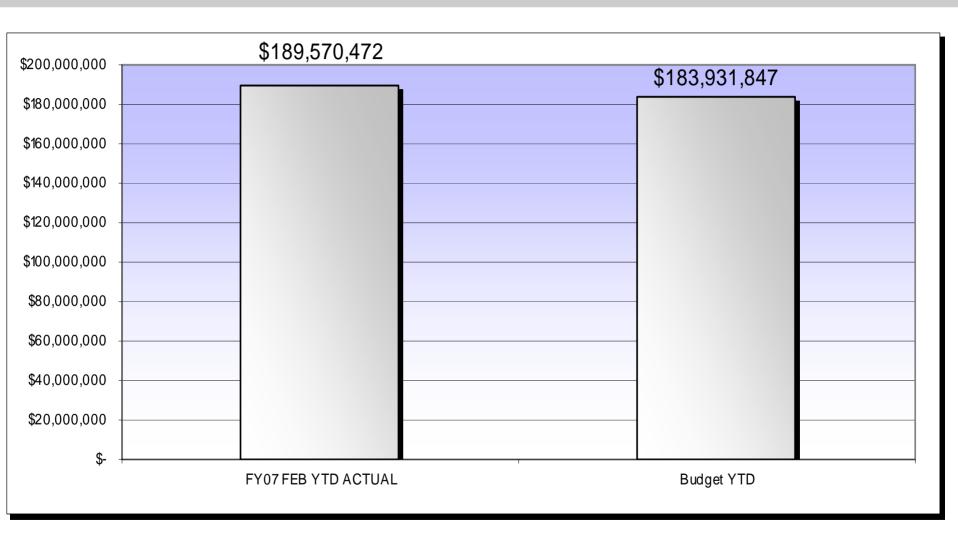
# CHIEF OPERATIONS OFFICER'S REPORT METRO OPERATIONS COMMITTEE

Carolyn Flowers
Interim Chief Operations Officer
March 15, 2007

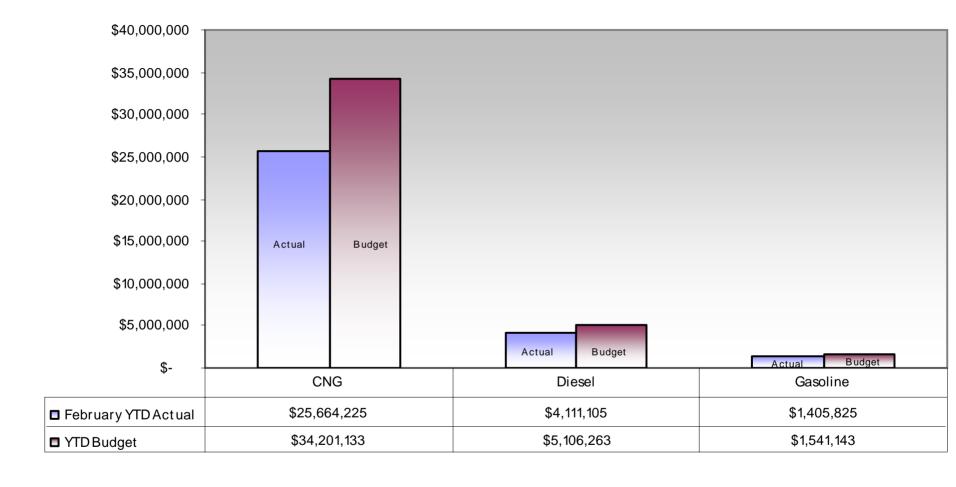


# Fare Revenue- FY07 February YTD



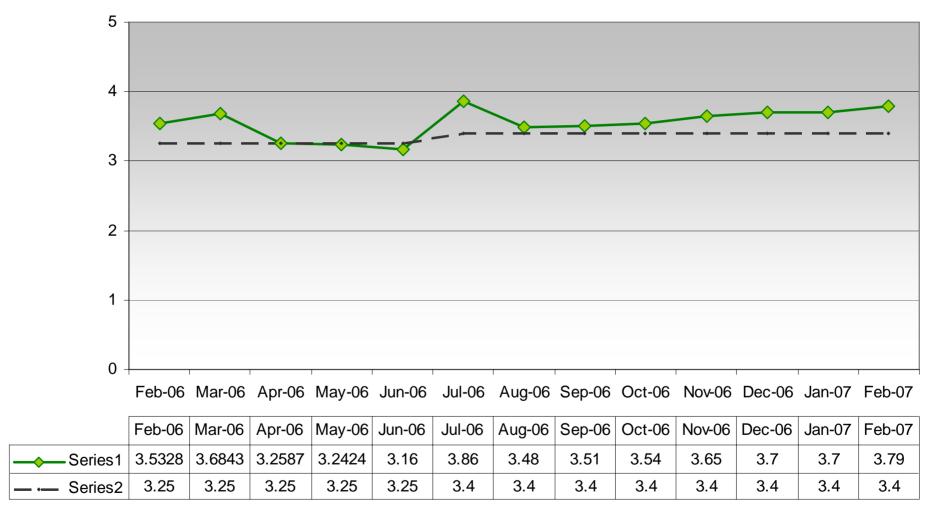


# Fuel- FY07 February YTD



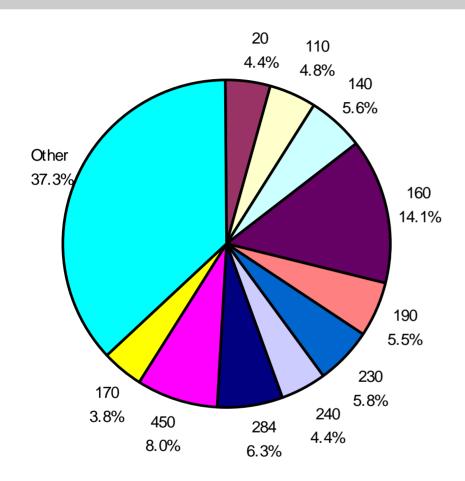
<b>W</b> Matrix	CNG: Under budget by \$8,536,908	Diesel: Under budget by \$995,158	Gasoline: Under budget by \$135,318
Metro			

#### Bus Accidents per 100,000 miles- Systemwide





# FY07 February YTD Bus Accidents by Type

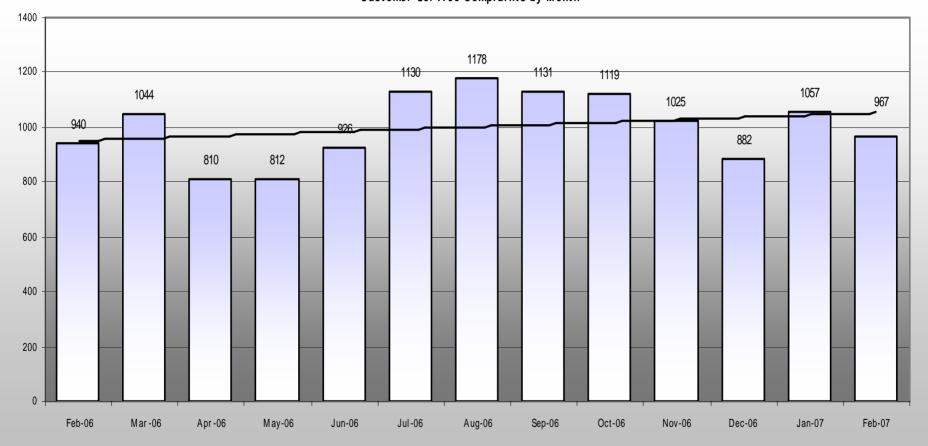


#	CODE	DESCRIPTION	
372	160	SIDESWIPE- OTHER VEHICLE PASSING OUR VEHICLE	
