

**DEPUTY CHIEF EXECUTIVE OFFICER'S REPORT
METRO OPERATIONS
COMMITTEE**

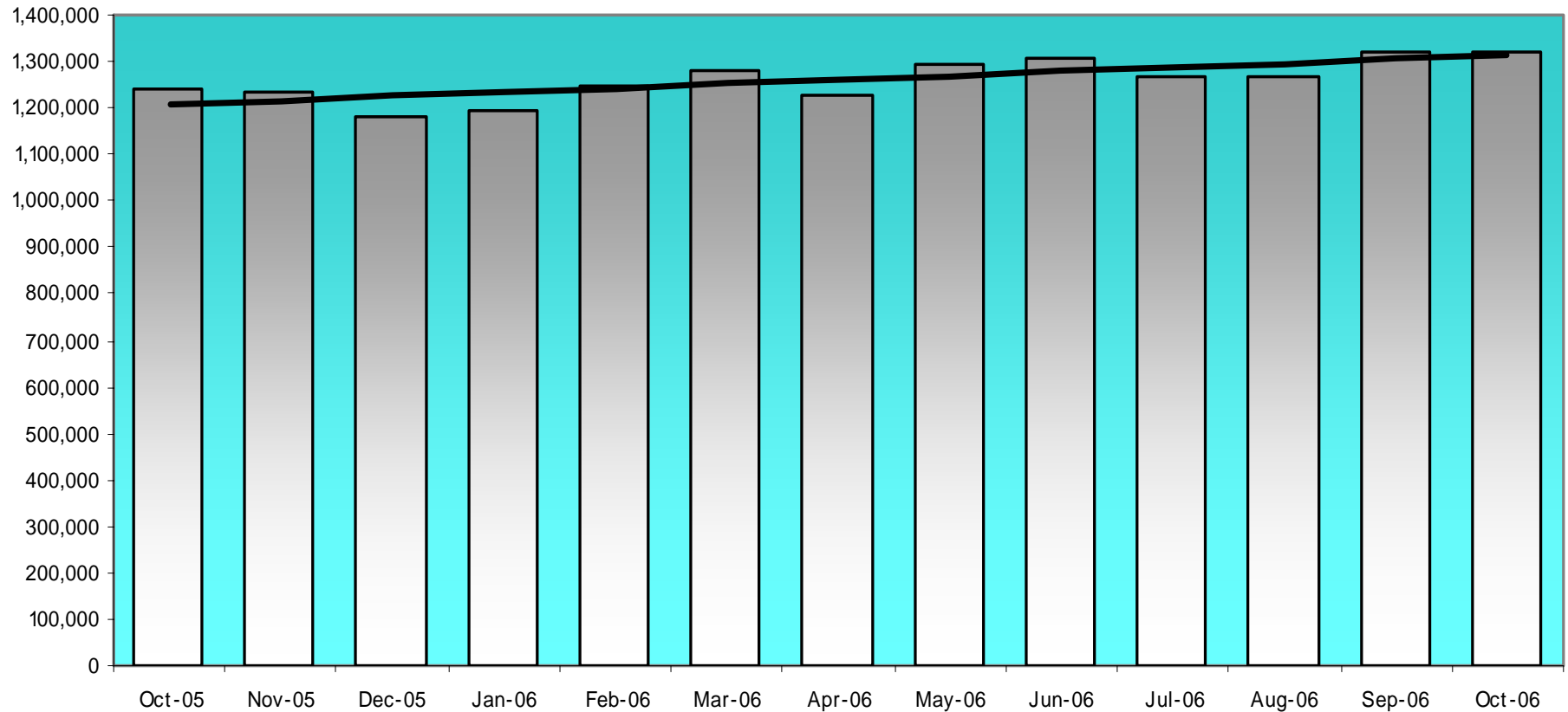
**John B. Catoe, Jr.
Deputy Chief Executive Officer
November 16, 2006**



