



REVISION HISTORY

A GUIDE FOR THE NEW BUS RIDER

## TABLE OF CONTENTS

Types of Service .....	
How to Get RTD Bus Information .....	
How to Use Your Timetable .....	
How to Buy Monthly Pass .....	
RTD Fare Information .....	
Transfers .....	
How to Know Where the Bus Stops .....	
How to Catch the Bus .....	
Riding the RTD Safely .....	
Where to Buy Your Monthly Pass .....	
RTD Telephone Information Numbers .....	

## WELCOME ABOARD

The Southern California Rapid Transit District (RTD) is the nation's largest all bus public transportation carrier. With over 2,500 RTD buses operating on 257 routes, the District has created a system designed to get you where you want to go, without your car and at a fraction of the cost.

In the past few years, we've streamlined many bus lines and added new service.

So, L.A. has a good public transportation system. And it's getting better all the time.

If you're a new rider, or if you've been thinking of trying RTD as an alternative, you probably have a lot of questions about riding the bus. This publication will help answer your questions. It contains information on types of service, fares, transfers, timetables, bus stops and a lot more.

The RTD will produce an all new system map showing the bus lines in our service area. It will contain valuable information and they will be available at RTD Customer Centers, Los Angeles City and County Public Libraries, and many other locations.

Read on and step aboard. RTD is going places.

## TYPES OF SERVICE

RTD offers a variety of services, all designed with the special needs of the people of Southern California in mind. Which service is the best for you depends on where you want to go.

Among the services offered are:

### - Local Service

This is the most frequent type of RTD service. Local buses travel along city streets, making frequent, regular stops.

### - Limited Stop Service

Certain buses travel along the same routes as local buses, but make fewer stops. . . .

### - Commuter Cruiser

RTD operates two types of express service especially for commuters. Freeway express buses travel on a combination of city streets and freeways for convenient and quick service.

Park 'n' Ride is ideal for saving on gas and money. You drive your car to a convenient Park 'n' Ride lot, park and catch an express bus to and from work.

### - Shuttle

RTD operates special shuttle service for shoppers and sightseers in Westwood (Westwood Shuttle Bus), and Downtown Los Angeles (MiniRide).

### - Special Service

A variety of special express buses to seasonal events includes major Racetracks, Dodger Stadium, Hollywood Bowl, and the Rose Bowl.

### - Accessible

RTD operates various types of buses which are accessible to elderly and handicapped persons, including those confined to wheelchairs. Buses and bus stops which are accessible to wheelchair persons are identified with the International System of Access decal.

## HOW TO GET RTD BUS INFORMATION

The first question most new riders ask is "How do I know which bus to take?" Getting the answer is easy. Just write a card of letter and tell us where you live, where you want to go and what time you'd like to arrive and return. We'll send you a rider's kit, including timetable maps and literature to help you plan your trip. Give us your exact starting point and destination and we'll tell you where the bus stops in your area.

If you want in-person service, visit one of RTD's Customer Centers located throughout the Los Angeles area. Each Center has literature, maps, timetables, friendly assistance, and a direct phone line to RTD Telephone Information where expert operators will answer your questions.

You can also call RTD Telephone Information from your home or office. The lines are open seven days a week, 6 a.m. to midnight. Telephone information is closed all holidays EXCEPT New Year's. See page 19 for the local number in your area.

Before you call the RTD Telephone Information number, here are a few simple reminders that will help in processing your request:

- Have paper and pencil ready to write down the information or slate and stylist.
- Give the operator the exact location (major intersection or address) of your origin and destination.
- Tell the operator if you will be traveling weekdays, Saturdays or Sundays.
- Tell the operator the time you want to start your trip or the time you must arrive at your destination.

Riding the bus can save you as much as \$75 a month, just in gasoline costs. And you can save even more when you buy an RTD Monthly Pass.

A Regular Monthly Pass entitles you to unlimited riding on all local RTD lines within Los Angeles County. For riders of express and park 'n' ride lines, express stamps are available, increasing the value of your pass.

RTD also offers a variety of special passes, including:

- Senior Citizens Monthly Pass
- Handicapped Monthly Pass
- Student Monthly Pass
- College/Vocational Monthly Pass
- Passenger with white canes and/or dogs are permitted to ride free of charge

RTD Monthly Passes are available to you at more than 375 locations around Los Angeles. Passes are available between the 25th of the month and the 10th of the following month. For a complete listing of the pass sales outlets in your area, write: RTD, Los Angeles, CA 90001.