211	450	COLLISION WITH (FIXED) STATIONARY OBJECT	
167	284	OTHER VEHICLE INVOLVED WITH BUS STANDING IN ZONE - SIDESWIPE	
152	230	BUS HITS VEHICLE (INCLUDES DRIFTING BACK)	
147	140	SIDESWIPE- WHILE PASSING OTHER VEHICLE	
146	190	COLLISION WITH VEHICLES PARKED AT CURB	
117	240	OTHER VEHICLE HIT BUS (INCLUDES DRIFTING BACK)	
115	20	STRAIGHT AHEAD-OTHER VEHICLE FROM RIGHT	
126	110	VEHICLE TURNS RIGHT INFRONT OF BUS	
982	VAR	ALL OTHER COLLISSION ACCIDENTS	



## **Customer Service Complaints by Month**



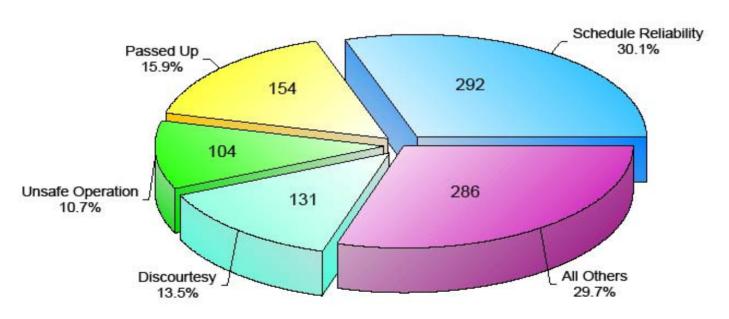




### **Customer Service/Complaints**

#### Major Category Distribution February 2007

967 Total Customer Complaints





# **Special Events**



# Los Angeles Marathon



