SCRTD 1988 R26

MTA

Los Angeles County Transportation Commission Southern California Rapid Transit District

LB-LA and MOS-1

ACTIVATION PLAN

SECTION 2: TASK SCHEDULES

DRAFT REVISION 0

MAY 5, 1988

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LACTC/SCRTD RAIL ACTIVATION PLAN FOR

WORK AREA: 1.0-Staffing	LB/	'LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
1.1 <u>NEGOTIATE LABOR AGREEMENTS</u>	Started	Jun 88	*(a)	*					
1.1.1 Develop Negotiating Strategy and		Complete		١.					
Position	1	Complete		' '	1 1 1 1				
(For Each Union)	1								
(For Each Job Specification)	1	l i		l					
(For Each Key Issue)	1	1							
1.1.2 Evaluate Cost Impacts of	Chambad	Jun 88	*	 *					
Different Strategies	Started Started	Jun 88		<u>*</u>					
1.1.3 Negotiate Agreements (For Each Union)	Started	Jun 00							
tror Each Union;				1]				
1.2 FINALIZE STAFFING PLANS	Started	Oct 88	*	*					
1.2.1 Develop LR Staffing Plan	Started	Oct 88							
1.2.2 Develop MR Staffing Plan	Started	1000	Started	Oct 88					
1.2.3 Develop Unified (LR+MR) Plan of	1	1	Juli cea	***					
Staffing Levels by Position	Started	Oct 88	*	l *					
1.2.4 Prepare Job Specifications	Started	Oct 88	*	*				1	
1.2.5 Prepare Job Description & Bulletin		Oct 88	*	 *				1	
1.2.6 Evaluate Bus Manpower Impacts	Started	Oct 88	*	*					
1.2.7 Develop LR Hiring Schedule	Started	Oct 88		1					
1.2.8 Develop MR Hiring Schedule] star tea	1000	Started	Oct 88					
1.2.9 Prepare Hiring Schedule	Started	Oct 88	*	*					
(For Each Position)	3001 000								
(. a) Eddir (a) (croff)									
1.3 HIRE PERSONNEL	Started	(b)		Dec 92					
1.3.1 Prepare Recruiting Strategy	Started			Dec 92					
1.3.2 Prepare Screening & Testing Proc.	Started	Aug 88	*	*					
1.3.3 Advertise Jobs	ี ปน1 88			Sep 92	1 1-				1
1.3.4 Screen Applications	Aug 88			Oct 92	+				
(Interviews)		1							
(Tests)									
(Reference Checks)									
		1							

WORK AREA: 1.0-Staffing	LB/	LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLIENT	BEGIN	COMPLETE					
1.3.5 Hire Staff	Sep 88			Dec 92	-				
1.3.6 Indoctrinate into SCRTD	Sep 88			Dec 92					
1.4. PROVIDE PERSONAL EQUIPMENT 1.4.1 Determine Equipment Needs &	Jul 88		4	Jan 93	-				
Quantities (LR + MR)	Jul 88	Dec 88	Mar 90	Dec 90	-				
1.4.2 Procure Personal Equipment	Aug 88			Dec 92	+				
1.4.3 Develop Personal Equipment Issue/									
Resupply Policies & Procedures 1.4.4 Issue/Distribute Personal	Jul 88	Sep 88	*	*					
Equipment and Supplies	Sep B8			Jan 93					
1.5 PREPARE BUDGETS	Started			Mar 92					
1.5.1 Prepare Light Rail Pre-Revenue									
Activation Budget	Started	Aug 88		ļ					
1.5.2 Prepare Light Rail Operating Budget		l]					
(part of RTD Budget Process)	Sep 89	Mar 90	1			-			
1.5.3 Prepare Metro Rail Pre-Revenue		1	Charles						
Activation Budget			Started	Nov 88					
1.5.4 Prepare Metro Rail Operating Budget (Part of RTD Budget Process)		1	Sep 91	Mar 92					
(Part of KID budget Process)			26h at	Mar. 37	1 1 1				
		1	1						
		1		1					
and the contract of									
and combine with the budgets			1						
marged hiring plans and ocheand									
and combine with the budgets									
			1	1					

WORK AREA: 2.0-Training	LB	/LA	МС	PS-1	1988	1989	1990	1991	1992
TASK	BEGÍN	COMPLETE	BEGIN	COMPLETE					
2.1 FINALIZE TRAINING STRATEGY 2.1.1 Identify Key Issues (Inside vs. Outside) (Prerequisites) (Cross Training)	Started Started	Jul 88	*	Jul 90 *					
2.1.2 Identify Needed Courses 2.1.3 Identify Existing Capabilities 2.1.4 Evaluate Short and Long Term Costs/Benefits	Jul 88 Jul 88 Jul 88	Oct 88 Oct 88	Apr 90 Apr 90 Apr 90	Jul 90 Jul 90 Jul 90					
2.1.5 Adopt Training Policies	Jul 88	Oct 88	Apr 90	Jul 90	+		+		
2.2 COMPLETE CONTRACTOR-SUPPLIED TRAINING (For Each Contract) (For Each Subsystem)	Started	00 44 46 07 46 00 00 46 ¹⁰	40 to 40 to 40 to 40 40 40	Jan 93					
2.2.1 Review & Approve Each Contractors Training Plans/Materials	Started			Jan 93					
2.2.2 Schedule Training Courses 2.2.3 Supply Trainable Staff 2.2.4 Monitor Course Conduct	Jul 88 Oct 88 Oct 88	***************************************		Jan 93 Jan 93 Jan 93					
2.3 IDENTIFY OTHER TRAINING REQUIREMENTS 2.3.1 Develop In-House Training	Aug 88	Apr 89	Apr 90	Apr 91					
Plans (For Each Department) (For Each Position) (For Outside Agencies)	Aug 88	Apr 89	Apr 90	Apr 91					
2.3.2 Develop Refresher Training Plans	Jan 89	Apr 89	Jan 91	Apr 91					

