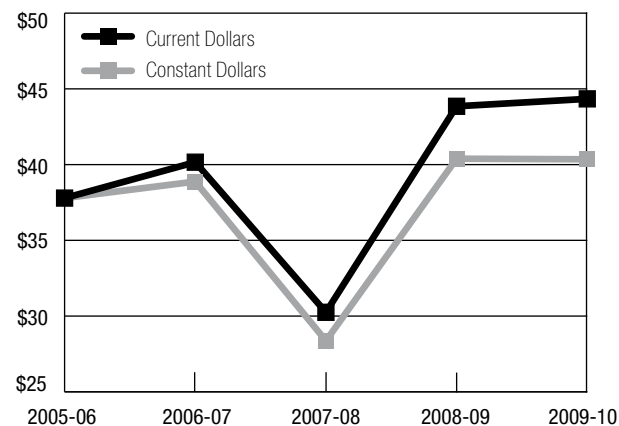
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





ALTAMONT COMMUTER EXPRESS

ACE (Altamont Commuter Express)

949 E. Channel Street, Stockton, CA 95202

<http://www.acerail.com/>

(800) 411-RAIL

General Description

Starting Year	1998
Organization Type	Regional transit agency
Governing Body	San Joaquin Regional Rail Commission (SJRRRC)
Board Selection	6-member board of elected local officials, appointed by San Joaquin Council of Governments (SJCOG) and 2 elected officials appointed by the Alameda County Congestion Management Agency

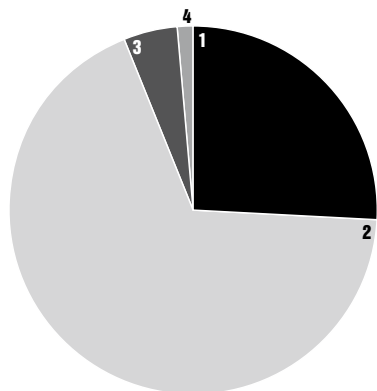
Service Area

Square Miles	1,248
Population	3,703,121
Ridership Per Capita	0.2

Fixed-Route Fare Structure*

Category	Round Trip	Monthly Pass
Adult	\$4.75 - \$21.00	\$75.50 - \$300.00
Youth (under 12)	\$2.50 - \$10.25	\$37.75 - \$150.00
Seniors/Disabled	\$2.50 - \$10.25	\$37.75 - \$150.00

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	26%
2	County Sales Tax	68%
3	Federal Transit Grants	5%
4	Other	1%

System Characteristics

Active Fleet	34 Total
	28 Cars
	6 Locomotives

Routes	1 Total
	Stockton to San Jose

Hours of Operation	4:00 am – 8:00 pm
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Inter-Operator Coordination

Inter-Operator Connections

AC Transit
 Amtrak
 Caltrain
 County Connection
 LAVTA
 Modesto Max
 San Joaquin Regional Transit District
 VTA

Joint Fare Instruments and Transfers

Free transfers for ACE passengers to connecting services

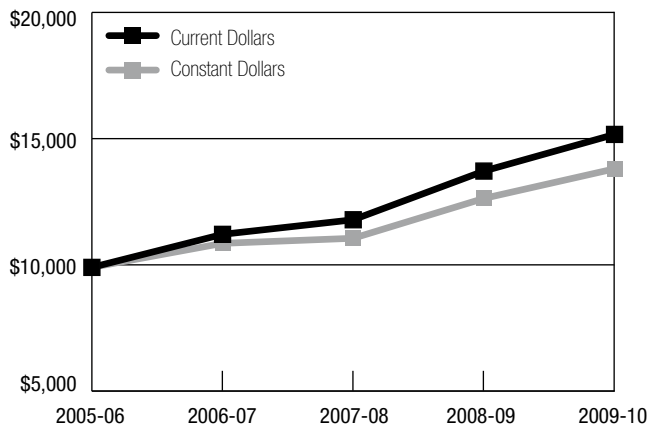


ACE

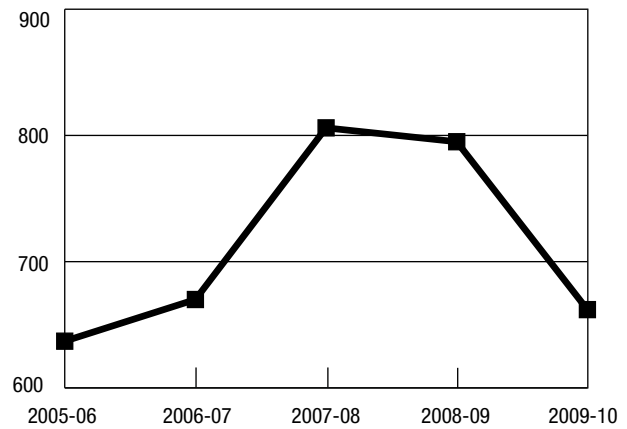
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Heavy Rail	HCost		9,900	11,209	11,786	13,715	15,167
Total Costs			\$9,900	\$11,209	\$11,786	\$13,715	\$15,167
Operating Revenue (000)							
Farebox:	Heavy Rail	HRev	3,295	3,889	4,352	4,557	3,928
Total Farebox Revenue			\$3,295	\$3,889	\$4,352	\$4,557	\$3,928
Local Funds			0	0	0	0	0
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			5,877	6,342	4,618	8,255	10,337
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			726	728	728	728	728
Other			0	300	0	175	175
Total Revenue			\$9,898	\$11,259	\$9,698	\$13,715	\$15,167

HEAVY RAIL PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	HPass	637	670	806	795	662
Average Weekday Ridership		2,528	2,625	3,159	3,152	2,597
Revenue Vehicle Miles (000)	HRVM	740	740	819	878	816
Revenue Vehicle Hours (000)	HRVH	20	20	34	35	32
Employee Equivalents (FTE)	HEmp	64	64	64	69	67
Performance Concepts						
Cost Efficiency (current \$)	HCost/HRVH	\$495.00	\$560.45	\$346.65	\$391.86	\$473.98
Cost Efficiency (constant FY06 \$)		\$495.00	\$542.61	\$325.10	\$360.91	\$431.37
Cost Effectiveness (current \$)	HCost/HPass	\$15.54	\$16.73	\$14.62	\$17.25	\$22.91
Cost Effectiveness (constant FY06 \$)		\$15.54	\$16.20	\$13.71	\$15.89	\$20.85
Service Effectiveness	HPass/HRVH	31.9	33.5	23.7	22.7	20.7
Service Effectiveness	HPass/HRVM	0.9	0.9	1.0	905.5	811.3
Labor Efficiency (000)	HRVH/HEmp	0.3	0.3	0.5	0.5	0.5
Farebox Recovery	HRev/HCost	33.3%	34.7%	36.9%	33.2%	25.9%

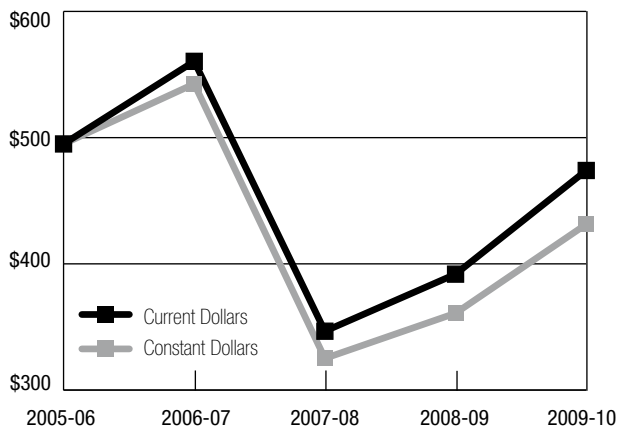
Operating Cost [In Thousands]



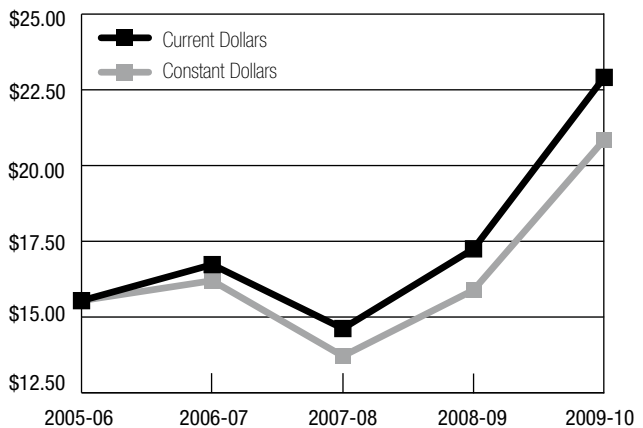
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Alameda Ferry Services

c/o City of Alameda
2263 Santa Clara Avenue, Alameda, CA 94501
<http://eastbayferry.com>
(510) 747-7400

General Description

Starting Year	1989 Alameda/Oakland Ferry System; 1992 Alameda Harbor Bay Ferry
Organization Type	Municipal Transit Agency
Governing Body	5-member City Council
Board Selection	5 City Council members elected at large
Contract Service	Harbor Bay Maritime, Blue and Gold Fleet

Service Area

Square Miles	22
Population	72,500
Ridership per Capita	7.84

The City of Alameda Ferry Service provides a regional transit link between the cities of Alameda, Oakland and San Francisco and Angel Island State Park.

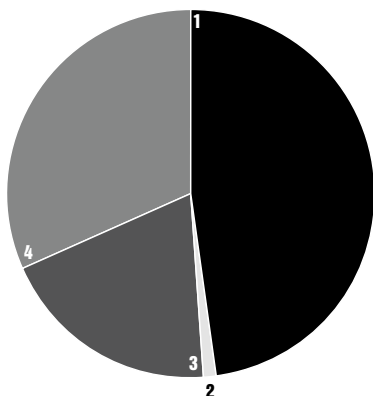
Fixed-Route Fare Structure

Category	Single Fare	
	Alameda/ Oakland	Harbor Bay
Adult	\$6.25	\$6.50
Youth (5-12)	\$3.50	\$3.25
Senior	\$3.75	\$3.75
Disabled	\$3.75	\$3.75
Active Military	\$5.00	\$5.25
Child under 5	FREE	FREE

Ticket Books:

10-Ticket	\$50.00	\$55.00
20-Ticket	\$90.00	\$100.00
40-Ticket (AOFS only)	\$170.00	n.a
Monthly pass (AHBF only)	n.a.	\$185.00

Operating Revenue, FY 2009-10



1	Total Farebox revenue	48%
2	Property Tax	1%
3	County Sales Tax	19%
4	Other*	31%

* Other: Bridge tolls and general fund

System Characteristics

Active Fleet **4 Total**
4 Ferries

Routes **4 Total**

Hours of Operation

Monday – Friday 6:00 am – 9:25 pm
Saturday 9:30 am – 7:50 pm
Sunday 9:30 am – 7:50 pm

Inter-Operator Coordination

Inter-Operator Connections

AC Transit
Muni

Joint Fare Instruments and Transfers

AC Transit
Muni



 **ALAMEDA
HARBOR BAY
FERRY**



Alameda Ferry Service

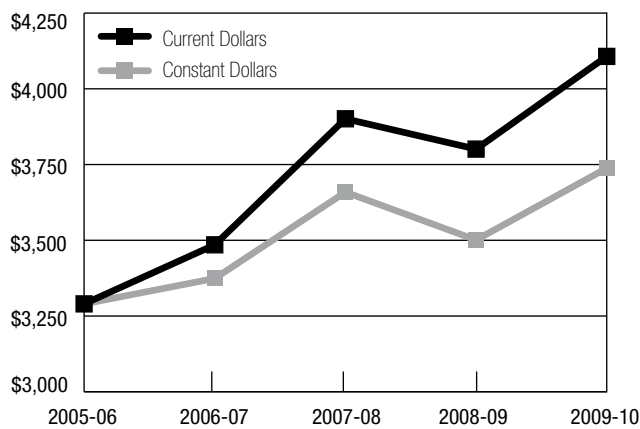
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Alameda/Oakland Ferry	FCost		3,290	3,485	3,901	3,801	4,107
Harbor Bay Ferry	FCost		1,359	1,330	1,625	1,398	2,099
Total Costs			\$4,649	\$4,815	\$5,526	\$5,199	\$6,206
Operating Revenue (000)							
Farebox:	Alameda/Oakland Ferry	FRev	1,839	1,958	2,066	2,046	2,230
	Harbor Bay Ferry	FRev	576	584	630	706	749
Total Farebox Revenue			\$2,415	\$2,543	\$2,696	\$2,752	\$2,979
Non-Fare Revenue			0	0	0	0	0
Property Tax			189	170	359	58	71
County Sales Tax			276	526	703	802	1,208
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			0	0	0	0	0
Other			1,769	1,576	1,768	1,587	1,948
Total Revenue			\$4,649	\$4,815	\$5,526	\$5,199	\$6,206

Alameda Ferry Services

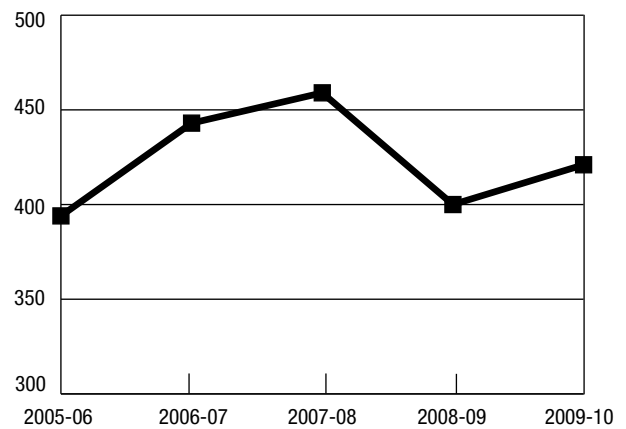
ALAMEDA/OAKLAND FERRY SERVICE PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	FPass	394	443	459	400	421
Average Weekday Ridership*		1,594	1,700	1,299	1,694	1,715
Revenue Vehicle Miles (000)	FRVM	49	50	49	49	49
Revenue Vehicle Hours (000)	FRVH	5	5	5	5	5
Employee Equivalents (FTE)	FEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts		Measures				
Cost Efficiency (current \$)	FCost/FRVH	\$680.79	\$711.17	\$812.78	\$784.43	\$821.45
Cost Efficiency (constant FY06 \$)		\$680.79	\$688.53	\$762.26	\$722.48	\$747.60
Cost Effectiveness (current \$)	FCost/FPass	\$8.36	\$7.87	\$8.51	\$9.50	\$9.75
Cost Effectiveness (constant FY06 \$)		\$8.36	\$7.62	\$7.98	\$8.75	\$8.87
Service Effectiveness	FPass/FRVH	81.4	90.4	95.5	82.6	84.3
Service Effectiveness	FPass/FRVM	8.1	8.9	9.4	8.2	8.6
Labor Efficiency (000)	FRVH/FEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	FRev/FCost	55.9%	56.2%	53.0%	53.8%	54.3%

*Total includes Alameda/Oakland and Harbor Bay Ferry

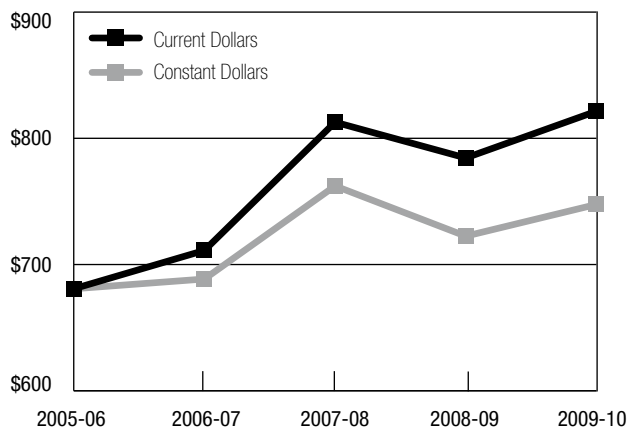
Operating Cost [In Thousands]



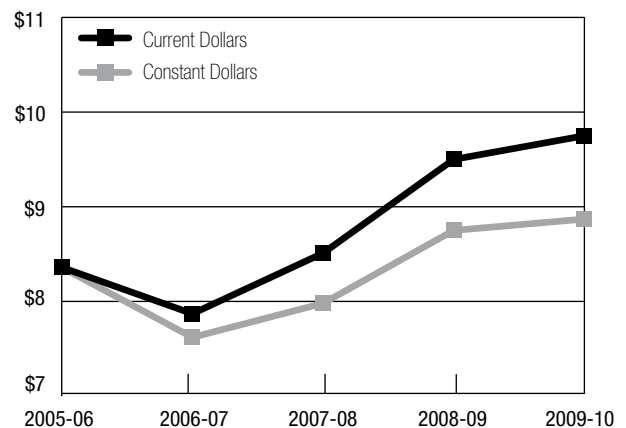
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

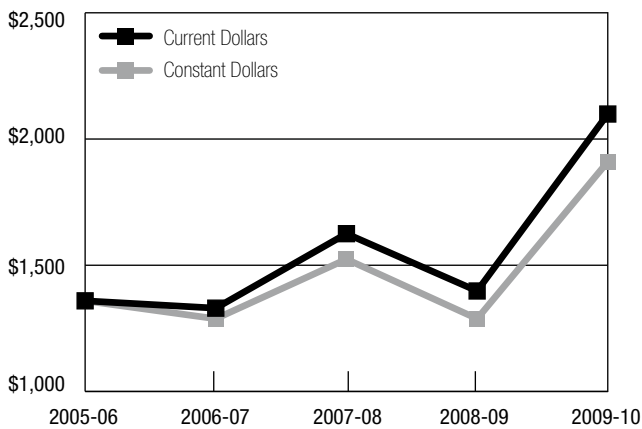


Cost Effectiveness — Cost/Passenger

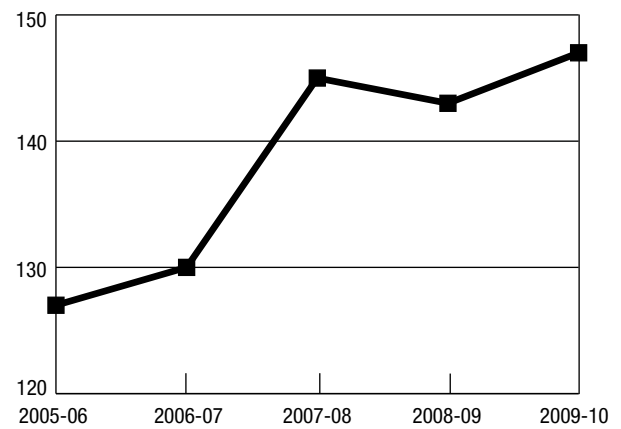


HARBOR BAY FERRY SERVICE PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	FPass	127	130	145	143	147
Revenue Vehicle Miles (000)	FRVM	28	28	29	29	29
Revenue Vehicle Hours (000)	FRVH	2	2	2	1	2
Employee Equivalents (FTE)	FEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts		Measures				
Cost Efficiency (current \$)	FCost/FRVH	\$812.40	\$794.92	\$955.68	\$933.24	\$1,399.13
Cost Efficiency (constant FY06 \$)		\$812.40	\$769.62	\$896.28	\$859.54	\$1,273.35
Cost Effectiveness (current \$)	FCost/FPass	\$10.68	\$10.23	\$11.20	\$9.80	\$14.25
Cost Effectiveness (constant FY06 \$)		\$10.68	\$9.90	\$10.51	\$9.03	\$12.97
Service Effectiveness	FPass/FRVH	76.0	77.7	85.3	95.2	98.2
Service Effectiveness	FPass/FRVM	4.6	4.7	5.0	4.9	5.1
Labor Efficiency (000)	FRVH/FEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	FRev/FCost	42.4%	43.9%	38.8%	50.5%	35.7%

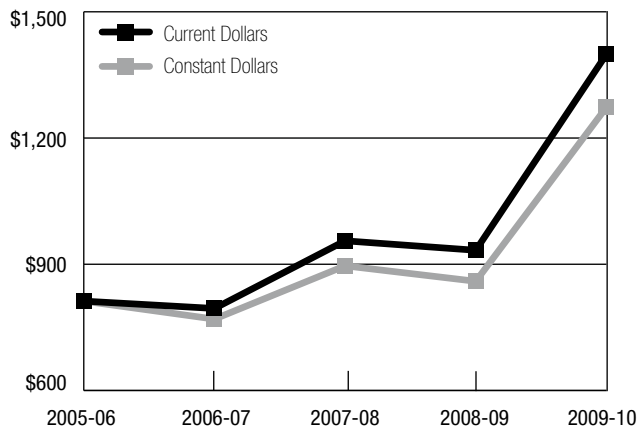
Operating Cost [In Thousands]



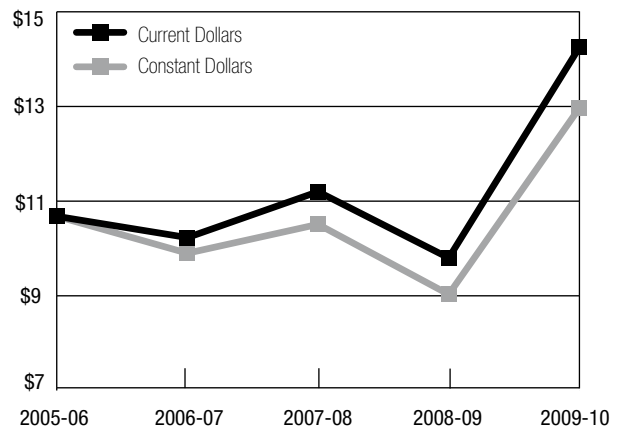
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





BART (Bay Area Rapid Transit District)

300 Lakeside Drive, Oakland, CA 94612

<http://www.bart.gov/>

(510) 465-2278

General Description

Starting Year	1972: Oakland/Fremont; 1973: Oakland/Richmond, Oakland/Concord & within SF; 1974: Transbay service, systemwide operations; 1995: North Concord/Martinez extension; 1996: Colma and Pittsburg/Baypoint extensions; 1997: extension to Castro Valley and Dublin/Pleasanton; 2003: extension to San Mateo county, San Francisco International Airport
Organization Type	Transit district created by the state Legislature
Governing Body	9-member elected board of directors
Board Selection	9 election districts within the 3-county district
Contract Service	East Bay Paratransit Consortium (ADA) contracts with ATC - Vancom

Service Area

Square Miles	93
Population	833,762
Ridership per Capita	130.12

BART District member counties are Alameda, Contra Costa and San Francisco. Rail service also is provided to Daly City, Colma, San Bruno and Millbrae in San Mateo County.

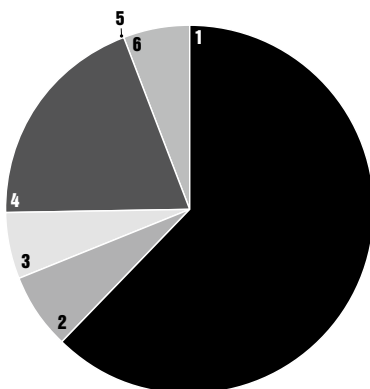
Fare Structure

Category	Single Fare
Adult	\$1.75 - \$10.90*
Youth (under 5)	Free
Youth (age 5-12)	\$0.66 - 4.09**
Senior	\$0.66 - 4.09**
Disabled	\$0.66 - 4.09**

* 6.25% discount with high value tickets

** 62.5% off regular adult fare, requires advanced purchase of ticket

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	64%
2	Non-Fare Revenue	7%
3	Property Tax	6%
4	County Sales Tax	20%
5	STA	0%
6	Federal Transit Grants	6%
7	Other	-3%

System Characteristics

Active Fleet 669 Heavy Rail

Routes 5 Total

Transbay	4
East Bay only	1

Hours of Operation

Monday – Friday	4:00 am – midnight*
Saturday	6:00 am – midnight*
Sunday	8:00 am – midnight*

* Most stations have departures after midnight. Please check the schedule for exact times.

Inter-Operator Coordination

Inter-Operator Connections

AC Transit	Muni
Air BART	SamTrans
Amtrak	VTA
Benicia Breeze	San Joaquin Regional Transit District
County Connection	Tri Delta Transit
Dumbarton Express	Union City Transit
Golden Gate	Vallejo Transit
LAVTA	WestCAT
Martinez Link	

Joint Fare Instruments and Transfers

BART Plus Pass	BART/Tri Delta Transfer
BART/County Connection Transfer	BART/Union City Transfer
BART/Muni Transfer	BART/VTA Transfer
BART/AC Transfer	BART/WestCAT Transfer
BART/Muni Fast Pass	BART/Wheels Transfer



BART

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Heavy Rail	HCost		420,125	457,093	484,824	484,177	503,129
East Bay Paratransit Consortium Cost*	PCost		7,756	8,196	9,008	9,460	9,760
Other Paratransit**			1,505	1,816	1,608	1,548	2,122
Total Costs			\$429,386	\$467,105	\$495,440	\$495,185	\$515,012
Operating Revenue (000)							
Farebox:	Heavy Rail	HRev	255,650	281,494	308,852	317,485	328,797
	Paratransit*	PRev	589	585	605	638	667
Total Farebox Revenue			\$256,239	\$282,080	\$309,457	\$318,124	\$329,464
Non-Fare Revenue			23,434	30,724	32,332	31,213	36,536
Property Tax			24,325	27,419	28,955	30,356	29,490
County Sales Tax			128,961	139,890	143,112	122,860	103,171
TDA			0	0	0	0	0
STA			2,925	21,190	21,726	801	0
Federal Transit Grants			0	4,176	4,571	4,408	30,586
Other			12,824	-37,948	8,638	21,903	-16,369
Total Revenue			\$448,707	\$467,531	\$548,792	\$529,665	\$512,877

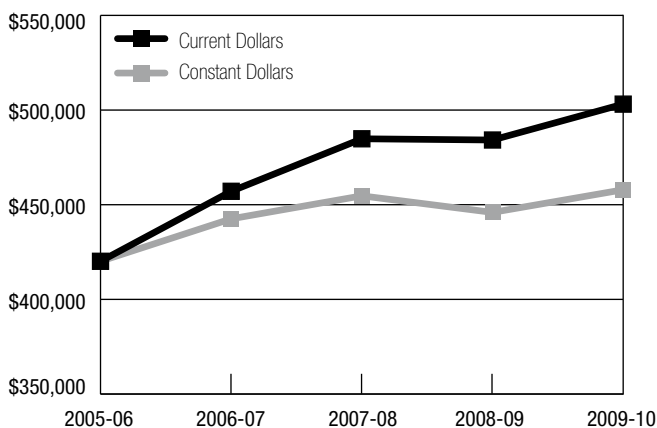
*In partnership with AC Transit, BART provides paratransit in western Alameda and Contra Costa counties and in part of San Francisco through the East Bay Paratransit Consortium (EBPC). BART contributes 31% of the funding for EBPC. Operating Data and Performance Concepts reflect 31% of the EBPC operations.

**BART also provides funding to MUNI, CCCTA, Tri-Delta, and LAVTA for paratransit outside the EBPC area. Operating and performance data for those services are listed by those operators.

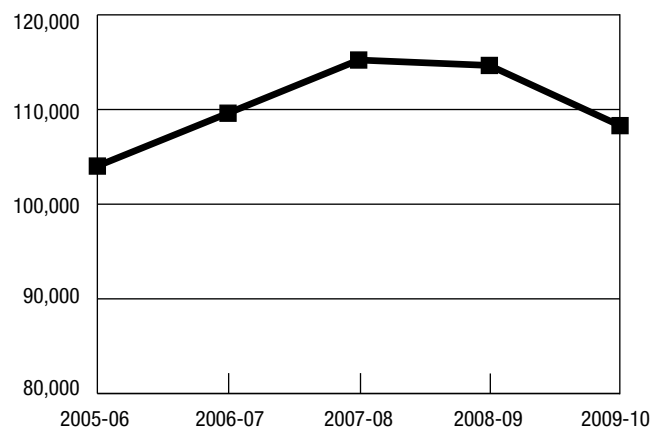
BART

HEAVY RAIL PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	HPass	104,027	109,611	115,228	114,655	108,298
Average Weekday Ridership		343,026	362,483	384,231	379,007	358,847
Revenue Vehicle Miles (000)	HRVM	62,089	66,091	66,988	67,843	63,238
Revenue Vehicle Hours (000)	HRVH	1,820	1,959	1,940	1,942	1,780
Employee Equivalents (FTE)	HEmp	3,130	3,265	3,344	3,380	3,327
Performance Concepts		Measures				
Cost Efficiency (current \$)	HCost/HRVH	\$230.81	\$233.33	\$249.91	\$249.36	\$282.63
Cost Efficiency (constant FY06 \$)		\$230.81	\$225.90	\$234.38	\$229.67	\$257.22
Cost Effectiveness (current \$)	HCost/HPass	\$4.04	\$4.17	\$4.21	\$4.22	\$4.65
Cost Effectiveness (constant FY06 \$)		\$4.04	\$4.04	\$3.95	\$3.89	\$4.23
Service Effectiveness	HPass/HRVH	57.2	56.0	59.4	59.1	60.8
Service Effectiveness	HPass/HRVM	1.7	1.7	1.7	1.7	1.7
Labor Efficiency (000)	HRVH/HEmp	0.6	0.6	0.6	0.6	0.5
Farebox Recovery	HRev/HCost	60.9%	61.6%	63.7%	65.6%	65.4%

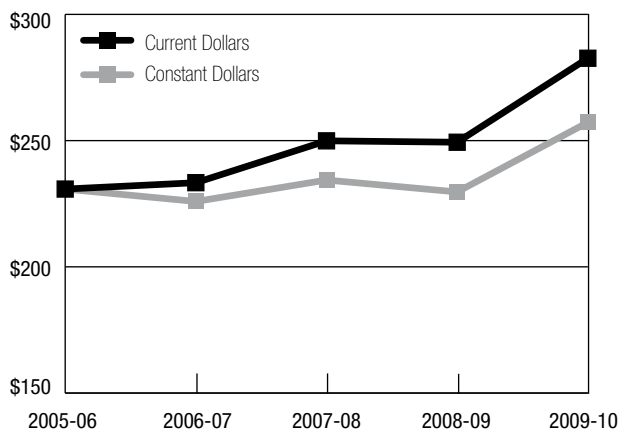
Operating Cost [In Thousands]



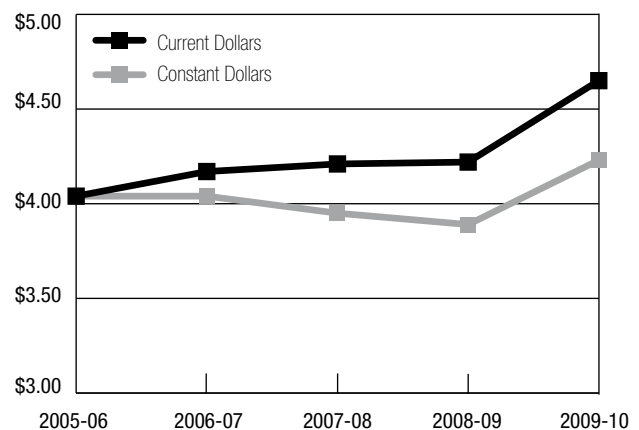
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

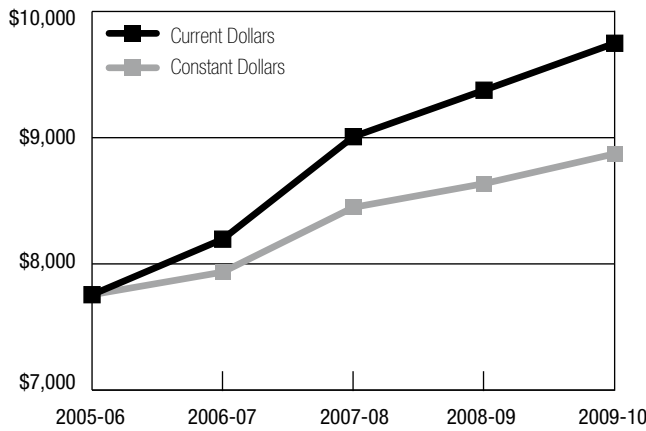


Cost Effectiveness — Cost/Passenger

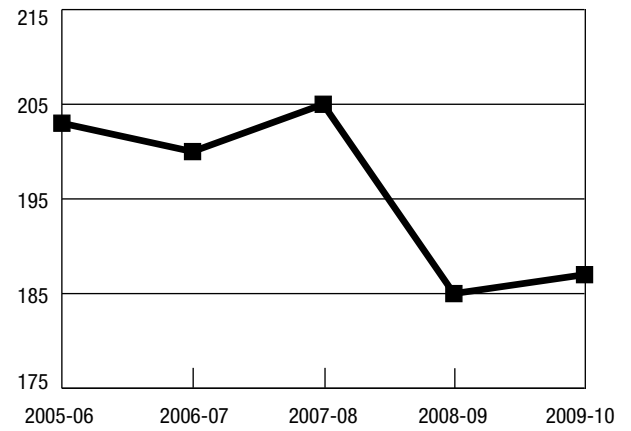


PARATRANSIT PERFORMANCE*		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	203	200	205	185	187
Average Weekday Ridership		728	672	707	713	755
Revenue Vehicle Miles (000)	PRVM	1,753	1,762	1,806	1,921	2,137
Revenue Vehicle Hours (000)	PRVH	113	115	116	121	123
Employee Equivalents (FTE)	PEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$68.36	\$71.27	\$77.66	\$77.93	\$79.56
Cost Efficiency (constant FY06 \$)		\$68.36	\$69.00	\$72.83	\$71.77	\$72.41
Cost Effectiveness (current \$)	PCost/PPass	\$38.14	\$40.98	\$43.94	\$51.04	\$52.19
Cost Effectiveness (constant FY06 \$)		\$38.14	\$39.68	\$41.21	\$47.01	\$47.50
Service Effectiveness	PPass/PRVH	1.8	1.7	1.8	1.5	1.5
Service Effectiveness	PPass/PRVM	0.1	0.0	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	PRev/PCost	6.4%	5.8%	5.7%	5.8%	5.6%

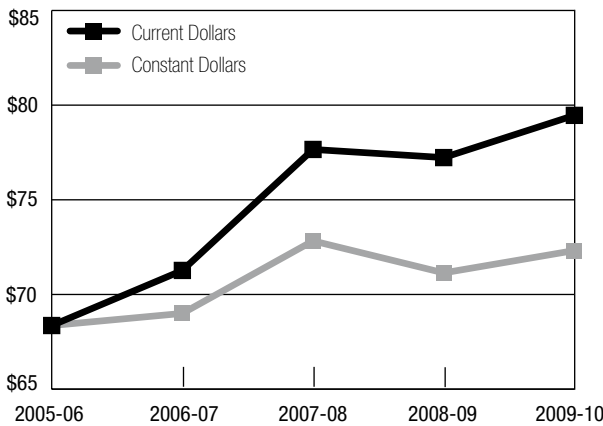
Operating Cost [In Thousands]



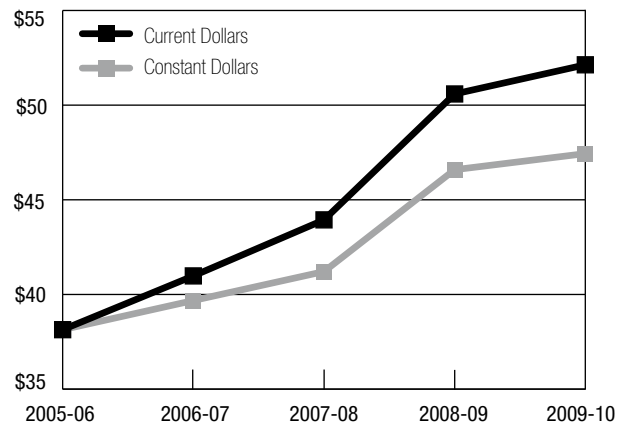
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



General Description

Starting Year	1986
Organization Type	Municipal transit services division within the city's Finance Department
Governing Body	5-member City Council
Contract Service	MV Public Transportation, Inc. (Fixed-Route and Paratransit), Veterans Corporation, Liberty Transit Inc. (Taxi Scrip Program)

Service Area

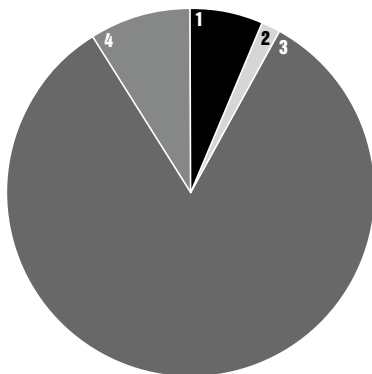
Square Miles	13
Population	27,978
Ridership per Capita	2.0

Service area includes the city of Benicia, the city of Vallejo, Pleasant Hill BART Station, Martinez Amtrak Station and Sun Valley Mall.

