

# AGENDA ITEM 5

METRO SAN FERNANDO VALLEY GOVERNANCE COUNCIL  
December 1, 2004

**SUBJECT:** REPORT OF THE GENERAL MANAGER

**ACTION:** RECEIVE

## **BACKGROUND:**

The General Manager's Report provides a summary of Year-to-Date (YTD) Metro San Fernando Valley Bus Operations Key Performance Indicators (KPI) and financial information. The form and content of this report will be modified each month to include salient issues that are requested by the Governance Council.

## **DISCUSSION**

The following items are presented for discussion:

1. Metro San Fernando Valley Key Performance Indicators – Financial Performance – YTD October 2004
2. Overview of Future Agenda Items

Prepared by Metro San Fernando Sector Administration and Finance Staff


Copies of Agendas or Agenda Items may be obtained by contacting  
Metro San Fernando Valley at (818) 701-2860.



**Metro**

Metropolitan Transportation Authority

OCTOBER 2004

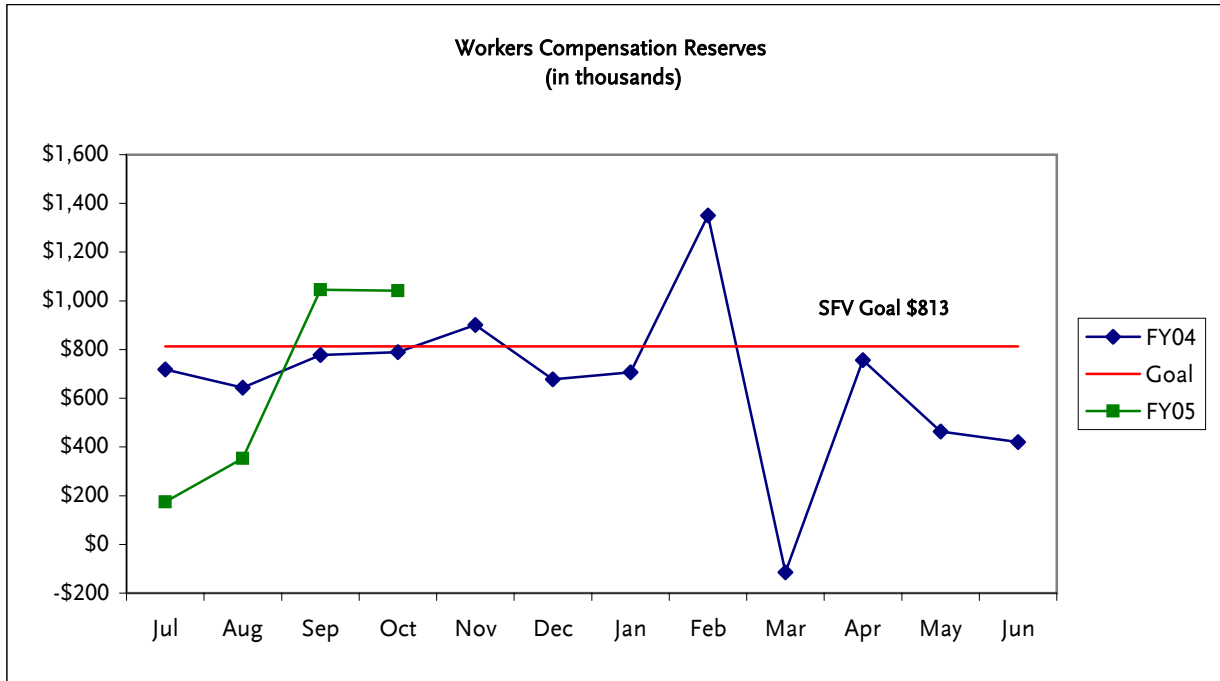
| PERFORMANCE INDICATORS  | OCTOBER     | MO.<br>TARGET        | YTD<br>MO. AVG.        |
|---|-------------|----------------------|------------------------|
| <b>SAFETY</b>  |             |                      |                        |
| Monthly Worker's Compensation Reserves  | \$1,042,509 | \$812,956            | \$653,905              |
| New WC Indemnity Claims per 200,000 Exposure Hours  | 22.69       | 14.50                | 22.10 (1)              |
| Bus Traffic Accidents/100,000 Hub Miles   | 2.88        | 3.00                 | 2.65                   |
| <b>BUS OPERATIONS</b>   |             |                      |                        |
| Miles Between Mechanical Failures   | 9,869       | 8,000                | 9,177 (2)              |
| Bus Cleanliness Ratings   | 8.02        | 8.00                 | 7.98                   |
| Complaints/100,000 Boardings  | 3.60        | 4.50                 | 5.09                   |
| Passenger Boardings   | 5,134,116   | 4,391,250            | 4,858,100              |
| In Service On-Time Performance (%)  | 69.55%      | 70.00%               | 70.23%                 |
| Scheduled Revenue Service Hours Delivered   | 99.37%      | 98.00%               | 99.37%                 |
| Operator Assignment Ratio   | 1.187       | 1.180                | 1.170                  |
| Past Due Critical PMP   | 0.160       | 0.50                 | 0.570                  |
| <b>FINANCES</b>   |             |                      |                        |
|   | YTD Budget  | Sum of YTD<br>Actual | Sum of YTD<br>Variance |
| Variance Summary (incl other support)   | 37,022,512  | 35,855,589           | 1,166,924              |
| Cost per RSH  | \$ 90.04    | \$ 87.36             | \$ 2.68                |

(1) Note: There is a one month lag in reporting data.

(2) Information may be adjusted due to data collection problems.

Metro San Fernando Valley  
General Manager's Report

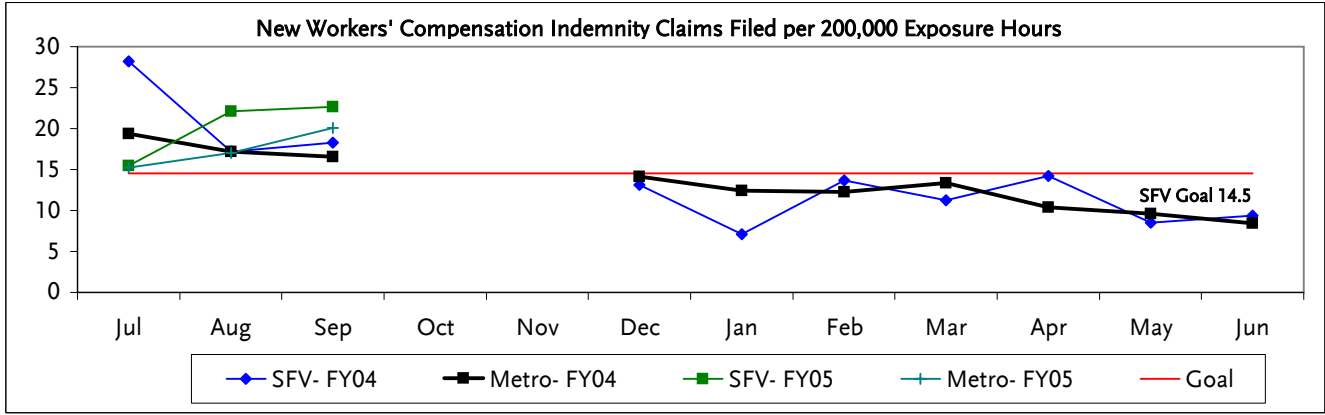
Workers Compensation Reserves



|      | Jul | Aug | Sep   | Oct   | Nov | Dec | Jan | Feb   | Mar   | Apr | May | Jun | Total |
|------|-----|-----|-------|-------|-----|-----|-----|-------|-------|-----|-----|-----|-------|
| FY04 | 719 | 643 | 778   | 789   | 901 | 678 | 707 | 1,351 | (115) | 756 | 463 | 420 | 8,091 |
| FY05 | 174 | 353 | 1,046 | 1,042 |     |     |     |       |       |     |     |     | 2,615 |

## Metro San Fernando Valley General Manager's Report

### New Workers' Compensation Indemnity Claims Filed per 200,000 Exposure Hours

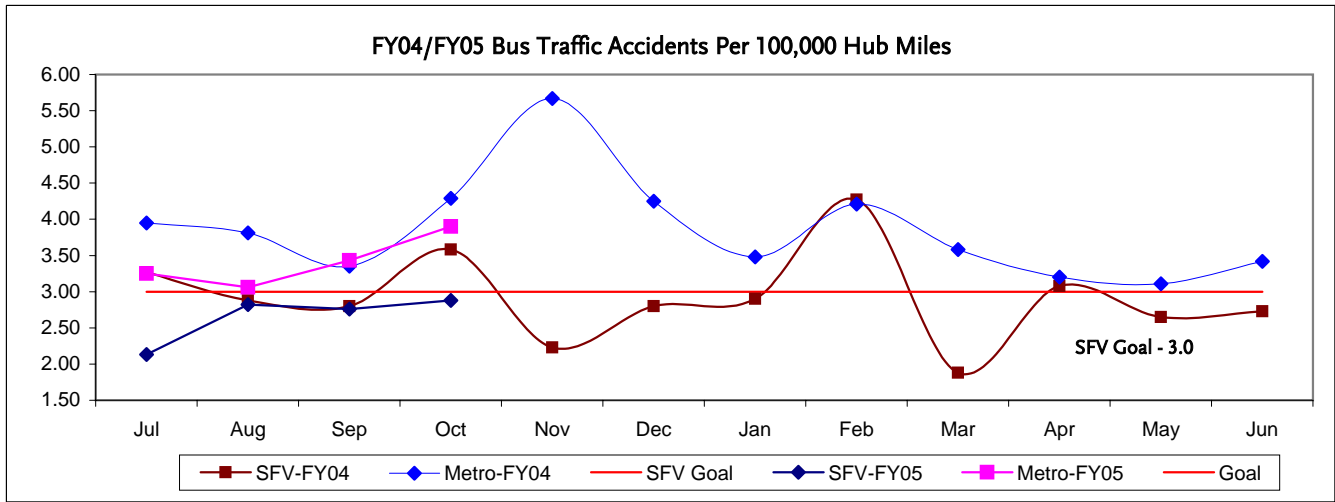


|                    | Jul   | Aug   | Sep   | Oct | Nov | Dec   | Jan   | Feb   | Mar   | Apr   | May  | Jun  |
|--------------------|-------|-------|-------|-----|-----|-------|-------|-------|-------|-------|------|------|
| <b>SFV- FY04</b>   | 28.17 | 17.20 | 18.25 |     |     | 13.12 | 7.10  | 13.70 | 11.21 | 14.24 | 8.48 | 9.37 |
| <b>Metro- FY04</b> | 19.38 | 17.20 | 16.53 |     |     | 14.17 | 12.46 | 12.27 | 13.35 | 10.37 | 9.57 | 8.44 |
| <b>SFV- FY05</b>   | 15.45 | 22.12 | 22.69 |     |     |       |       |       |       |       |      |      |
| <b>Metro- FY05</b> | 15.24 | 17.03 | 20.10 |     |     |       |       |       |       |       |      |      |

Note: There is a one month lag in reporting data.