WORK AREA: 2.0-Training	LB	/LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	ETT LAWOO	BEGIN	СОМРИЛЕ					
2.3.3 Send Staff to Outside Training (Other Transit Systems) (Special Courses)	Jan. 89	Mar 89	Apr 90 (Pueblo)	Nov 90					
2.4 DEVELOP IN-HOUSE TRAINING MATERIALS 2.4.1 Prepare Course Outlines & List of	Jan 89	Jan 90	Jul 90	Jul 91					
Material Needs 2.4.2 Agree on Training Content &	Jan 89	Jun 89	Jun 90	Dec 90					
Responsibilities 2.4.3 Prepare Training Materials	Feb 89 Feb 89	Oct 89 Jan 90	Jul 90 Jul 90	Apr 91 Jul 91	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		┡║╪		
2.5 DEVELOP EVALUATION PROGRAM 2.5.1 Assess Contractor Supplied	Oct 88			Jan 93					
Training 2.5.2 Assess In-House Training 2.5.3 Evaluate & Revise Training Courses	Oct 88 Feb 89			Jan 93 Jan 93	-				
as Appropriate	Feb 89			Jan 93					
2.6 CONDUCT IN-HOUSE TRAINING (By Department)	Feb 89			Jan 93					
						0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			
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TASK BEGIN COMPLETE BEGIN COMPLETE 1988 1989 1990 1991 1991 3.1 REVIEW AND APPROVE CONTRACTOR SUBMITTALS 3.1.1 LR Vehicle Operators Manual 3.1.2 MR Vehicle Operators Manual 3.1.3 TVM Manuals 3.1.4 CCF Equipment Manuals 3.1.5 RCC Equipment Manuals 3.1.6 Identify Input for Training Courses; Procedures 3.1.7 Restructure Manuals for Internal	
SUBMITTALS 3.1.1 LR Vehicle Operators Manual Nov 88 Feb 89 3.1.2 MR Vehicle Operators Manual Jun 90 3.1.3 TVM Manuals Mar 90 Jun 90 3.1.4 CCF Equipment Manuals TBD 3.1.5 RCC Equipment Manuals TBD TBD 3.1.6 Identify Input for Training Courses; Procedures Feb 89 TBD Aug 91 * 3.1.7 Restructure Manuals for Internal	
3.1.1 LR Vehicle Operators Manual 3.1.2 MR Vehicle Operators Manual 3.1.3 TVM Manuals 3.1.4 CCF Equipment Manuals 3.1.5 RCC Equipment Manuals 3.1.6 Identify Input for Training Courses; Procedures 3.1.7 Restructure Manuals for Internal	
3.1.3 TVM Manuals Mar 90 Jun 90 3.1.4 CCF Equipment Manuals TBD 3.1.5 RCC Equipment Manuals TBD 3.1.6 Identify Input for Training Courses; Procedures Feb 89 TBD Aug 91 * 3.1.7 Restructure Manuals for Internal	
3.1.4 CCF Equipment Manuals 3.1.5 RCC Equipment Manuals 3.1.6 Identify Input for Training Courses; Procedures Feb 89 TBD Aug 91 * 3.1.7 Restructure Manuals for Internal	
3.1.5 RCC Equipment Manuals 3.1.6 Identify Input for Training Courses; Procedures Feb 89 TBD Aug 91 * 3.1.7 Restructure Manuals for Internal	
3.1.6 Identify Input for Training Courses; Procedures Feb 89 TBD Aug 91 * 3.1.7 Restructure Manuals for Internal	
Courses; Procedures Feb 89 TBD Aug 91 * 3.1.7 Restructure Manuals for Internal	
3.1.7 Restructure Manuals for Internal	
Use if necessary Feb 89 TBD Aug 91 *	
3.2 DEVELOP NORMAL OPERATING PROCEDURES Started Jan 90 Jun 90 Apr 92	
3.2.1 Develop List; Concur on Format Started Sep 88	
3.2.2 Draft LR Procedures Started Jul 89	
3.2.3 Finalize LR Procedures Jan 89 Dec 89	
3.2.4 Approve & Issue LR Procedures Dec 89 Jan 90	
3.2.5 Issue LR Test Track Procedures	
& Bulletins Jan 89 Apr 89	
3.2.6 Draft Additional Procedures for MR Dec 90 Oct 91	-
3.2.7 Finalize MR Procedures Oct 91 Mar 92	
3.2.8 Approve & Issue MR Procedures Mar 92 Apr 92	-
3.2.9 Issue MR Test Phase Procedures &	
Bulletins Jun 90 Nov 90	
3.3 DEVELOP ABNORMAL OPERATING	
PROCEDURES Started Jan 90 Jun 90 Apr 92	┿╢
3.3.1 Develop List; Concur on Format Started Sep 88	
3.3.2 Draft LR Procedures Sep 88 Jul 89	
3.3.3 Finalize LR Procedures Jan 89 Dec 89	

