

**DEPUTY CHIEF EXECUTIVE OFFICER'S REPORT  
METRO OPERATIONS  
COMMITTEE**

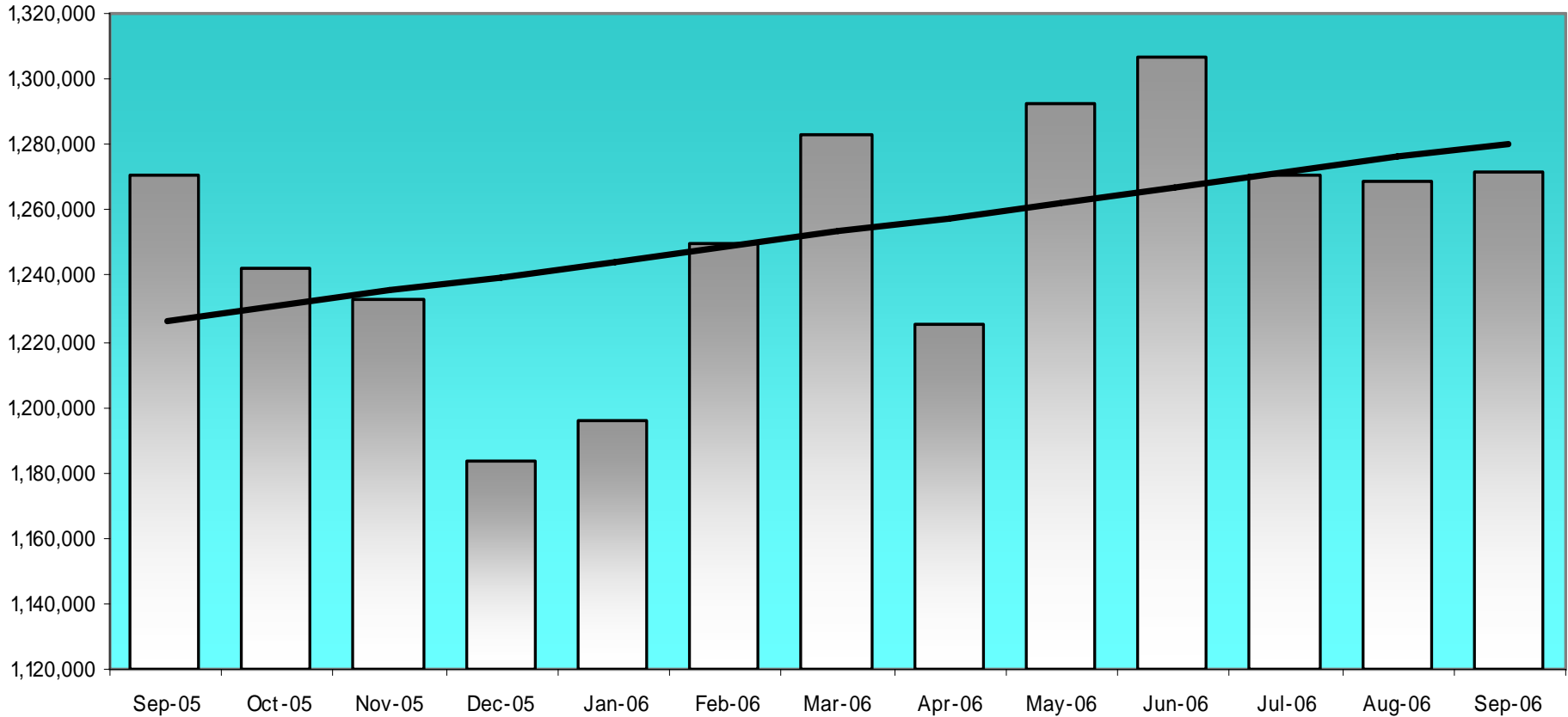
**John B. Catoe, Jr.  
Deputy Chief Executive Officer  
October 19, 2006**