Metro

Direct and Contracted Bus Ridership

Average Weekday Boardings

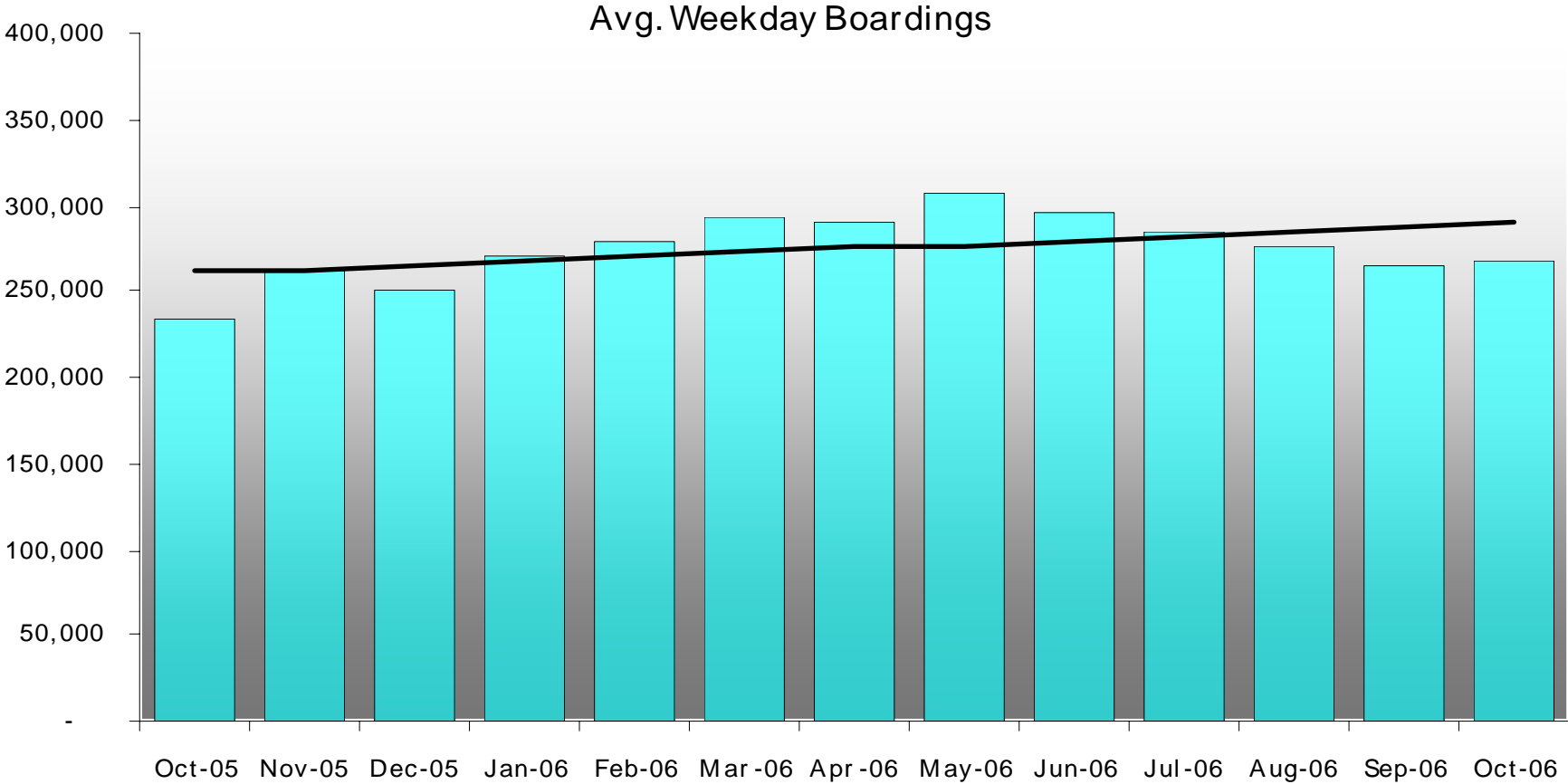


	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06
Series1	1,242,605	1,232,984	1,183,408	1,195,799	1,250,281	1,282,920	1,225,387	1,292,282	1,306,486	1,270,607	1,268,617	1,322,530	1,319,398