WORK AREA: 3.0-Transportation	LB	/LA	МС)S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLIE				<u> </u>	
3.3.4 Approve & Issue LR Procedures	Dec 89	Jan 90					-		
3.3.5 Approve & Issue LR Test Track Procedures & Bulletins	Jan 89	Apr 89							
3.3.6 Draft Additional Procedures for	Sun 05	Npi 05							
MR			Dec 90	Oct 91					
3.3.7 Finalize MR Procedures			Oct 91	Mar 92				-	├- }
3.3.8 Approve & Issue MR Procedures			Mar 92	Apr 92					-
3.3.9 Approve & Issue MRT Test Phase		1		1.					
Procedures & Bulletins			Jun 90	Nov 90					
3.4 DEVELOP EMERGENCY OPERATING	L	1			1				
PROCEDURES	Started	Jan 90	Dec 90	Apr 92			†		
3.4.1 Develop List; Concur on Format	Started	Sep 88		1					
3.4.2 Draft LR Emergency Procedures	Sep .88	Jul 89	1	1					
3.4.3 Review LR Emergency Procedures	s 00	Jul 89		1	_				
with Outside Agencies	Sep 88 Jul 89	Dec 89							
3.4.4 Finalize LR Emergency Procedures	פס זווון	nec 83		Ţ					
3.4.5 Approve & Issue LR Emergency Procedures	Dec 89	Jan 90		1					
3.4.6 Draft Additional Procedures for MR		Jan 30	Dec 90	Oct 91					
3.4.7 Review MR Emergency Procedures	1		Dec 30	1000					
with Outside Agencies	1		Dec 90	Oct 91					
3.4.8 Finalize MR Emergency Procedures			Oct 91	Mar 92					
3.4.9 Approve & Issue MR Emergency	1	1	1000	1401. 32			9 4 2 9 6 9 9 6 9		
Procedures			Apr 92	Apr 92					
	1		1						
3.5 DEVELOP RULEBOOKS	Jul 88			- Nov 90				-	
3.5.1 Review LR and MR for Rule		1							
Requirements	Ju1 88	Nov 88	*	*		1			
3.5.2 Develop List; Concur on Format	Nov 88	Feb 89	*	*		†			
3.5.3 Draft LR Rulebook	Jan 89	Jun 89	1						
		1	1						
			<u> </u>		<u> </u>	<u> </u>	<u> </u>		

WORK AREA: 3.0-Transportation	LB/	'LA	MC)S-1	1988	1989	1990	1991	1992
TASK	DEGÍN	COMPLETE	DEGIN	COMPLETE	1766	1707	.,,,,		,,,,
3.5.4 Finalize LR Rulebook	Ju1 89	Dec 89							
3.5.5 Approve & Issue LR Rulebook	Jan 90	Jan 90					-		1 1 1 1
3.5.6 Submit for CPUC Review	Jan 90	Jan 90		1			-		
3.5.7 Draft MR Rulebook	1	1	Feb 90	Ju1 90			╽┿┿╽╽		
3.5.8 Finalize MR Rulebook	1	•	Jul 90	Nov 90			▎▏▎╪		
3.5.9 Approve & Issue MR Rulebook			Nov 90	Nov 90					
3.5.10 Submit for CPUC Review			Nov 90	Nov. 90			-		
3.6 MODIFY GENERAL DISTRICT PROCEDURES									
TO INCLUDE RAIL SYSTEM REQUIREMENTS	Aug 88	May 89	Jul 90	Nov 90	│ │ │ ╡	┡╇╏	- -]
3.6.1 Review LR and MR for Rule	1			1					
Requirements	Aug 88	Dec 88	*	*	+-				1
3.6.2 Draft New Rail Rules	Dec 88	Feb 89	Ju1 90	Sep 90		 - 	▎┆╎┥		
3.6.3 Finalize New Rail Rules	Feb 89	Apr 89	Sep 90	Nov 90		l →	-	-	
3.6.4 Issue Revised General Rules	May 89	May 89	Nov 90	Nov 90		-	-		
3.7 DEVELOP OPERATING SCHEDULES	Started		,	Ju1 92					
3.7.1 Conduct Field Confirmation of LR	ł	1							
Theoretical Schedule	Feb 90	Mar 90					[⊣		
3.7.2 Prepare LR Operating Schedule &	ł	1				1] [] [
Bus Interface Requirements	Jul 89	Dec 89				▎▍▎┼			
3.7.3 Revise Bus Routes (LR)	Started	Dec 89			┝╇╃	┡	4 1 1 1		
3.7.4 Prepare Coordinated Bus		l	,	1					
Schedules (LR)	Oct 89	Mar 90	1	1			┡═┩╶╿┈╿		
3.7.5 Identify Manpower Requirements (LR)	1	Mar 90					4		
3.7.6 Analyze LR System for Need of									
Unusual Operating Schedules	Feb 90	Jun 90					I ↓		
3.7.7 Conduct Field Confirmation of									
MR Theoretical Schedule			May 92	Jun 92			.		-
3.7.8 Update MR Schedules and Modify		1	", "=						
Control Systems		i	Jun 92	Ju1 92					-
out of a garana									

