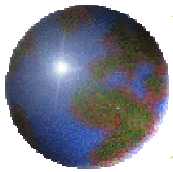


# *FY07 YTD January Performance*

Westside/Central Sector

Mark Maloney, General Manager



This sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 620 Metro buses and 21 Metro Bus lines carrying nearly 86.1 million boarding passengers each year.

This report gives a brief overview of sector operations':

- \* Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- \* In-Service On-Time Performance
- \* Traffic Accidents per 100,000 Hub
- \* Complaints per 100,000 Boardings
- \* New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

Measurement	FY03	FY04	FY05	FY06	FY07 Target	FY07 YTD	Jan. Month	Status
<b>Bus Systemwide</b>								
Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)				3,274	3,500	3,500	3,582 737	●
No. of unaddressed road calls								
In-Service On-time Performance	69.23%	65.43%	66.50%	64.35%**	70%	62.72%	65.82%	◇
Bus Traffic Accidents Per 100,000 Miles	3.86	3.65	3.50	3.45	3.40	3.70	3.58	◇
No. of accidents not entered-prior month						90	10	
Complaints per 100,000 Boardings	4.23	4.51	3.54	2.41	2.50	2.44	2.49	●
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours ( 1month lag )	17.80	17.64	13.61	12.27	11.70	<i>Dec YTD</i> <i>10.56</i>	<i>Dec</i> <i>9.67</i>	●
<b>WC Sector</b>								
MMBMF				3,499	3,500	3,460	4,200 129	◇
No. of unaddressed road calls								
In-Service On-time Performance	67.88%	63.31%	63.39%	60.82%	65%	57.10%	60.42%	◇
Bus Traffic Accidents Per 100,000 Miles	4.72	4.61	4.03	3.95	3.65	4.50	3.69	◇
No. of accidents not entered-prior month						23	1	
Complaints per 100,000 Boardings	4.84	5.30	4.10	2.53	3.25	2.68	2.53	●
New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag)	28.74	21.52	18.80	14.61	13.40	<i>Dec YTD</i> <i>12.57</i>	<i>Dec</i> <i>10.85</i>	●

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