# Metro San Fernando Valley General Manager's Report

## Accidents Per 100,000 Hub Miles



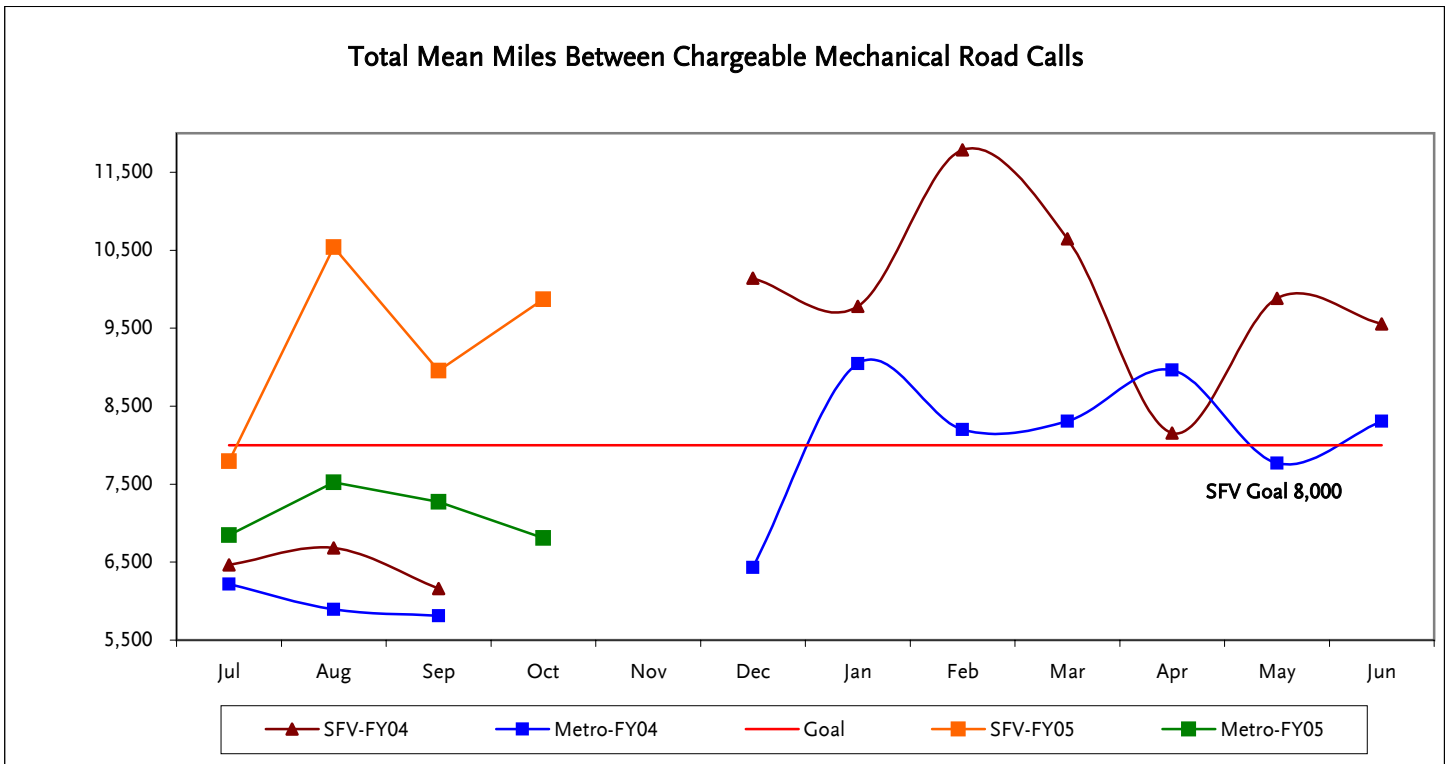
| FY04       | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD  |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| SFV-FY04   | 3.27   | 2.88   | 2.80   | 3.58   | 2.23   | 2.80   | 2.90   | 4.27   | 1.88   | 3.08   | 2.65   | 2.73   | 2.99 |
| Metro-FY04 | 3.95   | 3.81   | 3.35   | 4.29   | 5.67   | 4.25   | 3.48   | 4.21   | 3.58   | 3.20   | 3.11   | 3.42   | 3.65 |

| FY05       | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD  |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| SFV-FY05   | 2.13   | 2.82   | 2.76   | 2.88   |        |        |        |        |        |        |        |        | 2.65 |
| Metro-FY05 | 3.25   | 3.06   | 3.43   | 3.90   |        |        |        |        |        |        |        |        | 3.41 |

Metro San Fernando Valley  
General Manager's Report

Miles Between Chargeable Mechanical Road Calls



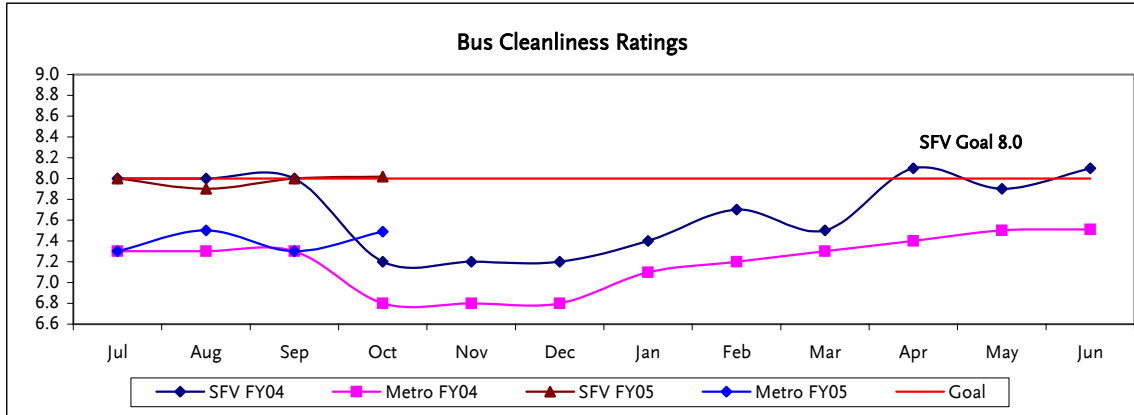
| FY04       | Jul   | Aug   | Sep   | Oct | Nov | Dec    | Jan   | Feb    | Mar    | Apr   | May   | Jun   | YTD   |
|------------|-------|-------|-------|-----|-----|--------|-------|--------|--------|-------|-------|-------|-------|
| SFV-FY04   | 6,465 | 6,683 | 6,159 |     |     | 10,143 | 9,782 | 11,787 | 10,644 | 8,154 | 9,883 | 9,554 | 8,648 |
| Metro-FY04 | 6,220 | 5,892 | 5,811 |     |     | 6,431  | 9,047 | 8,202  | 8,308  | 8,963 | 7,768 | 8,305 | 7,417 |

| FY05       | Jul   | Aug    | Sep   | Oct   | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | YTD   |
|------------|-------|--------|-------|-------|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| SFV-FY05   | 7,792 | 10,538 | 8,954 | 9,869 |     |     |     |     |     |     |     |     | 9,177 |
| Metro-FY05 | 6,848 | 7,522  | 7,273 | 6,809 |     |     |     |     |     |     |     |     | 7,102 |

Note: Information may be adjusted due to data collection problems.