WORK AREA: 3.0-Transportation	LB/	LA	МС)S-1	1988	1989	1990	1991	1992
TASK	BEGÎN	COMPLETE	BEGIN	COMPLIETE					
3.7.9 Revise Bus Routes (MR) 3.7.10 Prepare Coordinated Bus Schedules (MR)			Started Mar 92	ฮน1 92 Ju1 92					
3.7.11 Identify Manpower Requirements (MR) 3.7.12 Analyze MR System Need for unusual			Jun 92	Jun 92					+
Operating Schedules			Jun 92	Jun 92					+
3.8 DEVELOP FORMS & DATA MANAGEMENT SYSTEMS 3.8.1 Develop List of Forms & Use	Nov 88	Mar 90	Sep 90	Feb 91	•				
Strategy 3.8.2 Review & Revise Existing Forms 3.8.3 Develop New LR Forms	Nov 88 Jan 89 Feb 89	Jan 89 Feb 89 Mar 90		· .	•	-			
3.8.4 Update Forms to Reflect MR Requirements 3.8.5 Define Management Reports			Nov 90 Sep 90	Feb 91 Nov 90					
3.9 <u>ENHANCE MIS SYSTEM(S)</u> 3.9.1 Review Existing System & Define	Started			Feb 91					
Modifications 3.9.2 Specify Software and Hardware	Started	Dec 88	*	Oct 90			+++		
Needs 3.9.3 Modify MIS System 3.9.4 Test & Verify MIS System	Nov 88 Jan 89	Jan 89 Apr 90	Oct 90 Jan 91	Jan 91 Feb 91	•		-		
Modifications	Mar 90	Jun 90	Jan 91	Feb 91					
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WORK AREA: 4.0-Maintenance & Engineering	LB/	/LA	МО	1-2	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
4.1 REVIEW AND APPROVE CONTRACTOR SUBMITTALS 4.1.1 Receive and Review LR As-Built	Jul 88			Jan 93					
Drawings 4.1.2 Review LR Maintenance Plans	Nov 88	Jun 91			-				
and Analyses	Dec 88	Dec 89		·					
4.1.3 Review LR Maintenance Manuals	Jul 88	Jul 90					+		
4.1.4 Review LR Training Plans 4.1.5 Complete Modifications Necessary	Jul 88	Jul 90		1					
for Internal Use 4.1.6 Receive and Review MR As-Built	Jul 88	Jul 90		ŀ	+				
Drawings			0ct 90	Jun 93			-		
4.1.7 Review MR Maintenance Plans and									
Analysis			Jan 89	May 91					
4.1.8 Review MR Operating Manuals		1	Jan 90	Jan 93					
4.1.9 Review MR Training Plans	}	1	Jan 90	Jan 93					
4.1.10 Complete Modifications Necessary				l	1 1 1 1				
for Internal Use			Jan 90	Jan 93					
4.2 UPDATE MAINTENANCE GUIDEBOOK 4.2.1 Review LR and MR for Rule	Started	Feb 89	*	Jul 90					
Requirements	Started	Jul 88	*	*					
4.2.2 Draft New Rail Rules	Jul 88	Oct 88	Jan 90	Apr 90					
4.2.3 Finalize New Rail Rules	Oct 88	Jan 89	Apr 90	Jun 90	-	+	🗕		
4.2.4 Approve & Issue Revised Guidebook	Feb 89	Feb 89	Jul 90	Jul 90		-	-		
4.3 PREPARE PROCEDURES FOR MANAGEMENT					1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
OF MATERIALS	Started			- Jan 93					
4.3.1 Catalog New Materials	Nov 88		1	- Jan 93					
4.3.2 Define Storage Space and Security		000	*	*					
Requirements	Started	Dec 88	*	_ *		T			

RAIL ACTIVATION PLAN FOR

WORK AREA: 4.0-Maintenance & Engineering	LB	/LA	МС	PS-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
4.3.3 Devise Part Number System(s) 4.3.4 Load Data into MMS	Nov 88 Jan 89	Jan 89	*	* Jan 93					
4.3.5 Set up Disbursement/Tagging	02,11	1		00.17					
Disposition Procedures	Nov 88	Jan 89	*	*	.	╇┋╏╏			
4.3.6 Set Up Warranty Procedures &				l				1	
Contractor Agreements	Sep 88	Apr 89	Jul 90	Jul 92	-	├ ┾┊┊	╽╽┝		
4.4 DEVELOP CONFIGURATION MANAGEMENT									
SYSTEM	Sep 88			Jan 93	1				
4.4.1 Define Document Control &				!		1 1 1 1			
Revision Procedures	Sep 88	Apr 89	Ju1 89	Sep 89		╽ ╾┤			
4.4.2 Number and Issue Maintenance		1				1 1 1 1			
Manua 1s	Nov 88			Jan 93					
4.4.3 Serialize Rotable Parts	Nov 88	Feb 89	Sep 89	Jan 93	·	ऻ ─ऻ॒ऻ॒ऻ			
4.4.4 Load Data into MMS	Feb 89			Jan 93					
4.5 ENHANCE MIS SYSTEM	Started			Sep 90					
4.5.1 Review Existing System & Define	3007 000	1	1	Joep 20					
Modifications	Started	Dec 88	Started	Mar 89		 _			
4.5.2 Specify Software & Hardware Needs	Sep 88	Nov 88	Mar 89	Jul 89		. 📖			
4.5.3 Modify MIS System	Nov 88	Jun 89	Jul 89	Sep 90	!		┡╌┋	1	
4.5.4 Test & Verify MIS System		1		1					
Modifications	Jan 89			Sep 90		 			
4.6 ESTABLISH RELIABILITY DEMO PROGRAM	Jan 90	Mar 90	Aug 92	Oct 92					╽╽╽┵
4.6.1 Develop Procedures/Forms for		1	Ĭ					1	
Failure Data Collection & Analysis	Jan 90	Mar 90	Aug 92	Oct 92					
4.6.2 Select LR Failure Review Board		1							
Members .	Jan 90	Mar 90					 -]
4.6.3 Select MR Incident Evaluation									
Committee			Aug 92	Oct 92					
	1	1		1	<u>, i i i </u>				<u> </u>