Metro

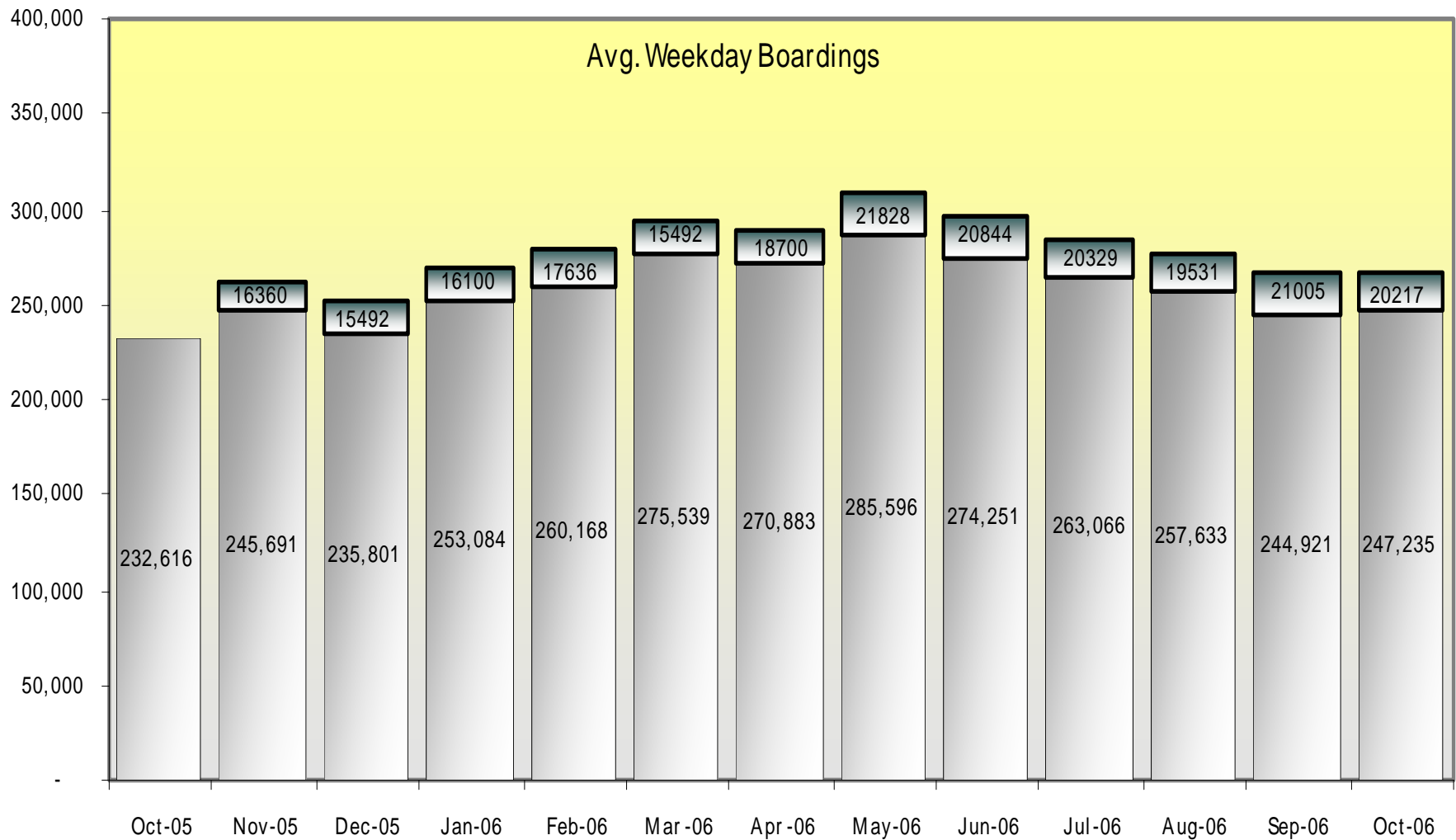
Fixed Guideway Ridership (Rail and Orange Lines)



	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06
Avg. Weekday	232,616	262,051	251,293	269,184	277,804	293,781	289,583	307,424	295,095	283,395	277,164	265,926	267,452