Fare Structure

Category	Single Fare	Monthly Passes
Adult	\$1.75-4.50	\$55.20-90.00
Youth (ages 6-18)	\$1.50-4.50	\$43.20-81.00
Senior	\$0.85-2.25	\$27.60-45.00
Disabled	\$0.85-2.25	\$27.60-45.00
Paratransit	\$3.50-5.50	n/a 10 ride only

Operating Revenue, FY 2009-10



1	Total Farebox revenue	7%
2	Non-Farebox revenue	2%
3	TDA	83%
4	STA	9%

System Characteristics

Active Fleet	6 Total
	2 Motor Bus
	4 Demand Response

Routes	6 Total
	3 Fixed
	2 Flex Route
	1 Paratransit

Hours of Operation

Monday – Friday	5:50 am – 8:50 pm
Saturday	7:00 am – 7:00 pm
Sunday	No service

Inter-Operator Coordination

Inter-Operator Connections

- Amtrak
- Baylink Ferry
- County Connection
- Fairfield/Suisun Transit
- Tri Delta Transit
- Vallejo Transit/Baylink Express
- VINE
- WestCAT

Joint Fare Instruments and Transfers

- Baylink Day Pass
- Baylink Monthly Pass
- Vallejo Transit Monthly City Pass



Benicia Breeze

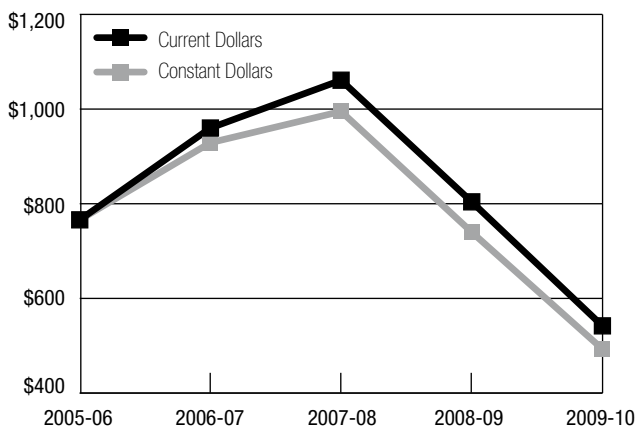
Benicia Breeze

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		766	960	1,061	804	542
Paratransit	PCost		386	364	328	415	391
Total Costs			\$1,152	\$1,324	\$1,389	\$1,219	\$932
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	168	212	294	118	55
	Paratransit	PRev	39	23	9	13	13
Total Farebox Revenue			\$207	\$235	\$302	\$130	\$68
Non-Fare Revenue			12	6	24	13	17
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			896	943	905	796	856
STA			35	65	72	28	90
Federal Transit Grants			77	99	0	0	0
Other			2	41	0	0	0
Total Revenue			\$1,229	\$1,390	\$1,303	\$968	\$1,031

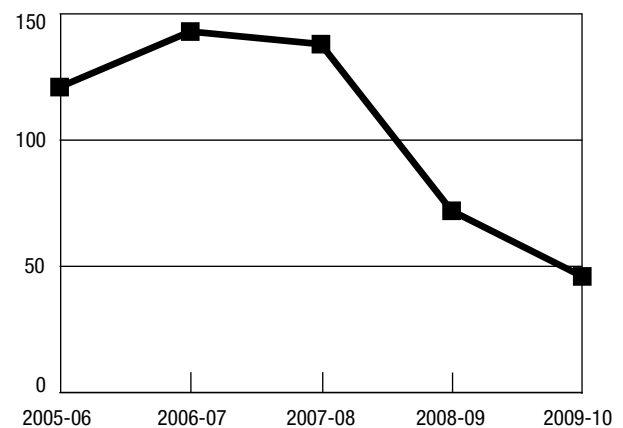
Benicia Breeze

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	121	143	138	72	46
Average Weekday Ridership		510	590	750	180	174
Revenue Vehicle Miles (000)	BRVM	250	255	349	135	77
Revenue Vehicle Hours (000)	BRVH	12	16	19	9	6
Employee Equivalents (FTE)	BEmp	15	16	21	19	14
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$63.95	\$59.99	\$54.86	\$86.79	\$88.66
Cost Efficiency (constant FY06 \$)		\$63.95	\$58.08	\$51.45	\$79.93	\$80.69
Cost Effectiveness (current \$)	BCost/BPass	\$6.34	\$6.71	\$7.67	\$11.12	\$11.81
Cost Effectiveness (constant FY06 \$)		\$6.34	\$6.50	\$7.19	\$10.24	\$10.75
Service Effectiveness	BPass/BRVH	10.1	8.9	7.2	7.8	7.5
Service Effectiveness	BPass/BRVM	0.5	0.6	0.4	0.5	0.6
Labor Efficiency (000)	BRVH/BEmp	0.8	1.0	0.9	0.5	0.4
Farebox Recovery	BRev/BCost	21.9%	22.1%	27.7%	14.7%	10.1%

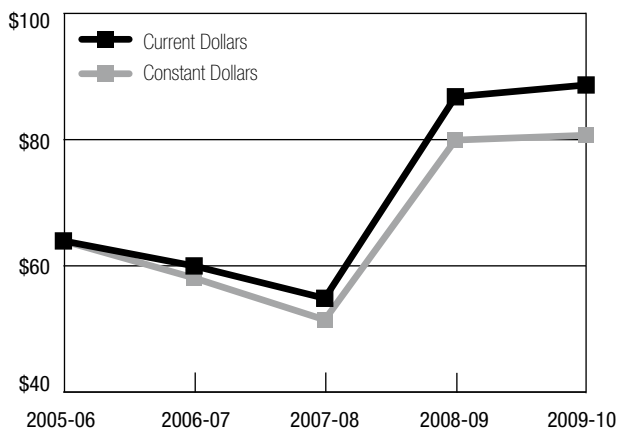
Operating Cost [In Thousands]



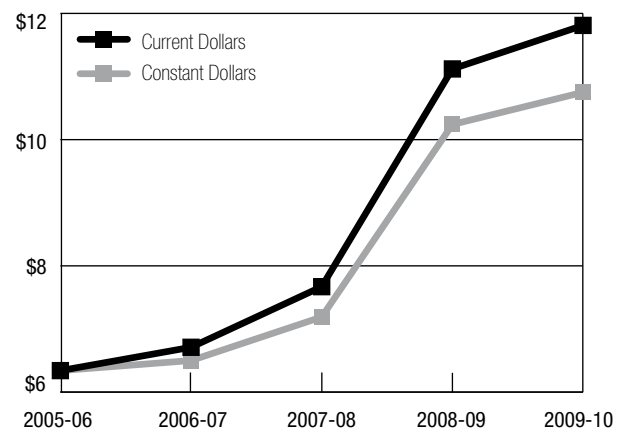
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

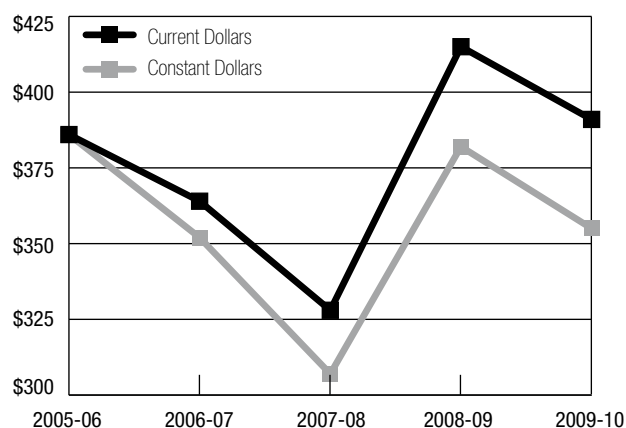


Cost Effectiveness — Cost/Passenger

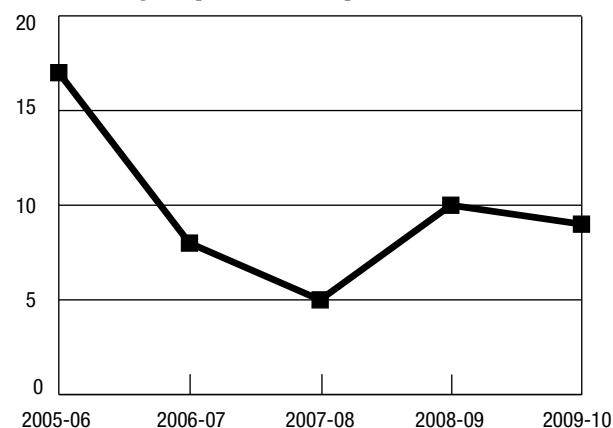


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	17	8	5	10	9
Average Weekday Ridership		59	42	25	21	27
Revenue Vehicle Miles (000)	PRVM	154	109	41	46	42
Revenue Vehicle Hours (000)	PRVH	8	6	3	4	5
Employee Equivalents (FTE)	PEmp	6	6	6	6	6
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$45.94	\$64.97	\$102.98	\$97.57	\$75.87
Cost Efficiency (constant FY06 \$)		\$45.94	\$62.90	\$96.58	\$89.87	\$69.05
Cost Effectiveness (current \$)	PCost/PPass	\$23.33	\$43.70	\$67.62	\$42.02	\$43.27
Cost Effectiveness (constant FY06 \$)		\$23.33	\$42.31	\$63.42	\$38.70	\$39.38
Service Effectiveness	PPass/PRVH	2.0	1.5	1.5	2.3	1.8
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.4	0.9	0.5	0.7	0.9
Farebox Recovery	PRev/PCost	10.1%	6.3%	2.7%	3.0%	3.3%

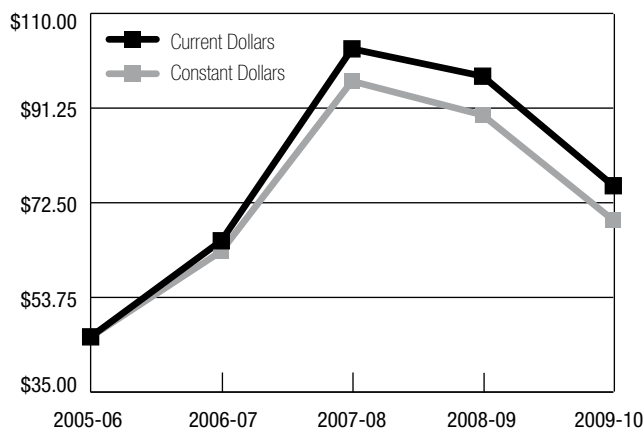
Operating Cost [In Thousands]



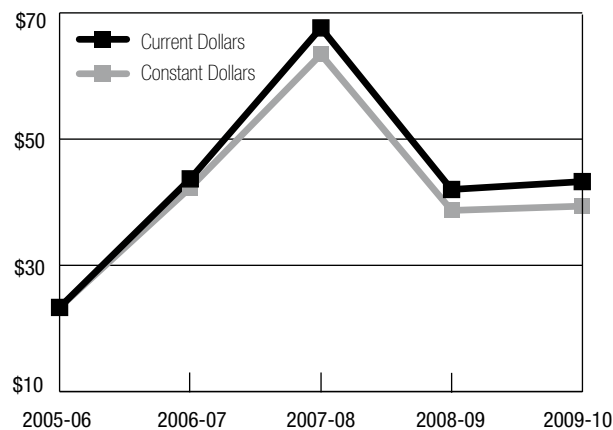
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Caltrain (Peninsula Corridor Joint Powers Board)

1250 San Carlos Avenue, San Carlos, CA 94070
<http://www.caltrain.org/>
 (650) 508-6200

General Description

Starting Year	1863: Southern Pacific; 1980: Caltrans; 1992: Joint Powers Board (JPB)
Organization Type	Joint powers authority comprised of City and County of San Francisco, SamTrans and Santa Clara Valley Transportation Authority. SamTrans is the managing agency of Caltrain.
Governing Body	3 representatives from each of the JPB member agencies
Contract Service	Amtrak (service and maintenance)

Service Area

Square Miles	424.5
Population	3,690,367
Ridership per Capita	3.2

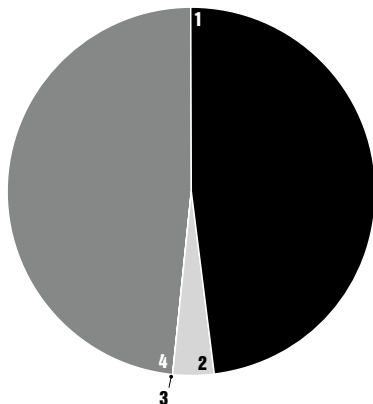
Fare Structure*

Category	One-Way	8-ride Ticket	Monthly Ticket	Ticket by Mail
Adult	\$2.50-\$11.25	\$17.00-\$76.50	\$66.25-\$298.25	Available for 8-ride & Monthly
Youth	\$1.25-\$5.50	\$8.50-\$38.25	\$33.00-\$149.00	Available for 8-ride & Monthly
Senior	\$1.25-\$5.50	\$8.50-\$38.25	\$33.00-\$149.00	Available for 8-ride & Monthly
Disabled	\$1.25-\$5.50	\$8.50-\$38.25	\$33.00-\$149.00	Available for 8-ride & Monthly

Services are provided in the counties of San Francisco, San Mateo and to Gilroy in Santa Clara

* Roundtrip fare is twice the one-way fare.

Operating Revenue, FY 2009-10



1	Farebox	49.2%
2	Non-Fare revenue	4.0%
3	STA	<1%
4	Other	46.9%

* Other: Subsidy from member agencies and rental income

System Characteristics

Active Fleet	147 Total
	118 Cars
	29 Locomotives
Routes	32 Total
	1 Rail
	31 Feeder Shuttle
Hours of Operation	
Monday – Friday	4:30 am – 1:32 am
Saturday	7:00 am – 1:37 am
Sunday	7:00 am – 10:36 pm

Inter-Operator Coordination

Inter-Operator Connections

ACE	Hwy. 17 Express
Amtrak	Monterey/SJ Express
BART	Muni
Capitol Corridor	SamTrans
Dumbarton Express	VTA

Joint Fare Instruments and Transfers

VTA Transfer w/Caltrain Monthly
SamTrans Transfer w/Caltrain Monthly



Caltrain

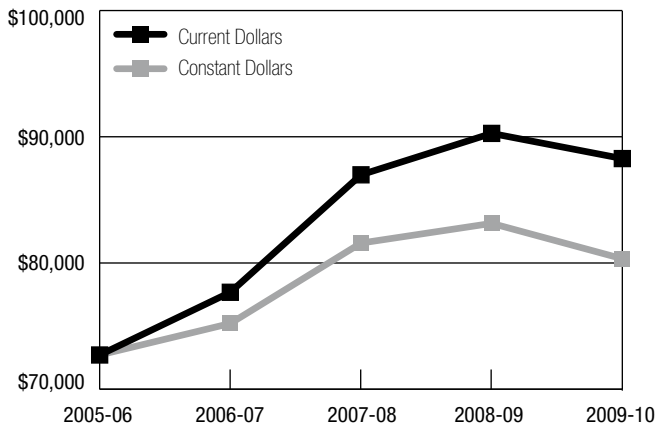
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Heavy Rail	HCost		72,711	77,680	86,985	90,267	88,272
Total Costs			\$72,711	\$77,680	\$86,985	\$90,267	\$88,272
Operating Revenue (000)							
Farebox	Heavy Rail	HRev	30,376	34,845	38,399	43,272	42,835
Total Farebox Revenue			\$30,376	\$34,845	\$38,399	\$43,272	\$42,835
Non-Fare Revenue			5,305	5,158	4,972	3,112	3,452
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			0	0	0	0	0
STA			787	3,286	130	0	0
Federal Transit Grants			2,625	0	229	120	1,132
Other*			33,618	34,391	43,228	43,763	40,853
Total Revenue			\$72,711	\$77,680	\$86,958	\$90,267	\$88,272

*Other: subsidy from member agencies and rental income.

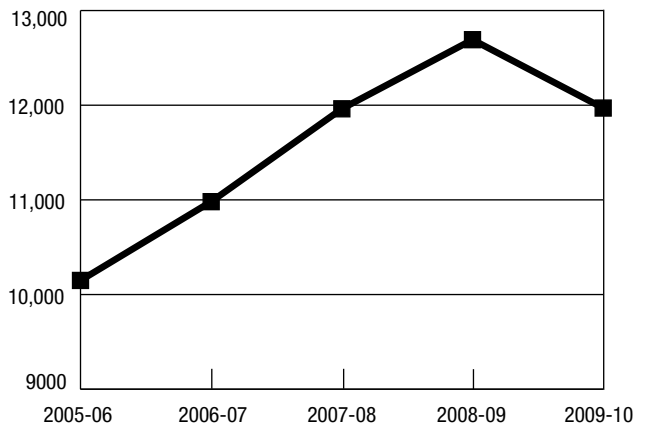
HEAVY RAIL PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	HPass	10,149	10,981	11,962	12,692	11,970
Average Weekday Ridership		32,291	34,867	37,000	40,066	37,745
Revenue Vehicle Miles (000)	HRVM	6,158	6,244	6,710	6,896	6,570
Revenue Vehicle Hours (000)	HRVH/HEmp	175	178	191	198	188
Employee Equivalent (FTE)**	HEmp	82	105	103	101	101
Performance Concepts		Measures				
Cost Efficiency (current \$)	HCost/HRVH	\$415.49	\$436.40	\$455.42	\$455.89	\$469.53
Cost Efficiency (constant FY06 \$)		\$415.49	\$422.52	\$427.11	\$419.89	\$427.32
Cost Effectiveness (current \$)	HCost/HPass	\$7.16	\$7.07	\$7.27	\$7.11	\$7.37
Cost Effectiveness (constant FY06 \$)		\$7.16	\$6.85	\$6.82	\$6.55	\$6.71
Service Effectiveness	HPass/HRVH	58.0	61.7	62.6	64.1	63.7
Service Effectiveness	HPass/HRVM	1.6	1.8	1.8	1.8	1.8
Labor Efficiency (000)	HRVH/HEmp	2.1	1.7	1.9	2.0	1.9
Farebox Recovery	HRev/HCost	41.8%	44.9%	44.1%	47.9%	48.5%

** FTE numbers for Caltrain/JPB were not reported to the National Transit Database. Per the Joint Powers Agreement, SamTrans acts as the managing agency for Caltrain/JPB. FTE noted here for the purpose of the Bay Area Transit Operators Statistical Summary were calculated based on numbers of SamTrans staff hours billed to the JPB for work performed on behalf of Caltrain/JPB. The number of hours were then divided by 2000 hours/FTE to arrive at the FTE figure reported above; these numbers were generated for the purpose of this report only.

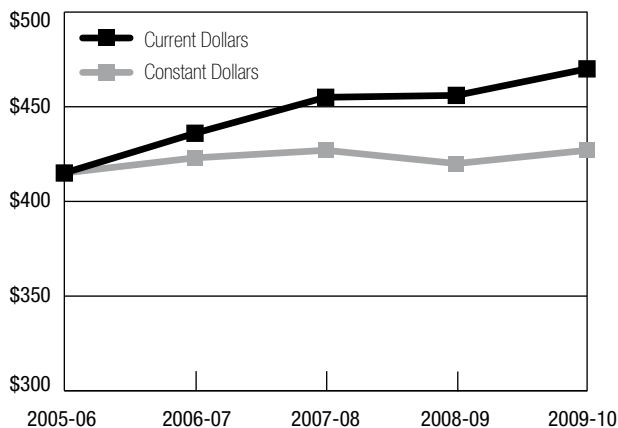
Operating Cost [In Thousands]



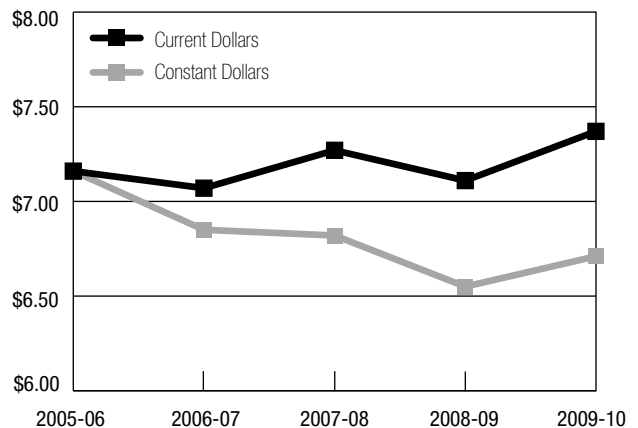
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



2477 Arnold Industrial Way, Concord, CA 94520-5335

<http://www.cccta.org>

(925) 676-7500

General Description

Starting Year	1980
Organization Type	Joint Powers Authority
Governing Body	11-member board, with city and county representatives
Board Selection	Appointed by County Board of Supervisors and city councils
Advisory Board	Civilian Advisory Committee of appointed local representatives

Service Area

Square Miles	180
Population	461,500
Ridership per Capita	7.5

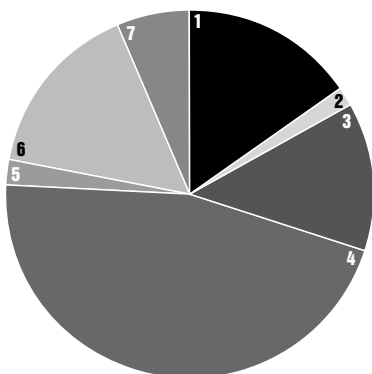
Service area includes the cities of Concord, Clayton, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek; the towns of Danville and Moraga; and unincorporated areas of central Contra Costa County.

Fixed-Route Fare Structure

Category	Single Fare
Adult	\$2.00
Youth (under 6)	Free
Senior/Disabled	\$1.00
Transfer	Free
Inter-Operator Transfer	\$1.00
*BART to Bus transfer	

(*Fares changed in March 2009)

Operating Revenue, FY 2009–10



1	Total Farebox revenue	15%
2	Non-Farebox revenue	2%
3	County Sales Tax	13%
4	TDA	46%
5	STA	2%
6	Federal Transit Grant	16%
7	Other	6%

System Characteristics

Active Fleet	194 Total
	131 Motor Buses
	63 Vans

Routes	30 Total
	23 Local
	7 Express

Hours of Operation

Monday – Friday	4:30 am – 11:30 pm
Saturday	7:00 am – 10:30 pm
Sunday	7:00 am – 10:30 pm

Inter-Operator Coordination

Inter-Operator Connections

Amtrak	MAX (Modesto)
BART	Benicia Breeze
LAVTA	Vallejo Transit
Tri Delta Transit	Solano Express
WestCAT	

Joint Fare Instruments and Transfers

BART Plus Transfer
BART Transfer
LAVTA Transfer
Tri Delta Transit Transfer
WestCAT Transfer
East Bay Value Pass



The County Connection



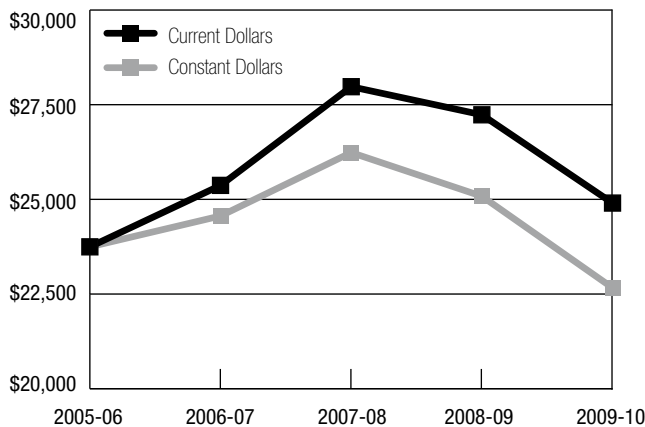
County Connection

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		23,746	25,369	27,975	27,233	24,902
Paratransit	PCost		4,310	4,403	4,925	4,936	5,412
Total Costs			\$28,056	\$29,772	\$32,900	\$32,169	\$30,314
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	3,879	4,424	4,737	4,562	4,084
	Paratransit	PRev	415	472	485	537	574
Total Farebox Revenue			\$4,294	\$4,896	\$5,222	\$5,099	\$4,657
Non-Fare Revenue			565	641	722	689	503
Property Tax			0	0	0	0	0
County Sales Tax			2,340	3,202	2,381	2,558	3,936
TDA			17,134	15,754	13,407	15,755	13,936
STA			842	2,247	5,717	2,514	702
Federal Transit Grants			1,124	2,858	2,874	2,847	4,710
Other			797	174	2,578	2,352	1,869
Total Revenue			\$27,097	\$29,772	\$32,900	\$31,814	\$30,314

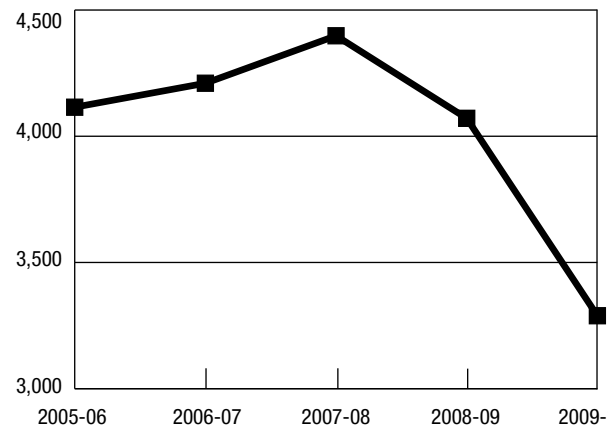
County Connection

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	4,115	4,210	4,398	4,071	3,289
Average Weekday Ridership		14,940	15,338	16,008	14,846	12,500
Revenue Vehicle Miles (000)	BRVM	3,041	3,222	3,324	3,110	2,552
Revenue Vehicle Hours (000)	BRVH	243	260	281	267	219
Employee Equivalents (FTE)	BEmp	270	270	300	265	263
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$97.74	\$97.64	\$99.58	\$101.89	\$113.58
Cost Efficiency (constant FY06 \$)		\$97.74	\$94.53	\$93.39	\$93.84	\$103.37
Cost Effectiveness (current \$)	BCost/BPass	\$5.77	\$6.03	\$6.36	\$6.69	\$7.57
Cost Effectiveness (constant FY06 \$)		\$5.77	\$5.83	\$5.97	\$6.16	\$6.89
Service Effectiveness	BPass/BRVH	16.9	16.2	15.7	15.2	15.0
Service Effectiveness	BPass/BRVM	1.4	1.3	1.3	1.3	1.3
Labor Efficiency (000)	BRVH/BEmp	0.9	1.0	0.9	1.0	0.8
Farebox Recovery	BRev/BCost	16.3%	17.4%	16.9%	16.8%	16.4%

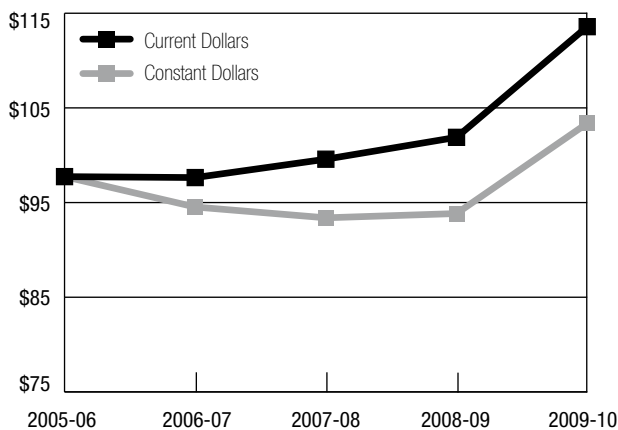
Operating Cost [In Thousands]



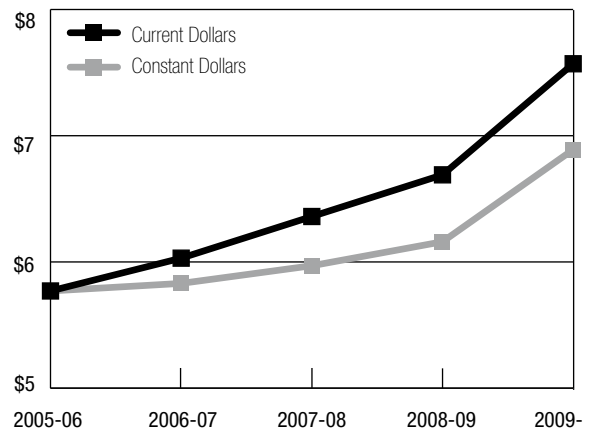
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

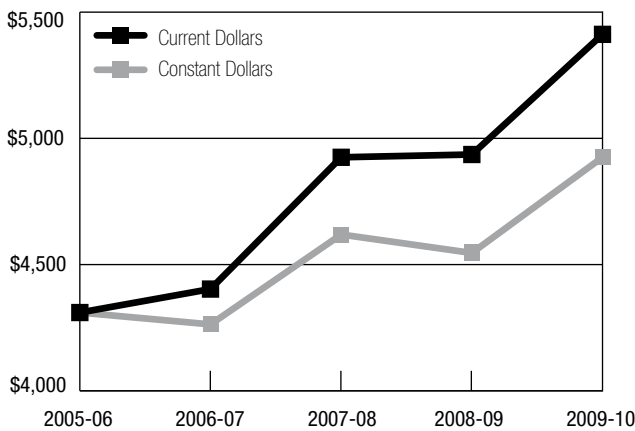


Cost Effectiveness — Cost/Passenger

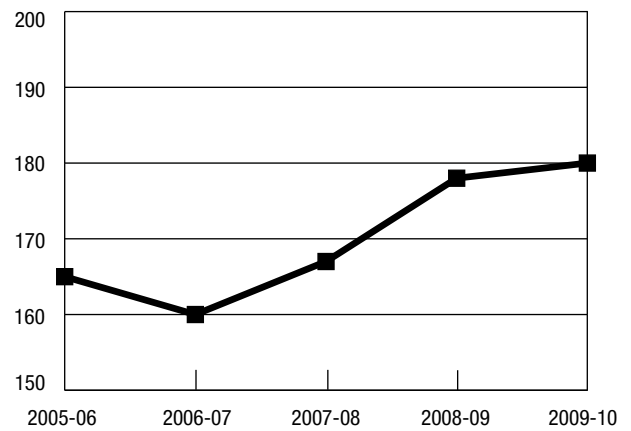


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	165	160	167	178	180
Average Weekday Ridership		611	593	600	660	675
Revenue Vehicle Miles (000)	PRVM	1,343	1,343	1,362	1,395	1,394
Revenue Vehicle Hours (000)	PRVH	81	82	83	87	87
Employee Equivalents (FTE)	PEmp	3	3	3	2	2
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$53.13	\$53.46	\$59.02	\$56.99	\$62.13
Cost Efficiency (constant FY06 \$)		\$53.13	\$51.76	\$55.35	\$52.49	\$56.55
Cost Effectiveness (current \$)	PCost/PPass	\$26.11	\$27.60	\$29.51	\$27.81	\$30.07
Cost Effectiveness (constant FY06 \$)		\$26.11	\$26.72	\$27.68	\$25.61	\$27.36
Service Effectiveness	PPass/PRVH	2.0	1.9	2.0	2.0	2.1
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	27.0	27.5	27.8	433.0	436.0
Farebox Recovery	PRev/PCost	9.6%	10.7%	9.9%	10.9%	10.6%

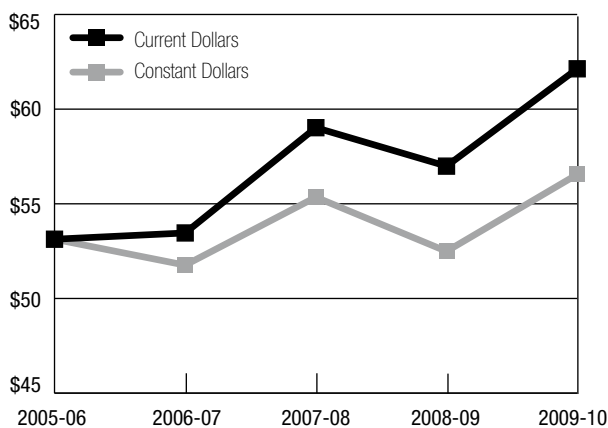
Operating Cost [In Thousands]



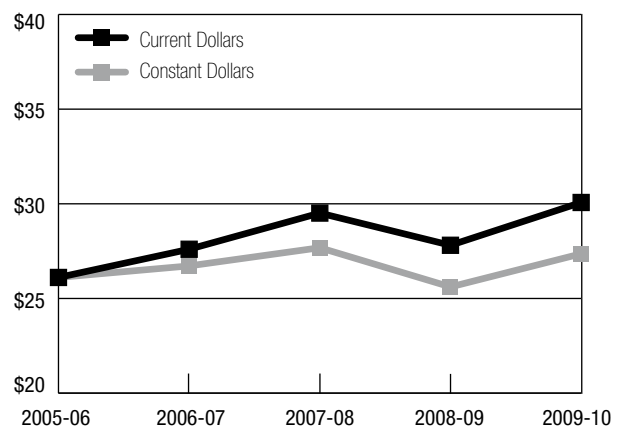
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Fairfield/Suisun Transit System

2000 Cadenasso Drive, Fairfield, CA 94533
<http://www.ci.fairfield.ca.us/busroutes.htm>
 (707) 428-7635

General Description

Starting Year	1975 Fairfield, 1989 Fairfield & Suisun City transit systems consolidated
Organization Type	Municipal transit agency
Governing Body	Fairfield City Council
Board Selection	5 City Council members elected at large
Contract Service	MV Transportation

Service Area

Square Miles	41
Population	131,661
Ridership per Capita	7.0

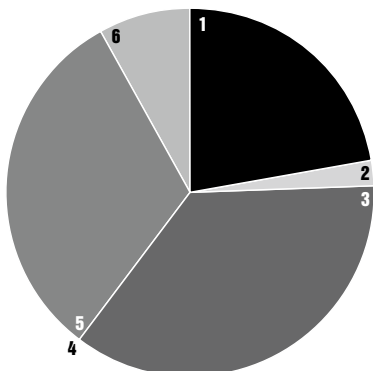
Service is provided in the cities of Fairfield (which consists of the Travis Air Force Base and the Cordelia Villages Area) and Suisun City. The combined intercity and commute routes (Routes 20, 30 and 40) connect Fairfield with Vacaville, Dixon, UC Davis, downtown Sacramento and Pleasant Hill BART station.

Fixed-Route Fare Structure

Zone	Regular Fare	SDM* Fare	Monthly Pass	SDM* Monthly Pass	10 Ride Pass
TAFB Service	\$1.00	\$0.50	\$30.00	\$15.00	\$10.00
Local	\$1.50	\$0.75	\$50.00	\$25.00	\$15.00
+1	\$2.75	\$1.25	\$70.00	\$35.00	\$27.50
+2	\$3.75	\$1.75	\$90.00	\$45.00	\$37.50
+3	\$4.75	\$2.25	\$110.00	\$55.00	\$47.50
+4	\$5.75	\$2.75	\$130.00	\$65.00	\$57.50
+5	\$6.75	\$3.25	\$150.00	\$75.00	\$67.50

*SDM = "Senior - Disabled - Medicare Cardholder"

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	22%
2	Non-Fare Revenue	2%
3	TDA	36%
4	STA	<1%
5	Federal Transit Grants	32%
6	Other	8%

System Characteristics

Active Fleet	68 Total
	62 Motor Buses
	7 Paratransit

Routes	13 Total
	9 Local
	4 Other/Express

Hours of Operation

Monday – Friday	4:10 am – 8:31 pm
Saturday	8:30 am – 6:15 pm
Sunday	No service

Inter-Operator Coordination

Inter-Operator Connections

- BART
- Benicia Breeze
- Capitol Corridor
- Dixon Redit-Ride
- LAVTA
- Sacramento Regional Transit
- Unitrans
- Vacaville City Coach
- Vallejo Transit
- Yolobus



Fairfield/Suisun Transit System

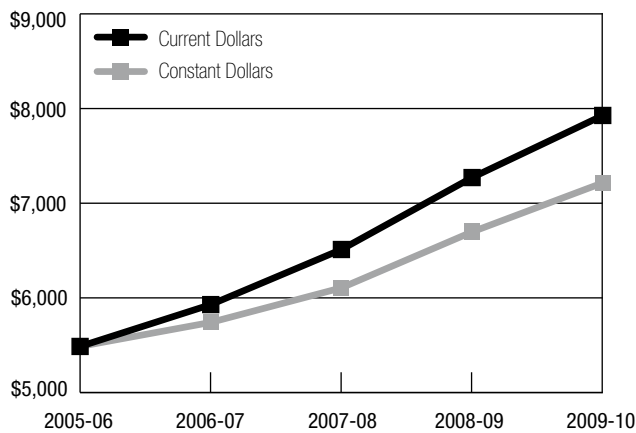
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		5,487	5,929	6,511	7,271	7,927
Paratransit*	PCost		588	697	886	948	1,143
Total Costs			\$6,075	\$6,627	\$7,397	\$8,219	\$9,070
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,171	1,620	1,869	2,019	1,915
	Paratransit*	PRev	52	57	67	55	80
Total Farebox Revenue			\$1,223	\$1,677	\$1,936	\$2,074	\$1,995
Non-Fare Revenue			140	11	276	239	179
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			3,334	5,231	3,851	3,715	3,172
STA			0	288	230	230	0
Federal Transit Grants			1,757	2,312	2,196	2,531	2,812
Other			652	881	847	711	711
Total Revenue			\$7,106	\$10,400	\$9,336	\$9,500	\$8,869

* Only DART demand response service are included in this summary

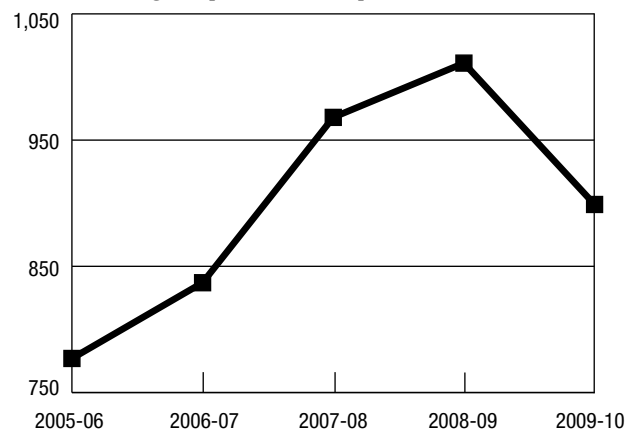
Fairfield/Suisun Transit System

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	777	837	968	1,011	899
Average Daily Ridership		2,500	2,858	3,651	3,359	2,928
Revenue Vehicle Miles (000)	BRVM	1,012	1,421	1,545	1,587	1,616
Revenue Vehicle Hours (000)	BRVH	61	73	77	79	85
Employee Equivalents (FTE)	BEmp	42	52	72	72	72
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$89.95	\$81.22	\$84.22	\$92.04	\$93.26
Cost Efficiency (constant FY06 \$)		\$89.95	\$78.64	\$78.98	\$84.77	\$84.88
Cost Effectiveness (current \$)	BCost/BPass	\$7.06	\$7.08	\$6.73	\$7.19	\$8.82
Cost Effectiveness (constant FY06 \$)		\$7.06	\$6.86	\$6.31	\$6.62	\$8.03
Service Effectiveness	BPass/BRVH	12.7	11.5	12.5	12.8	10.6
Service Effectiveness	BPass/BRVM	0.8	0.6	0.6	0.6	0.6
Labor Efficiency (000)	BRVH/BEmp	1.5	1.4	1.1	1.1	1.2
Farebox Recovery	BRev/BCost	21.3%	27.3%	28.7%	27.8%	24.2%

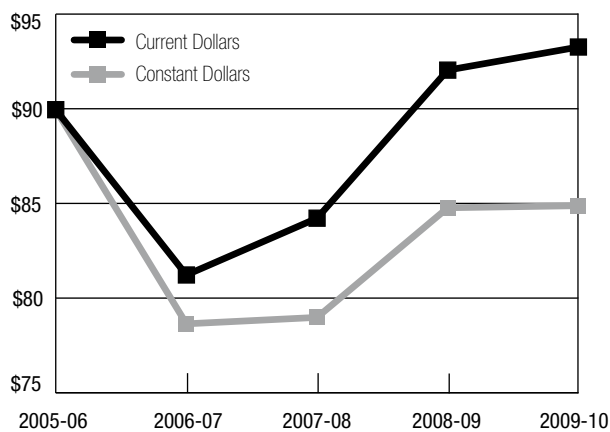
Operating Cost [In Thousands]



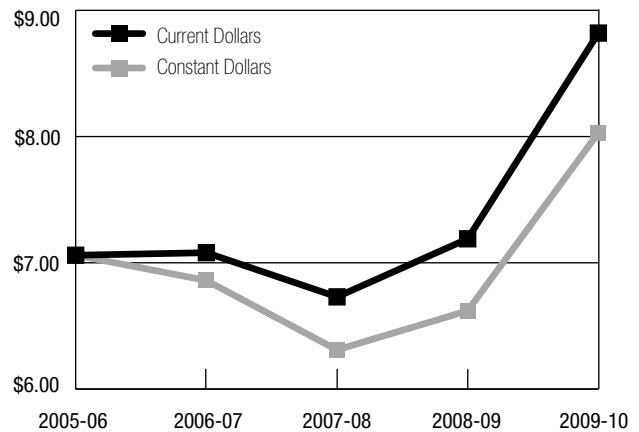
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



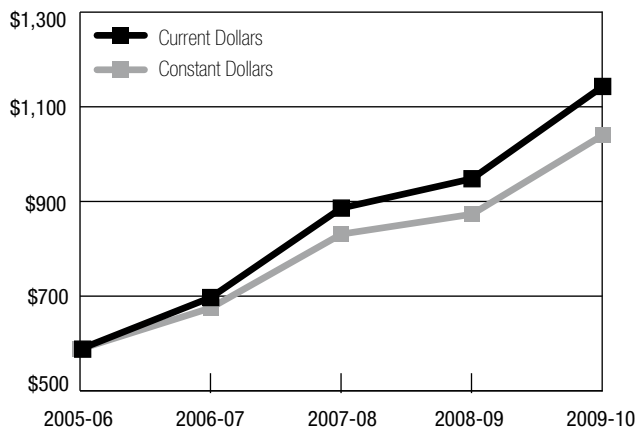
Cost Effectiveness — Cost/Passenger



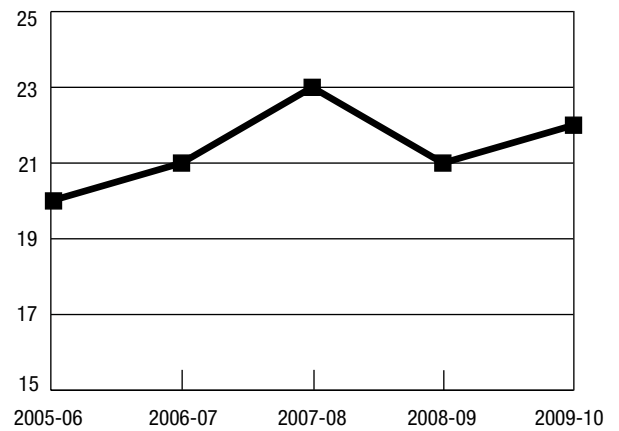
PARATRANSIT PERFORMANCE*		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	20	21	23	21	22
Average Daily Ridership		67	67	80	67	73
Revenue Vehicle Miles (000)	PRVM	118	132	150	151	199
Revenue Vehicle Hours (000)	PRVH	10	10	11	11	13
Employee Equivalents (FTE)	PEmp	10	10	10	10	10
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$58.80	\$68.42	\$82.82	\$86.14	\$87.91
Cost Efficiency (constant FY06 \$)		\$58.80	\$66.25	\$77.67	\$79.34	\$80.00
Cost Effectiveness (current \$)	PCost/PPass	\$29.40	\$32.86	\$39.19	\$45.12	\$51.95
Cost Effectiveness (constant FY06 \$)		\$29.40	\$31.82	\$36.75	\$41.56	\$47.28
Service Effectiveness	PPass/PRVH	2.0	2.1	2.1	1.9	1.7
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	1.0	1.0	1.1	1.1	1.3
Farebox Recovery	PRev/PCost	8.8%	8.2%	7.6%	5.8%	7.0%

* Only DART demand response service are included in this summary

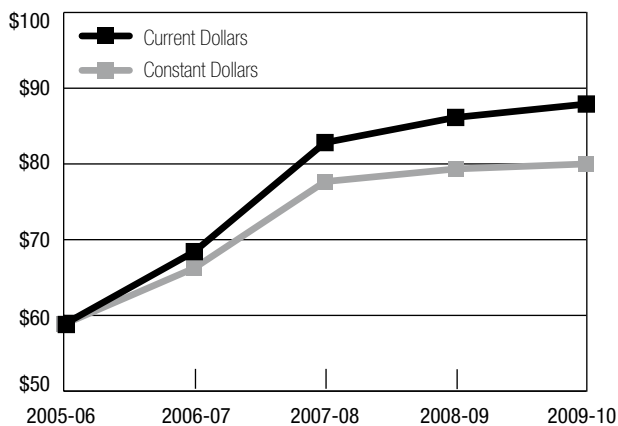
Operating Cost [In Thousands]



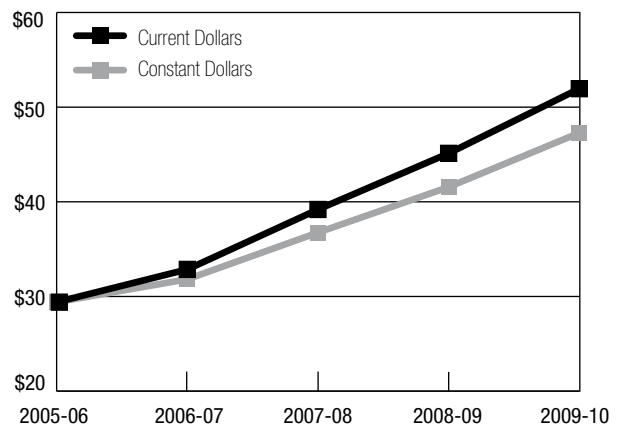
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Golden Gate Transit (Golden Gate Bridge, Highway and Transportation District)

1011 Andersen Drive, San Rafael, CA 94901

<http://www.goldengate.org/>

(415) 257-4417

General Description

Starting Year	1928 Golden Gate Bridge 1970 Ferry service 1971 Bus 1972 Transbay bus
Organization Type	Bridge, Highway and Transit District created by the State Legislature
Governing Body	19-member board of directors
Board Selection	Appointed by county boards of supervisors

Service Area

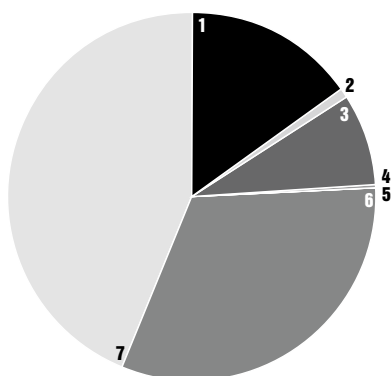
Square Miles	160
Population	815,000
Ridership per Capita	10.3

GGBHTD's service area includes the City and County of San Francisco, and the counties of Marin and Sonoma. Del Norte, Mendocino and Napa counties are voting members of the transit district, but GGBHTD does not extend its services into these counties. GGBHTD also provides a regional transit link between Marin and western Contra Costa counties.

