

ATTACHMENT C

PROPOSED LINE 26 SHUTTLE CANCELATION

PUBLIC COMMENT & STAFF RESPONSE

Public Comment

Suggestion to reduce duplication along Hollywood Blvd by rerouting bus lines to other east-west streets in the area. This would add service to Franklin Ave.

Staff Response

Not recommended due to the rail connections and activity centers these lines serve. Moreover, the addition of an MTA line on Franklin Ave would needlessly duplicate the Dash service, which already operates there.

Public Comment

The turnaround route for Line 206 (Normandie Ave) in Hollywood was suggested to be extended northward to serve a portion of Franklin Ave. This would add service to a portion of Franklin Ave

Staff Response

Not recommended because it would increase the operating cost of the line, and needlessly duplicate the Dash service along that street.

Public Comment

Without replacement service, persons will need to walk 20-40 minutes from Franklin Ave to Hollywood Blvd. Concerned the neighborhood is unsafe, especially during the times they would be traveling;

Staff Response

Staff estimates the average person can walk from Franklin Ave to Hollywood Blvd between 6 and 10 minutes, depending upon the walking speed. There are street lights in the area and most streets are wide. The mention of security concerns will be reported to local law enforcement for follow up.

Public Comment

High maintenance costs are a major “factor” in MTA’s proposal to discontinue the shuttle.

Staff Response

While maintenance costs are included in the cost of service, it constitutes a small percent of the total cost. The largest component of overall operating cost is labor. The proposal to discontinue the Shuttle is driven by extremely low ridership and passenger revenue.

PUBLIC COMMENT & STAFF RESPONSE.....Continued

Public Comment

The alternative services mentioned in the rider brochure (Lines 180, 181, 217 and 780) do not serve the Sunset/Virgil bus stop directly and riders will need to walk further to access Line 26. .

Staff Response

Line 217 provides a direct connection with Line 26 at both the Vermont Station and at Sunset and Virgil. Lines 180, 181 and 780 connect with Line 26 at Hollywood and Vermont, one block north of Vermont/Sunset Station

Public Comment

MTA is unfair since it has allowed similar low productivity lines to continue in the past without cutting them back. Line 4 (Santa Monica Blvd) was cited as an example that appeared to have low ridership 20 years ago.

Staff Response.

Considering MTA has limited resources, we constantly have to analyze efficiency of our lines and make certain productivity calls to place service where it is most needed most. Low productivity lines like the 26 Shuttle are expensive to operate because they generate little ridership demand and passenger revenue needed to offset the cost of operation. Reference to past issues on Line 4 cannot be addressed here other than to say this line has and continues to be a strong line, carrying over 35,000 riders per day.

Public Comment

General comments about dirty buses on this line and other maintenance related issues

Staff Response

This information will be forwarded to the affected division manager for follow up.