#### RTD FARE INFORMATION

Drivers do not carry change, so you'll need the exact fare when you board. Just deposit the correct amount in the farebox (no dollar bills please), and have a seat. If you're not sure what the fare is, ask your driver before you put money in the fare box.

But why fumble for change? RTD now has two additional ways to pay your fare: Tickets and the Monthly Pass. No more fumbling for change when you ride. And you can get either of them at RTD Customer Centers and selected sales outlets.

## Regular Riders

- The regular base fare aboard a local service bus is 85¢.
- A regular pass for unlimited monthly travel aboard local buses costs \$32.
- Transfers cost 10¢ for each use within the time punched on the transfer.
- Express fares include the 85¢ local fare and additional express charges for the freeway portion of the route, depending on distance traveled. Express riders are charged in increments of 1 to 5 distance steps. One distance step is 35¢ for cash riders. Express stamps for the monthly pass are \$12 per distance step.

## Fares for Senior Citizens and Handicapped Persons

- Senior Citizens (age 62-65 not employed full-time or age 65 or older) and handicapped persons with a valid RTD Handicapped I.D. Card, pay reduced cash fares of 40¢.
- The Monthly Pass Stamp for Senior Citizens and Reduced Monthly Pass for Handicapped persons cost \$7 for riding in Los Angeles County.
- Transfers are 10¢ for each use within the time punched on the transfer.
- There are no express charges on express service for Seniors and Handicapped persons.

## Fares for Students 18 and Under

- Cash fare for students 18 and under is 85¢.
- Monthly Pass Stamp is \$12 for students 18 and under (attending full-time elementary through high school) for riding in Los Angeles County.
- Transfers are 10¢ for each use within the time punched.
- There are no express charges on express service for students 18 and under with a valid monthly pass.

## College/Vocational Student Fares

- The cash fare for College and Vocational students is 85¢.
- The Monthly Pass Stamp for riding in Los Angeles County is \$15.
- To qualify for a College/Vocational Identification Card, Applicant must be enrolled in a State-Accredited school of learning within Los Angeles County and meet the requirements of the RTD.

Applicant must be enrolled in a minimum of 12 units or 12 hours of in-classroom study for a minimum of three months (Semester, Quarter or Trimester sessions meet the 3 month requirement, except during the Summer session). An applicant enrolled in a Summer program for less than 3 months will be issued an Identification Card if he or she met the RTD requirements during the previous Spring enrollment period. Both Spring and Summer enrollment documents must be submitted with the application in order to be considered for eligibility.

- Applicants who meet the RTD requirements may apply for their Identification Cards at any time during their current school enrollment period. Application fee is \$1, non-refundable Proof of qualification and a 1" x 1 1/4" photo of applicant are required.
- Transfers are 10¢ for each use within the time punched.
- There are no express charges on express service for College or Vocational students with a valid monthly pass.

## TRANSFERS

RTD transfers cost 10¢ for each use.

After depositing the correct cash fare on your first bus, ask the operator for a transfer and pay an additional 10¢.

Hand the transfer to the operator of the second bus. If you wish to use it a second time, inform the operator, and pay 10¢ for the additional use. The operator will then remove the coupon and hand the transfer back to you.

Follow this same procedure when boarding the next bus.

Transfers are not good for traveling in the opposite direction of issuing line or alternate route of the same line.

Time expiration on transfer is indicated by time punched by operator on face of transfer and allows passengers a minimum of one hour.

## RIDING THE RTD SAFELY

The RTD transit system carries millions of passengers safely to their destinations each year. While the District's record of safety is excellent, you, the RTD passenger can help make it even better by following the helpful hints listed below for safe and enjoyable travel aboard the RTD buses.

### Boarding

- When the bus arrives at your stop, please allow plenty of room for those passengers wishing to leave the bus before you board the vehicle.
- If the bus is unable to approach the curb for convenient entry, take the added precaution of an additional step on the pavement before boarding. To avoid falls and injury, never jump between the curb and the lower step of the bus.
- If you are unable to board the bus on your own, be sure to request assistance from the operator.
- To speed your trip, always have exact fare, an RTD monthly pass, your senior or handicapped I.D. card or your transfer ready when boarding the bus.