Fixed-Route Fare Structure

Category	Single Fare	Ferry
Adult	\$3.30-\$8.80	\$7.45
Youth	\$1.65-\$4.40	\$3.70
Senior	\$1.65-\$4.40	\$3.70
Disabled	\$1.65-\$4.40	\$3.70
Transfers	Free	Free

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	15%
2	Non-Fare Revenue	1%
3	TDA	8%
4	STA	<1%
5	Federal Transit Grants	<1%
6	Toll Revenues	32%
7	Other	44%

* Other: General Fund, miscellaneous non-operating revenues

System Characteristics

Active Fleet	206 Total 201 Motor Buses 5 Ferry
Routes	48 Total 21 Local 19 Transbay Commuter 2 Other Commuter 6 Transbay Basic

Hours of Operation

Monday – Sunday 4:00 am – 2:30 am

Inter-Operator Coordination

Inter-Operator Connections

AC Transit
BART
Marin Transit
Mendocino Transit
Muni
Petaluma Transit
SamTrans
Santa Rosa City Bus
Sonoma County Transit
Tiburon Ferry (Blue & Gold)
Vallejo Transit
VINE
WestCAT

Joint Fare Instruments and Transfers

AC Transit
Marin Transit
Muni - Golden Gate Ferry Transfer Agreement
SamTrans
Sonoma County Interoperator Transfer Agreement
Sonoma County Superpass
TransLink®
Vallejo Transit
WestCAT



Golden Gate Transit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus*	BCost		59,221	60,207	68,483	64,348	73,562
Ferry	FCost		18,541	19,064	22,943	23,403	22,639
Paratransit	PCost		3,667	4,056	4,368	4,162	4,379
Total Costs			\$81,429	\$83,327	\$95,793	\$91,913	\$100,580
Operating Revenue (000)							
Farebox:	Fixed-Route Bus*	BRev	14,473	16,039	14,747	15,061	11,500
	Ferry	FRev	8,342	9,166	9,863	10,067	10,660
	Paratransit	PRev	245	263	274	284	262
Total Farebox Revenue			\$23,060	\$25,468	\$24,884	\$25,412	\$22,422
Non-Fare Revenue			1,415	1,384	1,423	1,484	1,246
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			14,628	15,056	14,980	13,743	11,780
STA			2,797	5,587	5,541	3,758	319
Federal Transit Grants			3,811	707	839	402	38
Other			35,718	35,284	48,290	47,284	64,936
Total Revenue			\$81,429	\$83,485	\$95,957	\$92,084	\$100,740

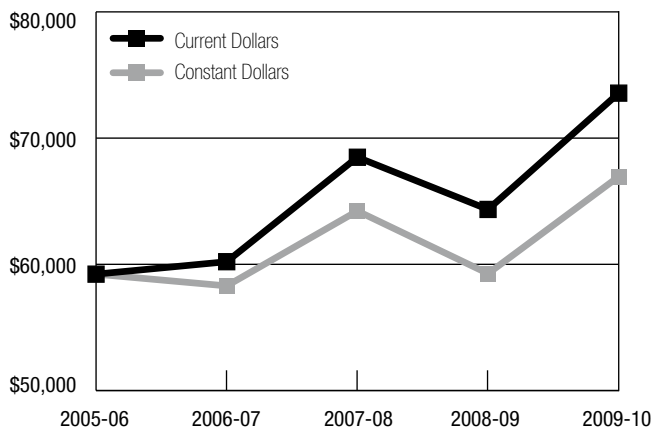
* Fixed-Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

Golden Gate Transit

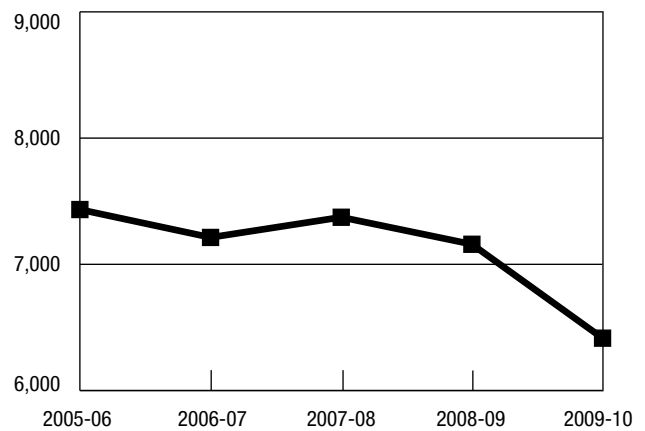
FIXED-ROUTE BUS PERFORMANCE*		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	7,434	7,213	7,373	7,159	6,415
Average Weekday Ridership		24,986	24,109	24,553	23,965	21,594
Revenue Vehicle Miles (000)	BRVM	5,079	5,110	5,284	5,385	4,938
Revenue Vehicle Hours (000)	BRVH	333	332	341	349	342
Employee Equivalents (FTE)	BEmp	393	393	398	398	400
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$177.96	\$181.39	\$200.68	\$184.56	\$215.14
Cost Efficiency (constant FY06 \$)		\$177.96	\$175.62	\$188.20	\$169.99	\$195.80
Cost Effectiveness (current \$)	BCost/BPass	\$7.97	\$8.35	\$9.29	\$8.99	\$11.47
Cost Effectiveness (constant FY06 \$)		\$7.97	\$8.08	\$8.71	\$8.28	\$10.44
Service Effectiveness	BPass/BRVH	22.3	21.7	21.6	20.5	18.8
Service Effectiveness	BPass/BRVM	1.5	1.4	1.4	1.3	1.3
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.9	0.9	0.9
Farebox Recovery	BRev/BCost	24.4%	26.6%	21.5%	23.4%	15.6%

* Fixed-Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

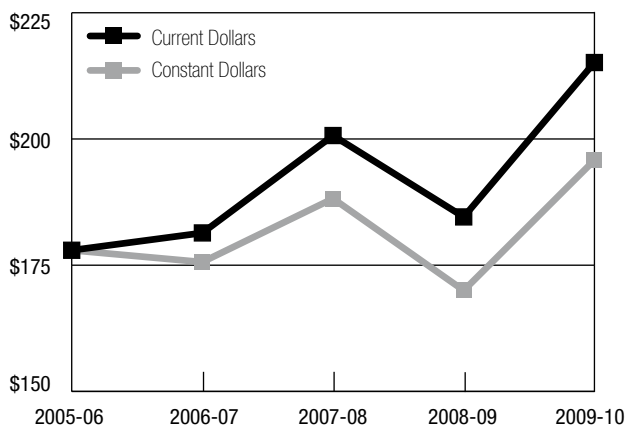
Operating Cost [In Thousands]



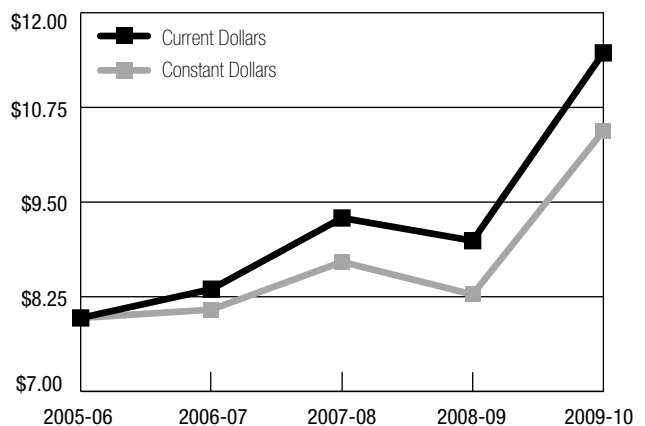
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

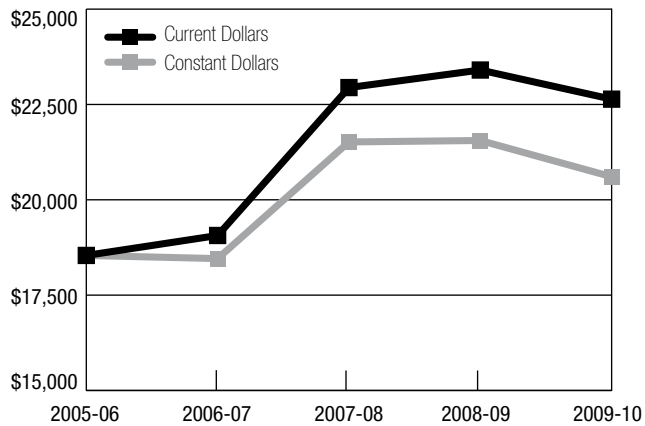


Cost Effectiveness — Cost/Passenger

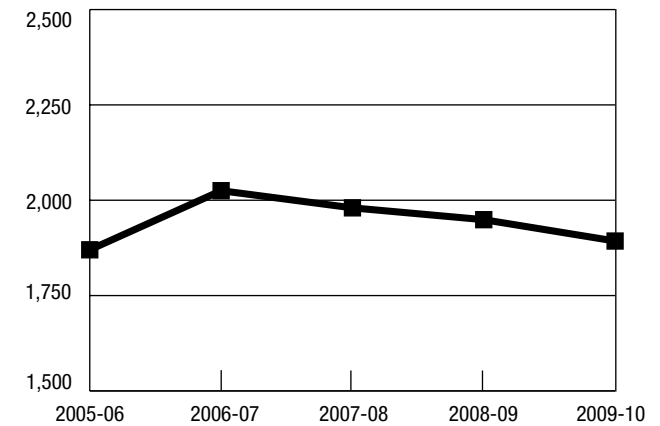


FERRY PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	FPass	1,870	2,025	1,980	1,949	1,893
Average Weekday Ridership		6,099	6,590	6,340	6,273	6,014
Revenue Vehicle Miles (000)	FRVM	184	183	188	187	184
Revenue Vehicle Hours (000)	FRVH	14	14	14	14	14
Employee Equivalents (FTE)	FEmp	74	78	79	79	79
Performance Concepts		Measures				
Cost Efficiency (current \$)	FCost/FRVH	\$1,346.00	\$1,398.67	\$1,628.40	\$1,688.53	\$1,660.83
Cost Efficiency (constant FY06 \$)		\$1,346.00	\$1,354.16	\$1,527.19	\$1,555.18	\$1,511.52
Cost Effectiveness (current \$)	FCost/FPass	\$9.91	\$9.41	\$11.59	\$12.01	\$11.96
Cost Effectiveness (constant FY06 \$)		\$9.91	\$9.12	\$10.87	\$11.06	\$10.88
Service Effectiveness	FPass/FRVH	135.8	148.6	140.5	140.6	138.9
Service Effectiveness	FPass/FRVM	10.2	11.1	10.5	10.4	10.3
Labor Efficiency (000)	FRVH/FEmp	0.2	0.2	0.2	0.2	0.2
Farebox Recovery	FRev/FCost	45.0%	48.1%	43.0%	43.0%	47.1%

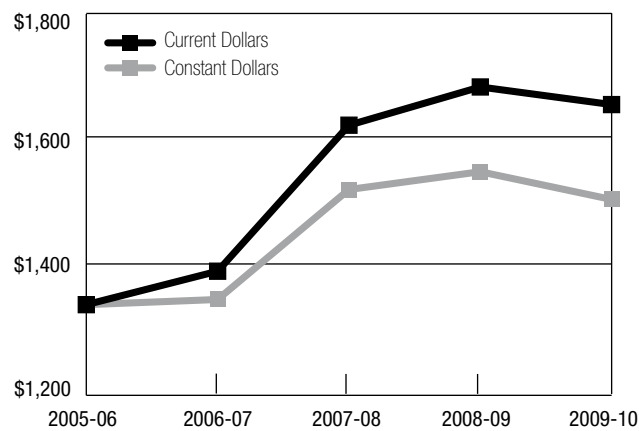
Operating Cost [In Thousands]



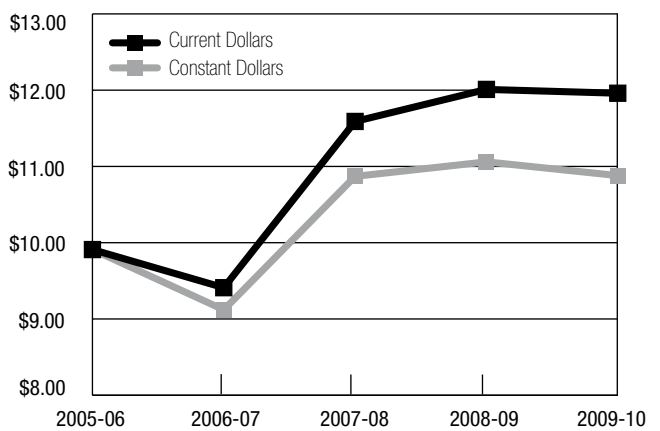
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



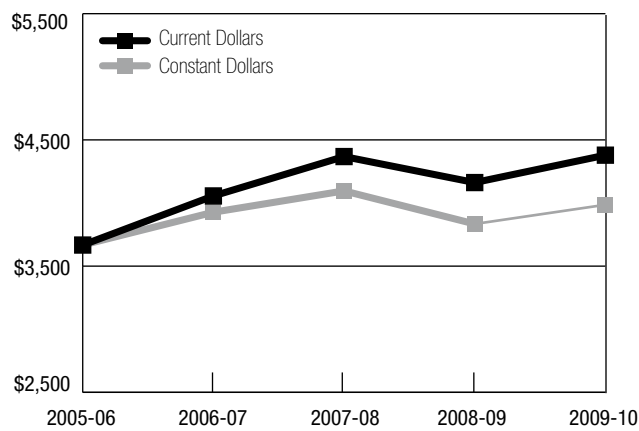
Cost Effectiveness — Cost/Passenger



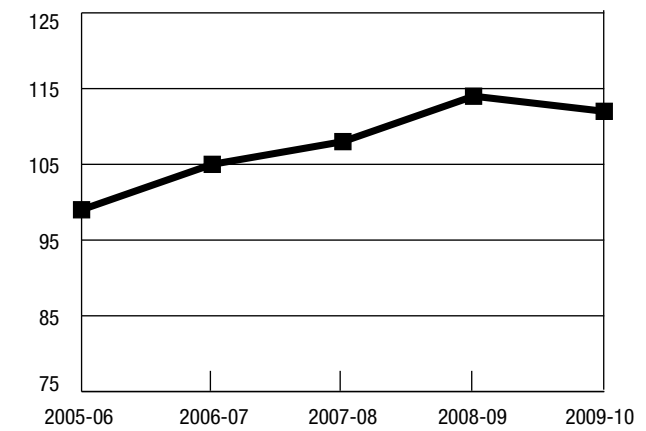
Golden Gate Transit

PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	Ppass	99	105	108	114	112
Average Weekday Ridership		334	355	360	385	381
Revenue Vehicle Miles (000)	PRVM	889	954	998	1,024	953
Revenue Vehicle Hours (000)	PRVH	52	55	57	59	56
Employee Equivalents (FTE)	PEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$71.03	\$73.66	\$77.28	\$70.63	\$78.01
Cost Efficiency (constant FY06 \$)		\$71.03	\$71.31	\$72.48	\$65.05	\$70.99
Cost Effectiveness (current \$)	PCost/PPass	\$37.05	\$38.49	\$40.50	\$36.57	\$39.16
Cost Effectiveness (constant FY06 \$)		\$37.05	\$37.26	\$37.98	\$33.68	\$35.64
Service Effectiveness	PPass/PRVH	1.9	1.9	1.9	1.9	2.0
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	PRev/PCost	6.7%	6.5%	6.3%	6.8%	6.0%

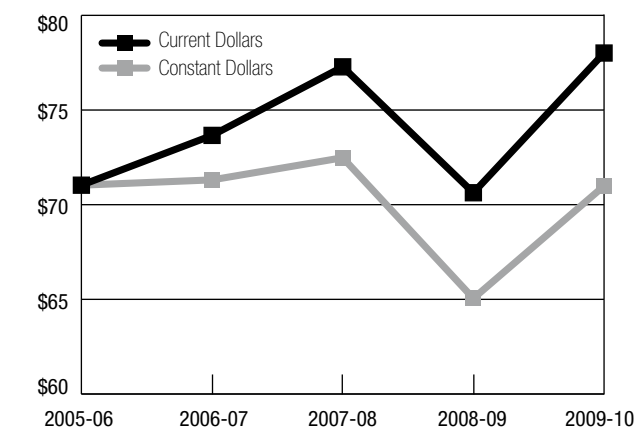
Operating Cost [In Thousands]



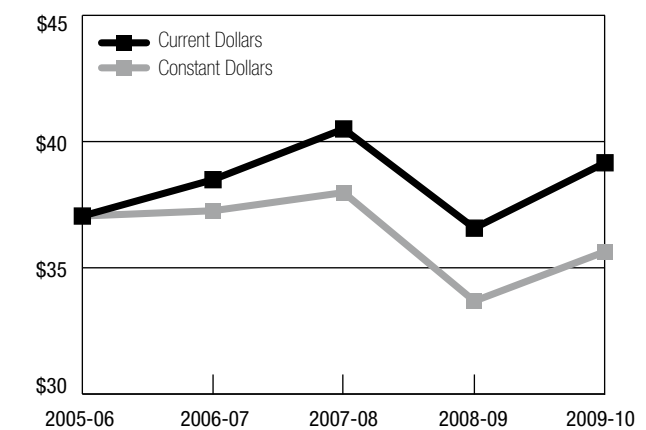
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





General Description

Starting Year	1970
Organization Type	Created by the City Council
Governing Body	5-member City Council
Board Selection	Citywide vote

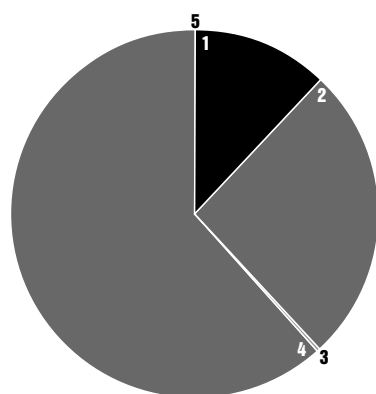
Service Area

Square Miles	3.3
Population	11,300
Ridership per Capita	1.3

Fixed-Route Fare Structure

Category	Single Fare
Adult	\$1.50
Youth (under 4)	Free
Student	\$1.00
Senior	\$0.75
Disabled	\$0.75
Transfers	N/A

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	12%
2	County Sales Tax	26%
3	Other	<1%
4	TDA	62%
5	STA	<1%

System Characteristics

Active Fleet	1 Buses
Routes	1 Total 1 Fixed-Route

Hours of Operation

Fixed-Route:

Monday – Saturday	8:30 am – 4:20 pm
Sunday	No service

Inter-Operator Coordination

Inter-Operator Connections

Sonoma County Transit

Joint Fare Instruments and Transfers

Sonoma County Transit



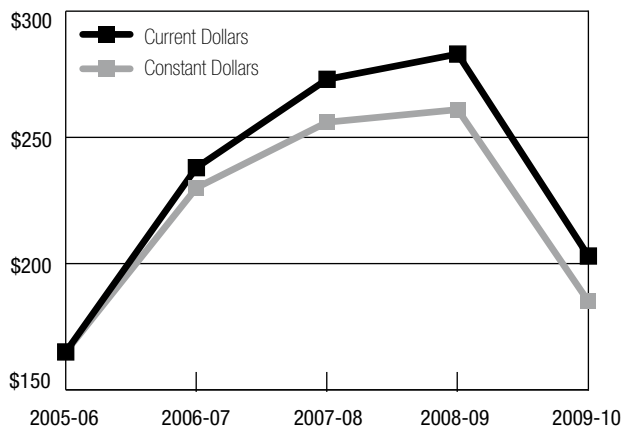
Healdsburg Transit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus		BCost	165	238	273	283	203
Total Costs			\$165	\$238	\$273	\$283	\$203
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	19	19	20	19	17
Total Farebox Revenue			\$19	\$19	\$20	\$19	\$17
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			45	48	46	42	37
TDA			148	139	175	229	89
STA			19	15	30	7	0
Federal Transit Grants			0	0	0	0	0
Other			3	0	4	1	0
Total Revenue			\$234	\$221	\$275	\$297	\$144

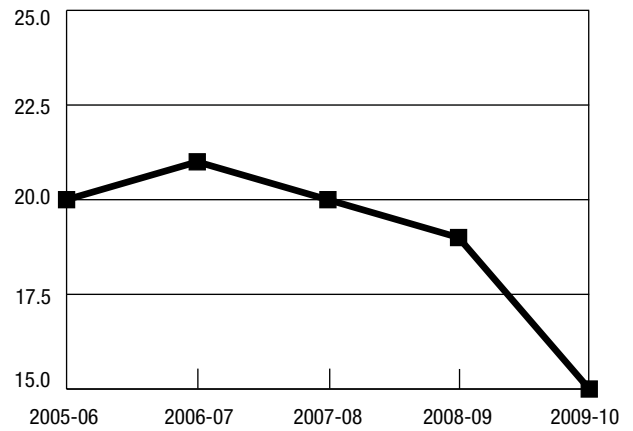
Healdsburg Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	20	21	20	19	15
Average Weekday Ridership		385	404	388	373	292
Revenue Vehicle Miles (000)	BRVM	37	37	37	38	34
Revenue Vehicle Hours (000)	BRVH	3	3	4	4	3
Employee Equivalents (FTE)	BEmp	5	5	5	5	4
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$49.07	\$79.33	\$74.43	\$76.64	\$62.11
Cost Efficiency (constant FY06 \$)		\$49.07	\$76.81	\$69.81	\$70.59	\$56.52
Cost Effectiveness (current \$)	BCost/BPass	\$8.24	\$11.33	\$13.51	\$14.60	\$13.40
Cost Effectiveness (constant FY06 \$)		\$8.24	\$10.97	\$12.67	\$13.44	\$12.20
Service Effectiveness	BPass/BRVH	6.0	7.0	5.5	5.3	4.6
Service Effectiveness	BPass/BRVM	0.5	0.6	0.5	0.5	0.4
Labor Efficiency (000)	BRVH/BEmp	0.7	0.6	0.7	0.7	0.8
Farebox Recovery	BRev/BCost	11.5%	8.0%	7.2%	6.8%	8.6%

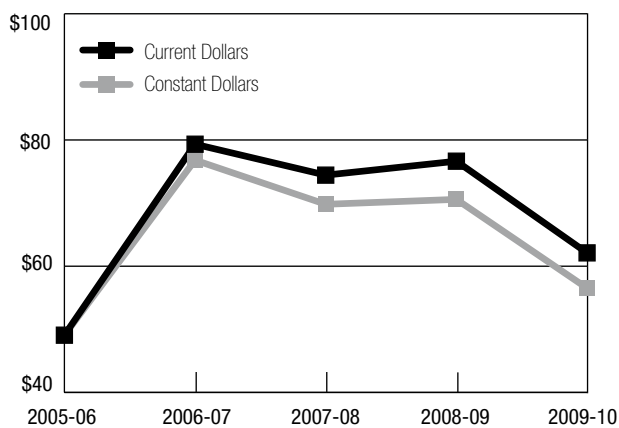
Operating Cost [In Thousands]



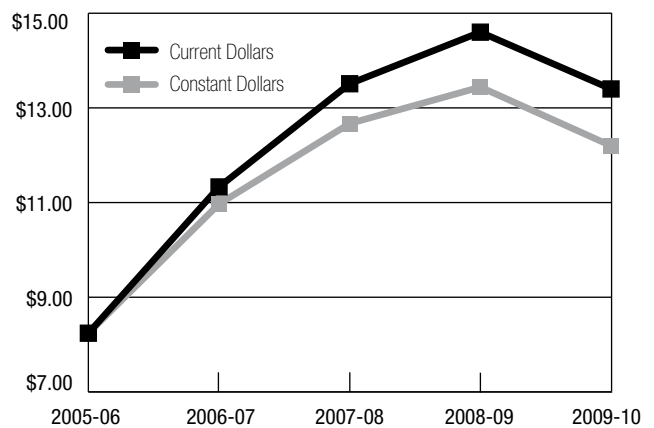
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





LAVTA (Livermore Amador Valley Transit Authority/Wheels)

1362 Rutan Court, Suite 100, Livermore, CA 94551
<http://www.lavta.org/>
 (925) 455-7555

General Description

Starting Year	1986
Organization Type	Transit authority
Governing Body	7-member board of directors
Board Selection	Appointed by respective city councils and Alameda County Board of Supervisors
Contract Service	MV Public Transportation, Inc.

Service Area

Square Miles	40
Population	171,652
Ridership per Capita	10.5

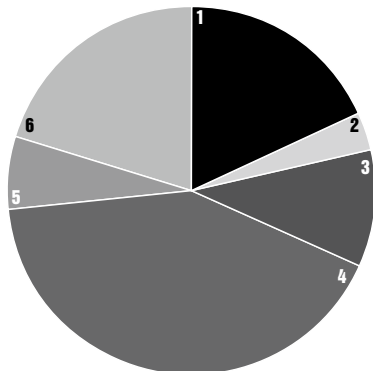
LAVTA's service area includes the cities of Livermore, Pleasanton, Dublin and the unincorporated areas of eastern Alameda County, with commuter service to Contra Costa County and Silicon Valley.

Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$2.00	\$60.00
Youth (under 6)	Free	—
Student	\$2.00	\$60.00
Senior	\$1.00	\$18.00
Disabled	\$1.00	\$18.00
Transfer	Free	—
Inter-Operator Transfer	Free*	—

* Transfers from BART are \$0.85.

Operating Revenue, FY 2009-10



1	Total Farebox revenue	18%
2	Non-Farebox revenue	3%
3	County Sales Tax	10%
4	TDA	42%
5	STA	6%
6	Federal Transit Grant	20%

System Characteristics

Active Fleet	92 Total
	74 Motor Buses
	18 Demand Response

Routes	18 Total
---------------	-----------------

Hours of Operation

Monday – Sunday 24 hours

Inter-Operator Coordination

Inter-Operator Connections

ACE
 BART
 County Connection

Joint Fare Instruments and Transfers

ACE Transfer
 BART Transfer
 County Connection Transfer

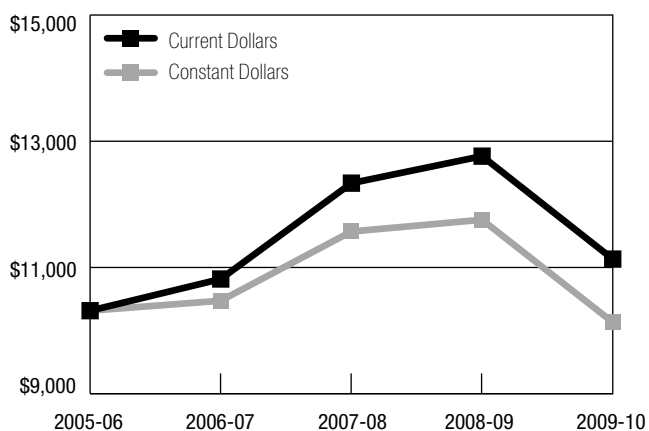


LAVTA

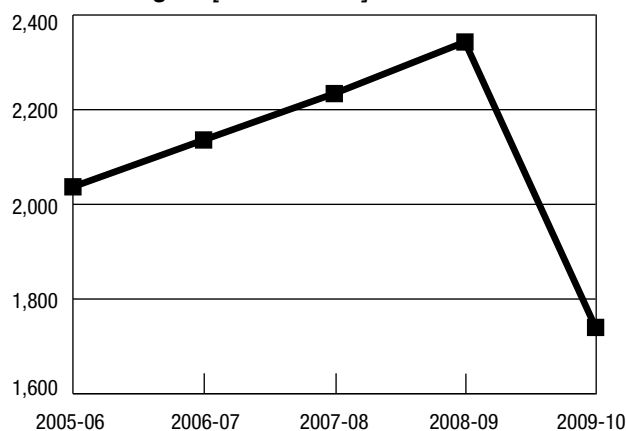
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		10,315	10,817	12,336	12,764	11,133
Paratransit	PCost		1,103	1,651	2,131	1,883	1,767
Total Costs			\$11,418	\$12,468	\$14,468	\$14,647	\$12,900
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,715	2,013	2,246	2,319	2,119
	Paratransit	PRev	104	158	194	245	223
Total Farebox Revenue			\$1,819	\$2,172	\$2,440	\$2,564	\$2,341
Non-Fare Revenue			185	256	272	355	443
Property Tax			0	0	0	0	0
County Sales Tax			866	1,102	962	932	1,307
TDA			7,083	6,962	8,517	6,755	5,380
STA			961	1,118	942	1,558	817
Federal Transit Grants			301	614	1,220	2,038	2,611
Other			203	244	1,076	445	0
Total Revenue			\$11,418	\$12,468	\$15,430	\$14,647	\$12,900

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	2,037	2,136	2,234	2,343	1,740
Average Weekday Ridership		7,365	7,316	7,873	7,809	6,073
Revenue Vehicle Miles (000)	BRVM	1,588	1,756	2,232	2,017	1,500
Revenue Vehicle Hours (000)	BRVH	115	122	137	139	102
Employee Equivalents (FTE)	BEmp	130	150	119	136	134
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$89.66	\$88.90	\$89.75	\$91.56	\$109.10
Cost Efficiency (constant FY06 \$)		\$89.66	\$86.07	\$84.17	\$84.32	\$99.29
Cost Effectiveness (current \$)	BCost/BPass	\$5.06	\$5.06	\$5.52	\$5.45	\$6.40
Cost Effectiveness (constant FY06 \$)		\$5.06	\$4.90	\$5.18	\$5.02	\$5.82
Service Effectiveness	BPass/BRVH	17.7	17.6	16.3	16.8	17.1
Service Effectiveness	BPass/BRVM	1.3	1.2	1.0	1.2	1.2
Labor Efficiency (000)	BRVH/BEmp	0.9	0.8	1.2	1.0	0.8
Farebox Recovery	BRev/BCost	16.6%	18.6%	18.2%	18.2%	19.0%

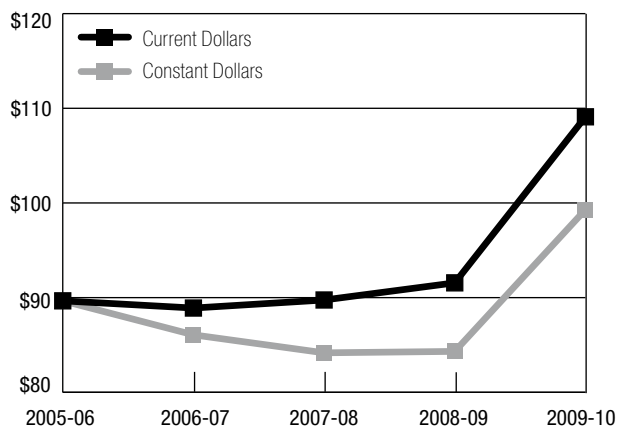
Operating Cost [In Thousands]



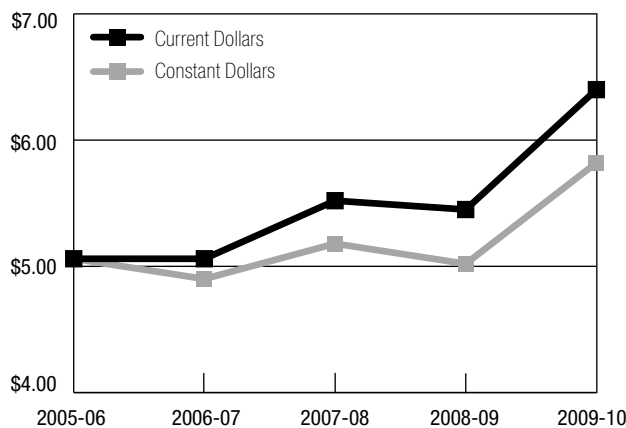
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

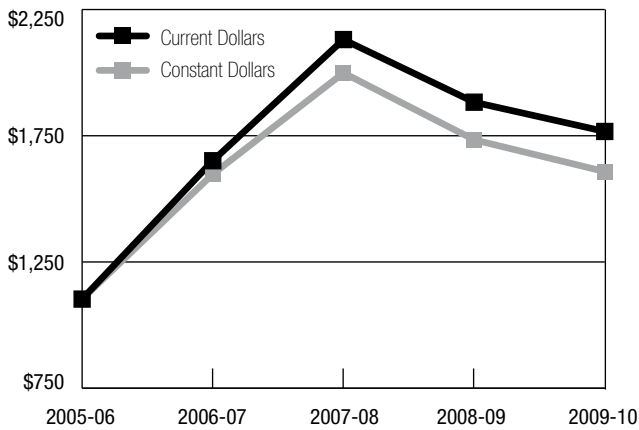


Cost Effectiveness — Cost/Passenger

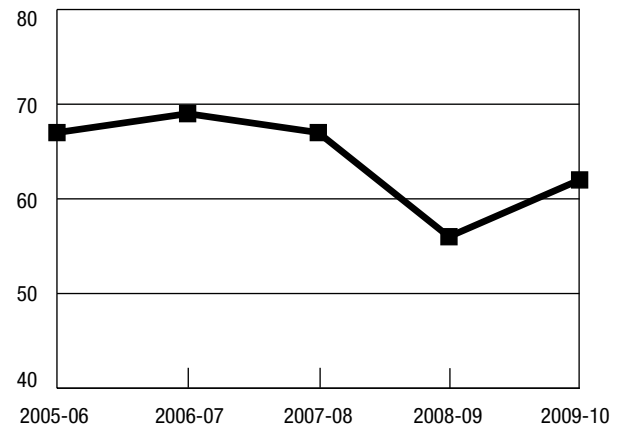


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	67	69	67	56	62
Average Weekday Ridership		229	234	227	222	206
Revenue Vehicle Miles (000)	PRVM	290	372	379	382	347
Revenue Vehicle Hours (000)	PRVH	29	31	36	30	25
Employee Equivalents (FTE)	PEmp	20	25	27	23	27
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$38.08	\$54.02	\$58.55	\$63.20	\$71.97
Cost Efficiency (constant FY06 \$)		\$38.08	\$52.30	\$54.91	\$58.21	\$65.50
Cost Effectiveness (current \$)	PCost/PPass	\$16.49	\$23.92	\$31.95	\$33.78	\$28.67
Cost Effectiveness (constant FY06 \$)		\$16.49	\$23.16	\$29.96	\$31.11	\$26.09
Service Effectiveness	PPass/PRVH	2.3	2.3	1.8	1.9	2.5
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.1	0.2
Labor Efficiency (000)	PRVH/PEmp	1.4	1.2	1.3	1.3	0.9
Farebox Recovery	PRev/PCost	9.4%	9.6%	9.1%	13.0%	12.6%

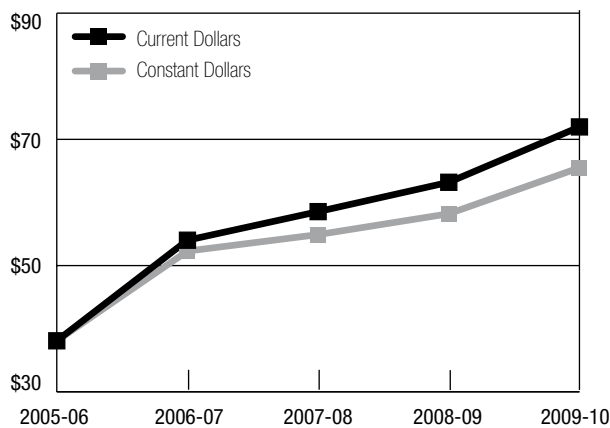
Operating Cost [In Thousands]



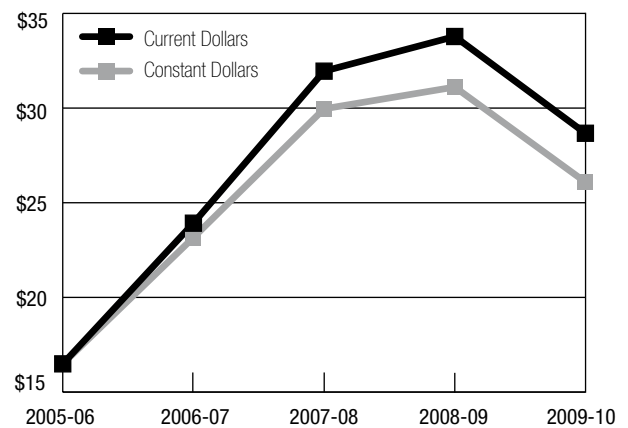
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





San Francisco Municipal Railway

Muni (San Francisco Municipal Transportation Agency)

949 Presidio Avenue, San Francisco, CA 94115

<http://www.sfmta.com>

(415) 701-4500

General Description

Starting Year	1912
Organization Type	Municipal transit agency
Governing Body	7-member board under the Municipal Transportation Agency
Board Selection	Appointed by the mayor of San Francisco

Service Area

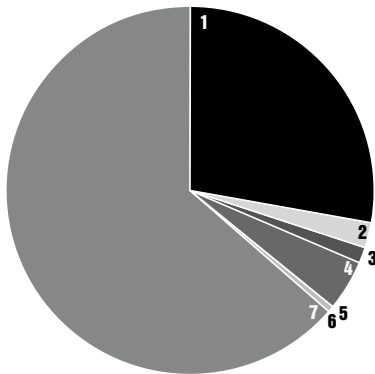
Square Miles	48.6
Population	824,525
Ridership per Capita	270

Services are primarily provided in the city and county of San Francisco. Routes 9, 14, 28, 54 and 76 extend service to Daly City, Marin Headlands and Brisbane.