**Metro**

# Direct and Contracted Bus Ridership

## Average Weekday Boardings

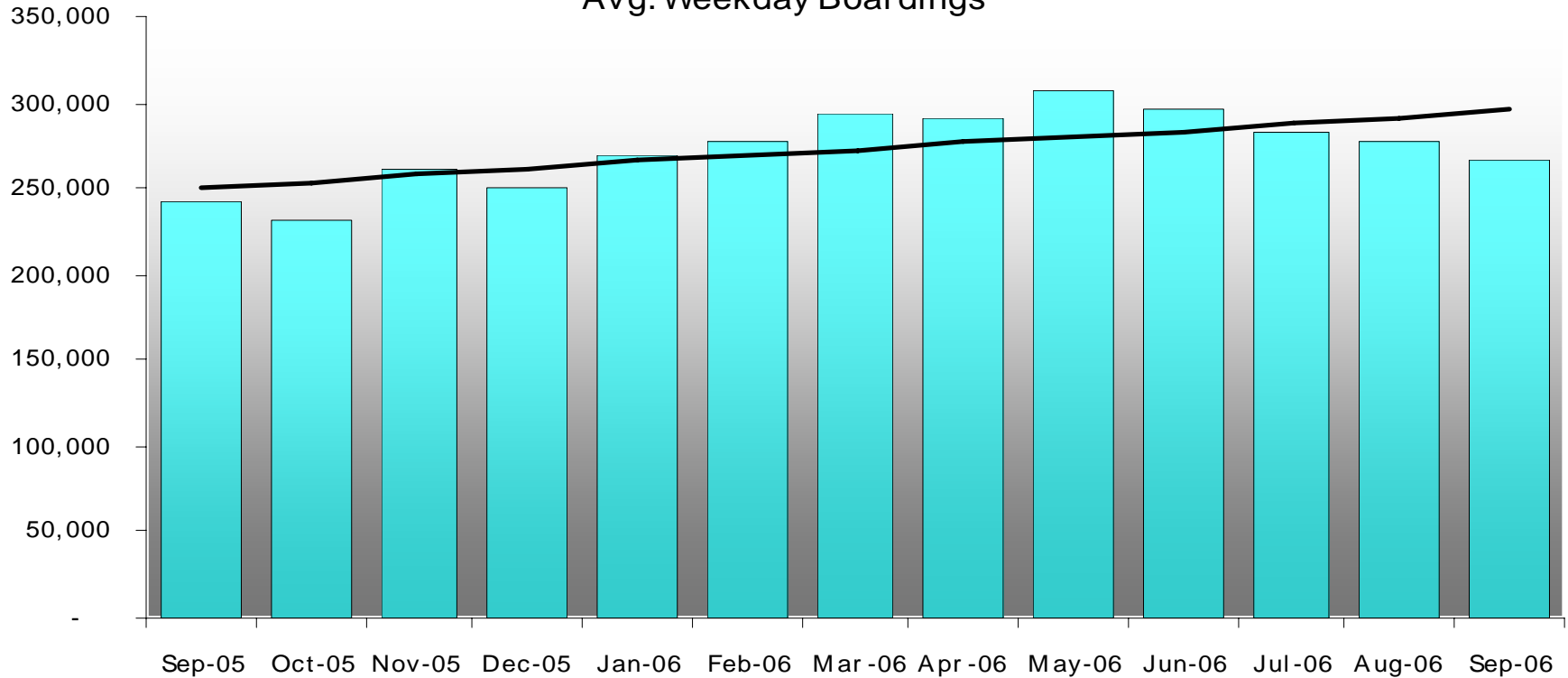


	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06
Series1	1,270,773	1,242,605	1,232,984	1,183,408	1,195,799	1,250,281	1,282,920	1,225,387	1,292,282	1,306,486	1,270,607	1,268,617	1,271,609