W()RK AREA: 4.0-Maintenance & Engineering	LB/	LA	МС)S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
4.6.4 Provide Instructions to Contractors	Mar 90	Mar 90	Oct 92	Oct 92					-
4.7 ESTABLISH EQUIPMENT MODIFICATION SYSTEM	Nov 88	Jan 89	May 89	Mar 90					
4.7.1 Define Equipment Modification Procedures	Nov 88	Jan 89	May 89	Mar 90					
4.7.2 Establish Reliability Goals	Nov 88	Jan 88	May 89	Mar 90	-	.			
4.7.3 Define Process to Track Problem				<u> </u>					
Areas	Nov 88	Jan 89	May 89	Mar 90	-	┝┊╪┿			
4.8 IMPLEMENT OUTSIDE MAINTENANCE AGREEMENTS	T8D		*			** ** ** ** ** ** ** ** ** ** ** ** **			
4.8.1 Determine Appropriate Outside Maintenance Needs									
4.8.2 Develop Specifications & Requirements									
4.8.3 Prepare Requests for 8ids									
4.8.4 Advertise & Award Contracts									
4.9 REVISE MANAGEMENT PROCEDURES	Jul 88	Mar 89	*	*					
4.9.1 Develop List of Needed Procedures	Jul 88	Sep 88	*	*					
4.9.2 Draft Procedures	Sep 88	Nov 88	*	*					
4.9.3 Finalize Procedures	Nov 88	Feb 89	*	*	.	_			
4.9.4 Issue Procedures	Mar 89	Mar 89	*	*		•			
4.10 DEVELOP FORMS & DATA MANAGEMENT						1 4 1			
SYSTEMS	Jul 88			May 90					
4.10.1 Develop List of Forms & Use				,					
Strategy	Jul 88	Sep 88	*	*					
4.10.2 Review & Revise Existing Forms	Sep 88	Nov 88	*	*					
4.10.3 Develop New LR Forms	Nov 88	Feb 89				_			
·						10 10 11	4 4 4		
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WORK AREA: 4.0-Maintenance & LB/LA Engineering TASK BEGIN CO	MC	S-1	1988	1989	1990	1991	1992
4.10.4 Update Forms to Reflect MR Requirements 4.10.5 Define Management Reports 4.11 DEVELOP QA PROGRAM 4.11.1 Define Policies and Procedures for LR 4.11.2 Update Policies and Procedures for MR 4.11.3 Conduct Internal Audits and Prepare Reports 4.12 DEVELOP MAINTENANCE OPERATING PROCEDURES 4.12.1 Review LR and MR for Procedures Requirements 4.12.2 Develop List; Concur on Format 4.12.3 Draft LR Procedures 4.12.4 Finalize LR Procedures 4.12.5 Issue LR Procedures 4.12.6 Draft Additional Procedures 4.12.7 Finalize MR Procedures 4.12.8 Issue MR Procedures 4.13 SET-UP OPERATING SPACE 4.13.1 Set-Up Physical LR Working Apr 89 Apr 89 Apr 89 Apr 89 Apr 89 Apr 89 Aday 90 Started Accordance Accordanc	Dec 89 Mar 90 Jan 92 Jun 90 Jun 90 Let 88 Let 88 Let 88 Let 89 Let 8	Mar 90 May 90 Jan 93 Jun 92 Jan 93 Dec 92 Jun 91 * Aug 92 Nov 92 Dec 92 Oct 90 Oct 90					

WORK AREA: 5.0-Safety	LB	/LA	MC)S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
5.1 DEVELOP SAFETY CERTIFICATION PROGRAM	Started			Jan 93					
5.1.1 Develop LR Safety Certification Plan		Complete							
5.1.2 Define LR Review Team		Complete							
5.1.3 Collect LR Certification Evidence	Started	Jul 90							
5.1.4 Complete Certification Process	Started	Jul 90							
5.1.5 Develop MR Safety Certification Plan				Complete					
5.1.6 Define MR Review Team				Complete					
5.1.7 Collect MR Certification Evidence			Started Started	Jan 93 Jan 93					
5.1.8 Complete Certification Process			Started	0411 93					
5.2 DEVELOP INSURANCE/CLAIMS				- Jun 92					
PROCEDURE 5.2.1 Conduct LR Insurance Review	Started Started	Oct 88		- Jun 92					
5.2.2 Implement Insurance & Claims]a							
Recommendation 5.2.3 Conduct MR Insurance Review	Oct 88	May 90	Oct 91	Dec 91				_	
5.2.4 Implement Insurance & Claims			000 31						
Recommendation			Dec 91	Jun 92					
5.3 DEVELOP PUBLIC SAFETY PROGRAM	Nov 88			Jan 93					
5.3.1 Update Public Safety Program for	Nov 88	May 90						0 P B C C C C C C C C C C C C C C C C C C	
LR Test and Operations 5.3.2 Develop Public Safety Program for	MOA OO	riay 50	l .					1	
MR Test and Operations			Dec 91	Jun 92				D	
5.3.3 Submit Public Safety Programs to CPUC	Apr 89	May 90	Jun 92	Jun 92					
5.3.4 Carry out Public Safety Program	Apr 89			Jan 93					
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WORK AREA: 5.0-Safety	LB/	LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE	1700				
5.4 DEVELOP SYSTEM SAFETY PROGRAM FOR OPERATION	Started			Jan 93					
5.4.1 Prepare LR System Safety Program Plan - Operations 5.4.2 Implement Operations Safety Tasks		Complete							
for LR 5.4.3 Track and Resolve LR Hazards on	Jan 90	Jun 90							
CCIL 5.4.4 Prepare MR System Safety Program	Started	Jun 90							
Plan - Operations 5.4.5 Implement Operations Safety Tasks			Aug 91	May 92					
for MR 5.4.6 Track and Resolve MR Hazards on CCIL		'	Jun 92 Started	Jan 93 Jan 93					
5.5 DEVELOP OCCUPATIONAL SAFETY			Started	Jan 93					
PROGRAM 5.5.1 Review All Operating Procedures	Sep 88 Sep 88	Jul 89	Dec 90	Jan 93 Oct 91					
5.5.2 Implement Occupational Safety Program	Jan 89			Jan 93					
5.6 PREPARE ACCIDENT INVESTIGATION									
& REPORTING PROCEDURES 5.6.1 Develop Draft Procedures 5.6.2 Review & Revise Procedures	Nov 88	Apr 89	*	Jan 93 *					
5.6.3 Implement Procedures	Jan 89 Jun 89	Jun 89		Jan 93					
5.7 CONDUCT SAFETY READINESS REVIEWS 5.7.1 Define LR Readiness Review Program	Jun 89 Jun 89	Apr 90 Nov 89	May 91	Jun 92					
5.7.2 Conduct LR Readiness Review 5.7.3 Define MR Readiness Review Program	Apr 90	Apr 90	May 91	Jan 92					
5.7.4 Conduct MR Readiness Review			Jun 92	Jun 92					-