Fixed-Route Fare Structure

Category	Single Fare	Cable Car	Monthly Passes
Adult	\$2.00	\$5.00	\$60.00
Youth	\$0.75	\$5.00	\$20.00
Senior	\$0.75	\$5.00	\$20.00
Disabled	\$0.75	\$5.00	\$20.00
Transfer	Free	—	—

Operating Revenue, FY 2009–10



1	Total Farebox revenue	28%
2	Non-Farebox revenue	2%
3	County Sales Tax	<1%
4	TDA	4%
5	STA	<1%
6	Federal Transit Grants	<1%
7	Other*	64%

* Other: Charter service, General Fund, state unrestricted revenues, AB1107, miscellaneous non-operating revenues

System Characteristics

Active Fleet	1,051 Total
	39 Cable Cars
	188 Light Rail
	511 Motor Buses
	313 Trolley Buses

Routes	74 Total
	59 Local
	15 Express

Hours of Operation

Monday – Sunday 24 Hours

Inter-Operator Coordination

Inter-Operator Connections

Alameda Ferry Services
BART
Caltrain
Golden Gate Transit
SamTrans
Vallejo Transit

Joint Fare Instruments and Transfers

BART Plus
BART/Muni & East Bay Ferry/Muni Transfer
Caltrain/Muni (Peninsula Pass)
Muni Fast Pass on BART
Muni/Golden Gate Ferry Joint Pass and Transit Transfer Discount
Muni/SamTrans Joint Pass
Muni/Vallejo Ferry Joint Pass



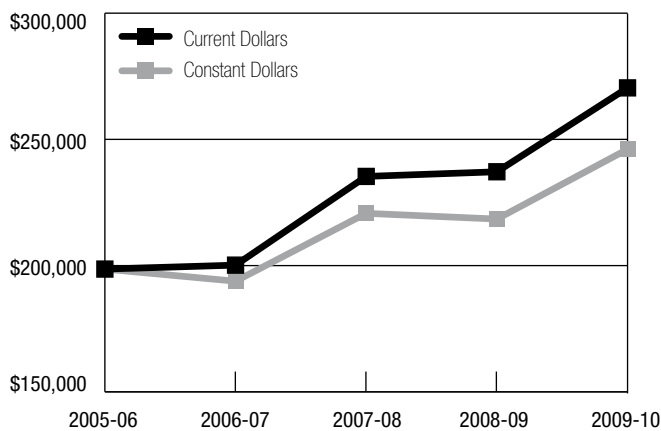
Muni

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Motor Bus	BCost		198,626	200,186	235,329	237,166	270,396
Trolley Bus	TCost		124,522	122,598	135,507	140,633	155,575
Cable Car	CCost		40,293	44,014	51,337	55,826	53,811
Light Rail	RCost		111,116	123,618	142,511	156,467	165,642
Paratransit	PCost		19,401	18,976	19,431	20,401	20,836
Total Costs			\$493,959	\$509,392	\$584,115	\$610,493	\$666,260
Operating Revenue (000)							
Farebox: *	Motor Bus	BRev	53,845	57,349	56,916	54,900	69,627
	Trolley Bus	TRev	41,128	42,738	42,417	41,607	52,769
	Cable Car	CRev	14,709	14,925	24,248	24,663	25,593
	Light Rail	RRev	24,871	26,506	26,306	29,267	37,118
	Paratransit	PRev	1,411	1,475	1,645	1,677	1,677
Total Farebox Revenue			\$135,964	\$142,993	\$151,532	\$152,114	\$186,783
Non-Fare Revenue			4,425	5,530	9,399	9,771	13,835
Property Tax			0	0	0	0	0
County Sales Tax			9,670	9,670	10,664	13,346	9,670
TDA			31,198	37,744	35,061	33,282	29,647
STA			19,659	16,112	18,501	19,108	382
Federal Transit Grants			20,688	5,156	6,099	12,788	2,822
Other			272,355	314,706	354,414	368,286	423,121
Total Revenue			\$493,959	\$531,911	\$585,670	\$608,696	\$666,260

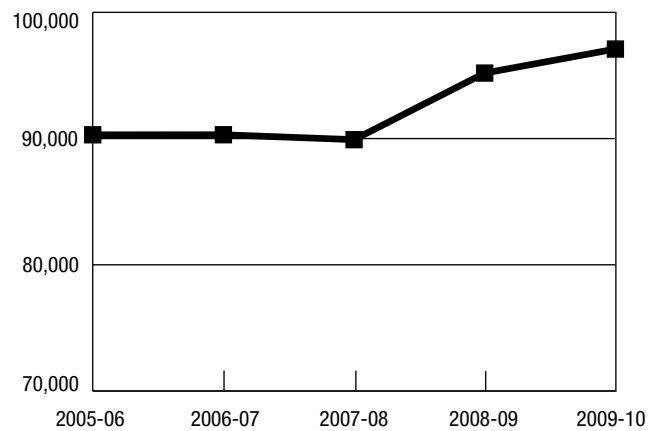
* Modal farebox revenues since FY 2005-06 (excluding paratransit) are MTC estimates based on modal ridership and fare basis. Prior to FY 2005-06, modal farebox revenues are taken from NTD reports.

MOTOR BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	90,298	90,303	89,913	95,190	97,094
Average Weekday Ridership		290,973	289,557	279,723	299,020	305,000
Revenue Vehicle Miles (000)	BRVM	12,356	12,178	12,250	12,473	12,722
Revenue Vehicle Hours (000)	BRVH	1,394	1,376	1,397	1,430	1,458
Employee Equivalents (FTE)	BEmp	1,562	1,520	1,544	1,712	1,500
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$142.51	\$145.44	\$168.49	\$165.87	\$185.40
Cost Efficiency (constant FY06 \$)		\$142.51	\$140.81	\$158.02	\$152.77	\$168.73
Cost Effectiveness (current \$)	BCost/BPass	\$2.20	\$2.22	\$2.62	\$2.49	\$2.78
Cost Effectiveness (constant FY06 \$)		\$2.20	\$2.15	\$2.45	\$2.29	\$2.53
Service Effectiveness	BPass/BRVH	64.8	65.6	64.4	66.6	66.6
Service Effectiveness	BPass/BRVM	7.3	7.4	7.3	7.6	7.6
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	0.9	0.8	1.0
Farebox Recovery	BRev/BCost	27.1%	28.6%	24.2%	23.1%	25.8%

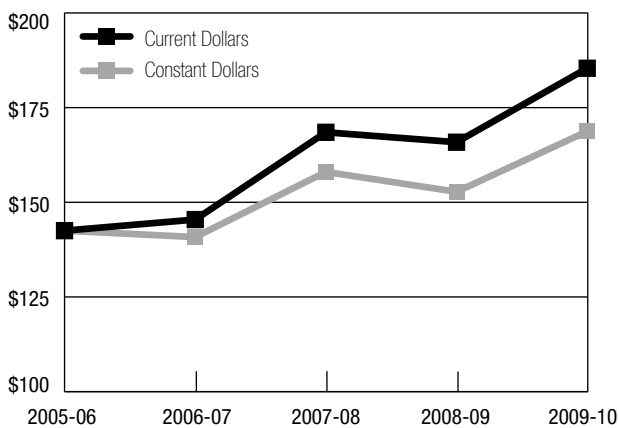
Operating Cost [In Thousands]



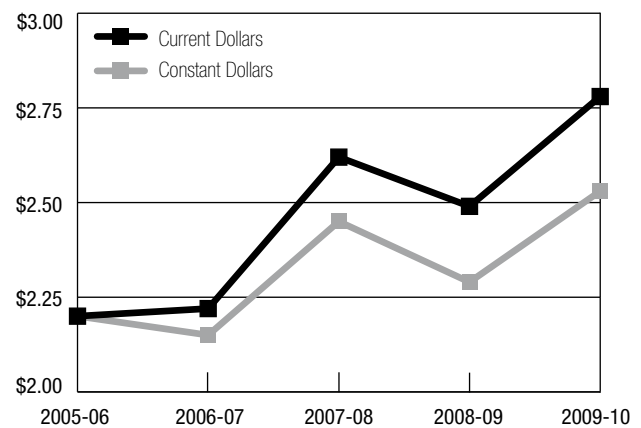
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

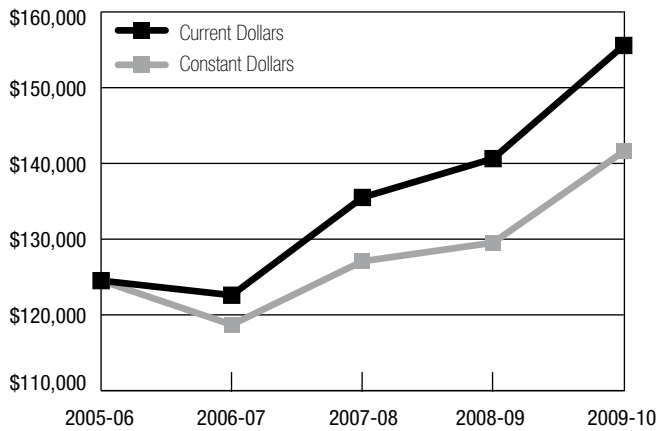


Cost Effectiveness — Cost/Passenger

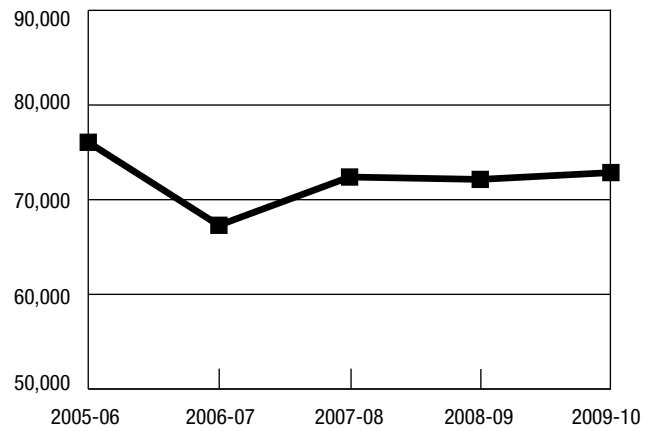


TROLLEY BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	TPass	76,065	67,297	72,394	72,142	72,864
Average Weekday Ridership		219,327	210,384	227,489	223,304	225,537
Revenue Vehicle Miles (000)	TRVM	6,665	6,362	6,557	6,594	6,659
Revenue Vehicle Hours (000)	TRVH	976	937	970	980	990
Employee Equivalents (FTE)	TEmp	945	994	1,009	1,080	965
Performance Concepts		Measures				
Cost Efficiency (current \$)	TCost/TRVH	\$127.59	\$130.88	\$139.74	\$143.53	\$157.20
Cost Efficiency (constant FY06 \$)		\$127.59	\$126.72	\$131.05	\$132.19	\$143.07
Cost Effectiveness (current \$)	TCost/TPass	\$1.64	\$1.82	\$1.87	\$1.95	\$2.14
Cost Effectiveness (constant FY06 \$)		\$1.64	\$1.76	\$1.76	\$1.80	\$1.94
Service Effectiveness	TPass/TRVH	77.9	71.8	74.7	73.6	73.6
Service Effectiveness	TPass/TRVM	11.4	10.6	11.0	10.9	10.9
Labor Efficiency (000)	TRVH/TEmp	1.0	0.9	1.0	0.9	1.0
Farebox Recovery	TRev/TCost	33.0%	34.9%	31.3%	29.6%	33.9%

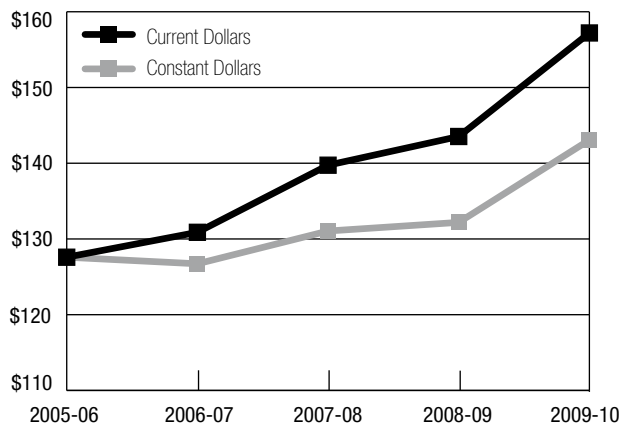
Operating Cost [In Thousands]



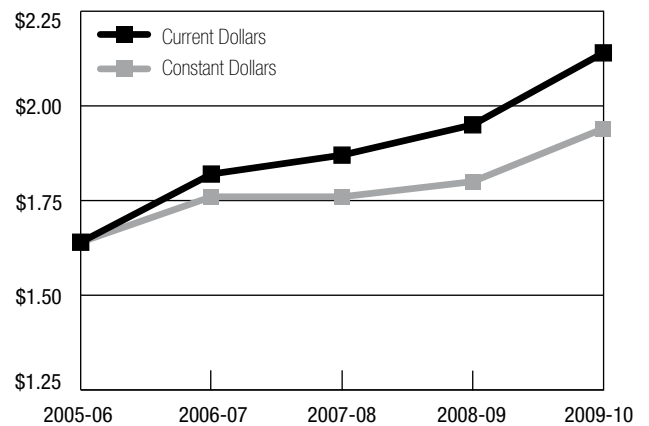
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

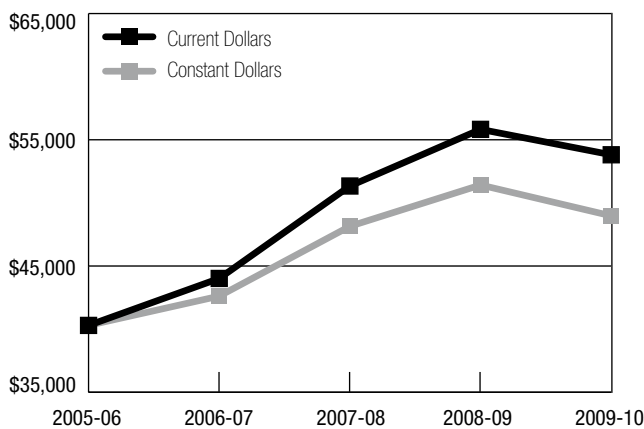


Cost Effectiveness — Cost/Passenger

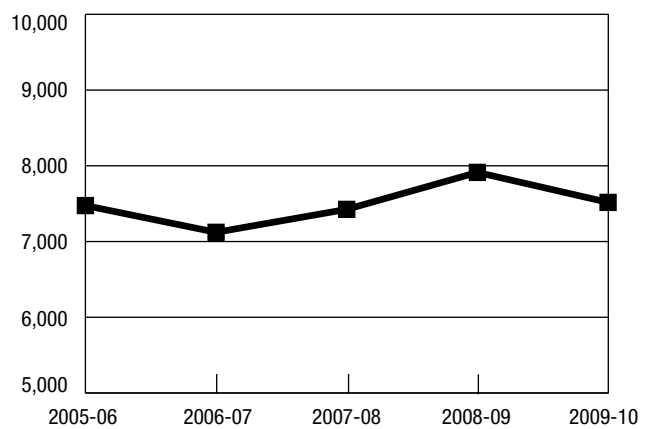


CABLE CAR PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	CPass	7,475	7,122	7,425	7,913	7,517
Average Weekday Ridership		21,629	19,041	20,530	21,542	20,465
Revenue Vehicle Miles (000)	CRVM	436	469	478	344	327
Revenue Vehicle Hours (000)	CRVH	135	143	146	145	138
Employee Equivalents (FTE)	CEmp	415	369	388	461	405
Performance Concepts		Measures				
Cost Efficiency (current \$)	CCost/CRVH	\$298.67	\$308.55	\$351.17	\$384.16	\$389.78
Cost Efficiency (constant FY06 \$)		\$298.67	\$298.73	\$329.34	\$353.82	\$354.74
Cost Effectiveness (current \$)	CCost/CPass	\$5.39	\$6.18	\$6.91	\$7.06	\$7.16
Cost Effectiveness (constant FY06 \$)		\$5.39	\$5.98	\$6.48	\$6.50	\$6.52
Service Effectiveness	CPass/CRVH	55.4	49.9	50.8	54.4	54.4
Service Effectiveness	CPass/CRVM	17.2	15.2	15.5	23.0	23.0
Labor Efficiency (000)	CRVH/CEmp	0.3	0.4	0.4	0.3	0.3
Farebox Recovery	CRev/CCost	36.5%	33.9%	47.2%	44.2%	47.6%

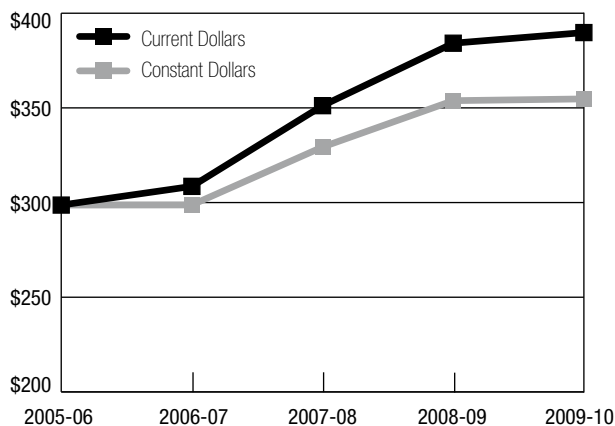
Operating Cost [In Thousands]



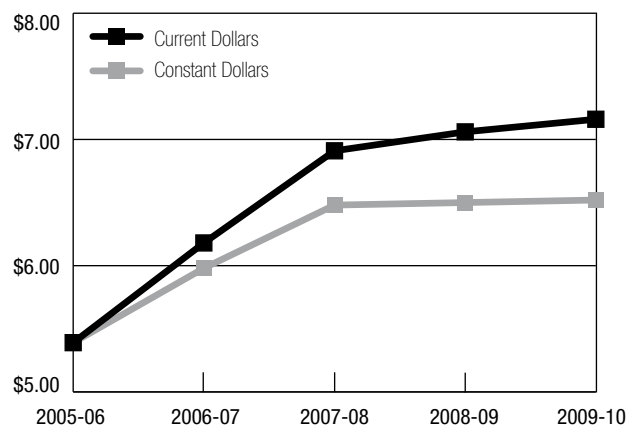
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

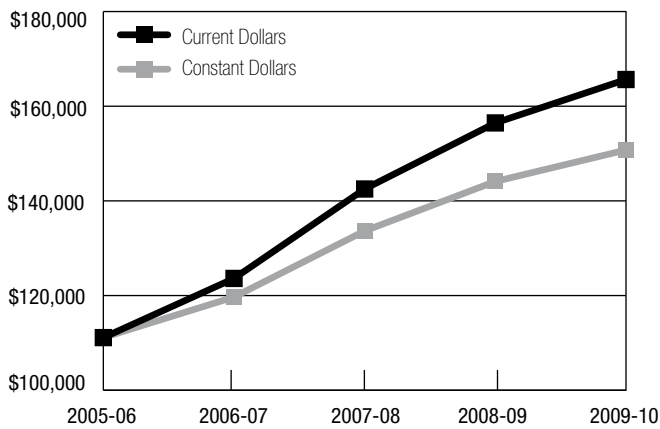


Cost Effectiveness — Cost/Passenger

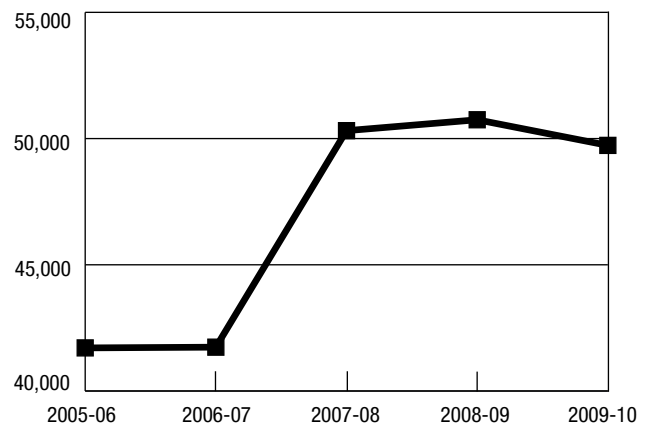


LIGHT RAIL PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	RPass	41,708	41,737	50,313	50,745	49,730
Average Weekday Ridership		132,637	130,914	159,405	163,593	160,321
Revenue Vehicle Miles (000)	RRVM	5,358	5,074	4,089	4,115	4,033
Revenue Vehicle Hours (000)	RRVH	558	572	465	463	453
Employee Equivalents (FTE)	REmp	931	919	952	1,023	921
Performance Concepts		Measures				
Cost Efficiency (current \$)	RCost/RRVH	\$199.07	\$216.08	\$306.17	\$338.27	\$365.41
Cost Efficiency (constant FY06 \$)		\$199.07	\$209.21	\$287.14	\$311.55	\$332.56
Cost Effectiveness (current \$)	RCost/RPass	\$2.66	\$2.96	\$2.83	\$3.08	\$3.33
Cost Effectiveness (constant FY06 \$)		\$2.66	\$2.87	\$2.66	\$2.84	\$3.03
Service Effectiveness	RPass/RRVH	74.7	73.0	108.1	109.7	109.7
Service Effectiveness	RPass/RRVM	7.8	8.2	12.3	12.3	12.3
Labor Efficiency (000)	RRVH/REmp	0.6	0.6	0.5	0.5	0.5
Farebox Recovery	RRev/RCost	22.4%	21.4%	18.5%	18.7%	22.4%

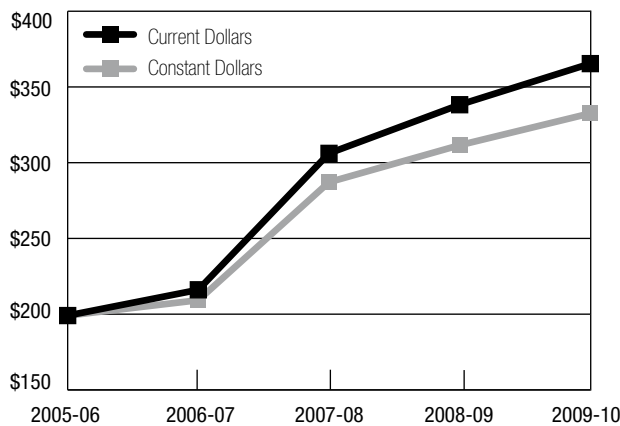
Operating Cost [In Thousands]



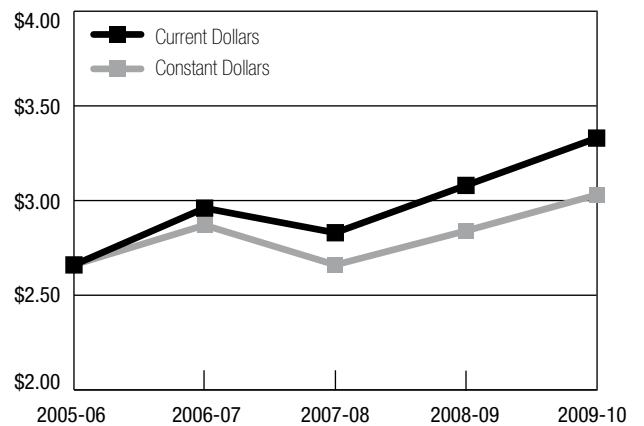
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



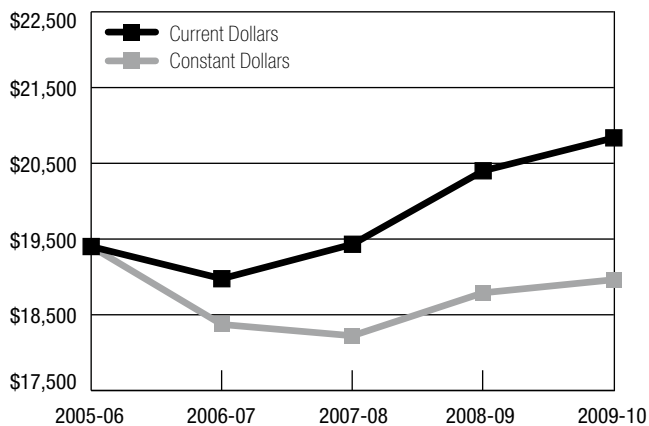
Cost Effectiveness — Cost/Passenger



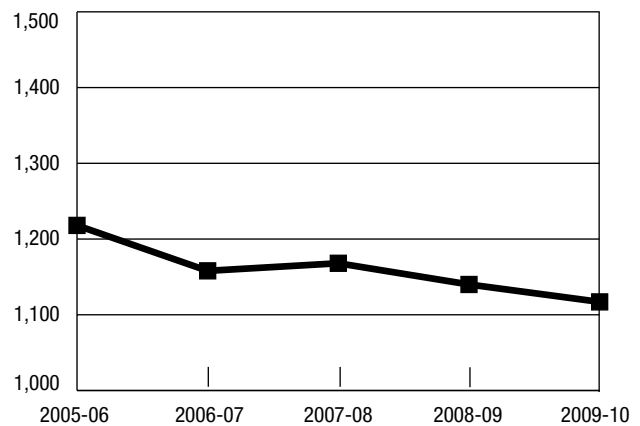
Muni

PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	1,218	1,158	1,168	1,140	1,117
Average Weekday Ridership		3,958	3,742	3,778	3,675	3,602
Revenue Vehicle Miles (000)	PRVM	4,331	4,102	3,954	3,917	3,839
Revenue Vehicle Hours (000)	PRVH	404	372	344	332	325
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$48.06	\$50.98	\$56.46	\$61.49	\$64.08
Cost Efficiency (constant FY06 \$)		\$48.06	\$49.36	\$52.95	\$56.63	\$58.32
Cost Effectiveness (current \$)	PCost/PPass	\$15.93	\$16.38	\$16.64	\$17.90	\$18.65
Cost Effectiveness (constant FY06 \$)		\$15.93	\$15.86	\$15.60	\$16.48	\$16.97
Service Effectiveness	PPass/PRVH	3.0	3.1	3.4	3.4	3.4
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Farebox Recovery	PRev/PCost	7.3%	7.8%	8.5%	8.2%	8.0%

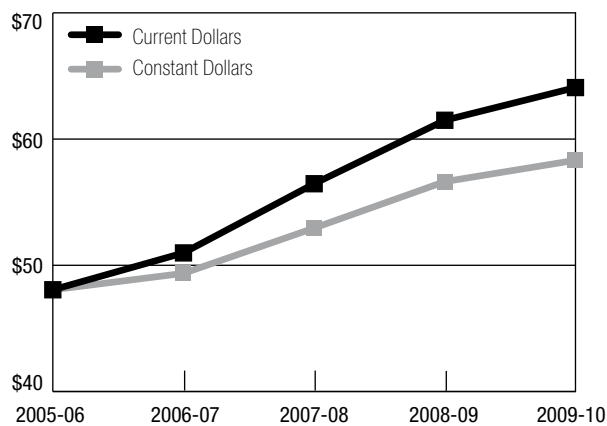
Operating Cost [In Thousands]



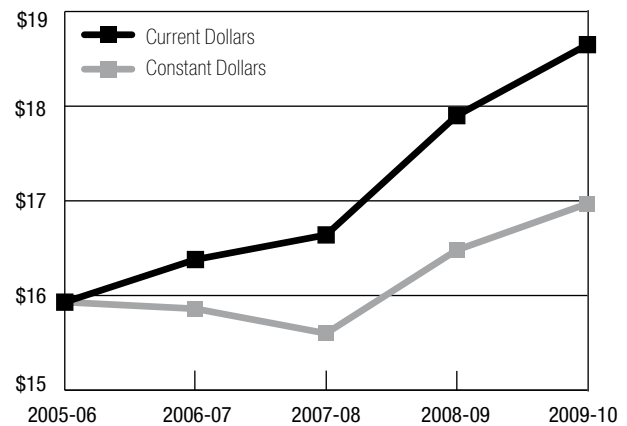
Total Passengers [In Thousands]

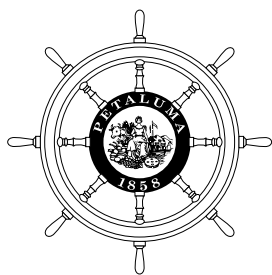


Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Petaluma Transit

555 N. McDowell Boulevard, Petaluma, CA 94954
<http://www.cityofpetaluma.net/pubworks/transit-sub.html>
 707) 778-4460

General Description

Starting Year	1976
Organization Type	Division of City of Petaluma
Governing Body	Petaluma City Council
Board Selection	General election

Service Area

Square Miles	13
Population	60,000
Ridership per Capita	3.0

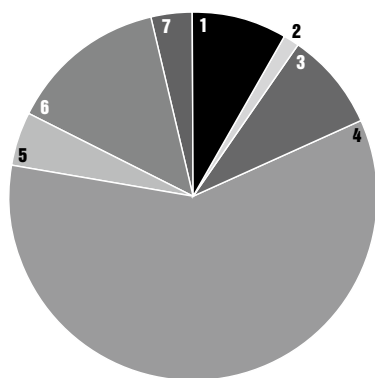
The City of Petaluma provides fixed-route and paratransit services which are generally operated within city limits.

Fixed-Route Fare Structure*

Category	Single Fare	10 Ride Card	Monthly Pass
Adult-Student	\$1.00	\$10.00	\$30.00
Student	\$1.00	\$10.00	\$25.00
Seniors-Disabled	\$0.50	\$5.00	\$15.00
Transfer	N/A	N/A	N/A

*Fixed-Route only

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	9%
2	Non-Fare Revenue	<1%
3	County Sales Tax	9%
4	TDA	61%
5	STA	5%
6	Federal Transit Grant	14%
7	Other	4%

System Characteristics

Active Fleet	16 Total
	8 Fixed-Route
	8 Paratransit

Routes	5 Total
--------	----------------

Hours of Operation

Monday – Friday	6:15 am – 6:45 pm
Saturday	9:05 am – 5:17 pm
Sunday	No service

Inter-Operator Coordination

Inter-Operator Connections

Golden Gate Transit
 Sonoma County Transit

Joint Fare Instruments and Transfers

Sonoma County Transit Super Pass



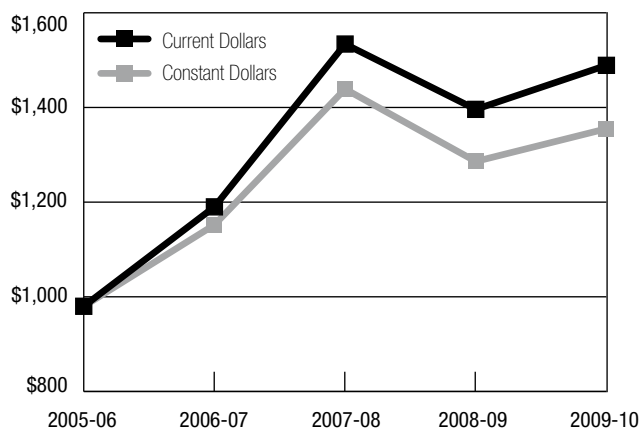
Petaluma Transit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		980	1,190	1,534	1,396	1,489
Paratransit	PCost		400	521	623	600	615
Total Costs			\$1,380	\$1,711	\$2,157	\$1,996	\$2,104
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	98	133	126	134	140
	Paratransit	PRev	40	38	44	39	40
Total Farebox Revenue			\$138	\$171	\$170	\$173	\$180
Non-Fare Revenue			0	12	31	27	30
Property Tax			0	0	0	0	0
County Sales Tax			212	229	224	202	178
TDA			918	1,214	1,525	1,138	1,253
STA			112	198	163	400	101
Federal Transit Grants			0	0	45	19	290
Other			0	0	0	37	75
Total Revenue			\$1,380	\$1,824	\$2,159	\$1,996	\$2,107

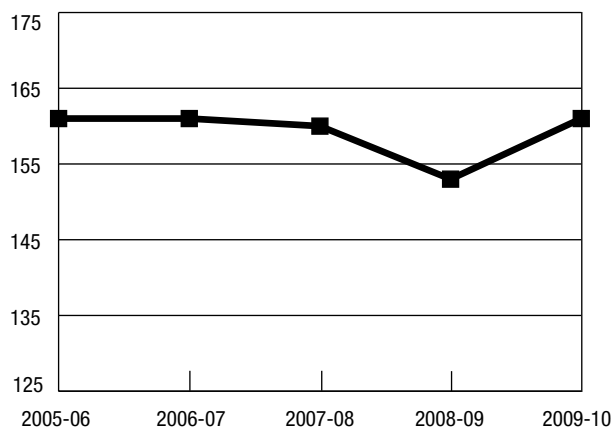
Petaluma Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	161	161	160	153	161
Average Weekday Ridership		605	605	605	582	595
Revenue Vehicle Miles (000)	BRVM	193	158	205	193	198
Revenue Vehicle Hours (000)	BRVH	15	12	15	16	16
Employee Equivalents (FTE)	BEmp	16	13	14	14	14
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$66.63	\$99.17	\$99.55	\$89.45	\$94.43
Cost Efficiency (constant FY06 \$)		\$66.63	\$96.01	\$93.36	\$82.39	\$85.94
Cost Effectiveness (current \$)	BCost/BPass	\$6.09	\$7.39	\$9.59	\$9.10	\$9.25
Cost Effectiveness (constant FY06 \$)		\$6.09	\$7.16	\$8.99	\$8.38	\$8.42
Service Effectiveness	BPass/BRVH	10.9	13.4	10.4	9.8	10.2
Service Effectiveness	BPass/BRVM	0.8	1.0	0.8	0.8	0.8
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	1.1	1.1	1.1
Farebox Recovery	BRev/BCost	10.0%	11.2%	8.2%	9.6%	9.4%

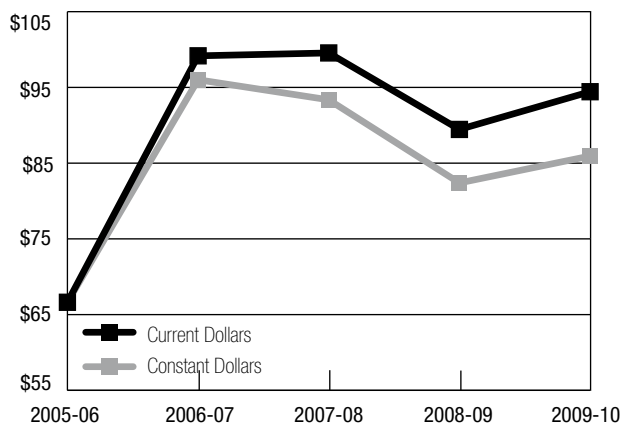
Operating Cost [In Thousands]



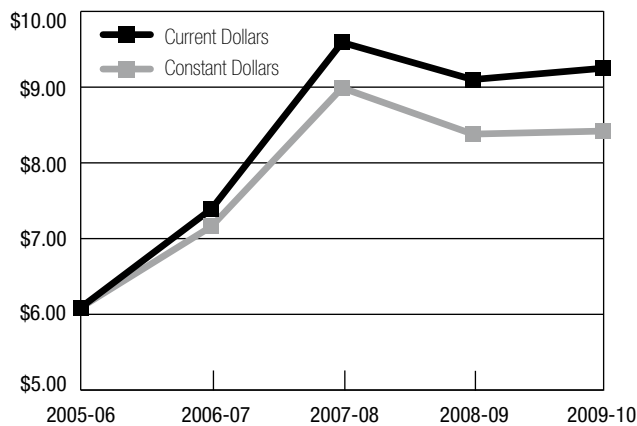
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

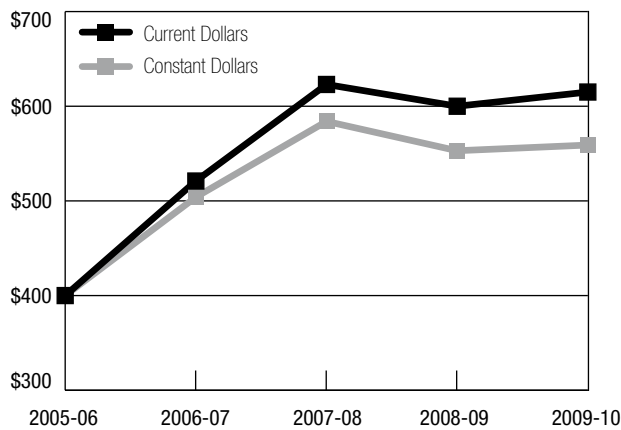


Cost Effectiveness — Cost/Passenger

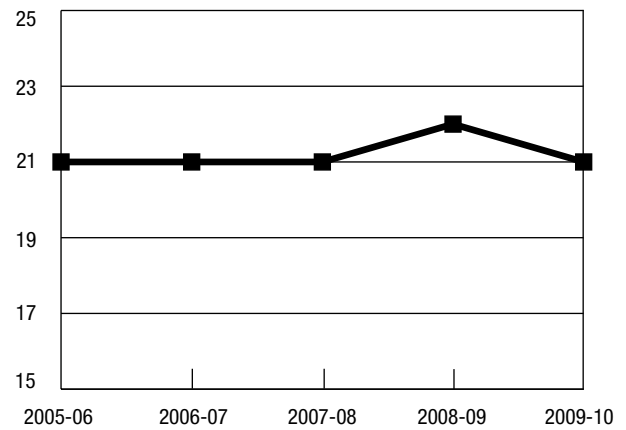


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	21	21	21	22	21
Average Weekday Ridership		73	71	66	84	74
Revenue Vehicle Miles (000)	PRVM	66	73	77	84	78
Revenue Vehicle Hours (000)	PRVH	10	8	8	9	8
Employee Equivalents (FTE)	PEmp	6	6	8	8	8
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$40.00	\$65.13	\$76.04	\$67.31	\$75.13
Cost Efficiency (constant FY06 \$)		\$40.00	\$63.05	\$71.31	\$61.99	\$68.37
Cost Effectiveness (current \$)	PCost/PPass	\$19.51	\$25.41	\$29.49	\$26.91	\$29.26
Cost Effectiveness (constant FY06 \$)		\$19.51	\$24.61	\$27.66	\$24.78	\$26.63
Service Effectiveness	PPass/PRVH	2.1	2.6	2.6	2.5	2.6
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Labor Efficiency (000)	PRVH/PEmp	1.7	1.3	1.0	1.1	1.1
Farebox Recovery	PRev/PCost	10.0%	7.3%	7.1%	6.4%	6.5%

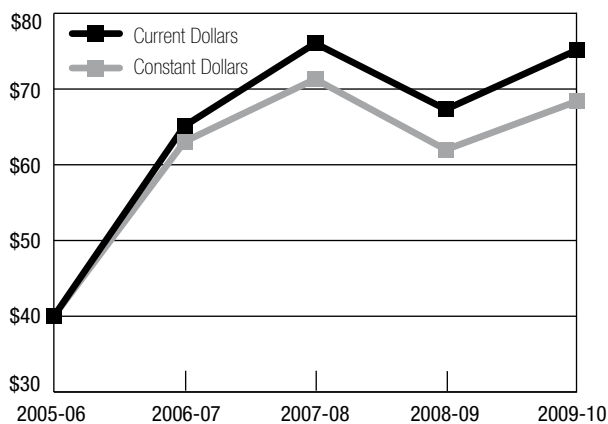
Operating Cost [In Thousands]



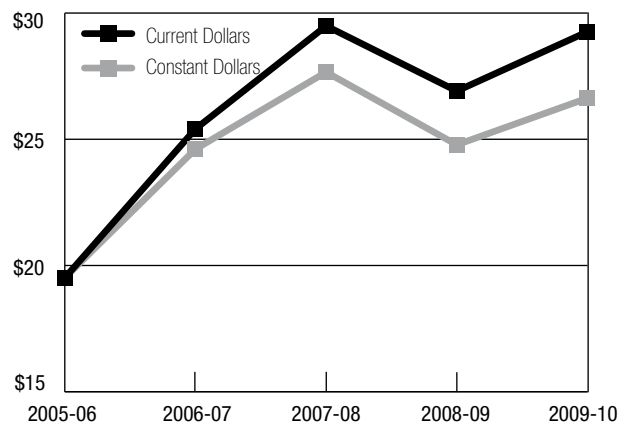
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Pleasanton Paratransit