Metro San Fernando Valley  
General Manager's Report

Bus Cleanliness Comparison



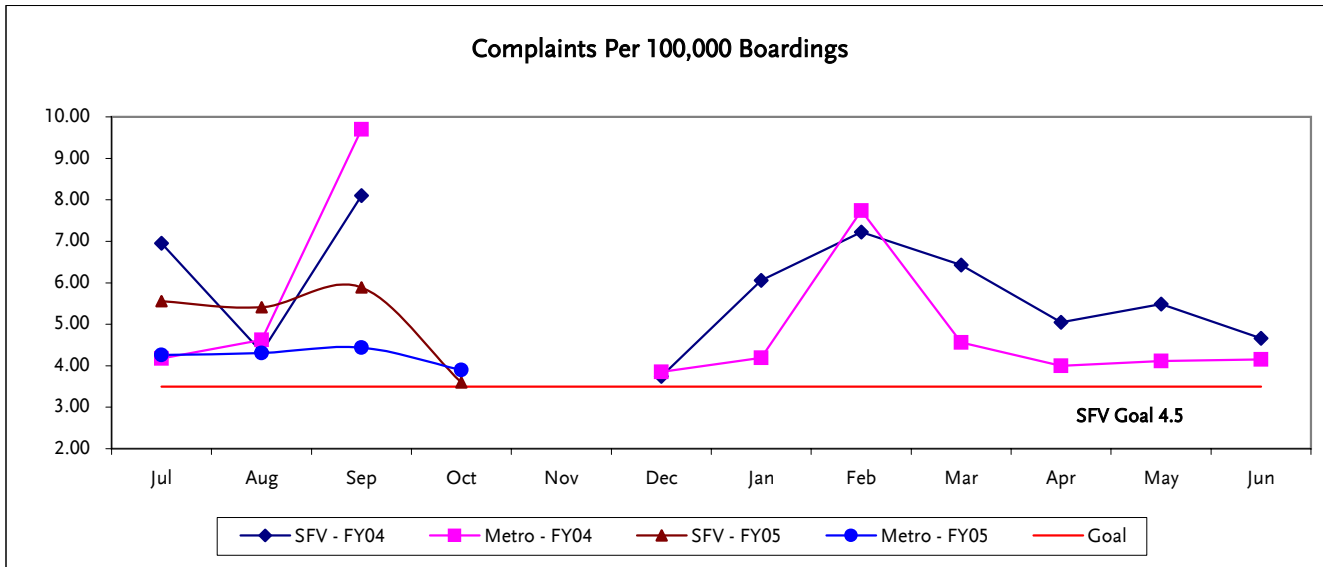
|            | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-----|
| SFV FY04   | 8.0    | 8.0    | 8.0    | 7.2    | 7.2    | 7.2    | 7.4    | 7.7    | 7.5    | 8.1    | 7.9    | 8.1    | 7.8 |
| Metro FY04 | 7.3    | 7.3    | 7.3    | 6.8    | 6.8    | 6.8    | 7.1    | 7.2    | 7.3    | 7.4    | 7.5    | 7.5    | 7.3 |

|            | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD  |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| SFV FY05   | 8.00   | 7.90   | 8.00   | 8.02   |        |        |        |        |        |        |        |        | 7.98 |
| Metro FY05 | 7.30   | 7.50   | 7.30   | 7.49   |        |        |        |        |        |        |        |        | 7.40 |

Metro San Fernando Valley  
General Manager's Report

Complaints per 100,000 Boardings



| FY04  | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD  |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| SFV   | 6.96   | 4.33   | 8.10   |        |        | 3.75   | 6.06   | 7.22   | 6.43   | 5.05   | 5.49   | 4.66   | 5.45 |
| Metro | 4.17   | 4.62   | 9.70   |        |        | 3.85   | 4.19   | 7.74   | 4.56   | 4.00   | 4.11   | 4.15   | 4.51 |

| FY05  | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD  |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|
| SFV   | 5.56   | 5.41   | 5.89   | 3.60   |        |        |        |        |        |        |        |        | 5.09 |
| Metro | 4.26   | 4.31   | 4.44   | 3.90   |        |        |        |        |        |        |        |        | 3.41 |



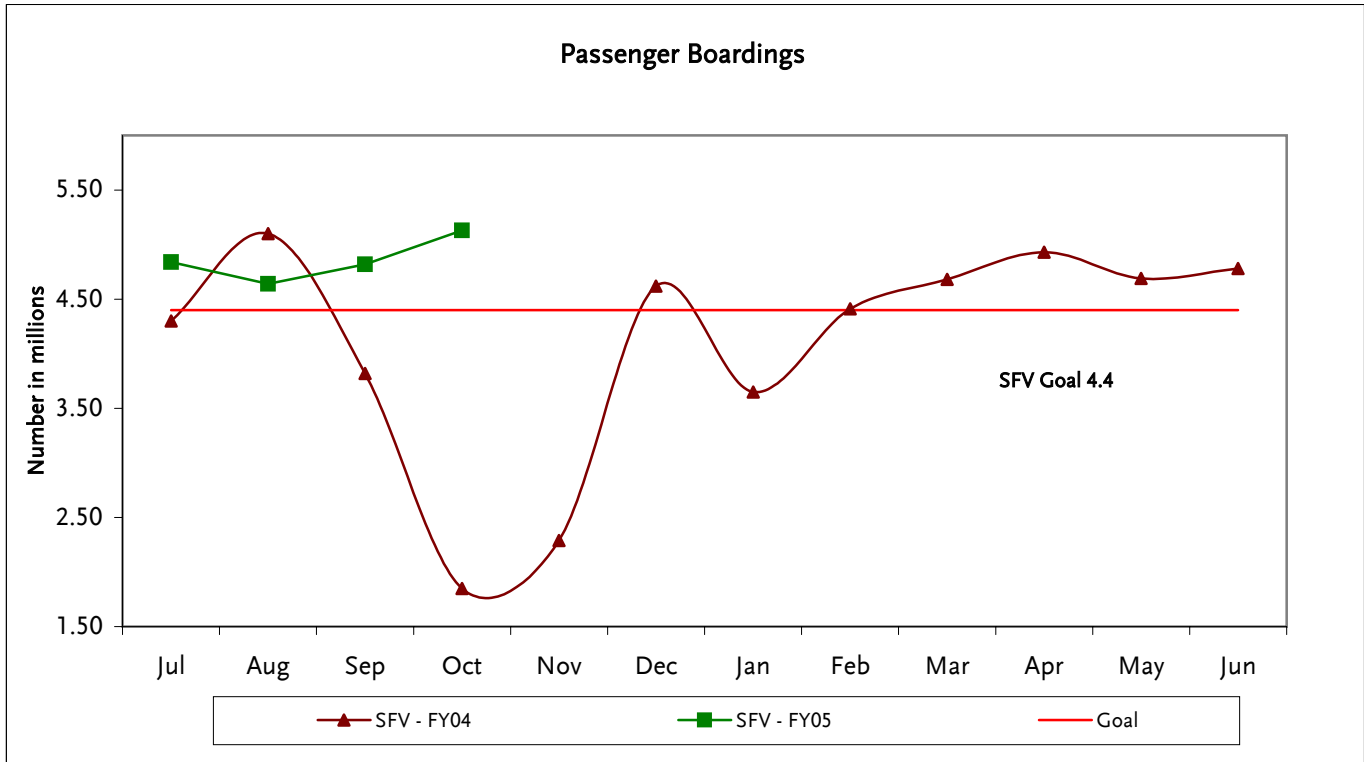
**Metro San Fernando Valley  
General Manager's Report**

**Complaints by Type  
Customer Satisfaction**

| DESCRIPTION            | Oct-04    |            | YTD        |            |            |                | YTD Metro Operations |                |
|------------------------|-----------|------------|------------|------------|------------|----------------|----------------------|----------------|
|                        | Div 8     | Div 15     | Div 8      | Div 15     | Sector     | Sector %       |                      |                |
| NO SHOW                | 15        | 30         | 44         | 72         | 116        | 24.73%         | 1,205                | 21.24%         |
| PASSED UP              | 17        | 22         | 39         | 47         | 86         | 18.34%         | 1,052                | 18.54%         |
| LATE                   | 14        | 11         | 37         | 35         | 72         | 15.35%         | 635                  | 11.19%         |
| UNSAFE OPERATION       | 4         | 14         | 14         | 29         | 43         | 9.17%          | 568                  | 10.01%         |
| OP DISCOURTESY         | 6         | 9          | 21         | 22         | 43         | 9.17%          | 532                  | 9.38%          |
| ACCIDENT               | 4         | 4          | 12         | 14         | 26         | 5.54%          | 255                  | 4.49%          |
| EARLY                  | 1         | 3          | 2          | 6          | 8          | 1.71%          | 181                  | 3.19%          |
| OP CONDUCT             | 2         | 2          | 4          | 5          | 9          | 1.92%          | 156                  | 2.75%          |
| ACCESSIBLE BUS         | 1         | 5          | 2          | 7          | 9          | 1.92%          | 141                  | 2.49%          |
| OFF ROUTE              | 1         | 4          | 3          | 8          | 11         | 2.35%          | 97                   | 1.71%          |
| WRONG FARE             | 0         | 0          | 0          | 5          | 5          | 1.07%          | 122                  | 2.15%          |
| CARRIED PAST STOP      | 1         | 2          | 4          | 5          | 9          | 1.92%          | 106                  | 1.87%          |
| MISC.                  | 1         | 0          | 4          | 0          | 4          | 0.85%          | 118                  | 2.08%          |
| IMPROPER CURB STOP     | 0         | 1          | 2          | 3          | 5          | 1.07%          | 91                   | 1.60%          |
| FAULTY EQUIPT          | 2         | 0          | 2          | 1          | 3          | 0.64%          | 21                   | 0.37%          |
| HEAT-A/C               | 0         | 1          | 0          | 2          | 2          | 0.43%          | 65                   | 1.15%          |
| TRANSFER               | 0         | 1          | 1          | 1          | 2          | 0.43%          | 34                   | 0.60%          |
| CROWDED BUS            | 0         | 2          | 1          | 2          | 3          | 0.64%          | 33                   | 0.58%          |
| PASSENGER CONDUCT      | 0         | 0          | 1          | 1          | 2          | 0.43%          | 32                   | 0.56%          |
| INCORRECT INFO         | 0         | 3          | 0          | 5          | 5          | 1.07%          | 27                   | 0.48%          |
| LAYOVER ZONE           | 0         | 0          | 0          | 0          | 0          | 0.00%          | 18                   | 0.32%          |
| HEADSIGN               | 0         | 0          | 1          | 0          | 1          | 0.21%          | 37                   | 0.65%          |
| FAILURE TO CALL STOPS  | 1         | 1          | 1          | 2          | 3          | 0.64%          | 34                   | 0.60%          |
| STUDENT ID CARD        | 0         | 0          | 0          | 1          | 1          | 0.21%          | 25                   | 0.44%          |
| HC ID CARD             | 0         | 0          | 1          | 0          | 1          | 0.21%          | 15                   | 0.26%          |
| BUS STOP               | 0         | 0          | 0          | 0          | 0          | 0.00%          | 41                   | 0.72%          |
| SPEC. OP ISSUES        | 0         | 0          | 0          | 0          | 0          | 0.00%          | 9                    | 0.16%          |
| TELEPHONE INFO COMP    | 0         | 0          | 0          | 0          | 0          | 0.00%          | 7                    | 0.12%          |
| FACILITIES             | 0         | 0          | 0          | 0          | 0          | 0.00%          | 3                    | 0.05%          |
| SEX HARASSMENT         | 0         | 0          | 0          | 0          | 0          | 0.00%          | 5                    | 0.09%          |
| GEN. EMPLOYEE DISCOUR. | 0         | 0          | 0          | 0          | 0          | 0.00%          | 2                    | 0.04%          |
| DIRTY BUS              | 0         | 0          | 0          | 0          | 0          | 0.00%          | 2                    | 0.04%          |
| SR. ID CARD            | 0         | 0          | 0          | 0          | 0          | 0.00%          | 5                    | 0.09%          |
| <b>TOTALS</b>          | <b>70</b> | <b>115</b> | <b>196</b> | <b>273</b> | <b>469</b> | <b>100.00%</b> | <b>5,674</b>         | <b>100.00%</b> |
| COMMENDATIONS          | 9         | 3          | 14         | 7          | 21         |                | 328                  |                |