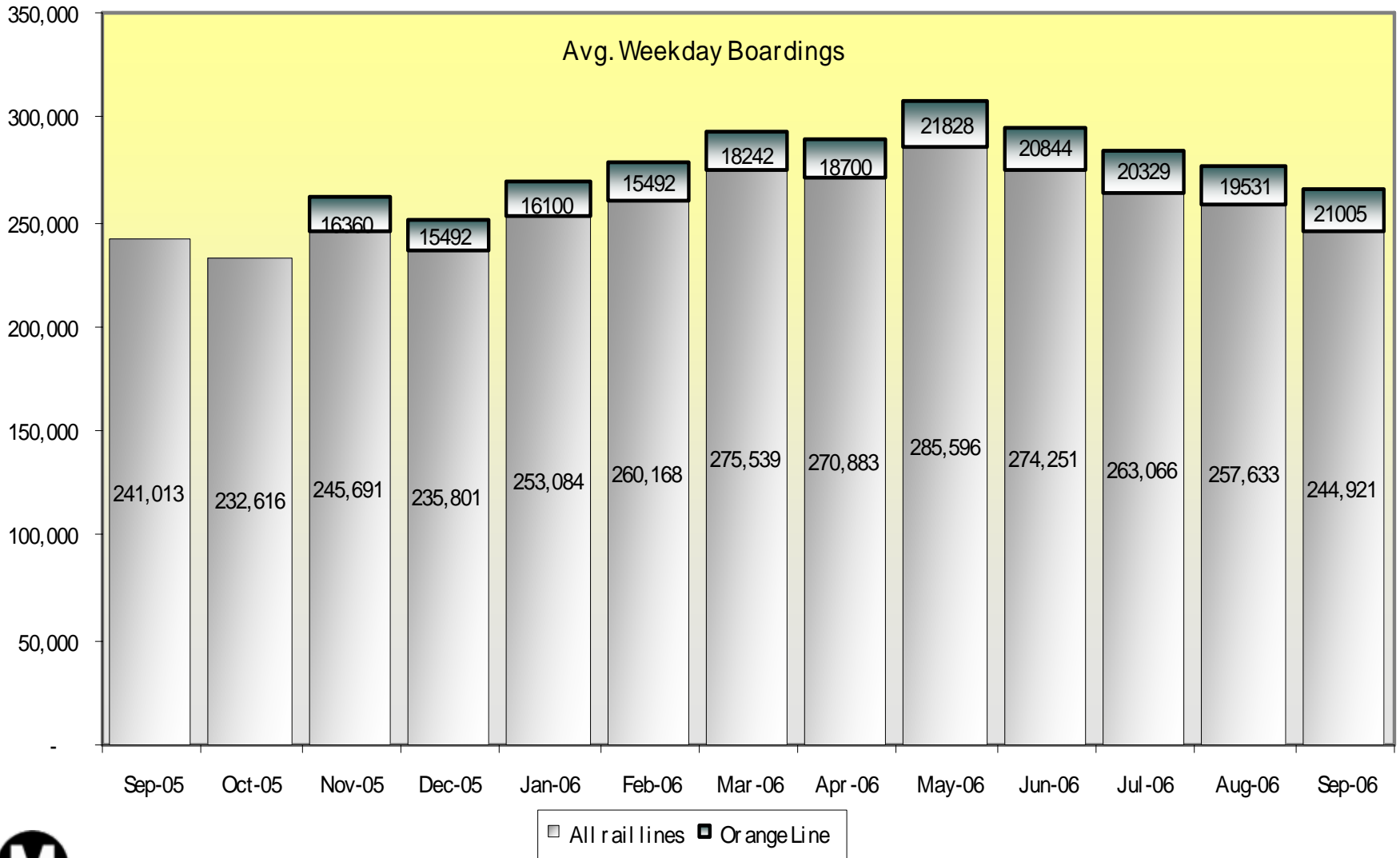
# Fixed Guideway Ridership (Rail and Orange Lines)