5353 Sunol Boulevard, Pleasanton, CA 94566

<http://www.ci.pleasanton.ca.us/services/recreation/transportation.html>

(925) 485-3685

General Description

Starting Year	1972
Organization Type	Municipality
Governing Body	Pleasanton City Council
Contract Service	Demand-response paratransit services

Service Area

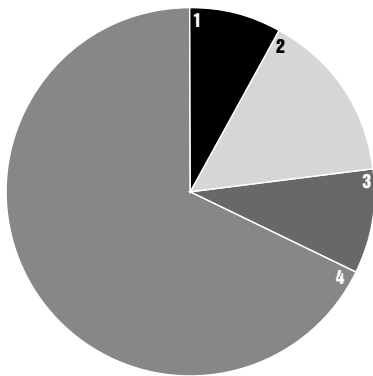
Square Miles	24
Population	68,755
Ridership per Capita	0.2

Fare Structure

Category	In-Town	Out-of-Town	Rider Punch Cards (valid for 10 rides)
Resident	\$3.00	\$3.56	\$30.00
Other*	\$3.50	\$4.00	\$35.00

*One who resides in unincorporated areas of Pleasanton/Sunol

Operating Revenue, FY 2009-10



1 Total Farebox revenue	8%
2 County Sales Tax	15%
3 TDA	9%
4 Other	68%

* Other: General Fund

System Characteristics

Active Fleet	7 Total
	7 Dial-a-Ride

Routes	1 Total
	1 Dial-a-Ride

Hours of Operation

Monday – Friday 8:00 am – 6:00 pm

Saturday 9:00 am – 4:00 pm

Sunday No service

Inter-Operator Coordination

Inter-Operator Connections

LAVTA

East Bay Paratransit

County Connection



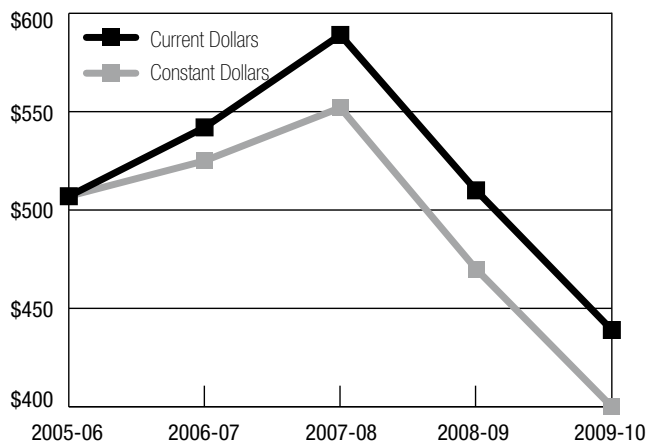
Pleasanton Paratransit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Paratransit	PCost		507	542	589	510	439
Total Costs			\$507	\$542	\$589	\$510	\$439
Operating Revenue (000)							
Farebox:	Paratransit	PRev	40	38	43	39	36
Total Farebox Revenue			\$40	\$38	\$43	\$39	\$36
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			85	87	90	78	66
TDA			54	66	55	49	41
STA			0	0	0	0	0
Federal Transit Grants			0	0	0	0	0
Other			327	351	402	341	297
Total Revenue			\$507	\$542	\$589	\$506	\$439

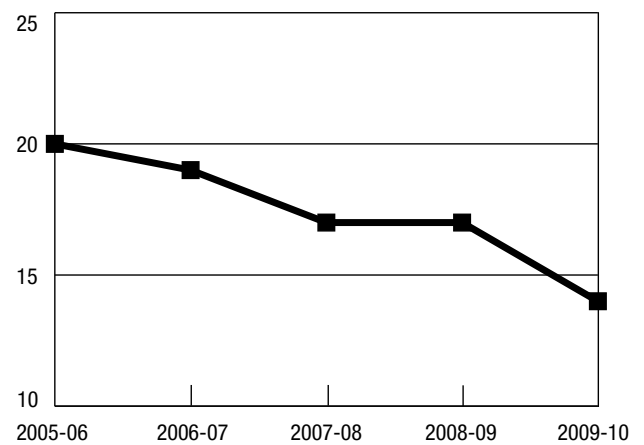
Pleasanton Paratransit

PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	20	19	17	17	14
Average Weekday Ridership		81	73	66	64	51
Revenue Vehicle Miles (000)	PRVM	81	72	66	63	51
Revenue Vehicle Hours (000)	PRVH	7	7	6	6	5
Employee Equivalents (FTE)	PEmp	8	8	7	7	7
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$72.57	\$79.45	\$94.42	\$81.87	\$96.64
Cost Efficiency (constant FY06 \$)		\$72.57	\$76.92	\$88.55	\$75.40	\$87.95
Cost Effectiveness (current \$)	PCost/PPass	\$24.73	\$28.34	\$34.24	\$30.76	\$32.36
Cost Effectiveness (constant FY06 \$)		\$24.73	\$27.44	\$32.11	\$28.33	\$29.45
Service Effectiveness	PPass/PRVH	2.9	2.8	2.8	2.7	3.0
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Labor Efficiency (000)	PRVH/PEmp	0.9	0.9	0.8	0.9	0.6
Farebox Recovery	PRev/PCost	8.0%	7.0%	7.3%	7.6%	8.2%

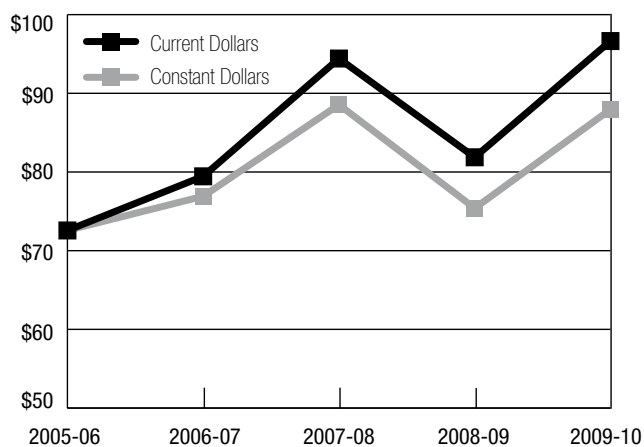
Operating Cost [In Thousands]



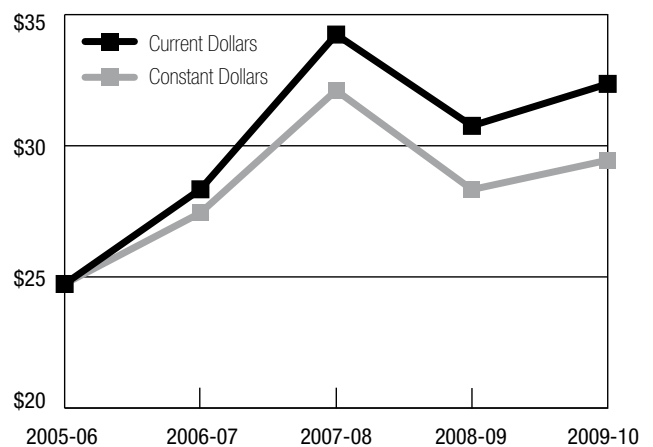
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



Rio Vista Delta Breeze

One Main Street, Rio Vista, CA 94571
<http://www.rio-vista-ca.com/transit>
 (707) 374-2878

General Description

Starting Year	1978
Organization Type	Municipal transit division within the city's Public Works Department
Governing Body	Five-member City Council
Board Selection	General election in November. Four-year term
Contract Service	Storer Transit Systems (Deviated Fixed Route); Vista Cab Company (Taxi Scrip Program - Local & Intercity)

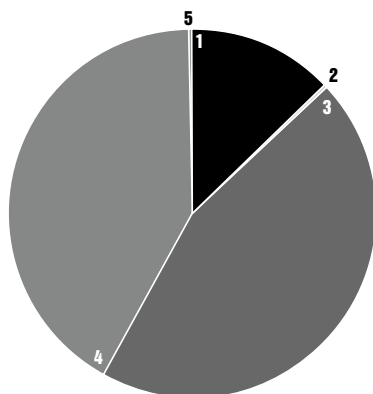
Service Area

Square Miles	7.2
Population	8,222
Ridership per Capita	1.8

Fare Structure

Category	Single Fare	Monthly Passes
Adult	\$1.50-\$5.00	\$35.00-\$85.00
Youth (under 4)	Free	N/A
Student	\$1.50-\$5.00	\$35.00-\$85.00
Senior	\$1.50-\$5.00	\$20.00-\$85.00
Disabled	\$0.75-\$5.00	\$20.00-\$85.00
Transfers	\$0.75-\$5.00	\$20.00-\$85.00

Operating Revenue, FY 2009-10



1	Total Farebox revenue	13%
2	Non-Farebox revenue	<1%
3	TDA	45%
4	Federal Transit Grant	41%
5	Other	<1%

System Characteristics

Active Fleet **4 Total**
 4 Motor Buses

Routes **3 Total**
 2 Fixed-route
 1 Dial-a-Ride

Hours of Operation

Monday – Friday 5:30 am – 7:00 pm
 Saturday 8:30 am – 8:00 pm

Sunday No service

Inter-Operator Coordination

Inter-Operator Connections

Fairfield & Suisun Transit
 Amtrak California
 Capitol Corridor
 Tri Delta Transit
 The County Connection
 Vallejo Transit
 SCT/LINK
 BART

Joint Fare Instruments and Transfers

Fairfield & Suisun Transit Transfer/
 Monthly Pass
 Amtrak California Transfer
 Capitol Corridor Transfer
 Tri Delta Transit Transfer
 The County Connection Transfer/
 Monthly Pass
 Vallejo Transit Transfer/Monthly Pass
 SCT/LINK Transfer/Monthly Pass
 BART Plus Ticket



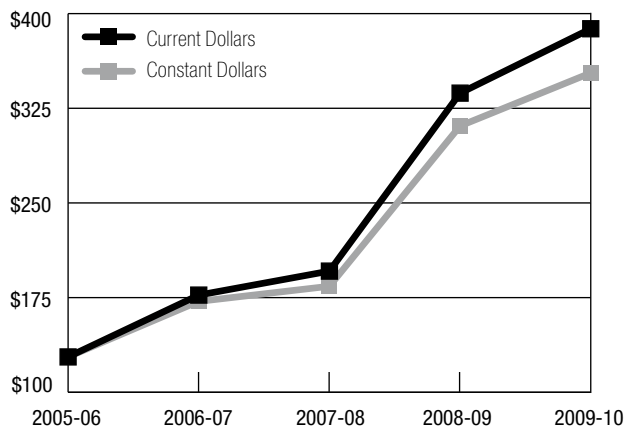
Rio Vista Delta Breeze

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)						Unaudited	
Fixed-Route Bus	BCost		128	177	196	337	388
Total Costs			\$128	\$177	\$196	\$337	\$388
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	5	8	22	59	50
Total Farebox Revenue			\$5	\$8	\$22	\$59	\$50
Non-Fare Revenue			0	0	0	18	1
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			114	168	129	155	175
STA			1	0	0	0	0
Federal Transit Grants			7	0	44	104	161
Other			1	1	1	1	1
Total Revenue			\$128	\$177	\$196	\$337	\$388

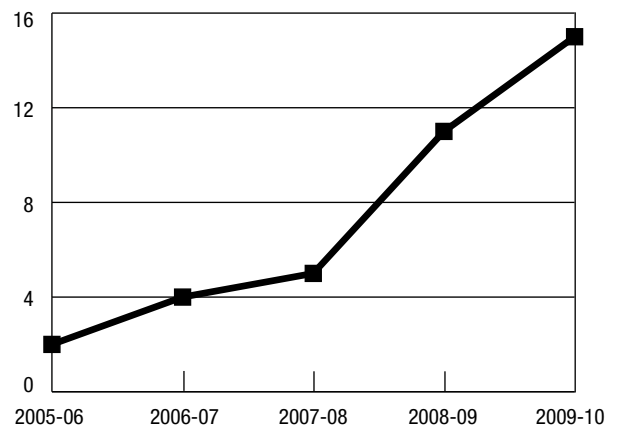
Rio Vista Delta Breeze

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	2	4	5	11	15
Average Weekday Ridership		8	15	22	44	86
Revenue Vehicle Miles (000)	BRVM	42	47	31	42	122
Revenue Vehicle Hours (000)	BRVH	3	3	3	3	6
Employee Equivalents (FTE)	BEmp	5	4	6	6	7
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$45.99	\$68.99	\$74.99	\$107.76	\$66.56
Cost Efficiency (constant FY06 \$)		\$45.99	\$66.80	\$70.33	\$99.25	\$60.58
Cost Effectiveness (current \$)	BCost/BPass	\$67.26	\$45.87	\$36.27	\$30.17	\$26.47
Cost Effectiveness (constant FY06 \$)		\$67.26	\$44.41	\$34.01	\$27.79	\$24.09
Service Effectiveness	BPass/BRVH	0.7	1.5	2.1	3.6	2.5
Service Effectiveness	BPass/BRVM	0.0	0.1	0.2	0.3	0.1
Labor Efficiency (000)	BRVH/BEmp	0.6	0.6	0.5	0.5	0.8
Farebox Recovery	BRev/BCost	3.9%	4.4%	11.3%	17.6%	12.9%

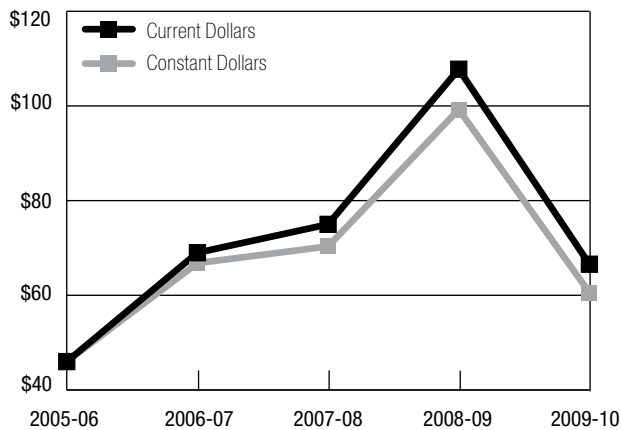
Operating Cost [In Thousands]



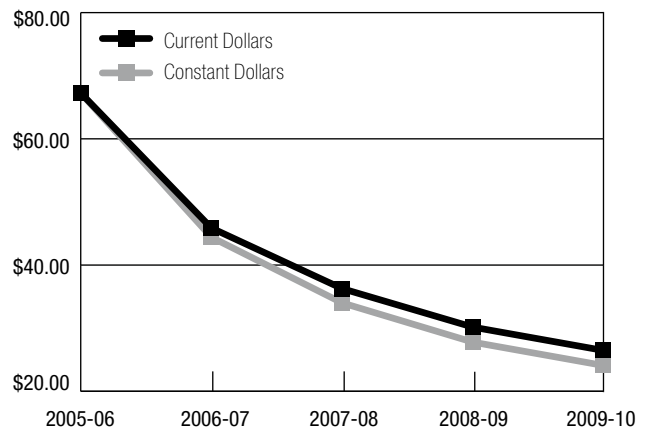
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



General Description

Starting Year	1975
Organization Type	Transit district created by the state Legislature
Governing Body	9-member board of directors
Board Selection	5 elected officials appointed by the cities and County of San Mateo, 3 citizen appointees, 1 appointed transportation expert
Contract Service	MV Public Transportation, Inc. (SamTrans contracts out 15% of fixed-route bus service)

Service Area

Square Miles	446
Population	706,984
Ridership per Capita	20.2

SamTrans' service area includes the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Half Moon Bay, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, San Carlos, San Mateo, South San Francisco and outlying areas in San Mateo County. Express and local service is provided to San Francisco Transbay Terminal and to northern Santa Clara County.

Category	Local Fare	Express Routes*	Monthly Passes***
Adult	\$1.75	\$4.50	\$56.00
Youth (under 17)	\$1.00	\$2.00	\$29.00
Senior	\$0.75	\$2.00	\$22.00
Disabled**	\$0.75	\$2.00	\$22.00
Transfer	n/a	—	—
Out of S.F.****	\$3.50	—	\$84.00

* Express Routes: CX, DX, FX, express portion of KX, MX, NX, PX, RX.

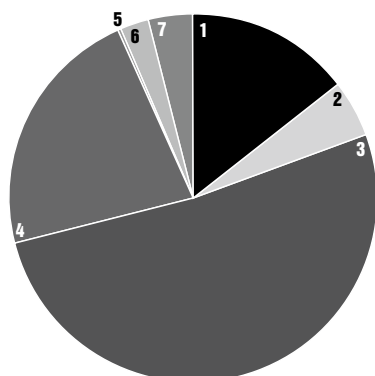
** Fare for Redi-Wheels (Demand Response) = \$3.00

Fare for Redi-Wheels Lifeline (Demand Response) = \$1.50

*** Monthly express bus passes are \$144.00 for adults. Other fare categories can use regular monthly passes.

**** Applicable on 292, 391 and 397. A \$1.75 supplement must be paid by adult pass holders with the \$56 pass.

Operating Revenue, FY 2009-10



1	Farebox	15%
2	Non-Fare Revenue	5%
3	County Sales Tax	51%
4	TDA	22%
5	STA	<1%
6	other	3%
7	Farebox includes both Motor Bus and ADA.	4%

System Characteristics

Active Fleet	394 Total
	324 Motor Bus
	70 Vans

Routes	54 Total
	47 Local
	7 Express

Hours of Operation

Monday – Sunday 24 Hours

Inter-Operator Coordination

Coordinated schedules

Caltrain

BART

Other Connections

AC Transit

Golden Gate Transit

Dumbarton Express

Muni

VTA

Joint Fare Instruments and Transfers

BART Plus Ticket

Dumbarton Express

SamTrans/VTA Transfer

Muni/SamTrans with Muni Sticker

Caltrain Monthly Pass

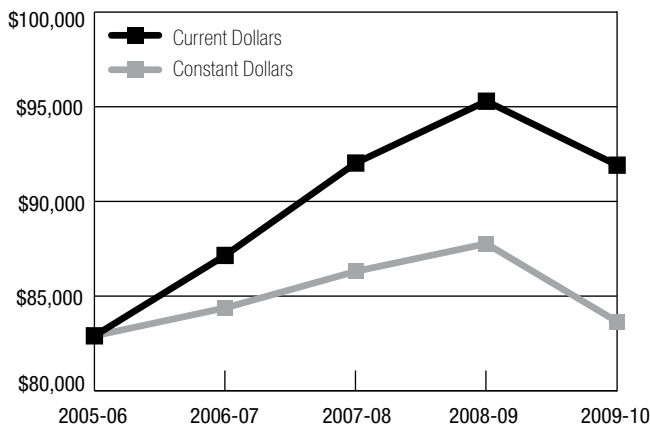


SamTrans

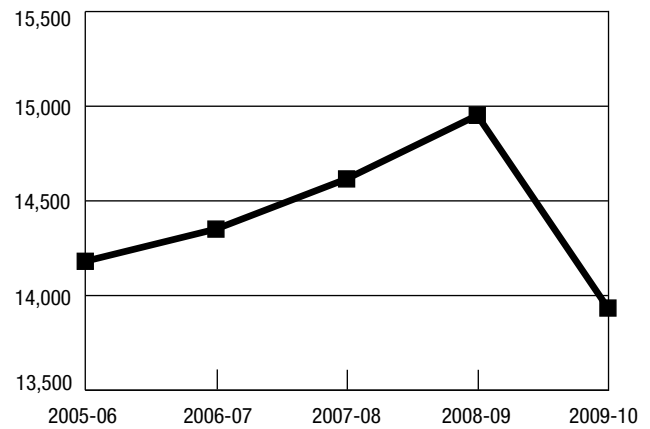
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		82,900	87,147	92,027	95,293	91,915
Paratransit	PCost		11,559	12,924	12,681	13,614	12,879
Total Costs			\$94,459	\$100,071	\$104,708	\$108,907	\$104,794
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	15,725	16,262	16,613	16,706	16,447
	Paratransit	PRev	570	568	590	619	680
Total Farebox Revenue			\$16,295	\$16,830	\$17,203	\$17,325	\$17,127
Non-Fare Revenue			5,216	11,932	5,076	6,022	5,805
Property Tax			0	0	0	0	0
County Sales Tax			63,813	66,198	68,667	60,015	60,000
TDA			27,760	34,845	31,708	30,420	25,961
STA			3,790	8,281	9,538	1,725	483
Federal Transit Grants			1,461	1,041	1,474	6,387	2,942
Other			11,798	14,612	15,984	5,456	4,272
Total Revenue			\$130,133	\$153,739	\$149,650	\$127,350	\$116,590

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	14,181	14,351	14,616	14,952	13,934
Average Weekday Ridership		46,923	47,640	48,410	49,932	46,146
Revenue Vehicle Miles (000)	BRVM	6,903	6,900	6,853	6,827	6,372
Revenue Vehicle Hours (000)	BRVH	639	640	629	673	640
Employee Equivalents (FTE)	BEmp	707	639	628	628	586
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$129.73	\$136.17	\$146.31	\$141.59	\$143.62
Cost Efficiency (constant FY06 \$)		\$129.73	\$131.83	\$137.21	\$130.41	\$130.71
Cost Effectiveness (current \$)	BCost/BPass	\$5.85	\$6.07	\$6.30	\$6.37	\$6.60
Cost Effectiveness (constant FY06 \$)		\$5.85	\$5.88	\$5.90	\$5.87	\$6.00
Service Effectiveness	BPass/BRVH	22.2	22.4	23.2	22.2	21.8
Service Effectiveness	BPass/BRVM	2.1	2.1	2.1	2.2	2.2
Labor Efficiency (000)	BRVH/BEmp	0.9	1.0	1.0	1.1	1.1
Farebox Recovery	BRev/BCost	19.0%	18.7%	18.1%	17.5%	17.9%

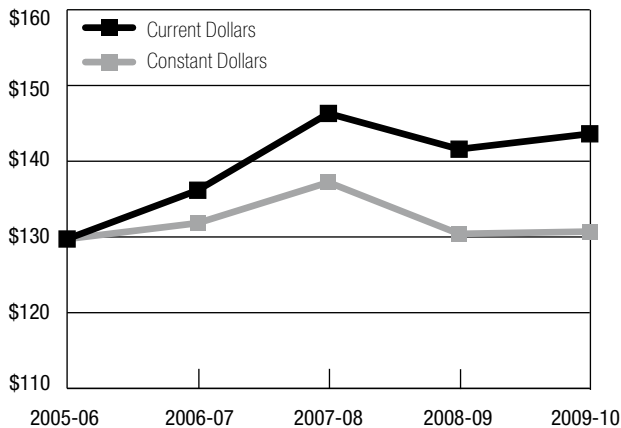
Operating Cost [In Thousands]



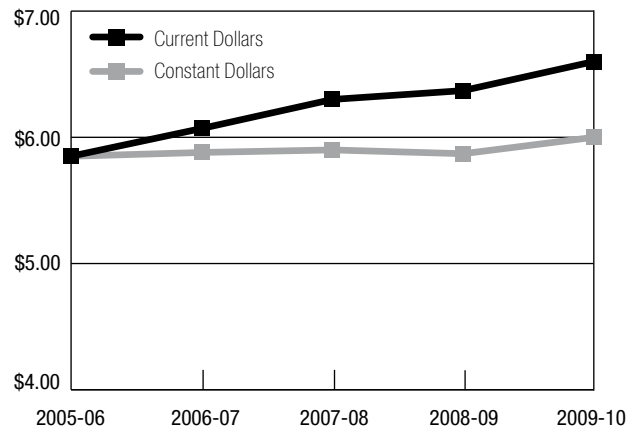
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

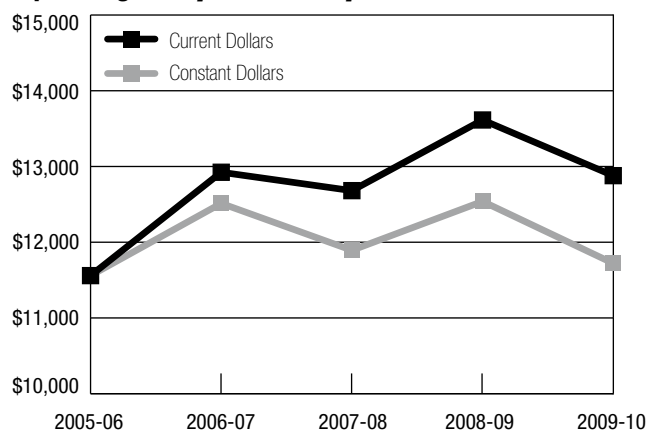


Cost Effectiveness — Cost/Passenger

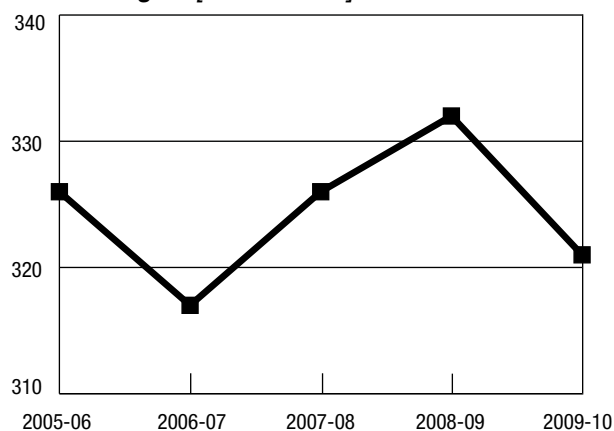


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	326	317	326	332	321
Average Weekday Ridership		1,075	1,097	1,120	1,145	1,099
Revenue Vehicle Miles (000)	PRVM	2,914	2,897	2,940	2,920	2,779
Revenue Vehicle Hours (000)	PRVH	206	205	206	209	191
Employee Equivalents (FTE)	PEmp	6	6	6	6	6
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$56.11	\$63.04	\$61.56	\$65.14	\$67.43
Cost Efficiency (constant FY06 \$)		\$56.11	\$61.04	\$57.73	\$59.99	\$61.37
Cost Effectiveness (current \$)	PCost/PPass	\$35.46	\$40.72	\$38.90	\$41.01	\$40.12
Cost Effectiveness (constant FY06 \$)		\$35.46	\$39.43	\$36.48	\$37.77	\$36.51
Service Effectiveness	PPass/PRVH	1.6	1.5	1.6	1.6	1.7
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	34.3	34.2	34.3	34.8	31.8
Farebox Recovery	PRev/PCost	4.9%	4.4%	4.7%	4.5%	5.3%

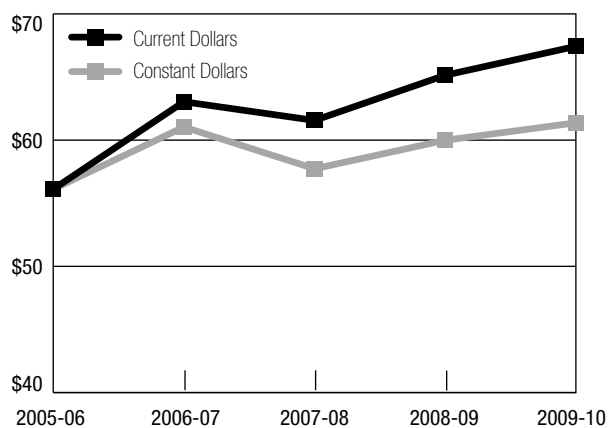
Operating Cost [In Thousands]



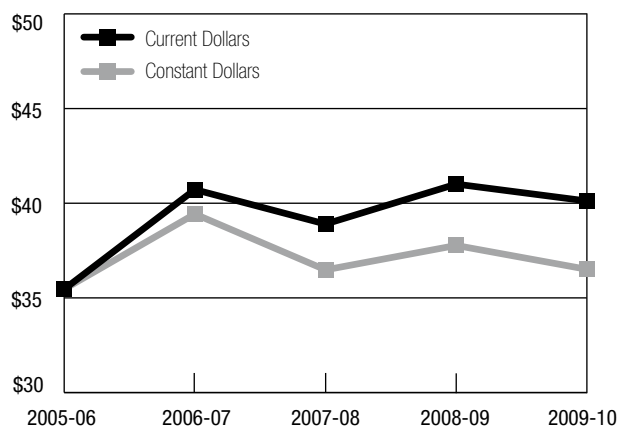
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Santa Rosa CityBus

100 Santa Rosa Ave., Rm.6, Santa Rosa, CA 95401

<http://www.srcity.org/citybus>

(707) 543-3925

General Description

Starting Year	1958
Organization Type	Municipal transit agency
Governing Body	City Council
Board Selection	City Council

Service Area

Square Miles	50
Population	157,145
Ridership per Capita	18.6

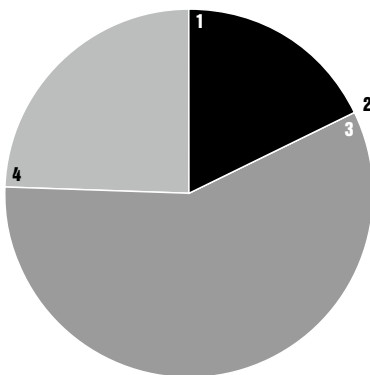
The Santa Rosa City Bus service area includes the area bounded by the Santa Rosa city limits, and some unincorporated Roseland areas.

Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$1.25	\$40.00
Youth (under 5)	FREE	—
Student (5-18)	\$1.00	\$15.00*
Senior	\$0.60	\$20.00
Disabled	\$0.60	\$20.00
Transfer	FREE	—

* Summer only

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	18%
2	Non-Fare Revenue	<1%
3	County Sales Tax	58%
4	Federal Transit Grants	24%

System Characteristics

Active Fleet **34 Total**
34 Motor Buses

Routes **17 Total**

Hours of Operation

Monday-Saturday 6:00 am – 8:30 pm
Sunday 9:00 am – 5:30 pm

Inter-Operator Coordination

Inter-Operator Connections

Golden Gate Transit
Lake County Transit
Mendocino Transit
Sonoma County Transit
Napa VINE

Joint Fare Instruments and Transfers

Sonoma Transit Super Pass
Discounted transfers to Golden Gate Transit,
Sonoma County Transit and Napa VINE

Free Transfers

From Golden Gate Transit
From Sonoma County Transit
From Napa VINE

Santa Rosa CityBus



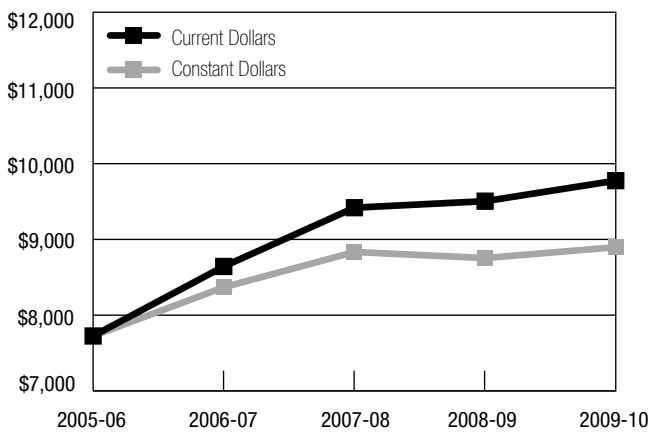
Santa Rosa CityBus

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		7,725	8,643	9,419	9,505	9,776
Paratransit	PCost		701	900	1,000	1,202	1,173
Total Costs			\$8,426	\$9,543	\$10,419	\$10,707	\$10,949
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,494	1,548	1,538	1,859	1,901
	Paratransit	PRev	95	55	64	80	80
Total Farebox Revenue			\$1,589	\$1,603	\$1,602	\$1,940	\$1,981
Non-Fare Revenue			90	96	111	244	13
Property Tax			0	0	0	0	0
County Sales Tax			468	775	621	561	0
TDA			4,418	4,626	6,020	3,665	6,437
STA			498	1,455	0	1,056	0
Federal Transit Grants			2,446	1,854	1,066	3,363	2,702
Other			0	0	0	0	0
Total Revenue			\$9,510	\$10,409	\$9,420	\$10,828	\$11,133

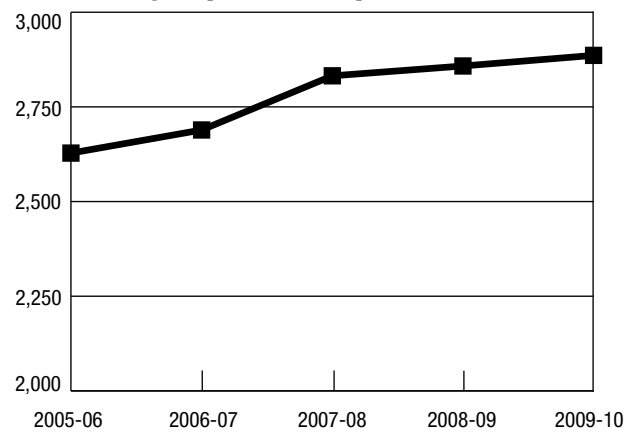
Santa Rosa CityBus

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	2,628	2,689	2,832	2,858	2,886
Average Weekday Ridership		9,622	9,700	9,747	11,341	11,454
Revenue Vehicle Miles (000)	BRVM	1,000	1,033	1,051	1,082	1,065
Revenue Vehicle Hours (000)	BRVH	81	91	86	90	88
Employee Equivalents (FTE)	BEmp	80	85	81	84	84
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$95.90	\$94.98	\$109.84	\$105.61	\$111.65
Cost Efficiency (constant FY06 \$)		\$95.90	\$91.96	\$103.01	\$97.27	\$101.62
Cost Effectiveness (current \$)	BCost/BPass	\$2.94	\$3.21	\$3.33	\$3.33	\$3.39
Cost Effectiveness (constant FY06 \$)		\$2.94	\$3.11	\$3.12	\$3.06	\$3.08
Service Effectiveness	BPass/BRVH	32.6	29.5	33.0	31.8	33.0
Service Effectiveness	BPass/BRVM	2.6	2.6	2.7	2.6	2.7
Labor Efficiency (000)	BRVH/BEmp	1.0	1.1	1.1	1.1	1.0
Farebox Recovery	BRev/BCost	19.3%	17.9%	16.3%	19.6%	19.4%

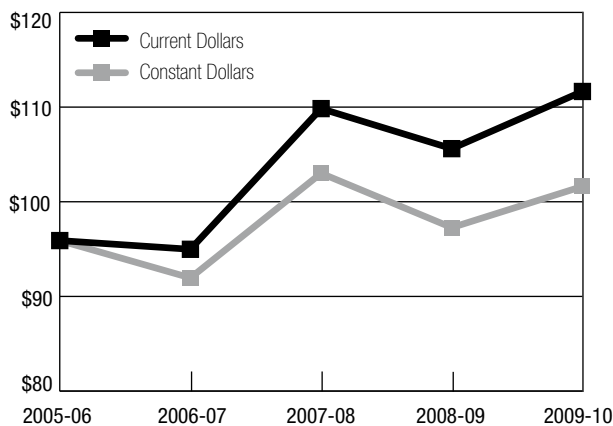
Operating Cost [In Thousands]



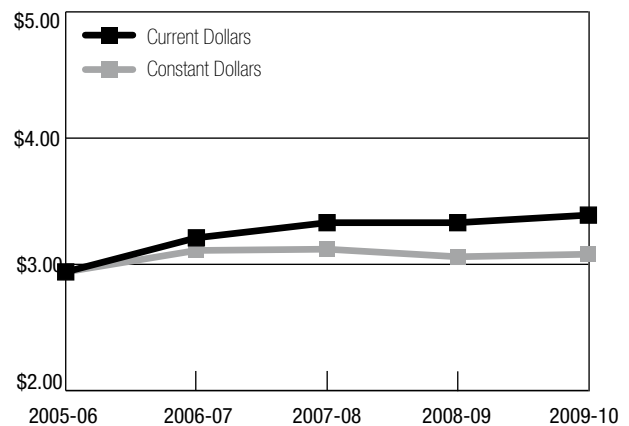
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

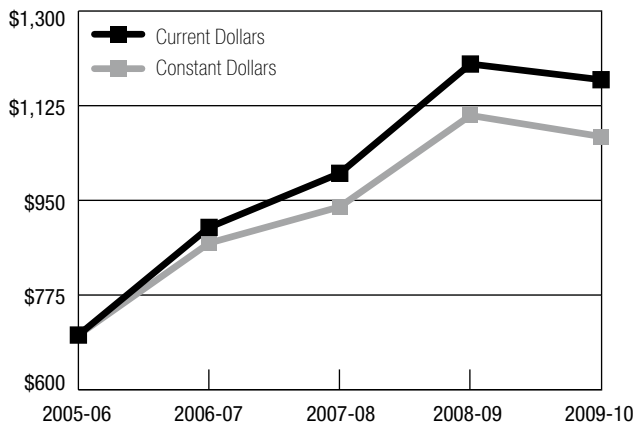


Cost Effectiveness — Cost/Passenger

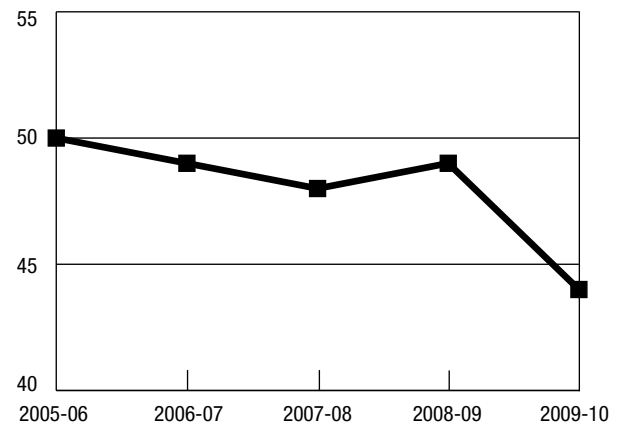


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	50	49	48	49	44
Average Weekday Ridership		184	172	177	194	174
Revenue Vehicle Miles (000)	PRVM	224	235	230	246	212
Revenue Vehicle Hours (000)	PRVH	18	18	20	20	17
Employee Equivalents (FTE)	PEmp	22	24	20	20	20
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$40.00	\$49.41	\$49.63	\$61.19	\$68.32
Cost Efficiency (constant FY06 \$)		\$40.00	\$47.84	\$46.54	\$56.36	\$62.18
Cost Effectiveness (current \$)	PCost/PPass	\$13.98	\$18.24	\$20.81	\$24.62	\$26.77
Cost Effectiveness (constant FY06 \$)		\$13.98	\$17.66	\$19.51	\$22.68	\$24.36
Service Effectiveness	PPass/PRVH	2.9	2.7	2.4	2.5	2.6
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.8	0.8	1.0	1.0	0.9
Farebox Recovery	PRev/PCost	13.6%	6.1%	6.4%	6.7%	6.8%

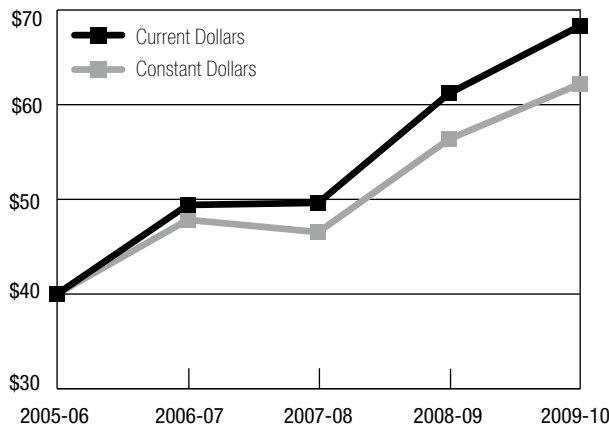
Operating Cost [In Thousands]



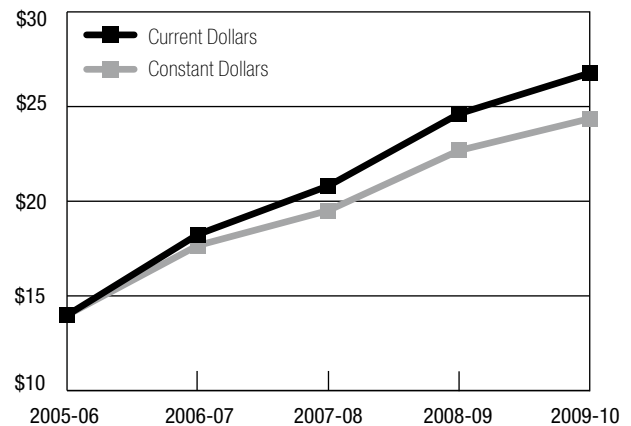
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



SonomaCountyTransit **Sonoma County Transit**

355 W. Robles Avenue, Santa Rosa, CA 95407
 http://www.sctransit.com
 (707) 585-7516

General Description

Starting Year	1980
Organization Type	County transit agency
Governing Body	Sonoma County Board of Supervisors
Board Selection	Sonoma County Board of Supervisors
Contract Service	Veolia Transportation, MB vehicle operations and maintenance; Volunteer Center of Sonoma County, paratransit operations

Service Area

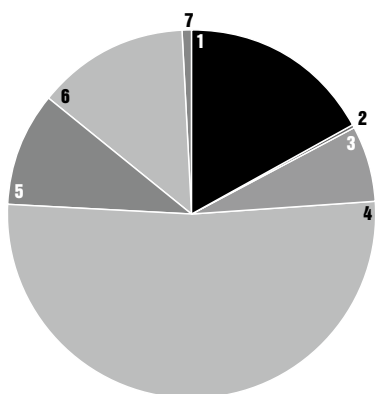
Square Miles	390
Population	458,600
Ridership per Capita	2.8

Service area encompasses all of Sonoma County, including the cities of Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma and Windsor.