Metro San Fernando Valley  
General Manager's Report

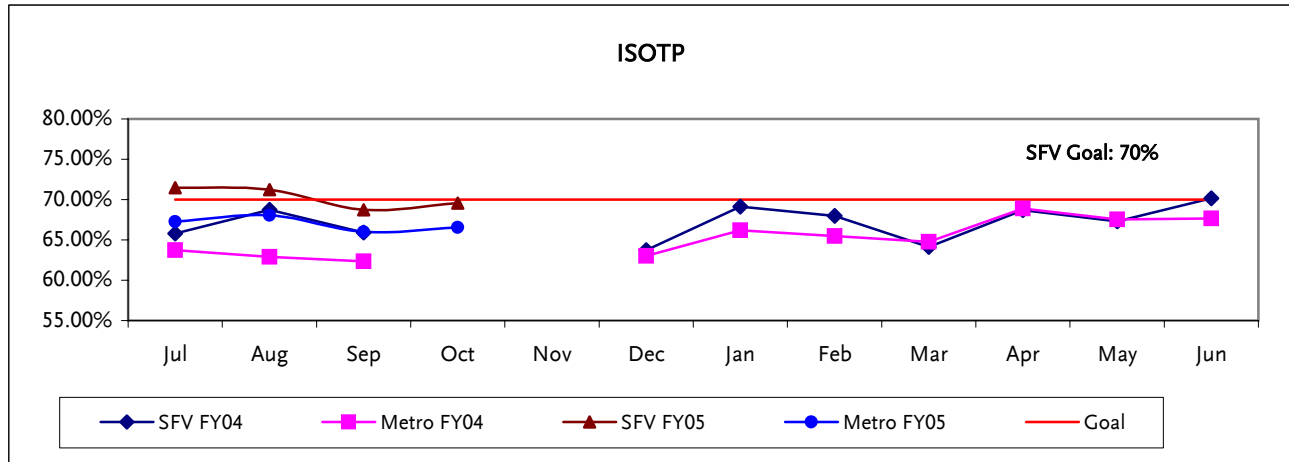
Passenger Boardings



|          | Jul  | Aug  | Sep  | Oct  | Nov  | Dec  | Jan  | Feb  | Mar  | Apr  | May  | Jun  | YTD   |
|----------|------|------|------|------|------|------|------|------|------|------|------|------|-------|
| SFV-FY04 | 4.30 | 5.10 | 3.82 | 1.85 | 2.29 | 4.62 | 3.65 | 4.41 | 4.68 | 4.93 | 4.69 | 4.78 | 49.12 |
| SFV-FY05 | 4.84 | 4.64 | 4.82 | 5.13 |      |      |      |      |      |      |      |      | 19.43 |

Metro San Fernando Valley  
General Manager's Report

In Service On-Time Performance

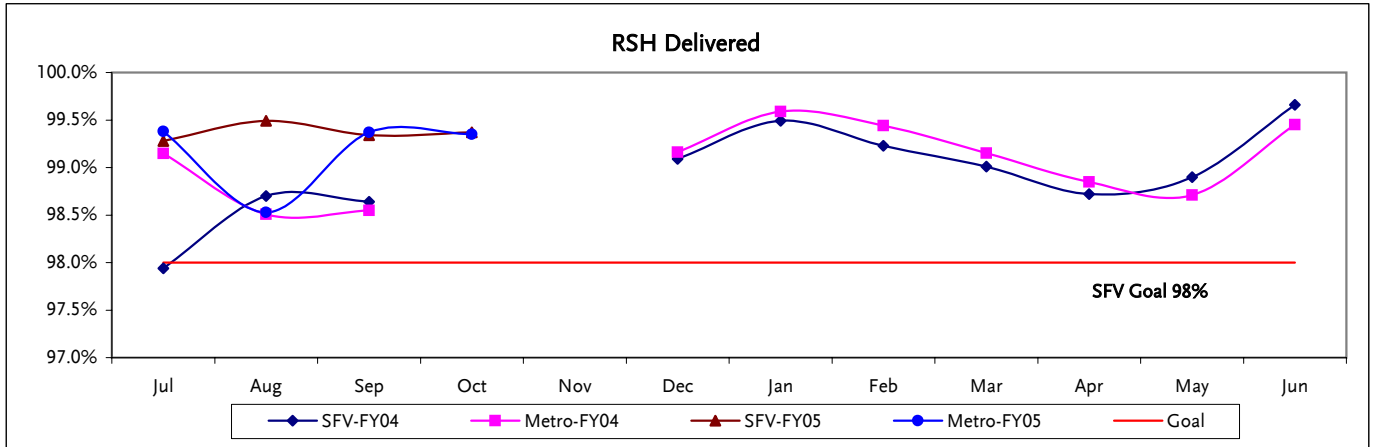


|                   | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD    |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| <b>SFV FY04</b>   | 65.79% | 68.75% | 65.93% |        |        | 63.72% | 69.14% | 67.96% | 64.14% | 68.68% | 67.31% | 70.15% | 67.47% |
| <b>Metro FY04</b> | 63.74% | 62.91% | 62.36% |        |        | 63.00% | 66.19% | 65.46% | 64.78% | 68.87% | 67.52% | 67.64% | 65.43% |

|                   | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD    |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| <b>SFV FY05</b>   | 71.46% | 71.24% | 68.75% | 69.55% |        |        |        |        |        |        |        |        | 70.23% |
| <b>Metro FY05</b> | 67.26% | 68.04% | 65.98% | 66.54% |        |        |        |        |        |        |        |        | 66.97% |

# Metro San Fernando Valley General Manager's Report

## Scheduled Revenue Service Hours Delivered

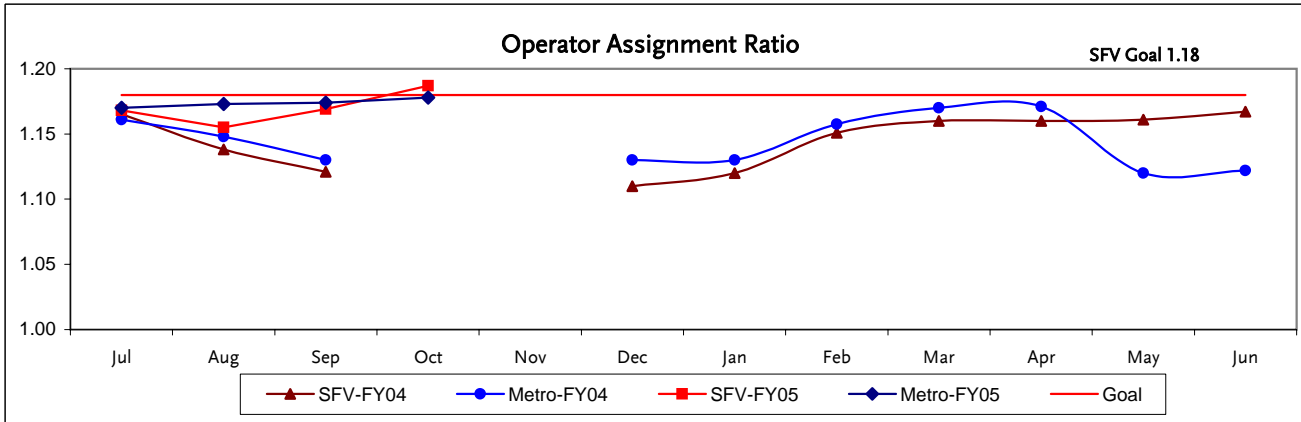


|                   | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD    |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| <b>SFV-FY04</b>   | 97.94% | 98.70% | 98.64% |        |        | 99.09% | 99.49% | 99.23% | 99.01% | 98.72% | 98.90% | 99.66% | 89.60% |
| <b>Metro-FY04</b> | 99.15% | 98.51% | 98.55% |        |        | 99.16% | 99.59% | 99.44% | 99.15% | 98.85% | 98.71% | 99.45% | 89.55% |

|                   | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD    |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| <b>SFV-FY05</b>   | 99.28% | 99.49% | 99.34% | 99.37% |        |        |        |        |        |        |        |        | 99.37% |
| <b>Metro-FY05</b> | 99.38% | 98.53% | 99.37% | 99.35% |        |        |        |        |        |        |        |        | 99.40% |