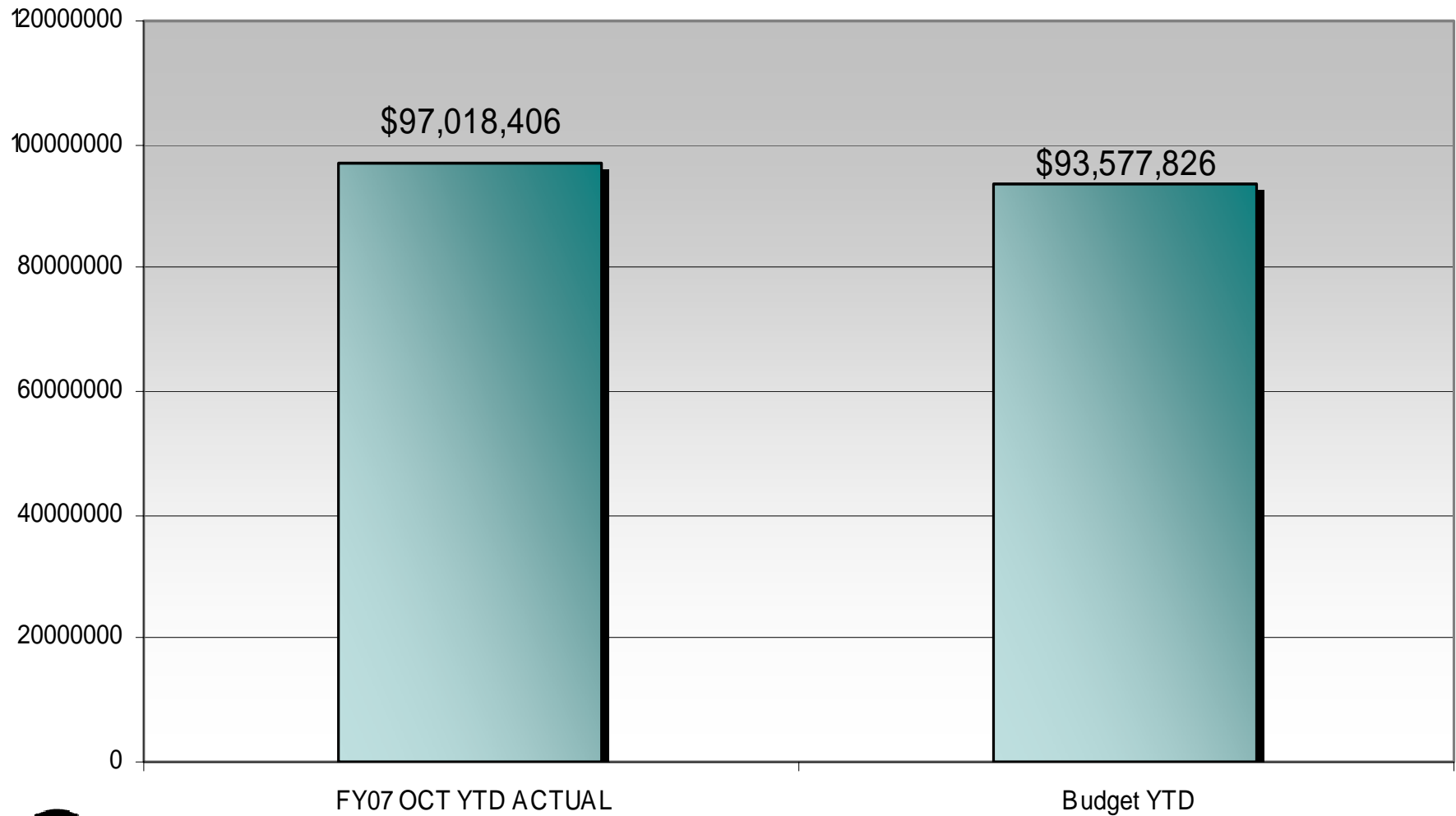


Fixed Guideway Ridership (Rail and Orange Lines)