Fixed-Route Fare Structure

Category	Single Fare Local Routes	Single Fare Intercity Service	Monthly Pass
Adult	\$1.25	\$1.25 - 3.45	\$60.00
Youth (under 5)	Free	Free	—
Student	\$1.05	\$1.05 - 3.05	\$45.00
Senior	\$0.60	\$0.60-1.60	\$30.00
Disabled	\$0.60	\$0.60-1.60	\$30.00
Inter-Operator Transfer	Free	Free	—

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	17%
2	Non-Farebox Revenue	<1%
3	County Sales Tax	7%
4	TDA	52%
5	STA	10%
6	Federal Transit Grants	13%
7	Other	<1%

System Characteristics

Active Fleet	78 Total
	49 Motor Buses
	29 Paratransit

Routes	20 Total
Local	7
Intercity	13

Hours of Operation

Monday – Friday 5:00 am – 10:30 pm
 Saturday – Sunday 7:00 am – 9:30 pm

Inter-Operator Coordination

Coordinated Schedules

Cloverdale Transit
 Golden Gate Transit
 Healdsburg Transit
 Petaluma Transit
 Santa Rosa CityBus

Joint Fare Instruments and Transfers

Golden Gate discount fare w/transfer
 Petaluma Transit (free transfer)
 Santa Rosa CityBus (free transfer)
 Sonoma Super Pass



Sonoma County Transit



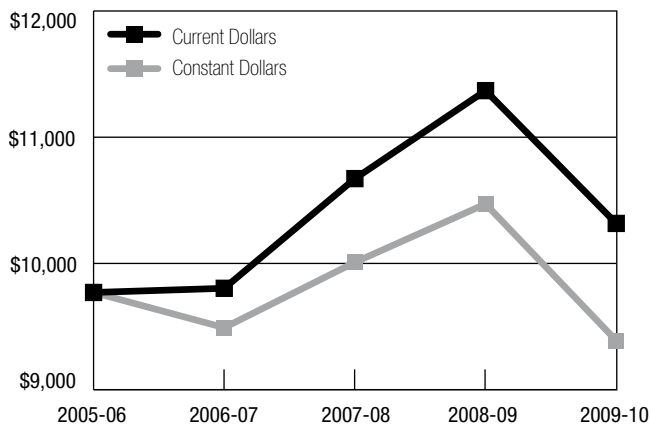
Sonoma County Transit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus			9,770	9,803	10,672	11,369	10,317
Paratransit			1,781	1,866	2,100	2,053	1,762
Total Costs			\$11,551	\$11,669	\$12,772	\$13,422	\$12,079
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,615	1,740	1,864	1,992	1,951
	Paratransit	PRev	112	119	124	132	122
Total Farebox Revenue			\$1,727	\$1,859	\$1,988	\$2,124	\$2,073
Non-Fare Revenue			104	122	78	137	36
Property Tax			0	0	0	0	0
County Sales Tax			818	1,188	1,010	900	809
TDA			7,067	6,350	8,362	7,305	6,269
STA			639	1,028	830	2,425	1,210
Federal Transit Grants			951	1,122	432	395	1,614
Other			245	16	82	136	68
Total Revenue			\$11,551	\$11,669	\$12,782	\$13,422	\$12,079

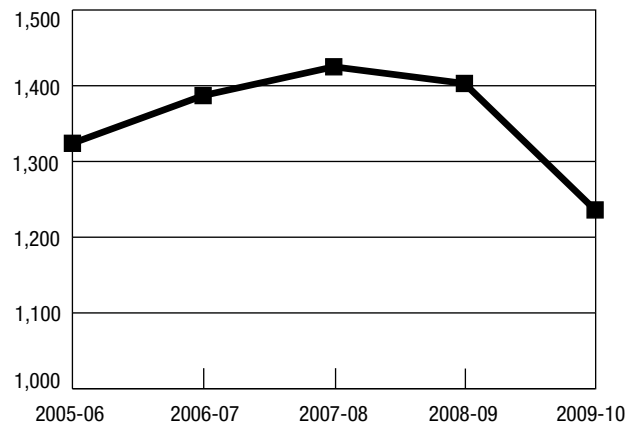
Sonoma County Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	1,324	1,387	1,425	1,403	1,236
Average Weekday Ridership		4,677	4,915	5,079	4,967	4,374
Revenue Vehicle Miles (000)	BRVM	1,665	2,076	1,717	1,725	1,471
Revenue Vehicle Hours (000)	BRVH	92	109	93	96	82
Employee Equivalents (FTE)	BEmp	106	107	107	107	101
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$106.72	\$89.83	\$114.50	\$118.78	\$126.48
Cost Efficiency (constant FY06 \$)		\$106.72	\$86.97	\$107.38	\$109.40	\$115.11
Cost Effectiveness (current \$)	BCost/BPass	\$7.38	\$7.07	\$7.49	\$8.10	\$8.35
Cost Effectiveness (constant FY06 \$)		\$7.38	\$6.84	\$7.02	\$7.46	\$7.60
Service Effectiveness	BPass/BRVH	14.5	12.7	15.3	14.7	15.1
Service Effectiveness	BPass/BRVM	0.8	0.7	0.8	0.8	0.8
Labor Efficiency (000)	BRVH/BEmp	0.9	1.0	0.9	0.9	0.8
Farebox Recovery	BRev/BCost	16.5%	17.8%	17.5%	17.5%	18.9%

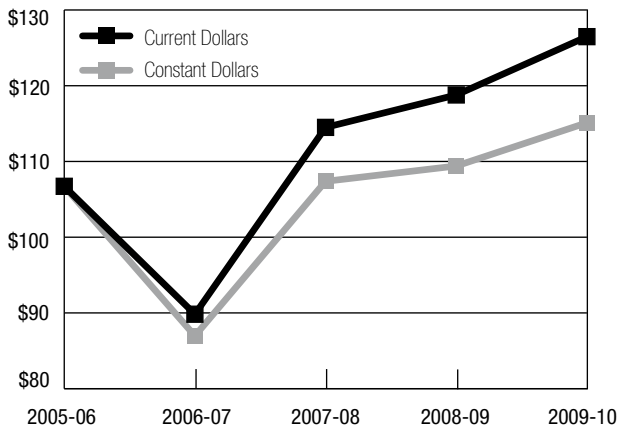
Operating Cost [In Thousands]



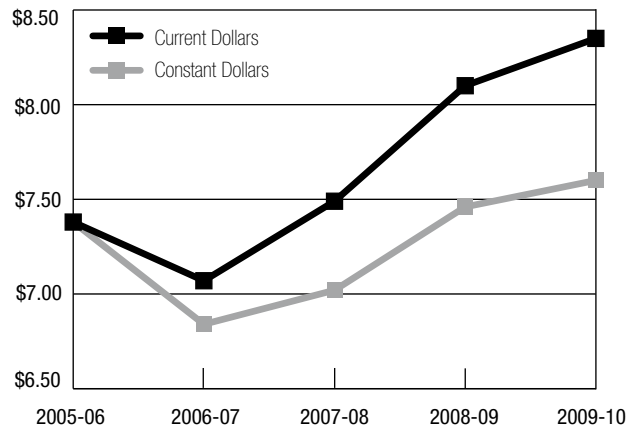
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

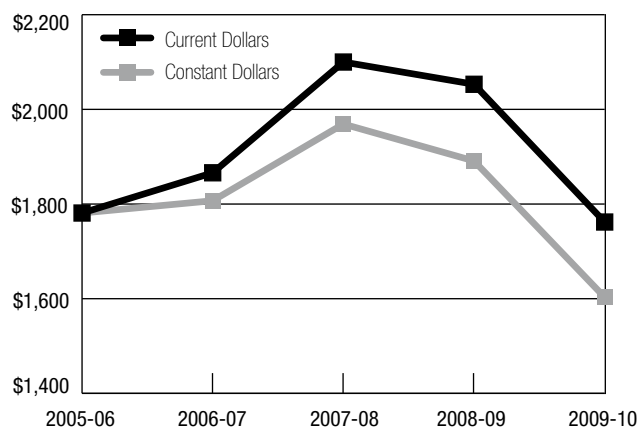


Cost Effectiveness — Cost/Passenger

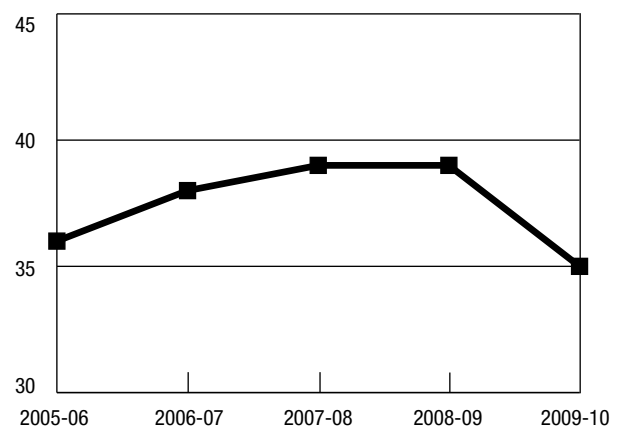


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	36	38	39	39	35
Average Weekday Ridership		127	136	147	146	127
Revenue Vehicle Miles (000)	PRVM	502	656	524	488	424
Revenue Vehicle Hours (000)	PRVH	35	43	34	31	26
Employee Equivalents (FTE)	PEmp	28	28	28	28	24
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$50.73	\$42.97	\$62.51	\$65.20	\$69.09
Cost Efficiency (constant FY06 \$)		\$50.73	\$41.60	\$58.62	\$60.06	\$62.88
Cost Effectiveness (current \$)	PCost/PPass	\$49.52	\$49.40	\$53.21	\$52.17	\$51.06
Cost Effectiveness (constant FY06 \$)		\$49.52	\$47.83	\$49.91	\$48.05	\$46.47
Service Effectiveness	PPass/PRVH	1.0	0.9	1.2	1.2	1.4
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	1.3	1.6	1.2	1.1	1.1
Farebox Recovery	PRev/PCost	6.3%	6.4%	5.9%	6.4%	6.9%

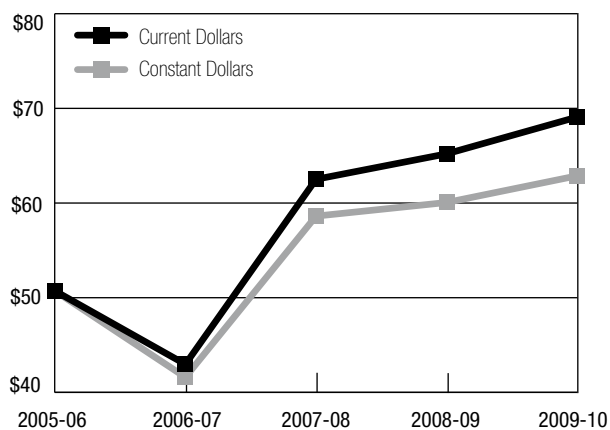
Operating Cost [In Thousands]



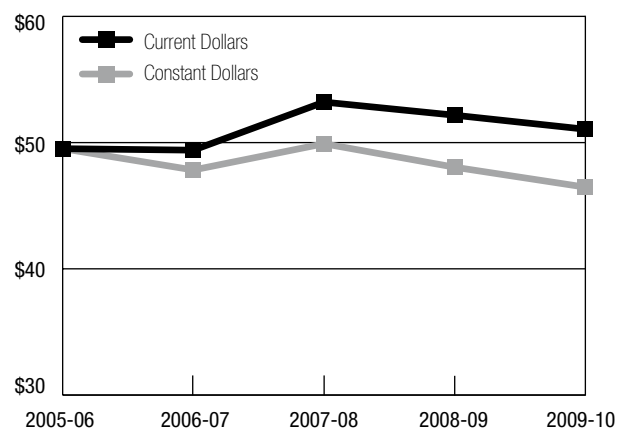
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





TRI DELTA TRANSIT

Tri Delta Transit (Eastern Contra Costa Transit Authority)

801 Wilbur Avenue, Antioch, CA 94509

<http://www.trideltatransit.com>

(925) 754-6622

General Description

Starting Year	1977
Organization Type	Transit Authority is a joint powers agency
Governing Body	11-member board of directors
Board Selection	2 representatives from each city, 2 representatives from county and 1 at-large representative appointed by board
Contract Service	First Transit

Service Area

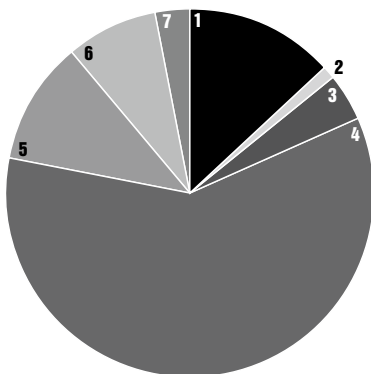
Square Miles	225
Population	273,000
Ridership per Capita	9.1

Tri Delta's service area includes the cities of Antioch, Brentwood, Pittsburg, Oakley and the unincorporated areas of eastern Contra Costa County.

Fixed-Route Fare Structure

Category	Single Fare
Adult/Student	\$1.75
Youth (under 5)	Free
Senior	\$0.75
Disabled	\$0.75
BART Transfer	\$1.00
Other Transfer	Free
Express	\$2.25 or \$9.00
Express Pass	\$32 or \$160
BART Transfer Senior/Disabled	\$1.50
Dimes-a-Ride	\$0.20
All Day Pass	\$3.00

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	16%
2	Non-Fare Revenue	<1%
3	County Sales Tax	4%
4	TDA	46%
5	STA	4%
6	Federal Transit Grants	8%
7	Other	20%

System Characteristics

Active Fleet	92 Total
	68 Motor Buses
	24 Paratransit

Routes	19 Total
---------------	-----------------

Hours of Operation

Monday – Friday	3:14 am – 1:14 am
Saturday	5:22 am – 1:35 am
Sunday	6:18 am – 1:35 am

Inter-Operator Coordination

Inter-Operator Connections

Amtrak
BART
County Connection
LAVTA
WestCAT

Joint Fare Instruments and Transfers

Amtrak
BART Plus
BART Transfer
County Connection Transfer
County Connection/LAVTA/WestCAT
East Bay Value Pass



TRI DELTA TRANSIT



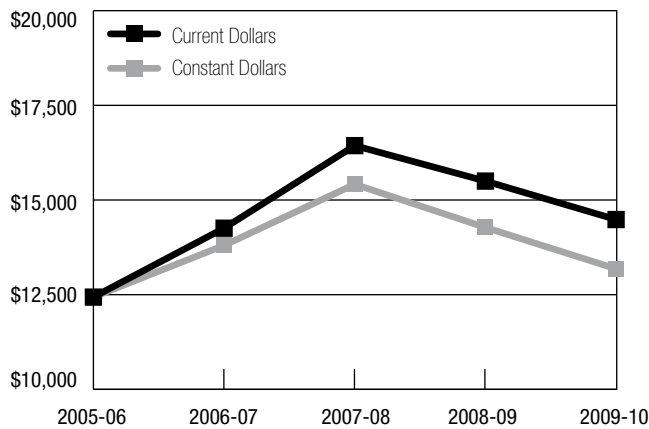
Tri Delta Transit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus		BCost	12,436	14,256	16,436	15,500	14,484
Paratransit		PCost	2,380	2,721	3,043	3,151	3,915
Total Costs			\$14,816	\$16,977	\$19,479	\$18,650	\$18,399
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,906	2,136	2,286	2,224	2,409
	Paratransit	PRev	216	278	342	312	432
Total Farebox Revenue			\$2,121	\$2,414	\$2,628	\$2,536	\$2,841
Non-Fare Revenue			217	204	226	207	202
Property Tax			0	0	0	0	0
County Sales Tax			808	896	904	801	782
TDA			9,034	8,760	10,055	11,329	8,273
STA			2,358	2,845	4,954	1,347	751
Federal Transit Grants			388	642	0	1,551	1,400
Other			422	759	667	1,253	3,624
Total Revenue			\$15,349	\$16,521	\$19,434	\$19,024	\$17,873

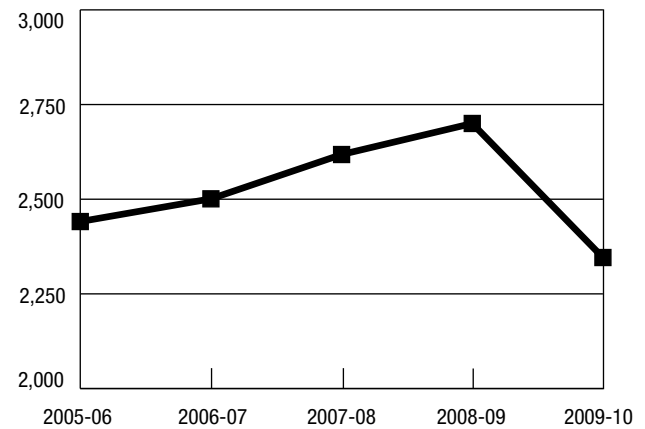
Tri Delta Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	2,441	2,501	2,618	2,700	2,346
Average Weekday Ridership		8,794	8,928	9,261	9,556	8,338
Revenue Vehicle Miles (000)	BRVM	2,392	2,461	2,546	2,423	2,146
Revenue Vehicle Hours (000)	BRVH	161	161	170	161	154
Employee Equivalents (FTE)	BEmp	140	145	149	150	137
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$77.35	\$88.59	\$96.65	\$96.16	\$94.05
Cost Efficiency (constant FY06 \$)		\$77.35	\$85.77	\$90.64	\$88.57	\$85.60
Cost Effectiveness (current \$)	BCost/BPass	\$5.09	\$5.70	\$6.28	\$5.74	\$6.17
Cost Effectiveness (constant FY06 \$)		\$5.09	\$5.52	\$5.89	\$5.29	\$5.62
Service Effectiveness	BPass/BRVH	15.2	15.5	15.4	16.7	15.2
Service Effectiveness	BPass/BRVM	1.0	1.0	1.0	1.1	1.1
Labor Efficiency (000)	BRVH/BEmp	1.1	1.1	1.1	1.1	1.1
Farebox Recovery	BRev/BCost	15.3%	15.0%	13.9%	14.3%	16.6%

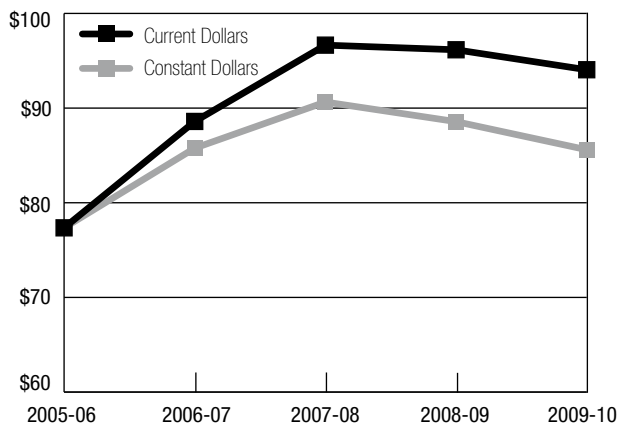
Operating Cost [In Thousands]



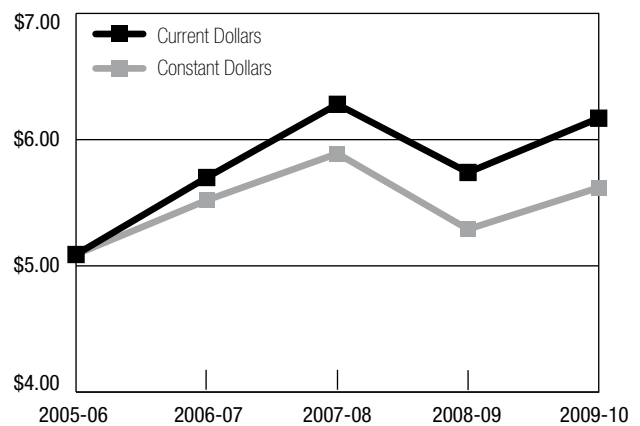
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

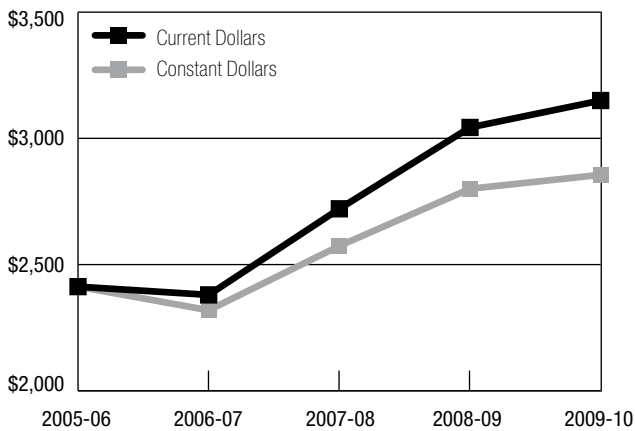


Cost Effectiveness — Cost/Passenger

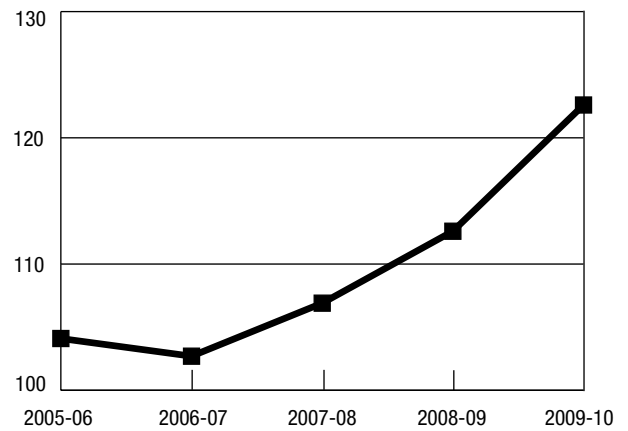


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	103	107	113	123	126
Average Weekday Ridership		375	389	410	447	463
Revenue Vehicle Miles (000)	PRVM	516	577	609	669	749
Revenue Vehicle Hours (000)	PRVH	44	42	46	49	57
Employee Equivalents (FTE)	PEmp	26	27	32	35	41
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$54.18	\$65.18	\$65.68	\$63.76	\$69.20
Cost Efficiency (constant FY06 \$)		\$54.18	\$63.10	\$61.60	\$58.72	\$62.98
Cost Effectiveness (current \$)	PCost/PPass	\$23.18	\$25.47	\$27.04	\$25.69	\$31.07
Cost Effectiveness (constant FY06 \$)		\$23.18	\$24.65	\$25.36	\$23.66	\$28.28
Service Effectiveness	PPass/PRVH	2.3	2.6	2.4	2.5	2.2
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.7	1.5	1.4	1.4	1.4
Farebox Recovery	PRev/PCost	9.1%	10.2%	11.2%	9.9%	11.0%

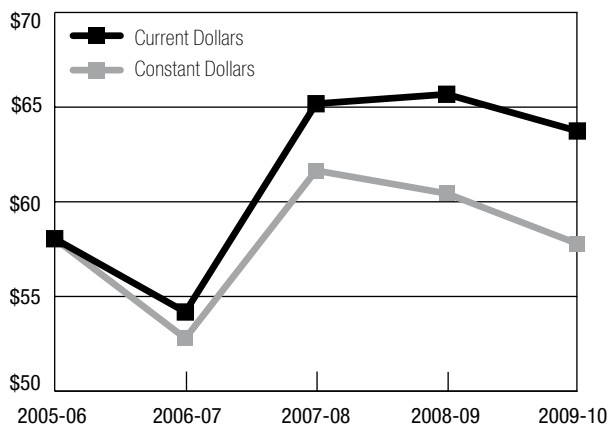
Operating Cost [In Thousands]



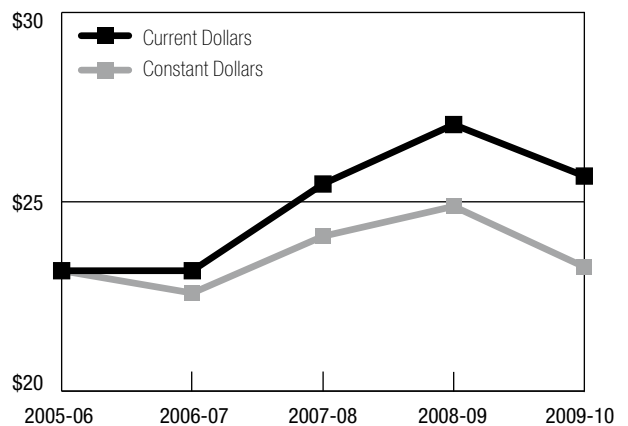
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Union City Transit

34009 Alvarado-Niles Road, Union City, CA 94587

<http://www.uctransit.org>

(510) 471-3232

General Description

Starting Year	1974
Organization Type	Municipal transit agency
Governing Body	5-member elected City Council
Contract Service	MV Public Transportation, Inc.

Service Area

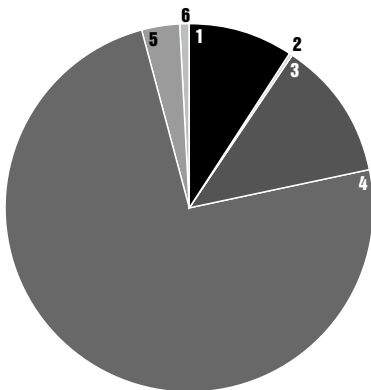
Square Miles	18
Population	73,977
Ridership per Capita	6.3

Union City's service area encompasses the area within the city limits of Union City.

Fixed-Route Fare Structure

Category	Single Fare	Monthly Passes
Adult (18-59)	\$1.50	\$40.00
Youth (6-17)	\$0.85	\$25.00
Senior (60+)	\$0.50	\$14.00
Disabled	\$0.50	\$14.00
AC Transit/Dumbarton Express Transfer	\$0.25	—
BART-To-Bus Transfer	\$0.50	—
BARTPlus Pass/Union City Transit Transfer	Free	—

Operating Revenue, FY 2009-10



1 Total Farebox Revenue	9%
2 Non-Fare Revenue	<1%
3 County Sales Tax	12%
4 TDA	74%
5 STA	3%
6 Federal Transit Grants	<1%

System Characteristics

Active Fleet	22 Total
	16 Motor Buses
	6 Paratransit

Routes	5 Total
--------	----------------

Hours of Operation

Monday – Friday	4:15 am – 10:25 pm
Saturday	7:00 am – 7:30 pm
Sunday	8:00 am – 6:30 pm

Inter-Operator Coordination

Inter-Operator Connections

- AC Transit
- BART
- Dumbarton Express

Joint Fare Instruments and Transfers

- BART Plus Pass



UNION CITY TRANSIT

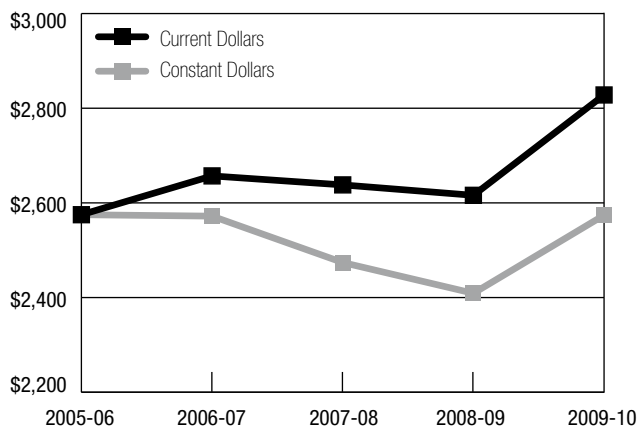
Union City Transit

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		2,575	2,657	2,638	2,616	2,828
Paratransit	PCost		624	594	569	596	667
Total Costs			\$3,199	\$3,251	\$3,207	\$3,211	\$3,495
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	313	374	349	364	335
	Paratransit	PRev	35	34	35	35	32
Total Farebox Revenue			\$348	\$408	\$385	\$399	\$367
Non-Fare Revenue			24	5	23	24	10
Property Tax			0	0	0	0	0
County Sales Tax			632	651	452	579	492
TDA			1,894	1,759	1,614	3,057	2,947
STA			224	379	720	104	131
Federal Transit Grants			53	50	14	321,510	30,000
Other			0	0	0	0	0
Total Revenue			\$3,175	\$3,252	\$3,207	\$4,484	\$3,977

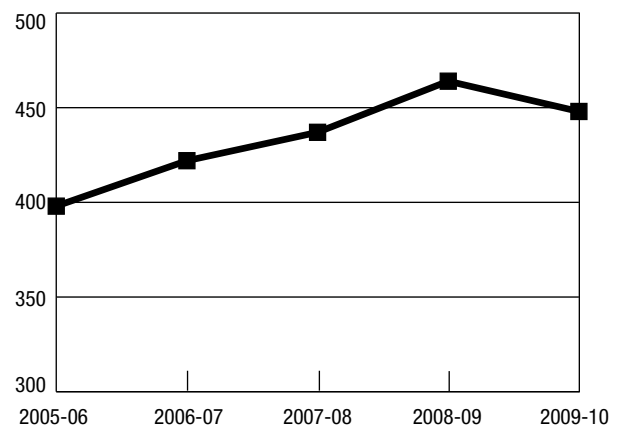
Union City Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	398	422	437	464	448
Average Weekday Ridership		1,335	1,502	1,518	1,637	1,559
Revenue Vehicle Miles (000)	BRVM	524	505	463	457	469
Revenue Vehicle Hours (000)	BRVH	39	40	40	40	40
Employee Equivalents (FTE)	BEmp	44	40	40	40	33
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$66.85	\$66.43	\$66.56	\$66.01	\$70.12
Cost Efficiency (constant FY06 \$)		\$66.85	\$64.31	\$62.42	\$60.80	\$63.81
Cost Effectiveness (current \$)	BCost/BPass	\$6.47	\$6.30	\$6.04	\$5.64	\$6.31
Cost Effectiveness (constant FY06 \$)		\$6.47	\$6.10	\$5.66	\$5.20	\$5.74
Service Effectiveness	BPass/BRVH	10.3	10.6	11.0	11.7	11.1
Service Effectiveness	BPass/BRVM	0.8	0.8	0.9	1.0	1.0
Labor Efficiency (000)	BRVH/BEmp	0.9	1.0	1.0	1.0	1.2
Farebox Recovery	BRev/BCost	12.2%	14.1%	13.2%	13.9%	11.8%

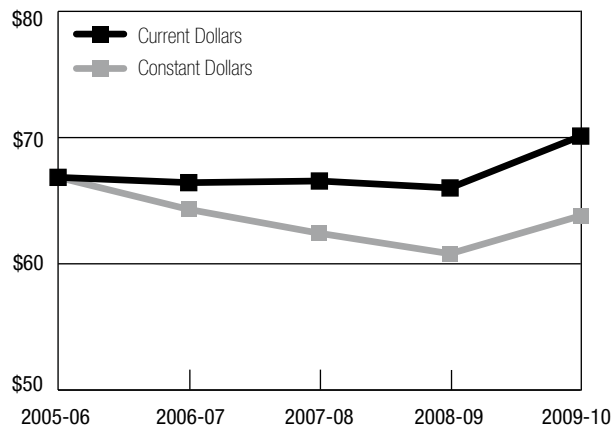
Operating Cost [In Thousands]



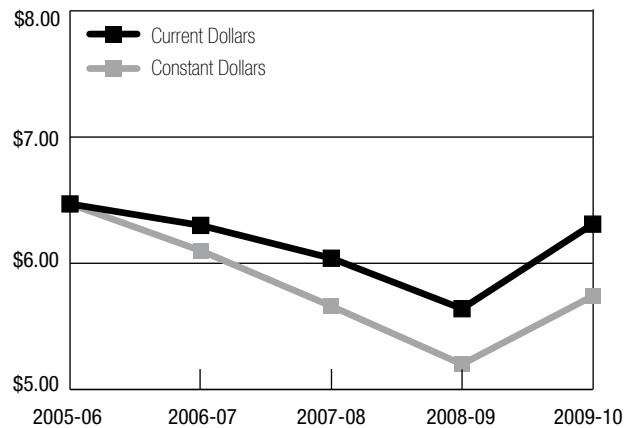
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

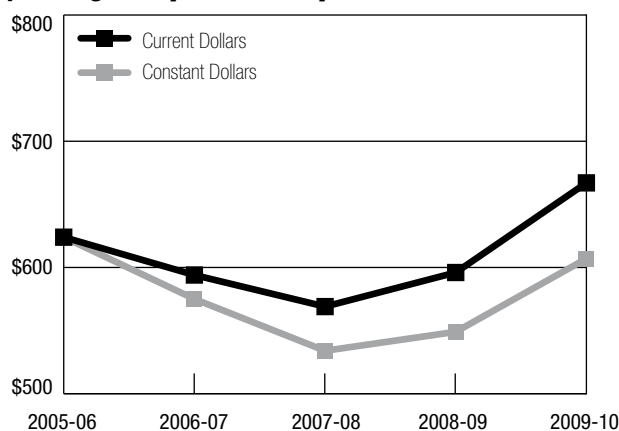


Cost Effectiveness — Cost/Passenger

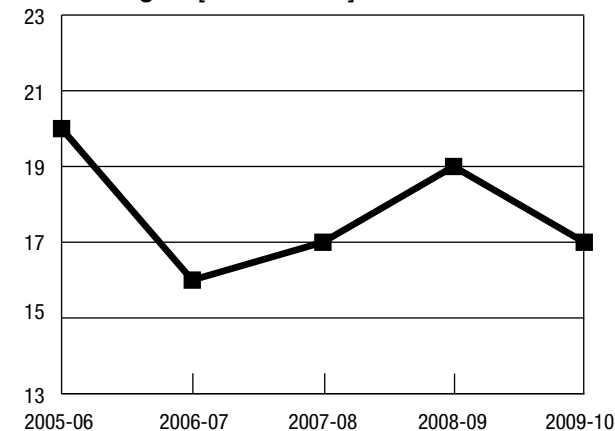


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	20	16	17	19	17
Average Weekday Ridership		66	58	58	64	56
Revenue Vehicle Miles (000)	PRVM	91	90	80	90	81
Revenue Vehicle Hours (000)	PRVH	9	10	9	9	9
Employee Equivalents (FTE)	PEmp	9	7	6	7	7
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$65.86	\$61.50	\$65.55	\$62.84	\$76.85
Cost Efficiency (constant FY06 \$)		\$65.86	\$59.55	\$61.48	\$57.88	\$69.94
Cost Effectiveness (current \$)	PCost/PPass	\$31.45	\$37.13	\$33.85	\$31.72	\$40.18
Cost Effectiveness (constant FY06 \$)		\$31.45	\$35.94	\$31.74	\$29.22	\$36.57
Service Effectiveness	PPass/PRVH	2.1	1.7	1.9	2.0	1.9
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.1	1.4	1.4	1.4	1.2
Farebox Recovery	PRev/PCost	5.6%	5.7%	6.2%	5.9%	4.8%

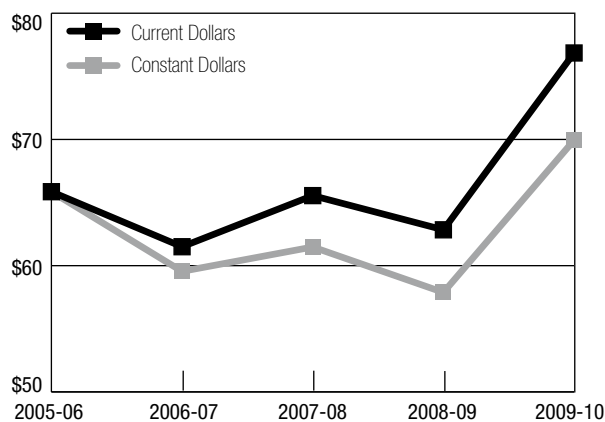
Operating Cost [In Thousands]



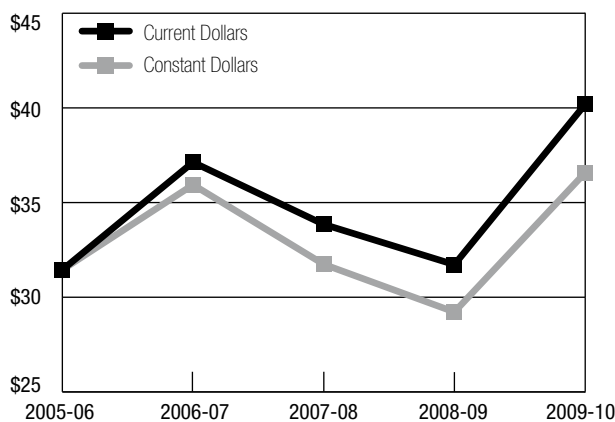
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Vacaville City Coach

650 Merchant Street, Vacaville, CA 95688

<http://www.cityofvacaville.com/departments/citycoach/index.php>

(707) 449-5330

General Description

Starting Year	1981
Organization Type	Municipality
Governing Body	City Council
Board Selection	4 council members, 1 mayor

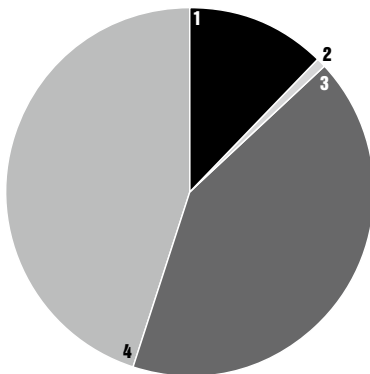
Service Area

Square Miles	27
Population	94,000
Ridership per Capita	3.9

Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$1.50	\$38.00
Youth (6-18)	\$1.25	\$21.00
Youth (under 6)	Free	—
Senior/Disabled	\$0.75	\$18.00
Transfer	\$0.15	—

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	12%
2	Non-Fare Revenue	<1%
3	TDA	42%
4	Federal Transit Grants	45%

System Characteristics

Active Fleet 18 Motor Buses

Routes 5 Total

Hours of Operation

Monday – Friday 6:35 am – 6:33 pm

Saturday 9:00 am – 5:30 pm

Sunday No service

Inter-Operator Coordination

Inter-Operator Connections

Fairfield/Suisun Transit

Vallejo Transit



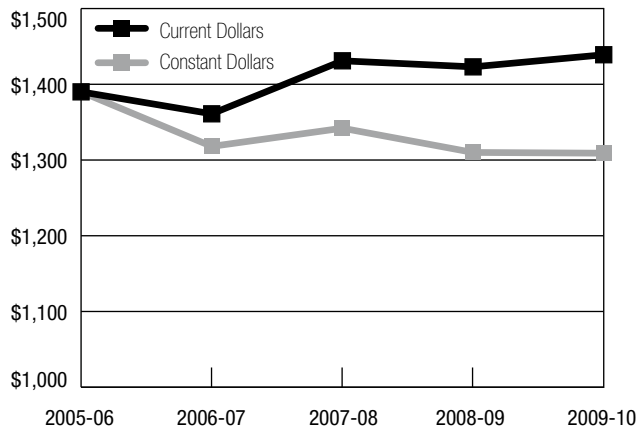
Vacaville City Coach

SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		1,390	1,361	1,431	1,423	1,439
Paratransit	PCost		478	396	417	480	465
Total Costs			\$1,868	\$1,757	\$1,849	\$1,903	\$1,904
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	185	216	225	242	231
	Paratransit	PRev	74	28	30	31	30
Total Farebox Revenue			\$260	\$244	\$255	\$273	\$261
Non-Fare Revenue			8	14	19	27	21
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			2,080	1,517	841	672	889
STA			0	0	0	60	0
Federal Transit Grants			3	51	971	943	953
Other			9	3	0	0	0
Total Revenue			\$2,360	\$1,829	\$2,086	\$1,976	\$2,124