Metro San Fernando Valley  
General Manager's Report

Operator Assignment Ratio

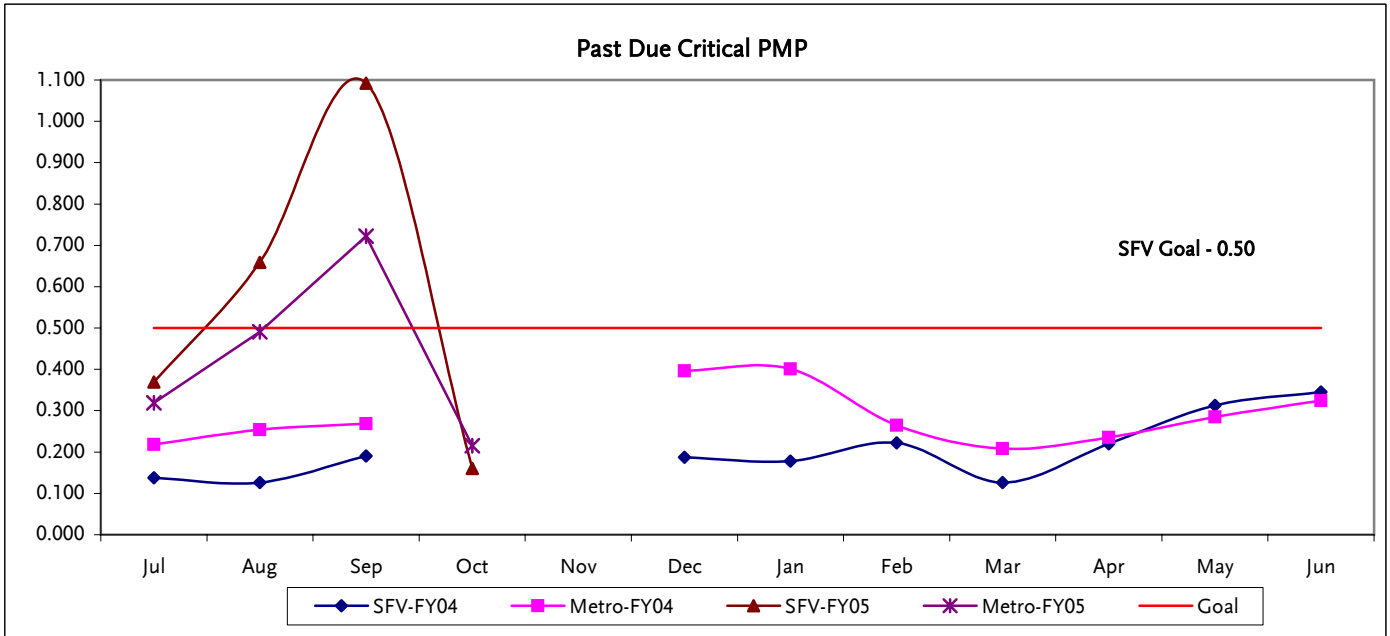


|            | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD   |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| SFV-FY04   | 1.165  | 1.138  | 1.121  |        |        | 1.110  | 1.120  | 1.151  | 1.160  | 1.160  | 1.161  | 1.167  | 1.145 |
| Metro-FY04 | 1.161  | 1.148  | 1.130  |        |        | 1.130  | 1.130  | 1.158  | 1.170  | 1.171  | 1.120  | 1.122  | 1.144 |

|            | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD   |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| SFV-FY05   | 1.168  | 1.155  | 1.169  | 1.187  |        |        |        |        |        |        |        |        | 1.170 |
| Metro-FY05 | 1.170  | 1.173  | 1.174  | 1.178  |        |        |        |        |        |        |        |        | 1.173 |

## Metro San Fernando Valley General Manager's Report

### Past Due Critical PMP



|                   | Jul-03 | Aug-03 | Sep-03 | Oct-03 | Nov-03 | Dec-03 | Jan-04 | Feb-04 | Mar-04 | Apr-04 | May-04 | Jun-04 | YTD   |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| <b>SFV-FY04</b>   | 0.138  | 0.126  | 0.191  |        |        | 0.187  | 0.178  | 0.222  | 0.126  | 0.220  | 0.313  | 0.345  | 0.202 |
| <b>Metro-FY04</b> | 0.218  | 0.254  | 0.269  |        |        | 0.396  | 0.401  | 0.265  | 0.208  | 0.235  | 0.285  | 0.324  | 0.286 |

|                   | Jul-04 | Aug-04 | Sep-04 | Oct-04 | Nov-04 | Dec-04 | Jan-05 | Feb-05 | Mar-05 | Apr-05 | May-05 | Jun-05 | YTD   |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| <b>SFV-FY05</b>   | 0.369  | 0.659  | 1.092  | 0.160  |        |        |        |        |        |        |        |        | 0.570 |
| <b>Metro-FY05</b> | 0.319  | 0.491  | 0.722  | 0.215  |        |        |        |        |        |        |        |        | 0.437 |

**Metro San Fernando Valley  
General Manager's Report**

**Summary Variance Report  
By Enterprise Fund and SFV Projects  
YTD through October 2004**

| COST CENTER                              | Description      | FY05                 |                     |                     |                     | FY04                 |                      |                      |                        | Note     |
|--|------------------|----------------------|---------------------|---------------------|---------------------|----------------------|----------------------|----------------------|------------------------|----------|
|  |                  | Sum of ANNUAL BUDGET | Sum of YTD BUDGET   | Sum of YTD ACTUAL   | Sum of YTD VARIANCE | Sum of ANNUAL BUDGET | Sum of YTD BUDGET    | Sum of ANNUAL ACTUAL | Sum of ANNUAL VARIANCE |          |
| Transportation                           | LABOR            | 33,007,132           | 10,918,660          | 11,070,486          | (151,826)           | 31,661,806           | 29,606,249           | 29,267,920           | 338,329                |          |
|  | CONTROLLABLE     | 266,202              | 88,734              | 76,380              | 12,354              | 88,931               | 88,931               | 108,800              | (19,869)               |          |
|  | NON-CONTROLLABLE | 24,319,976           | 8,019,765           | 7,500,474           | 519,291             | 25,670,498           | 27,112,389           | 28,468,876           | (1,356,487)            |          |
| <b>Total Transportation</b>              |                  | <b>57,593,310</b>    | <b>19,027,159</b>   | <b>18,647,340</b>   | <b>379,819</b>      | <b>57,421,235</b>    | <b>56,807,569</b>    | <b>57,845,596</b>    | <b>(1,038,027)</b>     |          |
| Maintenance                              | LABOR            | 11,664,606           | 3,867,932           | 3,864,179           | 3,753               | 12,004,572           | 10,087,071           | 10,925,984           | (838,913)              |          |
|  | CONTROLLABLE     | 14,939,573           | 4,965,536           | 4,599,071           | 366,465             | 14,219,782           | 14,121,776           | 13,456,801           | 664,975                |          |
|  | NON-CONTROLLABLE | 11,083,159           | 3,658,138           | 2,866,720           | 791,418             | 11,625,271           | 10,787,936           | 11,068,141           | (280,205)              |          |
| <b>Total Maintenance</b>                 |                  | <b>37,687,338</b>    | <b>12,491,606</b>   | <b>11,329,970</b>   | <b>1,161,636</b>    | <b>37,849,625</b>    | <b>34,996,783</b>    | <b>35,450,926</b>    | <b>(454,143)</b>       |          |
| Sector Office                            | LABOR            | 1,669,656            | 556,552             | 563,194             | (6,642)             | 1,425,872            | 1,425,872            | 1,465,552            | (39,680)               |          |
|  | CONTROLLABLE     | 194,492              | 64,832              | 32,374              | 32,458              | 332,656              | 332,656              | 238,103              | 94,553                 |          |
|  | NON-CONTROLLABLE | 1,728,739            | 572,822             | 478,683             | 94,139              | 2,430,021            | 2,438,191            | 3,603,800            | (1,165,609)            |          |
| <b>Total Sector Office</b>               |                  | <b>3,592,887</b>     | <b>1,194,206</b>    | <b>1,074,251</b>    | <b>119,955</b>      | <b>4,188,548</b>     | <b>4,196,719</b>     | <b>5,307,455</b>     | <b>(1,110,736)</b>     |          |
| <b>Subtotal of SFV Operation</b>         |                  | <b>98,873,535</b>    | <b>32,712,971</b>   | <b>31,051,561</b>   | <b>1,661,410</b>    | <b>99,459,408</b>    | <b>96,001,071</b>    | <b>98,603,977</b>    | <b>(2,602,906)</b>     | <b>1</b> |
| <b>Subtotal of Other Sector Support</b>  |                  | <b>13,017,180</b>    | <b>4,309,541</b>    | <b>4,804,028</b>    | <b>(494,486)</b>    | <b>10,670,220</b>    | <b>10,648,329</b>    | <b>13,308,174</b>    | <b>(2,637,954)</b>     |          |
| <b>Total SFV Sector</b>                  |                  | <b>\$111,890,715</b> | <b>\$37,022,512</b> | <b>\$35,855,589</b> | <b>\$1,166,924</b>  | <b>\$110,129,628</b> | <b>\$106,649,400</b> | <b>\$111,912,151</b> | <b>(\$5,240,860)</b>   |          |
| <b>Total Revenue Service Hours (RSH)</b> |                  | <b>1,245,878</b>     | <b>411,160</b>      | <b>410,430</b>      | <b>730</b>          | <b>1,236,011</b>     | <b>1,236,011</b>     | <b>1,086,392</b>     | <b>149,619</b>         | <b>2</b> |
| <b>Cost Per RSH</b>                      |                  | <b>\$89.81</b>       | <b>\$90.04</b>      | <b>\$87.36</b>      | <b>\$2.68</b>       | <b>\$89.10</b>       | <b>\$86.29</b>       | <b>\$103.01</b>      | <b>(\$16.73)</b>       |          |

Note:

- The Board of Directors amended the FY04 Budget at their June 04 meeting to reduce the budget related to strike saving to cover the revenue shortfall during the strike. For SFV Sector's Operation Budget, the budget was reduced by \$3,458,336.
- Due to Strike in October and November, 2004, there were 115,269 cancellations of Revenue Service Hours (RSH).