Avg. Weekday Boardings

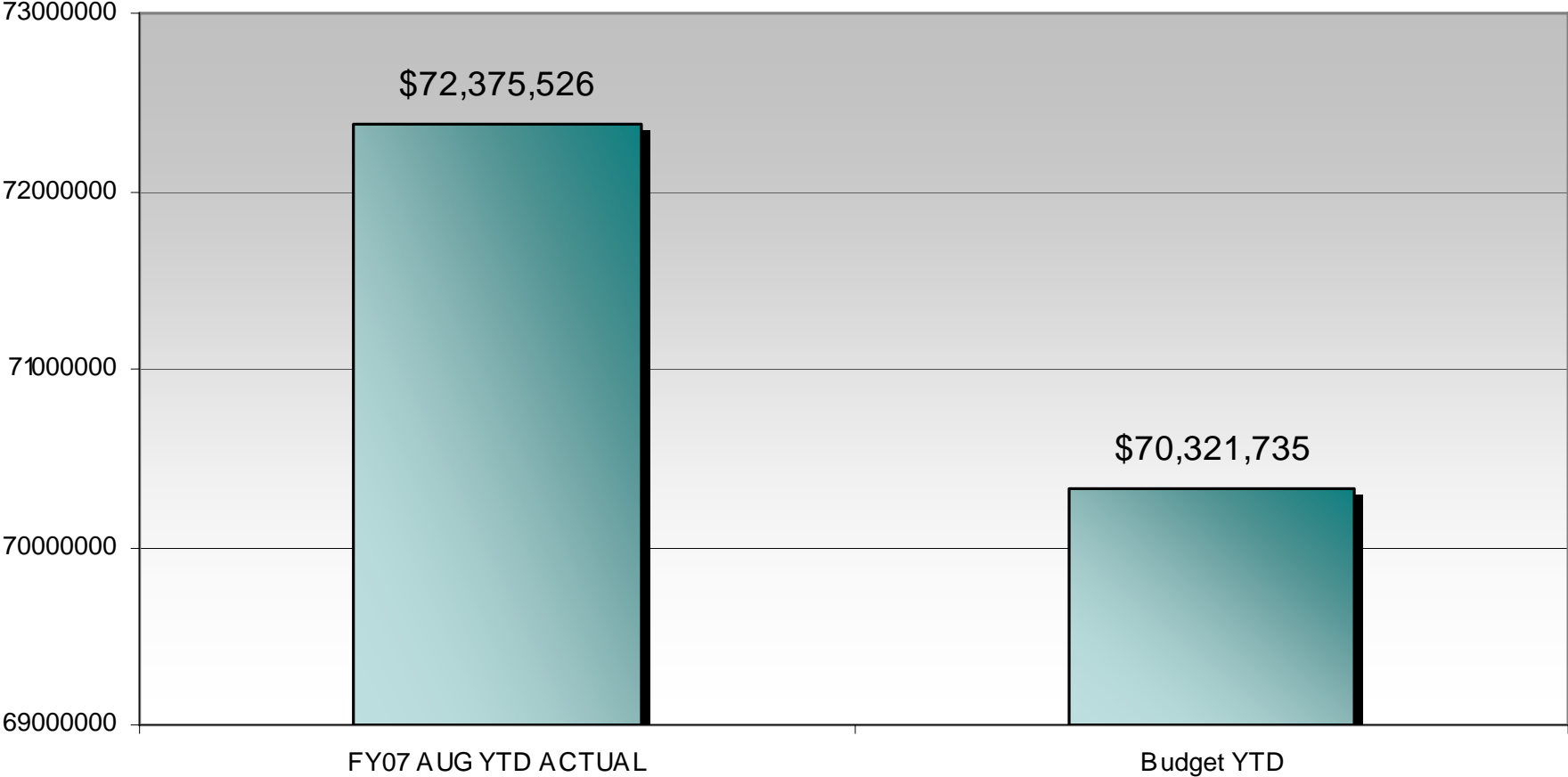


	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06
Series1	241,013	232,616	262,051	251,293	269,184	277,804	293,781	289,583	307,424	295,095	283,395	277,164	265,926