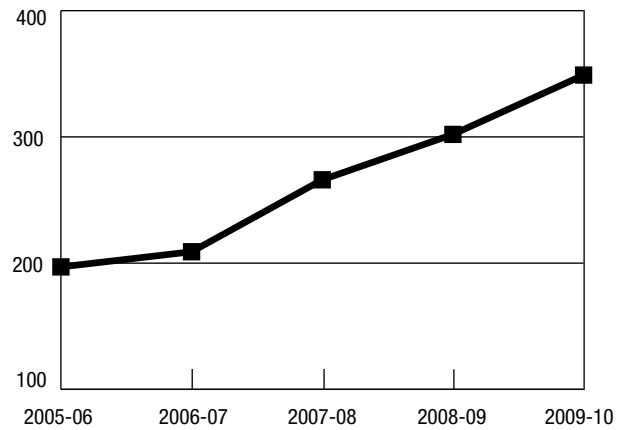
Vacaville City Coach

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	197	209	266	302	349
Average Weekday Ridership		708	763	923	1,021	1,046
Revenue Vehicle Miles (000)	BRVM	326	319	335	340	341
Revenue Vehicle Hours (000)	BRVH	24	24	23	23	23
Employee Equivalents (FTE)	BEmp	18	18	18	18	18
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$57.08	\$56.44	\$61.12	\$61.30	\$61.44
Cost Efficiency (constant FY06 \$)		\$57.08	\$54.64	\$57.32	\$56.46	\$55.92
Cost Effectiveness (current \$)	BCost/BPass	\$7.06	\$6.51	\$5.38	\$4.70	\$4.13
Cost Effectiveness (constant FY06 \$)		\$7.06	\$6.31	\$5.05	\$4.33	\$3.75
Service Effectiveness	BPass/BRVH	8.1	8.7	11.4	13.0	14.9
Service Effectiveness	BPass/BRVM	0.6	0.7	0.8	0.9	1.0
Labor Efficiency (000)	BRVH/BEmp	1.4	1.3	1.3	1.3	1.3
Farebox Recovery	Brev/Bcost	13.3%	15.9%	15.7%	17.0%	16.1%

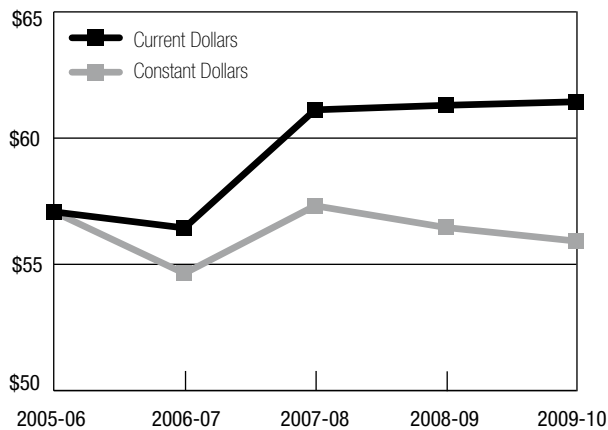
Operating Cost [In Thousands]



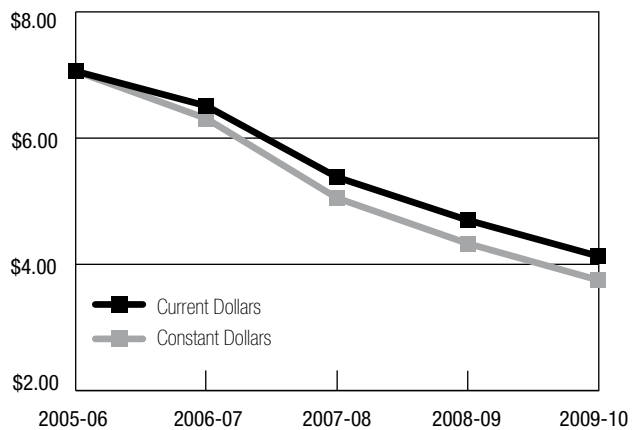
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

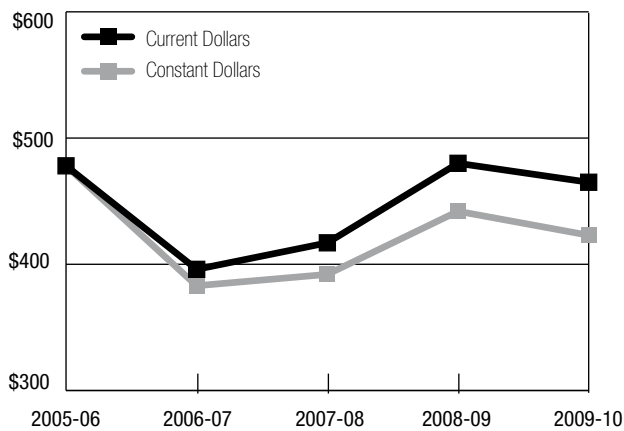


Cost Effectiveness — Cost/Passenger

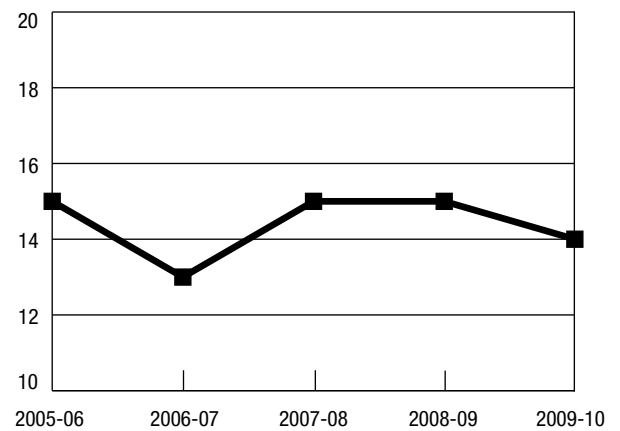


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	15	13	15	15	14
Average Weekday Ridership		58	50	56	57	58
Revenue Vehicle Miles (000)	PRVM	125	64	66	66	55
Revenue Vehicle Hours (000)	PRVH	10	5	5	5	5
Employee Equivalents (FTE)	PEmp	4	4	4	4	4
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$47.52	\$74.97	\$78.19	\$90.27	\$89.68
Cost Efficiency (constant FY06 \$)		\$47.52	\$72.59	\$73.33	\$83.14	\$81.62
Cost Effectiveness (current \$)	PCost/PPass	\$32.17	\$29.53	\$28.06	\$32.51	\$32.22
Cost Effectiveness (constant FY06 \$)		\$32.17	\$28.59	\$26.32	\$29.94	\$29.32
Service Effectiveness	PPass/PRVH	1.5	2.5	2.8	2.8	2.8
Service Effectiveness	PPass/PRVM	0.1	0.2	0.2	0.2	0.3
Labor Efficiency (000)	PRVH/PEmp	2.5	1.3	1.3	1.3	1.3
Farebox Recovery	PRev/PCost	15.6%	7.1%	7.2%	6.5%	6.3%

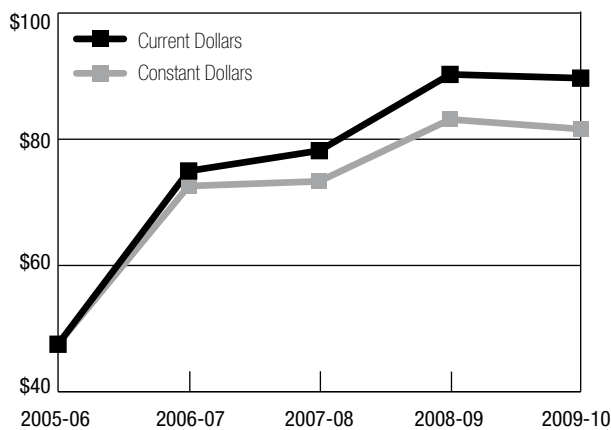
Operating Cost [In Thousands]



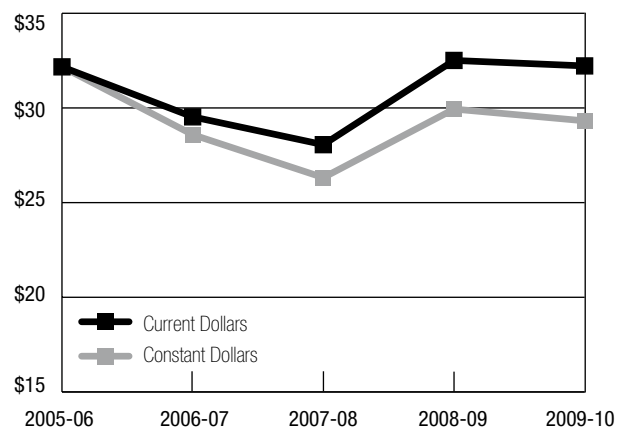
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





Vallejo Transit

555 Santa Clara Street, Vallejo, CA 94590

<http://www.vallejotransit.com/> • <http://www.baylinkferry.com/>

(707) 648-4315

General Description

Starting Year	1930s
Organization Type	Municipal transit agency
Governing Body	City of Vallejo City Council
Board Selection	City Council members
Contract Services	Vallejo Citizen's Transit Corporation/ Subsidiary of MV Transit, Inc., bus operations and maintenance; Blue & Gold Fleet, ferry operations and maintenance; MV Transportation, paratransit service

Service Area

Square Miles	48
Population	119,593
Ridership per Capita	19.7

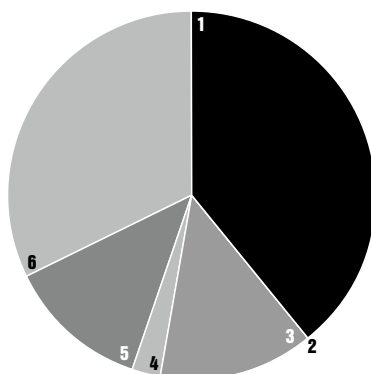
Vallejo Transit's service area includes the City of Vallejo; Baylink regional express bus serves Fairfield, Vallejo, Benicia, the El Cerrito del Norte BART Station, Walnut Creek BART, Pleasant Hill BART and San Francisco. Vallejo Baylink ferry provides service between Vallejo Ferry Terminal (Downtown Vallejo) and the San Francisco Ferry Building, Pier 41, and the SF Ball Park. Vallejo RunAbout provides complementary curb-to-curb ADA service. Vallejo Transit also provides a half fare taxi program.

Fixed-Route Fare Structure*

Category	Bus Zone Fares	Bus Pass	Ferry Pass	Ferry Transbay
Adult	\$1.75 - \$5.00	\$55.20	\$24-\$290	\$13.00
Youth	\$1.75 - \$5.00	\$43.20	\$24-\$290	\$6.50
Senior	\$0.85 - \$2.50	\$27.60	—	\$6.50
Disabled	\$0.85 - \$2.50	\$27.60	—	\$6.50
Transfer	Free	—	—	Free

* Fares are one way

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	39%
2	Non Farebox Revenue	<1%
3	TDA	13%
4	STA	3%
5	Federal Transit Grants	12%
6	Other*	32%

* Other: Five percent bridge toll funds, Regional Measure 2, miscellaneous funds

System Characteristics

Active Fleet	76 Total
	60 Motor Buses
	12 Paratransit
	4 Ferry

Routes	14 Total
	11 Bus
	3 Ferry

Hours of Operation

Bus:

Monday - Friday	4:30 am – 11:00 pm
Saturday	5:30 am – 11:00 pm
Sunday	6:50 am – 9:50 pm

Ferry:

Monday - Friday	5:30 am – 9:45 pm
Saturday	7:00 am – 9:45 pm
Sunday	7:00 am – 9:45 pm

Paratransit:

Monday - Friday	4:30 am – 11:00 pm
Saturday	5:30 am – 11:00 pm
Sunday	6:50 am – 9:50 pm

Inter-Operator Coordination

Inter-Operator Connections

AC Transit	Fairfield/Suisun Transit
American Canyon Transit	Golden Gate Transit
BART	VINE
Benicia Breeze	WestCAT
County Connection	

Joint Fare Instruments and Transfers

Vallejo/Muni Transfer



Vallejo Transit

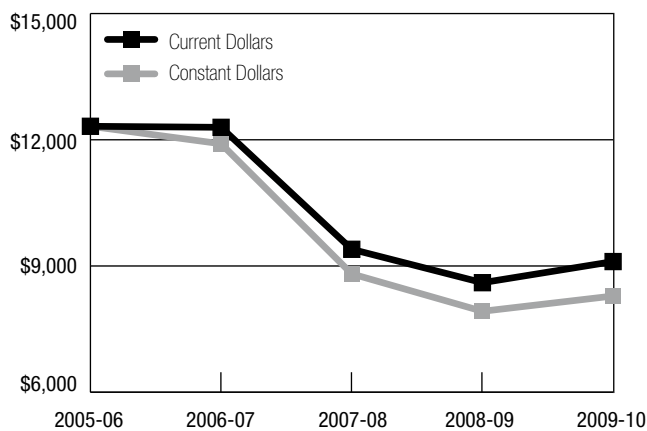
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		12,321	12,296	9,397	8,603	9,105
Ferry	FCost		11,083	11,138	12,877	12,060	12,669
Demand Response*	PCost		1,200	1,135	1,075	1,048	1,091
Total Costs			\$24,603	\$24,569	\$23,348	\$21,712	\$22,865
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	3,566	3,223	2,373	3,232	3,021
	Ferry	FRev	6,204	6,911	7,454	6,556	6,320
	Paratransit*	PRev	70	86	118	113	118
Total Farebox Revenue			\$9,840	\$10,220	\$9,946	\$9,900	\$9,459
Non-Fare Revenue			108	345	200	25	28
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			4,344	4,605	5,174	5,466	3,248
STA			720	2,403	1,834	2,705	650
Federal Transit Grants			2,897	1,756	2,378	2,326	2,992
Other			6,694	5,240	5,146	3,001	7,749
Total Revenue			\$24,603	\$24,569	\$24,677	\$23,424	\$24,126

*The half-fare taxi program is not included.

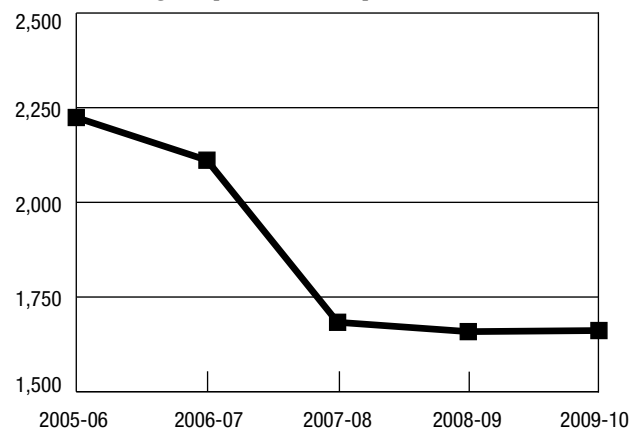
Vallejo Transit

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	2,224	2,111	1,683	1,659	1,661
Average Weekday Ridership		8,032	7,265	5,682	5,643	5,653
Revenue Vehicle Miles (000)	BRVM	2,986	2,487	1,807	1,928	1,928
Revenue Vehicle Hours (000)	BRVH	140	128	92	102	102
Employee Equivalents (FTE)	BEmp	120	115	110	113	113
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$87.85	\$96.24	\$102.68	\$83.97	\$88.87
Cost Efficiency (constant FY06 \$)		\$87.85	\$93.17	\$96.30	\$77.34	\$80.88
Cost Effectiveness (current \$)	BCost/BPass	\$5.54	\$5.82	\$5.58	\$5.19	\$5.48
Cost Effectiveness (constant FY06 \$)		\$5.54	\$5.64	\$5.24	\$4.78	\$4.99
Service Effectiveness	BPass/BRVH	15.9	16.5	18.4	16.2	16.2
Service Effectiveness	BPass/BRVM	0.7	0.8	0.9	0.9	0.9
Labor Efficiency (000)	BRVH/BEmp	1.2	1.1	0.8	0.9	0.9
Farebox Recovery	BRev/BCost	28.9%	26.2%	25.2%	37.6%	33.2%

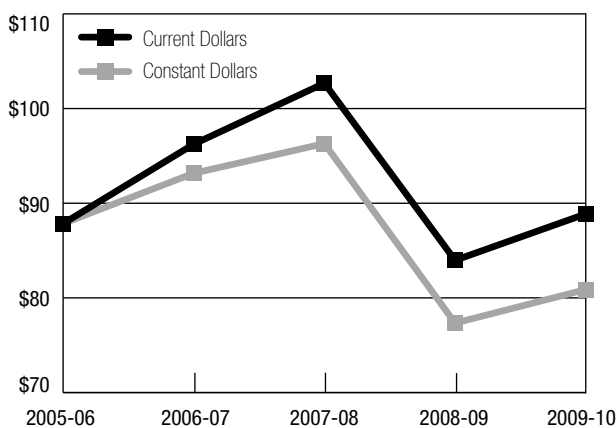
Operating Cost [In Thousands]



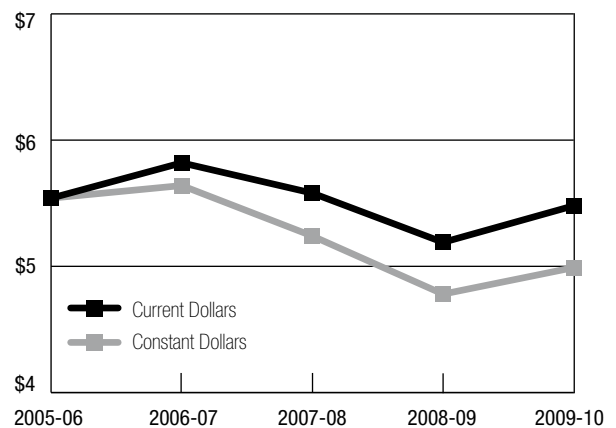
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

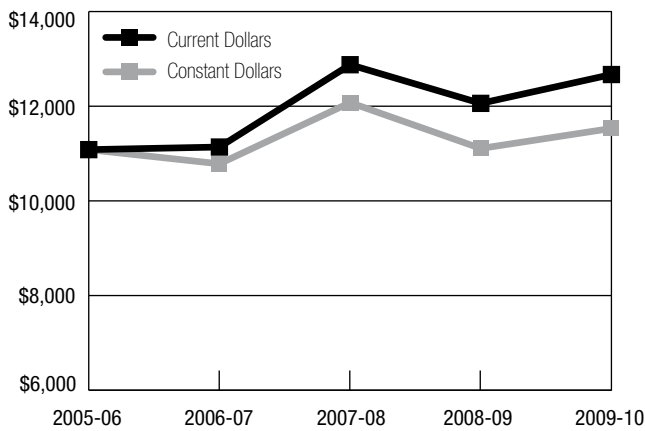


Cost Effectiveness — Cost/Passenger

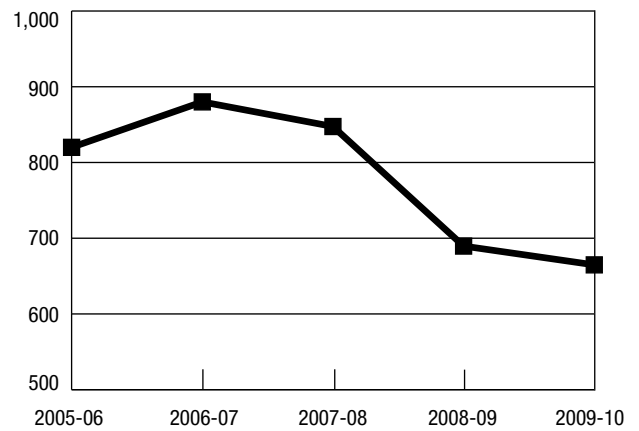


FERRY PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	FPass	820	880	847	690	665
Average Weekday Ridership		2,279	2,595	2,171	2,084	2,009
Revenue Vehicle Miles (000)	FRVM	323	262	215	212	212
Revenue Vehicle Hours (000)	FRVH	12	10	8	8	8
Employee Equivalents (FTE)	FEmp	40	40	42	42	42
Performance Concepts		Measures				
Cost Efficiency (current \$)	FCost/FRVH	\$928.91	\$1,137.30	\$1,619.09	\$1,526.04	\$1,603.11
Cost Efficiency (constant FY06 \$)		\$928.91	\$1,101.11	\$1,518.45	\$1,405.53	\$1,458.99
Cost Effectiveness (current \$)	FCost/FPass	\$13.52	\$12.66	\$15.19	\$17.49	\$19.06
Cost Effectiveness (constant FY06 \$)		\$13.52	\$12.25	\$14.25	\$16.11	\$17.34
Service Effectiveness	FPass/FRVH	68.7	89.9	106.6	87.3	84.1
Service Effectiveness	FPass/FRVM	2.5	3.4	3.9	3.3	3.1
Labor Efficiency (000)	FRVH/FEmp	0.3	0.2	0.2	0.2	0.2
Farebox Recovery	FRev/FCost	56.0%	62.0%	57.9%	54.4%	49.9%

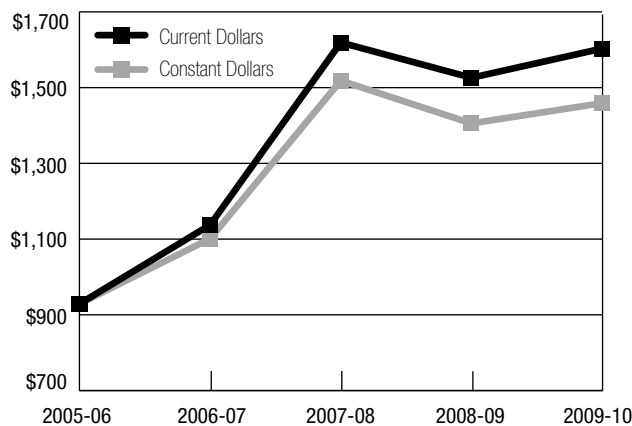
Operating Cost [In Thousands]



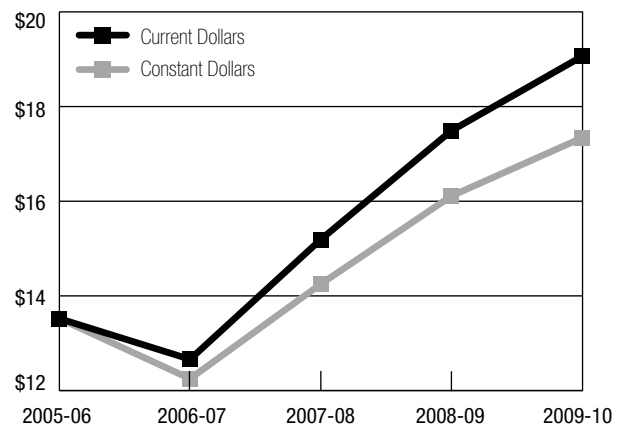
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger

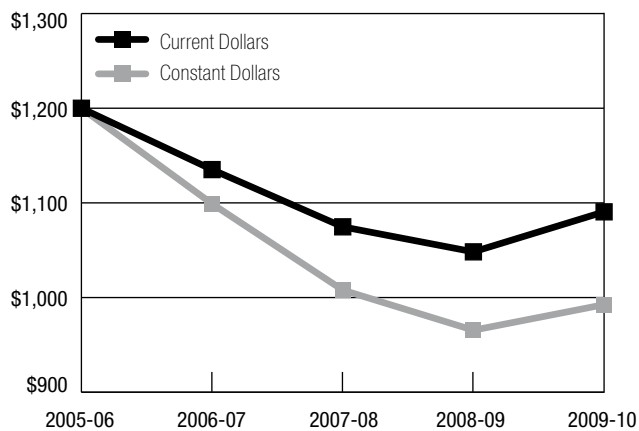


Vallejo Transit

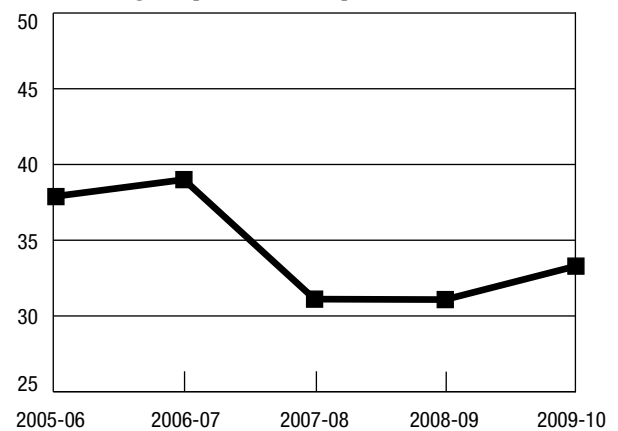
PARATRANSIT PERFORMANCE*		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	38	39	31	31	33
Average Weekday Ridership		131	131	108	111	116
Revenue Vehicle Miles (000)	PRVM	218	220	183	155	155
Revenue Vehicle Hours (000)	PRVH	19	17	16	15	15
Employee Equivalents (FTE)	PEmp	18	20	19	19	19
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/FRVH	\$64.53	\$65.57	\$67.44	\$69.98	\$72.80
Cost Efficiency (constant FY06 \$)		\$64.53	\$63.48	\$63.25	\$64.46	\$66.26
Cost Effectiveness (current \$)	PCost/PPass	\$31.68	\$29.11	\$34.55	\$33.72	\$32.76
Cost Effectiveness (constant FY06 \$)		\$31.68	\$28.18	\$32.40	\$31.06	\$29.82
Service Effectiveness	PPass/PRVH	2.0	2.3	2.0	2.1	2.2
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.0	0.9	0.8	0.8	0.8
Farebox Recovery	PRev/PCost	5.8%	7.6%	11.0%	10.8%	10.8%

*The half-fare taxi program is not included.

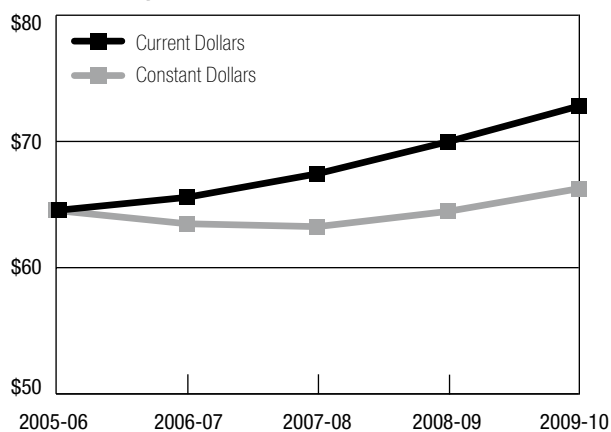
Operating Cost [In Thousands]



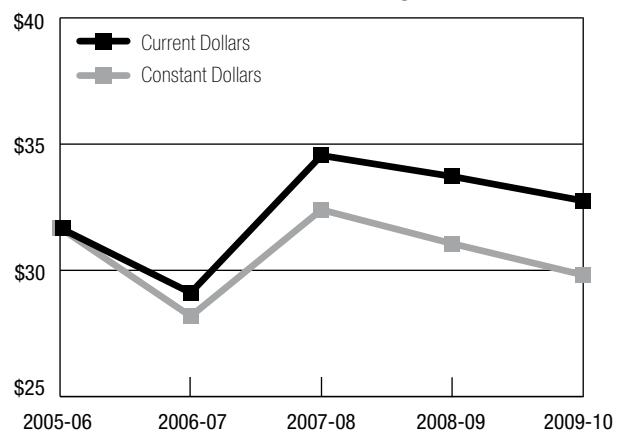
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





VINE

(Napa County Transportation & Planning Agency)

707 Randolph Street, Suite 100, Napa, CA 94559-2912

<http://www.nctpa.net/vine.cfm>

(800) 696-6443

General Description

Starting Year	1974
Organization Type	Transit agency
Governing Body	Napa County Transportation & Planning Agency (NCTPA)
Board Selection	Comprised of the elected officials of member jurisdictions
Contract Service	Veolia Transportation

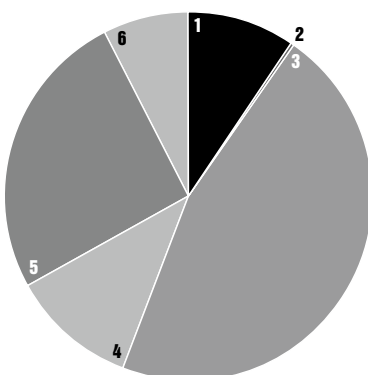
Service Area

Square Miles	82.5
Population	136,704
Ridership per Capita	4.8

The VINE's local service area encompasses the City of Napa and some unincorporated areas of Napa County. VINE Route 10's service area includes the Highway 29 corridor in Napa County. VineGo is the countywide ADA paratransit provider for both of these operators. Route 11's service area includes Highway 29 corridor between St. Helena to Calistoga, then beyond to Santa Rosa, in Sonoma County, via Petrified Forest Rd.

Category	Single Fare*	VINE 20-Ride Pass	VINE Rte.10 Monthly Pass	Day Pass
Adult (19-64)	\$1.35	\$25.00	\$43.00	\$4.00
Youth (6-18)	\$1.25	\$20.00	\$33.00	\$3.00
Senior 65+/Disabled	\$0.65	\$12.00	\$22.00	\$2.00
Medicare Cardholder	\$0.65	\$12.00	\$22.00	\$2.00
Disabled	\$0.65	\$12.00	\$22.00	\$2.00
Transfer	Free	—	—	—

Operating Revenue, FY 2009-10



1	Farebox	10%
2	Non-Fare Revenue	<1%
3	TDA	46%
4	STA	11%
5	Federal Transit Grants	26%
6	Other	7%

System Characteristics

Active Fleet 24 Motor Buses

Routes **13 Total**
 10 Local
 3 Intercity

Hours of Operation

Monday – Friday 5:20 am – 9:25 pm
 Saturday 6:30 am – 8:41 pm
 Sunday 8:31 am – 7:02 pm

Inter-Operator Coordination

Inter-Operator Connections

- American Canyon Transit
- BART El Cerrito Del Norte Station
- BARTLink
- Calistoga HandyVan
- Golden Gate Transit
- Lake Transit
- Santa Rosa CityBus
- Sonoma County Transit
- St. Helena VINE Shuttle
- Vallejo Transit
- Vallejo BART Express: Routes 78 & 80
- Yountville Transit

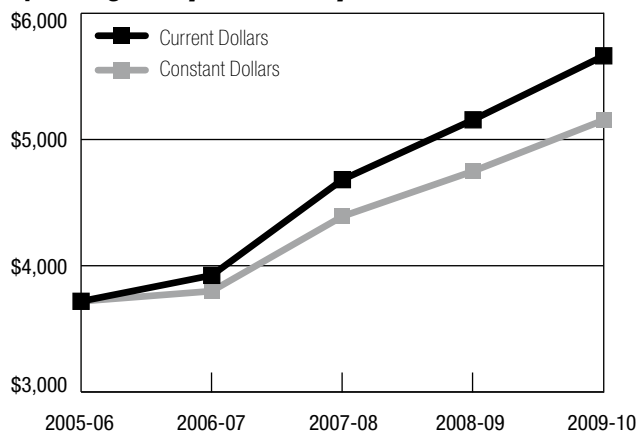


VINE

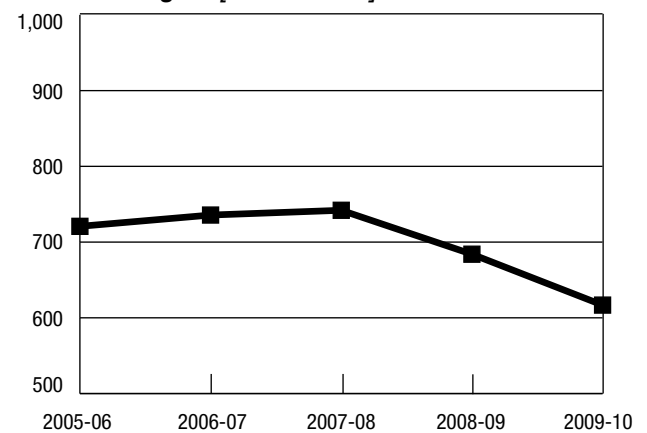
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus (VINE)		BCost	3,718	3,924	4,682	5,156	5,663
Paratransit (VINE GO)		PCost	1,222	1,178	1,355	1,330	1,162
Total			\$4,940	\$5,101	\$6,037	\$6,486	\$6,825
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	546	848	680	716	630
	Paratransit	PRev	72	76	75	72	74
Total Farebox Revenue			\$618	\$924	\$756	\$788	\$704
Non-Fare Revenue			0	0	0	39	16
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			4,145	5,439	3,186	2,202	3,409
STA			250	595	616	808	806
Federal Transit Grants			1,358	1,468	1,729	1,802	1,899
Other			101	12	312	276	533
Total Revenue			\$6,472	\$8,438	\$6,599	\$5,915	\$7,367

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	721	736	742	684	617
Average Weekday Ridership		2,517	2,790	2,621	2,500	2,225
Revenue Vehicle Miles (000)	BRVM	817	807	841	826	1,009
Revenue Vehicle Hours (000)	BRVH	51	51	58	56	63
Employee Equivalents (FTE)	BEmp	40	51	50	53	54
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$72.75	\$76.38	\$81.00	\$92.17	\$90.61
Cost Efficiency (constant FY06 \$)		\$72.75	\$73.95	\$75.97	\$84.89	\$82.46
Cost Effectiveness (current \$)	BCost/BPass	\$5.16	\$5.33	\$6.31	\$7.54	\$9.18
Cost Effectiveness (constant FY06 \$)		\$5.16	\$5.16	\$5.92	\$6.94	\$8.36
Service Effectiveness	BPass/BRVH	14.1	14.3	12.8	12.2	9.9
Service Effectiveness	BPass/BRVM	0.9	0.9	0.9	0.8	0.6
Labor Efficiency (000)	BRVH/BEmp	1.3	1.0	1.2	1.1	1.2
Farebox Recovery	BRev/BCost	14.7%	21.6%	14.5%	13.9%	11.1%

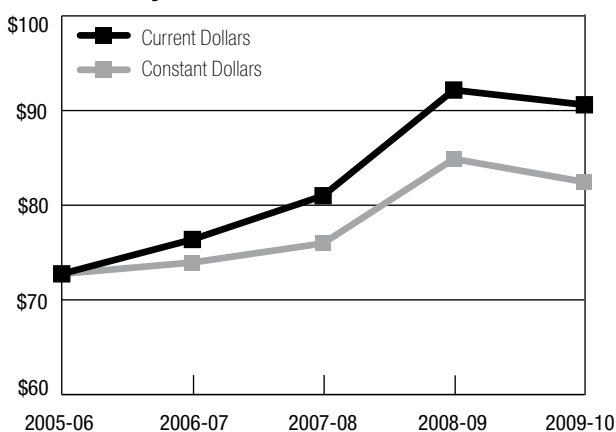
Operating Cost [In Thousands]



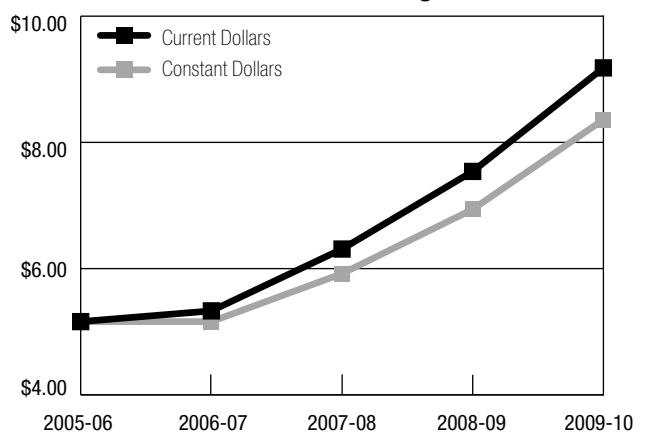
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

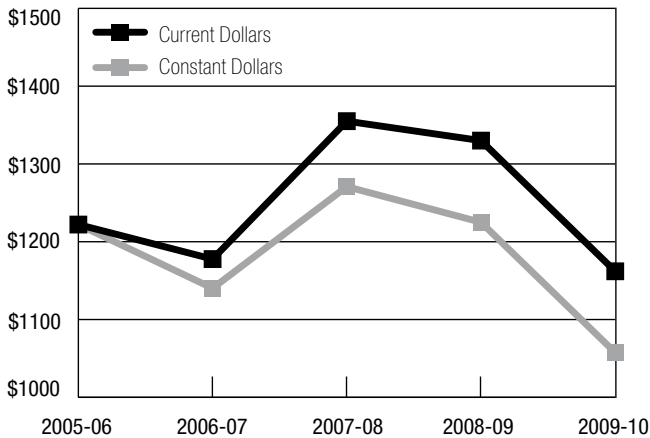


Cost Effectiveness — Cost/Passenger

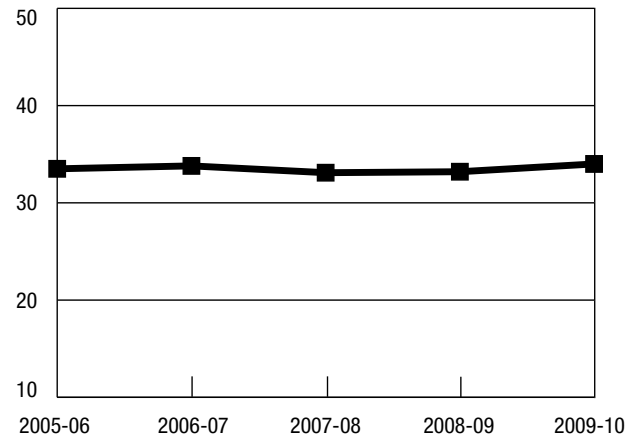


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	33	34	33	33	34
Average Weekday Ridership		131	132	130	129	134
Revenue Vehicle Miles (000)	PRVM	174	165	161	157	160
Revenue Vehicle Hours (000)	PRVH	15	15	15	15	19
Employee Equivalents (FTE)**	PEmp	22	22	22	23	23
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$79.05	\$79.65	\$90.99	\$90.57	\$61.16
Cost Efficiency (constant FY06 \$)		\$79.05	\$77.12	\$85.34	\$83.42	\$55.66
Cost Effectiveness (current \$)	PCost/PPass	\$36.53	\$34.87	\$40.90	\$40.03	\$34.18
Cost Effectiveness (constant FY06 \$)		\$36.53	\$33.76	\$38.36	\$36.87	\$31.10
Service Effectiveness	PPass/PRVH	2.2	2.3	2.2	2.3	1.8
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.7	0.7	0.7	0.6	0.8
Farebox Recovery	PRev/PCost	5.9%	6.5%	5.6%	5.4%	6.4%

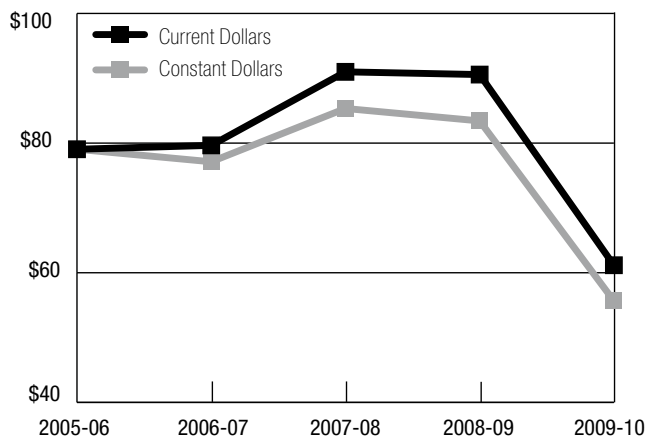
Operating Cost [In Thousands]



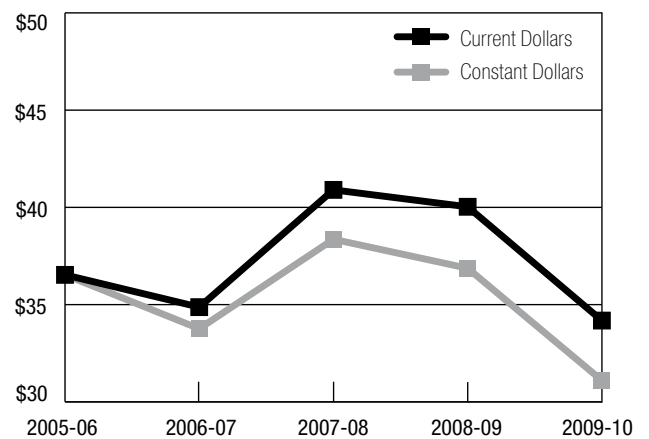
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





VTA (Santa Clara Valley Transportation Authority)

3331 North First Street, Building B, San Jose, CA 95131
<http://www.vta.org>
 (408) 321-2300

General Description

Starting Year	1972
Organization Type	Transit district created by state Legislature
Governing Body	12-member board of directors
Board Selection	10 members and four alternates from city councils within service area, 2 members and one alternate from Santa Clara County Board of Supervisors

Service Area

Square Miles	326
Population	1,880,876*
Ridership per Capita	22.8

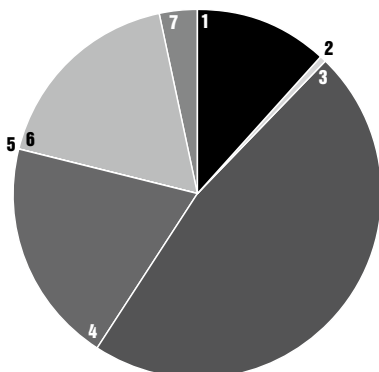
VTA's service area encompasses the cities of Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, Santa Clara, Saratoga and Sunnyvale, unincorporated Santa Clara County and adjacent areas of San Mateo County.