General Manager's Report

Other Summary Variance Report  
By Enterprise Fund and SFV Projects  
YTD through October 2004

| EO Name                                      | High Level                      | Annual Budget     | YTD Budget       | YTD Actual       | YTD Variance       |
|--|---------------------------------|-------------------|------------------|------------------|--------------------|
| <b>ADMINISTRATION</b>                        |                                 | <b>49,050</b>     | <b>16,350</b>    | <b>7,283</b>     | <b>9,067</b>       |
|  | <i>Alloc Fringe Benefits</i>    | 0                 | 0                | 2,357            | (2,357)            |
|  | <i>NON-REP. LABOR</i>           | 0                 | 0                | 1,623            | (1,623)            |
|  | <i>Services</i>                 | 0                 | 0                | (1,038)          | 1,038              |
|  | <i>Utilities</i>                | 49,050            | 16,350           | 4,341            | 12,009             |
| <b>CHIEF OF STAFF</b>                        |                                 | <b>0</b>          | <b>0</b>         | <b>(435)</b>     | <b>435</b>         |
|  | <i>Alloc Fringe Benefits</i>    | 0                 | 0                | (1,251)          | 1,251              |
|  | <i>Miscellaneous</i>            | 0                 | 0                | 745              | (745)              |
|  | <i>NON-REP. LABOR</i>           | 0                 | 0                | 71               | (71)               |
| <b>FINANCE</b>                               |                                 | <b>2,887,864</b>  | <b>974,037</b>   | <b>241,036</b>   | <b>733,001</b>     |
|  | <i>AFSCME NORMAL</i>            | 22,935            | 7,645            | 772              | 6,873              |
|  | <i>AFSCME OVERTIME</i>          | 0                 | 0                | 17               | (17)               |
|  | <i>Alloc Fringe Benefits</i>    | 199,652           | 67,092           | 42,492           | 24,600             |
|  | <i>Allocated Overhead</i>       | 1,481,477         | 503,568          | 0                | 503,568            |
|  | <i>Applied - Others</i>         | 0                 | 0                | (25)             | 25                 |
|  | <i>Casualty &amp; Liability</i> | 0                 | 0                | 25               | (25)               |
|  | <i>CHARGEBACK W/C</i>           | 0                 | 0                | 2,297            | (2,297)            |
|  | <i>Fringe Benefits</i>          | 3,200             | 1,067            | 745              | 322                |
|  | <i>Materiel &amp; Supplies</i>  | 23,040            | 7,680            | 982              | 6,698              |
|  | <i>Miscellaneous</i>            | 41,000            | 13,667           | 454              | 13,213             |
|  | <i>NON-REP. LABOR</i>           | 69,114            | 23,953           | 57,252           | (33,299)           |
|  | <i>Services</i>                 | 847,999           | 282,666          | 118,717          | 163,949            |
|  | <i>TCU LABOR</i>                | 199,446           | 66,700           | 15,048           | 51,652             |
|  | <i>TCU OVERTIME</i>             | 0                 | 0                | 2,259            | (2,259)            |
| <b>INFORMATION &amp; TECHNOLOGY SERVICES</b> |                                 | <b>49,072</b>     | <b>16,357</b>    | <b>13,186</b>    | <b>3,171</b>       |
|  | <i>AFSCME NORMAL</i>            | 0                 | 0                | 91               | (91)               |
|  | <i>Alloc Fringe Benefits</i>    | 0                 | 0                | 1,887            | (1,887)            |
|  | <i>ATU LABOR</i>                | 0                 | 0                | 436              | (436)              |
|  | <i>ATU OVERTIME</i>             | 0                 | 0                | 1,674            | (1,674)            |
|  | <i>CHARGEBACK W/C</i>           | 0                 | 0                | 81               | (81)               |
|  | <i>NON-REP. LABOR</i>           | 0                 | 0                | 72               | (72)               |
|  | <i>Services</i>                 | 3,748             | 1,249            | 1,116            | 134                |
|  | <i>Utilities</i>                | 45,324            | 15,108           | 7,830            | 7,278              |
| <b>OFFICE OF PROCUREMENT</b>                 |                                 | <b>128,488</b>    | <b>42,724</b>    | <b>55,535</b>    | <b>(12,811)</b>    |
|  | <i>AFSCME NORMAL</i>            | 14,934            | 4,978            | 5,748            | (769)              |
|  | <i>Alloc Fringe Benefits</i>    | 47,343            | 15,674           | 19,454           | (3,780)            |
|  | <i>CHARGEBACK W/C</i>           | 0                 | 0                | 534              | (534)              |
|  | <i>Fringe Benefits</i>          | 0                 | 0                | 50               | (50)               |
|  | <i>Materiel &amp; Supplies</i>  | 0                 | 0                | 18               | (18)               |
|  | <i>NON-REP. LABOR</i>           | 18,302            | 6,103            | 6,728            | (625)              |
|  | <i>Parts/Tires Rev. Equip</i>   | 0                 | 0                | 38               | (38)               |
|  | <i>Services</i>                 | 13,360            | 4,453            | 0                | 4,453              |
|  | <i>TCU LABOR</i>                | 34,549            | 11,516           | 16,301           | (4,785)            |
|  | <i>TCU OVERTIME</i>             | 0                 | 0                | 6,666            | (6,666)            |
| <b>RISK MANAGEMENT</b>                       |                                 | <b>5,390,839</b>  | <b>1,756,859</b> | <b>2,814,571</b> | <b>(1,057,712)</b> |
|  | <i>Casualty &amp; Liability</i> | 4,927,858         | 1,602,532        | 2,447,657        | (845,124)          |
|  | <i>Services</i>                 | 462,980           | 154,327          | 366,914          | (212,588)          |
| <b>TRANSIT OPERATIONS</b>                    |                                 | <b>4,511,868</b>  | <b>1,503,214</b> | <b>1,672,852</b> | <b>(169,638)</b>   |
|  | <i>AFSCME NORMAL</i>            | 112,380           | 37,460           | 40,603           | (3,143)            |
|  | <i>AFSCME OVERTIME</i>          | 0                 | 0                | (174)            | 174                |
|  | <i>Alloc Fringe Benefits</i>    | 384,347           | 127,641          | 194,343          | (66,702)           |
|  | <i>ATU LABOR</i>                | 184,688           | 61,563           | 166,317          | (104,754)          |
|  | <i>ATU OVERTIME</i>             | 3,412             | 1,137            | 1,026            | 112                |
|  | <i>CHARGEBACK W/C</i>           | 99,207            | 32,804           | 53,894           | (21,089)           |
|  | <i>Fringe Benefits</i>          | 10,453            | 3,484            | 1,806            | 1,678              |
|  | <i>Materiel &amp; Supplies</i>  | 3,048             | 1,016            | 11,121           | (10,105)           |
|  | <i>Miscellaneous</i>            | 2,378             | 793              | 0                | 793                |
|  | <i>NON-REP. LABOR</i>           | 227,662           | 75,885           | 99,640           | (23,755)           |
|  | <i>Parts/Tires Rev. Equip</i>   | 926,632           | 308,877          | 284,503          | 24,374             |
|  | <i>Services</i>                 | 2,478,709         | 826,236          | 794,470          | 31,766             |
|  | <i>TCU LABOR</i>                | 52,864            | 17,621           | 3,169            | 14,453             |
|  | <i>TCU OVERTIME</i>             | 3,000             | 1,000            | 3,553            | (2,553)            |
|  | <i>UTU NORMAL</i>               | 17,109            | 5,703            | 15,726           | (10,023)           |
|  | <i>UTU OVERTIME</i>             | 5,980             | 1,993            | 2,854            | (861)              |
| <b>Grand Total</b>                           |                                 | <b>13,017,180</b> | <b>4,309,541</b> | <b>4,804,028</b> | <b>(494,486)</b>   |