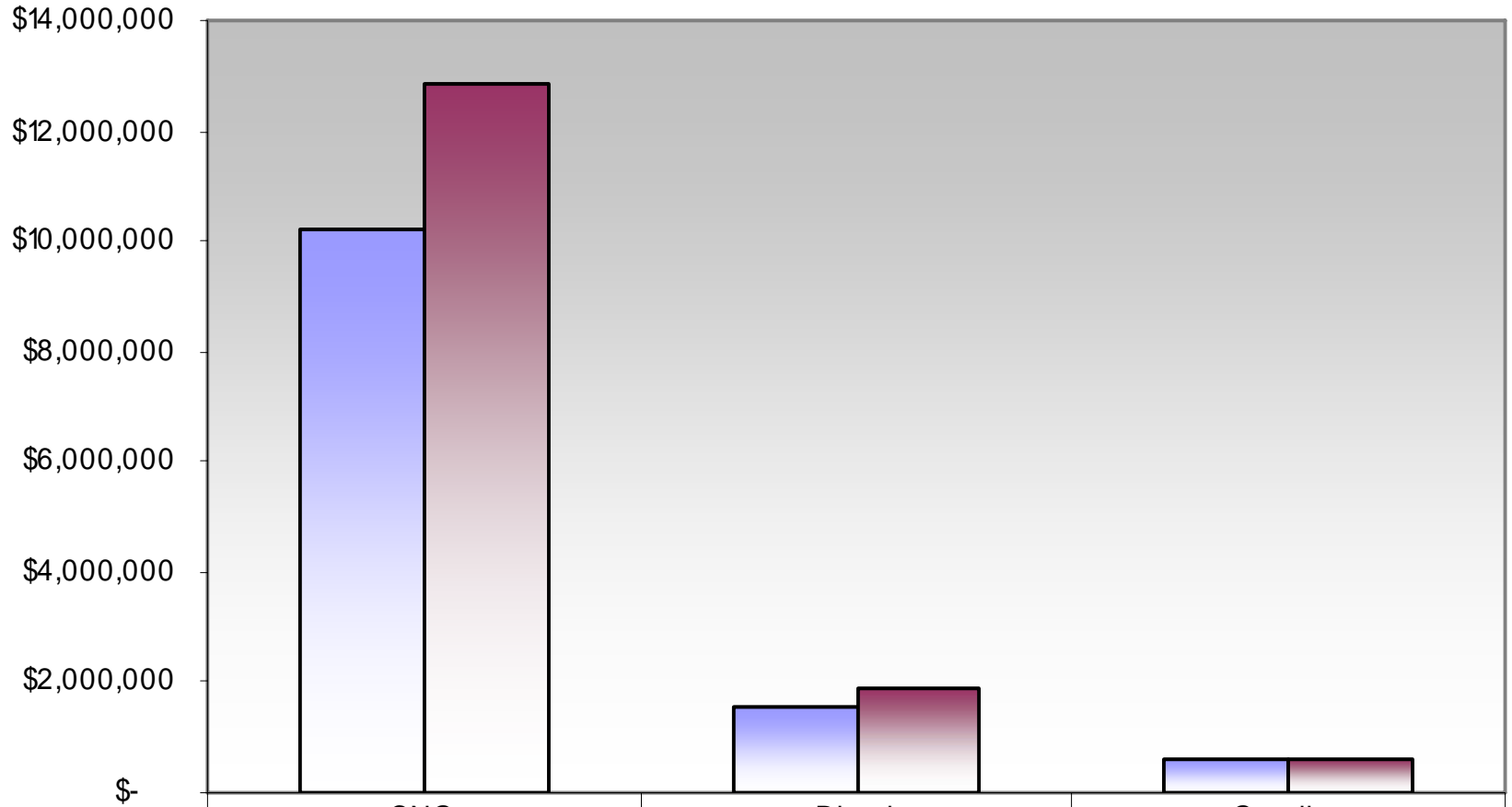
# Fixed Guideway Ridership (Rail and Orange Lines)



# Fare Revenue- FY07 September YTD



# Fuel- FY07 September YTD



	CNG	Diesel	Gasoline
September YTD Actual	\$10,186,352	\$1,562,096	\$611,049
Quarter I Budget	\$12,836,675	\$1,914,849	\$577,929