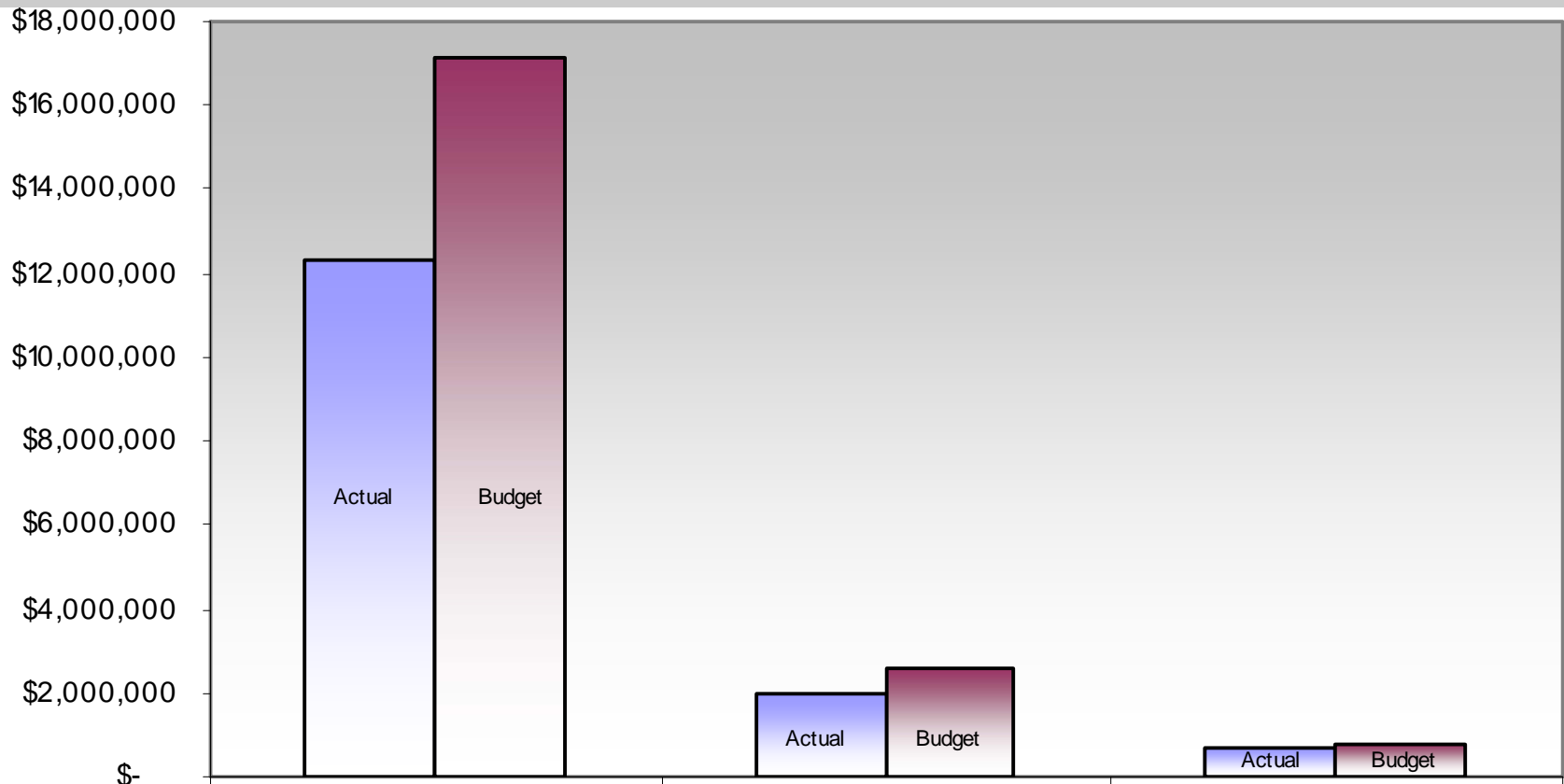


■ All Rail ■ Orange Line


Fare Revenue- FY07 October YTD



Fuel- FY07 September YTD



	CNG	Diesel	Gasoline
October YTD Actual	\$12,334,257	\$1,967,506	\$714,672
YTD Budget	\$17,115,566	\$2,553,131	\$770,571