WORK AREA: 6.0-Security	LB/	LA	МС)S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
6.1 DEVELOP PROGRAM STRATEGY 6.1.1 Develop LR Security Program 6.1.2 Security Program during testing (LR 6.1.3 Finalize Security Program (LR) 6.1.4 Develop MR Security Program 6.1.5 Security Program during testing (MR 6.1.6 Finalize Security Program (MR)	Ju1 90	Oct 88 Jul 90 Sep 90	Started Nov 90 Jan 93	Jun 92 Dec 92 Apr 93					
6.2 DEVELOP OPERATING PROCEDURES 6.2.1 Develop List, Concur on Format 6.2.2 Draft Security Procedures 6.2.3 Finalize Security Procedures 6.2.4 Issue Security Procedures	Sep 88 Sep 88 Dec 88 Jan 90 May 90	Jun 90 Dec 88 Jan 90 May 90 Jun 90	* * *	* * * * *					
6.3 DEVELOP EMERGENCY OPERATING PROCEOURES 6.3.1 Develop Emergency Procedures for Light Rail 6.3.2 Finalize LR Procedures 6.3.3 Approve & Issue LR Procedures 6.3.4 Update Emergency Procedures for MR	Sep 88 Sep 88 Jan 90 May 90	Jun 90 Jan 90 May 90 Jun 90	Jun 91 Jun 91	Jun 92 Jun 92					
6.4 PREPARE FOR INTERAGENCY COORDINATION 6.4.1 Draft InterAgency Agreements 6.4.2 Negotiate Procedures with Agencies 6.4.3 Input Results into Appropriate Procedures	Started Started Started Jan 90	May 90 Apr 89 Jan 90 May 90	* * * *	* *					
6.5 DEVELOP PROFESSIONAL CONDUCT PROCEDURES 6.5.1 Update Existing Procedures to Reflect Rail System	Ju1 88 Ju1 88	Oct 88	*	*					

WORK AREA: 6.0-Security	LB/	LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
TASK 6.5.2 Input to Security Training Programs 6.6 DEVELOP ADMINISTRATIVE PROCEDURES 6.6.1 Update Existing Procedures to	BEGIN Oct 88 Jul 88				1988	1989	1990	1991	1992

WORK AREA: 7.0-Fare Collection	LB/	LA	МС)S-1	1988	1989	1990	1991	1992
TASK	DEGIN	COMPLETE	BEGIN	COMPLITE					
7.1 DEVELOP FARE STRUCTURE AND PRICING 7.1.1 Review Existing System & New	Started			Sep 92					
Equipment for Capabilities 7.1.2 Prepare Comprehensive Fare		Complete		*					
Structure & Pricing Alternatives	Started	Mar 89	*	*		-			
7.1.3 Define Media Requirements	Started	Sep 88	*	*		, , , , ,			
7.1.4 Conduct Public Hearings	Սսո 89	Jul 89	Jun 92	Ju1 92		-			
7.1.5 Adopt Fare Policy Structure &				1					
Pricing	Jun 89	Sep 89	Ju1 92	Sep 92					
7.2 PREPARE MEDIA STOCK PROGRAM	Sep 88			Nov 92					
7.2.1 Design Fare Media	Sep 88	Nov 89	Jul 92	Sep 92	-				
7.2.2 Procure Fare Media	Dec 89	Jun 90	Sep 92	Nov 92			┡╇╇		
7.2.3 Revise Outlet Program	Sep 89	Jul 90	*	*		-	┡╇╇		
7.2.4 Develop Distribution Plan for		Į.	1	ł					
Outlets	Jan 90	Jul 90	*	*			┃ ┤ ╾┼╸┃		
7.2.5 Develop Distribution Plans			*						
& Procedure for TVMs	Jan 90	Jul 90	*	1 *					
7.2.6 Develop Plan for Emergency				١.					
Distribution of Stock	Apr 90	Jul 90	*	*					
7.3 DEVELOP REVENUE HANDLING PROCEDURES	Jan 90	Jul 90	*	*					
7.3.1 Develop Procedures for TVM		ļ.		1					
Servicing	Jan 90	Apr 90	*	*			🛨] [
7.3.2 Develop Emergency Collection/									1
Response Procedures	Jan 90	May 90	*	1 *			+-		
7.3.3 Develop Administrative Control									
Procedures	Jan 90	Jul 90	*	1 *			l + + l.		
7.4 DEVELOP FARE ENFORCEMENT				i					
PROCEDURE S	Jan 89	Apr 90	*	! *		- - - 	 		
7.4.1 Develop Fare Enforcement Policy	Jan 89	0ec 89	*	*		+ + +			
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WORK AREA: 7.0-Fare Collection	LB/	LA	МО	·S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
7.4.3 Develop inspection Plan & Target	Jan 90 Jan 90	Apr 90 Apr 90	÷	*					
7.5 DEVELOP DATA MANAGEMENT SYSTEM 7.5.1 Develop Control Procedures for	Oct 89	Jun 90	*	*		-			
7.5.2 Develop Revenue Accounting	Oct 89	Jan 90	*	*		-	-		
7.5.3 Develop Ridership Data Collection	Jan 90	Jun 90	*	*					
Procedures	Jan 90	Jun 90	*	*					