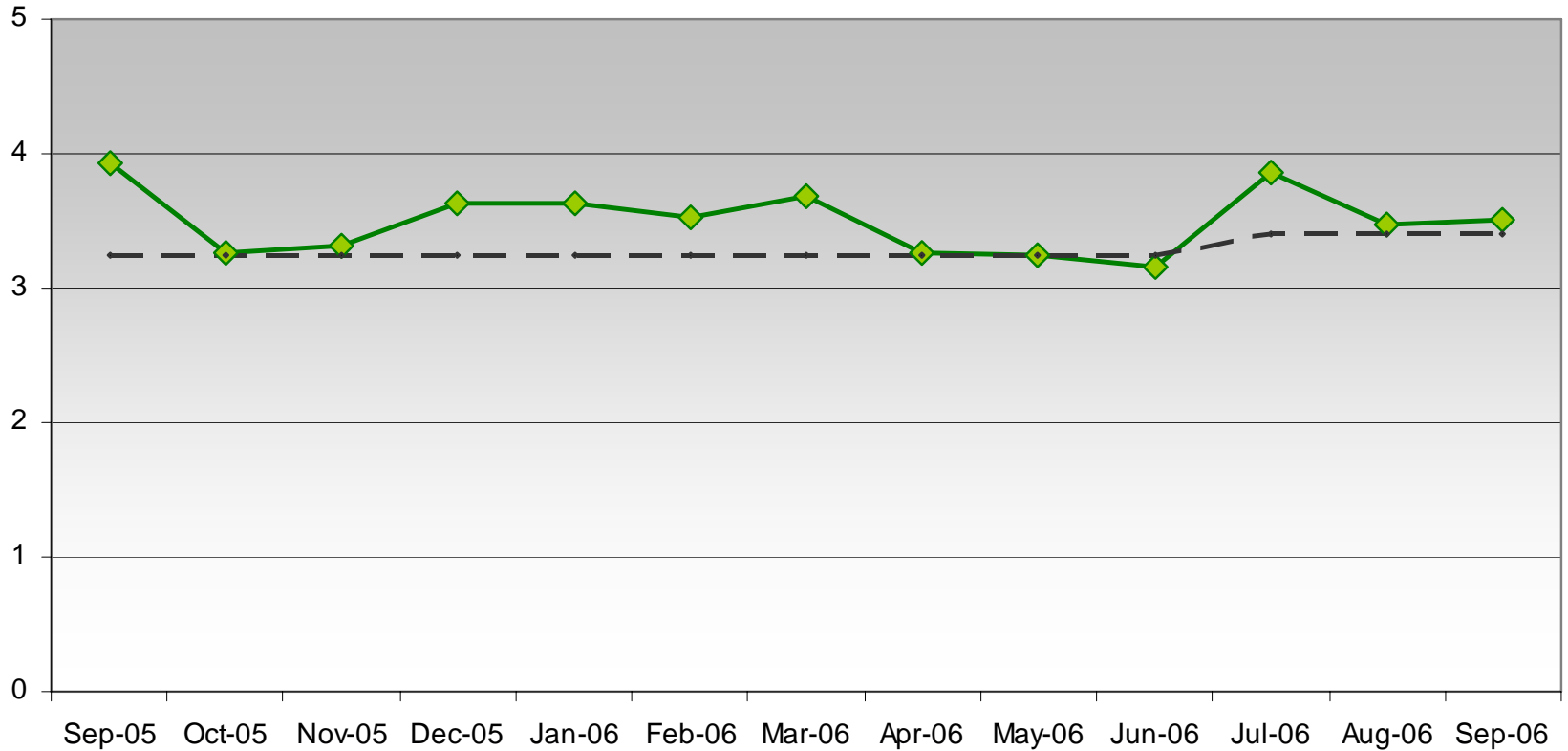


# Accidents- Fixed Guideway

FY07 SEPT YTD

<b>ORANGE LINE</b>	<b>1.64</b>	All TRAFFIC Accidents per 100,000 scheduled miles
<b>RED LINE</b>	<b>0.00</b>	Only PUC reportable accidents per 100,000 TRAIN miles
<b>BLUE LINE</b>	<b>1.64</b>	Only PUC reportable accidents per 100,000 TRAIN miles
<b>GREEN LINE</b>	<b>0.00</b>	Only PUC reportable accidents per 100,000 TRAIN miles
<b>GOLD LINE</b>	<b>0.00</b>	Only PUC reportable accidents per 100,000 TRAIN miles