* Source: California Department of Finance

Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$2.00	\$70.00
Youth (5-17)	\$1.75	\$45.00
Senior	\$1.00	\$25.00
Disabled	\$1.00	\$25.00
Express	\$4.00	\$140.00

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	12%
2	Non-Fare Revenue	<1%
3	County Sales Tax	47%
4	TDA	20%
5	STA	<1%
6	Federal Transit Grants	18%
7	Other	3%

System Characteristics

Active Fleet	523 Total
	424 Motor Buses
	99 Light Rail

Routes	77 Total
Local	53
Limited Stop	4
Express	12
Light Rail	3

Hours of Operation

Monday – Sunday 24 Hours

Inter-Operator Coordination

Inter-Operator Connections

AC Transit	Dumbarton Express
ACE	Hwy. 17 Express
Amtrak	MST
BART	SamTrans
Caltrain	

Joint Fare Instruments and Transfers

- ACE
- AC Transit/VTA Transfer
- BART Plus Pass
- Capitol Corridor
- Hwy. 17 Express/VTA Transfer
- Peninsula Pass (Caltrain/Muni/VTA/SamTrans)
- SamTrans/VTA Transfer
- VTA/BART Transfer
- VTA/DB Transfer
- VTA/MST Transfer

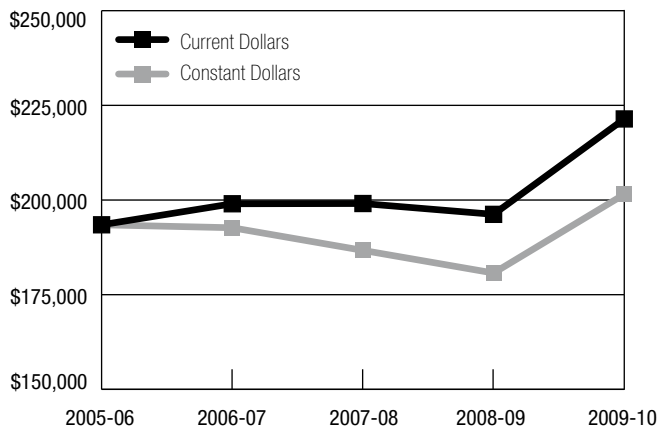


VTA

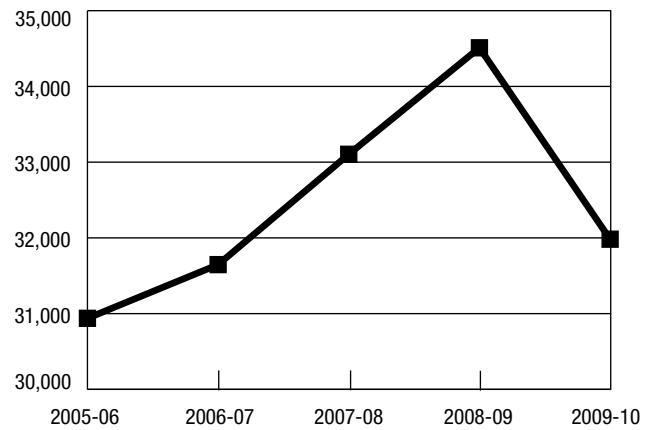
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		193,456	199,010	199,074	196,217	221,411
Light Rail	RCost		53,867	55,935	55,544	58,069	48,492
Paratransit	PCost		32,105	32,351	32,996	32,973	30,639
Shuttle	SCost		3,098	2,091	1,347	1,257	1,362
Total Costs			\$282,527	\$289,387	\$288,961	\$288,516	\$301,905
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	25,854	25,359	25,778	26,511	27,197
	Light Rail	RRev	7,249	8,681	8,598	8,262	8,291
	Paratransit	PRev	2,848	2,931	2,867	2,874	3,000
	Shuttle	SRev	1,231	1,202	1,454	1,411	1,369
Total Farebox Revenue			\$37,183	\$38,174	\$38,697	\$39,058	\$39,857
Non-Fare Revenue			1,899	1,900	2,222	2,255	1,973
Property Tax			0	0	0	0	0
County Sales Tax			164,328	193,458	192,668	162,977	157,992
TDA			71,044	81,061	83,547	73,357	65,801
STA			7,737	22,321	19,022	6,483	367
Federal Transit Grants			33,565	35,514	22,425	33,449	58,975
Other			14,244	9,787	11,821	9,145	11,199
Total Revenue			\$330,001	\$382,215	\$370,402	\$326,724	\$336,163

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	30,938	31,647	33,104	34,510	31,983
Average Weekday Ridership		99,966	102,123	106,675	118,200	103,575
Revenue Vehicle Miles (000)	BRVM	15,573	15,930	15,951	15,800	15,131
Revenue Vehicle Hours (000)	BRVH	1,228	1,247	1,277	1,274	1,219
Employee Equivalents (FTE)	BEmp	1,566	1,541	1,521	1,497	1,319
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$157.54	\$183.81	\$184.81	\$185.81	\$181.63
Cost Efficiency (constant FY06 \$)		\$157.54	\$177.96	\$173.32	\$171.14	\$165.30
Cost Effectiveness (current \$)	BCost/BPass	\$6.25	\$7.55	\$8.55	\$9.55	\$6.92
Cost Effectiveness (constant FY06 \$)		\$6.25	\$7.31	\$8.02	\$8.79	\$6.30
Service Effectiveness	BPass/BRVH	25.2	24.4	25.4	25.4	26.2
Service Effectiveness	BPass/BRVM	2.0	1.9	2.9	2.9	2.1
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.8	0.9	0.9
Farebox Recovery	BRev/BCost	13.4%	12.7%	12.9%	13.5%	12.3%

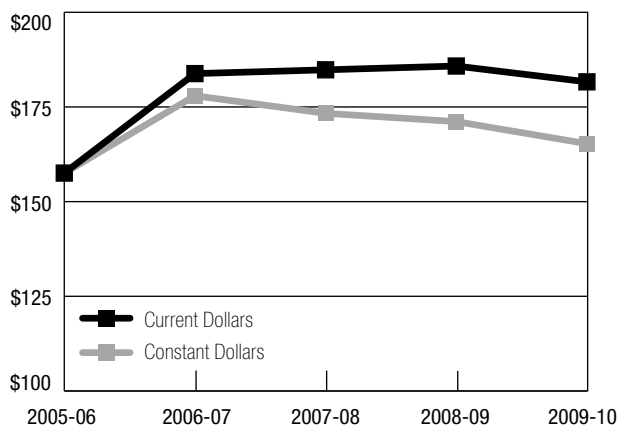
Operating Cost [In Thousands]



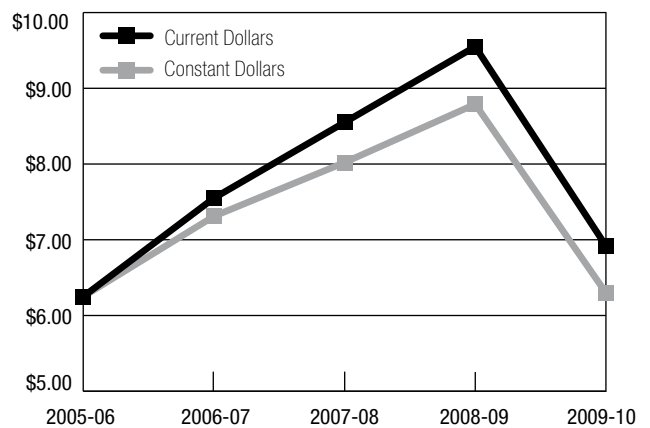
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

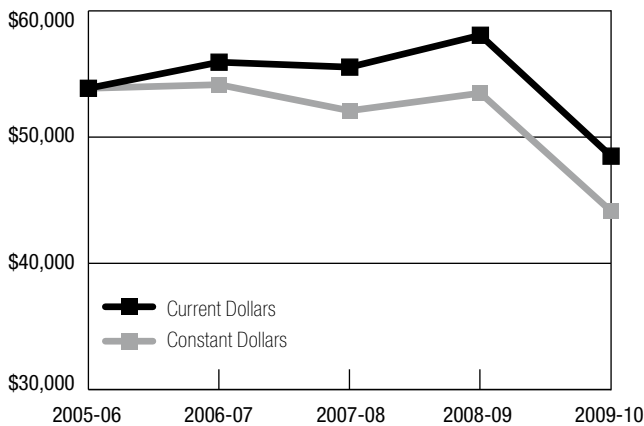


Cost Effectiveness — Cost/Passenger

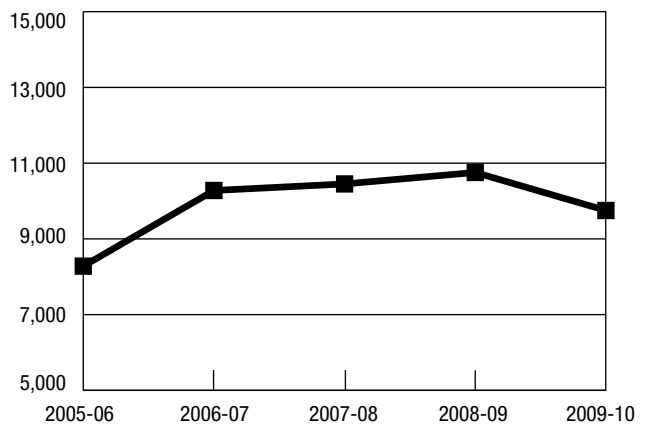


LIGHT RAIL PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	RPass	8,280	10,278	10,451	10,754	9,750
Average Weekday Ridership		26,138	32,567	33,043	34,305	31,355
Revenue Vehicle Miles (000)	RRVM	2,810	3,358	3,410	3,318	3,020
Revenue Vehicle Hours (000)	RRVH	170	202	137	212	183
Employee Equivalents (FTE)	REmp	523	500	512	498	330
Performance Concepts		Measures				
Cost Efficiency (current \$)	RCost/RRVH	\$316.02	\$276.32	\$405.43	\$273.91	\$264.99
Cost Efficiency (constant FY06 \$)		\$316.02	\$267.52	\$380.23	\$252.28	\$241.16
Cost Effectiveness (current \$)	RCost/RPass	\$6.51	\$5.44	\$5.31	\$5.40	\$4.97
Cost Effectiveness (constant FY06 \$)		\$6.51	\$5.27	\$4.98	\$4.97	\$4.53
Service Effectiveness	RPass/RRVH	48.6	50.8	76.3	50.7	53.3
Service Effectiveness	RPass/RRVM	2.9	3.1	3.1	3.2	3.2
Labor Efficiency (000)	RRVH/REmp	0.3	0.4	0.3	0.4	0.6
Farebox Recovery	RRev/RCost	13.5%	15.5%	15.5%	14.2%	17.1%

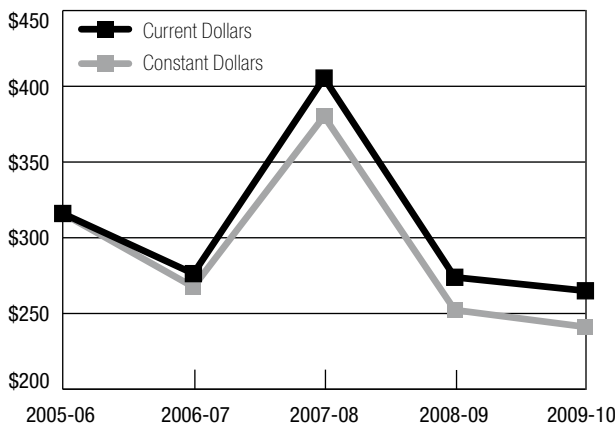
Operating Cost [In Thousands]



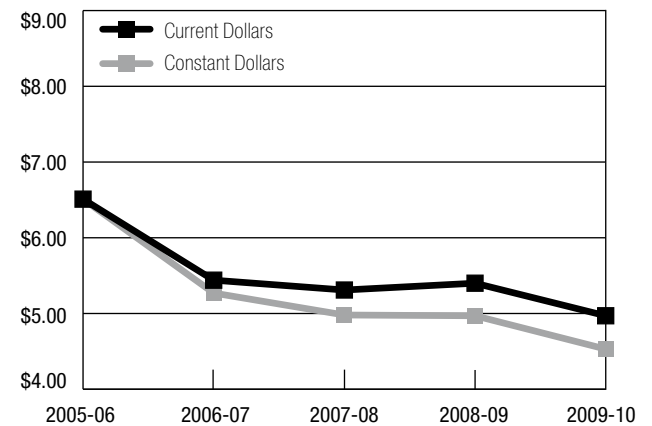
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

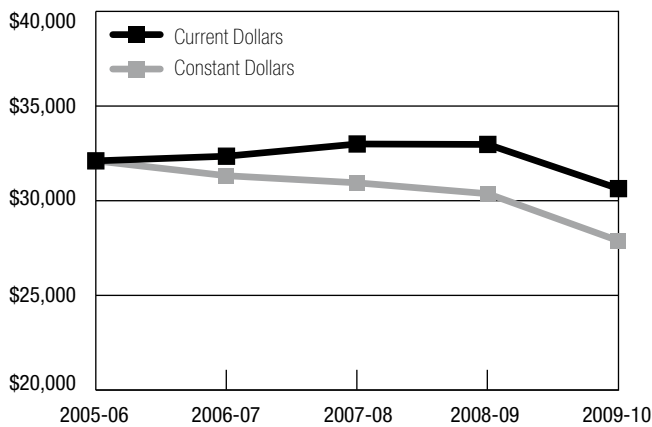


Cost Effectiveness — Cost/Passenger

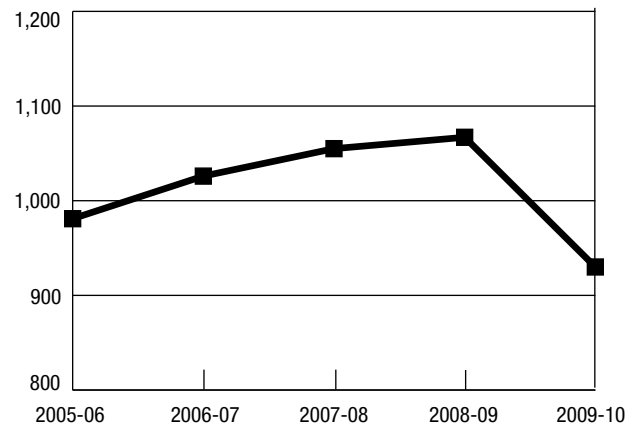


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	981	1,026	1,055	1,067	930
Average Weekday Ridership		3,414	3,558	3,653	3,685	3,245
Revenue Vehicle Miles (000)	PRVM	6,126	6,296	6,746	7,583	6,816
Revenue Vehicle Hours (000)	PRVH	425	445	448	446	372
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$75.53	\$72.67	\$73.63	\$73.93	\$82.36
Cost Efficiency (constant FY06 \$)		\$75.53	\$70.36	\$69.06	\$68.09	\$74.96
Cost Effectiveness (current \$)	PCost/PPass	\$32.72	\$31.53	\$31.26	\$30.90	\$32.94
Cost Effectiveness (constant FY06 \$)		\$32.72	\$30.53	\$29.32	\$28.46	\$29.98
Service Effectiveness	PPass/PRVH	2.3	2.3	2.4	2.4	2.5
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.1	0.1
Farebox Recovery	PRev/PCost	8.9%	9.1%	8.7%	8.7%	9.8%

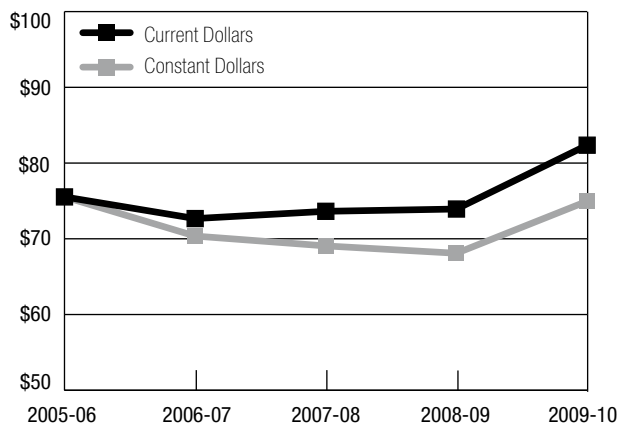
Operating Cost [In Thousands]



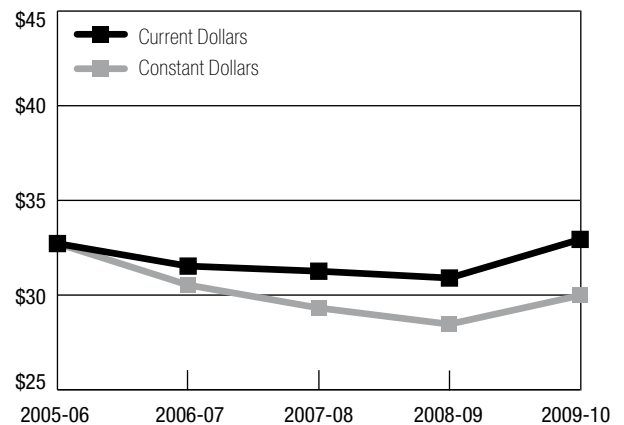
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

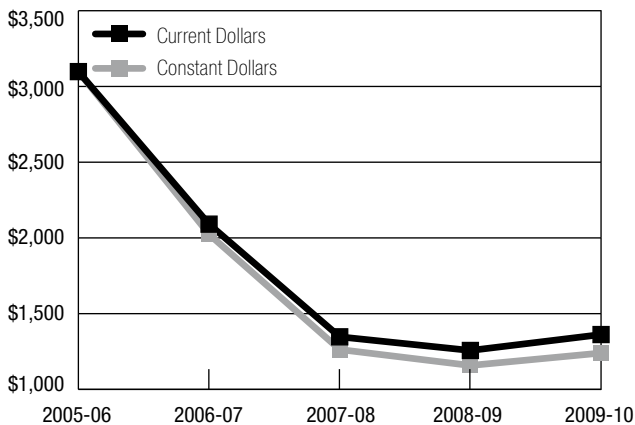


Cost Effectiveness — Cost/Passenger

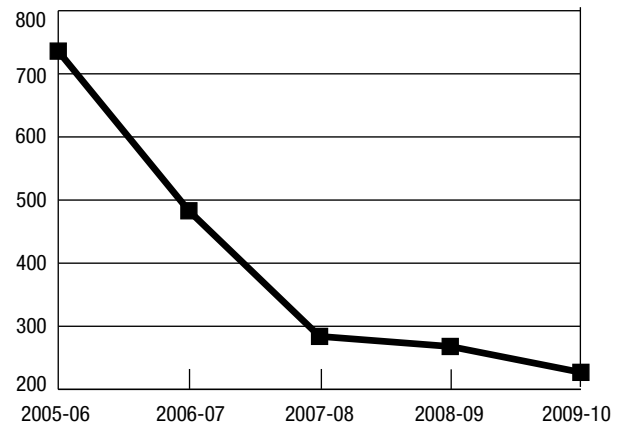


MOTOR BUS-PURCHASED TRANSPORTATION (SHUTTLES)		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	SPass	736	483	284	268	227
Average Weekday Ridership		2,621	1,835	1,127	1,060	888
Revenue Vehicle Miles (000)	SRVM	565	325	218	184	186
Revenue Vehicle Hours (000)	SRVH	55	41	20	16	17
Employee Equivalents (FTE)	SEmp	N/A	N/A	N/A	N/A	N/A
Performance Concepts		Measures				
Cost Efficiency (current \$)	SCost/SRVH	\$56.64	\$51.16	\$67.35	\$78.56	\$80.14
Cost Efficiency (constant FY06 \$)		\$56.64	\$49.53	\$63.16	\$72.36	\$72.94
Cost Effectiveness (current \$)	SCost/SPass	\$4.21	\$4.33	\$4.74	\$4.69	\$6.00
Cost Effectiveness (constant FY06 \$)		\$4.21	\$4.19	\$4.45	\$4.32	\$5.46
Service Effectiveness	SPass/SRVH	13.5	11.8	14.2	16.8	13.4
Service Effectiveness	SPass/SRVM	1.3	1.5	1.3	1.5	1.2

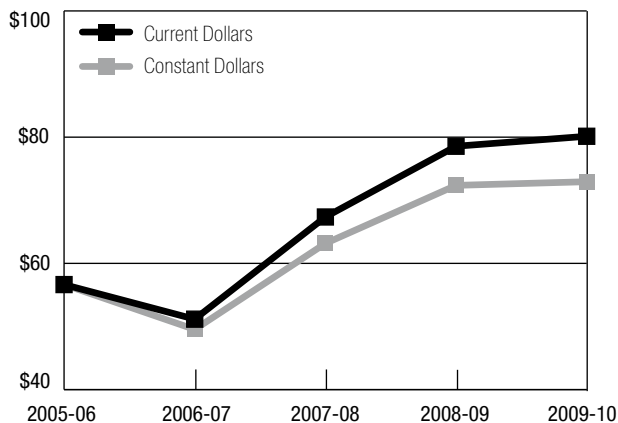
Operating Cost [In Thousands]



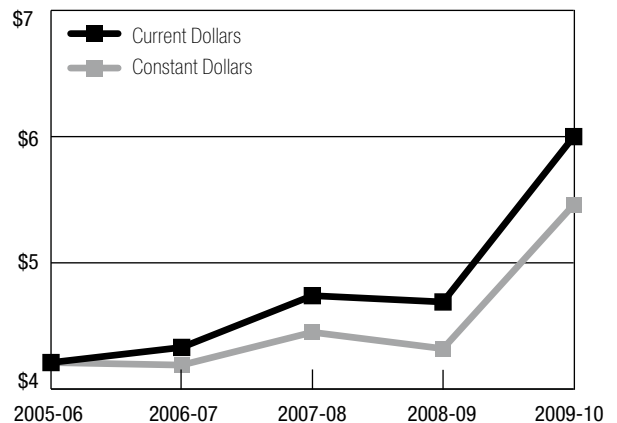
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





WestCAT (Western Contra Costa Transit Authority)

601 Walter Avenue, Pinole, CA 94564

www.westcat.org

(510) 724-3331

General Description

Starting Year	1977
Organization Type	Transit authority
Governing Body	7-member board of directors
Board Selection	Appointed by city councils and Board of Supervisors
Contract Service	MV Transportation operates Dial-A-Ride and local fixed-route service, WESTCAT Express, J, JX, Martinez Link, Transbay Lynx, JPX and Contra Costa College Shuttle

Service Area

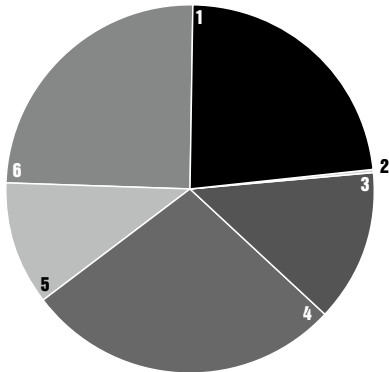
Square Miles	38
Population	62,500
Ridership per Capita	19.7

WestCAT's service area includes the cities of Hercules and Pinole, as well as the unincorporated areas of Port Costa, Crockett, Rodeo, Montalvin, Bayview and Tara Hills.

Fixed-Route Fare Structure

Category	Single Fare
Adult	\$1.75-5.00
Youth (under 6)	Free
Senior	\$0.75-2.00
Disabled	\$0.75-2.00
Transfer	Free
Inter-Operator Transfer	\$1.00/0.50

Operating Revenue, FY 2009-10



1	Total Farebox Revenue	23%
2	Non-Fare Revenue	<1%
3	County Sales Tax	13%
4	TDA	28%
5	Federal Transit Grants	11%
6	Other*	25%

* Other: Regional Measure 2, BART feeder bus funds, miscellaneous funds

System Characteristics

Active Fleet	54 Total
	42 Motor Buses
	12 Paratransit

Routes	14 Total
---------------	-----------------

Hours of Operation

Monday – Friday	4:47 am – 12:30 am
Saturday	6:03 am – 11:49 pm
Sunday	7:39 am – 8:14 pm

Inter-Operator Coordination

Inter-Operator Connections

AC Transit
BART
Golden Gate Transit
Muni
Vallejo Transit

Joint Fare Instruments and Transfers

AC Transit Transfer
BART Plus Pass
Benicia
County Connection Transfer
East Bay Value Pass
Golden Gate Transit
Vallejo Transit



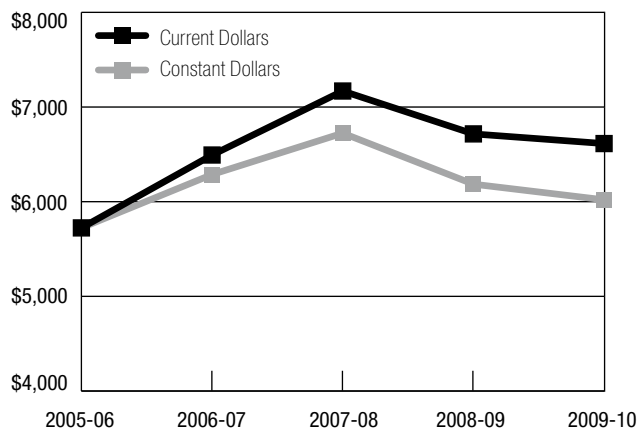
WESTCAT

WestCAT

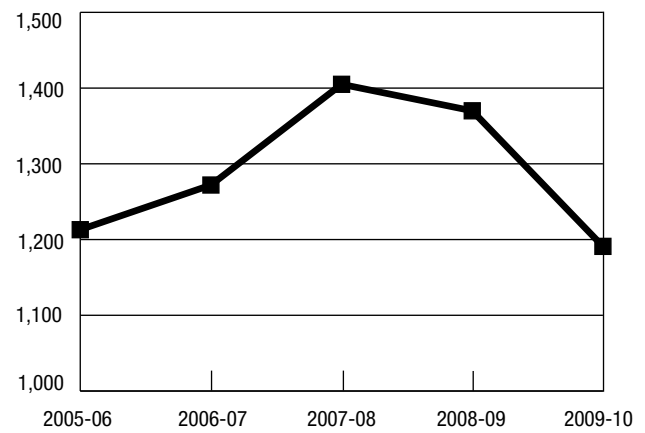
SYSTEMWIDE BUDGET			2005-06	2006-07	2007-08	2008-09	2009-10
Operating Costs (000)							<i>Unaudited</i>
Fixed-Route Bus	BCost		5,723	6,493	7,169	6,716	6,614
Paratransit	PCost		1,105	1,100	1,154	1,158	1,225
Total Costs			\$6,829	\$7,593	\$8,323	\$7,874	\$7,840
Operating Revenue (000)							
Farebox:	Fixed-Route Bus	BRev	1,194	1,409	1,733	1,833	1,770
	Paratransit	PRev	56	56	54	54	50
Total Farebox Revenue			\$1,250	\$1,465	\$1,787	\$1,886	\$1,820
Non-Fare Revenue			19	26	14	34	14
Property Tax			0	0	0	0	0
County Sales Tax			554	634	607	569	1,055
TDA			2,363	2,303	2,433	2,150	2,168
STA			1,901	2,207	2,444	1,608	0
Federal Transit Grants			149	182	468	715	861
Other			593	776	570	911	1,923
Total Revenue			\$6,829	\$7,593	\$8,323	\$7,874	\$7,840

FIXED-ROUTE BUS PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	1,213	1,272	1,405	1,370	1,191
Average Weekday Ridership		4,524	4,775	5,220	5,081	4,396
Revenue Vehicle Miles (000)	BRVM	1,423	1,533	1,596	1,554	1,540
Revenue Vehicle Hours (000)	BRVH	86	92	98	96	75
Employee Equivalents (FTE)	BEmp	52	53	52	55	52
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$66.35	\$70.29	\$73.47	\$69.96	\$88.49
Cost Efficiency (constant FY06 \$)		\$66.35	\$68.05	\$68.90	\$64.43	\$80.54
Cost Effectiveness (current \$)	BCost/BPass	\$4.72	\$5.10	\$5.10	\$4.90	\$5.55
Cost Effectiveness (constant FY06 \$)		\$4.72	\$4.94	\$4.79	\$4.51	\$5.05
Service Effectiveness	BPass/BRVH	14.1	13.8	14.4	14.3	15.9
Service Effectiveness	BPass/BRVM	0.9	0.8	0.9	0.9	0.8
Labor Efficiency (000)	BRVH/BEmp	1.7	1.7	1.9	1.7	1.4
Farebox Recovery	BRev/BCost	20.9%	21.7%	24.2%	27.3%	26.8%

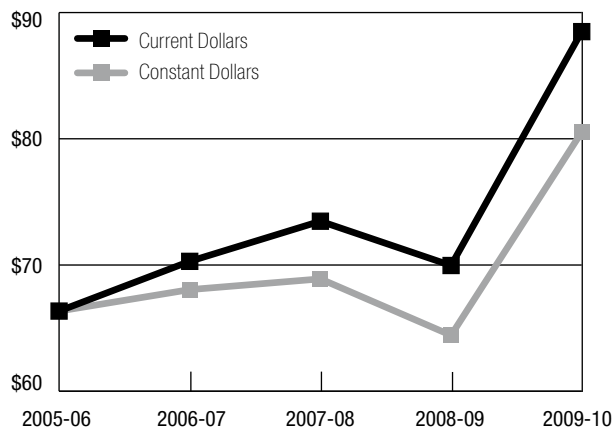
Operating Cost [In Thousands]



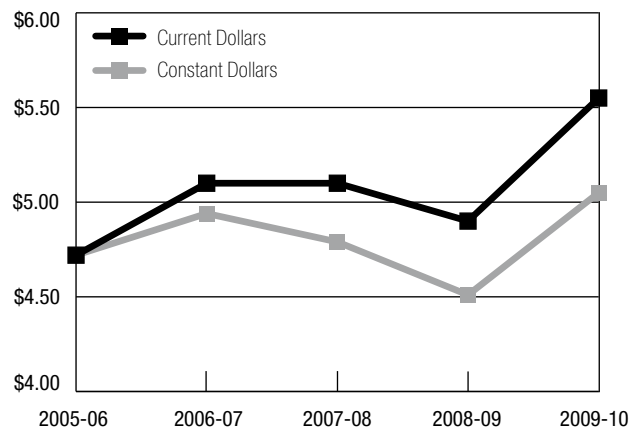
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

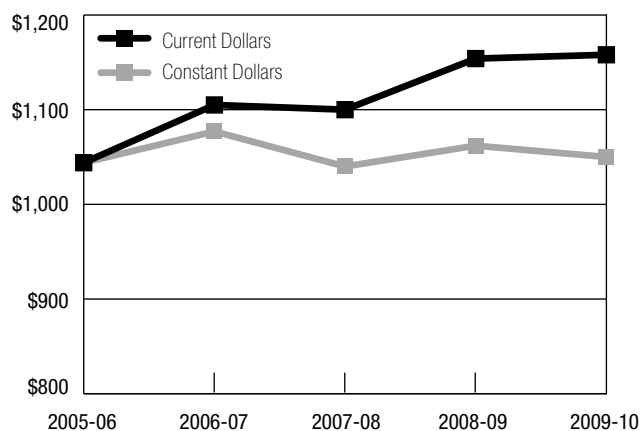


Cost Effectiveness — Cost/Passenger

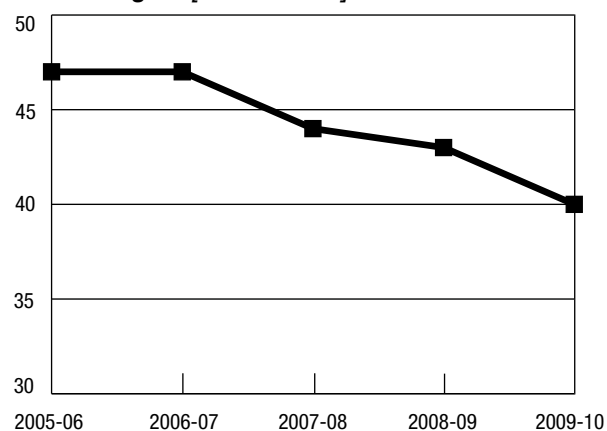


PARATRANSIT PERFORMANCE		2005-06	2006-07	2007-08	2008-09	2009-10
Operating Data						<i>Unaudited</i>
Total Passengers (000)	PPass	47	44	43	40	40
Average Weekday Ridership		171	161	158	145	146
Revenue Vehicle Miles (000)	PRVM	222	222	214	214	207
Revenue Vehicle Hours (000)	PRVH	16	16	15	15	14
Employee Equivalents (FTE)	PEmp	19	9	8	8	8
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$68.36	\$69.73	\$77.37	\$76.88	\$88.93
Cost Efficiency (constant FY06 \$)		\$68.36	\$67.51	\$72.56	\$70.81	\$80.94
Cost Effectiveness (current \$)	PCost/PPass	\$23.47	\$25.12	\$26.85	\$28.71	\$30.76
Cost Effectiveness (constant FY06 \$)		\$23.47	\$24.32	\$25.18	\$26.45	\$28.00
Service Effectiveness	PPass/PRVH	2.9	2.8	2.9	2.7	2.9
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.9	1.8	1.9	1.9	1.7
Farebox Recovery	PRev/PCost	5.1%	5.1%	4.7%	4.6%	4.1%

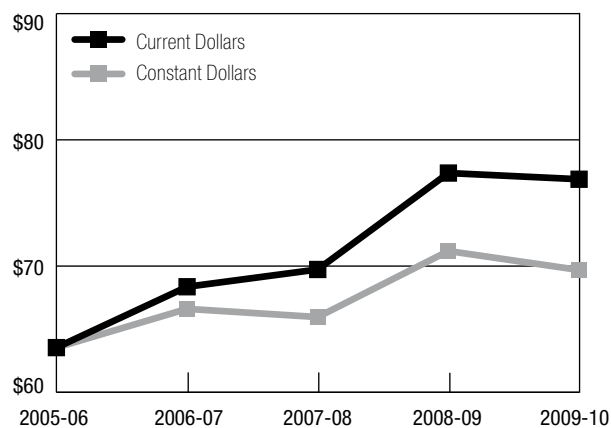
Operating Cost [In Thousands]



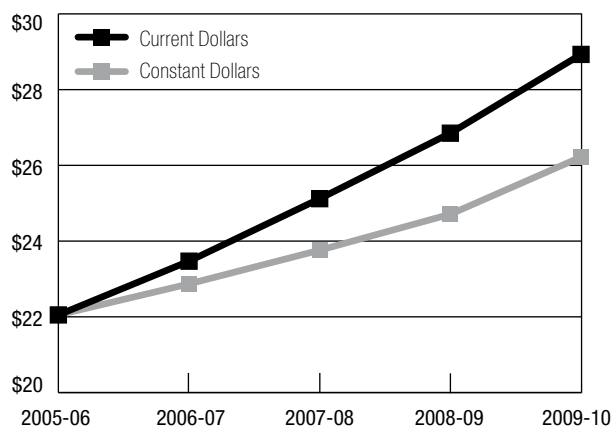
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger



Definitions

Fiscal Year (FY) Reporting period for data (e.g., FY 2008-09 runs from July 1, 2008 to June 30, 2009).

Operating Costs (by Mode) Total expenses from operations, vehicle maintenance, non-vehicle maintenance, general administration, adjustments, direct costs for providing charter services, and all vehicle lease costs. Excludes depreciation and amortization expenses.

Per Capita Ridership Total passengers for all Fixed-Routes divided by total population in service area (Fixed-Route includes all modes with the exception of paratransit).

Total Passengers Total of all adult, youth and student, senior and disabled, inter-operator paid transfer, and non-revenue boarding.

Revenue Vehicle Hours (Also referred to as “Vehicle Service Hours”) The total number of hours that each transit vehicle is in revenue service, including layover time. The measure excludes hours consumed while traveling to and from storage facility, and during other deadhead travel.

Revenue Vehicle Miles (Also referred to as “Vehicle Service Miles”) The total number of miles that each transit vehicle is in revenue service. The measure excludes miles traveled to and from storage facility, and other deadhead travel.

Employee Equivalents One full-time employee (FTE) equivalent equals 2,000 hours per year.

Farebox Recovery Ratio A basic formula of fare revenues divided by the total operating cost. MTC’s formula does not reflect the legal ratio required by the Transportation Development Act.

Average Weekday Ridership Reflects the National Transit Database definition of Average Weekday Unlinked passenger trips defined as the number of passengers who board public transportation vehicles on an average weekday during a month.

Operating Revenue

Farebox (by Mode) Revenue from passenger fares (single fare and passes), including revenue earned directly, special transit fares (which may include funds paid as route guarantees by organizations rather than riders), and revenue derived from revenue-sharing agreements with other services and/or operators.

Non-Fare Revenue Operating revenue derived from sources other than farebox, including funds from schools for the provision of service exclusively to carry students to and from school, freight charges on passenger runs, and income derived from operations associated with transit (including station and vehicle concessions from vendors, on-board and in-station advertising and automotive vehicle ferriage).

Property Tax Operating revenue from property tax directly levied by the transit agency.

County Sales Tax Operating revenue from sales taxes directly levied by the transit agency or from sales tax contributed by other agencies.

TDA (Transportation Development Act) Operating revenue generated by a one-quarter of one percent sales tax on all retail sales in each county; used for transit, special transit for disabled persons, and pedestrian and bicycle purposes.

STA (State Transit Assistance) Operating revenue generated by state funding program for mass transit operations and capital projects.

Federal Transit Grants Operating revenue from Job Access and Reverse Commute Grant, FTA Section 5307 Grants, Section 5311 Grants and Section 5303 Planning Grants.

Other Operating revenue from charter service, city or county general funds, subsidy from other sectors of operation, the Five Percent Unrestricted State Fund Reserves, feeder bus funds, AB 1107 funds, other federal, state, and local non-operator sources, and other operator sources.

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Statistical Summary of Bay Area Transit Operators

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Peter Beeler

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For more information about the Metropolitan Transportation Commission, visit the MTC website at www.mtc.ca.gov.

Additional copies of this summary can be obtained by contacting the MTC/ABAG Library at 510.817.5836 or library@mtc.ca.gov.

For regional transit operator information, including updated fare schedules, route maps and timetables, please visit www.511.org.

The Statistical Summary of Bay Area Transit Operators is published annually by the MTC Programming and Allocations Section.