



US Department
of Transportation
**Bureau of
Transportation
Statistics**

1998

Bureau of Transportation Statistics

Telephone Contacts for Users of Federal Transportation Statistics

January 1998

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General Services Administration	202/501-0788
National Transportation Safety Board	202/314-6551
U.S. Geological Survey	703/648-4302

Useful World Wide Web Sites

Bureau of Transportation Statistics.....	www.bts.gov
U.S. Department of Transportation	www.dot.gov
Federal Aviation Administration	www.faa.gov
Federal Highway Administration.....	www.fhwa.dot.gov
Federal Railroad Administration	www.fra.dot.gov
Federal Transit Administration	www.fta.dot.gov
Maritime Administration	marad.dot.gov
National Highway Traffic Safety Administration	www.nhtsa.dot.gov
St. Lawrence Seaway Development Corporation.....	www.dot.gov/slsdc
Office of the Secretary of Transportation	www.dot.gov
Research and Special Programs Administration.....	www.rspa.dot.gov
U.S. Coast Guard	www.dot.gov/dotinfo/uscg
Bureau of the Census	www.census.gov
Bureau of Labor Statistics	www.bls.gov
Energy Information Administration	www.eia.doe.gov
Federal Statistics.....	www.fedstats.gov
International Trade Administration.....	www.tinet.ita.doc.gov
National Transportation Safety Board	www.nts.gov
United Nations.....	www.un.org

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Statistical Information Line..... 1-800-853-1351

The Bureau of Transportation Statistics

The Intermodal Surface Transportation Efficiency Act of 1991 (ISTEA) created the Bureau of Transportation Statistics within the U.S. Department of Transportation. Our mission is to compile, analyze, and make accessible information on the Nation's transportation systems; to collect information on intermodal transportation and other areas as needed; and to enhance the quality and effectiveness of the Department of Transportation's statistical programs through research, the development of guidelines, and the promotion of improvements in data acquisition and use.

The Bureau may be reached at the following "addresses:"

- Telephone202/366-3282
- Fax.....202/366-3640
- E-Mailinfo@bts.gov

- Product Orders E-Mail.....orders@bts.gov
- World Wide Web.....www.bts.gov

- Statistical Information Line1-800/853-1351
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212	New York	617	Massachusetts
301	Maryland	703	Virginia
304	West Virginia	757	Virginia

Acronyms

BLS	Bureau of Labor Statistics
BTS	Bureau of Transportation Statistics
COE	U.S. Army Corps of Engineers
DOC	Department of Commerce
DOD	Department of Defense
DOE	Department of Energy
DOL	Department of Labor
DOT	Department of Transportation
EIA	Energy Information Administration
EPA	Environmental Protection Agency
FAA	Federal Aviation Administration
FEMA	Federal Emergency Management Agency
FHWA	Federal Highway Administration
FRA	Federal Railroad Administration
FTA	Federal Transit Administration
GSA	General Services Administration
ITA	International Trade Administration
MARAD	Maritime Administration
MTMC	Military Traffic Management Command
NDC	Navigation Data Center
NHTSA	National Highway Traffic Safety Administration
NTSB	National Transportation Safety Board
OST	Office of the Secretary of Transportation
RSPA	Research and Special Programs Administration
TEA	Transportation Engineering Agency
SLSDC	Saint Lawrence Seaway Development Corporation
UN	United Nations
USCG	U.S. Coast Guard
USDA	U.S. Department of Agriculture
USGS	U.S. Geological Survey

Toll-Free DOT Numbers

- BTS - Statistical Information Line**1-800-853-1351
 BTS's information line is designed to answer public inquiries relating to transportation information. The information line specializes in providing referrals to the proper individual/organization.
- FAA - Consumer Hotline**1-800-322-7873
 The FAA Consumer Hotline is a nationwide, toll-free number provided for citizens with complaints concerning matters within FAA's jurisdiction.
- FAA - Safety Hotline**1-800-255-1111
 FAA's Safety Hotline provides a service intended primarily for those in the aviation community having specific knowledge of violations of the Federal Aviation Regulations.
- FHWA - Motor Carrier Information Line**.....1-800-832-5660
 FHWA's information line supplies safety ratings of specific motor carriers as well as information about regulations and operating authority.
- NHTSA - Auto Safety Hotline:**1-800-424-9393
 NHTSA's hotline provides information about recalls and crash tests and allows the customer to register vehicle complaints.
- RSPA - Hazardous Materials Information Center (menu)**1-800-467-4922
 Through RSPA's information center, a customer can request or inquire about hazardous materials regulations, publications, or training materials, report a violation, or leave a question.
- USCG - Boating Safety Hotline**.....1-800-368-5647
 The Coast Guard boating safety hotline provides consumers with safety recall information on individual model recreational boats and receives reports from owners concerning possible safety defects in their boats.
- USCG - Marine Safety Alert**1-800-323-7233
 The Coast Guard Marine Safety Alert Hotline takes reports of possible unsafe conditions aboard U.S. merchant vessels.
- USCG - National Response Center**1-800-424-8802
 The NRC is staffed by Coast Guard personnel and reports all oil, chemical, biological, and etiological discharges anywhere in the U.S. and its territories.

BTS Statistical Information Line 1-800-853-1351

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Air

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Operations

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Passengers**Arrivals/Departures (International)**

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Boarding (Denied)

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Military

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Delays (Flight)

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Pilots

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Criminal Acts

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Explosions

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Hijackings

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Gross State Products by Industry

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Gross State Products by Industry

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