- To insure your continued safety while walking inside the bus, please use all handholds on seats, doors and overhead rails. When leaving the bus, use all handrails to aid in your exit.
- Never put any portion of your body outside the bus while the vehicle is in motion.
- As a courtesy to other riders playing of radios, smoking, eating, and drinking on RTD buses is prohibited by law.
- Since your bus is subject to sudden starts and stops, please take a seat as soon as possible to avoid the possibility of falls.

#### Departing

- Be sure to signal your operator before you reach your intended stop by using the cord above your head or the rubber strip on the side of the bus windows. The sound of the signal will tell the driver that you wish to get off the bus at the next stop. Move to the rear door to exit the bus.
- Do not enter the stepwell until the green exit light appears and the signals that you may push to open the doors.
- Be careful when leaving the bus. Watch your step and never jump from the bus to the outside pavement.

RTD has pride in the skill of its bus operators, its modern fleet of buses and its status as one of the world's largest transit agencies. Having a safe trip does, however, involve passenger participation in observing the above simple suggestions. This knowledge will help you have a safe and pleasant trip aboard the RTD.

## WHERE TO BUY YOUR MONTHLY PASS

Monthly passes are available from the 25th of each month through the 10th of the following month at all RTD Customer Centers and Pass Sales Outlets. Customer Centers also offer RTD tickets.

### RTD Customer Centers

#### Main Office\*

419 S. Main St., Los Angeles  
8 a.m.-4:30 p.m. Monday-Friday

#### ARCO Plaza

515 S. Flower St., Level B, Los Angeles  
7:30 a.m.-4:00 p.m. Monday-Friday

#### The California Mart

1016 S. Main St., Los Angeles  
7 a.m.-7 p.m. Monday-Friday  
10 a.m.-6 p.m. Saturday-Sunday

#### South Bay

Del Amo Fashion Center, #281, Torrance  
11 a.m.-7 p.m. Tuesday-Friday  
10 a.m.-6 p.m. Saturday

#### East Los Angeles

4501 "B" Whittier Blvd. (on Ford St. north of  
Whittier Blvd.), East Los Angeles  
10 a.m.-6 p.m. Monday-Saturday

#### Hollywood

6249 Hollywood Blvd.  
10 a.m.-6 p.m. Monday-Saturday

#### El Monte Station

3501 Santa Anita Ave., El Monte  
5:30 a.m.-9:15 p.m. Daily

#### South Central

5425 S. Van Ness Ave., Los Angeles  
10 a.m.-6 p.m. Tuesday-Saturday

#### San Fernando Valley

14435 Sherman Way, Van Nuys  
10 a.m.-6 p.m. Monday-Friday

Wilshire (Temporary)  
5315 Wilshire Blvd., Los Angeles  
(Just west of La Brea Ave.)  
8 a.m.-5 p.m. Monday-Friday

Lost and Found  
5315 Wilshire Blvd., Los Angeles  
8:30 a.m.-5 p.m.  
Telephone Hours 11 a.m.-5 p.m.  
(213) 937-8920

\*Reduced Fare Office  
Hours 8 a.m.-3 p.m. Monday-Friday

#### RTD TELEPHONE INFORMATION NUMBERS

Call	From:
(213) 626-4455	Central Los Angeles, Hollywood
(213) 273-0910	West Los Angeles, Beverly Hills, Culver City
(818) 443-1307	Alhambra, Arcadia, West Covina, El Monte, Monrovia, Montebello, San Gabriel, Covina, Sierra Madre
(818) 246-2593	Burbank, La Crescenta, Glendale, Pasadena, Sunland, Tujunga
(818) 781-5890	Canoga Park, North Hollywood, Reseda, San Fernando, Sun Valley, Van Nuys, Mar Vista, Santa Monica
(213) 973-1222	El Segundo, Gardena, Hawthorne, Inglewood, Redondo Beach, Marina Del Rey
(213) 639-6800	Compton, Lomita, Long Beach, San Pedro, Torrance
(213) 699-0954	Whittier, Downey
(714) 635-6010	Orange County
(714) 620-1871	Pomona, Montclair, Ontario, Chino, Claremont, La Verne, San Dimas, Walnut, Diamond Bar, Cucamonga
(714) 824-1100	San Bernardino, Colton, Rialto, Fontana, Riverside
(800) 252-9040	Hearing impaired persons with a TTY machine
(800) 621-7828	The RTD Disabled Rider's Emergency Hot Line