WORK AREA: 8.0-Public Information	LB/	LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLIENT					
8.1 DEVELOP GRAPHICS PROGRAMS	Started			Dec 92					
8.1.1 Develop Master Public Information									
Graphics List	Started	Sep 88	*	*					
8.1.2 Review Light Rail Contracts for									
Conformance with Master Plan	Oct 88	Nov 88		:	-				
8.1.3 Review Metro Rail Contracts for									
Conformance with Master Plan			Jan 89	Jan 89		-			
8.1.4 Identify and Design any Additional									
Graphics	Nov. 88			Oct 92	-				
8.1.5 Produce Additional In-House		l							
Graphics	Jan 89			Dec 92		l 			
8.1.6 Install Graphics	Jan 89			Dec 92		l 			
8.2 <u>DEVELOP ADVERTISING PROGRAM</u>	Started			Mar 93	 				
8.2.1 Develop Advertising Policy	Started	Sep 90	*	Mar 93	-				
8.2.2 Develop Advertising Program	Started	Sep 90	*	Mar 93					
8.2.3 Implement Advertising Program	Started		·	Mar 93					
8.3 DEVELOP USER HANDOUTS	Jan 89	Jul 90	Jan 92	Dec 92					
8.3.1 Update Existing User Materials		i	•						
for LR	Jan 89	Apr 89							
8.3.2 Prepare Program for E&D Users	Jun 89	Sep 89							
8.3.3 Design Special Materials for Rail		!							
System Use	Jul 89	Oct 89				-			
8.3.4 Field Test New Materials	Oct 89	Dec 89	1			-			
8.3.5 Produce & Distribute Materials	Jan 90	Ju1 90							
8.3.6 Update User Materials for MR			Jan 92	Dec 92					
8.4 REVISE INFORMATION INQUIRY SYSTEM	Jan 90	May 90	Jan 92	Dec 92					
8.4.1 Develop List of Materials to be	1								
Revised for LR	Jan 90	Mar 90							
			i	1					
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WORK AREA: 8.0-Public Information	LB/	/LA	МС	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	SIETEIMOO					
8.4.2 Update Telephone Inquiry System 8.4.3 Produce Inquiry Materials for RTD	Feb 90	Apr 90			4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4				
Staff	Mar 90	May 90					-		
8.4.4 Update Materials for MR			Jan 92	Dec 92					
8.5 PRODUCE MEMENTOS	Nov 88	Jun 90	Nov 90	Dec 92	-		-		
8.5.1 Identify Needed Mementos;									
Quantities and Occasions	Nov 88	Mar 90	Nov 90	Feb 91	-		-	 -	
8.5.2 Design and Produce Mementos	Apr 89	Jun 90	Mar 91	Dec 92					
8.6 CONDUCT TOURS	Started			Jan 93					
8.6.1 Define Tours by Type of Visitor	Started	Aug 89	*	*					
8.6.2 Conduct LR Tours	Started	่งนา้ 90	Jun 92	Jan 93					
8.6.3 Conduct MR Tours			Started	Jan 93					
	1		1						
8.7 PLAN INAUGURATION CEREMONIES	Feb 89		<u> </u>	Dec 92					
8.7.1 Prepare Plan for Light Rail		1	ı	1					
Ceremonies	Feb 89	Mar 90		1					
8.7.2 Conduct LR Opening Ceremonies	Apr 89	ปน1 90	l						
8.7.3 Prepare Plan for MR Ceremonies	1	1	Nov 89	Sep 92		-			
8.7.4 Conduct MR Opening Ceremonies			Feb 91	Jan 93				1 -+++	
	1								
8.8 CONDUCT FAMILIARIZATION RIDES	Feb 90	Jul 90	Feb 92	Dec 92			-		│ ┤┤ ┼┼┼
8.8.1 Prepare Plans/Procedures for	1				1 ! ! !				
LR Rides	Feb 90	Apr 90					+		
8.8.2 Provide LR Familiarization Rides	Apr 90	ปนา 90	1						
8.8.3 Prepare Plans/Procedures for									
MR Rides			Feb 92	Apr 92					-
8.8.4 Provide MR Familiarization Rides			Apr 92	Dec 92					
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WORK AREA: 8.0-Public Information	LB/	LA	М	O\$-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
8.9 PREPARE PLAN & PROGRAM FOR APTA RAIL CONFERENCE	TBD		*						
	Oct 89	Mar 91	Apr 92	Aug 93		_			
8.10,1Prepare Plan with Target Objectives by Information Element	Oct 89	Mar 90	Apr 92	Dec 92					
	May 90	Oct 90	Jun 92	Apr 93					
8.10.4 Develop Recommendation for	Oct 90	Dec 90	Apr 93	Jun 93					
Information Program Modifications	Jan 91	Mar 91	Jun 93	Aug 93					
	·						,		

