

Thursday, September 14, 2006 – 2:00 p.m.

MINUTES

Los Angeles County
Metropolitan Transportation Authority

GATEWAY CITIES SERVICE SECTOR COUNCIL REGULAR MEETING

The Gas Company
9240 Firestone Boulevard
Downey, CA 90241

Called to Order at 2:00 p.m.

Representatives present:

Wally Shidler (Chair)
Jo Ann Eros-Delgado (Vice Chair)
George Bass
Cheri Kelley
Larry R. Nelson
Owen Newcomer
Samuel Peña
Cynde Soto

Officers:

Alex Clifford, General Manager
George Roqueni, Recording Secretary



Metropolitan Transportation Authority

Metro

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1. Pledge of Allegiance
2. Roll Call
3. Self Introductions
4. APPROVED **Minutes** of August 10, 2006 Council Meeting
5. RECEIVED **Report** from General Manager, Alex Clifford

Budget and Performance

Mr. Clifford provided a comprehensive report on the FY06 year-end variances pointing out that YTD labor was \$493,942 under budget, non-labor costs were over budget by \$1,799,253, and that allocated accounts were over budget by \$37,716. He attributed the variance in allocated accounts to increased fuel costs which were not anticipated.

Cost per Revenue Service Hour was \$91.06 as compared to the budgeted amount of \$88.90. Chair Wally Shidler asked how this compares to other Sectors. Mr. Clifford reported the cost system-wide is \$92.

Mr. Clifford reported that Workers' Compensation costs were substantially higher than the FY07 year-to-date target and the actuals for FY06. He also pointed out that 3.91 bus traffic accidents per 100,000 hub miles were slightly over the target of 3.50 which was attributed to service changes. Passenger accidents per 100,000 boardings were 0.22, complaints per 100,000 boardings of 2.09 were slightly over the targeted 2.50, and in-service, on-time performance was 69.55%. It was noted that traffic is a major factor affecting on-time performance.

Representative Cheri Kelley indicated that it would be helpful to identify who is at fault in reporting accident statistics and that this should be reported on a quarterly basis. Mr. Clifford responded that he planned to provide this detail in future reports. Representative George Bass asked if the statistics for accidents occurring at bus facilities were included. Mr. Clifford indicated that all accidents, including those at bus facilities, were included in the general accident report statistics. Representative Larry Nelson requested that the number of facility accidents be determined and reported for the last 12-month period.

Employee Recognition

Mr. Clifford reported that eight operators would be recognized at the Employee of the Quarter Luncheon, hosted by the sector office on Tuesday, October 24, 2006, 11:00 a.m. and invited the Service Sector representatives to attend.

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Bus Rodeo

The General Manager provided an overview of this event and encouraged everyone to attend on Saturday, September 23rd, 8:00 a.m. to 2:00 p.m. at Santa Anita Race Track.

New Sector Staff Member

Mr. Clifford announced that due to the decentralization of the Employee Relations Department, John Williams has been selected to be the Gateway Sector's Employee/Labor Relations Representative. Mr. Williams will be introduced at next month's Sector meeting. Mr. Clifford stated that Mr. Williams will only handle issues involving this Sector, and that as a result, it is anticipated that the 500 pending arbitrations will be greatly reduced.

6. **APPROVED Public Hearing Results and Recommended Changes**

Planning Manager Michael Sieckert presented details of the changes proposed as a result of the findings of the August 2006 public hearings. All the proposed changes were approved as described in the September 14, 2006 report entitled Proposed Modifications to Gateway Cities Bus Lines, and involve the following lines:

- Lines Managed by Gateway Cities Sector: 53, 55, 60, 360 and 760
- Lines Managed by South Bay Sector: 111, 115/315, and 715
- Line Managed by San Gabriel Valley Sector: 751

7. REVIEWED Metro Senior Video as presented by Dave Hershenson, Manager, Metro Community Relations. This 10-minute video, which targeted a senior audience and provided information on the ease of using public transportation, was viewed by all and favorably received. Mr. Hershenson indicated that bilingual versions in Spanish and Mandarin are being planned using sub-titles. Representative Samuel Pena recommended dubbing rather than the use of sub-titles for the Spanish version. Representative Cheri Kelley inquired as to the plan for distribution. Mr. Hershenson indicated that it will be provided to senior centers and will be pitched for inclusion in the Automobile Club's publication, *Westway*. Representative Kelley suggested that access through cable providers would be an additional avenue for distribution.
8. REVIEWED Proposed Metro Facilities Tour Schedule - Dave Hershenson provided an overview of what would be included in the tour and suggested the dates of December 8th for Bus Operations Control, February 9th for Division 2 and April 13th for Rail Operations Control. General Manager Alex Clifford provided information on the amount of walking involved in these tours. Chair Shidler recommended that all Sector Council representatives take the tours.

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9. **DISCUSSED Adopt-A-Line**

Mike Sieckert provided information, and the recommended approach, to be used involving survey checklists for the Adopt-A-Line program. There was discussion among Representatives as to the logistics and coordination involved in each member riding a separate line and avoiding duplication. Mr. Sieckert offered to assist with scheduling the Adopt-A-Line bus trips and suggested that the results be presented at the October Sector meeting.

10. Chairperson's Remarks –Chairman Shidler encouraged other Sector Representatives to participate in the Adopt-A-Line and bus ride-along programs and advised of his plans to do so himself tomorrow from 7:00 a.m. to 11:00 a.m.

11. Representatives' Remarks – Representative Samuel Pena thanked General Manager Alex Clifford and his staff for the excellent work they have been doing.

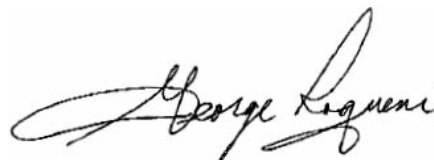
12. Consideration of Items not posted on the Agenda - None

13. Public Comment on Items not posted on the Agenda

Linda Dieg – a member of the Whittier Seniors Walking Group reported that she waited for the 270 bus which failed to stop. There were no signs indicating that the line had been rerouted. Mr.Clifford indicated that his staff would get all the specific details from Ms. Dieg and to investigate it.

Paul Castillo – bus driver for LADOT Dash reported that his vehicle is completely filled with school children at the beginning of his run, forcing him to by-pass others on the route. He has been subject to much frustration from customers unable to use the Dash and asked the Service Sector Council for help getting this resolved. Mr.Clifford indicated that even though Metro had no jurisdiction over LADOT, he would look into it and determine what can be done to resolve this situation.

MEETING ADJOURNED at 3:35 p.m.



Prepared by: George Roqueni
Council Secretary