# Bus Accidents- Systemwide

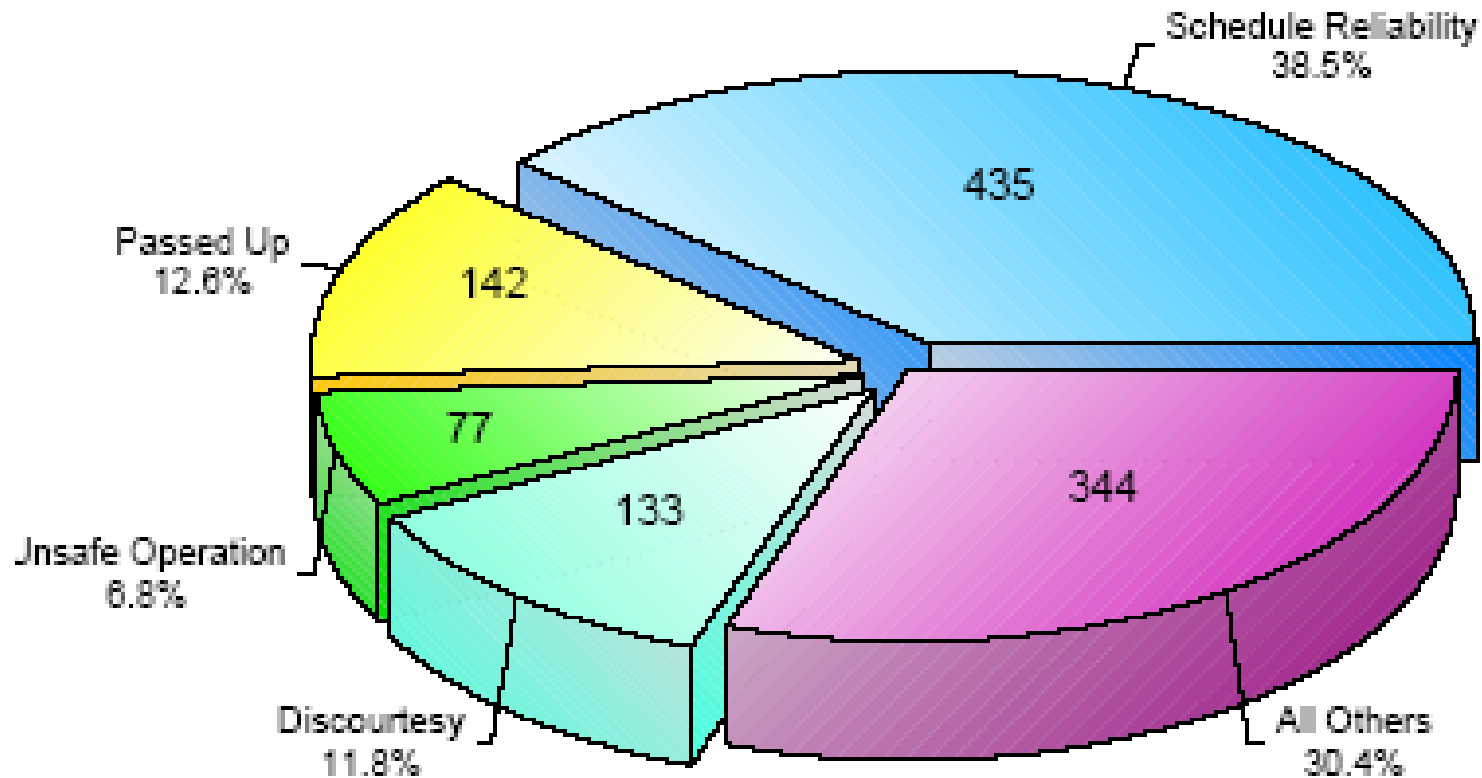


	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06
Actual	3.9263	3.2703	3.314	3.6299	3.6277	3.5328	3.6843	3.2587	3.2424	3.16	3.86	3.48	3.51
Target	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.4	3.4	3.4



# Customer Service/Complaints

1,131 Total Customer Complaints



# DriveCam