WORK AREA: 9.0-Service Integration	LB/	LA	МО	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
9.1 IDENTIFY BUS SYSTEM CHANGE REQUIREMENTS 9.1.1 Develop Alternative Route and Headway Plans 9.1.2 Conduct Public Hearings	Started Started Jan 90	Dec 89 Feb 90	* Jun 92	Dec 92 Jul 92 Jul 92					
9.1.3 Develop Recommended Plan of Changes 9.1.4 Prepare Schedules & Manpower Requirements 9.1.5 Input to Information Program	Feb 90 Mar 90 Apr 90	Mar 90 Mar 90 Jun 90	Jul 92 Aug 92 Sep 92	Aug 92 Aug 92 Dec 92					•
9.2 PREPARE EMERGENCY SERVICE PLAN (Bus service during rail service disruptions)	Apr 90	Ju1 90	Aug 92	Dec 92					

WORK AREA: 10.0-Ordinances, Agreements & Legislatio	LB	/LA	мо	DS-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
10-1 DEVELOP FARE ENFORCEMENT REQUIREMENTS	Started	Jan 90	*	*					
10.1.1 Review Laws and Prepare Opinion on Rights to Enforce	Started	Dec 88	*	*					
10.1.2 Develop Draft Fare Enforcement	Jan 89	Man. 00	*	*					
Policy		Mar 89	*	1 :					
10.1.3 Confirm Policy with Court System		Sep 89 Dec 89	*	1 ,					
10.1.4 Finalize Fare Enforcement Policy 10.1.5 Develop General Procedures for	Sep 89	nec 99	ı î						
Implementing Policy	Jan 90	Jan 90	*	 *					
Imprementing Fortey	Juan 30	Jan 30							1
10.2 REVISE ORDINANCES	Mar 89	Jan 90	*	 *					
10.2.1 Review Existing Ordinances and	1,101, 03	Jouin 30		1					
Identify Need For New Ordinances	Mar 89	Sep 89	*	*					
10.2.2 Develop Revised Ordinances	Sep 89	Jan 90	*	*					
10.2.3 Determine Need for Local	Зер оз	Touil 50		1			ΓΙΙΙ		
Ordinances Supporting Rail Syste	m Sep 89	Jan 90	*	*					
or diffices supporting Ruit system	.ш Ізер оз	Joun 30	ļ	1					
10.3 DEVELOP AGREEMENTS	Started	May 90	*	*					
10.3.1 Determine List of Agreements	Jour cco	1,10,30	ŀ	1					
Required	Started	Sep 88	*	*					
10.3.2 Negotiate Agreements and/or	Jean tea	13cp 00	i .						
Memoranda of Understanding	Sep 88	Sep 89	*	*	1 ! ! [_				
10.3.3 Implement Agreements	Oct 88	May 90	*	*					
10.3.3 Implement Agreements	1000	may 90							
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WORK AREA: 11.0-Testing	LB/	LA	МС	S-1	1988	1989	1990	1991	1992
TASK	BEGIN	COMPLETE	BEGIN	COMPLETE					
11.1 DEVELOP TESTING PLANS & PROGRAMS 11.1.1 Develop LR Test Program Plan		Complete Complete		Complete					
11.1.2 Develop MR Test Program Plan				Complete					
11.2 APPROVE TEST PLANS SUBMITTED BY CONTRACTORS 11.2.1 Review & Approve LR Plans	Started Started	Nov 89 Nov 89	Mar 90	Feb 91		0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
11.2.2 Review & Approve MR Plans	Star ted	1107 03	Mar 90	Feb 91					
11.3 CONDUCT SYSTEM INTEGRATION TESTS 11.3.1 Conduct LR Tests	Jan 90 Jan 90	Oct 90 May 90	Nov 90	Jun 92					
11.3.2 Conduct 7th/Flower Tests 11.3.3 Conduct MR Tests	Jun 90	Oct 90	Nov 90	Jun 92					
11.4 CONDUCT NORMAL PRE-REVENUE TESTS 11.4.1 Conduct LR Normal Pre-Revenue	May 90	Jun 90	Jul 92	Sep 92			4		
Tests 11.4.2 Analyze LR Results & Determine	May 90	Jun 90							
Further Action 11.4.3 Conduct MR Normal Pre-Revenue	May 90	Jun 90			7		-		
Tests 11.4.4 Analyze MR Results & Determine			Ju1 92	Sep 92					
Further Action			Ju1 92	Sep 92					
11.5 <u>CONDUCT ABNORMAL PRE-REVENUE TESTS</u> 11.5.1 Conduct LR Abnormal Pre-Revenue	May 90	Jun 90	Sep 92	Nov 92					
Tests 11.5.2 Analyze LR Results & Determine	May 90	Jun 90					-		
Further Action	May 90	Jun 90							

WORK AREA: 11.0-Testing	LB/LA		MOS-1		1988	1989	1990	1991	1992
TASK	BEGIN	COMPLISTE	BEGIN	COMPLETE					
11.5.3 Conduct MR Abnormal Pre-Revenue Test 11.5.4 Analyze MR Results & Determine Further Action			Sep 92 Sep 92	Nov 92 Nov 92					_
11.6 CONDUCT EMERGENCY PRE-REVENUE TESTS 11.6.1 Conduct LR Emergency Pre-Revenue Tests 11.6.2 Analyze LR Results & Determine Further Action	May 90 May 90	Jun 90 Jun 90 Jun 90	Nov 92	Dec 92			-		
11.6.3 Conduct MR Emergency Pre-Revenue Tests 11.6.4 Analyze MR Results & Determine Further Action	Pay 30	0011 30	Nov 92 Nov 92	Dec 92			J		
11.7 SYSTEM COMMISSIONING 11.7.1 Commission Compilation Light Rail 11.7.2 Commission Compilation Metro Rail		Jun 90 Jun 90		Jan 92 Jan 92			•		