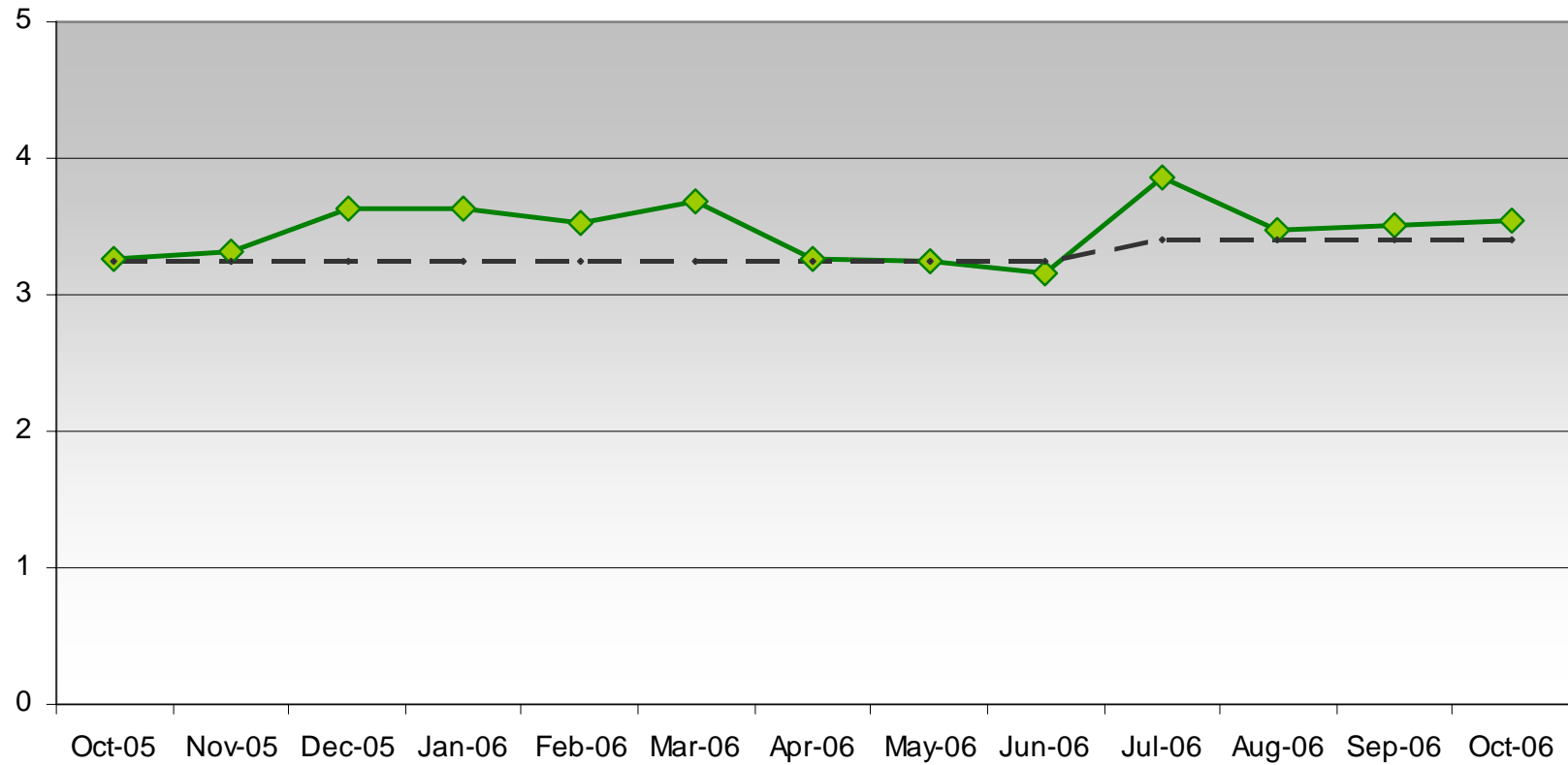
 Metro	CNG: Under budget by \$4,781,309	Diesel: Under budget by \$585,625	Gasoline: Under budget by \$ 55,899

Accidents- Fixed Guideway

FY07 OCT YTD

ORANGE LINE	1.83	All TRAFFIC Accidents per 100,000 scheduled miles
RED LINE	0.00	Only PUC reportable accidents per 100,000 TRAIN miles
BLUE LINE	1.22	Only PUC reportable accidents per 100,000 TRAIN miles
GREEN LINE	0.00	Only PUC reportable accidents per 100,000 TRAIN miles
GOLD LINE	0.36	Only PUC reportable accidents per 100,000 TRAIN miles