**Metro San Fernando Valley  
General Manager's Report**

**Sector Variance Report  
By Enterprise Fund and SFV Projects  
YTD through October 2004**

| Cost Center                   | Category                  | High Level             | Sum of Annual Budget SUM | Sum of YTD Budget | Sum of YTD Actual | Sum of YTD Variance | Sum of Controllable YTD Budget | Sum of Controllable YTD Actual | Sum of Controllable YTD Variance |
|-------------------------------|---------------------------|------------------------|--------------------------|-------------------|-------------------|---------------------|--------------------------------|--------------------------------|----------------------------------|
| 3208                          | Controllable              | Fringe Benefits        | 85,580                   | 28,527            | 22,934            | 5,592               | 28,527                         | 22,934                         | 5,592                            |
|                               |                           | Materiel & Supplies    | 22,432                   | 7,477             | 5,553             | 1,924               | 7,477                          | 5,553                          | 1,924                            |
|                               |                           | Miscellaneous          | 7,250                    | 2,417             | 9,648             | (7,231)             | 2,417                          | 9,648                          | (7,231)                          |
|                               |                           | Parts/Tires Rev. Equip | 0                        | 0                 | 59                | (59)                | 0                              | 59                             | (59)                             |
|                               |                           | Services               | 500                      | 167               | 56                | 111                 | 167                            | 56                             | 111                              |
|                               | <b>Controllable Total</b> |                        | <b>115,762</b>           | <b>38,587</b>     | <b>38,250</b>     | <b>337</b>          | <b>38,587</b>                  | <b>38,250</b>                  | <b>337</b>                       |
|                               | Labor                     | AFSCME NORMAL          | 550,038                  | 179,271           | 175,512           | 3,759               | 179,271                        | 175,512                        | 3,759                            |
|                               |                           | AFSCME OVERTIME        | 177,968                  | 59,323            | 8,081             | 51,242              | 59,323                         | 8,081                          | 51,242                           |
|                               |                           | NON-REP. LABOR         | 209,225                  | 69,742            | 72,491            | (2,749)             | 69,742                         | 72,491                         | (2,749)                          |
|                               |                           | TCU LABOR              | 33,020                   | 11,007            | (513)             | 11,520              | 11,007                         | (513)                          | 11,520                           |
|                               |                           | TCU OVERTIME           | 2,475                    | 825               | 0                 | 825                 | 825                            | 0                              | 825                              |
|                               |                           | TDP                    | 0                        | 0                 | 3,901             | (3,901)             | 0                              | 3,901                          | (3,901)                          |
|                               |                           | UTU NORMAL             | 9,454,469                | 3,135,743         | 3,389,251         | (253,508)           | 3,135,743                      | 3,389,251                      | (253,508)                        |
|                               | UTU OVERTIME              | 3,671,717              | 1,211,288                | 997,210           | 214,078           | 1,211,288           | 997,210                        | 214,078                        |                                  |
|                               | <b>Labor Total</b>        |                        | <b>14,098,911</b>        | <b>4,667,198</b>  | <b>4,645,933</b>  | <b>21,266</b>       | <b>4,667,198</b>               | <b>4,645,933</b>               | <b>21,266</b>                    |
| Non Controllable              | Alloc Fringe Benefits     | 7,465,509              | 2,472,233                | 2,265,219         | 207,014           |                     |                                |                                |                                  |
|                               | CHARGEBACK W/C            | 3,958,293              | 1,292,441                | 894,929           | 397,513           |                     |                                |                                |                                  |
| <b>Non Controllable Total</b> |                           | <b>11,423,802</b>      | <b>3,764,674</b>         | <b>3,160,148</b>  | <b>604,526</b>    |                     |                                |                                |                                  |
| <b>3208 Total</b>             |                           | <b>25,638,475</b>      | <b>8,470,460</b>         | <b>7,844,331</b>  | <b>626,129</b>    | <b>4,705,786</b>    | <b>4,684,183</b>               | <b>21,603</b>                  |                                  |
| 3215                          | Controllable              | Fringe Benefits        | 123,240                  | 41,080            | 32,812            | 8,268               | 41,080                         | 32,812                         | 8,268                            |
|                               |                           | Materiel & Supplies    | 21,000                   | 7,000             | 4,101             | 2,899               | 7,000                          | 4,101                          | 2,899                            |
|                               |                           | Miscellaneous          | 5,950                    | 1,983             | 1,217             | 767                 | 1,983                          | 1,217                          | 767                              |
|                               |                           | Services               | 250                      | 83                | 0                 | 83                  | 83                             | 0                              | 83                               |
|                               | <b>Controllable Total</b> |                        | <b>150,440</b>           | <b>50,147</b>     | <b>38,130</b>     | <b>12,017</b>       | <b>50,147</b>                  | <b>38,130</b>                  | <b>12,017</b>                    |
|                               | Labor                     | AFSCME NORMAL          | 609,473                  | 203,158           | 215,404           | (12,246)            | 203,158                        | 215,404                        | (12,246)                         |
|                               |                           | AFSCME OVERTIME        | 37,394                   | 12,465            | (1,487)           | 13,952              | 12,465                         | (1,487)                        | 13,952                           |
|                               |                           | NON-REP. LABOR         | 278,648                  | 92,883            | 101,357           | (8,474)             | 92,883                         | 101,357                        | (8,474)                          |
|                               |                           | TCU LABOR              | 33,020                   | 11,007            | 10,772            | 235                 | 11,007                         | 10,772                         | 235                              |
|                               |                           | TCU OVERTIME           | 1,875                    | 625               | 0                 | 625                 | 625                            | 0                              | 625                              |
|                               |                           | UTU NORMAL             | 12,888,898               | 4,261,871         | 4,598,220         | (336,349)           | 4,261,871                      | 4,598,220                      | (336,349)                        |
|                               |                           | UTU OVERTIME           | 5,058,913                | 1,669,455         | 1,500,289         | 169,166             | 1,669,455                      | 1,500,289                      | 169,166                          |
|                               | <b>Labor Total</b>        |                        | <b>18,908,221</b>        | <b>6,251,462</b>  | <b>6,424,553</b>  | <b>(173,091)</b>    | <b>6,251,462</b>               | <b>6,424,553</b>               | <b>(173,091)</b>                 |
|                               | Non Controllable          | Alloc Fringe Benefits  | 10,058,376               | 3,328,508         | 3,194,702         | 133,806             |                                |                                |                                  |
|                               |                           | CHARGEBACK W/C         | 2,837,798                | 926,583           | 1,145,623         | (219,040)           |                                |                                |                                  |
| <b>Non Controllable Total</b> |                           | <b>12,896,174</b>      | <b>4,255,091</b>         | <b>4,340,326</b>  | <b>(85,234)</b>   |                     |                                |                                |                                  |
| <b>3215 Total</b>             |                           | <b>31,954,835</b>      | <b>10,556,700</b>        | <b>10,803,008</b> | <b>(246,308)</b>  | <b>6,301,609</b>    | <b>6,462,683</b>               | <b>(161,074)</b>               |                                  |
| 3301                          | Controllable              | Fringe Benefits        | 70,967                   | 23,657            | 9,336             | 14,321              | 23,657                         | 9,336                          | 14,321                           |
|                               |                           | Materiel & Supplies    | 25,600                   | 8,533             | 5,181             | 3,352               | 8,533                          | 5,181                          | 3,352                            |
|                               |                           | Miscellaneous          | 41,625                   | 13,875            | 8,653             | 5,222               | 13,875                         | 8,653                          | 5,222                            |
|                               |                           | Parts/Tires Rev. Equip | 0                        | 0                 | 231               | (231)               | 0                              | 231                            | (231)                            |
|                               |                           | Services               | 56,300                   | 18,767            | 8,904             | 9,863               | 18,767                         | 8,904                          | 9,863                            |
|                               |                           | Utilities              | 0                        | 0                 | 69                | (69)                | 0                              | 69                             | (69)                             |
|                               | <b>Controllable Total</b> |                        | <b>194,492</b>           | <b>64,832</b>     | <b>32,374</b>     | <b>32,457</b>       | <b>64,832</b>                  | <b>32,374</b>                  | <b>32,457</b>                    |
|                               | Labor                     | AFSCME NORMAL          | 645,140                  | 215,047           | 240,063           | (25,016)            | 215,047                        | 240,063                        | (25,016)                         |
|                               |                           | AFSCME OVERTIME        | 27,920                   | 9,307             | 2,485             | 6,822               | 9,307                          | 2,485                          | 6,822                            |
|                               |                           | NON-REP. LABOR         | 767,427                  | 255,809           | 244,816           | 10,993              | 255,809                        | 244,816                        | 10,993                           |
|                               |                           | TCU LABOR              | 33,356                   | 11,119            | 12,098            | (980)               | 11,119                         | 12,098                         | (980)                            |
|                               |                           | TCU OVERTIME           | 3,500                    | 1,167             | 0                 | 1,167               | 1,167                          | 0                              | 1,167                            |
|                               |                           | UTU NORMAL             | 169,313                  | 56,438            | 63,175            | (6,737)             | 56,438                         | 63,175                         | (6,737)                          |
|                               |                           | UTU OVERTIME           | 23,000                   | 7,667             | 557               | 7,110               | 7,667                          | 557                            | 7,110                            |
|                               | <b>Labor Total</b>        |                        | <b>1,669,656</b>         | <b>556,552</b>    | <b>563,194</b>    | <b>(6,642)</b>      | <b>556,552</b>                 | <b>563,194</b>                 | <b>(6,642)</b>                   |
| Non Controllable              | Alloc Fringe Benefits     | 1,025,010              | 338,246                  | 303,614           | 34,632            |                     |                                |                                |                                  |
|                               | Chargeback R/C            | 703,729                | 234,576                  | 175,068           | 59,508            |                     |                                |                                |                                  |
| <b>Non Controllable Total</b> |                           | <b>1,728,739</b>       | <b>572,822</b>           | <b>478,683</b>    | <b>94,139</b>     |                     |                                |                                |                                  |
| <b>3301 Total</b>             |                           | <b>3,592,887</b>       | <b>1,194,206</b>         | <b>1,074,251</b>  | <b>119,955</b>    | <b>621,384</b>      | <b>595,568</b>                 | <b>25,816</b>                  |                                  |

**Metro San Fernando Valley  
General Manager's Report**

**Sector Variance Report  
By Enterprise Fund and SFV Projects  
YTD through October 2004**

| Cost Center                   | Category                           | High Level             | Sum of Annual Budget SUM | Sum of YTD Budget   | Sum of YTD Actual | Sum of YTD Variance | Sum of Controllable YTD Budget | Sum of Controllable YTD Actual | Sum of Controllable YTD Variance |                |
|-------------------------------|------------------------------------|------------------------|--------------------------|---------------------|-------------------|---------------------|--------------------------------|--------------------------------|----------------------------------|----------------|
| 3363                          | Controllable                       | Fringe Benefits        | 11,165                   | 3,722               | 749               | 2,973               | 3,722                          | 749                            | 2,973                            |                |
|                               |                                    | Fuel and Lubricants    | 167                      | 56                  | 0                 | 56                  | 0                              | 56                             |                                  |                |
|                               |                                    | Leases & Rentals       | 0                        | 0                   | 2,709             | (2,709)             | 0                              | 2,709                          |                                  |                |
|                               |                                    | Materiel & Supplies    | 223,933                  | 74,644              | 29,020            | 45,624              | 74,644                         | 29,020                         | 45,624                           |                |
|                               |                                    | Parts/Tires Rev. Equip | 100,000                  | 33,333              | 12,369            | 20,965              | 33,333                         | 12,369                         | 20,965                           |                |
|                               |                                    | Services               | 30,577                   | 10,192              | 3,687             | 6,505               | 10,192                         | 3,687                          | 6,505                            |                |
|                               | <b>Controllable Total</b>          |                        |                          | <b>365,842</b>      | <b>121,947</b>    | <b>48,534</b>       | <b>73,413</b>                  | <b>121,947</b>                 | <b>48,534</b>                    | <b>73,413</b>  |
|                               | Labor                              | AFSCME NORMAL          | 58,808                   | 19,603              | 24,011            | (4,408)             | 19,603                         | 24,011                         | (4,408)                          |                |
|                               |                                    | ATU LABOR              | 500,499                  | 166,833             | 106,659           | 60,174              | 166,833                        | 106,659                        | 60,174                           |                |
|                               |                                    | ATU OVERTIME           | 10,432                   | 3,477               | 12,061            | (8,584)             | 3,477                          | 12,061                         | (8,584)                          |                |
|                               |                                    | TCU LABOR              | 169,429                  | 56,476              | 58,652            | (2,176)             | 56,476                         | 58,652                         | (2,176)                          |                |
|                               | TCU OVERTIME                       | 2,733                  | 911                      | 5,937               | (5,026)           | 911                 | 5,937                          | (5,026)                        |                                  |                |
|                               | <b>Labor Total</b>                 |                        |                          | <b>741,901</b>      | <b>247,300</b>    | <b>207,321</b>      | <b>39,979</b>                  | <b>247,300</b>                 | <b>207,321</b>                   | <b>39,979</b>  |
|                               | Non Controllable                   | Alloc Fringe Benefits  | 571,150                  | 190,244             | 131,708           | 58,536              |                                |                                |                                  |                |
| CHARGEBACK W/C                |                                    | 0                      | 0                        | 83,135              | (83,135)          |                     |                                |                                |                                  |                |
| <b>Non Controllable Total</b> |                                    |                        | <b>571,150</b>           | <b>190,244</b>      | <b>214,843</b>    | <b>(24,599)</b>     |                                |                                |                                  |                |
| <b>3363 Total</b>             |                                    |                        | <b>1,678,893</b>         | <b>559,492</b>      | <b>470,698</b>    | <b>88,793</b>       | <b>369,248</b>                 | <b>255,855</b>                 | <b>113,393</b>                   |                |
| 3508                          | Controllable                       | Fringe Benefits        | 67,503                   | 22,501              | 13,513            | 8,988               | 22,501                         | 13,513                         | 8,988                            |                |
|                               |                                    | Fuel and Lubricants    | 2,751,562                | 914,751             | 1,132,517         | (217,765)           | 914,751                        | 1,132,517                      | (217,765)                        |                |
|                               |                                    | Materiel & Supplies    | 271,204                  | 90,401              | 78,312            | 12,089              | 90,401                         | 78,312                         | 12,089                           |                |
|                               |                                    | Miscellaneous          | 4,600                    | 1,533               | 200               | 1,334               | 1,533                          | 200                            | 1,334                            |                |
|                               |                                    | Parts/Tires Rev. Equip | 3,436,088                | 1,142,156           | 823,718           | 318,437             | 1,142,156                      | 823,718                        | 318,437                          |                |
|                               |                                    | Services               | 6,750                    | 2,250               | 2,361             | (111)               | 2,250                          | 2,361                          | (111)                            |                |
|                               | Taxes                              | 81,686                 | 27,167                   | 17,028              | 10,139            | 27,167              | 17,028                         | 10,139                         |                                  |                |
|                               | <b>Controllable Total</b>          |                        |                          | <b>6,619,393</b>    | <b>2,200,760</b>  | <b>2,067,649</b>    | <b>133,111</b>                 | <b>2,200,760</b>               | <b>2,067,649</b>                 | <b>133,111</b> |
|                               | Labor                              | AFSCME NORMAL          | 271,253                  | 90,418              | 91,733            | (1,316)             | 90,418                         | 91,733                         | (1,316)                          |                |
|                               |                                    | AFSCME OVERTIME        | 9,720                    | 3,240               | 0                 | 3,240               | 3,240                          | 0                              | 3,240                            |                |
|                               |                                    | ATU LABOR              | 3,480,368                | 1,151,002           | 1,175,136         | (24,134)            | 1,151,002                      | 1,175,136                      | (24,134)                         |                |
|                               |                                    | ATU OVERTIME           | 655,163                  | 217,276             | 173,995           | 43,281              | 217,276                        | 173,995                        | 43,281                           |                |
|                               |                                    | NON-REP. LABOR         | 153,708                  | 51,236              | 46,307            | 4,929               | 51,236                         | 46,307                         | 4,929                            |                |
|                               |                                    | TCU LABOR              | 355,161                  | 118,387             | 105,757           | 12,630              | 118,387                        | 105,757                        | 12,630                           |                |
| TCU OVERTIME                  | 112,708                            | 37,569                 | 33,556                   | 4,013               | 37,569            | 33,556              | 4,013                          |                                |                                  |                |
| <b>Labor Total</b>            |                                    |                        | <b>5,038,081</b>         | <b>1,669,128</b>    | <b>1,626,485</b>  | <b>42,643</b>       | <b>1,669,128</b>               | <b>1,626,485</b>               | <b>42,643</b>                    |                |
| Non Controllable              | Alloc Fringe Benefits              | 3,366,921              | 1,115,025                | 1,024,040           | 90,985            |                     |                                |                                |                                  |                |
|                               | Applied - Others<br>CHARGEBACK W/C | 0<br>601,315           | 0<br>196,338             | (39,868)<br>152,201 | 39,868<br>44,137  |                     |                                |                                |                                  |                |
| <b>Non Controllable Total</b> |                                    |                        | <b>3,968,236</b>         | <b>1,311,363</b>    | <b>1,136,373</b>  | <b>174,990</b>      |                                |                                |                                  |                |
| <b>3508 Total</b>             |                                    |                        | <b>15,625,710</b>        | <b>5,181,250</b>    | <b>4,830,507</b>  | <b>350,743</b>      | <b>3,869,887</b>               | <b>3,694,134</b>               | <b>175,753</b>                   |                |
| 3515                          | Controllable                       | Fringe Benefits        | 83,850                   | 27,951              | 23,152            | 4,798               | 27,951                         | 23,152                         | 4,798                            |                |
|                               |                                    | Fuel and Lubricants    | 3,621,888                | 1,203,279           | 1,447,133         | (243,854)           | 1,203,279                      | 1,447,133                      | (243,854)                        |                |
|                               |                                    | Materiel & Supplies    | 383,727                  | 127,909             | 139,332           | (11,423)            | 127,909                        | 139,332                        | (11,423)                         |                |
|                               |                                    | Miscellaneous          | 3,200                    | 1,067               | 480               | 587                 | 1,067                          | 480                            | 587                              |                |
|                               |                                    | Parts/Tires Rev. Equip | 3,747,100                | 1,244,537           | 849,592           | 394,945             | 1,244,537                      | 849,592                        | 394,945                          |                |
|                               |                                    | Services               | 5,857                    | 1,952               | 0                 | 1,952               | 1,952                          | 0                              | 1,952                            |                |
|                               | Taxes                              | 108,716                | 36,135                   | 23,027              | 13,108            | 36,135              | 23,027                         | 13,108                         |                                  |                |
|                               | Utilities                          | 0                      | 0                        | 170                 | (170)             | 0                   | 170                            | (170)                          |                                  |                |
|                               | <b>Controllable Total</b>          |                        |                          | <b>7,954,338</b>    | <b>2,642,829</b>  | <b>2,482,888</b>    | <b>159,942</b>                 | <b>2,642,829</b>               | <b>2,482,888</b>                 | <b>159,942</b> |
|                               | Labor                              | AFSCME NORMAL          | 274,387                  | 91,462              | 100,738           | (9,276)             | 91,462                         | 100,738                        | (9,276)                          |                |
|                               |                                    | AFSCME OVERTIME        | 12,000                   | 4,000               | 0                 | 4,000               | 4,000                          | 0                              | 4,000                            |                |
|                               |                                    | ATU LABOR              | 4,053,722                | 1,342,326           | 1,464,827         | (122,501)           | 1,342,326                      | 1,464,827                      | (122,501)                        |                |
|                               |                                    | ATU OVERTIME           | 810,620                  | 269,084             | 244,320           | 24,764              | 269,084                        | 244,320                        | 24,764                           |                |
|                               |                                    | NON-REP. LABOR         | 225,653                  | 75,218              | 83,383            | (8,165)             | 75,218                         | 83,383                         | (8,165)                          |                |
| TCU LABOR                     |                                    | 358,243                | 119,414                  | 100,733             | 18,681            | 119,414             | 100,733                        | 18,681                         |                                  |                |
| TCU OVERTIME                  | 150,000                            | 50,000                 | 36,373                   | 13,627              | 50,000            | 36,373              | 13,627                         |                                |                                  |                |
| <b>Labor Total</b>            |                                    |                        | <b>5,884,624</b>         | <b>1,951,504</b>    | <b>2,030,373</b>  | <b>(78,869)</b>     | <b>1,951,504</b>               | <b>2,030,373</b>               | <b>(78,869)</b>                  |                |
| Non Controllable              | Alloc Fringe Benefits              | 3,981,989              | 1,320,070                | 1,274,485           | 45,585            |                     |                                |                                |                                  |                |
|                               | Applied - Others<br>CHARGEBACK W/C | 0<br>2,561,784         | 0<br>836,461             | (34,115)<br>275,134 | 34,115<br>561,326 |                     |                                |                                |                                  |                |
| <b>Non Controllable Total</b> |                                    |                        | <b>6,543,773</b>         | <b>2,156,531</b>    | <b>1,515,504</b>  | <b>641,026</b>      |                                |                                |                                  |                |
| <b>3515 Total</b>             |                                    |                        | <b>20,382,735</b>        | <b>6,750,864</b>    | <b>6,028,765</b>  | <b>722,099</b>      | <b>4,594,333</b>               | <b>4,513,261</b>               | <b>81,073</b>                    |                |
| <b>Grand Total</b>            |                                    |                        | <b>98,873,536</b>        | <b>32,712,973</b>   | <b>31,051,560</b> | <b>1,661,412</b>    | <b>20,462,247</b>              | <b>20,205,683</b>              | <b>256,563</b>                   |                |