Bus Accidents- Systemwide

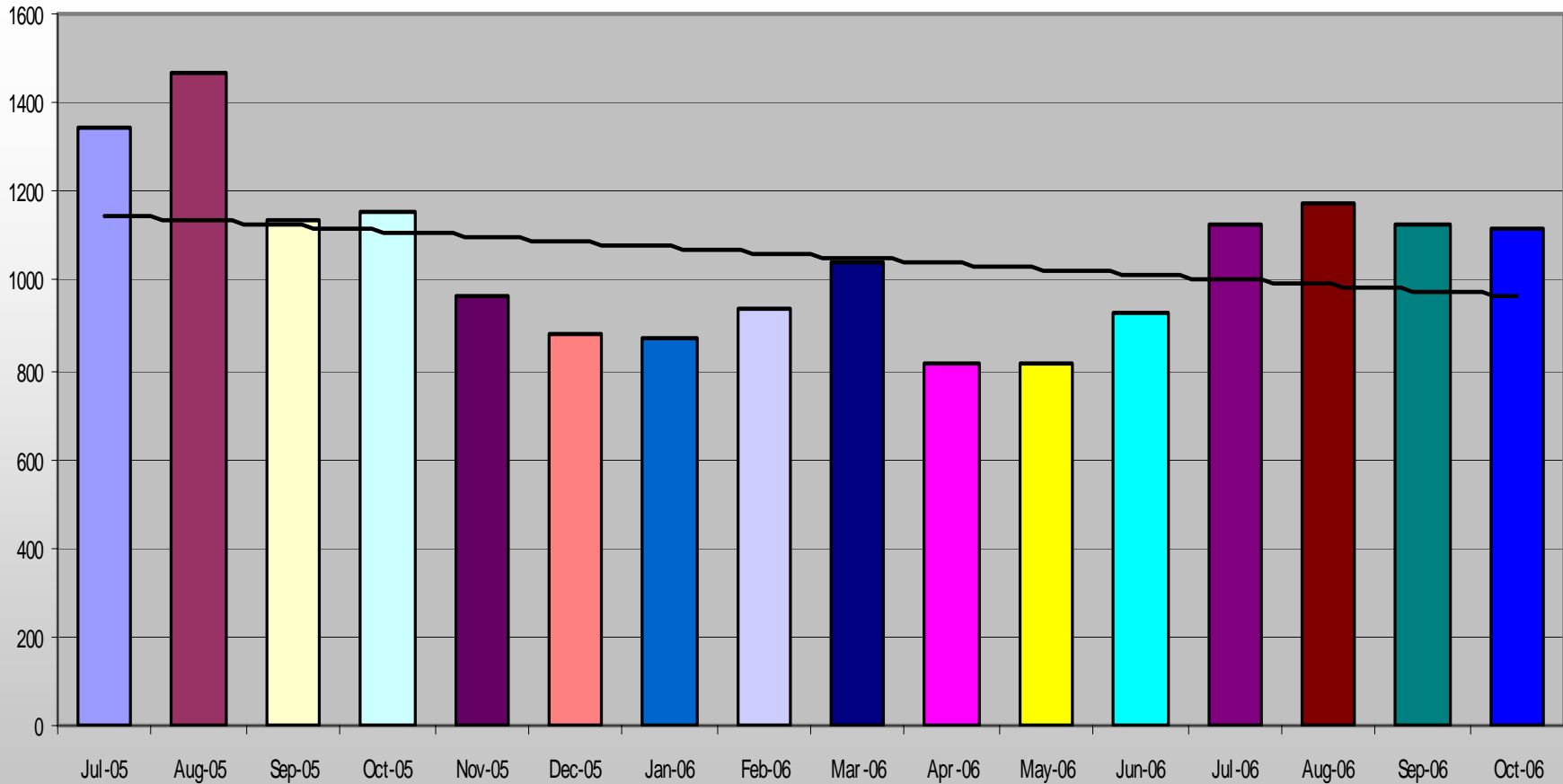


	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06
Series1	3.2703	3.314	3.6299	3.6277	3.5328	3.6843	3.2587	3.2424	3.16	3.86	3.48	3.51	3.54
Series2	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.25	3.4	3.4	3.4	3.4



Customer Service Complaints by Month

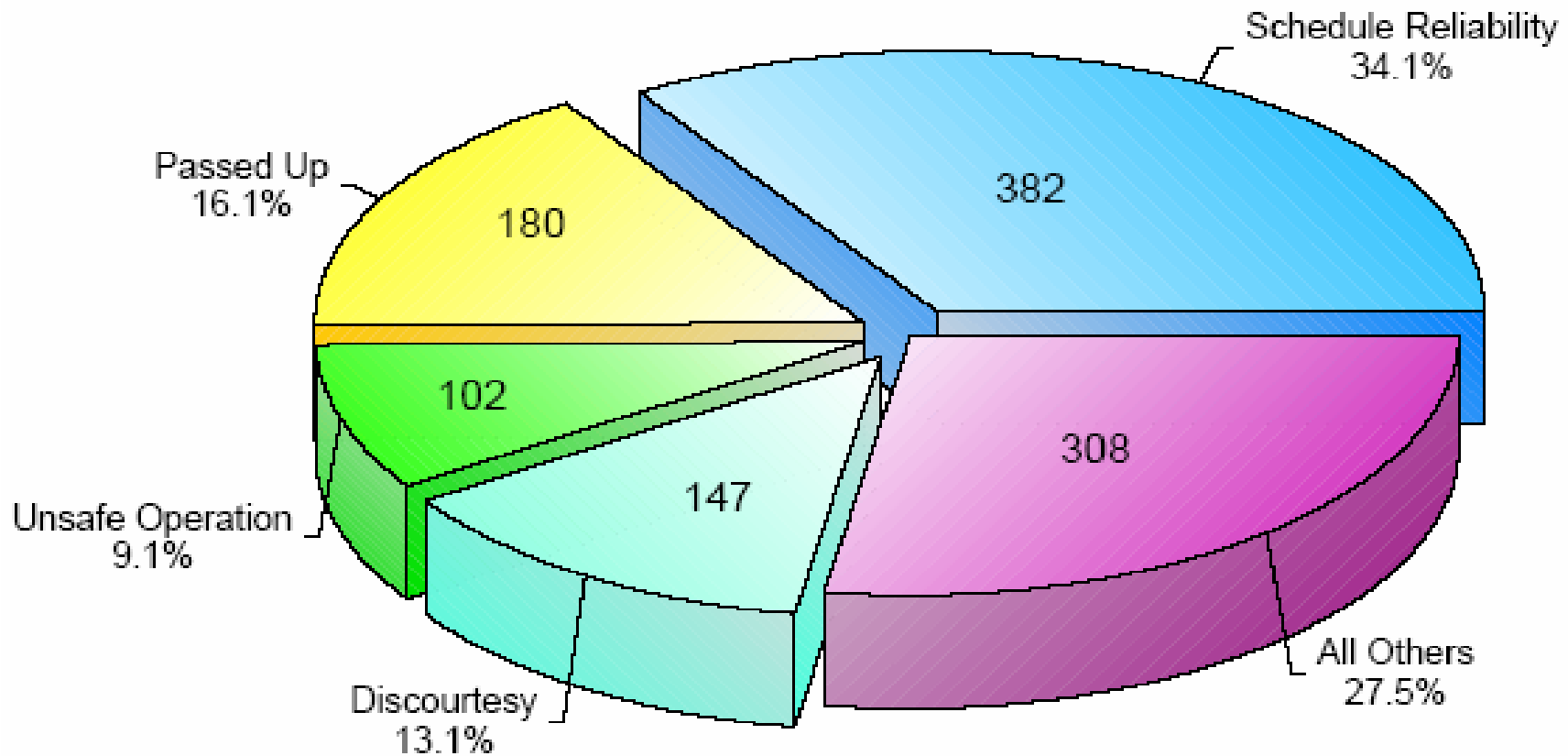
Customer Service Complaints by Month



	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06
Series1	1340	1470	1137	1152	967	883	872	940	1044	810	812	926	1130	1178	1131	1119

Customer Service/Complaints- Sept 2006

1,119 Total Customer Complaints



Customer Service

FREEWAY
SERVICE
PATROL



Average Monthly Assists	
FY06-YTD Compared To FY07-YTD	
FY06- October YTD	FY07- October YTD
82,133	82,781

SERVICE
AUTHORITY
FREEWAY
EMERGENCIES



Average Calls Answered	
FY06-YTD Compared To FY07-YTD	
FY06-Oct YTD	FY07-Oct YTD
28,030	21,587

#399 SERVICE



Metro

Calls Received	
FY06-YTD Compared To FY07-YTD	
FY06- Oct YTD	FY07- Oct YTD
8,813	7,451

DriveCam

